Legal Information

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- AdminStudio 2015 Help Library
- Getting Started with AdminStudio
- Using the AdminStudio Interface
AdminStudio enables systems administrators to rapidly prepare error-free applications to deploy into their enterprise environment through a structured process built on application management best practices.

The AdminStudio Start Page provides information on major tasks that you can accomplish using AdminStudio, quick access to AdminStudio tools, and links to help resources.

The AdminStudio user documentation contains information about the functionality and features of all of the components of AdminStudio and is presented in the following sections:

<table>
<thead>
<tr>
<th>Table 1-1 • AdminStudio Help Library</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Topic</th>
<th>Content</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Part 1: Getting Started</strong></td>
<td></td>
</tr>
<tr>
<td>Getting Started with AdminStudio</td>
<td>Describes how to use the AdminStudio Start Page tabs—which provide process information on how to perform key tasks using AdminStudio tools—to quickly get started evaluating and using AdminStudio.</td>
</tr>
<tr>
<td>Using the AdminStudio Interface</td>
<td>Describes the AdminStudio Interface, the central application for AdminStudio. From it, you can launch the AdminStudio tools, create process templates and projects, use AdminStudio Enterprise Server tools, and connect to and create Application Catalogs.</td>
</tr>
</tbody>
</table>

| **Part 2: Managing Users, Roles, and Permissions** | |
| Managing Accounts and Directory Services | Explains how to create an account for each person that you want to have access to AdminStudio, and how to import users or groups of users from a directory service. Also explains how to set up the AdminStudio account, domain account, single sign-on, and guest account login methods. |
### Part 3: Managing Applications

**Managing Applications and Application Catalog Databases**

Explains how to use Application Manager to import applications into the Application Catalog, organize them, and set up automatic import. It also explains how to manage application data, upgrade App-V packages from v4.x to 5.0, and how to convert packages to virtual formats using default settings.

### Part 4: Repackaging and Customizing Installations

**Repackaging Legacy Installations Using the Repackaging Wizard**

Explains how to use Repackager’s Repackaging Wizard to convert existing legacy installations into Windows Installer (MSI) packages.

**Converting Legacy Installations Using the Repackager Interface**

Explains how to use the Repackager interface to create and modify Repackager project files, and how to build those files into InstallShield Editor projects or Windows Installer packages.

**Performing Virtualization and Repackaging Using the Automated Application Converter**

Explains how to use the Automated Application Converter to examine a group of setups and perform automated virtualization of those setups (including performing automated repackaging of those setups that require it).

**Using the Virtual Package Editor**

Explains how to use the Virtual Package Editor to edit App-V packages and perform tasks such as customizing your App-V applications, resolving virtualization Best Practice issues and application conflicts, and fixing run-time problems.

**Creating Customized Virtual Applications**

Explains how to use the InstallShield Virtualization Assistants to create customized virtual applications in the Microsoft App-V, VMware ThinApp, and Citrix XenApp virtual application formats.

**Customizing and Authoring Installations Using InstallShield**

Describes how to use InstallShield Editor to create setup packages that utilize Windows Installer technology, while harnessing the flexibility provided by InstallScript. Also explains how to use InstallShield to create virtual applications.

**Customizing Installations Using Tuner**

Explains how to use Tuner to create a transform file to add to, modify, or remove information from a Windows Installer package.
Table 1-1 • AdminStudio Help Library (cont.)

<table>
<thead>
<tr>
<th>Topic</th>
<th>Content</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Part 5: Testing Windows Installer Packages</strong></td>
<td></td>
</tr>
<tr>
<td>Using Test Center to Perform Package Testing</td>
<td>Describes how to perform operating system compatibility, browser compatibility, best practices, risk assessment, application conflict, remote application publishing compatibility, and application virtualization compatibility testing on packages in the Application Catalog using Test Center.</td>
</tr>
<tr>
<td>Test Center Tests</td>
<td>Describes the Test Center tests used to perform operating system compatibility, browser compatibility, best practices, risk assessment, application conflict, remote application publishing compatibility, and application virtualization compatibility testing.</td>
</tr>
<tr>
<td>Analyzing the Impact of Installing Microsoft Operating System Security Patches</td>
<td>Explains how to import Microsoft application patches into the Application Catalog and thoroughly test the impact they will have on your environment before they are deployed.</td>
</tr>
<tr>
<td>Isolating Applications Using Application Isolation Wizard</td>
<td>Explains how to use the Application Isolation Wizard to solve component versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested.</td>
</tr>
<tr>
<td>Ensuring Package Quality Using QualityMonitor</td>
<td>Explains how to use QualityMonitor to run a series of built-in tests to installed Windows Installer–based products, helping to ensure they run correctly, especially in a locked-down environment.</td>
</tr>
<tr>
<td><strong>Part 6: Preparing Installations for Deployment</strong></td>
<td></td>
</tr>
<tr>
<td>Distributing Applications and Packages</td>
<td>Explains how to use the Distribution Wizard to publish applications to System Center 2012 Configuration Manager, Citrix XenApp Server, Symantec Altiris Management Server, and AirWatch Server. It also explains how to use the Legacy Distribution Wizard to distribute packages to a variety of distribution systems.</td>
</tr>
<tr>
<td><strong>Part 7: Using Report Center</strong></td>
<td></td>
</tr>
<tr>
<td>Generating and Viewing Reports in Report Center</td>
<td>Explains how to use the Report Center to report on or view all of the information regarding the applications in your Application Catalog from a single location.</td>
</tr>
</tbody>
</table>
What's New in AdminStudio 2015

Detailed information on the new features in AdminStudio 2015 is available in the AdminStudio Release Notes.

A PDF version of the Release Notes is available in the AdminStudio section of the Flexera Software website:

http://www.flexerasoftware.com/products/adminstudio/resources.htm

You can also view the Release Notes by selecting ReadMe from the Help menu of the AdminStudio interface or by clicking the Release Notes button on the Support tab of the Application Manager ribbon.
AdminStudio Editions and Components

AdminStudio is available multiple editions to meet the needs of every organization:

- AdminStudio Full Editions
- AdminStudio Limited Editions

AdminStudio Full Editions

AdminStudio 2015 is available in Standard, Professional, and Enterprise Editions. You have the option of purchasing additional Application Virtualization, Application Compatibility, and Mobile add-on packs.

The AdminStudio 2015 Release Notes includes a detailed description of the tools and functionality available in each of AdminStudio 2015’s Editions and add-on packs.

A PDF version of the Release Notes is also available in the Flexera Software Documentation Center:
https://flexeracommunity.force.com/customer/CCDocumentation

Documentation Edition Notes

Documentation on features that are only available in specific Editions or add-on Packs include the following notes:

Table 1-2 • Documentation Edition Notes

<table>
<thead>
<tr>
<th>Edition/Add-On Pack</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Standard</strong></td>
<td><strong>Edition</strong> • This feature is included with AdminStudio Standard, Professional, and Enterprise Editions.</td>
</tr>
<tr>
<td></td>
<td>This note is only displayed on topics that describe features that are not available in AdminStudio Limited Editions. For more information, see AdminStudio Limited Editions.</td>
</tr>
<tr>
<td><strong>Professional</strong></td>
<td><strong>Edition</strong> • This feature is included with AdminStudio Professional and Enterprise Editions.</td>
</tr>
<tr>
<td><strong>Enterprise</strong></td>
<td><strong>Edition</strong> • This feature is included with AdminStudio Enterprise Edition.</td>
</tr>
<tr>
<td><strong>Application Virtualization</strong></td>
<td><strong>Edition</strong> • This feature is included with AdminStudio Application Virtualization.</td>
</tr>
</tbody>
</table>
AdminStudio Limited Editions

AdminStudio 2015 is also available in the following limited editions.

Table 1-3 • AdminStudio Limited Editions

<table>
<thead>
<tr>
<th>Edition</th>
<th>Description</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Novell ZENworks Editions</td>
<td>The AdminStudio ZENworks Edition for Novell ZENworks Configuration Management (ZCM) 10 and 11 customers includes all of the features of AdminStudio Standard Edition, the basic version of the AdminStudio solution.</td>
<td>For more information, see About AdminStudio ZENworks Edition.</td>
</tr>
</tbody>
</table>
| Limited Edition for LANDesk Management Suite | The Limited Edition for LANDesk Management Suite includes the following components:  
  - Repackaging Wizard (Customized for LANDesk)  
  - Tuner  
| Symantec Limited Edition     | The Symantec Limited Edition includes the following components:  
  - Repackager  
  - Legacy Distribution Wizard  
  - WiseScript Editor | For more information, see About AdminStudio Symantec Limited Edition. |
About AdminStudio ZENworks Edition

Information about the ZENworks Edition is presented in the following sections:

- ZENworks Edition for ZENworks 10 and 11 Users
- ZENworks Server Connection Requirement

**ZENworks Edition for ZENworks 10 and 11 Users**

The AdminStudio 2015 ZENworks Edition for Novell ZENworks Configuration Management (ZCM) 10 and 11 customers includes all of the features of AdminStudio Standard Edition, the basic version of the AdminStudio solution. AdminStudio Standard Edition provides a cost-effective way for software packagers to migrate applications to Windows Installer. It enables control over MSI packaging, customization, and distribution activities, helping organizations rapidly and reliably package and deploy applications. For more information, see Standard Edition.

**ZENworks Server Connection Requirement**

The first time you launch an AdminStudio ZENworks Edition tool, you will be prompted to log in to a ZENworks eDirectory server or a ZENworks Configuration Management server. After a successful login, you will not be prompted to login again.

About AdminStudio 2015 Limited Edition for LANDesk Management Suite

AdminStudio 2015 Limited Edition for LANDesk Management Suite is a customized version of AdminStudio that allows system administrators to rapidly prepare reliable Windows Installer (.msi) software packages for distribution across their enterprises. AdminStudio enables companies to take full advantage of the benefits of Windows Installer and reduces total cost of ownership by simplifying the installation, customization, and management of applications.

- LANDesk Edition Components
- LANDesk Edition Customizations
- Evaluating AdminStudio Limited Edition for LANDesk Management Suite
LANDesk Edition Components

AdminStudio 2015 LANDesk Edition includes the following AdminStudio tools:

Table 1-4 • AdminStudio 2015 LANDesk Edition Components

<table>
<thead>
<tr>
<th>Tool</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repackager</td>
<td>Use the Snapshot method of the Repackaging Wizard to repackage and convert</td>
</tr>
<tr>
<td></td>
<td>LANDesk files into Windows Installer packages.</td>
</tr>
<tr>
<td></td>
<td>Note • For more information, see Repackager Customizations.</td>
</tr>
<tr>
<td>Distribution Wizard</td>
<td>Prepare a Windows Installer package for LANDesk distribution. In LANDesk</td>
</tr>
<tr>
<td></td>
<td>distribution, the MSI package along with all the setup files are copied to</td>
</tr>
<tr>
<td></td>
<td>a network location.</td>
</tr>
<tr>
<td></td>
<td>Note • For more information, see Distribution Wizard Customizations.</td>
</tr>
<tr>
<td>Tuner</td>
<td>Use to quickly create transforms (.mst), including Response File transforms,</td>
</tr>
<tr>
<td></td>
<td>to customize software already in the Windows Installer format and</td>
</tr>
<tr>
<td></td>
<td>automatically validate that any changes conform to Microsoft guidelines.</td>
</tr>
</tbody>
</table>

LANDesk Edition Customizations

Additional information about the components available in AdminStudio 2015 Limited Edition for LANDesk Management Suite is presented in the following sections:

- LANDesk Server Connection Requirement
- Repackager Customizations
- Distribution Wizard Customizations
- Application Catalogs
- Projects and Process Templates

LANDesk Server Connection Requirement

The first time you launch an AdminStudio LANDesk Edition tool, you will be prompted to log in to a LANDesk Management Suite Server. After a successful login, you will not be prompted to login again.
Repackager Customizations

In the AdminStudio LANDesk Edition, you can use the Repackaging Wizard’s Snapshot method to repackage a legacy installation (.exe) and convert it to a Windows Installer package.

However, you need to upgrade to Standard Edition in order to use the Repackager interface to open and modify Repackager project files, convert other legacy installation types to a Repackager project, create an InstallShield Editor project (.ism), build an isolated Windows Installer package, or to configure the exclusions used when repackaging a legacy installation.

Note • Repackager projects (.irp) allow you to visually analyze the files, .ini files, shortcuts, and registry entries captured or changed during the conversion of a legacy setup into a Windows Installer package. You can also exclude files, shortcuts, registry entries, and .ini files from the resulting Windows Installer package, without affecting the original setup data.

Distribution Wizard Customizations

AdminStudio LANDesk Edition includes a customized version of the Distribution Wizard that enables you to distribute a package to a LANDesk server, as an administrative install, to an FTP location, or to a Network location.

Application Catalogs

LANDesk Edition users do not need access to AdminStudio Application Catalog databases. Therefore, in AdminStudio LANDesk Edition, you cannot connect to an Application Catalog or create a new Application Catalog.

Projects and Process Templates

Since the Process Assistants tab (formerly the Projects tab) and Process Template Editor (formerly the Workflow Templates tab) in the AdminStudio interface are used primarily to manage application migration projects, they are disabled in the LANDesk Edition.

Evaluating AdminStudio Limited Edition for LANDesk Management Suite

If you have AdminStudio Limited Edition for LANDesk Management Suite, you can choose to evaluate AdminStudio for 45 days (instead of the typical 21 days). Also, the set of tools available to you in evaluation mode depends upon the selection you made on the Setup Type panel during installation:

- **Typical**—If you chose this Setup Type option during installation, only the tools included in this Limited Edition were installed. Therefore, only those tools will be available to you during your evaluation period.

- **Custom**—If you chose this Setup Type option during installation, all of the AdminStudio Enterprise Edition client tools were installed. Therefore, all of those tools will be available to you during your evaluation period.
About AdminStudio Symantec Limited Edition

AdminStudio Symantec Limited Edition enables IT administrators to capture information about applications, customize those applications for their organization's needs, and hand off the prepared applications to Symantec Altiris Management Server for deployment.

Symantec Limited Edition Components

AdminStudio Symantec Edition includes the following AdminStudio tools:

Table 1-5 • AdminStudio 2015 Symantec Limited Edition Components

<table>
<thead>
<tr>
<th>Tool</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repackager</td>
<td>Use Repackaging Wizard to repackage and convert Symantec files into Windows Installer packages.</td>
</tr>
<tr>
<td>Legacy Distribution</td>
<td>Use to deliver a final Windows Installer package (.msi) to Symantec Altiris Management Server or to a network location, FTP server, or an administrative location.</td>
</tr>
<tr>
<td>Wizard</td>
<td>Use WiseScript Editor to automate administrative tasks and to create .exe files to use as custom actions in Windows Installer installations.</td>
</tr>
</tbody>
</table>

Note • WiseScript Editor is installed separately.

Symantec Altiris Management Server Connection Requirement

The first time you launch an AdminStudio Symantec Limited Edition tool, you will be prompted to log in to a Symantec Altiris Management Server. After a successful login, you will not be prompted to login again.

How to Upgrade AdminStudio Limited Edition to Standard, Professional, or Enterprise Editions

An upgrade feature has been built-in to AdminStudio that allows you to activate features in a higher edition or to add optional Packs without re-installing the application. You just need to enter a Serial Number for the upgrade that you purchased, and the features of that Edition are immediately unlocked and are available to you.

To upgrade AdminStudio, contact AdminStudio Sales and purchase a Serial Number for the desired Edition, and then follow the instructions in Upgrading Your Product Edition.
Activating AdminStudio

When you launch AdminStudio or one of its tools for the first time, you are notified that you are using a time-limited trial version, and you are given the opportunity to evaluate the product or to activate it by entering a valid Serial Number for an AdminStudio Edition.

**Task:** To activate AdminStudio:

1. Install AdminStudio, as described in the AdminStudio Client Tools Installation Guide.

2. Launch AdminStudio or one of its tools. A dialog box opens, stating that you are using a time-limited trial version.

3. Select **Activate or Purchase AdminStudio** and click **Next**. The AdminStudio Product Activation dialog box opens, prompting you to enter a serial number.

4. Enter the serial number of the edition you purchased and click the **Activate** button. After a few seconds, you will receive a message that activation was successful.

5. Click **Finish**. AdminStudio will launch.

**Ports Used in Activation**

AdminStudio product activation uses ports 80 (HTTP), 443 (HTTPS), and 8443. If these ports are locked down or if you do not have an available internet connection, you can configure licensing for AdminStudio using one of the following alternative methods:

- **Offline activation**—You can perform offline activation using email.

*Note* • For more information, see Activating Through a Web Page.

- **Self-hosted licensing**—Your organization can choose to purchase self-hosted licenses of AdminStudio. A self-hosted license for AdminStudio requires a Flexera Software-generated license file for the machine on which you install AdminStudio, but it does not require activation.

**Silent Activation**

The AdminStudio installer was created using an InstallShield “Suite” project type, which means that the procedure for installing AdminStudio silently is different from previous releases, which were created using a “Basic MSI” project type.

To install AdminStudio 2015 silently, you need to use the ASCommandLine property to pass MSI parameters to the AdminStudio installer (AdminStudio2015.exe), along with the /silent switch:

```
AdminStudio2015.exe /silent ASCommandLine="[Parameters]"
```

For example:

```
AdminStudio2015.exe /silent ASCommandLine="TRANSFORMS=MyTransform.mst"
```
Chapter 1  AdminStudio 2015 Help Library
Activating AdminStudio

**Note** • You cannot use the `ASCommandLine` property to pass the `ISInstallDir`, `SharedInstallDir`, or `PRODUCTID` command line parameters to the AdminStudio installer; these must be specified explicitly.

For more information, see *Installing AdminStudio Silently Via Command Line* in the *AdminStudio 2015 Installation Guide*.

Product Activation for AdminStudio

Product activation confirms the authenticity of your AdminStudio software. This is done to protect you from the adverse effects of pirated software. The process also verifies that AdminStudio has not been activated on more machines than allowed by the AdminStudio End-User License Agreement (EULA).

- Licensing Options
- Overview of the Life Cycle of a Node-Locked License
- Evaluating AdminStudio Before Activating It
- Purchasing an AdminStudio License
- Registering Your Serial Number
- Activating Through the Internet
- Activating Through a Web Page
- Uninstalling and Reinstalling AdminStudio
- Returning a License to Your Account on the Activation Server
- Specifying the Location of the Concurrent License Server
- Troubleshooting Activation Issues
- Activation Errors
- Activation FAQs

Licensing Options

Two different licensing models are available for AdminStudio:

- **Node-locked licensing**—With this model, the product license is tied to a specific user and machine. This model is the traditional option and the one that is most often purchased.

  If you are using the node-locked type of license, it is your responsibility to maintain your license on your machine. Sharing this type of license between multiple users does not comply with Flexera Software products’ end-user license agreements (EULAs).

- **Self-hosted licensing**—With this model, the product license is tied to a specific user and machine.
A self-hosted license for AdminStudio requires a Flexera Software-generated license file for the machine on which you install AdminStudio.

If you are using the self-hosted type of license, it is your responsibility to maintain your license on your machine. Sharing this type of license between multiple users does not comply with Flexera Software products’ end-user license agreements (EULAs).

- **Concurrent licensing**—This model enables sharing or floating of AdminStudio licenses among a maximum number of simultaneous users; it is also sometimes called *floating licensing*.

If your organization purchases concurrent licenses for a Flexera Software product, you need to connect your product to the licensing server that your organization sets up.

To learn more about these different licensing models and determine which option best fits your requirements, contact your AdminStudio sales representative.

### Overview of the Life Cycle of a Node-Locked License

The node-locked licensing model requires that you activate AdminStudio on your machine. Activation verifies that AdminStudio has not been activated on more machines than allowed by the AdminStudio EULA. If you are using the node-locked type of license, it is your responsibility to maintain your license on your machine.

The following information describes product activation, as well as different events that may occur for a license.

#### Product Activation

After you first launch AdminStudio, the activation wizard opens. The wizard guides you through a series of steps to activate AdminStudio. You enter a product serial number, which is used to authenticate the AdminStudio license and unlock the product. The wizard first attempts an online activation. If online activation is unsuccessful, the wizard enables you to use the offline method (activation through a Web page that you can access from a different machine).

If you do not activate AdminStudio the first time that you launch it, you have a limited number of days to use it before activation is necessary. The activation wizard shows the number of days that are left in your trial period.

Sometimes activation is not successful. The most common reason is that the serial number was used to activate AdminStudio on another machine. The activation wizard protects the license in this case, preventing users from activating AdminStudio on more machines than allowed by the EULA.

#### Moving a License

If you obtain a new replacement machine, you can move your license from your old machine to your new machine.

In order to move your license to your new machine, you must first return your license to your account on the activation server. This process is sometimes referred to as *deactivation*. Returning the license makes it available again so that you can use your serial number for activation on a different machine. To learn how to return your license, see Returning a License to Your Account on the Activation Server.

Once you have returned your license, you can use the same serial number to activate the product on your new machine.
Permanently Transferring a License

In some cases, it may be necessary to permanently transfer your license to a different user and machine in an organization. For example, if your responsibilities are changing and someone else will be creating installations in AdminStudio, you may need to transfer your license to that employee. In order to transfer your license, you must first return your license to your account on the activation server. Returning the license makes it available again so that the new user can use your serial number for activation on a different machine. Note that the new user will need to activate AdminStudio on their machine after they have installed it.

If a license is being permanently transferred to you, ensure that you contact your AdminStudio sales or support representative and give them the updated registration information for the license. The registration information update is required in order to best serve you and to notify you about product updates and special offers.

Evaluating AdminStudio Before Activating It

If you have not purchased a license for AdminStudio, you can still install AdminStudio and use it for a limited number of days without activating it. The activation wizard that AdminStudio displays whenever you launch AdminStudio in trial mode shows you how many days are left in your trial period. In addition, the About AdminStudio dialog box shows the number of days remaining. To access the About AdminStudio dialog box: On the Help menu in AdminStudio, click About AdminStudio.

If you do not activate AdminStudio within the trial period, AdminStudio will stop working when the trial period has ended. You can activate AdminStudio at any time before or after the trial period has ended.

To obtain a copy of AdminStudio that you can evaluate, visit the AdminStudio Web site (http://www.installshield.com).
Purchasing an AdminStudio License

You can purchase AdminStudio through several methods:

- Visit the online store (http://shop.installshield.com), and purchase online.
- Contact your AdminStudio sales representative.
- Purchase from a reseller. Visit the AdminStudio Web site (http://www.installshield.com) for a list of resellers in your country.

When you purchase AdminStudio, you receive a serial number that you can use for activation.

Activating Through the Internet

Online activation through the Internet is a quick process. Online activation occurs when you enter your serial number in the activation wizard and click the Activate button.

Task: To activate AdminStudio through the Internet:

1. Launch AdminStudio. Before AdminStudio starts, the activation wizard opens. If you have more than 5 days left in your trial period, the wizard automatically disappears after a few seconds.

   If you have 5 or fewer days left in your trial period, the wizard remains, requiring you to click before you can proceed. If your trial period is not over, you can select the Continue to Evaluate AdminStudio option and then click the Next button on the wizard to use AdminStudio without activating it.

2. When you are ready to proceed with activation, select the Activate or Purchase AdminStudio option in the activation wizard and then click the Next button. AdminStudio displays a dialog that requests the serial number.

3. Enter your serial number, and then click the Activate button.

The activation wizard transmits the activation request to the activation server. When the server receives your activation request, it validates the request. If the activation request is valid, the server automatically transmits the activation response text to the activation wizard, which then activates AdminStudio.

Note that the serial number that you enter must be in the proper format (XXXX-XXXX-XXXX-XXXX; that is, 4 sets of 4 characters); otherwise, the activation wizard displays an error. If it is not in the proper format, it may be necessary to register your serial number and obtain an activatable serial number. To learn more, see Registering Your Serial Number.
Activating Through a Web Page

If you do not have an Internet connection on the machine that has InstallShield or if you are having problems completing the online activation process, the activation wizard gives you the option of performing offline activation through a self-service Web page (http://www.installshield.com/offlineactivation) on a different machine.

Task: To activate AdminStudio through a Web page:

1. Attempt to activate AdminStudio through the Internet. If it cannot be completed, the activation wizard displays a message explaining why it could not occur.

2. Click the Proceed with offline activation button. The Offline Activation dialog opens. The Request text box contains your request text. The request text starts with <?xml version, and it ends with </Request>.

3. To save the request text to a text file that you can upload from a machine with an Internet connection, click the Save button. The wizard lets you save the text as a .request file.

4. Visit the Offline Activation Web page (http://www.installshield.com/offlineactivation)—a part of the Flexera Software Product and License Center—and follow the instructions to browse to the .request file that you saved.

   When you click the button on the Offline Activation Web page to submit the activation request and obtain the activation response file (.xml), the Web page prompts you for a place to save the .xml file. Save it and make it available on the machine on which you initiated the activation process.

5. When you have the activation response file (.xml) and you are ready to complete the activation process, launch AdminStudio to open the activation wizard.

6. Proceed to the Offline Activation dialog, which has a Response text box.

7. Click the Load button. The Open dialog opens.

8. Browse to the activation response file (.xml), and then click the Open button. The Open dialog closes, and the wizard writes the response text in the Response text box. The response text starts with <?xml version, and it ends with </Response>.

   Note • As an alternative for step 8, you can copy the response text to your Clipboard and then use the Paste button to paste the Clipboard contents into the Response text box.

9. Click the Activate button.

   The activation wizard activates AdminStudio.

Tip • The aforementioned procedure is also used to perform an offline return of a license.
Registering Your Serial Number

Registration entitles you to product updates and special offers. If you try to activate AdminStudio but your serial number has not been registered, the activation wizard that is displayed when you launch InstallShield prompts you to register online. If you received a serial number in the format XXXXXXX-XXX-XXXXXXXXXX (7 characters, followed by 3 characters, followed by 10 characters), you need to register your serial number to obtain a serial number in the proper format (XXXX-XXXX-XXXX-XXXX; that is, 4 sets of 4 characters); this latter format is the one that you can use to activate the product.

To register your serial number, visit http://www.installshield.com/register.

### Table 1-6 • Serial Number Formats

<table>
<thead>
<tr>
<th>Format</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>XXXX-XXXX-XXXX-XXXX</td>
<td>Serial numbers in this format are used to activate the product.</td>
</tr>
<tr>
<td>(4 sets of 4 characters)</td>
<td></td>
</tr>
<tr>
<td>XXXXXXXX-XXX-XXXXXXXXXX</td>
<td>This format is used as the order number for some purchases of the product. Serial numbers in this format must be registered in order to obtain a serial number that can be used to activate the product. To register a serial number in this format, visit: <a href="http://www.installshield.com/register">http://www.installshield.com/register</a></td>
</tr>
<tr>
<td>(7 characters, followed by 3 characters, followed by 10 characters)</td>
<td></td>
</tr>
</tbody>
</table>

Uninstalling and Reinstalling AdminStudio

If you need to move your AdminStudio license from one of your machines to another machine in your organization, or if you need to permanently transfer your license to a different user in your organization, you must first return your license to your account on the activation server. This process is sometimes referred to as deactivation. This typically occurs automatically if your machine is connected to the Internet when you uninstall AdminStudio from the original machine. Returning the license makes it available again so that you can use your serial number for activation on your other machine.

In some cases, it is not possible to automatically return a license during uninstallation. For example, if your machine is not connected to the Internet when you uninstall AdminStudio, your license cannot be returned. Therefore, if you want to return your license to make it available for activation on a different machine, the recommended method is to first return the license, as described in Returning a License to Your Account on the Activation Server, and then uninstall AdminStudio.
Returning a License to Your Account on the Activation Server

If you have activated AdminStudio on a machine but you no longer want it to be activated on that particular machine, you can return your license to your account on the activation server by uninstalling the application.

Specifying the Location of the Concurrent License Server

If your organization purchased concurrent licenses for AdminStudio, you need to first install the FlexNet License Server. Then, each time you install AdminStudio, you need to identify the location of the FlexNet License Server.

Task: To specify the license server:

1. Launch AdminStudio. Before AdminStudio starts, the activation wizard opens.
2. Select the Configure AdminStudio to get license information from a license server option and then click the Next button. AdminStudio displays the Specify License Server dialog.
3. In the Server box, enter the path to the license server, or click the Browse button to navigate to the server.
4. If the server is not configured to use the default port, specify the server port number in the Port box.
5. Click the Test Connection hyperlink.

The wizard connects your machine with the license server.

Troubleshooting Activation Issues

General Troubleshooting Tips

The following tips may help you resolve issues that may occur during the activation process.

- If you try to activate AdminStudio but your serial number has not been registered, the activation wizard that is displayed when you launch AdminStudio prompts you to register online. To register your serial number, visit http://www.installshield.com/register.
- Ensure that you are entering the serial number correctly, and that it is in the format XXXX-XXXX-XXXX-XXXX (4 sets of 4 characters).
- If you or someone in your organization previously activated AdminStudio on another machine, you must first return your AdminStudio license on that machine through a full uninstallation before it can be activated on the new machine. To learn more, see Uninstalling and Reinstalling AdminStudio.
Activation Errors

If you encounter an activation error, see Activation Errors for help with resolving it. For the latest troubleshooting information, see Knowledge Base article Q200867:


Offline Activation

If you are unable to activate AdminStudio through the automatic online method, offline activation is required. You can perform offline activation on a different machine that has Internet access. For more information, see Activating Through a Web Page.

Further Assistance

For more information about activating AdminStudio, visit http://support.installshield.com.

If you have tried all of the aforementioned suggestions and you still have not been able to activate AdminStudio, contact AdminStudio Support at installshieldsupport@installshield.com.

Activation Errors

The following table contains tips on how to resolve errors that may occur when you try to activate AdminStudio.

💡 Tip • For the latest troubleshooting information for AdminStudio 2015, see Knowledge Base article Q200867:


<table>
<thead>
<tr>
<th>Error Number</th>
<th>Description</th>
<th>Troubleshooting Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>20653</td>
<td>The number of activations allowed for this account has been exceeded.</td>
<td>The AdminStudio end-user license agreement allows you to install and activate AdminStudio a limited number of times. This error occurs if that limit has been exceeded. To resolve this error, try one of the following solutions:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Uninstall AdminStudio on one machine; doing so returns your license to your account on the activation server, allowing you to activate on a different machine.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Contact your AdminStudio sales representative to purchase an additional AdminStudio license.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Ensure that no one else in your organization is already using the same serial number for their activated copy of AdminStudio.</td>
</tr>
</tbody>
</table>
### Table 1-7 • Activation Errors

<table>
<thead>
<tr>
<th>Error Number</th>
<th>Description</th>
<th>Troubleshooting Information</th>
</tr>
</thead>
</table>
| 20660        | The Serial Number that you entered has been disabled.                                                   | The serial number that you entered has been disabled. One example of when this may occur is if you returned your copy of AdminStudio and then later tried to use your serial number to activate AdminStudio.  
If you encounter this error, ensure that you entered the serial number correctly. If you did enter it correctly, contact AdminStudio Support at installshieldsupport@installshield.com so that they can re-enable your serial number if it is allowed. Once the serial number has been re-enabled, you can proceed with activation. |
| 20661        | The serial number you purchased requires product registration prior to serial number activation.       | If you try to activate AdminStudio but your serial number has not been registered, the activation wizard that is displayed when you launch AdminStudio prompts you to register online.  
If you did not purchase AdminStudio through a reseller, ensure that you entered the serial number correctly. |
| 20676        | The license has been transferred between computers more times than is allowed.                         | There is a limit to the number of times that you can transfer your AdminStudio license from one machine to another in your organization. This error occurs if that limit has been exceeded.  
To resolve this error, contact your AdminStudio sales representative to purchase an additional AdminStudio license. |
An unexpected error occurred. This error may occur when the automatic online activation attempt fails. If you do not have an internet connection or are unable to complete the automatic verification process online due to a firewall or proxy, the verification wizard gives you the option to perform offline verification through email.

Performing offline verification:

1. Click the **Proceed with offline verification** option. The **Offline Verification** dialog opens. The **Request** text box contains your request text. The request text starts with `<Request>` and it ends with `</Request>`.
2. Save the request text to a text file.
3. Click the **Save** button. The wizard lets you save the text as a `.request` file.
4. Attach the `License.request` file to your e-mail reply. Your `License.request` file should allow us to try to generate a `License.response` file, which should allow you to complete the verification process.
5. When you receive the email message from Flexera Software Support and you are ready to complete the verification process, launch InstallShield or AdminStudio to open the verification wizard.
6. Proceed to the **Offline Verification** dialog, which should have a **Response** text box.
7. Copy the response text that is included in the email message from Flexera Software Support to your clipboard. The response text starts with `<Response>` and it ends with `</Response>`. In the wizard, click the **Paste** button.

   As an alternative for step 7, you can copy the response text and paste it into a text file. Change the name of the text file to `License.response`. In the **Offline Verification** dialog, click the **Load** button, and then select the `License.response` file.
8. Click the **Verify** button. The verification wizard verifies your serial number.

<table>
<thead>
<tr>
<th>Error Number</th>
<th>Description</th>
<th>Troubleshooting Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>50018</td>
<td>An unexpected error occurred.</td>
<td>This error may occur when the automatic online activation attempt fails. If you do not have an internet connection or are unable to complete the automatic verification process online due to a firewall or proxy, the verification wizard gives you the option to perform offline verification through email.</td>
</tr>
</tbody>
</table>
### Table 1-7 • Activation Errors

<table>
<thead>
<tr>
<th>Error Number</th>
<th>Description</th>
<th>Troubleshooting Information</th>
</tr>
</thead>
</table>
| 50020        | The response text you entered is invalid.        | This error occurs if you are attempting offline (email) activation and the response text that you entered in the activation wizard is incorrect. Ensure that you correctly entered the response text. The response text starts with the following string:  

```xml
<?xml version
```

The following string marks the end of the response text:

```xml
</Response>
```

<table>
<thead>
<tr>
<th>50040</th>
<th>An unexpected error occurred.</th>
<th>This error may occur if an online activation attempt fails. For example, if your machine does not have an Internet connection, online activation cannot occur. If you do not have an Internet connection or if you are having problems completing the online activation process, the activation wizard gives you the option of performing offline activation through email. For information on how to activate offline through email, see Activating Through a Web Page.</th>
</tr>
</thead>
</table>
| 50041        | Failed to connect to the license server          | This error may be received during the installation of an InstallShield or AdminStudio product. It means that the activation API used in the InstallShield or AdminStudio product needs to contact the activation server.  

- Check your Internet connection, and then try activation again.  
- For a temporary amount of time, disable any firewalls or proxy settings. Certain firewall and proxy configurations can prevent the verification from communicating with Flexera Software's servers. We recommend temporarily disabling firewalls and proxies while installing and uninstalling in order to allow full communication with our servers.  
- If you are unable to modify these services and these steps do not resolve the issue, then an email activation may be required. See Activating Through a Web Page. |
Activation FAQs

Following are frequently asked questions and answers about the activation process for AdminStudio.

Questions

- What is product activation?
- What happens during activation?
- What information is required for activation?
- Does activation affect my software or my computer?
- How do I activate AdminStudio?
- How long does it take to activate AdminStudio?
- How soon must I activate AdminStudio?
- Can I install AdminStudio without activating it?
- What happens if I do not activate AdminStudio?
- How can I obtain a serial number for activation?
- What is the difference between product activation and product registration?
- Can I uninstall my copy of AdminStudio on one machine and reinstall it on my other machine?
- What if I upgrade or get a new machine, and I forget to return my license on my old machine?
- Can I share my copy of AdminStudio with others?
- Will I be able to reinstall and reactivate AdminStudio if my hard drive crashes?
- Do I always need to be online to use AdminStudio?
- What does Flexera Software do with the AdminStudio activation information?

Answers

What is product activation?

Product activation is a quick and anonymous process that confirms the authenticity of your software. This is done to protect you from the adverse effects of pirated software. The process also verifies that AdminStudio has not been activated on more machines than allowed by the AdminStudio End-User License Agreement (EULA).

After you first launch AdminStudio, the activation wizard opens. After a few seconds, the activation wizard disappears if you have not clicked on it, and AdminStudio is launched as a trial product. If you want to activate AdminStudio right away, you can select the Activate or Purchase AdminStudio option, and then click the Next button. The wizard guides you through the activation process, and in seconds, AdminStudio is activated.

What happens during activation?

You go through a series of easy steps to activate AdminStudio, usually through the Internet (or offline, through a Web site that you can access on a different machine). You enter a product serial number, which is used to authenticate the AdminStudio license, thus unlocking the product. The entire process takes only a few seconds.
What information is required for activation?
Activation requires your AdminStudio serial number. No personal information is needed.

Does activation affect my software or my computer?
No. Activation has no effect on the performance of your computer or software.

How do I activate AdminStudio?
After purchasing AdminStudio (and subsequently receiving your serial number), you simply enter the serial number in the designated field that is displayed in the activation wizard when you launch AdminStudio, and then click the Activate button.

Typically, activation is completed in just a few seconds through the Internet (online activation). In some cases, offline activation is required. If so, this is accomplished through a Web site that you can access from a different machine. To learn more, see Activating Through a Web Page.

How long does it take to activate AdminStudio?
Internet activation (online activation) typically takes seconds to complete. It is dependent on the type of Internet technology that you are using. The amount of data being transmitted is very small, so high-speed connections are not required.

How soon must I activate AdminStudio?
You have a limited number of days to activate AdminStudio after the first launch. The activation wizard shows the number of days that are left in your trial period. The activation wizard is displayed every time that you launch AdminStudio during the trial period (before you have activated AdminStudio). In addition, the About AdminStudio dialog box in AdminStudio shows the number of days remaining. To access the About AdminStudio dialog box: On the Help menu in AdminStudio, click About AdminStudio.

Can I install AdminStudio without activating it?
Yes. After installation, you can use AdminStudio for a limited number of days without activating it. After that trial period has ended, you need to activate AdminStudio in order to use it.

What happens if I do not activate AdminStudio?
AdminStudio will stop working at the end of the trial period if you do not activate it.

How can I obtain a serial number for activation?
If you purchased and downloaded AdminStudio from the AdminStudio online store, you should have received your serial number through email. If you purchased a physical copy, your serial number is located on the adhesive label on the back of your AdminStudio CD or DVD case. If you cannot find your serial number, contact your AdminStudio sales representative.

What is the difference between product activation and product registration?
Product activation is a mandatory, anonymous process that verifies the serial number for your copy of AdminStudio. Product registration is a process that entitles you to product updates and special offers.
Can I uninstall my copy of AdminStudio on one machine and reinstall it on my other machine?
Yes. The recommended method is to first return your license on the current machine and install the product on a new machine. Once you have installed it on the new machine, you must activate AdminStudio on the new machine.
For more information, see Returning a License to Your Account on the Activation Server.

What if I upgrade or get a new machine, and I forget to return my license on my old machine?
If you are planning to upgrade or get a new machine, it is important that you first return your license. If you do not do this, your account on the activation server still reflects that your license is activated on your old machine. As a result, when you install the product on your new machine, you will not be able to activate it, and you will need to contact AdminStudio Support. If this situation has occurred frequently, you may be denied another activation.

Can I share my copy of AdminStudio with others?
No, AdminStudio should not be shared with other users. Do not share the serial number that you used for activation.

Will I be able to reinstall and reactivate AdminStudio if my hard drive crashes?
Yes. However, in most cases, the AdminStudio license will still be activated. If you attempt to reactivate but it fails, visit http://support.installshield.com to report the problem, or contact AdminStudio Support at installshieldsupport@installshield.com.

Do I always need to be online to use AdminStudio?
Once you have activated AdminStudio, you do not need to be online to use it.

What does Flexera Software do with the AdminStudio activation information?
The information that is used to activate AdminStudio is used within the capacity outlined by the AdminStudio End-User License Agreement (EULA). For additional information, review the privacy policy on the AdminStudio Web site (http://www.installshield.com).
Deactivating AdminStudio to Enable Activation on a Different Machine

AdminStudio node-locked licenses are single-machine, single-user licenses according to the end-user license agreement. This means that they can be activated on one machine and accessed by one user.

If moving a license to a new machine is required, the license must first be deactivated from the previous machine before it can be activated on the new machine.

This section includes steps for both online and offline methods of deactivation.

**Online Deactivation**

To perform deactivation when you have an Internet connection, perform the following steps:

---

**Task:** To perform deactivation via internet:

1. If you have already uninstalled AdminStudio from the previous machine, reinstall it.

2. Open the **Command Prompt** application.

3. Change the directory to the following path:
   
   `[AdminStudio_Installation_Directory]\Common`
   
   For example:
   
   `C:\Program Files (x86)\AdminStudio\2015\Common`

4. At the command prompt, execute the following command to deactivate the AdminStudio license on this machine:
   
   `TPSconfig /return`

   **Note:** It is recommended that you allow incoming and outgoing traffic to and from *.flexerasoftware.com and *.installshield.com, as well as making sure that ports 80, 443, and 8443 are open. The Activation Server URL is: `activationservice.installshield.com`

5. Install AdminStudio on the new machine. You will be permitted to activate it.
Offline Deactivation

To perform deactivation when you do not have an Internet connection, perform the following steps:

Task: To perform deactivation via email:

1. If you have already uninstalled AdminStudio from the previous machine, reinstall it.

2. Open the Command Prompt application.

3. Change the directory to the following path:

   [AdminStudio_Installation_Directory]\Common

   For example:

   C:\Program Files (x86)\AdminStudio\2015\Common

4. At the command prompt, execute the following command to generate a request code:

   TPSconfig /return /no_internet

5. E-mail the request code to Flexera Software Support in a text file attachment. A Technical Support Engineer will manually process the deactivation on your behalf.

Note • For more information, see KB article Q201081: Deactivation of InstallShield and AdminStudio:

Evaluating AdminStudio

You can choose to evaluate AdminStudio for 21 days. By clicking **Continue to Evaluate AdminStudio** dialog box that opens when you launch AdminStudio, you can begin evaluating the AdminStudio 2015 Enterprise Edition client tools.

*Edition* • If you have AdminStudio Limited Edition for LANDesk Management Suite, you can choose to evaluate AdminStudio for 45 days. See *About AdminStudio 2015 Limited Edition for LANDesk Management Suite* for more information.

Information about evaluating the AdminStudio client tools includes the following topics:

- AdminStudio Client Tools Evaluation Restrictions
- Evaluating AdminStudio Client Tools
- Evaluating AdminStudio’s Microsoft App-V Support
- Evaluating the Automated Application Converter “Multiple Application” Option

**AdminStudio Client Tools Evaluation Restrictions**

When you run AdminStudio in trial/evaluation mode, all of its features are fully available, with the following restrictions:

- **Can create only one Application Catalog**—You are permitted to create only one Application Catalog, and it must be named *AdminStudio Evaluation Catalog*.

- **Ten package import limit**—Only 10 total packages (of one or more deployment types) can be imported into the Application Catalog.

- **Package deletion not permitted**—After you import a package into the Application Catalog, you are not permitted to delete it.

- **AdminStudio Platform API support is disabled**—All platform support is disabled.

**Evaluating AdminStudio Client Tools**

To evaluate the Enterprise Edition client tools, perform the following steps.

**Task:** To evaluate the AdminStudio Enterprise Edition client tools:

1. Install AdminStudio, as described in the *AdminStudio Client Tools Installation Guide*.

2. Launch AdminStudio. A dialog box opens, stating that you are using a time-limited trial version.

3. If you want to evaluate AdminStudio, select **Continue to Evaluate AdminStudio** and click **Next** (or just wait ten seconds). The product will launch.

   Each time you open AdminStudio while you are in evaluation mode, this dialog box shows you how many days are left in your trial period.
Note • If you have installed the AdminStudio Limited Edition for LANDesk Management Suite, and you chose the Typical option on the Setup type panel during installation, only those tools included in the LANDesk Limited Edition will be available during your evaluation period. See About AdminStudio 2015 Limited Edition for LANDesk Management Suite.

4. If you have five or fewer days left in your trial period, the dialog box remains open, requiring you to click before you can proceed. Do one of the following:

   a. If your trial period is not over, you can continue to use AdminStudio by selecting the Continue to Evaluate AdminStudio option and clicking Next.

   b. If you have already purchased a serial number or want to purchase one online, select Activate or Purchase AdminStudio and click Next.

Evaluating AdminStudio’s Microsoft App-V Support

While evaluating the AdminStudio Enterprise Edition client tools, you will be able to convert a Windows Installer package to an App-V application using the Automated Application Converter, Conversion Wizard, Repackager, and the InstallShield App-V Assistant. However, an App-V application built using an evaluation version of AdminStudio will display the following message every time it is launched:

![This package was created with an evaluation version of InstallShield](image)

*Figure 1-1: Evaluation Version Message*

After purchasing the AdminStudio Application Virtualization, you will be able to remove this message by rebuilding the App-V application.

Evaluating the Automated Application Converter “Multiple Application” Option

The “multiple application” option of Automated Application Converter is only available when you purchase Application Virtualization with AdminStudio Enterprise Edition.

Note • If you purchase Application Virtualization with AdminStudio Standard or Professional Editions, you will only be able to convert one package at a time, using one virtual machine.

When using an evaluation version of AdminStudio, you will be able to use Automated Application Converter to convert a directory full of Windows Installer packages into individual virtual packages, but the conversion will be limited to three packages per run, using only one virtual machine. Therefore, only the first three packages that Automated Application Converter encounters will be converted to virtual applications.
Upgrading Your Product Edition

An upgrade feature has been built-in to AdminStudio that allows you to activate features in a higher edition or in an additional add-on pack without re-installing the application. You just need to enter a Serial Number for the upgrade that you purchased, and the features of that Edition are immediately unlocked and are available to you.

To upgrade, perform the following steps:

**Task: To upgrade your AdminStudio Edition:**

1. Contact an AdminStudio Sales Representative and purchase a Serial Number for the desired edition and/or add-on pack.

2. Launch AdminStudio, Application Manager, Automated Application Converter, Virtual Package Editor, or QualityMonitor.


4. Click the Upgrade button. The AdminStudio Product Activation dialog box opens, prompting you to enter the serial number of the edition that you want to upgrade to.

5. Enter the serial number of the edition you purchased and click the Activate button. After a few seconds, you will receive a message that activation was successful. The functionality of the upgraded edition and/or add-on pack is immediately available to you.
Using Help

Help is available both from the AdminStudio interface Help menu and directly from certain individual interface elements.

When you have questions about this product, first consult the AdminStudio Help Library, which is the complete user’s guide for using AdminStudio.

• **Web-based online help**—Web-based online help is available to you 24 hours a day, seven days a week, on our website at:
  
  [http://helpnet.flexerasoftware.com](http://helpnet.flexerasoftware.com)

• **PDF documentation**—AdminStudio documentation is also available in PDF format. Visit the AdminStudio Documentation Center at:
  

**Reader Alert Conventions**

Reader alerts are used throughout this documentation to notify you of both supplementary and essential information. The following table explains the meaning of each alert.

<table>
<thead>
<tr>
<th>Image</th>
<th>Alert Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Note" /></td>
<td><strong>Note</strong></td>
<td>Notes are used to draw attention to pieces of information that should stand out.</td>
</tr>
<tr>
<td><img src="image" alt="Important Note" /></td>
<td><strong>Important Note</strong></td>
<td>Important notes are used for information that is essential for users to read.</td>
</tr>
<tr>
<td><img src="image" alt="Caution" /></td>
<td><strong>Caution</strong></td>
<td>Cautions indicate that this information is critical to the success of the desired feature or product functionality.</td>
</tr>
<tr>
<td><img src="image" alt="Tip" /></td>
<td><strong>Tip</strong></td>
<td>Tips are used to indicate helpful information that could assist you in better utilizing the desired function or feature.</td>
</tr>
<tr>
<td><img src="image" alt="Best Practices" /></td>
<td><strong>Best Practices</strong></td>
<td>Best Practices alerts instruct you on the best way to accomplish a task.</td>
</tr>
<tr>
<td><img src="image" alt="Edition-Specific Note" /></td>
<td><strong>Edition-Specific Note</strong></td>
<td>Edition-specific notes indicate that the information applies to a specific edition of a product (such as Professional or Premier edition).</td>
</tr>
<tr>
<td><img src="image" alt="Project-Specific Note" /></td>
<td><strong>Project-Specific Note</strong></td>
<td>Project-specific notes are used to highlight information that may vary depending on the project type used (such as a Basic MSI or Merge Module project).</td>
</tr>
</tbody>
</table>
**Table 1-8 • Reader Alert Conventions (cont.)**

<table>
<thead>
<tr>
<th>Image</th>
<th>Alert Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Green Flag]</td>
<td><strong>Version-Specific Note</strong></td>
<td>Version-specific notes indicate that the information applies to a specific version of a product (such as Version 9.0 or Version 11.0).</td>
</tr>
<tr>
<td>![Lock]</td>
<td><strong>Security</strong></td>
<td>Security alerts identify security issues.</td>
</tr>
<tr>
<td>![List]</td>
<td><strong>Task</strong></td>
<td>The Task graphic indicates that procedural instructions follow.</td>
</tr>
<tr>
<td>![Advanced Note]</td>
<td><strong>Advanced Note</strong></td>
<td>Advanced notes are used in training manuals to identify information that is for advanced users.</td>
</tr>
<tr>
<td>![Lab]</td>
<td><strong>Lab</strong></td>
<td>In training manuals, the Lab graphic indicates that a lab exercise follows.</td>
</tr>
<tr>
<td>![Tutorial]</td>
<td><strong>Tutorial</strong></td>
<td>In training manuals, the Tutorial graphic indicates that a tutorial exercise follows.</td>
</tr>
</tbody>
</table>

**Style Conventions**

The following style conventions are used throughout this documentation.

**Table 1-9 • Style Conventions**

<table>
<thead>
<tr>
<th>Style</th>
<th>Example</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Interface</td>
<td>On the <strong>File</strong> menu, click <strong>Open</strong>.</td>
<td>User interface elements appear in bold when referenced in tasks.</td>
</tr>
<tr>
<td>Elements</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Variables</td>
<td><strong>FileName</strong></td>
<td>Variables appear in italics.</td>
</tr>
<tr>
<td>Code</td>
<td><code>#define HWND_BROADCAST 0xffff</code></td>
<td>Code snippets appear in a monospace typeface.</td>
</tr>
<tr>
<td>User-Inputted</td>
<td>Type <code>$0(install)</code> at the prompt.</td>
<td>Text that is to be entered as a literal value is displayed in a monospace typeface, in bold, and in blue.</td>
</tr>
<tr>
<td>Text</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Table 1-9 • Style Conventions (cont.)

<table>
<thead>
<tr>
<th>Style</th>
<th>Example</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File Names and Directory Paths</td>
<td>My files are located in the following directory:\C:\MyDocuments\SampleCode</td>
<td>File names and directory paths are presented in a monospace typeface.</td>
</tr>
<tr>
<td>.INI File Text</td>
<td>Insert the line LimitedUI=Y into the .INI file to display only the Welcome dialog box when the Windows Installer package is run.</td>
<td>Text in .INI files is presented in a monospace typeface.</td>
</tr>
<tr>
<td>Command-Line Statements</td>
<td>To run the installation silently, enter: Setup.exe /s/v/qn</td>
<td>Command-line statements and parameters are presented in a monospace typeface.</td>
</tr>
<tr>
<td>Environment Variables</td>
<td>Set the value of the windir environment variable.</td>
<td>Environment variables are presented in a monospace typeface.</td>
</tr>
<tr>
<td>Examples</td>
<td>Create two groups, one called Admins and the other called General.</td>
<td>Examples are presented in bold.</td>
</tr>
<tr>
<td>Functions</td>
<td>FeatureAddItem adds a new feature to a script-created feature set.</td>
<td>Functions are presented in bold.</td>
</tr>
<tr>
<td>Properties</td>
<td>In the Name property, enter a name for this custom control that is unique among all of the controls in your project.</td>
<td>Properties are presented in bold.</td>
</tr>
<tr>
<td>Screen Output</td>
<td>If you type an incorrect parameter, the message The system cannot find the path specified. is displayed.</td>
<td>Screen output (from a log file or from the console) is displayed in a monospace typeface, and in blue.</td>
</tr>
<tr>
<td>Links</td>
<td>Obtain the latest modules, white papers, project samples, and more from: <a href="http://www.yourcompany.com/downloads.htm">http://www.yourcompany.com/downloads.htm</a></td>
<td>Links appear in blue.</td>
</tr>
</tbody>
</table>

Contacting Us

You may contact us from anywhere in the world by visiting our website at:

http://www.flexerasoftware.com
The AdminStudio Start Page, which is designed to help you quickly get started evaluating and using AdminStudio, provides process information on how to perform key tasks using AdminStudio tools. Information is organized into the following tabs:

**Table 2-1 • AdminStudio Start Page Organization**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Start Page Tab</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="" alt="Getting Started icon" /></td>
<td><strong>Getting Started</strong></td>
<td>Describes the main tasks that you can use AdminStudio to accomplish, and provides links to additional information. See <a href="#">Getting Started Tab</a>.</td>
</tr>
<tr>
<td><img src="" alt="Test for Application Compatibility icon" /></td>
<td><strong>Test for Application Compatibility</strong></td>
<td>Provides a flowchart that outlines how to use Application Manager to test applications for compatibility with Microsoft Windows 7 (32-bit and 64-bit), Windows 8 (32-bit and 64-bit), Windows Server 2008 R2, Windows Server 2012, Apple iOS 6, Apple iOS 7 (32-bit and 64-bit), Apple iOS 8 (32-bit and 64-bit), and Google Android (4.1, 4.2, 4.3, and 4.4) operating systems. It also outlines how to use Application Manager to test web applications for compatibility with Internet Explorer 8, 9, 10, and 11. See <a href="#">Test for Application Compatibility Tab</a>.</td>
</tr>
<tr>
<td><img src="" alt="Migrate to Application Virtualization icon" /></td>
<td><strong>Migrate to Application Virtualization</strong></td>
<td>Provides a flowchart that outlines the steps required to migrate your application portfolio into virtual applications that are ready for deployment within the enterprise. See <a href="#">Migrate to Application Virtualization Tab</a>.</td>
</tr>
<tr>
<td><img src="" alt="Migrate to Windows Installer icon" /></td>
<td><strong>Migrate to Windows Installer</strong></td>
<td>Provides a flowchart that outlines the steps required to migrate legacy setups (such as <code>.exe</code> files) to deployable Windows Installer packages (<code>.msi</code>). See <a href="#">Migrate to Windows Installer Tab</a>.</td>
</tr>
</tbody>
</table>
### Getting Started Tab

The **Getting Started** tab of the AdminStudio Start Page describes the main tasks that you can use AdminStudio to accomplish, and provides links to additional information. It also provides a link to information on setting up AdminStudio infrastructure.

To quickly get started evaluating and using AdminStudio, click on the link of the task you want to accomplish:

<table>
<thead>
<tr>
<th>Link</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test for Application</strong></td>
<td>Test applications for compatibility with Microsoft Windows 7 (32-bit and 64-bit), Windows 8 (32-bit and 64-bit), Windows Server 2008 R2, Windows Server 2012, Apple iOS 6, Apple iOS 7 (32-bit and 64-bit), Apple iOS 8 (32-bit and 64-bit), and Google Android (4.1, 4.2, 4.3, and 4.4) operating systems. Test web applications for compatibility with Internet Explorer 8, 9, 10, and 11.</td>
</tr>
<tr>
<td><strong>Migrate to Application</strong></td>
<td>Automatically repackage and convert Windows Installer packages, as well as setups in other formats, into virtual applications in Microsoft App-V, VMware ThinApp, Citrix XenApp, and Symantec Workspace formats.</td>
</tr>
<tr>
<td><strong>Migrate to Windows Installer</strong></td>
<td>Capture, repackage, and customize installations, analyze packages for conflicts with target applications, and prepare packages for distribution.</td>
</tr>
<tr>
<td><strong>Set Up Infrastructure</strong></td>
<td>Create/connect to a Microsoft SQL Server Application Catalog database. Prepare virtual machines for use in automated repackaging and testing.</td>
</tr>
</tbody>
</table>
Test for Application Compatibility Tab

Edition • Support for performing operating system compatibility testing included with AdminStudio Professional Edition with Application Compatibility. Support for performing browser compatibility testing is included with AdminStudio Enterprise Edition with Application Compatibility.

The flowchart on this tab outlines how to use Application Manager to test applications for compatibility with Microsoft Windows 7 (32-bit and 64-bit), Windows 8 (32-bit and 64-bit), Windows Server 2008 R2, Windows Server 2012, Apple iOS 6, Apple iOS 7 (32-bit and 64-bit), Apple iOS 8 (32-bit and 64-bit), and Google Android (4.1, 4.2, 4.3, and 4.4) operating systems. It also outlines how to use Application Manager to test web applications for compatibility with Internet Explorer 8, 9, 10, and 11.

To test applications for operating system and browser compatibility, perform the following steps:

- Import Packages, Web Applications, and Mobile Apps
- Select Tests to Run and Set Default Fix Option
- Perform Testing and View Results

Import Packages, Web Applications, and Mobile Apps

For instructions on how to import packages, web applications, and mobile apps, see the following help topics:

Table 2-3 • Import Packages, Web Applications, and Mobile Apps

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
</table>
| 1  | Import Windows Installer packages into Application Catalog. | For instructions on how to import Windows Installer packages into the Application Catalog, see:  
  • Importing a Single Package File  
  • Importing a Folder of Multiple Applications  
  • Importing From Microsoft System Center Configuration Manager |
| 2  | Import web applications into Application Catalog.  | For instructions on how to import web applications into the Application Catalog, see:  
  • Importing Web Applications |
Table 2-3 • Import Packages, Web Applications, and Mobile Apps

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Import mobile apps into Application Catalog.</td>
<td>For instructions on how to import mobile apps into the Application Catalog, see:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Importing a Single Package File</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Importing a Folder of Multiple Applications</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Importing From Microsoft System Center Configuration Manager</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Importing Public Store Mobile Apps</td>
</tr>
</tbody>
</table>

Select Tests to Run and Set Default Fix Option

For instructions on how to select the tests to run and set the default fix option, see the following help topics:

Table 2-4 • Select Tests to Run and Set Default Fix Option

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>Select the Test Center tests that you want to run.</td>
<td>For instructions on how to select Test Center tests to run, see:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Selecting Tests to Execute</td>
</tr>
<tr>
<td>5</td>
<td>Set the default fix option for selected tests: basic fix, advanced fix, or do not fix.</td>
<td>For instructions on how to set the default fix option, see:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Setting Automatic Fix Preferences for Operating System Compatibility and Browser Compatibility Tests</td>
</tr>
</tbody>
</table>

Perform Testing and View Results

For instructions on how to perform testing and view results, see the following help topics:

Table 2-5 • Perform Testing and View Results

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>Click Execute Tests to test Windows Installer packages, mobile apps, and web applications (statically).</td>
<td>For information on executing tests, see:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Performing Compatibility, Best Practices, and Risk Assessment Testing</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Performing Static Testing of Web Applications</td>
</tr>
<tr>
<td>7</td>
<td>Click Launch Web Test to test web applications interactively.</td>
<td>For information on testing web applications interactively, see:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Performing Dynamic Testing of Web Applications</td>
</tr>
</tbody>
</table>
Table 2-5 • Perform Testing and View Results

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>View test results.</td>
<td>For information on viewing test results, see:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Viewing and Filtering Test Results</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Filtering Test Results by Suppressing Errors/Warnings</td>
</tr>
<tr>
<td>9</td>
<td>Click Resolve Issues to automatically resolve issues.</td>
<td>For information on resolving issues, see:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Resolving Issues</td>
</tr>
</tbody>
</table>
Migrate to Application Virtualization Tab

The flowchart on this tab outlines the steps required to migrate your application portfolio into virtual applications that are ready for deployment within the enterprise.

Note • Prior to performing these steps, you should have already set up infrastructure as outlined in the Set Up Infrastructure Tab.

To migrate a Windows Installer or legacy application to a virtual package, perform the following steps:

- Identify Packages to Virtualize
- Convert to Virtual Formats
- Test and Distribute Converted Packages

Identify Packages to Virtualize

For instructions on how to identify the packages to virtualize, see the following help topics:

Table 2-6 • Identify Packages to Virtualize

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
</table>
| 1  | Import packages into Application Catalog.    | For instructions on how to import Windows Installer and legacy applications into the Application Catalog, see:  
  - Importing a Single Package File  
  - Importing a Folder of Multiple Applications  
  - Importing From Microsoft System Center Configuration Manager  
  - About Legacy Installer Packages |
| 2  | View each package’s Application Virtualization Compatibility test results. | For instructions on how to view a package’s Application Virtualization Compatibility test results, see Viewing Application Virtualization Compatibility Test Results. |
| 3  | Identify candidates for virtualization.      | Based upon the virtualization readiness information reported, decide which of the imported applications to select for virtualization. |
Convert to Virtual Formats

For instructions on how to convert a package to a virtual format, see the following help topics:

Table 2-7 • Convert to Virtual Formats

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>Import candidate packages into</td>
<td>For instructions on how to import candidate packages into Automated Application Converter, see:</td>
</tr>
<tr>
<td></td>
<td>Automated Application Converter.</td>
<td>• Adding Packages from an AdminStudio Application Catalog</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Adding Packages from a Local Machine or Network</td>
</tr>
<tr>
<td>5</td>
<td>Convert to virtual packages.</td>
<td>For instructions on convert selected packages to virtual packages, see Performing a Conversion Using the Application Conversion Wizard.</td>
</tr>
<tr>
<td>6</td>
<td>Test launch virtual packages.</td>
<td>For instructions on how to test the virtual packages that you have just created, see Testing Packages.</td>
</tr>
<tr>
<td>7</td>
<td>Publish virtual packages to Application</td>
<td>For instructions on how to publish converted packages to the Application Catalog, see Importing Converted Packages into the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>Catalog.</td>
<td></td>
</tr>
</tbody>
</table>

Test and Distribute Converted Packages

For instructions on how to test and distribute converted virtual packages, see the following help topics:

Table 2-8 • Test and Distribute Converted Packages

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>Perform virtualization best practice testing.</td>
<td>For instructions on how to validate App-V packages against virtualization best practice rules, see Performing Compatibility, Best Practices, and Risk Assessment Testing.</td>
</tr>
<tr>
<td>9</td>
<td>Perform conflict testing.</td>
<td>For instructions on how to perform conflict analysis of an App-V packages against other packages, see Performing Application Conflict Testing.</td>
</tr>
<tr>
<td>10</td>
<td>Edit App-V packages (if necessary).</td>
<td>To resolve any warnings or errors that were found during testing, you can edit the App-V package in the Virtual Package Editor, as described in Using the Virtual Package Editor.</td>
</tr>
</tbody>
</table>
Migrate to Windows Installer Tab

The flowchart on this tab outlines the steps required to migrate legacy setups (such as .exe files) to deployable Windows Installer packages (.msi).

Note • Prior to performing these steps, you should have already set up infrastructure as outlined in the Set Up Infrastructure Tab.

To migrate a legacy setup to a Windows Installer package, perform the following steps:

- Repackage Legacy Package
- Import Into Application Catalog
- Test Repackaged Applications and Resolve Issues
- Distribute Repackaged Applications

Repackage Legacy Package

For instructions on how to repackage a legacy package, see the following help topics:

Table 2-9 • Repackage Legacy Package

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Select legacy packages (.exe).</td>
<td>For instructions about how to get started with repackaging, see About Repackaging.</td>
</tr>
<tr>
<td>2</td>
<td>Repackage to Windows Installer package (.msi).</td>
<td>For instructions on how to repackage a Windows Installer package, see Repackaging Legacy Installations Using the Repackaging Wizard.</td>
</tr>
<tr>
<td>3</td>
<td>Edit packages in Repacker.</td>
<td>For instructions on how to edit a Repacker project, see Working With Repacker Projects.</td>
</tr>
</tbody>
</table>
Import Into Application Catalog

For instructions on how to import a package into the Application Catalog, see the following help topics:

**Table 2-10 • Repackage Legacy Package**

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>Import Windows Installer package into Application Catalog.</td>
<td>For instructions on how to import a Windows Installer package into the Application Catalog, see Importing a Single Package File.</td>
</tr>
</tbody>
</table>

Test Repackaged Applications and Resolve Issues

For instructions on how to test a repackaged application and resolve issues, see the following help topics:

**Table 2-11 • Test Repackaged Applications and Resolve Issues**

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Perform Windows Installer best practices and OS compatibility testing.</td>
<td>For instructions on how to perform Windows Installer best practice and OS compatibility testing, see Performing Compatibility, Best Practices, and Risk Assessment Testing.</td>
</tr>
<tr>
<td>6</td>
<td>Perform application conflict testing.</td>
<td>For instructions on how to perform conflict testing, see Performing Application Conflict Testing.</td>
</tr>
<tr>
<td>7</td>
<td>Review test results in Test Center.</td>
<td>For information on viewing test results, see:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Viewing and Filtering Test Results</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Filtering Test Results by Suppressing Errors/Warnings</td>
</tr>
<tr>
<td>8</td>
<td>Perform automatic issue resolution.</td>
<td>For information on resolving issues, see:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Resolving Issues</td>
</tr>
</tbody>
</table>
Distribute Repackaged Applications

For instructions on how to distribute a repackaged application, see the following help topics:

Table 2-12 • Distribute Repackaged Applications

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>Distribute repackaged application via System Center Configuration Manager or using another distribution method.</td>
<td>For instructions on how to distribute a package, see Distributing Applications and Packages.</td>
</tr>
</tbody>
</table>

Set Up Infrastructure Tab

To get started using AdminStudio, you need to connect to a Microsoft SQL Server Application Catalog database, and prepare virtual machines for use in automated repackaging and testing.

- Create/Connect to an Application Catalog
- Configure Virtual Machines
- Set E-Mail Notification Settings
- Enter Server/Database Connection Settings

Create/Connect to an Application Catalog

For instructions on create a new Application Catalog or connect to an existing one, see the following help topics:

Table 2-13 • Create/Connect to an Application Catalog

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create/Connect to an Application Catalog</td>
<td>For instructions on how to create or connect to an Application Catalog, see Creating New Application Catalogs or Connecting to an Existing Application Catalog.</td>
</tr>
<tr>
<td>Enable Software Repository</td>
<td>For instructions on enabling the Software Repository, see Using the Software Repository.</td>
</tr>
<tr>
<td>Set Default Application Catalog</td>
<td>For instructions on setting the default Application Catalog, see Specifying a Default AdminStudio Application Catalog.</td>
</tr>
</tbody>
</table>
Configure Virtual Machines

For instructions on how to configure virtual machines for use with Automated Application Converter, see the following help topics:

Table 2-14 • Configure Virtual Machines

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Run Virtual Machine Preparation Setup to Enable Auto Login</td>
<td>For instructions on how to run the virtual machine preparation setup, see Preparing Your Virtual Machines for Use With the Automated Application Converter and Running the Virtual Machine Preparation Setup.</td>
</tr>
<tr>
<td>Create a Snapshot</td>
<td>For instructions on how to create a snapshot on your virtual machine, see Taking a Snapshot.</td>
</tr>
<tr>
<td>Install VMware VIX</td>
<td>For instructions on how to install VMware VIX, see VMware VIX API Requirement on the AdminStudio Machine.</td>
</tr>
<tr>
<td>Test Virtual Machine Setup by Converting a Simple Package</td>
<td>For instructions on how to test a virtual machine setup, see Using the Application Conversion Wizard to Perform Automated Package Conversion.</td>
</tr>
</tbody>
</table>

Set E-Mail Notification Settings

For instructions on how to set e-mail notification settings, see the following help topics:

Table 2-15 • Set E-Mail Notification Settings

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Set SMTP Notification Settings</td>
<td>For instructions on setting SMTP notification settings, see Setting E-Mail Notification Settings.</td>
</tr>
</tbody>
</table>
Enter Server/Database Connection Settings

For instructions on how to enter connection settings to enable AdminStudio to communicate with your distribution systems and the Flexera Service Gateway, see the following help topics:

**Table 2-16 • Enter Server/Database Connection Settings**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Configure Multiple Named Connections to Distribution Systems</strong></td>
<td>For information on entering connection information for System Center Configuration Manager, Citrix XenApp, Symantec Altiris, and AirWatch distribution systems, see <a href="#">Creating Multiple Named Connections to Distribution Systems</a>.</td>
</tr>
<tr>
<td><strong>Connecting to the Flexera Service Gateway</strong></td>
<td>For information on connecting to the Flexera Service Gateway—which enables communication with FlexNet Manager Platform, Workflow Manager, and App Portal—see <a href="#">Integrating with Other Flexera Software Applications via the Flexera Service Gateway</a>.</td>
</tr>
</tbody>
</table>
### Using the AdminStudio Interface

The AdminStudio interface is the central application for AdminStudio. From it, you can launch AdminStudio tools, set AdminStudio options, set Application Catalog properties, create workflows and projects, and connect to and create Application Catalogs. You can launch the AdminStudio interface from the Windows Start menu.

AdminStudio interface documentation is presented in the following sections:

<table>
<thead>
<tr>
<th><strong>Table 3-1 • AdminStudio Interface Documentation</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Section</strong></td>
</tr>
<tr>
<td>Configuring the AdminStudio Interface</td>
</tr>
<tr>
<td>Working with Tools</td>
</tr>
<tr>
<td>Workflows and Projects</td>
</tr>
<tr>
<td>Frequently Asked Questions</td>
</tr>
<tr>
<td>AdminStudio Interface Reference</td>
</tr>
</tbody>
</table>
Configuring the AdminStudio Interface

This section explains how to configure and customize the AdminStudio interface. The following topics are discussed:

Table 3-2 • Topics on AdminStudio Interface Configuration

<table>
<thead>
<tr>
<th>Category</th>
<th>Topics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Launching Applications</td>
<td>• Launching AdminStudio Applications</td>
</tr>
<tr>
<td>Configuring Application</td>
<td>• Specifying the AdminStudio Shared Location</td>
</tr>
<tr>
<td>Catalog Settings</td>
<td></td>
</tr>
<tr>
<td>Setting Interface Preferences</td>
<td>• Setting E-Mail Notification Settings</td>
</tr>
<tr>
<td></td>
<td>• Setting the Workflow Task Help Page Location</td>
</tr>
<tr>
<td></td>
<td>• Configuring How Often AdminStudio Checks for Updates</td>
</tr>
<tr>
<td></td>
<td>• Configuring AdminStudio to Stay on Top</td>
</tr>
<tr>
<td></td>
<td>• Generating a Debug Log for AdminStudio</td>
</tr>
</tbody>
</table>
Launching AdminStudio Applications

Individual AdminStudio applications, such as InstallShield Editor or Repackager, can be launched from the Windows Start menu or by double-clicking on the tool icon in the Tools Gallery on the Tools Tab.

![Tools Gallery on the Tools Tab](image)

**Figure 3-1:** Tools Gallery on the Tools Tab

**Note** • If a core AdminStudio tool is not in the Tools Gallery or available from the menu, it may mean that either you are not assigned to a Role that has permission to use that Tool, or that the Tool is not available in your Edition of AdminStudio.
Specifying the AdminStudio Shared Location

The AdminStudio Shared directory (also referred to as the AdminStudio Shared location) contains shared information for repackaging and conflict identification, and other AdminStudio functions. The AdminStudio Shared Directory contains the following:

- The Shared AdminStudio.ini file, which specifies default Application Catalog database settings
- Application Manager duplicate package identifier options
- Repackager isrepackager.ini exclusion list
- OS Snapshot issnapshot.ini file
- User-defined ACEs used in conflict analysis
- Distribution Wizard Distribution Type templates and .ini files

If you are working in a team environment, the AdminStudio Shared Directory should be set to a centralized network location, accessible by all AdminStudio users at your organization, rather than on your local machine. Follow the steps below to specify the location of the AdminStudio Shared Directory.

\[
\text{Note} \quad \text{To maintain consistency when creating workflows, it is recommended that you set the AdminStudio Shared Directory the same for each AdminStudio user.}
\]

**Task:** To specify the location of the AdminStudio Shared Directory:

1. Launch the AdminStudio Interface.
2. From the Tools menu, select Options. The Options dialog box opens.
3. In the Options dialog box, select the Locations tab.
4. Enter or browse to the directory for the AdminStudio Shared Location.
5. Click OK to close the Options dialog box.

Setting E-Mail Notification Settings

To enable AdminStudio to send you e-mail notifications during various processes, you need to configure your SMTP notification settings.

\[
\text{Note} \quad \text{Currently, e-mail notifications are sent when soft time-outs are encountered while using Automated Application Converter to repackage an application on a virtual machine.}
\]

To set your e-mail notification settings, perform the following steps:
**Task:** To set e-mail notification settings:

1. Launch the AdminStudio interface.
2. From the **Tools** menu, select **Options**. The **Options** dialog box opens.
3. Select the **Notification Settings** tab.
4. On the **Notification Settings** tab, enter the following information:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMTP Server</td>
<td>Enter the address of your e-mail server, such as:</td>
</tr>
<tr>
<td></td>
<td>smtp.yourcompany.com</td>
</tr>
<tr>
<td>Authentication</td>
<td>Specify how your e-mail is authenticated by selecting one of the following</td>
</tr>
<tr>
<td></td>
<td>options:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Server Authentication</strong>—Select this option if you want to perform server</td>
</tr>
<tr>
<td></td>
<td>authentication on your AdminStudio e-mail.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Anonymous</strong>—Select this option if you do not want to perform</td>
</tr>
<tr>
<td></td>
<td>authentication on your AdminStudio e-mail.</td>
</tr>
<tr>
<td>Domain</td>
<td>Enter the Domain of the user account listed in the <strong>User Name</strong> field.</td>
</tr>
<tr>
<td>User Name</td>
<td>Enter the name of an existing user account in the <strong>Domain</strong> field. This</td>
</tr>
<tr>
<td></td>
<td>user must have permission to send e-mail.</td>
</tr>
<tr>
<td>Password</td>
<td>Enter the password of the user account defined in the <strong>User Name</strong> and</td>
</tr>
<tr>
<td></td>
<td><strong>Domain</strong> fields.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>• If your network domain requires that user passwords are changed</td>
</tr>
<tr>
<td></td>
<td>periodically, you will have to open this dialog box again to update this</td>
</tr>
<tr>
<td></td>
<td>account’s password. To avoid this, try to obtain a user account that has a</td>
</tr>
<tr>
<td></td>
<td>password that does not expire.</td>
</tr>
<tr>
<td>From E-Mail ID</td>
<td>Enter the e-mail address to serve as the identity of AdminStudio. All</td>
</tr>
<tr>
<td></td>
<td>e-mails sent by AdminStudio will have this e-mail address in the <strong>From</strong></td>
</tr>
<tr>
<td></td>
<td>field.</td>
</tr>
<tr>
<td>To E-Mail ID(s)</td>
<td>Enter the e-mail address to serve as the system account for AdminStudio</td>
</tr>
<tr>
<td></td>
<td>e-mail. All e-mails sent to AdminStudio will be sent to this address.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>• Use a semi-colon to separate multiple e-mail addresses in the **To E-Mail</td>
</tr>
<tr>
<td></td>
<td><strong>ID(s)</strong> field.</td>
</tr>
<tr>
<td>SMTP Server Port</td>
<td>Enter the port of your SMTP server.</td>
</tr>
</tbody>
</table>
Chapter 3 Using the AdminStudio Interface

Configuring the AdminStudio Interface

5. Click OK.

Setting the Workflow Task Help Page Location

The Task Help Page Location is the directory where you want to store all HTML pages that serve as workflow task instructions.

Task: To specify the location of task help pages:

1. Launch the AdminStudio interface.
2. From the Tools menu, select Options. The Options dialog box opens.
3. Select the Locations tab.
4. Enter or browse to the Task Help Page Location, the location where workflow task help pages are stored.
5. Click OK to close the Options dialog box.

Configuring How Often AdminStudio Checks for Updates

You specify how often you want AdminStudio to check for updates on the Updates tab of the Options dialog box.

Task: To configure how often AdminStudio checks for updates:

1. Open AdminStudio.
2. On the Tools menu, click Options. The Options dialog box opens.
3. On the Updates tab, select the frequency that AdminStudio will check for software updates:
   - Once every 15 days
   - Once every 30 days
   - Once every 60 days
   - Never
4. Click OK to close the Options dialog box.
Configuring AdminStudio to Stay on Top

When you launch AdminStudio tools, you can specify whether they open in front of or behind the AdminStudio interface. If you select **Always on Top** from the **View** menu, application will always open behind the AdminStudio interface.

**Task:** To configure AdminStudio to stay on top of other applications:

1. Launch the AdminStudio interface.
2. From the **View** menu, select **Always on Top**.

Generating a Debug Log for AdminStudio

To create a debug log for AdminStudio, perform the following steps.

**Task:** To generate a debug log for AdminStudio:

Use the following registry value to turn debugging on. Once this debugging is turned on, a log file will be created in the same location as the .exe file.

```
[HKL\Software\InstallShield\AdminStudio] DebugLogLevel="3"
```

Levels 0, 1, 2, 3, 4, and 5 are supported with 5 being the highest. Default is level 0.

Working with Tools

Topics in this section involve adding, configuring, and associating tools in the **Tools Gallery** on the **Tools Tab**. This section contains the following topics:

- Adding New Tools to the Tools Gallery
- Editing Properties for an Existing Tool
- Adding Command-Line Configurations for an Existing Tool
- Modifying Command-Line Configurations for an Existing Tool
- Deleting Command-Line Configurations from an Existing Tool
- Associating Tools with Tasks
- Running Associated Tools in Projects
- Deleting Existing Tools
- Limiting Tool Accessibility
Adding New Tools to the Tools Gallery

To add a new tool to the Tools Gallery, perform the following steps.

**Task:** To add a new tool to the Tools Gallery:

1. From the Tools Tab, right-click in the Tools Gallery and select Add Tool. The Add Tool Wizard opens.
4. If there are command-line options you want associated with the tool, do so from the Command-Line Configurations Panel. Each tool can have multiple command-line options associated with it for different purposes.
5. Click Finish.

After using the Add Tool Wizard, the new tool appears in the Tools Gallery and is available for use in workflows and projects.

*Note:* In AdminStudio, tools are any external application or file that you can launch from a workflow or project. This typically is an application, but can be a simple document or batch file necessary to completing the project.

Editing Properties for an Existing Tool

To edit the properties of a Tool in the Tools Gallery, perform the following steps.

**Task:** To edit an existing tool’s properties:

1. From the Tools Tab, right-click the tool in the Tools Gallery and select Properties. The Tool Properties dialog box is displayed.
2. Click the Properties tab.
3. Modify tool properties as necessary.
4. Click OK to apply the changes.

*Note:* In AdminStudio, tools are any external application or file that you can launch from a workflow or project. This typically is an application, but can be a simple document or batch file necessary to completing the project.
Adding Command-Line Configurations for an Existing Tool

To add command-line configurations for an existing Tool, perform the following steps:

**Task:** To add a command-line configuration to an existing tool:

1. From the Tools Tab, right-click the tool to which you want to add a configuration from the Tools Gallery and select Properties. The Tool Properties dialog box is displayed.
2. Click the Configuration tab.
3. Click Add. The Command-Line Properties dialog box is displayed.
4. Enter a description and the command-line configuration.
5. Click OK to close the Command-Line Properties dialog box.
6. Click OK to close the Tool Properties dialog box.

**Note:** In AdminStudio, tools are any external application or file that you can launch from a workflow or project. This typically is an application, but can be a simple document or batch file necessary to completing the project.

Modifying Command-Line Configurations for an Existing Tool

To modify command-line configurations for an existing Tool, perform the following steps:

**Task:** To edit and existing tool’s command-line configurations:

1. From the Tools Tab, right-click the tool in the Tools Gallery and select Properties. The Tool Properties dialog box is displayed.
2. Click the Configuration tab.
3. Select the command-line configuration you want to edit and click Modify. The Command-Line Properties dialog box appears.
4. Modify the description and/or command line.
5. Click OK to dismiss the Command-Line Properties dialog box.
6. Click OK in the Tool Properties dialog box to apply the changes.
Deleting Command-Line Configurations from an Existing Tool

To delete command-line configurations from an existing Tool, perform the following steps.

**Task:** To delete a command-line configuration from an existing tool:

1. From the Tools Tab, right-click the tool from which you want to remove the configuration in the Tools Gallery and select Properties. The Tool Properties dialog box is displayed.
2. Click the Configuration tab.
3. Select the configuration you want to remove and click Delete.
4. Click OK to close the Tool Properties dialog box.

**Note:** In AdminStudio, tools are any external application or file that you can launch from a workflow or project. This typically is an application, but can be a simple document or batch file necessary to completing the project.

Associating Tools with Tasks

To associate a Tool with a Workflow task, perform the following steps.

**Task:** To associate a tool with a task:

1. Open the Process Template Editor.
2. In the Workflows tree, expand a Workflow to display all of its tasks.
3. From the Workflows tree, select the task with which you want to associate the tool. The Task Properties are displayed.
4. From the Tool list, select the tool you want to associate with the task. If the necessary tool is not listed, select <New Tool...> from the list to add the tool.
5. In the Tool Configuration list, select the configuration you want to use with the tool. If the configuration is not listed, click Configure to create the new configuration.
Running Associated Tools in Projects

To run associated Tools in Projects, perform the following steps.

**Task: To run a tool associated with a task:**
1. Select the **Process Assistants** tab from the Interface.
2. Expand a Project in the **Projects** tree to display all of its tasks.
3. Right-click the task with which the tool is associated and select **Run Task** from the context menu.

Deleting Existing Tools

To delete a Tool from the Tools Gallery, perform the following steps.

**Task: To delete an existing tool from the Tools Gallery:**
1. From the **Tools Tab**, right-click the tool you want to delete from the Tools Gallery and select **Delete**.
2. Confirm the deletion.
Limiting Tool Accessibility

*Edition* • AdminStudio Enterprise Server is included in AdminStudio Enterprise Edition.

Accessibility of tools is determined by a user’s assigned Roles. If you want to modify an existing Role so that users assigned to that Role can no longer access a specific tool, see Viewing or Changing an Existing Role in the Managing Roles and Permissions section.

Workflows and Projects

Workflows, which can be created and modified using the Process Template Editor, are the basis for all projects in AdminStudio. These workflows consist of defined tasks, with which instructions (in the form of HTML files) and tools can be associated. Users can then create projects based on these workflows, and execute them—following the specific steps defined in the workflow. This allows you to create specific, repeatable procedures to accomplish your application migration goals.

*Important* • Starting with AdminStudio 10, the Workflow Templates tab of the AdminStudio interface has been moved into its own tool named Process Template Editor, which can be launched from the Tools tab or the Tools menu. All functionality remains the same. Also, the former Projects tab of the AdminStudio interface has been renamed to Process Assistants.

*Tip* • If you update a workflow, all projects based on that workflow will reflect the changes made to the workflow.

The following topics relate to workflows and projects:

- Creating and Editing Workflows
- Creating and Using Projects
- Saving Workflow and Project Changes
- Workflow Project Example: Using the New Workflow Project Wizard
- Workflows, Projects, and Permissions
Creating and Editing Workflows

Workflows serve as templates upon which projects are based. Typically, only a few individuals create workflows, while others create projects and execute the projects to accomplish the workflow goal.

The following topics relate to creating and executing workflows:

- Creating New Workflows
- Renaming Workflows
- Filtering Workflows
- Deleting Workflows
- Creating New Tasks
- Modifying Task Properties
- Creating Notes for a Task
- Renaming Tasks
- Reordering Tasks
- Associating Help Files with Tasks
- Deleting Tasks
- Adding New Tools from the Process Template Editor

Creating New Workflows

To create a new workflow, perform the following steps.

**Task:** To create a new workflow:

1. Open the **Process Template Editor** by clicking its icon on the Tools tab. You are prompted to connect to an Application Catalog.
2. Enter the Application Catalog connection information and click OK. The Process Template Editor interface opens.
3. Right-click in the Workflows tree pane and select New Workflow. A new Workflow is listed.
4. Provide a name for the workflow.
Renaming Workflows

To rename a workflow, perform the following steps.

Task: To rename an existing workflow:

1. Open the Process Template Editor.
2. Right-click the workflow you want to rename and select Rename from the context menu.
3. Provide a new name for the workflow.

Filtering Workflows

To display a specific workflow, perform the following steps.

Task: To display a specific workflow:

1. Open the Process Template Editor.
2. From the drop-down menu above the Workflows tree, select the workflow you want to display.

Deleting Workflows

To delete a workflow, perform the following steps.

Task: To delete an existing workflow:

1. Open the Process Template Editor.
2. From the Workflows tree, right-click the workflow you want to delete and select Delete from the context menu.
3. Confirm the deletion by clicking Yes in the resulting dialog box.
Creating New Tasks

To create a new task, perform the following steps.

Task: To create a new task:

1. Open the Process Template Editor.
2. Right-click the workflow to which you want to add the task and select New Task. Alternatively, right-click on a task and select New Task to create a subtask.

   A new task appears named NewTasknn, and the Task Properties view for that task is displayed.
3. Enter a name for the new task.
4. Modify properties for the task.

Modifying Task Properties

To modify task properties, perform the following steps.

Task: To modify properties for an existing task:

1. Open the Process Template Editor.
2. From the Workflows tree, select the task you want to modify. The Task Properties view for the selected task is displayed.
3. Change Task Properties as necessary for the task.

Creating Notes for a Task

To create notes for a task, perform the following steps.

Task: To create notes for a task:

1. Select the Process Assistants tab in the Interface.
2. From the Projects tree, select the task to which you want to add notes. The Project Task Properties view appears for the selected task.
3. Enter notes in the Notes field.
Chapter 3  Using the AdminStudio Interface
Workflows and Projects

Tip • You can also add notes to a task in the Process Template Editor. If you do, all projects based on that workflow will use the notes you enter as the default notes for the specific task.

Note • There is a 255 character limit on notes.

Renaming Tasks

To rename a task, perform the following steps.

Task: To rename an existing task:

1. Open the Process Template Editor.
2. Right-click the task you want to rename and select Rename from the context menu.
3. Provide a new name for the task.

Reordering Tasks

To reorder a task, perform the following steps.

Task: To change the task order:

1. Open the Process Template Editor.
2. In the Workflows tree, select the task you want to move.
3. From the toolbar, click Move Up or Move Down to change the order in which tasks are performed. Click Move Right to make a task a subtask of another task; click Move Left to promote a task.
4. Repeat the previous steps as necessary.
Associating Help Files with Tasks

To associate a help file with a task, perform the following steps.

Task: To associate a help file with a task:

1. Open the Process Template Editor.
2. From the Workflows tree, select the task with which you want to associate the help file. The Task Properties view appears for the selected task.
3. In the Help File field, enter the name and location of the help file, or click Browse and navigate to it.
   - The help file can either be local, or you can use a URL (for example, http://www.mycompany.com/myURL.htm).
   - You can also click the Edit HTML button to the right of the Browse button to open a default HTML page in an HTML editor as a starting point.

Note • Help files must be in HTML format.

Deleting Tasks

To delete a task, perform the following steps.

Task: To delete an existing task:

1. Open the Process Template Editor.
2. In the Workflows tree, right-click the task you want to remove and select Delete.
3. From the resulting dialog box, click Yes to confirm the deletion.
Adding New Tools from the Process Template Editor

To add a new tool to the Tools list from the Process Template Editor, perform the following steps.

**Task:** To add a new tool to the Tools list from the Process Template Editor:

1. Open the Process Template Editor.
2. From the Workflows tree, select the task with which you want to associate the new tool. The Task Properties view appears for the selected task.
3. From the Tool list in the Task Properties view, select <Add Tool ...>. The Add New Tool dialog box opens.
4. In the Add New Tool dialog box, enter properties about the tool.
5. Click OK.

Creating and Using Projects

Projects, which are based on existing workflows, are the procedures followed to accomplish a set goal. Projects may include instructions describing what to do, and perhaps links to tools necessary to perform tasks. They also allow you to provide notes to help document issues that may arise during a project.

**Tip** • If you update a workflow, all projects based on that workflow will reflect the changes made to the workflow.

The following topics relate to creating and using projects:

- Creating Projects with the New Workflow Project Wizard
- Filtering Projects
- Executing Projects
- Running Associated Tools in Projects
- Deleting Projects
Creating Projects with the New Workflow Project Wizard

To create a new project, perform the following steps.

**Task:** To create a project using the New Workflow Project Wizard:

1. Launch AdminStudio.
2. Click the **Process Assistants** tab.
3. Right-click in the Projects tree and select **New Project**. The **New Workflow Project Wizard** launches.
4. From the **Welcome Panel**, click **Next**. The **Workflow Selection Panel** appears.
5. From the **Workflow Selection Panel**, select the workflow on which you want to base the new project.
6. Provide a name for the new project and click **Next**. The **Source Package** panel appears.
7. From the **Source Package Panel**, specify the name and location of the source package used in this project. Alternatively, click **Browse** to navigate to it.
8. Click **Next**. The **Target Directory and Filename** panel appears.
9. From the **Target Directory and File Name Panel**, specify the Target Directory in which you want to store all files associated with this project.
10. In the **Target File Name** field, provide a name for the output file. Depending on the task being executed, the appropriate extension will be added to the file name.
11. Click **Finish**. The new Project is now listed.

Filtering Projects

To display a specific project, perform the following steps.

**Task:** To display a specific project:

1. From the Interface, click the **Process Assistants** tab.
2. From the drop-down menu above the Projects tree, select the project you want to display.
Executing Projects

To execute a project, perform the following steps.

**Task:** To execute a project:

1. From the Interface, click the Process Assistants tab.
2. Display the project you want to execute. If you want to only display that project, use the filter above the Projects tree.
3. Click the first task in the project.
4. Perform the task.
5. When finished with the task, click the box to the left of the task.
6. Repeat for subsequent tasks in the project.

Running Associated Tools in Projects

To run associated tools in projects, perform the following steps.

**Task:** To run a tool associated with a task:

1. Select the Process Assistants tab from the Interface.
2. Expand a Project in the Projects tree to display all of its tasks.
3. Right-click the task with which the tool is associated and select Run Task from the context menu.

*Note* • In AdminStudio, tools are any external application or file that you can launch from a workflow or project. This typically is an application, but can be a simple document or batch file necessary to completing the project.
Deleting Projects

To delete a project, perform the following steps.

Task: To delete an existing project:

1. Click the Process Assistants tab in the Interface.
2. From the Projects tree, right-click the project you want to delete and select Delete Project from the context menu.
3. Confirm the deletion by clicking Yes in the resulting dialog box.

Saving Workflow and Project Changes

Because AdminStudio uses a database (the Application Catalog) to store information involving Workflows and Projects, all changes are stored immediately. There is no need to “save” your modifications; AdminStudio performs this automatically.

Workflow Project Example: Using the New Workflow Project Wizard

The following basic example covers creating a workflow and project which takes advantage of command-line functionality available in AdminStudio.

Prior to creating projects, you must create a workflow on which to base the project. This workflow might involve few steps, or it might cover as broad of a task as repackaging a legacy installation, editing it in InstallShield Editor, customizing it in Tuner, performing application isolation, identifying and resolving conflicts, distributing it, and entering information about it into a third-party tracking system.

In this example, you are going to create a basic workflow involving three steps: repackaging a legacy installation, building a Windows Installer package in Repackager, and then importing that package into Application Manager.

Creating a New Workflow

To create a new workflow, perform the following steps.

Task: To create a new workflow:

1. Open the Process Template Editor.
2. Right-click in the Workflows tree pane and select New Workflow. A new workflow is created.
3. Name the workflow My Workflow Example.
4. Right-click My Workflow Example and select New Task, and name the task Repackage a legacy setup.

5. With the Repackage a Legacy Setup task selected, make the following selections in the Task Properties pane:
   a. From the Tool list, select Repackaging Wizard.
   b. From the Tool Configuration list, select Repackage a legacy setup.

   \textit{Note} • Selecting this tool configuration associates the following predefined command lines with this task:
   \begin{verbatim}
   -app "[SourcePackage]" -pp "[TargetFileName]" -o "[TargetDir]"
   -sb -app "[SourcePackage]" -pp "[TargetFileName]" -o "[TargetDir]"
   -sn -app "[SourcePackage]" -pp "[TargetFileName]" -o "[TargetDir]"
   \end{verbatim}

6. Right-click My Workflow Example and select New Task, and name the task Build a Windows Installer package.

7. Right-click My Workflow Example and select New Task, and name the task Import package into Application Catalog.

8. With the Import package into Application Catalog task selected, make the following selections in the Task Properties pane:
   a. From the Tool list, select Application Manager.
   b. From the Tool Configuration list, select Import Package.

   \textit{Note} • Selecting this tool configuration associates the following predefined command lines with this task:
   \begin{verbatim}
   -app -iwiz "[SourcePackage]"
   \end{verbatim}

Creating a Project Based on the Workflow

To create a project based on a workflow, perform the following steps.

\textbf{Task}: To create a project based on your new workflow:

1. Open AdminStudio and open the Process Assistants tab.

2. In the All Projects list, right-click and select New Project. The Welcome panel of the New Workflow Project Wizard opens.

3. Click Next. The Workflow Selection panel opens.

4. In the Provide a name for the new project field, enter My Sample Project and click Next. The Source Package panel opens.

5. Select My Workflow Example and click Next. The Source Package panel opens.

6. From the Source Package Panel, click Browse and select a legacy (.exe) installation program.
Chapter 3 Using the AdminStudio Interface
Workflows and Projects

Note • This value (the directory and package name) are stored in the SourcePackage variable, which is used by the command line in Repacker set when you created the workflow.

7. Click Next. The Target Directory and Filename panel opens.

8. In the Target Directory field, browse to the directory where you want to store files associated with your project. For this example, use `C:\AdminStudio Shared\Test\WorkflowExample`.

Note • This value is written to the TargetDir variable used in the command line set for InstallShield Editor when creating the workflow.

9. Set the Target File Name to `WorkflowProjectEx`.

Note • This value is written to the TargetFileName variable used in the command line set for InstallShield Editor when creating the workflow.

10. Click Finish. The new Workflow Project is now listed.

Running the Workflow

To run the workflow, perform the following steps.

Task: To run the workflow:

1. Expand the workflow My Workflow Example in the Projects tree.

2. Select the Repackage a Legacy Setup task and click Run Task on the context menu. The Repackaging Wizard opens.

Note • When Repackager launches, it reads the value SourcePackage to determine the file to repackage. It also reads TargetDir and TargetFileName to determine where to place the output and what to call the output file.

3. On the Welcome panel, click Next.

4. On the Method Selection panel, select Installation Monitoring and click Next.

5. On the Collect Product Information panel, if a company name is not yet listed, enter a Company Name, such as My Company and click Next.

6. On the Set Target Project Information and Capture Settings panel, click Start. The Repackaging panel opens and repackaging begins.

7. When repackaging is complete, the new `WorkflowProjectEx.irp` file opens in the Repackager interface.

8. Return to the Process Assistants tab and mark the Repackage a legacy setup step complete.

9. Return to the Repackager interface and select Repackaged Output in the tree to open the Repackaged Output view.
10. Click **Build**. The Repackager project is built into a Windows Installer package.

11. Return to the **Process Assistants** tab and mark the **Build a Windows Installer package** step complete.

12. Select the **Import package into Application Catalog** task and click **Run Task** on the context menu. Application Manager opens and the Import Wizard is launched.

13. Proceed with the steps in the Import Wizard to import the following package into the Application Catalog:

   AdminStudio\Shared\Test\WorkflowExample\MSI_Package\WorkflowProjectEx.msi

   The **WorkflowProjectEx** application is now listed in the Application Manager tree.

14. Return to the **Process Assistants** tab and mark the **Import package into Application Catalog** step complete.

**Summary**

This is just a brief example of how AdminStudio tools can be made aware of each other during a project. When crafting workflows, create command lines to streamline your projects.

**Workflows, Projects, and Permissions**

AdminStudio interface functionality (including workflows, projects, and the Tools Gallery) is directly influenced by user authorization and permissions. For example, Administrators can see all users and projects assigned to those users in AdminStudio. In the case of NT Groups, Administrators can see individual members of those groups in the **Process Assistants** tab. Further, Administrators can assign projects to users when running the **New Workflow Project Wizard**.

An example of how permissions affect workflows and projects is the availability of the **Process Template Editor**, which requires the **View Workflow Tab** permission. Likewise, only users with the **Create Project** permission can create projects. Even if you have permission to view and create workflows, you can only associate tools which you are permitted to use with tasks you create. If you are executing projects, you can only launch tools you have permissions to use, regardless of whether they are associated with a task in the workflow.

For more information, see **Managing Roles and Permissions**.
Frequently Asked Questions

The following is a list of questions frequently asked by AdminStudio users, including a link to the appropriate help topic.

**General & Workflow**

- How do I add a command line configuration to a tool? See [Adding Command-Line Configurations for an Existing Tool](#).
- How do I specify a default Application Catalog? See [Specifying a Default AdminStudio Application Catalog](#).

**Application Isolation Wizard**

- How do I isolate applications? See [Isolating Applications Using Application Isolation Wizard](#).
- How do I modify the default isolation recommendations? See [Modifying the Default Isolation Recommendations](#).

**Application Manager**

- What types of conflicts can the Conflict Wizard detect? See [Application Conflicts Tests](#).
- How do I change which conflicts are checked? See [Selecting Tests to Execute](#).
- How do I identify conflicts? See [Performing Application Conflict Testing](#).
- How do I automatically resolve issues? See [Resolving Issues](#).

**Tuner**

- What should I do if MSI prevalidation fails? See [Handling Invalid Windows Installer Packages](#).
- How do I prevent a feature from displaying during custom installation? See [Changing a Feature’s Visibility](#).
- When should I use the Dialogs View instead of MSI command-line options? See [Dialogs View vs. Command-Line Options](#).
- How do I create a `setup.exe` file for my package and transform? See [Creating a Setup.exe File for the Package and Transform](#).
- When do I use Tuner vs. InstallShield Editor? See [Customizing Installations Using Tuner](#).

**Repackager**

- Why do people use a Repackager? See [Repackaging Legacy Installations Using the Repackaging Wizard](#).
- Why is a “clean” system important for repackaging? See [About Repackaging on Clean Systems](#).
- Should I repackage a Windows Installer (.msi) setup? See [Repackaging Wizard Best Practices](#).

• How can I speed up repackaging? See Repackaging Wizard Best Practices.

• What can I do with a repackaged setup? See Repackaging Legacy Installations Using the Repackaging Wizard and Converting Legacy Installations Using the Repackager Interface.

• Where does Repackager store my repackaged files and the MSI packages it builds? See Set Target Project Information and Capture Settings Panel.

• How do I identify and fix WinINSTALL conversion problems? See Troubleshooting Guidelines for WinINSTALL Conversion.

• How do I identify and fix SMS conversion problems? See Troubleshooting Guidelines for SMS Conversion.

• What do I do if I receive an ISDEV: fatal error -5023: Error building table file error while using Repackager? See Resolving an “Error Building Table File” Error.

**Distribution Wizard**

• How do I create an administrative installation? See Creating Administrative Installations for Packages.

**OS Snapshot Wizard**

• Why do I need an OS Snapshot? See Taking OS Snapshots.

**InstallShield Editor**

Answers to common questions regarding InstallShield Editor can be found under Frequently Asked Questions in the InstallShield Editor Help Library.
AdminStudio Interface Reference

The AdminStudio interface reference is organized into the following areas:

- AdminStudio Start Page
- Tools Tab
- Process Assistants Tab
- Report Center Tab
- Enterprise Server Tab
- Workflow Manager Tab
- Process Template Editor
- AdminStudio Menus and Toolbar
- Dialog Boxes
- Wizards
- Log Files

AdminStudio Start Page

The AdminStudio Start Page provides quick access to product information, to recently opened files, and to InstallShield resources.

AdminStudio Start Page Tabs

The AdminStudio Start Page, which is designed to help you quickly get started evaluating and using AdminStudio, provides process information on how to perform key tasks using AdminStudio tools. Information is organized into the following tabs:

- **Getting Started**—Describes the main tasks that you can use AdminStudio to accomplish, and provides links to additional information. See Getting Started Tab.

- **Migrate to Application Virtualization**—Provides a flowchart that outlines the steps required to migrate your application portfolio into virtual applications that are ready for deployment within the enterprise. See Migrate to Application Virtualization Tab.

- **Migrate to Windows Installer**—Provides a flowchart that outlines the steps required to migrate legacy setups (such as .exe files) to deployable Windows Installer packages (.msi). See Migrate to Windows Installer Tab.

- **Set Up Infrastructure**—Lists the infrastructure setup steps that you need to perform prior to using AdminStudio for the first time: connect to an Application Catalog, configure virtual machines, and set e-mail notification settings. See Set Up Infrastructure Tab.

- **Help & Support**—Provides sources for user documentation, support, and product information.
AdminStudio Views

The AdminStudio interface is organized into the following tabs, which appear across the top of the Start Page:

• **Start Page**—Initial view of AdminStudio.
• **Tools**—The Tools Tab includes the Tools Gallery and information on the selected tool.
• **Process Assistants**—On the Process Assistants Tab, you can create, execute, and delete projects, and access existing projects, which are the procedures followed to accomplish a set goal.
• **Report Center**—On the Report Center Tab, you can view the Application Readiness Dashboard. This dashboard report provides a snapshot of the current status of packages in your Application Catalog including deployment type breakdown, virtualization readiness, and package quality and conflict testing summary information.
• **Enterprise Server**—On the Enterprise Server Tab, you can use Report Center to generate reports. You can also manage Users, Roles, and Permissions. If you have also purchase Workflow Manager, you will also be able to access it on the Enterprise Server tab.
Tools Tab

The Tools tab, which is accessed from the AdminStudio Start Page, includes the Tools Gallery and the Content Pane.

Tools Gallery

You can launch each tool in the AdminStudio suite by double-clicking on the appropriate icon in the Tools Gallery. Individual AdminStudio applications can also be launched by clicking on the tool in the Tools Gallery on the Start Page.

![Tools Gallery on the Tools Tab](image)

**Figure 3-3:** Tools Gallery on the Tools Tab

*Note* • If a core AdminStudio tool is not in the Tools Gallery or available from the menu, it may mean an administrator has restricted tool access based on user permissions.

By right-clicking in the Tools Gallery, you can launch the **Add Tool Wizard**, from which you can add new tools into the gallery and make them available for task assignments in workflows and projects.

Content Pane

The first icon in the Tools Gallery, Overview, is selected by default. When selected, the Content Pane lists a description of each of the AdminStudio tools. If you single-click on an AdminStudio tool icon in the Tools Gallery on the Tools tab, additional information about the selected tool is displayed in the Content Pane.
Process Assistants Tab

**Purpose**

From the Process Assistants tab, you can create, execute, and delete projects. You can also access existing projects. The drop-down filter above the Project pane allows you to view all available projects, or only a specific project.

Each project must be based on an existing workflow. In this way, projects are similar to photocopies from a master instruction sheet—all planning and design of the procedure is done to the workflow. The project is a copy of that workflow, and multiple projects can be based on the same workflow if you are performing the same procedure.

**Integration with AdminStudio Workflow Manager**

AdminStudio Workflow Manager is a Web-based application that manages the application lifecycle, incorporating standards (data) and methodologies (process). AdminStudio Workflows and Workflow Manager Workflows can be integrated, so that an AdminStudio Project can be a Workflow Phase in a Workflow Manager Workflow.

When an AdminStudio Project is linked to a Workflow Manager Workflow, please note the following indications on the Process Assistants tab:

- When an integrated AdminStudio project is selected on the Process Assistants tab, the name of its associated Workflow Manager Application is displayed in the Project Properties.

- When an AdminStudio Project is linked to a Workflow Manager Workflow and the workstation is not currently connected to the Workflow Manager Server, the following icon appears in the bottom right of the Process Assistants tab view:

---

Report Center Tab

On the **Report Center** tab, AdminStudio provides a wide array of reports containing Application Catalog summary information on the Windows Installer and App-V packages in your Application Catalog, giving you insight into the readiness of those packages for distribution and for conversion to virtual packages.

These reports include test results from operating system compatibility and browser compatibility testing, best practices testing, and application conflict testing. They also include information about the App-V packages in your Application Catalog, as well as Microsoft System Center Configuration Manager deployment information.

For more information, see [Viewing Application Testing and Analysis Reports on the Report Center Tab](#).
Enterprise Server Tab

Edition • The Enterprise Server tab is available in AdminStudio Enterprise Edition.

AdminStudio Enterprise Server is a security console and set of Web tools that are closely integrated with AdminStudio. The Enterprise Server tools include the Security Console, Report Center, and Workflow Manager. For more information, see the following topics:

- Generating and Viewing Reports in Report Center
- Managing Roles and Permissions
- Managing Accounts and Directory Services

Workflow Manager Tab

AdminStudio Workflow Manager is a Web-based application that manages the application lifecycle, incorporating standards (data) and methodologies (process). AdminStudio Workflows and Workflow Manager Workflows can be integrated, so that an AdminStudio Project can be a Workflow Phase in a Workflow Manager Workflow.

If you have purchased AdminStudio Enterprise Edition and Workflow Manager, the Workflow Manager icon will be displayed in the AdminStudio Tools Gallery on the AdminStudio Tools tab and will be available as a tab on the AdminStudio Enterprise Server interface.

Note • For more information on Workflow Manager, see Using Workflow Manager to Manage Enterprise Software Packaging in the AdminStudio Enterprise Server Help Library.

Process Template Editor

Workflows, which can be created and modified using the Process Template Editor, are the basis for all projects in AdminStudio. These workflows consist of defined tasks, with which instructions (in the form of HTML files) and tools can be associated. Users can then create projects based on these workflows, and execute them—following the specific steps defined in the workflow. This allows you to create specific, repeatable procedures to accomplish your application migration goals.
Once you create a workflow, you can add tasks to it. Tasks are discrete steps in your overall process. Each task has the following configurable options:

### Table 3-3 • Task Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tool</strong></td>
<td>If needed, you can pick a tool to associate with the task. When a user runs the workflow, the tool can be launched from the workflow step. By default, the AdminStudio tools are included in this list. If you have added tools to the Tools Gallery, they also appear in this list. If you want to add a tool directly from the Process Template Editor, select the &lt;New Tool&gt; option to display the Add New Tool dialog box. This adds the tool to the Tools Gallery and makes it available for the current task. Note: If, after adding a new tool for a task that is not included in the Tools Gallery, you assign a different tool or no tool to the task, the tool you added will no longer be available. To avoid this, when possible, add tools to the Tools Gallery.</td>
</tr>
<tr>
<td><strong>Tool Configuration</strong></td>
<td>This list contains all available command-line configurations for the selected tool. If you do not need a configuration, select &lt;None&gt;. Click Configure to add new configurations to the tool, which you can then select from this list.</td>
</tr>
<tr>
<td><strong>Help File</strong></td>
<td>You can associate a help file (in HTML format) with the task to provide instructions for performing the task. Enter the path and help file in this field, or use the Browse button to navigate to it. If you have yet to create an HTML page, click the Edit HTML button to the right of the Browse button to open a default page in an HTML editor.</td>
</tr>
<tr>
<td><strong>Notes</strong></td>
<td>Add any notes you want associated with this task. This field can only hold 255 characters, so additional information should be added to your help file.</td>
</tr>
</tbody>
</table>
# AdminStudio Menus and Toolbar

The following commands and toolbar buttons are available in the AdminStudio interface.

## Table 3-4 • AdminStudio Menus and Toolbar

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Shortcut</th>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catalog</td>
<td>Connect</td>
<td>Ctrl+O</td>
<td></td>
<td>Displays the Connect Application Catalog Dialog Box, where you can open an existing SQL Server Application Catalog or the AdminStudio Enterprise Server Application Catalog.</td>
</tr>
<tr>
<td>Catalog</td>
<td>Create</td>
<td>Ctrl+N</td>
<td></td>
<td>Displays the Application Catalog Wizard, where you can create a new SQL Server Application Catalog database.</td>
</tr>
<tr>
<td>Catalog</td>
<td>Disconnect</td>
<td>Ctrl+D</td>
<td></td>
<td>Closes the currently open Application Catalog.</td>
</tr>
<tr>
<td>Catalog</td>
<td>Change AES</td>
<td>Ctrl+D</td>
<td></td>
<td>Change the password of the current user to log in to the AdminStudio Enterprise Server.</td>
</tr>
<tr>
<td>Catalog</td>
<td>Logout</td>
<td>Alt+C+X</td>
<td></td>
<td>Log out of the AdminStudio Enterprise Server.</td>
</tr>
<tr>
<td>Catalog</td>
<td>Exit</td>
<td>Alt+C+X</td>
<td></td>
<td>Exits AdminStudio and returns you to the Windows desktop.</td>
</tr>
<tr>
<td>View</td>
<td>Toolbar</td>
<td>Alt+V+T</td>
<td></td>
<td>Toggles the Toolbar.</td>
</tr>
<tr>
<td>View</td>
<td>Status Bar</td>
<td>Alt+V+S</td>
<td></td>
<td>Toggles the Status Bar.</td>
</tr>
<tr>
<td>View</td>
<td>Always On Top</td>
<td>Alt+V+A</td>
<td></td>
<td>When checked, the AdminStudio Interface remains on top of all other windows.</td>
</tr>
<tr>
<td>View</td>
<td>Start Page</td>
<td></td>
<td></td>
<td>Select to open the AdminStudio Start Page.</td>
</tr>
<tr>
<td>View</td>
<td>Tools</td>
<td></td>
<td></td>
<td>Select to open the Tools tab, which includes the Tools Gallery and information on the selected tool.</td>
</tr>
<tr>
<td>View</td>
<td>Process</td>
<td></td>
<td></td>
<td>Select to open the Process Assistants tab.</td>
</tr>
<tr>
<td>Tools</td>
<td>Check for</td>
<td>Alt+T+U</td>
<td></td>
<td>Determine if there any updates or messages available for AdminStudio.</td>
</tr>
<tr>
<td>Tools</td>
<td>Updates</td>
<td></td>
<td></td>
<td>Displays the Options dialog box, from which you can configure the location of shared resources and the frequency AdminStudio checks for updates.</td>
</tr>
</tbody>
</table>
### Table 3-4 • AdminStudio Menus and Toolbar (cont.)

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Shortcut</th>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help</td>
<td>Contents</td>
<td>Alt+H+C</td>
<td><img src="image" alt="Contents" /></td>
<td>Launches the online Help Library and displays the Contents tab.</td>
</tr>
<tr>
<td>Help</td>
<td>Index</td>
<td>Alt+H+I</td>
<td><img src="image" alt="Index" /></td>
<td>Launches the online Help Library and displays the Index tab.</td>
</tr>
<tr>
<td>Help</td>
<td>Search</td>
<td>Alt+H+S</td>
<td><img src="image" alt="Search" /></td>
<td>Launches the online Help Library and displays the Search tab.</td>
</tr>
<tr>
<td>Help</td>
<td>Support Central</td>
<td>Alt+H+U</td>
<td><img src="image" alt="Support Central" /></td>
<td>Connects to the AdminStudio Support website.</td>
</tr>
<tr>
<td>Help</td>
<td>Web Community</td>
<td>Alt+H+M</td>
<td><img src="image" alt="Web Community" /></td>
<td>Connects to the AdminStudio Web Community.</td>
</tr>
<tr>
<td>Help</td>
<td>ReadMe</td>
<td>Alt+H+R</td>
<td><img src="image" alt="ReadMe" /></td>
<td>Displays the AdminStudio Release Notes file.</td>
</tr>
<tr>
<td>Help</td>
<td>Feedback</td>
<td>Alt+H+F</td>
<td><img src="image" alt="Feedback" /></td>
<td>Connects to an online form, through which you can provide feedback about AdminStudio.</td>
</tr>
<tr>
<td>Help</td>
<td>Flexera Software on the Web</td>
<td>Alt+H+W</td>
<td><img src="image" alt="Flexera Software on the Web" /></td>
<td>Connects to the Flexera Software website.</td>
</tr>
<tr>
<td>Help</td>
<td>About AdminStudio</td>
<td>Alt+H+A</td>
<td><img src="image" alt="About AdminStudio" /></td>
<td>Displays the About dialog box with version information for AdminStudio.</td>
</tr>
<tr>
<td>Context Menu</td>
<td>New Workflow</td>
<td></td>
<td><img src="image" alt="New Workflow" /></td>
<td>Create a new Workflow.</td>
</tr>
<tr>
<td>Context Menu</td>
<td>New Task</td>
<td></td>
<td><img src="image" alt="New Task" /></td>
<td>Create a new Task.</td>
</tr>
<tr>
<td>Context Menu</td>
<td>Rename</td>
<td></td>
<td><img src="image" alt="Rename" /></td>
<td>Rename selected Workflow or Task.</td>
</tr>
<tr>
<td>Context Menu</td>
<td>Delete</td>
<td></td>
<td><img src="image" alt="Delete" /></td>
<td>Delete selected Workflow or Task.</td>
</tr>
<tr>
<td>Context Menu</td>
<td>New Project</td>
<td>Ctrl-P</td>
<td><img src="image" alt="New Project" /></td>
<td>Create a new Project.</td>
</tr>
<tr>
<td>Context Menu</td>
<td>Del Project</td>
<td></td>
<td><img src="image" alt="Del Project" /></td>
<td>Delete selected Project.</td>
</tr>
<tr>
<td>Context Menu</td>
<td>Run Task</td>
<td></td>
<td><img src="image" alt="Run Task" /></td>
<td>Runs the tool associated with the selected task in the project.</td>
</tr>
</tbody>
</table>
Dialog Boxes

The following dialog boxes can be opened from the AdminStudio Interface:

- About Dialog Box
- Add New Tool Dialog Box
- Command Line Properties Dialog Box
- Options Dialog Box
- Tool Properties Dialog Box

About Dialog Box

The About dialog box can be opened by selecting About from the Help menu of AdminStudio, Application Manager, Automated Application Converter, Virtual Package Editor, or QualityMonitor.

This dialog box displays information about your installed version of AdminStudio, including the full version number (essential if you need technical support), and information on the edition and add-on packs that you have purchased.

The About dialog box includes the following information:

Table 3-5 • About Dialog Box Properties/Buttons

<table>
<thead>
<tr>
<th>Properties/Buttons</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AdminStudio tool</td>
<td>The name of the specific AdminStudio tool that you have open is listed at the top of the About dialog box, such as Application Manager, Automated Application Converter, etc.</td>
</tr>
</tbody>
</table>
Add New Tool Dialog Box

The Add New Tool dialog box is displayed if you select <New Tool> from the Tool list while designing a workflow. This dialog box allows you to provide information about a tool you want accessible from AdminStudio, particularly to use in workflow tasks.

This dialog box contains the following options:

Table 3-6 • Add New Tool Dialog Box Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Target</strong></td>
<td>Enter the location of the tool or Browse to the application or file you want added to the tools pane for use in AdminStudio.</td>
</tr>
<tr>
<td><strong>Name in Tools Gallery</strong></td>
<td>This description is used as the display name for the application in the Tools Gallery.</td>
</tr>
</tbody>
</table>
Table 3-6 • Add New Tool Dialog Box Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Command Line Arguments</td>
<td>Enter any command-line arguments for the tool. Because you may have different uses for applications, you can add the same application multiple times to the tools pane, with each instance using different command line arguments.</td>
</tr>
<tr>
<td>Working Directory</td>
<td>If this tool requires a working directory, enter it here or click Browse to locate it.</td>
</tr>
<tr>
<td>Comments</td>
<td>Enter any comments about this tool in this field.</td>
</tr>
<tr>
<td>HTML Explanation File</td>
<td>Enter the location and name of an HTML file you want displayed when you single-click on the tool in the tools pane. Alternatively, click Browse and navigate to it. If you have yet to create one, click the Edit HTML button below the field to open a default page in an HTML editor.</td>
</tr>
<tr>
<td>Add to Tools Gallery Check Box</td>
<td>When this box is checked, the tool will be added to the Tools Gallery. If unchecked, it is only available for the task where it was added.</td>
</tr>
</tbody>
</table>
Command Line Properties Dialog Box

The Command Line Properties dialog box is displayed when you create or edit a command-line configuration for a tool.

The Command Line Properties dialog box has two configurable options:

Table 3-7 • Command Line Properties Dialog Box Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>Provide a description for the configuration. This assists you in differentiating similar command-line options.</td>
</tr>
<tr>
<td>Command Line</td>
<td>Provide the actual command-line parameters for the tool. The arrow to the left allows you to select one of the following variables to include in the command-line:</td>
</tr>
<tr>
<td></td>
<td>- <strong>InstallLocation</strong>—The location where AdminStudio is installed.</td>
</tr>
<tr>
<td></td>
<td>- <strong>DevLocation</strong>—The location where InstallShield Editor is installed.</td>
</tr>
<tr>
<td></td>
<td>- <strong>SharedPoint</strong>—The AdminStudio shared directory.</td>
</tr>
<tr>
<td></td>
<td>- <strong>SourcePackage</strong>—The name and location of the source package.</td>
</tr>
<tr>
<td></td>
<td>- <strong>TargetDir</strong>—The directory where output from the selected project is stored.</td>
</tr>
<tr>
<td></td>
<td>- <strong>TargetFileName</strong>—The name of the output file.</td>
</tr>
<tr>
<td></td>
<td>- <strong>ProjectName</strong>—The name of the current project.</td>
</tr>
</tbody>
</table>

Options Dialog Box

From the Options dialog box, you can configure settings including application catalog settings, shared locations settings, and the frequency AdminStudio checks for updates. The dialog box consists of the following tabs:

- Locations Tab
- Updates Tab
- Quality Tab: Customer Experience Improvement Program
- Notification Settings Tab
Locations Tab

On the Locations tab of the AdminStudio Options dialog box, you specify the location of the AdminStudio Shared directory and the task help pages.

![Options Dialog Box / Locations Tab](image)

The Locations tab includes the following options:

**Table 3-8 • Options Dialog Box/Locations Tab Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AdminStudio Shared Location</strong></td>
<td>Enter or browse to the shared location for AdminStudio. This location will contain shared information for repackaging and conflict identification. To maintain consistency when creating workflows, it is recommended that you set this shared location the same for each AdminStudio seat.</td>
</tr>
<tr>
<td><strong>Task Help Page Location</strong></td>
<td>Enter or browse to the directory where you want to store all HTML pages that serve as workflow task instructions.</td>
</tr>
</tbody>
</table>
Updates Tab

On the **Updates** tab of the AdminStudio **Options** dialog box, you can specify how frequently to check for AdminStudio software updates.

![Options Dialog Box / Updates Tab]

The **Updates** tab includes the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check for software updates</td>
<td>Specify how often you want AdminStudio to check for updates. Your options are:</td>
</tr>
<tr>
<td></td>
<td>• Never</td>
</tr>
<tr>
<td></td>
<td>• Once every 15 days</td>
</tr>
<tr>
<td></td>
<td>• Once every 30 days (default)</td>
</tr>
<tr>
<td></td>
<td>• Once every 60 days</td>
</tr>
</tbody>
</table>

**Figure 3-5**: Options Dialog Box / Updates Tab

*Table 3-9 • Options Dialog Box/Updates Tab Options*
Quality Tab: Customer Experience Improvement Program

The Customer Experience Improvement Program (CEIP) helps AdminStudio improve the quality, reliability and performance of our software and services.

If you choose to participate in the Customer Experience Improvement Program, we will collect anonymous information about how you use AdminStudio. This information helps us identify trends and usage patterns.

All information collected is anonymous, and this data collection will not affect the performance of AdminStudio tools. You will never be prompted to complete a survey, and no one from our company will contact you. You can continue working with AdminStudio without interruption.

Your membership status in the Customer Experience Improvement Program is specified on the Quality tab of the AdminStudio Options dialog box. If you initially select to participate but later you change your mind, you can opt-out of this program by changing the selection on the Quality tab.

Participation in the Customer Experience Improvement Program is not mandatory, but your input is appreciated.

For more information on the Customer Experience Improvement Program, visit the AdminStudio website.

Notification Settings Tab

On the Notification Settings tab, you can configure your SMTP notification settings. This will enable AdminStudio to send you e-mail notifications during various processes.

Currently, e-mail notifications are sent when soft time-outs are encountered while using Automated Application Converter to repackage an application on a virtual machine.

![Notification Settings Tab of the Options Dialog Box](image)

**Figure 3-6:** Notification Settings Tab of the Options Dialog Box
The Notification Settings tab of the Options dialog box has the following options:

### Table 3-10 • Notification Settings Tab of the Options Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMTP Server</td>
<td>Enter the address of your e-mail server, such as:</td>
</tr>
<tr>
<td></td>
<td><code>smtp.yourcompany.com</code></td>
</tr>
<tr>
<td>Authentication</td>
<td>Specify how your e-mail is authenticated by selecting one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Server Authentication</strong>—Select this option if you want to perform server authentication on your AdminStudio e-mail.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Anonymous</strong>—Select this option if you do not want to perform authentication on your AdminStudio e-mail.</td>
</tr>
<tr>
<td>Domain</td>
<td>Enter the Domain of the user account listed in the User Name field.</td>
</tr>
<tr>
<td>User Name</td>
<td>Enter the name of an existing user account in the Domain specified in the Domain field. This user must have permission to send e-mail.</td>
</tr>
<tr>
<td>Password</td>
<td>Enter the password of the user account defined in the User Name and Domain fields.</td>
</tr>
<tr>
<td></td>
<td><em>Note</em> • If your network domain requires that user passwords are changed periodically, you will have to open this dialog box again to update this account's password. To avoid this, try to obtain a user account that has a password that does not expire.</td>
</tr>
<tr>
<td>From E-Mail ID</td>
<td>Enter the e-mail address to serve as the identity of AdminStudio. All e-mails sent by AdminStudio will have this e-mail address in the From field.</td>
</tr>
<tr>
<td>To E-Mail ID(s)</td>
<td>Enter the e-mail address to serve as the system account for AdminStudio e-mail. All e-mails sent to AdminStudio will be sent to this address.</td>
</tr>
<tr>
<td></td>
<td><em>Note</em> • Use a semi-colon to separate multiple e-mail addresses in the To E-Mail ID(s) field.</td>
</tr>
<tr>
<td>SMTP Server Port</td>
<td>Enter the port of your SMTP server.</td>
</tr>
<tr>
<td>Use SSL</td>
<td>Select this option if you want to use SSL security for the AdminStudio e-mail account.</td>
</tr>
</tbody>
</table>
Tool Properties Dialog Box

The Tool Properties dialog box is displayed when you right-click on a tool in the Tools gallery and select Properties. This dialog box contains the following tabs:

- Properties Tab
- Configuration Tab

Properties Tab

The Properties tab of the Tool Properties dialog box contains information about the tool, including the name and location of the executable, the name of the tool as it appears in the Tools gallery, and the help file associated with it (if any).

The following options can be configured:

Table 3-11 • Tool Properties Dialog Box/Properties Tab Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Target</td>
<td>Enter the location of this tool's executable. Alternatively, click Browse and navigate to it.</td>
</tr>
<tr>
<td>Name in Tools Gallery</td>
<td>Provide a name for the tool as it will appear in the Tools gallery.</td>
</tr>
<tr>
<td>Command Line Arguments</td>
<td>Enter any default command line arguments for this tool.</td>
</tr>
<tr>
<td>Working Directory</td>
<td>If this tool requires a working directory, enter it here or click Browse to locate it.</td>
</tr>
<tr>
<td>Comments</td>
<td>Provide any comments about this tool.</td>
</tr>
<tr>
<td>HTML Explanation File</td>
<td>Enter the location and name of an HTML file you want displayed when you single-click on the tool in the tools pane. Alternatively, click Browse and navigate to it. If you have yet to create one, click the Edit HTML button below the field (shown below) to open a default page in an HTML editor:</td>
</tr>
</tbody>
</table>

[HTML editor button]
Configuration Tab

From the **Configuration** tab of the Tool Properties dialog box, you can **Add**, **Modify**, or **Delete** command-line configurations associated with the tool. Each tool can have multiple configurations associated with it, for different uses.

Table 3-12 • Tool Properties Dialog Box/Configuration Tab Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Command Line List</td>
<td>Listing of all command lines defined for this tool.</td>
</tr>
</tbody>
</table>
| **Add** | Click to open the Command Line Properties Dialog Box, where you can add a new command line. In the Description field, you provide a description for the configuration. This assists you in differentiating similar command-line options. In the Command Line field, you provide the actual command-line parameters for the tool. The arrow to the left allows you to select one of the following variables to include in the command-line:  
  - **InstallLocation**—The location where AdminStudio is installed.  
  - **DevLocation**—The location where InstallShield Editor is installed.  
  - **SharedPoint**—The AdminStudio shared directory.  
  - **SourcePackage**—The name and location of the source package.  
  - **TargetDir**—The directory where output from the selected project is stored.  
  - **TargetFileName**—The name of the output file.  
  - **ProjectName**—The name of the current project. |
| **Modify** | Click to open the Command Line Properties Dialog Box, where you can modify the selected command line. |
| **Delete** | Click to delete the selected command line. |

*Note* • Most AdminStudio Tools have one or more command-line configurations already defined. Although you can change or remove these configurations, there is no way to automatically reset them to their default values.
Ways to Assign a Command Line to a Tool

There are three ways a user can assign a command line to a tool:

- **Tool Properties Panel of Add Tool Wizard**—When you add a tool, you can assign a command line on the Tool Properties Panel of the Add Tool Wizard.

- **Properties Tab of the Tool Properties Dialog Box**—When you view the tool's properties, you can assign a command line on the Properties Tab of the Tool Properties dialog box.

- **Configuration Tab of the Tool Properties Dialog Box**—Using the Configuration Tab of the Tool Properties dialog box, you can create multiple command lines and can use AdminStudio variables in these command lines. Then, when you go to the Workflow tab and create a new Workflow, you can associate a Tool with a task and also select which command line configuration they want to use. Once you have done that, you can go to Project tab and create a new Project. When you create a new Project, you will have to specify the Source Package and the target directory and file name. Once the Project is created, when you execute the task, AdminStudio will execute the command line configuration you previously selected by replacing the AdminStudio variables in the command line.

*Note* • A command Line entered by the user in Properties Tab of the Tool Properties dialog box play no role in the Workflow and Project tab. This command line is used only when you run the tool from the Tools Tab.

Wizards

The AdminStudio interface includes the following Wizards:

- Add Tool Wizard
- New Workflow Project Wizard

Add Tool Wizard

The Add Tool Wizard allows you to add new tools that appear in the AdminStudio Tools gallery. You can specify the tool's executable, provide command-line options for the tool, and provide a link to information about the tool.

The Add Tool Wizard includes the following panels:

- Welcome Panel
- Tool Properties Panel
- Command-Line Configurations Panel
Welcome Panel

The Add Tool Wizard allows you to add new tools that appear in the AdminStudio Tools gallery. You can specify the tool’s executable, provide command-line options for the tool, and provide a link to information about the tool.

Click Next to proceed to the Tool Properties Panel.

Tool Properties Panel

From the Tool Properties panel of the Add Tool Wizard, you can enter information about the tool you are adding to the gallery.

You can configure the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Target</strong></td>
<td>Enter the location and name of this tool’s executable. Alternately, click Browse and navigate to it.</td>
</tr>
<tr>
<td><strong>Name in Tools Gallery</strong></td>
<td>Provide a name for the tool as it will appear in the Tools Gallery.</td>
</tr>
<tr>
<td><strong>Command Line Arguments</strong></td>
<td>Enter any default command line arguments for this tool.</td>
</tr>
<tr>
<td><strong>Working Directory</strong></td>
<td>If this tool requires a working directory, enter it here or click Browse to locate it.</td>
</tr>
<tr>
<td><strong>Comments</strong></td>
<td>Provide any comments about this tool.</td>
</tr>
<tr>
<td><strong>HTML Explanation File</strong></td>
<td>Enter the location and name of an HTML file you want displayed when you single-click on the tool in the tools pane. Alternatively, click Browse and navigate to it. If you have yet to create one, click the Edit HTML button below the field (shown below) to open a default page in an HTML editor:</td>
</tr>
</tbody>
</table>

Command-Line Configurations Panel

From this panel, you can add command-line configurations for the tool. Each tool can have multiple command-line configurations for different tool uses.

Click Add to add a new option from the Command-Line Properties dialog box. You can also click Modify to edit the selected command-line option, or Delete to remove the selected option.

Click Finish to add the tool to the Tools Gallery; click Back to return to the Tool Properties Panel.
New Workflow Project Wizard

The New Workflow Project Wizard assists you in creating a new project based on an existing workflow. The values you specify in this Wizard are stored in variables that can be accessed from tools, allowing for greater interoperability in AdminStudio. The New Workflow Project Wizard includes the following panels:

- Welcome Panel
- Workflow Selection Panel
- Source Package Panel
- Target Directory and File Name Panel

Welcome Panel

The New Workflow Project Wizard assists you in creating a new project based on an existing workflow. The values you specify in this Wizard are stored in variables that can be accessed from tools, allowing for greater interoperability in AdminStudio.

Workflow Selection Panel

From the Workflow Selection panel, you can specify the workflow on which you want to base this project. Available workflows appear in the workflows window.

Select the workflow you want to use, and provide the name for the new project (which is stored in the ProjectName predefined variable).

Source Package Panel

From the Source Package panel, you can specify the name and location of the source package used in this workflow. If you are creating a repackaging project, this is usually an executable, such as Setup.exe. The source package name and location is stored in the predefined variable SourcePackage.

Note • You must specify the name and location of a source package if it is required in the workflow (by using the SourcePackage variable). For example, if the workflow specifies to launch a package with certain command-line parameters, AdminStudio needs to know what package to launch.

Source packages can also be non-setup files. For example, if you are creating a simple workflow that involves editing a Notepad file, the source package may be a .txt file.
Target Directory and File Name Panel

From the **Target Directory and File Name** panel, specify the **Target Directory** and **Target File Name** used in this project.

All output files (such as an INC file from Repackager or an MST file from Tuner) associated with the project will be stored in the Target Directory, and the value for this directory can include a predefined variable such as *SharedPoint*. The Target File Name is the name used for all files created by project tasks in this project, with the appropriate extension appended to it depending on the file type. The Target Directory is stored in the predefined variable **TargetDir** and the output file name is stored in the variable **TargetFileName**.

**Note** • If any workflow tasks use the **TargetDir** or **TargetFileName** variables, you must specify the target directory and package name. For example, if the workflow specifies to save a task’s output, AdminStudio needs to know where to save it and what to call it.

Click **Finish** to close the Wizard.

Log Files

AdminStudio tools generate the following log files:

**Table 3-14 • AdminStudio Log Files**

<table>
<thead>
<tr>
<th>Log File</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>AdminStudio.log</td>
<td>C:\Program Files\AdminStudio\2015</td>
</tr>
<tr>
<td>distributor.log</td>
<td>C:\Program Files\AdminStudio\2015\Common</td>
</tr>
<tr>
<td>islc.log</td>
<td>C:\Program Files\AdminStudio\2015\Repackager</td>
</tr>
</tbody>
</table>
Part 2

Managing Users, Roles, and Permissions

This part of the AdminStudio 2015 User Guide includes the following chapters:

- Managing Accounts and Directory Services
- Managing Roles and Permissions
You can create an account for each person that should have access to AdminStudio Enterprise Server or Workflow Manager, or you can import accounts from a Windows Active Directory or Novell eDirectory directory service.

You can also configure various login methods to best suit your needs: AdminStudio Enterprise Server or Workflow Manager account login, domain account login, single sign-on login, and guest account login.

Information is presented in the following main sections:

- Managing Accounts
- Managing Directory Services Configuration
- Managing Account Logins
- Accounts and Directory Services Reference
Managing Accounts

There are several ways to grant people access to AdminStudio Enterprise Server or Workflow Manager. You can:

- **Create an account**—Manually create an account for each person. See Creating a New Account.

- **Import directory service accounts**—Set up a Windows Active Directory or Novell eDirectory directory service connection, and import accounts from that directory service. See Importing Directory Services Accounts and Groups.

- **Import directory service group**—Set up a Windows Active Directory or Novell eDirectory directory service connection and import a group from that directory service. This allows you to provide dynamic access to all of the members of that group as the membership changes. For more information, see Importing Directory Services Accounts and Groups.

**Note** • For more information on the methods for logging into AdminStudio Enterprise Server or Workflow Manager, and how authentication is performed, see Managing Account Logins.

Filtering by Account Status

Some accounts may be disabled or inactive, meaning they can no longer access the system (see Disabling an Account). You may filter the Account Administration grid by this account status, by selecting either Active, Inactive or All (show all accounts, regardless of the status) from the Status list. The grid will automatically refresh once you make your choice.
Creating a New Account

If the people accessing Workflow Manager are not represented in a directory service, you will need to create login accounts for them manually.

Task: To create a new account:

1. In the Environment Settings group of the navigation bar, click Accounts & Groups. The Account Administration page opens.

2. Click Add. The Account Details page opens.

   Account Administration

Account Details

Enter or edit account information and click Update.

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company:</td>
<td>Workflow Administrator</td>
</tr>
<tr>
<td>Account Name:</td>
<td></td>
</tr>
<tr>
<td>Password:</td>
<td></td>
</tr>
<tr>
<td>Confirm Password:</td>
<td></td>
</tr>
<tr>
<td>Status:</td>
<td>Active</td>
</tr>
<tr>
<td>E-mail:</td>
<td></td>
</tr>
<tr>
<td>Location:</td>
<td></td>
</tr>
</tbody>
</table>

3. Enter information to identify your new account. See Account Details Page for more information.

4. Do one of the following:

   - Click the Update button. The Account Details page closes and your new account appears in the list on the Account Administration page.
   - Click the Update and Add New button. Your new account is saved, and the Account Details page clears, allowing you to enter details for yet another account.
Importing Directory Services Accounts and Groups

If you have defined a directory service connection, as described in Creating a New Directory Service Connection, you can choose to import accounts or groups from that directory service into Workflow Manager.

When an account is added to Workflow Manager from a directory service, only information that uniquely identifies the user in the directory service is stored in Workflow Manager. Information such as telephone number and email address will always be queried at run time, so that the most current details are obtained.

Workflow Manager supports Windows Active Directory and Novell eDirectory directory services.

**Note** • For more information on Workflow Manager support for directory services, see Managing Directory Services Connections and Managing Account Logins.

**Task:** To import accounts or groups from a directory service:

1. In the Environment Settings group of the navigation bar, click Accounts & Groups. The Account Administration page opens.


Account Administration

Directory Services Account/Group Add

Select a Directory Service or Group to add.

1. Select a Directory Service: APPPORTAL

2. Select Group or Account: Group Account

3. Filter Directory Service List: Show All Filter list by:

4. Select Group or Account to Add:

3. Choose the directory service containing the account or group you want to import from the Select a Directory Service list.

4. Next to Select Group or User, select the User (to import a single account) or Group option.
5. Next to **Filter Directory Service** list, select one of the following:
   - **Show All**—Select this option to select your account from a list of all accounts and groups in the directory service.
   - **Filter list by**—Select this option to only return accounts and groups which match the criteria you specify, and enter your criteria in the associated text box.

   Click **Find** to filter the list of accounts and groups. For example, to search for all of the users that start with the letter *P*, use the asterisk wildcard character (*) and enter *P* in the **Filter list by** box.

   In either case, click **Find** to return your chosen list of accounts and groups.

6. From the **Select Group or User to Add** list, select the group or account to import into Workflow Manager. The **Account Details** page opens, providing a read-only view of the imported account or group’s account name and password.

   If you import an account that is a member of a previously-imported group, that account inherits its group’s roles. You can then assign additional roles to that account.

   See **Account Details Page** for more information about the **Account Details** page.

7. Do one of the following:
   - Click the **Update** button. The **Account Details** page closes and your new account or group appears in the list on the **Account Administration** page.
   - Click the **Update and Add New** button. Your new account is saved, and the **Account Details** page clears, allowing you to enter details for yet another account.

## Viewing or Changing an Existing Account

You may view or update the details of any of the accounts visible on the **Account Administration** page.

### Task: **To view or update an existing account:**

1. In the **Environment Settings** group of the navigation bar, click **Accounts & Groups**. The **Account Administration** page opens.
2. Locate the account that you want to work with.
3. Click the Select hyperlink to the left of your chosen account. The Account Details page opens.

Account Administration

Account Details

Enter or edit account information and click Update.

Company: Workhour Administrator
Account Name: admin@servicer.com
Password: .................................
Confirm Password: .................................
Status: Active
E-mail: admin@servicer.com
Location:

Roles:
- Project Manager
- Supervisor
- SCAdmin
- System Administrator
- Tech Lead

4. View or update the account as required. See Account Details Page for more details.

5. Do one of the following:

- Click the Update button to save your changes and close the Account Details page.
- Click the Update and Add New button. Your new account is saved, and the Account Details page clears, allowing you to enter details for yet another account.
- Click Cancel to close the Account Details page without applying changes.
Disabling an Account

Accounts may have a status of Active or Inactive. Inactive accounts:

- Cannot log into Workflow Manager / AdminStudio Enterprise Server.
- Cannot be assigned any work.
- Are not listed on the Account Administration page.
- Do not get any email notifications.
- Cannot be selected as a Consumer Contact or Administrator Contact for a project.

Deleting vs. Disabling a User Account

If an account is not associated with a workflow request, you can delete that account. This means that if you create an account by accident, you can delete the account before it has a chance to interact with Workflow Manager / AdminStudio Enterprise Server. See Disabling an Account for details.

If a person is associated in any way with an open or completed workflow request, or with a workflow template, you cannot delete that person’s account from the system. This is because Workflow Manager stores references to such accounts for historical, tracking and reporting purposes. If you no longer wanted this account to interact with Workflow Manager, you would instead disable it by setting its Status to Inactive.

Task: To disable a user account:

1. Open the chosen account for editing, as described in Viewing or Changing an Existing Account.
2. On the Account Details page for that account, set the Status to Inactive, then click Update.

Deleting an Account

If an account is not referenced by any workflow requests or templates in Workflow Manager, you can remove it from the system.

Task: To delete an account:

1. In the Environment Settings group of the navigation bar, click Accounts & Groups. The Account Administration page opens.
2. Locate the account that you want to work with.
3. Click the Select hyperlink to the left of your chosen account. The Account Details page opens.
4. Click Delete. You are prompted to confirm the deletion.
Managing Directory Services
Configuration

Workflow Manager can be integrated with Windows Active Directory and Novell eDirectory. This enables you to set up automatic login with Workflow Manager based upon directory service authentication.

All directory service-related tasks can be managed starting from the Directory Services page, which you can access clicking Directory Services or Directory Services Attributes in the Environment Settings group of the navigation bar.

Information about managing directory services is presented in the following sections:

- **Directory service connections**—If you import a directory services group, all members of that group can login to Workflow Manager without requiring you to import them individually. Workflow Manager can then retrieve attributes, such as email address or telephone number, from the directory service dynamically. For information on integrating Workflow Manager with directory service users and groups, see Managing Directory Services Connections.

- **Directory service attributes**—You may add data elements to your workflow templates which, for accounts imported from directory services, will be directly populated from directory service attributes (such as account name, email address or location). For information on enabling the use of Directory Service Attributes, see Managing Directory Services Attributes.

Managing Directory Services Connections

Rather than manually creating an account for each person who will use Workflow Manager, you can import accounts from Windows Active Directory or Novell eDirectory directory services. To integrate Workflow Manager with a directory service individual account or group, you need to set up a directory service connection.

This section includes the following topics:

- Creating a New Directory Service Connection
- Viewing or Changing an Existing Directory Service Connection
- Deleting an Existing Directory Service Connection

Creating a New Directory Service Connection

Directory services connections are used to import accounts into Workflow Manager, so as to authenticate Active Directory or eDirectory account-holders logging into Workflow Manager.

You can choose to have a directory service listed in the Domain list on the Workflow Manager login page. This enables people with accounts in the directory service to login to Workflow Manager using their enterprise network credentials.

Task: To add a Directory Service connection:

1. In the Environment Settings group of the navigation bar, click Directory Services. The Directory Services page opens.

3. Click **Add**. The **Add Directory Service Connection** page opens.

**Directory Services Connection Administration**

**Add Directory Service Connection**

Enter the necessary settings to connect to a Directory Service.

**Directory Service Identification**

- **Use to Authenticate Users?**
- **Directory Service Name:**
- **Description:**
- **Directory Service Type:**
  - Active Directory
- **Directory Service Host:**
- **Directory Service Port:**
- **Base Distinguished Name:**
- **Domain Name:**
- **Use Secure Socket Layer (SSL)?**

**Server Administration Credentials**

- **Admin Distinguished Name:**
- **Password:**

**Server Attribute Mapping**

- **Group Class Name:**
- **Group Name Attribute:**
- **Group Member Attribute:**
- **User Class Name:**
- **User Name Attribute:**

4. Enter the relevant connection details. See **Add/Edit Directory Service Connection Page** for more information.

5. Click the **Test Connection** button to ensure the settings you entered can be used to successfully connect to this directory service.

6. Once your connection is successful, do one of the following:
   - Click **Update** to save your new connection and return to the **Directory Services List** page
   - Click **Update and Import (User/Group)** to save your new connection and open the **Directory Services Account/Group Add** page, where you can immediately import an account for your connection. See **Importing Directory Services Accounts and Groups** for more information.
Viewing or Changing an Existing Directory Service Connection

You may view or update the details of any existing directory service connection.

Task: To view or update an existing directory service connection:

1. In the Environment Settings group of the navigation bar, click Directory Services. The Directory Services page opens.
3. Locate the directory service connection that you want to work with.
4. Click the Select hyperlink to the left of your chosen connection. The Edit Directory Service Connection page opens.
5. View or update the connection as required. See Add/Edit Directory Service Connection Page for more information.
6. If you update the connection details, click the Test Connection button to ensure the settings you entered can still connect successfully to your directory service.
7. Do one of the following:
   - Click Update to save your new connection and return to the Directory Services List page.
   - Click Update and Import (User/Group) to save your new connection and open the Directory Services Account/Group Add page, where you can immediately import an account for your connection. See Importing Directory Services Accounts and Groups for more information.
   - Click Cancel to close the Edit Directory Service Connection page without saving your changes.

Deleting an Existing Directory Service Connection

In order to delete a directory service connection, all references to the directory service must be removed from Workflow Manager. If there are any accounts imported from the directory service or attributes associated with it, you will be unable to delete the connection.

Task: To delete an existing directory service connection:

2. Locate the directory service connection that you want to remove.
3. Click the Select hyperlink to the left of your chosen connection. The Edit Directory Service Connection page opens.
4. Click **Delete**. You are prompted to confirm the deletion.

  **Tip** • The **Delete** button will be disabled if your connection is referenced by an account or attribute.

5. Click **OK**. The **Edit Directory Service Connection** page closes, and the connection you deleted is no longer listed on the **Directory Services List** page.

Managing Directory Services Attributes

When creating a Workflow Manager template, you can assign a **Data Element** the **Data Type** of **Directory Service**. This means that when a directory service-authenticated account completes the workflow step requesting that particular data element, information is pulled from the directory service to automatically populate the field, such as that account’s name, email address, or location.

Each piece of information that can be returned from the directory service is referred to as an attribute. Workflow Manager allows you to select which of the many directory service attributes you want available for use as data elements in workflow templates.

![Figure 4-1: Example of Fields Populated With Directory Services Attributes](image)

**Note** • If a person is using Workflow Manager through an account not authenticated from a directory service, such fields will be enabled and left blank, ready for manual entry.

Information about managing directory service attributes is organized in the following topics:

- Setting Up a New Directory Service Attribute
- Deleting an Existing Directory Service Attribute
Setting Up a New Directory Service Attribute

To make a new directory service attribute available for use in workflow templates, do the following.

Task: To set up a new directory service attribute:

2. Click Add. The Add Directory Service Attributes page opens.

Directory Services Attributes Administration

Add Directory Service Attributes

Select a Directory Service and an Attribute Name, and, optionally, enter an Attribute Alias to identify this attribute in Workflow Manager, and then click Add.

- Directory Service: [Select Directory Service]
- Attribute Name: [Attribute Name]
- Attribute Alias: [Attribute Alias]

3. Select the directory service whose attribute you want to make available to workflow templates from the Directory Service list. Refer to Creating a New Directory Service Connection for more information about setting up connections to your directory services.

4. The Attribute Name field lists all of the directory service attributes from the chosen directory service. Select the one you want to add to the Workflow Manager database. An example of a directory service attribute might be employeeNumber or documentAuthor.

5. Enter a more user-friendly identifier for the attribute in the Attribute Alias field. For example, you may want to identify the documentAuthor attribute as Author in Workflow Manager.

6. Click Update to register the attribute with Workflow Manager.

Tip • If Workflow Manager is unable to connect to the server (so no attributes can be retrieved), the Update button is disabled.
Deleting an Existing Directory Service Attribute

In order to delete a directory service connection, all references to the directory service must be removed from Workflow Manager. If there are any accounts imported from the directory service or attributes associated with it, you will be unable to delete the connection.

Task: To delete an existing directory service connection:

2. Locate the attribute that you want to remove.
3. Click the Delete hyperlink to the right of your chosen attribute. The attribute will be removed without prompting, so be sure you select the correct one.
Managing Account Logins

Workflow Manager allows you to login either with your domain account, with a different named account, or as an anonymous guest, with limited access to the product.

Each method is discussed in this section, as is how to set the session timeout value.

- Login Methods
- Using Account Login
- Using Domain Account Login
- Using Single Sign-On Login
- Using Guest Account Login
- Setting the Session Timeout Value
Login Methods

There are multiple ways you can access Workflow Manager / AdminStudio Enterprise Server:

Table 4-1 • Login Methods

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
<th>Related Topics</th>
</tr>
</thead>
</table>
| **Using Workflow Manager / AdminStudio Enterprise Server account** | Login using an account created specifically for Workflow Manager / AdminStudio Enterprise Server. | • Using Account Login  
• Creating a New Account |
| **Using domain account credentials** | Login using your domain account credentials.  
To set this up, you need to import accounts from a directory service (Active Directory or Novell eDirectory) into Workflow Manager / AdminStudio Enterprise Server. | • Using Domain Account Login  
• Creating a New Directory Service Connection  
• Importing Directory Services Accounts and Groups |
| **Using single sign-on login** | Be automatically logged in to Workflow Manager, based on your domain account credentials. This is referred to as single sign-on login. If you set up this option, IIS performs account authentication; in all other cases, authentication is the role of Workflow Manager itself. | • Using Single Sign-On Login  
• Creating a New Directory Service Connection  
• Importing Directory Services Accounts and Groups |

*Note:* To login using your domain account, ensure the Anonymous Access option on the IIS Manager Authentication view is set to Enabled. For more information, see Setting the Anonymous Authentication Option in IIS Manager.

*Note:* Single sign-on is not supported for Novell eDirectory accounts.
### Table 4-1 • Login Methods (cont.)

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
<th>Related Topics</th>
</tr>
</thead>
</table>
| **Using guest account login** | Login using an anonymous guest account, set up to view a restricted set of Workflow Manager features – such as viewing reports or searching for a request. | • Using Guest Account Login  
• Setting Up a Guest Account  
• Logging in as a Guest |
Setting the Anonymous Authentication Option in IIS Manager

If you wish to login to Workflow Manager using your domain account or using the single sign-on method (as described in Login Methods), you may need to update the Anonymous Authentication option in IIS Manager.

Note • The instructions in this topic explain how to set the Anonymous Authentication option in IIS 7. The instructions for setting this option in IIS 6 are slightly different. Refer to the Internet Information Services Manager 6 help for more information.

**Task:** To set the Anonymous Authentication option in IIS Manager:

1. Open the Internet Information Services (IIS) Manager. For instructions, refer to the following MSDN help topic, Opening IIS Manager, at http://msdn.microsoft.com/en-us/library/ms525920(v=vs.90).aspx

2. In the IIS tree view, select Sites > Workflow Manager Application. The Workflow Manager Application Home view opens.
3. Under **IIS**, double-click **Authentication**. The **Authentication** view opens.

4. Do one of the following:
   - To **login using your domain account**, set the **Anonymous Authentication** option to **Enabled** by selecting it and then clicking **Enable** in the **Actions** menu on the right.
   - To **login using the single sign-on method**, set the **Anonymous Authentication** option to **Disabled** by selecting it and then clicking **Disable** in the **Actions** menu on the right.

   **Important** • If you disable the **Anonymous Authentication** option, make sure that the **Windows Authentication** option is set to **Enabled**.

5. Make sure that the **Forms Authentication** option remains set to **Enabled**.

### Using Account Login

You may wish to manually specify account names and passwords for all people logging in to Workflow Manager / AdminStudio Enterprise Server.

- **To set up account logins**—Follow the steps in **Creating a New Account** to manually create an account (**Account Name** and **Password**) for each person that you want to have access to Workflow Manager / AdminStudio Enterprise Server.

- **To login using an account login**—Once accounts have been created, people may login by entering their assigned **Account Name** and **Password** on the Workflow Manager / AdminStudio Enterprise Server login page. Workflow Manager / AdminStudio Enterprise Server will be responsible for authenticating the supplied details.
Using Domain Account Login

You may want to use your usual domain credentials to login to Workflow Manager.

**Setting Up Workflow Manager to Use Domain Credentials**

To set up Workflow Manager to use domain credentials, perform the following steps:

<table>
<thead>
<tr>
<th>Task</th>
<th>To set up Workflow Manager to use domain credentials:</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.</td>
<td>On your Workflow Manager server, open IIS Manager and enable the <strong>Anonymous Authentication</strong> option. This specifies that Workflow Manager will be responsible for authenticating login attempts. Refer to Setting the Anonymous Authentication Option in IIS Manager for further details.</td>
</tr>
<tr>
<td>3.</td>
<td>Import relevant accounts into Workflow Manager from your directory service. See Importing Directory Services Accounts and Groups for more information.</td>
</tr>
</tbody>
</table>

**Logging in Using Your Domain Account Login**

If your account has been imported from a directory service, or belongs to an imported group, you may then enter your usual domain account name and password on the Workflow Manager / AdminStudio Enterprise Server login page. Workflow Manager will connect to the relevant directory service, and pass through the supplied account name and password so that it can authenticate you.

*Note* • When entering your account name, it is not necessary to specify the directory service domain name.
Using Single Sign-On Login

With single sign-on, you will be automatically logged in to Workflow Manager using your domain credentials, as long as your domain account has been imported into the system.

Note • Single sign-on is not supported for Novell eDirectory accounts.

Setting Up Single Sign-On

To set up single sign-on for Workflow Manager, perform the following steps:

Task: To set up single sign-on for Workflow Manager:


2. On your Workflow Manager server, open IIS Manager and disable the Anonymous Authentication option. This specifies that IIS will be responsible for authenticating login attempts. Refer to Setting the Anonymous Authentication Option in IIS Manager for further details.

3. Import relevant accounts into Workflow Manager from your directory service. See Importing Directory Services Accounts and Groups for more information.

Logging in Using Single Sign-On

Once single sign-on has been set up and your account has been imported, when you next open Workflow Manager, the IIS web server checks to see if your domain credentials are valid in the Active Directory domain server. If they are, you will automatically be logged in to Workflow Manager. Workflow Manager does not need to directly connect to the Active Directory server.

Using Guest Account Login

Rather than creating an account for each person using Workflow Manager, you may instead choose to create a generic guest account, with restricted access to some lower-risk features.

This section describes how to setup a guest account and how to login using a guest account:

• Setting Up a Guest Account

• Logging in as a Guest
Setting Up a Guest Account

The Workflow Manager administrator can set up a guest account to permit people without login credentials to access features such as viewing a report or searching for a workflow request. By using a guest account, administrators do not have to create separate accounts for people who only need very limited functionality.

Task: To configure a guest account:

1. Manually create a new account in Workflow Manager to use as the guest account. See Creating a New Account for further information.

2. Assign your new account to roles with limited permissions. See Managing Roles and Permissions for more information.

   Tip • Be very careful about assigning your account to roles with access to advanced features, since these features will then be available to every person who logs in as a guest.

3. Update the web.config file, located in the Workflow Manager web application wwwroot directory. Enter the name of your new account in the following location of the web.config file:

   <!-- Guest System Access -->
   <add key="GuestAccount" value="username@companyname.com" />

   After a guest account key is added to the web.config file, the Guest Access option will appear on the Login page.

   Note • If the account name specified in the GuestAccount key does not exist in the Workflow Manager database, Workflow Manager will display an error when an operator tries to log in as a guest. A GuestAccount key with a blank value (that is, with value = "") will be ignored.

   Note • Every Workflow Manager portal has its own web.config file. You may update a different GuestAccount key for each portal by updating its local web.config file. Workflow Manager portals will use the GuestAccount key configured at the portal site to log in guests. If a GuestAccount value is not configured (the key is missing, or has blank value), Workflow Manager will instead use the GuestAccount key from the parent site.
Logging in as a Guest

Before anyone can log on to Workflow Manager / AdminStudio Enterprise Server anonymously, a guest account needs to be configured, as described in Setting Up a Guest Account. If a guest account is set up, and if single-sign on authentication is not configured, users can log on to your Workflow Manager / AdminStudio Enterprise Server site as a guest. When the Workflow Manager Login page opens, a user would select the Guest Access option to log in anonymously.

![Figure 4-3: Logging in Using Guest Access Option](image)

**Important** • If single-sign on authentication is configured, the Guest Access option is not available.

**Tip** • The Guest Access option will not be available on the login page unless the GuestAccount key is present in the web.config file, with a non-empty value (that is, the key does not have value = “”). See Setting Up a Guest Account for more information.
Setting the Session Timeout Value

When Workflow Manager / AdminStudio Enterprise Server is installed, the session timeout value is set to 20 minutes. This means that after you login, if your session remains idle for 20 minutes, you are prompted to login again.

You can change the session timeout value by editing two values in the web.config file: sessionState timeout and LoginPageTimeOut.

Task: To change the session timeout value:

1. Open the wwwroot directory of the Workflow Manager / AdminStudio Enterprise Server installation and open web.config in a text editor.
2. Locate the line that contains sessionState timeout:
   ```xml
   <sessionState timeout="20" mode="InProc" stateConnectionString= "tcpip=127.0.0.1:42424"
   sqlConnectionString="data source=127.0.0.1; Trusted_Connection=yes" cookieless="false"  />
   ```
3. Change the value specified for sessionState timeout="nn" to the new timeout value (in minutes).
4. Locate the following line that contains LoginPageTimeOut:
   ```xml
   <add key="LoginPageTimeOut" value="19.5" />
   ```
5. Change this value to match the timeout value you specified for the sessionState.

Accounts and Directory Services Reference

This section details the contents of the Workflow Manager / AdminStudio Enterprise Server pages that are used to manage users and directory services:

Table 4-2 • Accounts and Directory Services Reference

<table>
<thead>
<tr>
<th>Page</th>
<th>Subpages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account Administration Page</td>
<td>• Account Details Page</td>
</tr>
<tr>
<td></td>
<td>• Directory Services Account/Group Add Page</td>
</tr>
<tr>
<td>Directory Services List Page</td>
<td>• Add/Edit Directory Service Connection Page</td>
</tr>
<tr>
<td>Directory Services Attributes Administration Page</td>
<td>• Add Directory Service Attributes Page</td>
</tr>
</tbody>
</table>
Account Administration Page

The Account Administration page lists the accounts defined in AdminStudio Enterprise Server and Workflow Manager. You can view this page by clicking Accounts & Groups in the Environment Settings group of the navigation bar.

Account Administration

Click Select to edit an account’s information, or click Add to create a new account.

Table: Account Administration

<table>
<thead>
<tr>
<th>Select</th>
<th>Account Name</th>
<th>Company</th>
<th>Distinguished Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select</td>
<td><a href="mailto:user@company.com">user@company.com</a></td>
<td>Workflow Consumer</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td><a href="mailto:pm@requester.com">pm@requester.com</a></td>
<td>Workflow Consumer</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td><a href="mailto:rm@company.com">rm@company.com</a></td>
<td>Workflow Consumer</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td><a href="mailto:cm@company.com">cm@company.com</a></td>
<td>Workflow Consumer</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td><a href="mailto:user@requester.com">user@requester.com</a></td>
<td>Workflow Consumer</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td><a href="mailto:pm@requester.com">pm@requester.com</a></td>
<td>Workflow Consumer</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td><a href="mailto:tecrer@requester.com">tecrer@requester.com</a></td>
<td>Workflow Consumer</td>
<td></td>
</tr>
</tbody>
</table>

Figure 4-4: Account Administration Page

Tip • This page will only list accounts associated with the company that your own login account belongs to. To view accounts belonging to all companies (and also to view the suams super user account), you will need to log in with a super user account, assigned the System Administrator role.

Use the Account Administration page to:

• Drill through to a page showing the details of a single existing account, where you may either update (see Viewing or Changing an Existing Account), disable (see Disabling an Account) or delete (see Deleting an Account) that account.

• Create a new account (see Creating a New Account).

• Import accounts or groups from a directory service (see Importing Directory Services Accounts and Groups).

• Filter the lists of visible accounts by status (see Filtering by Account Status).

Note • For more information on the methods for logging into Workflow Manager and how authentication is performed, see Managing Account Logins.
The **Account Administration** page lists the following account details, some of which are hidden by default:

**Table 4-3 • Account Administration Page Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add</td>
<td>Click to access the <a href="#">Account Details Page</a>, where you can add a new account.</td>
</tr>
<tr>
<td>Directory Service</td>
<td>Click to access the <a href="#">Directory Services Account/Group Add Page</a>, where you can import an account or group from a directory service.</td>
</tr>
<tr>
<td>Account/Group Import</td>
<td></td>
</tr>
<tr>
<td><strong>Account Name</strong></td>
<td>The login name that will be used to access Workflow Manager or AdminStudio Enterprise Server. Typically, account names are in the format of <a href="mailto:accountname@companyname.com">accountname@companyname.com</a>.</td>
</tr>
<tr>
<td></td>
<td>If the account represents a directory services group, the group's name will instead be listed in this column.</td>
</tr>
<tr>
<td><strong>Company</strong></td>
<td>The company within your organization which this account belongs to.</td>
</tr>
</tbody>
</table>
Account Details Page

The **Account Details** page allows you to view and update the details of an individual account, either manually created or imported from a directory service.

## Account Administration

### Account Details

Enter or edit account information and click **Update**.

- **Company**: Workflow Administrator
- **Account Name**: [Optional]
- **Password**: [Optional]
- **Confirm Password**: [Optional]
- **Status**: Active
- **E-mail**: [Optional]
- **Location**: [Optional]
- **Roles**:
  - Project Manager
  - Lead Developer
  - SCAadmin
  - System Administrator
  - Tech Lead

![Figure 4-5: Account Details Page](image)

**Tip** • You may not delete an account which is referenced by any workflow requests or templates. Instead, you may disable such an account if it is no longer required. See [Filtering by Account Status](#) for details.

The following fields are available on the **Account Details** page:

### Table 4-4 • Account Details Page Fields

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Company</strong></td>
<td>Select the company that this account belongs to. If you update this field, the list of roles at the bottom of this page will dynamically update to show only those belonging to the selected company.</td>
</tr>
</tbody>
</table>
Chapter 4 Managing Accounts and Directory Services

Accounts and Directory Services Reference

Table 4-4 • Account Details Page Fields

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
</table>
| Account Name  | Enter a unique login name to identify this account. You will use this account name to login to Workflow Manager or AdminStudio Enterprise Server. To ensure that you can easily identify which company your account belongs to, it is good practice to create an account name of the form: username@companyname.com.  

*Note • This field will be disabled for any account or group imported from a directory service.* |
| Password      | Enter a password for this account.                                                                                                                                                                           |
| Confirm       | To ensure you did not misspell the password you entered in the Password field, re-enter it here. You will be unable to save your changes unless you enter matching passwords in the Password and Confirm Password fields.  

*Note • This field will be disabled for any account or group imported from a directory service.* |
| Status        | If you wish this account to interact with Workflow Manager or AdminStudio Enterprise Server, select Active. The Inactive option disables this account. See Disabling an Account for further information. |
| Email         | If the person using this account is to receive notifications when his input is required to complete a workflow, enter a valid email address in this field.  

*Note • This field only does not appear for an account or group imported from a directory service, because this information is retrieved dynamically when needed.* |
| Location      | Optionally, enter a geographic location that you can use to group accounts together, such as New York Office or Midwest Region.                                                                         |
| Roles         | Select the roles you wish this account to belong to. These roles will determine how the account may interact with Workflow Manager. Only those roles belonging to the selected company are displayed. See Role Permission Lists for more information. |
Chapter 4 Managing Accounts and Directory Services

Accounts and Directory Services Reference

If you have defined a directory service connection, as described in Creating a New Directory Service Connection, you can choose to import accounts or groups from that directory service into AdminStudio Enterprise Server / Workflow Manager. You import those accounts or groups using the Directory Services Account/Group Add page, which is opened by clicking Directory Service Account/Group Import on the Account Administration page.

Directory Services Account/Group Add Page

Account Administration

Select a Directory Service Account or Group to add.

1. Select a Directory Service: [APPORTAL]
2. Select Group or Account: [Group]
3. Filter Directory Service List: [Show All]
4. Select Group or Account to Add:

Figure 4-6: Directory Services Account/Group Add Page

Note • Workflow Manager / AdminStudio Enterprise Server supports Windows Active Directory and Novell eDirectory directory services.

The following options are included:

Table 4-5 • Directory Services Account/Group Add View

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select a Directory Service</td>
<td>Choose the directory service containing the account or group you want to import.</td>
</tr>
</tbody>
</table>

Note • For information on defining a Directory Service Connection, see Creating a New Directory Service Connection.

Select Group or User | Specify whether you are importing a **User** (a single account) or a **Group**. |
The selected user or group is then opened in the Account Details Page.

### Directory Services List Page

Workflow Manager and AdminStudio Enterprise Server can be integrated with Windows Active Directory and Novell eDirectory. This enables you to set up automatic login with Workflow Manager based upon directory service authentication.

Directory services connections are used to import users and groups into Workflow Manager / AdminStudio Enterprise Server, and to authenticate Active Directory or Novell eDirectory users logging into Workflow Manager / AdminStudio Enterprise Server. If you import a group, all members of that group can then login to Workflow Manager without requiring you to import them individually. Workflow Manager can then retrieve attributes, such as email address or telephone number, from the directory service dynamically.

You can choose to have a directory service listed in the Domain list on the Workflow Manager / AdminStudio Enterprise Server login page. This enables users in this directory service to login using their enterprise network credentials.

You may also add data elements to your workflow templates which, for accounts imported from directory services, will be directly populated from directory service attributes (such as account name, email address or location).
Directory Services tasks can be managed starting from the Directory Services List page, which you can access by clicking Directory Services in the Environment Settings group of the navigation bar.

Directory Services List

Directory Services Connections are used to import users and groups into Workflow Manager, and to authenticate users logging into Workflow Manager. Click Add to create a new Directory Service Connection.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directory Service Name</td>
<td>A unique identifier for the directory service connection. You might like to enter the domain name as the description, since that should be unique for your organization.</td>
</tr>
<tr>
<td>Description</td>
<td>A more detailed description of the directory service.</td>
</tr>
<tr>
<td>Directory Service Type</td>
<td>Identifies this directory service as either Windows Active Directory or Novell eDirectory.</td>
</tr>
<tr>
<td>Directory Service Host</td>
<td>The name or IP address of the server on which this directory service is running.</td>
</tr>
</tbody>
</table>

Figure 4-7: Directory Services List Page

The Directory Services List page lists the following information about each connection:

Table 4-6 • Directory Services List Page Options

Add/Edit Directory Service Connection Page

The **Add/Edit Directory Service Connection** page allows you to view and update the settings required to connect to a directory service. You can also use this page to remove a connection which is no longer required.

### Directory Services Connection Administration

**Edit Directory Service Connection**

Enter the necessary settings to connect to a Directory Service.

#### Directory Service Identification

- **Use to Authenticate Users?**
  - Yes  
  - No
- **Directory Service Name:** APPORTAL
- **Directory Service Type:** Active Directory
- **Directory Service Host:** APPORTAL.FLEXDEV.COM
- **Directory Service Port:** 389
- **Base Distinguished Name:** DC=APPORTAL,DC=FLEXDEV,DC=COM
- **Domain Name:** APPORTAL
- **Use Secure Socket Layer (SSL)?**
  - Yes  
  - No

#### Server Administration Credentials

- **Admin Distinguished Name:** APPORTAL/AppPortal
- **Password:** ********

#### Server Attribute Mapping

- **Group Class Name:** group
- **Group Name Attribute:** cn
- **Group Member Attribute:** member
- **User Class Name:** user
- **User Name Attribute:** samaccountname

---

**Figure 4-8:** Add/Edit Directory Service Connection Page
The following fields are available on the **Add/Edit Directory Service Connection** page:

**Table 4-7 • Add/Edit Directory Service Connection Page Fields**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use to Authenticate Users?</td>
<td>Select <strong>Yes</strong> to include this directory service in the <strong>Domain</strong> list on the Workflow Manager login page. This enables people to login to Workflow Manager using their enterprise network credentials. You can create multiple directory service connections, but only those connections that have this field set to <strong>Yes</strong> will be listed in the <strong>Domain</strong> list. <strong>Note</strong> • In an enterprise, there is usually only one directory service that is responsible for authenticating accounts. However, you can create additional directory service connections to import accounts and groups.</td>
</tr>
<tr>
<td>Directory Service Name</td>
<td>Enter a name to identify this directory service in the domain list on the Workflow Manager login page. You may wish to use the domain name associated with the directory service.</td>
</tr>
<tr>
<td>Description</td>
<td>Some further information about this directory service. You may wish to identify which parts of the organization use this directory service for authentication, for example.</td>
</tr>
<tr>
<td>Directory Service Type</td>
<td>Select the type of directory service you are integrating with. The following options are available.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Active Directory</strong></td>
</tr>
<tr>
<td></td>
<td>• <strong>Novell eDirectory</strong></td>
</tr>
<tr>
<td>Directory Service Host</td>
<td>The name or IP address of the server on which this directory service is running.</td>
</tr>
<tr>
<td>Directory Service Port</td>
<td>Enter the port number of the server on which the directory service is running, to which Workflow Manager should connect in order to send LDAP queries. The default port number is <strong>389</strong>.</td>
</tr>
<tr>
<td>Base Distinguished Name</td>
<td>Enter the base distinguished name (DN) to identify the root node of this directory service. For example, for MyCompany, the base DN could be: <strong>dc=MyCompany”, dc=com</strong></td>
</tr>
<tr>
<td>Domain Name</td>
<td>Enter the domain name of this directory service.</td>
</tr>
<tr>
<td>Use Secure Socket Layer (SSL)?</td>
<td>Select <strong>Yes</strong> if this directory service is configured to use Secure Socket Layer (SSL).</td>
</tr>
</tbody>
</table>
Table 4-7 • Add/Edit Directory Service Connection Page Fields (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connect Anonymously?</td>
<td>Select <strong>No</strong> if you do not want to permit anonymous connections. If you select <strong>Yes</strong> to permit anonymous connections, Workflow Manager may not be able to authenticate directory service users and may not be able to add directory service users/groups into Workflow Manager.</td>
</tr>
<tr>
<td>Admin Distinguished Name</td>
<td>Enter the distinguished name of an operator who has permission to retrieve account/group information and authenticate an account against this directory service, in the <code>domainName\userName</code> format.</td>
</tr>
<tr>
<td>Password</td>
<td>The password associated with the credentials specified in Admin Distinguished Name.</td>
</tr>
<tr>
<td>Group Class Name</td>
<td>Enter the object class name used to identify groups in this directory service. Default values are:</td>
</tr>
<tr>
<td></td>
<td>- For Active Directory: <em>group</em></td>
</tr>
<tr>
<td></td>
<td>- For Novell eDirectory: <em>groupofnames</em></td>
</tr>
<tr>
<td>Group Name Attribute</td>
<td>Enter an attribute used by this directory service to name groups. The default value for both Active Directory and Novell eDirectory is <em>cn</em>.</td>
</tr>
<tr>
<td>Group Member Attribute</td>
<td>Enter an attribute used by this directory service to define member groups. Default values are:</td>
</tr>
<tr>
<td></td>
<td>- For Active Directory: <em>member</em></td>
</tr>
<tr>
<td></td>
<td>- For Novell eDirectory: <em>uniquemember</em></td>
</tr>
<tr>
<td>User Class Name</td>
<td>Enter the object class name used by this directory service for user accounts. Default values are:</td>
</tr>
<tr>
<td></td>
<td>- For Active Directory: <em>user</em></td>
</tr>
<tr>
<td></td>
<td>- For Novell eDirectory: <em>inetorgperson</em></td>
</tr>
<tr>
<td>User Name Attribute</td>
<td>Enter the attribute used by this directory service to identify user accounts. Default values are:</td>
</tr>
<tr>
<td></td>
<td>- For Active Directory: <em>samaccountname</em></td>
</tr>
<tr>
<td></td>
<td>- For Novell eDirectory: <em>uid</em></td>
</tr>
<tr>
<td>Update</td>
<td>Click to save your entries and return to the Directory Services List Page.</td>
</tr>
<tr>
<td>Update and Import (User/Group)</td>
<td>Click to save your entries and open the Directory Services Account/Group Add Page.</td>
</tr>
<tr>
<td>Test Connection</td>
<td>Click to test to see if the settings that you entered can be used to successfully connect to this directory service.</td>
</tr>
</tbody>
</table>
Directory Services Attributes Administration Page

The Directory Services Attributes Administration page lists all attributes which you have chosen to make available in workflow templates. You can view this page by clicking Manage Directory Services Attributes on the Directory Services page.

Directory Services Attributes Administration

Click Add to add a new Directory Service attribute

<table>
<thead>
<tr>
<th>Directory Service Attribute</th>
<th>Attribute Alias</th>
<th>Directory Service Name</th>
<th>Delete</th>
</tr>
</thead>
<tbody>
<tr>
<td>accountExpires</td>
<td>Expiration</td>
<td>APPORTAL</td>
<td></td>
</tr>
<tr>
<td>lastLogoff</td>
<td>Last Logoff</td>
<td>APPORTAL</td>
<td></td>
</tr>
</tbody>
</table>

Figure 4-9: Directory Services Attributes Administration Page

Directory service attributes can be used when defining data elements. When a data element is defined as a directory service attribute, when this data element appears during a data entry step in a workflow, information about the logged in user will be pulled from the directory service to populate those fields, such as: department, location, employee number, etc.

The Directory Services Attributes Administration page lists the following information about each attribute:

Table 4-8 • Directory Services Attributes Administration Page Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directory Service Attribute</td>
<td>The name of an attribute available from one of your defined directory services. Attributes are used in directory services protocol to access information directories, such as employeeNumber or documentAuthor.</td>
</tr>
<tr>
<td>Attribute Alias</td>
<td>A more user-friendly name for a directory service attribute. For example, you may choose to give a directory service called homePhone the friendly name Home telephone number.</td>
</tr>
<tr>
<td>Directory Service Name</td>
<td>The directory service this attribute belongs to.</td>
</tr>
</tbody>
</table>
Add Directory Service Attributes Page

When you click Add on the Directory Services Attributes Administration page to add a new directory service attribute into the database, the Add Directory Service Attributes page opens.

Directory Services Attributes Administration

Add Directory Service Attributes

Select a Directory Service and an Attribute Name, and, optionally, enter an Attribute Alias to identify this attribute in Workflow Manager, and then click Add.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directory Service</td>
<td>Select the directory service whose attribute you want to make available to workflow templates from the Directory Service list. Refer to Creating a New Directory Service Connection for more information about setting up connections to your directory services.</td>
</tr>
<tr>
<td>Attribute Name</td>
<td>Lists all of the directory service attributes from the chosen directory service. Select the one you want to add to the Workflow Manager database. An example of a directory service attribute might be employeeNumber or documentAuthor.</td>
</tr>
<tr>
<td>Attribute Alias</td>
<td>Enter a more user-friendly identifier for the attribute in the Attribute Name field. For example, you may want to identify the documentAuthor attribute as Author in Workflow Manager.</td>
</tr>
<tr>
<td>Update</td>
<td>Click to register the defined directory service attribute.</td>
</tr>
</tbody>
</table>

Tip • If Workflow Manager is unable to connect to the server (and no attributes are retrieved), the Update button is disabled.
When a data element is defined as a directory service attribute during Workflow Manager template creation, when this data element appears in the workflow, information will be pulled from the directory service to populate those fields, such as:

- **FirstName**
  - Gregory
- **LastName**
  - Johnson

![Figure 4-11: Example of Directory Service Attribute](image)

However, if the user is not connected using Directory Service authentication, then the fields will be left blank and will be enabled.
Managing Roles and Permissions

All of the AdminStudio and Workflow Manager permissions are related to roles. The people using and administering AdminStudio and Workflow Manager are granted access based on the roles they belong to.

Information on using roles and permissions is presented in the following sections:

- AdminStudio and Workflow Manager Roles and Permissions
- Role Management
- Roles Reference

AdminStudio and Workflow Manager Roles and Permissions

Each role consists of a set of permissions to allow access to different features or areas of AdminStudio and Workflow Manager. Every person who needs to work with these applications or administer the system is then assigned to one or more roles, and the set of features he can access is a combination of the permissions supplied by all of his roles.

This section includes the following topics:

- Role Permission Lists
- System Roles
Role Permission Lists

Permissions to perform all AdminStudio and Workflow Manager functions are assigned using roles. A user has permission to perform only those tasks that are explicitly selected in the role(s) that the user is assigned to.

This section describes all of the AdminStudio and Workflow Manager permissions:

- Administration and Report Center Permissions
- Workflow Manager Permissions
- AdminStudio Client Tools Permissions

Administration and Report Center Permissions

AdminStudio Enterprise Server and Workflow Manager have the following permissions:

Table 5-1 • AdminStudio Enterprise Server and Workflow Manager Permissions

<table>
<thead>
<tr>
<th>Feature</th>
<th>Right</th>
<th>This right grants permission to...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Approval</td>
<td>View</td>
<td>See the Approval Administration page.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify an existing approval template, including adding or removing users.</td>
</tr>
<tr>
<td></td>
<td>Add</td>
<td>Add/delete an approval template.</td>
</tr>
<tr>
<td>Deployment Sites</td>
<td>View</td>
<td>See the Deployment Site Administration page.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify an existing deployment site.</td>
</tr>
<tr>
<td></td>
<td>Add</td>
<td>Add a new deployment site.</td>
</tr>
<tr>
<td>Directory Services</td>
<td>View</td>
<td>See the Administration/Directory Services tab and view the Directory Services page, the Directory Services List page, and the Directory Services Attributes Administration page.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify an existing directory service.</td>
</tr>
<tr>
<td></td>
<td>Add</td>
<td>Create a new directory service.</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Remove an existing directory service.</td>
</tr>
<tr>
<td>Email Templates</td>
<td>Edit</td>
<td>Modify email templates.</td>
</tr>
<tr>
<td>External Data Sources</td>
<td>Edit</td>
<td>View and modify the settings on the External Data Sources tab.</td>
</tr>
</tbody>
</table>
### Table 5-1 • AdminStudio Enterprise Server and Workflow Manager Permissions

<table>
<thead>
<tr>
<th>Feature</th>
<th>Right</th>
<th>This right grants permission to...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global Email Administration</td>
<td>View</td>
<td>See the <a href="#">External Email Address Administration</a> page.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify the settings on the <a href="#">External Email Address Administration</a> page.</td>
</tr>
<tr>
<td>People</td>
<td>View</td>
<td>See the <a href="#">Administration/Accounts &amp; Groups</a> page.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify an existing account.</td>
</tr>
<tr>
<td></td>
<td>Add</td>
<td>Create a new account and import accounts from Active Directory.</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Remove an existing account.</td>
</tr>
<tr>
<td>Roles</td>
<td>View</td>
<td>See the <a href="#">Administration/Roles</a> tab.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify an existing role.</td>
</tr>
<tr>
<td></td>
<td>Copy</td>
<td>Duplicate an existing role.</td>
</tr>
<tr>
<td></td>
<td>Add</td>
<td>Create an existing role.</td>
</tr>
<tr>
<td>Note</td>
<td></td>
<td>You must have this permission in order to be able to upgrade an existing Application Catalog.</td>
</tr>
<tr>
<td>System Settings</td>
<td>View</td>
<td>See the <a href="#">Administration/System Settings</a> tab.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify the system parameters defined on the <a href="#">Administration/System Settings</a> tab.</td>
</tr>
<tr>
<td>Report Center / All Reports</td>
<td>Edit</td>
<td>Modify an existing custom report.</td>
</tr>
<tr>
<td></td>
<td>Add</td>
<td>Create a new custom report using the <a href="#">Report</a> wizard by clicking <a href="#">Add...</a> on the <a href="#">All Reports</a> page.</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Remove an existing custom report.</td>
</tr>
<tr>
<td>Report Center / Package Reports</td>
<td>View</td>
<td>See the <a href="#">Package Reports</a> tab and view Package Reports.</td>
</tr>
<tr>
<td>Software Distribution</td>
<td>Operate</td>
<td>Use Configuration Manager Web Console (the <a href="#">Distribute</a> tab of AdminStudio Enterprise Server) to configure package distribution options and distribute setup packages without going to Configuration Manager Server.</td>
</tr>
</tbody>
</table>
Workflow Manager Permissions

The Workflow Manager category covers general access to Workflow Manager, allowing you to specify precisely which areas of the product people may use.

**Table 5-2 • Workflow Manager Permissions**

<table>
<thead>
<tr>
<th>Category</th>
<th>Right</th>
<th>This right grants permission to...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workflow Request</td>
<td>View</td>
<td>See the <strong>Properties</strong> and <strong>Issues</strong> tabs on the <strong>Workflow Progress</strong> page for an existing workflow request.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify an existing workflow request.</td>
</tr>
<tr>
<td></td>
<td>Copy</td>
<td>Duplicate an existing workflow request.</td>
</tr>
<tr>
<td></td>
<td>Add</td>
<td>Create a new workflow request.</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Remove an existing workflow request.</td>
</tr>
<tr>
<td></td>
<td>Monitor Workflow Progress</td>
<td>See the <strong>Workflow Progress</strong> tab of the <strong>Workflow Progress</strong> page, and complete workflow steps.</td>
</tr>
<tr>
<td></td>
<td>View Related Workflows</td>
<td>See the <strong>Related Workflows</strong> tab of the <strong>Workflow Progress</strong> page.</td>
</tr>
<tr>
<td></td>
<td>Add Related Workflows</td>
<td>Link one workflow request to another on the <strong>Related Workflows</strong> tab</td>
</tr>
<tr>
<td></td>
<td>Deleted Related Workflow Links</td>
<td>Unlink related workflows.</td>
</tr>
<tr>
<td></td>
<td>Edit Workflow Due Period</td>
<td>Modify the <strong>Workflow Due Period</strong> field on the <strong>Properties</strong> tab of the <strong>Workflow Progress</strong> page.</td>
</tr>
<tr>
<td></td>
<td>View Properties</td>
<td>See the <strong>Properties</strong> tab of the <strong>Workflow Progress</strong> page.</td>
</tr>
<tr>
<td></td>
<td>View Uploaded Files</td>
<td>See the <strong>Uploaded Files</strong> tab of the <strong>Workflow Progress</strong> page.</td>
</tr>
<tr>
<td></td>
<td>View Downloadable Files</td>
<td>See the <strong>Downloadable Files</strong> tab of the <strong>Workflow Progress</strong> page.</td>
</tr>
</tbody>
</table>
Table 5-2 • Workflow Manager Permissions

<table>
<thead>
<tr>
<th>Category</th>
<th>Right</th>
<th>This right grants permission to...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workflow Request</td>
<td>View Documents</td>
<td>See the Document Manager tab of the Workflow Progress page.</td>
</tr>
<tr>
<td>(Continued)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Delete Documents</td>
<td>Delete documents on the Document Manager tab of the Workflow Progress page.</td>
</tr>
<tr>
<td></td>
<td>Download Documents</td>
<td>Download documents on the Document Manager tab of the Workflow Progress page.</td>
</tr>
<tr>
<td>Calendar Settings</td>
<td>View</td>
<td>See the Calendar Settings Administration page.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify calendar settings.</td>
</tr>
<tr>
<td>Consumer Company</td>
<td>View</td>
<td>See the list of existing consumer companies, and view their details.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Update details of an existing consumer company.</td>
</tr>
<tr>
<td></td>
<td>Add</td>
<td>Create a new consumer company.</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Remove an existing consumer company.</td>
</tr>
<tr>
<td>Issues</td>
<td>View</td>
<td>See the Issues tab of the Progress page, and drill through to see details of an individual issue.</td>
</tr>
<tr>
<td></td>
<td>Respond</td>
<td>Respond to an existing issue.</td>
</tr>
<tr>
<td></td>
<td>Add</td>
<td>Create a new E-mail or Knowledge Base issue.</td>
</tr>
<tr>
<td></td>
<td>Close</td>
<td>Close an existing E-mail or Knowledge Base issue.</td>
</tr>
<tr>
<td></td>
<td>Add/Closed Critical Issue</td>
<td>Create and close Critical issues.</td>
</tr>
<tr>
<td>My Notifications</td>
<td>View</td>
<td>See the My Notifications pages: My Default Project Notifications and My Workflow Notifications.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify settings on the My Default Project Notifications and My Workflow Notifications pages.</td>
</tr>
<tr>
<td>Project Permissions</td>
<td>View</td>
<td>See the permission and email settings on the Project Permission and Notification Settings page.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify the permission and email settings on the Project Permission and Notification Settings page.</td>
</tr>
</tbody>
</table>
### Table 5-2 • Workflow Manager Permissions

<table>
<thead>
<tr>
<th>Category</th>
<th>Right</th>
<th>This right grants permission to...</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Projects</strong></td>
<td>View</td>
<td>See the <a href="#">Project Administration</a> page, and see (but not update) project details on the <a href="#">Project Details</a> page.</td>
</tr>
<tr>
<td></td>
<td><strong>Edit</strong></td>
<td>Update details of an existing project.</td>
</tr>
<tr>
<td></td>
<td><strong>Add</strong></td>
<td>Create a new project.</td>
</tr>
<tr>
<td></td>
<td><strong>Delete</strong></td>
<td>Remove an existing project.</td>
</tr>
<tr>
<td><strong>Search</strong></td>
<td><strong>Simple Search</strong></td>
<td>Enter keywords in the <a href="#">Workflow Search</a> box on the <a href="#">Home</a> page to search for a workflow request by name.</td>
</tr>
<tr>
<td></td>
<td><strong>Advanced Search</strong></td>
<td>Search for workflow requests by specifying multiple criteria on the <a href="#">Workflow Search</a> page.</td>
</tr>
<tr>
<td><strong>Task Approval</strong></td>
<td><strong>Approve on Behalf</strong></td>
<td>Enables user to approve a workflow step with a <a href="#">Step Type</a> of <a href="#">Approval Task</a> on behalf of any and all users.</td>
</tr>
<tr>
<td><strong>Templates</strong></td>
<td>View</td>
<td>See the <a href="#">Template Administration</a> page, view template details on the <a href="#">Template Details</a> page, and add an external data source by clicking <a href="#">External Data Sources</a> in the <a href="#">Environment Settings</a> group of the navigation bar.</td>
</tr>
<tr>
<td></td>
<td><strong>Copy</strong></td>
<td>Duplicate an existing template.</td>
</tr>
<tr>
<td></td>
<td><strong>Add</strong></td>
<td>Modify an existing template and create a new one.</td>
</tr>
<tr>
<td><strong>Terminology</strong></td>
<td>View</td>
<td>See and modify system terminology.</td>
</tr>
<tr>
<td><strong>Work Assignment</strong></td>
<td>View</td>
<td>See a list of existing work assignments on the <a href="#">Working Queue</a> and <a href="#">Work Assignment Listing</a> pages.</td>
</tr>
<tr>
<td></td>
<td><strong>Assign</strong></td>
<td>Assign work on the <a href="#">Assignment Details</a> page.</td>
</tr>
<tr>
<td><strong>Workflow Administrator Company</strong></td>
<td>View</td>
<td>See the list of existing administrator companies, and view and update administrator company details.</td>
</tr>
<tr>
<td></td>
<td><strong>Add</strong></td>
<td>Create a new administrator company.</td>
</tr>
</tbody>
</table>
AdminStudio Client Tools Permissions

The AdminStudio client tools have the following permissions:

Table 5-3 • AdminStudio Client Tools Permissions

<table>
<thead>
<tr>
<th>Category</th>
<th>Right</th>
<th>This right grants permission to...</th>
</tr>
</thead>
<tbody>
<tr>
<td>AdminStudio Client Interface Process Assistants Tab</td>
<td>Edit</td>
<td>View and edit those projects on the Process Assistants tab that are assigned to him.</td>
</tr>
<tr>
<td></td>
<td>Create</td>
<td>Create new projects and assign them to users. Users with the Create permission see a list of all users and their associated Projects on the Process Assistants tab. Users with only the Edit permission cannot create new projects and can only view and edit projects that are assigned to him.</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Delete a Project from the Process Assistants tab.</td>
</tr>
<tr>
<td>AdminStudio Client Interface Process Template Editor</td>
<td>View</td>
<td>View the Process Template Editor and all of the existing Workflows.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify existing Workflows on the Process Template Editor.</td>
</tr>
<tr>
<td></td>
<td>Create</td>
<td>Create a new Workflow on the Process Template Editor.</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Delete a Workflow from the Process Template Editor.</td>
</tr>
<tr>
<td>AdminStudio Client Interface Tools Tab</td>
<td>Add</td>
<td>Add a new tool to the Tools tab.</td>
</tr>
<tr>
<td></td>
<td>Edit</td>
<td>Modify the properties of an existing tool on the Tools tab.</td>
</tr>
<tr>
<td></td>
<td>Delete</td>
<td>Delete an existing tool on the Tools tab.</td>
</tr>
</tbody>
</table>
### Table 5-3 • AdminStudio Client Tools Permissions

<table>
<thead>
<tr>
<th>Category</th>
<th>Right</th>
<th>This right grants permission to...</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AdminStudio Client Interface</strong></td>
<td><strong>Modify Tools Options Dialog</strong></td>
<td>Set options on the <strong>Locations</strong>, <strong>Updates</strong> and <strong>Quality</strong> tabs of the AdminStudio <strong>Options</strong> dialog box. Users without this permission can view the <strong>Options</strong> dialog box but cannot make any changes.</td>
</tr>
<tr>
<td><strong>General</strong></td>
<td><strong>Change Default Application Catalog</strong></td>
<td>Permits user to edit the <strong>Make this the default shared Application Catalog</strong> option on the <strong>Connect Application Catalog</strong> dialog box.</td>
</tr>
<tr>
<td><strong>Application Manager / Conflict Solver</strong></td>
<td><strong>Run Analysis</strong></td>
<td>Perform conflict analysis on a package.</td>
</tr>
<tr>
<td><strong>Conflicts</strong></td>
<td><strong>Resolve</strong></td>
<td>Resolve any automatically resolvable conflicts found during conflict analysis on a package.</td>
</tr>
<tr>
<td></td>
<td><strong>Modify Rules</strong></td>
<td>Open the <strong>Rules Viewer</strong> and create and edit new rules.</td>
</tr>
<tr>
<td><strong>Modify Data</strong></td>
<td><strong>Create new groups, rename existing groups, and modify group properties.</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Permits user to cut and paste a group to a new location.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Permits user to copy/cut and paste a package into a new group.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Permits user to modify options on the <strong>Resolution Options</strong> dialog box.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Permits user to edit a package <strong>Description</strong> on the <strong>Products View</strong>.</td>
<td></td>
</tr>
<tr>
<td><strong>Application Manager / Conflict Solver</strong></td>
<td><strong>Delete</strong></td>
<td>Delete a package from the Application Catalog.</td>
</tr>
<tr>
<td><strong>Package</strong></td>
<td><strong>Import</strong></td>
<td>Import a package into the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td><strong>Modify Extended Attributes</strong></td>
<td>Modify a package’s metadata on the Extended Attribute view.</td>
</tr>
<tr>
<td></td>
<td><strong>Delete History</strong></td>
<td>Delete a package’s history log (which contains a record of any operation that materially changes a software package or the data associated with it).</td>
</tr>
</tbody>
</table>
### Table 5-3 • AdminStudio Client Tools Permissions

<table>
<thead>
<tr>
<th>Category</th>
<th>Right</th>
<th>This right grants permission to...</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Application Manager</strong></td>
<td>Modify Tools Options Dialog</td>
<td>Open the Application Manager <strong>Options</strong> dialog box and set options.</td>
</tr>
<tr>
<td>Other</td>
<td>Change Application Catalog</td>
<td>Connect to a different Application Catalog by selecting <strong>Connect</strong> on the <strong>Catalog</strong> menu. Without this permission, this selection is disabled.</td>
</tr>
<tr>
<td></td>
<td>Run Merge Wizard</td>
<td>Use the Merge Wizard to merge the application data of a specified Application Catalog into the currently open Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>Run Validation</td>
<td>Validate a Windows Installer package against custom actions written by Microsoft which can be executed to determine if an installation package is built according to Windows Installer standards.</td>
</tr>
<tr>
<td></td>
<td>Scan for Dependencies</td>
<td>Generate a list of all of a package's files that have dependencies with files used by other products or operating systems in the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>Run Directory Monitoring</td>
<td>Use the <strong>Network Directory</strong> option of <strong>Package Auto Import</strong> to monitor a directory location on the network (or a local directory) and automatically import or re-import packages in that directory at scheduled intervals.</td>
</tr>
<tr>
<td></td>
<td>Run Best Practices</td>
<td>Use the Conflict Wizard to evaluate source packages to see if they meet Windows Installer best practices rules.</td>
</tr>
<tr>
<td><strong>OS Security Patch Wizard</strong></td>
<td>Import Patch</td>
<td>Use <strong>Import Wizard</strong> to import Windows operating system patches into the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>Run Analysis</td>
<td>Use the <strong>Patch Impact Analysis Wizard</strong> to analyze the impact of installing an OS Security patch on user machines.</td>
</tr>
<tr>
<td><strong>Software Repository</strong></td>
<td>Overwrite</td>
<td>Import a duplicate package into the Software Repository, overwriting the existing version.</td>
</tr>
</tbody>
</table>
System Roles

AdminStudio and Workflow Manager are installed with default System Roles which cannot be modified. These Roles were created based upon the typical needs of people accessing AdminStudio and Workflow Manager, and have only the permissions that these people would require to perform their day-to-day tasks. You can assign these system roles to people within your enterprise, or can copy and then modify these roles to customize them for your organization.

Any new roles that you create, either manually or by copying and modifying system roles, are considered user roles. These can be freely modified.

Copied system roles or new roles that you create have a Role Type of Account (user roles), while default roles created during installation have a Role Type of System (system roles). A role’s Role Type is listed on the Role Administration page and cannot be changed.

Information about System Roles is organized in the following sections:

- System Administrator Role
- Default System Roles
- Default System Accounts

System Administrator Role

The default AMSSuper role has full rights to administer and use AdminStudio Enterprise Server and Workflow Manager. During installation, the following super user account is created and assigned the AMSSuper role:

- User Name: suams
- Password: suams

This role is unique in that it allows the user to manage roles and accounts from all companies. All other roles are associated with a specific company within your organization, and so grant access only to roles, accounts and other entities belonging to that company.

An operator assigned the AMSSuper role can create administrator companies. All other tasks should be performed by a person belonging to a workflow administrator role.

Note • The AMSSuper role is not listed on the Role Administration page unless you are logged on using the suams account.
Default System Roles

When AdminStudio Enterprise Server and Workflow Manager are installed, the following System Roles are created:

Table 5-4 • Default System Roles

<table>
<thead>
<tr>
<th>Role Name</th>
<th>Company Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Configuration Manager</td>
<td>Workflow Consumer</td>
<td>Use for people managing the software configuration of computers in the enterprise, whose responsibilities may include deployment of software.</td>
</tr>
<tr>
<td>License Manager</td>
<td>Workflow Consumer</td>
<td>Use for people managing the license compliance of software throughout the enterprise.</td>
</tr>
<tr>
<td>Consumer Project Manager</td>
<td>Workflow Consumer</td>
<td>Use for people managing the requests submitted by workflow consumers.</td>
</tr>
<tr>
<td>Workflow Project Manager</td>
<td>Workflow Administrator</td>
<td>Use for people managing the completion of the submitted requests.</td>
</tr>
<tr>
<td>Repackager</td>
<td>Workflow Administrator</td>
<td>Use for people performing software application repackaging in your organization.</td>
</tr>
<tr>
<td>System Administrator</td>
<td>Workflow Administrator</td>
<td>Use for people who configure Workflow Manager or take action on workflow requests submitted by workflow consumers.</td>
</tr>
<tr>
<td>Tech Lead</td>
<td>Workflow Administrator</td>
<td>Use for people performing technical infrastructure tasks in your organization.</td>
</tr>
<tr>
<td>UA Tester</td>
<td>Workflow Consumer</td>
<td>Use for people performing user acceptance testing in your organization.</td>
</tr>
<tr>
<td>User</td>
<td>Workflow Consumer</td>
<td>Use for general workflow consumers; employees in your organization who will submit workflow requests related, for example, to installation of new software.</td>
</tr>
</tbody>
</table>

Note • If you did not purchase Workflow Manager, the roles associated with the Workflow Consumer company are not listed.

You can view the permissions of each of these roles by selecting the role on the Role Administration page, and then expanding the Role Permissions list.
Default System Accounts

When AdminStudio Enterprise Server and Workflow Manager are installed, an account is created for each of the system roles.

To see what functionality one of these default system accounts has, select the associated role on the Role Administration page, and then expand the Role Permissions list.

**Note** • By default, the password for each of these default system accounts is the same as the text prior to the @ sign (such as \textit{lm} for \textit{lm@company.com}).

Role Management

This section describes how to review and manage the roles created for your organization.

- Creating a New Role
- Viewing or Changing an Existing Role
- Copying an Existing Role
- Deleting a Role
Creating a New Role

If the default system roles aren’t flexible enough to cover all security requirements in your enterprise, you may need to create new roles.

**Task:** To create a new role:

1. In the **Environment Settings** group of the navigation bar, click **Roles**. The **Role Administration** page opens.
2. Click the **Add** button. The **Role Details** page opens.

**Role Details**

Enter or edit role information, select permissions from permission list, and click Update. You can also delete a user-defined role.

3. Enter details to identify the role, and assign appropriate permissions. For more information, see **Role Details Page** and **Role Permission Lists**.

4. Click the **Update** button. The **Role Details** page closes, and the new role now appears in the list on the **Role Administration** page.
Viewing or Changing an Existing Role

You may view the details of any role listed on the Role Administration page, but cannot update any of the default system roles.

Task: To view or update an existing role:

1. In the Environment Settings group of the navigation bar, click Roles. The Role Administration page opens.
2. Locate the role that you want to work with.
3. Click the Select hyperlink to the left of your chosen role. The Role Details page for that role opens.

Role Details

- This is a System Role and cannot be modified or deleted

![Role Details](image)

Role Permissions

- [ ] Administration
- [ ] Application Manager/ConflictSolver
- [ ] Job Manager
- [ ] OS Security Patch Wizard
- [ ] Report Center
- [ ] Software Distribution
- [ ] Software Repository
- [ ] Workflow Manager
- [ ] Workflow Manager Client IDE

![Role Permissions](image)

4. View or update the role as required. For more information, see Role Details Page and Role Permission Lists.
5. Do one of the following:
   - Click Update to save your changes and return to the Role Administration page.
   - The Update button will be disabled if you are viewing a system role.
   - Click Cancel to close the Role Details page without applying changes.
Copying an Existing Role

You can make a copy of any existing role, and then customize it for your organization. This is particularly useful for tweaking system roles, since you cannot modify them directly. Because people may only be assigned to roles created for their specific company, you may also want to copy roles if they are common to more than one of the companies defined in your organization.

Task: To copy an existing Role:

1. In the Environment Settings group of the navigation bar, click Roles. The Role Administration page opens.
2. Click the Copy button. The Copy Role page opens.

Role Administration

Copy Role

Make selections from the lists to specify the role you want to copy and the target company for the new role, and enter a name to identify the new role. Then click Copy.

3. Select the name of the company whose roles you want to copy from the Copy from Company list.
4. Select the role you want to copy from the Copy from Role list.
5. Select the name of the company you are creating the new role for from the Copy to Company list. You may select the same company that your original role belongs to.
6. Enter a name in the New Role Name field to uniquely identify this role.

Note • You are not permitted to have two roles in the same company with the same name. You can, however, use the same role name in more than one company.

7. Click the Copy button. The Copy Role page closes, and the new role appears in the list on the Role Administration page.
8. If you want to edit the new role’s Role Description or modify its permissions, perform the steps listed in Viewing or Changing an Existing Role.
Deleting a Role

If a role is no longer relevant to your organization, you can choose to delete it. You cannot remove any of the default system roles.

**Task:** To delete an existing role:

1. In the Environment Settings group of the navigation bar, click Roles. The Role Administration page opens.
2. Locate the role that you want to work with.
3. Click the Select hyperlink to the left of your chosen role. The Role Details page opens.
4. Click Delete. You are prompted to confirm the deletion.

**Tip** • The Delete button will be disabled if you are viewing a system role.
5. Click OK. The Role Details page closes and the role you deleted is no longer listed on the Role Administration page.

Roles Reference

Reference information for roles is presented in the following sections:

- Role Administration Page
- Copy Role Page
- Role Details Page

Role Administration Page

The Role Administration page lists roles defined in the system. You can view this page by clicking Roles in the Environment Settings group of the navigation bar.

Use this page to:

- Drill through to a page showing the details of and permissions associated with a single existing role, where you may either update (see Viewing or Changing an Existing Role) or delete (see Deleting a Role) that role.
- Create a new role (see Creating a New Role).
- Copy an existing role (see Copying an Existing Role).
Tip • This page will only list roles associated with your account’s company. To view all roles, you will need to log in with the super user account, assigned the AMSSuper role.

Role Administration

Select a Role to edit, or click Add to create a new Role. To create a new Role from an existing one, click Copy.

![Role Administration Page](image)

The Role Administration page lists the following role details, some of which are hidden by default:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Role Name</td>
<td>A brief identifier for the role.</td>
</tr>
<tr>
<td>Company Name</td>
<td>Only people belonging to this company can be assigned to this role.</td>
</tr>
<tr>
<td>Role Description</td>
<td>A more detailed description of the role's purpose.</td>
</tr>
<tr>
<td>Role Type</td>
<td>Identifies this role as one of the following:</td>
</tr>
<tr>
<td></td>
<td>• System—Role was created during installation and cannot be deleted or modified. However, it can be copied and modified to create a User Role.</td>
</tr>
<tr>
<td></td>
<td>• User—Role created by an administrator either by copying an existing System Role or by creating a new Role.</td>
</tr>
</tbody>
</table>

For more information, see System Roles.
Copy Role Page

Use the **Copy Role** page of the **Role Administration** page to copy an existing **System** or **User** role.

**Role Administration**

**Copy Role**

Make selections from the lists to specify the role you want to copy and the target company for the new role, and enter a name to identify the new role. Then click **Copy**.

![Copy Role Page](image)

Table 5-6 • Fields on the Copy Role Page

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copy from Company</td>
<td>Select the name of the Company that has a Role that you want to copy.</td>
</tr>
<tr>
<td>Copy from Role</td>
<td>Select the name of the Role that you want to copy. You can copy either System or User Roles.</td>
</tr>
<tr>
<td>Copy to Company</td>
<td>Select the name of the Company that this new Role is being created for.</td>
</tr>
<tr>
<td>New Role Name</td>
<td>Enter a name to identify this new Role.</td>
</tr>
</tbody>
</table>
Role Details Page

The **Role Details** page allows you to view and update the details of an individual role, and to set the specific features in Workflow Manager that are accessible by people assigned the role. Also use this page to remove an existing role which is no longer required.

Role Details

*This is a System Role and cannot be modified or deleted*

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Role Name</td>
<td>A brief description of the role. Roles belonging to a given company must all have distinct names.</td>
</tr>
<tr>
<td>Role Company</td>
<td>The company that the role belongs to. This field is read-only except when you are creating a new role.</td>
</tr>
<tr>
<td>Role Description</td>
<td>Identify the purpose of the role.</td>
</tr>
</tbody>
</table>
Table 5-7 • Fields on the Role Details Page

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Role Permissions list</td>
<td>Select the specific areas of the product that this role is to access. Expand out the tree for detailed information about the permissions available.</td>
</tr>
<tr>
<td></td>
<td>• Selecting a check-box automatically selects all child check-boxes.</td>
</tr>
<tr>
<td></td>
<td>• Similarly, deselecting any check-box automatically deselects all children.</td>
</tr>
<tr>
<td></td>
<td>• You can enable access to all features in the product by clicking the <strong>Select All</strong> button, or remove all access by clicking <strong>Clear All</strong>.</td>
</tr>
<tr>
<td></td>
<td>For more information about available permissions, see Role Permission Lists.</td>
</tr>
</tbody>
</table>


Part 3
Managing Applications

This part of the AdminStudio 2015 User Guide includes the following chapters:

- Managing Applications and Application Catalog Databases
Managing Applications and Application Catalog Databases

Edition • Application Manager is included with AdminStudio Professional and Enterprise Editions.

The Application Catalog serves as the central repository for applications in all formats. You use Application Manager to manage your applications and their deployment types in the Application Catalog. Tasks you perform to manage your Application Catalog include importing applications and packages, merging application catalogs, setting up automatic package import, organizing packages into groups, viewing and editing application and package data, and viewing reports on Application Catalog data.

Information about using Application Catalogs is organized into the following sections:

Table 6-1 • Topics Regarding Using Application Catalogs

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>About the AdminStudio Host Process</td>
<td>Describes the AdminStudio Host Process, which is where most of Application Manager’s core functionality resides.</td>
</tr>
<tr>
<td>Managing Application Catalogs</td>
<td>Explains how to create, connect to, search for, organize, view information about, and delete packages from an Application Catalog.</td>
</tr>
</tbody>
</table>
### Table 6-1 • Topics Regarding Using Application Catalogs (cont.)

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Importing</td>
<td>Explains how to import the following deployment types into the Application Catalog:</td>
</tr>
<tr>
<td></td>
<td>• Windows Installer packages (.msi) with any associated transforms (.mst) or patches (.msp)</td>
</tr>
<tr>
<td></td>
<td>• Applications and packages from Microsoft System Center Configuration Manager</td>
</tr>
<tr>
<td></td>
<td>• Virtual applications in Microsoft App-V, Citrix XenApp, VMware ThinApp, and Symantec Workspace formats</td>
</tr>
<tr>
<td></td>
<td>• Mobile apps in Apple iOS, Google Android, and Windows Store formats</td>
</tr>
<tr>
<td></td>
<td>• Legacy installer packages (.exe)</td>
</tr>
<tr>
<td></td>
<td>• Merge modules (.msm)</td>
</tr>
<tr>
<td></td>
<td>• OS snapshots (.osc)</td>
</tr>
<tr>
<td></td>
<td>• Web applications</td>
</tr>
<tr>
<td>Automatically Importing Packages from a Network Directory</td>
<td>Describes how to automatically import packages from a network directory.</td>
</tr>
<tr>
<td>Viewing Application Testing and Analysis Reports on the Report Center Tab</td>
<td>Describes the available Application Manager reports that are displayed on the Report Center tab, and explains how to create your own custom reports.</td>
</tr>
<tr>
<td>Managing System Center 2012 Configuration Manager Application Model Data</td>
<td>Describes how to view metadata for applications in Application Manager.</td>
</tr>
<tr>
<td>Managing Mobile App Metadata</td>
<td>Explains how to view extracted mobile app data, how to manage iOS Enterprise Policy Configuration files, and how to view mobile app reports.</td>
</tr>
<tr>
<td>Managing App Portal Application Information</td>
<td>Describes how to view and edit the information used when an application is added to the App Portal catalog: title, descriptions, categories, template, and keywords.</td>
</tr>
<tr>
<td>Enabling Application Extended Attributes</td>
<td>Explains how to record custom data for applications by defining custom extended attributes, and displaying those attributes on a new Extended Attributes tab of the Application View.</td>
</tr>
<tr>
<td>Managing System Center 2012 Configuration Manager Package Deployment Data</td>
<td>Describes how to view and edit data related to the deployment of packages to Microsoft System Center 2012 Configuration Manager.</td>
</tr>
</tbody>
</table>
About the AdminStudio Host Process

Most of Application Manager’s core functionality resides in the AdminStudio Host Process, separate from its user interface.

Using a host process gives AdminStudio better scalability and enables the development of clients that use Application Manager’s core functionality. For example the Application Manager user interface and the Platform PowerShell APIs are now clients to this AdminStudio Host process.

- Ability to Run as a Windows Process or a Windows Service
- Opening the AdminStudio Host Dialog Box

### Table 6-1: Topics Regarding Using Application Catalogs (cont.)

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Managing App-V Virtual Environments</td>
<td>Explains how to create App-V virtual environments for App-V 5.0 packages for both Microsoft App-V Servers and Microsoft System Center 2012 Configuration Manager Servers.</td>
</tr>
<tr>
<td>Managing App-V Package Deployment Data</td>
<td>Describes how to view and edit data related to the deployment of App-V 5.0 packages.</td>
</tr>
<tr>
<td>Managing Citrix XenApp Package Deployment Data</td>
<td>Describes how to view and edit data related to the deployment of packages to Citrix XenApp Server.</td>
</tr>
<tr>
<td>Managing Altiris Package Deployment Data</td>
<td>Describes how to view and edit data related to the deployment of packages to Symantec Altiris Server.</td>
</tr>
<tr>
<td>Managing AirWatch Package Deployment Data</td>
<td>Describes how to view and edit data related to the deployment of packages to AirWatch Server.</td>
</tr>
<tr>
<td>Viewing Additional Package Data</td>
<td>Describes how to view and edit package metadata for Windows Installer and App-V packages in Application Manager.</td>
</tr>
<tr>
<td>Using the Conversion Wizard to Create and Upgrade Virtual Packages</td>
<td>Explains how to upgrade an App-V 4.6 package in your Application Catalog to App-V 5.0 format. Also explains how to use the Conversion Wizard to perform conversion of Windows Installer or legacy packages to specified virtual formats using the default Automated Application Converter settings.</td>
</tr>
<tr>
<td>Using the Software Repository</td>
<td>Explains how to manage a software package's associated installation files using the Software Repository.</td>
</tr>
<tr>
<td>Taking OS Snapshots</td>
<td>Explains how to create OS Snapshots using the OS Snapshot Wizard.</td>
</tr>
<tr>
<td>Reference</td>
<td>Describes the Application Manager interface, and the views, wizards and dialog boxes related to managing Application Catalog databases.</td>
</tr>
</tbody>
</table>
Changing AdminStudio Host Run Modes

**Important** • AdminStudio Host must be running in order to use Application Manager or the Platform API.

### Ability to Run as a Windows Process or a Windows Service

AdminStudio Host can run either as a standalone Windows Process (the default setting) or as a Windows Service running under a given account (which is, by default, the **LocalSystem** user account).

- **Run as Windows Process to use Windows Authentication**—It is more advantageous to run AdminStudio Host as a Windows Process than as a Windows Service because, while running as a current user, any code executed by this server component will run under the current user’s context. This enables Application Manager to use Windows Authentication to automatically connect to System Center Configuration Manager, a System Center Configuration Manager publishing location, or an SQL Server.

- **Run as a Windows Service to configure Application Manager as a server application**—If you set up Application Manager as a server application on a server machine, you could then run AdminStudio Host as a Windows Service using one central user account, eliminating the need for user logins.

**Note** • The ability to set up Application Manager as a server application will be included in a future release.

### Opening the AdminStudio Host Dialog Box

When Application Manager is launched, the AdminStudio Host process is automatically started, and its icon is added to the System Tray.

![AdminStudio Host Icon](image)

**Figure 6-1**: AdminStudio Host Icon in System Tray

To open the **AdminStudio Host** dialog box double-click its icon in the System Tray:
Chapter 6 Managing Applications and Application Catalog Databases
About the AdminStudio Host Process

Figure 6-2: AdminStudio Host Dialog Box

Changing AdminStudio Host Run Modes

AdminStudio Host can run in two modes: as a Windows Process or a Windows Service. If you want to switch the AdminStudio Host run mode, perform the following steps.

Task: To change the AdminStudio Host run mode:

1. Launch Application Manager. The AdminStudio Host process is automatically started, and its icon is added to the System Tray.

2. Double-click the AdminStudio Host icon in the System Tray. The AdminStudio Host dialog box opens. The top portion of the dialog box indicates whether AdminStudio Host is running as a Windows Process or a Windows Service:

3. Do one of the following:
   - To change from Process to Service—First click Stop Host, and then click Start Service.
   - To change from Service to Process—First click Stop Service, and then click Start Host.
Managing Application Catalogs

Package information is stored in Application Catalogs. When you use Application Manager, you will either automatically be logged into an Application Catalog, or you will have to connect to an existing catalog. Once you have connected to a catalog, you can manipulate data in Application Manager, including creating and organizing groups and entering extended attribute data.

The following topics relate to Application Catalog management:

- About AdminStudio Application Catalogs
- About the Application Manager Ribbon Interface
- Connecting to an Application Catalog for the First Time
- Connecting to an Existing Application Catalog
- Creating New Application Catalogs
- Upgrading an Existing Application Catalog
- Specifying a Default AdminStudio Application Catalog
- Creating Multiple Named Connections to Distribution Systems
- Integrating with Other Flexera Software Applications via the Flexera Service Gateway
- Entering Microsoft ACT Database Connection Settings
- Searching an Application Catalog
- Disconnecting from an Application Catalog
- Organizing Your Application Catalog Using Groups
- Deleting Packages and Applications
About AdminStudio Application Catalogs

This section provides the following information:

- Application Manager Organization and Structure
- Overview of Application Catalogs
- Standalone Application Catalog vs. the AdminStudio Enterprise Server Application Catalog
- Required Permissions on Application Catalog Databases

Application Manager Organization and Structure

In earlier releases, AdminStudio’s Application Catalog was organized into packages of multiple deployment types, categorized into user-defined groups. Since the Version 10.0 release, AdminStudio has used an application-centric organization model. The tree has been restructured to display multiple deployment formats under a parent **Application** node. One application can have multiple packages (or deployment types) such as Windows Installer, Microsoft App-V, Citrix XenApp, VMware ThinApp, Symantec Workspace, Apple iOS, Google Android, etc.

The following image illustrates how Application Manager’s tree structure has changed.

![Figure 6-3: AdminStudio's Application Model](image)

AdminStudio 9.5

*“Package Centric” Model*

AdminStudio 2014

*“Application Centric” Model*
Application Manager’s application-centric structure uses the following icons to represent applications and their deployment types:

### Table 6-2 • Application Manager Tree Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Group" /></td>
<td>Group</td>
</tr>
<tr>
<td><img src="image" alt="Application (Default)" /></td>
<td>Application (Default)</td>
</tr>
<tr>
<td><img src="image" alt="Miscellaneous" /></td>
<td>Note • For most applications, an icon included in the application files is used to represent it in the tree. If an application does not include an icon, this default icon is used.</td>
</tr>
<tr>
<td><img src="image" alt="Windows Installer package (.msi)" /></td>
<td>Windows Installer package (.msi)</td>
</tr>
<tr>
<td><img src="image" alt="Microsoft App-V 4.x (.sft) and Microsoft App-V 5 (.appv)" /></td>
<td>Microsoft App-V 4.x (.sft) and Microsoft App-V 5 (.appv) virtual packages</td>
</tr>
<tr>
<td><img src="image" alt="Citrix XenApp virtual package (.profile)" /></td>
<td>Citrix XenApp virtual package (.profile)</td>
</tr>
<tr>
<td><img src="image" alt="VMware ThinApp virtual package (.exe)" /></td>
<td>VMware ThinApp virtual package (.exe)</td>
</tr>
<tr>
<td><img src="image" alt="Symantec Workspace virtual package (.xpf)" /></td>
<td>Symantec Workspace virtual package (.xpf)</td>
</tr>
<tr>
<td><img src="image" alt="Apple iOS mobile app (.ipa)" /></td>
<td>Apple iOS mobile app (.ipa)</td>
</tr>
<tr>
<td><img src="image" alt="Apple iOS mobile app (link to public store)" /></td>
<td>Apple iOS mobile app (link to public store)</td>
</tr>
<tr>
<td><img src="image" alt="Google Android mobile app (.apk)" /></td>
<td>Google Android mobile app (.apk)</td>
</tr>
<tr>
<td><img src="image" alt="Google Android mobile app (link to public store)" /></td>
<td>Google Android mobile app (link to public store)</td>
</tr>
<tr>
<td><img src="image" alt="Windows Store mobile app (.appx)" /></td>
<td>Windows Store mobile app (.appx)</td>
</tr>
<tr>
<td><img src="image" alt="Windows Store mobile app (link to public store)" /></td>
<td>Windows Store mobile app (link to public store)</td>
</tr>
<tr>
<td><img src="image" alt="Legacy application (.exe)" /></td>
<td>Legacy application (.exe)</td>
</tr>
<tr>
<td><img src="image" alt="Web application" /></td>
<td>Web application</td>
</tr>
</tbody>
</table>

Deployment types (packages) are grouped under Application nodes, and Applications are grouped into Groups.
Overview of Application Catalogs

To perform enterprise level testing, it is very efficient if the data can be consolidated into a single database. The AdminStudio Application Catalog database consolidates data from many installation packages in a single location.

Application Catalogs can contain the contents of: Windows Installer (.msi) packages; Merge Module (.msm) packages; OS snapshots (.osc); virtual packages in Microsoft App-V, Citrix XenApp, VMware ThinApp, and Symantec Workspace formats; and mobile apps in Apple iOS, Google Android, and Windows Store formats. Depending upon the import options that are set, an Application Catalog can also include binary records. Application Catalogs can also store application, workflow, permissions, Microsoft Patch, and Workflow Manager data.

Sharing Application Catalogs

In multi-user environments, the AdminStudio Application Catalog is typically shared. The AdminStudio Administrator can make a shared catalog the default catalog, which results in all AdminStudio users who use the same shared location using the same shared Application Catalog. If the shared Application Catalog is changed, users will automatically open up the new shared Application Catalog. For more information, see Specifying a Default AdminStudio Application Catalog.

Sharing Application Catalog Data

You can use the Package Auto Import feature to automatically import or re-import all packages in a specific directory into your Application Catalog.

For detailed information, see Automatically Importing Packages from a Network Directory.
Standalone Application Catalog vs. the AdminStudio Enterprise Server Application Catalog

**Edition** • Application Manager is included with AdminStudio Professional and Enterprise Editions.

**Edition** • AdminStudio Enterprise Server Tools are included with AdminStudio Enterprise Edition.

You can connect to any standalone SQL Server Application Catalog, or you can connect to the AdminStudio Enterprise Server Application Catalog:

- **Standalone**—A Standalone Application Catalog is not associated with the Enterprise Server tools. The AdminStudio client tools connect directly to the database server hosting the standalone Application Catalog.

- **AdminStudio Enterprise Server**—All of the AdminStudio Enterprise Server tools—Security Console, Report Center, and Workflow Manager—are connected to the AdminStudio Enterprise Server Application Catalog. AdminStudio client tools can also connect to this Application Catalog, allowing you to store all data generated on a package in the same location, and to link packages in this Application Catalog to Workflow Manager workflow requests.

**Note** • AdminStudio Enterprise Tools are always connected to the AdminStudio Enterprise Server database.

For more information on using Application Catalogs, see the following:

- Connecting AdminStudio Client Tools to a Standalone Application Catalog
- Connecting AdminStudio Client Tools to the AdminStudio Enterprise Server Application Catalog
Required Permissions on Application Catalog Databases

In order to connect to an AdminStudio Application Catalog database, users require the following permissions on the database:

- `db_datareader`
- `db_datawriter`
- `alter`
- `execute`

To assign these required permissions, perform the following steps:

**Task:** To assign required permissions to an AdminStudio Application Catalog:

1. Open Microsoft SQL Server Management Studio.
2. In the **Object Explorer**, open the **Security > Logins** node and select the user account or user group that you want to assign permissions to.
3. Select **Properties** from the context menu. The **Login Properties** dialog box opens.
4. Select **User Mapping** in the tree. The **User Mapping** view of the **Login Properties** dialog box opens.
5. In the **Users mapped to this login** list, select the database that you want to assign permissions to.

6. In the **Database role membership for: [DatabaseName]** list, select `db_datareader` and `db_datawriter`.

7. Click **OK** to close the **Login Properties** dialog box.

8. In the toolbar, open the drop-down list and select the name of the AdminStudio database that you want to assign permissions to.

9. Next, click the **New Query** button in the toolbar to open the **Query Editor**.
10. Enter the following query:

   ```
   grant execute to [username]
   grant alter to [username]
   ```

   For example:

   ```
   grant execute to [plowe]
   grant alter to [plowe]
   ```

11. Click the **Execute** button in the toolbar. The following message will be displayed:

   **Command(s) completed successfully.**

### About the Application Manager Ribbon Interface

Application Manager includes a ribbon interface to provide quick and easy access to Application Manager tasks.

![Application Manager's Ribbon Interface](image)

**Figure 6-4:** Application Manager's Ribbon Interface

The ribbon interface includes the **Application Manager** tab menu, along with buttons that are grouped in four additional tabs: **Catalog**, **Test Center**, **Report Center**, and **Support**.

- Application Manager Tab Menu
- Catalog Tab
- Test Center Tab
- Report Center Tab
- Support Tab

**Note** • The Application Manager ribbon interface incorporates all of the functionality that, in previous releases, was available in the menus.
Application Manager Tab Menu

The Application Manager tab menu is opened by clicking the Application Manager tab:

![Application Manager Tab](image)

Figure 6-5: Application Manager Tab and Other Controls

The Application Manager tab menu includes database connection related tasks, as well as commands for setting Application Manager options, and for exiting from the application.

![Application Manager Tab Menu](image)

Figure 6-6: Application Manager Tab Menu

For detailed information on each of the items on this menu, see Application Manager Tab Menu.

Catalog Tab

The Catalog tab includes buttons to import packages into the Application Catalog, edit packages, use Software Repository commands, and distribute packages.

![Catalog Tab](image)

Figure 6-7: Catalog Tab of Application Manager Ribbon
Chapter 6 Managing Applications and Application Catalog Databases

Managing Application Catalogs

For detailed information on each of the buttons on this tab, see Catalog Tab of Application Manager Ribbon.

Test Center Tab

The Test Center tab includes buttons to analyze a package's readiness for deployment and to detect and resolve package conflicts.

Figure 6-8: Test Center Tab of Application Manager Ribbon

For detailed information on each of the buttons on this tab, see Test Center Tab of Application Manager Ribbon.

Report Center Tab

When you select the Report Center tab of the Application Manager ribbon, you can view detailed reports on the test results and overall status of the applications and packages in the Application Catalog. For more information, see Report Center Tab of Application Manager Ribbon.

Support Tab

The Support tab includes buttons to give you quick access to the AdminStudio help library and information specific to the current release of AdminStudio.

Figure 6-9: Support Tab of Application Manager Ribbon

For detailed information on each of the buttons on this tab, see Support Tab of Application Manager Ribbon.
Connecting to an Application Catalog for the First Time

When you initially open AdminStudio, because a default Application Catalog has not yet been set, the **Default Application Catalog** dialog box opens, prompting you to either create a new Application Catalog to connect to an existing Application Catalog.

![Default Application Catalog Dialog Box](image)

**Figure 6-10:** Default Application Catalog Dialog Box

To get started using AdminStudio, select one of the following options:

- **Create a new Application Catalog**—Choose this option to create a new Application Catalog database on the SQL Server database server that you specify. The **Application Catalog Wizard** opens.

- **Connect to an existing Application Catalog**—Choose this option to connect to an existing AdminStudio Application Catalog database. The **Connect Application Catalog** dialog box opens.

**Note** • In previous releases of AdminStudio, you could choose the **Quick Start** option on this dialog box to instruct AdminStudio to automatically install Microsoft SQL Server 2005 Express on your machine and create a new Application Catalog. Starting with AdminStudio 11.5, the **Quick Start** option is no longer included on this dialog box. However, if you do not have access to a Microsoft SQL Server database, you can download and install the current version of Microsoft SQL Server Express from the Microsoft website. For more information, see the [SQL Server Express Edition page](#) of the Microsoft website.
Connecting to an Existing Application Catalog

Edition • AdminStudio Enterprise Server Tools are included with AdminStudio Enterprise Edition.

From Application Manager, you usually connect to an Application Catalog by selecting Connect on the Application Manager tab menu. From AdminStudio, you select Connect on the Catalog menu. AdminStudio supports SQL Server databases.

You can choose to connect to a standalone Application Catalog database or the AdminStudio Enterprise Server Application Catalog database.

• Connecting AdminStudio Client Tools to a Standalone Application Catalog
• Connecting AdminStudio Client Tools to the AdminStudio Enterprise Server Application Catalog

Note • See Standalone Application Catalog vs. the AdminStudio Enterprise Server Application Catalog for more information.

Note • AdminStudio Enterprise Tools are always connected to the AdminStudio Enterprise Server database.

Connecting AdminStudio Client Tools to a Standalone Application Catalog

To connect to an existing Standalone Application Catalog from Application Manager, perform the following steps.

Task: To connect to an existing Standalone Application Catalog from the AdminStudio client tools:

1. Perform one of the following:
   • AdminStudio—On the Catalog menu, click Connect.
   • Application Manager—On the Application Manager tab menu, click Connect.

   The Connect Application Catalog dialog box opens, displaying three tabs: Enterprise Server, Standalone, and Recent.

2. Click the Standalone tab. The Standalone tab opens, prompting you to enter database connection information.

3. If you want this Application Catalog to be the default shared Application Catalog used in your organization, select the corresponding option at the bottom of the dialog box.

4. Select the Server where the Application Catalog is stored.
5. Specify how the database server should verify the authenticity of the login—either using Windows Authentication or Server Authentication. If you selected Server Authentication, enter the appropriate Login ID and Password.

6. In the Catalog box, enter the name of the Application Catalog you want to open.

7. Click Test to test the connection to the database.

8. Click OK.

Connecting AdminStudio Client Tools to the AdminStudio Enterprise Server Application Catalog

The AdminStudio Enterprise tools—Report Center, Security Console, and (optionally) Workflow Manager—are configured during installation to connect to an Application Catalog, which is referred to as the Enterprise Server Application Catalog.

You can also connect the AdminStudio client tools to the Enterprise Server Application Catalog. This allows you to have all of the client and enterprise tools reference the same database.

To connect to the AdminStudio Enterprise Server application catalog from an AdminStudio client tool, perform the following steps.

Task: To connect to the AdminStudio Enterprise Server Application Catalog:

1. Perform one of the following:
   - AdminStudio—On the Catalog menu, click Connect.
   - Application Manager—On the Application Manager tab menu, click Connect.

   The Connect Application Catalog dialog box opens, displaying three tabs: Enterprise Server, Standalone, and Recent.

2. Open the Enterprise Server tab.

3. The URL to the AdminStudio Enterprise Server is listed above the Authentication field. If the AdminStudio Enterprise Server has not yet been configured with the AdminStudio client tools (such as when it is set to its default value of http://localhost), click the URL link to open the Select AdminStudio Enterprise Server URL dialog box, and enter the URL for location of the AdminStudio Enterprise Server associated with this installation of AdminStudio.

4. From the Authentication list, select either AdminStudio Enterprise Server User or Windows Authentication.

   Important • When using AdminStudio Enterprise Server User authentication, if Anonymous authentication is turned off in IIS, both the user's machine and the AdminStudio Enterprise Server need to be on the same domain in order for login to succeed.

5. If you selected AdminStudio Enterprise Server User, enter your AdminStudio Enterprise Server User Name and Password (provided by your System Administrator).
6. Click **Login**. After a successful login, the **Provider**, **Server**, and **Catalog** name of the Enterprise Server database is listed.

7. Click **OK**.

**Login Troubleshooting: Error 0x800A1518**

If you are using a Workflow Manager Web Portal website with custom security zone settings and your AdminStudio Enterprise Server URL is using an IP address, you may receive Error 0x800A1518 when you attempt to connect to the AdminStudio Enterprise Server database from Application Manager or the AdminStudio interface.

Windows has a policy setting that is not set by default: **Network security: LAN Manager authentication level**. If both the client workstation and the web server do not have this policy configured, they will sometimes not communicate properly, and this prevents AdminStudio from being able to connect to the catalog database. This can be an intermittent problem.

If you receive this error, first change the AdminStudio Enterprise Server URL to the NetBios equivalent and then try again. For example, if you are connecting to http://120.12.1.15, the NetBios equivalent would be http://wfmportal.

Also, if you are using Kerberos and different levels of authentication on your network, be sure that the workstations and servers all use the same settings. In particular, the **Network security: LAN Manager authentication level** must be set to the same value throughout the network, otherwise it may not be possible to log into a Workflow Manager Portal website that uses Windows Authentication. To set the LAN Manager authentication level, perform the following steps:

**Task:** To set the **Network security: LAN Manager authentication level**:

1. On the client machine, run `gpedit.msc` to open the Windows **Local Group Policy Editor**.

2. In the **Local Computer Policy** tree, select **Computer Configuration > Windows Settings > Security Settings > Local Policies > Security Options**. The **Security Options** view opens.
3. Locate the **Network security: LAN Manager authentication level** policy.

**Note**: If the **Network Security: LAN Manager authentication level** is set to **Not Defined** on both a Windows 7 client and a Windows Server 2012 server, AdminStudio cannot connect to the Windows Server 2012 and the 0x800A1518 error could be generated.
4. Double-click on **Network Security: LAN Manager authentication level** to open its **Properties** dialog box.

5. Select **Send LM & NTLM - use NTLMv2 session security if negotiated** from the list and click **OK**.

6. Repeat the above procedure to modify the **Network Security: LAN Manager authentication level** setting on the server machine.
Creating New Application Catalogs

You can create new Application Catalogs using the AdminStudio interface, or using scripts. This section includes the following topics:

- Creating New Application Catalogs Using the AdminStudio Interface
- Creating New Application Catalogs Using Scripts

Creating New Application Catalogs Using the AdminStudio Interface

To create a new SQL Server application catalog database, perform the following steps.

Task: To create a new standalone Application Catalog:

1. Click New on the Application Manager tab menu (or click Create on the AdminStudio Catalog menu). The Welcome panel of the Application Catalog Wizard opens.
2. Click Next. The Specify Database Information panel opens.
3. Enter or select the name of the Server where this Application Catalog will be stored.
4. Specify how the database server should verify the authenticity of the login—either using Windows Authentication or Server Authentication. If you selected Server Authentication, enter the appropriate Login ID and Password.
5. In the Catalog box, enter the name of the Application Catalog you are creating.
6. Click Test to test the connection to the database.
7. Click Next. The Select Software Repository Location panel opens, prompting you to select the location where the Software Repository will store imported packages and their associated files. For more information, see Using the Software Repository.
8. If you want to store data associated with this Application Catalog's packages in the Software Repository, choose the Enable the Software Repository option, select a Software Repository Location, and enter a Login ID and Password of the Proxy Account that must be used to access this Repository.

Note • The Proxy Account needs full control on the Software Repository Location folder at the directory level as well as at the sharing level. Only such accounts can be used as a Proxy Account to access the Software Repository.

9. Click Next. The Creating Application Catalog panel opens and reports on the creation progress. When the Application Catalog has been created, a message appears stating that the creation was successful.
Tip • *The first time AdminStudio is run, anyone can create an SQL Server database (providing they have access to an SQL Server and database creation rights). However, once an AdminStudio Application Catalog has been created, the database creator becomes the Application Catalog administrator, and security rights are in place in AdminStudio.*

Creating New Application Catalogs Using Scripts

Typically, users with administrative privileges in AdminStudio use **New** on the Application Manager Tab Menu to create a new Application Catalog.

However, because of security concerns, some database administrators may be hesitant to grant the database creation rights that are necessary to create an Application Catalog database using SQL Server to AdminStudio users. Consequently, the database administrator must manually create the database using scripts and provide the necessary read and write access for users to that database. AdminStudio is shipped with database creation SQL scripts to make it easy for database administrators to manually create new Application Catalogs.

- **Scripts to Run**

  - Creating an Application Catalog Using Scripts

**Scripts to Run**

When creating an Application Catalog database using scripts, you need to execute both standard scripts and scripts for AdminStudio plug-ins:

- **Standard Scripts**

  - **Plug-In Scripts**

**Standard Scripts**

AdminStudio is shipped with the following database creation SQL scripts:

- AMS_System_Schema.sql
- WFM_System_Data.sql
- AMSCreateIndex.sql
- WFM_SampleTemplates.sql
- DARSchemaUpdate.sql
- AS_System_Schema.sql
- AS_ApplicationModel.sql
- OsSecurityPatch.sql
- MergeModule.sql
- PredeploymentTest.sql
- SystemManagementServer.sql
- WFM_JobManager.sql
- AS_TestCenter_Schema.sql
- Seed_Data.sql
- AS_ApplicationModelSeedData.sql
- AS_TestCenter_SeedData.sql
- CustomReportWizard.sql
- AS_StoredProcedures.sql
- VirtualizationReadiness.sql
- AS_UI_Support.sql
Chapter 6 Managing Applications and Application Catalog Databases

Managing Application Catalogs

GroupPackageTree.sql
AS_TestCenter_StoredProcedures.sql
Reporting.StoredProcedures.sql
ApplicationExtendedAttributes.sql
MobileTables.sql
MobileProgrammability.sql
MobileSeedData.sql

These SQL scripts are located in the following directory:

[AdminStudioInstallDirectory]\Support\SQL_Scripts

---

**Note** • You can also find the list of the standard scripts that you are required to run to create a new database in the following nodes of the upgrade.xml file (in the AdminStudio Support folder):

//AdminStudioUpgrade/WorkflowManager/Create/SQLServer
//AdminStudioUpgrade/AdminStudio/Create/SQLServer

---

**Plug-In Scripts**

In addition to the scripts located in the Support\SQL_Scripts directory, you also need to run any SQL script files that are found in the Common\Plugins directory. Because AdminStudio provides extensible plug-in functionality, the list of SQL scripts in this directory is not fixed. However, the following table lists the plug-in scripts that are shipped with the product:

AirWatch.sql
Altiris.sql
AppV.sql
AppvServer.sql
Msi.sql
XenApp.sql
Xpf.sql

---

**Important** • The order in which these scripts are run is not important; however, they must be run after the set of scripts listed in Standard Scripts.
Creating an Application Catalog Using Scripts

To create an Application Catalog database on SQL Server, perform the following steps:

**Task:** To use scripts to create an AdminStudio Application Catalog on SQL Server:

1. Log on to your SQL Server.
2. Launch the Enterprise Manager and Query Analyzer.
3. In Query Analyzer, execute a `CREATE DATABASE` command to create and identify the new Application Catalog database.
4. Select the newly created database in Query Analyzer.
5. Execute the following scripts in this order:
   - `AMS_System_Schema.sql`
   - `WFM_System_Data.sql`
   - `AMSCreateIndex.sql`
   - `WFM_SampleTemplates.sql`
   - `DARSchemaUpdate.sql`
   - `AS_System_Schema.sql`
   - `AS_ApplicationModel.sql`
   - `OsSecurityPatch.sql`
   - `MergeModule.sql`
   - `PredeploymentTest.sql`
   - `SystemManagementServer.sql`
   - `WFM_JobManager.sql`
   - `AS_TestCenter_Schema.sql`
   - `Seed_Data.sql`
   - `AS_ApplicationModelSeedData.sql`
   - `AS_TestCenter_SeedData.sql`
   - `CustomReportwizard.sql`
   - `AS_StoredProcedures.sql`
   - `VirtualizationReadiness.sql`
   - `AS_UI_Support.sql`
   - `GroupPackageTree.sql`
   - `AS_TestCenter_StoredProcedures.sql`
   - `Reporting.StoredProcedures.sql`
   - `ApplicationExtendedAttributes.sql`
   - `MobileTables.sql`
   - `MobileProgrammability.sql`
   - `MobileSeedData.sql`
6. Execute all of the SQL scripts found in the Common\Plugins directory. By default, the following scripts are found in the Plugins directory:
   - `AirWatch.sql`
   - `Altiris.sql`
   - `AppV.sql`
   - `AppvServer.sql`
   - `Msi.sql`
   - `XenApp.sql`
   - `Xpf.sql`
Upgrading an Existing Application Catalog

When you attempt to open an AdminStudio 5.x to 2013 R2 Application Catalog in AdminStudio 2015, you are prompted to upgrade it to use the AdminStudio 2015 schema.

Log files for the upgrade are created in the following directory:

AdminStudio Shared Directory\ConflictSolver\Logs

---

**Note** • Note the following regarding upgrading an existing Application Catalog:

- The upgrade of AdminStudio 3.0, 3.01, and 3.5 databases is not supported by AdminStudio 7.0 or later.
- Starting with AdminStudio 8.0, Microsoft Access databases are not supported.
- Starting with AdminStudio 9.01, Oracle databases are not supported.
- When an SQL Server Application Catalog database is upgraded, the old tables are not dropped from the Application Catalog.

---

**Important** • Specific permissions are required to upgrade an Application Catalog. See [Required Permissions on Application Catalog Databases](#).

---

### Upgrading Pre-AdminStudio 5.0 Application Catalogs

Pre-AdminStudio 5.0 Application Catalogs cannot be upgraded automatically by AdminStudio 7.0 or later. However, you can upgrade them using the Legacy Upgrade Wizard, a standalone utility that was included with AdminStudio 7.0 and 7.5. The Legacy Upgrade Wizard utility is installed in the following directory:

C:\Program Files\InstallShield\AdminStudio\7.x\Common\LegacyUpgradeWizard.exe

If you do not have a copy of AdminStudio 7.0 or 7.5 available to you, contact Technical Support.

### Upgrading an Application Catalog Using Scripts

To see a list of the scripts that you are required to run to upgrade an existing Application Catalog database, view the following nodes of the upgrade.xml file (in the AdminStudio Support folder):

//AdminStudioUpgrade/WorkflowManager/Upgrades/Upgrade/SQLServer
//AdminStudioUpgrade/AdminStudio/Upgrades/Upgrade/SQLServer

For detailed information on upgrading an Application Catalog using scripts, see the [AdminStudio Client Tools Installation Guide](#).
Specifying a Default AdminStudio Application Catalog

You can specify a default Application Catalog so that each time you open AdminStudio, you will be prompted to login to the same Application Catalog database.

You can also configure your enterprise so that *all of the users at your enterprise* will be prompted to login to the same Application Catalog each time they open AdminStudio.

**Setting a Default Application Catalog for Yourself**

Whenever you connect to an Application Catalog, you can designate it as the default Application Catalog by selecting the **Make this the shared default Application Catalog** option on the **Connect Application Catalog** dialog box.

![Figure 6-12: Default Shared Application Catalog Option on the Connect Application Catalog Dialog Box](image-url)
Setting the Default Application Catalog for Your Enterprise

To configure your enterprise so that *all of the users at your enterprise* will be prompted to login to the same Application Catalog each time they open AdminStudio, all users need to be connected to the same AdminStudio shared.ini file that is stored in a shared network location that is available to all users. To set a default Application Catalog for all AdminStudio users at your enterprise, you need to edit the Shared AdminStudio.ini file.

### Task: To set the Default Application Catalog for your enterprise:

1. First, the AdminStudio System Administrator needs to perform the following steps to set the default Application Catalog for the enterprise:
   1. Locate and copy the following file on the machine where you installed AdminStudio:
      - `C:\Program Files (x86)\AdminStudio Shared\Shared AdminStudio.ini`
   2. Copy this file to a shared network location that is accessible to all of the users in your enterprise.
   3. Open the `Shared AdminStudio.ini` file that you just copied to a shared network location.

2. Insert the following in the `[Database Settings]` section of the `Shared AdminStudio.ini` file:
   ```ini
   [Database Settings]
   DefaultDatabase=Provider=SQLOLEDB.1;User ID=userid;PWD=password;Initial Catalog=nameofdatabase;Data Source=nameofsqlserver;
   ```

3. Next, each AdminStudio user in the enterprise needs to perform the following steps to set the location of their AdminStudio Shared Location directory to the same shared network directory that the System Administrator configured.
   1. Launch AdminStudio.
   2. On the **Tools** menu, click **Options**. The AdminStudio **Options** dialog box opens.
   3. Open the **Locations** tab.
   4. Set the **AdminStudio Shared Location** to the shared network location provided by your System Administrator.

**Caution** • If a user is not assigned to a Role that has the **Modify AdminStudio Tools Options Dialog** permission, they cannot change the **AdminStudio Shared Location** setting on the **Options** dialog. In this situation, the location of the AdminStudio Shared Location would be set during installation.
Note • The Roles assigned to a user determine that user’s permissions:

- The **Create** and **Connect** options on the **Catalog** menu on the AdminStudio interface (and the **New** and **Connect** options on the Application Manager tab menu) are disabled for users that are not assigned to a Role that has permission to perform those actions.

- Users that are assigned to Roles that have the **Modify AdminStudio Tools Options Dialog** permission can change the location of the **AdminStudio Shared Location** setting on the **Options** dialog (accessed by selecting **Options** on the **Tools** menu from the AdminStudio Interface). For those users who do not have that permission, **Options** on the **Tools** menu is disabled, so they are unable to change the location of the AdminStudio Shared location.
Creating Multiple Named Connections to Distribution Systems

You can define multiple named connections to System Center Configuration Manager, Citrix XenApp Server, Symantec Altiris Server, Microsoft App-V Server, and AirWatch Server distribution systems. This enables you to both have multiple connections easily available during import and distribution, and to refer to those connection settings by name in Platform API commands.

---

**Important** • In order to distribute packages to an App-V Server, the WinRM service must be running, and the App-V Server must be in the list of trusted hosts. For more information, see Microsoft App-V Server Distribution Requirements.

You need to specify named connections to distribution systems in order to enable Application Manager to perform the following tasks:

**Table 6-3 • Application Manager Integration with Distribution Systems**

<table>
<thead>
<tr>
<th>Category</th>
<th>System Center Configuration Manager</th>
<th>Citrix XenApp Server</th>
<th>Symantec Altiris Server</th>
<th>Microsoft App-V Server</th>
<th>AirWatch Server</th>
</tr>
</thead>
<tbody>
<tr>
<td>Import packages from</td>
<td>2012; 2007</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Distribute applications to</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supported deployment types:</td>
<td>Windows Installer; App-V 4.x, 5.0</td>
<td>Windows Installer; App-V 4.x</td>
<td>Citrix XenApp; App-V 4.x</td>
<td>Windows Installer; Symantec Workspace; VMware ThinApp</td>
<td>Legacy installer; App-V 5.0</td>
</tr>
</tbody>
</table>
Table 6-3 • Application Manager Integration with Distribution Systems

<table>
<thead>
<tr>
<th>Category</th>
<th>System Center Configuration Manager</th>
<th>Citrix XenApp Server</th>
<th>Symantec Altiris Server</th>
<th>Microsoft App-V Server</th>
<th>AirWatch Server</th>
</tr>
</thead>
<tbody>
<tr>
<td>Distribute packages to</td>
<td>2012</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>View application deployment status</td>
<td>2007</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>View and edit package deployment data</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

You specify distribution system connection settings on the Distribution System tab of the Application Manager Options dialog box.

![Distribution System Tab of Options Dialog Box](image)

Figure 6-13: Distribution System Tab of Options Dialog Box

After you enter these connection settings, those distribution systems will be available to you when importing and distributing applications and packages. Also, information from those distribution systems will be displayed:

- **System Center Configuration Manager**—The Deployment Data tab of the Catalog Deployment Type View lists deployment data that will be used by System Center Configuration Manager when deploying the selected package.
• **Citrix XenApp**—For App-V 4.x and Citrix XenApp packages, the **XenApp Deployment Data** tab of the **Catalog Deployment Type View** will be displayed, listing deployment data that will be used by Citrix XenApp Server when deploying the selected package.

• **Altiris**—For Windows Installer, VMware ThinApp, and Symantec Workspace packages, the **Altiris Deployment Data** tab of the **Catalog Deployment Type View** will be displayed, listing deployment data that will be used by Symantec Altiris Server when deploying the selected package.

• **App-V Server**—For App-V 5.0 packages, the **App-V Deployment Data** tab of the **Catalog Deployment Type View** will be displayed, listing deployment data that will be used by the App-V Server when deploying the selected package.

• **AirWatch**—For iOS enterprise applications, the **AirWatch Deployment Data** tab of the **Catalog Deployment Type View** will be displayed, listing deployment data that will be used by AirWatch Server when deploying the selected package.

For instructions on setting up a named connection to a distribution system, see:

• Creating a New Distribution System Connection Setting

• Editing an Existing Distribution System Connection Setting

### Creating a New Distribution System Connection Setting

To create a new named connection to a distribution system, perform the following steps:

<table>
<thead>
<tr>
<th>Task:</th>
<th>To create a new named connection to a distribution system:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>On the Application Manager tab menu, select <strong>Options</strong>. The <strong>Options</strong> dialog box opens.</td>
</tr>
<tr>
<td>2.</td>
<td>Under <strong>Servers Options</strong>, select <strong>Distribution System</strong>. The <strong>Distribution System</strong> tab opens, and lists all defined connections.</td>
</tr>
</tbody>
</table>
3. Click **New**. A new set of empty connection setting fields is displayed.

4. In the **Name** field, enter a name to identify this new named connection to a distribution system.

5. From the **Deployment Type** list, select one of the following to identify the distribution system technology of this new named connection:
   - AirWatch Distribution Plugin
   - Altiris Distribution Plugin
   - App-V Server Distribution Plugin
   - SCCM Deployment Plugin
   - XenApp Distribution Plugin

6. In the **Server** field, enter the name of your distribution system server.

7. In the **Site Code** field, enter the code that identifies your distribution system site.

   **Note** • If you are creating a named connection to a XenApp, Altiris, or App-V server, leave the **Site Code** field blank.

8. Under **Distribution System Authentication**, set the **Authentication Type** field to either **Windows Authentication** or **Server Authentication** to identify the authentication type you are going to use to access the specified distribution system.

   If you selected **Server Authentication**, you need to also enter a **Username** and **Password**.

9. Under **Share Information**, set the **Authentication Type** field to either **Windows Authentication** or **Server Authentication** to identify the authentication type you are going to use to access the shared location where you will be publishing packages during distribution.
If you selected **Server Authentication**, you need to also enter a **Username** and **Password**.

10. In the **Location to Publish Package** field, enter or browse to the shared location where you will be publishing packages during distribution.

    **Note** • *The fields in the Share Information section are not required when setting up a connection to AirWatch Server. Applications are published directly to the AirWatch Server, not to a shared location.*

11. If you want to add another named connection, click **New** and repeat the above process.

12. Click **OK** to close the dialog box.
Editing an Existing Distribution System Connection Setting

To edit the settings of an existing connection to a distribution system, perform the following steps.

**Task:** To edit an existing named connection to a distribution system:

1. On the Application Manager tab menu, select Options. The Options dialog box opens.

2. Under Servers Options, select Distribution System. The Distribution System tab opens, and lists all defined connections.

3. In the left pane of the Distribution System tab, select the name of the connection that you want to edit. The selected connection's settings are displayed.

4. Make any desired edits, as described in Creating a New Distribution System Connection Setting.

   **Note** • You cannot edit the Name and Deployment Type fields. If you want to change those fields, you would have to delete the connection and recreate it.

5. Click OK. Your edits will be saved.

   **Note** • If you want to delete a connection, select its name and then click Delete.
Integrating with Other Flexera Software Applications via the Flexera Service Gateway

AdminStudio can communicate with App Portal, FlexNet Manager Suite, Workflow Manager, and AdminStudio Virtual Desktop Assessment via the Flexera Service Gateway.

- Overview of Unified Application Management Workflow
- Enabling Communication Between Products
- Setting Up AdminStudio Accounts
- Synchronizing Applications with App Portal and FlexNet Manager Suite
- Sharing Application Catalog Data with AdminStudio Virtual Desktop Assessment
- Flexera Service Gateway Messages
- App Portal Only Integration

Overview of Unified Application Management Workflow

Because AdminStudio can communicate with App Portal, FlexNet Manager Suite, and Workflow Manager via the Flexera Service Gateway, you can implement a unified application management workflow.

In this integrated solution, a Flexera Identifier—a unique identifier assigned to applications by the FlexNet Manager Suite and stored in its Application Recognition Library (ARL)—is used to maintain application identity across products.

*Note* • The ARL uniquely identifies over 110,000 applications (including multiple versions and editions) from over 14,000 publishers.

Because AdminStudio, App Portal, and FlexNet Manager Suite use the same ID to identify an application, you can implement a unified application management workflow, which enables you to automatically and efficiently manage your application licenses:

- **AdminStudio obtains the Flexera Identifier from FlexNet Manager Suite**—When an application is imported into the Application Catalog, AdminStudio automatically queries the FlexNet Manager Suite ARL and obtains the application's Flexera Identifier.

- **AdminStudio creates catalog item in App Portal**—When you publish an application from AdminStudio to System Center 2012 Configuration Manager or Symantec Altiris Server, you can choose to have a catalog item for that application automatically created in App Portal, identified by the same Flexera Identifier.

- **App Portal and FlexNet Manager Suite share license information**—Because an application's identity is maintained between App Portal and FlexNet Manager Suite, automatic license management can be performed.

The following diagram gives you an overview of how the integrated Flexera Software applications communicate—via the Flexera Service Gateway—when performing the tasks involved in a single application's life cycle.
Figure 6-14: Flexera Software Integrated Environment
This application life cycle workflow includes the following steps:

Table 6-4 • Flexera Software Integrated Environment Workflow

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>End user requests non-catalog item from App Portal.</td>
<td>Using the App Portal website, an end user submits a request for a software item that is not currently in the App Portal catalog.</td>
</tr>
<tr>
<td>2.</td>
<td>App Portal triggers the creation of a Packaging workflow request in Workflow Manager.</td>
<td>After the end user’s request for new software is approved, App Portal triggers the creation of a <strong>Packaging</strong> workflow request in Workflow Manager.</td>
</tr>
<tr>
<td>3.</td>
<td>Workflow Manager triggers the packaging process in AdminStudio.</td>
<td>Workflow Manager can be configured to trigger AdminStudio tasks such as repackaging, importing a package into the Application Catalog, performing tests, and resolving issues that are found, if needed.</td>
</tr>
<tr>
<td>4.</td>
<td>Application is repackaged, imported into Application Catalog, tested, and any issues found are resolved, if needed.</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>AdminStudio queries FlexNet Manager Suite for application’s Flexera Identifier.</td>
<td>When the package is imported into the Application Catalog, AdminStudio automatically queries the FlexNet Manager Suite ARL and obtains the application’s Flexera Identifier.</td>
</tr>
<tr>
<td>6.</td>
<td>AdminStudio publishes package to supported distribution system.</td>
<td>After the software has been repackaged and tested, AdminStudio publishes the application to System Center 2012 Configuration Manager or Symantec Altiris Server.</td>
</tr>
<tr>
<td>7.</td>
<td>AdminStudio triggers the creation of a new catalog item in App Portal.</td>
<td>When AdminStudio publishes an application to System Center 2012 Configuration Manager, a catalog item for that application is automatically created in App Portal, identified by the same Flexera Identifier. End user can now request this software in App Portal.</td>
</tr>
<tr>
<td>8.</td>
<td>App Portal checks with FlexNet Manager Suite for license availability and reserves it if available.</td>
<td>App Portal queries FlexNet Manager Suite to obtain entitlement and usage data from FlexNet Manager Suite for that application including available license count and the number of licenses used. If a license is available, App Portal will automatically reserve it for the end user.</td>
</tr>
<tr>
<td>9.</td>
<td>App Portal instructs distribution system to deploy software to end user’s computer.</td>
<td>App Portal instructs System Center 2012 Configuration Manager / Symantec Altiris Server to deploy the software to the end user’s computer.</td>
</tr>
</tbody>
</table>
Enabling Communication Between Products

You enter the login credentials for your Flexera Service Gateway server on the Flexera Service Gateway (FSG) tab of the Application Manager Options dialog box.

To enable AdminStudio to communicate with additional Flexera Software applications via the Flexera Service Gateway, perform the following steps:

**Task:** To enter Flexera Service Gateway connection settings:

1. On the Application Manager tab menu, select Options. The Options dialog box opens.
2. Under select Flexera Service Gateway (FSG). The Flexera Service Gateway (FSG) tab opens.
3. Enter the following information:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gateway Host Name</td>
<td>Enter the name or URL of your Flexera Service Gateway server. If your System Administrator has installed Flexera Service Gateway using a different port than the default port, enter the appropriate port number at the end of the URL, preceded by a colon, such as: 172.300.40.501:8484</td>
</tr>
<tr>
<td>Connection Token</td>
<td>If you are connecting to an installation of FlexNet Manager Suite Cloud, enter the access token that was provided by your system administrator. If you are connecting to an installation of FlexNet Manager Suite On Premises, leave this field blank.</td>
</tr>
</tbody>
</table>
| Advanced             | Click to open the Credentials dialog box, where you can enter the Flexera Service Gateway login credentials:  
  - User Name—Unless your System Administrator has provided you with a specific User Name to use, enter the default value of admin.  
  - Password—Unless your System Administrator has provided you with a specific Password to use, enter the default value of admin. |

**Note:** The Flexera Service Gateway installer is downloaded from the Flexera Software Product & License Center.

**Note:** By default, the default credentials are already entered. Unless your system administrator has informed you that these credentials have been changed, you do not need to open the Credentials dialog box.

4. Click Test to validate the Flexera Service Gateway connection information.
5. Click **OK** to exit the dialog box.
Setting Up AdminStudio Accounts

The Flexera Software Integrated Solution includes AdminStudio, App Portal, FlexNet Manager Suite, the Flexera Service Gateway, Workflow Manager, and Microsoft System Center Configuration Manager (SCCM). All of these products communicate over a company network to provide a complete packaging and deployment solution that tracks usage and reports licensing.

When setting up these integrated Flexera Software products, you need to give certain accounts enhanced permissions to other products. The following table lists the required permissions for AdminStudio accounts:

Table 6-5 • AdminStudio Accounts and Privileges in the Integrated Solution

<table>
<thead>
<tr>
<th>AdminStudio Account</th>
<th>Product/Machine Account Needs Access To</th>
<th>Required Privileges</th>
</tr>
</thead>
<tbody>
<tr>
<td>AdminStudio user accounts</td>
<td>Local workstation</td>
<td>Require administrator privileges on the workstation where they are running AdminStudio.</td>
</tr>
<tr>
<td>System Center 2012 Configuration Manager</td>
<td></td>
<td>Require the Application Administrator role on System Center 2012 Configuration Manager.</td>
</tr>
<tr>
<td>FlexNet Manager Suite</td>
<td></td>
<td>See the Accounts for Integration of AdminStudio and AppPortal with FlexNet Manager Suite help topic on the Enterprise Product Integration HelpNet Site: <a href="http://helpnet.flexerasoftware.com/epi">http://helpnet.flexerasoftware.com/epi</a></td>
</tr>
<tr>
<td>App Portal</td>
<td></td>
<td>Need to make sure that AdminStudio users have access to the App Portal Web Site using Windows Authentication.</td>
</tr>
<tr>
<td>SQL Server</td>
<td></td>
<td>In order to connect to an AdminStudio Application Catalog database, users require db_datareader, db_datawriter, execute, and alter permissions on the AdminStudio database. For detailed instructions on assigning these permissions, see Required Permissions on Application Catalog Databases.</td>
</tr>
</tbody>
</table>

Tip • The AdminStudio user account does not require these permissions if connecting to SQL Server using an SQL Server user account (which already has the appropriate permissions).
Synchronizing Applications with App Portal and FlexNet Manager Suite

After you have entered Flexera Service Gateway credentials on the Flexera Service Gateway (FSG) tab of the Options dialog box, as described in Enabling Communication Between Products, you can then synchronize the applications in the Application Catalog with App Portal and FlexNet Manager Suite.

Task: To synchronize applications:

1. On the Application Manager tab menu, select Options. The Options dialog box opens.


3. Under Synchronize Flexera Products, click the FlexNet Manager Platform button to search the FlexNet Manager Suite Application Recognition Library (ARL) to locate and obtain the Flexera Identifier for the Application Catalog’s existing applications.

   Note • After valid Flexera Service Gateway connection information is entered, each time you import an application into the Application Catalog, the Flexera Identifier for that application will be automatically obtained from FlexNet Manager Suite.

4. Click the App Portal button to create a catalog item in App Portal for all of the applications in the Application Catalog that were published to System Center Configuration Manager before the Flexera Service Gateway connection information was entered.

   Note • After valid Flexera Service Gateway connection information is entered, each time you publish an application to System Center 2012 Configuration Manager, a catalog item for that application will automatically be created in App Portal.

5. Click OK to exit the dialog box.
Sharing Application Catalog Data with AdminStudio Virtual Desktop Assessment

In order for AdminStudio and Virtual Desktop Assessment to communicate and share package data, you need to identify a shared Application Catalog database that both products can access. Virtual Desktop Assessment will connect to the Application Catalog to obtain package data from AdminStudio, while AdminStudio will connect to the Application Catalog to obtain test results from Virtual Desktop Assessment.

You identify the shared Application Catalog on the AdminStudio Services via FSG tab of the Application Manager Options dialog box:

![AdminStudio Services via FSG Tab of Options Dialog Box](image)

**Figure 6-15:** AdminStudio Services via FSG Tab of Options Dialog Box

For more information, see AdminStudio Services via FSG Tab.
Flexera Service Gateway Messages

When AdminStudio is connected to the Flexera Service Gateway, additional output messages appear on the Summary panel of the Import Wizard each time you import an application into the Application Catalog or publish an application to System Center 2012 Configuration Manager:

- **Importing a package**—When you import a package into the Application Catalog, the following messages are listed:
  
  Extracting Flexera Identifier from FlexNet Manager Platform...
  
  Done with extracting Flexera Identifier from FlexNet Manager Platform

- **Publishing an application**—When you publish an application to System Center 2012 Configuration Manager, the following messages are listed:
  
  Sending publish notification to Flexera Gateway Service.
  
  Publish for Group/Application {0} has successfully notified AppPortal.

App Portal Only Integration

If you have purchased App Portal but have not purchased FlexNet Manager Suite, you can still benefit from just integrating AdminStudio with App Portal.

When both AdminStudio and App Portal are connected to the Flexera Service Gateway, whenever you publish an application from AdminStudio to System Center 2012 Configuration Manager, a new catalog item will automatically be created in App Portal (in the default Software catalog category), making the application available for purchase in the App Portal storefront. Both AdminStudio and App Portal use the same SCCM ID for the application.

Note • The Flexera Identifier is not used in this scenario.
Entering Microsoft ACT Database Connection Settings

To enable AdminStudio to display data from your Microsoft ACT (Application Compatibility Toolkit) database in Test Center views and reports, you need to enter connection information for your Microsoft ACT database. You specify these settings on the Server Options / Microsoft ACT tab of the Application Manager Options dialog box.

To enable AdminStudio to communicate with your ACT database, perform the following steps.

**Task:** To enter ACT database connection settings:

1. On the Application Manager tab menu, select Options. The Options dialog box opens.
2. Under Servers Options, select Microsoft ACT. The Microsoft ACT tab opens.
3. Enter the following information:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>Enter the name of the server that contains your ACT database.</td>
</tr>
<tr>
<td>Database</td>
<td>Enter the name of your ACT database.</td>
</tr>
<tr>
<td>Authentication</td>
<td>Choose one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• Server Authentication—Choose this option if you want to use database server login identification to log into this server. Then enter the appropriate User Name and Password.</td>
</tr>
<tr>
<td></td>
<td>• Windows Authentication—Choose this option if you want to use Windows network authentication (your network login ID) to log into this database server.</td>
</tr>
</tbody>
</table>
Searching an Application Catalog

You can search for data in Application Catalog tables by using Find on the Catalog tab of the Application Manager ribbon. You can search all tables in all packages in a group, or just search one column in one table of one package.

Note • This search is limited to string type columns.

The tables that are searched depend upon what is selected when the Find dialog box is opened:

Table 6-6 • Application Catalog Search Options

<table>
<thead>
<tr>
<th>If you select...</th>
<th>and specify these options...</th>
<th>this will be searched</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Catalog</td>
<td>All Tables and All Columns</td>
<td>All tables and all columns in all of the packages in the Application Catalog.</td>
</tr>
<tr>
<td>Group</td>
<td>All Tables and All Columns</td>
<td>All tables and all columns in all of the packages in the selected group.</td>
</tr>
<tr>
<td>Package</td>
<td>All Tables and All Columns</td>
<td>All tables and all columns in the selected package.</td>
</tr>
<tr>
<td>Package</td>
<td>A table and All Columns</td>
<td>All columns of a specific table in the selected package.</td>
</tr>
<tr>
<td>Package</td>
<td>A table and a column</td>
<td>A specific column in a specific table in the selected package.</td>
</tr>
</tbody>
</table>

Task: To search the Application Catalog:

1. Open Application Manager and connect to an Application Catalog.

2. Select the node in the tree (Application Catalog, Groups, a specific group, a specific package, an OS snapshot, etc.) that you want to search.

3. On the Catalog tab of the ribbon, click Find. The Find dialog box opens.

   You could also use Ctrl + F or choose Find from the selected package or group's context menu.

4. In the Find What text box, enter the text that you want to search for.

   Note • This search is limited to string type columns.

5. On the Look In Table list, select the table that you would like to search, or select <All Tables>. When you select a table from this list, the Look In Columns list is populated with all of the columns in that table.

6. If you selected a table from the Look in Table list, all of the columns in that table are listed. Select the column that you would like to search, or select <All Columns>.
7. If you want to search for a partial match rather than an exact match, select the Partial Match option.
   - **If this option is not selected**, Application Manager will search for an exact match of the text you entered in the Find What text box. The search will be case sensitive.
   - **If this option is selected**, then Application Manager will use appropriate wild card characters so that a partial data match is performed. The search will be case insensitive.

8. Click Find to initiate the search.

   The Find dialog box will close, and the data that is found is displayed in the Search Results tab of the Output Window, in the following format:

   ![Search Results Table]

### Disconnecting from an Application Catalog

To disconnect from the currently open Application Catalog, select **Disconnect** from Application Manager tab menu (or from the AdminStudio Catalog menu).

When you have disconnected from an Application Catalog, a message appears instructing you to connect to a Microsoft SQL Server Application Catalog database.

### Organizing Your Application Catalog Using Groups

Within Application Manager, you can create groups to organize your applications, patches, and OS Snapshot images in the Application Catalog. This is especially useful for organizing your Application Catalog in ways consistent with how your company is organized.

For example, you could create a group representing a certain department’s base image including the proper operating system and necessary applications. When you perform conflict analysis on new packages you are integrating into your environment, you can run only the relevant comparisons—saving you the time it would take to run the analysis against all packages in the Application Catalog, or the effort of manually determining the set of packages against which you want to run the analysis each time.
Tasks relating to groups include:

- Adding Groups
- Organizing Applications in Application Manager
- Deleting Application Manager Groups
- Editing Group Properties
- Copying and Sharing Packages in the Application Catalog
- Moving Applications, OS Snapshots, and Groups

**Adding Groups**

To add additional groups or subgroups to an Application Catalog, perform the following steps.

**Task:** To add a group to Application Manager:

1. Open the Catalog tab of Application Manager.
2. In the tree, right-click on the group to which the new group should belong and select New Group.
3. Provide a name for the new group.
4. Press Enter.

**Organizing Applications in Application Manager**

To move applications or groups into different groups, perform the following steps:

**Task:** To organize individual packages and groups of packages in Application Manager:

1. Open the Catalog tab of Application Manager.
2. In the tree, select the application or group that you want to move.
3. Drag the application or group onto a new group.

**Note** - The following rules apply to drag and drop operations in the Application Manager:

- You cannot drop a node on itself.
- You cannot drop a node on its parent. It is already a child of the parent.
- You cannot drop a group on its child groups.
Deleting Application Manager Groups

To delete a group from an Application Catalog, perform the following steps:

**Task:** To delete a Application Manager group:

1. Open the **Catalog** tab of Application Manager.
2. Right-click the group you want to delete in the tree and select **Delete** from the context menu.
3. From the resulting message box, confirm the deletion.

**Caution** • When you delete a group, all subgroups and applications within that group are also removed from the Application Manager.

Editing Group Properties

For each group, you can modify its name, and add a description or other comments. To edit this information, perform the following steps:

**Task:** To edit group properties:

1. Open the **Catalog** tab of Application Manager.
2. Right-click on the group in the tree and select **Properties** from the context menu. The **Group Properties** dialog box opens, displaying the group **Name**, **Description**, and **Comments**.
3. Make any desired edits.
4. Click **OK**.

Copying and Sharing Packages in the Application Catalog

You can choose to import multiple copies of a package into the Application Catalog or share a single package between multiple groups.

**Having Multiple Copies of a Package in the Application Catalog**

More than one copy of the same package can exist in an Application Catalog. To accomplish this, you can use the Import Wizard to import the same package into multiple groups. Each time you import the package, Application Manager will create a new application node in that group (if one does not already exist) to store that package, and a new entry will be made for that package in the database. When testing is performed, the package will be tested multiple times.
Sharing a Package in the Application Catalog

You can share the same package between multiple groups in the Application Catalog. An application node for that package will exist in multiple groups, but all will point to the same package; the package itself is not copied and a new entry is not made in the database. Also, when testing is performed, the package will only be tested one time.

To share a package, perform the following steps:

Task: To share a package between groups in the Application Catalog:

1. Open the Catalog tab of Application Manager.
2. In the first group, select the application node containing the package that you want to share and select Copy from the context menu (or press Ctrl + C).
3. Select a different group and select Paste from the context menu (or press Ctrl + V). A new application node is created in the selected group for the package.

Note • You cannot use the Copy function to copy a package into the same group.

Moving Applications, OS Snapshots, and Groups

You can move OS Snapshots, applications, or groups into other groups.

Task: To move an application, OS Snapshot, or group:

1. Open the Catalog tab of Application Manager.
2. Select the application or group you want to move in the tree.
3. Drag the item into a new group.
Deleting Packages and Applications

You can delete both packages (deployment types) and applications from the Application Manager tree.

Deleting Packages

You can delete packages that have been imported into the Application Catalog.

**Task:** To delete a package from the Application Catalog:

1. Open the **Catalog** tab of Application Manager.
2. Right-click on the package in the tree, point to **Delete** on the context menu, and click **Package** to delete the package from the selected application.
3. Confirm the deletion.

**Note** • If you delete a package from an application that only has one deployment type, the application is also deleted. However, if the application has other associated deployment types, it is not deleted.

Deleting Applications

If you delete an application from the Application Manager tree, you are also deleting all of that application’s deployment types.

**Task:** To delete an application from the Application Catalog:

1. Open the **Catalog** tab of Application Manager.
2. Right-click on an application in the tree, and select **Delete** from the context menu.
3. Confirm the deletion.

**Note** • If you delete an application, all of that application’s deployment types (packages) are also deleted.
Importing

You can use the Import Wizard to import multiple application deployment types either one at a time, all of the packages in a directory, or one or multiple packages directly from System Center Configuration Manager. You can also import web applications, and links to mobile apps in a public store.

- Package Types Supported By the Import Wizard
- Package Sources Supported by the Import Wizard
- Importing a Single Package File
- Importing Public Store Mobile Apps
- Importing a Folder of Multiple Applications
- Importing From Microsoft System Center Configuration Manager
- Importing Web Applications
- Importing Merge Modules
- Importing OS Snapshots
- Importing Packages Using Command Line Bulk Import
- Using Duplicate Package Identifiers
- Generating Software ID Tag Files During Package Import
Package Types Supported By the Import Wizard

You can use the Import Wizard to import the following package types into the Application Catalog:

Table 6-7 • Data Types Supported By the Import Wizard

<table>
<thead>
<tr>
<th>Data Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Windows Installer Packages, Transforms, and Patches</strong></td>
<td>You can import Windows Installer packages (.msi) with any associated transforms (.mst) and patches (.msp) into the Application Catalog. You have several available options when importing Windows Installer packages:</td>
</tr>
<tr>
<td></td>
<td>• Importing a Single Package File</td>
</tr>
<tr>
<td></td>
<td>• Importing a Folder of Multiple Applications</td>
</tr>
<tr>
<td></td>
<td>• Importing From Microsoft System Center Configuration Manager</td>
</tr>
<tr>
<td><strong>Virtual Packages: Microsoft App-V, Citrix XenApp, VMware ThinApp, Symantec Workspace</strong></td>
<td>You can import virtual packages in Microsoft App-V (4.x and 5.0), Citrix XenApp, VMware ThinApp (4.x and 5.0), and Symantec Workspace formats. You have several available options when importing virtual packages:</td>
</tr>
<tr>
<td></td>
<td>• Importing a Single Package File</td>
</tr>
<tr>
<td></td>
<td>• Importing a Folder of Multiple Applications</td>
</tr>
<tr>
<td></td>
<td>• Importing From Microsoft System Center Configuration Manager</td>
</tr>
<tr>
<td></td>
<td>Virtual packages are associated with their source Windows Installer package by matching Package Codes. Virtual packages that were created by AdminStudio include a metadata.ami file that identifies the Package Code of the virtual package's source Windows Installer package.</td>
</tr>
<tr>
<td></td>
<td>To manually associate a virtual package with its source Windows Installer package, you can use the <strong>Associate Package</strong> function, as described in <strong>Associating a Virtual Package with its Source Windows Installer Package.</strong></td>
</tr>
<tr>
<td><strong>Legacy Applications</strong></td>
<td>You can import non-MSI legacy setup types (such as InstallShield Professional or ISMP installations) into the Application Catalog using any of the following methods:</td>
</tr>
<tr>
<td></td>
<td>• Importing a Single Package File</td>
</tr>
<tr>
<td></td>
<td>• Importing a Folder of Multiple Applications</td>
</tr>
<tr>
<td></td>
<td>• Importing From Microsoft System Center Configuration Manager</td>
</tr>
<tr>
<td></td>
<td>When you import a legacy installer (.exe), you are prompted to select a setup configuration file (.ini) to include with the imported package. For more information, see <strong>About Legacy Installer Packages.</strong></td>
</tr>
</tbody>
</table>
Mobile Apps

You can import the following mobile apps into the Application Catalog, which will enable you prepare those applications for deployment, and then deploy them to System Center 2012 Configuration Manager or AirWatch.

- **Apple iOS mobile app**
  - **Local file**—Mobile app file (.ipa).
  - **Public store link**—Link to mobile app in the Apple App Store.

- **Google Android mobile app**
  - **Local file**—Mobile app file (.apk).
  - **Public store link**—Link to mobile app in the Google Play Store.

- **Microsoft Windows Store mobile app**
  - **Local file**—Mobile app file (.appx).
  - **Public store link**—Link to mobile app in the Microsoft Windows Store.

You have several available options when importing mobile apps:

- Importing a Single Package File
- Importing Public Store Mobile Apps
- Importing a Folder of Multiple Applications
- Importing From Microsoft System Center Configuration Manager

**Edition** • Support for mobile apps is included when you purchase AdminStudio Professional or Enterprise Edition with Mobile.

**Note** • To import a link to a mobile app in a public store, see Importing Public Store Mobile Apps.

Web Applications

You can import a local web application or a deployed web application by specifying a URL. See Importing Web Applications.

Merge Modules

A merge module (.msm) is a package containing all of the logic and files needed to install distinct pieces of application functionality such as run-time .dll files and virtual machines.

For optimal performance, Merge modules should be imported into an Application Catalog database prior to importing Windows Installer packages. This ensures that conflicts resulting from not using available merge modules are correctly identified.

For more information, see Importing Merge Modules.

OS Snapshots

You can import OS Snapshot (.osc) files into the Application Catalog to use to determine conflicts between an operating system and a package. See Importing OS Snapshots and About Legacy Installer Packages.
Note • In previous releases, if you were connected to a Software Repository-enabled Application Catalog, it was possible to use the Import Wizard to perform an ad-hoc import of a transform or patch file (importing a transform or patch file after their associated Windows Installer package had already been imported). Beginning with AdminStudio 11.5, this option is no longer available. Transform and patch files always have to be imported along with their associated Windows Installer package.

Package Sources Supported by the Import Wizard

You can import packages or a directory of packages from your local network. You can also import packages from System Center 2012 Configuration Manager or System Center 2007 Configuration Manager. In addition, you can “import” a deployed web application by entering its URL; this enables you to perform browser compatibility testing.

Note • You can also set up automatic package import from a specified network directory, as described in Automatically Importing Packages from a Network Directory.

Note • You can also import a local web application, as described in Importing a Local Web Application from a Virtual Directory.

You specify the source of the package(s) that you want to import by making a selection on the Source panel of the Import Wizard:

<table>
<thead>
<tr>
<th>Source</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single application</td>
<td>Select to import a single application into the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>See Importing a Single Package File.</td>
</tr>
<tr>
<td>Folder of multiple applications</td>
<td>Select to import a directory of packages (containing multiple deployment types, if desired) into the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>See Importing a Folder of Multiple Applications.</td>
</tr>
<tr>
<td>Link to a public store app</td>
<td>Select to import a link to an Apple iOS mobile app in the Apple App Store, a Google Android mobile app in the Google Play Store, or a Windows Store mobile app in the Windows Store.</td>
</tr>
<tr>
<td></td>
<td>See Importing Public Store Mobile Apps.</td>
</tr>
</tbody>
</table>
Importing

Importing a Single Package File

Edition • Support for virtual packages is included when you purchase AdminStudio Professional or Enterprise Edition with Application Virtualization.

You can import a Windows Installer package with all of its associated transform files and patches into the Application Catalog at the same time.

You can also import a single virtual package (in Microsoft App-V, Citrix XenApp, VMware ThinApp, or Symantec Workspace format) or a single mobile app (in Apple iOS, Google Android, or Windows Store format).

Important • AdminStudio supports the import of App-V 4.x packages (.sft files) as well as App-V 5.0 packages (.appv files).

Note • For information on importing web applications, see Importing Web Applications.
To import a single Windows Installer package, virtual package, or mobile app, perform the following steps:

**Task:** To import a single package into an Application Catalog:

1. On the **Catalog** tab of the Application Manager ribbon, click the **Import** button. The **Source** panel opens.

2. Select **Single application** and click **Next**. The **Package Type Selection** panel opens.

3. Select the package type of the package that you want to import, and click **Next**. The **Package File Selection** panel opens.

4. Click **Browse** and select the package that you want to import.
5. Click Next. For some package types, the Package Support Files panel opens, where you may optionally select any additional files to be imported along with the package, such as:

<table>
<thead>
<tr>
<th>Package Type</th>
<th>Support File</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Installer (.msi)</td>
<td>Transform files (.mst)</td>
<td>All of the .mst files that are in the same directory as the Windows Installer file you are importing are automatically listed, but only those .mst files that AdminStudio determines are probably applicable to this Windows Installer package are selected to be included in the import. If you do not want to import a selected .mst file, clear the selection.</td>
</tr>
</tbody>
</table>

**Note** • You can add additional transform files and specify the order that they will be applied, as described in Adding Additional Package Support Files and Ordering List.

| Patch files (.msp) | If a patch file is in the same directory as the Windows Installer file you are importing, that patch file will automatically be listed. If you do not want to import it, clear the selection. |

**Note** • You can add additional patch files and specify the order that they will be applied, as described in Adding Additional Package Support Files and Ordering List.

**Note** • If you specify an update.exe patch file that was created by Developer/DevStudio/InstallShield Editor, Application Manager will extract the .msp file in the Temp folder and then perform the import.

**Note** • See About the Administrative Installation of Patches.

| Legacy packages (.exe) | Setup configuration files (.ini) | Contains setup and configuration information for a legacy installation package. |

6. If the Package Support Files panel opens, do the following to add and select this package's support files, and to modify the order in which they are applied:

- **Selecting a support file**—If a support file is already listed, select it to include it in the import.
- **Adding support file**—To add an additional support file, click the Add button and browse to the location of the support file. If the package requires multiple support files, you can repeat the procedure as necessary.
• **Reordering support files**—The order in which the support files are applied may be important, and can be changed by selecting a support file in the list and clicking the **Up** and **Down** buttons.

**Note** • More than one **Package Support Files** panels may open. For Windows Installer packages, you first see a **Package Support Files** panel prompting the import of transform files, and next a **Package Support Files** panel that prompts the import of patch files opens.

**Note** • If you specify an *update.exe* patch file that was created by Developer/DevStudio/InstallShield Editor, Application Manager will extract the *.msp* file in the *Temp* folder and then perform the import.

7. When you have finished adding files to the **Package Support Files** panel, click **Next**. The **Destination Group** panel opens.

8. Select a destination group into which your package will be imported.

**Note** • If you launched the Import Wizard by selecting a group in the tree and then clicking **Import**, that group will be selected by default on the **Destination Group** panel.

**Note** • If you want to import the package into a new group, click the **New Group** button to create a new group.

9. Click **Next**. The **Summary** panel opens.

10. Review the information in the **Summary** panel. If you are satisfied with the import options, click **Next** to start the import.

   Progress messages are displayed. Depending on whether options have been set on the **Import Options / General** tab of the Application Manager **Options** dialog box (available from the Application Manager tab menu), testing may be performed during import.

   The package will then appear under an **Application** node in the Application Manager tree:
Creation of Application Nodes During Package Single Package Import

Application nodes are created in the Application Manager tree using the package's associated Package Code. If multiple packages of different deployment types (such as Windows Installer, App-V, and ThinApp, and Symantec Workspace) of the same software product are all imported into the same Group and all have the same Package Code, all of the deployment types will be automatically listed under the same application node.

![Image of application nodes](image)

Figure 6-16: Three Deployment Types Under One Application Node

However, if multiple packages of different deployment types of the same software product have different Package Codes, and are all imported into the same Group, an additional node for that application will be created for each Package Code, incremented by a number, such as: ABC Application and ABC Application [1].

![Image of application nodes](image)

Figure 6-17: Three Deployment Types Under Two Different Application Nodes

*Note* • Virtual packages that were created by AdminStudio include a metadata.ami file that identifies the Package Code of the virtual package's source Windows Installer package.

Forcing Packages With Different Package Codes Under Same Application Node

You also have the option of forcing packages with different Package Codes to be listed under the same application node. To do this, import the package that has the different Package Code using the Single application option of the Import Wizard, and select the application node that you would like it to appear under on the Destination Group panel.

Associating a Virtual Package with its Source Windows Installer Package

You can import Microsoft App-V, VMware ThinApp, Citrix XenApp, and Symantec Workspace virtual packages into the Application Catalog and associate them with their source Windows Installer package.

Virtual packages are self-contained entities which ordinarily cannot be modified after they are created. By associating a virtual package with the Windows Installer package which originated it, you have the convenience of being able to easily locate the virtual package's originating Windows Installer package, modify the original Windows Installer package, and then regenerate the virtual package.
Application Manager uses a package's Package Code to associate packages and to automatically group them under an application node (if they are imported into the same group).

If a Windows Installer package and a virtual package that AdminStudio created by converting that Windows Installer package are imported into the same Group, the virtual package will be associated with its source Windows Installer package. However, if you want to manually associate a virtual package to its source Windows Installer package, perform the following steps:

Task: **To manually associate a virtual package with a Windows Installer package:**

1. Open the **Catalog** tab of Application Manager
2. Click on the virtual package you want to make an association for, and select **Associate Package** from the context menu. The **Virtual Package Association** dialog box opens, listing Windows Installer packages in the Application Catalog.
3. Select the virtual package's source Windows Installer package and click **OK**. The virtual package is now associated with the selected Windows Installer package.

**Caution** • After you have imported a virtual package into the Application Catalog, you are permitted to use the **Associate Package** function to associate it with any Windows Installer package in the Application Catalog, even one that is not its source package. Therefore, use this feature with caution.
Deleting a Virtual Package Association

You can delete a virtual package’s association with a Windows Installer package by performing the following steps:

**Task:** To delete a virtual package association:

1. Open Application Manager.
2. Right-click on a virtual package, point to **Delete** and click **Package Association** on the context menu. The **Delete Virtual Package Association** dialog box opens, prompting you to confirm the deletion.
3. Select the association that you want to delete and click **OK**. The association is deleted.

About Windows Installer Packages (.msi)

Application Manager supports the import of Windows Installer packages (.msi). A Windows Installer package contains all of the information that the Windows Installer requires to install or uninstall an application or product and to run the setup user interface. The .msi file can also contain one or more transform files (.mst) and one or more patches (.msp).

A Windows Installer package is organized around the concepts of components and features:

- A feature is a part of the application’s total functionality that a user may decide to install independently.
- A component is a piece of the application or product to be installed.

The Windows Installer always installs or removes a component from a user’s computer as a coherent piece. Components are usually hidden from the user. When a user selects a feature for installation, the installer determines which components must be installed to provide that feature.

About Transforms (.mst)

Application Manager supports the import of Windows Installer packages (.msi) with associated transforms (.mst). A transform is a collection of changes applied to an installation. By applying a transform to a base installation package, the installer can add or replace data in the installation database. The installer can only apply transforms during an installation.

The installer registers a list of transforms required by the product during the installation. The installer must apply these transforms to the product’s installation package when configuring or installing the product.

A transform can modify information that is in any persistent table in the installer database. A transform can also add or remove persistent tables in the installer database. Transforms cannot modify any part of an installation package that is not in a database table, such as information in the summary information stream, information in substorages, information in nested installations, or files in embedded cabinets.
About Patches (.msp)

AdminStudio supports the import of Windows Installer packages (.msi) with associated patches (.msp). A Windows Installer patch (.msp file) is a file used to deliver updates to Windows Installer applications. A patch is a self-contained package that contains all the information required to update an application.

A patch package contains the actual updates to the application and describes which versions of the application can receive the patch. A patch package does not include a database like a regular installation package (.msi file). Patches contain at minimum two database transforms. One transform updates the information in the installation database of the application. The other transform adds information that the installer uses for patching files.

About the Administrative Installation of Patches

For patches to be applied to a Windows Installer package, it is necessary to perform an administrative install of the Windows Installer package and then perform an administrative install of each patch package one by one. This way, the content of each patch package is appended to the Windows Installer package at the administrative install location.

In previous releases, when you imported a patch into the Application Catalog, you were prompted to specify a location for an administrative install. However, starting with AdminStudio 2013, you no longer have to specify a location for an administrative install if your Windows Installer package includes patches. Instead, the administrative install operation is automatically performed in a TEMP folder.

About Legacy Installer Packages

Application Manager supports the import of non-MSI legacy setup types (such as InstallShield Professional or ISMP installations) into the Application Catalog. By importing these legacy setup formats, you allow AdminStudio to manage these setups in a manner consistent with other MSI based packages.

When you import a legacy installer (.exe), you are prompted to select a setup configuration file (.ini) to include with the imported package.

Note • Testing using Test Center is not supported by the Legacy installer package (.exe) package type.
Importing Public Store Mobile Apps

You can import links to mobile apps in the Apple App Store, Google Play Store, or Windows Store into the Application Catalog. This enables you to prepare and manage them in conformance with your standard application readiness processes. The following features are supported for public store mobile apps:

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Obtain and view metadata</td>
<td>When a public store mobile app is imported, metadata is automatically extracted from the application’s property files and its public store, and that data can be viewed in Application Manager, both on the General Information tab of the Application View and on the Tables view. See Managing Mobile App Metadata.</td>
</tr>
<tr>
<td>Perform testing</td>
<td>After you import a public store mobile app, you can perform OS compatibility and risk assessment testing to determine whether deployment of these mobile apps will be successful. Test results are displayed in Test Center. See Performing Compatibility, Best Practices, and Risk Assessment Testing.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Operating system compatibility testing is only available for Apple iOS and Google Android public store apps.</td>
</tr>
<tr>
<td>Detailed reporting</td>
<td>In Report Center, you can view device compatibility, OS compatibility, and feature use reports for iOS, Android, and Windows Store mobile apps (internal and public store). See Viewing Application Testing and Analysis Reports on the Report Center Tab.</td>
</tr>
<tr>
<td>Policy compatibility reporting</td>
<td>If you import iOS Enterprise Policy Configuration files (.mobileconfig or .plist), you can view policy compatibility reports in Report Center for both iOS internal and public store mobile apps. See Importing Enterprise Policy Configuration Files.</td>
</tr>
<tr>
<td>Distribution</td>
<td>You can use the Distribution Wizard to deploy iOS, Android, and Windows Store mobile apps (both internal and public store) to Microsoft System Center 2012 Configuration Manager and AirWatch Server. See Distributing Applications Using the Distribution Wizard.</td>
</tr>
</tbody>
</table>

**Note** • For information on importing internal mobile apps, see Importing a Single Package File or Importing a Folder of Multiple Applications.

To import a public store mobile app, perform the following steps:
Task: To import a link to a public store mobile app into the Application Catalog:

1. On the Catalog tab of the Application Manager ribbon, click the Import button. The Source panel opens.

2. Select Link to a public store app and click Next. The Public Store Selection panel opens.
3. Select one of the following public stores:
   - Apple Store
   - Google Play Store
   - Microsoft Windows Store

4. Click Next. The Mobile Application Selection panel opens.
5. Click **Browse**. The **Browse Application from Store** dialog box opens which displays the browser window of the selected public store.
6. Use the links in the browser window and the search functionality to locate the desired mobile app and open its informational page.

![Image of an app on an iTunes page]

**Note** • You can also use the arrow keys at the top left of the dialog box to navigate through the public store.

7. When you have opened the informational page of the mobile app that you would like to import, click the checkmark button at the top right of the dialog box.

![Image of a checkmark button]

**Tip** • When importing Microsoft Windows Store mobile apps, it is possible that the Windows Store app may open and obscure this checkmark button. If this happens, minimize the Windows Store app, and then return to the browser window and click the checkmark button.

The link to the selected mobile app is now listed on the **Mobile Application Selection** panel, such as:


8. Click **Next**. The **Destination Group** panel opens.

9. Select a destination group into which your mobile app will be imported.
Chapter 6 Managing Applications and Application Catalog Databases

Importing

**Note** • If you launched the Import Wizard by selecting a group in the tree and then clicking **Import**, that group will be selected by default on the **Destination Group** panel.

**Note** • If you want to import the package into a new group, click the **New Group** button to create a new group.

10. Click **Next**. The **Summary** panel opens.

11. Review the information in the **Summary** panel. If you are satisfied with the import options, click **Next** to start the import. Progress messages are displayed on the **Running the Import** dialog box.

12. When the import is complete, click **Finish** to close the wizard.

The mobile app is now listed in the Application Manager tree using one of the following icons:

<table>
<thead>
<tr>
<th>Public Store App Type</th>
<th>Icon</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apple Store</td>
<td><img src="https://itunes.apple.com/genre/ios" alt="Icon" /></td>
<td></td>
</tr>
<tr>
<td>Google Play Store</td>
<td><img src="https://play.google.com/store/apps" alt="Icon" /></td>
<td></td>
</tr>
<tr>
<td>Microsoft Windows Store</td>
<td>![Icon](<a href="http://windows.microsoft.com/en-us/windows/search#q=productivity+buisness">http://windows.microsoft.com/en-us/windows/search#q=productivity+buisness</a> &amp;s=Store)</td>
<td></td>
</tr>
</tbody>
</table>
Importing a Folder of Multiple Applications

You can import a directory of packages (containing multiple deployment types, if desired) into the Application Catalog using the **Folder of multiple applications** option of the Import Wizard. You can use this method to import all of the package types described in Package Types Supported By the Import Wizard.

To import a directory of packages, perform the following steps:

---

**Task:** **To import a directory of packages:**

1. Open Application Manager.
2. On the Catalog tab of the Application Manager ribbon, click **Import**. The Source panel of the Import Wizard opens.
3. Select **Folder of multiple applications** and click **Next**. The **Package Type Selection** panel opens, prompting you to select the package deployment types that you want to import.

4. Select the package types that you want to import and click **Next**. The **Package Folder Selection** panel opens, prompting you to select the directory containing the packages you want to import.

5. Click **Browse** and select the directory containing the packages you want to import.

6. Click **Next**. The **Destination Group** panel opens.

7. Select the destination group into which the packages will be imported.

   **Note** • If you launched the Import Wizard by selecting a group in the tree and then clicking **Import**, that group will be selected by default on the **Destination Group** panel.

   **Note** • If you want to import the packages into a new group, click the **New Group** button to create a new group.

8. Set the **Create subgroups based on source folder structure** option to determine the location of the imported packages in the Application Manager tree:

   • **Selected**—Subgroups of the selected group will be created in the Application Manager tree that mimic the directory structure of the selected directory, and the packages will be imported into those subgroups.

   • **Not selected**—All of the packages in the selected directory (and its subdirectories) will be imported into the root of the selected group.

9. Click **Next**. The **Summary** panel opens.

10. Review the information in the **Summary** panel. If you are satisfied with the import options, click **Next** to start the import. Progress messages are listed on the **Running the Import** panel.
11. When import is complete, click **Finish** to close the wizard. The packages will then be listed in the Application Manager tree.

**Note** • Depending on whether options have been set on the **Import Options / General** tab of the Application Manager Options dialog box (available from the Application Manager tab menu), testing may be performed after import.

**Note** • For information on how the Import Wizard decides which packages to import, see Import Wizard’s Selection Rules When Importing Packages from a Directory.

**Creation of Application Nodes During Folder of Multiple Applications Import**

Application nodes are created in the Application Manager tree using the package’s associated Package Code. If multiple packages of different deployment types (such as Windows Installer, App-V, and ThinApp) of the same software product all have the same Package Code and are all imported using the **Folder of Multiple Package Import** option (without the **Create subgroups based on source folder structure** option), all of the deployment types will be automatically listed under the same application node.

![Three Deployment Types Under One Application Node](image1)

**Figure 6-18:** Three Deployment Types Under One Application Node

However, if multiple packages of different deployment types of the same software product have different Package Codes, and are all imported into the same Group, an additional node for that application will be created for each Package Code, incremented by a number, such as: **ABC Application** and **ABC Application [1]**.

![Three Deployment Types Under Two Different Application Nodes](image2)

**Figure 6-19:** Three Deployment Types Under Two Different Application Nodes

**Forcing Packages With Different Package Codes Under Same Application Node**

You also have the option of forcing packages with different Package Codes to be listed under the same application node. To do this, import the package that has the different Package Code using the **Single application** option of the Import Wizard, and select the application node that you would like it to appear under on the **Destination Group** panel.
Importing From Microsoft System Center Configuration Manager

AdminStudio supports both Microsoft System Center 2012 Configuration Manager’s application data model and the package model used in System Center 2007 Configuration Manager. Therefore, AdminStudio provides the following benefits related to migrating to Microsoft System Center 2012 Configuration Manager:

- **Eases your migration to Microsoft System Center 2012 Configuration Manager**—Because AdminStudio gives you the ability to choose the model which is best for your environment, it allows you to migrate to System Center 2012 Configuration Manager your own pace, minimizing possible disruptions to your functioning processes around packaging and repackaging during your migration. As you prepare your applications for migration to System Center 2012 Configuration Manager by importing them into the Application Catalog and collecting and reviewing metadata, you can continue to deploy packages from AdminStudio to System Center 2007 Configuration Manager.

- **Automates identification of System Center 2012 Configuration Manager metadata**—AdminStudio automates the identification of application metadata required for the population of System Center 2012 Configuration Manager’s application model. Data is automatically collected during import into the Application Catalog—which is displayed in an organized, easy-to-navigate tabbed layout—and wizards are provided for you to quickly and easily add additional data. Using these features significantly reduces the time and cost to manually identify this metadata, and helps to speed the adoption of the user-centric deployment of applications using System Center 2012 Configuration Manager. For more information, see Managing System Center 2012 Configuration Manager Application Model Data and Managing System Center 2012 Configuration Manager Package Deployment Data.

You use the Import Wizard to perform a bulk import of Windows Installer, Microsoft App-V, Apple iOS, Google Android, and Windows Store packages from Microsoft System Center Configuration Manager server into the Application Catalog.

- Importing Applications, Mobile Apps, and Packages from System Center Configuration Manager
- Package Information Imported from System Center Configuration Manager

Importing Applications, Mobile Apps, and Packages from System Center Configuration Manager

You can import applications and mobile apps from System Center 2012 Configuration Manager or packages from System Center 2007 Configuration Manager into the Application Catalog.

You can import the following deployment types from System Center 2012 Configuration Manager:

- Windows Installer
- Microsoft App-V 4.x and 5.0
- Apple iOS (internal and public store)
- Google Android (internal and public store)
- Windows Store (internal only)
When you import packages from System Center Configuration Manager from versions prior to 2012, Application Manager also imports information that will assist you in migrating that package to System Center 2012 Configuration Manager’s application model.

**Note** - Before you can perform an import from System Center Configuration Manager, you need to define a named connection to a System Center Configuration Manager Server, as described in *Creating a New Distribution System Connection Setting*.

**Task:** To import applications and mobile apps from Microsoft System Center 2012 Configuration Manager:

1. Open Application Manager and specify a named connection to a System Center Configuration Manager server, as described in *Creating a New Distribution System Connection Setting*.
2. On the **Catalog** tab of the ribbon, click the **Import** button. The **Source** panel of the **Import Wizard** opens.
3. Select **Packages from a deployment system** and click **Next**. The **Source Server Details** panel opens.

4. From the **Server type** list, select **Microsoft System Center Configuration Manager**.

5. From the **Connection name** list, select the named connection you created to your System Center Configuration Manager server.

6. Click **Next**. The **Select Applications** (for System Center 2012 Configuration Manager) or **Select Packages** for System Center 2007 Configuration Manager) panel opens, listing all of the applications or packages in the specified server.

7. Select the applications or packages that you want to import.

8. Click **Next**. The **Destination Group** panel opens.
9. On the **Destination Group** panel, select the group into which you want the selected applications to be imported.

*Note* • If you launched the Import Wizard by selecting a group in the tree and then clicking **Import**, that group will be selected by default on the **Destination Group** panel.

*Note* • If you want to import the packages into a new group, click the **New Group** button to create a new group.

10. Set the **Create subgroups based on source folder structure** option to determine the location of the imported packages in the Application Manager tree:

   - **Selected**—Subgroups of the selected group will be created in the Application Manager tree that mimic the directory structure of the selected System Center Configuration Manager directory, and the packages will be imported into those subgroups.

   - **Not selected**—All of the packages in the selected System Center Configuration Manager directory (and its subdirectories) will be imported into the root of the selected group.

11. Click **Next**. The **Summary** panel opens.

12. Review the information in the **Summary** panel. If you are satisfied with the import options, click **Next** to start the import.

   Progress messages are listed on the **Running the Import** panel.

13. When import is complete, click **Finish** to close the wizard. The applications imported from System Center Configuration Manager will then be listed in the Application Manager tree.

*Note* • Depending on whether options have been set on the **Import Options / General** tab of the Application Manager **Options** dialog box (available from the Application Manager tab menu), testing may be performed after import.
Package Information Imported from System Center Configuration Manager

When you import a package from System Center Configuration Manager, information from Configuration Manager is imported along with it and that information is displayed on the Deployment Data tab of the package’s Catalog Deployment Type View.

Figure 6-20: Deployment Data Tab of Catalog Deployment Type View

The following information is imported from System Center Configuration Manager:

Table 6-10 • Package Information Imported from System Center Configuration Manager

<table>
<thead>
<tr>
<th>System Center 2007 Configuration Manager Program Property</th>
<th>Application Model Property on Deployment Data Tab</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program &gt; General &gt; Command Line</td>
<td>Programs subtab</td>
</tr>
<tr>
<td></td>
<td>Install Command Line</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Program &gt; Requirements &gt; Estimated Disk Space</td>
<td>Requirements subtab</td>
</tr>
<tr>
<td></td>
<td>Disk Space condition</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Program &gt; Requirements &gt; Client Platforms</td>
<td>Requirements subtab</td>
</tr>
<tr>
<td></td>
<td>Operating System condition</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Program &gt; Advanced &gt; Run Another Program First</td>
<td>Dependencies subtab</td>
</tr>
<tr>
<td></td>
<td>Dependency</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Advertised to Collection</td>
<td>Requirements subtab</td>
</tr>
<tr>
<td></td>
<td>Custom Requirement (derived from collection queries of the advertised collection)</td>
</tr>
</tbody>
</table>
Importing Web Applications

Support for importing web applications into the Application Catalog is available in AdminStudio Enterprise Edition with Application Compatibility.

You can import web applications into Application Manager, which will enable you to perform browser compatibility testing and interactive web testing.

You can import a local web application by specifying its root page or its virtual directory, or a deployed web application by specifying its URL.

- Importing a Deployed Web Application
- Importing a Local Web Application from a Virtual Directory

Note: For information on testing web applications, see Performing Static Testing of Web Applications and Performing Dynamic Testing of Web Applications.
Importing a Deployed Web Application

To import a deployed web application into the Application Catalog, which will enable you to perform browser compatibility testing and interactive web testing, perform the following tests.

**Task:** To import a deployed web application:

1. Open Application Manager.
2. On the Catalog tab of the ribbon, click the Import button. The Source panel of the Import Wizard opens.
3. Select **Website from URL** and click **Next**. The **Web Site Details** panel opens.

4. In the **URL** field, enter the URL to the web application you want to import, such as:

   **http://www.corporatetravel.com**

5. In the **User name** and **Password** fields, enter the login credentials for the specified web application.

   **Important** • If you are not required to login to this web application, leave these fields blank.

6. To test the entered credentials, click the **Test** button.

7. Click **Next**. The **Destination Group** panel opens.

8. Select the group into which you want to import this web application and then click **Next**. The **Summary** panel opens.

9. Review the information on the **Summary** panel, and then click **Next** to begin the import.

10. When the import is complete, click **Finish** to close the wizard. The web application is now listed in the Application Manager tree in the group that you specified.
Importing a Local Web Application from a Virtual Directory

To import a local web application into the Application Catalog, which will enable you to perform browser compatibility testing and interactive web testing, perform the following tests.

**Task:** To import a local web application:

1. Open Application Manager.
2. On the Catalog tab of the ribbon, click the Import button. The Source panel of the Import Wizard opens.
3. Select Single application and click Next. The Package Type Selection panel opens.
4. Select Web application (.htm, .html) and click Next. The Package File Selection panel opens.
5. Click Browse and select the home page (usually index.html or index.htm) of the web application that you want to import.
6. Click Next. The Destination Group panel opens.
7. Select the group into which you want to import this web application and then click Next. The Summary panel opens.
8. Review the information on the Summary panel, and then click Next to begin the import.
9. When the import is complete, click Finish to close the wizard. The web application is now listed in the Application Manager tree in the group that you specified.
Importing Merge Modules

For optimal performance, Merge Modules should be imported into an Application Catalog database prior to importing Windows Installer packages. This ensures that conflicts resulting from not using available merge modules are correctly identified.

**Task:** To import Merge Modules:

1. Open Application Manager.
2. Open the Merge Modules tab.
3. Click the Import button in the ribbon. The MSM Source Information panel of the Merge Module Import Wizard opens.

   *Note:* You can also open the Merge Module Import Wizard by selecting the root Merge Module group or one of the imported Merge Modules in the tree and then selecting Import Merge Module from the context menu.

4. Click the Browse ( ) button in the Merge Modules area and select the merge module file that you want to import.
5. To import multiple merge modules, you can repeat the procedure as necessary.
6. The order in which merge modules are applied can be changed by selecting a merge module in the list and clicking the Move Up and Move Down arrows.
7. If you need to delete a merge module you have added, clear its check box.
8. Click Next. The Summary panel opens.
9. Click Finish to accept these options and begin the import.

   A report of the import process appears on the Import tab in the Output window.

**About Merge Modules (.msm)**

Application Manager supports the import of merge modules (.msm). Merge modules are essentially simplified Windows Installer .msi files.

A merge module cannot be installed alone because it lacks some vital database tables that are present in an installation database. Merge modules also contain additional tables that are unique to themselves. To install the information delivered by a merge module with an application, the module must first be merged into the application’s .msi file.
Importing OS Snapshots

You can import OS Snapshot (.osc) files into the Application Catalog to use to determine conflicts between an operating system and a package. OS Snapshot files are files representing a particular computer system’s contents. To generate an OS snapshot file, use the OS Snapshot Wizard, as described in Capturing an OS Snapshot, to scan a computer’s operating system and record the files, INI files, shortcuts, and registry entries present.

Caution • The OS Snapshot Wizard saves OS Snapshot information in two files: an .osc file (a collection of file type information) and an associated .nir file (registry information). The .nir file must be present in the same directory as the .osc file in order for import to be successful.

Task: To import an OS Snapshot into an Application Catalog:

1. Open Application Manager.
2. Click on the Environment tab. The tree lists the Security Patches, OS Snapshots, and Enterprise Policy Configuration files that have already been imported into the Application Catalog.
3. In the tree, right-click on the Snapshots group and select Import Snapshot from the context menu. The File Selection panel opens.
4. Click Browse and select the OS Snapshot (.osc) file that you want to import.
5. Click Next. The Summary panel opens.
6. Click Finish to accept these options and begin the import.

Progress messages are listed on the Import tab of the Output window.
About OS Snapshots (.osc)

Application Manager supports the import of OS Snapshot (.osc) files, which are files representing a particular computer system’s contents. To generate an OS snapshot file, use the OS Snapshot Wizard to scan a computer’s operating system and record the files, INI files, shortcuts, and registry entries present. The Wizard saves this information in an .osc file (a collection of file type information) and an associated .nir file (registry information).

When an OS Snapshot file is imported into Application Manager, it can be used as a reference point for conflict identification. See Taking OS Snapshots for more information.

To provide maximum flexibility during the OS Snapshot process, you can use the Exclusions Editor to create an exclusion list that identifies files, INI files, shortcuts, and registry entries that the OS Snapshot Wizard should disregard during the scan. Using this list, you can eliminate unnecessary files, shortcuts, or registry entries, and reduce the time it takes to perform the OS Snapshot. See Configuring Exclusions Using the Exclusions Editor for more information.

⚠️ **Caution** • OS Snapshots should only be used for comparison in Application Manager. You should never attempt to convert an OS Snapshot into an MSI package.
Importing Packages Using Command Line Bulk Import

Application Manager supports a bulk import process, which allows you to import multiple installer packages (including Windows Installer and App-V packages) at once without any user intervention. You can set up these files and have them run overnight or on an unattended workstation. By doing this, you minimize the need for someone to monitor the import process, freeing that person up to perform other tasks.

Also, if you use bulk import to import packages before they have been conflict checked, Application Manager performance is improved because it is quicker to perform conflict detection between internal packages than between internal packages and an external package.

**Task:** To perform a bulk import via command line:

To perform a bulk import, use the following command line:

```
iscmide.exe -I -C"c:\mypackages\myconfig.ini"
```

If you are using a configuration file, the only necessary parameters to pass at the command line are `-I` and `-C"configuration_file_name.ini"`. You can include all other parameters inside the INI file. The following INI file is used to import packages into an SQL Server Application Catalog for a named user:

```
[General]
DatabaseType=SQL
LogFile=c:\temp\importlog.txt
PackageFile=4
MSMFile=1

[SQL]
Server=ConflictSolverSQL2K
UserID=Admin
Password=mypassword
Database=AdminStudio10

[PackageFile-1]
File=\server\Data1.msi
Transform1=\server\Data1a.mst
Transform2=\server\Data1b.mst
Group=OfficeApps

[PackageFile-2]
File=\server\ABCApplication.sft

[PackageFile-3]
File=\server\Data2.msi
Group=OfficeApps\Secondary

[PackageFile-4]
File=\server\Data3.msi

[MSMFile-1]
File=\server\CrystalReports.msm
```
Important • In previous releases, there was a `[MSIFile-n]` section in the `.ini` file. Starting in AdminStudio 10.0, this has been changed to `[PackageFile-n]` to support the bulk import of both Windows Installer (.msi) and Microsoft App-V (.sft) packages. When updating your scripts, you should convert `[MSIFile-n]` entries to `[PackageFile-n]` entries.

For more information on command line options, see Application Manager Command-Line Functionality and Application Manager Configuration File.

Using Duplicate Package Identifiers

When you import a package into an Application Catalog database, Application Manager checks specific identifiers that are selected on the **Import Options / Duplicate Package** tab of the Application Manager **Options** dialog box to determine if that package has already been imported.

- **For Windows Installer files**, the following identifiers are listed on the **Duplicate Package** tab:
  - PackageCode
  - ProductCode
  - Product Language
  - ProductVersion
  - List of Transform Files

  If none of these identifiers are selected, Application Manager will use the Product Name identifier to perform a Duplicate Package check.

- **For App-V packages**, the following identifiers are listed on the **Duplicate Package** tab:
  - PackageGUID
  - VersionGUID

  If neither of these identifiers are selected, Application Manager will use the **Product Name** identifier to perform a Duplicate Package check.

If Application Manager determines that you are attempting to import a duplicate package (based upon the selected identifiers), the package is renamed using the syntax defined in the **Duplicate Package Naming Syntax** field.
Business Case for Importing a Package Multiple Times

You might encounter this situation if you are importing the same package into the same Application Catalog database multiple times, each time with a different set of transforms. One common reason why you might want to import the same package into your Application Catalog database more than once would be if you wanted to use InstallShield Editor to create custom installation SKUs of a common MSI package to distribute to different departments in your organization, each installation including certain features that are appropriate for the department and excluding certain features that are not appropriate. For example, if you were distributing a copy of Microsoft Office, you could add transforms to the Microsoft Office MSI package so that:

- Accounting’s installation would include only Word and Excel
- Marketing’s installation would include only Word and PowerPoint, and
- Development’s installation would include only Word and Access.

Therefore, you might want to import the same package into your database more than once, each time with a different set of transformations. What happens when you import the package the second time depends upon the identifiers you selected on the Duplicate Package tab. In this example:

- If you select the List of Transform Files and ProductCode identifiers on the Duplicate Package tab of the Application Manager Options dialog box, Application Manager will not identify these two packages as duplicate, even though they have the same ProductCode, because they have a different set of transformations. Therefore, the package will be imported with the same display name as the first package.
- If you only select the ProductCode identifier on the Duplicate Package tab of the Application Manager Options dialog box, Application Manager will identify the second package as a duplicate because the two packages have the same ProductCode.

Duplicate Product Name Conventions

When it identifies a duplicate package, by default Application Manager generates a new name for that package by pre-pending the Product Name with the Manufacturer’s name and, if necessary, appending the Product Name with numbers:

- **1st Package**: PowerPoint
- **2nd Package**: Microsoft Corporation_PowerPoint

You can edit the Duplicate Package Naming Syntax on the Import Options / Duplicate Package tab of the Options dialog box.

When Duplicate Packages are Identified During Bulk Import

If Application Manager is performing a bulk import or reimport, it still identifies duplicate packages using the user-specified criterion and will rename duplicate packages using the syntax in the Duplicate Package Naming Syntax field.
Specifying Duplicate Package Identifiers

To specify duplicate package identifiers, perform the following steps.

**Task: To identify duplicate package identifiers:**

1. On the Application Manager **tab** menu, click **Options**. The Application Manager **Options** dialog box opens.

2. Under **Import Options**, select **Duplicate Package**. The **Duplicate Package** tab opens.

3. Under **Duplicate Package Identification Options**, select the identifiers that you would like to use for Windows Installer package imports by selecting one or more of the following options:
   - **PackageCode Property**—Identifier of the package the product was installed from. No two non-identical .msi files should ever have the same package code.
   - **ProductCode Property**—Unique identifier for the particular product release, represented as a string GUID, for example:
     \{12345678-1234-1234-1234-123456789012\}
   - **Product Language**—The language the installer should use for any strings in the user interface that are not authored into the database.
   - **ProductVersion**—Version of the product in string format. The format of the string is: major.minor.build.
   - **List of Transform Files**—A list of the transformations associated with this package.
   - **[None Selected]**—If you do not select any of these five identifiers, Application Manager checks the Product Name identifier to determine if a package is a duplicate.

4. Under **Duplicate Virtual Package Identification Options**, select the identifiers that you would like to use for App-V package imports by selecting one or more of the following options:
   - **PackageGUID**—Unique identifier of App-V package.
   - **VersionGUID**—Unique identifier of App-V package version.
   - **[None Selected]**—If you do not select either of these identifiers, Application Manager checks the Product Name identifier to determine if a package is a duplicate.

5. Click **OK** to save your changes and exit the **Options** dialog box.

6. Proceed with the package import, as described in.

**Note:** The options that you select on the **Import Options / Duplicate Package** tab of the Application Manager **Options** dialog box apply globally to all packages that you attempt to import; you cannot apply different identifiers to different packages. Also, since these options are saved in the AdminStudio Shared Directory, everyone using AdminStudio at your organization will share the same Duplicate Package options.
Generating Software ID Tag Files During Package Import

AdminStudio includes ISO/IEC 19770-2 tagging as a standard capability, which simplifies the software asset management task by enabling the collection and analysis of the tags to provide an accurate application inventory.

ISO/IEC 19770-2 is an international standard for the creation of software identification tags. A software identification tag is a small, XML-based file that contains descriptive information about the software, such as the product name, product edition, product version, and publisher. Applications with tag files can be easily identified after installation. Software asset management tools collect the data in the tags to provide accurate application identification for software that is installed in an enterprise.

AdminStudio adds tag files—which contain both ISO 19770-2 compliant tag information and AdminStudio's extended tag information—to Windows Installer packages that it processes in two locations:

- **Packages built by Repackager**—By default, whenever Repackager builds a Windows Installer package (even when building one silently), a software ID tag file is created for that package. For more information, see Generating Software ID Tag Files During Repackaging.

- **Packages imported into the Application Catalog**—By default, tag files are created for each package that is imported into the Application Catalog. When Application Catalogs from versions of AdminStudio prior to 11.0 are upgraded, AdminStudio will, upon your approval, create tag files for all packages during upgrade.

In both of these cases, AdminStudio stores the ISO tag file in an external transform file.

Information about generating software ID tag files during package import is provided in the following topics:

- About Software ID Tag File Generation
- Viewing and Editing Package Tag Information in Application Manager

About Software ID Tag File Generation

AdminStudio includes ISO/IEC 19770-2 software tagging support. ISO/IEC 19770-2 is an international standard for the creation of software identification tags, which are small, XML-based files that contain descriptive information about a software package. This information is used by software asset management tools to identify the software that is installed in an enterprise.

AdminStudio adds software ID tag files to Windows Installer packages whenever Repackager builds a Windows Installer package or when packages are imported into the Application Catalog (or when an Application Catalog is upgraded).
Information about software ID tag files is presented in the following sections:

- **How Tag Files Are Named**
- **Output Files Created by Tag File Generation: .mst and .cab**
- **Sample Software ID Tag File**
- **Creation of Tag Files During Application Catalog Upgrade**
- **Support for Packages With Multiple Tag Files**
- **About Software Tagging RegIDs**
- **About the Tag Creator Name, Software Creator Name, and Software Licensor Name Fields**

### How Tag Files Are Named

AdminStudio uses the following format to name the software ID tag files that it creates:

```
SoftwareCreatorRegID.UniqueID.swidtag
```

The tag file’s name is comprised of the following components:

- **SoftwareCreatorRegID**—By default, AdminStudio uses the value of the Tag Creator RegID field on the Software Tagging tab of the General Options > Import Options > Software Tagging tab of the Application Manager Options dialog box, which is:
  
  `regid.2009-06.com.flexerasoftware,AdminStudio`

  You may edit this value for a package that has been imported into the Application Catalog on the Software Identification Tag subtab of the Application Manager Catalog Deployment Type View. You can also edit this value for a Repackager project on the Software Identification Tag view in the Repackager interface.

- **UniqueID**—This portion of the tag file name uniquely identifies the package by using the product GUID, which is the ProductCode of the MSI package or the unique string used for the Add and Remove Programs uninstall key name.

- **.swidtag**—The .swidtag file extension is given to this XML file.

Here is an example of a software ID tag file name:

```
regid.2009-06.com.flexerasoftware,AdminStudio_6F7CB29F-1319-4816-B345-0856916EB801.swidtag
```
Output Files Created by Tag File Generation: .mst and .cab

When AdminStudio creates a tag file for a Windows Installer package, two files are created in the same directory as the .msi file:

- **Compressed (.cab) file**—A compressed .cab file is created to contain the tag file. The .cab file is named `PackageName_SoftwareID.cab`. It contains the .swidtag XML tag file.
- **Transform (.mst) file**—A transform .mst file is created to associate the tag file in the .cab file with the Windows Installer package. The transform file is named `PackageName_SoftwareID.mst`.

All three files are placed in the same directory:

![Image of files: AppXYZ.msi, AppXYZ_SoftwareID.cab, AppXYZ_SoftwareID.mst]

*Figure 6-21: Software Tag Transform and CAB File*

Sample Software ID Tag File

The following is a sample of a software ID tag file that is created by AdminStudio:

```xml
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
  <!-- Mandatory elements -->
  <swid:entitlement_required_indicator id="entitlement_required_indicator">true</swid:entitlement_required_indicator>
  <swid:product_title id="product_title">ProductABC</swid:product_title>
  <swid:product_version id="version_name">
    <swid:name id="name">4.00.0000</swid:name>
    <swid:numeric>
      <swid:major id="version_major">4</swid:major>
      <swid:minor id="version_minor">0</swid:minor>
      <swid:build id="version_build">0</swid:build>
      <swid:review id="version_review">0</swid:review>
    </swid:numeric>
  </swid:product_version>
  <swid:software_creator>
    <swid:name id="creator_name">Flexera Software LLC</swid:name>
  </swid:software_creator>
  <swid:software_licensor>
    <swid:name id="licensor_name">Flexera Software LLC</swid:name>
  </swid:software_licensor>
  <swid:software_id>
    <swid:unique_id id="unique_id">ProductABC_4.0.0_D8F6AD25-2351-D3D1-D235-13JSL23HS151</swid:unique_id>
    <swid:tag_creator_regid id="tag_creator_regid">regid.2009-06.com.flexerasoftware, AdminStudio</swid:tag_creator_regid>
  </swid:software_id>
</swid:software_identification_tag>
```

Extended ‘ARP’ Information in Tag File

The fields in the <swid:extended_information> element contain the package's original and current ARP (Add or Remove Programs) information. Having this ARP information in the tag file makes it easier to keep track of the original ARP entry information and to preserve it during repackaging. This extended information is added to all software ID tag files created by AdminStudio.

Application Catalog Reference Information in Tag File

Software tag files that are created by importing a package into the Application Manager Application Catalog will include an additional field in the <swid:extended_information> element to enable the package to be referenced in the Application Catalog:

```xml
<fs:adminstudio_app_catalog_package_id>APP_ID_FROM as CATALOG</fs:adminstudio_app_catalog_package_id>
```
Creation of Tag Files During Application Catalog Upgrade

The first time you open an Application Catalog database from a version of AdminStudio prior to 11.0, the following message appears to notify you that AdminStudio will reimport all of your Windows Installer packages so that software tag ID files can be created for them:

![Figure 6-22: Creation of Software Tag File During Application Catalog Upgrade](image)

If you click **Cancel**, software ID tag files will not be created.

Support for Packages With Multiple Tag Files

It is possible for a Windows Installer package to be associated with more than one tag file in Application Manager and in the Repackager interface.

If a Windows Installer package installs more than one product—which results in more than one entry in the list of installed products (Add or Remove Programs list)—it can have more than one associated software identification tag file. Both tag files will be stored in the same location in the `.cab` file.
If a Windows Installer package or a Repackager project includes more than one tag file, there will be two tabs (one for each tag file) displayed on the **Software Identification Tag** subtab of the **Catalog Deployment Type View** in Application Manager and on the Repackager **Software Identification Tag** view:

![Software Identification Tag View](image)

**Figure 6-23:** Repackager’s Software Identification Tag View: Displaying Two Tag Files

If a Windows Installer package has multiple tag files, software asset management tools will treat each tag file as a separate product.
How Existing Tag Information is Incorporated Into the Software ID Tag File

If a Windows Installer project that you are either repackaging or importing into the Application Catalog already has an associated vendor tag file, AdminStudio will incorporate the existing tag information into the new tag file.

AdminStudio makes a copy of the original tag file and modifies it to add the AdminStudio extended information fields. This ensures that custom fields introduced by the vendor are not lost. Also, AdminStudio will not modify any of the standard software tag fields in existing tags. This ensures that any digital signing of these fields will remain valid.

Assuming that you have a Windows Installer package that creates an ARP entry and with an existing vendor tag file, the following scenarios could occur:

- **Repackaging**—Repackager will examine the information in the vendor tag file and determine whether it corresponds to the ARP entry in the Windows Installer package by matching one of the properties, such as Product Name. If there is a match, Repackager will copy the vendor tag information into a new tag file and then add the AdminStudio extended information nodes to that tag file to include information such as original product code, original product name, original product version, original publisher, current product code, current product name, current product version, and current publisher. The final Windows Installer package will have a transform file created along with the updated tag file. The original vendor tag file will not be present in the Windows Installer package.

- **Importing into Application Manager**—Application Manager will detect the existing vendor tag information and add the AdminStudio extended information nodes related to current product code, current publisher, current product name, current product version, AdminStudio application ID, AdminStudio catalog name, AdminStudio catalog ID, and AdminStudio server name. This updated version of the tag file will be added to the Windows Installer package using a transform file and the original vendor tag file in the original Windows Installer package will be removed by the same transform. If the Windows Installer package is imported into Application Manager after being repackaged by Repackager, there is no need for the transform to remove the original vendor tag file since it is not present.

About Software Tagging RegIDs

A software ID tag file can contain up to three different RegIDs: **Tag Creator RegID**, **Software Creator RegID**, and **Software Licensor RegID**. A RegID has the following format:

```
regid.YYYY-MM.ReversedDomainName,optional_division
```

For example:

```
regid.2009-06.com.yourcompany,GlobalProductDivision
regid.2001-09.com.ABCDcompany,AccountingSystems
regid.2010-02.net.1234company,WordProcessing
```
The following table describes the components of a RegID in more detail:

**Table 6-11 • Components of a Software Tag File RegID**

<table>
<thead>
<tr>
<th>Component</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type</strong></td>
<td>A software tag ID begins with the string <code>regid</code>. This qualifies the element as a registration ID for software identification tags. The <code>regid</code> string is followed by a period.</td>
</tr>
<tr>
<td><strong>Date</strong></td>
<td>Enter a date code in <code>YYYY-MM</code> format which is the date during which the naming entity owned the domain, such as <code>2009-11</code>.</td>
</tr>
<tr>
<td></td>
<td>• This date should be the first month in which the domain name was owned by this naming entity at 00:01 GMT of the first day of the month.</td>
</tr>
<tr>
<td></td>
<td>• This date code uses the Gregorian calendar and must include all four digits of the year and both digits of the month (where January = 01 and December = 12).</td>
</tr>
<tr>
<td></td>
<td>• The dash must be included.</td>
</tr>
<tr>
<td></td>
<td>The date string is followed by a period.</td>
</tr>
<tr>
<td><strong>Naming Authority</strong></td>
<td>Enter the reversed domain name of the naming entity (person or organization) that is creating this software identification tag. For example, if your company’s domain is <code>mycompany.com</code>, you would enter <code>com.mycompany</code> after the date code.</td>
</tr>
<tr>
<td></td>
<td>Note the following regarding the naming authority domain name:</td>
</tr>
<tr>
<td></td>
<td>• A RegID can be created by any individual or organization that owns or has owned the registration for a domain name.</td>
</tr>
<tr>
<td></td>
<td>• The domain name does not need to be active, nor does it need to resolve to an address.</td>
</tr>
<tr>
<td></td>
<td>• Domain names by themselves do not constitute a unique identifier because domains can expire and/or be acquired by other entities. This means that the RegID must also include a date indicating when the domain registration was owned by the entity.</td>
</tr>
</tbody>
</table>
About the Tag Creator Name, Software Creator Name, and Software Licensor Name Fields

The **Tag Creator Name**, **Software Creator Name**, and **Software Licensor Name** fields could all refer to the same company, or could refer to different companies. It is entirely possible that one company could create the software (Software Creator Name), while a second company could license and distribute the software (Software Licensor Name), and yet another company could create the tag (Tag Creator Name). Any combination is possible.

When specifying these fields on the **Software Identification Tag** view, keep in mind the following:

- **Software Creator Name and Software Creator RegID**—Should be consistent across all software packages created by a company.
- **Software Licensor Name and Software Licensor RegID**—Should be consistent across all software packages licensed by a company.
- **Tag Creator Name and Tag Creator RegID**—Should be consistent across all software identification tags created by the company.

**Note** • If the captured installation data for this application does not install any Add/Remove Programs entries (meaning that it will not be displayed on a machine’s list of installed programs), the following message will be displayed on the **Software Identification Tag** view:

No software ID tags will be created because no Add or Remove Program information was detected in the captured data.
However, if you build this project into a Windows Installer package and then import that package into Application Manager, a software tag file will be created.

Viewing and Editing Package Tag Information in Application Manager

You can view and edit the software ID tag information for an individual Windows Installer package on the Software Identification Tag subtab of the Catalog Deployment Type View in Application Manager.

Figure 6-24: Software Identification Tag Subtab of Catalog Deployment Type View

Task: To view and edit software ID tag file information for a Windows Installer package:

1. Open Application Manager.
2. Select the Catalog tab in the ribbon.
3. In the Application Manager tree, select a Windows Installer package. The Catalog Deployment Type View opens.
4. Open the Software Identification Tag tab.
5. Review the properties, which are described in Software Identification Tag Tab, and make any desired edits.
6. To save your edits and generate an updated tag file, click the **Generate Software Tag File** button. When this button is clicked, Application Manager will generate a new transform file for this package that includes the newly modified tag file, and will then reimport the package into the Application Catalog along with its updated transform file.

Automatically Importing Packages from a Network Directory

**Note** • To use the Package Auto Import feature, you must have AdminStudio Administrator permission.

For a large distributed enterprise, accurate and synchronized data is required for shared packages. If a corporate level team maintains a database of packages used throughout the corporation in New York, then all the regional offices should be able to obtain the corporate level packages and get the different pieces of data.

To address this issue, you may want to establish a shared directory containing the most recent version of shared packages, and then automatically sync the Application Catalogs in your enterprise to use the packages in this directory. You can do this using the **Package Auto Import** feature.

The **Package Auto Import** feature enables you to automatically import or re-import all supported package types (such as Windows Installer packages, virtual packages, and mobile apps) in a specified network directory into your Application Catalog.

- About Package Auto Import
- Setting Up Package Auto Import

About Package Auto Import

**Note** • To use the Package Auto Import feature, you must have AdminStudio Administrator permission.

The Package Auto Import feature supports all package types, including:

- Apple iOS mobile app (.ipa)
- Citrix XenApp virtual package (.profile)
- Google Android mobile app (.apk)
- Legacy installer package (.exe)
- Microsoft App-V virtual package (.sft, .appv)
- Microsoft Windows Installer package (.msi)
- Microsoft Windows Store mobile app (.appx)
• Symantec Workspace virtual package (.xpf)
• VMware ThinApp virtual package (.exe)
• Web application (.htm, .html)

After you have specified a shared directory to monitor using the Package Auto Import feature, packages in that directory are automatically imported into Application Manager. A group structure that mimics the directory structure of the selected network directory is created in the Application Manager tree:

![Package Auto Import](image)

**Figure 6-25:** Group Structure Created by Package Auto Import

After the initial auto-import operation, packages will be imported or reimported into the Application Catalog whenever:

• A new package is added to the monitored directory.
• An existing package in the monitored directory is updated.

*Note* • In order for packages to be imported using the Package Auto Import feature, the Application Manager user interface must be open.

## Setting Up Package Auto Import

*Note* • To use the Package Auto Import feature, you must have AdminStudio Administrator permission.

The **Package Auto Import** feature enables you to automatically import or re-import all supported package types (such as Windows Installer packages, virtual packages, and mobile apps) in a specified network directory into your Application Catalog.

You initiate a package auto import by entering information on the **Import Options / Package Auto Import** tab of the Application Manager **Options** dialog box.
Task: **To initiate the automatic import of packages from a network directory:**

1. On the Application Manager tab menu, select **Options**. The **Options** dialog box opens.

2. Open the **Import Options / Package Auto Import** tab. The Package Auto Import fields are displayed:

3. In the **Path** field, click the browse button and select the network directory that you want to import packages from.

   **Tip** • It is recommended that you specify a network directory that is accessible throughout your enterprise rather than a local directory.

4. From the **Target Group** list, select the Application Manager group that you want to import packages into.

5. In the **User ID** and **Password** fields, enter the credentials to access the network directory specified in the **Path** field.

6. Click **Start Monitor** to begin the automatic import process. Packages will begin to be imported into the specified Group in the Application Catalog.

   • **Updating a Package Auto Import process**—After you have started a Package Auto Import process, it will run whenever the Application Manager user interface is open. If you then make changes to the process on the **Package Auto Import** tab, you must click **Stop Monitor** to stop the current process and then click **Start Monitor** to start the updated process.

   • **Stopping a Package Auto Import process**—To stop a Package Auto Import process, open the **Package Auto Import** tab, and click **Stop Monitor**.

7. Click **OK**.
Note • When packages are imported using the Package Auto Import method, no messages are listed in the Output window.

Package Auto Import and Duplicate Package Names

Note • To use the Package Auto Import feature, you must have AdminStudio Administrator permission. For all other users, the Package Auto Import options will be disabled.

If AdminStudio encounters a duplicate package name during auto import, the package you are importing will be automatically renamed by pre-pending the Product Name with the Manufacturer’s name and, if necessary, appending the Product Name with numbers:

- **1st Package:** Application 2004
- **2nd Package:** ABC Corporation_Application 2004

The import is allowed to proceed without prompting the user.

You can edit the duplicate package identification options and the duplicate package naming syntax on the Import Options / Duplicate Package tab of the Options dialog box, as described in Using Duplicate Package Identifiers.

Viewing Application Testing and Analysis Reports on the Report Center Tab

Edition • Application Manager’s Report Center tab is included with AdminStudio Enterprise Edition.

On the Application Manager Report Center tab, AdminStudio provides a wide array of reports containing Application Catalog summary information on the Windows Installer, App-V, and iOS and Android applications in your Application Catalog, giving you insight into the readiness of those packages for distribution.

These reports include test results from operating system compatibility, browser compatibility, virtualization compatibility, remote application publishing compatibility, best practices testing, and application conflict testing. For iOS and Android mobile apps, reports on feature use, risk assessment, device compatibility, and policy compatibility are available. Reports are also included on App-V packages in your Application Catalog, as well as Microsoft System Center Configuration Manager deployment information.

Because these reports are created using Microsoft SQL Reporting Services, you can create your own custom reports by adding client report definition (.rdlc) files to the AdminStudio installation directory.

To learn more about the Report Center tab, review the following topics:
Available Reports

Edition • Application Manager’s Report Center tab is included with AdminStudio Enterprise Edition.

The available reports on the Report Center tab include test results from operating system compatibility, browser compatibility, virtualization compatibility, remote application publishing compatibility, best practices testing, and application conflict testing. For iOS and Android mobile apps, reports on feature use, risk assessment, device compatibility, and policy compatibility are available. Reports are also included on App-V packages in your Application Catalog, as well as Microsoft System Center Configuration Manager deployment information.

The Report Center tab includes the following reports:

### Table 6-12 • Reports Available on Report Center Tab

<table>
<thead>
<tr>
<th>Report Category</th>
<th>Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Catalog</td>
<td>This category includes the following reports:</td>
</tr>
<tr>
<td>Dashboards</td>
<td>• Application Readiness Dashboard</td>
</tr>
<tr>
<td></td>
<td>• Operating System Application Compatibility Group Dashboard</td>
</tr>
<tr>
<td></td>
<td>• Application Virtualization Compatibility Group Dashboard</td>
</tr>
<tr>
<td></td>
<td>• Microsoft Application Compatibility Toolkit Assessment</td>
</tr>
<tr>
<td></td>
<td>• Overall Testing Results for Windows Installer Packages</td>
</tr>
<tr>
<td>Mobile</td>
<td>This category includes the following reports:</td>
</tr>
<tr>
<td></td>
<td>• iOS/Android Mobile Dashboard</td>
</tr>
<tr>
<td></td>
<td>• iOS/Android App Details</td>
</tr>
<tr>
<td></td>
<td>• iOS/Android App Feature Use</td>
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<tr>
<td></td>
<td>• iOS/Android App - Device Compatibility</td>
</tr>
<tr>
<td></td>
<td>• iOS/Android App - OS Compatibility</td>
</tr>
<tr>
<td></td>
<td>• iOS App - Policy Compatibility</td>
</tr>
<tr>
<td></td>
<td>• iOS Best Practices and Risk Assessment</td>
</tr>
</tbody>
</table>
Table 6-12 • Reports Available on Report Center Tab

<table>
<thead>
<tr>
<th>Report Category</th>
<th>Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System Compatibility</td>
<td>This category includes the following reports:</td>
</tr>
<tr>
<td></td>
<td>• Operating System Application Compatibility Dashboard</td>
</tr>
<tr>
<td></td>
<td>• Operating System Compatibility By Test Impact</td>
</tr>
<tr>
<td></td>
<td>• Operating System Compatibility Test Suppression Report</td>
</tr>
<tr>
<td></td>
<td>• Operating System Application Compatibility Snapshot Analysis</td>
</tr>
<tr>
<td>Browser Compatibility</td>
<td>This category includes the following reports:</td>
</tr>
<tr>
<td></td>
<td>• Web Browser Application Compatibility Dashboard</td>
</tr>
<tr>
<td>Virtualization Compatibility</td>
<td>This category includes the following reports:</td>
</tr>
<tr>
<td></td>
<td>• Application Virtualization Compatibility Dashboard</td>
</tr>
<tr>
<td>Windows Installer Best Practices</td>
<td>This category includes the following reports:</td>
</tr>
<tr>
<td></td>
<td>• Windows Installer Best Practices</td>
</tr>
<tr>
<td></td>
<td>• Windows Installer Conflicts</td>
</tr>
<tr>
<td></td>
<td>• Shared Extensions Report</td>
</tr>
<tr>
<td></td>
<td>• Error Category Breakdown</td>
</tr>
<tr>
<td>App-V Best Practices</td>
<td>This category includes the following reports:</td>
</tr>
<tr>
<td></td>
<td>• App-V Best Practices</td>
</tr>
<tr>
<td></td>
<td>• App-V Conflicts</td>
</tr>
<tr>
<td>App-V Dynamic Suiting</td>
<td>This category includes the following reports:</td>
</tr>
<tr>
<td></td>
<td>• App-V Dependencies</td>
</tr>
<tr>
<td></td>
<td>• App-V Dependents</td>
</tr>
<tr>
<td></td>
<td>• App-V Recommended Dependencies</td>
</tr>
<tr>
<td>Deployment Reports</td>
<td>This category includes the following reports:</td>
</tr>
<tr>
<td></td>
<td>• Microsoft Configuration Manager Deployments Report</td>
</tr>
</tbody>
</table>

Viewing a Report

*Edition • Application Manager’s Report Center tab is included with AdminStudio Enterprise Edition.*

To view a report on the Report Center tab, perform the following steps.
Task: To view a report on the Report Center tab:

1. Open Application Manager and select the **Report Center** tab. The Report Center ribbon lists the available report groups:

   ![Image of Report Center ribbon]

2. Click on one of the report group icons and select a report from the drop-down list.

   ![Image of report group selection]

   The report opens.

3. For most reports, detailed sub-reports are available by clicking on one of the categories of the pie bar chart, on one of the numbers in an issue count column, one of the icons, or on a package name. Click on the available hyperlinks until you have explored all of the levels of the report.

   ![Image of sub-reports]

   **Note** • For more information, see **Viewing Mobile App Reports**.
Exporting a Report in PDF, Excel, or Word Format

Edition • Application Manager's Report Center tab is included with AdminStudio Enterprise Edition.

You can save any of the Application Catalog summary reports or any of their drill-through reports in PDF, Microsoft Excel, or Microsoft Word format.

Task: Saving a report:

1. Open the report that you want to save.
2. In the toolbar, click the Save icon.
3. From the menu, select either Excel, PDF, or Word. The report is exported and you are prompted for a location to store the report.
4. Specify a location and click Save.

Note • You can also print the currently viewed report by clicking the Print icon in the toolbar.
Creating Custom Reports

Edition • Application Manager’s Report Center tab is included with AdminStudio Enterprise Edition.

You can create your own custom reports that are generated using Microsoft SQL Reporting Services. Creating a custom report involves the following three steps:

- **Write a stored procedure** to obtain data from the AdminStudio Application Catalog database.
- **Create an .rdlc file** to format the display of the data in the desired manner. After you create an .rdlc file, using either Microsoft SQL Server Business Intelligence Development Studio or Visual Studio 2012, you need to copy that file to the AdminStudio installation directory.
- **Edit the AdminStudio.Reports.xml file** to add a reference to your custom report. The AdminStudio reporting framework uses the information in the AdminStudio.Reports.xml file to present the reporting view. This file includes the location, name, icons, and ribbon location of the report files. It also identifies the SQL queries or stored procedures that need to be run to populate the data for the report.

**Report Center Tab Report Groups**

When you add a reference to your report to the AdminStudio Report Definition file, you need to specify where you want the report to be displayed on the Report Center tab ribbon. By default, AdminStudio reports are grouped into eight groups, and each group has a drop-down list of reports:

![AdminStudio Report Groups](image)

**Figure 6-26:** AdminStudio Report Groups

Before you begin to edit the AdminStudio Report Definition file, as described in Creating a Custom Report, you need to decide in which of these groups you want your new custom report to be listed, or whether you want your report to be listed in a new group. The parameters used to define a report’s location in the ribbon are the Group, GroupIndex, and OrderIndex parameters of the <Report> element.
Creating a Custom Report

To create a custom AdminStudio report, perform the following steps:

Task:  
To create a custom report and add it to the Report Center tab ribbon:

1. Write an SQL stored procedure to obtain the data for the report from the AdminStudio Application Catalog database.
   
   For reference on writing stored procedures, you can open the following file and look at the stored procedures for the existing AdminStudio reports:
   
   \[AdminStudio_Installation_Directory\]\Support\SQL_Scripts\Reporting.StoredProcedures.sql
   
   For example, if you first find the name of an existing report in the AdminStudio.Reports.xml file (such as Test Impact Report), and then identify the stored procedure used to generate that report (such as sp_asrpt_GetOsCompatTestImpactTopLevel), you can then open the Reporting.StoredProcedures.sql file and look at that stored procedure.

2. Design a custom report in an .rdlc file using either Microsoft SQL Server Business Intelligence Development Studio or Visual Studio 2012, along with .rdlc files for each drill-through sub-report that you want to include.
   
   Tip • An easy way to make sure that your custom report matches the layout of existing reports is to copy one of the .rdlc files in the \[AdminStudioInstallDirectory\]\Common\ReportDefinition\RDLC directory and use it as your starting point.

3. Copy your new .rdlc file(s) to the following directory on the machine where AdminStudio is installed:

   \[AdminStudioInstallDirectory\]\Common\ReportDefinition\RDLC

4. Open the AdminStudio.Reports.xml file, found in the following location, in a text editor:

   \[AdminStudioInstallDirectory\]\Common\ReportDefinition

5. In the AdminStudio.Reports.xml file, locate and copy the code for an existing report that is listed in the group on the Report Center tab ribbon that you want your report to be listed in. You need to copy all of the code between the <Report> and </Report> elements, including the code for drill-through sub-reports.

   For example, if you wanted your report to appear in the Windows Installer Best Practices group, you could copy the code for the Shared Extensions report (and its drill-through report):

   01 <Report Name="Shared Extensions" RdlcPathType="Relative"
          RdlcPath="RDLC\SharedExtensions.rdlc" Group="Windows Installer Best Practices" GroupIndex="5" OrderIndex="3" Icon="33120" GroupIcon="33138">
   02 <DataSources>
   03 <DataSource DataSourceName="ds_asrpt_SharedExtensions" SqlCommandType="StoredProcedure"
                   SqlCommandString="sp_asrpt_SharedExtensions">
   04 <SqlParameters>
   05 </SqlParameters>
   06 </DataSource>
   07 </DataSources>
   08 <Report Name="Shared Extensions By Product" RdlcPathType="Relative"
             RdlcPath="RDLC\SharedExtensionsByProduct.rdlc">

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Chapter 6 Managing Applications and Application Catalog Databases
Viewing Application Testing and Analysis Reports on the Report Center Tab

10 <DataSources>
11 <DataSource DataSourceName="ds_asrpt_SharedExtensionsByProduct"
SqlCommandType="StoredProcedure"
SqlCommandString="sp_asrpt_SharedExtensionsByProduct">
12 <SqlParameters>
13 <SqlParameter DrillThroughParameterName="Extension"
SqlParameterName="@extension" SqlParameterValue=""/>
14 </SqlParameter>
15 </DataSources>
16 </Report>
17 </Report>
18 </DataSources>

Important • Line numbers have been added to this example.

6. Use the information on the following table to replace the highlighted text above with the correct information for your new custom report, including information for all of your custom report's drill through reports:

<table>
<thead>
<tr>
<th>Line</th>
<th>Element/Parameter</th>
<th>Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>&lt;Report</td>
<td>Opens the definition of the main report.</td>
</tr>
<tr>
<td>01</td>
<td>Name</td>
<td>Enter the name of the custom report. This name will be listed in the drop-down menu that opens when you click on the report group icon in the ribbon.</td>
</tr>
<tr>
<td>01</td>
<td>RdlcPathType</td>
<td>Valid values are Relative or Absolute.</td>
</tr>
<tr>
<td>01</td>
<td>RdlcPath</td>
<td>Enter the name of the custom report .rdlc file.</td>
</tr>
<tr>
<td>01</td>
<td>Group</td>
<td>Enter the name of the report group that this report will be listed in. In this example, the Group parameter is set to Windows Installer Best Practices.</td>
</tr>
</tbody>
</table>

Note • All of the reports in this group will have the same value for this parameter.

Note • This parameter is not necessary for drill-through reports.
### Chapter 6 Managing Applications and Application Catalog Databases

#### Viewing Application Testing and Analysis Reports on the Report Center Tab

<table>
<thead>
<tr>
<th>Line</th>
<th>Element/Parameter</th>
<th>Values</th>
</tr>
</thead>
</table>
| 01   | GroupIndex        | Set this parameter to a number to specify the order that this group will appear in the **Report Center** ribbon. In this example, the `GroupIndex` parameter is set to 5, meaning that it will be the fifth group listed in the Report Center ribbon, counting from left to right.  

**Note** • All of the reports in this group will have the same value for this parameter.  

**Note** • Not necessary for drill-through reports. |
| 01   | OrderIndex        | Set this parameter to a number to specify the order that this report will appear in drop-down list that opens when you click on this report’s group icon in the **Report Center** ribbon. In this example, the `OrderIndex` parameter is set to 3, meaning that it will be the third report in the list.  

**Note** • Not necessary for drill-through reports. |
| 01   | Icon              | This icon specifies the icon that is displayed to the left of the report name in the drop-down list. For the reports shipped with AdminStudio, this parameter is set to a five-digit code to specify an image resource in the AdminStudio binary file.  

For your custom report, set this parameter to an absolute path to the icon that you want to use for this report.  

**Note** • All of the reports in this group will have the same value for this parameter.  

**Note** • Not necessary for drill-through reports. |
| 01   | GroupIcon         | This icon specifies the icon that is displayed to the Report Center ribbon for this group. For the groups defined in the XML file shipped with AdminStudio, this parameter is set to a five-digit code to specify an image resource in the AdminStudio binary file.  

If you are creating a custom group, set this parameter to an absolute path to the icon that you want to use for this group. |
| 02   | <DataSources>     | Element that opens the list of data sources for this report. |
| 03   | <DataSource       | Element that opens a data source for this report. |
### Managing System Center 2012 Configuration Manager Application Model Data

When the **Catalog** tab is selected in the Application Manager ribbon and an application is selected in the tree, the **Application View** opens, which provides summary information about the application, deployment data for each of its deployment types, dependencies/supersedences information, and Microsoft System Center Configuration Manager deployment status. Much of this information is used during deployment to Microsoft System Center Configuration Manager.

- Specifying General Application Information
- Specifying Deployment Data for an Application's Packages
- Viewing Reference Data: Dependencies and Supersedences
- Viewing Microsoft Configuration Manager Deployment Information
- Enabling Application Extended Attributes
- Retiring or Reinstating an Application in System Center 2012 Configuration Manager

---

<table>
<thead>
<tr>
<th>Line</th>
<th>Element/Parameter</th>
<th>Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>03</td>
<td>DataSourceName</td>
<td>This name should match the data source specified in the RDLC file.</td>
</tr>
<tr>
<td>03</td>
<td>SqlCommandType</td>
<td>Valid values are <strong>StoredProcedure</strong> or <strong>SQL</strong>.</td>
</tr>
<tr>
<td>03</td>
<td>SqlCommandString</td>
<td>Enter the stored procedure name or an SQL string.</td>
</tr>
<tr>
<td>04</td>
<td>&lt;SqlParameters&gt;</td>
<td>Element that opens the list of SQL parameters.</td>
</tr>
<tr>
<td>05</td>
<td>&lt;SqlParameter&gt;</td>
<td>A parameter to pass to the stored procedure. This is usually used for drill-through reports to convey the context of what was clicked.</td>
</tr>
<tr>
<td>09</td>
<td>&lt;Report&gt;</td>
<td>Because this element is nested within the first <code>&lt;Report&gt;</code> element, it defines a drill-through report for the first report. It will not be listed in the drop-down list; it is opened by clicking on a link in the original report. Define this report using the same parameters you used to define the parent report. However, it is not necessary to define the following parameters: Group, GroupIndex, GroupIcon, Icon, OrderIndex.</td>
</tr>
</tbody>
</table>

7. After you save this file, open the **Report Center** tab and this locate this report, which should be listed in the location you specified.
Specifying General Application Information

You can view summary information about the application that AdminStudio gathered during package import on the General Information tab of the Application View.

**Task:** To view general application information:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select an application in the tree. The Application View opens.
3. Click the General Information tab. The General Information tab opens.
4. Review and edit the listed data, as described in General Information Tab.
Specifying Deployment Data for an Application's Packages

The Deployment Types tab of the Application View lists data for all of the application's deployment types. It contains the same information that is displayed on the Deployment Data Tab for each of its associated deployment types (packages).

When you click the plus sign next to a package name on the Deployment Types tab, it expands to list the same deployment information that is displayed on the Deployment Data tab of the Catalog Deployment Type View for the selected package. Much of this information is used during deployment to Microsoft System Center Configuration Manager.

Figure 6-27: Application View / Deployment Types Tab (Expanded)

For information on the metadata displayed and defined on the subtabs of the Deployment Types tab, see the following sections:

- Specifying Package Content Deployment Data
- Specifying Package Programs Deployment Data
- Specifying Package User Experience Deployment Data
- Specifying Package Detection Methods Deployment Data
- Specifying Package Requirements Deployment Data
- Specifying Package Dependencies Deployment Data
Viewing Reference Data: Dependencies and Supersedences

On the References tab of the Application View, you can view a list of packages that are dependent upon this application or that supersede this application. These dependencies are defined on the Dependencies and Supersedence subtabs of the Deployment Data tab of the Catalog Deployment Type View for a selected package. If another package has specified that it is dependent upon or supersedent to this package, that package will be listed here.

For more information, see Specifying Package Dependencies Deployment Data and Specifying Package Supersedences Deployment Data.

Task: To view reference data:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select an application in the tree. The Application View opens.
3. Click the Reference tab. The References tab opens.
4. Review and edit the listed data, as described in References Tab.
Viewing Microsoft Configuration Manager Deployment Information

If you have specified your Microsoft System Center Configuration Manager server connection information on the Distribution System tab of the Application Manager Options dialog box, Application Manager will display an application’s Configuration Manager deployment status both on the Deployment Status tab of the Application View and on the Microsoft Configuration Manager Deployments Report on the Report Center tab.

- Viewing an Application's Configuration Manager Deployment Status
- Viewing the Microsoft Configuration Manager Deployments Report

Viewing an Application's Configuration Manager Deployment Status

The Deployment Status tab of the Application View lists data from System Center Configuration Manager that is specific to this application, not to its deployment types. The data is read from the active System Center Configuration Manager server that has been specified on the Server Options > Distribution System tab of the Application Manager Options dialog box.

If Application Manager is unable to establish an active link to the System Center Configuration Manager server, then a message indicating that there is no active connection will be displayed.

Task: To view reference data:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select an application in the tree. The Application View opens.
3. Click the **Deployment Status** tab. The **Deployment Status** tab opens.

4. Review the listed data, as described in **Deployment Status Tab**.

**Viewing the Microsoft Configuration Manager Deployments Report**

The **Microsoft Configuration Manager Deployments Report** on the **Report Center** tab lists the applications in the Application Catalog which have been published to Microsoft System Center Configuration Manager.

*Note* • In order for this report to contain information, you need to have entered your System Center Configuration Manager server information on the **Distribution System** tab of the Application Manager **Options** dialog box, as described in **Creating Multiple Named Connections to Distribution Systems**.
Task: To view the Microsoft Configuration Manager Deployments Report:

1. Open Application Manager and select the Report Center tab in the ribbon.
2. In the ribbon, click Deployment Reports and select Configuration Manager Deployments.

Microsoft Configuration Manager Deployments Report

This report lists all the applications in the Application Catalog which have been published to Microsoft System Center Configuration Manager.

<table>
<thead>
<tr>
<th>Name</th>
<th># of Deployments</th>
<th>Status</th>
<th>Is Deployed?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adobe Reader 8</td>
<td>0</td>
<td>Active</td>
<td>False</td>
</tr>
<tr>
<td>Google Earth</td>
<td>0</td>
<td>Active</td>
<td>False</td>
</tr>
<tr>
<td>Adobe Photoshop Elements</td>
<td>0</td>
<td>Active</td>
<td>False</td>
</tr>
<tr>
<td>Camtasia Studio 4</td>
<td>0</td>
<td>Active</td>
<td>False</td>
</tr>
<tr>
<td>BlackBerry</td>
<td>0</td>
<td>Active</td>
<td>False</td>
</tr>
</tbody>
</table>

The Microsoft Configuration Manager Deployments Report includes the following information:

- **Name**—Name of deployed application.
- **# of Deployments**—Number of machines this application has been deployed to by the connected Microsoft System Center Configuration Manager server.
- **Status**—Whether this application’s status is **Active** (ready for deployment) or **Inactive** (not ready for deployment).
- **Is Deployed?**—Value is **True** if application has been deployed; set to **False** if the application has not been deployed.

Retiring or Reinstating an Application in System Center 2012 Configuration Manager

You can retire or reinstate an application in System Center 2012 Configuration Manager by changing its **Status** property on the Deployment Status tab of the Application View, without even being required to republish the application.

When you retire an application, it is no longer available for deployment but the application and any deployments of the application are not deleted. Existing copies of this application that have been installed on client computers will not be removed. If an application that has no deployments is retired, it will be deleted from the Configuration Manager console after 60 days. However, any installed copies of the application are not removed.
**Task:** To retire or reinstate an application in System Center 2012 Configuration Manager:

1. Open the **Catalog** tab of Application Manager.

2. Select application node of an application that has been published to System Center 2012 Configuration Manager. The **General Information** tab of the **Application View** opens.

3. Open the **Deployment Status** tab.

4. Set the **Status** field to one of the following options:
   - **Retire**—Select this option to make this application unavailable for distribution by System Center 2012 Configuration Manager.
   - **Active**—Select this option to reinstate this application, making a formerly retired application once again available for distribution by System Center 2012 Configuration Manager.
Managing Mobile App Metadata

To enable you to successfully manage mobile apps in your enterprise—both internal mobile apps and those from a public store—AdminStudio can extract and analyze metadata from those apps.

All of this metadata is needed for operating system compatibility, device compatibility, best practices, and risk and assessment testing, and for feature use reporting. By understanding a mobile app's configuration and property settings, AdminStudio can identify which apps might pose a security risk.

For Apple iOS mobile apps, you can import and view Enterprise Policy Configuration files so that you can determine the impact of enforcing those policies.

Information about mobile app metadata is presented in the following sections:

- About Mobile App Metadata
- Viewing Imported Mobile App Metadata
- Specifying the Path to Local iOS and Android Public Store Apps
- Managing iOS Enterprise Policy Configuration Files
- iOS Property Files (Info.plist) and iOS Enterprise Policy Files (*.plist)
- Viewing Mobile App Reports

About Mobile App Metadata

In enable you to successfully manage mobile apps in your enterprise—both internal mobile apps and those from a public store—AdminStudio can extract and analyze metadata from those apps.

Some of this metadata is included in mobile app manifest files or within the application binaries and associated files. AdminStudio automatically extracts this information during mobile app import:

- **Apple iOS mobile apps (internal)**—Many Apple iOS mobile apps have associated Info.plist (or property list) files which contain mobile app properties. AdminStudio captures the information in an iOS mobile app's associated .plist file.
- **Google Android mobile apps (internal)**—Google Android apps include internal XML-based manifest files (AndroidManifest.xml) that contain additional mobile app metadata. AdminStudio captures this information during the import of an Android mobile app.
- **Binary scans**—AdminStudio scans the actual mobile app binary files during import to gather additional information.
- **Public store web sites**—For public store apps, AdminStudio captures all of the information that is displayed in the store about a mobile app.
- **Downloaded public store apps**—For iOS and Android public store mobile apps, you can choose to download the binaries of these apps to store locally (such as in a local iTunes Library or Google Android file share). This enables AdminStudio to scan those binary files, extract metadata, and store it in the Application Catalog along with the public store mobile app.
Viewing Imported Mobile App Metadata

AdminStudio automatically extracts mobile app metadata from multiple locations during mobile app import, as described in About Mobile App Metadata.

To view the metadata of a mobile app, perform the following steps:

**Task:** To view mobile app metadata:

1. In Application Manager, open the **Catalog** tab.
2. In the tree, select the application node of a mobile app. The **General Information** tab of the **Application View** opens.
3. Review the properties, as described in **General Information Tab**.
4. In the tree, expand the mobile app’s application node and its deployment type node to display the subnode icons, and select the **Tables** subnode.
The **Tables View** opens, listing metadata from the selected table.

5. From the Tables list in the toolbar, select one of the following tables:

<table>
<thead>
<tr>
<th>Mobile App Type</th>
<th>Table Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>All types</td>
<td>ASOMApplicationFeature</td>
</tr>
<tr>
<td>Apple iOS (internal)</td>
<td>csIpaCustomTable</td>
</tr>
<tr>
<td>Apple iOS (public store)</td>
<td>csIpaDeepLinkExtraInfo</td>
</tr>
<tr>
<td>Google Android (internal)</td>
<td>csApkCustomTable</td>
</tr>
<tr>
<td>Google Android (public store)</td>
<td>csApkDeepLinkExtraInfo</td>
</tr>
<tr>
<td>Microsoft Windows Store (internal)</td>
<td>csAppxCustomTable</td>
</tr>
</tbody>
</table>
Managing Mobile App Metadata

These tables list the properties and values that AdminStudio has extracted during mobile app import. This metadata is used when mobile apps are tested for OS compatibility, best practices, and risk assessment.

6. To view the results of mobile app testing, see Performing Compatibility, Best Practices, and Risk Assessment Testing and Viewing and Filtering Test Results.

7. This metadata along with test results are used to generate the reports displayed on the Report Center tab. For more information, see Viewing Mobile App Reports.

Specifying the Path to Local iOS and Android Public Store Apps

When you import a mobile app from a public store, AdminStudio extracts available metadata from the public store web site. However, to enable AdminStudio to examine the actual binary file of the mobile app so that it can extract even more metadata, you can specify the network directory where downloaded public store mobile app binary files are stored: a local iOS iTunes Library or Google Android file share.

If you specify this location, and then you import a public store mobile app that has also already been downloaded locally, AdminStudio will analyze the downloaded binary’s data to discover more details about the features used by the app, which will result in more detailed test results.

On the Plugin Options tab of the Application Manager Options dialog box, you can specify the location in your network of mobile apps that you have already downloaded from a public store:

- **iTunes Library**—Apple iOS apps downloaded from the Apple iTunes Store
- **Google Android file share**—Google Android apps downloaded from the Google Play Store

**Task:** To specify the path to Local iOS and Android public store apps:

1. On the Application Manager menu, click Options. The Options dialog box opens.
2. Open the General options > Plugin Options tab.
3. Select either Apple iOS Link Import Plugin or Google Android Link Import Plugin.
4. In the **Binary Path** field, enter the local path to the location of your iTunes Library or Google Android file share.

5. Click **OK**.

iOS Property Files (Info.plist) and iOS Enterprise Policy Files (*.plist)

There are two different types of files that can be associated with an iOS mobile app that have the .plist file extension:

- **Information Property-List Files (Info.plist)**
- **Enterprise Policy Property List Files (*.plist or *.mobileconfig)**

**Information Property-List Files (Info.plist)**

The Info.plist file contains critical information about the configuration of an iOS mobile app—such as iOS versions that are supported and device compatibility—which the operating system uses to interact with the app. This file is automatically created when the mobile app is compiled. This information is used by the App Store and by iOS to determine the app's capabilities and to locate key resources. Every app must include this file and it must be named Info.plist. AdminStudio uses the information in this file to perform testing. Also, this file is required by System Center Configuration Manager to deploy a mobile app.

**Enterprise Policy Property List Files (*.plist or *.mobileconfig)**

An enterprise policy file is a device-level configuration profile that defines policies that implement security standards for a specific device. Enterprise policy files contain the configurations for iPhones, iPads, and iPod Touch devices, and policy settings (or rules) that specify what features of a mobile app or device an enterprise user is
permitted to use. You can also enterprise policy files to distribute configuration information to a large number of devices throughout your enterprise, such as Wi-Fi or email settings. Enterprise policy files contain the following types of settings:

- Restrictions on device features, such as location services, GPS, or camera
- Wi-Fi settings
- VPN settings
- Email server settings
- Exchange settings
- LDAP directory service settings
- CalDAV calendar service settings
- Web clips
- Credentials and keys

For more information, see Managing iOS Enterprise Policy Configuration Files.

Managing iOS Enterprise Policy Configuration Files

Mobile apps are capable of accessing and exposing critical and sensitive corporate data, presenting challenges to enterprise security. To address this concern, AdminStudio is able to identify an organization’s mobile apps that display behaviors that may introduce risk to corporate security and data privacy.

One method to implement these enterprise security standards for iOS mobile apps is through using Enterprise Policy Configuration files (.mobileconfig or .plist) By associating these policy files with iOS mobile devices, you are able to enforce and manage mobile policies.

AdminStudio enables you to import iOS policy configuration files, view their settings, and determine the policy compatibility of the iOS mobile apps in your Application Catalog.

- About Enterprise Policy Configuration Files
- Importing Enterprise Policy Configuration Files
- Viewing Enterprise Policy Configuration File Settings

About Enterprise Policy Configuration Files

Mobile apps are capable of accessing and exposing critical and sensitive corporate data, presenting challenges to enterprise security. One method of implementing enterprise security standards for iOS mobile apps is through using Enterprise Policy Configuration files (.mobileconfig or .plist). By associating these policy files with iOS mobile apps, you are able to enforce and manage mobile policies.
Settings in an Enterprise Policy Configuration File

Enterprise Policy Configuration files contain the configurations for iPhones, iPads, and iPod Touch devices and policy settings (or rules) that specify what features of a mobile app or device an enterprise user is permitted to use. Policy files contain the following types of settings:

- Device security policies and restrictions
- Wi-Fi settings
- VPN settings
- Email server settings
- Calendar settings
- Exchange settings
- LDAP directory service settings
- Credentials and certificates that permit iPhone and iPad devices to work with your enterprise systems

Types of Enterprise Policy Configuration Files

Enterprise Policy Configuration files are created using Apple utilities:

- iPhone Configuration Utility—Used for iOS Mountain Lion (10.8).
- Apple Configurator—Used for iOS Mavericks (10.9).

These XML-based policy files have the extension of .mobileconfig or .plist. If one of these policy files are downloaded to an iOS device, it would be listed on the device’s Settings > General screen.

Tip • Not all files associated with an iOS app that have a .plist extension are policy files. See iOS Property Files (Info.plist) and iOS Enterprise Policy Files (*.plist).

Importing Enterprise Policy Configuration Files

Edition • Support for mobile apps is included when you purchase AdminStudio Professional or Enterprise Edition with Mobile.

You can import an iOS Enterprise Policy configuration file using the Import Wizard. An Enterprise Policy Configuration file (.mobileconfig or .plist) is used to manage the use of a mobile app in an enterprise. It contains information such as VPN configuration information, Wi-Fi settings, and email settings. It can also restrict the use of certain mobile app features that may introduce risk to corporate security and data privacy such as camera use, location services, or GPS.

To import an iOS Enterprise Policy configuration file, perform the following steps:
Chapter 6  Managing Applications and Application Catalog Databases
Managing Mobile App Metadata

Task: To import an iOS Enterprise Policy configuration file:

1. Open Application Manager.
2. Click on the Environment tab. The tree lists the Security Patches, OS Snapshots, and Enterprise Policy Configuration files that have already been imported into the Application Catalog.
3. In the tree, right-click on the Enterprise Policy Configurations group and click Import on the Application Manager ribbon. The Enterprise Policy File Selection panel opens.
4. Click Browse and select the Enterprise Policy Configuration file (.mobileconfig or .plist) that you want to import.
5. Click Next. The Summary panel opens.
6. Click Next to begin the import. The Running the Import Panel opens and progress messages are displayed.
7. When the import is complete, click Finish to close the wizard.

Viewing Enterprise Policy Configuration File Settings

Edition • Support for mobile apps is included when you purchase AdminStudio Professional or Enterprise Edition with Mobile.

After you have imported an iOS Enterprise Policy Configuration file using the Import Wizard, you can view the settings in that configuration file on the Enterprise Policy View in Application Manager.

To view the settings of an iOS Enterprise Policy Configuration file, perform the following steps:

Task: To view the settings of an iOS Enterprise Policy Configuration file:

1. Open Application Manager.
2. Click on the Environment tab. The tree lists the Security Patches, OS Snapshots, and Enterprise Policy Configuration files that have already been imported into the Application Catalog.
3. In the tree, select an Enterprise Policy Configuration file. The Enterprise Policy View opens.
4. Scroll down the list to view all settings.

**Viewing Mobile App Reports**

AdminStudio offers extensive reporting on mobile apps. Using the metadata extracted during mobile app import, operating system compatibility, device compatibility, best practices, and risk and assessment testing is done, and the results of that testing can be viewed on the Report Center tab. In addition, reports on mobile app feature use and on the impact of enforcing enterprise policies can also be viewed.

- Viewing Mobile App Analysis and Test Result Reports
- Viewing iOS Enterprise Policy Compatibility Reports

**Viewing Mobile App Analysis and Test Result Reports**

When a mobile app is imported, AdminStudio captures metadata for each app, as described in About Mobile App Metadata. When mobile apps are tested for operating system compatibility, best practices, and risk assessment—as described in Performing Compatibility, Best Practices, and Risk Assessment Testing, additional metadata is generated. Reports displaying this metadata for Apple iOS and Google Android mobile apps can be viewed in on the Report Center tab.
On the **Report Center** tab, the following summary reports are available:

### Table 6-13 • Mobile App Reports on the Report Center Tab

<table>
<thead>
<tr>
<th>Report</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>iOS/Android Mobile Dashboard</td>
<td>Provides summary charts of the major mobile app reports. Click to open more detailed reports.</td>
</tr>
<tr>
<td>iOS/Android App Details</td>
<td>Provides a combined view of the results of the analysis of feature use, feature compatibility with devices, and OS compatibility. Select the app to view by making a selection from the Choose an app list in the toolbar.</td>
</tr>
</tbody>
</table>
| iOS/Android App Feature Use      | The summary report lists the features that are being used by mobile apps in the Application Catalog and indicates the percentage of those apps that consider each feature to be either optional or required. Click on a bar segment to open more detailed reports.  
   On Feature Use detail reports, you can select the feature that you want to view by clicking Options in the toolbar and making a selection from the list. |
| iOS/Android App - Device Compatibility | The summary report shows the compatibility of mobile apps on each of its operating system's devices. Each stacked bar indicates the percentage of mobile apps that fall into each of three categories: all features supported, an optional feature is not supported, or a required feature is not supported. Click on a bar segment to view Device Compatibility detail reports. |
| iOS/Android App - OS Compatibility | Shows the compatibility of mobile apps on each of its operating systems. Each stacked bar indicates the percentage of mobile apps that fall into one of two categories: supported by OS or not supported by OS. Click on a bar segment to view OS Compatibility detail reports. |
| iOS App - Policy Compatibility   | The summary report shows the feature compatibility of iOS mobile apps on iOS devices for each Enterprise Policy in the Application Catalog. Each stacked bar indicates the percentage of iOS apps that fall into each of three categories: all features supported, an optional feature is not supported, or a required feature is not supported. Click on a bar segment to view Policy Compatibility detail reports.  
   On the Policy Compatibility detail reports, you can choose to view additional policies by making a selection from the Choose options list in the toolbar. |
| iOS Best Practices and Risk Assessment | Summary reports shows the results of Apple iOS best practices and risk assessment testing to determine a mobile app's readiness for deployment. Mobile apps are assigned one of the following statuses: ready, warning, errors, not tested. Click on the pie chart segments to view detail reports. |
To view mobile app analysis and test result reports, perform the following steps.

**Task:** To view mobile app analysis and test results reports:

1. Open the **Report Center** tab.

2. From the toolbar, select **Mobile > iOS or Android > iOS or Android Mobile Dashboard**. The iOS/Android App Dashboard report opens, listing the most used features, device compatibility, OS compatibility, and policy compatibility summaries.
3. Click on any of the bar segments to view more detailed reports. For example, below is the **iOS Compatibility** detail report for iOS 6.

![iOS Apps - OS Compatibility](image)

**iOS Apps - OS Compatibility**

**iOS 6**

This report shows the compatibility of iOS mobile apps on iOS 6. To change the selected OS, or to select more than one OS, click **Options** in the toolbar.

**Legend**

- ![Supported by OS](image)
- ![Not supported by OS](image)

<table>
<thead>
<tr>
<th>App</th>
<th>Minimum OS Version Required</th>
<th>iOS 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cisco WebEx Meetings</td>
<td>6.0</td>
<td>![ ]</td>
</tr>
<tr>
<td>Evernote</td>
<td>5.0</td>
<td>![ ]</td>
</tr>
<tr>
<td>Facebook</td>
<td>6.0</td>
<td>![ ]</td>
</tr>
<tr>
<td>FindMyPhone</td>
<td>5.0</td>
<td>![ ]</td>
</tr>
<tr>
<td>inTime Test App</td>
<td>5.0</td>
<td>![ ]</td>
</tr>
<tr>
<td>LinkedIn Connected</td>
<td>7.0</td>
<td>![ ]</td>
</tr>
<tr>
<td>MultiContactsSyncLife</td>
<td>5.0</td>
<td>![ ]</td>
</tr>
</tbody>
</table>

4. From the toolbar, select **Mobile > iOS or Android > iOS or Android Device Compatibility**. The iOS/Android **Device Compatibility** report opens, listing a summary of the compatibility of the mobile apps in the Application Catalog on each device.

![iOS Apps - Device Compatibility](image)

**iOS Apps - Device Compatibility**

This report shows the compatibility of iOS mobile apps on each iOS device. Each stacked bar indicates the percentage of iOS apps that fall into each of three categories: all features supported, an optional feature is not supported, or a required feature is not supported. Click a bar segment to view more detailed information.
5. Click on any of the bar segments to view a **Device Compatibility** detail report. For example, below is a **Device Compatibility** detail report for an iOS device (iPadThirdGen). It displays an icon to indicate the compatibility of each iOS mobile app on this device.

---

**iOS Apps - Device Compatibility**

iPadThirdGen

This report shows the compatibility of iOS mobile apps on iPadThirdGen. To change the selected device, or to select more than one device, click Options in the toolbar.

**Legend**

- **Green**: All features supported
- **Yellow**: A feature is not supported
- **Red**: A required feature is not supported
- **Orange**: Does not use any features

<table>
<thead>
<tr>
<th>App</th>
<th>iPadThirdGen Overall Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>AirWatch</td>
<td><img src="icon.png" alt="Yellow" /></td>
</tr>
<tr>
<td>Cisco WebEx Meetings</td>
<td><img src="icon.png" alt="Orange" /></td>
</tr>
<tr>
<td>Evernote</td>
<td><img src="icon.png" alt="Yellow" /></td>
</tr>
<tr>
<td>Facebook</td>
<td><img src="icon.png" alt="Yellow" /></td>
</tr>
<tr>
<td>FindMyPhone</td>
<td><img src="icon.png" alt="Orange" /></td>
</tr>
<tr>
<td>inTime Test App</td>
<td><img src="icon.png" alt="Orange" /></td>
</tr>
<tr>
<td>inTimer</td>
<td><img src="icon.png" alt="Orange" /></td>
</tr>
<tr>
<td>LinkedIn Connected</td>
<td><img src="icon.png" alt="Orange" /></td>
</tr>
<tr>
<td>Medical Info</td>
<td><img src="icon.png" alt="Orange" /></td>
</tr>
<tr>
<td>MultiContactsSyncLite</td>
<td><img src="icon.png" alt="Yellow" /></td>
</tr>
<tr>
<td>Skype</td>
<td><img src="icon.png" alt="Yellow" /></td>
</tr>
<tr>
<td>SmartFinder</td>
<td><img src="icon.png" alt="Yellow" /></td>
</tr>
<tr>
<td>The Hindu Reader</td>
<td><img src="icon.png" alt="Orange" /></td>
</tr>
<tr>
<td>theSilentAge</td>
<td><img src="icon.png" alt="Yellow" /></td>
</tr>
<tr>
<td>TouchMouse</td>
<td><img src="icon.png" alt="Green" /></td>
</tr>
</tbody>
</table>

---

**Note** • On the **Device Compatibility** detail report, you can click on the icons in the device column to view more detailed reports.
6. On some reports, you can make a selection in the toolbar to control the data that is being displayed in the report. On the Device Compatibility detail report, you can click the Options button in the toolbar to open the Choose options dialog box and choose to display additional devices in the report table; for each additional item you select, another column is added to the table.
7. From the toolbar, select **Mobile > iOS or Android > iOS or Android App Details**. On the **iOS/Android App Detail** report, you can select the mobile app that you want to view by making a selection from the **Choose an app** list in the toolbar.
8. From the toolbar, select **Mobile > iOS or Android > iOS or Android Feature Use**. The iOS Feature Use report opens, listing the features that are being used by mobile apps in the Application Catalog, and indicates the percentage of those apps that consider each feature to be either optional or required.

**iOS Feature Use**

This report lists the iOS features that are being used by iOS apps in the Application Catalog, and indicates the percentage of those apps that consider each feature to be either optional or required.
9. Click on any of the bar segments to view a Feature Use detail report. For example, below is a Feature Use detail report for a feature (in-app purchasing). There is an icon in the feature column to indicate the usage/requirement status of this feature on each mobile app in the Application Catalog.

iOS Feature Use

This report lists the usage/requirement status of the selected iOS feature(s) for all iOS apps in the Application Catalog. To change the selected feature, or to select multiple features, click Options in the toolbar.

Legend
- Uses feature
- Uses and requires feature
- Does not use feature

<table>
<thead>
<tr>
<th>Mobile App</th>
<th>In-app purchasing</th>
</tr>
</thead>
<tbody>
<tr>
<td>AirWatch</td>
<td></td>
</tr>
<tr>
<td>Cisco WebEx Meetings</td>
<td></td>
</tr>
<tr>
<td>Evernote</td>
<td>x</td>
</tr>
<tr>
<td>Evernote</td>
<td>x</td>
</tr>
<tr>
<td>Facebook</td>
<td>x</td>
</tr>
<tr>
<td>Facebook</td>
<td></td>
</tr>
<tr>
<td>FindMyiPhone</td>
<td></td>
</tr>
<tr>
<td>FindMyiPhone</td>
<td></td>
</tr>
<tr>
<td>inTime Test App</td>
<td></td>
</tr>
<tr>
<td>inTime Test App</td>
<td></td>
</tr>
<tr>
<td>inTime</td>
<td></td>
</tr>
<tr>
<td>LinkedIn Connected</td>
<td></td>
</tr>
<tr>
<td>Medical Info</td>
<td></td>
</tr>
<tr>
<td>MultiContactsSyncLite</td>
<td></td>
</tr>
</tbody>
</table>

10. To select the feature that you want to view on the Feature Use detail report, click Options in the toolbar and select a feature from the list.
Viewing iOS Enterprise Policy Compatibility Reports

For iOS mobile apps, you can import Enterprise Policy Compatibility files and then view the impact of enforcing those policies on specific mobile apps, as described in Managing iOS Enterprise Policy Configuration Files.

To view iOS Enterprise Policy Compatibility reports on the Report Center tab, perform the following steps:

Task: To view iOS Enterprise Policy Compatibility reports:

1. Open the Report Center tab.
2. From the toolbar, select Mobile > iOS > iOS App - Policy Compatibility. The iOS Apps - Policy Compatibility report opens, displaying the feature compatibility of iOS mobile apps on iOS devices for each enterprise policy that has been imported.

iOS Apps - Policy Compatibility

This report shows the feature compatibility of iOS mobile apps on iOS devices for each enterprise policy in the Application Catalog. Each stacked bar indicates the percentage of iOS apps that fall into each of three categories: all features supported, an optional feature not supported, or a required feature not supported. Click a bar segment to view more detailed information.
3. Click one of the bar segments to view a **Policy Compatibility** detail report. For example, below is a policy compatibility report for an iOS policy named Marketing iPhone Policy.

![AdminStudio](image)

**AdminStudio**

**iOS Apps - Policy Compatibility**

Marketing iPhone Policy

This report shows the compatibility of iOS mobile apps when the following policy(s) are applied: **Marketing iPhone Policy**. To change the selected policy, or to select multiple policies, click **Options** in the toolbar. Click an icon to drill down to a more detailed report for that app.

**Legend**

- ![Feature supported](image)
- ![Feature not supported](image)
- ![Required feature not supported](image)
- ![Does not use feature](image)

<table>
<thead>
<tr>
<th>iOS App</th>
<th>Marketing iPhone Policy Overall Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>AirWatch</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>Cisco WebEx Meetings</td>
<td><img src="image" alt="Does not use feature" /></td>
</tr>
<tr>
<td>Evernote</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>Facebook</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>FindMyiPhone</td>
<td><img src="image" alt="Required feature not supported" /></td>
</tr>
<tr>
<td>inTime Test App</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>inTimer</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>LinkedIn Connected</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>Medical Info</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>MultiContactsSyncLite</td>
<td><img src="image" alt="Required feature not supported" /></td>
</tr>
<tr>
<td>Skype</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>SmartFinder</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>The Hindu Reader</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>thesilantage</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
<tr>
<td>TouchMouse</td>
<td><img src="image" alt="Feature not supported" /></td>
</tr>
</tbody>
</table>

This report displays an icon to indicate the compatibility of each iOS mobile app with the selected policy.
4. To display additional policies in this report, click **Options** in the toolbar to open the **Choose options** dialog box and select additional policies. Additional columns will be added to the table:

**iOS Apps - Policy Compatibility**

**Multiple Policies**

This report shows the compatibility of iOS mobile apps when the following policy(s) are applied: **Multiple Policies**. To change the selected policy, or to select multiple policies, click **Options** in the toolbar. Click an icon to drill down to a more detailed report for that app.

<table>
<thead>
<tr>
<th>iOS App</th>
<th>Marketing iPhone Policy Overall Status</th>
<th>mobile2_WIFI/V_1 Overall Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>AirWatch</td>
<td>![Feature supported]</td>
<td>![Feature supported]</td>
</tr>
<tr>
<td>Cisco WebEx Meetings</td>
<td>![Feature not supported]</td>
<td>![Feature not supported]</td>
</tr>
<tr>
<td>Evernote</td>
<td>![Feature supported]</td>
<td>![Feature supported]</td>
</tr>
<tr>
<td>Facebook</td>
<td>![Feature supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>FindMyiPhone</td>
<td>![Required feature not supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>inTime Test App</td>
<td>![Required feature not supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>inTimer</td>
<td>![Required feature not supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>LinkedIn Connected</td>
<td>![Required feature not supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>Medical Info</td>
<td>![Required feature not supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>MultiContactsSyncLite</td>
<td>![Required feature not supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>Skype</td>
<td>![Feature supported]</td>
<td>![Feature supported]</td>
</tr>
<tr>
<td>SmartFinder</td>
<td>![Required feature not supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>The Hindu Reader</td>
<td>![Required feature not supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>thoschmiete</td>
<td>![Required feature not supported]</td>
<td>![Required feature not supported]</td>
</tr>
<tr>
<td>TouchMouse</td>
<td>![Feature supported]</td>
<td>![Feature supported]</td>
</tr>
</tbody>
</table>
Managing App Portal Application Information

AdminStudio can communicate with App Portal and the FlexNet Manager Suite via the Flexera Service Gateway, as described in Integrating with Other Flexera Software Applications via the Flexera Service Gateway.

When AdminStudio is integrated with App Portal, when you publish an application from AdminStudio to System Center 2012 Configuration Manager or Symantec Altiris Server, you can choose to have a catalog item for that application automatically created in App Portal. And, if you are integrated with FlexNet Manager Suite, automatic license management can also be performed.

On the **App Portal Information** tab of the **Application View**, you need to specify the following:

- **Whether to create a catalog item**—Specify whether you want a new App Portal catalog item to be created when the application is published to System Center 2012 Configuration Manager or Symantec Altiris Server.
- **Descriptions**—Enter the **Brief Description** and **Long Description** that will describe the new catalog item in App Portal.
- **Category**—Select an App Portal category or categories for this new catalog item.
- **Template**—Optionally, select an App Portal template that you want to base the new catalog item on.
- **Keywords**—Optionally, enter keywords that you want the new catalog item to be searchable by in the App Portal **Browse Catalog** tab.

Also, on the **General Information** tab of the **Application View**, you can now search for an application’s Flexera Identifier, which is used when integrating with FlexNet Manager Suite to perform automatic license management.

Instructions for performing these tasks are included in this section:

- Enabling Automatic Creation of App Portal Catalog Item
- Setting Brief Description and Long Description
- Specifying Catalog Item Categories
- Selecting an App Portal Template
- Specifying Catalog Item Keywords
- Obtaining an Application’s Flexera Identifier
- Troubleshooting: App Portal Catalog Item Not Created Upon AdminStudio Publication
Enabling Automatic Creation of App Portal Catalog Item

You can automatically create a new catalog item in App Portal each time either an application is published to System Center 2012 Configuration Manager or Symantec Altiris Management Suite or when a package is published to System Center Configuration Manager. The instructions for enabling this feature vary depending upon whether you are publishing a package or an application.

- Appendix 6, Catalog Item Creation When Publishing an Application
- Appendix 6, Catalog Item Creation When Publishing a Package to System Center Configuration Manager

**Catalog Item Creation When Publishing an Application**

If you want a new catalog item to be created in App Portal when an application is published to System Center 2012 Configuration Manager or Symantec Altiris Management Suite, you need to select an option on the **Categories** dialog box, which is accessed from the **App Portal Information** tab of the **Application View**.

**Task:**

To enable automatic creation of App Portal Catalog item upon publication:

1. Open the Application Manager **Catalog** tab.
2. Select an application in the tree. The **Application View** opens.
3. Select the **App Portal Information** tab. The **App Portal Information** tab opens.
4. Next to the **Categories** field, click the browse button. The **Categories** dialog box opens.
5. Select the Notify Flexera Software App Portal on publish of current Application option.

6. Select an App Portal category or categories, as described in Specifying Catalog Item Categories.

7. Click OK. When this application is published to System Center 2012 Configuration Manager or Symantec Altiris Management Suite, an App Portal catalog item will be automatically created.

**Catalog Item Creation When Publishing a Package to System Center Configuration Manager**

If both AdminStudio and App Portal are connected via the Flexera Service Gateway, when you publish a package from AdminStudio to System Center 2007 or 2012 Configuration Manager, a catalog item for that package should automatically be created in App Portal (in the default catalog category).

However, a catalog item will be created for this package in App Portal only if the Default Category field in App Portal is set to a valid category in App Portal. If the Default Category field on the App Portal Settings > Web Site > General tab is set to -Select- instead of to a valid category, an App Portal catalog item will not be created.

![Default Category Field](image)

Figure 6-28: Default Category Field on Web Site > General Tab

If an App Portal catalog item fails to be created when you publish an AdminStudio package to System Center Configuration Manager, make sure that a category is selected in the Default Category list on the App Portal Settings > Web Site > General tab.
Setting Brief Description and Long Description

On the App Portal Information tab of the Application View, you can specify both a Brief Description and a Long Description, which will be used to describe the application on the App Portal's storefront.

![Adobe Dreamweaver CS5](image)

**Figure 6-29:** Catalog Item's Brief Description on the Browse Catalog tab

![Adobe Dreamweaver CS5](image)

**Figure 6-30:** Catalog Item's Long Description Displayed in Detail View (Opened by Clicking on Catalog Item Name)

On the App Portal Information tab, you can also preview the Title that App Portal will assign to this application's catalog item.

**Task:** To set the Brief Description and Long Description fields:

1. Open the Application Manager Catalog tab.
2. Select an application in the tree. The Application View opens.
4. Review the text in the read-only Title field. It is a concatenation of the text in the Manufacturer and Version fields on the General Information tab of the Application View, as well as the application name displayed in the Application Manager tree. This is a preview of the name that App Portal will assign to this catalog item.

**Note** • To edit this App Portal catalog item title, launch App Portal and edit the Title field on the General > Title & Description tab of the Catalog Item Properties dialog box for this catalog item.

5. In the Brief Description field, enter the text that you want to display under this catalog item Title in the App Portal storefront. This text should briefly describe the purpose of the catalog item.
6. In the **Long Description** field, enter a more detailed description of this catalog item (optional).

*Note*: This field is referred to as the **Full Description** in App Portal.

### Specifying Catalog Item Categories

When an end user browses the App Portal catalog on the **Browse Catalog** tab, catalog items are organized into categories. In the image below, the **Software > Adobe** category contains two catalog items.

![Figure 6-31: Categories Displayed on the App Portal Browse Catalog Tab](image)

*Note*: Security permissions can be assigned to a category to control which users and groups are permitted to view and request the catalog items in that category. Also, category owners can be assigned to a category to give specific users permission to manipulate the catalog items in that category.

When a catalog item is created in App Portal, a category must be specified. The catalog item that is created when you publish an application from AdminStudio to System Center 2012 Configuration Manager or Symantec Altiris Server will be placed in the category you selected.

You select a category or categories on the **Categories** dialog box, which is accessed from the **App Portal Information** tab of the **Application View**.
Task: To select a catalog item’s categories:

1. Open the Application Manager Catalog tab.
2. Select an application in the tree. The Application View opens.
4. Next to the Categories field, click the browse button. The Categories dialog box opens and displays a list of all of the categories that have been defined in App Portal.

5. Select the Notify Flexera Software App Portal on publish of current Application option (if it is not already selected). The categories are enabled.
6. Select one or more categories.
7. Click OK. When this application is published to System Center 2012 Configuration Manager or Symantec Altiris Server, an App Portal catalog item will be automatically created and will be placed in the category or categories you selected.
Selecting an App Portal Template

On the App Portal Catalog Item Properties dialog box, it is possible to set hundreds of different properties on a catalog item.

![App Portal Catalog Item Properties Dialog Box](image)

**Figure 6-32:** App Portal Catalog Item Properties Dialog Box

For catalog items that require a complex set of properties, it would be beneficial to create an App Portal template that contains all of those settings and properties. Then, whenever a new catalog item is created, properties and settings can be automatically loaded by selecting that template.

If templates have been created in App Portal, you can assign one of those templates to an application on the **App Portal Information** tab of the **Application View**.

**Task:** To select an App Portal Template:

1. Open the Application Manager **Catalog** tab.
2. Select an application in the tree. The **Application View** opens.
3. Select the **App Portal Information** tab. The **App Portal Information** tab opens.
4. Next to the **Template** field, select a template from the list.
5. Make sure that publishing to App Portal has been enabled, as described in Enabling Automatic Creation of App Portal Catalog Item, and that at least one category has been selected.

6. Click OK. When this application is published to System Center 2012 Configuration Manager or Symantec Altiris Server, an App Portal catalog item will be automatically created and all of the properties and settings defined in the selected template will be assigned.

Specifying Catalog Item Keywords

When an App Portal end user performs a search on the Browse Catalog tab, App Portal performs a search on not only the Title, Brief Description, and Full Description fields, but also on any Keywords that have been specified for that catalog item.

On the App Portal Information tab of the Application View, you can specify keywords for an application’s App Portal catalog item.

Task: To specify catalog item keywords:

1. Open the Application Manager Catalog tab.
2. Select an application in the tree. The Application View opens.
4. Next to the Keywords field, click the Browse button. The Keywords dialog box opens.
5. Click **Edit Keywords**. The **Edit Keywords** dialog box opens.

![Edit Keywords Dialog Box]

6. Enter a keyword in the **Keyword** box and click **Add**. The keyword is now listed in the **Keywords** list.

   **Important** • *Keywords must be single words only. If you enter a multiple-word keyword, all words of the phrase will be ignored when a search is performed.*

7. Repeat previous step until all desired keywords have been created.

   **Note** • *To update an existing keyword, select it in the list, make edits in the **Keyword** box, and click **Update**.*

8. When you have finished adding keywords, click **OK**. The new keywords are now listed in the **Keywords** dialog box.

   **Note** • *When you add a keyword on the **Edit Keywords** dialog box, it will be available to assign to any application in this Application Catalog.*
9. To add a keyword to an application, select the keyword in the Available Keywords list and then click the right arrow to move it to the Selected Keywords list.

```
<table>
<thead>
<tr>
<th>Available Keywords</th>
<th>Selected Keywords</th>
</tr>
</thead>
<tbody>
<tr>
<td>design</td>
<td></td>
</tr>
<tr>
<td>financial</td>
<td></td>
</tr>
<tr>
<td>programming</td>
<td></td>
</tr>
<tr>
<td>writing</td>
<td></td>
</tr>
</tbody>
</table>
```

10. When you have selected all of the desired keywords, click OK. The selected keywords are now listed in the Keywords field of the App Portal Information tab.

### Obtaining an Application's Flexera Identifier

A Flexera Identifier is a unique code assigned to applications by FlexNet Manager Suite that is used to link application information from Application Manager with application information in App Portal and FlexNet Manager Suite.

If both Application Manager and FlexNet Manager Suite are connected to the same Flexera Service Gateway, each time you import an application into the Application Catalog, a search for the application’s Flexera Identifier is performed, and if it is found, it is listed on the General Information tab of the Application View.

Sometimes, an application’s Flexera Identifier is not found, such as when the value of the information in the application’s Product Name, Version, Edition, or Publisher fields is either incorrect or too specific. If a Flexera Identifier is not found, you can use the Flexera Identifier dialog box to perform a search.

#### Task

To search for an application’s Flexera Identifier:

1. Open the Application Manager Catalog tab.
2. Select an application in the tree. The General Information tab of the Application View opens.
3. Click the browse button next to the **Flexera Identifier** field on the **General Information** tab of the **Application View**. The **Flexera Identifier** dialog box opens:
4. Edit the text in the **Search Criteria** fields to either correct the information or make it less specific, and then click **Search**. A list of possible matching applications will be generated and will be listed in the **Matching Application(s)** list.

5. Select the correct application from the list and click **OK**. The selected Flexera Identifier will be saved in the Application Catalog and will be listed on the **General Information** tab of the **Application View** for that application.
Troubleshooting: App Portal Catalog Item Not Created Upon AdminStudio Publication

There could be several reasons why an App Portal catalog item is not automatically created when AdminStudio publishes an application to System Center Configuration Manager or Symantec Altiris Management Suite. One of the reasons could be if the App Portal settings were not specified correctly. The App Portal settings changed between AdminStudio 2013 and AdminStudio 2013 R2. Therefore, troubleshooting steps for both versions are described in this section.

- **AdminStudio 2013 R2 or 2014: App Portal Settings Not Specified**

- **AdminStudio 2013: App Portal Default Category Not Specified**

- **Symantec Endpoint Protection Blocking Notification of App Portal**

**AdminStudio 2013 R2 or 2014: App Portal Settings Not Specified**

If you are using AdminStudio 2013 R2 or later, an App Portal catalog item is automatically created when AdminStudio publishes an application only if the following App Portal settings on the App Portal Information tab of the Application View in Application Manager have been set:

- The **Categories** property must be specified.
- The **Notify Flexera Software App Portal on publish of current Application** option on the **Categories** dialog box must be selected.

For more information, see Enabling Automatic Creation of App Portal Catalog Item.

**AdminStudio 2013: App Portal Default Category Not Specified**

*Note: This also applies when using AdminStudio 2014 or 2015 to publish a package to System Center 2007 or 2012 Configuration Manager.*

If both AdminStudio (11.5 SP2 or 2013) and App Portal are connected via the Flexera Service Gateway, when you publish an application from AdminStudio to System Center 2012 Configuration Manager, a catalog item for that application should automatically be created in App Portal (in the default catalog category). Both the App Portal catalog item and the AdminStudio application will be identified by the same Flexera Identifier.

If a catalog item fails to be created, it may be because App Portal no longer has a **Default Category** specified. This can occur if the existing default category is deleted in App Portal. If the existing default category is deleted, the **Default Category** field on the **Settings > Web Site > General** tab is set to **-Select-**:

![Default Category Field on Web Site > General Tab](image)

**Figure 6-33: Default Category Field on Web Site > General Tab**
In order for AdminStudio to automatically create an App Portal catalog item during publication, App Portal's default category must be set to a valid category. To attempt to resolve this issue, select an existing category from the Default Category list.

**Note** • Starting with AdminStudio 2013 R2, you can choose whether or not to automatically create a catalog item for an application when you publish it to System Center 2012 Configuration Manager or Symantec Altiris Management Server. You can also specify the destination App Portal category for the new catalog item. These settings are made on the App Portal Information tab of the Application Manager Application View. For more information, see:

- Enabling Automatic Creation of App Portal Catalog Item
- Specifying Catalog Item Categories

### Symantec Endpoint Protection Blocking Notification of App Portal

In some instances, an App Portal catalog item is not created when AdminStudio publishes an application to System Center Configuration Manager.

**Cause**

This could be because Symantec Endpoint Protection blocked the notification of App Portal. If this is the case, the following error messages would be generated:

```
```

An anti-virus program (do not know which one yet) caused running tests in Test Center to fail. It prevented extraction of CAB files from MSI files thus stopping the correct execution of tests.

**Resolution**

To resolve this issue, try to disable SEP (Symantec Endpoint Protection).
Enabling Application Extended Attributes

If you want to record custom data for applications, you can edit and run a script that will define custom extended attributes and display those attributes on a new **Extended Attributes** tab of the **Application View**.

![Figure 6-34: Extended Attributes Tab of the Application View](image)

Information about enabling and viewing application extended attributes is provided in the following topics:

- Enabling the Extended Attributes Tab of the Application View
- Defining Application Extended Attributes
- Viewing and Editing Application Extended Attributes

### Enabling the Extended Attributes Tab of the Application View

To enable the **Extended Attributes** tab of the **Application View**, you need to open a provided sample `ApplicationExtendedAttributes.SQL` script file, edit that script file to define your application attributes, and then run that SQL script on your Application Catalog.

After you edit and run the SQL script named `ApplicationExtendedAttributes.SQL` script, the extended attributes that you have defined are listed on the **Extended Attributes** tab of the **Application View**.

**Important** • The **Extended Attributes** tab will only be visible for applications imported into the Application Catalog after the `ApplicationExtendedAttributes.SQL` script is run.
Task: To enable the Extended Attributes tab of the Application View:

1. Create a new Application Catalog.

   **Important** • You can also run this script on an existing Application Catalog that already contains applications, but the Extended Attributes tab will not be visible for those existing applications; it will only be visible for applications imported after the script is run.

2. Open Microsoft SQL Server Management Studio and connect to your database server.

3. Open the following file:

   AdminStudio_Installation_Directory\Support\SQL_Scripts\ApplicationExtendedAttributes.SQL

   You will see the following sample query (in comment form):

   ```sql
   /* Below is the sample query to create extended attribute*/
   --Insert into ASCMExtendedAttribute
   --([Name],[DisplayText],[HelpText],[Type],[Values],[DefaultFileExtension],[FileFilter],[DefaultValue],[OptimisticLockField],[GCRecord]) values
   --('Name','DisplayText','HelpText','Text','Values','DefaultFileExtension','FileFilter','DefaultValue',0,NULL)
   --GD
   
   4. For each extended attribute that you want to define in the ApplicationExtendedAttributes.SQL script, copy the following three lines of code (without the leading hyphens):

   ```sql
   insert into ASCMExtendedAttribute
   ([Name],[DisplayText],[HelpText],[Type],[Values],[DefaultFileExtension],[FileFilter],[DefaultValue],[OptimisticLockField],[GCRecord]) values
   ('Name','DisplayText','HelpText','Text','Values','DefaultFileExtension','FileFilter','DefaultValue',0,NULL)
   
   Note the following regarding this code:

   - **Table name**—The first line of code (insert into ASCMExtendedAttribute) identifies the table in the Application Catalog that you are editing.

      **Important** • Do not edit this line of code.

   - **Column names**—The second line of code—which starts with ([Name], [DisplayText], etc.—lists the columns in the table that need to be defined for each extended attribute.

      **Important** • Do not edit this line of code.

   - **Defining the attribute**—The third line of code—which starts with ('Name', 'DisplayText', etc.—defines the extended attribute. You will need to replace each of the default values in this line of code with the value appropriate for the extended attribute you are defining. Each value is separated by a comma.
**Important** • Do not delete any of the quote marks or commas from this line of code. If you do not want to define a value for a column, enter `NULL` or just leave a space between the quote marks.

5. Define each attribute, as described in Defining Application Extended Attributes.

6. Under the list of attribute definitions, enter the command `GO`.

7. From the drop-down list in the toolbar, select the name of the Application Catalog you want to create these extended attributes in.

8. Click the **Execute** button in the toolbar.

9. In Application Manager, import an application and then open the Application View. A new **Extended Attributes** tab should now be displayed, listing the attributes you defined in the SQL file.
Defining Application Extended Attributes

For each extended attribute that you define, you have to edit the following line of code to replace the placeholder text with a value for each of the columns that were defined in the previous line of code:

('Name','DisplayText','HelpText','Text','Values','DefaultFileExtension','FileFilter','DefaultValue',0,NULL)

**Important** • Do not delete any of the quote marks or commas from this line of code. If you do not want to define a value for a column, enter NULL or just leave a space between the quote marks.

The following table describes the possible values for each column:

**Table 6-14 • ASCMExtendedAttribute Table Columns**

<table>
<thead>
<tr>
<th>Column</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Name]</td>
<td>Replace the default value of Name with a unique name to identify this Extended Attribute in the table.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>Do not use spaces or special characters. Make sure that it is a unique name.</td>
</tr>
<tr>
<td>[DisplayText]</td>
<td>Replace the default value of DisplayText with the name of this extended attribute. This value will be displayed in the Attribute column on the Extended Attributes tab of the Application View.</td>
</tr>
<tr>
<td>[HelpText]</td>
<td>Replace the default value of HelpText with text to describe the purpose of this extended attribute or any other information the end user will need to know when specifying a value for this attribute on the Extended Attributes tab. This text will be displayed at the bottom of the Extended Attributes tab when this attribute is selected. Therefore, do not leave the default value of HelpText. If you do not want to display any help text, enter NULL or leave this value empty.</td>
</tr>
<tr>
<td>[Type]</td>
<td>Replace the default value of Type with one of the following values:</td>
</tr>
<tr>
<td></td>
<td>• Text—Enter this value to define a text field.</td>
</tr>
<tr>
<td></td>
<td>• Selection—Enter this value to define a drop-down list. When defining a drop-down list, you will also need to define the values of the drop down list using the [Values] column.</td>
</tr>
<tr>
<td></td>
<td>• File—Enter this value to prompt the end user to browse for a file. When defining file selection field, you will also need to define the default file extension, using the [DefaultFileExtension] column, and the available file filters, using the [FileFilter] column.</td>
</tr>
</tbody>
</table>
Table 6-14 • ASCMExtendedAttribute Table Columns

<table>
<thead>
<tr>
<th>Column</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>[values]</td>
<td>If [Type] is set to Selection, use this column to define the selections in the drop-down list. Separate the values using a semicolon (;), such as: Illinois;Michigan;Wisconsin</td>
</tr>
<tr>
<td>[DefaultFileExtension]</td>
<td>If [Type] is set to File, replace the default value of DefaultFileExtension with the extension that you want to be selected, by default, in the file type drop down list. For example, if you wanted <em>.doc to be the default file type, enter the following: '</em>.doc'</td>
</tr>
<tr>
<td>[FileFilter]</td>
<td>If [Type] is set to File, replace the default value of FileFilter with code to identify the valid file types for this field. You need to enter both the name of the file type—such as Word Documents (*.doc)—as well as the actual file type, such as *.doc. You separate these two values by a pipe</td>
</tr>
</tbody>
</table>
Enabling Application Extended Attributes

Sample Script and Extended Attributes Tab

If your ApplicationExtendedAttributes.SQL script included the following code:

```sql
insert into ASCMExtendedAttribute  
([Name],[DisplayText],[HelpText],[Type],[Values],[DefaultFileExtension],[FileFilter],  
[DefaultValue],[OptimisticLockField],[GCRecord]) values  
('Packager','Packager','Enter the name of the person who repackaged this application',  
'Text',' ',' ',' ',' ',0,NULL)  
insert into ASCMExtendedAttribute  
([Name],[DisplayText],[HelpText],[Type],[Values],[DefaultFileExtension],[FileFilter],  
[DefaultValue],[OptimisticLockField],[GCRecord]) values  
('InstallerType','Installer Type','Specify whether this is a compressed or uncompressed setup',  
'Selection','Compressed;Uncompressed',' ',' ','Uncompressed',0,NULL)  
insert into ASCMExtendedAttribute  
([Name],[DisplayText],[HelpText],[Type],[Values],[DefaultFileExtension],[FileFilter],  
[DefaultValue],[OptimisticLockField],[GCRecord]) values  
('RequiresReboot','Requires Reboot?','Specify whether this application requires reboot after  
installation','Selection','Yes;No;Unknown', ' ', ' ', ' ',0,NULL)  
insert into ASCMExtendedAttribute  
([Name],[DisplayText],[HelpText],[Type],[Values],[DefaultFileExtension],[FileFilter],  
[DefaultValue],[OptimisticLockField],[GCRecord]) values  
('TestResults','Test Results','Upload file containing QA test results','File',' ',' ',  
'Word Documents (*.doc)|*.doc|HTML Documents (*.html)|*.html|Text Documents (*.txt)|*.txt',' ',' ',0,NULL)
```

If you do not want to enter a default value, set [DefaultValue] to NULL or just leave a space.

If your ApplicationExtendedAttributes.SQL script included the following code:

```sql
insert into ASCMExtendedAttribute
([Name],[DisplayText],[HelpText],[Type],[Values],[DefaultFileExtension],[FileFilter],
[DefaultValue],[OptimisticLockField],[GCRecord]) values
('Packager', 'Packager', 'Enter the name of the person who repackaged this application',
'Text', ' ', ' ', ' ', ' ', 0, NULL)
```

If you do not want to enter a default value, set [DefaultValue] to NULL or just leave a space.

Table 6-14 • ASCMExtendedAttribute Table Columns

<table>
<thead>
<tr>
<th>Column</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>[DefaultValue]</td>
<td>Enter one of the following, depending upon the value specified for [Type]:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Text</strong>—If [Type] is set to <strong>Text</strong>, replace the default value of [DefaultValue] with text that you want to pre-populate this field.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Selection</strong>—If [Type] is set to <strong>Selection</strong>, replace the default value of [DefaultValue] with one of the values defined in the [Values] column to identify a default value. For example, if the [Values] column is set to <strong>Illinois;Michigan;Wisconsin</strong>, and if you want <strong>Michigan</strong> to be selected as the default selection in the drop-down list, then set the value of the [DefaultValue] column to <strong>Michigan</strong>.</td>
</tr>
<tr>
<td></td>
<td>• <strong>File</strong>—If [Type] is set to <strong>File</strong>, replace the default value of [DefaultValue] with any file path. Make sure that the file type in this path matches one of the file filters listed in the [FileFilter] column definition.</td>
</tr>
<tr>
<td>[OptimisticLockField]</td>
<td>Always set this value set to 0.</td>
</tr>
<tr>
<td>[GCRecord]</td>
<td>Always set this to NULL; if you do not, this record will be treated as deleted.</td>
</tr>
</tbody>
</table>

**Go**
... after it was run on an Application Catalog, the **Extended Attributes** tab of the **Application View** would list the following extended attributes:

![Extended Attributes Tab of the Application View](image)

**Figure 6-35**: Extended Attributes Tab of the Application View
Viewing and Editing Application Extended Attributes

To view an application’s extended attributes, perform the following steps:

**Task:** To view an application’s extended attributes:

1. Make sure that the steps in Enabling the Extended Attributes Tab of the Application View have been performed.
2. Open Application Manager and select the Catalog tab of the ribbon.
3. Select an application node in the tree. The Application View opens.
4. Select the Extended Attributes tab. The custom extended attributes that have been defined are listed.
5. Edit the fields, if desired.
Managing System Center 2012 Configuration Manager Package Deployment Data

AdminStudio displays deployment data for all of an application's packages (deployment types) in a multi-tabbed, organized format that is easy to navigate through and to update.

![Catalog Deployment Type View / Deployment Data Tab](image)

**Figure 6-36: Catalog Deployment Type View / Deployment Data Tab**

When a package is imported into the Application Catalog, Application Manager mines package elements for deployment data such as detection methods, dependencies, and requirements. You can view and modify this data and add new data by editing the properties on the subtabs of the **Deployment Data** tab and by using the easy-to-use wizards provided on the **Detection Methods**, **Requirements**, **Dependencies**, and **Supersedence** subtabs.

Using the subtabs of the **Deployment Data** tab of the **Catalog Deployment Type View**, you can perform the following tasks:

- Specifying Package Content Deployment Data
- Specifying Package Programs Deployment Data
- Specifying Package User Experience Deployment Data
- Specifying Package Detection Methods Deployment Data
- Viewing a Windows Store Application's Detection Methods
• Viewing a Windows Store Application's Framework Customizations
• Specifying Package Requirements Deployment Data
• Specifying Package Dependencies Deployment Data
• Specifying Package Supersedences Deployment Data
• Viewing and Editing Return Codes
• Changing the Priority of Deployment Types

Deployment Data and Microsoft System Center Configuration Manager

The data displayed on the Deployment Data tab of the Catalog Deployment Type View is used by Microsoft System Center Configuration Manager when deploying packages. This data corresponds to the application model data stored for applications and packages in Microsoft System Center 2012 Configuration Manager. When packages are published from the Application Catalog to Microsoft System Center Configuration Manager, this data is also published, which helps to ensure successful deployment.

• Importing external packages—When a package is imported into the Application Catalog, Application Manager mines package elements for this Microsoft System Center 2012 Configuration Manager application model deployment data.

• Importing packages from Microsoft System Center 2007 Configuration Manager—When a package is imported from System Center 2007 Configuration Manager into the Application Catalog, Application Manager also imports detailed deployment data from Configuration Manager. This data will be useful to have when migrating this package to a System Center 2012 Configuration Manager application.

You can view and modify this deployment data and add new data by editing the properties on the subtabs of the Deployment Data tab and by using the wizards provided on the Detection Methods, Requirements, Dependencies, and Supersedence subtabs.

Setting Application Model Properties

When a package is imported into the Application Catalog, AdminStudio inserts default values for various Microsoft System Center 2012 Configuration Manager application model properties which cannot be extracted from the imported package. There are several ways to set the default values for application model properties that are assigned during application import. You can also edit the application model properties for packages already in the Application Catalog. For more information, see Setting Application Model Properties.

Specifying Package Content Deployment Data

The Content subtab of the Deployment Data tab of the Catalog Deployment Type View lists general information about package contents.

Task: To specify deployment information about package contents:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select a package in the tree. The Catalog Deployment Type View opens.
3. Click the **Deployment Data** tab and open the **Contents** subtab.

![Deployment Data and Contents Tab](image)

4. View and modify data, as described in **Deployment Data Tab / Content Subtab**.
Specifying Package Programs Deployment Data

The **Program** subtab of the **Deployment Data** tab of the **Catalog Deployment Type View** lists command line parameters for package installation and uninstallation.

**Task:** To specify package program command line parameters:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Select a package in the tree. The **Catalog Deployment Type View** opens.
3. Click the **Deployment Data** tab and open the **Programs** subtab.
4. View and modify data, as described in **Deployment Data Tab / Programs Subtab**.
Specifying Package User Experience Deployment Data

The **User Experience** subtab of the **Deployment Data** tab of the **Catalog Deployment Type View** lists parameters relating to the user experience during installation.

**Task:**

To specify user experience parameters:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Select a package in the tree. The **Catalog Deployment Type View** opens.
3. Click the **Deployment Data** tab and open the **User Experience** subtab.

4. View and modify data, as described in **Deployment Data Tab / User Experience Subtab**.
Specifying Package Detection Methods
Deployment Data

The **Detection Method** subtab of the **Deployment Data** tab of the **Catalog Deployment Type View** lists methods to detect whether this package is already installed on the target system.

**Task:** To specify package detection methods:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Select a package in the tree. The **Catalog Deployment Type View** opens.
3. Click the **Deployment Data** tab and open the **Detection Method** subtab.

4. View existing detection methods, as described in **Deployment Data Tab / Detection Method Subtab**.
5. To add a detection method, click the **Add Detection Method** button in the ribbon toolbar to open the **Detection Method Wizard**.
6. To modify an existing detection method, select the detection method and click **Edit Detection Method**.

**Note** • If you attempt to edit a Windows Installer Detection detection method, and you attempt to change the detection method property (from **Upgrade Code** to **Version** or vice versa), you may be required to required to browse to the Windows Installer file again to retrieve the new property value.

7. To delete an existing detection method, click **Delete Detection Method**.
Viewing a Windows Store Application's Detection Methods

Edition • Support for mobile apps is included when you purchase AdminStudio Professional or Enterprise Edition with Mobile.

When you have a Windows Store mobile app deployment type selected in the Application Manager tree, the Detection Method AppX subtab of the Deployment Data tab of the Catalog Deployment Type View is displayed, which lists methods to detect whether this Windows Store mobile app is already installed on the target system.

Task: To view a Windows Store mobile app’s detection methods:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Expand a Windows Store mobile app in the tree and select the Windows Store deployment type. The Catalog Deployment Type View opens.
3. Click the Deployment Data tab and open the Detection Method AppX subtab.
4. View existing detection methods, as described in Deployment Data Tab / Detection Method AppX Subtab.
Viewing a Windows Store Application's Framework Customizations

**Edition • Support for mobile apps is included when you purchase AdminStudio Professional or Enterprise Edition with Mobile.**

When you have a Windows Store mobile app deployment type selected in the Application Manager tree, the Framework subtab of the Deployment Data tab of the Catalog Deployment Type View is displayed, and displays any customizations that may have been added to this Windows Store mobile app.

Windows Store mobile app developers can use the application framework to customize a mobile app. With the framework, they can create a task or an extension to customize the application. They can extend existing functions within the application or embed new functionality with custom business logic.

If the selected Windows Store mobile app has any application framework customizations, they will be listed on the Framework subtab.

**Task: To view a Windows Store mobile app's application framework customizations:**

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Expand a Windows Store mobile app in the tree and select the Windows Store deployment type. The Catalog Deployment Type View opens.
3. Click the Deployment Data tab and open the Framework subtab.
4. View existing application framework customizations, as described in Deployment Data Tab / Framework Subtab.
Specifying Package Requirements Deployment Data

You can use the **Requirements** subtab of the **Deployment Data** tab to add user, device, or custom requirements that the target system needs to meet in order for Microsoft System Center Configuration Manager to be able to successfully deploy this package.

- Creating Custom Requirements Containing Global Conditions
- Creating Device Requirements
- Creating User Requirements

Creating Custom Requirements Containing Global Conditions

You can use the **Requirements** subtab of the **Deployment Data** tab to add requirements that the target system needs to meet in order for Microsoft System Center Configuration Manager to be able to successfully deploy this package. You can set device requirements, custom device requirements, and user and group requirements.

When you open the **Requirement Wizard** and choose to create a custom requirement, you can create a requirement that contains global conditions by selecting **Expression** from the **Condition Type** list on the **Create Global Condition** dialog box. When you select **Expression** from this list, an expression builder interface is displayed. You have the option of using global conditions, containing expressions, to create complex custom requirements.

- Building Expressions When Creating Global Conditions
- Creating and Editing Global Conditions

Building Expressions When Creating Global Conditions

You can use the **Requirements Wizard** to create global conditions that use expressions (enabling you to connect clauses using AND and OR operators). Because many requirements may be common among applications, you could use this expression builder to add multiple custom requirements together as clauses in a global condition, and use this global condition in a custom requirement that you can assign to multiple deployment types, instead of creating a separate custom requirement for each.

When you open the Requirement Wizard and choose to create a custom requirement, there is an option in the **Condition Type** list on the **Create Global Condition** dialog box: **Expression**. When you select **Expression** from this list, an expression builder interface is displayed.
You can use the expression builder interface to form an expression using existing User/Device/Custom requirements. After you add multiple requirements, you can then connect them using **AND** or **OR** operators, and can group sets of clauses, which enables you to create complex requirements.

The expression building area of this dialog box includes the following options:

**Table 6-15 • Create Global Condition Dialog Box**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Add Clause</strong></td>
<td>Click to open the Requirement Wizard, which you can use to add a User/Device/Custom requirement. When you click Finish on the wizard, the new requirement will be listed in the <strong>Clauses</strong> list. When you add the first requirement the <strong>Connector</strong> will be set to <strong>None</strong>. When adding subsequent requirements, the <strong>Connector</strong> will be set to <strong>AND</strong> by default.</td>
</tr>
<tr>
<td><strong>Edit Clause</strong></td>
<td>Click to edit the selected requirement using the Requirement Wizard.</td>
</tr>
<tr>
<td><strong>Remove Clause</strong></td>
<td>Click to delete the selected requirement.</td>
</tr>
<tr>
<td><strong>Group Clauses</strong></td>
<td>Click to group the selected requirements (if the grouping criteria matches). If grouping is successful, then the selected requirements will be marked as grouped and parentheses will be displayed in the <strong>( and )</strong> columns.</td>
</tr>
</tbody>
</table>
Creating and Editing Global Conditions

In addition to using the Requirements Wizard to create global conditions, you can create new global conditions and edit existing global conditions on the Global Conditions dialog box, which can be opened by clicking the Global Conditions button on the Catalog tab of the Application Manager ribbon.

Task: To edit global conditions:

1. On the Catalog tab of the Application Manager ribbon, click the Global Conditions button. The Global Conditions dialog box opens, listing all of the global conditions present in the current Application Catalog.

   ![Global Conditions dialog box](image)

   On the Global Conditions dialog box, the name, device type, condition type, and data type of each condition is listed, as well as whether the condition is in use or not.

2. On the Global Conditions dialog box, you can edit or delete an existing global condition or create a new global condition:
   - Editing an existing global condition—Select the condition and then select Edit Condition from the context menu. The Create Global Condition dialog box opens, where you can edit the condition.
   - Deleting an existing global condition—Select the condition and then select Delete Condition from the context menu.
   - Adding a new global condition—Click anywhere on the list of conditions and select Create New Condition from the context menu. The Create Global Condition dialog box opens, where you can define a new condition.
   - View references—if a condition is in use, click on the condition and select References from the context menu to open the References dialog box, which lists the referring applications and the referring global conditions of the selected global condition.
3. If you have a large list of global conditions and would like to perform a search, you can use the search box and Find button to filter the list.

Creating Device Requirements

You can use the Requirements subtab of the Deployment Data tab to add device requirements that the target system needs to meet in order for Microsoft System Center Configuration Manager to be able to successfully deploy a package. You can choose to add a custom device requirement or a device requirement from Configuration Manager.

- Creating a Custom Device Requirement
- Creating a Device Requirement from System Center Configuration Manager

Creating a Custom Device Requirement

To create a custom device requirement, perform the following steps:

**Task:** To create a custom device requirement:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select a package in the tree. The Catalog Deployment Type View opens.
3. Click the Deployment Data tab and open the Requirements subtab.
4. Click the Add Requirement button in the ribbon toolbar to open the Requirement Wizard.
5. On the Welcome panel, select Device requirements and click Next. The Select the Device Requirements Type panel opens.
6. Select Custom Device requirement and click Next. The Create Device Requirements panel opens.
7. Use the following fields to build a custom device requirement:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Condition</strong></td>
<td>Select one of the following conditions:</td>
</tr>
<tr>
<td></td>
<td>• Active Directory Site</td>
</tr>
<tr>
<td></td>
<td>• Configuration Manager Site</td>
</tr>
<tr>
<td></td>
<td>• CPU Speed (MHz)</td>
</tr>
<tr>
<td></td>
<td>• Disk space</td>
</tr>
<tr>
<td></td>
<td>• Number of processors</td>
</tr>
<tr>
<td></td>
<td>• Operating system</td>
</tr>
<tr>
<td></td>
<td>• Operating system language</td>
</tr>
<tr>
<td></td>
<td>• Organizational unit (OU)</td>
</tr>
<tr>
<td></td>
<td>• Total physical memory (MB)</td>
</tr>
<tr>
<td></td>
<td>• Windows Store inactive</td>
</tr>
<tr>
<td><strong>Rule Type</strong></td>
<td>Select a rule type from the list. For custom device requirements, <strong>Value</strong> is the only type listed.</td>
</tr>
<tr>
<td><strong>Operator</strong></td>
<td>Select an operator from the list. Possible sets of operators are:</td>
</tr>
<tr>
<td></td>
<td>• One of or None of</td>
</tr>
<tr>
<td></td>
<td>• Equals, Not equal to, Greater than, Less than, Between, Greater than or Equal to, or Less than or equal to</td>
</tr>
<tr>
<td>[Additional Fields]</td>
<td>Additional fields are displayed depending upon the <strong>Condition</strong> selected. Use these fields to define the requirement for the selected <strong>Condition</strong>.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Active Directory Site</strong>—Click the Add button and add a site to the <strong>Active Directory Sites</strong> list.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Configuration Manager Site</strong>—Click the Add button and add a site to the <strong>Configuration Manager Sites</strong> list.</td>
</tr>
<tr>
<td></td>
<td>• <strong>CPU Speed (MHz)</strong>—Enter a value, in MHz, in the <strong>Value (MHz)</strong> text field.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Disk space</strong>—Select a drive from the <strong>Select logical drive</strong> list and enter a value, in MBs, in the <strong>Value (MB)</strong> text box.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Number of processors</strong>—Enter a number in the <strong>Value</strong> text box.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Operating system</strong>—Select operating systems from the <strong>Select Operating System</strong> list. You can choose just a major category (such as <strong>Windows 8</strong> or <strong>Windows Server 2012</strong>) or you can identify a specific operating system / service pack / processor type combination, such as <strong>All Windows 8 (32-bit)</strong>.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Operating system language</strong>—Select languages from the <strong>Select Operating System Language(s)</strong> list.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Organizational unit (OU)</strong>—Click the Add button and add a OU to the list.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Total physical memory (MB)</strong>—Enter a value, in MBs in the <strong>Value (MB)</strong> text box.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Windows Store inactive</strong>—Enter a value in the <strong>Value</strong> text box.</td>
</tr>
</tbody>
</table>
8. Click Next. The Summary panel opens, listing the components of your custom device requirement.

9. Click Finish to close the wizard.

Creating a Device Requirement from System Center Configuration Manager

To create a device requirement from System Center Configuration Manager, perform the following steps:

Task: To create a device requirement from System Center Configuration Manager:

1. Open Application Manager and select the Catalog tab of the ribbon.

2. Select a package in the tree. The Catalog Deployment Type View opens.

3. Click the Deployment Data tab and open the Requirements subtab.

4. Click the Add Requirement button in the ribbon toolbar to open the Requirement Wizard.

5. On the Welcome panel, select Device requirements and click Next. The Select the Device Requirements Type panel opens.

6. Select Device requirement from Configuration Manager and click Next. The Configuration Manager Credentials panel opens. The information from the System Center 2012 Configuration Manager named connection that you have set up on the Distribution System tab of the Options dialog box pre-populates the Server, Site Code, and Username fields.

7. Enter the required Password and click Next. The Device Requirements from Configuration Manager panel opens and lists those applications in the System Center 2012 Configuration Manager server that have defined device requirements.
8. Select the application in the list that matches the one that you are editing, and click Next to continue. The Summary panel opens, and lists the device requirement that you are adding.

**Note** • For more information, see Device Requirements from Configuration Manager Panel.

9. Click Finish to add the device requirement.

### Creating User Requirements

You can use the Requirements subtab of the Deployment Data tab to add user requirements that the target system needs to meet in order for Microsoft System Center Configuration Manager to be able to successfully deploy a package.

To create a user requirement, perform the following steps:

**Task:**  
To create a user requirement:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select a package in the tree. The Catalog Deployment Type View opens.
3. Click the Deployment Data tab and open the Requirements subtab.
4. To add a requirement, click the **Add Requirement** button in the ribbon toolbar to open the **Requirement Wizard**.

5. On the **Welcome** panel, select **User requirements** and click **Next**. The **Create User Requirements** panel opens.

6. Use the following fields to build a user requirement:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Condition</strong></td>
<td>Select a condition type from the list. For user requirements, <strong>Primary Device</strong> is the only condition type listed.</td>
</tr>
<tr>
<td><strong>Rule Type</strong></td>
<td>Select a rule type from the list. For custom device requirements, <strong>Value</strong> is the only type listed.</td>
</tr>
<tr>
<td><strong>Operator</strong></td>
<td>Select a rule type from the list. For user requirements, <strong>Equals</strong> is the only operator listed.</td>
</tr>
<tr>
<td><strong>Value</strong></td>
<td>Select either <strong>True</strong> or <strong>False</strong> to define this user requirement.</td>
</tr>
</tbody>
</table>

7. Click **Next**. The **Summary** panel opens, listing the components of your user requirement.

8. Click **Finish** to close the wizard.
Specifying Package Dependencies Deployment Data

You can use the Dependencies subtab to view or edit a list of other packages in the Application Catalog that must also be deployed with this package onto the target machine in order for this package to successfully operate.

You can use the Dependency Wizard to add new dependencies or to scan for dependencies.

- Viewing and Editing Package Dependencies
- Adding a Dependency Using the Dependency Wizard
- Scanning for Dependencies

**Viewing and Editing Package Dependencies**

To view and edit package dependencies, perform the following steps:

**Task:** To specify package dependencies:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select a package in the tree. The Catalog Deployment Type View opens.
3. Click the Deployment Data tab and open the Dependencies subtab.
4. View existing dependencies, as described in Deployment Data Tab / Dependencies Subtab.
5. To modify an existing dependency, select the dependency and click Edit Dependency.
6. To delete an existing dependency, click Delete Dependency.
Adding a Dependency Using the Dependency Wizard

To add a dependency to a package using the Dependency Wizard, perform the following steps:

**Task:** To add a package dependency:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select a package in the tree. The Catalog Deployment Type View opens.
3. Click the Deployment Data tab and open the Dependencies subtab.
4. To add a dependency, click the Add Dependency button in the ribbon toolbar. The Welcome panel of the Dependency Wizard opens.
5. Select one of the following options:
   - Select dependencies from Application Catalog
   - Select dependencies from Configuration Manager
6. Click Next. The Deployment Types in Application Catalog or Deployment Types in Configuration Manager panel opens.
7. From the Specify or select a Group for dependencies list, either select an existing group from the list or enter the name for a new group.
8. From the list of deployment types, select those that are dependent on the selected package.
9. Click Next. The Summary panel opens.
10. Click Finish. The wizard exits and the dependencies you selected are now listed on the Dependencies tab.
Scanning for Dependencies

To add dependencies to a package by performing a dependency scan using the Dependency Wizard, perform the following steps:

**Note** • When you scan a Windows Installer package for dependencies, using the Auto detect dependencies option of the Dependency Wizard, you also populate the package’s file level Dependencies View.

**Task**

To scan for dependencies:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select a package in the tree. The Catalog Deployment Type View opens.
3. Click the Deployment Data tab and open the Dependencies subtab.
4. To scan for dependencies, click the Add Dependency button in the ribbon toolbar. The Welcome panel of the Dependency Wizard opens.
5. Select the Auto detect dependencies option and click Next. The Auto Detect Dependencies panel opens.
6. Click Next to begin scanning. The Scanning Progress panel opens showing the progress of the scan.
7. When scanning is complete, click Next. The Auto Scan Results panel opens.
   • If dependencies were found—The dependencies are listed. Select the dependencies that you want to add to the Dependency tab and specify a group name in the Specify or select a Group for dependencies list.
   • If no dependencies were found—Packages in the Application Catalog are listed. Select the packages that you want to specify as dependencies and specify a group name in the Specify or select a Group for dependencies list.
8. Click Next. The System Requirements panel opens and lists any system requirements that were detected for the selected package.
9. Click Next. The Summary panel opens, listing the selected dependencies.
10. Click Finish to close the wizard and add the dependencies to the list.
Specifying Package Supersedences Deployment Data

You can use the Supersedence subtab to view or edit a list of other packages that this package would supersede if installed on the same target machine (meaning that the package on the target system would need to be uninstalled prior to installing this package).

**Task:** To specify package supersedences:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select a package in the tree. The Catalog Deployment Type View opens.
3. Click the Deployment Data tab and open the Supersedence subtab.
4. View existing supersedences, as described in Deployment Data Tab / Supersedence Subtab.
5. To add a supersedence, click the Add Supersedence button in the ribbon toolbar to open the Supersedence Wizard.
6. To modify an existing supersedence, select the supersedence and click Edit Supersedence. To delete an existing dependency, click Delete Supersedence.
Viewing and Editing Return Codes

You can edit a MSI and EXE package’s return codes in the Application Manager interface. Return codes are used to indicate whether a restart is required, whether an installation is complete, and to customize the text shown to users when a specific code is returned.

You can view a package’s return codes on the **Return Codes** subtab of the **Deployment Types** tab on the **Application View** or **Catalog Deployment Type View**.

![Figure 6-38: Return Codes Subtab of Deployment Types tab](image)

The following return codes are populated by default during package import:

- **0**—Success (no reboot)
- **1707**—Success (no reboot)
- **3010**—Soft Reboot
- **1641**—Hard Reboot
- **1618**—Fast Retry
On the **Return Codes** tab, you can add, edit, and delete return codes.

- **Adding a return code**—Click **Add Return Code** in the ribbon and define a return code on the **Add Return Code** dialog box.

![Add Return Code Dialog Box](image)

**Figure 6-39:** Add Return Code Dialog Box

When you create a new return code:

- The **Return Code Value** should be unique.
- The **Name** and **Description** fields are optional.

- **Editing a return code**—Select a return code, click **Edit Return Code** in the ribbon, and edit the details of the return code on the **Edit Return Code** dialog box. However, the **Return Code Value** field cannot be edited.

- **Deleting a return code**—Select a return code, click **Delete Return Code** in the ribbon, and confirm the deletion.
Changing the Priority of Deployment Types

When an application has multiple deployment types, the order in which they will be evaluated in System Center 2012 Configuration Manager depends upon the deployment type's assigned priority. When a deployment type meets the specified requirements, it will be run and then no further deployment types on the priority list will be evaluated. By default, Application Manager assigns a deployment type a priority based upon their import order.

You can modify the priority setting of an application's deployment types on the Change Deployment Type Priority dialog box, which is opened by clicking the Change Priority button in the Deployment Types tab ribbon.

![Change Deployment Type Priority Dialog Box](image)

**Figure 6-40:** Change Deployment Type Priority Dialog Box

Just select the deployment type and click Increase Priority or Decrease Priority to move it up and down in the list.

**Note** • You can only assign a priority to Windows Installer, App-V, and .exe packages. All other packages are assigned a priority of -1, which cannot be changed.
Setting Application Model Properties

Application Manager stores Microsoft System Center 2012 Configuration Manager application model deployment data for each application in the Application Catalog. Much of this data is displayed on the Deployment Data tab of the Catalog Deployment Type View.

When a package is imported into the Application Catalog, AdminStudio inserts default values for various Microsoft System Center 2012 Configuration Manager application model properties which cannot be extracted from the imported package.

### Setting Default Application Model Properties

There are several ways to set the default values for the application model properties that are assigned during application import:

- **Options dialog box**—You can set these defaults by editing the values on the Import / Application Model Defaults tab of the Application Manager Options dialog box. See Setting Default Application Model Properties on the Options Dialog Box.

- **SQL script**—You can also set these defaults by editing and running an SQL script and run this script against your Application Catalog. The defaults will be applied to all new packages imported into the Application Catalog. You can also choose to automatically run this script each time a new Application Catalog is created. See Setting Default Application Model Properties Using an SQL Script.

### Setting the Application Model Properties of Existing Packages

You can also edit the application model properties for packages already in the Application Catalog in the Application Manager user interface, as described in Managing System Center 2012 Configuration Manager Package Deployment Data, or by using the AdminStudio Platform API, as described in Setting Application Model Properties Using the Platform API.

### Setting Default Application Model Properties

When a package is imported into the Application Catalog, AdminStudio inserts default values for various Microsoft System Center 2012 Configuration Manager application model properties which cannot be extracted from the imported package.

You can set the defaults for these properties using the Application Manager user interface or by running an SQL script:

- Setting Default Application Model Properties on the Options Dialog Box
- Setting Default Application Model Properties Using an SQL Script
Setting Default Application Model Properties on the Options Dialog Box

You can specify the default values for the Microsoft System Center 2012 Configuration Manager application model properties that are assigned to a package when it is imported into the Application Catalog on the Import Options / Application Model Defaults tab of the Application Manager Options dialog box.

![Options Dialog Box / Application Model Defaults Tab](image)

**Figure 6-41**: Options Dialog Box / Application Model Defaults Tab

For a detailed list of all of the properties that you can edit on the Application Model Defaults tab, see Import Options / Application Model Defaults Tab.

Setting Default Application Model Properties Using an SQL Script

When a package is imported into the Application Catalog, AdminStudio inserts default values for various Microsoft System Center 2012 Configuration Manager application model properties which cannot be extracted from the imported package.

You can use an SQL script to set these default values. To do this, you just need to update an existing SQL script file (CustomDefaultValues.SQL) and then run that SQL file to update your Application Catalog. The defaults will then be applied to all new packages imported into the Application Catalog.

You can also choose to run the script each time you create a new Application Catalog.

- Editing the CustomDefaultValues.SQL Script File
- Adding the CustomDefaultValues.SQL Script to the Scripts Run During Application Catalog Creation
Editing the CustomDefaultValues.SQL Script File

To specify default values for application model properties, you need to modify the CustomDefaultValues.SQL script file, which can be found in the following location:

C:\Program Files (x86)\AdminStudio\2015\Support\SQL_Scripts

**Tip** • If you run this script, all of the properties in the script file will be updated. If you want to update just a few of the properties, you can create a script file that only contains a subset of the properties and then run that script.

The following application model properties are defined in the CustomDefaultValues.SQL file:

<table>
<thead>
<tr>
<th>Property</th>
<th>Values</th>
<th>SQL Statement to Set Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>AutoInstall</td>
<td>True</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='True' WHERE Name='AutoInstall'</td>
</tr>
<tr>
<td></td>
<td>False</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Classification</td>
<td>Desktop</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='Desktop' WHERE Name='Classification'</td>
</tr>
<tr>
<td></td>
<td>Server</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>DisplaySupersedes</td>
<td>True</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='False' WHERE Name='DisplaySupersedes'</td>
</tr>
<tr>
<td></td>
<td>False</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>DistributionPriority</td>
<td>High</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='Medium' WHERE Name='DistributionPriority'</td>
</tr>
<tr>
<td></td>
<td>Medium</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>Low</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>EnforceBehaviour</td>
<td>BasedOnExitCode</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='BasedOnExitCode' WHERE Name='EnforceBehaviour' AND [Class] = 'ASCMMsiUserExperience'</td>
</tr>
<tr>
<td></td>
<td>NoAction</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>ProgramReboot</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>ForceReboot</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>ExecuteTime</td>
<td>Any integer value</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='120' WHERE Name='ExecuteTime' AND [Class] = 'ASCMMsiUserExperience'</td>
</tr>
<tr>
<td>FallbackToUnprotectedDP</td>
<td>True</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='False' WHERE Name='FallbackToUnprotectedDP' AND [Class] = 'ASCMMsiContent'</td>
</tr>
<tr>
<td></td>
<td>False</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>InstallBehaviour</td>
<td>User</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='System' WHERE Name='InstallBehaviour' AND [Class] = 'ASCMMsiUserExperience'</td>
</tr>
<tr>
<td></td>
<td>System</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>Any</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>InstallFolder</td>
<td>Any string value</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='' WHERE Name='InstallFolder' AND [Class] = 'ASCMMsiInstaller'</td>
</tr>
<tr>
<td>LogonRequirement</td>
<td>True</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='Null' WHERE Name='LogonRequirement' AND [Class] = 'ASCMMsiUserExperience'</td>
</tr>
<tr>
<td></td>
<td>Null</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>False</td>
<td>-----------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
### Table 6-16 • Application Model Properties in the CustomDefaultValues.SQL File (cont.)

<table>
<thead>
<tr>
<th>Property</th>
<th>Values</th>
<th>SQL Statement to Set Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>MaxExecuteTime</td>
<td>Any integer value</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='60' WHERE Name='MaxExecuteTime' AND [Class] = 'ASCMMsiUserExperience'</td>
</tr>
<tr>
<td>OnFastNetwork</td>
<td>Download, DownloadContentForStreaming</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='Download' WHERE Name='OnFastNetwork' AND [Class] = 'ASCMMsiContent'</td>
</tr>
<tr>
<td>OnSlowNetwork</td>
<td>DoNothing, Download, DownloadContentForStreaming</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='DoNothing' WHERE Name='OnSlowNetwork' AND [Class] = 'ASCMMsiContent'</td>
</tr>
<tr>
<td>PeerCache</td>
<td>True, False</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='True' WHERE Name='PeerCache' AND [Class] = 'ASCMMsiContent'</td>
</tr>
<tr>
<td>PinOnClient</td>
<td>True, False</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='True' WHERE Name='PinOnClient' AND [Class] = 'ASCMMsiContent'</td>
</tr>
<tr>
<td>PreferredDistribute</td>
<td>True, False</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='False' WHERE Name='PreferredDistribute'</td>
</tr>
<tr>
<td>PrestagedDPSetting</td>
<td>Auto, OnlyContentChange, ManualCopy</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='ManualCopy' WHERE Name='PrestagedDPSetting'</td>
</tr>
<tr>
<td>ProgramVisibility</td>
<td>Maximized, Normal, Minimized, Hidden</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='Hidden' WHERE Name='ProgramVisibility' AND [Class] = 'ASCMMsiUserExperience'</td>
</tr>
<tr>
<td>RequireLoad</td>
<td>True, False</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='False' WHERE Name='RequireLoad' AND [Class] = 'ASCMMsiContent'</td>
</tr>
<tr>
<td>RequiresUserInteraction</td>
<td>True, False</td>
<td>`UPDATE [ASCMProperty] SET [DefaultValue]='False' WHERE Name='RequiresUserInteraction'</td>
</tr>
</tbody>
</table>

**Note** • To set the **Allow client to share content on the same subnet** property (for MSI or Script packages), pass **PeerCache** as a property name along with MSI/Script package ID.

To set the **Enable peer-to-peer content distribution** property (for an App-V package), pass **PeerCache** as a property name along with the App-V package ID.
Adding the CustomDefaultValues.SQL Script to the Scripts Run During Application Catalog Creation

When you create a new Application Catalog, the scripts listed in the <Create> section under <AdminStudio> in the upgrade.xml file are run. The upgrade.xml file is found in the following location:

C:\Program Files (x86)\AdminStudio\2015\Support

If you want to use an SQL script to set the default Application Model properties for all applications that are imported into a new Application Catalog, you need to add the name of the CustomDefaultValues.SQL file to this script.

Table 6-16 • Application Model Properties in the CustomDefaultValues.SQL File (cont.)

<table>
<thead>
<tr>
<th>Property</th>
<th>Values</th>
<th>SQL Statement to Set Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>RunAs32</td>
<td>True, False</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='False' WHERE Name='RunAs32' AND [Class] = 'ASCMMsiInstaller'</td>
</tr>
<tr>
<td>SourceUpdateProductCode</td>
<td>Any valid GUID</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='' WHERE Name='SourceUpdateProductCode' AND [Class] = 'ASCMMsiInstaller'</td>
</tr>
<tr>
<td>UninstallCommandLine</td>
<td>Any string value</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='' WHERE Name='UninstallCommandLine' AND [Class] = 'ASCMMsiInstaller'</td>
</tr>
<tr>
<td>UninstallFolder</td>
<td>Any string value</td>
<td>UPDATE [ASCMProperty] SET [DefaultValue]='' WHERE Name='InstallFolder' AND [Class] = 'ASCMMsiInstaller'</td>
</tr>
</tbody>
</table>

Adding the CustomDefaultValues.SQL Script to the Scripts Run During Application Catalog Creation

When you create a new Application Catalog, the scripts listed in the <Create> section under <AdminStudio> in the upgrade.xml file are run. The upgrade.xml file is found in the following location:

C:\Program Files (x86)\AdminStudio\2015\Support

If you want to use an SQL script to set the default Application Model properties for all applications that are imported into a new Application Catalog, you need to add the name of the CustomDefaultValues.SQL file to this script.

Task: To add the CustomDefaultValues.SQL script to the Upgrade.xml file:

1. Edit the CustomDefaultValues.SQL script file, as described in Editing the CustomDefaultValues.SQL Script File, and copy it to the following location:
   C:\Program Files (x86)\AdminStudio\2015\Support\SQL_Scripts

2. Open the following file in a text editor:
   C:\Program Files (x86)\AdminStudio\2015\Support\Upgrade.xml

3. Locate the <AdminStudio> element in the upgrade.xml file.
4. Add the CustomDefaultValues.SQL file to the list of scripts in the <SQLServer> child element of the <Create> element, as highlighted below:

```
<AdminStudio>
  <Version version="12.01" target="13286599"/>
  <Create>
    <SQLServer>
      <Script internal="yes">AS_System_Schema.SQL</Script>
      <Script>Seed_Data.SQL</Script>
      <!-- <Script internal="no">AS_Schema.sql</Script> -->
      <!-- MUST RUN CustomReportWizard.SQL LAST-->  
      <Script>CustomReportWizard.SQL</Script>
      <Script>AS_TestCenter.sql</Script>
      <Script>AS_TestEngine.sql</Script>
      <Script>Reporting.StoredProcedures.sql</Script>
      <Script>CustomDefaultValues.SQL</Script>
    </SQLServer>
  ...
</Create>
```

5. Save the Upgrade.xml file. The next time you create a new Application Catalog, the CustomDefaultValues.SQL script will be run, setting the default application model properties that you have defined.

**Setting Application Model Properties Using the Platform API**

You can use the Set-ASProperty command of the AdminStudio Platform API to set application model properties for applications which have already been imported into the Application Catalog.

For detailed information and instructions, see the Set-ASProperty section of the AdminStudio Platform API.
Managing App-V Package Deployment Data

Note • Because Microsoft App-V server only supports App-V 5.0 packages, the App-V Deployment Data subtab is only displayed for App-V 5.0 packages.

When an App-V 5.0 package is imported into the Application Catalog, Application Manager mines package elements for App-V-specific deployment data. You can view and modify data for App-V 5.0 packages and add new data by editing the properties on the subtabs of the App-V Deployment Data tab. AdminStudio displays App-V deployment data in a multi-tabbed, organized format that is easy to navigate through and to update.

![Figure 6-42: App-V Deployment Data](image)

Using the subtabs of the App-V Deployment Data tab of the Catalog Deployment Type View, you can perform the following tasks:

- Specifying a Package's App-V Deployment Settings
- Specifying a Package's Advanced App-V Deployment Settings

Specifying a Package's App-V Deployment Settings

Note • Because Microsoft App-V server only supports App-V 5.0 packages, the App-V Deployment Data subtab is only displayed for App-V 5.0 packages.

The App-V Information subtab of the App-V Deployment Data tab of the Catalog Deployment Type View lists parameters relating to package deployment on a Microsoft App-V Server.
Task: To specify a package's App-V deployment settings:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Select an App-V 5.x package in the tree. The **Catalog Deployment Type View** opens.
3. Click the **App-V Deployment Data** tab and open the **App-V Information** subtab.

4. View and modify any desired data, as described in **App-V Deployment Data Tab**.
Specifying a Package's Advanced App-V Deployment Settings

Note • Because Microsoft App-V server only supports App-V 5.0 packages, the App-V Deployment Data subtab is only displayed for App-V 5.0 packages.

The Advanced Settings subtab of the App-V Deployment Data tab of the Catalog Deployment Type View lists advanced parameters relating to package deployment on a Microsoft App-V Server.

Task: To specify a package’s advanced App-V Server deployment settings:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select an App-V 5.0 package in the tree. The Catalog Deployment Type View opens.
3. Click the App-V Deployment Data tab and open the Advanced Settings subtab.
4. View and modify data, as described in App-V Deployment Data Tab.
Managing Citrix XenApp Package Deployment Data

**Note** • Because Citrix XenApp server only supports App-V 4.x packages and Citrix XenApp profiles, the **XenApp Deployment Data** subtab is only displayed for App-V 4.x packages and Citrix XenApp profiles.

When a XenApp profile or App-V 4.x package is imported into the Application Catalog, Application Manager mines package elements for Citrix XenApp-specific deployment data. You can view and modify data for Citrix XenApp profiles and App-V 4.x packages and add new data by editing the properties on the subtabs of the **XenApp Deployment Data** tab. AdminStudio displays XenApp deployment data in a multi-tabbed, organized format that is easy to navigate through and to update.

![Figure 6-43: XenApp Deployment Data](image)

Using the subtabs of the **XenApp Deployment Data** tab of the **Catalog Deployment Type View**, you can perform the following tasks:

- Specifying a Package's XenApp Deployment Settings
- Specifying a Package's Advanced XenApp Deployment Settings

**Important** • In order to publish an application to a Citrix XenApp Server, there are several mandatory properties which must be set on the **XenApp Information** subtab of the **XenApp Deployment Data** tab. If these properties are not set, distribution will fail.
Specifying a Package's XenApp Deployment Settings

**Important** • Citrix XenApp server only supports App-V 4.x packages and Citrix XenApp profiles. If you select another type of package in the tree, the XenApp Deployment Data tab of the Catalog Deployment Type View is not displayed.

The XenApp Information subtab of the XenApp Deployment Data tab of the Catalog Deployment Type View lists parameters relating to package deployment on a Citrix XenApp Server.

**Task:** To specify a package’s XenApp deployment settings:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select a Citrix XenApp or App-V 4.x package in the tree. The Catalog Deployment Type View opens.
3. Click the XenApp Deployment Data tab and open the XenApp Information subtab.

4. In the Server names field, you need to enter the Citrix XenApp server names where this application will be available. Click the browse button to open the Servers dialog box, where you can enter multiple server names or import a list of servers from an application server list file (*.asl).

**Important** • This is a required field. If you only want to make this application available on the Citrix XenApp server that you are publishing to, enter that server name on the Servers dialog box. You can copy it from the Distribution System tab of the Application Manager Options dialog box.
5. Set the **Allow anonymous users** field to one of the following values:
   - **False**—Do not grant access to anonymous users. (Default)
   - **True**—Grant access to anonymous users.

6. If the **Allow anonymous users** field is set to **False**, enter the accounts that you want to have access to this XenApp profile in the **Accounts** field. To do this, click the browse button to open the **Users** dialog box, where you can enter multiple user accounts or import a list of users from an application user list file (*.aul).

   
   **Note** • If **Allow anonymous users** is set to **True**, this field is not required. If **Allow anonymous users** is set to **False**, this is a mandatory field.

7. If you are publishing an App-V package, enter the **Citrix streaming application profile address**, including the location of the manifest file (.profile). For example, enter the UNC path, such as:

   \MyCitrixServer\Shared\App-V_IntegrationKit\AppStreamingToAppVConduit\AppStreamingToAppVConduit.profile

   
   **Note** • If you are publishing an App-V package, this is a mandatory field.

8. View and modify any other desired data, as described in **XenApp Deployment Data Tab / XenApp Information Subtab**.
Specifying a Package's Advanced XenApp Deployment Settings

Important • Citrix XenApp server only supports App-V 4.x packages and Citrix XenApp profiles. If you select another type of package in the tree, the XenApp Deployment Data tab of the Catalog Deployment Type View is not displayed.

The XenApp Information subtab of the XenApp Deployment Data tab of the Catalog Deployment Type View lists parameters relating to package deployment on a Citrix XenApp Server.

Task: To specify a package's advanced XenApp deployment settings:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Select a Citrix XenApp or App-V 4.x package in the tree. The Catalog Deployment Type View opens.
3. Click the XenApp Deployment Data tab and open the Advanced Settings subtab.

4. View and modify data, as described in XenApp Deployment Data Tab / Advanced Settings Subtab.
Managing Altiris Package Deployment Data

Note • Because Symantec Altiris server only supports Windows Installer, Symantec Workspace, VMware ThinApp, and legacy installer packages, the Altiris Deployment Data subtab is only displayed when a package of one of those deployment types is selected.

When a Windows Installer, Symantec Workspace, VMware ThinApp, or legacy installer package is imported into the Application Catalog, Application Manager mines package elements for Altiris-specific deployment data. You can view and modify data for these packages and configure command line settings by editing the properties on the Package Information and Command Lines subtabs of the Altiris Deployment Data tab.

Figure 6-44: Altiris Deployment Data / Package Information Tab

Using the subtabs of the Altiris Deployment Data tab of the Catalog Deployment Type View, you can perform the following tasks:

• Specifying a Package's Altiris Deployment Settings
• Specifying a Package's Altiris Deployment Command Line Settings
Specifying a Package's Altiris Deployment Settings

On the **Package Information** subtab of the **Altiris Deployment Data** tab, you can view and modify Altiris-specific data for packages.

**Task:**  
**To specify a package's Altiris deployment settings:**

1. Open Application Manager and select the **Catalog** tab of the ribbon.

2. Select a Windows Installer, Symantec Workspace, VMware ThinApp, or legacy installer package in the tree. The **Catalog Deployment Type View** opens.

3. Click the **Altiris Deployment Data** tab and open the **Package Information** subtab.

4. View and modify data, as described in **Package Information Subtab in the Altiris Deployment Data Tab** section.
Specifying a Package’s Altiris Deployment Command Line Settings

On the **Command Lines** subtab of the **Altiris Deployment Data** tab, you can configure a package’s Altiris-related command line settings.

**Task:** To specify a package’s Altiris command line settings:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Select a Windows Installer, Symantec Workspace, VMware ThinApp, or legacy installer package in the tree. The **Catalog Deployment Type View** opens.
3. Click the **Altiris Deployment Data** tab and open the **Command Lines** subtab.
4. View and modify data, as described in **Command Lines Subtab** in the **Altiris Deployment Data Tab** section.
Managing AirWatch Package Deployment Data

**Edition** • Support for AirWatch integration is included in AdminStudio Enterprise Edition when you purchase Mobile.

**Note** • Because AirWatch server only supports Apple iOS and Google Android packages, the **AirWatch Deployment Data** subtab is only displayed when an iOS or Android package is selected.

AirWatch is a leading global Mobile Device Management (MDM) provider. Using AdminStudio, you can manage and publish Apple iOS (internal and public store) and Google Android (internal and public store) mobile apps to AirWatch. You can view and modify data for these packages by editing the properties on the **AirWatch Deployment Data** tab.

**Task:** To specify a package’s AirWatch deployment settings:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Select an iOS or Android package in the tree. The **Catalog Deployment Type View** opens.
3. Click the **AirWatch Deployment Data** tab.
4. View and modify data, as described in **AirWatch Deployment Data Tab**.

**Note** • If you are using an Application Catalog that has been upgraded from a release prior to AdminStudio 2013, and the iOS application was imported prior to the upgrade, you will need to reimport the iOS application before you will be able to successfully publish it to AirWatch Server.
Managing App-V Virtual Environments

In Application Manager, you can create App-V virtual environments for App-V 5.0 packages for both Microsoft App-V Servers and Microsoft System Center 2012 Configuration Manager Servers.

App-V virtual environments enable deployed virtual applications to share the same file system and registry on client computers. This means that unlike standard virtual applications, these applications can share data with each other.

Tip | Using virtual environments to group dependent packages together in App-V 5.0 is similar to the Dynamic Suite Composition feature used with App-V 4.x packages.

Virtual environments are created or modified on client computers when the application is installed or when clients next evaluate their installed applications. You can order these applications so that when multiple applications attempt to modify the same file system or registry value on a client computer, the application with the highest order takes precedence.

For information on how to create App-V virtual environments, see the following topics:

- Creating an App-V Server Virtual Environment
- Creating a System Center Configuration Manager Server Virtual Environment

Creating an App-V Server Virtual Environment

App-V Server virtual environments are called connection groups. Connection groups contain the name of groups that a package is associated with. You can create or edit a connection group using the App-V Server Connection Groups dialog box, which can be opened using either of these methods:

- From the ribbon—On the Application Manager Catalog tab, click App-V Virtual Environments > App-V Server Environment in the ribbon.
- From the Catalog Deployment Type View—With the Application Manager Catalog tab selected, select an App-V 5.0 package in the tree to open the Catalog Deployment Type View. Then open the App-V Deployment Data > Advanced Settings tab and click in the Connection Group field.

To create an App-V Server connection group for App-V 5.0 packages, perform the following steps:

Task: To create an App-V Server connection group:

1. Open the Catalog tab of Application Manager.
3. Click **Add** to create a new connection group. The **Configure Connection Group** dialog box opens.

4. In the **Group Name** field, enter a name to identify this new connection group.

5. In the **AD Access** field, enter the name of the Active Directory group that will have permission to access this connection group.

6. In the **Description** field, enter a description of the purpose of this connection group.

7. From the **Publish from App-V Server** list, select one of the following options:
• **False**—Do not publish from App-V server.
• **True**—Publish from App-V server.

8. To add App-V packages to this connection group, click **Add**. The **Add Connection Group Packages** dialog box opens.

9. Under **Select Connected Packages**, select the group in the tree that contains the App-V package that you want to add to the connection group. The packages in that group are listed under **Applications**.

10. Under **Applications**, select an application that contains an App-V 5.0 package. The App-V 5.0 package is listed in the lower pane.

**Note** • If you select an application that does not have an App-V 5.0 deployment type, nothing will be listed in the lower pane.

11. Select the App-V 5.0 package and click **Apply**.
The App-V 5.0 package is now listed under Configured Packages on the Configure Connection Group dialog box.

12. Repeat above steps to add additional App-V 5.0 packages to the connection group.
Note • The order of packages in the connection group is important. This determines the order in which the package contents are merged. So, if there was a conflict (example: same registry value), the content of the first package would be used.

13. When you are done adding App-V 5.0 packages to the connection group, click OK. The new connection group is now listed on the App-V Server Connection Groups dialog box.

14. Click Close.

Editing an Existing App-V Server Virtual Environment

To edit an existing App-V Server connection group, perform the following steps:

Task: To edit an existing App-V Server connection group:

1. Open the Catalog tab of Application Manager.

2. Click App-V Virtual Environments > App-V Server Environment in the ribbon. The App-V Server Connection Groups dialog box opens, listing any defined App-V Server connection groups.

3. Select the App-V Server connection group that you want to edit and click Edit.

4. Proceed with your edits, as described in Creating an App-V Server Virtual Environment.
Creating a System Center Configuration Manager Server Virtual Environment

To create a System Center Configuration Manager Server App-V virtual environment for App-V 5.0 packages, perform the following steps:

**Task:** To create a System Center Configuration Manager Server App-V virtual environment:

1. Open the Catalog tab of Application Manager.
2. Select a package in the tree and open the Deployment Data subtab of the Catalog Deployment Type View.
3. Click App-V Virtual Environments in the ribbon and then select SCCM Server Environment. The SCCM Server Environment dialog box opens.
4. Click Add. The Create Virtual Environment dialog box opens.
5. In the **Name** field, enter a name to identify this virtual environment.

6. In the **Description** field, enter a description of the purpose of this virtual environment.

7. Click **Add** to add an App-V deployment type group. The **Add Applications** dialog box opens.

8. Enter a **Group Name** to identify the group of App-V 5.0 packages that you are going to add.
9. Click **Add**. The *Specify Applications* dialog box opens, which provides a tree structure that you can use to select an App-V 5.0 application.

10. In the tree structure on the left, select the group that contains the App-V 5.0 package that you want to add. The names of the applications in that group are listed in the top pane.

11. In the top pane, select the application that contains the App-V 5.0 package that you want to add. The App-V 5.0 deployment type is listed in the lower pane.
12. Select the App-V 5.0 deployment type and click **OK**. The selected package is now listed on the **Add Applications** dialog box.

**Note** • If more than one deployment type is listed on the **Add Applications** dialog box, you could use the **Increase order** and **Decrease order** buttons to reorder the list. When multiple virtual applications modify the same file system or registry values on a client computer, the application with the highest order will take precedence.

13. Click **OK**. The group containing the selected App-V 5.0 package is now listed on the **Create Virtual Environment** dialog box.

**Note** • If more than one group is listed on the **Create Virtual Environment** dialog box, you could use the **Increase order** and **Decrease order** buttons to reorder the list. When multiple virtual applications modify the same file system or registry values on a client computer, the application with the highest order will take precedence.

14. Click **OK**. The new App-V virtual environment is now listed on the **SCCM Server Environment** dialog box.

15. Click **Close**.
Editing an Existing System Center Configuration Manager Server Virtual Environment

To edit an existing System Center Configuration Manager Server virtual environment, perform the following steps:

Task: To edit an existing System Center Configuration Manager Server virtual environment:

1. Open the Catalog tab of Application Manager.
2. Select a package in the tree and open the Deployment Data subtab of the Catalog Deployment Type View.
3. Click App-V Virtual Environments in the ribbon and then select SCCM Server Environment. The SCCM Server Environment dialog box opens, listing any defined App-V virtual environments.

4. Select the virtual environment that you want to edit and click Edit.
5. Proceed with your edits, as described in Creating a System Center Configuration Manager Server Virtual Environment.

Viewing a Package's System Center Configuration Manager Server Virtual Environments

You can view the virtual environments that a package is a member of on the Virtual Environments subtab of the Catalog Deployment Type View > Deployment Data tab of an App-V 5.0 package.
**Task:**

To view an existing App-V virtual environment:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Select an App-V 5.0 package in the tree. The **Catalog Deployment Type View** opens.
3. Click the **Deployment Data** tab and open the **Virtual Environments** subtab. Existing virtual environments that the package is a member of are listed.

**Viewing Additional Package Data**

If you click on the plus sign to expand a package in the Application Manager **Catalog Deployment Type View**, a node is listed for each available constituent view. For example, for a Windows Installer package when the **Catalog** tab is selected, the following nodes are listed:

![Figure 6-45: Windows Installer Package Nodes / Catalog Tab](image)

When you select one of these nodes, a constituent view opens in the right pane. The following types of package data can be viewed by selecting a package subnode in the **Catalog Deployment Type View**:

- Viewing and Editing Package Extended Attributes
- Viewing Package Dependencies
- Viewing Package Files, Components, and Directories
- Viewing Windows Installer Package INI File Changes
Viewing and Editing Package Extended Attributes

Extended attributes are optional attributes for packages, defined by an Package Extended Attribute Description File (in XML format). Because you can manually create the description file, you have the flexibility to include information about each package that may be specific to your organization—such as the users or business groups that receive the package.

Extended attributes can be edited in the Extended Attributes View on a package-by-package basis.

The following tasks and concepts relate to extended attributes:

- Using Package Extended Attributes
- Package Extended Attribute Description File
- Integrating Package Extended Attribute Data with a Workflow Request

**Note** - In addition to Windows Installer packages, you can also view and edit Extended Attributes for Microsoft App-V, Citrix XenApp, and VMware ThinApp virtual packages, as well as for non-Windows Installer legacy packages.

Using Package Extended Attributes

Assuming you have created a package extended attribute description file (or are using the default provided file), you can configure Application Manager to use it with the current Application Catalog.

**Task:** To use extended attributes in Application Manager:

1. On the Application Manager tab menu, click Options. The Options dialog box opens.
3. In the **Extended Attribute Description File** field, specify or browse to the extended attribute description file (.xml) containing the extended attributes you want to use for Application Manager.

4. Click OK.

The **Extended Attributes View** is available under each package in Application Manager.

---

**Package Extended Attribute Description File**

Application Manager uses an XML file to describe the data that appears in a package’s **Extended Attributes** view. The name and location of this XML file can be specified on the **General** tab of the Application Manager **Options** dialog box.

---

**Description File Properties**

The description file, which is in XML format, contains tags for each extended attribute (up to a limit of 400 attributes). It supports text or file values. The following list explains each tag available in the description file.

<table>
<thead>
<tr>
<th><strong>Table 6-17 • Description File Tags</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Attribute</strong></td>
</tr>
<tr>
<td>UniqueIdentifier</td>
</tr>
<tr>
<td>Name</td>
</tr>
<tr>
<td>Type</td>
</tr>
<tr>
<td>DefaultValue</td>
</tr>
</tbody>
</table>
Table 6-17 • Description File Tags

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DefaultFileExtension</td>
<td>This tag, available only for File types, provides the default file extension when you browse for the file. Examples of this could be *.txt, *.bmp, *.doc, or <em>.</em> (representing all files).</td>
</tr>
<tr>
<td>FileFilter</td>
<td>Provide the file types to populate the File type filter in the Browse dialog box. These must be in pairs, and in the format Longname (*.ext)</td>
</tr>
<tr>
<td>Caption</td>
<td>The caption for the Browse dialog box when using File types. This cannot exceed 255 characters.</td>
</tr>
<tr>
<td>Values</td>
<td>Used only for Selection types, this is a semicolon-delimited list of possible values for the selection. These will appear in a drop-down list for the extended attribute. The first value is used as the default. The total number of characters of all the values and necessary semicolons cannot exceed 255 characters.</td>
</tr>
<tr>
<td>HelpText</td>
<td>Text that appears below the value field for either Text or Selection attributes. You can use it to provide additional information to help users know what to input. This cannot exceed 512 characters.</td>
</tr>
</tbody>
</table>

Description File Format

An example of an extended attribute description file follows:

```
<Extended_Attribute UniqueIdentifier="ISASEA40">
  <AttributeDetails>
    <Name>Owner</Name>
    <Type>Text</Type>
    <DefaultValue></DefaultValue>
    <HelpText>Provide the name of the package's owner.</HelpText>
  </AttributeDetails>
  <AttributeDetails>
    <Name>Test Script</Name>
    <Type>File</Type>
    <DefaultFileExtension>*.*</DefaultFileExtension>
    <FileFilter>All Files (*.*)|*.||</FileFilter>
    <Caption>Test Script Files</Caption>
  </AttributeDetails>
  <AttributeDetails>
    <Name>Program Type</Name>
    <Type>Selection</Type>
    <Values>Office Application;Utility;
             Graphic Application;Programming Application;Game;Other
```
Integrating Package Extended Attribute Data with a Workflow Request

**Note** • AdminStudio Workflow Manager is a Web-based application management system that has integrated functionality with AdminStudio.

Application Manager allows you to integrate extended attributes with AdminStudio Workflow Manager. This option is enabled by selecting the **Integrate with Workflow Manager** option on the **General** tab of the Application Manager **Options** dialog box.

When the **Integrate with Workflow Manager** option is selected, you can associate extended attribute data for packages in Application Manager with workflows in Workflow Manager. This is accomplished by right-clicking on the package name in the Application Manager tree and selecting **Associate with Workflow Manager Workflow Request** from the context menu.

**Task:** To associate a package with a Workflow Manager workflow request:

1. Open Application Manager.
2. Connect to the AdminStudio Enterprise Server Application Catalog. See Connecting AdminStudio Client Tools to the AdminStudio Enterprise Server Application Catalog.
3. On the **Application Manager** tab menu, click **Options**. The **Options** dialog box opens.
4. In the **Extended Attributes** area of the **General** tab, confirm that the **Integrate with Workflow Manager** option is selected.
5. In the Application Manager tree, select the product that you want to link to Workflow Manager and select **Associate with Workflow Manager Workflow Request** from the context menu.
   The **Associate with Workflow Manager Workflow Request** dialog box opens.
6. Pick the application in Workflow Manager with which you want to associate this product.

Assuming that Workflow Manager is configured to use the same extended attributes file, if you enter new data into the **Extended Attributes** view in Application Manager for a package, Workflow Manager automatically detects it; if changes are made in Workflow Manager, they are automatically reflected in Application Manager.

By design, extended attributes data in Application Manager and Workflow Manager data have a one-to-one relationship. You can only associate one Workflow Manager workflow with a package in Application Manager; once the workflow is associated, it is no longer available for association with other Application Manager packages.
Note • Another integration feature between AdminStudio and Workflow Manager is that when you associate a package with a Workflow Manager workflow request and then view that workflow request’s Workflow Report, there is a link to open the Package Report of its associated package. There is also a link on the Package Report to open the Workflow Report of its associated workflow request.

Viewing Package Dependencies

You can view package dependency information for both Windows Installer and App-V 4.x packages:
- Viewing Windows Installer Package Dependencies
- Viewing App-V Package Dependencies

Viewing Windows Installer Package Dependencies

On the Dependencies View, which is accessed by selecting the Dependencies node under a Windows Installer package in the Catalog Deployment Type View, you can view a list of all of the files of a selected package that have dependencies with files used by other packages or operating systems in the Application Catalog. This view is displayed for Windows Installer .msi packages in which file dependency information exists.

Note • If the Only Display View Nodes With Data option on the General tab of the Application Manager Options dialog box is selected, if no dependencies are found, the Dependencies node will not be displayed.

File-level package dependency information is extracted using the Auto detect dependencies option of the Dependency Wizard, as described in Scanning for Dependencies.

Task: To view Windows Installer package dependencies:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Expand a Windows Installer package in the Application Manager tree and select the Dependencies node. The Dependencies View opens.
3. Make selections from the Files With Dependencies list to further refine this listing, or select (All) to display all dependencies.
4. Review the following information:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File Name</td>
<td>Name of the file contained in the Windows Installer package; all other columns describe dependencies for this file.</td>
</tr>
</tbody>
</table>
Viewing Additional Package Data

**Task:** To view App-V package dependencies:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. In the tree, expand an App-V package and select the Dependencies node. The Dependencies View opens.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Architecture</strong></td>
<td>Machine architecture for the file.</td>
</tr>
<tr>
<td><strong>16 bit</strong></td>
<td>Signifies whether the file is meant for 16-bit machines.</td>
</tr>
<tr>
<td><strong>Terminal Server Aware</strong></td>
<td>Signifies whether the file is Terminal Server aware or not.</td>
</tr>
<tr>
<td><strong>.NET Assembly</strong></td>
<td>Shows NotCLR if the file is not a .NET assembly; otherwise it displays the version of .NET it depends upon.</td>
</tr>
<tr>
<td><strong>SubSystem</strong></td>
<td>Signifies the sub-system for the file.</td>
</tr>
<tr>
<td><strong>Signed</strong></td>
<td>Signifies whether the file is digitally signed.</td>
</tr>
<tr>
<td><strong>Signee</strong></td>
<td>If the file is signed, this columns lists the name of the signee.</td>
</tr>
<tr>
<td><strong>PE Dependent on</strong></td>
<td>Lists other files that this one depends on.</td>
</tr>
<tr>
<td><strong>PE Language</strong></td>
<td>The language for the file.</td>
</tr>
</tbody>
</table>

**Viewing App-V Package Dependencies**

*Note* • This information applies to App-V 4.x packages.

The App-V Dependencies View lists both the applications the App-V package is dependent on and the applications dependent upon this App-V package. To view App-V package dependencies, perform the following steps.
This view lists both the applications this App-V package is dependent on and the applications dependent upon this App-V package. For each dependency, the following information is listed:

- Application
- In Catalog? (Yes / No)
- DSC Server URL
- Server URL
- Mandatory? (Yes / No)
Viewing Package Files, Components, and Directories

You can view files, components, and directories information for both Windows Installer and App-V packages:

- Viewing Windows Installer Package Files and Components
- Viewing App-V Package Files and Directories

Viewing Windows Installer Package Files and Components

To display the files and components in a Windows Installer package, expand the Windows Installer package in the Application Manager tree and select the Files/Components node.

![Image]

Task: To view Windows Installer package Files/Components:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. Expand a Windows Installer package in the Application Manager tree and select the Files/Components node. The Files/Components View opens.
3. Review the following information:

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component</td>
<td>Name of component that the file listed in the FileName column is associated with.</td>
</tr>
<tr>
<td>FileName</td>
<td>Name of file.</td>
</tr>
<tr>
<td>FileSize</td>
<td>Size of the file listed in the FileName column.</td>
</tr>
<tr>
<td>Version</td>
<td>Version of the file listed in the FileName column.</td>
</tr>
<tr>
<td>Path</td>
<td>Installation location of the file listed in the FileName column.</td>
</tr>
</tbody>
</table>
Viewing App-V Package Files and Directories

The App-V Files/Directories View lists the files and directories included in the App-V package. To view App-V package files and directories, perform the following steps.

**Task:** To view App-V package files and directories:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. In the tree, expand an App-V package and select the Files/Directories node. The Files/Directories View opens.
The following information is listed for each file/directory:

<table>
<thead>
<tr>
<th>Column</th>
<th>App-V 4.x</th>
<th>App-V 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directory Path</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Short Name</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Long Name</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>File Name</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>File Size</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>VFS Path</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Feature Block 1</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>App-V Version</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>App-V Data Type</td>
<td>X</td>
<td></td>
</tr>
</tbody>
</table>

**Viewing Windows Installer Package INI File Changes**

To display any INI file changes made by a Windows Installer package, expand the Windows Installer package in the Application Manager tree and select the **INI File Changes** node.

**Task:**

*To view Windows Installer package INI file changes:*

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Expand a Windows Installer package in the Application Manager tree and select the **INI File Changes** node. The **INI File Changes View** opens.
3. Review the following information:

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component</td>
<td>Name of component that makes an entry in the INI File.</td>
</tr>
<tr>
<td>FileName</td>
<td>Name of INI File that the component listed in the Component column makes an entry in.</td>
</tr>
<tr>
<td>DirProperty</td>
<td>The directory location where the INI File will be installed.</td>
</tr>
</tbody>
</table>
Viewing Registry Information

You can view registry information for both Windows Installer and App-V packages:

- Viewing Windows Installer Package Registry Information
- Viewing App-V Package Registry Information

Viewing Windows Installer Package Registry Information

To display any registry entries created or changed by a Windows Installer package, expand the Windows Installer package in the Application Manager tree and select the **Registry** node.

**Task:** To view Windows Installer package Registry information:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Expand a Windows Installer package in the Application Manager tree and select the **Registry** node. The **Request View** opens.
3. Review the following information:

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component</td>
<td>The name of the component that is creating a Registry entry.</td>
</tr>
<tr>
<td>Root</td>
<td>Default value of Key.</td>
</tr>
<tr>
<td>Key</td>
<td>Key of the Registry Entry that this component is making.</td>
</tr>
<tr>
<td>Name</td>
<td>Name of the Registry Entry that this component is making.</td>
</tr>
<tr>
<td>Value</td>
<td>Value of the Registry Entry that this component is making.</td>
</tr>
</tbody>
</table>
Viewing App-V Package Registry Information

The App-V Registry View lists any registry entries created or changed by the App-V package. To view the App-V Registry View, perform the following steps.

**Task:** To view App-V package Registry information:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. In the tree, expand an App-V package and select the Registry node. The App-V Registry View opens.

For each registry entry, the following information is listed:

- Key Path
- App-V Override
- Value Name
- Data
- Type
Viewing Package Shortcuts

You can view shortcut information for both Windows Installer and App-V packages:

- Viewing Windows Installer Package Shortcuts
- Viewing App-V Package Shortcuts

Viewing Windows Installer Package Shortcuts

To display any shortcuts created by a Windows Installer package, expand the Windows Installer package in the Application Manager tree and select the **Shortcuts** node.

---

**Task:** 

*To view Windows Installer package Shortcuts:*

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Expand a Windows Installer package in the Application Manager tree and select the **Shortcuts** node. The **Shortcuts View** opens.
3. Review the following information:

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component</td>
<td>Name of the component that the shortcut listed in the Name column is associated with.</td>
</tr>
<tr>
<td>Name</td>
<td>Name of the shortcut.</td>
</tr>
<tr>
<td>Directory</td>
<td>Directory where the shortcut will exist.</td>
</tr>
<tr>
<td>Target</td>
<td>Directory and executable that the shortcut invokes.</td>
</tr>
</tbody>
</table>
Viewing App-V Package Shortcuts

The App-V Shortcuts View lists any shortcuts created by the App-V package. To view the App-V Shortcuts View, perform the following steps.

Task: To view App-V package shortcuts:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. In the tree, expand an App-V package and select the Shortcuts node. The Shortcuts View opens.

Under the Shortcuts subheading, the following information is listed for each shortcut:

- Shortcut Name
- Target
- Arguments
- Working Directory
- Target Version
- Location
Under the **Shortcut Dependency** subheading, the following information is listed for each shortcut dependency:

- Shortcut Name
- Href
- GUID
- Is Mandatory

Under the **Shortcut Script** subheading, the following information is listed for each shortcut script:

- Shortcut Name
- Body (of script)

---

**Important** • The **Shortcut Dependency** and **Shortcut Script** subheadings only apply to App-V 4.x packages.

### Viewing Windows Installer Package Merge Modules

To display any merge modules included with a Windows Installer package, expand the Windows Installer package in the Application Manager tree and select the **Merge Modules** node.

---

**Task:** To view a Windows Installer package’s Merge Modules:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Expand a Windows Installer package in the Application Manager tree and select the **Merge Modules** node. The **Merge Modules View** opens.
3. Review the following information:

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>The title of the Merge Module included with this package.</td>
</tr>
<tr>
<td>ModuleID</td>
<td>The number which uniquely identifies the Merge Module listed in the Title column.</td>
</tr>
<tr>
<td>Version</td>
<td>The version of the Merge Module listed in the Title column.</td>
</tr>
<tr>
<td>Language</td>
<td>The language that the Merge Module listed in the Title column was written for.</td>
</tr>
</tbody>
</table>
Viewing Package Catalog History

The tracking of change history is a critical operation within the Enterprise environment. Maintaining this information, displaying it, and allowing it to be a filter will give you the information you need to monitor and maintain the integrity of your software packages.

In AdminStudio, any operation that materially changes a software package or the data associated with the package is tracked, and can be viewed in the Application Manager Catalog History view.

Task: To view a package’s catalog history:

1. Open Application Manager and select the Catalog tab of the ribbon.
2. In the tree, expand a Windows Installer or App-V package node and select the Catalog History node. The Catalog History view opens, displaying the following information:

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>Name of the event which was logged:</td>
</tr>
<tr>
<td></td>
<td>• Import/Reimport</td>
</tr>
<tr>
<td></td>
<td>• Validation</td>
</tr>
<tr>
<td></td>
<td>• Conflict Detection</td>
</tr>
<tr>
<td></td>
<td>• Conflict Resolution</td>
</tr>
<tr>
<td></td>
<td>• Extended Attribute Modification</td>
</tr>
<tr>
<td></td>
<td>• Package Description Modification</td>
</tr>
<tr>
<td></td>
<td>• Package Move/Copy</td>
</tr>
<tr>
<td></td>
<td>• Patch Impact Analysis</td>
</tr>
<tr>
<td>Date</td>
<td>Date and time logged event occurred.</td>
</tr>
<tr>
<td>User</td>
<td>User who performed the logged event.</td>
</tr>
<tr>
<td>Description</td>
<td>Description providing details of the logged event.</td>
</tr>
</tbody>
</table>

Note • If a package was replicated into another Application Catalog, its history data would not be replicated.
Deleting Package History

To delete all of the entries in a package's History Log File, perform the following steps:

<table>
<thead>
<tr>
<th>Task:</th>
<th>To delete package history:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Open Application Manager.</td>
</tr>
<tr>
<td>2.</td>
<td>Select the package and right-click to open the context menu.</td>
</tr>
<tr>
<td>3.</td>
<td>On the context menu, point to Delete and click History Log Information.</td>
</tr>
</tbody>
</table>

Viewing App-V Package History

*Note* • This information applies to App-V 4.x packages.

The App-V History View lists an entry for each time the App-V package has been saved. To view App-V package history, perform the following steps:

<table>
<thead>
<tr>
<th>Task:</th>
<th>To view App-V package history:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Open Application Manager and select the Catalog tab in the ribbon.</td>
</tr>
<tr>
<td>2.</td>
<td>In the tree, expand an App-V package and select the App-V History node. The App-V History View opens, listing an entry for each time this App-V package has been saved.</td>
</tr>
</tbody>
</table>
For each entry, the following information is displayed:

- Version GUID
- Sequencer Version
- Sequenced By
- Sequencing Station
- OSDetails
- System Folder
- Windows Folder
- User Folder
- .Net Framework Version
- IVersion
Viewing Package Tables

The **Tables** view provides a way to view table data for a Windows Installer or App-V package in the Application Catalog.

Most tables are derived directly from standard MSI tables, as described in the Windows Installer SDK online help. When building your own ACE rules to use for conflict identification, it is important to understand the data available for packages so you can construct the necessary rule.

To display table information for a package, expand the package in the Application Manager tree and select the **Tables** node.

---

**Task:** To view package tables:

1. Open Application Manager and select the **Catalog** tab of the ribbon.
2. Expand a Windows Installer or App-V package in the Application Manager tree and select the **Tables** node. The **Tables** view opens.
3. Select the specific table you want to view from the **Tables** list at the top of the view.
Viewing App-V Package File Type Associations

The App-V File Type Associations View lists an App-V package's file type associations. To view the App-V File Type Associations View, perform the following steps.

**Task:** To view App-V package file type associations:

1. Open Application Manager and select the Catalog tab in the ribbon.
2. In the tree, expand an App-V node and select the File Type Associations node. The File Type Associations View opens.

The following information is listed for each file type association:

- Extension
- Description
- Prog ID
- Verb
- Command
Viewing App-V Package Environment Variables

The App-V Environment Variables View lists an App-V package’s environment variables. To view the App-V Environment Variables View, perform the following steps.

Task: To view App-V package file type associations:

1. Open Application Manager and open the Catalog tab in the ribbon.
2. In the tree, expand an App-V node and select the Environment Variables node. The Environment Variables View opens. The following information is listed for each variable:
   - Name
   - Value

Using the Conversion Wizard to Create and Upgrade Virtual Packages

You can use the Application Manager Conversion Wizard to perform the following tasks from within Application Manager:

- Convert an App-V 4.x package to App-V 5.0 format
- Convert one or multiple Windows Installer packages or legacy installers to virtual packages using default Automated Application Converter settings

Information about using the Conversion Wizard is presented in the following topics:

- Setting Conversion Wizard Options
- Converting App-V 4.x Packages to App-V 5.0 Format
- Using the Conversion Wizard to Perform Express Conversion to Virtual Packages

Setting Conversion Wizard Options

Before you can perform conversions using the Conversion Wizard, you must first create an Automated Application Converter settings file and set additional default options.

- Creating an Automated Application Converter Settings File
- Setting Automated Application Converter Options
- Setting App-V 5.0 Conversion Options
Creating an Automated Application Converter Settings File

In order to use the Conversion Wizard to perform an express conversion of one or multiple Windows Installer packages or legacy installers to virtual packages, you must first create an Automated Application Converter settings file that contains virtual machine login information and conversion defaults.

To create an Automated Application Converter settings file, perform the following steps.

**Task:**  
To create an Automated Application Converter settings file:

1. Launch Automated Application Converter. The **Open Project** dialog box opens.
2. Click **Cancel**. An untitled project is opened in Automated Application Converter.

3. On the **Machines** tab click **Add Machine**. The **Virtual Machine Import Wizard Welcome** panel opens.

4. Click **Next**. The **Select Virtual Machine Source** panel opens, prompting you to select the type of virtual machine that you are adding.
5. Select one of the following options and click **Next**.

- **Microsoft Hyper-V Server**—Select this option to add a virtual image from a Microsoft Hyper-V Server.
- **VMware ESX or ESXi Server**—Select this option to add a virtual image from a VMware ESX or ESXi Server.
- **Browse local machine**—Select this option to add a virtual image from a local installation of VMware Workstation

6. Based upon your selection on the **Select Virtual Machine Source** panel, enter the following information:

<table>
<thead>
<tr>
<th>Virtual Machine Source</th>
<th>Steps to Take</th>
</tr>
</thead>
</table>
| **Microsoft Hyper-V Server** | On the **Select Virtual Machines from a Microsoft Hyper-V Server** panel, enter the following information:  
  - **Server Name**—Enter the server name of the Microsoft Hyper-V Server that you want to connect to.  
  - **Authentication**—Select **Windows Authentication** if you want to use the credentials of the logged in user to login to the Hyper-V Server. Select **Server Authentication** if you want to connect to the Hyper-V Server using the specified **User name** and **Password**. |
| **VMware ESX or ESXi Server** | On the **Select Virtual Machines from VMware ESX or ESXi Server** panel, enter the following information:  
  - **Server Name**—Enter the name of the VMware ESX or ESXi server.  
  - **User name**—Enter the login ID for the VMware ESX or ESXi server.  
  - **Password**—Enter the password for the VMware ESX or ESXi server. |
| **Browse local machine** | On the **Select Virtual Machines** panel, do one of the following:  
  
  **To add an individual virtual machine:**  
  1. Click **Browse Files**. The **Select Virtual Machine Image File** dialog box opens.  
  2. Select the virtual machine image you want to add to the project and click **Open**.  
  
  **To add all of the virtual machines in a specific directory:**  
  1. Click **Browse Folders**. The **Browse for Folder** dialog box opens.  
  2. Select a directory that contains the virtual machine images that you want to add to your project and click **OK**. |
When you have finished this step, the virtual machines will be listed (but not selected) on the **Select Virtual Machines** panel.

7. On the **Select Virtual Machines** panel, select the virtual machine images that you want to use to perform automated repackaging.

8. For each selected image, click in the **Platform** column and identify its platform.

9. Click **Next**. The **User Credentials** panel opens, prompting you to specify the login credentials to use to access the selected virtual machines.

10. Enter the user credentials and click **Next**. The **Virtual Machine Import Wizard Complete** panel opens.

11. Click **Finish** to close the wizard and add the selected virtual machines to your project.

12. On the **File** menu, click **Save** and enter a name for this project file.
Setting Automated Application Converter Options

After you create an Automated Application Converter settings file, as described in Creating an Automated Application Converter Settings File, perform the following steps to set Automated Application Converter options in Application Manager.

**Task: To set Automated Application Converter options:**

1. In Application Manager, select **Options** on the Application Manager menu. The **Options** dialog box opens.
2. Open the **General options > Plugin Options** tab.
3. In the middle pane, select **Automated Application Converter Plugin**. The Automated Application Converter options are displayed in the right pane.

4. In the **Converted Package Name** field, enter a name to differentiate the converted version of the package from the original version. By default, this field will be populated with the original package name [ProductName]. For example:
   - [ProductName]
   - [Manufacturer]_[ProductName]
   - [ProductName]_v5

5. In the Comments field, enter metadata that you would like to add to each converted package. This text will be displayed in the **Administrator Comments** field on the **Package Information** tab of the **Catalog Deployment Type View** for each package.

6. In the **Target Path** field, specify the output folder where you want the converted packages to be located.
7. From the **Virtual Machine Platform** list, select the OS platform that you want to use to perform repackaging on the specified Hyper-V or VMware virtual machine.

8. In the **AAC Settings File** field, browse to the Automated Application Converter settings file you created in Creating an Automated Application Converter Settings File.

9. Optionally, in the **Command Line** field, enter any special command line parameters required to run installations silently during repackaging.

10. Click **OK**.

### Setting App-V 5.0 Conversion Options

Prior to using the Conversion Wizard to convert an App-V 4.x package to App-V 5.0 format, as described in Converting App-V 4.x Packages to App-V 5.0 Format, you first need to perform the following steps to set App-V 5.0 conversion options in Application Manager.

**Task: To set App-V 5.0 conversion options:**

1. In Application Manager, select **Options** on the Application Manager menu. The **Options** dialog box opens.

2. Open the **General options > Plugin Options** tab.

3. In the middle pane, select **App-V 5 Conversion Plugin**. The App-V 5.0 conversion options are displayed in the right pane.
4. In the **New Package Name** field, enter a name to differentiate the converted version of the package from the original version. By default, this field will be populated with the original package name `[ProductName]`. For example:
   
   - `[ProductName]`
   - `[ProductName]_v5`
   - `[Manufacturer]_[ProductName]_v5`

5. In the **Comments** field, enter metadata that you would like to add to each converted package. This text will be displayed in the **Administrator Comments** field on the **Package Information** tab of the **Catalog Deployment Type View** for each package.

6. In the **Target Path** field, specify the output folder where you want the converted packages to be located.

7. Click **OK**.

### Converting App-V 4.x Packages to App-V 5.0 Format

You can upgrade an App-V 4.x package or group of packages to App-V 5.0 format directly from Application Manager using the Conversion Wizard.

> **Important** • To perform this upgrade, the Microsoft Application Virtualization Sequencer Version 5.0 must be installed on the same machine as AdminStudio.

> **Important** • If AdminStudio is installed on a Windows 7 (x64) machine, you will need to first set the PowerShell execution policy to "unrestricted" before attempting to use the Conversion Wizard to upgrade an App-V 4.x package to App-V 5.0 format. To do this, execute the following command on an elevated Windows PowerShell (x86) utility:

```
Set-ExecutionPolicy Unrestricted
```

> **Important** • AdminStudio relies on the App-V Sequencer to perform the conversion from 4.x to 5.0. Some elements of highly customized App-V packages are not carried to the 5.0 package during the conversion by the App-V Sequencer. Some of these customizations include OSD scripting and dependencies.
To upgrade App-V packages from version 4.x to 5.0, perform the following steps:

**Task:** To upgrade an App-V 4.x package to App-V 5.0 package:

1. Set App-V 5.0 conversion options, as described in Setting App-V 5.0 Conversion Options.
2. On the Application Manager **Catalog** tab, select one of the following in the tree:
   - App-V 4.x package
   - Application containing an App-V 4.x package
   - Group containing one or multiple App-V 4.x packages
   - Select **Launch Conversion Wizard** from the context menu. The **Target Type Selection** panel opens.
3. Select **Microsoft App-V version 5** and click **Next**. The **Select the Package(s) to convert** panel opens, and the App-V 4.x packages or packages that you had selected when you invoked the Conversion Wizard are selected.

![Conversion Wizard](image)

**Tip** • In addition to converting App-V 4.x packages to App-V 5.0, you can also use the Conversion Wizard to convert Windows Installer and legacy installers to App-V 5.0 format. See *Using the Conversion Wizard to Perform Express Conversion to Virtual Packages*.

4. Select additional packages, if desired, and click **Next**. The **Summary** panel opens.

![Conversion Wizard Summary](image)

Click Next to begin the conversion.
5. Click **Next** to begin the conversion. The **Converting the Packages** panel opens.

6. Click **Next**. When conversion is complete, the **Summary** panel opens, confirming that the upgrade has been performed.

7. Click **Finish**. The converted App-V 5.0 package is now listed in the tree, next to the 4.x package.
Using the Conversion Wizard to Perform Express Conversion to Virtual Packages

As described in Performing Virtualization and Repackaging Using the Automated Application Converter, you can use the Automated Application Converter tool to convert a single package or a group of packages into Microsoft App-V, VMware ThinApp, Citrix XenApp, and Symantec Workspace virtual application formats. Using Automated Application Converter to perform this task enables you to make a wide variety of customizations by editing a package's general and App-V-related properties prior to conversion.

However, you can also use the Application Manager Conversion Wizard to quickly convert one or multiple Windows Installer packages or legacy installers to virtual packages (of the specified type) using default Automated Application Converter settings.

To use the Conversion Wizard to perform virtual package conversion, perform the following steps:

**Task:** To use the Conversion Wizard to perform virtual package conversion:

1. On the Application Manager Catalog tab, select a Windows Installer package or legacy installer (or a group containing packages of that type) in the tree and select Launch Conversion Wizard from the context menu. The Target Type Selection panel opens.

   ![](Image)

   **Note** • You can only convert to one virtual package type at a time.

2. Select the desired virtual package conversion type and click Next. The Select the Package(s) to convert panel opens, and only the package or groups of packages that you had selected when you invoked the Conversion Wizard is selected.
3. Select additional packages, if desired, and click Next. The Summary panel opens.

4. Click Next to begin the conversion. The Converting the Packages panel opens.

5. Click Next. When conversion is complete, the Summary panel opens, confirming that the conversion has been performed.

6. Click Finish. The converted package is now listed in the tree; an additional deployment type has been added to the source package's parent application.
Using the Software Repository

**Edition** • The Software Repository feature is available in AdminStudio Enterprise Edition.

A Windows Installer, virtual, or mobile app package is made up of many files that are executed when the package is either installed or is run. However, only the main installation or application file (such as a .msi, .sft, .appv, .xpf, .exe, .profile, .ipa, .appx, or .apk) is imported into the Application Catalog database.

To safeguard these additional files against alteration or being misplaced, you can choose to manage packages using the Software Repository. The Software Repository gives you a secure, transparent storage system for your AdminStudio data, especially packages used in the enterprise.

**Important** • When Application Manager is connected to a Software-Repository-enabled Application Catalog, all of the packages that are imported into that Application Catalog are automatically added to the Software Repository.

The AdminStudio tools are tightly integrated into the Software Repository, particularly Application Manager, Virtual Package Editor, and InstallShield Editor. Certain concepts within AdminStudio itself, such as package version management, require the Software Repository in order to operate.

**Note** • You can store multiple versions of a Windows Installer or App-V package in the Software Repository. Instead of reimporting a package that has changed, you can check out a package and then check it back in either as a new package version or you can overwrite the existing version. When a package is checked out, it cannot be modified by another user. You can also view version history and include it in reports. See Using Version Management Features and Viewing Package Catalog History for more information.

When a package is managed within the Software Repository, its main installation or application file and all of its other associated files and subfolders are imported into a subfolder of the Software Repository location identified for that Application Catalog.

Information on the AdminStudio Software Repository is presented in the following sections:

- Enabling the Software Repository and Editing Software Repository Settings
- Identifying Software Repository Packages in Application Manager
- Using Version Management Features
- Software Repository Integration into Other AdminStudio Tools
Enabling the Software Repository and Editing Software Repository Settings

To be able to import packages into the Software Repository of an Application Catalog, the Application Catalog must first have the Software Repository enabled. You can only choose to enable the Software Repository feature when you are creating a new Application Catalog.

**Important** • You cannot enable the Software Repository after you have created an Application Catalog; this option can only be enabled during Application Catalog creation.

When an Application Catalog is enabled for the Software Repository, a Software Repository directory location must be specified. You must specify that location and the proxy account credentials for that location during Application Catalog creation, but you can edit those entries at any time.

- Enabling the Software Repository in a New Application Catalog
- Editing the Software Repository Location or Proxy Account Credentials

Enabling the Software Repository in a New Application Catalog

To enable the Software Repository in a new Application Catalog, perform the following steps.

**Task:** To enable the Software Repository in a new Application Catalog:

Create the new Application Catalog as described in Creating New Application Catalogs, but on the Select Software Repository Location Panel, do the following:

1. Choose the **Enable the Software Repository** option.
2. In the **Software Repository Location** field, enter or select the directory location of the Software Repository for this Application Catalog.
3. Specify the **Login ID** and **Password** for a **Proxy Account** that AdminStudio can use to access and modify the specified **Software Repository Location** folder.
Chapter 6 Managing Applications and Application Catalog Databases

Using the Software Repository

Note • You cannot use Windows Authentication for this Proxy Account.

Note • The Proxy Account needs full control on the Software Repository Location folder at the directory level as well as at the sharing level. Only such accounts can be used as a Proxy Account to access the Software Repository Location directory.

4. Complete the wizard to create the software-repository-enabled Application Catalog.

Editing the Software Repository Location or Proxy Account Credentials

While you can only enable the Software Repository when you create an Application Catalog, you can edit an Application Catalog’s Software Repository Location or associated Proxy Account at any time.

Task: To edit the Software Repository Location or Proxy Account:

1. Launch Application Manager and connect to the software-repository-enabled Application Catalog.
2. On the Application Manager tab menu, select Options. The Options dialog box opens.
3. Open the Software Repository tab.
Note • If you are not connected to a software-repository-enabled application catalog, the Software Repository tab will not be displayed.

4. Edit the Software Repository Location and/or Proxy Account fields and click OK.
Identifying Software Repository Packages in Application Manager

In Application Manager, packages that are managed within the Software Repository have a different icon than those that are not:

Table 6-18 • Application Manager Icons Identifying Software Repository

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Package icon" /></td>
<td>Package is not managed within the Software Repository.</td>
</tr>
<tr>
<td><img src="image" alt="Package icon" /></td>
<td>Package is managed within the Software Repository.</td>
</tr>
<tr>
<td><img src="image" alt="Package icon" /></td>
<td>Package is managed within the Software Repository and is checked out.</td>
</tr>
<tr>
<td><img src="image" alt="Package icon" /></td>
<td>Merge Module is managed within the Software Repository.</td>
</tr>
</tbody>
</table>

Note • Similar overlays are displayed on virtual package and mobile app icons that are listed under the Application node.

Also, when a Software Repository package is selected in the Application Manager tree, the statement Managed within the Software Repository is listed in the File field of the Catalog Deployment Type View. Below is an example of a Software Repository package in Application Manager:
Figure 6-46: MSI Package Managed Within the Software Repository
Using Version Management Features

For those Windows Installer and App-V packages which are part of the Software Repository, you can store multiple versions of those packages in the Software Repository. Instead of reimporting a package that has changed, you can check out a package and then check it back in either as a new package version or by overwriting the existing version.

The Software Repository version management features are described in the following topics:

- Checking-Out and Checking-In Packages
- Cancel Check Out
- Getting a Copy of the Latest Version of a Package
- Viewing Package Version History

Checking-Out and Checking-In Packages

For those Windows Installer and App-V packages which are part of the Software Repository, you can store multiple versions of a package. Instead of reimporting a package that has changed, you can check out a package and then check it back in either as a new package version or you can overwrite the existing version.

To check packages in and out of the Software Repository, use the buttons in the Repository section of the Catalog tab of the Application Manager ribbon.

Figure 6-47: Software Repository Buttons in Application Catalog Ribbon

When you check out a package, AdminStudio makes a local copy of the package files into the following directory:

C:\Documents and Settings\UserName\My Documents\AdminStudio\PackageName_PackageVersion

or, for Windows 7 and 8, into this directory:

C:\Users\UserName\Documents\AdminStudio\PackageName_PackageVersion

When you check in a package, it will be imported into the Application Catalog and either the new package will be added as a new version of an existing package or the old package will be overwritten.
Cancel Check Out

If you checked out a package and then decide that you do not want to modify it, you can choose to cancel the check out by selecting the package, and then selecting **Cancel Check Out** from the context menu.

Unless a user is assigned to a Role with advanced Software Repository permissions, only the user who checked out the package will have the **Cancel Check Out** enabled. After the user confirms the operation, the local package files are deleted.

Getting a Copy of the Latest Version of a Package

If you want to get a copy of a package that is in the Software Repository, but you do not want to check it out, you can get a copy of that package by selecting the package, and then selecting **Get Latest Version** from the context menu. The package and all of its associated files will then be copied to the user’s profile directory:

\[C:\Users\UserName\Documents\AdminStudio\PackageName\PackageVersion\]\n
For example:

\[C:\Users\JohnSmith\Documents\AdminStudio\Adobe Reader 8.0\]

**Note** • The location where Software Repository files are copied to when you select **Get Latest Version** cannot be changed. The files are always copied to a subdirectory of the current user’s “Documents” directory.

Viewing Package Version History

If you are connected to a Software Repository-enabled Application Catalog and you select a package in the Software Repository, the **Version History** button in the **Repository** section of the Application Catalog ribbon is enabled.

**Figure 6-48:** Software Repository Buttons in Application Catalog Ribbon
If you click the Version History button, the Package Versions dialog box opens, listing all of the versions of the selected package.

![Package Versions](image)

**Figure 6-49:** View Package Version History

### Software Repository Integration into Other AdminStudio Tools

The Software Repository feature is integrated into several other AdminStudio tools:

- InstallShield Editor
- Virtual Package Editor
- Distribution Wizard
- Automated Application Converter

#### InstallShield Editor

The Software Repository feature is integrated with InstallShield Editor in the following ways:

- You can launch InstallShield Editor from the Application Manager.
- From InstallShield Editor, you can browse for packages that are stored in the Software Repository and select them for edit. You can either check a file out for edit or simply get the latest version of the file to edit. You can also undo a check out from InstallShield Editor.
- From the InstallShield Editor, you can add a package to the Software Repository.
- You can add a package to the Software Repository via the InstallShield Editor build process.

For more information on InstallShield Editor’s integration with AdminStudio, see InstallShield Editor Integration with Application Manager and the Software Repository.
Virtual Package Editor

When you launch Virtual Package Editor from Application Manager by selecting an App-V package and then selecting **Edit with Virtual Package Editor** from the context menu, you are prompted to check out the package:

![Virtual Package Editor Check Out Prompt](image)

Distribution Wizard

You can launch the legacy Distribution Wizard from Application Manager by selecting a package node (not an application node) and then selecting **Distribute Package** from the context menu. When you do this, the package name displayed on the **Package Information** panel is already entered. The ability to edit this entry depends upon whether the package you are distributing is managed by the Software Repository:

- **Not in the Software Repository**—The full name and path of the Windows Installer file is displayed, and you can edit this entry or click **Browse** and select a different package.
- **In the Software Repository**—Only the name of the Windows Installer file is displayed (not the full path) and this entry cannot be edited or changed.

Automated Application Converter

When publishing packages from Automated Application Converter to a Software-Repository-enabled Application Catalog, the files will be added to the Software Repository.

Taking OS Snapshots

The OS Snapshot Wizard provides a simple way to capture your basic operating system configuration. Using the OS Snapshot Wizard, you can scan your computer’s operating system and record the files, INI files, shortcuts, and registry entries present. The Wizard then creates an .osc file representing the system contents. You can import this snapshot file into the an Application Catalog database to identify potential conflicts between Windows Installer-based setups and your operating system.

To provide maximum flexibility during the OS Snapshot process, you can create an exclusion list (similar to the Repackager exclusion list) that identifies files, INI files, shortcuts, and registry entries that the OS Snapshot Wizard should disregard during the scan. Using this list, you can eliminate unnecessary files, shortcuts, or registry entries, and reduce the time it takes to perform the OS Snapshot.

The following topics are included in this section:

- **OS Snapshot Best Practices**
- **Configuring OS Snapshot Analysis Options**
- **Capturing an OS Snapshot**
Caution • OS Snapshots should only be used for comparison in Application Manager. You should never attempt to convert an OS Snapshot into an MSI package.

OS Snapshot Best Practices

Before capturing OS Snapshots, consider the following:

Table 6-19 • OS Snapshot Best Practices

<table>
<thead>
<tr>
<th>Guideline</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capture on a Clean System</td>
<td>For optimal OS Snapshots, you should only capture on a clean system. This ensures an accurate baseline of files necessary for the operating system. This also means that you should never attempt to capture other packages in addition to the operating system. Use Repackager when you need to capture applications.</td>
</tr>
<tr>
<td>Exit Other Applications</td>
<td>Shut down all other applications besides OS Snapshot prior to capture. Ideally, this should be done from the Windows Task Manager. This ensures that files are not locked during capture, and unnecessary temporary files are not inadvertently captured.</td>
</tr>
<tr>
<td>Only Use OS Snapshot for Import into Application Manager</td>
<td>Never attempt to convert an OS Snapshot file into a Windows Installer package to install an operating system. AdminStudio does not support this use of OS Snapshots.</td>
</tr>
<tr>
<td>OS Snapshots Take Time</td>
<td>Depending on the operating system configuration, OS Snapshot often takes a significant amount of time to capture the base OS state. Consider that many typical OS installations exceed 500MB and contain tens of thousands of files, translating into a lengthy operation of cataloging and converting the files into an OS Snapshot file.</td>
</tr>
<tr>
<td>Take Multiple OS Snapshots</td>
<td>If your environment contains either multiple operating systems, or variations on the same operating system, take snapshots of each OS or variation. You can store all of these in your Application Catalog, allowing you to make comparisons between MSI packages and each OS.</td>
</tr>
<tr>
<td>OS Snapshots and Repackaging Are Not the Same</td>
<td>OS Snapshots, as the name implies, is for snapshots of the operating system only. Repackaging is only for traditional installation packages. These operations, although similar, are still very specialized and should only be used for their respective purposes.</td>
</tr>
</tbody>
</table>
Configuring OS Snapshot Analysis Options

**Task:** To configure analysis options for OS snapshot captures:

1. Launch the **OS Snapshot Wizard** by clicking on its icon in the AdminStudio Tools Gallery. The **Welcome** panel opens.
2. Click **Next**. The **Project Information** panel opens.
3. Click **Edit**. The **Analysis Options** dialog box opens.
4. Configure the types of data you want to capture (Files, INI files, Shortcuts, and/or Registry data), and specify if you want to restrict the snapshot to a specific drive.
5. Click **OK** to return to the **Project Information** panel.
6. Click **Start**.

Capturing an OS Snapshot

You use the OS Snapshot Wizard to capture OS Snapshots.

**Task:** To capture an OS Snapshot:

1. Launch the **OS Snapshot Wizard** by clicking on its icon in the AdminStudio Tools Gallery or by making a selection from the **Start** menu. The **Welcome** panel opens.
2. Click **Next**. The **Project Information** panel opens.
3. Provide the OS Snapshot project name and OS Snapshot project folder for the OS Snapshot file.
4. Optionally, click **Edit** to configure analysis options. See Configuring OS Snapshot Analysis Options.
5. Click **Start** to perform the OS Snapshot.
6. On completion of the OS Snapshot, review the results in the **Summary** panel.
7. Click **Finish**.

*Note* • The OS Snapshot is stored as an OSC file in the folder defined in the **Project Information** panel.
Capturing an OS Snapshot on a Clean Machine

If you would like to capture an OS snapshot on a clean machine, you can choose to either run the OS Snapshot Wizard remotely or to install it on a clean machine.

- **Installing OS Snapshot Wizard with Standalone Repackager**—The OS Snapshot Wizard is installed along with Standalone Repackager. For instructions on how to install OS Snapshot Wizard along with Standalone Repackager on a clean machine, see Installing Repackager on a Clean Machine.

- **Launching OS Snapshot Wizard remotely**—You can launch OS Snapshot Wizard remotely from the clean machine. For instructions, use the same method described in the Launching Repackager Remotely help topic.
Reference

This section contains information on the Application Manager views, dialog boxes and wizards that are accessible when the Catalog tab is selected in the ribbon. This Application Manager functionality is used when managing, connecting to, import data into, or sharing application catalogs.

- Products Tree/Catalog Tab Views
- Merge Module Tree Views
- Environment Tree Views
- Dialog Boxes
- Wizards
- User Permissions in Application Manager
- Database Server Permissions
- Application Manager Command-Line Functionality

Application Manager Interface

The Application Manager user interface consists of following areas: the ribbon, the navigation window, the details pane, and the output window. Both the navigation window and the Output window are dockable.

- **Ribbon**—The ribbon provides quick access to Application Manager commands and functionality, and consists of the Application Manager tab menu and four additional tabs: Catalog, Test Center, Report Center, and Support.

- **Navigation window**—The navigation window consists of three tabs: Products, Merge Modules, and Environment.

- **Details pane**—When you select different items in the tabs of the navigation window, the details pane displays corresponding information about that item.

- **Output window**—The output window consists of tabs where output is displayed during different Application Manager processes.

Application Manager also supports many context menus in addition to the menus and ribbon functionality.

This section details the Application Manager interface and includes the following topics:

- Application Manager Ribbon Interface
- Application Manager Tree and Subnode Icons
- Context Menus
- Output Window
Application Manager Ribbon Interface

Starting with AdminStudio 11.0, Application Manager includes a ribbon interface to provide quick and easy access to Application Manager tasks.

![Application Manager's Ribbon Interface](image)

**Figure 6-50:** Application Manager’s Ribbon Interface

The ribbon interface includes the Application Manager tab menu, along with buttons that are grouped in four additional tabs: **Catalog**, **Test Center**, **Report Center**, and **Support**.

**Note** • The Application Manager ribbon interface incorporates all of the functionality that, in previous releases, was available in the menus.

Application Manager Tab Menu

The Application Manager tab menu is opened by clicking the Application Manager tab:

![Application Manager Tab and Quick Access Toolbar](image)

**Figure 6-51:** Application Manager Tab and Quick Access Toolbar
The Application Manager tab menu includes database connection related tasks, as well as commands for setting catalog properties and application options, and exiting from the application.

![Application Manager Tab Menu](image)

**Figure 6-52:** Application Manager Tab Menu

The Application Manager tab menu, and the Quick Access Toolbar, provide access to the following tasks:

**Table 6-20 • Application Manager Tab Menu & Quick Access Toolbar**

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>New</td>
<td>Opens the <strong>Application Catalog Wizard</strong>, which you can use to create a new Application Catalog.</td>
</tr>
<tr>
<td>Connect</td>
<td>Displays the <strong>Connect Application Catalog</strong> dialog box, where you can open an existing Application Catalog.</td>
</tr>
<tr>
<td>Refresh</td>
<td>Refreshes the current views. This is particularly useful if multiple people are working on the same Application Catalog. You can also click the Refresh Database control in the Quick Access Toolbar.</td>
</tr>
<tr>
<td>Disconnect</td>
<td>Closes the currently open Application Catalog.</td>
</tr>
<tr>
<td>Options</td>
<td>Click to open the <strong>Options Dialog Box</strong>, where you can change various settings including whether to perform testing automatically after package import, default conflict tests to run, and connection information for Configuration Manager and a Microsoft ACT database.</td>
</tr>
<tr>
<td>View</td>
<td>Use to toggle the display of the <strong>Status Bar</strong> and <strong>Output Window</strong>.</td>
</tr>
</tbody>
</table>
The **Catalog** tab includes buttons to import packages into the Application Catalog, edit packages, use Software Repository commands, and distribute packages.

**Table 6-20 • Application Manager Tab Menu & Quick Access Toolbar**

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AdminStudio Enterprise Server</strong></td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td>• Change AES Password</td>
<td>Change the password of the current user to log in to the AdminStudio Enterprise Server.</td>
</tr>
<tr>
<td>• Log Out</td>
<td>Log out of the AdminStudio Enterprise Server.</td>
</tr>
<tr>
<td><strong>Exit</strong></td>
<td>Click to closes Application Manager.</td>
</tr>
<tr>
<td><strong>Toggle Output Window</strong></td>
<td>Click this icon in the Quick Access Toolbar to toggle the display of the Output Window.</td>
</tr>
<tr>
<td><strong>Customize Toolbar</strong></td>
<td>Click this icon to toggle whether to display the Quick Access Toolbar above or below the ribbon.</td>
</tr>
</tbody>
</table>

**Catalog Tab of Application Manager Ribbon**

The **Catalog** tab includes buttons to import packages into the Application Catalog, edit packages, use Software Repository commands, and distribute packages.

**Figure 6-53:** Catalog Tab of Application Manager Ribbon
The **Catalog** tab of the Application Manager ribbon provides access to the following tasks:

**Table 6-21 • Catalog Tab of Application Manager Ribbon**

<table>
<thead>
<tr>
<th>Group</th>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application</td>
<td>New Group</td>
<td>Create a new group in the tree.</td>
</tr>
<tr>
<td></td>
<td>Import</td>
<td>Launches the Import Wizard, allowing you to import Windows Installer packages, virtual packages (Microsoft App-V, VMware ThinApp, and Citrix), and web applications.</td>
</tr>
<tr>
<td></td>
<td>Cancel Import</td>
<td>Cancel the import of an application or package.</td>
</tr>
<tr>
<td></td>
<td>Dependency Wizard</td>
<td>Launch the Dependency Wizard. See <a href="#">Specifying Package Dependencies Deployment Data</a>.</td>
</tr>
<tr>
<td></td>
<td>Distribute</td>
<td>Distribute the selected application or package using Distribution Wizard.</td>
</tr>
<tr>
<td></td>
<td>Find</td>
<td>Use to search for data in various tables in the Application Catalog.</td>
</tr>
<tr>
<td>Editing</td>
<td>MSI</td>
<td>Open the selected package in InstallShield Editor.</td>
</tr>
<tr>
<td></td>
<td>App-V</td>
<td>Open the selected package in the Virtual Package Editor.</td>
</tr>
<tr>
<td></td>
<td>Global Condition</td>
<td>Open the Global Conditions dialog box, where you can create new global conditions and edit existing global conditions.</td>
</tr>
<tr>
<td>Repository</td>
<td>Checkout</td>
<td>Check selected package out of Software Repository.</td>
</tr>
<tr>
<td></td>
<td>Checkin</td>
<td>Check selected package into the Software Repository.</td>
</tr>
<tr>
<td></td>
<td>Cancel Checkout</td>
<td>Cancel the checkin of a package.</td>
</tr>
<tr>
<td></td>
<td>Version History</td>
<td>Open the <strong>Package Versions</strong> dialog box.</td>
</tr>
<tr>
<td>Support</td>
<td>Help</td>
<td>Open the AdminStudio help library.</td>
</tr>
</tbody>
</table>

*Note • Many of these commands can also be accessed through Context Menus.*
Test Center Tab of Application Manager Ribbon

The **Test Center** tab includes buttons to analyze a package's application compatibility and best practices compliance, and to detect and resolve package conflicts.

![Test Center Tab of Application Manager Ribbon](image)

**Figure 6-54: Test Center Tab of Application Manager Ribbon**

The **Test Center** tab of the Application Manager ribbon provides access to the following tasks:

**Table 6-22 • Test Center Tab of Application Manager Ribbon**

<table>
<thead>
<tr>
<th>Group</th>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test and Resolve</strong></td>
<td><strong>Execute Tests</strong></td>
<td>Execute all of the tests currently selected on the <strong>Select Tests to Execute</strong> dialog box on the selected package, application, or group. For more information, see Performing Compatibility, Best Practices, and Risk Assessment Testing, Performing Static Testing of Web Applications, and Performing Application Conflict Testing.</td>
</tr>
<tr>
<td></td>
<td>Shortcut: F4</td>
<td></td>
</tr>
</tbody>
</table>
| **Launch Conflict Wizard** | **Launch Conflict Wizard** | Launches the Conflict Wizard to perform application conflict testing. For more information, see Performing Application Conflict Testing. |}
| **Launch Web Test** | **Launch Web Test**  | Launch interactive testing of a web application for browser compatibility. For more information, see Performing Dynamic Testing of Web Applications. |
|                   | Shortcut: F6          |                                                                                                                                            |
| **Resolve Issues** | **Resolve Issues**   | Resolve any automatically resolvable conflicts that have been detected for the selected package. For more information, see Resolving Issues. |
|                   | Shortcut: F7          |                                                                                                                                            |
| **Stop**          | **Stop**             | Stops the text execution or conflict analysis.                                                                                               |
| **Select Tests to Execute** | **Select Tests to Execute** | Opens the **Select Tests to Execute** dialog box, where you select the tests to use during package testing. For more information, see Configuring Testing. |
When you select the **Report Center** tab of the Application Manager ribbon, you can view detailed reports on the status of the applications and packages in the Application Catalog.

![Figure 6-55: Report Center Tab of Application Manager Ribbon](image)

For more information, see Viewing Application Testing and Analysis Reports on the Report Center Tab.

### Support Tab of Application Manager Ribbon

The **Support** tab includes buttons to give you quick access to the AdminStudio help library and information specific to the current release of AdminStudio.

![Figure 6-56: Support Tab of Application Manager Ribbon](image)
The **Support** tab of the Application Manager ribbon provides access to the following tasks:

### Table 6-23 • Catalog Tab of Application Manager Ribbon

<table>
<thead>
<tr>
<th>Group</th>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help</td>
<td>Help Contents</td>
<td>Open the <strong>Contents</strong> tab of the AdminStudio Help Library</td>
</tr>
<tr>
<td></td>
<td>Help Index</td>
<td>Open the <strong>Index</strong> tab of the AdminStudio Help Library.</td>
</tr>
<tr>
<td></td>
<td>Search Help</td>
<td>Open the <strong>Search</strong> tab of the AdminStudio Help Library.</td>
</tr>
<tr>
<td>Release</td>
<td>About Application Manager</td>
<td>Open the product’s <strong>About</strong> dialog box, which contains release information.</td>
</tr>
<tr>
<td></td>
<td>Release Notes</td>
<td>Open an HTML version of the current AdminStudio Release Notes.</td>
</tr>
</tbody>
</table>

### Application Manager Tree and Subnode Icons

The icons used in the Application Manager tree and its subnodes are described in this section.

- Application Manager Tree Icons
- Application Manager Subnode Icons

#### Application Manager Tree Icons

These icons are used on the Application Manager **Products**, **Merge Modules**, and **Environment** tabs in the tree:

### Table 6-24 • Application Manager Tree Icons

<table>
<thead>
<tr>
<th>Name</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group</td>
<td>![Group Icon]</td>
<td>A group, which is used to organize your data.</td>
</tr>
</tbody>
</table>
Chapter 6  Managing Applications and Application Catalog Databases

Reference

Table 6-24 • Application Manager Tree Icons (cont.)

<table>
<thead>
<tr>
<th>Name</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application</td>
<td></td>
<td>An application that has been imported into the Application Catalog database. The application can include multiple deployment types—such as a Windows Installer package, a Microsoft App-V package, a VMware ThinApp package, etc. Each deployment type is indicated by a separate subnode of this application node. For most applications, an icon included in the application files is used to represent it in the tree. If an application does not include an icon, this default icon is used. In the following example, the application includes a Microsoft App-V package, a Citrix XenApp package, a VMware ThinApp package, and a Windows Installer package.</td>
</tr>
<tr>
<td>Windows Installer package</td>
<td></td>
<td>Windows Installer package (.msi) that has been imported into the Application Catalog</td>
</tr>
<tr>
<td>App-V virtual package</td>
<td></td>
<td>Microsoft App-V virtual package (.sft or .appv) that has been imported into the Application Catalog</td>
</tr>
<tr>
<td>XenApp virtual package</td>
<td></td>
<td>Citrix XenApp virtual package (.profile) that has been imported into the Application Catalog</td>
</tr>
<tr>
<td>ThinApp virtual package</td>
<td></td>
<td>VMware ThinApp virtual package (.exe) that has been imported into the Application Catalog</td>
</tr>
<tr>
<td>Symantec Workspace virtual package</td>
<td></td>
<td>Symantec Workspace virtual package (.xpf) that has been imported into the Application Catalog</td>
</tr>
<tr>
<td>iOS mobile app (internal)</td>
<td></td>
<td>Apple iOS mobile app (.ipa) that has been imported into the Application Catalog</td>
</tr>
<tr>
<td>iOS mobile app (public store)</td>
<td></td>
<td>A link to an iOS mobile app in the Apple Store that has been imported into the Application Catalog</td>
</tr>
<tr>
<td>Windows Store mobile app</td>
<td></td>
<td>Microsoft Windows Store mobile app (.appx) that has been imported into the Application Catalog</td>
</tr>
<tr>
<td>Google Android mobile app</td>
<td></td>
<td>Google Android mobile app (.apk) that has been imported into the Application Catalog</td>
</tr>
</tbody>
</table>

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### Table 6-24 • Application Manager Tree Icons (cont.)

<table>
<thead>
<tr>
<th>Name</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Google Android mobile app (public store)</td>
<td><img src="image" alt="Icon" /></td>
<td>A link to a Google Android mobile app in the Google Play Store that has been imported into the Application Catalog.</td>
</tr>
<tr>
<td>Web application</td>
<td><img src="image" alt="Icon" /></td>
<td>Imported web application (.htm, .html), which you can test for browser compatibility. You can import a local web application by specifying its root page or its virtual directory, or a deployed web application by specifying its URL.</td>
</tr>
<tr>
<td>Legacy application</td>
<td><img src="image" alt="Icon" /></td>
<td>A legacy application (.exe) that has been imported into the Application Catalog.</td>
</tr>
<tr>
<td>Unresolved question overlay</td>
<td><img src="image" alt="Icon" /></td>
<td>An “!” overlay on an icon indicates that the package has an unresolved question with its associated files (or that one of an application’s deployment types has an unresolved question with its associated files). One or more files, transforms, or patch files associated with a package is either missing from the original import directory or its last modified date does not match the last modified date stored in the Application Catalog. When a package icon with this overlay is selected, a message appears in the view identifying the files in question and prompting you to take action to resolve the problem. For transforms, it is either missing from the original import directory or its last modified date does not match the last modified date stored in the Application Catalog.</td>
</tr>
<tr>
<td>Software Repository overlay</td>
<td><img src="image" alt="Icon" /></td>
<td>This overlay icon indicates that the package is managed within the Software Repository. This overlay icon is only displayed in Application Manager.</td>
</tr>
<tr>
<td>Checked out overlay</td>
<td><img src="image" alt="Icon" /></td>
<td>This overlay icon indicates that the package is managed within the Software Repository and is checked out. This overlay icon is only displayed in Application Manager.</td>
</tr>
<tr>
<td>OS Snapshot</td>
<td><img src="image" alt="Icon" /></td>
<td>On Environment tab. An OS snapshot, which is a file representing a particular computer system’s contents.</td>
</tr>
<tr>
<td>OS Security Patch</td>
<td><img src="image" alt="Icon" /></td>
<td>On Environment tab. Click to open the Patch view, which displays information about the selected OS Security Patch.</td>
</tr>
<tr>
<td>Enterprise Policy Configuration file</td>
<td><img src="image" alt="Icon" /></td>
<td>On Environment tab. Click to open the Enterprise Policy View view, which displays information about the selected Enterprise Policy Configuration.</td>
</tr>
</tbody>
</table>
### Application Manager Subnode Icons

When you select a subnode of package in the Application Manager tree, you see specialized views that provide information on that package. The subnodes that are available for a package depend upon which tab of the ribbon is selected (Catalog or Test Center).

#### Catalog Tab Subnodes

The following subnodes are available on the Catalog tab:

**Table 6-25 • Application Manager Subnode Icons / Catalog Tab**

<table>
<thead>
<tr>
<th>Name</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extended Attributes</td>
<td>![Icon]</td>
<td>Click to display the optional Extended Attributes associated with the package. See <a href="#">Extended Attributes View (Packages)</a> for more information.</td>
</tr>
<tr>
<td>App-V History</td>
<td>![Icon]</td>
<td>Click to open a view which lists an entry for each time this App-V package has been saved.</td>
</tr>
<tr>
<td>Dependencies</td>
<td>![Icon]</td>
<td>Click to display the Dependencies associated with the package. See <a href="#">Dependencies View</a> for more information.</td>
</tr>
<tr>
<td>Files/Components, Files/Directories</td>
<td>![Icon]</td>
<td>Click to display the Files/Components or Files/Directories view for this package.</td>
</tr>
<tr>
<td>INI File Changes</td>
<td>![Icon]</td>
<td>Click to display the INI File Changes View, listing any INI file changes made by the product.</td>
</tr>
</tbody>
</table>

**Note** • This information applies to App-V 4.x packages.

**Note** • This information does not apply to App-V 5 packages.

**Note** • Windows Installer packages only.
<table>
<thead>
<tr>
<th>Name</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registry</td>
<td>![Registry icon]</td>
<td>Click to display any registry entries created or changed by the package.</td>
</tr>
<tr>
<td>Shortcuts</td>
<td>![Shortcuts icon]</td>
<td>Click to display any shortcuts created by the package.</td>
</tr>
<tr>
<td>File Type</td>
<td>![File Type icon]</td>
<td>App-V packages only. Click to view a list of the file type associations for this App-V package.</td>
</tr>
<tr>
<td>Associations</td>
<td>![File Type icon]</td>
<td>App-V packages only. Click to display the environment variables used in this App-V package.</td>
</tr>
<tr>
<td>Environment</td>
<td>![Environment icon]</td>
<td>App-V packages only. Click to display the environment variables used in this App-V package.</td>
</tr>
<tr>
<td>Variables</td>
<td>![Environment icon]</td>
<td>App-V packages only. Click to display the environment variables used in this App-V package.</td>
</tr>
<tr>
<td>Merge Modules</td>
<td>![Merge Modules icon]</td>
<td>Click to display any merge modules included the package.</td>
</tr>
<tr>
<td>Catalog History</td>
<td>![Catalog History icon]</td>
<td>Click to view a list of logged events for the selected package.</td>
</tr>
<tr>
<td>Tables</td>
<td>![Tables icon]</td>
<td>Click to view the data for a given package in the Application Catalog.</td>
</tr>
<tr>
<td>Components</td>
<td>![Components icon]</td>
<td>Merge modules on Merge Modules tab. Select to display any components created or changed by the merge module.</td>
</tr>
<tr>
<td>Dependency</td>
<td>![Dependency icon]</td>
<td>Merge modules on Merge Modules tab. Select to display any dependencies in the merge module.</td>
</tr>
<tr>
<td>Exclusion</td>
<td>![Exclusion icon]</td>
<td>Merge modules on Merge Modules tab. Select to display any exclusions in the merge module.</td>
</tr>
<tr>
<td>Files</td>
<td>![Files icon]</td>
<td>Merge modules on Merge Modules tab. Select to display any files in the merge module.</td>
</tr>
<tr>
<td>Products</td>
<td>![Products icon]</td>
<td>Merge modules on Merge Modules tab. Select to display any products in the Application Catalog that use the merge module.</td>
</tr>
</tbody>
</table>
Test Center Tab Subnodes

The following subnodes are available on the Test Center tab:

<table>
<thead>
<tr>
<th>Name</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patch Impacts</td>
<td><img src="image" alt="Icon" /></td>
<td>Click to access the Windows Installer package's Patch Impacts Analysis View, which lists patches for which there is patch impact data persisted against the product, and identifies the patch that caused the impact.</td>
</tr>
</tbody>
</table>

**Note** • Windows Installer packages only.

| Associated Patches | ![Icon](image) | Click to display the product’s Associated Patches View, which displays a list of imported patches that, if installed, would update the selected package. |

**Note** • Windows Installer packages only.

Context Menus

Application Manager includes several context menus which can be accessed by right-clicking on nodes on the Products, Merge Modules, and Environment tabs. These menus provide specific functionality in relation to what is clicked and what tab of the ribbon is selected (Catalog or Test Center).

- Groups and Applications
- Packages

**Note** • This topic lists the context menu commands available on the Application Manager Products tab. However, commands that are only available on the Environment or Merge Modules tabs are also noted.

Groups and Applications

The context menu that is displayed when a group or application is selected varies depending upon whether the Catalog tab or the Test Center tab of the ribbon is selected.
**Catalog Tab of Ribbon**

When you right-click on a group or application in the Application Manager tree, the following commands are available through the context menu when the **Catalog** tab of the ribbon is selected.

**Table 6-27 • Group/Application Context Menu Commands / Catalog Tab**

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Import / Import Package</td>
<td>Select this option to launch the Import Wizard to import Windows Installer and virtual packages into the Application Catalog.</td>
</tr>
<tr>
<td>Distribute Group /</td>
<td>Select to publish an application or group of applications to Configuration Manager. For more information, see Publishing Packages to Microsoft System Center Configuration Manager.</td>
</tr>
<tr>
<td>Distribute Application</td>
<td></td>
</tr>
<tr>
<td>Launch Conversion</td>
<td>Select to open the Conversion Wizard, where you can upgrade App-V 4.x packages to App-V 5.0 format, or can convert a Windows Installer package to a virtual application. For more information, see Using the Conversion Wizard to Create and Upgrade Virtual Packages.</td>
</tr>
<tr>
<td>Wizard</td>
<td></td>
</tr>
<tr>
<td>New Group</td>
<td>Creates a new group within the selected group.</td>
</tr>
<tr>
<td>Rename</td>
<td>Allows you to rename the selected group or application.</td>
</tr>
<tr>
<td>Copy</td>
<td>Used in conjunction with the <strong>Paste</strong> command to enable you to share packages with multiple groups. See Copying and Sharing Packages in the Application Catalog.</td>
</tr>
<tr>
<td>Paste</td>
<td>Used in conjunction with the <strong>Copy</strong> command to enable you to share packages with multiple groups. See Copying and Sharing Packages in the Application Catalog.</td>
</tr>
<tr>
<td>Delete</td>
<td>Removes the selected group/application from the Application Catalog, including all of its contents.</td>
</tr>
<tr>
<td>Find</td>
<td>Select to perform a search for data in the various tables of the Application Catalog. See Searching an Application Catalog for more information.</td>
</tr>
<tr>
<td>Properties</td>
<td>Opens the <strong>Properties</strong> dialog box.</td>
</tr>
</tbody>
</table>
Test Center Tab of Ribbon

When you right-click on a group or application in the Application Manager tree, the following commands are available through the context menu when the Test Center tab of the ribbon is selected:

Table 6-28 • Group/Application Context Menu Commands / Test Center Tab

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Execute Tests</td>
<td>Select to perform application compatibility and best practices testing on the packages in the selected group or application. Tests from the following test groups are run, depending upon the selections made on the Select Tests to Execute dialog box:</td>
</tr>
<tr>
<td></td>
<td>• Operating System Compatibility</td>
</tr>
<tr>
<td></td>
<td>• Browser Compatibility</td>
</tr>
<tr>
<td></td>
<td>• Remote Application Publishing Compatibility</td>
</tr>
<tr>
<td></td>
<td>• Best Practices and Risk Assessment</td>
</tr>
<tr>
<td></td>
<td>• Application Virtualization Compatibility</td>
</tr>
<tr>
<td>Resolve Issues</td>
<td>Select to resolve all detected issues for which an automatic resolution is available.</td>
</tr>
<tr>
<td>Launch Conflict Wizard</td>
<td>Select to launch the Conflict Wizard to perform conflict analysis on the packages in the selected group or application. The Conflict Wizard opens directly to the Target Information panel.</td>
</tr>
<tr>
<td>Launch Patch Impact Analysis Wizard</td>
<td>Launches the Patch Impact Analysis Wizard, which you can use to identify conflicts between Microsoft operating system patches and packages or OS Snapshots in the Application Catalog.</td>
</tr>
</tbody>
</table>

Packages

The context menu that is displayed when a package is selected varies depending upon whether the Catalog tab or the Test Center tab of the ribbon is selected.

Catalog Tab of Ribbon

When you right-click on a package in the Application Manager tree, the following commands are available through the context menu when the Catalog tab of the ribbon is selected:

Table 6-29 • Package Context Menu Commands / Catalog Tab

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reimport Package</td>
<td>Select to reimport the selected package into the Application Catalog.</td>
</tr>
</tbody>
</table>
### Table 6-29 • Package Context Menu Commands / Catalog Tab (cont.)

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Refresh Package</strong></td>
<td>Rather than waiting until the next scheduled automatic update is performed, select this option to manually re-import a Windows Installer or App-V package that is being monitored in a Remote Application Catalog.</td>
</tr>
<tr>
<td><strong>Auto Import</strong></td>
<td><em>Note</em> • Supported for Windows Installer packages only.</td>
</tr>
<tr>
<td><strong>Distribute Package</strong></td>
<td>Launch the Distribution Wizard.</td>
</tr>
<tr>
<td><strong>Dependency Wizard</strong></td>
<td>Launch the Dependency Wizard. For more information, see Specifying Package Dependencies Deployment Data.</td>
</tr>
<tr>
<td><strong>Edit with InstallShield</strong></td>
<td>Open this package in InstallShield Editor, where you can directly edit the package or create a transform.</td>
</tr>
<tr>
<td><strong>Edit with Virtual Package Editor</strong></td>
<td>Open this App-V package in Virtual Package Editor, where you can view and edit package data.</td>
</tr>
<tr>
<td><strong>Associate Package</strong></td>
<td>Manually associate a virtual package with its source Windows Installer package. See Associating a Virtual Package with its Source Windows Installer Package.</td>
</tr>
<tr>
<td><strong>Get Package To</strong></td>
<td>Use to get a copy of the virtual package from the Software Repository to a location you specify.</td>
</tr>
<tr>
<td></td>
<td><em>Note</em> • Supported for virtual packages only.</td>
</tr>
</tbody>
</table>
Table 6-29 • Package Context Menu Commands / Catalog Tab (cont.)

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associate with Workflow Manager Workflow Request</td>
<td>Launches the Associate with Workflow Manager Workflow Request dialog box, from which you can pick a package in Workflow Manager with which to associate the extended attribute data for the selected product.</td>
</tr>
</tbody>
</table>

*Note* • Supported for Windows Installer packages only.

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check Out</td>
<td>Check out the package from the Software Repository.</td>
</tr>
<tr>
<td>Check In As</td>
<td>Check in the package to the Software Repository as either a new package version or overwriting the existing version.</td>
</tr>
<tr>
<td>Cancel Check Out</td>
<td>Cancel the check out of the package from the Software Repository.</td>
</tr>
<tr>
<td>Get Latest Version</td>
<td>Select if you want to get a copy of a package that is in the Software Repository, but you do not want to check it out. The package and all of its associated files will then be copied to the user’s profile directory.</td>
</tr>
<tr>
<td>Rename</td>
<td>Rename the selected package.</td>
</tr>
<tr>
<td>Delete</td>
<td>When an application is selected, selecting Delete deletes the application and all of its deployment types. When a Windows Installer or virtual package is selected, you have the following options:</td>
</tr>
<tr>
<td></td>
<td>• Package—Removes the product from the current Application.</td>
</tr>
<tr>
<td></td>
<td>• Package from all Applications—Removes the package from all Applications and removes it from the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>• All Extended Attributes—Removes all extended attributes from the selected package.</td>
</tr>
<tr>
<td></td>
<td>• History Log Information—Removes all change history data for the selected package.</td>
</tr>
<tr>
<td></td>
<td>• Package Association—Removes association with Windows Installer package. (Virtual packages only.)</td>
</tr>
<tr>
<td></td>
<td>When a patch is selected on the Environment tab, you have the following options:</td>
</tr>
<tr>
<td></td>
<td>• Patch</td>
</tr>
<tr>
<td></td>
<td>• Patch from all Groups</td>
</tr>
<tr>
<td></td>
<td>• Patch Impact Data</td>
</tr>
<tr>
<td></td>
<td>When a merge module is selected on the Merge Modules tab, clicking Delete deletes the merge module from the Application Catalog.</td>
</tr>
<tr>
<td>Find</td>
<td>Select to perform a search for data in the various tables of the Application Catalog. See Searching an Application Catalog for more information.</td>
</tr>
</tbody>
</table>
Table 6-29 • Package Context Menu Commands / Catalog Tab (cont.)

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Import Merge Module</td>
<td>Launches the Import Wizard directly to the MSM Source Information panel.</td>
</tr>
</tbody>
</table>

*Note • Available when you select the root-level Merge Modules node or an individual merge module in the Merge Modules tab.*

Test Center Tab of Ribbon

When you right-click on a package in the Application Manager tree, the following commands are available through the context menu when the Test Center tab of the ribbon is selected:

Table 6-30 • Package Context Menu Commands / Test Center Tab

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Execute Tests**     | Select to perform application compatibility and best practices testing on the selected package. Tests from the following test groups are run, depending upon the selections made on the Select Tests to Execute dialog box:  
  - Operating System Compatibility  
  - Browser Compatibility  
  - Best Practices and Risk Assessment  
  - Application Virtualization Compatibility  
  - Remote Application Publishing Compatibility |
| **Resolve Issues**    | Select to resolve all detected issues for which an automatic resolution is available.                                                       |
| **Launch Conflict Wizard** | Launches the Conflict Wizard directly to the Target Information panel.                                                                     |
| **Launch Patch Impact Analysis Wizard** | Launches the Patch Impact Analysis Wizard, which you can use to identify conflicts between Microsoft patches and packages and OS Snapshots in your Application Catalog. |
| **Generate Report**    | Select to generate a Patch Report for that patch.                                                                                           |

*Note • Available only when an OS security patch is selected on the Environment tab.*
Output Window

When processes are performed on items in the Application Catalog or when a search is performed, the output messages and results of those wizards are displayed in the various tabs of the Output Window.

Table 6-31 • Output Window Tabs

<table>
<thead>
<tr>
<th>Tab</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Output Tab</strong></td>
<td>When testing is performed, messages are displayed in this tab.</td>
</tr>
</tbody>
</table>
| **Patch Impact Tab**   | After the Patch Impact Analysis Wizard is run to identify conflicts between a Microsoft patch and a Windows Installer package or OS Snapshot, all of the impacts that were generated are listed in a table format. Each table row lists the following information:  
  - **Patch**—Name of the patch that caused the conflict.  
  - **Product**—Name of the impacted product.  
  - **Type**—The type of impact.  
  - **Description**—Description of the conflict that was found between the patch and the product.  

  The following is an example of a conflict description:  
  
  Package 'windowsXP v5.00' uses version '6.0.9589' of file 'SystemFolder\expsrv.dll' but Patch 'windows2000-KB837001-x86-ENU' uses version '6.0.72.9589' of the same file

  If you double-click on a row in this window, the conflicting file on the target product that is being impacted by the patch will be displayed and highlighted in the Tables View.

  For further information on the impacts generated by the Patch Impact Analysis, you may want to generate a Patch Report, or view the Product tab's Patch Impacts Analysis View, Dependencies View, and Associated Patches View. See Analyzing the Impact of Installing a Microsoft Operating System Patch for more information. |
| **Search Results Tab** | When Find is used to search for data in Application Catalog tables, the data that is found is displayed in this tab, in the following format: |

<table>
<thead>
<tr>
<th>Search Results</th>
<th>Table Name</th>
<th>Column Name</th>
<th>Column Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package Reader</td>
<td>cmsisActionText</td>
<td>Action</td>
<td>Rollback</td>
</tr>
<tr>
<td>Adobe Reader 8</td>
<td>cmsisActionText</td>
<td>Action</td>
<td>RollbackCleanup</td>
</tr>
<tr>
<td>Adobe Reader 8</td>
<td>cmsisActionText</td>
<td>Action</td>
<td>RollbackCleanup</td>
</tr>
<tr>
<td>Ad-Aware SE Personal</td>
<td>cmsisActionText</td>
<td>Action</td>
<td>Rollback</td>
</tr>
<tr>
<td>Ad-Aware SE Personal</td>
<td>cmsisActionText</td>
<td>Action</td>
<td>Rollback</td>
</tr>
<tr>
<td>Adobe Photoshop Elements</td>
<td>cmsisActionText</td>
<td>Action</td>
<td>Rollback</td>
</tr>
</tbody>
</table>

60 occurrence(s) of Rollback have been found. |
Chapter 6 Managing Applications and Application Catalog Databases

Reference

Application Manager Report Center Tab

Edition • The Report Center tab is included with AdminStudio Enterprise Edition.

On the Report Center tab, AdminStudio provides a wide array of reports containing Application Catalog summary information on the Windows Installer and App-V packages in your Application Catalog, giving you insight into the readiness of those packages for distribution and for conversion to virtual packages.

These reports include test results from operating system compatibility, browser compatibility testing, best practices testing, application conflict testing, and remote application publishing compatibility. They also include information about the App-V packages in your Application Catalog, as well as Microsoft System Center Configuration Manager deployment information.

For more information, see Viewing Application Testing and Analysis Reports on the Report Center Tab.

Products Tree/Catalog Tab Views

The following views are displayed when the Application Manager Products tree is selected and the Catalog tab is selected in the ribbon.

- Group View
- Application View
- Catalog Deployment Type View
- Catalog Deployment Type View Subnode Views

Group View

The Group view, which is displayed on the right side of Application Manager whenever a group is selected, consists of pie charts that summarize the following information in the selected group:

- Composition—Displays the number of subgroups, applications, and packages in the selected group.
- Packages—Displays the number of packages in each of the following categories: installers (Windows Installer packages and legacy installers), virtual packages, mobile apps, web applications, and other.
- Deployments—Displays the number of packages that are deployed
- Virtualizable—Displays the number of virtual packages.
Figure 6-57: Catalog Tab / Group View

If you select an application or package in the Group View, properties for that application or package are displayed in the right pane.

Application View

When the Catalog tab is selected in the Application Manager ribbon and an application is selected in the tree, the Application View opens, which provides summary information about the application, deployment data for each of its deployment types, dependencies/supersedences information, and Microsoft System Center Configuration Manager and/or Citrix XenApp deployment status. Much of this information is used during deployment to Microsoft System Center Configuration Manager.

The Application View presents this information on the following tabs:

- General Information Tab
- Deployment Types Tab
- References Tab
- Deployment Status Tab
- App Portal Information Tab
- XenApp Deployment Types Tab
- Altiris Deployment Types Tab
- AirWatch Deployment Types Tab
General Information Tab

The **General Information** tab of the **Application View** lists summary information about the application that AdminStudio gathered during package import. Click in the **Value** column to edit a value.

![Application View / General Information Tab](image)

**Figure 6-58:** Application View / General Information Tab

The **General Information** tab of the **Application View** includes the following properties:

**Table 6-32 • General Information Tab of Application View**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrator comments</td>
<td>Comments related to this application, possibly regarding support for this application.</td>
</tr>
<tr>
<td>Manufacturer</td>
<td>Manufacturer of the application, as discovered from its deployment types.</td>
</tr>
<tr>
<td>Software version</td>
<td>Version of the application, as discovered from its deployment types.</td>
</tr>
</tbody>
</table>
Table 6-32 • General Information Tab of Application View

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| Date published                   | The purpose of this field is to display the date the application was published to System Center 2012 Configuration Manager. When you create an application in Application Manager (usually by importing a package), this field is left blank.  
  - If you do not enter a value in this field, when you publish the application to System Center 2012 Configuration Manager, this field will be automatically updated to display the published date.  
  - If you enter a value in this field, and then publish the application to System Center 2012 Configuration Manager, the date that you entered will be listed as the published date in Configuration Manager. |
| Install from Install Application task sequence | Select True to deploy this application when deploying an operating system, as part of an Install Application task sequence. Select False to install this application manually. |
| Distribution priority            | When you are sending multiple packages to a distribution point, those packages are sent in priority order, with higher priority packages being sent first. Use this property to specify a package's priority. The following options are available:  
  - High  
  - Medium  
  - Low |
| Distribute to preferred DP       | To enable on-demand content distribution to preferred distribution points, select True. When enabled, the content is distributed to all preferred distribution points in the list when a client requests the content for the package and the content is not available on any preferred distribution points. |
| Prestaged DP settings            | Select one of the following options to specify how you want to distribute content to prestaged distribution points:  
  - Automatically download content when packages are assigned to DP—Select to ignore the prestage settings and distribute content to the distribution point.  
  - Download only content changes to the DP—Select to prestage the initial content to the distribution point, and then distribute content changes to the distribution point.  
  - Manually copy the content in this package to the DP—Select to always prestage content on the distribution point. (Default) |
| Display supersedes information to user | Set this option to True to allow users to see deployments for this application and all applications that it supersedes in the Application Catalog. This may result in the user installing multiple applications on the same device, if the requirements for these applications are met. |
### Table 6-32 • General Information Tab of Application View

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| Distribution point groups | Specify the System Center 2012 Configuration Manager distribution point groups to which this application’s content will be distributed.  

*Note* • If AdminStudio is integrated with App Portal, this is a required field. If no distribution point group is entered, the App Portal administrator will be required to manually enter this information in System Center Configuration Manager before App Portal will be able to distribute this application.

<table>
<thead>
<tr>
<th>Localized description</th>
<th>Description of this application written in the language of the target user.</th>
</tr>
</thead>
<tbody>
<tr>
<td>User documentation</td>
<td>Location of documentation provided with this application.</td>
</tr>
<tr>
<td>Icon file</td>
<td>Icon used in the Application Manager tree to represent this application. Click the browse button to open the Change Icon dialog box to specify a different icon by selecting an .exe, .dll, or .ico file.</td>
</tr>
<tr>
<td>Classification</td>
<td>Identifies whether this is a <strong>Client</strong> or <strong>Server</strong> application, or whether the application classification is <strong>Unknown</strong>. By default, this property is set to <strong>Client</strong> for all applications.</td>
</tr>
</tbody>
</table>
| Flexera Identifier    | A unique identifier assigned to applications by the FlexNet Manager Suite and stored in its libraries. The FlexNet Manager Suite Application Recognition Library uniquely identifies over 110,000 applications (including multiple versions and editions) from over 14,000 publishers.  
The Flexera Identifier key is used to link application information from Application Manager with application information in App Portal and FlexNet Manager Suite.  

*Note* • A single Flexera Identifier represents an application and all of its deployment types.  

*Note* • This field is only populated with a Flexera Identifier if you have entered valid Flexera Service Gateway connection information on the Application Manager **Options** dialog box. For a description of the possible informational messages that could appear in this field, see Flexera Identifier Messages.
Flexera Identifier Messages

When packages are imported into the Application Catalog, or when you click the FlexNet Manager Platform button on the Flexera Service Gateway (FSG) tab of the Application Manager Options dialog box, AdminStudio queries FlexNet Manager Suite for the Flexera Identifier of the imported applications, and messages are returned.

Information on an individual application’s Flexera Identifier is displayed in the Flexera Identifier field on the General Information tab of the Application View.

Information on messages relating to an application’s Flexera Identifier and communicating with FlexNet Manager Suite are described in the following sections:

- Flexera Identifier Field Messages
- Flexera Service Gateway (FSG) Tab of Options Dialog Box / Import Wizard Messages

Flexera Identifier Field Messages

The following messages are displayed in the Flexera Identifier field on the General Information tab of the Application View for an individual application.

<table>
<thead>
<tr>
<th>Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Blank]</td>
<td>Connection information to the Flexera Service Gateway is not entered on the Flexera Service Gateway (FSG) tab of the Application Manager Options dialog box.</td>
</tr>
<tr>
<td><code>arl://MGS-APP-nnnnnnnnnnn</code></td>
<td>Indicates that a matching Flexera Identifier was found in the FlexNet Manager Suite Application Recognition Library (ARL).</td>
</tr>
<tr>
<td>Flexera Identifier not found</td>
<td>Indicates that a Flexera Identifier was not found in the FlexNet Manager Suite ARL.</td>
</tr>
<tr>
<td>Multiple applications detected</td>
<td>Indicates that because a Windows Installer package has multiple software tags, AdminStudio did not query FlexNet Manager Suite for a Flexera Identifier.</td>
</tr>
</tbody>
</table>

Flexera Service Gateway (FSG) Tab of Options Dialog Box / Import Wizard Messages

The following messages related to obtaining application Flexera Identifiers are listed on the Flexera Service Gateway (FSG) tab of the Options dialog box and in the messages displayed on the Running the Import panel of the Import Wizard:

<table>
<thead>
<tr>
<th>Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flexera Identifier: <code>arl://MGS-APP-00000034807</code></td>
<td>Appears in the Running the Import panel of the Import Wizard when the Flexera Identifier for the imported package is successfully found.</td>
</tr>
</tbody>
</table>
Table 6-34 • Flexera Identifier Messages on Options Dialog Box / Import Wizard

<table>
<thead>
<tr>
<th>Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Error while fetching Flexera Identifier</td>
<td>Appears in the Running the Import panel of the Import Wizard when one of the following occurs:</td>
</tr>
<tr>
<td>• FlexNet Manager Suite is not registered with the Flexera Service Gateway.</td>
<td></td>
</tr>
<tr>
<td>• FlexNet Manager Suite web service is not available.</td>
<td></td>
</tr>
<tr>
<td>• Logged-in user does not have access to the FlexNet Manager Suite web service.</td>
<td></td>
</tr>
<tr>
<td>Flexera Identifier has not been assigned for this application</td>
<td>Appears in the Running the Import panel of the Import Wizard when a Flexera Identifier was not found in the FlexNet Manager Suite ARL for that application.</td>
</tr>
<tr>
<td>Not synchronized with FlexNet Manager Platform</td>
<td>Is displayed on the Options dialog box after you have upgraded an existing Application Catalog that was created using a version of AdminStudio prior to 11.5 SP2.</td>
</tr>
</tbody>
</table>

**Note** • When you click the FlexNet Manager Platform button on the Flexera Service Gateway (FSG) tab of the Application Manager Options dialog box, AdminStudio first searches the ARL for an application’s first Windows Installer package. If a Flexera Identifier is found, that ID is used. If a Flexera Identifier is not found for the Windows Installer package, AdminStudio then searches the ARL for the application’s first App-V package, and if that is also not found, it searches for the application’s first .exe file. If that is also not found, AdminStudio searches the ARL for the application’s deployment type that was imported first.
Deployment Types Tab

The **Deployment Types** tab of the **Application View** lists data for all of the application's deployment types. It contains the same information that is displayed on the **Deployment Data Tab** for each of its associated deployment types (packages).

### Compressed View

The compressed view of the **Deployment Data** tab of the **Application View** lists the application's associated packages.

![Figure 6-59: Application View / Deployment Types Tab (Compressed)](image)

The compressed view of the **Deployment Types** tab of the **Application View** includes the following properties:

**Table 6-35 • Application View / Deployment Types Tab (Compressed)**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of the package (deployment type).</td>
</tr>
<tr>
<td>Type</td>
<td>Indication of the package's deployment type: MSI, App-V, Citrix, or ThinApp.</td>
</tr>
<tr>
<td>Priority</td>
<td>Indicates the package's priority ranking among the application's other packages.</td>
</tr>
</tbody>
</table>
Expanded View

When you click the plus sign next to a package name, it expands to list the same deployment information that is displayed on the Deployment Data tab of the Catalog Deployment Type View for the selected package.

![Figure 6-60: Application View / Deployment Types Tab (Expanded)](image)

For a description of the properties displayed on these subtabs for each of an application’s packages, see Deployment Data Tab.
References Tab

On the **References** tab of the **Application View**, you can view a list of packages that are dependent upon this application or that supersede this application.

![Application View / References Tab](image)

**Figure 6-61**: Application View / References Tab

These dependencies are defined on the **Dependencies** and **Supersedence** subtabs of the **Deployment Data** tab of the **Catalog Deployment Type View** for a selected package. If another package has specified that it is dependent upon or supersede to this package, that package will be listed here.

For more information, see **Specifying Package Dependencies Deployment Data** and **Specifying Package Supersedences Deployment Data**.

The **References** tab of the **Application View** includes the following properties:

**Table 6-36 • Application View / References Tab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Relationship Type</strong></td>
<td>Select one of the following:</td>
</tr>
<tr>
<td><strong>Applications that supersed this application</strong>—Select to view applications that contain a package which supersedes a package in this application. If both packages were installed on a target machine, the supersedent package would be used.</td>
<td></td>
</tr>
<tr>
<td><strong>Applications that depend on this application</strong>—Select to view applications that contain a package which is dependent upon a package in this application. In order to run properly, the dependent package requires that the package that it is dependent upon be installed on the same target machine</td>
<td></td>
</tr>
</tbody>
</table>
Deployment Status Tab

The Deployment Status tab of the Application View lists data from System Center Configuration Manager that is specific to this application, not to its deployment types. The data is read from the active System Center Configuration Manager server that has been specified on the Server Options > Distribution System tab of the Application Manager Options dialog box.

**Note** • If Application Manager is unable to establish an active link to the System Center Configuration Manager server, then a message indicating that there is no active connection will be displayed.

### Table 6-36 • Application View / References Tab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of application that contains a package that is dependent upon or supersedent to this application.</td>
</tr>
<tr>
<td>Current Deployment Type</td>
<td>Name of the deployment type of this application that is involved in this supersedence or dependency relationship.</td>
</tr>
<tr>
<td>Referring Deployment Type</td>
<td>Name of the deployment type of the referring application that is involved in this supersedence or dependency relationship.</td>
</tr>
</tbody>
</table>
Figure 6-62: Application View / Deployment Status Tab

The **Deployment Status** tab of the **Application View** includes the following properties:

### Table 6-37 • Application View / Deployment Status Tab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server</strong></td>
<td>Name of server where this application has been published.</td>
</tr>
<tr>
<td><strong>Site Code</strong></td>
<td>Site code of the System Center 2012 Configuration Manager server where this application has been published.</td>
</tr>
</tbody>
</table>
### Status

Indicates the status of the application on the System Center 2012 Configuration Manager server as **Active** or **Retired**.

You can retire or reinstate an application in System Center 2012 Configuration Manager by changing this value, without even being required to republish the application.

To change an application's status on System Center 2012 Configuration Manager select one of the following options:

- **Retire**—Select this option to make this application unavailable for distribution by System Center 2012 Configuration Manager.
- **Active**—Select this option to reinstate this application, making a formerly retired application once again available for distribution by System Center 2012 Configuration Manager.

**Note** • When you retire an application, it is no longer available for deployment but the application and any deployments of the application are not deleted. Existing copies of this application that have been installed on client computers will not be removed. If an application that has no deployments is retired, it will be deleted from the Configuration Manager console after 60 days. However, any installed copies of the application are not removed.

**Note** • If the application has not been published to System Center 2012 Configuration Manager, the following message will be displayed:

`Not published to System Center Configuration Manager`

### Table 6-37 • Application View / Deployment Status Tab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Status</strong></td>
<td>Indicates the status of the application on the System Center 2012 Configuration Manager server as <strong>Active</strong> or <strong>Retired</strong>.</td>
</tr>
<tr>
<td><strong>Is Deployable</strong></td>
<td>Indicates whether the application is ready to be deployed by System Center Configuration Manager. Values are <strong>True</strong> or <strong>False</strong>.</td>
</tr>
<tr>
<td><strong>Is Deployed</strong></td>
<td>Indicates whether the application has been deployed by System Center Configuration Manager. Values are <strong>True</strong> or <strong>False</strong>.</td>
</tr>
<tr>
<td><strong>Deployments</strong></td>
<td>Number of times this application has been deployed by System Center Configuration Manager.</td>
</tr>
<tr>
<td><strong>Devices With App</strong></td>
<td>Number of machines that this application has been successfully deployed to by System Center Configuration Manager.</td>
</tr>
<tr>
<td><strong>Devices With Failure</strong></td>
<td>Number of machines that System Center Configuration Manager attempted to deploy this application to but was unsuccessful.</td>
</tr>
<tr>
<td><strong>Users With App</strong></td>
<td>Number of users this application has been successfully deployed to by System Center Configuration Manager.</td>
</tr>
</tbody>
</table>
App Portal Information Tab

If AdminStudio and App Portal are integrated (by being connected to the same Flexera Service Gateway), the App Portal Information tab is displayed on the Application View.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Users With Failure</td>
<td>Number of users that System Center Configuration Manager attempted to deploy this application to but was unsuccessful.</td>
</tr>
<tr>
<td>Revision</td>
<td>Revision of application.</td>
</tr>
</tbody>
</table>

Table 6-37 • Application View / Deployment Status Tab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>Google Earth 4.1.7075.4459</td>
</tr>
<tr>
<td>Categories</td>
<td>Software, Google</td>
</tr>
<tr>
<td>Template</td>
<td>Google application</td>
</tr>
<tr>
<td>Keywords</td>
<td>map, navigation, utility, viewer</td>
</tr>
<tr>
<td>Brief Description</td>
<td>Street View, Earth, Sky, Universe</td>
</tr>
<tr>
<td>Long Description</td>
<td>Google Earth puts a planet’s worth of imagery and other geographic information right on your desktop. Whether it’s local points of interest such as local restaurants, hospitals, schools, and more.</td>
</tr>
</tbody>
</table>

Figure 6-63: App Portal Information Tab

On this tab, you can control whether or not an App Portal catalog item is automatically created when you publish this application to System Center 2012 Configuration Manager or Symantec Altiris Server, and you can also specify the following App Portal catalog item information:

- Catalog Item Category
- Catalog Item Template
- Search Keywords
- Brief Description and Long Description
The **App Portal Information tab** includes the following properties:

**Table 6-38 • App Portal Information Tab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Title**      | (Read only) This field is a concatenation of the application’s **Manufacturer** and **Software version** fields on the **General Information** tab with the application name in the Application Manager tree.  
This field simulates the same concatenation that App Portal will perform in order to fill in the **Title** field on the **General > Title & Description** tab of the App Portal **Catalog Item Properties** dialog box when this application is published to an App Portal-linked distribution system.  
*Note • The value in the App Portal **Title** field will identify the application in the App Portal storefront, as shown in Brief Description.* |
| **Categories** | (Required) Click the browse button in this field to open the **Categories** dialog box, where you can both indicate that you want to automatically create an App Portal catalog item when this application is published (by selecting the **Notify Flexera Software App Portal on publish of current Application** option), and specify the App Portal category or categories the catalog item will appear in. After a category is selected, it will be listed in this field.  
*Note • For more information, see Categories Dialog Box.* |
| **Template**   | (Optional) In App Portal, you can use templates to automatically assign a defined set of properties to a catalog item. All of the templates defined in your installation of App Portal are listed in this field. Select a template from the list to apply it to the catalog item that will be created when this application is published to an App Portal-linked distribution system.  
*TIP • For catalog items that require a complex set of properties, it would be beneficial to create an App Portal template that contains all of those settings and properties. Then, whenever a new catalog item is created, properties and settings can be automatically loaded by selecting that template.* |
Keywords

(Optional) In App Portal, end users can search for a catalog item by performing a search on the **Browse Catalog** tab. To assist in that search, keywords can be assigned to a catalog item.

To assign keywords to the catalog item that will be created when this application is published to an App Portal-linked distribution system, click the browse button to open the **Keywords** dialog box, where you can create and assign keywords.

**Note** • For more information, see Keywords Dialog Box and Edit Keywords Dialog Box. Also see Specifying Catalog Item Keywords.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brief Description</td>
<td>(Optional) When you view an App Portal catalog item on the <strong>Browse Catalog</strong> tab, the catalog item's <strong>Title</strong>, <strong>Brief Description</strong>, and <strong>Full Description</strong> properties are displayed. In these fields, enter the text that you want to use for the App Portal <strong>Brief Description</strong> and <strong>Long (Full) Description</strong> for this application. <strong>Note</strong> • For an example of how the Brief and Long (Full) description is displayed in App Portal, see Creating a General Catalog Item in the App Portal Help Library.</td>
</tr>
</tbody>
</table>
XenApp Deployment Types Tab

The **XenApp Deployment Types** tab of the **Application View** lists Citrix XenApp data for all of the application’s deployment types. It contains the same information that is displayed on the **XenApp Deployment Data Tab** for each of its associated deployment types (packages).

**Compressed View**

The compressed view of the **XenApp Deployment Types** tab of the **Application View** lists the application’s associated packages. You can view XenApp data for the application’s App-V 4.x and Citrix XenApp packages.

![Application View / XenApp Deployment Types Tab (Compressed)](image)

**Figure 6-64:** Application View / XenApp Deployment Types Tab (Compressed)

The compressed view of the **XenApp Deployment Types** tab of the **Application View** includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of the package (deployment type).</td>
</tr>
</tbody>
</table>

*Note* • You can only view deployment data for an application’s App-V 4.x and XenApp packages. The application’s other deployment types will be listed on the **XenApp Deployment Types** tab, but no XenApp deployment information is displayed.

| Type | Indication of the package’s deployment type: MSI, AppV, Citrix, ThinApp, or Symantec. |
Expanded View

When you click the plus sign next to a package name, it expands to list the same deployment information that is displayed on the XenApp Deployment Data tab of the Catalog Deployment Type View for the selected package.

Figure 6-65: Application View / XenApp Deployment Types Tab (Expanded)

For a description of the properties displayed on these subtabs for each of an application’s packages, see XenApp Deployment Data Tab.
Altiris Deployment Types Tab

The **Altiris Deployment Types** tab of the **Application View** list Altiris data for all of the application’s deployment types. It contains the same information that is displayed on the **Altiris Deployment Data Tab** for each of its associated deployment types (packages).

**Compressed View**

The compressed view of the **Altiris Deployment Types** tab of the **Application View** lists the application’s associated packages. You can view Altiris data for the application’s Windows Installer, Symantec Workspace, VMware ThinApp and legacy installer packages.

![Application View / Altiris Deployment Types Tab (Compressed)](image)

**Figure 6-66: Application View / Altiris Deployment Types Tab (Compressed)**

The compressed view of the **Altiris Deployment Types** tab of the **Application View** includes the following properties:

**Table 6-40 • Application View / Altiris Deployment Types Tab (Compressed)**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of the package (deployment type).</td>
</tr>
</tbody>
</table>

*Note • You can only view deployment data for an application’s Windows Installer, Symantec Workspace, VMware ThinApp and legacy installer packages. The application’s other deployment types will be listed on the **Altiris Deployment Types** tab, but no Altiris deployment information is displayed.*
Expanded View

When you click the plus sign next to a package name, it expands to list the same deployment information that is displayed on the Altiris Deployment Data tab of the Catalog Deployment Type View for the selected package.

Table 6-40 • Application View / Altiris Deployment Types Tab (Compressed)

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Indication of the package’s deployment type, such as: MSI, AppV, Citrix XenApp Profile, ThinApp, or Symantec.</td>
</tr>
</tbody>
</table>

Figure 6-67: Application View / Altiris Deployment Types Tab (Expanded)

For a description of the properties displayed on these subtabs for each of an application’s packages, see Altiris Deployment Data Tab.
AirWatch Deployment Types Tab

The **AirWatch Deployment Types** tab of the **Application View** lists AirWatch data for all of the application’s Apple iOS (internal and public store) and Google Android (internal and public store) packages. It contains the same information that is displayed on the **AirWatch Deployment Data Tab** for each of its associated iOS and Android packages.

**Compressed View**

The compressed view of the **AirWatch Deployment Types** tab of the **Application View** lists the application’s associated packages. You can view AirWatch data for the application’s Apple iOS (internal and public store) and Google Android (internal and public store) packages.

![Figure 6-68: Application View / AirWatch Deployment Types Tab (Compressed)](image)

The compressed view of the **AirWatch Deployment Types** tab of the **Application View** includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of the package (deployment type).</td>
</tr>
</tbody>
</table>

**Note** • You can only view deployment data for an application’s Apple iOS (internal and public store) and Google Android (internal and public store) packages. If an application contains an iOS or Android package as well as a package of another deployment type, those other deployment types will be listed on the **AirWatch Deployment Types** tab, but no AirWatch deployment information will be displayed.
Expanded View

When you click the plus sign next to a package name, it expands to list the same deployment information that is displayed on the AirWatch Deployment Data tab of the Catalog Deployment Type View for the selected package.

![Application View / AirWatch Deployment Types Tab (Expanded)](image)

**Figure 6-69: Application View / AirWatch Deployment Types Tab (Expanded)**

For a description of the properties displayed on these subtabs for each of an application’s packages, see AirWatch Deployment Data Tab.

Extended Attributes Tab

If you want to record custom data for applications, you can define custom extended attributes and display those attributes on the Extended Attributes tab of the Application View.

To enable the Extended Attributes tab of the Application View, you need to open a provided sample ApplicationExtendedAttributes.SQL script file, edit that script file to define your application attributes, and then run that SQL script on your Application Catalog.

**Important** • For information on enabling the Extended Attributes tab and defining attributes, see Enabling Application Extended Attributes.

After you edit and run that SQL script, the extended attributes that you have defined are listed on the Extended Attributes tab.
**Important** • The **Extended Attributes** tab will only be visible for applications imported into the Application Catalog after the `ApplicationExtendedAttributes.SQL` script is run.

![Figure 6-70: Application View / Extended Attributes Tab](image)

**Catalog Deployment Type View**

When the **Catalog** tab is selected in the Application Manager ribbon and a package is selected in the tree, the **Catalog Deployment Type View** opens, which provides summary information about the package, its deployment data, and software ID tag information. The **Catalog Deployment Type View** presents this information on the following tabs:

- Package Information Tab
- Deployment Data Tab
- XenApp Deployment Data Tab
- Software Identification Tag Tab
- Altiris Deployment Data Tab
- AirWatch Deployment Data Tab
Package Information Tab

When you select a Windows Installer or virtual package in the tree and select the **Package Information** tab in the **Catalog Deployment Type View**, details about that package are displayed.

**Figure 6-71:** Catalog Deployment Type View / Package Information Tab
The **Package Information** tab of the **Catalog Deployment Type View** includes the following properties.

**Table 6-42 • Catalog Deployment Type View / Package Information Tab**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type</strong></td>
<td>Identifies the package's deployment type as one of the following:</td>
</tr>
<tr>
<td></td>
<td>• Android App</td>
</tr>
<tr>
<td></td>
<td>• Android Public App</td>
</tr>
<tr>
<td></td>
<td>• Citrix XenApp Profile</td>
</tr>
<tr>
<td></td>
<td>• iOS App</td>
</tr>
<tr>
<td></td>
<td>• iOS Public App</td>
</tr>
<tr>
<td></td>
<td>• Legacy Installer</td>
</tr>
<tr>
<td></td>
<td>• Microsoft App-V</td>
</tr>
<tr>
<td></td>
<td>• MSI</td>
</tr>
<tr>
<td></td>
<td>• Symantec Workspace Virtualization</td>
</tr>
<tr>
<td></td>
<td>• VMware ThinApp 4.x</td>
</tr>
<tr>
<td></td>
<td>• Web Application</td>
</tr>
<tr>
<td></td>
<td>• Windows App Package</td>
</tr>
<tr>
<td></td>
<td>• Windows Store Public App</td>
</tr>
<tr>
<td><strong>Manufacturer</strong></td>
<td>Manufacturer of the application, as discovered from its deployment types.</td>
</tr>
<tr>
<td><strong>Administrator</strong></td>
<td>Comments related to this application, possibly regarding support for this application.</td>
</tr>
<tr>
<td><strong>Comments</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Software Version</strong></td>
<td>Version of this package.</td>
</tr>
<tr>
<td><strong>Language</strong></td>
<td>Identifies the language of the intended target user of this package.</td>
</tr>
<tr>
<td><strong>File</strong></td>
<td>Identifies the location of this package. It can be either a hard-coded path or a UNC path.</td>
</tr>
<tr>
<td></td>
<td>If the package is part of the Software Repository, the following statement appears:</td>
</tr>
<tr>
<td></td>
<td>Managed within the Software Repository</td>
</tr>
<tr>
<td><strong>Date Imported</strong></td>
<td>The date and time the package was imported.</td>
</tr>
<tr>
<td><strong>Virtual Directory\URL</strong></td>
<td>Identifies the web application's URL address or the location of the virtual directory containing the web application.</td>
</tr>
</tbody>
</table>

*Note • Displayed for web applications only.*
### Table 6-42 • Catalog Deployment Type View / Package Information Tab (cont.)

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domain</td>
<td>If login credentials were entered on the <strong>Web Site Details</strong> panel of the Import Wizard, those credentials are listed here.</td>
</tr>
<tr>
<td>User Name</td>
<td></td>
</tr>
<tr>
<td>Password</td>
<td></td>
</tr>
</tbody>
</table>

*Note • Displayed for web applications only.*

<table>
<thead>
<tr>
<th>Package Id</th>
<th>Unique identifier that is associated with this App-V package.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version Id</td>
<td>Unique identifier that is associated with this version (revision) of the App-V package.</td>
</tr>
<tr>
<td>Package Version</td>
<td>Package version number of the App-V package.</td>
</tr>
<tr>
<td>Supported OS</td>
<td>Operating systems that this App-V package supports.</td>
</tr>
<tr>
<td>Primary Feature Block Size</td>
<td>Size of the App-V package’s primary feature block, feature block 1. Feature block 1 must contain the core functionality of the App-V application that is necessary to launch the application. At application launch, all of the files in feature block 1 are streamed to the client in one unit.</td>
</tr>
<tr>
<td>Total Size</td>
<td>Total size of this App-V application, including all feature blocks.</td>
</tr>
</tbody>
</table>

*Note • Displayed for App-V packages only.*
### Table 6-42 • Catalog Deployment Type View / Package Information Tab (cont.)

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server URL Location</strong></td>
<td>For App-V 4.x packages, the location on the App-V server from which this package can be streamed.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Displayed for App-V 4.x packages only.</td>
</tr>
<tr>
<td><strong>Compressed</strong></td>
<td>Indicates whether this App-V package is compressed.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Displayed for App-V packages only.</td>
</tr>
<tr>
<td><strong>Client Version</strong></td>
<td>Minimum version number of the App-V client that is required to use the App-V package.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Displayed for App-V packages only.</td>
</tr>
<tr>
<td><strong>Package Code</strong></td>
<td>The globally unique identifier (GUID) for the setup package.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Displayed for Windows Installer, XenApp, ThinApp, and Symantec Workspace packages.</td>
</tr>
<tr>
<td><strong>Product Code</strong></td>
<td>A string that uniquely identifies the product.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Displayed for Windows Installer, XenApp, ThinApp, and Symantec Workspace packages.</td>
</tr>
<tr>
<td><strong>Upgrade Code</strong></td>
<td>A string used to upgrade the application. The upgrade code for a package groups that package into a specific product family.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Displayed for Windows Installer packages only.</td>
</tr>
</tbody>
</table>
Table 6-42 • Catalog Deployment Type View / Package Information Tab (cont.)

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Original File** | When a user selects a Windows Installer package (.msi) along with one or more patch files (.msp) to import, AdminStudio first performs an administrative installation to merge the .msi and .msp files into one .msi file, and then imports the merged .msi file into the Application Catalog. In this instance, the **Original File** field lists the name and path of the original Windows Installer package that the patches were applied to, while the **File** field lists the name and path of the merged .msi file that was imported. If the package is part of the Software Repository, the following statement appears:  
**Managed within the Software Repository**  

**Note** • *When a Windows Installer package that was imported without a patch is selected, the entry of the **Original File** and **File** fields is identical.* |
| **Transforms** | Lists the number of transforms associated with a Windows Installer package, and the transform file locations.  

**Note** • *Displayed for Windows Installer packages only.* |
| **Patches** | Lists the number of patches associated with a Windows Installer package, and the patch file locations.  

**Note** • *Displayed for Windows Installer packages only.* |
| **Applications** | Lists this package's associated applications.  

**Note** • *Displayed for Windows Installer, XenApp, ThinApp, Symantec Workspace Virtualization, and legacy packages.* |
Viewing Package Version History from the Catalog Deployment Type View

If you are connected to a Software Repository-enabled Application Catalog and you select a package that has more than one version, the Version History button in the Content tab of the Application Manager ribbon is enabled. If you click on this link, the Package Versions dialog box opens, listing all of the versions of the selected package.

![Figure 6-72: Package Versions Dialog Box](image)

*Note* • If the package and/or transforms are no longer in their original import directory, you can locate the file(s) from the provided hyperlink. You are also informed if the last modified date for the package in the Application Catalog does not match the last modified date of the package in its external location. You are given the opportunity to reimport the package to keep it synchronized in the Application Catalog.

### Associations

Lists this package’s associated packages:

- **For virtual packages**, it lists the packages associated source Windows Installer package.
- **For Windows Installer packages**, it lists its associated virtual packages.

By associating a virtual package with the Windows Installer package which originated it, you have the convenience of being able to easily locate the virtual package’s originating Windows Installer package, modify the original Windows Installer package, and then regenerate the virtual package.

In order for packages to be listed here, the package has to have already been imported into the Application Catalog and must be associated with the selected package. For more information, see [Associating a Virtual Package with its Source Windows Installer Package](#).

### Conflict Results

Date and time that conflict testing was last performed on this package.

*Note* • Displayed for Windows Installer packages only.
Deployment Data Tab

Note • The Deployment Data tab does not apply to ThinApp applications, XenApp profiles, Symantec Workspace virtual packages, and web applications.

When a package is imported into the Application Catalog, Application Manager mines package elements for deployment data such as detection methods, dependencies, and requirements. You can view and modify this data and add new data by editing the properties on the subtabs of the Deployment Data tab and by using the easy-to-use wizards provided on the Detection Methods, Requirements, Dependencies, and Supersedence subtabs. AdminStudio displays deployment data for all of an application’s packages (deployment types) in a multi-tabbed, organized format that is easy to navigate through and to update.

This deployment data is used by Microsoft System Center Configuration Manager when deploying packages. The data displayed on the Deployment Data tab of the Catalog Deployment Type View corresponds to the application model data stored for applications and packages in Microsoft System Center 2012 Configuration Manager. When packages are published from the Application Catalog to Microsoft System Center Configuration Manager, this data is also published, which helps to ensure successful deployment.

The Deployment Data tab of the Catalog Deployment Type View has the following subtabs:

- Deployment Data Tab / Content Subtab
- Deployment Data Tab / Programs Subtab
- Deployment Data Tab / User Experience Subtab
• Deployment Data Tab / Detection Method Subtab
• Deployment Data Tab / Requirements Subtab
• Deployment Data Tab / Dependencies Subtab
• Deployment Data Tab / Supersedence Subtab
• Deployment Data Tab / Return Codes Subtab
• Deployment Data Tab / Detection Method AppX Subtab
• Deployment Data Tab / Framework Subtab
• Deployment Data Tab / Virtual Environments Subtab
• XenApp Deployment Data Tab
• XenApp Deployment Data Tab / XenApp Information Subtab
• XenApp Deployment Data Tab / Advanced Settings Subtab

Deployment Data Tab / Content Subtab

**Note** • The Deployment Data tab does not apply to ThinApp applications, XenApp profiles, Symantec Workspace virtual packages, and web applications.

The Content subtab of the Deployment Data tab of the Catalog Deployment Type View lists general information about package contents.

![Deployment Data Tab / Content Subtab](image)

**Figure 6-74:** Deployment Data Tab / Content Subtab
The **Content** subtab of the **Deployment Data** tab includes the following deployment properties:

**Table 6-43 • Deployment Data Tab / Content Subtab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Use fallback source location for content</strong></td>
<td>To enable clients to “fall back” to using an unprotected distribution point if the package is not available on a protected (preferred) distribution point, set this option to True. By default, this option is set to False.</td>
</tr>
<tr>
<td><strong>Content location</strong></td>
<td>In System Center Configuration Manager, the <strong>Content location</strong> is the location where a deployment type’s files are located. In Application Manager, this field usually remains blank. However, if you enter an application-specific location for publishing in this field, Distribution Wizard will not create a GUID folder and will, instead, publish the application from this location only if the source files already exist in this location. Otherwise, the source files are copied to the location specified in the <strong>Location to Publish Packages</strong> field on the <strong>Server Options &gt; Distribution System</strong> tab of the <strong>Options</strong> dialog box, and published from there.</td>
</tr>
</tbody>
</table>
| **Deployment option when client is on fast (LAN) network** | Select one of the following options to specify how the client should download content when on a fast network:  
  - **Download content from distribution point and run locally**—Select this option to download the content from the distribution point and run it locally.  
  - **Stream content from distribution point**—Select this option for App-V packages to stream content from the distribution point. |
| **Deployment option when client is on slow network** | Select one of the following options to specify whether the client should download content when on a slow network:  
  - **Do not download content**—When the client is connected within a slow or unreliable network boundary, do not download content. Select this option to save network bandwidth. (Default)  
  - **Download content from distribution point and run locally**—Select this option if, when the client is connected within a slow or unreliable network boundary, you want it to download the content from the distribution point and run it locally.  
  - **Stream content from distribution point**—Select this option to stream content from the distribution point. |

*Note • App-V packages only.*

*Note • The **Stream content from distribution point** option is only available for App-V packages.*
Table 6-43 • Deployment Data Tab / Content Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable peer-to-peer content distribution</td>
<td>Select this option to reduce load on the network by allowing clients to download content from other clients on the network that have already downloaded and cached the content. This option utilizes Windows BranchCache and can be used on computers running Windows Vista SP2 and later.</td>
</tr>
<tr>
<td>Allow client to share content on same subnet</td>
<td>To reduce the load on the network by allowing clients to download content from other local clients on the network that have already downloaded and cached the content, select True.</td>
</tr>
<tr>
<td>Persist content in the client cache</td>
<td>To retain content in the cache on the client computer indefinitely even if it has already been run, select True.</td>
</tr>
<tr>
<td>Load content to App-V cache</td>
<td>Entire package (instead of just Feature Block 1) is loaded completely into the App-V cache prior to launch.</td>
</tr>
</tbody>
</table>

Deployment Data Tab / Programs Subtab

Note • The Programs subtab is only displayed for Windows Installer and legacy installer packages.

The Programs subtab of the Deployment Data tab of the Catalog Deployment Type View lists command line parameters for package installation and uninstallation.
The *Programs* subtab of the *Deployment Data* tab includes the following deployment properties:

**Table 6-44 • Deployment Data Tab / Programs Subtab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Install command line</strong></td>
<td>Specify the command line that Configuration Manager will use to install this package on a client machine, including any required installation parameters.</td>
</tr>
<tr>
<td><strong>Install folder</strong></td>
<td>Specify the folder that contains the installation program for the deployment type. This folder can be an absolute path on the client or a path to the distribution point folder that contains the installation files. This field is optional.</td>
</tr>
<tr>
<td><strong>Uninstall command line</strong></td>
<td>Specify the command line that Configuration Manager will use to uninstall this package from a client machine, including any required parameters.</td>
</tr>
<tr>
<td><strong>Uninstall folder</strong></td>
<td>Specify the folder that contains the uninstall program for the deployment type. This folder can be an absolute path on the client or a path relative to the distribution point folder that contains the package. This field is optional.</td>
</tr>
</tbody>
</table>
| **Run installation as 32-bit process on 64-bit client** | Select **True** to run the installation of this deployment type as a 32-bit process on a 64-bit client. To run it as a 64-bit process on a 64-bit client, select **False**.
Table 6-44 • Deployment Data Tab / Programs Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation source management</td>
<td>To enable installation source management, enter the Windows Installer product code.</td>
</tr>
<tr>
<td>product code</td>
<td></td>
</tr>
</tbody>
</table>

*Note* • *In System Center Configuration Manager, installation source management enables a Windows Installer file to automatically be updated or repaired from content source files on an available distribution point.*

Deployment Data Tab / User Experience Subtab

*Note* • The **User Experience** subtab is only displayed for Windows Installer packages, legacy installer packages, and Windows Store mobile apps.

The **User Experience** subtab of the Deployment Data tab of the **Catalog Deployment Type View** lists parameters relating to the user experience during installation.

Table 6-44 • Deployment Data Tab / Programs Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation behavior</td>
<td>To enable installation source management, enter the Windows Installer product code.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Logon requirement</td>
<td>Whether or not a user is logged in</td>
</tr>
<tr>
<td>Installation program visibility</td>
<td>Whether or not the program is visible to the user</td>
</tr>
<tr>
<td>Enforce specific behavior</td>
<td>Determine behavior based on return codes</td>
</tr>
<tr>
<td>Maximum allowed runtime (min)</td>
<td>60</td>
</tr>
<tr>
<td>Estimated installation time (min)</td>
<td>120</td>
</tr>
</tbody>
</table>

*Figure 6-76:* Deployment Data Tab / User Experience Subtab
The **User Experience** subtab of the **Deployment Data** tab includes the following deployment properties:

### Table 6-45 • Deployment Data Tab / User Experience Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Installation behavior</strong></td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• <strong>User</strong>—The application installs for only the user who it is deployed to.</td>
</tr>
<tr>
<td></td>
<td>• <strong>System</strong>—The application installs only once and is available to all users.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Any</strong>—If the application is deployed to a device, then it will install for all users. If the application is deployed to a user, then it will install for only that user.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Logon requirement</strong></th>
<th>Select one of the following options to specify the login requirements for installing this application:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Only when a user is logged on</td>
</tr>
<tr>
<td></td>
<td>• Whether or not a user is logged on</td>
</tr>
<tr>
<td></td>
<td>• Only when no user is logged on</td>
</tr>
</tbody>
</table>

**Note** • If you have set the **Installation behavior** property to **User**, this option will default to **Only when a user is logged on** and cannot be changed.

<table>
<thead>
<tr>
<th><strong>Installation program visibility</strong></th>
<th>Select one of the following options to specify the mode in which the deployment type will run on client devices:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• <strong>Maximized</strong>—The deployment type runs maximized on client devices. Users will see all installation activity.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Normal</strong>—The deployment type runs in the normal mode based on system and program defaults. This is the default mode.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Minimized</strong>—The deployment type runs minimized on client devices. Users might see installation activity in the notification area or task bar.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Hidden</strong>—The deployment type runs hidden on client devices and users will see no installation activity.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Enforce specific behavior</strong></th>
<th>Select one of the following options to enable Configuration Manager to enforce specific OS reboot behavior regardless of the application’s intended behavior:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• <strong>Determine behavior based on return codes</strong>—Handle reboots based on the codes configured on the Return Codes tab.</td>
</tr>
<tr>
<td></td>
<td>• <strong>No specific action</strong>—No reboot required after installation.</td>
</tr>
<tr>
<td></td>
<td>• <strong>The software installation program might force a device restart</strong>—Configuration Manager will not control reboot; the actual installation might force a reboot without warning.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Configuration Manager client will force a mandatory device restart</strong>—Configuration Manager will force a device reboot—either by notifying the user or without notification.</td>
</tr>
</tbody>
</table>
Table 6-45 • Deployment Data Tab / User Experience Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| Maximum allowed run time (min)                | Specifies the maximum time (in minutes) that the program is expected to run on the client computer. This setting can be specified as a whole number greater than zero. The default setting is 120 minutes. This value is used for two purposes:  
  • To monitor results from the deployment type.  
  • To determine if a deployment type will be installed when maintenance windows have been defined on client devices. |
| Estimated installation time (min)             | Specify the estimated time that the deployment type will take to install.                                                                     |
| Allow user to view and interact with program installation | Set this property to True to enable the user to view and interact with the program installation in order to configure installation options. If it is set to False, the program installation is hidden from the user.  
  
  Note • This property can be set to True only when the Login requirement property is set to Only when a user is logged on. |

Deployment Data Tab / Detection Method Subtab

Note • The Detection Method subtab is only displayed for Windows Installer and legacy installer packages.

The Detection Method subtab of the Deployment Data tab of the Catalog Deployment Type View lists methods to detect whether this package is already installed on the target system.

- Adding a detection method—To add a detection method to the Detection Method subtab, click the Add Detection Method button in the ribbon toolbar to open the Detection Method Wizard.

- Editing or deleting a detection method—To modify an existing detection method, select the requirement and click Edit Detection Method in the ribbon toolbar. You can use Delete Detection Method to delete a detection method from the list.

- Grouping detection method clauses together—To group detection method clauses together, select the clauses and then click the Group Detection Methods button. When clauses are grouped, a left parentheses ( is listed in the Group Start column before the first clause, and a right parentheses ) is listed in the Group End column after the last clause. Use the Connector column to select an operator (And or Or) which specifies how to join multiple clauses.
The **Detection Method** subtab of the **Deployment Data** tab includes the following deployment properties:

**Table 6-46 • Deployment Data Tab / Detection Method Subtab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connector</td>
<td>Indicator of how the listed detection method clauses are connected. Options are: <strong>None</strong>, <strong>And</strong>, or <strong>Or</strong>.</td>
</tr>
<tr>
<td>Group Start</td>
<td>If this detection method clause is at the beginning of a clause group, a left parentheses ( appears in this field.</td>
</tr>
<tr>
<td>Clause</td>
<td>List of defined clauses.</td>
</tr>
<tr>
<td>Group End</td>
<td>If this detection method clause is at the end of a clause group, a right parentheses ) appears in this field.</td>
</tr>
</tbody>
</table>

**Deployment Data Tab / Requirements Subtab**

**Note •** The **Requirements** subtab is displayed for Windows Installer, Windows Store, App-V, Apple iOS, Google Android, and legacy installer packages.

You can use the **Requirements** subtab of the **Deployment Data** tab to add user or device requirements that the target system needs to meet in order for Microsoft System Center Configuration Manager to be able to successfully deploy this package.

To add a requirement to the **Requirements** subtab, click the **Add Requirement** button the ribbon toolbar to open the **Requirement Wizard**. You can set device requirements, custom device requirements, and user and group requirements.

To modify an existing requirement, select the requirement and click **Edit Requirement** in the ribbon toolbar. You can use **Delete Requirement** to delete a requirement from the list.
The Requirements subtab of the Deployment Data tab includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Condition</td>
<td>Lists the condition of the defined requirement.</td>
</tr>
<tr>
<td>Operator</td>
<td>Operator used in defined requirement.</td>
</tr>
<tr>
<td>Value</td>
<td>Value or values in defined requirement.</td>
</tr>
<tr>
<td>Category</td>
<td>Category type of defined requirement. Options are:</td>
</tr>
<tr>
<td></td>
<td>• Custom</td>
</tr>
<tr>
<td></td>
<td>• Device</td>
</tr>
<tr>
<td></td>
<td>• User</td>
</tr>
<tr>
<td>Drive</td>
<td>Drive specified in defined requirement.</td>
</tr>
</tbody>
</table>

**Deployment Data Tab / Dependencies Subtab**

*Note* • The Dependencies subtab is displayed for Windows Installer, Windows Store, App-V, and legacy installer packages.

You can use the Dependencies subtab to view or edit a list of other packages in the Application Catalog that must also be deployed by Microsoft System Center Configuration Manager with this package onto the target machine in order for this package to successfully operate.

To add a dependency to the Dependencies subtab, click Add Dependency in the ribbon toolbar to open the Dependency Wizard.
To modify an existing dependency, select the dependency and click **Edit Dependency** in the ribbon toolbar. You can use **Delete Dependency** to delete a dependency from the list.

![Figure 6-79: Deployment Data Tab / Dependencies Subtab](image)

The **Dependencies** subtab of the **Deployment Data** tab includes the following deployment properties:

**Table 6-48 • Deployment Data Tab / Dependencies Subtab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Group name of dependencies.</td>
</tr>
<tr>
<td>Supported Application</td>
<td>Dependent application.</td>
</tr>
<tr>
<td>Type</td>
<td>Deployment type of dependent application.</td>
</tr>
<tr>
<td>Auto Install</td>
<td>Auto install setting.</td>
</tr>
<tr>
<td>Source</td>
<td>Location of dependent application.</td>
</tr>
</tbody>
</table>

### Deployment Data Tab / Supersedence Subtab

*Note* • The **Supersedence** subtab is displayed for Windows Installer, App-V, Apple iOS, Windows Store, Google Android, and legacy installer packages.

You can use the **Supersedence** subtab to view or edit a list of other packages that this package would supersede if installed on the same target machine (meaning that the package on the target system would need to be uninstalled prior to installing this package).

- **Adding a supersedent application**—To add a supersedent application to the **Supersedence** subtab, click **Add Supersedence** in the ribbon toolbar to open the **Supersedence Wizard**.
• **Editing or deleting a supersedent application**—To modify an existing supersedence, select the supersedence and click **Edit Supersedence** in the ribbon toolbar. You can use **Delete Supersedence** to delete a supersedent application from the list.

![Deployment Data Tab / Supersedence Subtab](image)

The **Supersedence** subtab of the **Deployment Data** tab includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application</td>
<td>Name of supersedent application.</td>
</tr>
<tr>
<td>Old Deployment Type</td>
<td>Name of original deployment type.</td>
</tr>
<tr>
<td>Replacement Deployment Type</td>
<td>Name of replacement deployment type.</td>
</tr>
<tr>
<td>Uninstall</td>
<td>Uninstall setting.</td>
</tr>
<tr>
<td>Source</td>
<td>Location of application.</td>
</tr>
</tbody>
</table>

**Deployment Data Tab / Return Codes Subtab**

**Note** • The **Return Codes** subtab is displayed for Windows Installer, App-V, Windows Store, and legacy installer packages.

You can view and edit a MSI and EXE package’s return codes on the **Return Codes** subtab of the **Deployment Types** tab. Return codes are used to indicate whether a restart is required, whether an installation is complete, and to customize the text shown to users when a specific code is returned.
The following return codes are populated by default during package import:

- **0**—Success (no reboot)
- **1707**—Success (no reboot)
- **3010**—Soft Reboot
- **1641**—Hard Reboot
- **1618**—Fast Retry

On the **Return Codes** tab, you can add, edit, and delete return codes.

- **Adding a return code**—Click **Add Return Code** in the ribbon and define a new return code on the **Add Return Code** dialog box.
- **Editing a return code**—Select a return code, click **Edit Return Code** in the ribbon, and edit the details of the return code on the **Edit Return Code** dialog box. However, the **Return Code Value** field cannot be edited.
- **Deleting a return code**—Select a return code, click **Delete Return Code** in the ribbon, and confirm the deletion.

## Deployment Data Tab / Detection Method AppX Subtab

**Note** • The **Detection Method AppX** subtab is displayed for Windows Store mobile apps.

A Windows Store mobile app's defined detection methods are listed on the **Detection Method AppX** subtab of the **Deployment Types** tab on the **Catalog Deployment Type View**. Detection methods are used to detect whether this package is already installed on the target system.
Figure 6-82: Detection Method AppX Subtab of Deployment Types Tab

The Detection Method AppX subtab of the Deployment Data tab includes the following properties:

Table 6-50 • Deployment Data Tab / Detection Method AppX Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of the detection method.</td>
</tr>
<tr>
<td>Publisher</td>
<td>Publisher of the detection method.</td>
</tr>
<tr>
<td>Version</td>
<td>Version of the detection method.</td>
</tr>
<tr>
<td>Resource Id</td>
<td>Resource ID of the detection method.</td>
</tr>
<tr>
<td>Processor Architecture</td>
<td>Type of processor architecture of the detection method.</td>
</tr>
</tbody>
</table>

Deployment Data Tab / Framework Subtab

Note • The Framework subtab is displayed for Windows Store mobile apps.

When you have a Windows Store mobile app selected in the Application Manager tree, the Framework subtab of the Deployment Data tab of the Catalog Deployment Type View is displayed, and displays any customizations that may have been added to this Windows Store mobile app.

Windows Store mobile app developers can use the application framework to customize a mobile app. With the framework, they can create a task or an extension to customize the application. They can extend existing functions within the application or embed new functionality with custom business logic.

If the selected Windows Store mobile app has any application framework customizations, they will be listed on the Framework subtab.
Figure 6-83: Framework Subtab of Deployment Types tab

The Framework subtab of the Deployment Data tab includes a list of application framework customizations that have been included with this Windows Store mobile app. For each item, the following information is listed:

Table 6-51 • Deployment Data Tab / Framework Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of framework item.</td>
</tr>
<tr>
<td>Minimum Version</td>
<td>Minimum version of framework item.</td>
</tr>
<tr>
<td>Architecture</td>
<td>Type of architecture of framework item.</td>
</tr>
<tr>
<td>Included with Windows app</td>
<td>Indicates whether the framework item is included with the Windows Store mobile app.</td>
</tr>
</tbody>
</table>

Deployment Data Tab / Virtual Environments Subtab

In Application Manager, you can create App-V virtual environments for App-V 5.0 packages. App-V virtual environments in Microsoft System Center 2012 Configuration Manager enable deployed virtual applications to share the same file system and registry on client computers. This means that unlike standard virtual applications, these applications can share data with each other.

Tip • Using virtual environments to group dependent packages together in App-V 5.0 is similar to the Dynamic Suite Composition feature used with App-V 4.x packages.

Virtual environments are created or modified on client computers when the application is installed or when clients next evaluate their installed applications. You can order these applications so that when multiple applications attempt to modify the same file system or registry value on a client computer, the application with the highest order takes precedence.

For information on creating a virtual environment, see Creating an App-V Server Virtual Environment.

You can view an App-V 5.0 package's virtual environments on the Virtual Environments subtab of the Deployment Types tab.
Note • Because Microsoft App-V server only supports App-V 5.0 packages, the App-V Deployment Data subtab is only displayed for App-V 5.0 packages.

When an App-V 5.0 package is imported into the Application Catalog, Application Manager mines package elements for Microsoft App-V-specific deployment data. You can view and modify data for App-V 5.0 packages and add new data by editing the properties on the subtabs of the App-V Deployment Data tab. AdminStudio displays App-V deployment data in a multi-tabbed, organized format that is easy to navigate through and to update.

- App-V Information Subtab
- Advanced Settings Subtab

**App-V Information Subtab**

The App-V Information subtab of the App-V Deployment Data tab includes the following properties:

**Table 6-52 • App-V Deployment Data Tab / App-V Information Subtab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Grant Access</strong></td>
<td>Enter the name of the Active Directory security group that will have access to the package. Enter the group name in <code>domain_name\group_name</code> format. To specify more than one group, enter the values in comma-separated format: <code>asdev\group1,asdev\group2</code></td>
</tr>
</tbody>
</table>
Table 6-52 • App-V Deployment Data Tab / App-V Information Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Publish Package for Client</td>
<td>Set this property to <strong>True</strong> to publish this package so that it is available to users running the App-V client.</td>
</tr>
</tbody>
</table>

**Advanced Settings Subtab**

The **Advanced Settings** subtab of the **App-V Deployment Data** tab includes the following properties:

Table 6-53 • Advanced Settings Tab / App-V Information Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Dynamic Deployment Configuration Path** | Virtual application packages contain a manifest that provides all the core information for the package, including the defaults for the package settings. However, you can use XML-based dynamic configuration files to customize App-V 5.0 packages. This provides a more convenient method for package customization by removing the need to re-sequence packages using the desired settings, and provides a way to keep package content and custom settings independent, similar to the way that you can customize a Windows Installer package using a transform file (.mst).

You can create a dynamic deployment configuration file to specify the default settings for this App-V package for all users. Enter the path to a dynamic deployment configuration file in the **Dynamic Deployment Configuration Path** field. This file will be used to override the default behavior provided in the package's manifest.

If you do not specify a path to a dynamic deployment configuration file, the App-V agent will deploy the package with the default behavior provided in the package's manifest.

*Note • Only one dynamic deployment configuration file can be entitled to a package.*

*Note • If you specify both a dynamic deployment configuration file and a dynamic user configuration file, both will be applied: first the dynamic deployment configuration file and then the dynamic user configuration file.*
Virtual application packages contain a manifest that provides all the core information for the package, including the defaults for the package settings. However, you can use XML-based dynamic configuration files to customize App-V 5.0 packages. This provides a more convenient method for package customization by removing the need to re-sequence packages using the desired settings, and provides a way to keep package content and custom settings independent, similar to the way that you can customize a Windows Installer package using a transform file (.mst).

In addition to being able to create a dynamic deployment configuration file to specify the default settings for this App-V package for all users, you can also create a dynamic user configuration file to customize these settings for specified groups of users. Enter the path to a dynamic user configuration file in the Dynamic User Configuration Path field.

If you do not specify a path to a dynamic user configuration file, the App-V agent will deploy the package with the behavior provided by a dynamic deployment configuration file, if specified, or the default behavior provided in the package's manifest.

**Important** • If you specify a dynamic user configuration file, but do not enter a user group in the User Configuration Grant Access field, then that dynamic user configuration file will not be applied to any users.

**Note** • Only one dynamic user configuration file can be entitled to a package.

**Note** • If you specify both a dynamic deployment configuration file and a dynamic user configuration file, both will be applied: first the dynamic deployment configuration file and then the dynamic user configuration file.

If you want to apply a dynamic user configuration file to a specific group of users, enter that group here in domain\groupname format. To specify more than one group, enter the values in comma-separated format:

asdev\group1, asdev\group2

**Important** • If you specify a dynamic user configuration file in the Dynamic User Configuration Path field, but do not enter a user group in this field, then that dynamic user configuration file will not be applied to any users.
XenApp Deployment Data Tab

*Note* • Because Citrix XenApp server only supports App-V 4.x packages and Citrix XenApp profiles, the *XenApp Deployment Data* subtab is only displayed for App-V 4.x packages and Citrix XenApp profiles.

When a XenApp profile or App-V 4.x package is imported into the Application Catalog, Application Manager mines package elements for Citrix XenApp-specific deployment data. You can view and modify data for Citrix XenApp profiles and App-V 4.x packages and add new data by editing the properties on the subtabs of the *XenApp Deployment Data* tab. AdminStudio displays XenApp deployment data in a multi-tabbed, organized format that is easy to navigate through and to update.

- XenApp Deployment Data Tab / XenApp Information Subtab
- XenApp Deployment Data Tab / Advanced Settings Subtab

### XenApp Deployment Data Tab / XenApp Information Subtab

*Note* • Because Citrix XenApp server only supports App-V 4.x packages and Citrix XenApp profiles, the *XenApp Deployment Data* subtab is only displayed for App-V 4.x packages and Citrix XenApp profiles.

When a XenApp profile or App-V 4.x package is imported into the Application Catalog, Application Manager mines package elements for Citrix XenApp-specific deployment data. You can view and modify data for Citrix XenApp profiles and App-V 4.x packages and add new data by editing the properties on the *XenApp Information* subtab of the *XenApp Deployment Data* tab.
The **XenApp Information** subtab of the **XenApp Deployment Data** tab includes the following properties:

### Table 6-54 • XenApp Deployment Data Tab / XenApp Information Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Application type</strong></td>
<td>Select one of the following options to specify how this application can be accessed by the user:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Streamed to server</strong>—Stream the application to the server for access by the user. (Default)</td>
</tr>
<tr>
<td></td>
<td>• <strong>Streamed to client</strong>—Stream the application to the client device only.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Streamed to client or Streamed to server</strong>—Stream the application to the client device whenever possible. If the application cannot be streamed to the client device, stream the application to the server for access by the user.</td>
</tr>
<tr>
<td><strong>Enabled</strong></td>
<td>To allow users to open this published application, set this property to <strong>True</strong>. (Default)</td>
</tr>
<tr>
<td></td>
<td>If you set this property to <strong>False</strong>, users will be unable to open this published application even if the application is displayed in the users' application sets (see <strong>Hide when disabled</strong> property). When users attempt to access the disabled application, they will receive the following message:</td>
</tr>
<tr>
<td></td>
<td><strong>ERROR: The application you have requested is not enabled. For more information, contact your Citrix administrator.</strong></td>
</tr>
<tr>
<td><strong>Hide when disabled</strong></td>
<td>Set this property to <strong>True</strong> to prevent this application from appearing in the users' application sets if it is disabled. (Default)</td>
</tr>
<tr>
<td></td>
<td>If you set this property to <strong>False</strong>, this application will be listed in the users' application sets even if it is disabled. If the user then attempts to access the disabled application, they will receive an error message.</td>
</tr>
<tr>
<td><strong>Client application folder</strong></td>
<td>(Optional) Applications can be organized into folders when they are presented to the end user in the users' application set. Whether or not the application's shortcut will appear in a folder depends upon whether you enter a folder name in this property. For example:</td>
</tr>
<tr>
<td></td>
<td>• <strong>If you enter the folder name</strong> of <strong>Mobile Apps</strong>, the shortcut to open this application will be found in the <strong>Mobile Apps</strong> folder of the users' application set.</td>
</tr>
<tr>
<td></td>
<td>• <strong>If you do not enter a folder name</strong>, the shortcut to open this application will be found in the root directory of the users' application set.</td>
</tr>
<tr>
<td><strong>Add to the client's Start menu</strong></td>
<td>Set this property to <strong>True</strong> to create a shortcut to this application in the user's local Start menu. (Default)</td>
</tr>
</tbody>
</table>
### Table 6-54 • XenApp Deployment Data Tab / XenApp Information Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Start menu folder</strong></td>
<td>If you have set the <em>Add to the client’s Start menu</em> property to <strong>True</strong>, use this property to enter the name of the folder that you want the shortcut to appear in, if any. If you do not enter a folder structure, the application’s shortcut will appear in the root directory of Start menu.</td>
</tr>
<tr>
<td></td>
<td>To specify more than one level of folders, separate each folder name with a backslash, such as:</td>
</tr>
<tr>
<td></td>
<td>Marketing\Design\Print</td>
</tr>
<tr>
<td><strong>Add shortcut to the client’s desktop</strong></td>
<td>Select one of the following values:</td>
</tr>
<tr>
<td></td>
<td>• <strong>False</strong>—Do not add a shortcut to the user’s local desktop. (Default)</td>
</tr>
<tr>
<td></td>
<td>• <strong>True</strong>—Add a shortcut to the user’s local desktop.</td>
</tr>
<tr>
<td><strong>Enable offline access</strong></td>
<td>Select one of the following values:</td>
</tr>
<tr>
<td></td>
<td>• <strong>False</strong>—Do not permit users to have offline access to this package. (Default)</td>
</tr>
<tr>
<td></td>
<td>• <strong>True</strong>—Permit users to have offline access to this package.</td>
</tr>
<tr>
<td><strong>Cache preference</strong></td>
<td>Select when to cache the streamed application:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Cache application at launch time</strong>—Caches the application when users launch it. Use this option if the number of users logging on at the same time (and pre-caching their applications) could overload the network. (Default)</td>
</tr>
<tr>
<td></td>
<td>• <strong>Pre-cache application at login</strong>—Caches the application when the user logs on (selected by default). However, concurrent logons may slow network traffic.</td>
</tr>
<tr>
<td><strong>Citrix streaming application profile address</strong></td>
<td>Enter the Citrix streaming application profile address, including the location of the manifest file (.profile). For example, enter the UNC path, such as:</td>
</tr>
<tr>
<td></td>
<td>\MyCitrixServer\Shared\App-V_IntegrationKit\AppStreamingToAppVConduit\AppStreamingToAppVConduit.profile</td>
</tr>
<tr>
<td></td>
<td><em>Important</em> • This field is required for App-V packages.</td>
</tr>
<tr>
<td><strong>Extra command line parameters</strong></td>
<td>Optionally, enter extra command-line parameters.</td>
</tr>
<tr>
<td></td>
<td>These parameters are used when the profiled application includes asterisks (**) as a placeholder for additional parameters. If no asterisks are in the command-line string, the extra parameters are added at the end of the command-line.</td>
</tr>
<tr>
<td><strong>Server names</strong></td>
<td>Enter the server names where this application will be available. Click the browse button to open the <strong>Servers</strong> dialog box, where you can enter multiple server names or import a list of servers from an application server list file (*.asl).</td>
</tr>
<tr>
<td></td>
<td><em>Important</em> • This is a required field.</td>
</tr>
</tbody>
</table>
XenApp Deployment Data Tab / Advanced Settings Subtab

**Note** • Because Citrix XenApp server only supports App-V 4.x packages and Citrix XenApp profiles, the **XenApp Deployment Data** subtab is only displayed for App-V 4.x packages and Citrix XenApp profiles.

When a XenApp profile or App-V 4.x package is imported into the Application Catalog, Application Manager mines package elements for Citrix XenApp-specific deployment data. You can view and modify data for Citrix XenApp profiles and App-V 4.x packages and configure advanced settings by editing the properties on the **Advanced Settings** subtab of the **XenApp Deployment Data** tab.

The **XenApp Information** subtab of the **XenApp Deployment Data** tab includes the following properties:

---

### Table 6-54 • XenApp Deployment Data Tab / XenApp Information Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allow anonymous users</td>
<td>Select one of the following values:</td>
</tr>
<tr>
<td></td>
<td>• <strong>False</strong>—Do not grant access to anonymous users. (Default)</td>
</tr>
<tr>
<td></td>
<td>• <strong>True</strong>—Grant access to anonymous users.</td>
</tr>
<tr>
<td>Accounts</td>
<td>Enter the accounts that you want to have access to this XenApp profile. Click the browse button to open the <strong>Users</strong> dialog box, where you can enter multiple user accounts or import a list of users from an application user list file (* .au1).</td>
</tr>
</tbody>
</table>

**Note** • If **Allow anonymous users** is set to **True**, this field is not required. If **Allow anonymous users** is set to **False**, this is a mandatory field.

---

### Table 6-55 • XenApp Deployment Data Tab / Advanced Settings Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allow connections made through Access Gateway Advanced Edition (version 4.0 or later)</td>
<td>Set to <strong>True</strong> to allow connections that are made through the Citrix Access Gateway Advanced Edition (version 4.0 or later).</td>
</tr>
</tbody>
</table>

**Note** • Access Gateway is a universal SSL VPN appliance that can be used to secure client connections to XenApp environments as well as provide secure access to other internal network resources.

<table>
<thead>
<tr>
<th>Any connection that meets any of the following filters</th>
<th>Set this field to <strong>True</strong> to only allow connections that meet one or more of the Access Gateway connection filters specified in this list.</th>
</tr>
</thead>
</table>

| Access gateway filters | Click the browse button to open the **Access Gateway Filter** dialog box, where you can enter Access Gateway filters. |
Table 6-55 • XenApp Deployment Data Tab / Advanced Settings Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allow all other connections</td>
<td>Set this field to True to allow all other connections other than those made through Access Gateway.</td>
</tr>
<tr>
<td>Alternate profile locations</td>
<td>Click browse to open the Alternate Profile Location dialog box, where you can specify an alternate profile for connections that come from specific IP addresses. For example, an administrator could use an alternate profile to direct users on either side of a WAN to stream applications only from the file or web server on their side of the WAN. When an alternate profile is created, a duplicate of the primary profile is created and stored on a different file share, making it more accessible to the client device. On the Alternate Profile Location dialog box, enter the starting and ending IP range for which the alternate profile applies, and then select the alternate profile. After you configure the range, user devices from IP addresses within the specified range access the applications from the alternate profile instead of from the default profile.</td>
</tr>
<tr>
<td>Maximum instances</td>
<td>Select an integer from the list to specify the maximum number of concurrent connections a user can establish.</td>
</tr>
<tr>
<td>Allow only one instance of application for each user</td>
<td>Set this field to True to prevent any user from running more than one instance of this application at the same time.</td>
</tr>
<tr>
<td>Application importance</td>
<td>If Preferential Load Balancing is available, select one of the following options to assign importance levels to specific user sessions and applications:</td>
</tr>
<tr>
<td></td>
<td>• Low, which has a value of 1</td>
</tr>
<tr>
<td></td>
<td>• Normal, which has a value of 2 (default)</td>
</tr>
<tr>
<td></td>
<td>• High, which has a value of 3</td>
</tr>
<tr>
<td></td>
<td>Preferential Load Balancing gives administrators the ability to prioritize the allocation of CPU shares to specific users and applications and to direct important user sessions to the XenApp server running the fewest number of important sessions.</td>
</tr>
<tr>
<td></td>
<td>Note • The higher the importance level of the session, the higher the percentage of CPU cycles that will be allotted to it.</td>
</tr>
<tr>
<td>Legacy audio minimum requirement</td>
<td>Set to Basic to specify that the client system must have a sound card installed or the published application will fail to launch on the client device.</td>
</tr>
<tr>
<td>Enable legacy audio</td>
<td>Set to True to allow audio support for applications to which HDX MediaStream Multimedia Acceleration does not apply.</td>
</tr>
<tr>
<td>Property</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Enable SSL and TLS protocols</td>
<td>Set to True to request the use of the Secure Sockets Layer (SSL) and Transport Layer Security (TLS) protocols for plug-ins connecting to the published resource.</td>
</tr>
<tr>
<td>Encryption</td>
<td>Select one of the following options to specify which plug-ins are allowed to connect based on their encryption level:</td>
</tr>
<tr>
<td></td>
<td>• Basic</td>
</tr>
<tr>
<td></td>
<td>• 128-Bit (RC-5)</td>
</tr>
<tr>
<td></td>
<td>• 40-Bit (RC-5)</td>
</tr>
<tr>
<td></td>
<td>• 56-Bit (RC-5)</td>
</tr>
<tr>
<td></td>
<td>• 128-Bit Login Only (RC-5)</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> The Basic encryption level should not be used in a secure environment.</td>
</tr>
<tr>
<td>Encryption required</td>
<td>Set this field to True to require encryption.</td>
</tr>
<tr>
<td>Start this application without waiting for</td>
<td>Set to True to specify that this application will not open until the client printers are created.</td>
</tr>
<tr>
<td>printers to be created</td>
<td>Set to False to specify that this application will open immediately.</td>
</tr>
<tr>
<td>Session window size</td>
<td>Select one of the following options to configure the resolution of the session size when the application session is started on the XenApp server.</td>
</tr>
<tr>
<td></td>
<td>• 640x480</td>
</tr>
<tr>
<td></td>
<td>• 800x600</td>
</tr>
<tr>
<td></td>
<td>• 1024x768</td>
</tr>
<tr>
<td></td>
<td>• 1280x1024</td>
</tr>
<tr>
<td></td>
<td>• 1600x1200</td>
</tr>
<tr>
<td></td>
<td>• Custom</td>
</tr>
<tr>
<td></td>
<td>• Percent of client desktop</td>
</tr>
<tr>
<td>Width</td>
<td>If you have set Session window size to Custom, select an integer from this list to set the width of the session window size. The default setting is 1024.</td>
</tr>
<tr>
<td>Height</td>
<td>If you have set Session window size to Custom, select an integer from this list to set the height of the session window size. The default setting is 768.</td>
</tr>
<tr>
<td>Percent</td>
<td>If you have set Session window size to Percent of client desktop, select an integer from this list to set the percentage. The default setting is 75.</td>
</tr>
</tbody>
</table>
The **Software Identification Tag** tab is only displayed for Windows Installer packages.

You can view and edit the software ID tag information for an individual Windows Installer package on the **Software Identification Tag** tab of the **Catalog Deployment Type View** in Application Manager.
The Software Identification Tag tab includes the following properties:

**Table 6-56 • Catalog Deployment Type View / Software Identification Tag Subtab Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| Require Software Entitlement | To specify that you want to require your product to have a corresponding software entitlement in order for software reconciliation to be considered successful, set this property to **True**.  
In general, if the software must be purchased, this property should be set to **True**; if the software is free, this property should be set to **False**. |
| Product Name              | Name of the product, read from the Product Name property of the Windows Installer package.                                                    |
| Unique ID                 | The product GUID, which is the ProductCode of the MSI package or the unique string used for the Add and Remove Programs uninstall key name, is used to uniquely identify the product in the software identification tag file. |
### Table 6-56 • Catalog Deployment Type View / Software Identification Tag Subtab Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tag Creator Name</strong></td>
<td>Enter a name to identify the creator of this tag file. The default value is: Flexera Software LLC</td>
</tr>
<tr>
<td><strong>Tag Creator RegID</strong></td>
<td>Enter a RegID to identify the creator of this tag file, using the following format: regid.YYYY-MM.ReversedDomainName,optional_division For example: regid.2009-06.com.yourcompany,GlobalProductDivision</td>
</tr>
</tbody>
</table>

*Note* - *For more information, see About Software Tagging RegIDs and About the Tag Creator Name, Software Creator Name, and Software Licensor Name Fields.*

<table>
<thead>
<tr>
<th><strong>Software Creator Name</strong></th>
<th>(Optional) Enter a name to identify the creator of this package. By default, the value is Unknown. If the value of this field is left as Unknown, then that exact string will appear in the tag file to indicate that it is not possible to determine the actual value for this field.</th>
</tr>
</thead>
</table>

*Note* - *For more information, see About the Tag Creator Name, Software Creator Name, and Software Licensor Name Fields.*

<table>
<thead>
<tr>
<th><strong>Software Creator RegID</strong></th>
<th>(Optional) Enter a RegID to identify the creator of this package. By default, the value is Unknown. If the value of this field is left as Unknown, then that exact string will appear in the tag file to indicate that it is not possible to determine the actual value for this field.</th>
</tr>
</thead>
</table>

*Note* - *For more information, see About Software Tagging RegIDs and About the Tag Creator Name, Software Creator Name, and Software Licensor Name Fields.*

<table>
<thead>
<tr>
<th><strong>Software Licensor Name</strong></th>
<th>(Optional) Enter a name to identify the licensor of this package. By default, the value is Unknown. If the value of this field is left as Unknown, then that exact string will appear in the tag file to indicate that it is not possible to determine the actual value for this field.</th>
</tr>
</thead>
</table>

*Note* - *For more information, see About the Tag Creator Name, Software Creator Name, and Software Licensor Name Fields.*
altiris deployment data tab

important • the **altiris deployment data** tab is only displayed for windows installer, symantec workspace, vmware thinapp, and legacy installer packages.

when a windows installer, symantec workspace, vmware thinapp, or legacy installer package is imported into the application catalog, application manager mines package elements for altiris-specific deployment data. you can view and modify data for these packages and configure command line settings by editing the properties on the **package information** and **command lines** subtabs of the **altiris deployment data** tab.

package information subtab

on the **package information** subtab of the **altiris deployment data** tab, you can view and modify altiris-specific data for packages.

<table>
<thead>
<tr>
<th>property</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td>software licensor regid</td>
<td>(optional) enter a regid to identify the licensor of this package. by default, the value is <em>unknown</em>. if the value of this field is left as <em>unknown</em>, then that exact string will appear in the tag file to indicate that it is not possible to determine the actual value for this field.</td>
</tr>
</tbody>
</table>

note • for more information, see about software tagging regids and about the tag creator name, software creator name, and software licensor name fields.

generate software tag file         | click to save your edits and generate an updated tag file. when this button is clicked, application manager will generate a new transform file for this package that includes the newly modified tag file, and will then reimport the package into the application catalog along with its updated transform file. repackager

figure 6-86: altiris deployment data tab / package information subtab
The **Package Information** subtab of the **Altiris Deployment Data** tab includes the following properties:

### Table 6-57 • Altiris Deployment Data Tab / Package Information Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name that will identify this package on the Symantec Altiris server.</td>
</tr>
<tr>
<td>Description</td>
<td>Description that will be associated with this package on the Symantec Altiris server.</td>
</tr>
<tr>
<td>Installation file</td>
<td>Lists the name of the imported package file, the file that will launch the application deployment.</td>
</tr>
</tbody>
</table>

**Note** • *The value in this field will populate the Installation file field in Altiris. An application being installed by Altiris can consist of multiple files and subfolders of files. Therefore, if additional files are added to this application on the Altiris server, the Installation file field will identify the one file that launches application deployment.*

### Command Lines Subtab

On the **Command Lines** subtab of the **Altiris Deployment Data** tab, you can configure a package's Altiris-related command line settings.

**Figure 6-87: Altiris Deployment Data Tab / Command Lines Subtab**
The **Command Lines** subtab of the **Altiris Deployment Data** tab includes the following properties:

### Table 6-58 • Altiris Deployment Data Tab / Command Lines Subtab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| INSTALL / UNINSTALL / REPAIR / CUSTOM Command Line Name | User-specified name of the command line resource, such as:  
  - Uninstall Adobe Photoshop Elements  
  - Repair Adobe Photoshop Elements |
| Description | Name which describes the purpose of the specified command line, such as:  
  - Default uninstallation command line  
  - Default repair command line |
| Set as default? | Select **True** to set this command line as the default for the Install, Uninstall, or Repair action when a package is deployed from the Altiris Server to a client. |
| **Note** | For example, you can define multiple installation command lines for a software resource, but only one installation command line can be the default. |
| **Note** | Not required for CUSTOM command lines. |
| Command line text | Actual command line code, such as:  
  ```msiexec /x "{E6A418EA-7AF1-42E2-A7B6-9D7B7382856D}" /q``` |
| Success codes | Codes returned when this command line is successful. |
| Failure codes | Codes returned when this command line fails. |

**AirWatch Deployment Data Tab**

**Important** • The **AirWatch Deployment Data** tab is only displayed for Apple iOS packages.

AirWatch is a leading global Mobile Device Management (MDM) provider. Using AdminStudio, you can manage and publish Apple iOS (internal and public store) and Google Android (internal and public store) packages to AirWatch. You can view and modify data for these packages by editing the properties on the **AirWatch Deployment Data** tab.
The AirWatch Deployment Data tab includes the following properties:

**Table 6-59 • AirWatch Deployment Data Tab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is Reimbursable</td>
<td>(Apple iOS and Google Android public store mobile apps only) This property is set during import, but can be edited. Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• True—App was purchased in the App Store.</td>
</tr>
<tr>
<td></td>
<td>• False—App was free.</td>
</tr>
<tr>
<td>Push Mode</td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• Auto—Install the application immediately.</td>
</tr>
<tr>
<td></td>
<td>• On Demand—Have the end user install the application manually. (Default)</td>
</tr>
<tr>
<td>Auto Update Version</td>
<td>(Apple iOS and Google Android internal mobile apps only) Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• True—Automatically update the application to the latest version.</td>
</tr>
<tr>
<td></td>
<td>• False—Do not automatically update the application.</td>
</tr>
<tr>
<td>Support Email</td>
<td>(Apple iOS and Google Android internal mobile apps only) Email address identifying the end user’s Support point-of-contact for this application.</td>
</tr>
<tr>
<td>Support Phone</td>
<td>(Apple iOS and Google Android internal mobile apps only) Phone number of the end user’s Support site for this application.</td>
</tr>
<tr>
<td>Developer</td>
<td>(Apple iOS and Google Android internal mobile apps only) Name of the developer who created this application.</td>
</tr>
<tr>
<td>Developer Email</td>
<td>(Apple iOS and Google Android internal mobile apps only) Email address of this application’s developer.</td>
</tr>
</tbody>
</table>
Catalog Deployment Type View Subnode Views

If you click on the plus sign to expand a package in the Application Manager Catalog Deployment Type View, a node is listed for each available constituent view. For example, for a Windows Installer package when the **Catalog** tab is selected, the following nodes are listed:

![Figure 6-89: Windows Installer Package Nodes / Catalog Tab](image)

When you select one of these nodes, a constituent view opens in the right pane:

- Extended Attributes View (Packages)
- Dependencies View
- Files View
- INI File Changes View
- Registry View
- Shortcuts View
- Merge Modules View
- Catalog History View
- App-V History View
- Tables View
- File Type Associations View
- Environment Variables View

### Table 6-59 • AirWatch Deployment Data Tab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Developer Phone</td>
<td>(Apple iOS and Google Android internal mobile apps only) Phone number of this application’s developer.</td>
</tr>
</tbody>
</table>
**Note** • The *Only Display View Nodes With Data* option on the *General* tab of the Application Manager *Options* Dialog Box controls whether product nodes (constituent views) appear if no data is contained in that view. If you select the option, products containing views without data will not display those views. For example, if a product has no dependencies, then the *Dependencies* node is not displayed for that product.

### Extended Attributes View (Packages)

The Application Manager Extended Attributes View displays the optional extended attributes associated with the package. To open a package’s Extended Attributes View, select the *Extended Attributes* node under that package in the package tree.

These attributes are dynamically populated based on an external Package Extended Attribute Description File (in XML format). You can specify the name and location of this file on the *General* tab of the Application Manager *Options* dialog box.

On the left side of the view, the name for each attribute is displayed; the right side displays the value for the attribute. These values are in read-only fields, from which you can highlight and copy text, or, in the case of file links, launch the linked file. The file location displayed represents the location from which the file was originally imported; the file is actually stored within the Application Catalog and extracted into a temp directory when you click on the file link. This temp directory is purged when Application Manager closes, as long as the file is not locked by another application or process.

If you click on the attribute name, you can either provide the value in the *Extended Attribute Property* dialog box (for text attributes) or browse for a file in a Browse dialog (for file attributes).

### Dependencies View

The *Dependencies View*, which opens in the Application Manager *Catalog* tab when a package’s *Dependencies* node is selected in the tree, varies by deployment type:

- **Dependencies View / Windows Installer Package**
- **Dependencies View / App-V Package**

#### Dependencies View / Windows Installer Package

On the *Dependencies View*, you can view a list of all of the files of a selected Windows Installer package that have dependencies with files used by other packages or operating systems in the Application Catalog. This view is displayed for Windows Installer .msi packages in which file dependency information exists.

The *Dependencies View* is populated when you scan a Windows Installer package for dependencies using the *Auto detect dependencies* option of the *Dependency Wizard*.

**Note** • If the *Only Display View Nodes With Data* option on the *General* tab of the Application Manager *Options* dialog box is selected, if no dependencies are found, the *Dependencies* node will not be displayed.
The following information is displayed on the **Dependencies** view:

**Table 6-60 • Dependencies View**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>File Name</strong></td>
<td>Name of the file contained in the Windows Installer package; all other columns describe dependencies for this file.</td>
</tr>
<tr>
<td><strong>Architecture</strong></td>
<td>Machine architecture for the file.</td>
</tr>
<tr>
<td><strong>16 bit</strong></td>
<td>Signifies whether the file is meant for 16-bit machines.</td>
</tr>
<tr>
<td><strong>Terminal Server Aware</strong></td>
<td>Signifies whether the file is Terminal Server aware or not.</td>
</tr>
<tr>
<td><strong>.NET Assembly</strong></td>
<td>Shows <strong>NotCLR</strong> if the file is not a .NET assembly; otherwise it displays the version of .NET it depends upon.</td>
</tr>
<tr>
<td><strong>SubSystem</strong></td>
<td>Signifies the sub-system for the file.</td>
</tr>
<tr>
<td><strong>Signed</strong></td>
<td>Signifies whether the file is digitally signed.</td>
</tr>
<tr>
<td><strong>Signee</strong></td>
<td>If the file is signed, this columns lists the name of the signee.</td>
</tr>
<tr>
<td><strong>PE Dependent on</strong></td>
<td>Lists other files that this one depends on.</td>
</tr>
<tr>
<td><strong>PE Language</strong></td>
<td>The language for the file.</td>
</tr>
</tbody>
</table>

*Note* • For Microsoft App-V packages, a dependency scan is automatically performed during import into the Application Catalog, and the results are displayed on the App-V package’s **Dependencies View**. For more information, see Viewing App-V Package Dependencies.
Dependencies View / App-V Package

Note • This information applies to App-V 4.x packages.

The Dependencies View lists both the applications the App-V package is dependent on and the applications dependent upon this App-V package.

For each dependency, the following information is listed:

- Application
- In Catalog? (Yes / No)
- DSC Server URL
- Server URL
- Mandatory? (Yes / No)
Files View

The Files View, which opens in the Application Manager Catalog tab when a package’s Files/Components or Files/Directories node is selected in the tree, varies by deployment type:

- Files/Components View / Windows Installer Package
- Files/Directories View / App-V Package

Files/Components View / Windows Installer Package

The Files/Components View displays the files and components in the Windows Installer package. The following information is displayed:

Table 6-61 • File/Components View Information

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component</td>
<td>Name of component that the file listed in the FileName column is associated with.</td>
</tr>
<tr>
<td>FileName</td>
<td>Name of file.</td>
</tr>
<tr>
<td>FileSize</td>
<td>Size of the file listed in the FileName column.</td>
</tr>
<tr>
<td>Version</td>
<td>Version of the file listed in the FileName column.</td>
</tr>
<tr>
<td>Path</td>
<td>Installation location of the file listed in the FileName column.</td>
</tr>
</tbody>
</table>

Files/Directories View / App-V Package

The App-V Files/Directories View lists the files and directories included in the App-V package.

For each file/directory, the following information is listed:

Table 6-62 • App-V File Information

<table>
<thead>
<tr>
<th>Column</th>
<th>App-V 4.x</th>
<th>App-V 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directory Path</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Short Name</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Long Name</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>File Name</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>File Size</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>VFS Path</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Feature Block 1</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>
The INI File Changes View, which you open by expanding a Windows Installer package in the Application Manager tree and selecting the INI File Changes node, displays any INI file changes made by that package. The following information is displayed:

Table 6-63 • INI File Changes View Information

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component</td>
<td>Name of component that makes an entry in the INI File.</td>
</tr>
<tr>
<td>FileName</td>
<td>Name of INI File that the component listed in the Component column makes an entry in.</td>
</tr>
<tr>
<td>DirProperty</td>
<td>The directory location where the INI File will be installed.</td>
</tr>
<tr>
<td>Section</td>
<td>The section of the INI file where this entry is made.</td>
</tr>
<tr>
<td>Key</td>
<td>The Key used in the INI File entry</td>
</tr>
<tr>
<td>Value</td>
<td>The Value used in the INI File entry.</td>
</tr>
</tbody>
</table>
Registry View

The **Registry View**, which opens in the Application Manager **Catalog** tab when a package’s **Registry** node is selected in the tree, varies by deployment type:

- Registry View / Windows Installer Package
- Registry View / App-V Package

### Registry View / Windows Installer Package

The **Registry View** displays any registry entries created or changed by the Windows Installer package. The following information is displayed:

**Table 6-64 • Registry View Information**

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component</td>
<td>The name of the component that is creating a Registry entry.</td>
</tr>
<tr>
<td>Root</td>
<td>Default value of Key.</td>
</tr>
<tr>
<td>Key</td>
<td>Key of the Registry Entry that this component is making.</td>
</tr>
<tr>
<td>Name</td>
<td>Name of the Registry Entry that this component is making.</td>
</tr>
<tr>
<td>Value</td>
<td>Value of the Registry Entry that this component is making.</td>
</tr>
</tbody>
</table>
Registry View / App-V Package

The **Registry View** lists any registry entries created or changed by the App-V package.

**Figure 6-91:** App-V Registry View

For each registry entry, the following information is listed:

- Key Path
- App-V Override
- Value Name
- Data
- Type
Shortcuts View

The **Shortcuts View**, which opens in the Application Manager **Catalog** tab when a package's **Shortcuts** node is selected in the tree, varies by deployment type:

- Shortcuts View / Windows Installer Package
- Shortcuts View / App-V Package

**Shortcuts View / Windows Installer Package**

The **Shortcuts View** displays any shortcuts created by the Windows Installer package. The following information is displayed:

**Table 6-65 • Shortcuts View Information**

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component</td>
<td>Name of the component that the shortcut listed in the Name column is associated with.</td>
</tr>
<tr>
<td>Name</td>
<td>Name of the shortcut.</td>
</tr>
<tr>
<td>Directory_</td>
<td>Directory where the shortcut will exist.</td>
</tr>
<tr>
<td>Target</td>
<td>Directory and executable that the shortcut invokes.</td>
</tr>
</tbody>
</table>
Shortcuts View / App-V Package

The **Shortcuts View** displays any shortcuts created by the App-V package.

![App-V Shortcuts View]

**Figure 6-92:** App-V Shortcuts View

Under the **Shortcuts** subheading, the following information is listed for each shortcut:

- Shortcut Name
- Target
- Arguments
- Working Directory
- Target Version
- Location

Under the **Shortcut Dependency** subheading, the following information is listed for each shortcut dependency:

- Shortcut Name
- Href
- GUID
- Is Mandatory

Under the **Shortcut Script** subheading, the following information is listed for each shortcut script:

- Shortcut Name
- Body (of script)
Important • The *Shortcut Dependency* and *Shortcut Script* subheadings only apply to App-V 4.x packages.

Merge Modules View

The **Merge Modules View**, which you open by expanding a Windows Installer package in the Application Manager tree and selecting the **Merge Modules** node, displays any merge modules included the package. The following information is displayed:

**Table 6-66 • Merge Modules View Information**

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>The title of the Merge Module included with this package.</td>
</tr>
<tr>
<td>ModuleID</td>
<td>The number which uniquely identifies the Merge Module listed in the Title column.</td>
</tr>
<tr>
<td>Version</td>
<td>The version of the Merge Module listed in the Title column.</td>
</tr>
<tr>
<td>Language</td>
<td>The language that the Merge Module listed in the Title column was written for.</td>
</tr>
</tbody>
</table>

Catalog History View

The **Catalog History View**, which you open by expanding a Windows Installer package in the Application Manager tree and selecting the **Catalog History** node, displays a list of logged events for that package. The following information is included:

**Table 6-67 • Information Displayed in the Catalog History View**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>Name of the event which was logged:</td>
</tr>
<tr>
<td></td>
<td>• Import/Reimport</td>
</tr>
<tr>
<td></td>
<td>• Validation</td>
</tr>
<tr>
<td></td>
<td>• Conflict Detection</td>
</tr>
<tr>
<td></td>
<td>• Conflicts Resolution</td>
</tr>
<tr>
<td></td>
<td>• Extended Attribute Modification</td>
</tr>
<tr>
<td></td>
<td>• Package Description Modification</td>
</tr>
<tr>
<td></td>
<td>• Package Move/Copy</td>
</tr>
<tr>
<td></td>
<td>• Patch Analysis</td>
</tr>
<tr>
<td>Date</td>
<td>Date and time logged event occurred.</td>
</tr>
</tbody>
</table>
Table 6-67 • Information Displayed in the Catalog History View (cont.)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User</td>
<td>User who performed the logged event.</td>
</tr>
<tr>
<td>Description</td>
<td>Description providing details of the logged event.</td>
</tr>
</tbody>
</table>

App-V History View

Note • This information applies to App-V 4.x packages.

The **App-V History View**, which you open by expanding an App-V package in the Application Manager tree and selecting the **App-V History** node, lists an entry for each time this App-V package was saved.

Figure 6-93: App-V History View

For each entry, the following information is displayed:

- Version Guid
- Sequencer Version
- Sequenced By
- Sequencing Station
- OSDetails
- System Folder
- Windows Folder
- User Folder
- .Net Framework Version
- IEVersion

### Tables View

The **Tables View**, which opens in the Application Manager **Catalog** tab when a package's **Tables** node is selected in the tree, provides a way to view the data for a Windows Installer package, App-V package, or mobile app in the Application Catalog.

Select the specific table you want to view from the **Tables** list at the top of the view.

---

**Note** • Most tables are derived directly from standard MSI tables, as described in the Windows Installer SDK online help. When building your own ACE rules to use for conflict identification, it is important to understand the data available for packages so you can construct the necessary rule.
File Type Associations View

The App-V File Type Associations View, which you open by expanding an App-V package in the Application Manager tree and selecting the File Type Associations node, displays a list of this package’s file type associations.

![App-V File Type Associations View](image)

**Figure 6-94: App-V File Type Associations View**

For each file type association, the following information is listed:

- Extension
- Description
- Prog ID
- Verb
- Command
Environment Variables View

The App-V Environment Variables View, which you open by expanding an App-V package in the Application Manager tree and selecting the Environment Variables node, lists the environment variables used in this App-V package.

For each environment variable, the following information is listed:

- Name
- Value

Merge Module Tree Views

When the Merge Modules tab is selected in the Application Manager tree, you can access the following views:

- All Merge Modules View—Select this option to view a list of all of the Merge Modules in your catalog. See All Merge Modules View.
- Merge Module View—Select an individual Merge Module to see detailed information on that module. See Merge Module View.

All Merge Modules View

The All Merge Modules view is the root node of the merge modules explorer. It contains a list of all merge modules in the Application Catalog, including titles, versions, languages, and identifiers for each module.

Double-click on a merge module to see information about it in the Merge Module View.

Merge Module View

When you select a merge module in the merge modules explorer, details are displayed in this view.

These details include:

Table 6-68 • Merge Module View Information

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version</td>
<td>The version of the Merge Module.</td>
</tr>
<tr>
<td>Language</td>
<td>The language that the Merge Module was written for.</td>
</tr>
<tr>
<td>Identifier</td>
<td>String that uniquely identifies the Merge Module.</td>
</tr>
<tr>
<td>File</td>
<td>The path and file name of the Merge Module file that was imported.</td>
</tr>
</tbody>
</table>
Click the plus sign next to the Merge Module to view these Merge Module constituent views:

- Components View
- Dependency View
- Exclusion View
- Files View
- Products View

**Components View**

When you expand a merge module in the merge modules explorer, you can click on Components to display any components created or changed by the merge module.

The following information is displayed for each component included in this merge module:

- Component
- ComponentId
- Directory
- csFullPath

**Dependency View**

When you expand a merge module in the merge modules explorer, you can click on Dependency to display any dependencies in the merge module.

The following information is displayed for each dependency included in this merge module:

- ModuleLanguage
- RequiredID
- RequiredLanguage
- RequiredVersion

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Imported On</td>
<td>The date and time the Merge Module was imported.</td>
</tr>
</tbody>
</table>
Exclusion View

When you expand a merge module in the merge modules explorer, you can click on Exclusion to display any exclusions in the merge module.

The following information is displayed for each exclusion included in this merge module:

- ModuleLanguage
- ExcludedID
- ExcludedLanguage
- ExcludedMaxVersion
- ExcludedMinVersion

Files View

When you expand a merge module in the merge modules explorer, you can click on Files to display any files in the merge module.

The following information is displayed:

Table 6-69 • Merge Module Files View Information

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Component</td>
<td>Name of component that this Merge Module file is associated with.</td>
</tr>
<tr>
<td>File</td>
<td>Name of this Merge Module file.</td>
</tr>
<tr>
<td>FileName</td>
<td>File name of this Merge Module file.</td>
</tr>
<tr>
<td>FileSize</td>
<td>Size of this Merge Module file.</td>
</tr>
<tr>
<td>Version</td>
<td>Version of this Merge Module file.</td>
</tr>
</tbody>
</table>
Products View

When you expand a merge module in the merge modules explorer, you can click on Products to display any products in the Application Catalog that use the merge module.

The following information is displayed:

Table 6-70 • Merge Module Products View Information

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ProductName</td>
<td>Name of product associated with this Merge Module.</td>
</tr>
<tr>
<td>ProductVersion</td>
<td>Version of product associated with this Merge Module.</td>
</tr>
<tr>
<td>Manufacturer</td>
<td>Manufacturer of the product associated with this Merge Module.</td>
</tr>
</tbody>
</table>

Environment Tree Views

When the Environment tab is selected in the Application Manager tree, you can view information about the Security Patches and OS Snapshots that have been imported into the Application Catalog. The following views are available:

Table 6-71 • Environment Tree Views

<table>
<thead>
<tr>
<th>View</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Security Patches Group View</td>
<td>Opens when the root group in the Environment tab is selected, and lists all of the groups that have been created in the Environment tab.</td>
</tr>
<tr>
<td>New Security Patches Group View</td>
<td>All new patches are imported into the New Security Patches group, and this view lists all of the patches in that group.</td>
</tr>
<tr>
<td>Group View of a Selected Group</td>
<td>Opens when a group other than the root group in the Environment tab is selected. For each selected group, a list of all of the patches in that group is displayed.</td>
</tr>
<tr>
<td>Patch View</td>
<td>Lists general content information on a selected patch.</td>
</tr>
<tr>
<td>OS Snapshot View</td>
<td>Lists information detailing an imported OS Snapshot.</td>
</tr>
</tbody>
</table>
Security Patches Group View

The Security Patches Group View opens when the Security Patches group of the Environment tab is selected. The Security Patches Group View lists all groups that have been created in the Environment tab.

All new patches are imported into the New Security Patches group, and then you can organize the patches into other groups according to your business needs. See Organizing Your Application Catalog Using Groups.

The New Security Patches group is automatically created during installation. While it can be renamed, it cannot be deleted.

Context Menu Options

When the Security Patches group in the Environment tab is selected, the following items are available on the context menu:

- Refresh—Refresh the patch listing to reflect the most recent modifications.
- Import Patches—Import a Microsoft Operating System Security Patch.
- New Group—Create a new group.
- Rename—Rename the selected group.
- Properties—Open the Group Properties dialog box.

New Security Patches Group View

The New Security Patches Group View opens when the New Security Patches group on the Application Manager Environment tab is selected. All new patches are imported into the New Security Patches group. You can then organize the patches into other groups according to your business needs. See Organizing Your Application Catalog Using Groups.

The New Security Patches group is automatically created during installation. While it can be renamed, it cannot be deleted.

The New Security Patches Group View displays a list of all of the patches in that group, including the following information:

Table 6-72 • New Security Patches Group View Information

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of patch file.</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the patch file.</td>
</tr>
<tr>
<td>Release Date</td>
<td>Date the patch was released by Microsoft.</td>
</tr>
<tr>
<td>Import Date</td>
<td>Date the patch was imported into the Application Catalog.</td>
</tr>
</tbody>
</table>
If you select a patch in this list, detailed patch properties are displayed in the area to the left of the list, including the Title, Summary, and Release Date of the patch.

**Context Menu Options**

When the New Security Patches group in the Environment tab is selected, the following items are available on the context menu:

- **New Group**—Create a new group.
- **Rename**—Rename the selected group.
- **Properties**—Open the Group Properties dialog box.

**Group View of a Selected Group**

The Group View of a selected group opens when a group other than the root group or the New Security Patches group in the Environment tab is selected. For each selected group, a list of all of the patches in that group is displayed, including the following information:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of patch file.</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the patch file.</td>
</tr>
<tr>
<td>Release Date</td>
<td>Date the patch was released by Microsoft.</td>
</tr>
<tr>
<td>Import Date</td>
<td>Date the patch was imported into the Application Catalog.</td>
</tr>
</tbody>
</table>

If you select a patch in this list, detailed patch properties are displayed in the area to the left of the list, including the Title, Summary, and Release Date of the patch.

**Context Menu Options**

When a group other than the root group or the New Security Patches group in the Environment tab is selected, the following items are available on the context menu:

- **New Group**—Create a new group.
- **Rename**—Rename the selected group.
- **Delete**—Delete the selected group.
- **Properties**—Open the Group Properties dialog box.
Patch View

The Patch View, which is displayed when a patch is selected on the Environment tab, lists general information on the selected patch. The following information is included:

Table 6-74  •  Patch View Information

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID</td>
<td>Microsoft Security Bulletin ID. Click this link to view this bulletin on the Microsoft website.</td>
</tr>
<tr>
<td>Title</td>
<td>Title of patch.</td>
</tr>
<tr>
<td>Release Date</td>
<td>Date the patch was released by Microsoft.</td>
</tr>
<tr>
<td>KB Article</td>
<td>Microsoft Knowledge Base article ID. Click this link to view this article on the Microsoft website.</td>
</tr>
<tr>
<td>Imported On</td>
<td>Date patch was imported into the Application Catalog</td>
</tr>
<tr>
<td>Groups</td>
<td>List of all of the groups that this patch is included in.</td>
</tr>
<tr>
<td>Description</td>
<td>You can enter a description of the patch in this field.</td>
</tr>
</tbody>
</table>

In the Application Manager, you can view additional detailed patch information by selecting a patch and then selecting Properties from the context menu.

Context Menu Options

When a patch in the Environment tab is selected, the following items are available on the context menu:

- **Rename**—Rename the selected patch.
- **Delete**—Delete the selected patch.
- **Properties**—Open the Patch Properties dialog box for that patch.
OS Snapshot View

When you click on an OS Snapshot in the Application Manager Environment View, details about the snapshot appear in the right pane of the user interface.

The following information is displayed:

Table 6-75 • OS Snapshot View Information

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version</td>
<td>Version of the operating system of the OS Snapshot, such as Windows 7 - 5.1.2600.</td>
</tr>
<tr>
<td>Language</td>
<td>The language the operating system was written for.</td>
</tr>
<tr>
<td>File</td>
<td>This can be either a hard-coded path or a UNC path.</td>
</tr>
<tr>
<td>Imported On</td>
<td>The date and time the OS Snapshot was imported.</td>
</tr>
<tr>
<td>Description</td>
<td>You can edit this with additional information about the OS Snapshot.</td>
</tr>
</tbody>
</table>

Click the plus sign next to the OS Snapshot icon to view these OS Snapshot constituent views:

- Files View for OS Snapshots
- INI File Changes View for OS Snapshots
- Registry View for OS Snapshots
- Shortcuts View for OS Snapshots

Files View for OS Snapshots

When you expand an OS Snapshot in the Environment tab of the Application Manager tree, you can click on Files to display a list of the files included in the OS Snapshot.

The following information is displayed for each of the files included in the OS Snapshot:

Table 6-76 • Files View Information

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>FileName</td>
<td>Name of the file.</td>
</tr>
<tr>
<td>csFilePath</td>
<td>Path</td>
</tr>
<tr>
<td>FileSize</td>
<td>Size of the OS Snapshot file.</td>
</tr>
<tr>
<td>Version</td>
<td>Version of the OS Snapshot file.</td>
</tr>
<tr>
<td>Language</td>
<td>Language that the OS Snapshot file was written for.</td>
</tr>
</tbody>
</table>
INI File Changes View for OS Snapshots

When you expand an OS Snapshot in the Environment tab of the Application Manager tree, you can click on INI File Changes to display any INI file changes made by the snapshot.

The following information is displayed for each change to the INI file that is made by the snapshot:

Table 6-77 • INI File Changes View Information

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>FileName</td>
<td>Name of INI File that the OS Snapshot makes an entry in.</td>
</tr>
<tr>
<td>csFilePath</td>
<td>Path</td>
</tr>
<tr>
<td>Section</td>
<td>The section of the INI File where this entry is made.</td>
</tr>
<tr>
<td>Key</td>
<td>The Key used in the INI File entry</td>
</tr>
<tr>
<td>Value</td>
<td>The Value used in the INI File entry.</td>
</tr>
</tbody>
</table>

Registry View for OS Snapshots

When you expand an OS Snapshot in the Environment tab of the Application Manager tree, you can click on Registry to display any registry entries created or changed by the product.

The following information is displayed for each Registry Entry:

Table 6-78 • Registry View Information

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Root</td>
<td>Default value of Key.</td>
</tr>
<tr>
<td>Key</td>
<td>Key of the Registry Entry that this component is making.</td>
</tr>
<tr>
<td>Name</td>
<td>Name of the Registry Entry that this component is making.</td>
</tr>
<tr>
<td>Value</td>
<td>Value of the Registry Entry that this component is making.</td>
</tr>
</tbody>
</table>
Shortcuts View for OS Snapshots

When you expand an OS Snapshot in the Environment tab of the Application Manager tree, you can click on Shortcuts to display any shortcuts that were found on this OS Snapshot's operating system.

The following information is displayed:

Table 6-79 • Shortcuts View Information

<table>
<thead>
<tr>
<th>Column</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of shortcut.</td>
</tr>
<tr>
<td>Directory</td>
<td>Location of shortcut.</td>
</tr>
<tr>
<td>Target</td>
<td>The application executable that the shortcut points to.</td>
</tr>
</tbody>
</table>

Tables View for OS Snapshots

The Tables View for an OS Snapshot is identical to the Tables View shown when a package is selected on the Products tab of the Application Manager tree. See Tables View in the Application Manager Catalog Deployment Type View section.
Enterprise Policy View

When you click on an Enterprise Policy in the Application Manager Environment View, the properties of the Enterprise Policy appear in the right pane of the user interface.

![Enterprise Policy View](image)

**Figure 6-95:** Enterprise Policy View

Dialog Boxes

The following dialog boxes are available in Application Manager when the **Catalog** tab is selected in the ribbon:

- Add Applications Dialog Box
- Add Connection Group Packages Dialog Box
- Add/Edit Applications Dialog Box
- Add/Edit Return Code Dialog Box
- App-V Server Connection Groups Dialog Box
- App-V Virtual Environments Dialog Box
- Associate with Workflow Manager Workflow Request Dialog Box
- Categories Dialog Box
- Change Deployment Type Priority Dialog Box
• Change Enterprise Server Password Dialog Box
• Command-Line Parameters Dialog Box
• Connect Application Catalog Dialog Box
• Create Global Condition Dialog Box
• Create Virtual Environment / Properties Dialog Box
• Default Application Catalog Dialog Box
• Edit Keywords Dialog Box
• Extended Attribute Property Dialog Box
• Find Dialog Box
• Flexera Identifier Dialog Box
• Global Conditions Dialog Box
• Keywords Dialog Box
• Login Required Dialog Box
• Properties Dialog Box
• Options Dialog Box
• References Dialog Box
• SCCM Server Environment Dialog Box
• Select Application Catalog Dialog Box
• Select AdminStudio Enterprise Server URL Dialog Box
• Servers Dialog Box
• Specify Applications Dialog Box
• Users Dialog Box
• Virtual Package Association Dialog Box
• XML Namespaces Dialog Box
Add Applications Dialog Box

On the **Add Applications** dialog box, which is opened by clicking **Add** on the **Create Virtual Environment** dialog box, you can add an App-V deployment type group to a System Center Configuration Manager Server virtual environment.

![Add Applications Dialog Box](image)

**Figure 6-96:** Add Applications Dialog Box
The **Add Applications** dialog box includes the following properties:

### Table 6-80 • Add Applications Dialog Box Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group Name</td>
<td>Enter a name to identify the group of App-V 5.0 packages that you are going to add.</td>
</tr>
<tr>
<td>Deployment Types list</td>
<td>List of Deployment Types in this App-V deployment type group, along with their Order. Click Add to add applications to this list. When multiple virtual applications modify the same file system or registry values on a client computer, the application with the highest order will take precedence.</td>
</tr>
<tr>
<td>Add</td>
<td>Click to open the Specify Applications dialog box, where you can add applications to the deployment type group.</td>
</tr>
<tr>
<td>Delete</td>
<td>Click to delete the selected deployment type group.</td>
</tr>
<tr>
<td>Increase order</td>
<td>If more than one deployment type is listed in the Deployment Types list, you can use the Increase order and Decrease order buttons to reorder the list. When multiple virtual applications modify the same file system or registry values on a client computer, the application with the highest order will take precedence.</td>
</tr>
<tr>
<td>Decrease order</td>
<td></td>
</tr>
</tbody>
</table>

---

**Add Connection Group Packages Dialog Box**

On the **Add Connection Group Packages** dialog box, which is opened by clicking Add on the **Configure Connection Group** dialog box, you select App-V 5.0 packages to add to an App-V Server Virtual Environment.
Figure 6-97: Add Connection Group Packages Dialog Box
The **Add Connection Group Packages** dialog box includes the following properties:

**Table 6-81 • Add Connection Group Packages Dialog Box Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select Connected Packages tree</td>
<td>Expandable tree listing the groups in the Application Catalog. When you select a group, all of the applications in the group are listed in the Applications list.</td>
</tr>
<tr>
<td>Search box</td>
<td>Use search the application in the Applications list.</td>
</tr>
<tr>
<td>Applications list</td>
<td>List of all of the applications in the selected Application Catalog group. Select an application to display its App-V 5.0 packages in the lower pane.</td>
</tr>
<tr>
<td>Note</td>
<td><em>If you select an application that does not have an App-V 5.0 deployment type, nothing will be listed in the lower pane.</em></td>
</tr>
<tr>
<td>Apply</td>
<td>Click to add the selected App-V 5.0 package to the connection group.</td>
</tr>
</tbody>
</table>

**Add/Edit Applications Dialog Box**

On the **Add/Edit Applications** dialog box, which is opened by clicking **Add** or **Edit** on the **Create Virtual Environment** dialog box, you can enter a group name to identify the group of App-V 5.0 packages that are going to be members of the virtual environment, and add deployment types to the virtual environment.

![Add/Edit Application Dialog Box](image-url)
The Add/Edit Application dialog box includes the following properties:

**Table 6-82 • Add/Edit Application Dialog Box**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group Name</td>
<td>Name that identifies this group of App-V 5.0 packages.</td>
</tr>
<tr>
<td>Deployment Types</td>
<td>List of deployment types (App-V 5.0 packages) that are members of this virtual environment.</td>
</tr>
<tr>
<td>Add</td>
<td>Click to open the Specify Applications dialog box, where you can select an App-V 5.0 package to add to this virtual environment.</td>
</tr>
<tr>
<td>Delete</td>
<td>Click to delete the selected deployment type (App-V 5.0 package).</td>
</tr>
<tr>
<td>Increase order</td>
<td>If more than one deployment type is listed, you can use the Increase order and Decrease order buttons to reorder the list. When multiple virtual applications modify the same file system or registry values on a client computer, the application with the highest order will take precedence.</td>
</tr>
<tr>
<td>Decrease order</td>
<td></td>
</tr>
</tbody>
</table>

**Add/Edit Return Code Dialog Box**

Return codes are used to indicate whether a restart is required, whether an installation is complete, and to customize the text shown to users when a specific code is returned. A package’s return codes are populated by default when the package is imported.

You can edit a MSI and EXE package’s return codes on the **Return Codes** subtab of the **Deployment Data** tab of the **Catalog Deployment Type View**. If you click the **Add Return Code** or **Edit Return Code** button in the **Deployment Data** tab ribbon, the **Add/Edit Return Code** dialog box opens.
Figure 6-99: Add Return Code Dialog Box

The Add/Edit Return Code dialog box includes the following properties:

Table 6-83 • Add/Edit Return Code Dialog Box

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Return Code Value</td>
<td>Enter a unique value. The following return codes are populated by default during import:</td>
</tr>
<tr>
<td></td>
<td>• 0—Success (no reboot)</td>
</tr>
<tr>
<td></td>
<td>• 1707—Success (no reboot)</td>
</tr>
<tr>
<td></td>
<td>• 3010—Soft Reboot</td>
</tr>
<tr>
<td></td>
<td>• 1641—Hard Reboot</td>
</tr>
<tr>
<td></td>
<td>• 1618—Fast Retry</td>
</tr>
</tbody>
</table>

Note • When you are editing an existing return code, this field cannot be edited.

<table>
<thead>
<tr>
<th>Code Type</th>
<th>Select one of the following options to identify the return code’s type:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Success (no reboot)</td>
</tr>
<tr>
<td></td>
<td>• Failure (no reboot)</td>
</tr>
<tr>
<td></td>
<td>• Hard Reboot</td>
</tr>
<tr>
<td></td>
<td>• Software Reboot</td>
</tr>
<tr>
<td></td>
<td>• Fast Retry</td>
</tr>
</tbody>
</table>

| Name (Optional)            | Enter a name to identify this return code.                               |

| Description (Optional)     | Enter text to explain the meaning of this return code.                  |
AdminStudio Host Dialog Box

Starting with AdminStudio 2013, most of Application Manager’s core functionality now resides in the AdminStudio Host Process, separate from its user interface.

Using a host process gives AdminStudio better scalability and enables the development of clients that use Application Manager’s core functionality. For example the Application Manager user interface and the Platform PowerShell APIs are now clients to this AdminStudio Host process.

- Opening the AdminStudio Host Dialog Box
- Ability to Run as a Windows Process or a Windows Service

**Important** • AdminStudio Host must be running in order to use Application Manager or the Platform API.

**Opening the AdminStudio Host Dialog Box**

When Application Manager is launched, the AdminStudio Host process is automatically started, and its icon is added to the System Tray.

![AdminStudio Host Icon in System Tray](image)

**Figure 6-100**: AdminStudio Host Icon in System Tray

**AdminStudio Host Icon in System Tray**

To open the **AdminStudio Host** dialog box double-click its icon in the System Tray:
Figure 6-101: AdminStudio Host Dialog Box

Ability to Run as a Windows Process or a Windows Service

AdminStudio Host can run either as a standalone Windows Process (the default setting) or as a Windows Service running under a given account (which is, by default, the LocalSystem user account).

- **Run as Windows Process to use Windows Authentication**—It is more advantageous to run AdminStudio Host as a Windows Process than as a Windows Service because, while running as a current user, any code executed by this server component will run under the current user's context. This enables Application Manager to use Windows Authentication to automatically connect to System Center Configuration Manager, a System Center Configuration Manager publishing location, or an SQL Server.

- **Run as a Windows Service to configure Application Manager as a server application**—If you set up Application Manager as a server application on a server machine, you could then run AdminStudio Host as a Windows Service using one central user account, eliminating the need for user logins.

**Note** • The ability to set up Application Manager as a server application will be included in a future release.

For information on changing the AdminStudio Host run modes, see Changing AdminStudio Host Run Modes.
App-V Server virtual environments are called connection groups. You can create App-V 5.0 connection groups to generate connections between virtualized applications that allow the applications to communicate with each other while they run in the virtual environment.

The **App-V Server Connection Groups** dialog box, which is opened by clicking the **App-V Virtual Environments** button in the ribbon and selecting **App-V Server Environment**, lists the connection groups that have already been defined. You click **Add** on this dialog box to create a new connection group or **Edit** to edit an existing connection group.

![App-V Server Connection Groups Dialog Box](image)

**Figure 6-102: App-V Server Connection Groups Dialog Box**

**Note** • You can also open the **App-V Server Connection Groups** dialog box by selecting an App-V 5.0 package in the tree, and then clicking in the **Connection Group** field on the **Catalog Deployment Type View > App-V Deployment Data > Advanced Settings** tab.

The App-V Server Connection Group dialog box includes the following properties:

**Table 6-84 • App-V Server Connection Group Dialog Box**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group Name</td>
<td>Name that identifies the connection group.</td>
</tr>
<tr>
<td>Packages</td>
<td>List of packages in the connection group.</td>
</tr>
<tr>
<td>Publish from App-V Server</td>
<td>Icon indicating whether the Publish from App-V Server option is set to True or False. A checked checkbox indicates that it was set to True, while an empty checkbox indicates that it is set to False.</td>
</tr>
</tbody>
</table>
App-V Virtual Environments Dialog Box

On the **App-V Virtual Environments** dialog box, which is opened by clicking the **App-V Virtual Environment** button in the Application Manager ribbon, existing App-V virtual environments are listed. From this dialog box you can add a new virtual environment or edit an existing one.

**Tip** • Using virtual environments to group dependent packages together in App-V 5.0 is similar to the Dynamic Suite Composition feature used with App-V 4.x packages.
The App-V Virtual Environments dialog box includes the following properties:

**Table 6-85 • App-V Virtual Environments Dialog Box**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>App-V Environment</td>
<td>List of existing App-V virtual environments.</td>
</tr>
<tr>
<td>Add</td>
<td>Click to open the <strong>Create Virtual Environment</strong> dialog box, where you can create a new Virtual Environment. See <strong>Create Virtual Environment / Properties Dialog Box</strong>.</td>
</tr>
<tr>
<td>Edit</td>
<td>Select a virtual environment in the list and click to open its <strong>Properties</strong> dialog box, where you can edit its settings.</td>
</tr>
</tbody>
</table>

**Associate with Workflow Manager Workflow Request Dialog Box**

- AdminStudio Workflow Manager is a Web-based application management system that has integrated functionality with AdminStudio.

The **Associate with Workflow Manager Workflow Request** dialog box is displayed when you click on a package in the Application Manager tree and then select **Associate with Workflow Manager Workflow Request** from the context menu. It allows you to associate extended attribute data for a package with a Workflow Manager workflow request.

- This dialog (and its corresponding command) are only available if you select the **Integrate with Workflow Manager** option on the **General** tab of the Application Manager Options dialog box.

- Be sure to select a Workflow Manager workflow request that uses a workflow template that contains at least one major data group that was specified with the group’s extended attribute description file, as described in the AdminStudio Workflow Manager user documentation.

**Categories Dialog Box**

On the **Categories** dialog box, which is opened by clicking the browse button in the **Categories** field on the **App Portal Information** tab of the **Application View**, you can specify whether to create an App Portal catalog item when this application is published to System Center 2012 Configuration Manager or Symantec Altiris Server, and you can also specify the category or categories that you want the application’s catalog item to be placed in.
When an end user browses the App Portal catalog on the **Browse Catalog** tab, catalog items are organized into categories. In the image below, the **Software > Google** category contains two catalog items.

**Figure 6-105:** Categories Displayed on the App Portal Browse Catalog Tab

When a catalog item is created in App Portal, a category must be specified. On the **Categories** dialog box, you can select the category or categories that you want the application’s catalog item to be placed in.
The **Categories** dialog box includes the following options:

### Table 6-86 • Categories Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Notify Flexera Software App Portal</strong></td>
<td>If you want a new catalog item to be created in App Portal when this application is published to System Center 2012 Configuration Manager or Symantec Altiris Server, select this option.</td>
</tr>
<tr>
<td><strong>Category list</strong></td>
<td>All of the categories that have been defined in App Portal are listed. Select the category or categories that you want this application’s App Portal catalog item to be placed in.</td>
</tr>
</tbody>
</table>

### Change Deployment Type Priority Dialog Box

When an application has multiple deployment types, the order in which they will be evaluated in System Center 2012 Configuration Manager depends upon the deployment type's assigned priority. When a deployment type meets the specified requirements, it will be run and then no further deployment types on the priority list will be evaluated. By default, Application Manager assigns a deployment type a priority based upon their import order.

You can modify the priority setting of an application’s deployment types on the **Change Deployment Type Priority** dialog box, which is opened by clicking the **Change Priority** button in the **Deployment Types** tab ribbon.

![Change Deployment Type Priority Dialog Box](image)

**Figure 6-106: Change Deployment Type Priority Dialog Box**

Just select the deployment type and click **Increase Priority** or **Decrease Priority** to move it up and down in the list.

*Note* • You can only assign a priority to Windows Installer, App-V, and .exe packages. All other packages are assigned a priority of -1, which cannot be changed.
Change Enterprise Server Password Dialog Box

This dialog box, which is opened by selecting **AdminStudio Enterprise Server > Change AES Password** on the Application Manager tab menu, allows you to change your password to connect to the AdminStudio Enterprise Server Application Catalog (which is the same password you use to log in to the AdminStudio Enterprise Server). The **Change AES Password** selection is enabled when you are connected to the AdminStudio Enterprise Server Application Catalog.

**Note** • If you are not connected to the AdminStudio Enterprise Server Application Catalog, the **Change AES Password** selection is disabled.

Table 6-87 • Change Enterprise Server Password Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Name</td>
<td>(Read Only) User name of user who is connected to the AdminStudio Enterprise Server Application Catalog.</td>
</tr>
<tr>
<td>Old Password</td>
<td>Enter the existing password for current user.</td>
</tr>
<tr>
<td>New Password</td>
<td>Enter the new password.</td>
</tr>
<tr>
<td>Confirm New Password</td>
<td>Enter the new password a second time.</td>
</tr>
</tbody>
</table>

Command-Line Parameters Dialog Box

This dialog box is displayed when running Application Manager from the command line using the `-?` parameter. Information in this dialog box is covered in the **Application Manager Command-Line Functionality** topic.

Configure Connection Group Dialog Box

On the **Configure Connection Group** dialog box, which is opened by clicking **Add** on the **App-V Server Connection Groups** dialog box, you enter the properties for an App-V Server connection group and add App-V 5.0 packages to it.
The **Configure Connection Group** dialog box includes the following properties:

**Table 6-88 • Configure Connection Group Dialog Box Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group Name</td>
<td>Enter a name to identify this App-V Server connection group.</td>
</tr>
<tr>
<td>AD Access</td>
<td>Enter the name of the Active Directory group that will have permission to access this connection group.</td>
</tr>
<tr>
<td>Description</td>
<td>Enter a description of this connection group.</td>
</tr>
<tr>
<td>Publish from App-V Server</td>
<td>Select <strong>True</strong> or <strong>False</strong> to specify whether to publish this connection group from the App-V Server.</td>
</tr>
<tr>
<td>Configured Packages</td>
<td>Lists the App-V 5.0 packages that have been added to this connection group. To add an App-V 5.0 package to this list, click Add.</td>
</tr>
<tr>
<td>Add</td>
<td>Click to <strong>Add</strong> to open the <strong>Add Connection Group Packages</strong> dialog box, where you can add App-V 5.0 packages to this connection group.</td>
</tr>
<tr>
<td>Remove</td>
<td>Click to remove the selected App-V 5.0 package from this connection group.</td>
</tr>
</tbody>
</table>
The Connect Application Catalog dialog box opens when you choose to open an existing Application Catalog. This dialog box has three tabs:

- **Enterprise Server**—Select this tab to open the AdminStudio Enterprise Server Application Catalog database. See Enterprise Server Tab.
- **Standalone**—Select this tab to open an Application Catalog database other than the AdminStudio Enterprise Server Application Catalog. See Standalone Tab / Specify Database Information.
- **Recent**—Provides a list of recently opened Application Catalogs. When you select an Application Catalog and click **OK**, either the Application Catalog opens or you are prompted for login information (if you need authentication to the Application Catalog). See Recent Tab.

### Making this the Default Shared Application Catalog

If you select the **Make this the default shared Application Catalog** option, the Application Catalog you are opening will become the default Application Catalog (and be recorded as such in the **AdminStudio Shared** directory).

If the Application Catalog is made the default, all other AdminStudio users that use the same shared directory will automatically connect to the default Application Catalog when AdminStudio is launched. Therefore, you should only set this option if you want to affect all AdminStudio users who access that shared directory.

---

**Note** • In the AdminStudio Enterprise Edition, only the AdminStudio Administrator or users with the Change Default Database permission will see the **Make this the default shared Application Catalog** option. This allows the AdminStudio Administrator to configure the default Application Catalog, and then subsequent installations of AdminStudio will automatically connect to the default Application Catalog if they use the same shared directory.
Enterprise Server Tab

To connect to the AdminStudio Enterprise Server Application Catalog, you log in on the Enterprise Server tab of the Connect Application Catalog dialog box.

Table 6-89 • Connect Application Catalog / Enterprise Server Tab Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>URL</td>
<td>Location of the AdminStudio Enterprise Server associated with this installation of AdminStudio. If the AdminStudio Enterprise Server has not yet been configured with the AdminStudio client tools (such as when it is set to its default value of <a href="http://localhost">http://localhost</a>), click the URL link to open the Select AdminStudio Enterprise Server URL dialog box, and enter the URL for location of the AdminStudio Enterprise Server associated with this installation of AdminStudio.</td>
</tr>
<tr>
<td>Authentication</td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• Windows Authentication</td>
</tr>
<tr>
<td></td>
<td>• AdminStudio Enterprise Server User</td>
</tr>
<tr>
<td>Note</td>
<td>When using AdminStudio Enterprise Server User authentication, if Anonymous authentication is turned off in IIS, both the user's machine and the AdminStudio Enterprise Server need to be on the same domain in order for login to succeed.</td>
</tr>
<tr>
<td>User Name and</td>
<td>If you selected AdminStudio Enterprise Server User, enter your AdminStudio</td>
</tr>
<tr>
<td>Password</td>
<td>Enterprise Server User Name and Password (provided by your System Administrator).</td>
</tr>
</tbody>
</table>

Login Troubleshooting

If you are using a Web Portal with custom security zone settings, your AdminStudio Enterprise Server URL is using an IP address, and you receive Error 0x800A1518 when you attempt to login, change the AdminStudio Enterprise Server URL to the NetBios equivalent and then try again. For example, if you are connecting to http://120.12.1.15, the NetBios equivalent would be http://wfmportal.
Standalone Tab / Specify Database Information

On the Standalone tab of the Connect Application Catalog dialog box and the Specify Database Information panel of the Application Catalog Wizard, enter the information required to login to the specified Application Catalog or enter the name of the Application Catalog that you are creating.

Table 6-90  •  Connect Application Catalog / Standalone Tab Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server</strong></td>
<td>Select one of the available SQL Servers on the network from this list. You can also manually enter the name of the SQL Server to which you want to connect.</td>
</tr>
<tr>
<td><strong>Authentication</strong></td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td>• Windows Authentication</td>
<td>Choose to use Windows network authentication (your network login ID) to log into this Application Catalog.</td>
</tr>
<tr>
<td>• Server Authentication</td>
<td>Choose to use SQL Server login identification for authentication.</td>
</tr>
<tr>
<td>• Login ID and Password</td>
<td>If you chose Server Authentication, enter the appropriate Login ID and Password.</td>
</tr>
<tr>
<td><strong>Catalog</strong></td>
<td>Do one of the following:</td>
</tr>
<tr>
<td>• If you are connecting to an existing Application Catalog, select the catalog from those available on the Server.</td>
<td></td>
</tr>
<tr>
<td>• If you are creating a new Application Catalog, enter a name for this new catalog.</td>
<td></td>
</tr>
<tr>
<td><strong>Test</strong></td>
<td>Click this button to test whether a connection can be made to the database.</td>
</tr>
<tr>
<td><strong>Make this the default shared Application Catalog</strong></td>
<td>When this option is selected, the Application Catalog you are trying to open or create will become the default Application Catalog (and be recorded as such in the AdminStudio Shared directory).</td>
</tr>
<tr>
<td><strong>Connect Application Catalog Dialog Box Only</strong></td>
<td>If the Application Catalog is made the default, all other AdminStudio users that use the same shared directory will automatically connect to the default Application Catalog when AdminStudio is launched. Therefore, you should only set this option if you want to affect all AdminStudio users who access that shared directory.</td>
</tr>
</tbody>
</table>

Recent Tab

The Recent tab displays a list of all Application Catalogs that have recently been open. To login to one of these Application Catalogs, select it and click OK.

• If you are opening a standalone SQL Server Application Catalog, you will be prompted for login information.
• If you are opening the AdminStudio Enterprise Server Application Catalog, you are prompted for AdminStudio Enterprise Server login information before the Application Catalog will open.
The Create Global Condition dialog box, which is opened by clicking the Create button on the Create Custom Requirements panel of the Requirements Wizard, is used to create a condition to use in the custom requirement.

![Create Global Condition Dialog Box](image_url)

The fields displayed on this dialog box depend upon what is selected in the Setting Type field. The Create Global Condition dialog box includes the following properties:

**Table 6-91 • Create Global Condition Dialog Box Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter a name for this global condition.</td>
</tr>
<tr>
<td>Description</td>
<td>Enter a description to identify the purpose of this global condition.</td>
</tr>
</tbody>
</table>
Table 6-91 • Create Global Condition Dialog Box Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Condition Type</strong></td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• Setting—Select to create a standard condition.</td>
</tr>
<tr>
<td></td>
<td>• Expression—Select to create a condition which contains expressions, as</td>
</tr>
<tr>
<td></td>
<td>described in Building Expressions.</td>
</tr>
<tr>
<td><strong>Setting Type</strong></td>
<td>Select one of the following options to identify the type of global condition</td>
</tr>
<tr>
<td></td>
<td>that you are creating (the item you want this condition to assess for</td>
</tr>
<tr>
<td></td>
<td>compliance):</td>
</tr>
<tr>
<td></td>
<td>• File system—Select to specify a condition to assess a file or folder.</td>
</tr>
<tr>
<td></td>
<td>• IIS metabase—Select to specify a condition to assess an IIS metabase.</td>
</tr>
<tr>
<td></td>
<td>• Registry key—Select to specify a condition to assess a registry key.</td>
</tr>
<tr>
<td></td>
<td>• Registry value—Select to specify a condition to assess a registry value.</td>
</tr>
<tr>
<td></td>
<td>• Script—Select to specify a condition to find a script and return a value to</td>
</tr>
<tr>
<td></td>
<td>be assessed.</td>
</tr>
<tr>
<td></td>
<td>• SQL query—Select to specify a condition to assess an SQL query.</td>
</tr>
<tr>
<td></td>
<td>• Wql query—Select to specify a condition to assess a Windows Management</td>
</tr>
<tr>
<td></td>
<td>Instrumentation Query Language (WAL) script.</td>
</tr>
<tr>
<td></td>
<td>• XPath query—Select to specify a condition to assess an XML file and XPath</td>
</tr>
<tr>
<td></td>
<td>query.</td>
</tr>
<tr>
<td><strong>Data Type</strong></td>
<td>Select one of the following options to identify this condition’s data type:</td>
</tr>
<tr>
<td></td>
<td>• String</td>
</tr>
<tr>
<td></td>
<td>• Date and Time</td>
</tr>
<tr>
<td></td>
<td>• Integer</td>
</tr>
<tr>
<td></td>
<td>• Floating point</td>
</tr>
<tr>
<td></td>
<td>• Version</td>
</tr>
<tr>
<td></td>
<td>• Boolean</td>
</tr>
<tr>
<td></td>
<td>• String array</td>
</tr>
<tr>
<td></td>
<td>• Integer array</td>
</tr>
</tbody>
</table>

*Note* • Only displayed for conditions with a **Setting Type** of IIS metabase, Registry value, Script, Sql query, Wql query, and XPath query. Also, the number **Data Type** options that are listed depends upon the **Setting Type** selected.
The rest of the properties on the **Create Global Condition** dialog box are dependent upon the **Setting Type** selection:

**Table 6-92 • Create Global Condition Dialog Box / Properties for Each Setting Type**

<table>
<thead>
<tr>
<th>Setting Type</th>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>File system</strong></td>
<td><strong>Type</strong></td>
<td>Select either <strong>File</strong> or <strong>Folder</strong>.</td>
</tr>
<tr>
<td></td>
<td><strong>Path</strong></td>
<td>Enter the path to the file or folder you want to use to assess for compliance on computers.</td>
</tr>
<tr>
<td></td>
<td><strong>File or folder name</strong></td>
<td>Enter the file or folder name.</td>
</tr>
<tr>
<td></td>
<td><strong>Include subfolders</strong></td>
<td>Select to include the file or folder’s subfolders in the condition.</td>
</tr>
<tr>
<td></td>
<td><strong>This file or folder is associated with a 64 bit application</strong></td>
<td>Select if the specified file or folder is associated with a 64-bit application.</td>
</tr>
<tr>
<td><strong>IIS metabase</strong></td>
<td><strong>Metabase path</strong></td>
<td>Enter the path to the IIS metabase.</td>
</tr>
<tr>
<td></td>
<td><strong>Property ID</strong></td>
<td>Enter the property ID of the specified IIS metabase.</td>
</tr>
<tr>
<td><strong>Registry key</strong></td>
<td><strong>Hive</strong></td>
<td>Select the hive of the registry key that you want to use in this condition.</td>
</tr>
<tr>
<td></td>
<td><strong>Key</strong></td>
<td>Enter the registry key that you want to use in this condition.</td>
</tr>
<tr>
<td></td>
<td><strong>This registry key is associated with a 64 bit application</strong></td>
<td>Select if the specified registry key is associated with a 64-bit application.</td>
</tr>
<tr>
<td><strong>Registry value</strong></td>
<td><strong>Hive</strong></td>
<td>Select the hive of the registry key that contains the value that you want to use in this condition.</td>
</tr>
<tr>
<td></td>
<td><strong>Key</strong></td>
<td>Enter the registry key that contains the value that you want to use in this condition.</td>
</tr>
<tr>
<td></td>
<td><strong>Value</strong></td>
<td>Enter the registry value that you want to use in this condition.</td>
</tr>
<tr>
<td></td>
<td><strong>This registry value is associated with a 64 bit application</strong></td>
<td>Select if the specified registry value is associated with a 64-bit application.</td>
</tr>
</tbody>
</table>

*Note* • The metabase is a structure for storing Microsoft IIS configuration settings. It performs some of the same functions as the Windows system registry but is specific to IIS.
Table 6-92 • Create Global Condition Dialog Box / Properties for Each Setting Type

<table>
<thead>
<tr>
<th>Setting Type</th>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Script</td>
<td>Script Type</td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• PowerShell</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• VBScript</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• JScript</td>
</tr>
<tr>
<td></td>
<td>Script box</td>
<td>Click Browse and select the script that you want to use in this condition. After you have selected a script, the contents of that script will be listed in this box.</td>
</tr>
<tr>
<td></td>
<td>Run script by using the logged on user credentials</td>
<td>Select this option if you want to run the script using the credentials of the logged on user.</td>
</tr>
<tr>
<td>Sql query</td>
<td>SQL server instance</td>
<td>Select one of the following options to specify the server instances you want to use in this condition:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Use default instance</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• All instances</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Instance name</td>
</tr>
<tr>
<td></td>
<td>Database</td>
<td>Specify database.</td>
</tr>
<tr>
<td></td>
<td>Column</td>
<td>Specify column.</td>
</tr>
<tr>
<td></td>
<td>Transact SQL statement</td>
<td>Enter SQL statement.</td>
</tr>
<tr>
<td>Wql query</td>
<td>Namespace</td>
<td>Enter the namespace that contains the WQL script.</td>
</tr>
<tr>
<td></td>
<td>Class</td>
<td>Enter class.</td>
</tr>
<tr>
<td></td>
<td>Property</td>
<td>Enter property.</td>
</tr>
<tr>
<td></td>
<td>WQL query WHERE Clause</td>
<td>Enter WQL query.</td>
</tr>
</tbody>
</table>
Table 6-92 • Create Global Condition Dialog Box / Properties for Each Setting Type

<table>
<thead>
<tr>
<th>Setting Type</th>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>XPath query</td>
<td>Path</td>
<td>Enter path.</td>
</tr>
<tr>
<td></td>
<td>File Name</td>
<td>Enter file name.</td>
</tr>
<tr>
<td></td>
<td>Include sub folders</td>
<td>Select to include subfolders.</td>
</tr>
<tr>
<td></td>
<td>This file is associated</td>
<td>Select to indicate that this file is associated with a 64-bit application.</td>
</tr>
<tr>
<td></td>
<td>with 64 bit application</td>
<td></td>
</tr>
<tr>
<td></td>
<td>XPath Query</td>
<td>Click the <strong>Namespace</strong> button to open the <strong>XML Namespaces</strong> dialog box,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>where you can specify the XML namespaces and prefixes that you want to use</td>
</tr>
<tr>
<td></td>
<td></td>
<td>when this XPath query runs.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Click <strong>Open</strong> to select a text or XML file containing an XPath query.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Click <strong>Clear</strong> to clear the text box.</td>
</tr>
</tbody>
</table>

**Note** • For information on adding a namespace, see **XML Namespaces Dialog Box**.
Building Expressions

To create a global condition that uses expressions, select **Expression** from the **Condition Type** list. When you select **Expression** from this list, an expression builder interface is displayed.

![Figure 6-109: Building an Expression on the Create Global Condition Dialog Box](image)

You can use the expression builder interface to form an expression using existing User/Device/Custom requirements. After you add multiple requirements, you can then connect them using **AND** or **OR** operators, and can group sets of clauses, which enables you to create complex requirements.

The expression building area of this dialog box includes the following options:

**Table 6-93 • Create Global Condition Dialog Box**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| Add Clause     | Click to open the Requirement Wizard, which you can use to add a User/Device/Custom requirement. When you click Finish on the wizard, the new requirement will be listed in the **Clauses** list.  
When you add the first requirement the **Connector** will be set to **None**. When adding subsequent requirements, the **Connector** will be set to **AND** by default. |
| Edit Clause    | Click to edit the selected requirement using the Requirement Wizard.  \                                                                 |
| Remove Clause  | Click to delete the selected requirement.  \                                                                                               |
Table 6-93 • Create Global Condition Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group Clauses</td>
<td>Click to group the selected requirements (if the grouping criteria matches). If grouping is successful, then the selected requirements will be marked as grouped and parentheses will be displayed in the ( and ) columns.</td>
</tr>
<tr>
<td>Ungroup Clauses</td>
<td>Click to ungroup the selected requirements, if the ungroup criteria matches.</td>
</tr>
<tr>
<td>Preview</td>
<td>Lists the full expression.</td>
</tr>
</tbody>
</table>
Create Virtual Environment / Properties Dialog Box

On the Create Virtual Environment dialog box, which is opened by clicking Add on the SCCM Server Environment dialog box, you build a new virtual environment. On this dialog box, you enter the name and description of the virtual environment, and specify the groups of deployment types that will be included in this virtual environment.

**Note** • When you select an existing virtual environment on the SCCM Server Environment dialog box and click Edit, this same dialog box opens, displaying the settings of the selected virtual environment, but its name is now [Virtual_Environment_Name] Properties.

---

**Figure 6-110: Create Virtual Environments Dialog Box**

The Create Virtual Environments dialog box includes the following properties:

**Table 6-94 • Create Virtual Environments Dialog Box**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter a name to identify this virtual environment.</td>
</tr>
<tr>
<td>Description</td>
<td>Enter a description of the purpose of this virtual environment.</td>
</tr>
<tr>
<td>App-V Deployment Types list</td>
<td>List of App-V deployment type groups that have been added to this virtual environment.</td>
</tr>
</tbody>
</table>
Default Application Catalog Dialog Box

When you initially open AdminStudio, because a default Application Catalog has not yet been set, the Default Application Catalog dialog box opens, prompting you to open an Application Catalog.

You can select either of the following options:

Table 6-95 • Default Application Catalog Dialog Box Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create a new Application Catalog</td>
<td>Select this option to create a new, empty Application Catalog on an existing SQL Server database server that you have access to.</td>
</tr>
<tr>
<td>Connect to an existing Application Catalog</td>
<td>Select this option to connect to an existing Application Catalog on an SQL Server database server.</td>
</tr>
</tbody>
</table>
Edit Keywords Dialog Box

When App Portal performs a search on the **Browse Catalog** tab, it performs a search on not only the **Title**, **Brief Description**, and **Full Description** fields, but also on any **Keywords** that have been specified for that catalog item. On the **App Portal Information** tab of the **Application View**, you can specify keywords for an application’s App Portal catalog item.

On the **Edit Keywords** dialog box, which is opened by clicking **Edit Keywords** on the **Keywords** dialog box, you can add new App Portal keywords and edit existing keywords.

![Edit Keywords Dialog Box](image)

**Figure 6-112:** Edit Keywords Dialog Box

**Note** • After you add a keyword on the **Edit Keywords** dialog box, it will be available to assign to any application in this Application Catalog.

The **Edit Keywords** dialog box includes the following properties:

**Table 6-96 • Edit Keywords Dialog Box**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Keyword</strong></td>
<td>Enter a keyword in this field and then click <strong>Add</strong> to add it to the <strong>Keywords</strong> list.</td>
</tr>
</tbody>
</table>

**Important** • Keywords must be single words only. If you enter a multiple-word keyword, all words of the phrase will be ignored when a search is performed.

| **Keywords** list | List of all defined keywords in this Application Catalog. |
| **Add** | Click to add the word in the **Keyword** field to the **Keywords** list. |
Chapter 6 Managing Applications and Application Catalog Databases

Table 6-96 • Edit Keywords Dialog Box

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Update</td>
<td>If you select an existing keyword in the Keywords list, it will be listed in the Keyword field. To change the keyword, edit it in the Keywords field and then click Update.</td>
</tr>
<tr>
<td>Delete</td>
<td>Click to delete the keyword selected in the Keywords list.</td>
</tr>
</tbody>
</table>

Extended Attribute Property Dialog Box

If you use extended attributes, and you click on a text extended attribute label, this dialog box opens.

Within it, you can provide the value for the extended attribute. When you click OK, the value is automatically displayed in the Extended Attributes View (Packages) next to the corresponding label.

Find Dialog Box

You can use the Find dialog box, which is accessed by clicking Find in the Application Manager ribbon, to search for data in Application Catalog tables.

Note • This search is limited to string type columns.

The tables that are searched depend upon what is selected when the Find dialog box is opened:

Table 6-97 • Search Options

<table>
<thead>
<tr>
<th>If you select...</th>
<th>and specify these options...</th>
<th>this will be searched</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group</td>
<td>All Tables and All Columns</td>
<td>All tables and all columns in all of the Packages in the selected Group</td>
</tr>
<tr>
<td>Package</td>
<td>All Tables and All Columns</td>
<td>All tables and all columns in the selected Package</td>
</tr>
<tr>
<td>Package</td>
<td>A Table and All Columns</td>
<td>All columns of a specific table in the selected Package</td>
</tr>
<tr>
<td>Package</td>
<td>A Table and a Column</td>
<td>A specific column in a specific table in the selected Package</td>
</tr>
</tbody>
</table>
Also, if you want to search for a partial match rather than an exact match, you can use the Partial Match option on the Find dialog box.

The Find dialog box can be accessed in several ways:

- Click **Find** in the Application Manager ribbon.
- Press **Ctrl + F**.
- Select the node in the tree (Group, Application, MSI Package, App-V Package, etc.) that you want to search, and select **Find** from the context menu.

The **Find** dialog box contains the following fields and buttons:

**Table 6-98 • Find Dialog Box Properties**

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Find What</strong></td>
<td>Enter the text that you want to search for.</td>
</tr>
</tbody>
</table>
| **Look In Table** | If a package was selected when the **Find** dialog box was opened, all of the tables in that package are listed. Select the table that you would like to search, or select **<All Tables>**. When you select a table from this list, the **Look In Columns** list is populated with all of the columns in that table.  
- If a group is selected when you opened the **Find** dialog box, **<All Tables>** is the only option listed. |
| **Look In Columns** | If you selected a table from the **Look In Table** list, all of the columns in that table are listed. Select the column that you would like to search, or select **<All Columns>**.  
- If a group was selected when you opened the **Find** dialog box, **<All Columns>** is the only option listed. |
| **Partial Match** | If this option is not selected, Application Manager will search for an exact match of the text you entered in the **Find What** text box. The search will be case sensitive.  
- If this option is selected, then Application Manager will use appropriate wildcard characters so that a partial data match is performed. The search will be case insensitive. |
| **Find Button**   | Click to initiate the search. The **Find** dialog box will close, and the data that is found is displayed in the **Search Results** tab of the Output Window, in the following format: |

If you double click on this data, Application Manager will navigate to the appropriate record in the **Tables View**, and that record will be highlighted in red.
Flexera Identifier Dialog Box

A Flexera Identifier is a unique code assigned to applications by FlexNet Manager Suite that is used to link application information from Application Manager with application information in App Portal and FlexNet Manager Suite.

If both Application Manager and FlexNet Manager Suite are connected to the same Flexera Service Gateway, each time you import an application into the Application Catalog, a search for the application’s Flexera Identifier is performed, and if it is found, it is listed on the General Information tab of the Application View.

Sometimes, an application’s Flexera Identifier is not found, such as when the value of the information in the application’s Product Name, Version, Edition, or Publisher fields is either incorrect or too specific. If a Flexera Identifier is not found, you can use the Flexera Identifier dialog box to perform a search.

To open the Flexera Identifier dialog box, click the browse button in the Flexera Identifier field on the General Information tab of the Application View.

![Flexera Identifier Dialog Box](image)

Figure 6-113: Flexera Identifier Dialog Box / Before Search

After a search has been performed, a list of possible matching applications is generated and displayed in the Matching Application(s) list.
The **Flexera Identifier** dialog box includes the following options:

**Table 6-99 • Flexera Identifier Dialog Box**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current Flexera Identifier</strong></td>
<td>If a Flexera Identifier has been found for this application, it will be listed in this field.</td>
</tr>
<tr>
<td><strong>Search Criteria</strong></td>
<td>Sometimes, if value of the information in the application’s Product Name, Version, Edition, or Publisher fields is either incorrect or too specific, a Flexera Identifier will not be found. Therefore, edit the text in these fields to either correct the information or make it less specific, and then click <strong>Search</strong>.</td>
</tr>
<tr>
<td><strong>Search</strong></td>
<td>Click to initiate a search of the FlexNet Manager Suite database to generate a list of possible matching applications, based upon the entered criteria.</td>
</tr>
<tr>
<td><strong>Matching Application(s)</strong></td>
<td>After a search is performed, possible matching applications are listed in this list. Select the matching application and click <strong>OK</strong> to select it.</td>
</tr>
</tbody>
</table>
Global Conditions Dialog Box

In addition to using the Requirements Wizard to create global conditions, you can create new global conditions and edit existing global conditions on the Global Conditions dialog box, which can be opened by clicking the Global Conditions button on the Catalog tab of the Application Manager ribbon.

![Global Conditions Dialog Box](image)

**Figure 6-115: Global Conditions Dialog Box**

The Global Conditions dialog box lists all of the global conditions present in the current Application Catalog. On the Global Conditions dialog box, you can edit or delete an existing global condition or create a new global condition:

- **Editing an existing global condition**—Select the condition and then select Edit Condition from the context menu. The Create Global Condition dialog box opens, where you can edit the condition.

- **Deleting an existing global condition**—Select the condition and then select Delete Condition from the context menu.

- **Adding a new global condition**—Click anywhere on the list of conditions and select Create New Condition from the context menu. The Create Global Condition dialog box opens, where you can define a new condition.

- **View references**—If a condition is in use, click on the condition and select References from the context menu to open the References dialog box, which lists the referring applications and the referring global conditions of the selected global condition.

The Global Conditions dialog box includes the following properties:

**Table 6-100 • Global Conditions Dialog Box**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of global condition.</td>
</tr>
<tr>
<td>Device Type</td>
<td>Identifies the device type of the global condition.</td>
</tr>
<tr>
<td>Condition Type</td>
<td>Indicates whether the global condition is of the Setting or Expression type.</td>
</tr>
<tr>
<td>Data Type</td>
<td>Indicates the data type of the global condition, such as Boolean or String.</td>
</tr>
<tr>
<td>In Use</td>
<td>Indicates whether the condition is in use.</td>
</tr>
</tbody>
</table>
Keywords Dialog Box

When App Portal performs a search on the Browse Catalog tab, it performs a search on not only the Title, Brief Description, and Full Description fields, but also on any Keywords that have been specified for that catalog item. On the App Portal Information tab of the Application View, you can specify keywords for an application's App Portal catalog item.

On the Keywords dialog box, which is opened by clicking the browse button in the Keywords field on the App Portal Information tab of the Application View, you can add App Portal keywords to an application.

![Keywords Dialog Box](image)

The Keywords dialog box includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available Keywords List</td>
<td>Lists all of the existing keywords that are not currently assigned to this application.</td>
</tr>
<tr>
<td>Selected Keywords List</td>
<td>Lists all of the keywords that have been assigned to this application.</td>
</tr>
</tbody>
</table>
Login Required Dialog Box

If you chose to open an existing Application Catalog that was listed on the Recent tab of the Connect Application Catalog Dialog Box, and you are not currently logged in to that database, this dialog box opens prompting you to log in.

Properties Dialog Box

Edition • Application Manager is included with AdminStudio Professional and Enterprise Editions.

The Properties dialog box opens when you select a group or application in the Application Manager tree and then, with the Catalog tab selected in the Application Manager ribbon, select Properties from the context menu.

You can provide both a name and description for applications and groups, as well as any comments. The name entered on this dialog box appears in the Application Manager tree to identify the application or group.

Table 6-102 • Group Properties Dialog Box Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Provide a name for the group or application. This name will appear in the Application Manager tree.</td>
</tr>
</tbody>
</table>

Note • Name cannot exceed 40 characters.
Options Dialog Box

On the Options dialog box, which you open by selecting Options from the Application Manager tab, you can specify options relating to package import, package testing, conflict identification, server connection information, connection to the Flexera Service Gateway, as well as some general settings. This dialog box is divided into the following tabs:

- General Tab
- Import Options / General Tab
- Import Options / Duplicate Package Tab
- Import Options / Application Model Defaults Tab
- Import Options / Package Auto Import Tab
- Import Options / Software Tagging Tab
- Test Center Tab
- Windows Installer Validation Tab
- ACE Tests Tab
- Server Options / Distribution System Tab
- Server Options / Microsoft ACT Tab
- Software Repository Tab
- Flexera Service Gateway (FSG) Tab
- AdminStudio Services via FSG Tab

**Table 6-102 • Group Properties Dialog Box Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>Enter descriptive information about the group or application.</td>
</tr>
<tr>
<td></td>
<td><em>Note • The description will be displayed in the Properties area of the Group View when an application is selected in the Group View.</em></td>
</tr>
<tr>
<td></td>
<td><em>Note • Description cannot exceed 80 characters.</em></td>
</tr>
<tr>
<td>Comments</td>
<td>Provide comments about the group or application.</td>
</tr>
<tr>
<td></td>
<td><em>Note • Comments cannot exceed 255 characters in length.</em></td>
</tr>
</tbody>
</table>
General Tab

On the **General** tab of the **Options** dialog box, you can configure the following options:

**Table 6-103 • General Tab Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Confirm All Drag-Drop Operations</strong></td>
<td>Select this option if you want Application Manager to prompt you for confirmation whenever you drag and drop items.</td>
</tr>
<tr>
<td><strong>Display Broken MSI/MST Package Links</strong></td>
<td>When selected, any broken package links will be indicated by an icon change in the Application Manager tree and with a message in the Catalog Deployment Type View, which allows you to attempt to locate the package.</td>
</tr>
<tr>
<td><strong>Only Display View Nodes With Data</strong></td>
<td>When this option is selected, packages containing views without data will not display those views. For example, if a package has no shortcuts, then the <strong>Shortcuts</strong> view is not displayed for that package.</td>
</tr>
<tr>
<td><strong>Extended Attribute Description File</strong></td>
<td>Specify the name and location of the extended attribute description file (.xml) which specifies the extended attributes available for each package in the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>AdminStudio includes a default XML file for extended attributes, which is stored in the AdminStudio shared location. You can also construct your own <strong>Package Extended Attribute Description File</strong>. Each new Application Catalog automatically points to this file, and displays the name and location of the file in this tab.</td>
</tr>
<tr>
<td></td>
<td>Tip • If you overwrite the default XML file with your extended attributes data, all subsequent Application Catalogs created include your attributes by default.</td>
</tr>
<tr>
<td><strong>Integrate with Workflow Manager</strong></td>
<td>Select this option to integrate extended attributes with Workflow Manager. When this option is selected, you can associate extended attribute data for packages in Application Manager with workflow requests in Workflow Manager. This is accomplished by right-clicking on the package name in the Application Manager tree and selecting <strong>Associate with Workflow Manager Workflow Request</strong> from the context menu.</td>
</tr>
</tbody>
</table>
Import Options / General Tab

On the Import Options / General tab of the Options dialog box, you can configure several options that affect how packages are imported into the Application Catalog.

You can configure the following options:

**Table 6-104 • Import Options / General Tab Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatically Execute Tests After Import</td>
<td>If this option is selected, Application Manager will test Windows Installer and App-V packages immediately following import to determine if that package is built according to standards. All of the tests selected in the Best Practices and Risk Assessment group on the Select Tests to Execute dialog box will be run. By default, this option is not selected.</td>
</tr>
<tr>
<td>Note</td>
<td>If this option is not selected, no tests will be performed on a package immediately following import. To manually run the tests, select the package (or select the group that contains the package) and then click the Execute Tests button in the ribbon on the Test Center tab.</td>
</tr>
<tr>
<td>Integrate InstallScript Headers into Application Model Data</td>
<td>Extract the data in the imported package’s InstallScript header files. The InstallScript header data is used to help populate the basic application and package metadata (such as product code, product name, etc.).</td>
</tr>
<tr>
<td>Ignore Tables list</td>
<td>The Ignore Tables list displays all of the tables that will be ignored during import (not imported into the Application Catalog). You can select tables and delete them from the list, or you can add new tables to the list by clicking Add, which opens the Add Ignore Table dialog box.</td>
</tr>
</tbody>
</table>

Import Options / Duplicate Package Tab

When you import a package into the Application Catalog, Application Manager checks specific identifiers that are selected on the Duplicate Package tab to determine if that package has already been imported.

If Application Manager determines that you are attempting to import a duplicate package (based upon the selected identifiers), the package is renamed using the specified Duplicate Package Naming Syntax.
The identifiers you can select on the **Duplicate Package** tab are as follows:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Duplicate Package Identification Options</strong></td>
<td>Select one or more of the following options to specify the identifiers that Application Manager will check to determine if a Windows Installer package has already been imported:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Package Code property</strong>—Identifier of package product was installed from. No two non-identical .msi files should ever have the same package code.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Product Code property</strong>—Unique identifier for the particular product release, represented as a string GUID, for example {12345678-1234-1234-1234-123456789012}.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Product Language property</strong>—The language the installer should use for any strings in the user interface that are not authored into the database.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Product Version property</strong>—Version of the product in string format. The format of the string is: major.minor.build.</td>
</tr>
<tr>
<td></td>
<td>• <strong>List of Transform Files</strong>—A list of the transformations associated with this package import operation.</td>
</tr>
<tr>
<td></td>
<td>• <strong>[None Selected]</strong>—If you do not select any of these five identifiers, Application Manager checks the ProductName Property identifier to determine if a package is a duplicate.</td>
</tr>
<tr>
<td><strong>Duplicate Virtual Package Identification Options</strong></td>
<td>Select one or more of the following options to specify the identifiers that Application Manager will check to determine if an App-V package has already been imported:</td>
</tr>
<tr>
<td></td>
<td>• <strong>PackageGUID property</strong>—Unique identifier of App-V package.</td>
</tr>
<tr>
<td></td>
<td>• <strong>VersionGUID property</strong>—Unique identifier of App-V package version.</td>
</tr>
<tr>
<td></td>
<td>• <strong>[None Selected]</strong>—If you do not select either of these identifiers, Application Manager checks the Product Name identifier to determine if a package is a duplicate.</td>
</tr>
<tr>
<td><strong>Duplicate Package Naming Syntax</strong></td>
<td>When it identifies a duplicate package, Application Manager generates a new name for that package using the syntax specified in this field. The default syntax is:</td>
</tr>
<tr>
<td></td>
<td>[Manufacturer]_[ProductName]</td>
</tr>
<tr>
<td></td>
<td>This means that if Application Manager encountered a duplicate package, it would prepend the duplicate's Product Name with the Manufacturer's name and, if necessary, append the Product Name with numbers. For example, the second time that PowerPoint is imported, its name would be changed to:</td>
</tr>
<tr>
<td></td>
<td>Microsoft Corporation_PowerPoint</td>
</tr>
<tr>
<td></td>
<td>To change the default naming syntax, edit this field.</td>
</tr>
<tr>
<td></td>
<td>This generated name will be displayed in the Application Manager tree view.</td>
</tr>
</tbody>
</table>

*Note* • Changing this “display” name does not change the ProductName Property that appears in the title bar of the Catalog Deployment Type View.
Example of Importing a “Duplicate” Package

One common reason why you might want to import the same package into your Application Catalog database more than once would be if you wanted to use InstallShield Editor to create custom installation SKUs of a common MSI package to distribute to different departments in your organization, each installation including certain features that are appropriate for the department and excluding certain features that are not appropriate. For example, if you were distributing a copy of Microsoft Office, you could add transforms to the Microsoft Office MSI package so that:

- Accounting’s installation would include only Word and Excel
- Marketing’s installation would include only Word and PowerPoint, and
- Development’s installation would include only Word and Access.

Therefore, you might want to import the same package into your database more than once, each time with a different set of transformations. What happens when you import the package the second time depends upon the identifiers you selected on the Duplicate Package tab. In this example:

- If you select the List of Transform Files and ProductCode identifiers on the Import Options / Duplicate Package tab of the Options dialog box, Application Manager will not identify these two packages as duplicate, even though they have the same ProductCode, because they have a different set of transformations. Therefore, the package will be imported with the same display name as the first package.

- If you only select the ProductCode identifier on the Import Options / Duplicate Package tab of the Application Manager Options dialog box, Application Manager will identify the second package as a duplicate because the two packages have the same ProductCode, and the package will be renamed.

Note • The options that you select on the Import Options / Duplicate Package tab of the Application Manager Options dialog box apply globally to all packages that you attempt to import; you cannot apply different identifiers to different packages. Also, since these options are saved in the AdminStudio Shared Directory, everyone using AdminStudio at your organization who shares the same directory will share the same Duplicate Package options.
Import Options / Application Model Defaults Tab

On the **Import Options / Application Model Defaults** tab of the **Options** dialog box, you can specify the default values for Microsoft System Center 2012 Configuration Manager application model properties. These default values will be assigned to new applications being imported into the Application Catalog, if they do not already have a value specified.

![Options Dialog Box / Application Model Defaults Tab](image)

**Figure 6-117:** Options Dialog Box / Application Model Defaults Tab

The **Application Model Defaults** tab of the **Options** dialog box includes the following properties:

<table>
<thead>
<tr>
<th><strong>Table 6-106 • Import Options / Application Model Defaults Tab Properties</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Category</strong></td>
</tr>
<tr>
<td>General</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>
### General (Continued)

<table>
<thead>
<tr>
<th>Category</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display supersedes</td>
<td>information to user</td>
<td>Set this option to <strong>True</strong> to allow users to see deployments for this application and all applications that it supersedes in the Application Catalog. This may result in the user installing multiple applications on the same device, if the requirements for these applications are met.</td>
</tr>
<tr>
<td>Distribute to preferred DP</td>
<td>To enable on-demand content distribution to preferred distribution points, select <strong>True</strong>. When enabled, the content is distributed to all preferred distribution points in the list when a client requests the content for the package and the content is not available on any preferred distribution points.</td>
<td></td>
</tr>
<tr>
<td>Distribution point groups</td>
<td>Specify the default System Center 2012 Configuration Manager distribution point groups to which application content will be distributed.</td>
<td></td>
</tr>
<tr>
<td>Install from Install Application task sequence</td>
<td></td>
<td>Note • If AdminStudio is integrated with App Portal, this is a required field. If no distribution point group is entered, the App Portal administrator will be required to manually enter this information in System Center Configuration Manager before App Portal will be able to distribute applications.</td>
</tr>
<tr>
<td>Distribution priority</td>
<td>When you are sending multiple packages to a distribution point, those packages are sent in priority order, with higher priority packages being sent first. Use this property to specify a package's priority. The following options are available:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• High</td>
<td>See Note.</td>
</tr>
<tr>
<td></td>
<td>• Medium</td>
<td>See Note.</td>
</tr>
<tr>
<td></td>
<td>• Low</td>
<td>See Note.</td>
</tr>
<tr>
<td>Manufacturer</td>
<td>Manufacturer of the application, as discovered from its deployment types.</td>
<td></td>
</tr>
</tbody>
</table>

Table 6-106 • Import Options / Application Model Defaults Tab Properties (cont.)
General (Continued)

Prestaged DP settings
Select one of the following options to specify how you want to distribute content to prestaged distribution points:

- **Automatically download content when packages are assigned to DP**—Select to ignore the prestage settings and distribute content to the distribution point.
- **Download only content changes to the DP**—Select to prestage the initial content to the distribution point, and then distribute content changes to the distribution point.
- **Manually copy the content in this package to the DP**—Select to always prestage content on the distribution point. (Default)

<table>
<thead>
<tr>
<th>Category</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Software version</td>
<td>Version of the application, as discovered from its deployment types.</td>
<td></td>
</tr>
<tr>
<td>APK Content</td>
<td>Content location</td>
<td>In System Center Configuration Manager, the <strong>Content location</strong> is the location where a deployment type's files are located. In Application Manager, this field usually remains blank. However, if you enter an application-specific location for publishing in this field, Distribution Wizard will not create a GUID folder and will, instead, publish the application from this location only if the source files already exist in this location. Otherwise, the source files are copied to the location specified in the <strong>Location to Publish Packages</strong> field on the <strong>Server Options &gt; Distribution System</strong> tab of the <strong>Options</strong> dialog box, and published from there.</td>
</tr>
<tr>
<td>APK Link Content</td>
<td>Content location</td>
<td>N/A</td>
</tr>
<tr>
<td>App Portal</td>
<td>Brief Description</td>
<td>Default entry for App Portal Brief Description property.</td>
</tr>
<tr>
<td></td>
<td>Keywords</td>
<td>Default App Portal keywords.</td>
</tr>
<tr>
<td></td>
<td>Long Description</td>
<td>Default entry for App Portal Long Description property.</td>
</tr>
</tbody>
</table>
In System Center Configuration Manager, the **Content location** is the location where a deployment type's files are located. In Application Manager, this field usually remains blank.

However, if you enter an application-specific location for publishing in this field, Distribution Wizard will not create a GUID folder and will, instead, publish the application from this location **only if** the source files already exist in this location. Otherwise, the source files are copied to the location specified in the **Location to Publish Packages** field on the **Server Options > Distribution System** tab of the **Options** dialog box, and published from there.

### Deployment option when client is on fast (LAN) network

Select one of the following options to specify how the client should download content when on a fast network:

- **Download content from distribution point and run locally**—Select this option to download the content from the distribution point and run it locally.

- **Stream content from distribution point**—Select this option for App-V packages to stream content from the distribution point.

### Deployment option when client is on slow network

Select one of the following options to specify whether the client should download content when on a slow network:

- **Do not download content**—When the client is connected within a slow or unreliable network boundary, do not download content. Select this option to save network bandwidth. (Default)

- **Download content from distribution point and run locally**—Select this option if, when the client is connected within a slow or unreliable network boundary, you want it to download the content from the distribution point and run it locally.
Table 6-106 • Import Options / Application Model Defaults Tab Properties (cont.)

<table>
<thead>
<tr>
<th>Category</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>App-V Content</td>
<td>Enable peer-to-peer content distribution</td>
<td>Select this option to reduce load on the network by allowing clients to download content from other clients on the network that have already downloaded and cached the content. This option utilizes Windows BranchCache and can be used on computers running Windows Vista SP2 and later.</td>
</tr>
<tr>
<td></td>
<td>Load content to App-V cache</td>
<td>Entire package (instead of just Feature Block 1) is loaded completely into the App-V cache prior to launch.</td>
</tr>
<tr>
<td></td>
<td>Persist content in the client cache</td>
<td>To retain content in the cache on the client computer indefinitely even if it has already been run, select <strong>True</strong>.</td>
</tr>
<tr>
<td></td>
<td>Use fallback source location for content</td>
<td>To enable clients to “fall back” to using an unprotected distribution point if the package is not available on a protected (preferred) distribution point, set this option to <strong>True</strong>. By default, this option is set to <strong>False</strong>.</td>
</tr>
</tbody>
</table>

*Note* • Setting this property to **True** will reduce the available cache space. This might cause a large deployment to fail at a later point if there is insufficient space available in the cache.
### Allow client to share content on same subnet

To reduce the load on the network by allowing clients to download content from other local clients on the network that have already downloaded and cached the content, select **True**.

**Note** • Applies to Windows Installer and Legacy Installer (.exe) packages only.

### Content location

In System Center Configuration Manager, the **Content location** is the location where a deployment type’s files are located. In Application Manager, this field usually remains blank.

However, if you enter an application-specific location for publishing in this field, Distribution Wizard will not create a GUID folder and will, instead, publish the application from this location only if the source files already exist in this location. Otherwise, the source files are copied to the location specified in the **Location to Publish Packages** field on the **Server Options > Distribution System** tab of the **Options** dialog box, and published from there.

### Deployment option when client is on slow network

Select one of the following options to specify whether the client should download content when on a slow network:

- **Do not download content**—When the client is connected within a slow or unreliable network boundary, do not download content. Select this option to save network bandwidth. (Default)

- **Download content from distribution point and run locally**—Select this option if, when the client is connected within a slow or unreliable network boundary, you want it to download the content from the distribution point and run it locally.

### Persist content in the client cache

To retain content in the cache on the client computer indefinitely even if it has already been run, select **True**.

**Note** • Setting this property to **True** will reduce the available cache space. This might cause a large deployment to fail at a later point if there is insufficient space available in the cache.

### Use fallback source location for content

To enable clients to “fall back” to using an unprotected distribution point if the package is not available on a protected (preferred) distribution point, set this option to **True**. By default, this option is set to **False**.

<table>
<thead>
<tr>
<th>Category</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AppX Content</td>
<td>Allow client to share content on same subnet</td>
<td>To reduce the load on the network by allowing clients to download content from other local clients on the network that have already downloaded and cached the content, select <strong>True</strong>. <strong>Note</strong> • Applies to Windows Installer and Legacy Installer (.exe) packages only.</td>
</tr>
<tr>
<td>Content location</td>
<td>In System Center Configuration Manager, the <strong>Content location</strong> is the location where a deployment type’s files are located. In Application Manager, this field usually remains blank. However, if you enter an application-specific location for publishing in this field, Distribution Wizard will not create a GUID folder and will, instead, publish the application from this location only if the source files already exist in this location. Otherwise, the source files are copied to the location specified in the <strong>Location to Publish Packages</strong> field on the <strong>Server Options &gt; Distribution System</strong> tab of the <strong>Options</strong> dialog box, and published from there.</td>
<td></td>
</tr>
</tbody>
</table>
| Deployment option when client is on slow network | Select one of the following options to specify whether the client should download content when on a slow network:  
- **Do not download content**—When the client is connected within a slow or unreliable network boundary, do not download content. Select this option to save network bandwidth. (Default)  
- **Download content from distribution point and run locally**—Select this option if, when the client is connected within a slow or unreliable network boundary, you want it to download the content from the distribution point and run it locally. |
| Persist content in the client cache | To retain content in the cache on the client computer indefinitely even if it has already been run, select **True**. **Note** • Setting this property to **True** will reduce the available cache space. This might cause a large deployment to fail at a later point if there is insufficient space available in the cache. |
| Use fallback source location for content | To enable clients to “fall back” to using an unprotected distribution point if the package is not available on a protected (preferred) distribution point, set this option to **True**. By default, this option is set to **False**. |
| AppX Link Content | Content location | N/A |
Specifies the maximum time (in minutes) that the program is expected to run on the client computer. This setting can be specified as a whole number greater than zero. The default setting is 120 minutes.

This value is used for two purposes:

- To monitor results from the deployment type.
- To determine if a deployment type will be installed when maintenance windows have been defined on client devices.

Identifies whether this is a Client or Server application, or whether the application classification is Unknown. By default, this property is set to Client for all applications.

Localized version of application description.

Localized version of the application's display name.

Location of documentation provided with this application.

In System Center Configuration Manager, the Content location is the location where a deployment type's files are located. In Application Manager, this field usually remains blank.

However, if you enter an application-specific location for publishing in this field, Distribution Wizard will not create a GUID folder and will, instead, publish the application from this location only if the source files already exist in this location. Otherwise, the source files are copied to the location specified in the Location to Publish Packages field on the Server Options > Distribution System tab of the Options dialog box, and published from there.

<table>
<thead>
<tr>
<th>Category</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| AppX User Experience | Maximum allowed run time (minutes) | Specifies the maximum time (in minutes) that the program is expected to run on the client computer. This setting can be specified as a whole number greater than zero. The default setting is 120 minutes. This value is used for two purposes:  
  - To monitor results from the deployment type.  
  - To determine if a deployment type will be installed when maintenance windows have been defined on client devices. |
| Catalog          | Classification                      | Identifies whether this is a Client or Server application, or whether the application classification is Unknown. By default, this property is set to Client for all applications.                                         |
|                  | Localized description               | Localized version of application description.                                                                                                                                                                |
|                  | Localized display name              | Localized version of the application's display name.                                                                                                                                                         |
| User documentation |                                     | Location of documentation provided with this application.                                                                                                                                                     |
| IPA Content      | Content location                    | In System Center Configuration Manager, the Content location is the location where a deployment type's files are located. In Application Manager, this field usually remains blank.  
  However, if you enter an application-specific location for publishing in this field, Distribution Wizard will not create a GUID folder and will, instead, publish the application from this location only if the source files already exist in this location. Otherwise, the source files are copied to the location specified in the Location to Publish Packages field on the Server Options > Distribution System tab of the Options dialog box, and published from there. |
| IPA Link Content | Content location                    | N/A                                                                                                                                                                                                        |
| Misc             | Content location                    | N/A                                                                                                                                                                                                        |
MSI Content

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allow client to share content on same subnet</td>
<td>To reduce the load on the network by allowing clients to download content from other local clients on the network that have already downloaded and cached the content, select <strong>True</strong>.</td>
</tr>
<tr>
<td></td>
<td><em>Note</em> • Applies to Windows Installer and Legacy Installer (.exe) packages only.</td>
</tr>
</tbody>
</table>

Content location

In System Center Configuration Manager, the **Content location** is the location where a deployment type's files are located. In Application Manager, this field usually remains blank.

However, if you enter an application-specific location for publishing in this field, Distribution Wizard will not create a GUID folder and will, instead, publish the application from this location only if the source files already exist in this location. Otherwise, the source files are copied to the location specified in the **Location to Publish Packages** field on the **Server Options > Distribution System** tab of the **Options** dialog box, and published from there.

Deployment option when client is on slow network

Select one of the following options to specify whether the client should download content when on a slow network:

- **Do not download content**—When the client is connected within a slow or unreliable network boundary, do not download content. Select this option to save network bandwidth. (Default)
- **Download content from distribution point and run locally**—Select this option if, when the client is connected within a slow or unreliable network boundary, you want it to download the content from the distribution point and run it locally.

Persist content in the client cache

To retain content in the cache on the client computer indefinitely even if it has already been run, select **True**.

*Note* • Setting this property to **True** will reduce the available cache space. This might cause a large deployment to fail at a later point if there is insufficient space available in the cache.

Use fallback source location for content

To enable clients to “fall back” to using an unprotected distribution point if the package is not available on a protected (preferred) distribution point, set this option to **True**. By default, this option is set to **False**.
Table 6-106 • Import Options / Application Model Defaults Tab Properties (cont.)

<table>
<thead>
<tr>
<th>Category</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSI Installer</td>
<td>Install command line</td>
<td>Specify the command line that Configuration Manager will use to install this package on a client machine, including any required installation parameters.</td>
</tr>
<tr>
<td></td>
<td>Install folder</td>
<td>Specify the folder that contains the installation program for the deployment type. This folder can be an absolute path on the client or a path to the distribution point folder that contains the installation files. This field is optional.</td>
</tr>
<tr>
<td></td>
<td>Installation source</td>
<td>To enable installation source management, enter the Windows Installer product code.</td>
</tr>
<tr>
<td></td>
<td>management</td>
<td></td>
</tr>
<tr>
<td></td>
<td>product code</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong>: <em>In System Center Configuration Manager, installation source management enables a Windows Installer file to automatically be updated or repaired from content source files on an available distribution point.</em></td>
</tr>
<tr>
<td></td>
<td>Run installation as</td>
<td>Select <strong>True</strong> to run the installation of this deployment type as a 32-bit process on a 64-bit client. To run it as a 64-bit process on a 64-bit client, select <strong>False</strong>.</td>
</tr>
<tr>
<td></td>
<td>32-bit process on 64-bit client</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Uninstall command line</td>
<td>Specify the command line that Configuration Manager will use to uninstall this package from a client machine, including any required parameters.</td>
</tr>
<tr>
<td></td>
<td>Uninstall folder</td>
<td>Specify the folder that contains the uninstall program for the deployment type. This folder can be an absolute path on the client or a path relative to the distribution point folder that contains the package. This field is optional.</td>
</tr>
</tbody>
</table>
### MSI User Experience

**Allow user to view and interact with the program installation**

Set this property to **True** to enable the user to view and interact with the program installation in order to configure installation options. If it is set to **False**, the program installation is hidden from the user.

**Note** • This property can be set to **True** only when the **Login requirement** property is set to **Only when a user is logged on**.

---

### Enforce specific behavior

Select one of the following options to enable Configuration Manager to enforce specific OS reboot behavior regardless of the application’s intended behavior:

- **Determine behavior based on return codes**—Handle reboots based on the codes configured on the Return Codes tab.
- **No specific action**—No reboot required after installation.
- **The software installation program might force a device restart**—Configuration Manager will not control reboot; the actual installation might force a reboot without warning.
- **Configuration Manager client will force a mandatory device restart**—Configuration Manager will force a device reboot—either by notifying the user or without notification.

---

### Estimated installation time (min)

Specify the estimated time that the deployment type will take to install.

---

### Installation behavior

Select one of the following options:

- **User**—The application installs for only the user who it is deployed to.
- **System**—The application installs only once and is available to all users.
- **Any**—If the application is deployed to a device, then it will install for all users. If the application is deployed to a user, then it will install for only that user.
Installation program visibility
Select one of the following options to specify the mode in which the deployment type will run on client devices:

- **Maximized**—The deployment type runs maximized on client devices. Users will see all installation activity.
- **Normal**—The deployment type runs in the normal mode based on system and program defaults. This is the default mode.
- **Minimized**—The deployment type runs minimized on client devices. Users might see installation activity in the notification area or task bar.
- **Hidden**—The deployment type runs hidden on client devices and users will see no installation activity.

Logon requirement
Select one of the following options to specify the login requirements for installing this application:

- **Only when a user is logged on**
- **Whether or not a user is logged on**
- **Only when no user is logged on**

**Note** • If you have set the **Installation behavior** property to **User**, this option will default to **Only when a user is logged on** and cannot be changed.

Maximum allowed run time (min)
Specifies the maximum time (in minutes) that the program is expected to run on the client computer. This setting can be specified as a whole number greater than zero. The default setting is 120 minutes.

This value is used for two purposes:

- To monitor results from the deployment type.
- To determine if a deployment type will be installed when maintenance windows have been defined on client devices.
### Table 6-106 • Import Options / Application Model Defaults Tab Properties (cont.)

<table>
<thead>
<tr>
<th>Category</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Script Content</td>
<td>Allow client to share content on same subnet</td>
<td>To reduce the load on the network by allowing clients to download content from other local clients on the network that have already downloaded and cached the content, select <strong>True</strong>.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong> • Applies to Windows Installer and Legacy Installer (.exe) packages only.</td>
</tr>
<tr>
<td>Content location</td>
<td></td>
<td>In System Center Configuration Manager, the <strong>Content location</strong> is the location where a deployment type's files are located. In Application Manager, this field usually remains blank.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>However, if you enter an application-specific location for publishing in this field, Distribution Wizard will not create a GUID folder and will, instead, publish the application from this location <strong>only if</strong> the source files already exist in this location. Otherwise, the source files are copied to the location specified in the <strong>Location to Publish Packages</strong> field on the <strong>Server Options &gt; Distribution System</strong> tab of the <strong>Options</strong> dialog box, and published from there.</td>
</tr>
<tr>
<td>Deployment option when client is on slow network</td>
<td></td>
<td>Select one of the following options to specify whether the client should download content when on a slow network:</td>
</tr>
<tr>
<td></td>
<td>Do not download content</td>
<td>— When the client is connected within a slow or unreliable network boundary, do not download content. Select this option to save network bandwidth. (Default)</td>
</tr>
<tr>
<td></td>
<td>Download content from distribution point and run locally</td>
<td>— Select this option if, when the client is connected within a slow or unreliable network boundary, you want it to download the content from the distribution point and run it locally.</td>
</tr>
<tr>
<td>Persist content in the client cache</td>
<td></td>
<td>To retain content in the cache on the client computer indefinitely even if it has already been run, select <strong>True</strong>.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong> • Setting this property to <strong>True</strong> will reduce the available cache space. This might cause a large deployment to fail at a later point if there is insufficient space available in the cache.</td>
</tr>
<tr>
<td>Use fallback source location for content</td>
<td></td>
<td>To enable clients to “fall back” to using an unprotected distribution point if the package is not available on a protected (preferred) distribution point, set this option to <strong>True</strong>. By default, this option is set to <strong>False</strong>.</td>
</tr>
</tbody>
</table>
### Table 6-106 • Import Options / Application Model Defaults Tab Properties (cont.)

<table>
<thead>
<tr>
<th>Category</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Script Installer</td>
<td>Install Command Line</td>
<td>Specify the command line that Configuration Manager will use to install this package on a client machine, including any required installation parameters.</td>
</tr>
<tr>
<td></td>
<td>Install Folder</td>
<td>Specify the folder that contains the installation program for the deployment type. This folder can be an absolute path on the client or a path to the distribution point folder that contains the installation files. This field is optional.</td>
</tr>
<tr>
<td></td>
<td>Installation source management product code</td>
<td>To enable installation source management, enter the Windows Installer product code.</td>
</tr>
<tr>
<td></td>
<td>Note</td>
<td>In System Center Configuration Manager, installation source management enables a Windows Installer file to automatically be updated or repaired from content source files on an available distribution point.</td>
</tr>
<tr>
<td></td>
<td>Run installation as 32-bit process on 64-bit client</td>
<td>Select True to run the installation of this deployment type as a 32-bit process on a 64-bit client. To run it as a 64-bit process on a 64-bit client, select False.</td>
</tr>
<tr>
<td></td>
<td>Uninstall Command Line</td>
<td>Specify the command line that Configuration Manager will use to uninstall this package from a client machine, including any required parameters.</td>
</tr>
<tr>
<td></td>
<td>Uninstall Folder</td>
<td>Specify the folder that contains the uninstall program for the deployment type. This folder can be an absolute path on the client or a path relative to the distribution point folder that contains the package. This field is optional.</td>
</tr>
</tbody>
</table>
Set this property to **True** to enable the user to view and interact with the program installation in order to configure installation options. If it is set to **False**, the program installation is hidden from the user.

**Note** • This property can be set to **True** only when the **Login requirement** property is set to **Only when a user is logged on**.

Select one of the following options to enable Configuration Manager to enforce specific OS reboot behavior regardless of the application's intended behavior:

- **Determine behavior based on return codes**—Handle reboots based on the codes configured on the Return Codes tab.
- **No specific action**—No reboot required after installation.
- **The software installation program might force a device restart**—Configuration Manager will not control reboot; the actual installation might force a reboot without warning.
- **Configuration Manager client will force a mandatory device restart**—Configuration Manager will force a device reboot—either by notifying the user or without notification.

Specify the estimated time that the deployment type will take to install.

Select one of the following options:

- **User**—The application installs for only the user who it is deployed to.
- **System**—The application installs only once and is available to all users.
- **Any**—If the application is deployed to a device, then it will install for all users. If the application is deployed to a user, then it will install for only that user.
Chapter 6 Managing Applications and Application Catalog Databases

Reference

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Table 6-106 • Import Options / Application Model Defaults Tab Properties (cont.)

<table>
<thead>
<tr>
<th>Category</th>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Script User Experience</td>
<td>Installation program visibility</td>
<td>Select one of the following options to specify the mode in which the deployment type will run on client devices:</td>
</tr>
<tr>
<td>(Continued)</td>
<td></td>
<td>- <strong>Maximized</strong>—The deployment type runs maximized on client devices. Users will see all installation activity.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <strong>Normal</strong>—The deployment type runs in the normal mode based on system and program defaults. This is the default mode.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <strong>Minimized</strong>—The deployment type runs minimized on client devices. Users might see installation activity in the notification area or task bar.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <strong>Hidden</strong>—The deployment type runs hidden on client devices and users will see no installation activity.</td>
</tr>
<tr>
<td>Login requirement</td>
<td></td>
<td>Select one of the following options to specify the login requirements for installing this application:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <strong>Only when a user is logged on</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <strong>Whether or not a user is logged on</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <strong>Only when no user is logged on</strong></td>
</tr>
</tbody>
</table>

**Note** • If you have set the **Installation behavior** property to **User**, this option will default to **Only when a user is logged on** and cannot be changed.

<table>
<thead>
<tr>
<th>Maximum allowed run time (min)</th>
<th></th>
<th>Specifies the maximum time (in minutes) that the program is expected to run on the client computer. This setting can be specified as a whole number greater than zero. The default setting is 120 minutes.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>This value is used for two purposes:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- To monitor results from the deployment type.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- To determine if a deployment type will be installed when maintenance windows have been defined on client devices.</td>
</tr>
</tbody>
</table>
Import Options / Package Auto Import Tab

The **Package Auto Import** feature enables you to automatically import or re-import all supported package types (such as Windows Installer packages, virtual packages, and mobile apps) in a specified network directory into your Application Catalog. All supported package types are imported, including:

- Windows Installer
- Microsoft App-V 4.x and 5.0
- VMware ThinApp
- Citrix XenApp
- Symantec Workspace
- Windows Store
- Apple iOS
- Google Android
- Legacy

When these packages are automatically imported into Application Manager, a group structure that mimics the directory structure of the selected network directory is created in the Application Manager tree:

![Package Auto Import](image)

**Figure 6-118:** Group Structure Created by Package Auto Import
On the **Import Options / Package Auto Import** tab of the **Options** dialog box, you specify the information necessary to set up automatic package import from a network directory.

**Figure 6-119: Options Dialog Box / Package Auto Import Tab**

On the **Package Auto Import** tab of the **Options** dialog box, you can configure the following properties:

**Table 6-107 • Import Options / Package Auto Import Tab Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Path</strong></td>
<td>Click the browse button and select the network directory that you want to import packages from.</td>
</tr>
<tr>
<td><strong>Target Group</strong></td>
<td>Select the Application Manager group that you want to import packages into.</td>
</tr>
<tr>
<td><strong>User ID</strong></td>
<td>Enter the credentials to access the network directory specified in the <strong>Path</strong> field.</td>
</tr>
</tbody>
</table>

**Tip** • It is recommended that you specify a network directory that is accessible throughout your enterprise rather than a local directory.
Import Options / Software Tagging Tab

On the Software Tagging subtab of the Import Options > Software Tagging tab of the Application Manager Options dialog box, you can enable or disable automatic software tag file creation and can set the default values for Tag Creator Name and Tag Creator RegID.

Important: Any changes that you make to the software tagging options on the Software Tagging tab of the Application Manager Options dialog box will also automatically be made to the options on the Build Options tab of the Repackager Options dialog box.

Table 6-107 • Import Options / Package Auto Import Tab Properties (cont.)

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start Monitor / Stop Monitor</td>
<td>Click Start Monitor to start the automatic import process. Packages will begin to be imported into the specified Group in the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>After you have started a Package Auto Import process, it will run whenever the Application Manager user interface is open.</td>
</tr>
<tr>
<td></td>
<td>Click Stop Monitor to stop an automatic import process.</td>
</tr>
</tbody>
</table>

Note: If you make changes to the fields on the Package Auto Import tab, you must stop the current process and start the updated process in order for the changes to be put into effect.

Note: When packages are imported using the Package Auto Import method, no messages are listed in the Output window.
On the **Software Tagging** tab of the **Options** dialog box, you can configure the following properties:

### Table 6-108 • Import Options / Software Tagging Tab Properties

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Enable creation of software ID tag transforms during import and repackaging** | Select to instruct AdminStudio to automatically create a transform file containing software tag file(s) for Windows Installer packages that are imported into the Application Catalog or built using Repackager. By default, this option is selected.  

*Note* • *Whenever a Windows Installer package is imported into the Application Catalog or built using Repackager, AdminStudio creates a software ID tag file (which is stored in the Application Catalog), but if the Enable creation of software ID tag transforms during import and repackaging option it not selected, AdminStudio does not create the transform.*  

| Tag Creator Name | Enter a name to identify the creator of the software ID tag files that will be created by AdminStudio. By default, the value is **Flexera Software LLC**. |
Table 6-108 • Import Options / Software Tagging Tab Properties (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tag Creator RegID</strong></td>
<td>Enter an ID to uniquely identify the creator of the software ID tag files that will be created by AdminStudio, using the following format:</td>
</tr>
<tr>
<td></td>
<td>regid.YYYY-MM.ReversedDomainName,optional_division</td>
</tr>
<tr>
<td></td>
<td>For example:</td>
</tr>
<tr>
<td></td>
<td>regid.2009-06.com.yourcompany,GlobalProductDivision</td>
</tr>
<tr>
<td></td>
<td>By default, the value is AdminStudio's RegID:</td>
</tr>
<tr>
<td></td>
<td>regid.2009-06.com.flexerasoftware,AdminStudio</td>
</tr>
</tbody>
</table>

Test Center Tab

On the **Test Center** tab of the **Options** dialog box, you can configure several options that affect how packages and web applications are tested and how issues are resolved.

![Figure 6-121: Options Dialog Box / Test Center Tab](image)

**Figure 6-121**: Options Dialog Box / Test Center Tab
On the **Test Center** tab of the **Options** dialog box, you can configure the following properties:

**Table 6-109 • Test Center Tab Properties**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Optimize each test run</strong></td>
<td>This option determines whether Application Manager executes all tests or only tests that were not previously run:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Selected</strong>—If this option is selected, before beginning testing, Application Manager will check the selected packages to see which tests have been run on each package and which have not been run. It also checks to see if the Windows Installer file (or its transform file) or App-V package has changed since the last time that testing was performed. If the packages have not changed, Application Manager will then only execute those selected tests which have not yet been run.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Not selected</strong>—If this option is not selected, Application Manager will execute all selected tests on all selected packages each time testing is initiated, even if the test has already been run on a package and neither the package nor its transform file has changed.</td>
</tr>
</tbody>
</table>

If you have a large number of applications in your Application Catalog, selecting this option enables you to start testing, then click **Stop** to pause testing when you want to access Application Manager to perform other tasks. When you click **Stop**, Application Manager would finish executing the current test. When you were ready to resume testing, you could then click **Execute Tests** and Application Manager would immediately begin testing where it left off the last time testing was performed.

<table>
<thead>
<tr>
<th><strong>Show time stamps on test output</strong></th>
<th>Select this option to include date and time indications in the test output, such as:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>06-21-2012 17:16:54 :: Determining Microsoft ICE tests to run.</td>
</tr>
<tr>
<td></td>
<td>and</td>
</tr>
<tr>
<td></td>
<td>06-21-2012 17:17:06 :: Microsoft ICE - ICE 58</td>
</tr>
</tbody>
</table>

| **Maximum number of links to crawl** | Specify the number of hyperlinked levels deep that will be tested when performing static (non-interactive) testing of web applications. For example if this number is set to 1, only the first page of the web application would be tested. But if this number was set to 3, then the first page would be tested, as would its child pages, and its child pages. |

**Windows Installer Validation Tab**

On the **Windows Installer Validation** tab of the **Options** dialog box, you specify the files containing the ICE rules that will be used in validation testing.
Figure 6-122: Options Dialog Box / Windows Installer Validation Tab
On the **Windows Installer Validation** tab of the **Options** dialog box, you can configure the following properties:

### Table 6-110 • Windows Installer Validation Tab Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Windows Installer CUB validation file</strong></td>
<td>The file specified in this field contains the Internal Consistency Evaluators (ICEs) that will be used for validation of Windows Installer packages. Either enter the location of this file directly, or use the Browse button (...) to locate it.</td>
</tr>
<tr>
<td><strong>Merge Module CUB validation file</strong></td>
<td>The file specified in this field contains the Internal Consistency Evaluators (ICEs) that will be used for validation of merge modules. Either enter the location of this file directly, or use the Browse button (...) to locate it.</td>
</tr>
</tbody>
</table>

### ACE Tests Tab

On the **ACE Tests** tab of the **Options** dialog box, you specify the default ACE and ICE rules that you want to use in testing. You can also access the Rules Viewer, which can be used to add user defined ACEs, and you can specify a custom ACE rule file.

![Figure 6-123: Options Dialog Box / ACE Tests Tab](image_url)
On the **ACE Tests** tab of the Application Manager **Options** dialog box, you can configure the following options:

### Table 6-111 • ACE Tests Tab Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Enabled Predefined and Custom Rules</strong></td>
<td>There are two types of ACE rules:</td>
</tr>
<tr>
<td>• <strong>Application Types</strong></td>
<td>Detect conflicts between two packages. These tests are run when you use the Conflict Wizard.</td>
</tr>
<tr>
<td>• <strong>Installer Best Practices</strong></td>
<td>Internally perform checks against the structure of a Windows Installer or App-V package.</td>
</tr>
<tr>
<td></td>
<td>(Similar to Microsoft’s ICE validation rules.) These tests are run when you click the <strong>Execute Tests</strong> button in the ribbon (or immediately after import if the <strong>Automatically Execute Tests After Import</strong> option is selected on the <strong>Import Options</strong> tab of the <strong>Options</strong> dialog box).</td>
</tr>
<tr>
<td>In both of these trees, if you want a specific type of test run by default, select the appropriate check box. Tests associated with unselected boxes will not be performed by default during testing.</td>
<td></td>
</tr>
</tbody>
</table>

*Important*: These selection lists are equivalent to the **Application Conflicts** and **Best Practices and Risk Assessment** test lists (Windows Installer and App-V only) on the **Select Tests to Execute** dialog box. Changes made in one location are automatically replicated to the other location.

<table>
<thead>
<tr>
<th>View Rules</th>
<th>Click to open the <strong>Rules Viewer</strong> dialog box. On the <strong>Rules Viewer</strong> dialog box, you can click <strong>Add</strong> to open the Rules Wizard, which you can use to add user-defined ACEs to Application Manager.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Custom ACE Rule File</strong></td>
<td>The user-defined ACE file specified here is run after the pre-defined ACE rules are run. The selection of this user-defined ACE file will affect the default Conflict Types displayed on this dialog (described above), as well as those displayed on the Rules Viewer.</td>
</tr>
<tr>
<td>By default, a file path to an initially empty user-defined ACE file is provided for you. If you have already created a user-defined ACE, specify the location of that user-defined ACE file to activate it. Only one user-defined ACE file can be active at one time.</td>
<td></td>
</tr>
<tr>
<td>You use user-defined ACEs to extend the functionality of pre-defined ACEs with company-specific functionality. By selecting different user-defined ACE files, you can organize rules appropriate for individual users in your organization. See <strong>Creating Your Own Custom ACE Tests</strong> for more information.</td>
<td></td>
</tr>
</tbody>
</table>
Plugin Options Tab

On the **Plugin Options** tab of the Application Manager **Options** dialog box, you can specify options for AdminStudio plug-ins including the import of Google Android and Apple iOS public store apps, Automated Application Converter, and App-V 5 conversion. The **Plugin Options** tab includes the following subtabs:

- Google Android Link Import Plugin
- Apple iOS Link Import Plugin
- Automated Application Converter Plugin
- App-V 5 Conversion Plugin

**Google Android Link Import Plugin**

On the **Google Android Link Import Plugin** subtab, you can specify the location in your network of Google Android apps that you have already downloaded from the Google Play Store.

If you import deep link to a Google Play Store app that has also already been downloaded to this specified location, AdminStudio will analyze the downloaded binary's data so that additional Test Center tests can be executed for that app. This will result in more accurate test results, and a more successful deployment of the deep link to AirWatch or System Center 2012 Configuration Manager.

![Options Dialog Box / Plugin Options Tab / Google Android Link Import Plugin](image)

**Figure 6-124:** Options Dialog Box / Plugin Options Tab / Google Android Link Import Plugin
Apple iOS Link Import Plugin

On the Apple iOS Link Import Plugin subtab, you can specify the location in your network of your iTunes Library.

If you import a deep link to an Apple iOS app that has also already been downloaded to this specified iTunes Library, AdminStudio will analyze the downloaded binary’s data so that additional Test Center tests can be executed for that app. This will result in more accurate test results, and a more successful deployment of the deep link to AirWatch or System Center 2012 Configuration Manager.

![Figure 6-125: Options Dialog Box / Plugin Options Tab / Apple iOS Link Import Plugin](image-url)
Automated Application Converter Plugin

You can use the Conversion Wizard to convert a Windows Installer package, or multiple packages, to a virtual package in Microsoft App-V (version 4 or 5), Citrix XenApp, Symantec Workspace, or VMware ThinApp format. Before performing this type of conversion, you need to enter Automatic Application Converter settings on the Plugins Options tab of the Options dialog box.

Figure 6-126: Options Dialog Box / Plugin Options Tab / Automated Application Converter Plugin

The Plugin Options / Automated Application Converter Plugin tab of the Options dialog box includes the following properties:

Table 6-112 • Plugin Options / Automated Application Converter Plugin Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Converted Package Name</td>
<td>Enter a name to differentiate the converted version of the package from the original version. By default, this field will be populated with the original package name [ProductName]. For example:</td>
</tr>
<tr>
<td></td>
<td>• [ProductName]</td>
</tr>
<tr>
<td></td>
<td>• [Manufacturer]_[ProductName]</td>
</tr>
<tr>
<td></td>
<td>• [ProductName]_v5</td>
</tr>
<tr>
<td>Comments</td>
<td>Enter metadata that you would like to add to each converted package. This text will be displayed in the Administrator Comments field on the Package Information tab of the Catalog Deployment Type View for each package.</td>
</tr>
<tr>
<td>Target Path</td>
<td>Specify the output folder where you want the converted packages to be located.</td>
</tr>
</tbody>
</table>
You can use the Conversion Wizard to upgrade an App-V 4.x package (.sft) to App-V 5.0 format (.appv). Before performing this type of conversion, you need to enter App-V 5 conversion plug-in settings on the Plugins Options tab of the Options dialog box.

### Table 6-112 • Plugin Options / Automated Application Converter Plugin Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virtual Machine Platform</td>
<td>Select the OS platform that you want to use to perform repackaging on the specified Hyper-V or VMware virtual machine.</td>
</tr>
<tr>
<td>AAC Settings File</td>
<td>Select a Automated Application Converter project file (.aacx) that contains connection settings to at least one virtual machine.</td>
</tr>
</tbody>
</table>

**Note** • For more information, see Creating an Automated Application Converter Settings File.

**Command Line**

If you wanted to convert an exe to App-V you could use the silent switch so that you could repackage it on your local machine.

### App-V 5 Conversion Plugin

You can use the Conversion Wizard to upgrade an App-V 4.x package (.sft) to App-V 5.0 format (.appv). Before performing this type of conversion, you need to enter App-V 5 conversion plug-in settings on the Plugins Options tab of the Options dialog box.
The Plugin Options / App-V 5 Conversion Plugin tab of the Options dialog box includes the following properties:

### Table 6-113 • Plugin Options / App-V 5 Conversion Plugin Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| New Package Name          | Enter a name to differentiate the converted version of the package from the original version. By default, this field will be populated with the original package name [ProductName]. For example:  
  - [ProductName]  
  - [ProductName]_v5  
  - [Manufacturer]_[ProductName]_v5 |
| Comments                  | Enter metadata that you would like to add to each converted package. This text will be displayed in the Administrator Comments field on the Package Information tab of the Catalog Deployment Type View for each package. |
| Target Path               | Specify the output folder where you want the converted packages to be located. |

### Server Options / Distribution System Tab

On the Distribution System tab of the Application Manager Options dialog box, you can define multiple named connections to System Center Configuration Manager, Citrix XenApp Server, Microsoft App-V Server, Symantec Altiris Server, and AirWatch Server distribution systems. This enables you to both have multiple connections easily available during import and distribution, and to refer to those connection settings by name in Platform API commands.

![Options Dialog Box / Distribution System Tab](image)

**Figure 6-128: Options Dialog Box / Distribution System Tab**
The **Server Options / Distribution System** tab of the **Options** dialog box includes the following properties:

### Table 6-114 • Server Options / Distribution System Tab Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter a name to identify this named connection to a distribution system.</td>
</tr>
<tr>
<td><strong>Deployment Type</strong></td>
<td>Select one of the following to identify the distribution system technology of this named connection:</td>
</tr>
<tr>
<td></td>
<td>• AirWatch Distribution Plugin</td>
</tr>
<tr>
<td></td>
<td>• Altiris Distribution Plugin</td>
</tr>
<tr>
<td></td>
<td>• App-V Distribution Plugin</td>
</tr>
<tr>
<td></td>
<td>• SCCM Deployment Plugin</td>
</tr>
<tr>
<td></td>
<td>• XenApp Deployment Plugin</td>
</tr>
<tr>
<td>Server</td>
<td>Enter the name of your distribution system server.</td>
</tr>
<tr>
<td>Site Code</td>
<td>Enter the code that identifies your distribution system site.</td>
</tr>
</tbody>
</table>

*Note* • If you are creating a named connection to a Microsoft App-V, Citrix XenApp or Altiris server, leave the **Site Code** field blank.

<table>
<thead>
<tr>
<th>Distribution System Authentication / Authentication Type</th>
<th>Choose one of the following options to identify the authentication type you are going to use to access the specified distribution system:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• <strong>Server Authentication</strong>—Choose this option if you want to use server login identification to log into this server. Then enter the appropriate <strong>Username</strong> and <strong>Password</strong>.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Windows Authentication</strong>—Choose this option if you want to use Windows network authentication (your network login ID) to log into this server.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Share Information / Authentication Type</th>
<th>Choose one of the following options to identify the authentication type you are going to use to access the shared location where you will be publishing packages during distribution:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• <strong>Server Authentication</strong>—Choose this option if you want to use server login identification to log into this server. Then enter the appropriate <strong>Username</strong> and <strong>Password</strong>.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Windows Authentication</strong>—Choose this option if you want to use Windows network authentication (your network login ID) to log into this server.</td>
</tr>
</tbody>
</table>

*Note* • The fields in the **Share Information** section are not required when setting up a connection to AirWatch Server. Applications are published directly to the AirWatch Server, not to a shared location.
Microsoft App-V Server Distribution Requirements

In order for you to distribute packages to a Microsoft App-V Server, the WinRM service must be running, and the App-V Server must be in the list of trusted hosts. Both of these can be accomplished from PowerShell by running the following command:

```
set-item wsman:\localhost\Client\TrustedHosts -value <Machine Name>
```

The following image is an example of starting the WinRM service in PowerShell.

![Starting the WinRM Service in PowerShell](image_url)

**Figure 6-129: Starting the WinRM Service in PowerShell**
Server Options / Microsoft ACT Tab

On the Server Options / Microsoft ACT tab of the Application Manager Options dialog box, enter connection settings for your Microsoft ACT (Application Compatibility Toolkit) database. This will enable AdminStudio to display data from the ACT database in Application Manager Test Center views and reports.

![Figure 6-130: Options Dialog Box / Microsoft ACT Tab](image)

The Server Options / Microsoft ACT tab includes the following properties:

**Table 6-115 • Server Options / Microsoft ACT Tab Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>Enter the name of the server that contains your ACT database.</td>
</tr>
<tr>
<td>Database</td>
<td>Enter the name of your ACT database.</td>
</tr>
<tr>
<td>Server Authentication</td>
<td>Do one of the following:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Server Authentication</strong>—Select this option if you want to use database server login identification to log into this server. Then enter the appropriate User Name and Password.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Windows Authentication</strong>—If you want to use Windows network authentication (your network login ID) to log into this database server, leave the Server Authentication field unselected and leave the User Name and Password fields blank.</td>
</tr>
</tbody>
</table>
Note • If you create a new Application Catalog, you will need to reenter this connection information.

Software Repository Tab

On the Software Repository tab of the Application Manager Options dialog box, you can view and edit the Software Repository Location for the connected Application Catalog and the Proxy Account to access that location.

Figure 6-131: Options Dialog Box / Software Repository Tab

Note • This tab is only displayed if you enabled the Software Repository when creating the connected Application Catalog (by selecting the Enable Software Repository option on the Select Software Repository Location panel of the Application Catalog Wizard).
The **Software Repository** tab includes the following options:

**Table 6-116 • Software Repository Tab Properties**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Software Repository Location</strong></td>
<td>Enter or select the directory location of the Software Repository for this Application Catalog. All of the files associated with a package that is imported into the Application Catalog are copied to this location. This allows you to manage those files, preventing them from getting modified or lost.</td>
</tr>
<tr>
<td><strong>Proxy Account</strong></td>
<td>Specify the <strong>Login ID</strong> and <strong>Password</strong> for a <strong>Proxy Account</strong> that AdminStudio can use to access and modify the specified <strong>Software Repository Location</strong> folder.</td>
</tr>
</tbody>
</table>

**Note** • You cannot use Windows Authentication for this **Proxy Account**.

**Important** • The **Proxy Account** needs full control on the **Software Repository Location** folder at the directory level as well as at the sharing level. Only such accounts can be used as a **Proxy Account** to access the **Software Repository Location** directory.

**Flexera Service Gateway (FSG) Tab**

If you have also purchased FlexNet Manager Suite, App Portal, and/or Workflow Manager, you can connect to the Flexera Service Gateway and communicate with those applications. You enter the login credentials for your Flexera Service Gateway server on the **Flexera Service Gateway (FSG)** tab of the Application Manager **Options** dialog box.
For a detailed description of the benefits of communicating with FlexNet Manager Suite and App Portal, see Introducing Other Flexera Software Applications via the Flexera Service Gateway.

The Flexera Service Gateway (FSG) tab of the Options dialog box includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gateway Host Name</td>
<td>Enter the name or URL of your Flexera Service Gateway server.</td>
</tr>
<tr>
<td></td>
<td>If your System Administrator has installed Flexera Service Gateway using a</td>
</tr>
<tr>
<td></td>
<td>different port than the default port, enter the appropriate port number at</td>
</tr>
<tr>
<td></td>
<td>the end of the URL, preceded by a colon, such as:</td>
</tr>
<tr>
<td></td>
<td>172.300.40.501:8484</td>
</tr>
<tr>
<td></td>
<td>Note • The Flexera Service Gateway installer is downloaded from the Flexera</td>
</tr>
<tr>
<td></td>
<td>Software Product &amp; License Center.</td>
</tr>
<tr>
<td>Connection Token</td>
<td>If you are connecting to an installation of FlexNet Manager Suite Cloud,</td>
</tr>
<tr>
<td></td>
<td>enter the access token that was provided by your system administrator.</td>
</tr>
<tr>
<td></td>
<td>If you are connecting to an installation of FlexNet Manager Suite On Premises, leave this field blank.</td>
</tr>
</tbody>
</table>
### Advanced

Click to open the **Credentials** dialog box, where you can enter the Flexera Service Gateway login credentials:

- **User Name**—Unless your System Administrator has provided you with a specific User Name to use, enter the default value of **admin**.
- **Password**—Unless your System Administrator has provided you with a specific Password to use, enter the default value of **admin**.

**Note** • By default, the default credentials are already entered. Unless your system administrator has informed you that these credentials have been changed, you do not need to open the **Credentials** dialog box.

### Test

Click to validate the Flexera Service Gateway connection information.

### App Portal

Click to create a catalog item in App Portal for all of the applications in the Application Catalog that were published to System Center Configuration Manager before the Flexera Service Gateway connection information was entered.

- If, when you click this button, valid System Center 2012 Configuration Manager connection information is not entered on the **Distribution System** tab of the **Options** dialog box, a message will appear prompting you to enter connection information.
- If you are not connected to the Flexera Service Gateway or if the Flexera Service Gateway is not available, an error message will be displayed stating that the sync has failed.

**Note** • After valid Flexera Service Gateway connection information is entered, each time you publish an application to System Center 2012 Configuration Manager, a catalog item for that application will automatically be created in App Portal.

### FlexNet Manager Platform

Click to search the FlexNet Manager Suite Application Recognition Library (ARL) to locate and obtain the **Flexera Identifier** for the Application Catalog’s existing applications.

**Note** • After valid Flexera Service Gateway connection information is entered, each time you import an application into the Application Catalog, the **Flexera Identifier** for that application will be obtained from FlexNet Manager Suite.

---

**Table 6-117 • Flexera Service Gateway (FSG) Tab Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advanced</td>
<td>Click to open the <strong>Credentials</strong> dialog box, where you can enter the Flexera Service Gateway login credentials:</td>
</tr>
<tr>
<td></td>
<td>- <strong>User Name</strong>—Unless your System Administrator has provided you with a specific User Name to use, enter the default value of <strong>admin</strong>.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Password</strong>—Unless your System Administrator has provided you with a specific Password to use, enter the default value of <strong>admin</strong>.</td>
</tr>
<tr>
<td>Test</td>
<td>Click to validate the Flexera Service Gateway connection information.</td>
</tr>
<tr>
<td>App Portal</td>
<td>Click to create a catalog item in App Portal for all of the applications in the Application Catalog that were published to System Center Configuration Manager before the Flexera Service Gateway connection information was entered.</td>
</tr>
<tr>
<td></td>
<td>- If, when you click this button, valid System Center 2012 Configuration Manager connection information is not entered on the <strong>Distribution System</strong> tab of the <strong>Options</strong> dialog box, a message will appear prompting you to enter connection information.</td>
</tr>
<tr>
<td></td>
<td>- If you are not connected to the Flexera Service Gateway or if the Flexera Service Gateway is not available, an error message will be displayed stating that the sync has failed.</td>
</tr>
<tr>
<td>FlexNet Manager Platform</td>
<td>Click to search the FlexNet Manager Suite Application Recognition Library (ARL) to locate and obtain the <strong>Flexera Identifier</strong> for the Application Catalog’s existing applications.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • After valid Flexera Service Gateway connection information is entered, each time you publish an application to System Center 2012 Configuration Manager, a catalog item for that application will automatically be created in App Portal.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • After valid Flexera Service Gateway connection information is entered, each time you import an application into the Application Catalog, the <strong>Flexera Identifier</strong> for that application will be obtained from FlexNet Manager Suite.</td>
</tr>
</tbody>
</table>
AdminStudio Services via FSG Tab

In order for AdminStudio and Virtual Desktop Assessment to communicate and share package data, you need to identify a shared Application Catalog database that both products can access. Virtual Desktop Assessment will connect to Application Catalog to obtain package data from AdminStudio, while AdminStudio will connect to the Application Catalog to obtain test results from Virtual Desktop Assessment.

You identify the shared Application Catalog on the AdminStudio Services via FSG tab of the Application Manager Options dialog box:

![AdminStudio Services via FSG Tab of Options Dialog Box](image)

Figure 6-133: AdminStudio Services via FSG Tab of Options Dialog Box

The AdminStudio Services via FSG tab includes the following properties:

Table 6-118 • AdminStudio Services via FSG Tab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server name</td>
<td>Lists the name of the server that contains the shared Application Catalog database that has been registered with the Flexera Service Gateway.</td>
</tr>
<tr>
<td>Authentication</td>
<td>Specifies the type of authentication to access the shared Application Catalog database as either Windows Authentication or SQL Server Authentication.</td>
</tr>
<tr>
<td></td>
<td>If SQL Server Authentication is selected, the User name and Password credentials must also be entered.</td>
</tr>
<tr>
<td>Database</td>
<td>Name of the shared Application Catalog database that has been registered with the Flexera Service Gateway.</td>
</tr>
<tr>
<td>Test Connection</td>
<td>Click to test the connection to the shared Application Catalog.</td>
</tr>
</tbody>
</table>
References Dialog Box

The References dialog box, which opens when you select a condition on the Global Conditions dialog box and select References from the context menu, lists any applications or other global conditions that reference the selected global condition.

The References dialog box includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Referring Applications list</td>
<td>List of all applications that have been assigned a requirement that uses the selected global condition.</td>
</tr>
<tr>
<td>Referring Global Conditions list</td>
<td>List of all other global conditions which use the selected global condition.</td>
</tr>
</tbody>
</table>

SCCM Server Environment Dialog Box

The SCCM Server Environment dialog box, which is opened by clicking App-V Virtual Environments in the Application Manager ribbon and then selecting SCCM Server Environment, lists all existing defined SCCM server environments.
Figure 6-134: SCCM Server Environment Dialog Box

On the SCCM Server Environment dialog box, you can perform the following tasks:

- **Adding a new virtual environment**—Click Add to open the Create Virtual Environment dialog box and create a new virtual environment.
- **Editing an existing virtual environment**—Select a virtual environment and click Edit to edit an existing virtual environment.
- **Deleting a virtual environment**—Select a virtual environment and click Delete to delete an existing virtual environment.

Select Application Catalog Dialog Box

The Select Application Catalog dialog box opens when you are attempting to connect to an existing Standalone Application Catalog that requires database authentication by selecting it from a list of recently used Application Catalogs.

- **Enterprise Server**—Select this tab to open the AdminStudio Enterprise Server Application Catalog database. See Enterprise Server Tab.
- **Standalone**—Select this tab to open an Application Catalog other than the AdminStudio Enterprise Server database. See Standalone Tab / Specify Database Information.
- **Recent**—Provides a list of recently opened Application Catalogs. When you select an Application Catalog and click OK, either the Application Catalog opens or you are prompted for login information (if you need authentication to the Application Catalog). See Recent Tab.
Select AdminStudio Enterprise Server URL Dialog Box

If you click the HTTP link on an AdminStudio Enterprise Server Login dialog, this dialog box opens prompting you to identify the AdminStudio Enterprise Server URL that you would like to connect to.

![Select AdminStudio Enterprise Server URL Dialog Box](image)

**Figure 6-135:** Select AdminStudio Enterprise Server URL Dialog Box

Servers Dialog Box

The **Servers** dialog box opens when you click the browse link in the **Server names** field on the **XenApp Information** subtab of the **XenApp Deployment Data** tab of the **Catalog Deployment Type View** for a Citrix XenApp profile.

![Servers Dialog Box](image)

**Figure 6-136:** Servers Dialog Box

Enter server names in the list; click **Enter** to create a new row in the list. You also have the option to click **Import from file** to import a list of servers from an application server list file (*.asl).
Specify Applications Dialog Box

On the Specify Applications dialog box, which is opened when you click Add on the Add Applications dialog box, you can use a tree structure to select an App-V 5.0 application to add to an App-V 5.0 SCCM Server virtual environment.

![Specify Applications Dialog Box]

The Specify Applications dialog box includes the following properties:

**Table 6-120 • Specify Applications Dialog Box**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group tree list</td>
<td>Select the group that contains the App-V 5.0 package that you want to add.</td>
</tr>
<tr>
<td>Applications list</td>
<td>When a group is selected in the group tree list, the names of the applications in that group are listed in the Applications pane. Select the application in the list that contains the App-V 5.0 package that you want to add to the virtual environment.</td>
</tr>
</tbody>
</table>
Table 6-120 • Specify Applications Dialog Box

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deployment type list</td>
<td>When an application is selected in the Applications list, that application’s App-V 5.0 deployment type is listed in the lower pane. Select the App-V 5.0 deployment type that you want to add to the virtual environment and click OK.</td>
</tr>
</tbody>
</table>

*Note* • *If the selected application does not contain any App-V 5.0 packages, nothing is listed in the Deployment type list.*

Users Dialog Box

The Users dialog box opens when you click the browse link in the Accounts field on the XenApp Information subtab of the XenApp Deployment Data tab of the Catalog Deployment Type View for a Citrix XenApp profile.

![Figure 6-138: Users Dialog Box](image)

Enter the user accounts that you want to have access to this XenApp profile to the list; click Enter to create a new row in the list. You also have the option to click Import from file to import a list of user accounts from an application user list file (*.aul).
Virtual Package Association Dialog Box

You can choose to use the Associate Package function in Application Manager to manually associate a virtual package with its source Windows Installer package after both packages have been imported into the Application Catalog.

![Virtual Package Association Dialog Box](image)

**Figure 6-139: Virtual Package Association Dialog Box**

If you select a virtual package in the Application Manager tree and then select Associate Package from the context menu, the Virtual Package Association dialog box opens, listing all of the Windows Installer packages in the Application Catalog. Select the virtual package’s source Windows Installer package and click OK. The Windows Installer package will now be listed in the Associations field on the Package Information tab of the Catalog Deployment Type View for the virtual package.

**Important** • After you have imported a virtual package into the Application Catalog, you can use the Associate Package function to associate it with any Windows Installer package in the Application Catalog, even one that is not its source package. Therefore, it is preferable to use the Import Wizard to import both the Windows Installer and virtual packages at the same time so that AdminStudio can create the proper associations.
XML Namespaces Dialog Box

On the XML Namespaces dialog box, which is opened by clicking Namespace on the Create Global Condition Dialog Box when defining a condition with the Setting Type of XPath query, you specify the XML namespaces and prefixes that you want to use when this XPath query runs.

![XML Namespaces dialog box]

**Figure 6-140:** XML Namespaces Dialog Box

The XML Namespaces dialog box includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prefix</td>
<td>Lists the prefix portion of the defined XML namespaces.</td>
</tr>
<tr>
<td>Namespace</td>
<td>Lists the namespace portion of the defined XML namespaces.</td>
</tr>
<tr>
<td>Add</td>
<td>Click to open the Add XML Namespace dialog box, where you are prompted to enter a Prefix and Namespace for an XML namespace.</td>
</tr>
<tr>
<td>Remove</td>
<td>Click to remove a namespace from the list.</td>
</tr>
</tbody>
</table>
Wizards

Application Manager includes the following wizards:

- Application Catalog Wizard
- Conversion Wizard
- Detection Method Wizard
- Dependency Wizard
- Import Wizard
- OS Snapshot Wizard
- Requirement Wizard
- Supersedence Wizard
- Upgrade Wizard

Application Catalog Wizard

You use the Application Catalog Wizard to create a new SQL Server Application Catalog database. This Wizard includes the following panels:

- Welcome Panel
- Specify Database Information Panel
- Select Software Repository Location Panel
- Creating Application Catalog Panel

Welcome Panel

You use the Application Catalog Wizard to create a new SQL Server Application Catalog database. On the Welcome panel, click Next to continue.
Specify Database Information Panel

On the Specify Database Information panel of the Application Catalog Wizard and the Standalone tab of the Connect Application Catalog Dialog Box, enter the information required to login to the specified Application Catalog.

Table 6-122 • Application Catalog Wizard / Specify Database Information Panel Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>The list of available SQL Servers on the network. You can also manually enter the name of the SQL Server to which you want to connect.</td>
</tr>
<tr>
<td>Authentication</td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• Windows Authentication—Choose to use Windows network authentication (your network login ID) to log into this Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>• Server Authentication—Choose to use SQL Server login identification for authentication.</td>
</tr>
<tr>
<td></td>
<td>• Login ID and Password—If you chose Server Authentication, enter the appropriate Login ID and Password.</td>
</tr>
<tr>
<td>Catalog</td>
<td>Select the catalog from those available on the Server.</td>
</tr>
<tr>
<td>Test</td>
<td>Click this button to test whether a connection can be made to the database.</td>
</tr>
</tbody>
</table>

Select Software Repository Location Panel

A Windows Installer package is made up of many files that are executed when the setup is run. You only import the .msi file into the Application Catalog, not all of the files necessary for installation. With the Software Repository, when you import an installation package into the Application Catalog, all of the files associated with that package are copied into the Software Repository location, a directory that you specify. This allows you to manage those files, preventing them from getting modified or lost.

On the Select Software Repository Location panel, you can choose to Enable the Software Repository for the new Application Catalog, and specify a Proxy Account for AdminStudio to use to make modifications to the directory path selected as the Software Repository Location.

Important • You are only permitted to enable the Software Repository when creating an Application Catalog, not after it has already been created.
The Select Software Repository Location panel includes the following options:

**Table 6-123 • Select Software Repository Location Panel Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable Software Repository</td>
<td>Select this option to enable the Software Repository feature for this new Application Catalog.</td>
</tr>
<tr>
<td>Software Repository Location</td>
<td>Enter or select the directory location of the Software Repository for this Application Catalog. All of the files associated with a package that is imported into the Application Catalog are copied to this location. This allows you to manage those files, preventing them from getting modified or lost.</td>
</tr>
<tr>
<td>Proxy Account</td>
<td>Specify the Login ID and Password for a Proxy Account that AdminStudio can use to access and modify the specified Software Repository Location folder. <strong>Note</strong> • You cannot use Windows Authentication for this Proxy Account. <strong>Important</strong> • The Proxy Account needs full control on the Software Repository Location folder at the directory level as well as at the sharing level. Only such accounts can be used as a Proxy Account to access the Software Repository Location directory.</td>
</tr>
</tbody>
</table>

Creating Application Catalog Panel

This panel displays the progress while your new Application Catalog is being created. If the Application Catalog cannot be created, an error message will be displayed.

Conversion Wizard

You can use the Application Manager Conversion Wizard to perform the following tasks from within Application Manager:

- **Convert an App-V 4.x package to App-V 5.0 format**—See Converting App-V 4.x Packages to App-V 5.0 Format.

  **Important** • If AdminStudio is installed on a Windows 7 (x64) machine, you will need to first set the PowerShell execution policy to “unrestricted” before attempting to use the Conversion Wizard to upgrade an App-V 4.x
package to App-V 5.0 format. To do this, execute the following command on an elevated Windows PowerShell (x86) utility:

```
Set-ExecutionPolicy Unrestricted
```

**Note** • To perform this upgrade, the Microsoft Application Virtualization Sequencer Version 5.0 must be installed on the same machine as AdminStudio.

- **Convert one or multiple Windows Installer packages or legacy installers to virtual packages** using default Automated Application Converter settings— See Using the Conversion Wizard to Perform Express Conversion to Virtual Packages.

You open the Conversion Wizard by selecting an application or group of applications in the Application Manager tree and then selecting **Launch Conversion Wizard** from the context menu.

The Conversion Wizard consists of the following panels:

- **Target Type Selection Panel**
- **Select the Package(s) to Convert Panel**
- **Summary Panel**
- **Converting the Packages Panel**
Target Type Selection Panel

On the **Target Type Selection** panel of the Conversion Wizard, you specify the type of conversion that you want to perform.

![Conversion Wizard / Target Type Selection Panel](image)

**Figure 6-141: Conversion Wizard / Target Type Selection Panel**

The following conversion types are available:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft App-V version 5</td>
<td>One of the following:</td>
</tr>
<tr>
<td></td>
<td>• Convert the selected Microsoft App-V 4.x virtual package to App-V 5 format.</td>
</tr>
<tr>
<td></td>
<td>• Convert the selected Windows Installer or legacy package to a virtual package in</td>
</tr>
<tr>
<td></td>
<td>Microsoft App-V 5 format.</td>
</tr>
<tr>
<td>Microsoft App-V version 4</td>
<td>Convert the selected Windows Installer or legacy package to a virtual package in Microsoft</td>
</tr>
<tr>
<td></td>
<td>App-V 4 format.</td>
</tr>
<tr>
<td>VMware ThinApp virtual</td>
<td>Convert the selected Windows Installer or legacy package to a virtual package in VMware</td>
</tr>
<tr>
<td>package</td>
<td>ThinApp format.</td>
</tr>
<tr>
<td>Citrix XenApp virtual</td>
<td>Convert the selected Windows Installer or legacy package to a virtual package in Citrix</td>
</tr>
<tr>
<td>package (.profile)</td>
<td>XenApp format.</td>
</tr>
<tr>
<td>Symantec Workspace virtual</td>
<td>Convert the selected Windows Installer or legacy package to a virtual package in Symantec</td>
</tr>
<tr>
<td>package</td>
<td>Workspace format.</td>
</tr>
</tbody>
</table>
When using the Conversion Wizard to perform a conversion to a virtual package or to upgrade an App-V 4.x virtual package to App-V 5.0 format, the **Select the Package(s) to Convert** panel opens and prompts you to select the packages you want to convert. By default, the package(s) that were selected when you launched the Conversion Wizard are already selected.

Select or clear the selection of applications that you want to convert and then click **Next** to continue.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft Windows Installer</td>
<td>Convert the selected legacy package to a Windows Installer package.</td>
</tr>
</tbody>
</table>
Summary Panel

The **Summary** panel of the Conversion Wizard lists the selections you have made in the wizard. Click **Next** to begin conversion.

![Conversion Wizard / Summary Panel](image)

**Figure 6-143:** Conversion Wizard / Summary Panel
Converting the Packages Panel

During conversion using the Conversion, status messages are displayed on the Converting the Packages panel. When conversion is complete, the results of the conversion are listed.

Click **Finish** to close the wizard.

![Conversion Wizard / Converting the Packages](image)

**Figure 6-144:** Conversion Wizard / Converting the Packages
Detection Method Wizard

The Detection Method subtab of the Deployment Data tab of the Catalog Deployment Type View lists methods to detect whether this package is already installed on the target system. You can use the Detection Method Wizard to add detection methods to this list and to edit existing detection methods.

The Detection Method Wizard is opened by clicking the Add Detection Method or Edit Detection Method buttons in the ribbon of the Detection Method subtab.

The Detection Method Wizard consists of the following panels:

• Welcome Panel
• File System Detection Panel
• Registry Detection Panel
• Windows Installer Detection Panel
• Script Detection Panel
• Summary Panel

Welcome Panel

On the Welcome panel, you select the type of the detection method that you are adding: file system, registry, Windows Installer, or script.
The **Welcome** panel includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File System</td>
<td>Determine whether an application is installed on a client device by detecting whether a specified file or folder exists on that client device.</td>
</tr>
<tr>
<td>Registry</td>
<td>Determine whether an application is installed on a client device by detecting whether a specified registry key or registry value exists on that client device.</td>
</tr>
<tr>
<td>Windows Installer</td>
<td>Determine whether an application is installed on a client device by detecting whether a specified Windows Installer file exists on that client device.</td>
</tr>
<tr>
<td>Script</td>
<td>Use a script to determine whether an application is installed on a client device.</td>
</tr>
</tbody>
</table>

**File System Detection Panel**

On the **File System Detection** panel, which opens if you selected **File System** on the **Welcome** panel, you enter the file or folder path information and the conditions to be applied on the selected file.

![Detection Method Wizard / File System Detection Panel](image)

*Figure 6-146: Detection Method Wizard / File System Detection Panel*
The **File System Detection** panel includes the following properties:

**Table 6-125 • Detection Method Wizard / File System Detection Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type</strong></td>
<td>Select either <strong>File</strong> or <strong>Folder</strong>.</td>
</tr>
<tr>
<td><strong>Path</strong></td>
<td>Click <strong>Browse</strong> and select the path the location of the file or folder.</td>
</tr>
<tr>
<td><strong>File or folder name</strong></td>
<td>Enter the name of the file or folder that you are using in this detection method.</td>
</tr>
<tr>
<td><strong>Associated with 32-bit application on 64-bit systems</strong></td>
<td>Select this option if you want to restrict this detection method to a file or folder that is associated with a 32-bit application on a 64-bit system.</td>
</tr>
<tr>
<td><strong>Check for existence only</strong></td>
<td>Select this option if you want to just check for the existence of the specified file or folder on the client system, without requiring that it meet any <strong>Date Modified</strong> or <strong>Date Created</strong> condition. If you select this option, the <strong>Property</strong>, <strong>Operator</strong>, and <strong>Value</strong> fields are disabled.</td>
</tr>
<tr>
<td><strong>Property</strong></td>
<td>Use these fields to define a condition, using the <strong>Date Modified</strong> or <strong>Date Created</strong> property, that the selected file or folder has to meet in order to be successfully detected.</td>
</tr>
<tr>
<td><strong>Operator</strong></td>
<td>Available operators are: <strong>Equals</strong>, <strong>Not equal to</strong>, <strong>Greater than or equal to</strong>, <strong>Greater than</strong>, <strong>Less than</strong>, <strong>Less than or equal to</strong>, or <strong>Between</strong>.</td>
</tr>
<tr>
<td><strong>Value</strong></td>
<td>In the <strong>Value</strong> field, enter a date in the following format: 4/17/2012 4:47:50 PM</td>
</tr>
</tbody>
</table>
Registry Detection Panel

On the **Registry Detection** panel, which opens if you selected **Registry** on the **Welcome** panel, you enter the Windows Registry information and the conditions to be applied on those values.

![Detection Method Wizard / Registry Detection Panel](image)

**Figure 6-147**: Detection Method Wizard / Registry Detection Panel

The **Registry Detection** panel includes the following properties:

**Table 6-126 • Detection Method Wizard / Registry Detection Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hive</td>
<td>Select the registry hive of the registry key or value that you are using in this detection method.</td>
</tr>
<tr>
<td>Key</td>
<td>Enter the registry key that you are using in this detection method.</td>
</tr>
<tr>
<td>Value</td>
<td>Enter the registry value that you are using in this detection method.</td>
</tr>
<tr>
<td></td>
<td>This field is disabled if the <strong>Use (Default) registry value</strong> option is selected.</td>
</tr>
<tr>
<td><strong>Use (Default) registry value</strong></td>
<td>Select this option to search for a default registry value.</td>
</tr>
<tr>
<td></td>
<td>If you select this option, the <strong>Value</strong> field is disabled and the <strong>Data Type</strong> field is enabled.</td>
</tr>
</tbody>
</table>
### Table 6-126 • Detection Method Wizard / Registry Detection Panel

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associated with 32-bit application on 64-bit systems</td>
<td>Select this option if you want to restrict this detection method to a registry key or value that is associated with a 32-bit application on a 64-bit system.</td>
</tr>
<tr>
<td>Data Type</td>
<td>Select the data type of the default registry value that you are using in this detection method. Available data types are: <strong>String</strong>, <strong>Integer</strong>, or <strong>Version</strong>.                                                                                          This field is only enabled when the <strong>Use (Default) registry value</strong> option is selected.</td>
</tr>
<tr>
<td>Check for existence only</td>
<td>Select this option if you want to just check for the existence of the specified registry key or value on the client system, without requiring that it meet any conditions.                                                                                                                   If you select this option, the <strong>Operator</strong> and <strong>Value</strong> fields are disabled.</td>
</tr>
<tr>
<td>Operator Value</td>
<td>Use these fields to define a condition that the specified registry key or value has to meet in order to be successfully detected.                                                                                                                                                                                                             Available operators are: <strong>Equals</strong>, <strong>Not equal to</strong>, <strong>Greater than or equal to</strong>, <strong>Greater than</strong>, <strong>Less than</strong>, <strong>Less than or equal to</strong>, or <strong>Between</strong>.                                                                                             In the <strong>Value</strong> field, enter a value for the registry key or value to define the condition.</td>
</tr>
</tbody>
</table>
Windows Installer Detection Panel

On the **Windows Installer Detection** panel, which opens if you selected **Windows Installer** on the **Welcome** panel, you provide the Windows Installer file information and the conditions that need to be applied on that file.

![Windows Installer Detection Panel](image)

**Figure 6-148:** Detection Method Wizard / Windows Installer Detection Panel

The **Windows Installer Detection** panel includes the following properties:

**Table 6-127 • Detection Method Wizard / Windows Installer Detection Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Product Code</strong></td>
<td>Click <strong>Browse</strong> and select the Windows Installer .msi file that you want to use in this detection method. The Windows Installer file’s <strong>Product Code</strong> will then be listed this field.</td>
</tr>
</tbody>
</table>
| **Check for existence only**    | Select this option if you want to just check for the existence of the specified Windows Installer file on the client system, without requiring that it meet any conditions.  
If you select this option, the **Property**, **Operator** and **Value** fields are disabled. |

*Note • You also have the option of entering the product code.*
Chapter 6  Managing Applications and Application Catalog Databases

Reference

Table 6-127  •  Detection Method Wizard / Windows Installer Detection Panel

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
<td>Use these fields to define a condition, using the <strong>Version</strong> or <strong>Upgrade Code</strong> property, that the specified Windows Installer file has to meet in order to be successfully detected.</td>
</tr>
<tr>
<td>Operator</td>
<td>After you select a Property, the Value field is populated with a <strong>Version</strong> or <strong>Upgrade Code</strong> value from the selected Windows Installer file.</td>
</tr>
<tr>
<td>Value</td>
<td>Available operators are: <strong>Equals</strong>, <strong>Not equal to</strong>, <strong>Greater than or equal to</strong>, <strong>Greater than</strong>, <strong>Less than</strong>, or <strong>Less than or equal to</strong>.</td>
</tr>
</tbody>
</table>

**Note** • If you attempt to edit a Windows Installer Detection detection method, and you attempt to change the detection method property (from **Upgrade Code** to **Version** or vice versa), you may be required to required to browse to the Windows Installer file again to retrieve the new property value.

Script Detection Panel

On the **Script Detection** panel, which opens if you selected **Script** on the **Welcome** panel, you specify the script information that you want to use to determine whether an application is installed on a client device.

**Figure 6-149**: Detection Method Wizard / Script Detection Panel
Important • If you already have some non-script rules defined for this deployment type, if you then add a script rule, the non-script rule(s) will not be pushed to System Center Configuration Manager when you publish this application.

The Script panel includes the following properties:

**Table 6-128 • Detection Method Wizard / Script Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Script Type</strong></td>
<td>First, select one of the following options: PowerShell, VBScript, or JScript.</td>
</tr>
<tr>
<td></td>
<td>Next, click the <strong>Browse</strong> button and select the script that you want to use for this detection method.</td>
</tr>
<tr>
<td></td>
<td>You also have the option of entering or pasting the script code directly into the <strong>Script Contents</strong> box.</td>
</tr>
<tr>
<td><strong>Script Contents</strong></td>
<td>Displays the contents of the specified script file.</td>
</tr>
<tr>
<td></td>
<td>You are permitted edit the script in this text box.</td>
</tr>
</tbody>
</table>

**Summary Panel**

On the **Summary** panel, a summary of your selections is listed. Click **Finish** to add the Detection Method to the list.

![Detection Method Wizard / Summary Panel](image)
Dependency Wizard

You can use the Dependencies subtab to view or edit a list of other packages in the Application Catalog that must also be deployed by Microsoft System Center Configuration Manager with this package onto the target machine in order for this package to successfully operate. You can use the Dependency Wizard to add dependencies to this list and to edit existing dependencies.

The Dependency Wizard is opened by clicking the Add Dependency or Edit Dependency buttons in the ribbon of the Dependencies subtab.

The Dependency Wizard consists of the following panels:

- Welcome Panel
- Deployment Types in Application Catalog Panel
- Configuration Manager Credentials Panel
- Deployment Types in Configuration Manager 2012 Panel
- Auto Detect Dependencies Panel
- Scanning Progress Panel
- Auto Scan Results Panel
- System Requirements Panel
- Summary Panel
Welcome Panel

On the Welcome panel, choose the method that you would like to use to add dependencies:

![Dependency Wizard / Welcome Panel](image)

**Figure 6-151:** Dependency Wizard / Welcome Panel

The Welcome panel includes the following options:

**Table 6-129 • Dependency Wizard / Welcome Panel**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select dependencies from Application Catalog</td>
<td>Select this option if you want to select a dependent application from those in the Application Catalog.</td>
</tr>
<tr>
<td>Select dependencies from Configuration Manager</td>
<td>Select this option if you want to select a dependent application from those in System Center Configuration Manager.</td>
</tr>
<tr>
<td>Auto-detect dependencies</td>
<td>Select this option if you want Application Manager to automatically detect dependent packages. To do this, Application Manager will automatically scan the file headers of Windows Installer packages to determine if any dependencies exist.</td>
</tr>
</tbody>
</table>
Deployment Types in Application Catalog Panel

On the **Deployment Types in Application Catalog** panel, you select dependent applications from the Application Catalog.

![Figure 6-152: Dependency Wizard / Deployment Types in Application Catalog Panel](image)

The Deployment Types in Application Catalog panel includes the following options:

**Table 6-130 • Dependency Wizard / Deployment Types in Application Catalog Panel**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Specify or select a Group for dependencies</strong></td>
<td>Select a group name from the list or enter the name of a new group.</td>
</tr>
<tr>
<td><strong>Search box</strong></td>
<td>Use to filter the list of packages.</td>
</tr>
<tr>
<td><strong>Application</strong></td>
<td>Name of available applications.</td>
</tr>
<tr>
<td><strong>Supported Deployment Types</strong></td>
<td>Deployment type of available applications.</td>
</tr>
</tbody>
</table>
Configuration Manager Credentials Panel

On the Configuration Manager Credentials panel, you enter connection information for System Center Configuration Manager.

![Configuration Manager Credentials Panel](image)

**Figure 6-153:** Dependency Wizard / Configuration Manager Credentials Panel

The Configuration Manager Credentials panel includes the following properties:

**Table 6-131 • Dependency Wizard / Configuration Manager Credentials Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>Enter the name of the Configuration Manager Server you want to connect to.</td>
</tr>
<tr>
<td>Site Code</td>
<td>Enter the code that identifies the Configuration Manager site you want to connect to.</td>
</tr>
<tr>
<td>Use Windows Authentication</td>
<td>Select this option if you want to use Windows network authentication (your network login ID) to log into this Microsoft Configuration Manager Server.</td>
</tr>
<tr>
<td>Username and Password</td>
<td>If using server authentication, enter the <strong>Username</strong> and <strong>Password</strong> of that server.</td>
</tr>
</tbody>
</table>
Deployment Types in Configuration Manager 2012 Panel

On the **Deployment Types in Configuration Manager 2012** panel, you select dependent deployment types from the list.

![Dependency Wizard / Deployment Types in Configuration Manager 2012 Panel](image)

**Figure 6-154: Dependency Wizard / Deployment Types in Configuration Manager 2012 Panel**

The **Deployment Types in Configuration Manager 2012** panel includes the following properties:

**Table 6-132 • Dependency Wizard / Deployment Types in Configuration Manager 2012 Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specify or select a Group for dependencies</td>
<td>Either select an existing group from the list or enter the name for a new group.</td>
</tr>
<tr>
<td>Search box</td>
<td>Use to filter the list of packages.</td>
</tr>
<tr>
<td>Application</td>
<td>Name of available applications</td>
</tr>
<tr>
<td>Supported Deployment Types</td>
<td>Deployment types of available applications.</td>
</tr>
</tbody>
</table>
Auto Detect Dependencies Panel

The **Auto Detect Dependencies** panel opens when you select **Auto-detect dependencies** from the **Welcome** panel of the Dependency Wizard.

Click **Next** to begin scanning. Application Manager will begin to automatically scan the file headers of Windows Installer packages to determine if any dependencies exist.

![Dependency Wizard / Auto Detect Dependencies Panel](image)

**Figure 6-155:** Dependency Wizard / Auto Detect Dependencies Panel

When you scan a Windows Installer package for dependencies, using the **Auto detect dependencies** option of the **Dependency Wizard**, two types of dependencies are detected:

- **Package-level dependencies**—The **Auto detect dependencies** option of the **Dependency Wizard** detects other packages that the current package is dependent upon. You can then choose to add them to the package's **Dependencies** subtab of the **Deployment Data** tab on the **Catalog Deployment Type View**.

- **File-level dependencies**—The **Auto detect dependencies** option of the **Dependency Wizard** populates the a Windows Installer package's file-level **Dependencies View**.
Scanning Progress Panel

The **Scanning Progress** panel opens when you begin a dependency scan and shows the progress. When scanning is complete, you are prompted to click **Next** to see the results of the dependency scan.

![Dependency Wizard / Scanning Progress Panel](image)

**Figure 6-156:** Dependency Wizard / Scanning Progress Panel
Auto Scan Results Panel

If the Dependency Wizard detected some dependencies during the dependency scan, the dependencies are listed.

![Dependency Wizard / Auto Scan Results Panel](image)

**Figure 6-157:** Dependency Wizard / Auto Scan Results Panel

The **Auto Scan Results** panel includes the following properties when dependencies are detected:

**Table 6-133 • Auto Scan Results Panel (Dependencies Found) / Dependence Wizard**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specify or select a Group for dependencies</td>
<td>Either select an existing group from the list or enter the name for a new group.</td>
</tr>
<tr>
<td>Search box</td>
<td>Use to filter the list of packages.</td>
</tr>
<tr>
<td>Discovered Dependency</td>
<td>List of discovered dependencies. Select the dependencies you want to add to the Dependencies tab.</td>
</tr>
<tr>
<td>Matching Dependency</td>
<td>Identifies other packages that are also dependent upon the listed dependency.</td>
</tr>
</tbody>
</table>
Below is an example of the Auto Scan Results panel when no dependencies are found:

**Figure 6-158: Dependency Wizard / Auto Scan Results Panel / No Dependencies Found**

The **Auto Scan Results** panel includes the following properties when no dependencies are detected:

**Table 6-134 • Auto Scan Results Panel (Dependencies Found) / Dependence Wizard**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specify or select a Group for dependencies</td>
<td>Either select an existing group from the list or enter the name for a new group.</td>
</tr>
<tr>
<td>Search box</td>
<td>Use to filter the list of packages.</td>
</tr>
<tr>
<td>Matching Dependency in Catalog</td>
<td>Select the packages that you want to add to the <strong>Dependency</strong> tab for the selected package.</td>
</tr>
</tbody>
</table>
System Requirements Panel

If you are performing a dependency scan, the System Requirements panel opens and lists any system requirements that were detected for the selected package.

![System Requirements Panel](image)

**Figure 6-159:** Dependency Wizard / System Requirements Panel
Summary Panel

On the Summary panel, a summary of your selections is listed. Click Finish to add the dependencies to the list.

![Dependency Wizard / Summary Panel](image)

**Figure 6-160**: Dependency Wizard / Summary Panel
Import Wizard

The Import Wizard allows you to import the following installation package types into the Application Catalog: Windows Installer packages and associated transform and patch files, virtual packages (Microsoft App-V, VMware ThinApp, and Citrix), mobile apps (Apple iOS, Google Android, and Windows Store), merge modules, OS snapshots, and other non-MSI setup formats (such as InstallShield Professional or ISMP installations).

The Import Wizard consists of the following panels:

- Source Panel
- Package Type Selection Panel (Single Application)
- Package Type Selection Panel (Folder of Multiple Applications)
- Public Store Selection Panel
- Mobile Application Selection Panel
- Source Server Details Panel
- Package File Selection Panel
- Package Folder Selection Panel
- Web Site Details Panel
- Select Applications/Packages Panel
- Package Support Files Panel
- Destination Group Panel
- Summary Panel
- Running the Import Panel

When an import is being performed, Application Manager displays its progress messages in the Import tab of the Output Window.
Source Panel

On the Source panel of the Import Wizard, which is opened by clicking the Import button on the Catalog tab of the Application Manager ribbon, specify the type of import that you want to perform.

![Figure 6-161: Import Wizard / Source Panel](image)

On the Source panel, select one of the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single application</td>
<td>Select this option to import a single application into the Application Catalog.</td>
</tr>
<tr>
<td>Folder of multiple applications</td>
<td>Select this option to import a directory of applications into the Application Catalog. You can import packages of multiple deployment types using this option. You will be prompted to select which deployment types you wish to import. All of the installer packages of the selected deployment types that are located in the selected folder or its subfolders will be imported. You will also be given the option to mimic the directory structure of the selected directory.</td>
</tr>
</tbody>
</table>
Table 6-135 • Source Panel

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application from a deployment system</td>
<td>Select this option to import applications or packages from the following deployment systems:</td>
</tr>
<tr>
<td></td>
<td>• Microsoft System Center 2012 Configuration Manager</td>
</tr>
<tr>
<td></td>
<td>• Microsoft System Center 2007 Configuration Manager</td>
</tr>
<tr>
<td></td>
<td>• Citrix XenApp Server</td>
</tr>
<tr>
<td>![Note]</td>
<td>Prior to being able to import packages from one of these deployment systems, you first need to set up a connection, as described in Creating Multiple Named Connections to Distribution Systems.</td>
</tr>
<tr>
<td>Link to a public store app</td>
<td>Select this option to import a deep link to a mobile app in a public store: Apple Store, Google Play Store, or Microsoft Windows Store.</td>
</tr>
<tr>
<td>Website from URL</td>
<td>Select this option to import a web application into the Application Catalog by specifying a URL to a web application.</td>
</tr>
<tr>
<td>![Note]</td>
<td>If you want to instead import a web application that is in a directory on a network server, you need to select the <strong>Folder of multiple applications</strong> option on the <strong>Source</strong> panel, and then select the <strong>Web application (.htm, .html)</strong> option on the <strong>Package Type Selection</strong> panel. See Importing a Local Web Application from a Virtual Directory.</td>
</tr>
</tbody>
</table>
Package Type Selection Panel (Single Application)

On the **Package Type Selection** panel, which opens when you select **Single application** on the **Source** panel, you are prompted to select the type of package that you want to import.

![Image of Package Type Selection Panel]

**Figure 6-162:** Import Wizard / Package Type Selection Panel (Single Application)

Select one of the following package types and then click **Next**:

<table>
<thead>
<tr>
<th>Package Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apple iOS mobile app (.ipa)</td>
<td>File used to distribute and install an app on devices (iPhones and iPads) running the Apple iOS operating system.</td>
</tr>
<tr>
<td>Citrix XenApp virtual package (.profile)</td>
<td>Virtual package for deployment on Citrix XenApp, an application delivery system for Windows applications.</td>
</tr>
<tr>
<td>Google Android mobile app (.apk)</td>
<td>File used to distribute and install an app on devices (phones and tablets) running the Google Android operating system.</td>
</tr>
<tr>
<td>Legacy installer package (.exe)</td>
<td>Non-MSI legacy setup type such as a InstallShield Professional or ISMP installation.</td>
</tr>
<tr>
<td>Microsoft App-V virtual package (.sft,.appv)</td>
<td>Virtual application designed to run on the Microsoft Application Virtualization platform. An App-V 4.5 or 4.6 package has an .sft extension, while an App-V 5.0 package has an .appx extension.</td>
</tr>
</tbody>
</table>
### Table 6-136 • Package Types Listed on Package Type Selection Panel

<table>
<thead>
<tr>
<th>Package Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft Windows Installer package (.msi)</td>
<td>File that contains all of the information that the Windows Installer requires to install or uninstall an application or product and to run the setup user interface. The .msi file can also contain one or more transform files (.mst) and one or more patches (.msp).</td>
</tr>
<tr>
<td>Microsoft Windows Store application (.appx)</td>
<td>File used to distribute and install a mobile app on Windows mobile devices.</td>
</tr>
<tr>
<td>Symantec Workspace virtual package (.xpf)</td>
<td>Virtual package in Symantec Workspace format that is activated using the Symantec Workspace Virtualization Agent (which is installed on the client computer).</td>
</tr>
<tr>
<td>VMware ThinApp virtual package (.exe)</td>
<td>Self-contained virtual package in VMware ThinApp format that requires no client-side agents or supporting server infrastructure.</td>
</tr>
<tr>
<td>Web application (.htm, .html)</td>
<td>Default “home” page of a local web application. Importing this file will enable you to perform browser compatibility testing and interactive web testing. See Importing a Local Web Application from a Virtual Directory.</td>
</tr>
</tbody>
</table>

**Note** • To import a deployed web application by entering its URL, see Importing a Deployed Web Application.
Package Type Selection Panel (Folder of Multiple Applications)

On the **Package Type Selection** panel, which opens when you select **Folder of multiple applications** on the **Source** panel, you are prompted to select the types of packages that you want to import.

![Package Type Selection Panel](image)

**Figure 6-163:** Import Wizard / Package Type Selection (Folder of Multiple Applications)

Select one or more of the following package types and then click **Next**:

**Table 6-137 • Package Types Listed on Package Type Selection Panel**

<table>
<thead>
<tr>
<th>Package Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apple iOS mobile app (.ipa)</td>
<td>File used to distribute and install an app on devices (iPhones and iPads) running the Apple iOS operating system.</td>
</tr>
<tr>
<td>Citrix XenApp virtual package (.profile)</td>
<td>Virtual package for deployment on Citrix XenApp, an application delivery system for Windows applications.</td>
</tr>
<tr>
<td>Google Android mobile app (.apk)</td>
<td>File used to distribute and install an app on devices (phones and tablets) running the Google Android operating system.</td>
</tr>
<tr>
<td>Legacy installer package (.exe)</td>
<td>Non-MSI legacy setup type such as a InstallShield Professional or ISMP installation.</td>
</tr>
<tr>
<td>Microsoft App-V virtual package (.sft, .appv)</td>
<td>Virtual application designed to run on the Microsoft Application Virtualization platform. An App-V 4.5 or 4.6 package has an .sft extension, while an App-V 5.0 package has an .appx extension.</td>
</tr>
</tbody>
</table>
### Table 6-137 • Package Types Listed on Package Type Selection Panel

<table>
<thead>
<tr>
<th>Package Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Microsoft Windows Installer package (.msi)</strong></td>
<td>File that contains all of the information that the Windows Installer requires to install or uninstall an application or product and to run the setup user interface. The .msi file can also contain one or more transform files (.mst) and one or more patches (.msp).</td>
</tr>
<tr>
<td><strong>Microsoft Windows Store application (.appx)</strong></td>
<td>File used to distribute and install a mobile app on Windows mobile devices.</td>
</tr>
<tr>
<td><strong>Symantec Workspace virtual package (.xpf)</strong></td>
<td>Virtual package in Symantec Workspace format that is activated using the Symantec Workspace Virtualization Agent (which is installed on the client computer).</td>
</tr>
<tr>
<td><strong>VMware ThinApp virtual package (.exe)</strong></td>
<td>Self-contained virtual package in VMware ThinApp format that requires no client-side agents or supporting server infrastructure.</td>
</tr>
<tr>
<td><strong>Web application (.htm, .html)</strong></td>
<td>Default “home” page of web application.</td>
</tr>
</tbody>
</table>

**Note** • To import a deployed web application by entering its URL, see Importing a Deployed Web Application.
Enterprise Policy File Selection Panel

On the Enterprise Policy File Selection panel, which opens when you select the Enterprise Policy Configurations group on the Environment tab of the Application Manager tree and then click Import in the toolbar, you are prompted to select the enterprise policy file that you want to import.

For information on enterprise policy files, see Managing iOS Enterprise Policy Configuration Files.

Browse to an enterprise policy file and then click Next to continue.

Figure 6-164: Import Wizard / Enterprise Policy File Selection
Security Patch File Selection Panel

On the **Security Patch File Selection** panel, which opens when you select the **Security Patches** group on the **Environment** tab of the Application Manager tree and then click **Import** in the toolbar, you are prompted to select the security patch file that you want to import.

Browse to a security patch file and then click **Next** to continue.

![Figure 6-165: Import Wizard / Security Patch File Selection](image)

For information on importing Microsoft Security Patch files and performing Patch Impact Analysis, see [Analyzing the Impact of Installing Microsoft Operating System Security Patches](#).
OS Snapshot Selection Panel

On the **OS Snapshot File Selection** panel, which opens when you select the **Snapshots** group on the **Environment** tab of the Application Manager tree and then click **Import** in the toolbar, you are prompted to select the OS snapshot file that you want to import.

Browse to OS snapshot file and then click **Next** to continue.

![Import Wizard / File Selection](image)

**Figure 6-166:** Import Wizard / File Selection
Public Store Selection Panel

On the Public Store Selection panel, which opens when you select Link to a public store app on the Source panel, you are prompted to select the public store from which you want to import a deep link to a mobile app,

![Public Store Selection Panel](image)

**Figure 6-167: Import Wizard / Public Store Selection**

You can import links to mobile apps in the Apple App Store, Google Play Store, or Windows Store into the Application Catalog. This enables you to prepare and manage them in conformance with your standard application readiness processes.

For more information on importing public store mobile apps, see Importing Public Store Mobile Apps and Managing Mobile App Metadata.
Mobile Application Selection Panel

On the **Mobile Application Selection** panel, which opens when you select **Link to a public store app** on the **Source** panel, you are prompted to browse to the public store app that you want to insert a link to.

*Figure 6-168: Import Wizard / Mobile Application Selection*
Click **Browse** to open the **Browse Application from Store** dialog box, which displays the browser window of the selected public store, such as the Apple App Store or Google Play Store.

![Apple App Store](image)

**Figure 6-169:** Apple App Store
On the **Browse Application from Store** dialog box, use the links in to locate the desired mobile app and open its informational page.

![Figure 6-170: Mobile App Informational Page on Apple App Store](image)

**Note** • *You can also use the arrow keys at the top left of the dialog box to navigate through the public store.*

When you have opened the informational page of the mobile app that you would like to import, click the checkmark button at the top right of the dialog box.

The link to the selected mobile app is now listed on the **Mobile Application Selection** panel, such as:


Click **Next** to continue.
Source Server Details Panel

If you select the **Packages from a deployment system** option on the **Source** panel, the **Source Server Details** panel opens and prompts you to select a named connection to a Microsoft System Center Configuration Manager server.

![Image of Source Server Details Panel]

**Figure 6-171**: Import Wizard / Source Server Details Panel

In order to import packages from Microsoft System Center Configuration Manager, you must first set up a named connection, as described in *Creating Multiple Named Connections to Distribution Systems*.

After you create a connection, it will be available for selection on the **Source Server Details** panel.
Package File Selection Panel

When you select **Single application** on the **Source** panel of the Import Wizard, the **Package File Selection** panel opens, prompting you to select the package that you want to import.

![Import Wizard / Package File Selection Panel](image)

**Figure 6-172**: Import Wizard / Package File Selection Panel

Browse to the package that you want to import and click **Next**.

**Note** • *The package that you select must be of the type that you selected on the Package Type Selection panel.*
Package Folder Selection Panel

On the Package Folder Selection panel of the Import Wizard, which opens if you select Folder of multiple applications on the Source panel, you are prompted to select the directory that contains the packages that you want to import into the Application Catalog.

![Package Folder Selection Panel](image)

**Figure 6-173**: Import Wizard / Package Folder Selection Panel

In the Specify the location of the package(s) to import field, enter or browse to the directory that contains the packages that you want to import, and then click Next.

The Import Wizard will search the selected directory and its subdirectories to locate the packages of the types you selected on the Package Type Selection Panel (Folder of Multiple Applications).

**Import Wizard’s Selection Rules When Importing Packages from a Directory**

When importing packages from a directory, the Import Wizard will scan the selected directory and all of its subdirectories for the package types you selected on the Package Type Selection Panel (Folder of Multiple Applications) panel, and will import all packages that are found.

On the next panel, Destination Group, you will have the option to create subgroups in the Application Catalog based on the subdirectory structure of the selected directory to contain the imported packages, or to import all of the packages into the root of the specified group.
Web Site Details Panel

If you select **Website from URL** on the **Source** panel of the Import Wizard, the **Web Site Details** page opens, prompting you to enter the URL and credentials to the web application you want to import.

![Import Wizard / Web Site Details Panel](image)

The **Web Site Details** panel includes the following properties:

**Table 6-138 • Web Site Details Panel Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>URL</td>
<td>Enter the URL to the web application you want to import, such as:</td>
</tr>
<tr>
<td></td>
<td><img src="http://www.corporatetravel.com" alt="Link to corporate travel website" /></td>
</tr>
<tr>
<td>User name</td>
<td>Enter the login credentials for the specified web application.</td>
</tr>
<tr>
<td>Password</td>
<td>If you are not required to login to this web application, leave these fields blank.</td>
</tr>
<tr>
<td>Test</td>
<td>Click to test the entered credentials.</td>
</tr>
</tbody>
</table>
Select Applications/Packages Panel

The name and functionality of this panel, which opens after you successfully connect to a Microsoft System Center Configuration Manager server, depends upon whether you are connected to a System Center 2012 Configuration Manager server or a System Center 2007 Configuration Manager Server.

Select Applications Panel

If you are connected to a System Center 2012 Configuration Manager server, the Select Applications panel opens, listing all of the applications in the connected server and prompting you to select the applications you want to import.

![Select Applications Panel](image)

**Figure 6-175:** Import Wizard / Select Applications Panel

Select the applications that you want to import and click Next.
Select Packages Panel

If you are connected to a System Center 2007 Configuration Manager server, the **Select Packages** panel opens, listing all of the packages in the connected server and prompting you to select the packages you want to import.

![Select Packages Panel](image)

**Figure 6-176**: Import Wizard / Select Packages Panel

Select the packages that you want to import and click **Next**.
Chapter 6  Managing Applications and Application Catalog Databases

Package Support Files Panel

On the Package Support Files panel, you are prompted to optionally import additional support files along with the selected package.

![Figure 6-177: Import Wizard / Package Support Files Panel](image)

Figure 6-177: Import Wizard / Package Support Files Panel
The following types of support files can be imported:

**Table 6-139 • Package Support Files by Package Type**

<table>
<thead>
<tr>
<th>Package Type</th>
<th>Support File</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Installer (.msi)</td>
<td>Transform files (.mst)</td>
<td>All of the .mst files that are in the same directory as the Windows Installer file you are importing are automatically listed, but only those .mst files that AdminStudio determines are probably applicable to this Windows Installer package are selected to be included in the import. If you do not want to import a selected .mst file, clear the selection. <strong>Note</strong> • You can add additional transform files and specify the order that they will be applied, as described in Adding Additional Package Support Files and Ordering List.</td>
</tr>
<tr>
<td>Legacy packages (.exe)</td>
<td>Setup configuration files (.ini)</td>
<td>Contains setup and configuration information for a legacy installation package. <strong>Note</strong> • If you specify an update.exe patch file that was created by Developer/DevStudio/InstallShield Editor, Application Manager will extract the .msp file in the Temp folder and then perform the import.  <strong>Note</strong> • See About the Administrative Installation of Patches.</td>
</tr>
</tbody>
</table>

**Adding Additional Package Support Files and Ordering List**

You can import more than one package support file, and specify the order in which the files are applied:

- **To add an additional support file**—Click **Add** and select a file to add to the list.
- **To specify the order of listed support files**—Select a support file in the list and click the **Up** or **Down** button to move the file up or down in the list.
About the Administrative Installation of Patches

For patches to be applied to a Windows Installer package, it is necessary to perform an administrative install of the Windows Installer package and then perform an administrative install of each patch package one by one. This way, the content of each patch package is appended to the Windows Installer package at the administrative install location.

In previous releases, when you imported a patch into the Application Catalog, you were prompted to specify a location for an administrative install. However, starting with AdminStudio 2013, you no longer have to specify a location for an administrative install if your Windows Installer package includes patches. Instead, the administrative install operation is automatically performed in a TEMP folder.

Destination Group Panel

On the Destination Group panel, select the group into which you want to import the selected package(s).

![Figure 6-178: Import Wizard / Destination Group Panel](image)

If a group you want to import the package(s) into does not exist, click the New Group button to create a new group.

*Note* • If you launched the Import Wizard by selecting a group in the tree and then selecting Import from the context menu, that group will be selected by default on the Destination Group panel.

Reproducing the Subdirectory Structure of Selected Directory

If you selected the Folder of multiple applications option on the Source panel, the Destination Group panel will have an additional option: Create subgroups based on source folder structure. The location of the imported packages in the Application Manager tree depends upon whether this option is selected:
• **Selected**—Subgroups of the selected group will be created in the Application Manager tree that mimic the directory structure of the selected directory, and the packages will be imported into those subgroups.

• **Not selected**—All of the packages in the selected directory (and its subdirectories) will be imported into the root of the selected group.

### Selecting an Application Node as a Destination

Application nodes are created in the Application Manager tree using the package’s associated Package Code. If multiple packages of different deployment types (such as Windows Installer, App-V, and ThinApp) of the same software product are all imported into the same Group and all have the same Package Code, all of the deployment types will be automatically listed under the same application node.

However, consider the scenario where you are importing a single package file that already has an existing application node in the Application Catalog (because a package of a different deployment type has already been imported). If you are not sure whether the Package Code of the package you are importing matches that of that application’s already imported package, you can choose the desired application node on the **Destination Group** panel to ensure that both packages will be associated with the same application.

![Figure 6-179: Selecting an Application Node as a Destination](image)

### Summary Panel

Before executing the import, review the information in the Summary panel about the options selected in the previous panels.

Depending on the import type and how the Import Wizard was invoked, clicking Back returns you to the **Destination Group** panel, **MSM Source Information** panel, **OS Snapshot Information** panel, or **Other Setup Installation Files** panel. Click **Finish** to begin import.

### Running the Import Panel

The **Running the Import** panel displays a progress bar and status messages during import. When the import is complete, click **Finish** to close the wizard.
Merge Module Import Wizard

You can use the Merge Module Import Wizard to import multiple merge modules into the Application Catalog at the same time. You can open the Merge Module Import Wizard by first opening the Merge Modules tab, and then doing either of the following:

- Click the Import button on the ribbon the Merge Modules tab.
- Select the Merge Modules root group or a merge module in the tree and then select Import Merge Modules from the context menu.

The Merge Module Import Wizard consists of the following panels:

- MSM Source Information Panel
- Summary Panel

MSM Source Information Panel

If you are importing a Merge Module, this panel opens, allowing you to import multiple Merge Modules into the Application Catalog at one time.

Click the Browse ( ) button in the Merge Modules area and select the merge module file that you want to import. To import multiple patches, you can repeat the procedure as necessary.

The order in which merge modules are applied can be changed by selecting a merge module in the list and clicking the Move Up and Move Down arrows.

Figure 6-180: Import Wizard / Running the Import Panel
If you need to delete a merge module you have added, clear its check box.

Click **Next** to proceed with the import.

### Summary Panel

Before executing the import, review the information in the **Summary** panel about the options selected in the previous panels.

Click **Finish** to begin the import of the merge module.

### OS Snapshot Wizard

You can use the OS Snapshot Wizard to create a snapshot of your current operating system configuration. You launch the OS Snapshot Wizard from the AdminStudio Tools Gallery or by selecting **OS Snapshot Wizard** from the **AdminStudio Tools** group of the Windows Start menu.

The following topics contain information about each Wizard panel and dialog box available through the OS Snapshot Wizard. The help topics in this reference are the same detailed documentation that is displayed when you press the F1 key or click the Help button while working in a Wizard or dialog box.

Select one of the following links for OS Snapshot reference information:

- Welcome Panel
- Project Information Panel
- Analyzing Panel
- OS Snapshot Summary Panel
- Analysis Options Dialog Box
- ISSnapshot.ini File

### Welcome Panel

You can use the OS Snapshot Wizard to create a snapshot of your current operating system configuration. You launch the OS Snapshot Wizard from the AdminStudio Tools Gallery or by selecting **OS Snapshot Wizard** from the **AdminStudio Tools** group of the Windows Start menu.

The **Welcome** panel appears when you first launch the OS Snapshot Wizard, providing some introductory information about the use of the OS Snapshot Wizard.

The **Next** button advances you to the **Project Information** panel.
Project Information Panel

The Project Information panel gathers information necessary for taking the OS Snapshot.
You must provide the following information before the Start button is enabled, allowing you to take the snapshot.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>OS Snapshot project name</td>
<td>Provide a name for the snapshot file (.osc).</td>
</tr>
<tr>
<td>OS Snapshot project folder</td>
<td>Provide the directory in which snapshot data will be stored. Either enter the path in the field, or click the Browse (...) button to navigate to it. If the directory already exists, a confirmation dialog box opens when you click the Next button.</td>
</tr>
</tbody>
</table>

If you want to review or change current capture settings, click Edit to display the Analysis Options dialog box.

Analyzing Panel

The Analyzing panel appears while the OS Snapshot Wizard analyzes your system.
Following the snapshot, the Summary panel appears.

OS Snapshot Summary Panel

At the end of the OS Snapshot process, the Summary panel is displayed, containing information about the OS Snapshot that was just performed.
Prior to clicking Finish, review the information to ensure the snapshot contains the data you expected.
Following the OS Snapshot process, you can import the snapshot into the Application Catalog and use it as a baseline to which setups can be compared.

Caution • OS Snapshots should only be used by Application Manager for comparison purposes. You should never attempt to convert an OS Snapshot into an MSI package.

Analysis Options Dialog Box

The Analysis Options dialog box, accessible by clicking Edit from the Project Information panel, allows you to specify capture types for the OS snapshots.
You can select the following:
Files
- INI files
- Shortcuts
- Registry data

Additionally, you can restrict directory analysis to specific directories, which can significantly improve OS Snapshot Wizard performance. Click New to add a directory restriction, edit to modify an existing restriction, or delete to remove a restriction.

Options set in this dialog box apply to the current and subsequent snapshot sessions.

ISSnapshot.ini File

The ISSnapshot.ini file is the default exclusion file for the OS Snapshot Wizard. It contains exclusions to be applied when capturing an OS snapshot, and mainly focuses on specific items that should not be included in applications, such as InstallShield Professional-specific COM settings and OS Snapshot-specific registry entries.

The file is located in the Windows folder, and can be edited using the Exclusions Editor, or using a text editor. See Exclusions Editor Interface.

Note • It is strongly recommended that you not modify this file, as it increases the likelihood of either inadvertently omitting necessary pieces of the OS snapshot, or including registry entries or files that should not be part of the snapshot.
Requirement Wizard

The Requirements subtab of the Deployment Data tab lists user or device requirements that the target system needs to meet in order for Microsoft System Center Configuration Manager to be able to successfully deploy this package. You use the Requirement Wizard to add items to this list.

The Requirement Wizard is opened by clicking the Add Requirement or Edit Requirement buttons in the ribbon of the Requirements subtab.

The Requirement Wizard includes the following panels:

- Welcome Panel
- Create Custom Requirements Panel
- Create User Requirements Panel
- Select the Device Requirements Type Panel
- Configuration Manager Credentials Panel
- Device Requirements from Configuration Manager Panel
- Create Device Requirements Panel
- Summary Panel
Welcome Panel

On the **Welcome** panel, select the requirement type that you would like to use.

![Figure 6-181: Requirement Wizard / Welcome Panel](image)

The **Welcome** panel includes the following properties:

**Table 6-141 • Requirement Wizard / Welcome Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Custom requirements</strong></td>
<td>Select this option if you want to define a custom requirement that the target system needs to be meet in order for Microsoft System Center Configuration Manager to be able to successfully deploy this package.</td>
</tr>
<tr>
<td><strong>Device requirements</strong></td>
<td>Select this option if you want to define a device requirement (such as CPU speed, free disk space, operating system, etc.) that the target system needs to be meet in order for Microsoft System Center Configuration Manager to be able to successfully deploy this package.</td>
</tr>
<tr>
<td><strong>User requirements</strong></td>
<td>Select this option if you want to select a System Center Configuration Manager-defined user global condition that the target system needs to meet in order for Microsoft System Center Configuration Manager to be able to successfully deploy this package.</td>
</tr>
</tbody>
</table>
Create Custom Requirements Panel

On the **Create Custom Requirements** panel, which appears if you select **Custom requirements** on the **Welcome** panel, you specify the custom conditions for the requirement.

When you initially view the **Create Custom Requirements** panel, you are prompted to either select an existing condition and click **Create** to open the **Create Global Condition Dialog Box** and create a new condition. Once you create a condition, it is available for selection when creating other **Requirements**.

![Create Custom Requirements Panel / Initial View](image)

**Figure 6-182:** Create Custom Requirements Panel / Initial View

The fields displayed on the **Create Custom Requirements** panel depend upon the **Setting Type** of the selected global condition.
Figure 6-183: Requirement Wizard / Create Custom Requirements Panel - Setting Type of Registry Key

The Create Custom Requirements panel includes the following properties:

Table 6-142 • Requirement Wizard / Create Custom Requirements Panel

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Condition</td>
<td>Select a condition from the list or click the Create button to open the Create Global Condition Dialog Box and create a condition.</td>
</tr>
<tr>
<td></td>
<td>Note • See Create Global Condition Dialog Box for information on using this dialog box to create a global condition.</td>
</tr>
<tr>
<td>Rule Type</td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• Value—Select to create a condition that searches for a defined condition meeting a specific value. If you select this option, additional fields are displayed on the Create Custom Requirements panel that you can use to identify the specific value.</td>
</tr>
<tr>
<td></td>
<td>• Existential—Select to create a condition that searches for the existence of a defined condition. If you select this option, the The selected global condition must exist on client devices option appears.</td>
</tr>
</tbody>
</table>
### Table 6-142 • Requirement Wizard / Create Custom Requirements Panel

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property</td>
<td>Select the <strong>Property</strong> of the <strong>File system</strong> or <strong>Registry key</strong> condition that you want to use to create the requirement.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>Only displayed when the selected global condition’s Setting Type is set to either <strong>File system</strong> or <strong>Registry key</strong>.</td>
</tr>
<tr>
<td>Operator</td>
<td>Select an operator to use in this custom requirement. Available options are: <strong>Between</strong>, <strong>Greater than or equal to</strong>, <strong>Greater than</strong>, <strong>Equals</strong>, <strong>Less equals</strong>, <strong>Less than</strong>, <strong>None of</strong>, <strong>Not equal to</strong>, or <strong>One of</strong>.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>Only displayed when selected global condition’s Setting Type is set to <strong>File system</strong>, <strong>IIS metabase</strong>, <strong>Registry value</strong>, <strong>Script</strong>, <strong>or SQL query</strong>, <strong>Wql query</strong>, or <strong>Xpath query</strong>.</td>
</tr>
<tr>
<td>Value</td>
<td>Select the value of the selected <strong>Property</strong> that you want to use in this requirement.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>Displayed for global conditions of all Setting Types except for <strong>Registry key</strong>, but only when Rule type is set to <strong>Value</strong> (not <strong>Existential</strong>).</td>
</tr>
<tr>
<td>Exclusive / Non-exclusive</td>
<td>Specify exclusivity option.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>Only displayed for global conditions with a Setting Type of <strong>Registry key</strong> that also have a Rule type of <strong>Value</strong>.</td>
</tr>
<tr>
<td>Group or user names</td>
<td>Click <strong>Add</strong> to add users or groups to this list. On the <strong>Enter User</strong> or <strong>Group Name</strong> dialog box, you enter the name of the user or group using the format <strong>domain\user</strong> or <strong>domain\Group</strong>, and specify whether you want to <strong>Allow</strong> or <strong>Deny</strong> access to this user or group.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>Only displayed for global conditions with a Setting Type of <strong>Registry key</strong> that also have a Rule type of <strong>Value</strong>.</td>
</tr>
<tr>
<td>Permissions</td>
<td>Select the permissions in this list to <strong>Allow</strong> or <strong>Deny</strong> that permission to the selected user or group.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>Only displayed for global conditions with a Setting Type of <strong>Registry key</strong> that also have a Rule type of <strong>Value</strong>.</td>
</tr>
</tbody>
</table>
Create User Requirements Panel

On the **Create User Requirements** panel, you use the **Condition**, **Rule Type**, **Operator**, and **Value** fields to build a user requirement.

![Create User Requirements Panel](image)

**Figure 6-184:** Requirement Wizard / Create User Requirements Panel
The **Create User Requirements** panel includes the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Condition</strong></td>
<td>Select a condition type from the list. For user requirements, <strong>Primary Device</strong> is the only condition type listed.</td>
</tr>
<tr>
<td><strong>Rule Type</strong></td>
<td>Select a rule type from the list. For custom device requirements, <strong>Value</strong> is the only type listed.</td>
</tr>
<tr>
<td><strong>Operator</strong></td>
<td>Select a rule type from the list. For user requirements, <strong>Equals</strong> is the only operator listed.</td>
</tr>
<tr>
<td><strong>Value</strong></td>
<td>Select either <strong>True</strong> or <strong>False</strong> to define this user requirement.</td>
</tr>
</tbody>
</table>

### Select the Device Requirements Type Panel

On the **Select the Device Requirements Type** panel, specify whether you want to create a custom device requirement or select a device requirement from Configuration Manager.

![Figure 6-185: Requirement Wizard / Select the Device Requirements Type Panel](image)
The **Select the Device Requirements Type** panel includes the following properties:

**Table 6-143 • Requirement Wizard / Select the Device Requirements Type Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Custom Device requirement</td>
<td>Select to create your own device requirement.</td>
</tr>
<tr>
<td>Device requirement from Configuration Manager</td>
<td>Select to use a device requirement that was defined in System Center Configuration Manager.</td>
</tr>
</tbody>
</table>

### Configuration Manager Credentials Panel

On the **Configuration Manager Credentials** panel, you enter connection information for System Center Configuration Manager.

![Configuration Manager Credentials Panel](image)

**Figure 6-186: Requirement Wizard / Configuration Manager Credentials Panel**
The **Configuration Manager Credentials** panel includes the following properties:

**Table 6-144 • Requirement Wizard / Configuration Manager Credentials Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server</strong></td>
<td>Enter the name of the Configuration Manager 2012 Server you want to connect to. This field is pre-populated with the name of the Configuration Manager System Center server that you have entered on the Distribution System tab of the Options dialog box.</td>
</tr>
<tr>
<td><strong>Site Code</strong></td>
<td>Enter the code that identifies the Configuration Manager site you want to connect to.</td>
</tr>
<tr>
<td><strong>Use Windows Authentication</strong></td>
<td>Select this option if you want to use Windows network authentication (your network login ID) to log into this System Center Configuration Manager Server.</td>
</tr>
<tr>
<td><strong>Username and Password</strong></td>
<td>If using server authentication, enter the <strong>Username</strong> and <strong>Password</strong> of that server.</td>
</tr>
</tbody>
</table>
Device Requirements from Configuration Manager Panel

The **Device Requirements from Configuration Manager** panel lists those applications in the System Center 2012 Configuration Manager server that have defined device requirements. Select the application in the list that matches the one that you are editing, and click **Next** to continue.

![Device Requirements from Configuration Manager Panel](image)

**Figure 6-187:** Requirement Wizard / Device Requirements from Configuration Manager Panel

The **Device Requirements from Configuration Manager** panel includes the following properties:

**Table 6-145 • Requirement Wizard / Device Requirements from Configuration Manager Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Search box</td>
<td>Use to filter the list of device requirements.</td>
</tr>
<tr>
<td>Deployment Name</td>
<td>Name application associated with the device requirement.</td>
</tr>
<tr>
<td>Min CPU (MHz)</td>
<td>Defined minimum CPU speed requirement, in MHz.</td>
</tr>
<tr>
<td>Min Disk Space (MB)</td>
<td>Defined minimum disk space requirement, in MB.</td>
</tr>
<tr>
<td>Min Disk Size (MB)</td>
<td>Defined minimum disk size requirement, in MB.</td>
</tr>
<tr>
<td>Min RAM (MB)</td>
<td>Defined minimum RAM requirement, in MB.</td>
</tr>
</tbody>
</table>
Create Device Requirements Panel

On the **Create Device Requirements** panel, you specify a device requirement.

![Create Device Requirements Panel](image)

**Figure 6-188:** Requirement Wizard / Create Device Requirements Panel

The **Create Device Requirements** panel includes the following properties:

**Table 6-146 • Requirement Wizard / Create Device Requirements Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Condition</strong></td>
<td>Select one of the following conditions:</td>
</tr>
<tr>
<td></td>
<td>• Active Directory Site</td>
</tr>
<tr>
<td></td>
<td>• Configuration Manager Site</td>
</tr>
<tr>
<td></td>
<td>• CPU Speed (MHz)</td>
</tr>
<tr>
<td></td>
<td>• Disk space</td>
</tr>
<tr>
<td></td>
<td>• Number of processors</td>
</tr>
<tr>
<td></td>
<td>• Operating system</td>
</tr>
<tr>
<td></td>
<td>• Operating system language</td>
</tr>
<tr>
<td></td>
<td>• Organizational unit (OU)</td>
</tr>
<tr>
<td></td>
<td>• Total physical memory (MB)</td>
</tr>
<tr>
<td></td>
<td>• Windows Store inactive</td>
</tr>
</tbody>
</table>
**Table 6-146 • Requirement Wizard / Create Device Requirements Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rule Type</td>
<td>Select a rule type from the list. For custom device requirements, <strong>Value</strong> is the only type listed.</td>
</tr>
<tr>
<td>Operator</td>
<td>Select an operator from the list. Possible sets of operators are:</td>
</tr>
<tr>
<td></td>
<td>• One of or None of</td>
</tr>
<tr>
<td></td>
<td>• Equals, Not equal to, Greater than, Less than, Between, Greater than or Equal to, or Less than or equal to</td>
</tr>
<tr>
<td>[Additional Fields]</td>
<td>Additional fields are displayed depending upon the <strong>Condition</strong> selected. Use these fields to define the requirement for the selected <strong>Condition</strong>.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Active Directory Site</strong>—Click the <strong>Add</strong> button and add a site to the <strong>Active Directory Sites</strong> list.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Configuration Manager Site</strong>—Click the <strong>Add</strong> button and add a site to the <strong>Configuration Manager Sites</strong> list.</td>
</tr>
<tr>
<td></td>
<td>• <strong>CPU Speed (MHz)</strong>—Enter a value, in MHz, in the <strong>Value (MHz)</strong> text field.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Disk space</strong>—Select a drive from the <strong>Select logical drive</strong> list and enter a value, in MBs, in the <strong>Value (MB)</strong> text box.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Number of processors</strong>—Enter a number in the <strong>Value</strong> text box.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Operating system</strong>—Select operating systems from the <strong>Select Operating System</strong> list. You can choose just a major category (such as <strong>Windows 8</strong> or <strong>Windows Server 2012</strong>) or you can identify a specific operating system / service pack / processor type combination, such as <strong>All Windows 8 (32-bit)</strong>.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Operating system language</strong>—Select languages from the <strong>Select Operating System Language(s)</strong> list.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Organizational unit (OU)</strong>—Click the <strong>Add</strong> button and add a OU to the list.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Total physical memory (MB)</strong>—Enter a value, in MBs in the <strong>Value (MB)</strong> text box.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Windows Store inactive</strong>—Enter a value in the <strong>Value</strong> text box.</td>
</tr>
</tbody>
</table>
Summary Panel

On the **Summary** panel, a summary of your selections is listed. Click **Finish** to add the requirement to the list.

![Figure 6-189: Requirement Wizard / Summary Panel](image)

### Supersedence Wizard

The **Supersedence** subtab of the **Deployment Data** tab lists other packages that this package would supersede if installed on the same target machine (meaning that the package on the target system would need to be uninstalled prior to installing this package). You use the **Supersedence Wizard** to add items to this list.

The **Supersedence Wizard** is opened by clicking the **Add Supersedence** or **Edit Supersedence** buttons in the ribbon of the **Supersedence** subtab.

The **Supersedence Wizard** includes the following panels:

- Welcome Panel
- Deployment Types in Application Catalog Panel
- Configuration Manager Credentials Panel
- Deployment Types in Configuration Manager 2012 Panel
- Summary Panel
Welcome Panel

On the **Welcome** panel, select the supersedence method you want to use.

![Supersedence Wizard / Welcome Panel](image)

**Figure 6-190**: Supersedence Wizard / Welcome Panel

The **Welcome** panel includes the following properties:

**Table 6-147 • Supersedence Wizard / Welcome Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select Supersedence from Application Catalog</td>
<td>Select to select a supersedent application from the Application Catalog.</td>
</tr>
<tr>
<td>Select Supersedence from Configuration Manager 2012</td>
<td>Select to select a supersedent application from Configuration Manager 2012.</td>
</tr>
</tbody>
</table>
Deployment Types in Application Catalog Panel

On the **Deployment Types in Application Catalog** panel, select the dependent supersedence(s) from the list.

![Supersedence Wizard / Deployment Types in Application Catalog Panel](image)

**Figure 6-191**: Supersedence Wizard / Deployment Types in Application Catalog Panel

The **Deployment Types in Application Catalog** panel includes the following properties:

**Table 6-148 • Supersedence Wizard / Deployment Types in Application Catalog Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Find / Clear</td>
<td>Use to filter application list.</td>
</tr>
<tr>
<td>Application</td>
<td>Application name.</td>
</tr>
<tr>
<td>Supported Deployment Types</td>
<td>Lists all of the application’s supported deployment types.</td>
</tr>
</tbody>
</table>
Configuration Manager Credentials Panel

On the **Configuration Manager Credentials** panel, specify Configuration Manager connection credentials.

![Configuration Manager Credentials Panel](image)

**Figure 6-192:** Supersedence Wizard / Configuration Manager Credentials

The **Configuration Manager Credentials** panel includes the following properties:

**Table 6-149 • Supersedence Wizard / Configuration Manager Credentials Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>Enter the name of the Configuration Manager Server you want to connect to.</td>
</tr>
<tr>
<td>Site Code</td>
<td>Enter the code that identifies the Configuration Manager site you want to connect to.</td>
</tr>
<tr>
<td>Use Windows Authentication</td>
<td>Select this option if you want to use Windows network authentication (your network login ID) to log into this Microsoft Configuration Manager Server.</td>
</tr>
<tr>
<td>Username and Password</td>
<td>If using server authentication, enter the <strong>Username</strong> and <strong>Password</strong> of that server.</td>
</tr>
</tbody>
</table>
Deployment Types in Configuration Manager 2012 Panel

On the Deployment Types in Configuration Manager 2012 panel, select dependent supersedences from the list of applications from Configuration Manager 2012.

![Image of Deployment Types in Configuration Manager 2012 Panel]

**Figure 6-193:** Supersedence Wizard / Deployment Types in Configuration Manager 2012 Panel

The Deployment Types in Configuration Manager 2012 panel includes the following properties:

**Table 6-150 • Supersedence Wizard / Deployment Types in Configuration Manager 2012 Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Find / Clear</td>
<td>Use to filter application list.</td>
</tr>
<tr>
<td>Application</td>
<td>Application name.</td>
</tr>
<tr>
<td>Supported Deployment Types</td>
<td>Lists all of the application's supported deployment types.</td>
</tr>
</tbody>
</table>
Summary Panel

On the **Summary** panel, a summary of your selections is listed. Click **Finish** to add the supersedences to the list.

![Supersedence Wizard / Summary Panel](image)

**Figure 6-194:** Supersedence Wizard / Summary Panel

Upgrade Wizard

When you attempt to open an AdminStudio 5.0, 5.5, 6.0, 7.0, or 7.5 Application Catalog in AdminStudio 2015, you are prompted to upgrade it to use the AdminStudio 2015 schema.

Log files for the upgrade are created in the following directory:

`AdminStudio Shared Directory\ConflictSolver\Logs`

**Note** • Note the following regarding upgrading an existing Application Catalog:

- The upgrade of AdminStudio 3.0, 3.01, and 3.5 databases is not supported by AdminStudio 7.0 or later.
- Starting with AdminStudio 8.0, Microsoft Access databases are not supported.
- Starting with AdminStudio 9.01, Oracle databases are not supported.
- When an SQL Server Application Catalog database is upgraded, the old tables are not dropped from the Application Catalog.
The Upgrade Wizard consists of the following panels:

- **Welcome Panel**—Initial panel displayed when the Upgrade Wizard is launched. Click **Next** to proceed with the upgrade.

- **Progress Panel**—Displays the results of the upgrade. Click **Finish** to exit the Upgrade Wizard.

**Upgrading Pre-AdminStudio 5.0 Application Catalogs**

Pre-AdminStudio 5.0 Application Catalogs cannot be upgraded automatically by AdminStudio 7.0 or later. However, you can upgrade them using the Legacy Upgrade Wizard, a standalone utility that was included with AdminStudio 7.0 and 7.5. The Legacy Upgrade Wizard utility is installed in the following directory:

```
C:\Program Files\InstallShield\AdminStudio\7.x\Common\LegacyUpgradeWizard.exe
```

If you do not have a copy of AdminStudio 7.0 or 7.5 available to you, contact Technical Support.

**User Permissions in Application Manager**

Security and permissions can be assigned to Application Manager users to restrict the tasks that they can perform in Application Manager. Detailed information on these permissions and how to assign them can be found in AdminStudio Client Tools Permissions in the Managing Roles and Permissions section of the help library.

*Note* • Typically only AdminStudio Administrators and a few select users will have access to create new Application Catalogs, upgrade Application Catalogs, or otherwise affect multiple users.

**Database Server Permissions**

In order to operate some AdminStudio tools, AdminStudio users require specific database permissions. Depending upon the type of user, you may wish to be more selective in the permissions you assign to these users.

If you have AdminStudio Enterprise Edition, you can assign permissions to individual users using the Role functionality in AdminStudio Enterprise Server, as described in AdminStudio and Workflow Manager Roles and Permissions. Otherwise, you can provide more selective restrictions at the database server level using the information in the following table, AdminStudio Database Server Permissions.
Every AdminStudio user will need at a minimum read privilege to every table in the Application Catalog. The minimum permissions are described below, based upon the type of operation you want the user to perform.

Table 6-151 • AdminStudio Database Server Permissions

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>General User Administrative Process</td>
<td>General administrative processes cover a range of activities such as adding groups, moving packages around, adding comments, updating extending attributes, etc. For example, these tables include cstbPackage, cstbGroups, and cstbGroupPackages. Any Application Catalog table which is not referenced explicitly in the discussion for the other AdminStudio processes should be considered a general user administrative table. Most AdminStudio users should have write access to these tables.</td>
</tr>
</tbody>
</table>
| Import Process                | The user importing MSI packages, merge modules, or just about anything will require write access to a significant set of Application Catalog tables depending on the type of import. For example:  
  • MSI package file—For MSI package file import operations, those Application Catalog tables with a csmsi prefix are populated.  
  • Merge modules—For merge module import operations, the csmsm prefixed tables are used.  
  • Patches—For patch import operations, the cspch prefix tables are used.  
  • OS snapshots—For OS snapshot import operations, the osc prefix tables are used.  
  Occasionally, the Import process will need to create new tables in the Application Catalog to support the import of custom table data. Either the necessary server privileges need to be given for these users, or the import of custom table data needs to be disabled within the Application Manager Options dialog box. |
| Validation Process            | For this process, the user will need to be able to write entries into the cstbValidationResults and cstbValidationConfiguration tables.                                                                                                                                 |
| Dependency Scanning Process   | For this process, the user will need to be able to write entries into the cstbPackageExeDependencies table.                                                                                                                                                           |
| Conflict Detection and Resolution Process | For this process, the user will need to be able to write entries into the cstbConflict prefixed table names.                                                                                                                                                          |
| Patch Impact Analysis Process | For this process, the user will need to be able to write entries into the cstbPatchConflict prefixed table names. This process will create and delete some temporary tables and, as such, the user performing this process should have the necessary server privileges to perform these operations. |
Table 6-151 • AdminStudio Database Server Permissions (cont.)

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package Auto Import Process</td>
<td>The Package Auto Import process will ultimately generate a series of Import operations, and so the user performing these operations should have the Import process rights described above. If the user wants to edit these operations in the Wizard, then they will need write accession to the cstblSubscribed prefixed tables.</td>
</tr>
<tr>
<td>Workflow Operations Process</td>
<td>For this process, the user will need to be able to write entries into the wftbl prefixed table names.</td>
</tr>
<tr>
<td>Tools Properties Operations</td>
<td>For this process, the user will need to be able to write entries into the wftblTools table name.</td>
</tr>
<tr>
<td>Pre-Deployment Testing</td>
<td>For this process, the user will need to be able to write entries into the pdt prefixed table names.</td>
</tr>
</tbody>
</table>

Note • A number of processes within AdminStudio generate data which can subsequently be deleted by the AdminStudio user. Any discussion of the minimum privileges required for a specific AdminStudio process will also imply the privileges to delete this same data.
Application Manager Command-Line Functionality

**Note** • If you invoke Application Manager using the command line `iscmide.exe` without passing any parameters, Application Manager will launch in UI mode.

**Tip** • By default, all packages are imported into the root group. If you want to import packages to specific groups, you must use a configuration file (-c parameter), and specify a group for each package.

Application Manager supports the following command-line parameters. These parameters are case-insensitive, and must be preceded with either a dash symbol (-) or a forward slash (/).

**Table 6-152 • Command Line Parameters**

<table>
<thead>
<tr>
<th>Command Line Parameter &amp; Examples</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>?-</code> <code>iscmide.exe -?</code></td>
<td>Displays version information and help text for command-line parameters.</td>
</tr>
<tr>
<td><code>-C&quot;configuration_file_name&quot;</code></td>
<td>The name and location of a configuration file (.ini) containing any required parameters for import. If you are using a configuration file, the only necessary parameters to pass at the command line are <code>-I</code> and <code>-C&quot;configuration_file_name&quot;</code>. You can include all other parameters inside the INI file.</td>
</tr>
<tr>
<td><code>-D&quot;application_catalog_name&quot;</code></td>
<td>The name of the Application Catalog.</td>
</tr>
<tr>
<td><code>iscmide.exe</code> <code>-S&quot;mysql\sql1&quot;</code></td>
<td>This parameter is only used for SQL Server Application Catalogs, and is a required parameter when using a SQL Server–based Application Catalog.</td>
</tr>
<tr>
<td><code>-U&quot;admin&quot;</code> <code>-P&quot;admin&quot;</code> <code>-D&quot;mycatalog&quot;</code> <code>-IF&quot;c:\mypackages\mymsi.msi; c:\mypackages\mytrans.mst;&quot;</code></td>
<td>This option indicates that a bulk import operation is to be performed. If you are using -IF or -IMM, you do not need to specify this, as these parameters inform Application Manager to perform an import operation.</td>
</tr>
</tbody>
</table>
### Table 6-152 • Command Line Parameters

<table>
<thead>
<tr>
<th>Command Line Parameter &amp; Examples</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-IF &quot;msi_file_name[; mst1; mst2...]&quot;</td>
<td>The name and full path of the MSI file to be imported, and optionally a semicolon-delimited list of transforms or patches to be applied before importing the package.</td>
</tr>
<tr>
<td>iscmide.exe</td>
<td></td>
</tr>
<tr>
<td>-F &quot;c:\mycatalogs\conflict.mdb&quot;</td>
<td></td>
</tr>
<tr>
<td>-IF &quot;c:\mypackages\mymsi.msi; c:\mypackages\mytrans.mst;&quot;</td>
<td></td>
</tr>
</tbody>
</table>

| iscmide.exe                      |             |
| -F "c:\mycatalogs\conflict.mdb" |             |
| -IF "c:\mypackages\mymsi.msi; c:\mypackages\mypatch.msp; c:\mypackages\mytrans.mst;" |             |

| iscmide.exe                      |             |
| -F "c:\mycatalogs\conflict.mdb" |             |
| -IF "c:\mypackages\mymsi.msi" |             |

| -IMM "merge_module_file_name" | The name and full path of the merge module to be imported. |
| iscmide.exe                   |             |
| -F "c:\mycatalogs\conflict.mdb" |             |
| -IMM "c:\mymodules\crystal.msm" |             |

| -L "logfile_name" | The output log file name. |
| iscmide.exe       |             |
| -I                |             |
| -C "c:\mypackages\myconfig.ini" |             |
| -L "c:\mypackages\mylog.txt" |             |

| -P "password" | The password for the SQL Server Application Catalog. |
| iscmide.exe   | This parameter is only used for SQL Server Application Catalogs, and is a required parameter when using a SQL Server–based Application Catalog. The only exception to this requirement is if you want to take advantage of SQL integrated security (Windows Authentication). In this case, do not use the -P parameter. |
| -S "mysql\sql1" |             |
| -U "admin" |             |
| -P "admin" |             |
| -D "mycatalog" |             |
| -IF "c:\mypackages\mymsi.msi; c:\mypackages\mytrans.mst;" |             |

| -Q              | Starts Application Manager as a system tray icon application without showing the full Application Manager Interface. When this option is specified with bulk import options, Application Manager exits once import is complete. |
| iscmide.exe -Q  |             |
Using a Configuration File

This section explains how to define a configuration file to use during the import process and how to use a configuration file with command-line options. The following topics are included:

- Application Manager Configuration File
- Using a Configuration File with Command-Line Options

Application Manager Configuration File

In addition to supporting individual command-line parameters, Application Manager can also use a configuration file (when specified using the -c "configuration_file_name" parameter) to perform a bulk import of packages into the Application Catalog. This INI file can contain the values for all required parameters during the import process.

- Configuration File Examples
- Parameter Explanation
- Deprecated Parameters
**Important** • To accommodate the bulk import of App-V virtual packages using the Application Manager configuration file, the parameters for specifying the files to import were updated starting in AdminStudio 10.0. While configuration files written for previous versions of AdminStudio are still valid in AdminStudio 2015 and its Service Packs, their use is deprecated because it is simpler to use the new parameters. For information on the deprecated parameters, see Deprecated Parameters.

**Configuration File Examples**

The following configuration file examples are provided:

- Configuration File for Performing a Bulk Import
- Configuration File to Perform Bulk Import into an Application Catalog for a Named User
- Configuration File to Perform Bulk Import into an Application Catalog for a Trusted User
- Configuration File for Applying Transforms and/or Patches During Command-Line Import

**Configuration File for Performing a Bulk Import**

The following is an example of a configuration file for performing a bulk import:

```
[GENERAL]
DatabaseType=SQL
LogFile=D:\scratch\TestImport.txt
PackageFile=2

[SQL]
Server=ConflictSolverSQL2K
UserID=myAccountName
Password=myPassword
Database=myDBName

[PackageFile-1]
File=D:\scratch\xmlnotepad2007\XmlNotepad.msi
Group=RootGroup\SubGroup
Transform1=\server\Data1.mst
EA1=Business Criticality;Business Critical
EA2=Installation Instructions;\fileserver\docs\VirtualizationSuitabilityNotes.docx

[PackageFile-2]
File=D:\scratch\Test\Test.sft
Group=RootGroup\SubGroup
EA1=Business Criticality;Business Critical
EA2=Installation Instructions;\fileserver\docs\AppVNotes.docx
```

**Configuration File to Perform Bulk Import into an Application Catalog for a Named User**

When writing a configuration file to perform bulk import into an Application Catalog for a named user, specify the [SQL] section as follows:

```
[SQL]
Server=ConflictSolverSQL2K
UserID=Admin
Password=mypassword
Database=AdminStudio
```

Configuration File to Perform Bulk Import into an Application Catalog for a Trusted User

When writing a configuration file to perform bulk import into an Application Catalog for a trusted user, specify the [SQL] section as follows:

[SQL]
Server=ConflictSolverSQL2K
Database=AdminStudio70

Configuration File for Applying Transforms and/or Patches During Command-Line Import

The following is an example of a configuration file that applies transforms and patches during a command-line import:

[General]
DatabaseType=SQL
LogFile=c:\temp\importlog.txt
PackageFile=4

[PackageFile-1]
File=\server\Data1.MSI
Transform1=\server\Data1a.MST
Transform2=\server\Data1b.MST
Patch1=\server\Data1p.MSP
Patch2=\server\Data2p.MSP
AdminInstallLocation=\Server\Shared\Data1

[PackageFile-2]
File=\server\Data2.MSI
Patch1=\server\Data1p.MSP
AdminInstallLocation=\Server\Shared\Data2

[PackageFile-3]
File=\server\Data3.MSI
Transform1=\server\Data3a.MST
Patch1=\server\Data1p.MSP
AdminInstallLocation=\Server\Shared\Data3

[PackageFile-4]
SetupName=AdminStudio for Macintosh
SetupDirectory=C:\AdminStudio\MacFiles
FullDirectory=1

Note • The [PackageFile-4] section of this example is specifying an other (non-MSI and non-SFT) setup type. See About Legacy Installer Packages.

Parameter Explanation

This section provides a description of the parameters used in each section of the configuration file:

- [General] Section
- [SQL] Section
- [PackageFile-n] Section
[General] Section

The following table describes the parameters used in the [General] section of the configuration file.

Table 6-153 • Parameter Explanation: [General] Section

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DatabaseType</td>
<td>Using this parameter, you can specify the Application Catalog database type. This value must be set to SQL.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Note • In previous releases, AdminStudio supported Microsoft Access and Oracle databases. However, these two database types are no longer supported.</td>
<td></td>
</tr>
<tr>
<td>LogFile</td>
<td>Using this parameter, you can specify the name and location of the output log file. The LogFile parameter corresponds to the -L command-line parameter.</td>
</tr>
<tr>
<td>PackageFile</td>
<td>Use this parameter to indicate the total number of Windows Installer (.msi), merge module (.msm), App-V (.sft, .appv), and other setup type packages to be imported. Each package is denoted in subsequent INI file sections named [PackageFile-n].</td>
</tr>
</tbody>
</table>

[SQL] Section

The following table describes the parameters used in the [SQL] section of the configuration file.

Table 6-154 • Parameter Explanation: [SQL] Section

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>Using this required parameter, you can provide the name of the SQL Server. It corresponds to the -S command-line parameter.</td>
</tr>
<tr>
<td>UserID</td>
<td>Using this parameter, you can provide the login name for the SQL Server. It corresponds to the -U command-line parameter. This is required for non-trusted logins.</td>
</tr>
<tr>
<td>Password</td>
<td>Using this parameter, you can provide the password for the SQL Server. It corresponds to the -P command-line parameter. This is required for non-trusted logins.</td>
</tr>
<tr>
<td>Database</td>
<td>Use the Database parameter to provide the catalog name for the SQL Server. It corresponds to the -D command-line parameter. If a value is not specified, the default SQL Server Application Catalog for the specified login will be used.</td>
</tr>
</tbody>
</table>
### [PackageFile-n] Section

Each Windows Installer, merge module, App-V, or other setup type package to be imported into the Application Catalog must be described in its own section, numbered sequentially ([PackageFile-1], [PackageFile-2], etc.). Each section must contain the name and location of the file, and any transforms or patches to apply to the file prior to import.

#### Table 6-155 • Parameter Explanation: [PackageFile-n] Section

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>File</strong></td>
<td>Use this parameter to specify the name and location of the file (.msi, .msm, .sft, .appv) you are importing. This parameter is required.</td>
</tr>
<tr>
<td><strong>Group</strong></td>
<td>You can use the Group parameter to specify the group into which the package should be imported. Use a &quot;&quot; to indicate a group hierarchy. If no group is specified, the package is imported into the root group. It is possible to specify multiple groups by separating each group with a semicolon, such as: Group=RootGroup\SubGroup;RootGroup\Subgroup2</td>
</tr>
<tr>
<td><strong>Transformn</strong></td>
<td>Use this parameter to specify the name and location of a transform to apply to the Windows Installer package prior to import. Each subsequent transform increases the value of ( n ) (Transform1, Transform2, Transform3, etc.). Note • <em>This parameter is only applicable when importing Windows Installer packages.</em></td>
</tr>
<tr>
<td><strong>EAn</strong></td>
<td>Use this parameter to specify extended attributes and values for the file. Each subsequent attribute increases the value of ( n ) (EA1, EA2, EA3, etc.). Specify extended attributes using the following syntax: EAn=AttributeName;AttributeValue For example: EA1=Business Criticality;Business Critical EA2=Installation Instructions;\schfiler\doc\VirtualizationNotes.docx The attribute names should already be specified in the EA_Default.xml file. The EAn parameter is supported for Windows Installer (.msi) and App-V (.sft, .appv) packages.</td>
</tr>
<tr>
<td><strong>Patchn</strong></td>
<td>Use this parameter to specify the name and location of a patch to apply to the Windows Installer package prior to import. Each subsequent patch increases the value of ( n ) (Patch1, Patch2, Patch3, etc.). Note • <em>This parameter is only applicable when importing Windows Installer packages.</em></td>
</tr>
</tbody>
</table>
Deprecated Parameters

To accommodate the bulk import of App-V virtual packages using the Application Manager configuration file, the parameters for specifying the files to import were updated starting in AdminStudio 10.0.

In versions of AdminStudio prior to version 10.0, you had to individually specify the number of MSI, MSM, and Other Setup Type files that you were going to import in the [General] section of the configuration file (using the MSIFile=n, MSMFile=n and OtherSetupFile=n parameters), and then specify the parameters for each package to import in its own section that started with [MSIFile-n], [MSMFile-n] or [OtherSetupFile-n].

Starting with AdminStudio 10.0, the total number of packages (of any deployment type) to import can now be specified using one parameter in the [General] section: PackageFile=n. And the parameters for each package (of any deployment type) to import are specified in a separate section entitled [PackageFile-n]. For example, the following configuration file would import two files: one Windows Installer package and one App-V package:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AdminInstallLocation</td>
<td>When applying a patch to an MSI package, it is necessary to perform an Administrative install of the MSI package and then perform an Administrative install of each patch package one by one. Use this parameter to specify the location where the Administrative install will be performed.</td>
</tr>
<tr>
<td>SetupName</td>
<td>Identifies the name of the imported setup package (an other setup type).</td>
</tr>
<tr>
<td>SetupDirectory</td>
<td>Identifies the location of the other setup type files.</td>
</tr>
<tr>
<td>FullDirectory</td>
<td>Specifies whether to import files in the selected directory and all subdirectories (1) or just the files in the selected directory (0).</td>
</tr>
</tbody>
</table>

Note • This parameter is required if patches are specified.

Note • Only valid when importing a file with an unsupported file extension.

Note • Only valid when importing a file with an unsupported file extension.

Note • Only valid when importing a file with an unsupported file extension.

Deprecated Parameters

Table 6-155 • Parameter Explanation: [PackageFile-n] Section
[GENERAL]
DatabaseType=SQL
LogFile=D:\server10\ImportLog.txt
PackageFile=2

[PackageFile-1]
File=D:\server10\xmlnotepad2007\XmlNotepad.msi
Group=RootGroup\SubGroup1
Transform=\server\Data1.mst
EA1=Business Criticality;Business Critical
EA2=Installation Instructions;\fileserver\docs\VirtualizationNotes.docx

[PackageFile-2]
File=D:\server10\packages\app2000.sft
Group=RootGroup\SubGroup2

While configuration files written for previous versions of AdminStudio are still valid in AdminStudio 2015 and its Service Packs, their use is deprecated because it is simpler to use the new parameters. This section lists those deprecated parameters.

- Deprecated Parameters in the [General] Section
- [MSIFile-n] Section (Deprecated)
- [MSMFile-n] Section (Deprecated)
- [OtherSetupFile-n] Section (Deprecated)

**Deprecated Parameters in the [General] Section**

The MSIFile=n, MSMFile=n, and OtherSetupFile=n parameters in the [General] section of the Application Manager Configuration file were deprecated starting in AdminStudio 10.0; they have been replaced with the PackageFile=n parameter. The following is an example of how these deprecated parameters were used:

[General]
DatabaseType=SQL
LogFile=c:\temp\importlog.txt
MSIFile=3
MSMFile=1
OtherSetupFile=1

The following table describes these parameters.

**Table 6-156 • Deprecated Parameter Explanation: [General] Section**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSIFile</td>
<td>Use this parameter to indicate the number of MSI files to be imported. Each MSI file is denoted in subsequent INI file sections named [MSIFile-n]. See [MSIFile-n] Section (Deprecated).</td>
</tr>
<tr>
<td>MSMFile</td>
<td>Use this parameter to indicate the number of merge modules to be imported. Each merge module file is denoted in subsequent INI file sections named [MSMFile-n]. See [MSMFile-n] Section (Deprecated).</td>
</tr>
</tbody>
</table>
### [MSIFile-n] Section (Deprecated)

Each Windows Installer package to be imported into the Application Catalog must be described in its own section, numbered sequentially ([MSIFile-1], [MSIFile-2], etc.). Each section must contain the name and location of the file, and any transforms or patches to apply to the file prior to import.

#### Table 6-157 • Parameter Explanation: [MSIFile-n] Section

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>File</strong></td>
<td>Using the File parameter, you can specify name and location of the Windows Installer package (.msi) you are importing. This parameter is required.</td>
</tr>
<tr>
<td><strong>Transformn</strong></td>
<td>Use this parameter to specify the name and location of a transform to apply to the Windows Installer package prior to import. Each subsequent transform increases the value of n (Transform1, Transform2, Transform3, etc.).</td>
</tr>
<tr>
<td><strong>Patchn</strong></td>
<td>Use this parameter to specify the name and location of a patch to apply to the Windows Installer package prior to import. Each subsequent patch increases the value of n (Patch1, Patch2, Patch3, etc.).</td>
</tr>
<tr>
<td><strong>AdminInstallLocation</strong></td>
<td>When applying a patch to an MSI package, it is necessary to perform an Administrative install of the MSI package and then perform an Administrative install of each patch package one by one. Use this parameter to specify the location where the Administrative install will be performed.</td>
</tr>
</tbody>
</table>
| **Group**          | You can use the Group parameter to specify the group into which the package should be imported. Use a "\" to indicate a group hierarchy. If no group is specified, the package is imported into the root group. It is possible to specify multiple groups by separating each group with a semicolon, such as:  
Group=RootGroup\SubGroup;RootGroup\Subgroup2 |

**Note** • *See About Legacy Installer Packages.*
[MSMFile-n] Section (Deprecated)

Each merge module to be imported into the Application Catalog must be described in its own section, numbered sequentially ([MSMFile-1], [MSMFile-2], etc.). Each section must contain the name and location of the file.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>Use this parameter to specify the name and location of the merge module (.msm) you are importing.</td>
</tr>
</tbody>
</table>

[OtherSetupFile-n] Section (Deprecated)

Each other setup type file to be imported into the Application Catalog must be described in its own section, numbered sequentially ([OtherSetupFile-1], [OtherSetupFile-2], etc.). Each section must contain the name and location of the file.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>Use this parameter to specify the name and location of the other setup type file you are importing.</td>
</tr>
<tr>
<td>SetupName</td>
<td>Identifies the name of the imported setup package (an other setup type).</td>
</tr>
<tr>
<td>SetupDirectory</td>
<td>Identifies the location of the other setup type files.</td>
</tr>
<tr>
<td>FullDirectory</td>
<td>Specifies whether to import files in the selected directory and all subdirectories (1) or just the files in the selected directory (0).</td>
</tr>
</tbody>
</table>

**Note** • Only valid when importing a file with an unsupported file extension.
Using a Configuration File with Command-Line Options

Application Manager supports use of a configuration file to pass parameters during command-line import. This is extremely useful if you are importing multiple packages and/or merge modules simultaneously. Use the following command line to use a configuration file:

```
iscmide.exe -C"configuration_file_name"
```

Replace `configuration_file_name` with the name and location of the configuration file to use.

Importing

This section includes topics on how to perform import operations from the command line. The following topics are included:

- Applying Transforms and Patches During Command-Line Import
- Importing Multiple Windows Installer Packages Simultaneously
- Importing Multiple Merge Modules Simultaneously
- Simultaneously Importing Windows Installer Packages and Merge Modules
- Using the Command Line to Import All Packages in a Directory
- Running Import Silently
- Creating a Log File During Command-Line Import

Applying Transforms and Patches During Command-Line Import

Application Manager provides two mechanisms for applying transforms or patches to a Windows Installer package during import. First, if you are only importing a single package into Application Manager from the command line, you can pass transforms or patches after the file name, as in the following command lines:

<table>
<thead>
<tr>
<th>Function</th>
<th>Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transform</td>
<td><code>iscmide.exe -IF&quot;msi_file;[mst1;mst2;]&quot;</code></td>
</tr>
<tr>
<td>Patch</td>
<td><code>iscmide.exe -IF&quot;msi_file;[msp1;msp2;]&quot;</code></td>
</tr>
<tr>
<td>Both</td>
<td><code>iscmide.exe -IF&quot;msi_file;[mst1;msp1;]&quot;</code></td>
</tr>
</tbody>
</table>
Replace `msi_file` with the name and location of the Windows Installer package, and `mst1` and `mst2` or `msp1` and `msp2` with the names and locations of the transforms or patches to apply. For example, if your MSI file was named `data1.msi` and your two MST files were named `alpha.mst` and `gamma.mst`, your command line would look like the following:

```
iscmide.exe -IF"data1.msi;alpha.mst;gamma.mst;
```

**Note** • Depending on the situation, it may be necessary to pass additional command-line parameters.

If you are importing multiple Windows Installer packages, and applying transforms or patches to them, use a configuration file in which you can specify the names and locations of the packages and associated transforms or patches. Use the following command line to use a configuration file:

```
iscmide.exe -C"configuration_file_name"
```

Replace `configuration_file_name` with the name and location of the configuration file to use.

### Importing Multiple Windows Installer Packages Simultaneously

The best way of importing multiple Windows Installer packages simultaneously into an Application Catalog is via a configuration file. Use the following command line to call your configuration file, in which you can specify multiple Windows Installer packages to import.

```
iscmide.exe -C"configuration_file"
```

Replace `configuration_file` with the name and location of the configuration file containing the names and locations of the packages you want to import.

### Importing Multiple Merge Modules Simultaneously

The best way of importing multiple merge modules simultaneously into an Application Catalog is via a configuration file. Use the following command line to call your configuration file, in which you can specify multiple merge modules to import.

```
iscmide.exe -C"configuration_file"
```

Replace `configuration_file` with the name and location of the configuration file containing the names and locations of the merge modules you want to import.
Simultaneously Importing Windows Installer Packages and Merge Modules

To simultaneously import both Windows Installer packages and merge modules into an Application Catalog, use a configuration file from the command line. In this configuration file, you can specify the names and locations of both merge modules and Windows Installer packages you want to import.

Use the following command-line to specify your configuration file:

```
iscmide.exe -C"configuration_file_name"
```

Replace `configuration_file_name` with the name and location of the configuration file to use.

Using the Command Line to Import All Packages in a Directory

It is possible from the command line to import all packages in a directory. This can be done by placing the following line in a batch file (modifying it as necessary for your specific environment):

```
for %%a in (*.msi) do ISCMIDE
    -S"server_name"
    -U"userid"
    -P"password"
    -D"Application_Catalog_Name"
    -IF"%%a"
    -Q
    -L"%%aLog.txt"
```

The above statement runs Application Manager, importing each MSI package in the Application Catalog, and creates a log file with the name of the `.msi` file prepended to the log file name.

However, the above command makes the following assumptions:

- **ISCMIDE.exe** is in the path; otherwise, include the full path to **ISCMIDE.exe**.
- All packages are being imported into the specified SQL Server Application Catalog (provide the server name, userid, password, and Application Catalog name with the appropriate parameters `-S`, `-U`, `-P`, and `-D` respectively).
- The above command will start Application Manager, import a file, exit Application Manager, and then restart Application Manager for each MSI file. If this is not acceptable, use a configuration file instead.
- No transforms are applied to the imported packages. If you need to apply transforms, use a configuration file instead.
- Application Manager starts in quiet mode. If it is switched to full mode, it is your responsibility to end the Application Manager process so the next file can be imported.
Running Import Silently

Application Manager can be run silently in system tray mode by using the following command line:

```
iscmide.exe -Q
```

An icon for Application Manager, with a corresponding context menu available by right-clicking on the icon, appears in the system tray. If you pass the -Q parameter in addition to other parameters, progress is displayed in the tool tip available when you mouse over the icon. This is beneficial if you are importing a sizeable amount of packages, yet want to monitor the progress periodically.

In quiet mode, when import from the command line ceases, Application Manager automatically exits.

Creating a Log File During Command-Line Import

It may be necessary or beneficial to create a log file during package/merge module import from the command line. You may want to see the results of the import, or determine why certain packages were not processed as expected. To create a log file, use the following command-line:

```
iscmide.exe -L"log_file_name"
```

Replace `log_file_name` with the name and location of the log file you want to create.

**Note** • It may be necessary to pass additional command-line parameters, depending on the task you are performing from the command line.

Connecting to Standalone Application Catalogs

This section includes the following topics:

- Connecting to a Specific Standalone Application Catalog Using Command-Line Options
- Creating Shortcuts to Specific Standalone Application Catalogs

Connecting to a Specific Standalone Application Catalog Using Command-Line Options

Using the following command line, you can connect to a specific SQL Server Application Catalog:

```
iscmide.exe -S"sql_server_name" -U"user_id" -P"password"
```

Replace `sql_server_name` with the specific SQL Server name (including path information). Replace `user_id` and `password` with the UserID and password for the server.
Note • Depending on the Application Catalog configuration, it may be necessary to pass additional command-line parameters, such as the Application Catalog name.

Creating Shortcuts to Specific Standalone Application Catalogs

For convenience, you may want to create a Windows shortcut to launch Application Manager and automatically connect to a specific Application Catalog.

Task: To create the shortcut:

2. Click the Browse button and navigate to the Application Manager executable (ISCMIDE.exe). Typically, it is in the [AdminStudioInstallDirectory]\Common directory. When you have located it, click OK and then click Next.
3. Type a name for the shortcut and click Finish. The new shortcut appears on the Desktop.
4. Right-click on the shortcut and select Properties.
5. In the Properties dialog box, append the necessary command-line parameters to the end of the target, such as:
   iscmide.exe -S"sql_server_name" -U"user_id" -P"password"
6. Click OK to dismiss the dialog box.

Note • If you are creating a shortcut to a Microsoft SQL Server Application Catalog, you need to provide values for the SQL Server name, UserID, password, and Application Catalog name using the -S or -O, -U, -P, and -D parameters. See Application Manager Command-Line Functionality or Connecting to a Specific Standalone Application Catalog Using Command-Line Options.
Part 4
Repackaging, Virtualizing, and Customizing Installations

This part of the AdminStudio 2015 User Guide includes the following chapters:

• Repackaging Legacy Installations Using the Repackaging Wizard
• Converting Legacy Installations Using the Repackager Interface
• Performing Virtualization and Repackaging Using the Automated Application Converter
• Using the Virtual Package Editor
• Creating Customized Virtual Applications
• Customizing and Authoring Installations Using InstallShield
• Customizing Installations Using Tuner
Repackaging Legacy Installations
Using the Repackaging Wizard

Installations created for the Windows Installer service dramatically differ from traditional installations, making reusing legacy installations impossible without using a repackaging tool. You can use Repackager’s Repackaging Wizard to capture the data placed on your system during installation and convert it into a Windows Installer (\*.msi) package, which you can then customize and distribute according to your organization’s needs.

Documentation regarding using the Repackaging Wizard is presented in the following sections:

Table 7-1 • Using the Repackaging Wizard

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>About Repackaging</td>
<td>Introduces you to repackaging, explains various repackaging methods, lists Repackaging Best Practices, explains how to include the InstallScript Engine with a Windows installer package, and reviews Repackager options.</td>
</tr>
<tr>
<td>Repackaging Methods</td>
<td>Describes the methods of repackaging that the Repackaging Wizard supports.</td>
</tr>
<tr>
<td>Configuring Repackager to Ensure Optimal Installation Capture</td>
<td>Describes how to configure Repackager in order to get optimal results when capturing an installation.</td>
</tr>
<tr>
<td>Repackaging Legacy Installations Using the Repackaging Wizard</td>
<td>Explains how to use the Repackaging Wizard to convert the following installations:</td>
</tr>
</tbody>
</table>
| Repackaging Legacy Installations Using the Repackaging Wizard | • InstallShield Professional 1.x to 5.1.x  
| Repackaging Legacy Installations Using the Repackaging Wizard | • InstallShield Professional 5.5 to 7.x  
| Repackaging Legacy Installations Using the Repackaging Wizard | • InstallShield InstallScript MSI  
| Repackaging Legacy Installations Using the Repackaging Wizard | • InstallShield DevStudio 9.x InstallScript  
| Repackaging Legacy Installations Using the Repackaging Wizard | • InstallShield Editor InstallScript  
| Documenting Repackaging Steps Using the Microsoft Step Recorder Tool | Explains how to use the Microsoft Step Recorder documentation tool to document the steps taken during repackaging.                                                                                     |
About Repackaging

This section introduces you to repackaging, lists Repackaging Best Practices, and explains how to set Repackager options.

- Purpose of Repackaging Applications
- Supported Legacy Installation Types
- Repackaging 64-Bit Applications
- Repackaging Options Comparison
- Repackaging Wizard Best Practices
- About Repackaging on Clean Systems
- Including the InstallScript Engine With a Windows Installer Package

Purpose of Repackaging Applications

Installations created for the Windows Installer service dramatically differ from traditional installations, making reusing legacy installations impossible without using a repackaging tool. Repackager assists you by capturing the data placed on your system during installation and converting it into a Windows Installer (.msi) package, which you can then customize and distribute according to your organization’s needs.

Repackaging an installation into a Windows Installer package provides the following benefits:

- **Can customize it using InstallShield Editor or Tuner**—You can further configure or customize the Windows Installer package to meet your specific needs by editing the .msi file in InstallShield Editor or by creating transforms in InstallShield Editor or Tuner.
- **Can perform conflict analysis and resolution**—You can use Application Manager to check the Windows Installer package for conflicts that may exist between it and other known Windows Installer packages in an Application Catalog database, ensuring the proper installation and functioning of your installations.
Can implement application repair and feature advertising—Finally, once converted to a Windows Installer package, the installation can take advantage of Windows Installer functionality such as application repair and feature advertisement.

Supported Legacy Installation Types

You can use both the Repackaging Wizard and the Repackager interface to create Repackager projects. The tool that you use depends upon the type of installation you are converting:

<table>
<thead>
<tr>
<th>Tool</th>
<th>Installation Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repackaging Wizard</td>
<td>You can use the Repackaging Wizard to convert the following installations:</td>
</tr>
<tr>
<td></td>
<td>• InstallShield Professional 1.x to 5.1.x</td>
</tr>
<tr>
<td></td>
<td>• InstallShield Professional 5.5 to 7.x</td>
</tr>
<tr>
<td></td>
<td>• InstallShield InstallScript MSI</td>
</tr>
<tr>
<td></td>
<td>• InstallShield DevStudio 9.x InstallScript</td>
</tr>
<tr>
<td></td>
<td>• InstallShield Editor InstallScript</td>
</tr>
<tr>
<td></td>
<td>See Repackaging Legacy Installations Using the Repackaging Wizard.</td>
</tr>
<tr>
<td>Repackager Interface</td>
<td>You can use the Repackager interface to convert the following installations:</td>
</tr>
<tr>
<td></td>
<td>• Repackager 3.x output (.inc)</td>
</tr>
<tr>
<td></td>
<td>• Microsoft SMS projects (.ipf)</td>
</tr>
<tr>
<td></td>
<td>• Novell ZENworks project files (.axt/.aot)</td>
</tr>
<tr>
<td></td>
<td>• WinINSTALL projects (.txt) (6.0, 6.5, 7.x)</td>
</tr>
<tr>
<td></td>
<td>• Wise installation projects (.wse)</td>
</tr>
<tr>
<td></td>
<td>• InstallShield Professional log files (.isl)</td>
</tr>
<tr>
<td></td>
<td>See Converting Legacy Installations Using the Repackager Interface.</td>
</tr>
</tbody>
</table>

Edition • The Repackager interface is included with AdminStudio Standard, Professional, and Enterprise Editions.
Repackaging 64-Bit Applications

Edition • The Repackager interface is included with AdminStudio Standard, Professional, and Enterprise Editions.

Repackager has the capability to repack both 32-bit and 64-bit applications, as well as hybrid applications (both 32-bit and 64-bit). The Repackaging Wizard remains a 32-bit application, but can be run on both 32-bit (x86) and 64-bit (x64) Windows operating systems. The following table lists the operating systems to use to repack both 32-bit and 64-bit applications, and the operating systems those repackaged applications will run on.

Table 7-3 • Repackaging 32-Bit and 64-Bit Applications

<table>
<thead>
<tr>
<th>Application Type</th>
<th>Repackage on ...</th>
<th>Will run on ...</th>
</tr>
</thead>
<tbody>
<tr>
<td>64-bit application</td>
<td>Windows 64-bit OS</td>
<td>Windows 64-bit OS</td>
</tr>
</tbody>
</table>

Note • You can use either the Installation Monitoring or Snapshot method to repack a 64-bit application on a 64-bit operating system.

| 32-bit application | Windows 32-bit OS | Windows 64-bit OS or Windows 32-bit OS |

Important • While it is possible to repack a 32-bit application on a 64-bit OS, it is recommended that you use a 32-bit OS, to avoid inadvertently capturing any 64-bit data. If Repackager captures any 64-bit data, it will flag the package as a 64-bit application, meaning that it will only run on a 64-bit OS. See Excluding 64-Bit Data.

Excluding 64-Bit Data

It is strongly recommended that you repack 32-bit applications on a 32-bit OS. However, if you choose to repack a 32-bit application on a 64-bit OS, you need to make sure that you exclude any unnecessary 64-bit data, such as data from a 64-bit Windows Service that could be running or 64-bit files (stored in the System32Folder, ProgramFiles64Folder, or CommonFiles64Folder directories) or 64-bit registry entries (any entries stored in a node other than Wow6432Node).
**Chapter 7  Repackaging Legacy Installations Using the Repackaging Wizard**

**About Repackaging**

*Edition* • The Repackager interface is included with AdminStudio Standard, Professional, and Enterprise Editions.

The following table details the different options available to you when using Repackager, based upon source type, product and version:

### Table 7-4  • Repackaging Options Comparison Chart

<table>
<thead>
<tr>
<th>Source</th>
<th>Product / Version</th>
<th>Repackaging Method</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Media</strong></td>
<td>IS Professional 1.x to 5.1.x</td>
<td>Repackaging Wizard</td>
<td>Repackager project with no feature delineation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Installation Monitoring or Snapshot</td>
<td></td>
</tr>
<tr>
<td></td>
<td>IS Professional 5.5 to 7.x</td>
<td>Repackaging Wizard</td>
<td>Repackager project with feature delineation, including registry entries and shortcuts</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Installation Monitoring or Snapshot and SmartScan Wizard</td>
<td></td>
</tr>
<tr>
<td></td>
<td>IS InstallScript MSI</td>
<td>Repackaging Wizard</td>
<td>Repackager project with feature delineation, including registry entries and shortcuts</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Installation Monitoring or Single Step Snapshot</td>
<td></td>
</tr>
<tr>
<td></td>
<td>IS Editor InstallScript</td>
<td>Repackaging Wizard</td>
<td>Repackager project with feature delineation, including registry entries and shortcuts. Also captures path variables and converts them into properties (using text substitution rather than hard-coded path names).</td>
</tr>
<tr>
<td></td>
<td>IS DevStudio 9.x InstallScript</td>
<td>Repackaging Wizard</td>
<td>Repackager project with feature delineation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>InstallShield Professional Logging Method</td>
<td></td>
</tr>
<tr>
<td><strong>Project</strong></td>
<td>Repacker 3.x output (.inc)</td>
<td>Repackager Interface</td>
<td>Repackager project with no feature delineation</td>
</tr>
<tr>
<td></td>
<td>Microsoft SMS projects (.ipf)</td>
<td>Select Open on the File menu to have Repackager automatically convert file to a Repackager project</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Novell ZENworks projects (.axt/.aot)</td>
<td>Repackager Interface</td>
<td>Repackager project with feature delineation</td>
</tr>
<tr>
<td></td>
<td>WinINSTALL projects (.txt) (6.0, 6.5, 7.x)</td>
<td>Select Open on the File menu to have Repackager automatically convert file to a Repackager project</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Wise installation projects (.wse)</td>
<td>Repackager Interface</td>
<td>Repackager project with feature delineation</td>
</tr>
<tr>
<td></td>
<td>InstallShield Editor Pro log files (.isl)</td>
<td>Select Open on the File menu to have Repackager automatically convert file to a Repackager project</td>
<td></td>
</tr>
</tbody>
</table>
Once you have created a Repackager project, you can visually examine the files, `.ini` files, shortcuts, and registry data from the installation, and exclude any non-essential items. Then, you can build the Repackager project into an InstallShield Editor project (`.ism`) for further editing, or create a Windows Installer package (`.msi`).

Repackaging Wizard Best Practices

*Edition • The Repackager interface is included with AdminStudio Standard, Professional, and Enterprise Editions.*

To ensure optimal performance of the Repackaging Wizard during repackaging and when working with Repackager projects, the following best practices are recommended:

- Repackage on a Clean System
- Launch Repackager Remotely or Install Repackager on the Clean Machine
- Use the Repackager Interface to Exclude Unwanted Items
- Exit All Other Applications
- Only Repackage Non-Windows Installer Setups

### Repackage on a Clean System

It is essential that you repackage applications on a “clean” system to ensure you capture all changes made by the installation. A clean system typically consists of a computer with only the operating system and necessary service packs installed on it. Repackaging on a clean system provides the following benefits:

- **Prevents you from capturing Repackager files**—By repackaging on a clean system, you are ensuring that you do not inadvertently capture Repackager files during repackaging.
- **Ensures that you capture all of the necessary setup files**—If you do not repackage on a clean system, you may not capture all of the necessary files for the setup because the files may already be installed on the system.

*Note • For more information, see About Repackaging on Clean Systems.*

### Launch Repackager Remotely or Install Repackager on the Clean Machine

Because it is best to keep the number of packages installed on the clean machine to a minimum, you should launch Repackager remotely from the clean machine or install Repackager on the clean machine:

- **Launch Repackager Remotely**—You could install Repackager on a shared network drive and then launch Repackager remotely from the clean machine. See Launching Repackager Remotely.
- **Install Repackager on clean machine**—You could install a copy of Repackager onto the clean machine. While it is preferable to launch Repackager remotely from the clean machine, if you do not have network access to an installation of the AdminStudio client tools, this is your best option. See Installing Repackager on a Clean Machine.

Both of these options are explained in Configuring Repackager to Ensure Optimal Installation Capture.
Use the Repackager Interface to Exclude Unwanted Items

You should repackage using the provided exclusions and then use the Repackager interface to visually remove unwanted items from the capture.

Because this occurs post-capture, you do not need to recapture the legacy setup if you inadvertently exclude items from the Windows Installer package you are building.

*Note* • Since Windows Installer does not support packaging device drivers, you would need to create Custom Actions to install device drivers. See Using Custom Actions in the Windows Installer help section for more information.

Exit All Other Applications

Other applications may lock files or directories, and may hinder the performance of the setup and repackaging. Therefore, exit all applications prior to repackaging.

Only Repackage Non-Windows Installer Setups

Windows Installer setups should not be repackage. They should either be edited in InstallShield Editor, or, as Microsoft recommends, by creating a transform. This can be done using InstallShield Editor or Tuner.

You should not repackage Windows Installer (.msi) packages for the following reasons:

- Repackaging a Windows Installer package is against Microsoft Best Practices.
- If you make changes to a Windows Installer package, vendors will no longer provide support for that product.
- If you repackage a Windows Installer package, the component codes within the package are not retained and hence future patching or upgrades will not work.
- Traditionally, repackaging tools will ignore the Windows Installer-specific data in the Registry. This will result in an incomplete package.

Also, Repackager is not intended for repackaging operating system installations or service packs, or deeply integrated operating system components such as Internet Explorer. Moreover, components such as MDAC or DCOM should be included in the clean image, or installed by a setup using the vendor’s redistributable.

Exception to This Rule

In general, due to the reasons listed above, it is not recommended to repackage a vendor-created Windows Installer package to create a new Windows Installer package. However, some IT organizations may elect to repackage Windows Installer packages in order to simplify them, which should make them more reliable and less likely to violate the organization’s and Microsoft’s recommended best practices.

If you choose to repackage a Windows Installer package, you need to keep in mind that you may no longer be able to:

- Directly deploy vendor-provided patches for this package, OR
- Use any vendor-provided automatic updating service for this package.

Therefore, you should only consider repackaging a Windows Installer package if your IT staff is also willing to invest resources into periodically repackaging that application’s vendor patches into an updated Windows Installer package.
About Repackaging on Clean Systems

For optimal results when using Repackager or OS Snapshot, you should perform these processes on a clean system. A clean system typically consists of a computer with only the operating system and necessary service packs installed on it. It is the baseline system that the computer requires to run.

Although it may be tempting to consider basic software, such as Microsoft Office, as part of the clean system, this can result in poor snapshots and repackaged setups. Each application you install on the baseline system adds to the DLLs, changes versions of files, makes new registry entries, etc. This may cause Repackager or the OS Snapshot Wizard to miss these during capture, which ultimately may lead to missing files or registry entries in repackaged setups, or unexpected conflicts between the operating system and Windows Installer packages.

Alternate-Language Repackaging on Clean Machines

The standalone Repackager setup for clean machines does not install any language resources other than US English. Therefore, if you are Repackaging a setup on a clean system in a language other than in US English, you need to ensure you point to the correct template in the Repackaged Output View.

This can be on a mapped network drive, or you can copy the language-populated template (for example, ISProjBlankTpl.ism) to your clean system from the \AdminStudioInstallDirectory\Editor\Support directory.

Language-specific templates are available when you purchase InstallShield Editor Language Packs.

Including the InstallScript Engine With a Windows Installer Package

Should you need to include the InstallScript engine with your setup, all the major releases of the InstallScript engine are available in the InstallScript_Engines folder on the AdminStudio installation CD. For more information, see the Update to the Latest InstallShield Installation Engines Knowledge Base article at:

Repackaging Methods

Repackager supports three methods of repackaging:

Table 7-5 • Repackaging Methods

<table>
<thead>
<tr>
<th>Repackaging Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation Monitoring Method</td>
<td>Repackager monitors system changes as an application is installed, and that data can be converted into a Windows Installer package. Installation Monitoring is the default method.</td>
</tr>
<tr>
<td><strong>Edition</strong></td>
<td>The Repackaging Wizard Installation Monitoring method is included with AdminStudio Standard, Professional, and Enterprise Editions.</td>
</tr>
<tr>
<td>Snapshot Method</td>
<td>Repackager compares a system snapshot before and after an installation, determines the changes that were made, and that data can be converted to a Windows Installer package.</td>
</tr>
<tr>
<td>InstallShield Professional Logging Method</td>
<td>Repackager reads logged output of InstallShield Editor and DevStudio 9.x InstallScript installations to obtain additional information that would not be captured by repackaging, such as path variables and a feature tree.</td>
</tr>
</tbody>
</table>

Installation Monitoring Method

**Edition** • The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.

When using the Installation Monitoring method, the Repackaging Wizard monitors a system for any processes that are created during an installation. The Installation Monitoring method determines the dynamic interdependencies between files.

By monitoring these processes in the background, the Repackaging Wizard can identify files, shell links, and registry entries that are added, modified, or removed by the installation. The resulting files and Repackager output file can be converted into a Windows Installer package.
Chapter 7  Repackaging Legacy Installations Using the Repackaging Wizard
Repackaging Methods

Installation Monitoring Method Considerations
Consider the following about Installation Monitoring when selecting a repackaging method:

- **Faster than Snapshot**—Installation Monitoring is significantly faster than the Snapshot repackaging method.
- **Clean system not required**—Although it is still a good practice to repackage on a clean system, it is not as important when using Installation Monitoring technology as it is when you use the Snapshot method.
- **Can exclude processes from the project**—When using the Installation Monitoring method, you can specify the processes that you want to exclude from the Installation Monitoring.
- **Enhanced system reboot handling**—On Windows Vista and newer, system reboots are almost instantaneous and do not allow running applications to properly shut down, which may result in a loss of data. When using the Installation Monitoring method, Repackager successfully handles a system reboot and delays it until you click the Reboot button on the Repackaging Wizard.
- **Windows side-by-side support**—The Repackager Installation Monitoring method scans and detects changes made to the Windows SxS (Side-by-Side) store and automatically includes the proper merge modules.

Snapshot Method

When using the **Snapshot** method, the Repackaging Wizard takes a reference snapshot of a system as a baseline configuration, performs the installation, and then takes a second snapshot.

The difference between the two snapshots is stored in a directory you specify, along with the Repackager output file (.inc). This file can then be converted into a Windows Installer package (.msi) using Repackager.

Snapshot Method Considerations
Consider the following about Snapshot technology when selecting a repackaging method:

- **Slower than Installation Monitoring**—The Snapshot method is significantly slower than the Installation Monitoring repackaging method.
- **Clean system is required**—When repackaging using Snapshot technology, you should use a clean system, with a baseline configuration for your target environment. If you do not repackage on a clean system, you may not capture all of the necessary files for the setup because the files may already be installed on the system.
- **Exclude anti-virus software directories**—Any machine that you use to repackage most likely has anti-virus software installed on it, even a "clean" machine. While you are repackaging an application, the real-time virus detection feature of anti-virus software could automatically update various cached files in its directories. In order to avoid repackaging errors when using the **Snapshot** method, you should exclude these directories. See Excluding Directories and Subdirectories for more information.

*Note* • Anti-virus software does not affect repackaging using the **Installation Monitoring** method.
InstallShield Professional Logging Method

**Note** • The InstallShield Professional Logging Method is supported for InstallShield Editor and DevStudio 9.x InstallScript installations.

Using the InstallShield Professional Logging Method, Repackager can read logged output of InstallShield Editor and DevStudio 9.x InstallScript installations. This enables Repackager to capture additional information from those installations that would not be captured by the Installation Monitoring or Snapshot methods: path variables and the feature tree.

**Path Variables**

When using the InstallShield Professional Logging Method, path variables are captured and converted into properties (using text substitution rather than hard-coded path names).

For example, if you were using a standard repackaging method, the path name of the application’s executable file would be captured as follows:

C:\Program Files\CompanyName\ApplicationName\ProgramName.exe

When using the InstallShield Professional Logging Method, the executable path name would be captured using a path variable instead of a hard-coded path name:

[INSTALLDIR]\ProgramName.exe

**Feature Tree**

The InstallShield Professional Logging Method is able to group files, shortcuts and registry entries into features corresponding to InstallShield Professional components. Any items (files, folders, shortcuts, or registry entries) that are attached to a component directly or indirectly (through File Groups), are attached to corresponding features.

![Feature Tree](image)

**Figure 7-1:** Feature Tree

If you do not use the InstallShield Professional Logging Method to repackage an InstallShield Editor or DevStudio 9.x InstallScript installation, all files, shortcuts and registry entries would be installed together as one feature.
Selecting the InstallShield Professional Logging Method

You access the InstallShield Professional Logging Method through the Repackaging Wizard, but InstallShield Professional Logging Method is not offered as a choice on the Method Selection Panel of the Repackaging Wizard. Only Installation Monitoring and Snapshot are listed:

When you are repackaging an InstallShield Editor or DevStudio 9.x InstallScript installation and want to use the InstallShield Professional Logging Method, you can select either Installation Monitoring or Snapshot on the Method Selection Panel. However, if you select the Snapshot method, you must select Single Step on the Snapshot Method Panel (which would open next).

Caution • If you select the Snapshot / Multiple Steps repackaging method, Repackager will not recognize the setup as an InstallShield Editor or DevStudio 9.x InstallScript installation and the InstallShield Professional Setup Panel will not open.

After you select the Installation Monitoring or Snapshot method, and then specify an InstallShield Editor or DevStudio 9.x InstallScript installation on the Repackaging Wizard’s Collect Product Information Panel, Repackager will automatically detect the InstallScript installation and will display the InstallShield Professional Setup Panel. On this panel, you can choose to use the InstallShield Professional Logging Method instead of the repackaging method you chose on the Method Selection Panel.

For instructions on how to use the InstallShield Professional Logging Method when repackaging InstallShield Editor or DevStudio 9.x InstallScript installations, see Repackaging Using the InstallShield Professional Logging Method and InstallShield Professional Setup Panel.
Configuring Repackager to Ensure Optimal Installation Capture

Both repackaging methods, **Installation Monitoring** and **Snapshot**, involve installing an application and recording the system changes made by that installation. To ensure that you capture all changes made by the installation, you should, ideally, install the application onto a “clean machine” (a computer with only the operating system installed), as described in About Repackaging on Clean Systems.

Depending upon your network connectivity, you should configure Repackager on a clean machine in one of the following ways:

**Table 7-6 • Methods to Configure Repackager**

<table>
<thead>
<tr>
<th>Repackager Configuration</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Launching Repackager Remotely</strong></td>
<td>If you have connectivity from a clean machine to a computer or network location that contains an installation of Repackager, you should launch Repackager remotely.</td>
</tr>
<tr>
<td><strong>Installing Repackager on a Clean Machine</strong></td>
<td>If you do not have any network connectivity on the clean machine, you should install Repackager on the clean machine.</td>
</tr>
</tbody>
</table>

**Launching Repackager Remotely**

Because you want to avoid installing applications on the clean machine, you should launch Repackager remotely from the clean machine.

To launch Repackager remotely, perform the following tasks:

- Sharing Directories on a Machine with an Installation of AdminStudio
- Creating a Shortcut to the Repackaging Wizard on the Clean Machine
- Remotely Launching Repackaging Wizard on the Clean Machine
Sharing Directories on a Machine with an Installation of AdminStudio

To share directories on a machine where AdminStudio is installed, perform the following steps:

Task: To share the Repackager and AdminStudio Shared folders:

1. Locate a production machine with network access that has AdminStudio installed on it.

   Tip • Check to make sure that this installation of AdminStudio has already been activated before proceeding.

2. Open Windows Explorer and locate the following directory:

   [AdminStudioInstallDirectory]\Repackager

3. Right-click the Repackager directory and then click Properties. The Repackager Properties dialog box opens.

4. Open the Sharing tab of the Repackager Properties dialog box.

5. Click the Advanced Sharing button to open the Advanced Sharing dialog box.

6. Select Share this folder and configure sharing rights as necessary.

7. Click OK to close the Advanced Sharing dialog box and click Close to close the Repackager Properties dialog box.

8. Repeat the steps above to also share the AdminStudio Shared directory used by that installation of AdminStudio.

Creating a Shortcut to the Repackaging Wizard on the Clean Machine

To create a shortcut to Repackaging Wizard on the clean machine, perform the following steps:

Task: To create a shortcut to the Repackaging Wizard on the clean machine:

1. On this clean machine with network access, select the Computer icon in Windows Explorer and select Map network drive... from the context menu. The Map Network Drive dialog box opens.

2. Specify the drive letter you want use to represent the shared location.

3. Click Browse. The Browse for Folder dialog box opens.

4. Select the shared Repackager directory on the production machine (that you configured in Sharing Directories on a Machine with an Installation of AdminStudio) and click OK.

5. Click Finish to exit the Map Network Drive dialog box.

6. From Windows Explorer, navigate to the drive mapped to the shared Repackager directory on the production machine.

7. Right-click on the Repack.exe file (the Repackaging Wizard executable file), point to Send To, and click Desktop (create shortcut). A shortcut to Repackager in the shared directory is now on the Desktop.
Remotely Launching Repackaging Wizard on the Clean Machine

To remotely launch the Repackaging Wizard on the clean machine, perform the following steps:

**Task:** To remotely launch the Repackaging Wizard on the clean machine:


   **Important** • Because you are running the Repackaging Wizard remotely, the online help topics cannot be viewed. However, you can view a version of AdminStudio Help Library online at:

   http://helpnet.flexerasoftware.com

2. Continue using the Repackaging Wizard to capture a legacy setup, following the instructions in Repackaging Legacy Installations Using the Repackaging Wizard.

   **Caution** • On the Set Target Project Information and Capture Settings panel of the Repackaging Wizard, do not set the Project path to store files field to a location on the clean machine; instead choose a network location.

Installing Repackager on a Clean Machine

It is essential that you repackage applications on a "clean" system to ensure you capture all changes made by the installation. A clean system typically consists of a computer with only the operating system and necessary service packs installed on it. It is the baseline system that the computer requires to run.

While you want to avoid installing applications on the clean machine, if the clean machine does not have network connectivity to an installation of Repackager (which is required in order to run Repackager remotely), you have to install Repackager locally on a clean machine by running the Repackager installation.

To install a standalone version of Repackager on a clean machine, perform the following steps:

**Note** • You cannot install Repackager on a machine that already has a copy of Repackager installed.

**Task:** To install Repackager on a clean machine:

1. Build a "clean machine"—a computer with only the operating system and necessary service packs installed on it.

2. Download Standa1oneRepackager.exe from the Flexera Software Product and License Center using the same credentials you used when you downloaded the full installer.

3. Copy Standa1oneRepackager.exe to the clean machine.

4. Launch the setup. The Welcome Panel opens.
5. Click Next. The License Agreement panel opens.

6. Select the I accept the terms of the license agreement option and click Next. The Customer Information panel opens.

7. Enter a User Name and Organization name to identify this installation of Repackager.

8. Enter the Serial Number you received for the Edition of AdminStudio that you purchased.

9. Click Next. The Destination Folder panel opens.

10. If you want to install Repackager in the specified directory, click Next. If you want to select a different directory, click Change, select a new directory, and then click Next. The AdminStudio Shared Location panel opens.

   The AdminStudio Shared directory contains shared information for repackaging and conflict identification, and other AdminStudio functions. With regard to Repackager, the AdminStudio Shared directory contains the following:
   - Repackager isrepackager.ini exclusion list

11. Specify the location of your organization's AdminStudio Shared directory, and click Next. The Ready to Install panel opens.

12. Click Install to begin the installation process. The Installing Repackager panel opens. When installation is complete, the InstallShield Wizard Completed panel opens.

13. Click Finish to exit the Wizard. A Repackager shortcut will be added to the Windows Start menu under AdminStudio, AdminStudio Tools.

Repackaging Legacy Installations Using the Repackaging Wizard

One frequently used method of creating a Repackager project is to repackage a legacy setup. Fundamentally, this involves monitoring the execution of a non-Windows Installer setup and converting changes made by the setup into a Windows Installer file.

Repackager provides the Repackaging Wizard for accomplishing this task. Using this Wizard, you can select the repackaging method (either Snapshot or Installation Monitoring), specify the setup(s) you want to repackage, and run the setup(s). When the Repackaging Wizard has finished its analysis, Repackager automatically creates a Repackager project (.irp) file, which can be modified in Repackager. You can then convert this file to an InstallShield Editor project (.ism) for further editing, or convert it directly to a Windows Installer package (.msi).

For InstallShield Editor or DevStudio 9.x InstallScript installations, you can choose to use the InstallShield Professional Logging Method instead of the Snapshot or Installation Monitoring methods.

Caution • It is highly recommended that you repackage applications on a “clean” system. See Configuring Repackager to Ensure Optimal Installation Capture for more information.
When using the Repackaging Wizard to repackage a legacy setup, you can use any of the following methods:

<table>
<thead>
<tr>
<th>Repackaging Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation Monitoring Method</td>
<td>Repackager monitors system changes as an application is installed, and that data can be converted into a Windows Installer package. Installation Monitoring is the default method.</td>
</tr>
<tr>
<td></td>
<td>See Repackaging Using the Installation Monitoring Method.</td>
</tr>
<tr>
<td><strong>Edition</strong></td>
<td>The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.</td>
</tr>
<tr>
<td>Snapshot Method</td>
<td>Repackager compares a system snapshot before and after an installation, determines the changes that were made, and that data can be converted to a Windows Installer package. This is the default method.</td>
</tr>
<tr>
<td></td>
<td>See Repackaging Using the Snapshot Method.</td>
</tr>
<tr>
<td>InstallShield Professional Logging Method</td>
<td>Repackager reads logged output of InstallShield Editor and DevStudio 9.x InstallScript installations, allowing you to get additional information that would not be captured by standard repackaging.</td>
</tr>
<tr>
<td></td>
<td>See Repackaging Using the InstallShield Professional Logging Method.</td>
</tr>
<tr>
<td>Using InstallScript Scan</td>
<td>You can use the Repackaging Wizard and InstallScript Scan to convert an InstallScript MSI installation to a Basic MSI package with InstallScript support. InstallScript Scan preserves the original components and much of the InstallScript installation logic, architecture, and maintainability of the original installation package.</td>
</tr>
<tr>
<td></td>
<td>See Repackaging an InstallScript MSI Setup to a Basic MSI Setup.</td>
</tr>
</tbody>
</table>
Repackaging Using the Installation Monitoring Method

Edition • The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.

When you choose the Installation Monitoring method of repackaging, Repackager monitors system changes as an application is installed, and then you can convert that data into a Windows Installer package. Installation Monitoring is the default method.

Caution • It is highly recommended that you repackage applications on a “clean” system. See Configuring Repackager to Ensure Optimal Installation Capture for more information.

To repackage an installation using the Installation Monitoring method, perform the following steps:

- Step 1: Selecting the Repackaging Method.
- Step 2: Excluding Processes (Optional)
- Step 3: Collecting Product Information
- Step 4: Adding Additional Setup Programs (Optional)
- Step 5: Set Target Project Information
- Step 6: Set Capture Settings (Optional)
- Step 7: Beginning the Repackaging Process
Step 1: Selecting the Repackaging Method

Edition • The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.

In this step, you launch the Repackaging Wizard and select the Installation Monitoring repackaging method.

Task: To select a repackaging method:

1. From the Repackager interface, launch the Repackaging Wizard by clicking on the link or by selecting Repackaging Wizard from the Tools menu. The Welcome Panel opens.

2. Click Next. The Method Selection Panel opens.
3. Select **Installation Monitoring**.

   **Note** • The InstallShield Professional Logging Method, which should be used to repackage InstallShield Editor and DevStudio 9.x InstallScript installations, is not offered as a choice on the Method Selection panel. See Repackaging Using the InstallShield Professional Logging Method for more information on using that method.


## Step 2: Excluding Processes (Optional)

**Edition** • The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.

During Installation Monitoring, Repackager captures all of the activity of each service or process running on the machine, and then processes this collected data. However, many services running on a machine may have nothing to do with the installation being repackaged.

- **If you want to modify the default excluded processes list**, perform the following steps.
- **If you do not want to modify the default excluded processes list**, continue with Step 3: Collecting Product Information.

**Tip** • If you know that the installation that you are capturing is from a self-extracting .exe file and if you want to use the **Installation Monitoring** method, you should add the name of that .exe file to the excluded processes list.
Task: To exclude processes from Installation Monitoring:

1. On the Method Selection panel, click the Advanced Settings link. The Excluded Processes dialog box opens, listing a default set of processes.

![Excluded Processes dialog box]

2. To add a process to this list, click the New button to add a new blank line to this list, and enter the name of the process that you want to exclude.

3. To delete a process from this list, select the process and click the Delete button.

   Note • The changes you make to the excluded processes list are persisted for future Repackaging sessions. Therefore, once you have entered an appropriate set of processes to exclude for your machine, you can skip this optional step.

4. Click OK to return to the Method Selection Panel.

5. Continue with Step 3: Collecting Product Information.
Step 3: Collecting Product Information

The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.

In this step, you will specify the installation you want to repackage and enter any command-line arguments to be used when the installation is run.

To enter product information:


2. Click the Browse ( ) button next to the Program File field and select the installation program that you are repackageing.

3. In the Command-line Argument(s) field, enter any command-line arguments to be used when the installation is run.

4. In the Product Information area, modify the Product Name, Version, and Company Name, as necessary.

5. If you want to associate websites with this installation, click the More link to open the Additional Product Information dialog box, enter the Product URL and Support URL for the application you are repackageing, and click OK.

6. Continue with Step 4: Adding Additional Setup Programs (Optional).
Step 4: Adding Additional Setup Programs (Optional)

**Edition** • The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.

You can specify additional setup programs to repackage together with this installation. Additional setup programs share the same product name, version number, and company name in the repackaged installation. However, as you locate each additional setup program to repackage, you can specify command-line parameters pertaining only to that setup. You can also specify the order in which the setups are run, should it be necessary.

- **If you want to add additional setup programs**, perform the following steps.
- **If you do not want to add additional setup programs**, continue with Step 5: Set Target Project Information.

**Task:** To add additional setup programs, perform the following steps:

1. On the Collect Product Information Panel, click the **Edit Setup List link**. The **Additional Setup Programs** dialog box opens.

   ![Additional Setup Programs Dialog Box](image)

2. If you want to **add** a setup program, perform the following steps:
   a. Click **New**. The **Setup Information** dialog box opens.

   ![Setup Information Dialog Box](image)

   b. Click the Browse ( ) button next to the **Program File** field and select the setup program that you want to add.
c. In the **Command-line Argument(s)** field, enter any command-line arguments to be used when this setup is run.

d. Click **OK** to return to the **Additional Setup Programs** dialog box.

e. If necessary, click the **Up** and **Down** buttons to change the order in which the setups are run.

3. If you want to **edit** an existing setup program, perform the following steps:

   a. On the Additional Setup Programs dialog box, select the program that you want to edit and click **Edit**. The Setup Information dialog box opens.

   b. Modify the **Program File** and **Command-line Argument(s)** fields.

   c. Click **OK** to return to the Additional Setup Programs dialog box.

4. If you want to **delete** a listed setup program, perform the following steps:

   a. Select the program that you want to delete and click **Delete**. A dialog box opens prompting you to confirm the deletion.

   b. Click **OK** to confirm the deletion and return to the Additional Setup Programs dialog box, where the deleted program is no longer listed.

5. Click **OK** to return to the **Collect Product Information** panel.

6. Continue with **Step 5: Set Target Project Information**.

---

**Step 5: Set Target Project Information**

---

*Edition* • *The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.*

In this step, you identify the location where you want files created by Repackager to be stored. For the Installation Monitoring repackaging method, it is recommended that this location not be located on your clean machine, but rather on the same machine as the Repackager executable (most likely on your administrator machine).
To set target project information and capture settings:

1. On the Collect Product Information Panel, click **Next**. The Set Target Project Information and Capture Settings Panel opens.

   ![Set Target Project Information and Capture Settings Panel](image)

   **Note** • If you specified an InstallShield Editor or DevStudio 9.x InstallScript installation in the **Program File** field of the Collect Product Information Panel, the InstallShield Professional Setup Panel appears instead of the Set Target Project Information and Capture Settings Panel. See *Repackaging Using the InstallShield Professional Logging Method*.

2. Click the Browse ( ) button next to the **Project path to store files** field and select the directory where you want the Repackaging Wizard to place its output, including the Repackager project file (.irp), the Repackaging Wizard output files, and source files.

   You can also enter the name of a new folder in the **Project path to store files** field, and you will be prompted to create it when you exit this panel.

3. Continue with step 6: **Set Capture Settings (Optional)**.
Step 6: Set Capture Settings (Optional)

_Edition_ • The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.

From the _Set Target Project Information_ and _Capture Settings Panel_, you can specify the following capture types for the repackaging session:

- Files and deleted files
- .ini files and .ini files with non-.ini extensions
- Shortcuts
- Registry data and deleted registry data

Options set in this dialog box apply to the current and subsequent repackaging sessions.

- _If you want to set capture settings_, perform the following steps.
- _If you do not want to set capture settings_, continue with Step 7: Beginning the Repackaging Process.

**Task:** _To set capture settings:_

1. On the _Set Target Project Information and Capture Settings_ panel, click _Edit_. The _Analysis Options_ dialog box opens.

![Analysis Options dialog box](image)

_**Note**_ • Options set in this dialog box apply to the current and subsequent repackaging sessions.
2. Select the capture types that you want to use for this repackaging session:

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Files</td>
<td>Capture file names during repackaging.</td>
</tr>
<tr>
<td>Deleted files</td>
<td>Capture deleted file names during repackaging.</td>
</tr>
<tr>
<td>Registry data</td>
<td>Capture registry data during repackaging.</td>
</tr>
<tr>
<td>Deleted registry data</td>
<td>Capture deleted registry data during repackaging.</td>
</tr>
<tr>
<td>INI files</td>
<td>Capture .ini files during repackaging.</td>
</tr>
<tr>
<td>Non-ini extensions</td>
<td>Capture .ini files with non-.ini extensions during repackaging.</td>
</tr>
<tr>
<td>Shortcuts</td>
<td>Capture shortcuts during repackaging.</td>
</tr>
</tbody>
</table>

*Note: If you select this option, deleted files will be displayed on the Deleted Files View of the Repackager interface.*

*Note: If you select this option, deleted registry entries will be displayed on the Deleted Registry Entries View of the Repackager interface.*

3. Click **OK** to return to the **Set Target Project Information and Capture Settings** panel.

4. Continue with **Step 7: Beginning the Repackaging Process**.
Step 7: Beginning the Repackaging Process

Edition • The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.

In this step you will begin the repackaging process.

Task: To begin the repackaging process:

1. To begin the repackaging process, click **Start** on the Set Target Project Information and Capture Settings Panel. The Repackaging Panel opens and the Repackaging Wizard captures the initial system status. Then, the selected setup program will be launched.

2. Follow the prompts until the installation has completed. When the installation is complete, you are prompted to make any additional changes to the system (such as deleting files and shortcuts) that you want to be recorded in this repackaged installation.

3. When you are ready to complete the monitoring process, click **Done**. You are then prompted to click **Next** to analyze the monitoring data and complete the repackaging process.
4. When you are ready to complete the repackaging process, click Next. The Repackaging Wizard then analyzes the system and setup data that it collected.

Following repackaging, the Summary Panel is displayed, providing confirmation that the repackaging was successful.

5. Click Finish. Repackager launches and opens the Repackager project file (*.irp) that you just created.

6. Continue with the instructions in Working With Repackager Projects.
Repackaging Using the Snapshot Method

When using the **Snapshot** method of repackaging, the Repackaging Wizard takes a reference snapshot of a system as a baseline configuration, performs the installation, and then takes a second snapshot.

The difference between the two snapshots is stored in a directory you specify, including the Repackager project file (.irp), the Repackaging Wizard output files, and the source files. The Repackager project file can then be converted into a Windows Installer package (.msi).

⚠️ **Caution** • It is highly recommended that you repackage applications on a “clean” system. See [Configuring Repackager to Ensure Optimal Installation Capture](#) for more information.

### Types of Snapshot Repackaging

There are two types of Snapshot repackaging:

**Single Step**

When Repackaging in a single step:

- You specify at least one setup program to repackage.
- Repackager first takes an initial system snapshot.
- Repackager then runs the setup program(s) you selected.
- Then Repackager takes a second snapshot to create the script file that can be converted into a Windows Installer package.

You also have the option of requiring the Repackager to prompt you before running the setup program(s), allowing you the opportunity to make changes to your system that you want included in the final package.

See [Performing Single Step Snapshot Repackaging](#).

**Multiple Step**

When repackaging in multiple steps:

- You run the Repackager to obtain an initial system snapshot, after which the Repackager exits.
- You can then perform any modifications to the system, such as changing configurations, running installations, and so forth.
- After making the necessary modifications, you would then run the Repackager again to analyze system status changes.
- Repackager compares the final snapshot to the initial snapshot to determine the system changes that were made, and then records that information in a script file.

See [Performing Multiple Step Snapshot Repackaging](#).
Performing Multiple Step Snapshot Repackaging

To repackage an installation using the Multiple Step Snapshot method, perform the following steps:

- Step 1: Selecting the Repackaging Method.
- Step 2: Initial Analysis
- Step 3: Install Setup and Make Manual System Changes
- Step 4: Entering Product Information
- Step 5: Set Target Project Information
- Step 6: Set Capture Settings (Optional)
- Step 7: Beginning the Repackaging Process

Step 1: Selecting the Repackaging Method

In this step, you launch the Repackaging Wizard and select the Snapshot repackaging method.

Task: To select a repackaging method:

1. From the Repackager interface, launch the Repackaging Wizard by clicking on the link or by selecting Repackaging Wizard from the Tools menu. The Welcome Panel opens.

2. Click Next. The Method Selection Panel opens.
3. Select **Snapshot** and click Next. The Snapshot Method panel opens.

4. On the Snapshot Method panel, select **Multiple Steps**. The **Analyze the initial system status** option is enabled.

5. Select the **Analyze the initial system status** option.

6. Continue with **Step 2: Initial Analysis**.
Step 2: Initial Analysis

In this step, the Repackaging Wizard takes an initial snapshot of your system.

Task: To perform initial analysis:

1. On the Snapshot Method panel, click Next. The Repackaging Panel of the Repackaging Wizard opens, displaying the progress of the initial system status capture.

When Repackager finishes capturing the initial system status, the Summary panel opens, prompting you to install the application you are repackaging.

2. Click Finish to close the Repackaging Wizard.

Step 3: Install Setup and Make Manual System Changes

In this step, you will manually launch the installation of the application you are repackaging, and then you will make any manual changes to the system that you want captured in the Windows Installer package.

Task: To install setup and make manual system changes:

1. Launch the installation program of the application you are repackaging.
2. Follow the prompts until the installation has completed.
3. When the installation is complete, make any additional changes to the system (such as deleting files and shortcuts) that you want to be recorded in this repackaged installation.
5. Click Next. The Method Selection Panel opens.
6. Select Snapshot and click Next. The Snapshot Method Panel opens with Multiple Steps already selected, and the Analyze system status changes option now enabled and selected.

7. Continue with Step 4: Entering Product Information.
Step 4: Entering Product Information

In this step, you will enter product information for the application that you just installed.

Task: To enter product information:

1. On the Snapshot Method Panel, click Next. The Collect Product Information Panel opens. Because you are now performing the second step of a multiple-step Snapshot, the Setup Programs area is disabled (because you have already installed the application you are repackaging).

2. In the Product Information area, modify the Product Name, Version, and Company Name, as necessary.

3. If you want to associate websites with this installation package, perform the following steps:

   b. Enter the Product URL and Support URL for the application you are repackaging.

   c. Click OK.

4. Continue with Step 5: Set Target Project Information.
Step 5: Set Target Project Information

In this step, you identify the location where you want files created by Repackager to be stored.

Task: To set target project information and capture settings:


2. Click the Browse ( ) button next to the Project path to store files field and select the directory where you want the Repackaging Wizard to place its output, including the Repackager project file (.irp), the Repackaging Wizard output files, and source files.

   You can also enter the name of a new folder in the Project path to store files field, and you will be prompted to create it when you exit this panel.

3. Continue with Step 6: Set Capture Settings (Optional).

Step 6: Set Capture Settings (Optional)

From the Set Target Project Information and Capture Settings Panel, you can specify capture types for the repackaging session such as files, .ini files, shortcuts, and Registry data. You can also restrict directory analysis to specific directories, which can significantly improve repackaging performance.

- If you want to modify the default capture settings, perform the following steps.
- If you do not want to modify the default capture settings, click Next and continue with Step 7: Beginning the Repackaging Process.
Task: To modify capture settings:


   ![Analysis Options dialog box]

   **Note** • Options set in this dialog box apply to the current and subsequent repackaging sessions.

2. Select the capture types that you want to use for this repackaging session:
   - Files
   - Deleted files
     **Note** • If you select this option, deleted files will be displayed on the Deleted Files View of the Repackager interface.
   - INI files
   - (INI files with) Non-.ini extensions
   - Shortcuts
   - Registry data
   - Deleted registry data
     **Note** • If you select this option, deleted registry entries will be displayed on the Deleted Registry Entries View of the Repackager interface.
3. If you want to restrict directory analysis to specific directories, first select the C:\ in the **Restrict directory analysis to the following** list and click **Delete**. You will be prompted to confirm the deletion.

4. Next, to indicate the specific directories, click **New**. The **Choose Directory** dialog box opens.

5. Select a directory to include and click **OK**. The selected directory is now listed on the **Analysis Options** dialog box. Repeat this process to add additional directories.

6. If you want to modify an existing restriction, or delete a restriction, select the listed directory and click **Edit** or **Delete**.

7. Click **OK** to return to the **Set Target Project Information and Capture Settings Panel**.

8. Continue with **Step 7: Beginning the Repackaging Process**.
Step 7: Beginning the Repackaging Process

In this step you will begin the repackaging process.

Task: To begin the repackaging process:

1. To begin the repackaging process, click Start on the Set Target Project Information and Capture Settings Panel. The Repackaging Panel opens and the Repackaging Wizard captures the system state changes.

When the Repackaging Wizard has finished analyzing the system state changes and creating the Repackager project, the Summary Panel opens, providing confirmation that the repackaging was successful and listing the location of your new Repackager project.
2. Click **Finish**. Repackager launches and opens the Repackager project file (* .irp) that you just created.

3. Continue with the instructions in **Working With Repackager Projects**.

### Performing Single Step Snapshot Repackaging

To repackage an installation using the **Single Step Snapshot** method, perform the following steps:

- **Step 1: Selecting the Repackaging Method.**
- **Step 2: Collecting Product Information**
- **Step 3: Set Target Project Information**
- **Step 4: Set Capture Settings (Optional)**
- **Step 5: Beginning the Repackaging Process**
Step 1: Selecting the Repackaging Method

In this step, you launch the Repackaging Wizard and select the **Snapshot** repackaging method.

**Task:** To select a repackaging method:

1. From the Repackager interface, launch the **Repackaging Wizard** by clicking on the link or by selecting **Repackaging Wizard** from the **Tools** menu. The Welcome Panel opens.

2. Click **Next**. The Method Selection Panel opens.
Note • The InstallShield Professional Logging Method, which should be used to repackage InstallShield Editor and DevStudio 9.x InstallScript setups, is not offered as a choice on the Method Selection panel. See Repackaging Using the InstallShield Professional Logging Method for more information on using that method.

3. Select **Snapshot** and click **Next**. The **Snapshot Method** panel opens.

4. On the Snapshot Method panel, select **Single Step**.

5. If you want to be prompted before the selected setup program is launched, select the **Prompt before running the setup program(s)** option. If you do not select this option, the setup program will automatically be launched as soon as the Repackaging Wizard has finished analyzing the system status.

6. Continue with **Step 2: Collecting Product Information**.
Step 2: Collecting Product Information

In this step, you will specify the installation you want to repackage and enter any command-line arguments to be used when the installation is run.

**Task:** To enter product information:

1. On the Snapshot Method panel, click **Next**. The Collect Product Information Panel opens with the **Setup Programs** and **Product Information** areas enabled.

2. Click the Browse ( ) button next to the **Program File** field and select the installation program that you are repackaging.

3. In the **Command-line Argument(s)** field, enter any command-line arguments to be used when the installation is run.

4. In the **Product Information** area, modify the **Product Name**, **Version**, and **Company Name**, as necessary.

5. If you want to associate websites with this installation package, perform the following steps:
   a. Click the **More** link. The **Additional Product Information** dialog box opens.

   b. Enter the **Product URL** and **Support URL** for the application you are repackaging.
c. Click OK.

6. Continue with Step 3: Set Target Project Information.

Step 3: Set Target Project Information

In this step, you identify the location where you want files created by Repackager to be stored.

Task: To set target project information:


2. Click the Browse ( ) button next to the Project path to store files field and select the directory where you want the Repackaging Wizard to place its output, including the Repackager project file (.irp), the Repackaging Wizard output files, and source files.

   You can also enter the name of a new folder in the Project path to store files field, and you will be prompted to create it when you exit this panel.

3. Continue with Step 4: Set Capture Settings (Optional).
Step 4: Set Capture Settings (Optional)

From the Set Target Project Information and Capture Settings Panel, you can specify capture types for the repackaging session such as files, .ini files, shortcuts, and Registry data. You can also restrict directory analysis to specific directories, which can significantly improve repackaging performance.

- If you want to modify the default capture settings, perform the following steps.
- If you do not want to modify the default capture settings, click Next and continue with Step 7: Beginning the Repackaging Process.

**Task:** To modify capture settings:


   ![Analysis Options Dialog Box]

   - Options set in this dialog box apply to the current and subsequent repackaging sessions.

2. Select the capture types that you want to use for this repackaging session:
   - Files
   - Deleted files
     
     **Note** • If you select this option, deleted files will be displayed on the Deleted Files View of the Repackager interface.
   - INI files
   - (INI files with) Non-.ini extensions
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Repackaging Legacy Installations Using the Repackaging Wizard

- Shortcuts
- Registry data
- Deleted registry data

**Note** - If you select this option, deleted registry entries will be displayed on the **Deleted Registry Entries View** of the Repackager interface.

3. If you want to restrict directory analysis to specific directories, first select the c:\ in the **Restrict directory analysis to the following** list and click **Delete**. You will be prompted to confirm the deletion.

4. Next, to indicate the specific directories, click **New**. The **Choose Directory** dialog box opens.

5. Select a directory to include and click **OK**. The selected directory is now listed on the **Analysis Options** dialog box. Repeat this process to add additional directories.

6. If you want to modify an existing restriction, or delete a restriction, select the listed directory and click **Edit** or **Delete**.

7. Click **OK** to return to the **Set Target Project Information and Capture Settings Panel**.

Step 5: Beginning the Repackaging Process

In this step you will begin the repackaging process.

Task: To begin the repackaging process:

1. To begin the repackaging process, click Start on the Set Target Project Information and Capture Settings Panel. The Repackaging Panel opens and the Repackaging Wizard captures the initial system status.

![Repackaging Panel Image]

Depending upon whether you chose the Prompt before running the setup program(s) option on the Snapshot Method Panel, either the installation that you selected will start or you will be prompted to start it.

![Repackager Image]

2. Install the application by following the prompts until the installation has completed.

3. When the installation is complete, you are prompted to make any additional changes to the system (such as deleting files and shortcuts) that you want to be recorded in this repackaged installation.
4. When you are ready to complete the repackaging process, click **Next**. The Repackaging Wizard then analyzes the system and setup data that it collected.

Following repackaging, the **Summary Panel** is displayed, providing confirmation that the repackaging was successful and listing the location of the Repackager project that was just created.

5. Click **Finish**. Repackager launches and opens the Repackager project file (* .irp) that you just created.

6. Continue with the instructions in **Working With Repackager Projects**.
Repackaging Using the InstallShield Professional Logging Method

If you are repackaging an InstallShield Editor or DevStudio 9.x InstallScript installation, you can use the InstallShield Professional Logging Method to read logged output of those setups to obtain additional information that would not be captured by the Installation Monitoring or Snapshot methods: Path Variables and the Feature Tree.

See InstallShield Professional Logging Method for more information.

Using the InstallShield Professional Logging Method

To repackage an InstallShield Editor or DevStudio 9.x InstallScript installation using the InstallShield Professional Logging Method, perform the following steps:

Task: To repackage using the InstallShield Professional Logging Method:

1. Launch the Repackaging Wizard from Repackager. The Welcome Panel opens.
2. Click **Next**. The Method Selection Panel opens.

![Method Selection Panel](image)

3. Select the **Installation Monitoring** method.

The **InstallShield Professional Logging Method** is not offered as a choice on this panel, but when you select an InstallShield Editor or DevStudio 9.x InstallScript installation on the **Collect Product Information Panel** (the next panel in the Repackaging Wizard), Repackager will automatically detect the InstallScript installation and will display the **InstallShield Professional Setup Panel**. On this panel you can choose to use the **InstallShield Professional Logging Method** instead of the method you chose on the Method Selection Panel.

**Caution** • When you are attempting to repackage a setup using the InstallShield Professional Logging Method, you are permitted to select either **Installation Monitoring** or **Snapshot** on the Method Selection Panel, but it is recommended that you select **Installation Monitoring**.

If you select the **Snapshot** method, an additional panel opens, entitled **Snapshot Method**. On this panel, if you select **Multiple Steps** instead of **Single Step**, Repackager will not recognize the setup as an InstallShield Editor or DevStudio 9.x InstallScript installation and the **InstallShield Professional Setup Panel** will not open. You can
avoid this extra and possibly troublesome step by selecting **Installation Monitoring** on the Method Selection Panel.

4. On the **Method Selection Panel**, click **Next**. The **Collect Product Information Panel** opens.

![Collect Product Information Panel]

**Caution** • Do not use the **Edit Setup List** link to add an additional setup program to this project. If you do, Repackager will not recognize the specified installation as an InstallShield Editor or DevStudio 9.x InstallScript installation and the **InstallShield Professional Setup Panel** will not open.

5. Click the Browse ( ) button next to the **Program File** field and select the InstallShield Editor or DevStudio 9.x InstallScript installation that you are repackaging.

6. In the **Command-line Argument(s)** field, enter any command-line arguments to be used when the installation is run.

7. In the **Product Information** area, modify the **Product Name**, **Version**, and **Company Name**, as necessary.

8. If you want to associate websites with this installation package, perform the following steps:
   a. Click the **More** link. The **Additional Product Information** dialog box opens.
   b. Enter the **Product URL** and **Support URL** for the application you are repackaging.
   c. Click **OK**.
9. Click **Next**. Because you specified an InstallShield Editor or DevStudio 9.x InstallScript installation in the **Program File** field, the InstallShield Professional Setup Panel opens.

10. Select the **Use InstallShield Professional logging instead of repackaging** option.

11. Click **Next**. The **Set Target Project Information and Capture Settings Panel** opens.

12. Click the Browse ( ) button next to the **Project path to store files** field and select the directory where you want the Repackaging Wizard to place its output, including the Repackager project file (.irp), the Repackaging Wizard output files, and source files.

You can also enter the name of a new folder in the **Project path to store files** field, and you will be prompted to create it when you exit this panel.

13. To begin the repackaging process, click **Start** on the Set Target Project Information and Capture Settings Panel. The selected InstallShield Editor or DevStudio 9.x InstallScript installation is launched.

14. Follow the prompts until the installation has completed.
Repackager then launches and opens the Repackager project file (*.irp) that you just created.

15. Continue with the instructions in Working With Repackager Projects.

Repackaging an InstallScript MSI Setup to a Basic MSI Setup

InstallScript MSI installations use a Windows Installer database for storage of all file/registry information, but the actual user interface, and much of the installation logic is driven by the InstallScript engine via a setup.exe file. This type of installation architecture can cause difficulties during deployment, such as:

- inability to customize or transform the application
- inability to perform conflict detection
- inability to suppress the user interface
- difficulty patching or upgrading the application

Also, if an InstallScript MSI installation is repackaged using traditional methods (OS Snapshot or Installation Monitoring), significant platform-specific or custom installation, maintenance, and uninstallation logic, and user interface information is lost because those methods only record the installation activities for the specific platform used during repackaging.

Therefore, it is recommended that you use InstallScript Scan to convert an InstallScript MSI installation to a Basic MSI package with InstallScript support. InstallScript Scan preserves the original components and much of the InstallScript installation logic, architecture, and maintainability of the original installation package.

**Note** - If you want to convert an InstallScript MSI package to a Basic MSI package that preserves the InstallScript installation logic, and you are using the Snapshot method, you must select Single Step rather than Multiple Steps. If you select Multiple Steps, the InstallScript installation logic will not be preserved.

**Task:** To convert an InstallScript MSI Setup to a Basic MSI Setup with InstallScript support:

1. Launch the Repackaging Wizard from Repackager. The Welcome Panel opens.
2. Click Next. The Method Selection Panel opens.
4. Click Next. If you selected Snapshot on the Method Selection Panel, the Snapshot Method Panel appears. (If you selected Installation Monitoring, skip to Step 6.)
Caution • Because you are converting an InstallScript MSI package to a Basic MSI package with InstallScript support, you must select the Single Step Snapshot method (or use the Installation Monitoring method). If you select Multiple Step Snapshot, the InstallScript installation logic will not be preserved.

6. On the Collect Product Information Panel, select the InstallScript MSI setup file and enter other product information.

Caution • While it is possible to click the Edit Setup List button and select additional setups, because you are converting an InstallScript MSI package, do not select additional setups.

7. Click Next. Repackager will automatically determine if this is an InstallScript-based setup. If it is an InstallScript-based setup, the InstallScript MSI Identified Panel opens, informing you that the Repackaging Wizard has identified this setup as being an InstallScript MSI setup and prompting you to use InstallScript Scan to convert this setup.

8. Select Yes and click Next. The InstallScript MSI Conversion Output Panel opens.

9. In the Project Path to store files field, specify the location where you want the Repackaging Wizard to store files created during InstallScript Scan Analysis and where it will save the converted MSI package.

Note • To specify capture types for the repackaging session, click the Edit button to access the Analysis Options dialog box.

10. Click Next. The Repackaging Panel appears, displaying the progress of the repackaging operation.

11. Following repackaging, the Summary Panel is displayed, providing confirmation that the repackaging was successful.

12. Click Finish to launch the Repackager to edit and build your project. See Working With Repackager Projects.

Running the Repackaging Wizard from the Command Line

To run the Repackaging Wizard from the command line, perform the following steps.

Task: To run the Repackaging Wizard from the command line:

1. Open a command-line prompt.

2. Type Repack.exe followed by any command-line options you want to pass. See Repackaging Wizard Command-Line Options.

3. Press Enter.
An example of a typical command line is as follows:

```
Repack.exe -app Setup.exe -o C:\MyRepackagedApps\Output
   -pp SomeApp -cs Custom -cf MyOptions.ini -sb
```

In the above example, the following options are used:

**Table 7-8 • Repackager Command-Line Options used in Example**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-app</td>
<td>Specifies the name of the setup.</td>
</tr>
<tr>
<td>-o</td>
<td>Specifies the location of the output directory</td>
</tr>
<tr>
<td>-pp</td>
<td>Specifies the name of the product (and the name of the Repackager output file).</td>
</tr>
<tr>
<td>-cs</td>
<td>Specifies the name of the custom analysis options file to use.</td>
</tr>
<tr>
<td>-cf</td>
<td>Name of the analysis options file to use.</td>
</tr>
<tr>
<td>-sb</td>
<td>Allows you to run Repackager silently, with no user interaction.</td>
</tr>
</tbody>
</table>

**Repackaging a Windows Installer (.msi) Package**

While it is not recommended that you repackage a Windows Installer (.msi) package, it sometimes may be necessary to repackage a Windows Installer package in order to convert it to a virtual package (perhaps due to the use of custom actions or other features that are not supported in application virtualization).

To repackage a Windows Installer (.msi) package, perform the following steps:

**Task:** *To repackage a Windows Installer package:*

1. From the Repackager interface, launch the Repackaging Wizard by clicking on the link or by selecting Repackaging Wizard from the Tools menu. The Welcome Panel opens.

2. Click Next. The Method Selection Panel opens.

**Note** • The **Installation Monitoring** method is recommended, but you may also choose the **Snapshot** method when repackaging a Windows Installer package. The **Installation Monitoring** method was used in the instructions that follow. For instructions on using the **Snapshot** method, see Repackaging Using the **Snapshot** Method

**Note** • The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.

4. Click the Browse ( ) button next to the **Program File** field to open the Choose Setup Program File dialog box.
5. From the **Files of type** list, select **All Files (*.*)**. All files in the selected directory are listed.

6. Click **Open** and select the Windows Installer package (.msi) that you are repackaging. A message appears warning you that MSI setups should not typically be repackaged.

7. Click **Yes** to close the message. Several fields in the Collection Product Information panel have been populated with the commands necessary to repackage a Windows Installer package.
The following information was filled in:

<table>
<thead>
<tr>
<th>Field</th>
<th>Entry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program File</td>
<td>C:\WINDOWS\system32\msiexec.exe</td>
</tr>
<tr>
<td>Command line Argument(s)</td>
<td>/i &quot;C:\DIRECTORYPATH\PACKAGENAME.msi&quot;</td>
</tr>
</tbody>
</table>

**Caution** • Do not edit the entries in the Program File or Command line Argument(s) fields.

8. In the **Product Information** area, make entries in the **Product Name, Version, and Company Name** fields.

9. Click **Next**. The **Set Target Project Information and Capture Settings Panel** opens.

10. Click the Browse ( ) button next to the **Project path to store files** field and select the directory where you want the Repackaging Wizard to place its output, including the Repackager project file (.irp), the Repackaging Wizard output files, and source files.

You can also enter the name of a new folder in the **Project path to store files** field, and you will be prompted to create it when you exit this panel.

11. To begin the repackaging process, click **Start** on the Set Target Project Information and Capture Settings Panel. The **Repackaging Panel** opens and the Repackaging Wizard captures the initial system status. Then, the selected setup program will be launched.

12. Follow the prompts until the installation has completed. When the installation is complete, you are prompted to make any additional changes to the system (such as deleting files and shortcuts) that you want to be recorded in this repackaged installation.
13. When you are ready to complete the repackaging process, click **Next**. The Repackaging Wizard then analyzes the system and setup data that it collected.

Following repackaging, the **Summary Panel** is displayed, providing confirmation that the repackaging was successful.

14. Click **Finish**. Repackager launches and opens the Repackager project file (*.irp) that you just created.

15. Continue with the instructions in **Working With Repackager Projects**.
Documenting Repackaging Steps Using the Microsoft Step Recorder Tool

You can use the Microsoft Steps Recorder documentation tool with the Repackaging Wizard to automatically record the step-by-step actions that occur during repackaging. This information, which is saved in a web archive (.mht) file, includes a text description of where you clicked on each screen, along with a screen capture for each click.

To enable this option, select the **Run Microsoft Step Recorder to document installation steps so they can be reviewed later** option on the **Set Target Project Information and Capture Settings** panel of the Repackaging Wizard.

**Task:** **To use the Microsoft Steps Recorder during repackaging:**

1. Launch the Repackaging Wizard.

2. On the **Method Selection** panel, select the desired method, as described in **Installation Monitoring Method** and **Snapshot Method**.

3. Proceed with repackaging, per the selected method, as described in the following help topics:
   - Repackaging Using the Installation Monitoring Method
   - Repackaging Using the Snapshot Method

4. On the **Set Target Project Information and Capture Settings** panel, select the **Run Microsoft Step Recorder to document installation steps so they can be reviewed later** option.

5. Click **Start** to begin the repackaging process. When the installer is launched, the **Steps Recorder** dialog box opens and recording automatically begins.

The **Steps Recorder** dialog box includes the following controls:

- **Pause Record**—Click to pause the recording. You would use this if you wanted to pause the repackaging process and use another application on your computer. If you do not pause the recording, all actions you take on the machine, whether or not they pertain to repackaging, will be recorded.

- **Stop Record**—Click to stop the recording.

- **Add Comment**—Click to pause the recording and open the **Highlight Step and Comment** dialog box where you can enter a comment. This comment will appear in the generated output file.
6. Click through the installer until it is completed.

7. Complete the panels on the Repackaging Wizard, per the selected method.

8. When repackaging is complete, open the Repackaged Output folder and locate the following web archive (.mht) file:

   InstallerName_Recording_YYYYMMDD_TIME.mht

   For example:

   QuickTime_Recording_20150409_1015.mht

9. Double-click the file to open it. The file opens in a browser window.

10. In the Steps section, scroll down to view all of the steps that you performed during repackaging along with screen captures of each step.
Tip • If you want to view all of the screens as a slide show instead of scrolling through them, click **Review the recorded steps as a slide show**.
If you entered any comments, they are listed in the file along with a screen capture of the **Highlight Step and Comment** dialog box.

11. Review the information in the **Additional Details** area, which contains a text description of the steps that were taken, along with information that is internal to the repackaged application.
Viewing the Recorded Archive File from Application Manager

When you build a Windows Installer package using the Repackager project that was created during repackaging, this recorded web archive file will be copied to the Windows Installer package output folder.

Then, when you import this Windows Installer package into the Application Catalog, the recorded web archive file (or files) will also be imported.

To view a recorded web archive file in Application Manager, perform the following steps:

**Task:**  
To view a recorded web archive file in Application Manager:

1. Open Application Manager.
2. Locate the Windows Installer package and expand its package node.
3. Select the **Extended Attributes** subnode. The **Extended Attributes View** opens.
4. Next to **Installation Instructions**, click the name of the listed ZIP file. The ZIP file will open and display a list of the .mht files it contains.

5. Double-click on the .mht file that you want to view.
Repackaging Wizard Reference

This section describes each of the dialog boxes and Wizard panels that you might encounter when using the Repackaging Wizard. The help topics in the Repackager Reference are the same detailed documentation that is displayed when you press the F1 key or click the Help button while working in a dialog box.

Reference information is organized as follows:

Table 7-9 • Organization of Repackager Reference Section

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repackaging Wizard</td>
<td>This section provides a panel-by-panel description of the Repackaging Wizard.</td>
</tr>
<tr>
<td>Additional Repackaging Wizard Dialog Boxes</td>
<td>This section describes the dialog boxes that can be accessed from the Repackaging Wizard.</td>
</tr>
<tr>
<td>Repackaging Wizard Command-Line Options</td>
<td>This section lists the command-line options that are supported by the Repackaging Wizard.</td>
</tr>
<tr>
<td>Reboot Handling in the Repackaging Wizard</td>
<td>This section describes how the Snapshot Method and Installation Monitoring Method handle required reboots during repackaging.</td>
</tr>
</tbody>
</table>

Repackaging Wizard

Repackager provides the Repackaging Wizard to convert a legacy setup into a Repackager project. Using this Wizard, you can select the repackaging method (either Snapshot or Installation Monitoring), specify the setup(s) you want to repackage, and run the setup(s). When the Repackaging Wizard has finished its analysis, Repackager automatically creates a Repackager project (.irp) file, which can be modified in Repackager. You can then convert this file to an InstallShield Editor project (.ism) for further editing, or convert it directly to a Windows Installer package (.msi).

The Repackaging Wizard includes the following panels:

- Welcome Panel
- Method Selection Panel
- Snapshot Method Panel
- Collect Product Information Panel
- InstallScript MSI Identified Panel
- InstallShield Professional Setup Panel
- Set Target Project Information and Capture Settings Panel
- InstallScript MSI Conversion Output Panel
- Repackaging Panel
Welcome Panel

The Welcome panel appears when you first launch the Repackaging Wizard, providing some introductory information about the use of the Wizard, including that it is for use with traditional (non-Windows Installer-based) installations.

![Repackaging Wizard Welcome Panel](image)

Figure 7-2: Repackaging Wizard Welcome Panel
Method Selection Panel

From the Method Selection panel, select the method(s) you want to use for repackaging.

![Repackaging Wizard Method Selection Panel](image)

**Figure 7-3:** Repackaging Wizard Method Selection Panel

The available choices include:

**Table 7-10 • Method Selection Panel Options**

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Snapshot</td>
<td>The Snapshot method involves taking system snapshots before and after an installation, and then creating the Windows Installer package from the difference between them. Any configurations you make between snapshots is also included in the generated Windows Installer package.</td>
</tr>
</tbody>
</table>
Using the InstallShield Professional Logging Method

The InstallShield Professional Logging Method, which should be used to repack InstallShield Editor and DevStudio 9.x InstallScript installations, is not offered as a choice on the Method Selection panel.

However, if you specify an InstallShield Editor or DevStudio 9.x InstallScript installation on the Collect Product Information panel (the next panel in the Repackaging Wizard), Repackager will automatically detect the InstallScript installation and will display the InstallShield Professional Setup panel. On this panel, you can choose to use the InstallShield Professional Logging Method instead of the Installation Monitoring or Snapshot methods.

It does not matter which option you select on the Method Selection panel, but if you select the Snapshot method, you must select Single Step on the Snapshot Method panel (which appears next). If you instead select Multiple Steps, Repackager will not recognize the setup as an InstallShield Editor or DevStudio 9.x InstallScript installation and the InstallShield Professional Setup panel will not appear.

Table 7-10 • Method Selection Panel Options

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation Monitoring</td>
<td>Installation Monitoring watches all activities generated by an installation, and then determines the files, .ini files, registry entries and shortcuts that should be included in the generated Windows Installer package. Installation Monitoring is significantly faster than the Snapshot repackaging method. If there are services running on the machine that have nothing to do with the installation being repackaged, click the Advanced Settings link to open the Excluded Processes Dialog Box, where you can choose to exclude those processes.</td>
</tr>
<tr>
<td><strong>Edition</strong> • The Installation Monitoring Method is included with AdminStudio Standard, Professional, and Enterprise Editions.</td>
<td></td>
</tr>
<tr>
<td><strong>Tip</strong> • If you know that the installation that you are capturing is from a self-extracting .exe file and if you want to use the Installation Monitoring method, you should click Advanced Settings and add the name of that .exe file to the excluded processes list.</td>
<td></td>
</tr>
</tbody>
</table>
**System Changes Captured by Repackager**

Regardless of the repackaging method used, Repackager captures system changes made to the following:

- Application Paths
- Environment Variables
- Files
- INI Files
- NT Services
- ODBC Data Sources
- ODBC Drivers
- Printer Drivers
- Registry Entries
- Shortcuts

If you are using the InstallShield Professional Logging Method to repackage an InstallShield Editor or DevStudio 9.x InstallScript installation, the following additional information is also collected:

- Path Variables
- Feature/Component Tree

**Snapshot Method Panel**

The Snapshot Method Panel, which is only displayed if you use the snapshot technology, allows you to specify the way in which you perform repackaging.

![Figure 7-4: Repackaging Wizard Snapshot Method Panel](image-url)

Figure 7-4: Repackaging Wizard Snapshot Method Panel
On the Snapshot Method Panel, you have the following two options:

**Table 7-11 • Snapshot Method Panel Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Step</td>
<td>Repackaging in a single step requires you specify at least one setup program to repackage. The Repackager first takes an initial system snapshot, then runs the setup program(s) you specify, and then takes a second snapshot to create the script file that can be converted into a Windows Installer package. You also have the option of requiring the Repackager to prompt you before running the setup program(s), allowing you the opportunity to make changes to your system that you want included in the final package. Note: If you are repackaging an InstallShield Editor or DevStudio 9.x InstallScript installation and want to use the InstallShield Professional Logging Method, select <em>Single Step</em>.</td>
</tr>
<tr>
<td>Multiple Steps</td>
<td>Repackaging in multiple steps allows you to run the Repackager to obtain an initial system snapshot, after which the Repackager exits. You can then perform any modifications to the system, such as changing configurations, running installations, and so forth. After making the necessary modifications, run the Repackager again to analyze system status changes. The difference between the second Repackager execution and the first results in the script file that ultimately can be converted into a Windows Installer package.</td>
</tr>
</tbody>
</table>

The single step method is very straightforward if you are repackaging applications and not performing many system changes. The multiple step method allows greater flexibility because a setup is not required. This allows you to capture system configurations within the Repackager output, and ultimately within a Windows Installer package. For example, you could modify the screen color depth and create an MSI package for just that configuration.

If Single Step is selected, the Collect Product Information Panel is displayed when you click Next. If Multiple Steps is selected and you are performing the initial snapshot, the Collect Product Information panel is displayed, but the Setup Programs area is disabled. If you are performing a system status change analysis, the Repackaging Panel appears when you click Next.
Collect Product Information Panel

The **Collect Product Information** panel gathers information necessary for repackaging the installation(s).

![Image of Collect Product Information Panel](image)

**Figure 7-5:** Repackaging Wizard Collect Product Information Panel

The information on the Collect Product Information Panel is divided into two sections: **Setup Programs** and **Product Information**.

### Setup Programs Area

The Setup Programs area contains information about the setup you are repackaging. Repackager uses this information to launch the setup correctly following pre-analysis. The information collected includes:

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Program File</strong></td>
<td>The name and location of the setup executable. Click the Browse button to locate this file. This is a required field.</td>
</tr>
<tr>
<td><strong>Command-Line Argument(s)</strong></td>
<td>Any command-line arguments to be used when the setup is run.</td>
</tr>
</tbody>
</table>

Table 7-12 • Setup Programs Options
Chapter 7  Repackaging Legacy Installations Using the Repackaging Wizard
Repackaging Wizard Reference

Table 7-13 • Product Information Options (cont.)

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Edit Setup List</td>
<td>Click to display the Additional Setup Programs dialog box, from which you can enter additional installations to repackage together with this installation. Additional setups share the same product name, version number, and company name in the repackaged installation. However, as you locate each additional setup to repackage, you can specify command-line parameters pertaining only to that setup. You can also specify the order in which the installations are run, should it be necessary.</td>
</tr>
</tbody>
</table>

**Caution** • If you are repackaging an InstallShield Editor or DevStudio 9.x InstallScript installation and want to use the InstallShield Professional Logging Method, specify only one Program File. If you specify multiple setup program files, the InstallShield Professional Setup Panel will not appear, and the Repackaging method that you chose on the Method Selection Panel will be used instead.

Product Information Area

In the Product Information area, you identify the repackaged installation's Product Name, Version Number, and Company Name.

Table 7-13 • Product Information Options

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Name</td>
<td>Enter the name for final repackaged installation. This could be the name of the original installation (for example, Tuner), the name of a collective group of products (for example, Microsoft Applications), or another name of your selection (for example, My Apps). This is a required field.</td>
</tr>
<tr>
<td>Version Number</td>
<td>Enter the version of the product.</td>
</tr>
<tr>
<td>Company Name</td>
<td>Enter the name of the company.</td>
</tr>
</tbody>
</table>

Product Support Information

If you want to associate websites with this installation, click the More link in the Product Information area to open the Additional Product Information dialog box, where you can enter the Product URL and Support URL for the application you are repackaging.
InstallScript MSI Identified Panel

This panel opens if the Repackaging Wizard identifies an installation as an InstallScript MSI installation created with InstallShield Editor, InstallShield DevStudio, or InstallShield Developer.

Figure 7-6: Repackaging Wizard InstallScript MSI Identified Panel

InstallScript MSI installations use a Windows Installer database for storage of all file/registry information, but the actual user interface, and much of the installation logic is driven by the InstallScript engine via a setup.exe file. This type of installation architecture can cause difficulties during deployment, such as:

- inability to customize or transform the application
- inability to conflict detect
- inability to suppress the user interface
- difficulty patching or upgrading the application

Also, if an InstallScript MSI installation is repackaged using traditional methods (OS Snapshot or Installation Monitoring), significant platform-specific or custom installation, maintenance, and uninstallation logic, and user interface information is lost because those methods only record the installation activities for the specific platform used during repackaging.

Therefore, it is recommended that you use InstallScript Scan to convert an InstallScript MSI installation to a Basic MSI package with InstallScript support. InstallScript Scan preserves the original components and much of the InstallScript installation logic, architecture, and maintainability of the original installation package.

Select one of the following options:

- **Yes**—Use InstallScript Scan to automatically extract the MSI package and convert it to Basic MSI, while preserving the original components and installation logic. This is the default selection.
- **No**—Repackage the installation using the repackaging method selected on the **Method Selection Panel** (Installation Monitoring or Snapshot).

Click **Next** to proceed.
Chapter 7  Repackaging Legacy Installations Using the Repackaging Wizard

Repackaging Wizard Reference

InstallShield Professional Setup Panel

This panel appears in the Repackaging Wizard if you specified an InstallShield Editor or DevStudio 9.x InstallScript installation in the Program File field of the Collect Product Information Panel, and if:

- You specified only one program file on the Collect Product Information Panel, and
- You selected the Installation Monitoring method on the Method Selection Panel, or
- You selected the Snapshot method on the Method Selection Panel and then selected Single Step on the Snapshot Method Panel.

![InstallShield Professional Setup Panel](image)

**Figure 7-7:** Repackaging Wizard InstallShield Professional Setup Panel

If you want to use the InstallShield Professional Logging Method, select the Use InstallShield Professional Logging instead of repackaging check box.

Using the InstallShield Professional Logging Method, Repackager can read logged output of InstallShield Editor and DevStudio 9.x InstallScript installations. This method replaces the other repackaging methods (Installation Monitoring and Snapshot) for InstallShield Editor or DevStudio 9.x InstallScript installations. By using this method, you will be able to get additional information that would not be captured by repackaging, including path variables and a feature tree. For more information, see InstallShield Professional Logging Method.
Set Target Project Information and Capture Settings Panel

The location where you want files created by Repackager stored is defined in the Project path to store files field on the Set Target Project Information Panel.

![Repackaging Wizard Set Target Project Information and Capture Settings](image)

**Figure 7-8:** Repackaging Wizard Set Target Project Information and Capture Settings

It is recommended that this location not be located on your clean machine, but rather on the same machine as the Repackager executable (most likely on your administrator machine).

You can also review or edit current capture settings by clicking Edit, which displays the Analysis Options dialog box. See Analysis Options Dialog Box for more information.

You can use the Microsoft Steps Recorder documentation tool with the Repackaging Wizard to automatically record the step-by-step actions that occur during repackaging. This information, which is saved in a web archive (.mht) file, includes a text description of where you clicked on each screen, along with a screen capture for each click. To enable this option, select the Run Microsoft Step Recorder to document installation steps so they can be reviewed later option. For more information, see Documenting Repackaging Steps Using the Microsoft Step Recorder Tool.

Click Start to begin repackaging and display the Repackaging Panel.
InstallScript MSI Conversion Output Panel

On this panel, specify the location where you want Repackager to store the files it creates during InstallScript Scan analysis. The converted Windows Installer MSI package will be saved to this location.

![InstallScript MSI Conversion Output Panel](image)

**Figure 7-9:** Repackaging Wizard InstallScript MSI Conversion Output Panel

It is recommended that this location not be located on your clean machine, but rather on the same machine as the Repackager executable (most likely on your administrator machine).

You can also review or edit current settings by clicking **Edit** to open the **Analysis Options** dialog box. On the **Analysis Options** dialog box, you can specify capture types for the repackaging session, and, for snapshot-mode captures, you can restrict directory analysis to specific directories.

Click **Start** to begin repackaging and display the **Repackaging Panel**.
Repackaging Panel

The Repackaging panel appears while Repackager analyzes your system.

![Repackaging Wizard Repackaging Panel 1](image1)

**Figure 7-10:** Repackaging Wizard Repackaging Panel 1

Depending on settings configured before starting repackaging, the analysis may stop following the initial phase, and again after setup has been run.

After the setups have been completed, you are prompted to click the **Next** button to complete the repackaging process.

![Repackaging Wizard Repackaging Panel 2](image2)

**Figure 7-11:** Repackaging Wizard Repackaging Panel 2
When you click **Next**, the repackaging is performed and its progress is displayed.

![Repackaging Wizard Repackaging Panel 3](image)

**Figure 7-12:** Repackaging Wizard Repackaging Panel 3

Following repackaging, the **Summary Panel** is displayed.

**Summary Panel**

The final panel displayed by Repackager is the Summary panel.

![Repackaging Wizard Summary Panel](image)

**Figure 7-13:** Repackaging Wizard Summary Panel

This panel provides confirmation that repackaging was successful, and provides the location of the source setup program(s), the Windows Installer package, and the InstallShield Editor project.
Additional Repackaging Wizard Dialog Boxes

The following dialog boxes can be accessed from the Repackaging Wizard:

- Additional Setup Programs Dialog Box
- Setup Information Dialog Box
- Excluded Processes Dialog Box
- Analysis Options Dialog Box

Additional Setup Programs Dialog Box

This dialog box, which is accessed by clicking the Edit Setup List button on the Collect Product Information Panel of the Repackaging Wizard, displays a list of additional setup programs you want to add to the final Windows Installer package.

![Additional Setup Programs Dialog Box](image)

**Figure 7-14:** Repackaging Wizard's Additional Setup Programs Dialog Box

Essentially, this is a list of the other executables to run, in the order they are to be run, prior to final analysis. The following buttons are available:

**Table 7-14 • Additional Setup Programs Dialog Box Buttons**

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>New</td>
<td>Brings up the Setup Information dialog box to enter information about the setup programs.</td>
</tr>
<tr>
<td>Edit</td>
<td>Displays the Setup Information dialog box to edit information about the currently selected setup.</td>
</tr>
<tr>
<td>Delete</td>
<td>Removes the currently selected setup.</td>
</tr>
<tr>
<td>Up</td>
<td>Moves the selected setup up in the setup programs list.</td>
</tr>
</tbody>
</table>
Setup Information Dialog Box

The **Setup Information** dialog box allows you to enter or edit information pertaining to the installations you are repackaging.

![Setup Information Dialog Box](image)

**Figure 7-15: Setup Information Dialog Box**

Accessible from the **Additional Setup Programs** dialog box, you can provide the name and location of an additional setup program, and any command-line arguments for the setup.

Excluded Processes Dialog Box

During Installation Monitoring, Repackager captures all of the activity of each service or process running on the machine, and then processes this collected data. However, many services running on a machine may have nothing to do with the installation being repackaged. Therefore, you may choose to exclude those processes by adding them to the list on the **Excluded Processes** dialog box.

![Excluded Processes Dialog Box](image)

**Figure 7-16: Repackaging Wizard Excluded Processes Dialog Box**
You can open the Excluded Processes dialog box by clicking the Advanced Settings link on the Repackaging Wizard Method Selection Panel. The Excluded Processes dialog box initially lists a default set of processes.

- **To add a process to this list**, click the New ( ) button to add a new blank line to this list, and enter the name of the process that you want to exclude.
- **To delete a process from this list**, select the process and click the Delete ( ) button.

### Analysis Options Dialog Box

The Analysis Options dialog box, accessible by clicking Edit from the Set Target Project Information and Capture Settings Panel or the InstallScript MSI Conversion Output Panel, allows you to specify capture types for the repackaging session. You can also edit or change the exclusions file that will be used for this repackaging session.

![Figure 7-17: Analysis Options Dialog Box](image)

**Note**: Options set in this dialog box apply to the recurrent and subsequent repackaging sessions.

### Capture Types

To specify the type of files that will be captured during this repackaging session, make selections in the Capture types area:

**Table 7-15 • Capture Types**

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Files</td>
<td>Capture file names during repackaging.</td>
</tr>
</tbody>
</table>
Restricting Directory Analysis to Specific Directories

For snapshot-mode captures, you can restrict directory analysis to specific directories, which can significantly improve repackaging performance. Selected directories are listed in the **Restrict directory analysis to the following** box.

- To add a directory restriction, click **New**.
- To modify an existing restriction, click **Edit**.
- To remove a restriction, click **Delete**.

**Important** • By default, `C:\` is listed in the **Restrict directory analysis to the following** list. If you want to restrict directory analysis to specific directories on a machine, you must not only add the specific directories, but you must also delete `C:\` from this list.

### Editing or Changing Exclusions File

In the **Exclusions file** field, the path to the file that contains the default configuration for Repackager, including default exclusion information, is listed. By default, the location is:

```
[AdminStudioInstallDirectory]\Repackager\default.ini
```

- Click **Edit** to edit the listed exclusion file in the Exclusions Editor.
- Click **Browse** to browse to a different exclusion file.
Repackaging Wizard Command-Line Options

The following command-line options are supported by the Repackaging Wizard:

Table 7-16 • Repackaging Wizard Command-Line Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-?</td>
<td>Displays a dialog box containing usage information for all Repackager command line options:</td>
</tr>
<tr>
<td></td>
<td>• <strong>If a option name is provided</strong>, detailed help for the specified option will be displayed.</td>
</tr>
<tr>
<td></td>
<td>• <strong>If no option name is provided</strong>, a dialog box containing general usage information for all options is displayed.</td>
</tr>
<tr>
<td>-app &lt;setup program list&gt;</td>
<td>Enables you to provide a pipe (</td>
</tr>
<tr>
<td></td>
<td>If entering multiple setups, proper double quoting—including escaping nested quotes—is necessary:</td>
</tr>
<tr>
<td></td>
<td>-app &quot;\exe1path;cmdline1\exe2path...exeN;cmdlineN&quot;</td>
</tr>
<tr>
<td>-cf &lt;config.ini&gt;</td>
<td>This option allows you to select your own configuration template containing exclusions. A sample of this type of file (named Default.ini) can be found in the following directory:</td>
</tr>
<tr>
<td></td>
<td>[AdminStudioInstallDirectory]\Repackager</td>
</tr>
<tr>
<td></td>
<td>This particular file contains the default exclusion information.</td>
</tr>
<tr>
<td>-cs &lt;configuration type&gt;</td>
<td>This option allows you to select the configuration file type for exclusions. Possible values are:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Shared</strong>—Use shared settings from those stored in the AdminStudio Shared directory.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Custom</strong>—Use a custom configuration file (in conjunction with -cf).</td>
</tr>
</tbody>
</table>
Regarding the Repackaging an InstallScript MSI Setup to a Basic MSI Setup procedure, use this parameter in the command line using the following syntax:

```
Repack.exe -app "c:\setup.exe" -o C:\apps\output -mm -is
```

In the above example, the user wants to repackage `c:\setup.exe` using the Installation Monitoring repackaging method (as specified by `-mm`) and InstallScript conversion (as specified by `-is`). Repackager would perform the InstallScript conversion process and produce a Basic MSI package with InstallScript support as output. Without the `-is` parameter, Repackager would perform repackaging without performing InstallScript conversion, and would only create a Repackager `.inc` file as the output.

**Note** • The command line parameter `-is` will be considered only if the setup to be repackaged is a InstallScript MSI setup. If user specified any other legacy setup that is not a InstallScript MSI setup then `-is` will be ignored.

**Note** • If user chooses to use the Multiple Step Snapshot repackaging method, then the `-is` parameter will be ignored. Even if the setup is an InstallScript MSI setup, `-is` will still be ignored when using the Multiple Step Snapshot repackaging method.

---

**Table 7-16 • Repackaging Wizard Command-Line Options (cont.)**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>-is</code></td>
<td>Regarding the Repackaging an InstallScript MSI Setup to a Basic MSI Setup procedure, use this parameter in the command line using the following syntax: Repack.exe -app &quot;c:\setup.exe&quot; -o C:\apps\output -mm -is In the above example, the user wants to repackage c:\setup.exe using the Installation Monitoring repackaging method (as specified by <code>-mm</code>) and InstallScript conversion (as specified by <code>-is</code>). Repackager would perform the InstallScript conversion process and produce a Basic MSI package with InstallScript support as output. Without the <code>-is</code> parameter, Repackager would perform repackaging without performing InstallScript conversion, and would only create a Repackager <code>.inc</code> file as the output. <strong>Note</strong> • The command line parameter <code>-is</code> will be considered only if the setup to be repackaged is a InstallScript MSI setup. If user specified any other legacy setup that is not a InstallScript MSI setup then <code>-is</code> will be ignored. <strong>Note</strong> • If user chooses to use the Multiple Step Snapshot repackaging method, then the <code>-is</code> parameter will be ignored. Even if the setup is an InstallScript MSI setup, <code>-is</code> will still be ignored when using the Multiple Step Snapshot repackaging method.</td>
</tr>
</tbody>
</table>
| `-mode <snapshot mode>` | Repackager supports the following repackaging modes for snapshots:  
  - single—Single step repackaging that creates an INC file as its output.  
  - pre—Pre-scanning only scans the local drive for a baseline snapshot of the system.  
  - post—Post-scanning only scans the local drive and compares the result with the pre-scan. The differences are written to the INC file as output. |
| `-mm` | Instructs Repackager to use installation monitoring as the repackaging technology. |
| `-mp` | Instructs Repackager to use the InstallShield Professional Logging Method as the repackaging technology. |
| `-ms` | Instructs Repackager to use snapshots as the repackaging technology. |
| `-o <inc path name>` | Specifies a folder path not including the filename. The file name is derived from the Product Name unless overridden with the `-of` switch. |
| `-of <inc file name>` | Specifies the `.inc` file name that should be used instead of the product name. Use `-o` to specify the path. |
Table 7-16 • Repackaging Wizard Command-Line Options (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-onp</td>
<td>When using the <strong>Installation Monitoring</strong> method via command line to perform repackaging on a 64-bit operating system, you can use the -onp command line option to cause the <strong>Installation Monitoring</strong> method to only monitor new processes created on the system and to ignore any existing/running ones. This option is useful to optimize the monitoring process on a 64-bit operating system.</td>
</tr>
<tr>
<td>-pc &lt;company name&gt;</td>
<td>Allows you to set the company name.</td>
</tr>
<tr>
<td>-pp &lt;product name&gt;</td>
<td>Allows you to set the product name. This will be the same name as the generated Repackager output file (.inc).</td>
</tr>
<tr>
<td>-pv &lt;product version&gt;</td>
<td>Allows you to set the product version.</td>
</tr>
<tr>
<td>-sb</td>
<td>This option allows you to run Repackager silently, with no user interaction. A progress dialog box is displayed. If no .ini file is specified using the -i parameter, Repackager uses Repack.ini as the default input file. If an output folder is not specified using -o, the default output folder is C:\Packages.</td>
</tr>
<tr>
<td>-sn</td>
<td>This option allows you to run Repackager silently, with no user interaction and no progress dialog box. If no .ini file is specified using the -i parameter, Repackager uses Repack.ini as the default input file. If an output folder is not specified using -o, the default output folder is C:\Packages.</td>
</tr>
<tr>
<td>-version</td>
<td>This option displays standard version information for Repackager, including the full version and copyright information.</td>
</tr>
</tbody>
</table>

**Tip** • To open a help topic from the command line that lists command line options, enter the following:

`repack.exe /?`

**Note** • In addition to the - sign for command-line arguments, you can also use the / symbol.
Reboot Handling in the Repackaging Wizard

During repackaging, a setup may require a reboot. For example, some operations may require a file which is in use be replaced, which can only be done after a reboot. Some nuances exist depending on the repackaging technology you are using (Snapshot or Installation Monitoring). In either case, when the Repackaging Wizard detects that a reboot is necessary, the Repackaging Wizard saves the appropriate data and waits until you confirm that you are ready to reboot the machine.

For Snapshot repackaging, the operating system completes the reboot operation. During startup, the operating system restarts all applications and processes and performs any pending file operations. One of the applications that restarts is Repackager. Before you continue processing in Repackager, be patient and ensure all processes and applications have restarted. This may take a minute or two. After the applications and processes have been launched, you can continue repackaging by clicking Next.

For Installation Monitoring, on reboot the operating system launches the Repackaging Wizard, which in turn launches applications and processes and waits until these are finished before prompting you to continue repackaging. However, in some cases the processes or applications launched by the Repackaging Wizard will launch other applications and processes. As in Snapshot repackaging, it is generally a good idea to wait a minute or two before clicking Next.

In both circumstances, waiting helps ensure the setup is fully installed and that captured data contains the necessary information to properly rebuild the setup as an MSI installation.

Note • On Windows Vista and newer, system reboots are almost instantaneous and do not allow running applications to properly shut down, which may result in a loss of data. When using the Installation Monitoring method, Repackager successfully handles a system reboot and delays it until you click the Reboot button on the Repackaging Wizard.
Chapter 7  Repackaging Legacy Installations Using the Repackaging Wizard

Repackaging Wizard Reference
Converting Legacy Installations Using the Repackager Interface

A Repackager project file (.irp) can be built into an InstallShield Editor project (.ism) or a Windows Installer package (.msi). You can use the Repackager interface to create and modify Repackager project files. You can also use it to build an isolated Windows Installer package and to configure the exclusions used when repackaging a legacy installation.

Information about the Repackager interface is presented in the following sections:

Table 8-1 • Using the Repackager Interface

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>About the Repackager Interface</td>
<td>Explains how to launch the Repackager interface and how to set options.</td>
</tr>
<tr>
<td>Creating Repackager Projects</td>
<td>Explains how to create a Repackager project file (.irp), which can then be built into an InstallShield Editor project (.ism) or a Windows Installer package (.msi).</td>
</tr>
<tr>
<td>Working With Repackager Projects</td>
<td>Explains how to build an InstallShield Editor project and Windows Installer package from a Repackager project. The topics in this section include:</td>
</tr>
<tr>
<td></td>
<td>• Building an InstallShield Editor Project</td>
</tr>
<tr>
<td></td>
<td>• Building a Windows Installer Package</td>
</tr>
<tr>
<td></td>
<td>• Automatically Generating a Virtual Application During Repackager Project Build</td>
</tr>
<tr>
<td></td>
<td>• Viewing Repackager Project Properties</td>
</tr>
<tr>
<td></td>
<td>• Using the Setup Intent Wizard to Detect File Dependencies in a Repackager Project</td>
</tr>
<tr>
<td></td>
<td>• Creating a Setup Capture Report for a Project</td>
</tr>
<tr>
<td></td>
<td>• Generating Software ID Tag Files During Repackaging</td>
</tr>
<tr>
<td></td>
<td>• Saving Repackager Projects</td>
</tr>
<tr>
<td></td>
<td>• Opening InstallShield Editor from Repackager</td>
</tr>
</tbody>
</table>
### Table 8-1 • Using the Repackager Interface (cont.)

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Isolating Windows Installer Packages</td>
<td>Isolation reduces versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested. This section reviews isolation concepts and options, and explains how to build an isolated Windows Installer package.</td>
</tr>
<tr>
<td>Configuring Exclusions</td>
<td>Explains how to use Repackager and the Exclusions Editor to configure the exclusions used when repackaging a legacy installation.</td>
</tr>
<tr>
<td>Scanning InstallShield Professional Setups for Additional Data</td>
<td>Explains how to scan InstallShield Professional setups for possible additional files.</td>
</tr>
<tr>
<td>Creating an InstallShield Editor Template to Use Within Repackager</td>
<td>Explains how to create an InstallShield Editor template to use to speed up the Repackaging process.</td>
</tr>
<tr>
<td>Repackager Interface Reference</td>
<td>Describes each of the views and dialog boxes that you might encounter when using the Repackager interface. The help topics in this section are the same detailed documentation that is displayed when you press the F1 key or click the Help button while working in a dialog box.</td>
</tr>
</tbody>
</table>

*Note* • For information on other Repackager features, see Repackaging Legacy Installations Using the Repackaging Wizard.

## About the Repackager Interface

Information about using the Repackager interface is presented in this section:

- Launching the Repackager Interface
- Setting Repackager Options
Launching the Repackager Interface

Repackager can be launched from within the AdminStudio interface. Additionally, if you install Repackager on a network, use Windows Explorer to browse to the `islc.exe` executable on the shared drive.

**Task:**

*To launch Repackager from the AdminStudio interface:*

1. Launch AdminStudio.
2. Click the **Tools** tab.
3. From the Tools Gallery, click the **Repackager** icon on the left side.

   Repackager

   The Repackager Start Page opens and you can begin the repackaging process.

---

**Note** • You can also launch Repackager directly from the Windows **Start** menu by pointing to **All Programs**, **AdminStudio**, **AdminStudio 2015 Tools**, and clicking **Repackager**.

**Caution** • It is highly recommended that you repackage applications on a "clean" system. See Configuring Repackager to Ensure Optimal Installation Capture for more information.

Setting Repackager Options

On the **Options Dialog Box**, which is opened by selecting **Options** from the **Tools** menu, you can specify the following Repackager options:

- Selecting Data Display Colors
- Specifying Additional Merge Module Directories
- Controlling the Display of ICE Validation Warnings
- Suppressing Build Output Folder Overwrite Warnings
Selecting Data Display Colors

On the **Colors** tab of the Repackager Options dialog box, you can configure the color of scanned items and deleted items in Repackager’s exclusion views (Files, .ini Files, Registry Data, and Shortcuts).

**Task:** To change the way excluded and included data is displayed in Repackager:

1. Open the Repackager interface.
2. From the **Tools** menu, select **Options**. The **Colors** tab of the **Options** dialog box opens.
3. Configure the display colors for Excluded, SmartScan, and Setup Intent items.
4. Click OK.

Specifying Additional Merge Module Directories

If you have custom merge modules that should be used when building a Windows Installer package, you need to specify the directories that contain those custom merge modules on the **Merge Modules** tab of the Options dialog box.

**Task:** To specify directories of additional Merge Modules:

1. Open the Repackager interface.
2. From the Tools menu, select **Options**. The **Colors** tab of the Options dialog box opens.
3. Open the **Merge Modules** tab.
4. Enter the directory paths to the custom merge modules. To specify multiple directories, separate the folder paths with commas.
Note • You can click Browse and navigate to a directory, but if you browse to a second directory, its directory path will replace the one you initially selected. Therefore, if you want to specify multiple directories separated by commas, you need to manually enter the directory paths.

5. Click OK.

Controlling the Display of ICE Validation Warnings

On the Build Options tab of the Options Dialog Box, you can specify whether or not you want to list ICE validation warnings in the Repackager output window during the Build process.

Task: To set the display of ICE validation warnings during builds:

1. From the Repackager interface, select Options from the Tools menu. The Options dialog box opens.

2. Open the Build Options tab.

3. To display any ICE validation warnings that occur during the Repackager Build process, select the Display ICE validation warnings option. By default, this option is not selected.

Note • For information on the software ID tag options on the Build Options tab of the Options dialog box, see Enabling Software ID Tag Generation During Repackaging.
Suppressing Build Output Folder Overwrite Warnings

By default, Repackager will build the Repackager project’s associated Windows Installer package in a directory named `MSI_Package`, which is a subdirectory of the directory containing the Repackager project. If you have edited the Repackager project’s associated InstallShield Editor project to change this default location, each time you rebuild the Repackager project, Repackager will prompt you to confirm that you want to overwrite the existing files.

If you are repeatedly building from the Repackager interface into the same build output folder (which is not the default `MSI_Package` folder) and you do not want to be prompted to confirm that you will be overwriting the existing content, you can select an option on the Repackager `Options` dialog box to suppress the confirmation prompts.

Task: To suppress build output folder overwrite warnings:

1. On the `Tools` menu, click `Options`. The Repackager `Options` dialog box opens.
2. Open the `Build Options` tab.
3. Select the `Delete any existing files in the build output folder without prompting` option.
4. Click `OK`.

Creating Repackager Projects

Repackager projects (.irp) allow you to visually analyze the files, .ini files, shortcuts, and registry entries captured or changed during the conversion of a legacy setup into a Windows Installer package. You can also exclude files, shortcuts, registry entries, and .ini files from the resulting Windows Installer package, without affecting the original setup data.
There are two methods of creating Repackager projects:

**Table 8-2 • Methods of Creating Repackager Projects**

<table>
<thead>
<tr>
<th>Method</th>
<th>Installation Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repackaging Wizard</td>
<td>You can use the Repackaging Wizard to convert the following installations:</td>
</tr>
<tr>
<td></td>
<td>• InstallShield Professional 1.x to 5.1.x</td>
</tr>
<tr>
<td></td>
<td>• InstallShield Professional 5.5 to 7.x</td>
</tr>
<tr>
<td></td>
<td>• InstallShield InstallScript MSI</td>
</tr>
<tr>
<td></td>
<td>• InstallShield DevStudio 9.x InstallScript</td>
</tr>
<tr>
<td></td>
<td>• InstallShield Editor InstallScript</td>
</tr>
<tr>
<td></td>
<td><em>See Repackaging Legacy Installations Using the Repackaging Wizard.</em></td>
</tr>
<tr>
<td>Repackager Interface</td>
<td>You can use the Repackager interface to convert the following installations:</td>
</tr>
<tr>
<td></td>
<td>• Repackager 3.x output (.inc)</td>
</tr>
<tr>
<td></td>
<td>• Microsoft SMS projects (.ipf)</td>
</tr>
<tr>
<td></td>
<td>• Novell ZENworks projects (.axt/.aot)</td>
</tr>
<tr>
<td></td>
<td>• WinINSTALL projects (.txt) (6.0, 6.5, 7.x)</td>
</tr>
<tr>
<td></td>
<td>• Wise installation projects (.wse)</td>
</tr>
<tr>
<td></td>
<td>• InstallShield Professional log files (.isl)</td>
</tr>
<tr>
<td></td>
<td><em>See Converting Legacy Installations Using the Repackager Interface.</em></td>
</tr>
</tbody>
</table>

**Converting Legacy Installations Using the Repackager Interface**

In addition to repackaging a legacy installation using the Repackaging Wizard, you can also convert many setup types directly to Repackager projects (.irp)—and ultimately to InstallShield Editor projects (.ism) and Windows Installer packages (.msi). Repackager can directly convert the following setup types:

- Converting Repackager 3.x Output Files
- Converting a Microsoft SMS Project to a Repackager Project
- Converting Novell ZENworks Projects
- Converting WinINSTALL Projects
- Converting Wise Installation Projects
- Converting InstallShield Professional Log Files
Converting Repackager 3.x Output Files

To convert a Repackager 3.x output file to a Repackager project, perform the following steps.

**Task:** To convert a Repackager 3.x output file (.inc) to a Repackager project (which can subsequently be built into a Windows Installer package):

1. Launch Repackager.
2. On the **File** menu, click **Open**. The **Open** dialog box opens.
3. Change the **Files of type** filter to **Legacy Repackager Files (*.inc)**.
4. Browse to locate the Repackager 3.x output file you want to convert.
5. Select the file and click **OK**.

The Repackager 3.x project is updated to the Repackager project (.irp) format. Files, .ini files, shortcuts, and registry entries within the project are visible through the appropriate views in the Repackager Interface.

Converting a Microsoft SMS Project to a Repackager Project

To convert a Microsoft SMS project to a Repackager project, perform the following steps.

**Task:** To convert a Microsoft SMS project (.ipf) to a Repackager project (which can subsequently be built into a Windows Installer package):

1. Launch Repackager.
2. From the **File** menu, select **Open**.
3. In the **Open** dialog box, change the **Files of type** filter to **SMS Installer (*.ipf)**.
4. Browse to locate the SMS project you want to convert.
5. Select the project, and click **OK**.

The legacy project is converted to a Repackager project. Files, .ini files, shortcuts, and registry entries within the project are visible through the appropriate views in the Repackager Interface.

Converting Novell ZENworks Projects

You can convert Novell ZENworks projects (.axt/.aot) to Windows Installer packages (.msi) one at a time or in bulk:
Chapter 8  Converting Legacy Installations Using the Repackager Interface

Creating Repackager Projects

- **Repackager Interface**—You can convert a ZENworks project to a Windows Installer package using the Repackager interface. See Converting a Novell ZENworks Project Using the Repackager Interface.

- **Command Line**—You can use the Command Line to bulk convert multiple ZENworks projects to Windows Installer packages. See Converting Multiple Novell ZENworks Projects Using the Command Line.

**Note** • In order to convert an .aot file, the ZENworks Desktop Management Agent 6.5 or later (zenlite.dll) must be installed on the workstation where Repackager is installed. If this agent is not installed, Repackager can only convert ZENworks .axt files. See About .axt and .aot Application Object Template Files for more information.

Converting a Novell ZENworks Project Using the Repackager Interface

Using Repackager, you can convert Novell ZENworks projects (.axt/.aot) to Windows Installer packages (.msi).

**About .axt and .aot Application Object Template Files**

In ZENworks Desktop Management, the snAppShot utility generates application object template files—either an .axt or .aot extension—that contain the details required for the Application Launcher to be able to distribute an application to a workstation:

- registry entries to be added
- files to be copied
- changes to be made in the .ini files and system text files (autoexec.bat and config.sys)

Because an .axt file is a text file that can be edited with a text editor in order to modify it after it has been created, it can be opened and converted by Repackager.

However, in order to convert a .aot file (which is not a text file), the ZENworks Desktop Management Agent 6.5 or later (zenlite.dll) must be installed on the workstation where Repackager is installed. If this agent is not installed, Repackager can only convert ZENworks .axt files.

**Note** • For information on installing the ZENworks Desktop Management agent (version 6.5 or later) to a workstation, see Novell ZENworks 6.5 Desktop Management Installation Guide.

**Task:**

To convert a Novell ZENworks project (.axt/.aot) to a Repackager project (which can subsequently be built into a Windows Installer package):

1. Launch Repackager.
2. On the File menu, click Open.
3. In the Open dialog, change the Files of type filter to Novell ZENworks (*.axt) or Novell ZENworks (*.axt/*.aot).
Chapter 8  Converting Legacy Installations Using the Repackager Interface
Creating Repackager Projects

Note • If the ZENworks Desktop Management Agent 6.5 or later (zenlite.dll) is installed on the workstation where Repackager is installed, the Files of type filter will be Novell ZENworks (*.axt/*.aot). If this agent is not installed, the Files of type filter will be Novell ZENworks (*.axt) and you will be unable to select .aot files as the legacy setup source. See About .axt and .aot Application Object Template Files for more information.

4. Browse to locate the ZENworks project you want to convert.

5. Select the project, and click OK.

The legacy project is converted to a Repackager project. Files, .ini files, shortcuts, and registry entries within the project are visible through the appropriate views in the Repackager Interface.

Converting Multiple Novell ZENworks Projects Using the Command Line

To perform a bulk conversion of ZENworks projects to Windows Installer packages, you use the -z command line switch.

Task: To convert multiple Novell ZENworks projects (.axt/.aot) to a Windows Installer package, a Repackager project, or an InstallShield Editor project:

1. Create an .ini file using the following format:

   [General]
   OutputFormat=MSI|INC|ISM

   [AXT]
   C:\myData\Project1.axt
   C:\myData\Project2.axt
   C:\myData\Project3.axt

   [AOT]
   C:\myData\Project1.aot
   C:\myData\Project2.aot
   C:\myData\Project3.aot
   C:\myData\Project4.aot

The following table describes the elements of this file:

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[General]</td>
<td>Controls the output format of the entire conversion process. Select one of the following to identify the output format:</td>
</tr>
<tr>
<td></td>
<td>• <strong>MSI</strong>—Windows Installer package</td>
</tr>
<tr>
<td></td>
<td>• <strong>INC</strong>—Repackager output file</td>
</tr>
<tr>
<td></td>
<td>• <strong>ISM</strong>—InstallShield Editor project file</td>
</tr>
</tbody>
</table>
Chapter 8 Converting Legacy Installations Using the Repackager Interface

Creating Repackager Projects

2. Run the repackaging process from the command line using the -Z parameter:

   ISLC.exe -Z "C:\DirectoryName\FileName.ini"

   **Caution** • You must enter a fully qualified path to identify the location of your .ini file.

   Repackager loads the .ini file and begins the conversion process. A dialog box opens to display progress messages.

   
   ![InstallShield Repackager](image)

   To limit the volume of messages listed, clear the Verbose check box.

3. When the repackaging process is complete, the Cancel button changes to a Close button. Click Close to close this dialog box.

   You will find the converted files in the location specified in the .ini file as the location of the .aot/.axt input files.

Converting WinINSTALL Projects

**Task:** To convert a WinINSTALL 6.0, 6.5, or 7.x project (.txt) to a Repackager project (which can subsequently be built into a Windows Installer package):

1. Launch Repackager.

2. From the File menu, select Open.
3. In the Open dialog box, change the Files of type filter to WinINSTALL (*.txt).

4. Browse to locate the WinINSTALL project you want to convert.

5. Select the project, and click OK.

6. If the WinINSTALL Conversion dialog box opens, fill in the WinINSTALL-specific variables and click OK.

   The legacy project is converted to a Repackager project. Files, .ini files, shortcuts, and registry entries within the project are visible through the appropriate views in the Repackager Interface.

   **Note** • WinINSTALL projects must be converted to .txt files prior to conversion to Repackager projects.

### Converting Wise Installation Projects

**Task:** To convert a Wise Installation project (.wse) to a Repackager project (which can subsequently be built into a Windows Installer package):

1. Launch Repackager.

2. From the File menu, select Open.

3. In the Open dialog box, change the Files of type filter to Wise Projects (*.wse).

4. Browse to locate the Wise Installer project you want to convert.

5. Select the project, and click OK.

   The legacy project is converted to a Repackager project. Files, .ini files, shortcuts, and registry entries within the project are visible through the appropriate views in the Repackager Interface.

### Converting InstallShield Professional Log Files

You can convert an InstallShield Professional log file (.isl) to a Repackager project if you have access to the original setup media. When you open the log file, following the steps below, Repackager will try to find the original setup media automatically (in the location specified in the log file), but if it cannot, it will allow you to browse to it before continuing. If you do not have access to the original setup media, the conversion will fail.

**Task:** To convert an InstallShield Professional Log File (.isl) to a Repackager project (which can subsequently be built into a Windows Installer package):

1. Launch Repackager.

2. From the File menu, select Open.

3. In the Open dialog box, change the Files of type filter to InstallShield Pro Log Files (*.isl).
4. Browse to locate the InstallShield Professional log file you want to convert.
5. Select the file, and click OK.

The log file is converted to a Repackager project. Files, .ini files, shortcuts, and registry entries within the project are visible through the appropriate views in the Repackager Interface.

**Working With Repackager Projects**

After creating a Repackager project—by Repackaging Legacy Installations Using the Repackaging Wizard or by Converting Legacy Installations Using the Repackager Interface—you can perform the following tasks:

- Building an InstallShield Editor Project
- Building a Windows Installer Package
- Automatically Generating a Virtual Application During Repackager Project Build
- Viewing Repackager Project Properties
- Using the Setup Intent Wizard to Detect File Dependencies in a Repackager Project
- Creating a Setup Capture Report for a Project
- Generating Software ID Tag Files During Repackaging
- Saving Repackager Projects
- Opening InstallShield Editor from Repackager

**Building an InstallShield Editor Project**

You can build an InstallShield Editor project (.ism) from your Repackager project (.irp).

You can also choose to build just an InstallShield Editor project, so that you can open it in InstallShield Editor and make some modifications prior to building.

**Task:** To build an InstallShield Editor project (.ism):

1. In the Repackager interface, open the Repackager project that you want to convert to an InstallShield Editor project.
2. Select **Repackaged Output** from the View List. The **Repackaged Output** view opens.
3. In the **Editor Project** field, enter the name and location of the InstallShield Editor Project file you want to create.

4. If you do not want to **Create Microsoft Windows Installer Package**, clear this option. If you want to create a Windows Installer Package, see Building a Windows Installer Package.

5. A project template contains all of the default settings and design elements that you want to use as a starting point when you create an installation project. In the **Repackaged Output Options** area, select the InstallShield Editor Project Template you want to use when creating the project:
   - **Use the default Editor template**—Select this option to use the default InstallShield Editor Project Template.
   - **Use a customized template**—Select this option to use a customized InstallShield Editor Project Template.

   For example, if you wanted all of your InstallShield Editor projects to have a special custom dialog, a set of required redistributables, and a particular SQL script, you could create a project template that has all of those settings. Then, any time that you wanted to create a new project, you could base it off of your custom template. This enables you to avoid re-creating the custom dialog, re-adding the redistributables, and re-adding the SQL script every time that you create a new InstallShield Editor Project.
6. Select **Package Information** from the View List. The **Package Information** view opens, where you can specify information for the Windows Installer package that you build from the Repackager project. Much of this information may be prepopulated based on settings used in the Repackaging Wizard.

7. Enter the following information:
   a. **Company Name**—The name of the company that developed the product you are repackaging.
   b. **Product Name**—The name of the product you are repackaging.
   c. **Version**—The product's version number.
   d. **Product URL**—The URL for product information. This appears in **Add/Remove Programs** in the Control Panel.
   e. **Support URL**—A URL for support information. This also appears in **Add/Remove Programs** in the Control Panel, and is often changed during repackaging to provide an internal support URL.

8. Select **Advanced Settings** from the View List. The **Advanced Package Settings** view opens.
9. Select the options that you want to use, as described in Configuring Advanced Conversion Options.

10. Select Repackaged Output on the View List. The Repackaged Output view opens.

11. Click the Build button. The build process begins, and its progress is reported in the output window. When the build process is complete, a Conversion completed message appears in the output window, and a link to the build log file is provided.

Building a Windows Installer Package

You can simultaneously build an InstallShield Editor project (.ism) and a Windows Installer package (.msi) from your Repackager project (.irp). However, before you do so, you must configure options in your Repackager project necessary for the build.

Note • For information on building a virtual application, see Automatically Generating a Virtual Application During Repackager Project Build.
Task: To build an InstallShield Editor project (.ism) and a Windows Installer package (.msi):

1. In the Repackager interface, open the Repackager project that you want to convert to an InstallShield Editor project and build a Windows Installer package.

2. Select Repackaged Output from the View List. The Repackaged Output view opens.

3. In the Editor Project field, enter the name and location of the InstallShield Editor Project file you want to create.

4. Select the Create Microsoft Windows Installer Package option, and select the following additional options:
   a. The compression option that you select for this package depends upon the size of your application’s installation and your delivery method.

   Neither Setup.exe nor your .msi file can be spanned across multiple disks. So, if the source files associated with your Windows Installer package cannot fit on the same disk as the setup.exe and .msi file, you will need to include them in .cab files on other disks. But if you are performing a network installation and have unlimited space, there is no need to compress files or include additional files in .cab files.
From the list, select one of the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Compressed .MSI File</td>
<td>Select this option if you want to compress all necessary files inside the .msi package, as opposed to storing them outside of the .msi database.</td>
</tr>
<tr>
<td>Single Compressed Setup.exe File</td>
<td>Select this option if you want to compress all files inside a setup.exe file, including the .msi file and all other necessary files.</td>
</tr>
</tbody>
</table>
| .MSI File With External .CAB File | Select this option if you want to create an .msi file and want to compress the rest of the necessary files in an external .cab file.  

For example, you might have an installation that contains three features—each containing a 1.5 MB file, Setup.exe, and the installation files for Windows NT—and you want to create a custom media type that is 2 MB in size. The build will span multiple disks.

- Disk one will contain Setup.exe, InstMsiiW.exe (which contains the logic to install the Windows Installer service on Windows NT machines), Setup.ini (which is required for installations that include Setup.exe), and your .msi file.
- The remaining disks will contain .cab files that store compressed copies of all your source files. |
| .MSI File With External .CAB File and Setup.exe | Select this option if you want to create an .msi file and a setup.exe file, and want to compress all the rest of the necessary files in an external .cab file. |
| Uncompressed .MSI File          | Select this option if you want to create an uncompressed .msi file. All of the rest of the necessary files, in uncompressed format, would be shipped with the .msi file.                                    |
| Uncompressed .MSI File With Setup.exe | Select this option if you want to create an uncompressed .msi file along with a setup.exe file. All of the rest of the necessary files, in uncompressed format, would be shipped with the .msi and setup.exe files. |

b. To reduce versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested, select the Create Isolated Version of the Package. An additional Windows Installer package will be created in the same directory as the .ism file and the other .msi file, with the naming convention of:

\[\text{appname.isolated.msi}\]

For more information on how Repackager isolates applications and the available isolation options, see Isolating Windows Installer Packages.

c. Select the Run Automated Tests on the Package option to automatically run best practice tests against the newly built Windows Installer package to determine if it is built according to Windows Installer standards, and if it is in compliance with the installation requirements of the Windows operating system.
d. To build a virtual application, select the **Create Microsoft App-V Package**, **Create VMware ThinApp Package**, **Create Citrix XenApp Profile**, and/or **Create a Symantec virtual application** option. See [Automatically Generating a Virtual Application During Repackager Project Build](#).

**Note** • In order to select one of these virtualization options, you must have already selected the **Create Microsoft Windows Installer Package** option.

5. A project template contains all of the default settings and design elements that you want to use as a starting point when you create an installation project. In the **Repackaged Output Options** area, select the InstallShield Editor Project Template you want to use when creating the project:

- **Use the default Editor template**—Select this option to use the default InstallShield Editor Project Template.
- **Use a customized template**—Select this option to use a customized InstallShield Editor Project Template.

For example, if you wanted all of your InstallShield Editor projects to have a special custom dialog, a set of required redistributables, and a particular SQL script, you could create a project template that has all of those settings. Then, any time that you wanted to create a new project, you could base it off of your custom template. This enables you to avoid re-creating the custom dialog, re-adding the redistributables, and re-adding the SQL script every time that you create a new InstallShield Editor Project.

6. Select **Package Information** from the **View List**. The **Package Information** view opens, where you can specify information for the Windows Installer package that you build from the Repackager project. Much of this information may be prepopulated based on settings used in the Repackaging Wizard.

7. Enter the following information:

   a. **Company Name**—The name of the company that developed the product you are repackaging.

   b. **Product Name**—The name of the product you are repackaging.

   c. **Version**—The product’s version number.
d. **Product URL**—The URL for product information. This appears in **Add/Remove Programs** in the Control Panel.

e. **Support URL**—A URL for support information. This also appears in **Add/Remove Programs** in the Control Panel, and is often changed during repackaging to provide an internal support URL.

8. Select **Advanced Settings** from the View List. The **Advanced Package Settings** view opens.

9. Select the options that you want to use, as described in **Configuring Advanced Conversion Options**.

10. Select **Repackaged Output** on the View List. The **Repackaged Output** view opens.

11. Click the **Build** button. The build process begins, and its progress is reported in the output window.

    When the build process is complete, a **Conversion completed** message appears in the output window, a link to the build log file is provided, and the location of the .msi file is listed. For example:

    Output file: C:\1516261\winZip.msi
About the Context.msi File

When some Windows Installer packages are repackaged, some of their data (such as files or registry entries) are excluded according to the normal Repackager exclusion settings. For example, files destined for the \windows\installer folder are typically excluded. However, this type of information is occasionally necessary in order to successfully convert a Windows Installer package to a virtual package.

To address this issue, when Repackager builds a Windows Installer package, it now produces two .msi files: packagename.msi and packagename.context.msi.

Figure 8-1: Repackaged Output: application.msi and application.context.msi

The .context.msi file contains context data that is necessary in order to convert a .msi file to a virtual package. When creating a virtual package, Repackager combines the data in both the main .msi file and the .context.msi file to produce the final virtual package.

**Note** • For more information on the .context.msi file, see Capturing Virtualization Context in the AdminStudio Help Library.

**Important** • If you are not converting a package to a virtual package, you can ignore its .context.msi file.

**Note** • Context data is not displayed in the Repackager interface when viewing captured Files/Registry details.

Configuring Advanced Conversion Options

To set package conversion, component settings, and InstallShield SmartScan options in your Repackager project, perform the following steps.

**Task:** To configure advanced conversion options:

2. Under Package Conversion, select the package conversion options you want to use during conversion:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use Editor path variables instead of physical source paths</td>
<td>When storing files in the InstallShield Editor project (.ism), the Wizard uses path variable locations whenever possible.</td>
</tr>
</tbody>
</table>
3. Under **Component Settings**, select the component settings options you want to use during conversion:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display only the Welcome dialog box during installation</td>
<td>Only the Welcome dialog box is displayed when the Windows Installer package is run on a target machine. If this option is unchecked, the default UI sequence is displayed when the setup is installed.</td>
</tr>
<tr>
<td>Replace files with merge modules wherever possible</td>
<td>Following best practice rules, Repackager replaces components with comparable merge modules whenever possible.</td>
</tr>
<tr>
<td>Use the language captured by the Repackager as the language of the setup</td>
<td>When selected, the target package's language will be the language detected by Repackager (as displayed in the Captured Installation view).</td>
</tr>
<tr>
<td>Include files from Setup Intent scan</td>
<td>Any files identified when running the Setup Intent Wizard will be included in the package (unless you have manually excluded them from the project).</td>
</tr>
</tbody>
</table>

4. Under **InstallShield SmartScan**, select the InstallShield SmartScan options you want to use during conversion:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Include files from InstallShield legacy media scan</td>
<td>Files identified in the Media Scan Wizard will be included in the package (unless you have manually excluded them from the project).</td>
</tr>
</tbody>
</table>
Automatically Generating a Virtual Application During Repackager Project Build

You can simultaneously build an InstallShield Editor project (.ism), a Windows Installer package (.msi), a Microsoft App-V application (4.x or 5.x), a ThinApp application, a Citrix profile, and/or a Symantec virtual application from your Repackager project (.irp). To do this, you need to select options on the Repackager Repackaged Output view.

Task: To automatically generate a virtual application during Repackager project build:

1. In the Repackager interface, open a Repackager project.
2. Select Repackaged Output from the View List. The Repackaged Output view opens.
3. In the **Editor Project** field, enter the name and location of the InstallShield Editor Project file you want to create.

4. Select the **Create Microsoft Windows Installer Package** option, and select the associated compression, isolation, and automated test options as described in Building a Windows Installer Package.

   **Important** • When building a virtual package, the **Create Microsoft Windows Installer Package** option **must** be selected. If it is not selected, the virtualization options are disabled.

5. Select one or more of the virtual application options:
   - **Create Microsoft App-V Package**, and then also select one of the following from the list:
     - **Create Version 4.x Package**
     - **Create Version 5.x Package**
   - **Create VMware ThinApp Package**
   - **Create Citrix XenApp Profile**
   - **Create Symantec Workspace Virtual Package**
Note • If you would like to further customize the virtual application using the InstallShield Microsoft App-V Assistant, ThinApp Assistant, or Citrix Assistant, you can click the Modify the Editor Project link below to open this project in InstallShield Editor. This option is not available until after you build the Repackager project the first time.

Note • You can also use the Automated Application Converter to convert a Windows Installer package to a virtual package. See Performing Virtualization and Repackaging Using the Automated Application Converter in the AdminStudio Help Library.

6. Select whether to use the default Editor template or a customized template, as described in Building a Windows Installer Package.

7. Select Package Information from the View List and set Package Information options as described in Building a Windows Installer Package.

8. Select Advanced Settings from the View List and select the options that you want to use, as described in Configuring Advanced Conversion Options.


10. Click the Build button. The build process begins, and its progress is reported in the output window.

When the build process is complete, a Conversion completed message appears in the output window, and a link to the build log file is provided.

- If you chose the App-V 4.x or 5.x application option, a folder named App-VPackage was created in the location you specified in the Editor Project field. This folder contains the App-V application for this package and all of its associated files, as described in Components of an App-V 4.x Package (.sft) or Components of an App-V 5.0 Package (.appv) in the AdminStudio Help Library.

- If you chose the ThinApp application option, a folder named ThinAppPackage was created in the location you specified in the Editor Project field. This folder contains the ThinApp application for this package and all of its associated files, as described in Components of a ThinApp Application in the AdminStudio Help Library.

- If you chose the Citrix XenApp profile option, a folder named CitrixProfile was created in the location you specified in the Editor Project field. This folder contains the Citrix profile for this package and all of its associated files, as described in About Citrix Profiles (.profile) in the AdminStudio Help Library.

- If you chose the Symantec virtual application option, a folder named SymantecPackage was created in the location you specified in the Editor Project field. This folder contains the Symantec Workspace virtual package and all of its associated files, as described in About Symantec Workspace Virtual Packages.
Viewing Repackager Project Properties

You can view the properties of the currently open Repackager project by opening the Project Properties dialog box.

Task: To view properties for the current Repackager project:

1. Open a project in the Repackager interface.
2. From the Project menu, select Properties. The General tab of the Project Properties dialog box opens.

The following properties are listed:

- **Project Location**—The full path of the directory where the current Repackager project file (.irp) is located.
- **Project File**—The name of the current Repackager project file.
- **Captured Data File**—The name and location of the captured data file (.inc), which was either created by the Repackaging Wizard or during conversion of a Novell ZENworks project, Microsoft SMS project, or WinINSTALL project. The path is relative to the current Repackager project file.
- **Registry Data File**—The name and location of the file containing captured registry data. The path is relative to the current Repackager project file.
- **Conversion Options File**—The name and location of the options.ini file, which contains an exhaustive list of all options you can use during conversion of the Repackager project to an InstallShield Editor project and Windows Installer package.
- **Editor Project File**—The name and location of the InstallShield Editor project file as set in the Product View (MSI Package). The path is relative to the current Repackager project file.
- **Windows Installer Package**—The name and location of the Windows Installer package. The path is relative to the current Repackager project file.

3. When finished viewing properties in the General tab, click OK.
Using the Setup Intent Wizard to Detect File Dependencies in a Repackager Project

Although an installation may have intended to install certain files, these files sometimes may not be installed—often because the files already exist on the target machine (either as the same version or a newer version). These files, although not installed or updated, are needed for the product to execute properly when the setup is run on a system that does not already have these files.

You can use the Setup Intent Wizard to detect file dependencies that may not be included in your Repackager project (.irp). The Setup Intent Wizard scans a setup to identify files that may not have been captured during repackaging—effectively recognizing the installation’s intent for these files.

To use the Setup Intent Wizard, perform the following steps:

Task: To detect file dependencies:

1. From the Project menu, select Setup Intent Wizard. The Welcome Panel opens.

2. From the Welcome panel, click Next. The Scanning Project Panel opens.

3. Once scanning is finished, the Results Panel opens, listing new files that your setup requires.

4. From the Results Panel, select the files you want added to your Repackager project and click Finish.

5. Save your Repackager project.

Note • Because the Setup Intent Wizard analyzes files in the Repackager project and searches for dependent files, you must run the Setup Intent Wizard from the same machine where repackaging was performed (with the Repackaging Wizard). You can then save the Repackager project and transfer it to another machine.
Creating a Setup Capture Report for a Project

You can generate an HTML or text document that summarizes the data that was captured when a setup was repackaged.

**Repackager Setup Capture Report**

- **Project Name:** C:\Packages\Tunes.ini
- **Date Generated:** Wednesday, January 15, 2019 02:53:13PM

**Captured Data Summary**

- 2002 files captured, 0 marked for exclusion.
- 1630 registry entries captured, 0 marked for exclusion.
- 11 shortcuts captured, 0 marked for exclusion.
- 0 .ini entries captured, 0 marked for exclusion.

**Captured Files**

- [ProgramFileFolder]Apple Software Update\ScriptingObjectModal.dll
- [ProgramFileFolder]Apple Software Update.exe
- [ProgramFileFolder]Apple Software Update Admin.dll
- [ProgramFileFolder]Apple Software Update\files.dll
- [ProgramFileFolder]Apple Software Update\plugins\EXEInstall\Plugin.dll
- [ProgramFileFolder]Apple Software Update\Resources\Software Update.tiff
- [ProgramFileFolder]Apple Software Update\Resources\da1proj\softwareupdate\localized.dll

**Figure 8-2:** Sample Repackager Setup Capture Report

The following information is available to be displayed in this report:

- Captured files
- Captured shortcuts
- Captured .ini file entries
- Captured Registry entries

The report also indicates which of the files, shortcuts, .ini file entries, or Registry entries, if any, have been marked for exclusion. Those marked for exclusion are not included in the Repackager project.
Task: To create a report detailing captured data:

1. From the Project menu, select Create Report. The Create Report dialog box opens.

2. Select whether you want the report to contain All captured data (all of the data collected during the entire capture), or just the Current view.

3. If you want the report to contain data from the entire capture, specify whether you want to just display summary information.

4. Specify whether you want to display excluded items in the report.

5. Select the file format for the report. You can generate an HTML report or a Text report.

6. Click Create. A Save As dialog box opens.

7. From the resulting Save As dialog box, browse to the location where you want to save the file, and provide a name for the report.

8. Click Save. The report is saved to the specified location and automatically opens.

Generating Software ID Tag Files During Repackaging

AdminStudio includes ISO/IEC 19770-2 software tagging support. ISO/IEC 19770-2 is an international standard for the creation of software identification tags.

AdminStudio adds software ID tag files—which contain both ISO 19770-2 compliant tag information and AdminStudio’s extended tag information—to Windows Installer packages that it processes in two locations:

- **Packages built by Repackager**—By default, whenever Repackager builds a Windows Installer package (even when building one silently), a software ID tag file is created for that package.

- **Packages imported into the Application Catalog**—By default, tag files are created for each package that is imported into the Application Catalog. When Application Catalogs from versions of AdminStudio prior to 11.0 are upgraded, AdminStudio will, upon your approval, create tag files for all packages during upgrade. For more information, see Generating Software ID Tag Files During Package Import in the AdminStudio Help Library.
In both of these cases, AdminStudio stores the ISO tag file in an external transform file.

In this section, Repackager’s support for creating and editing software ID tag files is described in the following topics:

- Enabling Software ID Tag Generation During Repackaging
- Viewing and Editing Software ID Tag Information in the Repackager Interface

Note • For detailed information on AdminStudio's support for software ID tag files, see About Software ID Tag File Generation in the AdminStudio Help Library.

Enabling Software ID Tag Generation During Repackaging

On the Build Options tab of the Repackager Options dialog box, you can enable or disable automatic software tag file creation and can set the default values for Tag Creator Name and Tag Creator RegID.

Important • Any changes that you make to the software tagging options on the Build Options tab of the Repackager Options dialog box will also automatically be made to the options on the General Options > Import Options > Software Tagging tab of the Application Manager Options dialog box.

Task: To set software tagging options in Repackager:

1. Launch Repackager.
2. On the Tools menu, click Options. The Options dialog box opens.
3. Open the Build Options tab.
4. To instruct AdminStudio to automatically create a transform file containing software tag file(s) for Windows Installer packages that are imported into the Application Catalog or built using Repackager, make sure that the **Enable creation of software ID tag transforms during import and repackaging** option is selected. By default, this option is selected.

![Note](image)

*Whenever a Windows Installer package is imported into the Application Catalog or built using Repackager, AdminStudio creates a software ID tag file (which is stored in the Application Catalog), but if the **Enable creation of software ID tag transforms during import and repackaging** option is not selected, AdminStudio does not create the transform.*

5. In the **Tag Creator Name** field, enter a name to identify the creator of the software ID tag files that will be created by AdminStudio. By default, the value is **Flexera Software LLC**.

![Note](image)

*For more information, see About the Tag Creator Name, Software Creator Name, and Software Licensor Name Fields in the AdminStudio Help Library.*

6. In the **Tag Creator RegID** field, enter an ID to uniquely identify the creator of the software ID tag files that will be created by AdminStudio, using the following format:

   `regid.YYYY-MM.ReversedDomainName,optional_division`

For example:

   `regid.2009-06.com.yourcompany,GlobalProductDivision`

By default, the value is AdminStudio's RegID:

   `regid.2009-06.com.flexerasoftware,AdminStudio`

![Note](image)

*For more information on RegIDs, see About Software Tagging RegIDs in the AdminStudio Help Library.*

---

**Viewing and Editing Software ID Tag Information in the Repackager Interface**

When you use Repackager to convert a legacy package to a Windows Installer package, by default a tag file is generated for each package when the Windows Installer package is built.

You can view and edit tag information in the Repackager interface's **Software Identification Tag** view.
Task: To view and edit software ID tag file information in Repackager:

1. Open a Repackager project in the Repackager interface.

2. Under Repackaged Output, select the Software Identification Tag node. The Software Identification Tag view opens.

3. Edit the view and edit the information in the fields, as described in Software Identification Tag View.

4. To save your edits, select Save on the File menu.
Saving Repackager Projects

Edition •

To save a Repackager project, perform the following steps:

Task: To save the current Repackager project:

1. Select Save from the File menu.
   or
2. Click the Save button ( ), on the toolbar.

Task: To save the current Repackager project under a different name:

Select Save As from the File menu.

Opening InstallShield Editor from Repackager

After building your Repackager project into a Windows Installer package and/or an InstallShield Editor project, you may want to launch InstallShield Editor for additional modifications.

Task: To launch the generated InstallShield Editor project (.ism) in InstallShield Editor:

From the Repackager Project menu, select Edit InstallShield Project. If installed, InstallShield Editor opens the project file.

Task: To launch the generated Windows Installer package (.msi) in InstallShield Editor:

From the Repackager Project menu, select Edit Windows Installer Package. If installed, InstallShield Editor opens the package in Direct MSI Edit mode.
Isolating Windows Installer Packages

Application isolation is one solution to component versioning conflicts. Isolation reduces versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested.

When building a Windows Installer package from your Repackager project, you can also choose to create an isolated version of that package by selecting an option on the Repackaged Output view.

Information about application isolation is presented in the following topics:

- About Application Isolation
- About Assemblies
- About Manifests
- About Digital Certificates
- Setting Isolation Options
- Building an Isolated Windows Installer Package

About Application Isolation

Application isolation, which is a technique used to minimize the dependencies of an application on system components or dynamic elements, is one solution to component versioning conflicts. Isolation reduces versioning conflicts by modifying an application so it always loads the versions of components and dynamic elements with which it was originally developed and tested.

Isolation is accomplished by:

- Providing DLLs and other shared components for specific applications, and
- Placing information traditionally stored in the Registry into other files that specify the locations of these isolated components.

Application isolation provides increased stability and reliability for applications because they are unaffected by changes caused by installation and ongoing maintenance of other applications on the system.

Depending on the isolation options chosen, you can partially or totally isolate an application. When using assemblies and manifests to isolate applications, the assemblies can be updated following deployment without necessitating application reinstallation.

Reasons to Isolate Applications

You would want to isolate an application if:

- You want to resolve incompatibilities between different versions of shared components.
- You want to reduce the complexity of the installation by storing COM activation data in a manifest instead of the registry.
- You want to insulate the application from changes to shared components.
Reasons Not to Isolate an Application

You would not want to isolate an application if, following application isolation, you discover that the application no longer works because of an internal dependency on a component that has been moved during the isolation process.

💡 Following isolation, you can use the Dynamic Dependency Scanner in InstallShield Editor to verify isolated files are loaded from a different directory.

Isolating Windows Installer Packages Using Application Isolation Wizard

In addition to being able to generate an isolated version of a repackaged setup immediately after the build step in Repackager, you can also use Application Isolation Wizard to isolate a Windows Installer package.

Application Isolation Wizard is a stand-alone tool which accepts a Windows Installer package as input and outputs a new, isolated Windows Installer package.

The Application Isolation Wizard provides a user interface experience that allows the user to extend the initial “dependency scanning” process for identifying file isolation candidates, while in Repackager you specify your assembly and digital signing isolation options on the Isolation Options dialog box, and then those selections are applied to all isolated packages created by Repackager.

For more information, see Isolating Applications Using Application Isolation Wizard in the AdminStudio Help Library.

About Assemblies

Assemblies are DLLs or other portable executable files that applications require to function. These can be either shared or private. Private assemblies are typically stored in the same directory as the application they support. Shared assemblies are stored in the WinSxS directory, and are digitally signed.

By creating manifests for assemblies, Repackager allows you to create self-contained applications that can use different versions of the same DLL or other portable executable, without any version conflicts.

Shared Assemblies

Shared assemblies are assemblies available to multiple applications on a computer. Applications that require these assemblies specify their dependence within a manifest. Multiple versions of shared assemblies can be used by different applications running simultaneously.

These assemblies are stored in the WinSxS directory, and must be digitally signed for authenticity. After deployment, the version of shared assemblies can be changed, allowing for changes in dependencies.
**Private Assemblies**

Private assemblies are assemblies created for exclusive use by an application. They are accompanied by an assembly manifest, which contains information normally stored in the registry. Private assemblies allow you to totally isolate an application, eliminating the possibility that dependent files may be overwritten by other applications.

These assemblies are always stored in the same location as their associated executable.

### About Manifests

Manifests, which are used during isolation, are XML files that describe an application. Repackager can create two types of manifests: application manifests and assembly manifest.

**Application Manifests Describe an Isolated Application**

Application manifests are XML files that describe an isolated application. This descriptive information includes the relationship between the application and its dependent files.

Typically, the naming convention for a manifest is:

```
ApplicationName.Extension.manifest
```

For example, if the application was `HelloWorld.exe`, the manifest file is called:

```
HelloWorld.exe.manifest
```

**Assembly Manifests Describe an Application’s Assemblies**

Assembly manifests are XML files that describe an application’s assemblies. This includes components such as DLLs.

Information stored in the assembly manifest, such as COM registration information, ProgIDs, etc., is usually stored in the Registry. However, by making it independent from the Registry, only that application can use the dependent files described in the manifest. This enables you to have multiple versions of the same DLL or other portable executable file on a system without generating compatibility conflicts.

Typically, the naming convention for a manifest is:

```
AssemblyName.Extension.manifest
```

For example, if the component was `Goodbye.dll`, the manifest file is called:

```
Goodbye.dll.manifest
```

**Manifests as New Components**

When you create manifests, Repackager supports putting them into new components. If you do not select the **Create new component for each assembly** option on the **Manifest Options** tab of the **Isolation Options** dialog box, the manifest will be added to the same component as the assembly.
About Digital Certificates

Digital certificates identify you and/or your company to end users to assure them the assembly they are about to use has not been altered. They are issued by a certification authority such as VeriSign, or created using a combination of software publishing credentials (.spc) and a private key (.pvk), both also issued by a certification authority. The certificate includes the public cryptograph key, and, when used in combination with a private key, can be used by end users to verify the authenticity of the signor.

The following digital certificate concepts are defined in this topic:

- Private Keys
- Software Publishing Credentials
- Using a Certificate Store
- Creating a Certificate File

**Private Keys**

A private key (a file with the extension .pvk) is granted by a certification authority. Repackager uses the private key you enter in the Digital Signature tab of the Isolation Options dialog box to digitally sign your shared assembly and ensure end users of its content's authenticity.

The .spc (Software Publishing Credentials) file and .pvk file you enter in the Digital Signature tab compose the digital certificate for shared assemblies.

Contact a certification authority such as VeriSign for more information on the specifics of software publishing credentials.

**Software Publishing Credentials**

You must supply a certification authority with specific information about your company and software to obtain software publishing credentials in the form of an .spc file. Your software publishing credentials are used to generate a digital signature for your assembly.

The .spc file and .pvk (private key) file you enter as in the Digital Signature tab of the Advanced Options dialog box compose the digital certificate for shared assemblies.

Contact a certification authority such as VeriSign for more information on the specifics of software publishing credentials.

**Using a Certificate Store**

To perform code signing, both private key and software publishing credential information must be supplied. This must occur each time a package is signed. Most server operating systems store a certificate locally on the computer that the user used to request the credential information.

Instead of having to store credential files on each of the user computers, you can create a Certificate Store, a storage location which will have numerous certificates, which enables all users or computers with adequate permissions to retrieve the certificate as needed.
Using a Certificate Store allows you to associate the same credentials and private key files with multiple packages. This simplification is particularly useful when isolating applications, as typically the code signing information will be identical for all shared assemblies. Ultimately, the Certificate Store removes the burden of managing private key and software publishing credential information.

**Creating a Certificate File**

You can create a certificate file from the constituent PVK and SPC files and import it into the Certificate Store using the **PVK Digital Certificate Files Importer**. You can then export the certificate (.cer) file for use outside of the Certificate Store.

---

**Caution** • Certificate files must be 2048-bit or higher. For more information, see the article: Assembly Signing Example on the Microsoft Developer Network website.

---

**Setting Isolation Options**

Application isolation is one solution to component versioning conflicts. Isolation reduces versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested.

On the **Isolation Options Dialog Box**, which is opened by selecting **Isolation Options** from the **Tools** menu, you can specify the following Repackager isolation options:

- **Assembly Options**—Specify the type of assemblies Repackager will create: private side-by-side assemblies in the application folder or shared side-by-side assemblies in the **WinSxS** folder. You can also specify the assembly naming conventions. See **Specifying Manifest Options**.

- **Digital Signature Options**—You can configure the certificate information required when using shared assemblies. This required digital signature provides an extra layer of protection, allowing you to obtain information about the company who created a global assembly. See **Setting Digital Signature Options for Shared Assemblies**.

---

**Specifying Manifest Options**

On the **Manifest Options** tab of the **Isolation Options Dialog Box**, which is opened by selecting **Isolation Options** from the **Tools** menu, you can specify the following options:

- **Selecting the Assembly Type**

- **Specifying the Assembly Naming Conventions**

---

**Note** • For more information on assemblies and manifests, see About Assemblies and About Manifests.
Selecting the Assembly Type

On the **Manifest Options** tab of the **Isolation Options Dialog Box**, which is opened by selecting **Isolation Options** from the **Tools** menu, you can specify the type of assemblies Repackager will create: private side-by-side assemblies in the application folder or shared side-by-side assemblies in the **WinSxS** folder.

**Task:** To select the assembly type:

1. Open the Repackager interface.
2. From the **Tools** menu, select **Isolation Options**. The **Manifest Options** tab of the **Isolation Options** dialog box opens.
3. Select one of the following **Assembly Type** options:
   - Create private side-by-side assemblies in the application folder.
   - Create shared side-by-side assemblies in **WinSxS** directory.

**Note** • Manifests for shared assemblies must be digitally signed. See **Setting Digital Signature Options for Shared Assemblies**.

**Note** • The modifications you make on the **Isolation Options** dialog box will be recorded in the **isolationconfig.ini** file, which is stored in the **AdminStudio Shared** directory.

Specifying the Assembly Naming Conventions

On the **Manifest Options** tab of the **Isolation Options Dialog Box**, which is opened by selecting **Isolation Options** from the **Tools** menu, you can specify the type of naming conventions Repackager will use when creating assemblies.

**Task:** To set the default naming convention for assemblies:

1. Open the Repackager interface.
2. From the **Tools** menu, select **Isolation Options**. The **Manifest Options** tab of the **Isolation Options** dialog box opens.
3. In the **Assembly Naming Conventions** area, enter your **Company** name and **Division**. These two fields create the default assembly naming convention (in the form **Company.Division.Assembly** followed by a number).
4. If you want to create a new component for each assembly, select the **Create new component for each assembly** option.

Assemblies created during application isolation will follow the naming convention as specified.
Note • The modifications you make on the **Isolation Options** dialog box will be recorded in the *isolationconfig.ini* file, which is stored in the AdminStudio Shared directory.

## Setting Digital Signature Options for Shared Assemblies

You can configure the certificate information required when using shared assemblies on the **Digital Signature** tab of the **Isolation Options** dialog box. This required digital signature provides an extra layer of protection, allowing you to obtain information about the company who created a global assembly.

Note • The modifications you make on the **Isolation Options** dialog box will be recorded in the *isolationconfig.ini* file, which is stored in the AdminStudio Shared directory.

Note • For more information, see **About Digital Certificates**.

**Task:** To set digital signature options:

1. Open the Repackager interface.
2. From the **Tools** menu, select **Isolation Options**. The **Manifest Options** tab of the **Isolation Options** dialog box opens.
3. Open the **Digital Signatures** tab.
4. Click the Browse ( ) button next to the **Certificate File** field and navigate to the certificate file you are using to sign assemblies.

A digital certificate identifies you and/or your company to end users and assures them the data they are about to receive has not been altered.
5. In the **Code Signing Technology** area, select the type of code signing technology you want to use for the digital signature. You can use one of the following technologies:

<table>
<thead>
<tr>
<th>Technology</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Credentials</strong></td>
<td>Select this option to use credential files as the code signing technology. If you select this option, you must supply the name and location of both your software publishing credential files:</td>
</tr>
<tr>
<td></td>
<td>• <strong>SPC File</strong>—Specify the name and location of your software publishing credentials file (.spc).</td>
</tr>
<tr>
<td></td>
<td>• <strong>PVK</strong>—Specify the name and location of your private key file (.pvk).</td>
</tr>
<tr>
<td></td>
<td>In order to receive a software publishing credentials and a private key, you must supply a certification authority, such as VeriSign with specific information about your company and software.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Certificate Name in the store</th>
<th>Select this option to use the name of an existing certificate file in the Certificate Store as the code signing technology. The Certificate Store is a central repository for certificate files. Using a Certificate Store allows you to reuse the certificate files for different purposes as necessary.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>As an alternative to providing .spc and .pvk files, you can specify the certificate name as it appears in the certificate store.</td>
</tr>
</tbody>
</table>

**Building an Isolated Windows Installer Package**

To reduce versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested, select the **Create Isolated Version of the Package** option on the Repackager **Repackaged Output** view. An additional Windows Installer package will be created in the same directory as the .ism file and the other .msi file, with the naming convention of:

\[\text{appname}.isolated.msi\]

For more information on how Repackager isolates applications and the available isolation options, see **Isolating Windows Installer Packages**.

**Configuring Exclusions**

Repackaging exclusions refer to exclusions made during repackage time using the Repackaging Wizard. Any files, registry entries, .ini files, or shortcuts excluded at this point are not included in the Repackager project.

There are two methods of configuring exclusions:

- **Configuring Exclusions Using Repackager**
- **Configuring Exclusions Using the Exclusions Editor**
Configuring Exclusions Using Repackager

There are three types of exclusions used when repackaging a legacy installation:

Table 8-3 • Repackager Exclusion Types

<table>
<thead>
<tr>
<th>Exclusion Type</th>
<th>Description</th>
</tr>
</thead>
</table>
| Repackaging Exclusions | Repackaging exclusions refer to exclusions made during repackage time using the Repackaging Wizard. Any files, registry entries, .ini files, or shortcuts excluded at this point are not included in the Repackager project. Therefore, if you exclude a directory you later need, you need to repackage the legacy setup again.  
The Repackager best practice is to capture everything using the Repackaging Wizard, and then exclude visually in the Repackager Interface. This way, you avoid having to run the Repackaging Wizard again if you accidentally exclude necessary files.  
In some cases, you may want to avoid capturing specific data types during repackaging. For example, your organization may never want to capture shortcuts. You can disable capture of shortcuts during repackage time, thereby eliminating the need to exclude them later. In Snapshot mode, you may want to limit the analysis to a certain directory to reduce the time it takes to capture the initial and final snapshot. |
| Project Exclusions   | Each Repackager project can use a project exclusion list which marks files, registry entries, shortcuts, and .ini files as excluded in the Repackager project. If your process dictates that you capture everything and only exclude items in the Repackager Interface, then you should set up commonly captured but unnecessary items from the project by default.  
Because all the data from the original capture is intact, if you accidentally exclude necessary files, you can always reinclude them from the Repackager Interface and quickly rebuild your Windows Installer package. |
| Individual Project Exclusions | Because each project is different, and may require you to make decisions as to whether certain captured data is necessary, you can also selectively exclude or reinclude items on a per-package basis. These individual project exclusions allow you a fine-level of control as you prepare to build your Windows Installer package from the Repackager project. |
Excluding Files

To exclude a captured file from the InstallShield Editor project and Windows Installer package, perform the following steps.

**Task:** To exclude a captured file from the InstallShield Editor project and Windows Installer package:

1. Select *Files and Folders* from the View List. The *Files and Folders* View opens.
2. Expand the directory tree and select the directory containing the file you want to exclude.
3. In the file list, right-click the file and then click **Exclude**.

Excluding All Files in a Directory

To exclude all captured files in a directory from the InstallShield Editor project and Windows Installer package, perform the following steps.

**Task:** To exclude all captured files in a directory from the InstallShield Editor project and Windows Installer package:

1. Select *Files and Folders* from the View List. The *Files and Folders* view opens.
2. Expand the directory tree and select the directory containing the files you want to exclude.
3. Right-click the directory and then click **Exclude**.

Excluding Directories and Subdirectories

To exclude all captured files and subdirectories within a directory from the InstallShield Editor project and Windows Installer package, perform the following steps.

**Task:** To exclude all captured files and subdirectories within a directory from the InstallShield Editor project and Windows Installer package:

1. Select *Files and Folders* from the View List. The *Files and Folders* view opens.
2. Expand the directory tree to display the directory containing the files and subdirectories you want to exclude.
3. Right-click the directory and then click **Exclude All**.
Adding Files and Folders to the Global Exclusions List from the Files and Folders View

You can add a file or a directory of files to the Repackager global exclusion list (isrepackager.ini) from the Files and Folders view of the Repackager interface.

**Note**: You can also configure exclusions using the Exclusions Editor, as described in Configuring Exclusions Using the Exclusions Editor.

To add items to the global exclusions list from the Files and Folders view, perform the following steps.

**Task**: To add files and/or folders to the exclusions list:

1. Select **Files and Folders** from the View List. The Files and Folders view opens.
2. Expand the directory tree to display the directory containing the files and subdirectory you want to exclude.
3. Select a directory or file and then click **Add to Exclusions** from the context menu.

**Note**: If you selected a directory, you are then prompted to click **Yes** or **No** to indicate whether you want to also add the directory's subdirectories to the exclusion list.

The directory name and/or file name are now displayed in red to indicate that they are excluded.

4. To remove a previously selected item from the global exclusion list, select the item and then click **Remove from Exclusions** from the context menu.

Excluding Registry Keys

To exclude a registry key from the InstallShield Editor project and Windows Installer package, perform the following steps.

**Task**: To exclude a registry key from the InstallShield Editor project and Windows Installer package:

1. Select **Registry Entries** from the View List. The Registry Entries view opens.
2. Expand the Registry tree to display the registry key you want to exclude.
3. Right-click the registry key and then click **Exclude**.
Excluding Registry Values

To exclude a captured registry value from the InstallShield Editor project and Windows Installer package, perform the following steps.

Task: To exclude a captured registry value from the InstallShield Editor project and Windows Installer package:

1. Select Registry Entries from the View List. The Registry Entries view opens.
2. Expand the Registry tree and select the registry key containing the value you want to exclude.
3. In the Registry Value list, right-click the value and then click Exclude.

Excluding .ini Files

To exclude a captured .ini file from the InstallShield Editor project and Windows Installer package, perform the following steps.

Task: To exclude a captured .ini file from the InstallShield Editor project and Windows Installer package:

1. Select INI Files from the View List. The INI Files view opens.
2. Expand the INI Files tree to display the .ini file you want to exclude.
3. Right-click the .ini file and then click Exclude.

Excluding .ini File Sections

To exclude a section in a captured .ini file from the InstallShield Editor project and Windows Installer package, perform the following steps.

Task: To exclude a section in a captured .ini file from the InstallShield Editor project and Windows Installer package:

1. Select INI Files from the View List. The INI Files view opens.
2. Expand the INI Files tree to display the .ini file containing the section you want to exclude.
3. Right-click the section and then click Exclude.
Chapter 8 Converting Legacy Installations Using the Repackager Interface

Configuring Exclusions

Excluding Shortcuts

To exclude a captured shortcut from the InstallShield Editor project and Windows Installer package, perform the following steps.

Task: To exclude a captured shortcut from the InstallShield Editor project and Windows Installer package:

1. Select **Shortcuts** from the View List. The **Shortcuts** view opens.
2. Expand the Shortcuts tree to display the shortcut you want to exclude.
3. Right-click the shortcut and then click **Exclude**.

Excluding All Shortcuts in a Directory

To exclude all captured shortcuts in a directory from the InstallShield Editor project and Windows Installer package, perform the following steps.

Task: To exclude all captured shortcuts in a directory from the InstallShield Editor project and Windows Installer package:

1. Select **Shortcuts** from the View List. The **Shortcuts** view opens.
2. Expand the Shortcuts tree to display the directory containing the shortcuts you want to exclude.
3. Right-click the directory and then click **Exclude**.

Excluding Shortcuts from Subdirectories

To exclude all captured shortcuts within a directory or its subdirectories from the InstallShield Editor project and Windows Installer package, perform the following steps.

Task: To exclude all captured shortcuts within a directory or its subdirectories from the InstallShield Editor project and Windows Installer package:

1. Select **Shortcuts** from the View List. The **Shortcuts** view opens.
2. Expand the **Shortcuts** tree to display the directory containing the shortcuts and/or subdirectories containing shortcuts you want to exclude.
3. Right-click the directory and then click **Exclude All**.
Specifying the External Configuration File

To specify an external configuration file which you want to use as a filter when converting legacy setups, perform the following steps.

**Task:**

1. From the Repackager **Project** menu, select **Properties**. The **General** tab of the **Project Properties** dialog box opens.
2. Open the **Exclusions** tab.
3. Select the **Use settings from the shared location** or the **Use settings from a custom file** option. The **Browse** button for that option is activated.
4. Click **Browse** and select the configuration file you want to use.
5. Click **OK**.

When you apply a configuration file, Repackager automatically updates all views to reflect the configuration file's exclusions. However, if you have already excluded items using Repackager, item states are retained.

Modifying External Configuration Files

To configure an external configuration file, perform the following steps.
Task: To configure an external configuration file:

1. From Repackager's Project menu, click Properties. The General tab of the Project Properties dialog box opens.
2. Select the Exclusions tab.
3. Select the file you want to modify in either the Use settings from the shared location option or Use settings from a custom file options.
4. Click Edit. The Exclusions Editor opens.
5. Make necessary modifications using the Exclusions Editor.
6. When you finish editing the configuration file, click OK.
7. Click OK to close the Project Properties dialog box.

When you apply a configuration file, Repackager automatically updates all views to reflect the configuration file's exclusions. However, if you have already excluded items using Repackager, item states are retained.

Configuring Exclusions Using the Exclusions Editor

The Exclusions Editor allows you to configure three types of exclusions: Repackaging, Project, and OS Snapshot.

Repackaging Exclusions

Repackaging exclusions refer to exclusions made during repackage time using the Repackaging Wizard. Any files, registry entries, .ini files, or shortcuts excluded at this point are not included in the Repackager project. Therefore, if you exclude a directory you later need, you need to repackage the legacy setup again.

The Repackager best practice is to capture everything using the Repackaging Wizard, and then exclude visually in the Repackager Interface. This way, you avoid having to run the Repackaging Wizard again if you accidentally exclude necessary files.

In some cases, you may want to avoid capturing specific data types during repackaging. For example, your organization may never want to capture shortcuts. You can disable capture of shortcuts during repackage time, thereby eliminating the need to exclude them later. In Snapshot mode, you may want to limit the analysis to a certain directory to reduce the time it takes to capture the initial and final snapshot.

Project Exclusions

Each Repackager project can use a project exclusion list which marks files, registry entries, shortcuts, and .ini files as excluded in the Repackager project. If your process dictates that you capture everything and only exclude items in the Repackager Interface, then you should set up commonly captured but unnecessary items from the project by default. Because all the data from the original capture is intact, if you accidentally exclude necessary files, you can always reinclude them from the Repackager Interface and quickly rebuild your Windows Installer package.
Chapter 8  Converting Legacy Installations Using the Repackager Interface

Configuring Exclusions

OS Snapshot Exclusions

Like pre-capture repackaging exclusions, you can use the Exclusions Editor to configure exclusions to apply during the capture of OS snapshots. However, to maximize the usefulness of OS snapshots, you should avoid editing the default snapshot exclusion list (ISSnapshot.ini).

Exclusions and Repackager

Exclusions in Repackager refer to files, registry entries, shortcuts, and .ini files that are marked as excluded in the Repackager Interface by default when you open a Repackager project or if you change your exclusions file. The captured data is only marked as excluded and not ignored or discarded during capture. You can create an exclusion file in the Exclusions Editor, and link it to Repackager from the Exclusions Tab of the Project Properties dialog box in Repackager.

Exclusions and the OS Snapshot Wizard

When using the Exclusions Editor to configure analysis options for capturing OS snapshots, you are creating an exclusion list for files, directories, .ini files, .ini file sections, and registry data. Items in the exclusion list are not captured during the OS snapshot process, and will not be included in the OS snapshot file which is created.

Launching Exclusions Editor

The Exclusions Editor can be launched either within the Repackager interface or outside of Repackager. You can edit the default exclusions file, i.srepackager.ini, using either interface.

Note  •  You can also add items to the default exclusions file from the Files and Folders view of the Repackager interface. See Adding Files and Folders to the Global Exclusions List from the Files and Folders View.

However, if you want to create a new, custom exclusions file, you must launch the Exclusions Editor outside of Repackager.

•  Launching Exclusions Editor Outside of Repackager

•  Launching Exclusions Editor Within Repackager

Launching Exclusions Editor Outside of Repackager

To launch the Exclusions Editor outside of the Repackager interface, perform the following steps.
Chapter 8  Converting Legacy Installations Using the Repackager Interface

Configuring Exclusions

Task:  To add a file to the exclusion list:

1. Launch the Exclusions Editor by locating and executing the following file:

[AdminStudioInstallDirectory]\Repackager\AnalysisOptions.exe

The Files tab of the Exclusions Editor opens.

2. Perform one of the following to open an exclusions file:

• Shared Exclusions—To edit the shared exclusions file, on the Files menu, point to Open and click Shared Exclusions. The exclusions in the shared exclusions file are now listed on the Files tab.

• Custom Exclusions—To create a new custom exclusions file, on the Files menu, click New. A default set of exclusions is listed.

3. Make edits to the file.

4. Save the file by selecting Save on the File menu.

5. If you were creating a custom exclusions file, specify a name and location for this exclusions file and click Save.

Launching Exclusions Editor Within Repackager

To add a file to the exclusion list, perform the following steps.

Task:  To add a file to the exclusion list:

1. Launch Repackager and open a project.

2. On the Project menu, click Properties. The Project Properties dialog box opens.

3. On the Exclusions tab, do one of the following:

• To edit the default exclusions file, select Use settings from the shared location and click Edit.

• To edit a custom exclusions file, select Use settings from a custom file, browse to the file you want to open (if it is not listed), and click Edit.

The Files tab of the Exclusions Editor opens, with the appropriate exclusions file open.

4. Make edits to the file.

5. Save the file and close the Exclusions Editor by clicking OK.

Note • Note that when opening the Exclusions Editor from within Repackager, there is no File menu displayed, meaning that you can only edit an existing exclusions file; you cannot create a new exclusions file.
Excluding Files

You use the Exclusions Editor to create an exclusion list for files so that those files are not captured during the OS snapshot process, and will not be included in the OS snapshot file.

Task: To add a file to the exclusion list:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor.
3. Enter or browse to the directory Path containing the file you want to exclude.
4. Enter the name of the file you want to exclude, or browse to it by clicking the Browse ( ) button to the right of the Excluded Files field. If you want to exclude multiple files from the same directory, separate them with pipes (|). If you want to exclude all files in a directory, enter an asterisk (*).
5. Click OK to close the File Exclusion Information dialog box. The new exclusion appears in the Files tab.
6. Save the exclusions file as described in Launching Exclusions Editor.

Note • When configuring file exclusions for Repackager, you are only configuring Repackager to automatically mark the file as excluded; this can be changed from within Repackager on a file-by-file basis. However, when configuring file exclusions for the OS Snapshot Wizard, files in the exclusion list are not captured in the OS snapshot file.

Excluding Files with Specific Extensions

To exclude files with specific extensions from the exclusion list, perform the following steps.

Task: To exclude files with specific extensions from the exclusion list:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor:
3. In the File Exclusion Information dialog box, enter or browse to the directory containing the files you want to exclude. If you want to exclude files with a certain extension from all directories, enter an asterisk (*) for the Path value.
4. Enter an asterisk followed by the extension you want excluded in the Excluded Files field. For example, if you want to exclude all .bak files, enter *.bak. If you want to exclude multiple file types from the same directory (or from all directories), separate each exclusion with a pipe (|).
5. Click OK to close the File Exclusion Information dialog box. The new exclusion appears in the Files tab.
Chapter 8  Converting Legacy Installations Using the Repackager Interface
Configuring Exclusions

6. Save the exclusions file as described in Launching Exclusions Editor:

   Note • When configuring file exclusions for Repackager, you are only configuring Repackager to automatically mark
the file as excluded; this can be changed from within Repackager on a file-by-file basis. However, when configuring file
exclusions for the OS Snapshot Wizard, files in the exclusion list are not captured in the OS snapshot file.

Excluding Directories

To add a directory to the exclusion list, perform the following steps.

Task: To add a directory to the exclusion list:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions
   Editor:


3. In the File Exclusion Information dialog box, enter or browse to the directory Path containing the files you
   want to exclude.

4. Enter an asterisk (*) in the Excluded Files field.

5. Click OK to close the File Exclusion Information dialog box. The new exclusion appears in the Files tab.

6. Save the exclusions file as described in Launching Exclusions Editor:

   Note • When configuring file exclusions for Repackager, you are only configuring Repackager to automatically mark
the file as excluded; this can be changed from within Repackager on a file-by-file basis. However, when configuring file
exclusions for the OS Snapshot Wizard, files in the exclusion list are not captured in the OS snapshot file.

Editing Existing File Exclusions

To edit an existing file exclusion, perform the following steps.

Task: To edit an existing file exclusion:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions
   Editor:

2. Select the appropriate exclusion and click Edit. The File Exclusion Information dialog box opens.

3. In the File Exclusion Information dialog box, modify the Path and Excluded Files information.

4. Click OK to close the File Exclusion Information dialog box. The edited exclusion is listed in the Files tab.
Chapter 8  Converting Legacy Installations Using the Repackager Interface

Configuring Exclusions

5. Save the exclusions file as described in Launching Exclusions Editor:

Note • When configuring file exclusions for Repackager, you are only configuring Repackager to automatically mark the file as excluded; this can be changed from within Repackager on a file-by-file basis. However, when configuring file exclusions for the OS Snapshot Wizard, files in the exclusion list are not captured in the OS snapshot file.

Removing File Exclusions

To remove an existing file exclusion, perform the following steps.

Task: To remove an existing file exclusion:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor:

2. Select the appropriate exclusion and click Delete.

3. Confirm the exclusion by clicking OK. The deleted exclusion is removed from the list.

4. Save the exclusions file as described in Launching Exclusions Editor:

Note • When configuring file exclusions for Repackager, you are only configuring Repackager to automatically mark the file as excluded; this can be changed from within Repackager on a file-by-file basis. However, when configuring file exclusions for the OS Snapshot Wizard, files in the exclusion list are not captured in the OS snapshot file.

Excluding .ini Files

To add an .ini file to the exclusion list, perform the following steps.

Task: To add an .ini file to the exclusion list:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor:

2. Open the INI Files tab.


4. Enter or browse to the .ini file you want to exclude.

5. If there are specific sections you want to exclude from the .ini file, put the section names in brackets ([]) and separate them with pipes (|) in the Excluded Sections field. If you want to exclude all sections, put an asterisk (*) in the Excluded Sections field.
6. Click **OK** to close the **INI File Exclusion Information** dialog box. The new exclusion appears in the list on the **INI Files** tab.

7. Save the exclusions file as described in Launching Exclusions Editor.

---

**Excluding Sections from .ini Files**

To add a specific .ini file section to the exclusion list, perform the following steps.

**Task:** **To add a specific .ini file section to the exclusion list:**

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor:

2. Open the **INI Files** tab.

3. Click **New**. The **INI File Exclusion Information** dialog box opens.

4. Enter or browse to the .ini file containing the section you want to exclude.

5. To exclude a specific .ini file section, enter the section name in brackets ([ ]) in the **Excluded Sections** field. If there are multiple sections, separate them with pipes (|).

6. Click **OK** to close the **INI File Exclusion Information** dialog box. The new exclusion appears in the INI Files and Sections Excluded During Analysis dialog box.

7. Click **OK** to close the **INI File Exclusion Information** dialog box. The new exclusion appears in the list on the **INI Files** tab.

8. Save the exclusions file as described in Launching Exclusions Editor.

---

**Editing Existing .ini File Exclusions**

To edit an existing .ini file exclusion, perform the following steps.

---

**Note:** When configuring .ini file exclusions for Repackager, you are only configuring Repackager to automatically mark the .ini file and/or sections as excluded; this can be changed from within Repackager on an .ini file by .ini file basis. However, when configuring .ini file exclusions for the OS Snapshot Wizard, .ini files in the exclusion list are not captured in the OS snapshot file.
Task: To edit an existing .ini file exclusion:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor.

2. Open the INI Files tab.

3. Select the appropriate exclusion and click Edit. The INI File Exclusion Information dialog box opens.

4. In the File Exclusion Information dialog box, modify the INI File and Excluded Sections information.

5. Click OK to close the INI File Exclusion Information dialog box. The edited exclusion appears in the list on the INI Files tab.

6. Save the exclusions file as described in Launching Exclusions Editor:

Note • When configuring .ini file exclusions for Repackager, you are only configuring Repackager to automatically mark the .ini file and/or sections as excluded; this can be changed from within Repackager on an .ini file by .ini file basis. However, when configuring .ini file exclusions for the OS Snapshot Wizard, .ini files in the exclusion list are not captured in the OS snapshot file.

Removing .ini File Exclusions

To delete an existing .ini file exclusion, perform the following steps.

Task: To delete an existing .ini file exclusion:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor:

2. Open the INI Files tab.

3. Select the appropriate exclusion and click Delete.

4. Confirm the exclusion by clicking OK. The deleted exclusion is removed from the list.

5. Save the exclusions file as described in Launching Exclusions Editor:

Note • When configuring .ini file exclusions for Repackager, you are only configuring Repackager to automatically mark the .ini file and/or sections as excluded; this can be changed from within Repackager on an .ini file by .ini file basis. However, when configuring .ini file exclusions for the OS Snapshot Wizard, .ini files in the exclusion list are not captured in the OS snapshot file.
Excluding Registry Data

To add registry data to the exclusion list, perform the following steps.

**Task:** To add registry data to the exclusion list:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor:
2. Open the Registry tab.
3. Click New. The Choose Registry Key dialog box opens.
4. Enter or browse to the registry key you want to exclude and click OK. The key is added to the list on the Registry tab.
5. If you want to exclude a certain value in the key, select it from the list and click Edit. The Edit Registry Key dialog box opens.
6. Provide the Value Name you want to exclude, and click OK to close the dialog box. The exclusion information is reflected in the list on the Registry tab.
7. Save the exclusions file as described in Launching Exclusions Editor:

*Note:* When configuring registry exclusions for Repackager, you are only configuring Repackager to automatically mark the registry entry and/or values as excluded; this can be changed from within Repackager on a registry key by registry key basis. However, when configuring registry exclusions for the OS Snapshot Wizard, registry data in the exclusion list is not captured in the OS snapshot file.

Editing Existing Registry Exclusions

To edit existing registry exclusions, perform the following steps.

**Task:** To edit an existing registry exclusion:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor:
2. Open the Registry tab.
3. Select the registry key that you want to edit and click Edit. The Edit Registry Key dialog box opens.
4. Modify the exclusion as necessary and click OK. The edited information is reflected in the list on the Registry tab.
5. Save the exclusions file as described in Launching Exclusions Editor:
Chapter 8  Converting Legacy Installations Using the Repackager Interface

Configuring Exclusions

**Note:** When configuring registry exclusions for Repackager, you are only configuring Repackager to automatically mark the registry entry and/or values as excluded; this can be changed from within Repackager on an registry key by registry key basis. However, when configuring registry exclusions for the OS Snapshot Wizard, registry data in the exclusion list is not captured in the OS snapshot file.

### Removing Registry Exclusions

To delete an existing registry exclusion, perform the following steps.

**Task:** To delete an existing registry exclusion:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor:

2. Open the Registry tab.

3. Select the registry key that you want to delete and click **Delete**.

4. Confirm the deletion by clicking **OK**. The deleted exclusion is removed from the list.

5. Save the exclusions file as described in Launching Exclusions Editor:

**Note:** When configuring registry exclusions for Repackager, you are only configuring Repackager to automatically mark the registry entry and/or values as excluded; this can be changed from within Repackager on an registry key by registry key basis. However, when configuring registry exclusions for the OS Snapshot Wizard, registry data in the exclusion list is not captured in the OS snapshot file.

### Repackaging and Anti-Virus Software

Any machine that you use to repackage most likely has anti-virus software installed on it, even a “clean” machine. During repackaging, the real-time virus detection feature of anti-virus software could automatically update various cached files in its directories.

Therefore, in order to avoid repackaging errors when using the Snapshot repackaging method, you should exclude the software directories containing your anti-virus software.

**Task:** To exclude anti-virus software directories:

1. Launch the Exclusions Editor and open an exclusions file by performing the steps listed in Launching Exclusions Editor:

2. On the Files tab, click **New**. The File Exclusion Information dialog box opens.
Chapter 8  Converting Legacy Installations Using the Repackager Interface

Scanning InstallShield Professional Setups for Additional Data

3. Enter or browse to the directory **Path** containing the anti-virus files that you want to exclude. For example, if you wanted to exclude Symantec AntiVirus software, you would select the following directory:

   C:\Program Files\Symantec AntiVirus

4. Enter an asterisk (*) in the **Excluded Files** field.

5. Click **OK** to close the **File Exclusion Information** dialog box. The new exclusions appear on the **Files** tab.

6. Save the exclusions file as described in *Launching Exclusions Editor*.  

   **Important** • It is strongly recommended that you leave your anti-virus software running during repackaging.

---

Scanning InstallShield Professional Setups for Additional Data

If you are repackaging a legacy installation that was originally created using InstallShield Professional 5.5 and later, you can use the **SmartScan Wizard** to scan the setup for possible additional files, .ini files, shortcuts, or registry data (such as for language-specific setups or platform-specific setups).

The SmartScan Wizard is also able to group files, shortcuts and registry entries into features corresponding to InstallShield Professional components. Any items (files, folders, shortcuts, or registry entries) that are attached to a component directly or indirectly (through File Groups), are attached to their corresponding features.

---

**Automatic Launch of the SmartScan Wizard**

For your convenience, if a Repackaging project is opened (either by using Open on the File menu or by using the Repackaging Wizard), and the project meets certain conditions, the SmartScan Wizard is automatically launched. The SmartScan Wizard is automatically launched:

- if the original setup was an InstallShield Professional 5.5 or later installation, and
- the file has not already been repackaged using the **InstallShield Professional Logging Method** (available for InstallShield Editor and DevStudio 9.x InstallScript installations only), and
Chapter 8  Converting Legacy Installations Using the Repackager Interface
Creating an InstallShield Editor Template to Use Within Repackager

- the SmartScan Wizard has not already been run on this project

Task: To scan an InstallShield Professional setup:

1. From the Project menu, select SmartScan Wizard. The Welcome Panel appears.
2. Click Next. The Original InstallShield Professional Setup Panel appears.
3. The Specify the path of the original setup executable field will be filled in by default if that information exists. Browse to the InstallShield Professional setup you want to scan, and specify a password if required.
4. In the Original target folder field, enter the directory where the product was installed during the repackaging process. In most cases, this will be a subdirectory of [ProgramFilesFolder].
5. Click Next. The Scanning Panel appears.
6. When scanning is complete, click Next. The Setup Feature Tree Panel appears, listing the features and components that were configured in the InstallShield Professional project.
7. Select the Add feature tree option if you want to use the feature information defined in the Professional media.
8. Click Next. The Scanning Media Panel appears, showing the results of Repackager's search for any extra setup information in the media.
9. Click Finish to apply the results to the project.
   - The setup is scanned, and any additional files, shortcuts, .ini files, or registry data is added to the appropriate view.
   - The data captured by the SmartScan Wizard appears in the color designated in the SmartScan items field on the Colors tab of the Options dialog box.
   - If you selected the Add feature tree option, the files, shortcuts and registry entries are grouped into features corresponding to the InstallShield Professional components.

Note • After you have scanned an InstallShield Professional project and included data from it in your Repackager project, you can save the project. When you reopen it, this collected data no longer retains the “scanned” color, since it is now part of the Repackager project.

Creating an InstallShield Editor Template to Use Within Repackager

One of the main reasons you use AdminStudio is to significantly reduce the time it takes to package an application for deployment. You can use the following procedure to speed up the packaging process even more.
You can create an InstallShield Editor template that you can use within the Repackager interface to save additional time when customizing a package. By using this template, all future InstallShield Editor .ism project files generated by Repackager will contain the company-specific default settings that were specified in the template. Using a template is also beneficial for organizations with multiple packagers, since it helps enforce consistency by enabling all packagers to make the same standard customizations to packages.

To create an InstallShield Editor template to use within Repackager, perform the following steps.

**Task:** To create a customized InstallShield Editor template:

1. Create a new **Basic MSI Project** in the InstallShield Editor.
2. On the **Installation Designer** tab, select the **General Information** node under **Installation Information**, and enter your company-specific information as required.

![Image of InstallShield Editor with General Information properties](image-url)
3. Under **Behavior and Logic**, select the **Property Manager** node and add the required properties like ALLUSERS, ISSCRIPTDRIVEN, etc.
4. You can also optionally set **Shallow Folder Structure** to **Yes** in the **Releases** view under **Media**.

5. After making all required changes, save the project as an InstallShield Editor Template (.ist) type.
6. This new template should now be available along with other project types in the InstallShield Editor.
7. From within the Repackager interface, you can start using this customized template by selecting the **Use a customized template** option in the **Repackaged Output** view, and selecting the InstallShield Editor template that you just created.
Repackager Interface Reference

This section describes each of the dialog boxes and Wizard panels that you might encounter when using the Repackager interface. The help topics in this section are the same detailed documentation that is displayed when you press the F1 key or click the Help button while working in a dialog box.

- Repackager Interface
- SmartScan Wizard
- Setup Intent Wizard
- VMware Repackaging Wizard
- Exclusions Editor Interface
- Options.ini File
- Files Associated with Repackager
- Using InstallShield to Chain Multiple Windows Installer Packages Together
- Troubleshooting

Repackager Interface

Edition • The full functionality of the Repackager interface is available in AdminStudio Standard, Professional, and Enterprise Editions.

From the Repackager Interface, you can:

- Open the Repackaging Wizard and repackage legacy setups.
- Open the Exclusions Editor and configure exclusions.
- Convert Novell ZENworks, Microsoft SMS, and WinINSTALL projects into Repackaging projects.
- Create a package exclusion list.
- Build a Repackager project into an InstallShield Editor project and Windows Installer package.

The Interface consists of several menus, a toolbar, the status bar, the output window, the View List, and several associated views.

- Menus and the toolbar are discussed in the Menus and Toolbar topic.
- Individual views are covered in their respective help topics.
The status bar, output window, and View List are described in the following table.

<table>
<thead>
<tr>
<th>Interface Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Status Bar</strong></td>
<td>The status bar, which can be toggled from the View menu, displays information when you hover over buttons in the toolbar.</td>
</tr>
<tr>
<td><strong>View List</strong></td>
<td>The View List allows you to navigate to different views in the Repackager project. The corresponding view is displayed when you select an item in the tree. You can also use the Forward, Back, Navigate Up, and Navigate Down buttons in the View List. The View List includes the following views:</td>
</tr>
<tr>
<td></td>
<td>- Captured Installation View</td>
</tr>
<tr>
<td></td>
<td>- Files and Folders View</td>
</tr>
<tr>
<td></td>
<td>- Registry Entries View</td>
</tr>
<tr>
<td></td>
<td>- Shortcuts View</td>
</tr>
<tr>
<td></td>
<td>- INI Files View</td>
</tr>
<tr>
<td></td>
<td>- Deleted Files View</td>
</tr>
<tr>
<td></td>
<td>- Deleted Registry Entries View</td>
</tr>
<tr>
<td></td>
<td>- Repackaged Output View</td>
</tr>
<tr>
<td></td>
<td>- Package Information View</td>
</tr>
<tr>
<td></td>
<td>- Software Identification Tag View</td>
</tr>
<tr>
<td></td>
<td>- Advanced Package Settings View</td>
</tr>
<tr>
<td><strong>Output Window</strong></td>
<td>When you open Repackager 3.x output, Novell ZENworks projects, Microsoft SMS projects, WinINSTALL projects, or Wise installation projects in the Repackager Interface, conversion information appears in the Output window. This window can be toggled from the View menu.</td>
</tr>
</tbody>
</table>

Repackager Start Page

*Edition • The full functionality of the Repackager interface is available in AdminStudio Standard, Professional, and Enterprise Editions.*

When you first launch Repackager, the Repackager Start Page opens.

This page gives you a brief overview of Repackager functionality and uses, and gives you links to launch the Repackaging Wizard, convert a Windows Installer package to an application virtualization format, open an existing Repackager project, convert a legacy setup to a Repackager project, upgrade a legacy Repackager file, and open a recently accessed package.
Chapter 8 Converting Legacy Installations Using the Repackager Interface

Repackager Interface Reference

Figure 8-3: Repackager Start Page
## Menus and Toolbar

The following table provides a description of each menu command and toolbar button:

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Toolbar Button</th>
<th>Keyboard Shortcuts</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>Open</td>
<td></td>
<td>Ctrl+O</td>
<td>Allows you to open:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• An existing Repackager project (.irp)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• Repackager 3.x output (.inc)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• Novell ZENworks project (.axt/.aot)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• Microsoft SMS project (.ipf)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• WinINSTALL converted project (.txt) (6.0, 6.5, or 7.x)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• Wise Installer project (.wse)</td>
</tr>
<tr>
<td>File</td>
<td>Save</td>
<td></td>
<td>Ctrl+S</td>
<td>Saves the current project.</td>
</tr>
<tr>
<td>File</td>
<td>Save As</td>
<td></td>
<td></td>
<td>Saves the current project using the name and location you specify.</td>
</tr>
<tr>
<td>File</td>
<td>1,2,3,4</td>
<td></td>
<td></td>
<td>Allows you to open the four most recently accessed Repackager projects.</td>
</tr>
<tr>
<td>File</td>
<td>Exit</td>
<td></td>
<td></td>
<td>Exits Repackager.</td>
</tr>
<tr>
<td>View</td>
<td>Toolbar</td>
<td></td>
<td></td>
<td>Toggles display of the toolbar.</td>
</tr>
<tr>
<td>View</td>
<td>Status Bar</td>
<td></td>
<td></td>
<td>Toggles display of the status bar.</td>
</tr>
<tr>
<td>View</td>
<td>Output</td>
<td></td>
<td></td>
<td>Toggles display of the Output window.</td>
</tr>
<tr>
<td>View</td>
<td>Refresh</td>
<td></td>
<td>F5</td>
<td>Refreshes the current view.</td>
</tr>
<tr>
<td>Project</td>
<td>Edit Windows</td>
<td></td>
<td></td>
<td>Once you build the Repackager project into a Windows Installer package (.msi), opens the package in InstallShield Editor (in Direct MSI Edit mode).</td>
</tr>
<tr>
<td></td>
<td>Installer</td>
<td></td>
<td></td>
<td>Package</td>
</tr>
<tr>
<td>Project</td>
<td>Edit</td>
<td></td>
<td></td>
<td>Once you build the Repackager project into an InstallShield Editor project (.ism), opens the project in InstallShield Editor.</td>
</tr>
<tr>
<td></td>
<td>InstallShield</td>
<td></td>
<td></td>
<td>Project</td>
</tr>
<tr>
<td></td>
<td>Setup Intent</td>
<td></td>
<td></td>
<td>Launches the Setup Intent Wizard.</td>
</tr>
<tr>
<td></td>
<td>Wizard</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Table 8-5 • Repackager Menus and Toolbars

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Toolbar Button</th>
<th>Keyboard Shortcuts</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project</td>
<td>SmartScan Wizard</td>
<td></td>
<td></td>
<td>Launches the <strong>SmartScan Wizard</strong>, which allows you to scan an InstallShield Professional setup for additional files that may not have been captured during repackaging because they may be language- or platform-specific.</td>
</tr>
<tr>
<td>Project</td>
<td>Create Report</td>
<td></td>
<td>Ctrl+R</td>
<td>Allows you to create a report for the project in text or HTML format.</td>
</tr>
<tr>
<td>Project</td>
<td>Properties</td>
<td></td>
<td></td>
<td>Displays properties for the current project, including exclusion information.</td>
</tr>
<tr>
<td>Build</td>
<td>Build</td>
<td></td>
<td>F7</td>
<td>Builds the Repackager project into an InstallShield Editor project and a Windows Installer package.</td>
</tr>
<tr>
<td>Build</td>
<td>Stop Build</td>
<td></td>
<td>Ctrl+Break</td>
<td>Terminates an in-process build.</td>
</tr>
<tr>
<td>Tools</td>
<td>Repackaging Wizard</td>
<td></td>
<td></td>
<td>Launches the Repackaging Wizard.</td>
</tr>
<tr>
<td>Tools</td>
<td>VMware Repackaging Wizard</td>
<td></td>
<td></td>
<td>Launches the VMware Repackaging Wizard.</td>
</tr>
<tr>
<td>Tools</td>
<td>Options</td>
<td></td>
<td></td>
<td>Displays the Options dialog box.</td>
</tr>
<tr>
<td>Tools</td>
<td>Isolation Options</td>
<td></td>
<td></td>
<td>Displays the Isolation Options dialog box, where you can specify assembly and digital signature isolation options.</td>
</tr>
<tr>
<td>Help</td>
<td>Contents</td>
<td></td>
<td></td>
<td>Launches the Help Library, displaying the Contents tab.</td>
</tr>
<tr>
<td>Help</td>
<td>Index</td>
<td></td>
<td></td>
<td>Launches the Help Library, displaying the Index tab.</td>
</tr>
<tr>
<td>Help</td>
<td>Search</td>
<td></td>
<td></td>
<td>Launches the Help Library, displaying the Search tab.</td>
</tr>
<tr>
<td>Help</td>
<td>Support Central</td>
<td></td>
<td></td>
<td>Accesses the AdminStudio Support website.</td>
</tr>
<tr>
<td>Help</td>
<td>Web Community</td>
<td></td>
<td></td>
<td>Accesses the AdminStudio Web Community.</td>
</tr>
</tbody>
</table>
Repackager includes the following dialog boxes to assist you in your project creation:

- Create Report Dialog Box
- Isolation Options Dialog Box
- Options Dialog Box
- Password Required Dialog Box
- Project Properties Dialog Box
- WinINSTALL Conversion Dialog Box
Chapter 8  Converting Legacy Installations Using the Repackager Interface

About Repackager Dialog Box

This dialog box available by selecting About Repackager from the Help menu, displays version information for Repackager.

![About Repackager Dialog Box](image)

**Figure 8-4:** About Repackager Dialog Box

Create Report Dialog Box

The Create Report dialog box, available by selecting Create Report from the Project menu, allows you to configure a report for the current Repackager project, or a specific subset of captured data.

![Create Report Dialog Box](image)

**Figure 8-5:** Create Report Dialog Box
This dialog box contains the following options:

Table 8-6 • Create Report Dialog Box Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>All captured data (files, registry entries, shortcuts, etc.)</td>
<td>Select to have the report include all captured data.</td>
</tr>
<tr>
<td>Summary only</td>
<td>If you select All captured data, you can select this option to only display summary information in the report (the number of items captured and the number of items excluded for files, .ini files, registry data, and shortcuts).</td>
</tr>
<tr>
<td>Current view only</td>
<td>Select this option to include only the currently selected view in the report.</td>
</tr>
<tr>
<td>Indicate excluded items</td>
<td>Select to display items that have been marked as excluded in Repackager.</td>
</tr>
<tr>
<td>Report File Format</td>
<td>Select the file format for Repackager reports: HTML or Text.</td>
</tr>
<tr>
<td>Create</td>
<td>When you click Create, you are prompted for a name and location for the outputted report.</td>
</tr>
</tbody>
</table>

Isolation Options Dialog Box

Application isolation reduces versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested.

On the Isolation Options dialog box, which is opened by selecting Isolation Options from the Tools menu, you can specify the following Repackager isolation options:

- **Assembly Options**—Specify the type of assemblies Repackager will create, and the assembly naming conventions. See Manifest Options Tab
- **Digital Signature Options**—Configure the certificate information required when using shared assemblies. See Digital Signature Tab.

**Note** • The modifications you make on the Isolation Options dialog box will be recorded in the isolationconfig.ini file, which is stored in the AdminStudio Shared directory.
Manifest Options Tab

The Manifest Options tab allows you to configure several settings associated with manifests. The following settings are included:

Table 8-7 • Isolation Options Dialog Box / Manifest Options Tab

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Assembly Type</strong></td>
<td>This option allows you to select the type of assemblies that Repackager will create and use:</td>
</tr>
<tr>
<td></td>
<td>• Create private side-by-side assemblies in the application folder</td>
</tr>
<tr>
<td></td>
<td>• Create shared side-by-side assemblies in the WinSxS folder (Default)</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Manifests for shared assemblies must be digitally signed. This can be done in the Digital Signature Tab.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • A 2048-bit key is required to sign an assembly/manifest being installed to the WinSxS folder.</td>
</tr>
<tr>
<td><strong>Assembly Naming Conventions</strong></td>
<td>Specify your company and division information to define the default naming convention that Repackager will use when creating assemblies during application isolation</td>
</tr>
<tr>
<td></td>
<td>By default, assembly names are specified in the form of:</td>
</tr>
<tr>
<td></td>
<td>Company.Division.Assembly</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • See see About Assemblies and About Manifests for more information.</td>
</tr>
<tr>
<td><strong>Create a new component for each assembly</strong></td>
<td>Select this option if you want to create a new component for each assembly created during isolation. This check box applies to all assemblies created.</td>
</tr>
<tr>
<td></td>
<td><strong>Caution</strong> • If you are creating assemblies for applications files within multiple components, this option must be selected for successful application isolation.</td>
</tr>
</tbody>
</table>
Digital Signature Tab

On the Digital Signature tab, you can configure the certificate information required when using shared assemblies. This required digital signature provides an extra layer of protection, allowing you to obtain information about the company who created a global assembly.

![Image of Digital Signature Options Tab]

**Figure 8-6:** Isolation Options Digital Signature Options Tab

---

**Caution** • Repackager uses timestamping when signing global assemblies. Consequently, you must have an Internet connection on the computer when you create a global assembly.

You must configure the following options when signing these assemblies:

**Table 8-8 • Isolation Options Dialog Box / Digital Signatures Tab**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Certificate File** | Click the Browse ( ) button next to the field and navigate to the certificate file you are using to sign assemblies.  
A digital certificate identifies you and/or your company to end users and assures them the data they are about to receive has not been altered. |
| **Credentials** | Select this option to use credential files as the code signing technology. If you select this option, you must supply the name and location of both your software publishing credential files: *SPC File* and *PVK File*.  
*Note* • In order to receive a software publishing credentials and a private key, you must supply a certification authority, such as *VeriSign*, with specific information about your company and software. |
Chapter 8  Converting Legacy Installations Using the Repackager Interface
Repackager Interface Reference

For more information, see About Digital Certificates.

Options Dialog Box

The Options dialog box, available from the Tools menu, presents options on three tabs: Colors, Merge Modules, and Build Options.

Colors Tab

On the Colors tab, you can configure the color of scanned items and deleted items in Repackager’s exclusion views (Files, .ini Files, Registry Data, and Shortcuts).

Table 8-8 • Isolation Options Dialog Box / Digital Signatures Tab

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SPC File</td>
<td>Specify the name and location of your software publishing credentials file (.spc).</td>
</tr>
<tr>
<td>PVK</td>
<td>Specify the name and location of your private key file (.pvk).</td>
</tr>
<tr>
<td>Certificate Name in the Store</td>
<td>Select this option to use the name of an existing certificate file in the Certificate Store as the code signing technology. The Certificate Store is a central repository for certificate files. Using a Certificate Store allows you to reuse the certificate files for different purposes as necessary.</td>
</tr>
</tbody>
</table>

Note • For more information, see About Digital Certificates.

Figure 8-7: Colors Tab of the Options Dialog Box
Merge Modules Tab

On the Merge Modules tab, you can specify additional directories containing custom merge modules to use during repackaging.

![Merge Modules Tab of the Options Dialog Box](image)

Figure 8-8: Merge Modules Tab of the Options Dialog Box

Build Options Tab

On the Build Options tab, you can specify whether or not you want to list ICE validation warnings in the Repackager output window during the Build process and you can set software ID tag file generation options.

![Build Options Tab of the Options Dialog Box](image)

Figure 8-9: Build Options Tab of the Options Dialog Box

The Build Options tab includes the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display ICE validation Warnings</td>
<td>Select this option to display any ICE validation warnings that occur during the Repackager Build process. By default, this option is not selected.</td>
</tr>
</tbody>
</table>
Table 8-9 • Options Dialog Box / Build Options Tab

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable creation of software ID tag transforms during import and repackaging</td>
<td>Select to instruct AdminStudio to automatically create a transform file containing software tag file(s) for Windows Installer packages that are imported into the Application Catalog or built using Repackager. By default, this option is selected.</td>
</tr>
</tbody>
</table>

*Note* • Whenever a Windows Installer package is imported into the Application Catalog or built using Repackager, AdminStudio creates a software ID tag file (which is stored in the Application Catalog), but if the *Enable creation of software ID tag transforms during import and repackaging* option is not selected, AdminStudio does not create the transform.

<table>
<thead>
<tr>
<th>Tag Creator Name</th>
<th>Enter a name to identify the creator of the software ID tag files that will be created by AdminStudio. By default, the value is Flexera Software LLC.</th>
</tr>
</thead>
</table>
| Tag Creator RegID | Enter an ID to uniquely identify the creator of the software ID tag files that will be created by AdminStudio, using the following format:  

regid.YYYY-MM.ReversedDomainName,optional_division  

For example:  
regid.2009-06.com.yourcompany,GlobalProductDivision  
By default, the value is AdminStudio's RegID:  
regid.2009-06.com.flexerasoftware,AdminStudio|

| Delete any existing files in the build output folder without prompting | By default, Repackager will build the Repackager project's associated Windows Installer package in a directory named MSI_Package, which is a subdirectory of the directory containing the Repackager project. If you have edited the Repackager project's associated InstallShield Editor project to change this default location, each time you rebuild the Repackager project, Repackager will prompt you to confirm that you want to overwrite the existing files.  
If you are repeatedly building from the Repackager interface into the same build output folder (which is not the default MSI_Package folder) and you do not want to be prompted to confirm that you will be overwriting the existing content, then select this option to suppress the confirmation prompts. |

*Important* • Any changes that you make to the software tagging options on the *Build Options* tab of the Repackager Options dialog box will also automatically be made to the options on the *General Options > Import Options > Software Tagging* tab of the Application Manager Options dialog box.

*Note* • For more information, see *About Software Tagging RegIDs* and *About the Tag Creator Name, Software Creator Name, and Software Licensor Name Fields* in the AdminStudio Help Library.
Password Required Dialog Box

The Password Required dialog box is displayed when attempting to run the SmartScan Wizard on an InstallShield Professional setup which requires a password. Provide the password for the setup and click OK to proceed.

For InstallShield Professional 6.x and 7.x setups, the SmartScan Wizard can bypass password protection, and will not prompt you for a password even if one is required to run the installer.

Project Properties Dialog Box

The Project Properties dialog box, accessed by selecting Properties from the Projects menu, contains two tabs:

Table 8-10 • Project Properties Dialog Box Tabs

<table>
<thead>
<tr>
<th>Tab</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Tab</td>
<td>Allows you to view properties for the current Repackager project.</td>
</tr>
<tr>
<td>Exclusions Tab</td>
<td>Use to configure the location of the default exclusion file.</td>
</tr>
</tbody>
</table>

General Tab

The General tab of the Project Properties dialog box displays information about the current Repackager project (.irp).

![Project Properties Dialog Box General Tab](image)

Figure 8-10: Project Properties Dialog Box General Tab
The following options are displayed:

### Table 8-11 • General Tab Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Project Location</strong></td>
<td>The full path of the current Repackager project file (.irp).</td>
</tr>
<tr>
<td><strong>Project File</strong></td>
<td>The name of the current Repackager project file.</td>
</tr>
<tr>
<td><strong>Captured Data File</strong></td>
<td>The name and location of the captured data file (.inc), which was either created by the Repackaging Wizard or during conversion of a Novell ZENworks project, Microsoft SMS project, or WinINSTALL project. The path is relative to the current Repackager project file.</td>
</tr>
<tr>
<td><strong>Registry Data File</strong></td>
<td>The name and location of the file containing captured registry data. The path is relative to the current Repackager project file.</td>
</tr>
<tr>
<td><strong>Conversion Options File</strong></td>
<td>The name and location of the Options.ini file, which contains an exhaustive list of all options you can use during conversion of the Repackager project to an InstallShield Editor project and Windows Installer package.</td>
</tr>
<tr>
<td><strong>Editor Project File</strong></td>
<td>The name and location of the InstallShield Editor project file as set in the Product view (MSI Package). The path is relative to the current Repackager project file.</td>
</tr>
<tr>
<td><strong>Windows Installer Package</strong></td>
<td>The name and location of the Windows Installer package. The path is relative to the current Repackager project file.</td>
</tr>
</tbody>
</table>

### Exclusions Tab

The Exclusions tab allows you to select an exclusion file to use as a filter when importing captured data into a Repackager project.
Figure 8-11: Project Properties Dialog Box Exclusions Tab

Select one of the following options for the configuration file:

Table 8-12 • Exclusions Tab Properties

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do not use any external configuration</td>
<td>Repackager will import all captured data into the Repackager project.</td>
</tr>
<tr>
<td>Use settings from the shared location</td>
<td>Repackager will use the settings contained in isRepackager.ini in the AdminStudio Shared directory (configured during installation). Use this option when you are working in a team environment where the exclusion list needs to be stored in a centralized location.</td>
</tr>
<tr>
<td>Use settings from InstallShield defaults</td>
<td>Repackager will use the settings contained in the default.ini file in the Repackager folder. These are the InstallShield Editor-recommended exclusions. It is recommended that you do not modify these exclusions so you can return to them if you need to restart your exclusion list.</td>
</tr>
<tr>
<td>Edit</td>
<td>Click to open the Exclusions Editor, which you can use to exclude files, registry entries, .ini files, or shortcuts from the Repackager project. See Configuring Exclusions Using the Exclusions Editor and Exclusions Editor Interface for more information.</td>
</tr>
<tr>
<td>Use settings from a custom file</td>
<td>Specify or browse to a file created with the Exclusions Editor that you want to use as your filter during conversion to a Repackager project. You would create a custom exclusion file based upon your company’s requirements.</td>
</tr>
</tbody>
</table>
**Caution** • Using the custom settings option, it is possible to use the local settings file (isrepackager.ini) in the Windows directory. This file is also used for default exclusions for the Repackaging Wizard. By modifying this file, you introduce the possibility of excluding data at repackaging time in subsequent Repackaging Wizard executions, as opposed to marking items as excluded in a Repackager project (which does not affect the captured data). For this reason, it is highly recommended that you do not use the isrepackager.ini configuration file in the local Windows folder for your Repackager exclusions.
WinINSTALL Conversion Dialog Box

When you convert a WinINSTALL project to a Repackager project, this dialog box appears to allow you to set
WinINSTALL-specific variables. These variables are:

Table 8-13 • WinINSTALL Variables

<table>
<thead>
<tr>
<th>Variable</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>@Server</td>
<td>The machine name of the server where the WinINSTALL directory is located.</td>
</tr>
<tr>
<td>@WinstallDir</td>
<td>The location of the directory where the WinINSTALL executables are located.</td>
</tr>
</tbody>
</table>

Repackager Views

Repackager includes several views, from which you can examine the captured data that will be used to create an
InstallShield Editor project (.ism) and Windows Installer package (.msi). Depending on the presence or absence of
certain data types, some views may not be displayed. For example, if the setup does not include any .ini files, the
INI Files view will not be displayed in the View List.

The following views are available in Repackager:

- Captured Installation View
- Files and Folders View
- Registry Entries View
- Shortcuts View
- INI Files View
- Deleted Files View
- Deleted Registry Entries View
- Repackaged Output View
- Package Information View
- Software Identification Tag View
- Advanced Package Settings View

Note: Information listed in the views (such as files, .ini files, or registry entries) is limited to 267 characters in length.
Anything longer than this limit will be truncated in the view. The full value can be viewed in InstallShield Editor.
Captured Installation View

From the Captured Installation view, you can review summary information about the setup you are converting into a Windows Installer package.

Figure 8-12: Repackager Captured Installation View

The Captured Installation view lists the following information:

Table 8-14 • Repackager Captured Installation View

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System</td>
<td>Identifies the operating system—including version, service pack, and processor type (32 or 64-bit)—of the machine where the capture was performed.</td>
</tr>
<tr>
<td>Path to original setup</td>
<td>Location of setup that was repackaged. Click the browse ( ) button to select a different setup.</td>
</tr>
<tr>
<td>Original target folder</td>
<td>From this list, select the original target folder for the installation. In most cases, this will be a subdirectory of [ProgramFilesFolder]. Alternatively, you can enter your own target. This value will be set as the value for INSTALLDIR, and is a mandatory property.</td>
</tr>
</tbody>
</table>

Note • Information about the provided install locations can be found in the SystemFolder Property topic of the Windows Installer Help Library.
Automatic Launch of the SmartScan Wizard

If you are repackaging a legacy installation that was originally created using InstallShield Professional 5.5 or later, you can use the SmartScan Wizard to scan the setup for possible additional files, .ini files, shortcuts, or registry data (such as for language-specific setups or platform-specific setups). The SmartScan Wizard is able to group files, shortcuts and registry entries into features corresponding to InstallShield Professional components. Any items (files, folders, shortcuts, or registry entries) that are attached to a component directly or indirectly (through File Groups), are attached to their corresponding features.
For your convenience, if a Repackaging project is opened (either by using **Open** on the **File** menu or by using the Repackaging Wizard), and the project meets the following conditions, the SmartScan Wizard is automatically launched if:

- the original setup was an InstallShield Professional 5.5 or later installation, and
- the file has not already been repackaged using the InstallShield Professional Logging Method (available for InstallShield Editor and DevStudio 9.x InstallScript installations only), and
- the SmartScan Wizard has not already been run on this project.

### Files and Folders View

From the **Files and Folders** view, you can examine information about each captured file, selectively exclude files or directories from the package you are creating, or reinclude files that you previously excluded. You can also add files or directories to the global exclusion list, or remove them from the list.

![Repackager Files and Folders View](image)

**Figure 8-13:** Repackager Files and Folders View

The upper pane displays the number of files captured and how many of these files will be excluded from the Windows Installer package when built. The lower-left pane provides a tree from which you can see where files will be installed and the names of the files.
When you select a file from the tree, the lower-right pane displays attributes for that file. These attributes are:

Table 8-15 • File Attributes

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>The file's name.</td>
</tr>
<tr>
<td>Size</td>
<td>The file's size in bytes.</td>
</tr>
<tr>
<td>Version</td>
<td>The file's version.</td>
</tr>
<tr>
<td>Short Name</td>
<td>The short name for the file (if the file's author defined it).</td>
</tr>
<tr>
<td>Language</td>
<td>The file's language.</td>
</tr>
</tbody>
</table>

**Excluding Files and Subdirectories**

To specify which files and subdirectories you want to include in the package, use the **Exclude**, **Exclude All**, **Include**, **Include All**, **Add to Exclusions**, and **Remove from Exclusions** commands on the context menu:

Table 8-16 • Excluding Files and Subdirectories

<table>
<thead>
<tr>
<th>Category</th>
<th>To ...</th>
<th>Select ...</th>
<th>Click on context menu ...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Exclusions</td>
<td>Exclude a captured file</td>
<td>File you want to exclude</td>
<td>Exclude</td>
</tr>
<tr>
<td></td>
<td>Include a captured file that had previously been excluded</td>
<td>File you want to include</td>
<td>Include</td>
</tr>
<tr>
<td>Exclude captured files within a directory</td>
<td>Directory containing the files you want to exclude</td>
<td>Exclude (to exclude only the files in the selected directory) or Exclude All (to exclude all of the files in the selected directory and all of its subdirectories)</td>
<td></td>
</tr>
<tr>
<td>Include captured files within a directory that had previously been excluded</td>
<td>Directory containing the files you want to include</td>
<td>Include (to include only the files in the selected directory) or Include All (to include all of the files in the selected directory and all of its subdirectories).</td>
<td></td>
</tr>
</tbody>
</table>
### Table 8-16 • Excluding Files and Subdirectories

<table>
<thead>
<tr>
<th>Category</th>
<th>To ...</th>
<th>Select ...</th>
<th>Click on context menu ...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global Exclusion List</td>
<td>Add a captured file to the global exclusions list</td>
<td>File you want to add to the global exclusions list</td>
<td>Add to Exclusions</td>
</tr>
<tr>
<td></td>
<td>Add captured files within a directory to the global exclusions list</td>
<td>Directory containing the files you want to add to the global exclusion list</td>
<td>Add to Exclusions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>You will be prompted to indicate whether you want to also exclude files in subdirectories of the selected directory.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Remove a captured file that had previously been added to the global exclusions list</td>
<td>File you want to remove</td>
<td>Remove from Exclusions</td>
</tr>
<tr>
<td></td>
<td>Remove captured files within a directory that had previously been added to the global exclusions list</td>
<td>Directory containing the files you want to remove from the global exclusion list</td>
<td>Remove from Exclusions</td>
</tr>
</tbody>
</table>
Registry Entries View

From the Registry Entries view, you can examine information about each captured registry entry, selectively exclude registry values or registry keys from the package you are creating, or reinclude registry values that you previously excluded.

The upper pane displays the number of registry entries captured and how many of these entries will be excluded from the Windows Installer package when built. The lower-left pane provides a tree displaying the registry keys and subkeys captured. When you select a key from the tree, the lower-right pane displays any registry values for that key. Displayed information includes:

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>The registry value name.</td>
</tr>
<tr>
<td>Type</td>
<td>The registry value type. This can be either a string value, an expandable string value, a multistring value, a dword value, or a binary value.</td>
</tr>
<tr>
<td>Value</td>
<td>The content of the registry value.</td>
</tr>
</tbody>
</table>
Excluding Registry Entries

To specify which registry entries you want to include in the package, use the **Exclude**, **Exclude All**, **Include**, and **Include All** commands on the context menu:

- **To exclude a registry entry**, select the registry entry you want to exclude and select **Exclude**.
- **To exclude registry entries within a registry key or registry hive**, select the key or hive from the tree and select either **Exclude** (to exclude the registry entries in the selected hive or key only) or **Exclude All** (to exclude all of the registry entries in the selected hive or key and all of its keys and subkeys).
- **To include a registry entry that had previously been excluded**, select the registry entry and select **Include**.
- **To include registry entries within a registry key or registry hive that had previously been excluded**, select the key or hive from the tree and select either **Include** (to include the registry entries in the selected hive or key only) or **Include All** (to include all of the registry entries in the selected hive or key and all of its keys and subkeys).

Shortcuts View

From the Shortcuts view, you can examine information about each captured shortcut, selectively exclude shortcuts from the package you are creating, or reinclude shortcuts that you previously excluded.

![Repackager Shortcuts View](image-url)
The upper pane displays the number of shortcuts captured and how many of these shortcuts will be excluded from the Windows Installer package when built. The lower-left pane provides a tree from which you can see where shortcuts will be installed and the names of the shortcuts. When you select a shortcut from the tree, the lower-right pane displays attributes for that shortcut. These attributes are:

Table 8-18 • Shortcuts View Attributes

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>The name of the shortcut as it appears on the desktop.</td>
</tr>
<tr>
<td>Command</td>
<td>The fully-qualified path and name of the file to which the shortcut points.</td>
</tr>
<tr>
<td>Working Dir</td>
<td>The shortcut’s working directory, which may need to be specified so required files can load. This is equivalent to the Start in value found when right-clicking a shortcut from the desktop and selecting Properties.</td>
</tr>
<tr>
<td>Icon File</td>
<td>The name of the file containing the shortcut’s icon.</td>
</tr>
<tr>
<td>Icon Index</td>
<td>The index number for the icon in the icon file.</td>
</tr>
</tbody>
</table>

Note • Shortcuts can be excluded from the Windows Installer package you are building on an individual shortcut basis or by directory.

Excluding Shortcuts

To specify which shortcuts you want to include in the package, use the Exclude, Exclude All, Include, and Include All commands on the context menu:

- To exclude a shortcut, select the shortcut you want to exclude and select Exclude.
- To exclude shortcuts within a directory, select the directory containing the shortcuts you want to exclude and select either Exclude (to exclude only the shortcuts in the selected directory) or Exclude All (to exclude all of the shortcuts in the selected directory and all of its subdirectories).
- To include a shortcut that had previously been excluded, select the shortcut you want to include and select Include.
- To include shortcuts within a directory that had previously been excluded, select the directory containing the shortcuts you want to include and select either Include (to include only the shortcut in the selected directory) or Include All (to include all of the shortcuts in the selected directory and all of its subdirectories).
INI Files View

From the INI Files view, you can examine information about each captured `.ini` file, selectively exclude `.ini` files or `.ini` file sections from the package you are creating, or reinclude `.ini` files or sections that you previously excluded.

![Figure 8-15: Repackager INI Files View](image)

The upper pane displays the number of `.ini` files captured and how many of these `.ini` files will be excluded from the Windows Installer package when built. The lower-left pane provides a tree from which you can see the full path to captured `.ini` files and sections contained within the `.ini` files. When you select a section from the tree, the lower-right pane displays name/value pairs in that section.

Excluding INI Files

To specify which INI files you want to include in the package, use the `Exclude`, `Exclude All`, `Include`, and `Include All` commands on the context menu:

- **To exclude an INI file**, select the INI file you want to exclude and select `Exclude`.
- **To exclude INI files within a directory**, select the directory containing the INI files you want to exclude and select either `Exclude` (to exclude only the INI files in the selected directory) or `Exclude All` (to exclude all of the INI files in the selected directory and all of its subdirectories).
- **To include an INI file that had previously been excluded**, select the INI file you want to include and select `Include`.
- **To include INI files within a directory that had previously been excluded**, select the directory containing the INI files you want to include and select either `Include` (to include only the INI file in the selected directory) or `Include All` (to include all of the INI files in the selected directory and all of its subdirectories).
Deleted Files View

From the Deleted Files view, you can examine information about each file deleted during repackaging, selectively exclude files or directories from the package you are creating, or reinclude previously excluded files.

The Deleted Files view is populated if you select the Deleted files option on the Analysis Options dialog box of the Repackaging Wizard.

Note • The Analysis Options dialog box is opened by clicking Edit on the Set Target Project Information and Capture Settings panel of the Repackaging Wizard.

The upper pane displays the number of files captured and how many of these files will be excluded from the Windows Installer package when built. The lower-left pane provides a tree from which you can see where files will be installed and the names of the files. When you select a file from the tree, the lower-right pane displays attributes for that file. These attributes are:

Table 8-19 • Deleted Files View Attributes

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>The file's name.</td>
</tr>
<tr>
<td>Size</td>
<td>The file's size in bytes.</td>
</tr>
<tr>
<td>Version</td>
<td>The file's version.</td>
</tr>
<tr>
<td>Short Name</td>
<td>The short name for the file (if the file's author defined it).</td>
</tr>
<tr>
<td>Language</td>
<td>The file's language.</td>
</tr>
</tbody>
</table>

Excluding Files and Subdirectories

To specify which files and subdirectories you want to include in the package, use the Exclude, Exclude All, Include, and Include All buttons:

• To exclude a captured file from the package, select the file you want to exclude and click Exclude.
• To exclude all captured files and subdirectories within a directory from the package, select the directory containing the files and subdirectories you want to exclude and click Exclude All.
• To include a captured file in the package that had previously been excluded, select the file you want to include and click Include.
• To include all captured files and subdirectories within a directory, select the directory containing the files and subdirectories you want to include and click Include All.
Deleted Registry Entries View

From the Deleted Registry Entries view, you can examine information deleted from the registry repackaging, selectively exclude registry keys from the package you are creating, or reinclude previously excluded data.

The Deleted Registry Entries view is populated if you select the Deleted registry entries option on the Analysis Options dialog box of the Repackaging Wizard.

**Note** • The Analysis Options dialog box is opened by clicking Edit on the Set Target Project Information and Capture Settings panel of the Repackaging Wizard.

The upper pane displays the number of deleted registry entries captured and how many of these entries will be excluded from the Windows Installer package when built. The lower-left pane provides a tree displaying the registry keys and subkeys captured. When you select a key from the tree, the lower-right pane displays any registry values for that key. Displayed information includes:

**Table 8-20 • Deleted Registry Entries View Attributes**

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>The registry value name.</td>
</tr>
<tr>
<td>Type</td>
<td>The registry value type. This can be either a string value, an expandable string value, a multistring value, a dword value, or a binary value.</td>
</tr>
<tr>
<td>Value</td>
<td>The content of the registry value.</td>
</tr>
</tbody>
</table>

**Excluding Registry Entries**

To specify which registry entries you want to include in the package, use the Exclude, Exclude All, Include, and Include All buttons:

- To exclude a registry entry from the package, select the registry entry you want to exclude and click Exclude.
- To exclude all registry entries and subdirectories within a directory from the package, select the directory containing the registry entries you want to exclude and click Exclude All.
- To include a registry entry in the package that had previously been excluded, select the registry entry you want to include and click Include.
- To include all registry entries and subdirectories within a directory, select the directory containing the shortcuts and subdirectories you want to include and click Include All.
Repackaged Output View

From this view, you can configure build options for the project, including whether to build an MSI package automatically following conversion.

![Repackager Repackaged Output View](image)

**Figure 8-16:** Repackager Repackaged Output View

The following properties are available for configuration:

**Table 8-21 • Repackaged Output View Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Editor Project</td>
<td>Provide the name and location of the InstallShield Editor project (.ism) file.</td>
</tr>
</tbody>
</table>
Windows Installer Package

The name and location of the Windows Installer package (.msi).

By default, Repackager creates the Windows Installer package in a subdirectory, named MSI_Package, of the directory containing the Repackager project file. To change this default location, you need to edit this Repackager project's associated InstallShield Editor project file.

Note • If a Windows Installer package has not yet been built from this Repackager project, (not built) is listed.

Create Microsoft Windows Installer Package

If this option is selected, after creating the InstallShield Editor project file (.ism), a Windows Installer (.msi) file will also be built.

Windows Installer Package Options

If you have selected the Create Microsoft Windows Installer Package option, you need to also select one of the following options:

- **Single Compressed .MSI File**—Select this option if you want to compress all necessary files inside the .msi package, as opposed to storing them outside of the .msi database.
- **Single Compressed Setup.exe File**—Select this option if you want to compress all files inside a setup.exe file, including the .msi file and all other necessary files.
- **.MSI File With External .CAB File**—Select this option if you want to create an .msi file and want to compress the rest of the necessary files in an external .cab file.
- **.MSI File With External .CAB File and Setup.exe**—Select this option if you want to create an .msi file and a setup.exe file, and want to compress all the rest of the necessary files in an external .cab file.
- **Uncompressed .MSI File**—Select this option if you want to create an uncompressed .msi file. All of the rest of the necessary files, in uncompressed format, would be shipped with the .msi file.
- **Uncompressed .MSI File With Setup.exe**—Select this option if you want to create an uncompressed .msi file along with a setup.exe file. All of the rest of the necessary files, in uncompressed format, would be shipped with the .msi and setup.exe files.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Installer Package</td>
<td>The name and location of the Windows Installer package (.msi).</td>
</tr>
<tr>
<td></td>
<td>By default, Repackager creates the Windows Installer package in a subdirectory, named MSI_Package, of the directory containing the Repackager project file. To change this default location, you need to edit this Repackager project's associated InstallShield Editor project file.</td>
</tr>
<tr>
<td>Create Microsoft Windows Installer Package</td>
<td>If this option is selected, after creating the InstallShield Editor project file (.ism), a Windows Installer (.msi) file will also be built.</td>
</tr>
<tr>
<td>Windows Installer Package Options</td>
<td>If you have selected the Create Microsoft Windows Installer Package option, you need to also select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>- <strong>Single Compressed .MSI File</strong>—Select this option if you want to compress all necessary files inside the .msi package, as opposed to storing them outside of the .msi database.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Single Compressed Setup.exe File</strong>—Select this option if you want to compress all files inside a setup.exe file, including the .msi file and all other necessary files.</td>
</tr>
<tr>
<td></td>
<td>- <strong>.MSI File With External .CAB File</strong>—Select this option if you want to create an .msi file and want to compress the rest of the necessary files in an external .cab file.</td>
</tr>
<tr>
<td></td>
<td>- <strong>.MSI File With External .CAB File and Setup.exe</strong>—Select this option if you want to create an .msi file and a setup.exe file, and want to compress all the rest of the necessary files in an external .cab file.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Uncompressed .MSI File</strong>—Select this option if you want to create an uncompressed .msi file. All of the rest of the necessary files, in uncompressed format, would be shipped with the .msi file.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Uncompressed .MSI File With Setup.exe</strong>—Select this option if you want to create an uncompressed .msi file along with a setup.exe file. All of the rest of the necessary files, in uncompressed format, would be shipped with the .msi and setup.exe files.</td>
</tr>
</tbody>
</table>
Create Isolated Version of the Package

Select this option to create a second, isolated version of the Windows Installer package when the Windows Installer package is built.

Isolation reduces versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested.

If this option is selected, an additional Windows Installer package will be created in the same directory as the .ism file and the other .msi file, with the naming convention of:

`appname.isolated.msi`

For more information on how Repackager isolates applications and the available isolation options, see Isolating Windows Installer Packages.

Note • This option is only enabled when the Create Microsoft Windows Installer Package option is selected and one of the following values is chosen:

- Single Compressed .MSI File
- .MSI File With External .CAB File
- Uncompressed .MSI File

Run Automated Tests on the Package

Select this option to automatically run best practice tests against the newly built Windows Installer package to determine if it is built according to Windows Installer standards, and if it is in compliance with the installation requirements of the Windows operating system.

Note • This option is only enabled when the Create Microsoft Windows Installer Package option is selected and any of the values except for Single Compressed Setup.exe File is chosen.

Create Microsoft App-V Package

If this option is selected, after building a Windows Installer (.msi) file, a Microsoft App-V application will also be built.

Note • This option requires that you build a Windows Installer package.

Create VMware ThinApp Package

If this option is selected, after building a Windows Installer (.msi) file, a VMware ThinApp application will also be built.

Note • This option requires that you build a Windows Installer package.
Chapter 8  Converting Legacy Installations Using the Repackager Interface

Repackager Interface Reference

Once you have built the Windows Installer package and/or InstallShield Editor file, you can launch InstallShield Editor from the Repackaged Output area of the view.

Table 8-21  •  Repackaged Output View Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create Citrix XenApp Profile</td>
<td>If this option is selected, after building a Windows Installer (.msi) file, a Citrix profile compatible with Citrix XenApp will also be built.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong>  •  This option requires that you build a Windows Installer package.</td>
</tr>
<tr>
<td>Create Symantec Workspace Virtual Package</td>
<td>If this option is selected, after building a Windows Installer (.msi) file, a Symantec Workspace virtual package will also be built.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong>  •  This option requires that you build a Windows Installer package.</td>
</tr>
<tr>
<td>Use the default Editor template</td>
<td>When building an InstallShield Editor project, select this option to use the default InstallShield Editor template. A project template contains all of the default settings and design elements that you want to use as a starting point when you create an installation project.</td>
</tr>
<tr>
<td>Use a customized template</td>
<td>When building an InstallShield Editor project, select this option to specify a customized InstallShield Editor Project Template to use. For example, if you wanted all of your InstallShield Editor projects to have a special custom dialog, a set of required redistributables, and a particular SQL script, you could create a project template that has all of those settings. Then, any time that you wanted to create a new project, you could base it off of your custom template. This enables you to avoid re-creating the custom dialog, re-adding the redistributables, and re-adding the SQL script every time that you create a new InstallShield Editor Project.</td>
</tr>
<tr>
<td>Build</td>
<td>Click to initiate the build process to build a Windows Installer package.</td>
</tr>
<tr>
<td>Repackaged Output Tasks</td>
<td>After an InstallShield Editor project and a Windows Installer package has been built, you can use these links to perform the following tasks:</td>
</tr>
<tr>
<td></td>
<td>•  <strong>Modify the Editor project</strong>—Open this Repackager project’s associated InstallShield Editor project in InstallShield Editor.</td>
</tr>
<tr>
<td></td>
<td>•  <strong>Modify the Windows Installer package</strong>—Open this Repackager project’s associated Windows Installer package in InstallShield Editor.</td>
</tr>
</tbody>
</table>

Once you have built the Windows Installer package and/or InstallShield Editor file, you can launch InstallShield Editor from the Repackaged Output area of the view.
Package Information View

The Package Information view allows you to specify information for the Windows Installer package that you build from the Repackager project. Much of this information may be prepopulated based on settings used in the Repackaging Wizard.

![Repackager Package Information View](image)

**Figure 8-17**: Repackager Package Information View

You can configure the following options:

**Table 8-22 • Package Information View Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Name</td>
<td>The name of the company that developed the product you are repackaging.</td>
</tr>
<tr>
<td>Product Name</td>
<td>The name of the product you are repackaging.</td>
</tr>
<tr>
<td>Version</td>
<td>The product’s version number.</td>
</tr>
<tr>
<td>Product URL</td>
<td>The URL for product information. This appears in Add/Remove Programs in the Control Panel.</td>
</tr>
<tr>
<td>Support URL</td>
<td>A URL for support information. This also appears in Add/Remove Programs in the Control Panel, and is often changed during repackaging to provide an internal support URL.</td>
</tr>
</tbody>
</table>
Software Identification Tag View

When you use Repackager to convert a legacy package to a Windows Installer package, by default a tag file is generated for each package when the Windows Installer package is built. You can view and edit tag information in the Repackager interface's **Software Identification Tag** view.

**Figure 8-18:** Software Identification Tag View

The **Software Identification Tag** tab includes the following properties:

**Table 8-23 • Software Identification Tag View Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Use Tag</strong></td>
<td>Select <strong>Yes</strong> to enable software ID tag file generation for this package or select <strong>No</strong> to disable it. Using this option enables you to override the setting on the <strong>Build Options</strong> tab of the Repackager <strong>Options</strong> dialog box for this project. The default value is <strong>Yes</strong>.</td>
</tr>
<tr>
<td>Property</td>
<td>Description</td>
</tr>
<tr>
<td>--------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Require Software Entitlement</td>
<td>To specify that you want to require your product to have a corresponding software entitlement in order for software reconciliation to be considered successful, set this property to <strong>Yes</strong>. In general, if the software must be purchased, this property should be set to <strong>Yes</strong>; if the software is free, this property should be set to <strong>No</strong>.</td>
</tr>
<tr>
<td>Product Name</td>
<td>Name of the product, read from the Product Name property of the Windows Installer package.</td>
</tr>
<tr>
<td>Unique ID</td>
<td>The product GUID, which is the ProductCode of the MSI package or the unique string used for the Add and Remove Programs uninstall key name, is used to uniquely identify the product in the software identification tag file.</td>
</tr>
<tr>
<td>Tag Creator Name</td>
<td>Enter a name to identify the creator of this tag file. The default value is: <strong>Flexera Software LLC</strong></td>
</tr>
</tbody>
</table>
| Tag Creator RegID        | Enter a RegID to identify the creator of this tag file, using the following format:  
  regid.YYYY-MM.ReversedDomainName,optional_division  
  For example:  
  regid.2009–06.com.yourcompany,GlobalProductDivision |
| Software Creator Name    | (Optional) Enter a name to identify the creator of this package. By default, the value is **Unknown**. If the value of this field is left as **Unknown**, then that exact string will appear in the tag file to indicate that it is not possible to determine the actual value for this field. |
| Software Creator RegID   | (Optional) Enter a RegID to identify the creator of this package. By default, the value is **Unknown**. If the value of this field is left as **Unknown**, then that exact string will appear in the tag file to indicate that it is not possible to determine the actual value for this field. |
| Software Licensor Name   | (Optional) Enter a name to identify the licensor of this package. By default, the value is **Unknown**. If the value of this field is left as **Unknown**, then that exact string will appear in the tag file to indicate that it is not possible to determine the actual value for this field. |
Table 8-23 • Software Identification Tag View Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Software Licensor RegID</td>
<td>(Optional) Enter a RegID to identify the licensor of this package. By default, the value is Unknown. If the value of this field is left as Unknown, then that exact string will appear in the tag file to indicate that it is not possible to determine the actual value for this field.</td>
</tr>
</tbody>
</table>

Note • For more information, see About Software Tagging RegIDs and About the Tag Creator Name, Software Creator Name, and Software Licensor Name Fields in the AdminStudio Help Library.

Advanced Package Settings View

From the Advanced Package Settings view, you can configure several additional settings that may apply to your repackaged setup.

Figure 8-19: Repackager Advanced Package Settings View

Select the appropriate options:
Package Conversion Options

The following package conversion options are available:

Table 8-24 • Package Conversion Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use Editor path variables instead of physical source paths</td>
<td>When storing files in the InstallShield Editor project (.ism), the Wizard uses path variable locations whenever possible.</td>
</tr>
<tr>
<td>Display only the Welcome dialog box during installation</td>
<td>Only the Welcome dialog box is displayed when the Windows Installer package is run on a target machine. If this option is unchecked, the default UI sequence is displayed when the setup is installed.</td>
</tr>
<tr>
<td>Replace files with merge modules wherever possible</td>
<td>Following best practice rules, Repackager replaces components with comparable merge modules whenever possible.</td>
</tr>
<tr>
<td>Use the language captured by the Repackager as the language of the setup</td>
<td>When selected, the target package’s language will be the language detected by Repackager (as displayed in the Captured Installation view).</td>
</tr>
<tr>
<td>Include files from Setup Intent scan</td>
<td>Any files identified when running the Setup Intent Wizard will be included in the package (unless you have manually excluded them from the project).</td>
</tr>
</tbody>
</table>

Component Settings Options

The following component settings options are available:

Table 8-25 • Component Settings Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mark components destined for the System folder as permanent</td>
<td>Executable files installed to the system folder (System32Folder) are marked as Permanent files and will not be uninstalled when the package is uninstalled. This eliminates ICE09 validation errors.</td>
</tr>
<tr>
<td>Mark components destined for the CommonFiles folder as shared</td>
<td>Executable files installed to the CommonFilesFolder (or a subfolder of CommonFilesFolder) are marked as shared files. This ensures that these components can coexist with DLLs installed by previous setups.</td>
</tr>
<tr>
<td>Map registry data to the appropriate COM tables</td>
<td>Setting this option reduces the number of ICE33 warnings that can occur during package validation, resulting from data not being mapped to the appropriate MSI tables.</td>
</tr>
<tr>
<td>Map registry data to the appropriate ODBC tables</td>
<td>If selected, ODBC-related registry data is mapped to ODBC tables instead of the Registry table. This data will only function correctly if Windows Installer supports the ODBC resource being mapped; it is highly recommended that you do not enable this option if you are unsure whether the ODBC resources are supported correctly by Windows Installer.</td>
</tr>
</tbody>
</table>
InstallShield SmartScan Options

The following InstallShield SmartScan options are available:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Include files from InstallShield legacy media scan</td>
<td>Files identified in the Media Scan Wizard will be included in the package (unless you have manually excluded them from the project).</td>
</tr>
</tbody>
</table>
| Exactly match legacy setup's Operating System requirements | For SmartScan projects or projects using the Professional Logging Method:  
  • **Selected**—if this option is selected, component conditions will store specific operating system information: if the filter was NT4, the condition will be (VersionNT=4).  
  • **Unselected**—If this option is not selected, component conditions will store a grouping of the operating system: if the filter was NT4, the condition will be (VersionNT).  
  • **Default**—By default, this option is not selected. |

**SmartScan Wizard**

The SmartScan Wizard is designed to scan original, InstallShield Professional 5.x and later media for setup information that may not have been captured during repackaging, such as possible additional files, .ini files, shortcuts, or registry data, which is often included in language-specific or platform-specific setups. This primarily involves OS-dependent and language-dependent files that may be included in header files. Ultimately, this makes the installation more portable.

⚠️ **Tip** • Any files found will be displayed in Repackager in a different color (as specified in the Color tab of the Options dialog box).

The SmartScan Wizard is also able to group files, shortcuts and registry entries into features corresponding to InstallShield Professional components. Any items (files, folders, shortcuts, or registry entries) that are attached to a component directly or indirectly (through File Groups), are attached to their corresponding features.
Automatic Launch of the SmartScan Wizard

For your convenience, if a Repackaging project is opened (either by using Open on the File menu or by using the Repackaging Wizard), and the project meets certain conditions, the SmartScan Wizard is automatically launched. The SmartScan Wizard is launched:

- if the original setup was an InstallShield Professional 5.5 or later installation, *and*
- the file has not already been repackaged using the InstallShield Professional Logging Method (available for InstallShield Editor and DevStudio 9.x InstallScript installations only), *and*
- the SmartScan Wizard has not already been run on this project

SmartScan Wizard Panels

The SmartScan Wizard includes the following panels:

- Welcome to the SmartScan Wizard Panel
- Original InstallShield Professional Setup Panel
- Scanning Panel
- Setup Feature Tree Panel
- Scanning Media Panel

Welcome to the SmartScan Wizard Panel

The SmartScan Wizard is designed to scan original, InstallShield Professional 5.x and later media for setup information that may not have been captured during repackaging, such as possible additional files, .ini files, shortcuts, or registry data (such as for language-specific setups or platform-specific setups). This primarily involves OS-dependent and language-dependent files that may be included in header files. Ultimately, this makes the installation more portable.

The SmartScan Wizard is also able to group files, shortcuts and registry entries into features corresponding to InstallShield Professional components. Any items (files, folders, shortcuts, or registry entries) that are attached to a component directly or indirectly (through File Groups), are attached to their corresponding features.

The first panel in the SmartScan Wizard is the **Welcome** panel.
When you click **Next**, you advance to the **Original InstallShield Professional Setup Panel**, where you specify the InstallShield Professional setup you want to scan.

**Note** • For your convenience, if a Repackaging project is opened (either by using Open on the File menu or by using the Repackaging Wizard), and the project meets certain conditions, the SmartScan Wizard is automatically launched. The SmartScan Wizard is launched:

- if the original setup was an InstallShield Professional 5.5 or later installation, AND
- the file has not already been repackaged using the InstallShield Professional Logging Method (available for InstallShield Editor and DevStudio 9.x InstallScript installations only), AND
- the SmartScan Wizard has not already been run on this project

**Original InstallShield Professional Setup Panel**

On this panel, you specify the InstallShield Professional setup executable that you want to scan, and the original target directory of that executable.
Enter the following options:

**Table 8-27 • Original InstallShield Professional Setup Panel Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Specify the path of the original setup executable</strong></td>
<td>This field is filled in by default if that information exists. Click Browse to specify the InstallShield Professional setup executable that you want to scan. If you enter an invalid path name, the Next button will be disabled.</td>
</tr>
<tr>
<td><strong>Specify password if required</strong></td>
<td>Specify a password of the path of the original setup executable, if required.</td>
</tr>
<tr>
<td><strong>Original target folder</strong></td>
<td>By default, this field is populated with information found in the original setup package. Enter the directory where the product was installed during the repackaging process. In most cases, this will be a subdirectory of [ProgramFilesFolder]. Alternatively, you can enter any target where the product was installed during the repackaging process. For example, if you installed this product to C:\Program Files\MyCompany\MyProduct Folder, you would enter the following in this field: [ProgramFilesFolder]MyCompany\MyProduct</td>
</tr>
</tbody>
</table>

Click Next to proceed to the **Scanning Panel**, which shows the output and progress of the scan.

**Scanning Panel**

This panel displays the progress that SmartScan Wizard is making as it scans an InstallShield Professional setup.
Setup Feature Tree Panel

The Setup Feature Tree Panel lists the features and components that were configured in the original InstallShield Professional project. If you want to use this feature and component information, select the Add feature tree option.

Click **Next** to proceed to the **Scanning Media Panel**, which first scans the original media, then displays the results.
### Scanning Media Panel

Following the actual scan of the original setup media, the SmartScan Wizard displays a log of files to be included in the project.

![SmartScan Wizard Scanning Media Panel](image)

**Figure 8-24:** SmartScan Wizard Scanning Media Panel

Click **Finish** to add these to the project. Any default exclusions based on the exclusions file will be applied.

### Setup Intent Wizard

Although an installation may have intended to install certain files, these files sometimes may not be installed—often because the files already exist on the target machine (either as the same version or a newer version). These files, although not installed or updated, are needed for the product to execute properly when the setup is run on a system that does not already have these files.

The Setup Intent Wizard allows you to scan a setup to identify files that may not have been captured during repackaging—effectively recognizing the installation's intent for these files.

💡 **Tip** • Any files found will be displayed in Repackager in a different color (as specified in the **Color** tab of the Options dialog box).

The Setup Intent Wizard consists of the following panels:

- Welcome Panel
- Scanning Project Panel
- Results Panel
Welcome Panel

The first panel in the Setup Intent Wizard informs you the purpose of the Wizard, and warns you the source files for your project must be present for successful scanning.

![Welcome Panel](image)

**Figure 8-25:** Setup Intent Wizard Welcome Panel

Click Next to start the scan and display the **Scanning Project Panel**.

Scanning Project Panel

The Scanning Project Panel is displayed while scanning is in progress. Each file scanned is listed, and a progress bar displays the overall scan progress.

When the scan is complete, the **Results Panel** opens, listing new files that your setup required.
Results Panel

The final panel in the Setup Intent Wizard allows you to view and select new files detected by the Wizard, but not already included in your Repackaging project.

![Setup Intent Wizard Results Panel](image)

**Figure 8-26:** Setup Intent Wizard Results Panel

Select the files you want to include in your project which were not identified during repackaging.

Click **Finish** to exit the Setup Intent Wizard and return to the Repackaging project (with selected files automatically added to the project), or click **Back** to return to the Scanning Project Panel.

VMware Repackaging Wizard

Repackager includes integration with VMware Workstation's virtual machine technology. This provides you with the ability to launch a VMware session for repackaging purposes, and run different operating systems on the same computer. By using VMware, you are able to forego the traditional "ghosting" for clean images each time a new application is repackaged by simply electing not to save changes to the VMware session. You can then reload the clean state of the operating system, and proceed to the next package.

*Note* • AdminStudio supports VMware 3.0 and later.

*Note* • The **VMware Repackaging Wizard** menu item on the **Tools** menu is enabled if Repackager finds VMware 3.0 and later installed on the workstation, and if a VMware image exists on that machine. If no VMware images are found,
the VMware Repackaging Wizard menu item will be disabled. Repackager reads the information about VMware images from a .vmls file that can usually be found in the VMware installation directory or in a subdirectory of the user’s AppData directory. The .vmls file is a text file that contains information about individual VMware images and where the configuration file for each image is located. This file should contain information for at least one VMware image for the VMware Repackaging Wizard menu item to be enabled.

Using the VMware Repackaging Wizard, you select an available VMware operating system, and then Repackager automatically launches the selected operating system within a VMware session.

The VMware Repackaging Wizard includes two panels:

- Welcome Panel
- VMware Virtual Machines Panel

**Welcome Panel**

The first panel displayed in the VMware Repackaging Wizard is the Welcome panel. It explains the purpose of this Wizard: to display available VMware images on the current workstation, allowing you to select and launch the one you need.

**VMware Virtual Machines Panel**

On the VMware Virtual Machines panel, you select a VMware virtual machine available on the current workstation. Repackager automatically launches the selected virtual machine operating system within a VMware session so that you can begin repackaging in that environment.

*Note* • AdminStudio supports VMware 3.0 and later.

Click Back to return to the Welcome Panel; click Launch to launch the selected VMware image.

**Exclusions Editor Interface**

The following topics cover each tab, menu, and dialog box in the Exclusions Editor:

- Menus
- Files Tab
- .ini Files Tab
- Registry Tab
- File Exclusion Information Dialog Box
- INI File Exclusion Information Dialog Box
Menus

Menus are not available when running the Exclusions Editor from within Repackager. They are only available when you launch the Exclusions Editor by opening the following file:

[AdminStudioInstallDirectory]\Repackager\AnalysisOptions.exe

Note • See Launching Exclusions Editor for more information.

The following table provides a description of each menu command:

Table 8-28 • Exclusions Editor Menu Commands

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Keyboard Shortcut</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>New</td>
<td>Ctrl+N</td>
<td>Creates a new, blank settings file.</td>
</tr>
<tr>
<td>File</td>
<td>Open</td>
<td>Shared Exclusions</td>
<td></td>
</tr>
<tr>
<td>File</td>
<td>Open</td>
<td>Custom Exclusions</td>
<td></td>
</tr>
<tr>
<td>File</td>
<td>Save</td>
<td>Ctrl+S</td>
<td>Saves the current Exclusions Editor settings file.</td>
</tr>
<tr>
<td>File</td>
<td>Save As</td>
<td></td>
<td>Saves the current Exclusions Editor settings file to the name and location specified.</td>
</tr>
<tr>
<td>File</td>
<td>Exit</td>
<td></td>
<td>Exits the Exclusions Editor.</td>
</tr>
<tr>
<td>Help</td>
<td>Help Library</td>
<td></td>
<td>Displays the online Help Library.</td>
</tr>
<tr>
<td>Help</td>
<td>About Exclusions Editor</td>
<td></td>
<td>Displays the About Exclusions Editor dialog box.</td>
</tr>
</tbody>
</table>
Files Tab

File exclusions for Repackager indicate which files are automatically marked as excluded in the Repackager project. File exclusions in the OS Snapshot Wizard indicate files that will be excluded from the captured OS snapshot.

Figure 8-27: Exclusions Editor Files Tab

This Files tab contains a list of paths and files currently excluded from the capture process. Specific files, file extensions, and the entire contents of specified directories can be excluded.

The following three buttons allow you to add, edit, and remove files and directories from the exclusion list:

Table 8-29 • Exclusions Editor / Files Tab Buttons

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>New</td>
<td>Displays the File Exclusion Information dialog box from which you can specify additional file exclusions.</td>
</tr>
<tr>
<td>Edit</td>
<td>Brings up a dialog box from which you can change settings for the currently selected path in the exclusion list.</td>
</tr>
<tr>
<td>Delete</td>
<td>Deletes the currently selected path from the exclusion list.</td>
</tr>
</tbody>
</table>

Note • It is highly recommended that you do not edit the default exclusions for the OS Snapshot Wizard.
.ini Files Tab

.ini file exclusions for Repackager indicate which .ini files and sections are automatically marked as excluded in the Repackager project. .ini file exclusions in the OS Snapshot Wizard indicate .ini files and sections that will be excluded from the captured OS snapshot.

Figure 8-28: Exclusions Editor INI Files Tab

The INI Files tab contains a list of the .ini files and sections within .ini files excluded during analysis. If all sections are excluded, an asterisk (*) is used in the Excluded Sections column.

The following three buttons allow you to add, edit, and remove .ini files from the exclusion list:

Table 8-30 • Exclusions Editor / .ini Files Tab Buttons

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>New</td>
<td>Displays the INI File Exclusion Information dialog box from which you can specify additional .ini file exclusions.</td>
</tr>
<tr>
<td>Edit</td>
<td>Brings up a dialog box from which you can edit currently excluded .ini files.</td>
</tr>
<tr>
<td>Delete</td>
<td>Deletes the selected .ini file from the exclusion list.</td>
</tr>
</tbody>
</table>

Note • It is highly recommended that you do not edit the default exclusions for the OS Snapshot Wizard.
Registry Tab

Registry exclusions for Repackager indicate which registry keys are automatically marked as excluded in the Repackager project. Registry exclusions in the OS Snapshot Wizard indicate registry keys that will be excluded from the captured OS snapshot.

The Registry tab contains a list of keys and values to be excluded during registry analysis. For keys that have specific values excluded, the value name appears in the Value column. For keys that have all values excluded, an asterisk (*) represents the entire key in the Value column.

![Registry Tab](image)

**Figure 8-29:** Exclusions Editor Registry Tab

There are three buttons available from this dialog box that are used to add, edit, or remove keys from the exclusion list:

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>New</strong></td>
<td>Displays the Choose Registry Key dialog box, from which you can select registry keys and values for exclusion during analysis.</td>
</tr>
<tr>
<td><strong>Edit</strong></td>
<td>Brings up a dialog box from which you can modify the selected key's exclusion settings.</td>
</tr>
<tr>
<td><strong>Delete</strong></td>
<td>Removes the selected key from the exclusion list.</td>
</tr>
</tbody>
</table>

*Note* • It is highly recommended that you do not edit the default exclusions for the OS Snapshot Wizard.
File Exclusion Information Dialog Box

The **File Exclusion Information** dialog box, which is accessed by clicking **New** or **Edit** on the **Files Tab**, allows you to specify files to be excluded from analysis by the capture tool.

![File Exclusion Information Dialog Box](image)

**Figure 8-30: File Exclusion Information Dialog Box**

Click the Browse button next to the **Path** field and select the directory that contains the file or files you want to exclude. Then, click the Browse button next to the **Excluded Files** field and select the file or files you want to exclude. In the **Excluded Files** field, you can specify files to exclude in the following ways:

- To exclude multiple files from the same directory, separate the file names with pipes (**|**), such as:
  
  file.dll|myfile.exe|anotherfile.exe

- To exclude all files with a certain extension in the selected directory, enter an asterisk (*****) plus the extension, such as:
  
  *.txt

- To exclude all files in the selected directory, enter an asterisk (***').

Click **OK** to return to the **Files Tab**.

INI File Exclusion Information Dialog Box

The INI File Exclusion Information dialog box, which is accessed by clicking **New** or **Edit** on the **.ini Files Tab**, allows you to specify .ini files to be excluded from analysis by the capture tool.

![INI File Exclusion Information Dialog Box](image)

**Figure 8-31: INI File Exclusion Information Dialog Box**
Enter or browse to the .ini file you want to exclude, and provide the section(s) to be excluded. Sections must be enclosed in square brackets ([|]), and separated by vertical bars (|) if more than one section in an .ini file is to be excluded (for example, [Groups],[Settings]). You can also exclude all .ini file sections by only entering an asterisk in the Excluded Sections field.

Click OK to return to the .ini Files Tab.

Choose Registry Key Dialog Box

The Choose Registry Key dialog box, which is accessed by clicking New on the Registry Tab, provides a way for you to select registry keys that you want excluded from analysis.

![Choose Registry Key Dialog Box](image)

**Figure 8-32: Choose Registry Key Dialog Box**

Navigate through the tree until you find the key you want to exclude and click OK to return to the Registry Tab.

By default, all values in that key are excluded. To modify this, select the key from the Registry Tab and click Edit to display the Edit Registry Key dialog box.

💡 *Tip* • You can also select a registry hive to exclude. As with individual registry keys, all values (and keys) contained in the hive are excluded by default.
Edit Registry Key Dialog Box

When you select a registry key on the Registry Tab and click Edit, the **Edit Registry Key** dialog box opens.

![Edit Registry Key Dialog Box](image)

**Figure 8-33:** Edit Registry Key Dialog Box

You can modify the **Key Name** and/or **Value Name** excluded during analysis.

Click OK to return to the Registry Tab.

About Exclusions Editor Dialog Box

The About Exclusions Editor dialog box displays version and copyright information for the Exclusions Editor. This may be useful if you need to report a problem encountered when using the Exclusions Editor.

![About Exclusions Editor Dialog Box](image)

**Figure 8-34:** About Exclusions Editor Dialog Box

Options.ini File

The **Options.ini** file is created by Repackager and is used during the conversion of Repackager output into an InstallShield Editor project (.ism). It includes basic project settings which are required by Repackager. Information about this file is presented in the following sections:

- **[MMExclusions] Section**
- **[General] Section**
- **[IgnoreShortcuts] Section**
- **Options.ini File Defaults**
Note • Although many of these settings have a one-to-one correspondence with settings available in the Repackager interface, some can only be accessed by editing this .ini file directly.

[MMExclusions] Section
This section lists the merge module GUIDs that should not be included in your package. This section only applies if you have selected to replace files with merge modules during conversion.

[General] Section
Following are descriptions of properties that can be set in the [General] section of the Options.ini file.

Table 8-32 • Options.ini File/General Section Properties

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AddIMMSearchPath</td>
<td>Use to specify additional directories containing custom merge modules to use during repackaging.</td>
</tr>
<tr>
<td>ALLUSERS</td>
<td>If this option is set to Y and if the template file (specified using the ProjectTemplate option) does not contain ALLUSERS in its Property table, then a property named ALLUSERS with a value of 2 will be added to the Property table. This will cause silent installs to behave as non-silent installs do (non-silent installs rely on a custom action to set this property). This option is set to Y by default.</td>
</tr>
<tr>
<td>ARPPublisher</td>
<td>This populates the Publisher field in Add/Remove Programs in the Control Panel.</td>
</tr>
<tr>
<td>ARPPublisherURL</td>
<td>This populates the Publisher URL field in Add/Remove Programs in the Control Panel.</td>
</tr>
<tr>
<td>ARPSupportURL</td>
<td>This populates the Support URL field in Add/Remove Programs in the Control Panel.</td>
</tr>
<tr>
<td>AutoUpgrade</td>
<td>Upgrades the InstallShield Editor template project file (if used) if needed. This option is set to Y by default.</td>
</tr>
<tr>
<td>BuildCompressed</td>
<td>This option, set to Y by default, compresses all necessary files inside the MSI package, as opposed to storing them outside of the MSI database.</td>
</tr>
<tr>
<td>BuildFeatures</td>
<td>If the SmartScan Wizard is specified to include feature information in this project, this option will be set to Y. This option is set to Y by default.</td>
</tr>
</tbody>
</table>
Table 8-32 - Options.ini File/General Section Properties (cont.)

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>BuildMSI</strong></td>
<td>Specifies whether or not to build the MSI package after building ISM. This option is set to Y by default.</td>
</tr>
<tr>
<td><strong>BuildProduct</strong></td>
<td>Identifies the InstallShield Editor Product configuration to build.</td>
</tr>
<tr>
<td><strong>BuildProScannedFiles</strong></td>
<td>Files identified in the Media Scan Wizard will be included in the package (unless you have manually excluded them from the project). This option is set to Y by default.</td>
</tr>
<tr>
<td><strong>BuildRelease</strong></td>
<td>Identifies which InstallShield Editor Release configuration to build.</td>
</tr>
<tr>
<td><strong>BuildStaticScannedFiles</strong></td>
<td>Any files identified when running the Setup Intent Wizard will be included in the package (unless you have manually excluded them from the project). This option is set to Y by default.</td>
</tr>
<tr>
<td><strong>COMMapping</strong></td>
<td>When this option is set to Y, registry data pertaining to COM information will be mapped to the appropriate MSI tables whenever possible. This reduces the number of ICE33 warnings that can occur during package validation. This option is set to Y by default.</td>
</tr>
<tr>
<td><strong>CreateSetupExe</strong></td>
<td>This option, which is set to N by default, allows you to automatically create a Setup.exe file to begin the installation.</td>
</tr>
<tr>
<td><strong>EnablePathVariables</strong></td>
<td>Set this option to Y to use path variables. If enabled, the repackaged setup is significantly more portable between computers (with dependencies to the system where the setup was repackaged removed). This option is set to Y by default.</td>
</tr>
<tr>
<td><strong>ExtraHKCRPermanent</strong></td>
<td>When this option is set to Y, any changes made to existing registry data during repackaging which cannot be identified as belonging to a file installed by the setup are placed in permanent components, which are not removed by default when the repackaged setup is uninstalled. This prevents inadvertently removing registry entries required by other applications that were not originally made by the repackaged setup. By default, this option is set to Y, and it is strongly recommended that you retain this setting to prevent unexpected results when the package is uninstalled.</td>
</tr>
</tbody>
</table>
### Options.ini File/General Section Properties (cont.)

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>INSTALLDIR</td>
<td>This value will be used for INSTALLDIR (the installation directory) and can use a Windows Installer property such as [ProgramFilesFolder]\MyProgram.</td>
</tr>
<tr>
<td>ISProSetup</td>
<td>If one of the original setups that was repackaged was created by InstallShield Professional 5.5 or later, this option will be set to Y. This option is set to N by default.</td>
</tr>
<tr>
<td>LimitedUI</td>
<td>Set this option to Y display only the InstallWelcome dialog box when the MSI package is run. This option is set to Y by default.</td>
</tr>
<tr>
<td>MultiUserShortcuts</td>
<td>When this option is set to Y, non-advertised shortcuts will work for all users on the target system. This will generate ICE43 warnings when validation is run. If you know the installation is for a single-user environment, change this option to N to avoid these warnings. This option is set to Y by default.</td>
</tr>
<tr>
<td>MMPathVersion</td>
<td>When including merge modules, if this option is set to Y, compare path and version information. This option is set to Y by default.</td>
</tr>
<tr>
<td>NewInstallDir</td>
<td>Value for INSTALLDIR variable.</td>
</tr>
<tr>
<td>ODBCMapping</td>
<td>If selected, ODBC-related registry data is mapped to ODBC tables instead of the Registry table. This data will only function correctly if Windows Installer supports the ODBC resource being mapped; it is recommended that you do not enable this option if you are unsure whether the ODBC resources are supported correctly by Windows Installer. This option is set to N by default.</td>
</tr>
<tr>
<td>OSGranular</td>
<td>For SmartScanned or ProLogged Projects:</td>
</tr>
<tr>
<td></td>
<td>• If this is set to Y, component conditions will store specific operating system information. For example, if the filter is NT4, the condition will be (VersionNT=4).</td>
</tr>
<tr>
<td></td>
<td>• If this is set to N, component conditions will store a grouping of the operating system. For example, if the filter is NT4, the condition will be (VersionNT).</td>
</tr>
<tr>
<td></td>
<td>This is set to N by default.</td>
</tr>
</tbody>
</table>
Table 8-32 • Options.ini File/General Section Properties (cont.)

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
</table>
| OtherComponentFileExtensions| Specify additional extensions to use when defining components. MSI has rules governing component creation for file types. For example, portable executable (PE) files must have separate components. Therefore, certain extensions have been defined (EXE, DLL, etc.). Additional extensions can be defined in the options.ini file in the format of:

```
Type1:Extension1|Type2:Extension2
```

where Type is one of the following numbers:

- 0 = other
- 1 = PE
- 2 = Help
- 3 = Font
- 4 = INI

This option is set to 1:QTX|1:AX by default. |
| OtherFilesNewComponents     | When this option is set to Y, one component will be created for every file in your setup. Otherwise, new components will only be created for each portable executable file. This option is set to N by default. |
| PermanentSystemFiles        | Set this option to Y to mark portable executable files installed to a system folder (System32Folder) as Permanent files (will not be uninstalled). This option is set to Y by default. |
| PermanentSystemFilesSubfolders| Set this option to Y to mark files installed to a subfolder of a system folder as Permanent files (will not be uninstalled). This option is set to N by default. |
| ProductName                 | The name of the product. You must provide a value for this option either in this file or in Repackager. |
| ProductVersion              | The version of the product. You must provide a value for this option either in this file or in Repackager. |
| Project                     | Name of InstallShield Editor project file. |
| ProjectTemplate             | The name and location of the default InstallShield Editor project template (.ism) used in the conversion process. |
| ServiceControlEvents         | When this option is set to Y, the ServiceControl table will be populated for NT Services. This option is set to N by default. |
Table 8-32 • Options.ini File/General Section Properties (cont.)

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SharedCommonFiles</td>
<td>Set this option to Y to mark portable executable files installed to the CommonFilesFolder (or subfolder) as Shared files. This option is set to Y by default.</td>
</tr>
<tr>
<td>SISAuthor</td>
<td>This option populates the Author field of the Summary Information Stream (accessible from the package's properties). This option is set to Repackager by default.</td>
</tr>
<tr>
<td>SISSubject</td>
<td>This option populates the Subject field of the Summary Information Stream (accessible from the package's properties).</td>
</tr>
<tr>
<td>SkipMMIfShortcut</td>
<td>Merge Modules that have files pointed to by shortcuts should be skipped even if they are not in the exclusion list. This option is set to Y by default.</td>
</tr>
<tr>
<td>SmartScannedOnce</td>
<td>Specifies whether or not the SmartScan Wizard was run for this project. This option is set to N by default.</td>
</tr>
<tr>
<td>UseAdvertisedShortcuts</td>
<td>Create advertised shortcuts where applicable. This option is set to Y by default.</td>
</tr>
<tr>
<td>UseHKCUPProxy</td>
<td>Set this option to Y to copy all registry entries in HKEY_CURRENT_USER to HKEY_USERS\default. This option is set to N by default.</td>
</tr>
<tr>
<td>UseLanguage</td>
<td>When selected, the target package's language will be the language detected by Repackager (as displayed in the Captured Installation view). This option is set to N by default.</td>
</tr>
<tr>
<td>UseMergeModules</td>
<td>Set this option to Y to replace files with merge modules whenever possible during conversion. Exceptions are listed under the [MMExclusions] section. This option is set to Y by default.</td>
</tr>
<tr>
<td>UseSrcFolder</td>
<td>Set this option to Y to make the InstallShield Editor project (.ism) folder default to the Repackager output project (.inc) folder. This option is set to Y by default.</td>
</tr>
</tbody>
</table>

**[IgnoreShortcuts] Section**

Shortcuts that refer to executables listed in this section will be ignored during conversion.
Options.ini File Defaults

This section lists the default settings in the options.ini file that is shipped with Repackager:

[MMExclusions]

[General]
UseSrcFolder=Y
EnablePathVariables=Y
UseHKCPUProxy=N
LimitedUI=Y
SISAuthor=InstallShield Repackager
OtherFilesNewComponents=N
UseMergeModules=Y
SharedCommonFiles=Y
PermanentSystemFiles=Y
PermanentSystemFilesSubfolders=N
ExtraHKCRPermanent=Y
COMMapping=Y
ODBCMapping=N
ServiceControlEvents=N
ALLUSERS=Y
ProjectTemplate=
BuildCompressed=Y
CreateSetupExe=N
MultiUserShortcuts=Y
SmartScannedOnce=N
ISProSetup=N
BuildFeatures=Y
OtherComponentFileExtensions=1:QTX|1:AX
OSGranular=N
MPPathVersion=N

[IgnoreShortcuts]
TargetExe1=isuninst.exe
TargetExe2=uninst.exe
TargetExe3=setup.exe
TargetExe4=uninst.dll
TargetExe5=rnuninst.exe
Files Associated with Repackager

Several files are associated with Repackager. Some are output files, and some contain default information for Repackager to function. These files are described in the tables below.

### Files Used By the Repackaging Wizard

The following files are used by the Repackaging Wizard.

#### Table 8-33 • Files Used by the Repackaging Wizard

<table>
<thead>
<tr>
<th>File</th>
<th>Location</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repack.ini</td>
<td>Windows</td>
<td>This is an input file for the Repackaging Wizard. It contains a list of the exclusions for the files, folders, .ini files and registry entries for the last used configuration of Repackager. During the Snapshot and Install Monitoring modes of repackaging, the entries in this file are filtered out from the repackaged output. See Repack.ini File for more information.</td>
</tr>
<tr>
<td>options.ini</td>
<td>Repackager output directory (specified in the Set Target Project Information and Capture Settings Panel). The Repackaging Wizard makes a copy of the default options.ini that is present in the following directory: [AdminStudioInstallDirectory]\Repackager and saves this file in the same location as the current repackaged output file (.inc). Additionally, the usesrcfolder flag can be used to store the created InstallShield Editor file in the same directory as the .inc file.</td>
<td>This is an output file from the Repackaging Wizard. It contains configuration information about the repackaged setup, including whether to use path variables, whether to display a limited user interface during installation of the repackaged setup and whether every file will go into its own component.</td>
</tr>
</tbody>
</table>
# Table 8-33 • Files Used by the Repackaging Wizard (cont.)

<table>
<thead>
<tr>
<th>File</th>
<th>Location</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>productname</em>.inc</td>
<td>Created in the Repackager output directory (specified in the Set Target Project Information and Capture Settings Panel).</td>
<td>This is an output file from the Repackaging Wizard. It contains the locations of files, <code>.ini</code> files, and shortcuts detected by Repackager as having been created, modified, or removed during repackaging. Also, it contains a link to the standard.nir and deleted.isr files for registry information.</td>
</tr>
<tr>
<td>updated.isr</td>
<td>Created in the Repackager output directory (specified in the Set Target Project Information and Capture Settings Panel).</td>
<td>This is an output file from the Repackaging Wizard when the Install Monitoring method is used. It contains registry additions and modifications detected during repackaging using installation monitoring only.</td>
</tr>
<tr>
<td>deleted.isr</td>
<td>Created in the Repackager output directory (specified in the Set Target Project Information and Capture Settings Panel).</td>
<td>This is an output file from the Repackaging Wizard. It contains registry deletions detected during repackaging using Installation Monitoring and Snapshot.</td>
</tr>
<tr>
<td>standard.nir</td>
<td>Created in the Repackager output directory (specified in the Set Target Project Information and Capture Settings Panel).</td>
<td>This is an output file from the Repackaging Wizard when the Snapshot method is used. It contains registry additions and modifications detected during repackaging using the Snapshot method.</td>
</tr>
<tr>
<td>*.spy</td>
<td>Created in the following folder: <code>WindowsDrive\InstallHook</code></td>
<td>This is an output file from the Repackaging Wizard when the Install Monitoring method is used. It contains API call logs for installation monitoring.</td>
</tr>
<tr>
<td>Default.ini</td>
<td>[AdminStudioInstallDirectory]\Repackager</td>
<td>Contains the default configuration for Repackager, including default exclusion information.</td>
</tr>
<tr>
<td>Repack.log</td>
<td>WindowsFolder</td>
<td>Log file created by the Repackaging Wizard.</td>
</tr>
</tbody>
</table>
Files Used By the Repackager Interface

The following files are used by the Repackager interface.

Table 8-34  •  Files Used by the Repackager Interface

<table>
<thead>
<tr>
<th>File</th>
<th>Location</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>*.irp</td>
<td>Saved in the same location as the .inc file.</td>
<td>This is a Repackager project file. It is the main file for each repackaged or converted setup. It contains information about the .inc files referred to and also stores the file, folder, .ini files and registry exclusions made in the Repackager Interface.</td>
</tr>
<tr>
<td>&lt;Exclusion List&gt;.ini</td>
<td>varies</td>
<td>This is an input file for the conversion of the .inc file to an MSI package. It contains the list of files, folder, .ini files and registry entries exclusions. Users can choose a different exclusion file from the Repackager Interface and the exclusions will be reflected in the Interface.</td>
</tr>
<tr>
<td>Options.ini</td>
<td>Saved in the same location as the .inc file.</td>
<td>This is an input file for the conversion of the .inc file to an MSI package. It contains configuration information about the repackaged setup, including whether to use path variables, whether to display a limited user interface during installation of the repackaged setup, and whether every file will go into its own component. Additionally, the useSrcFolder flag can be used to store the created InstallShield Editor file in the same directory as the .inc file.</td>
</tr>
</tbody>
</table>

Repack.ini File

The Repack.ini file is the default capture exclusion file for the Repackaging Wizard. It contains exclusions to be applied during repackaging, and mainly focuses on specific items that should not be included in applications, such as InstallShield Professional-specific COM settings, OS settings, and Internet Explorer settings. Any item excluded during capture will not be available for exclusion/inclusion in the Repackager project file.

The file is located in the Windows folder, and can be edited using the Exclusions Editor, or using a text editor.

Note • It is strongly recommended that you not modify this file, as it increases the likelihood of either inadvertently omitting necessary pieces of applications you are repackaging, or including registry entries or files that should not be part of the repackaged application. In the first scenario, you may need to recapture your application; in the second, you may need to exclude more from the Repackager project.
Instead, capture your application using the default exclusions in the Repackaging Wizard, and then selectively exclude captured data using the Repackager Interface. This way, if you inadvertently exclude a necessary piece, you need only reinclude it in Repackager—not recapture the application entirely.

Using InstallShield to Chain Multiple Windows Installer Packages Together

If your application includes more than one Windows Installer (*.msi) package, you can use InstallShield Editor to chain them together using a nested MSI Custom Action. This enables you to run multiple MSI files within a single setup process.

To do this, you open the InstallShield Editor Custom Actions view and use the Custom Action Wizard.

**Task:** To add a Nested MSI Custom Action:

1. Launch InstallShield Editor.
2. Open your Windows Installer package in Direct Edit Mode.
3. In the Installation Designer, expand the Behavior and Logic tree and select the Custom Actions node. The Custom Actions view opens.
4. In the middle pane, right-click Custom Actions and then click Custom Action Wizard.
5. Follow the Nested Installations procedure in the InstallShield Editor user documentation to create a nested MSI Custom Action.

Troubleshooting

Repackager Troubleshooting information is presented in the following topics:

- Troubleshooting Guidelines for WinINSTALL Conversion
- Troubleshooting Guidelines for SMS Conversion
- Resolving an “Error Building Table File” Error

Troubleshooting Guidelines for WinINSTALL Conversion

Use the following troubleshooting guidelines to identify and fix WinINSTALL conversion problems.

- Repackager tool supports 6.0, 6.5, and 7.x project formats only. For all other formats, please use the WinINSTALL LE tool available as a free download in Windows 2000 to convert to 7.x files.
• **Repackager tool cannot convert WinINSTALL .NAI files**—It can only convert WinINSTALL projects that have been converted to text (.txt).

• **All files must be available**—All the files that were available to the original WinINSTALL installation project must be available to the converted installation at the exact same locations.

• **Not all elements of a WinINSTALL installation are converted**—Because WinINSTALL installations are based on a different technology than Windows Installer, not all elements of a WinINSTALL installation are converted. Only the installation of files, registry changes, and other system changes are converted.

• **Custom logic is not converted**—Custom logic written in WinINSTALL’s custom scripting language is not converted.

• **WinINSTALL environment variable assignments are not converted**—To re-add environment variable assignments in a Windows Installer installation, open the converted project in InstallShield Editor and use the Environment Variable view.

• **WinINSTALL variables are converted to a Windows Installer variable**—If the target path of a file contains a WinINSTALL variable, then the WinINSTALL variable is converted to a Windows Installer variable.

• **Specify @ variables at conversion time**—If the source path of a file in WinINSTALL contains either the @Server or @Wininstall variable, you can specify the values of these two variables at conversion time in the Repackager.

• **The WinINSTALL Preinstall and Postinstall scripts are not converted.**

## Troubleshooting Guidelines for SMS Conversion

Use the following troubleshooting guidelines to identify and fix SMS conversion problems.

• **All files must be available**—All the files that were available to the original SMS installation project must be available to the converted installation at the exact same locations.

• **Not all elements of an SMS installation are converted**—Because SMS installations are based on a different technology than Windows Installer, not all elements of a SMS installation are converted. Only the installation of files, registry changes, .ini Files, ODBC, NT Services, Fonts, Shortcuts, Variables, and other system changes are converted.

• **Custom logic is not converted**—Custom logic written in SMS’s custom scripting language is not converted.

• **SMS environment variable assignments are not converted**—To re-add environment variable assignments in a Windows Installer installation, open the converted project in InstallShield Editor and use the Environment Variable view.

## Resolving an “Error Building Table File” Error

When building with Repackager, if you have received the following error message during the build:
ISDEV: fatal Error 5023: Error building table File

Your first step is to go to the Repackager Interface and check whether the number of files installed by this setup is greater than 32,767. If it is, this error occurs because Windows Installer supports 32,767 files in the File table but the package being built exceeds this limit. See Authoring a Large Package in Windows Installer Help for more information.

If you want to fix this error using Repackager, perform the steps listed below.

**Task:** To fix this error using Repackager:

1. Browse to the appropriate directory:
   - If you are using the standalone Repackager, browse to the Repackager folder.
   - If you are using the Repackager on a machine where AdminStudio is fully installed, browse to the following directory:
     `<AdminStudio INSTALLDIR>\Editor\Support\0409`
2. Locate the `IsMsiPKg.itp` and `IsMsiPKgLarge.itp` files in this directory.
3. Rename `IsMsiPKg.itp` to `IsMsiPKg.itp.bak`.
4. Make a copy of `IsMsiPKgLarge.itp` and rename the copy `IsMsiPKg.itp`.
5. Perform the conversion and create the MSI.
6. Delete `IsMsiPKg.itp`.
7. Rename `IsMsiPKg.itp.bak` back to `IsMsiPKg.itp`, thereby restoring the original file.

**Note** • Transforms and patches cannot be created between two packages with different column types.

**Note** • For more information, see the Authoring a Large Package and File Table topics in the Windows Installer Help.
Performing Virtualization and Repackaging Using the Automated Application Converter

You can use the Automated Application Converter to convert a single package or a group of packages into Microsoft App-V, VMware ThinApp, Citrix XenApp, and Symantec Workspace virtual application formats.

When converting a Windows Installer package to a virtual package, you often need to repackage it prior to being able to successfully convert it. The reason for this is that it is not possible to determine the run-time behavior of certain Windows Installer package elements—such as custom actions, conditional components, and launch conditions—without actually installing the package.

You can use the Automated Application Converter to:

- Examine a group of selected setups.
- Perform automated virtualization of setups that can be cleanly virtualized.
- Perform automated repackaging of those setups that cannot be cleanly virtualized (due to custom actions, etc.), and then perform automated virtualization of those repackaged MSIs.

Note: You can also use the Application Manager Conversion Wizard to quickly convert one or multiple Windows Installer packages or legacy installers to virtual packages using default Automated Application Converter settings. For more information, see Using the Conversion Wizard to Perform Express Conversion to Virtual Packages.

Information about using the Automated Application Converter is presented in the following sections:

Table 9-1 • AdminStudio Automated Application Converter Help Library

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>About the Automated Application Converter</td>
<td>Describes the benefits of using the Automated Application Converter to perform automated repackaging and virtualization, and provides an overview of its workflow.</td>
</tr>
<tr>
<td>Getting Started With the Automated Application Converter</td>
<td>Explains how to use the Application Conversion Project Wizard to get started using the Automated Application Converter to perform automated repackaging and virtualization.</td>
</tr>
</tbody>
</table>
Table 9-1 • AdminStudio Automated Application Converter Help Library

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Managing Virtual Machines</td>
<td>Explains how to use the Virtual Machine Import wizard to add new virtual images to the Automated Application Converter and how to manage virtual machines on the <strong>Machines</strong> tab.</td>
</tr>
<tr>
<td>Managing Packages to Convert</td>
<td>Explains how to use the Package Import Wizard to add packages to the Automated Application Converter, and how to manage packages on the <strong>Packages</strong> tab.</td>
</tr>
<tr>
<td>Using the Application Conversion Wizard to Perform Automated Package Conversion</td>
<td>Explains how to use the Application Conversion Wizard to perform a conversion run using the selected packages and virtual machines, and how to view conversion run log report information.</td>
</tr>
<tr>
<td>Testing Packages</td>
<td>Explains how to quickly launch a package for testing on a virtual machine directly from Automated Application Converter.</td>
</tr>
<tr>
<td>Importing Converted Packages into the Application Catalog</td>
<td>Explains how to import converted virtual packages or repackaged Windows Installer packages into the AdminStudio Application Catalog.</td>
</tr>
<tr>
<td>Publishing Converted Packages to a Distribution System</td>
<td>Explains how to publish an application containing converted virtual packages or repackaged Windows Installer packages to a distribution system.</td>
</tr>
<tr>
<td>Setting Default Project Properties</td>
<td>Explains how to set project-wide default options on the <strong>Project Options</strong> dialog box.</td>
</tr>
<tr>
<td>Capturing Virtualization Context</td>
<td>Explains the purpose of the <code>packagename.context.msi</code> file that is created during repackaging.</td>
</tr>
<tr>
<td>Reference</td>
<td>Describes each of the user interface elements and Wizard panels that you might encounter when using the Automated Application Converter. The help topics in this Reference section are the same detailed documentation that is displayed when you press the F1 key or click the <strong>Help</strong> button while working in a dialog box.</td>
</tr>
<tr>
<td>Troubleshooting</td>
<td>Includes information to help you resolve typical problems that you might encounter when using the Automated Application Converter.</td>
</tr>
</tbody>
</table>

**Note** • Automated Application Converter is available in a Single Application Version (one-at-a-time conversion) and a Multiple Application Version (batch conversion). For more information, see AdminStudio Editions and Components.
Getting Started With Application Virtualization

AdminStudio provides support for the conversion of Windows Installer packages to the following virtual application formats:

- Microsoft App-V virtual packages (versions 4.x and 5.0)
- VMware ThinApp virtual packages
- Citrix XenApp virtual packages
- Symantec Workspace virtual packages

You have several options when deciding how you want to create a virtual application, depending upon your source files, whether you are an enterprise user or an independent software vendor, and the degree of customization you want to perform:

<table>
<thead>
<tr>
<th>If you have ...</th>
<th>And want to ...</th>
<th>Use ...</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Installer package(s)</td>
<td><strong>Convert it to a virtual package with ...</strong></td>
<td><strong>Automated Application Converter</strong></td>
<td>Use Automated Application Converter to convert a single or group of Windows Installer (.msi) and legacy (.exe) packages to virtual applications. For detailed information, see Using the Application Conversion Project Wizard to Perform an End-to-End Conversion.</td>
</tr>
<tr>
<td>Legacy application(s)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note** • For more information, see Using Automated Application Converter vs. the InstallShield Virtual Assistants.
Table 9-2 • Application Virtualization Support in AdminStudio (cont.)

<table>
<thead>
<tr>
<th>If you have ...</th>
<th>And want to ...</th>
<th>Use ...</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Installer package or InstallShield project</td>
<td>Convert it to a virtual package with ...</td>
<td>InstallShield Editor</td>
<td>Use the InstallShield Editor Microsoft App-V Assistant, ThinApp Assistant or Citrix Assistant to create a virtual application from an InstallShield project or a Windows Installer package.</td>
</tr>
<tr>
<td></td>
<td>• Modified package contents, registry settings, and shortcuts</td>
<td>or InstallShield Editor Citrix Assistant</td>
<td>Customization options include:</td>
</tr>
<tr>
<td></td>
<td>• Custom isolation options on folders and registry entries</td>
<td>or InstallShield Editor ThinApp Assistant</td>
<td>• Modifying package contents, registry settings, and shortcuts</td>
</tr>
<tr>
<td></td>
<td>• Operating system and/or language requirements</td>
<td></td>
<td>• Setting custom isolation options on folders and registry entries</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Important: InstallShield Editor does not support conversion to Symantec Workspace virtual package format.</td>
<td>• Setting operating system and/or language requirements</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Note: For more information, see Using Automated Application Converter vs. the InstallShield Virtual Assistants.</td>
<td>• Specifying deployment server</td>
</tr>
<tr>
<td></td>
<td></td>
<td>For detailed information on how to use the Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant, see Creating Customized Virtual Applications in the InstallShield Help Library.</td>
<td></td>
</tr>
</tbody>
</table>
Whether you should choose to use Automated Application Converter or an InstallShield Virtual Assistant to perform virtualization could depend upon whether you are a system administrator for an enterprise or an independent software vendor (ISV):

- **Enterprises:** Automated Application Converter—Automated Application Converter is the tool of choice when doing a mass conversion of a variety of setups to virtual packages because it can operate on multiple packages in one project and handle repackaging when it is necessary. This scenario most often applies to enterprises.

- **ISVs:** InstallShield Virtual Assistants—InstallShield Virtual Assistants could be used when focusing on one particular Windows Installer package that does not need to be repackaged. This scenario most often applies to ISVs.

### Important
InstallShield Editor does not support conversion to Symantec Workspace virtual package format. Also, the Microsoft App-V Assistant does not offer the option to perform conversion to App-V 5.0 format using the Microsoft App-V 5.0 Sequencer (which is offered by the Automated Application Converter). The App-V Assistant uses AdminStudio’s native technology to perform the conversion.

The InstallShield Virtual Assistants allow for customizing the various virtualization-related options for converting a Windows Installer package to a virtual package. In addition, it is possible to make modifications to the source Windows Installer .msi file.

Most of the package-level virtualization options—such as whether to compress the package or not—are also available in Automated Application Converter, but file and registry-specific isolation options are only available in the InstallShield Virtual Assistants.
Also, while Automated Application Converter enables you to customize the majority of App-V virtualization options, it does not enable you to set VMware ThinApp or Citrix XenApp conversion options. If the user needs to set some ThinApp or XenApp conversion options, then it would be necessary to use the InstallShield Virtual Assistant for VMware ThinApp or Citrix XenApp.

About Application Virtualization

*Note* • This section provides a description of virtualization in general for those that are not familiar with it. It does not represent the architecture of any specific vendor.

A typical Windows application has dependencies on components that are shared by multiple applications, such as registry entries or COM controls. When an installation author recognizes that their application requires a shared component—such as MDAC (Microsoft Data Access Components)—they include a merge module to install that component.

When one of these shared components is installed during an application's installation, it is possible that a previously-installed version of the same component could be overwritten, causing the existing application to break. Because of these possible problems, extensive compatibility testing needs to be performed before an application can be distributed in the enterprise environment. The following diagram provides an example of two conflicting installed applications.

![Example of Conflicts Between Two Installed Applications](image)

**Figure 9-1:** Example of Conflicts Between Two Installed Applications
Virtualization simplifies the situation by keeping the application layer and the operating system layer separate, so that the virtual application has no impact on the other applications. In application virtualization, a container or isolation environment is created around the application: a controlled virtual space for application execution that separates the interaction between an application and the underlying operating system’s resources in order to protect applications from conflicting with each other.

The following diagram provides an example of how application virtualization would solve the conflicts shown in the previous example.

**Figure 9-2: Example of Application Virtualization**

Application virtualization allows the configuration of an application to be standardized to an isolation environment, rather than to an individual user’s desktop machine. Application objects, files and registry settings are contained within this isolation environment. Critical application resources are managed locally by the isolation environment, thus minimizing resource dependencies between applications.

Application virtualization greatly reduces the scope for conflicts between applications and, therefore, simplifies compatibility testing.
About Microsoft Application Virtualization

Microsoft Application Virtualization (App-V) provides the capability to make applications available to end user computers without having to install the applications directly on those computers. Information on Microsoft Application Virtualization is presented in the following topics:

- About Microsoft Application Virtualization (App-V)
- Components of an App-V Package
- Comparison of the App-V 5.0 Conversion Methods
- Support for App-V 5.0 SP2 Shell Extension and Runtime Features
- Creating 64-Bit App-V Packages
- Editing an OSD File to Make Advanced Changes to an App-V 4.x Package
- How Windows Services Are Integrated into an App-V Package

About Microsoft Application Virtualization (App-V)

Microsoft Application Virtualization (App-V) enables applications to run as network services, removing the need for local installation of the applications. An App-V package runs in a self-contained, virtual environment. The virtual environment contains the information necessary to run the application on the client without installing the application locally. Only the App-V client needs to be installed on the client machines. Even though these virtual applications are never installed, they can communicate with the local operating system, middle ware, plug-ins, and other applications.

Because App-V packages are not installed on the client, there is minimal impact on the host operating system or other applications. As a result, application conflicts and the need for regression testing are dramatically reduced.

Using Microsoft Application Virtualization enables you to centralize the installation and management of deployed applications, and control access to applications. The App-V client presents to the end user a list of applications to which that user has access.

The Microsoft Application Virtualization (App-V) infrastructure includes:

- **App-V Sequencer**—The App-V Sequencer converts application data into a format which is compatible with the App-V server and client, producing an App-V package.
- **App-V Server**—An App-V package can be placed on one or more App-V servers so that it can be streamed down to the clients on demand and cached locally.
- **App-V Client**—The App-V Client is the system component that enables the end user to interact with the App-V packages that are available on the App-V server.
Components of an App-V Package

Version • Automated Application Converter has support for both App-V 4.x and 5.0 packages.

The files that comprise an App-V package depend on the version of the App-V package.

Components of an App-V 5.0 Package (.appv)

The following table describes the main components of an App-V 5.0 package (.appv):

Table 9-3 • Components of an App-V 5.0 Package

<table>
<thead>
<tr>
<th>File</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>.appv</td>
<td>The .appv file is the compressed package file that contains all of the other parts of the package.</td>
</tr>
<tr>
<td>AppxBlockMap.xml</td>
<td>This file contains a list of files with details such as header size and file size.</td>
</tr>
<tr>
<td>AppxManifest.xml</td>
<td>This file contains information about the package name and version, OS requirements, and all of the integration points with the system such as shortcuts, file type associations, environment variables, services, URL Protocols, Default Programs, Software Clients, and COM registration.</td>
</tr>
<tr>
<td>FilesystemMetadata.xml</td>
<td>This file contains information such as short file names, the directory-file hierarchy, and the mapping between the root folder and INSTALLDIR.</td>
</tr>
<tr>
<td>Registry.dat</td>
<td>This file contains registry data for the package.</td>
</tr>
<tr>
<td>StreamMap.xml</td>
<td>This file contains publishing and primary feature block information.</td>
</tr>
<tr>
<td>&lt;package name&gt;_DeploymentConfig.xml</td>
<td>This file provides a way for the user to customize the integration points (such as disabling, modifying, or adding them) and can be applied when publishing the package for all users.</td>
</tr>
<tr>
<td>&lt;package name&gt;_UserConfig.xml</td>
<td>This file provides similar functionality as the DeploymentConfig.xml file when publishing for individual users. User created scripts can be added to these files as well.</td>
</tr>
</tbody>
</table>
Components of an App-V 4.x Package (.sft)

The following table describes the main components of an App-V 4.x package (.sft):

<table>
<thead>
<tr>
<th>File</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>.sft</td>
<td>The .sft file contains all of the files, registry information, and other configuration details of the package.</td>
</tr>
<tr>
<td>Manifest file</td>
<td>This file is an XML file that lists all of the .osd files in an App-V package.</td>
</tr>
<tr>
<td>.osd</td>
<td>The .osd files are XML-based files that describe the package's shortcuts, file extensions, dependencies, and other data that can influence the environment.</td>
</tr>
<tr>
<td>.ico</td>
<td>The .ico files are icons files that are used for published shortcuts and file type associations.</td>
</tr>
<tr>
<td>.sprj</td>
<td>This file is the Microsoft App-V Sequencer project file. It contains references to the .sft and .osd files, and to a large number of settings related to the sequencing process.</td>
</tr>
</tbody>
</table>
Comparison of the App-V 5.0 Conversion Methods

When you use AdminStudio to convert a Windows Installer package to App-V 5.0 format, you can choose to use AdminStudio’s native virtual conversion functionality to perform the conversion or you can choose to use the Microsoft App-V 5.0 Sequencer. When preparing to convert a package to App-V 5.0 format, you are required to select one of the following Package Creation methods (as described in Selecting the App-V Conversion Method):

Table 9-5 • App-V 5.0 Conversion Methods

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>App-V 5.x with</td>
<td>The conversion workflow for this method depends upon whether the package requires repackaging:</td>
</tr>
<tr>
<td>AdminStudio</td>
<td>• Package requires repackaging—The Windows Installer or legacy executable (.exe) package is copied to a VM snapshot, along with the Repackager files. The package is then repackaged, copied back to the AdminStudio machine, and then converted to App-V 5.0 format using the AdminStudio virtual converter.</td>
</tr>
<tr>
<td></td>
<td>• Package is a Windows Installer package and does not require repackaging—Package is directly converted to App-V 5.0 using the AdminStudio virtual converter.</td>
</tr>
<tr>
<td>App-V 5.x with</td>
<td>When using this method, the Windows Installer or legacy executable (.exe) package is copied to a virtual machine snapshot that has the Microsoft App-V 5.0 Sequencer installed on it. The App-V 5.0 Sequencer converts the package to App-V 5.0 format. The virtual package is then copied back to the AdminStudio machine.</td>
</tr>
<tr>
<td>Sequencer</td>
<td></td>
</tr>
</tbody>
</table>

Advantages / Disadvantages of Each Method

There are advantages of using each App-V 5.x Package Creation methods:

Table 9-6 • Advantages / Disadvantages of AdminStudio’s App-V 5.x Package Creation Methods

<table>
<thead>
<tr>
<th>Method</th>
<th>Advantages</th>
</tr>
</thead>
<tbody>
<tr>
<td>App-V 5.x with</td>
<td>• Provides post-installation configuration option—Enables you to perform both pre-installation and post-installation configuration tasks. (The App-V 5.x with Sequencer option only offers pre-installation configuration.) See Enabling Pre-Installation and Post-Installation Configuration.</td>
</tr>
<tr>
<td>AdminStudio</td>
<td></td>
</tr>
</tbody>
</table>
App-V Conversion Methods Available in Repackager and InstallShield Editor

In addition to using Automated Application Converter, you can also use Repackager or the InstallShield Editor App-V Assistant perform conversion to App-V 4.x or 5.0 format. However, these tools offer only one App-V 5.x conversion method: App-V 5.x with AdminStudio.

### Table 9-6 • Advantages / Disadvantages of AdminStudio’s App-V 5.x Package Creation Methods

<table>
<thead>
<tr>
<th>Method</th>
<th>Advantages</th>
<th>Disadvantages</th>
</tr>
</thead>
</table>
| App-V 5.x with Sequencer    | • **App-V 5.x with Sequencer method could be quicker**—When using this method, you are not required to copy the Repackager files to the virtual machine. Also, no intermediate Windows Installer package is built. Therefore, this method could perform conversion slightly quicker than the App-V 5.x with AdminStudio method.  
  • **Uses Microsoft technology**—You may prefer this method if your organization prefers to use Microsoft technology to perform App-V 5.x conversion. | • Installation directory must be known before sequencing can begin—In order to sequence the application effectively, you must have detailed knowledge of the how the installation is supposed to work. Prior to beginning the sequencing process, you are required to specify the installation directory for the application being sequenced. This information is often not readily available, and may require you to open the installation in an editing tool, such as InstallShield, in order to find it, or to run the installation one time prior to sequencing. |
| Both Methods                | • **Can perform App-V package testing prior to deployment**—Automated Application Converter includes a launch utility that allows you to launch and test the App-V package locally immediately after conversion before distributing them to the App-V Server.  
  • **Bulk conversions**—You can use either App-V 5.x conversion method to perform bulk conversions of multiple applications in a directory hierarchy. The Automated Application Converter has both a user interface and a command line interface. |                                                                                                                                                 |

*Note* • To perform bulk conversion, you need to have purchased Automated Application Converter (Multiple Application Version).
Support for App-V 5.0 SP2 Shell Extension and Runtime Features

App-V 5.0 packages created by AdminStudio fully support the following new features of App-V 5.0 SP2:

- **Shell extensions**—App-V 5.0 packages created by AdminStudio support shell extensions, including:
  - Context menu handler
  - Drag-and-drop handler
  - Drop target handler
  - Data object handler
  - Property sheet handler
  - Infotip handler
  - Column handler

- **ActiveX controls**—App-V 5.0 packages created by AdminStudio support ActiveX controls, which are now registered and supported via the `AppxManifest.xml` file.

- **Browser helper objects**—App-V 5.0 packages created by AdminStudio support browser plug-ins, which aids scenarios where applications need to integrate with Internet Explorer.

- **Side-by-side (SxS) runtime dependencies**—App-V 5.0 packages created by AdminStudio support side-by-side runtime dependencies. App-V 5.0 SP2 automatically detects side-by-side assemblies and deployment on the computer running the App-V 5.0 SP2 client.

- **Full VFS write mode**—App-V 5.0 packages created by AdminStudio support the Full VFS Write Mode option, which gives a virtual application full write permissions to its virtual file system files and folders.

*Note* • The Full VFS Write Mode feature was introduced in App-V 5.0 SP2 HotFix 4.
Creating 64-Bit App-V Packages

AdminStudio supports converting 64-bit applications into Microsoft App-V 4.6 and 5.x package formats, which can be deployed on Windows 64-bit systems with Microsoft App-V 64-bit clients installed. This process can be a direct conversion from a 64-bit Windows Installer package or one involving repackaging on a 64-bit machine.

**Note** • Automated Application Converter converts 64-bit packages to App-V 4.6 and converts non-64-bit packages to App-V 4.5 to increase the backwards compatibility of the package. 64-bit application support was the main new feature of App-V 4.6.

**Note** • App-V 4.5 packages created using earlier versions of AdminStudio can be made compatible with App-V 4.6. In some cases, it may be necessary to manually edit the .osd files to specify support for 64-bit operating systems.

**Important** • It is highly recommended that you perform the conversion of 64-bit Windows Installer packages to App-V packages on a Windows 64-bit machine. If you attempt conversion on a 32-bit Windows machine, it could result in a failure to extract COM information for 64-bit binaries. Also, in some cases, Windows Installer packages contain shortcuts that target executables not found in the package itself. If these shortcuts target executables found in 64-bit Windows folder locations, then these shortcuts will not be handled correctly on 32-bit machines.
Editing an OSD File to Make Advanced Changes to an App-V 4.x Package

Version • This information applies to App-V 4.x packages.

An .osd file is an XML-based file that describes an App-V 4.x package's shortcuts, file extensions, dependencies, and other data that can influence the environment of the application.

For advanced control over the information that is stored in the .osd files, you can edit the .osd file in an XML or text editor. For example, you may want to edit an .osd file directly in a text editor to specify the location of an .sft file, instead of configuring the location in the Automated Application Converter or on the Package Information page of the InstallShield Microsoft App-V Assistant. The following instructions explain how to do this. These instructions are for advanced users only.

To use a text or XML editor to edit an .osd file for making advanced changes, such as specifying the App-V server location for an .sft file, perform the following steps:

Task: To use a text or XML editor to edit an .osd file:

1. Open the OSD file using any XML or ASCII text editor—for example, Microsoft Notepad.

   Note • Before modifying the .osd file, read the schema prescribed by the .xsd file in the install directory. Failing to follow this schema might introduce errors that prevent a sequenced application from starting successfully.

2. Locate the CODEBASE element. Below is a sample CODEBASE element:

   `<CODEBASE HREF="HTTP://%SFT_SOFTGRIDSERVER%:80/orca.sft" GUID="A895355A-5883-41C6-A144-1BDA12242AAA" PARAMETERS="" FILENAME="{A895355A-5883-41C6-A144-1BDA12242AAA}\Orca.exe" SYSGUARDFILE="{A895355A-5883-41C6-A144-1BDA12242AAA}\osguard.cp" SIZE="2555268"/>

3. Locate the HREF attribute of the CODEBASE element and enter a valid URL to the published location of that App-V package's .sft file.

   Note • When editing an .osd file, adhere to the prescribed schema and the following guidelines:

   • Ensure that named elements are nested within the <SOFTPKG> root element.
   • Ensure that element names are in all uppercase letters.
   • Be aware that attribute values are case sensitive.
   • Type carefully, and observe the XML specifications.
How Windows Services Are Integrated into an App-V Package

When you use the Automated Application Converter to convert a Windows Installer package to an App-V package, references to Windows services that are encountered are integrated into the App-V package. In a Windows Installer package, a Windows service may be indicated by either an entry in its ServiceInstall table or by a Registry entry for Windows services.

- **ServiceInstall table**—If a Windows Installer package's use of a Windows service is indicated by an entry in the ServiceInstall table, Automated Application Converter will convert that entry to a standard Registry entry for Windows services.

- **Registry entry**—If a Windows Installer package's use of a Windows service is indicated by a Registry entry for Windows services (perhaps as the result of being repackaged), Automated Application Converter does not need to make any changes to support the application's use of the Windows service within the virtual environment.

Start Up and Shut Down Sequences

If an App-V package has an associated Windows service, App-V will start up the Windows service first, in the virtual environment, and then start up the App-V package. You will see the Windows service start up in the Task Manager as a separate process, but App-V will be running the service within the virtual environment.

Upon shut down, App-V will first shut down the App-V package and then shut down the Windows service.

About VMware ThinApp Virtual Packages

You can use the Automated Application Converter to convert a Windows Installer package to a VMware ThinApp virtual application. Information about ThinApp applications is presented in the following topics:

- About ThinApp Applications
- Prerequisites for Building a ThinApp Application

**Note** • You can also convert a Windows Installer package to a ThinApp application using InstallShield Editor's ThinApp Assistant. Using the ThinApp Assistant, you can configure a ThinApp application's Active Directory settings, files, folders, shortcuts, registry settings, isolation options, and build options. See Getting Started With Application Virtualization and the InstallShield Help Library for information on the ThinApp Assistant.

**Note** • For information on how to simultaneously build an InstallShield Editor project, a Windows Installer package, and a ThinApp application from your Repackager project, see Automatically Generating a Virtual Application During Repackager Project Build.
About ThinApp Applications

VMware ThinApp is a self-contained application virtualization solution that requires no client-side agents or supporting server infrastructure. A ThinApp application runs within a virtual environment that prevents it from interfering with other software running on the same machine.

ThinApp applications can be deployed on a machine without modifying the local operating system or file system. They run in a "sandbox" (or virtual environment) which protects the local operating system from installation modifications that could affect stability or security. Also, ThinApp applications can be run safely from restricted user accounts without local installation.

Information about ThinApp applications is presented in the following sections:

- ThinApp Virtual Operating System
- Benefits of Deploying ThinApp Applications
- Components of a ThinApp Application

ThinApp Virtual Operating System

A ThinApp application runs in a virtual operating system—a small light-weight component which is embedded with each ThinApp application—that consists of a virtual file system and a virtual registry. When the ThinApp application is run, the virtual operating system environment is merged with the real system environment.

The virtual operating system technology enables entire applications to be packaged into a single .exe file that can be run without an installation process, and without modifying the resident operating system.

A ThinApp application can be run from a network or offline on the local machine.

Components of a ThinApp Application

When you use Automated Application Converter, Repackager, or InstallShield Editor to build a ThinApp virtual package, the resources you generate are called ThinApp applications.

When package conversion is complete, a conversion completed message appears in the Output window and the path to the generated ThinApp application is listed, such as:

C:\AdminStudio\Shared\My Application\ThinAppPackage
The ThinApp application is created in a folder named **ThinAppPackage** that is created in the same directory as the Windows Installer package you converted.

The number of files included in a ThinApp application depends upon how many shortcuts are defined:

**Table 9-7 • Components of a ThinApp Application**

<table>
<thead>
<tr>
<th>Number of Shortcuts</th>
<th>ThinApp Application Components</th>
<th>Description</th>
</tr>
</thead>
</table>
| 1 shortcut          | **ProductName.exe**           | The ThinApp application consists of a single executable (.exe) file:  
  - **Launching the application**—This executable file is used to launch the ThinApp application.  
  - **Location of application data**—This executable file contains all of the files, registry keys, DLLs, ThinApp components, and third party libraries that are required for the application to run. |
| More than 1 shortcut | **ProductName.exe**  
                      | **FeatureName.exe**  
                      | **Package.DAT** | The ThinApp application consists of two or more executable files and a **Package.DAT** file:  
  - **Launching the application**—Each of the executables is used to launch the ThinApp application or a specific feature of the ThinApp application.  
  - **Location of application data**—The **Package.DAT** file contains all of the files, registry keys, DLLs, ThinApp components, and third party libraries that are required for the application to run. |
| Metadata File       | **metadata.ami**              | A file created during AdminStudio 9.0+ package conversion that contains metadata identifying the original Windows Installer package that was used to create the virtual package. |

**Note** • Because of this file, you are able to import this virtual package into the Application Catalog and associate it with its source Windows Installer package.

**Caution** • Modifying these files directly is not recommended. To make any modifications, use the InstallShield ThinApp Assistant.

**Intermediate Data Files: Interm Directory**

When a ThinApp application is built, files that support the ThinApp application build process are extracted out of the Windows Installer package and saved in a subdirectory of the **ThinAppPackage** directory named the **Interm** directory.
Benefits of Deploying ThinApp Applications

Deploying ThinApp applications provides the following benefits:

- **Reduces time to deployment and costs associated with testing**—Applications can be deployed and run in independent sandboxes, eliminating the need for expensive and time-consuming multi-application regression testing. This reduces the time to deployment and the costs associated with testing.

- **Fast, lightweight virtualization**—ThinApp does not use emulation, so all processes are executed natively at full speed.

- **Reduces the cost of maintaining secure locked-down desktops**—ThinApp applications can run in restricted user accounts without requiring any host modifications.

- **Enhances work-force mobility, business continuity and disaster recovery**—ThinApp applications can be run off-line, directly from any external media including USB Flash, CD-ROM, and off-line laptops.

- **No infrastructure changes needed**—ThinApp applications can be deployed using any existing software deployment systems including Active Directory and SMS. ThinApp has no client or server components to manage or maintain and ThinApp can transparently stream large applications from any network attached storage devices without server software.

- **Sandboxing prevents modifications**—ThinApp redirects all changes intended for the host computer’s file system and registry to a private per-user sandbox. Sandboxes can be located on a network share, allowing application settings to follow users as they move from machine to machine. For mobile users, sandboxes can be stored on local USB flash drives, thus preventing damage to the host computer or accidental host storage of sensitive data.

Prerequisites for Building a ThinApp Application

AdminStudio will convert the package installation into a format compatible with VMware ThinApp. However, the ThinApp build process requires the availability of certain ThinApp tools.

As a prerequisite to building a ThinApp application from AdminStudio, you must have installed VMware ThinApp and accepted any and all license agreements.

**Caution** • If you install ThinApp but you have not yet accepted the license agreement, the build process will fail. For more information, see the VMware website.
About Citrix XenApp Virtual Packages

You can use the Automated Application Converter to convert a Windows Installer package to a Citrix profile for deployment on Citrix XenApp.

Information about using the Automated Application Converter is presented in the following topics:

- About Citrix XenApp and Citrix Profiles
- Benefits of Deploying Citrix XenApp Profiles

Note • You can also convert a Windows Installer package to a Citrix profile using InstallShield Editor’s Citrix Assistant. Using the Citrix Assistant, you can configure a Citrix profile’s operating system and language requirements, files, folders, shortcuts, registry settings, script execution, isolation options, and build options. See Getting Started With Application Virtualization and the InstallShield Help Library for information on the Citrix Assistant.

Note • For information on how to simultaneously build an InstallShield Editor project, a Windows Installer package, and a Citrix profile from your Repackager project, see Automatically Generating a Virtual Application During Repackager Project Build.

About Citrix XenApp and Citrix Profiles

Citrix XenApp is an application delivery system for Windows applications. When you use Repackager or InstallShield Editor to prepare a Windows Installer package for deployment on Citrix XenApp, the resources you generate are called profiles.

Overview information about Citrix XenApp and Citrix profiles is presented in the following topics:

Table 9-8 • Overview of Citrix XenApp

<table>
<thead>
<tr>
<th>Topic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>About Citrix XenApp</td>
<td>Provides an overview of how Citrix XenApp works and provides a diagram illustrating application delivery.</td>
</tr>
<tr>
<td>About Citrix Profiles (.profile)</td>
<td>Lists the files and directories that comprise a Citrix profile.</td>
</tr>
</tbody>
</table>

About Citrix XenApp

Citrix XenApp is an application delivery system for Windows applications that offers both application virtualization and application streaming. Applications are centralized on Citrix XenApp and then those applications are deployed to users throughout the enterprise. These deployed applications run within isolation environments that prevent them from interfering with other software running on the same machine.
Citrix XenApp: 2 Steps to Application Delivery

![Diagram of Citrix XenApp: Two Steps to Application Delivery]

**Step 1:** Centralize Applications on Citrix XenApp
- Application profiles are published on the Citrix XenApp, making them:
  - Easy to manage and support
  - Easy to deploy and update
  - Secure

**Step 2:** Deliver Applications to Users Throughout Enterprise
- Application profiles are delivered to users and are run within a self-contained isolation environment. Applications:
  - Do not interfere with others running on the same machine.
  - Are automatically updated

Figure 9-4: Citrix XenApp: Two Steps to Application Delivery

When applications are deployed on a Citrix XenApp, users can run those applications in an isolation environment, without installing, while connected or offline. Applications behave just like they were installed locally, but without any of the problems of installation, such as interfering with other applications on the same device. Files are saved locally and individual settings are preserved. Every time the application is run, it checks for errors or updates and they are delivered automatically.

Note • For more information, see Benefits of Deploying Citrix XenApp Profiles.

About Citrix Profiles (.profile)

When you use Automated Application Converter, Repackager, or InstallShield Editor to prepare a Windows Installer package for deployment on Citrix XenApp, the resources you generate are called **profiles**.

When package conversion is complete, the Automated Application Converter, Repackager, or InstallShield Editor displays the path to the generated virtual package, such as:

```
C:\AdminStudio_Shared\MyPackage\CitrixProfile\MyPackage.profile
```

These files are saved in a subfolder of a folder named `CitrixProfile` that is created in the same directory as the Windows Installer package you converted. The profile, which is published on Citrix XenApp, consists of the following:
A profile contains the following files and directories:

### Table 9-9 • Components of an Application Profile

<table>
<thead>
<tr>
<th>Component</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Profile Manifest</td>
<td>myapp.profile</td>
<td>An XML file that defines the profile.</td>
</tr>
<tr>
<td>Cab File</td>
<td>[alphanumeric_string].cab</td>
<td>Compressed cabinet file that provides the isolation environment contents for the application.</td>
</tr>
<tr>
<td>Hashes File</td>
<td>Hashes.txt</td>
<td>Hash key file for digital signatures and signing profiles.</td>
</tr>
<tr>
<td>Icons File</td>
<td>Icons.bin</td>
<td>Icons repository.</td>
</tr>
<tr>
<td>Scripts Folder</td>
<td>Scripts</td>
<td>Folder containing any pre-launch or post-exit scripts that you have chosen to include.</td>
</tr>
<tr>
<td>Metadata File</td>
<td>metadata.ami</td>
<td>A file created during AdminStudio 9.0+ package conversion that contains metadata identifying the original Windows Installer package that was used to create the virtual package.</td>
</tr>
</tbody>
</table>

**Note** • Because of this file, you are able to import this virtual package into the Application Catalog and associate it with its source Windows Installer package.

**Caution** • Modifying these files directly is not recommended. To make any modifications, use the InstallShield Citrix Assistant.

A profile can contain a single application or suite of applications.
Benefits of Deploying Citrix XenApp Profiles

Converting a Windows Installer package to a Citrix profile and deploying it on a Citrix XenApp offers the following benefits:

- Reduces Application Conflicts
- Enables Rapid, Low Cost Application Deployment
- Enables Automatic Software Updates
- Centralized Application Management Provides Controlled Access and Security
- Enables User-Based Application Access Rather Than Machine-Based Access

Reduces Application Conflicts

Traditionally to deploy an application throughout an enterprise, the application was installed on each user’s desktop. Therefore, prior to installation, each application had to be tested for conflicts against each target desktop image (operating system with existing applications). After resolving conflicts that were found during testing, each application then had to be installed on each desktop. This process was very time consuming not only during initial installation, but also when applying patches or upgrading.

Citrix profiles run within isolation environments, which separate the interaction between an application and the underlying operating system's resources in order to prevent the applications from interfering with others running on the same machine. Because applications do not interact, the need to perform any conflict analysis and regression testing prior to deployment is eliminated. This not only results in rapid application deployment, but it also reduces the total cost of application delivery, due to decreased labor by IT.

Also, because users running applications in an isolation environment encounter no conflicts with other applications, user calls to the help desk are decreased.

Enables Rapid, Low Cost Application Deployment

Deploying Citrix profiles on Citrix XenApp simplifies the deployment of new applications, updates and patch deployment, regardless of the diversity of the access devices, software languages, computing architectures, and networks that are involved.

- Only a single instance of the application is installed—Instead of deploying, managing, updating and securing a vast array of heterogeneous client software on each individual user’s access device, a single instance of the application is installed on Citrix XenApp. The IT department only has to test for one environment, and deploy and update in one place. This reduces the cost of application installation and support. Also, you can deploy a Citrix profile once on a Citrix XenApp and replicate it to other Citrix XenApps within the existing enterprise infrastructure.

- Prevents application-specific server silos—Deploying applications on Citrix XenApp prevents the build-up of application-specific server silos because you can safely install and reliably run multiple application versions and incompatible applications on the same server.

- Enables you to quickly install and update software throughout your enterprise—Because you can manage the delivery of all of your Windows-based applications from one centralized location, there is no need to go from desktop to desktop, travel from office to office, or wait for laptops to return to headquarters in order to install or update software. With Citrix XenApp, you can deliver applications and updates instantly anywhere, any
time—to offshore employees, outsourcers, new branch offices, new mergers and acquisitions, and mobile workforces.

**Enables Automatic Software Updates**

When an upgrade or patch needs to be deployed, you would only need to update the Citrix profile on Citrix XenApp, which will then automatically update all of the instances of that Citrix profile throughout the enterprise. This means that users always have the latest application updates and patches, automatically.

**Centralized Application Management Provides Controlled Access and Security**

With Citrix XenApp, you can centralize applications and data in secure data centers, which increases data security and ensures fast, reliable performance. Centralized application management using Citrix XenApp provides the following benefits:

- **Enhances security**—Enables you to control, protect, and retain intellectual property centrally to reduce the chance for data loss and theft. Citrix XenApp helps you prevent data from leaving the data center without your explicit permission, which supports regulatory compliance and security objectives. You can provide authorized access to appropriate users—such as employees, customers, and partners—while verifying the ongoing security of the environment.

- **Can provide managed access to applications to users outside of your organization**—You can standardize the use of applications, without having to standardize the machines that the applications use. This enables you to provide managed access to applications from computers that are not your own corporate assets, such as from contractor or consultant computers.

- **Monitors application usage and performance**—Citrix XenApp gives you end-to-end visibility into application usage and performance. It gives IT administrators the power to understand who is using what, how often, and to what extent. They can observe, monitor, measure, audit, report and archive all the dimensions of information flow throughout the computing environment. This enables informed decisions regarding application consolidation and retirement, capacity planning, service level agreements and departmental charge-back.

- **Enables identity-driven access**—Citrix XenApp enables you to provide identity-driven access tailored to any user environment. It automatically analyzes the user’s permissions and then delivers the appropriate level of access to applications without compromising security. Depending on who and where users are and what device and network they’re using, they may be granted different levels of access. You can also easily “decommission” applications by simply turning off a user’s permission to it.

**Enables User-Based Application Access Rather Than Machine-Based Access**

Users can access their applications anywhere on the network, regardless of where they are or what device they are using.
About Symantec Workspace Virtualization

A Symantec Workspace virtual package contains all the files and registry settings of an application. After a Symantec Workspace virtual package is copied to a special location on a client computer and is activated using the Symantec Workspace Virtualization Agent (which is installed on the client computer), it becomes visible along with its files, folders, and settings. Even though it is a virtual application, to the end user, it looks and behaves like any other normally-installed application.

Benefits of Deploying Symantec Workspace Virtual Packages

Deploying Symantec Workspace virtual packages (instead of traditionally-installed packages) offers the following benefits:

- **Reduces conflicts**—Deploying Symantec Workspace virtual packages reduces the possibility of conflicts between applications and the base operating system, such as incompatible Windows 7 or Windows 8 applications. Common problems, such as DLL version conflicts, are eliminated without modifying the base operating system and without interfering with other applications. This ensures system and application compatibility under any circumstances.

- **Reduces pre-deployment testing requirements**—Symantec Workspace virtual packages do not require as much pre-deployment testing as traditionally-installed applications, which accelerates the deployment cycle.

- **Quick activation, deactivation, and repair**—With Symantec Workspace virtual packages, application availability is instantaneous—you can immediately activate or deactivate your applications by sending a single command to the client computer. Also, corrupted applications can be reverted to the original installed version instantly, requiring no IT intervention.
Prerequisites for Building a Symantec Workspace Virtual Package

In order to use Automated Application Converter to convert Windows Installer packages to Symantec Workspace virtual packages, you need to have installed the Symantec Workspace Virtualization Agent on the same machine where AdminStudio is installed.

You receive the Symantec Workspace Virtualization Agent installer from Symantec when you purchase Symantec Workspace Virtualization.

When performing this installation, you need to choose to install an additional feature on the Select Features panel:
On the **Select Features** panel of the Symantec Workspace Virtualization Setup, select to also install the **Symantec Workspace Virtualization Admin Tool** feature.

---

**Important** • If this agent is not installed, the **Symantec Workspace Virtualization Packages (*.xpf)** option on the **Select Output Formats** panel of the **Application Conversion Wizard** will be disabled.

---

**About Symantec Workspace Virtual Packages**

When you use Automated Application Converter or Repackager to create a Symantec Workspace virtual package, an .xpf file (eXtensible Package Format) file is created named *ProductName*.xpf.

![SampleApp.xpf](image)

**Figure 9-8:** Symantec Workspace Virtual Package (.xpf)

An .xpf file is a single package type that could be used in Symantec Workspace Virtualization or Symantec Workspace Streaming without any additional modifications. In other words, if you have an .xpf file you can import it into the Symantec Workspace Virtualization agent or load it into the streaming server as is.

A Symantec Workspace .xpf file is a simple zip file. Therefore, if you rename the Symantec package's extension to .zip, you could then view its contents by extracting it.

![files]

**Figure 9-9:** "Unzipped" Symantec Workspace Package File
About the Automated Application Converter

The AdminStudio Automated Application Converter combines the functionality of the Windows Installer Batch Converter with the additional capability to automatically repackage and convert Windows Installer packages, as well as setups in other formats, into virtual applications. You can also choose to automatically repackage setups into Windows Installer packages.

Information about the Automated Application Converter is presented in the following sections:

- Benefits of Using the Automated Application Converter
- Automated Application Converter Workflow Diagram
- Supported Operating Systems
- Supported Virtual Machines

Benefits of Using the Automated Application Converter

Previously, when converting a Windows Installer package to a virtual application, there were cases when you needed to capture its installation prior to being able to perform a successful conversion. Repackaging is sometimes required because it is not possible to determine the run-time behavior of certain Windows Installer package elements—such as conditional components and custom actions—without actually running the install. While converting a Windows Installer package to a virtual application is automated and is a batch process, repackaging setups is a manual process requiring a packager to individually repackage each setup on clean machines and then to convert them into virtual applications—which is a time consuming task requiring several hours of a packagers time.

The Automated Application Converter examines a group of setups to automatically determine which need to be repackaged and which can be virtualized without re packaging. It converts the setups that can be directly converted and then automatically re-packages the others by launching virtual machines, running the setups, and capturing them prior to converting them into the target virtual formats.

The Automated Application Converter provides the following benefits:

- **Automated re packaging on virtual machines**—The Automated Application Converter provides an interface to provision and manage virtual machines, silently repackage installs on them, and create virtual packages for the resulting MSIs.

- **Ability to repackage non-MSI setups**—You can use the Automated Application Converter to repackage legacy (non-MSI) setups to create an MSI package that can be converted to a virtual package.

*Note* • These setups must support silent install mode.
Conversion of packages from multiple sources—Using the Automated Application Converter, you can convert setups from multiple sources:

- AdminStudio Application Catalog
- Specified directory or file

Efficiently manages repackaging queue on multiple virtual machines—The Automated Application Converter efficiently manages the virtual machine queue, allowing setups to be packaged simultaneously on multiple machines.

Easy-to-understand reports—The Automated Application Converter generates easy-to-understand HTML reports for each conversion run, providing detailed information on each package.

Easy-to-read progress indicators with one-click access to virtual machines—The Automated Application Converter provides dashboard-type progress indicators with one-click access to open a virtual machine in a Remote Desktop session, enabling you to view the progress of a repackaging session and to quickly perform troubleshooting.

Provides option to use App-V 5.0 Sequencer when converting to App-V 5.0 format—When converting a package to Microsoft App-V 5.0 format, you can choose to either use AdminStudio’s virtualization technology to perform the conversion or to use the App-V 5.0 Sequencer, Microsoft’s native technology. For more information, see Comparison of the App-V 5.0 Conversion Methods.
Automated Application Converter Workflow Diagram

You can use the Automated Application Converter to examine a group of setups to automatically determine which need to be repackaged and which can be virtualized without repackaging. It converts the setups that can be directly converted and then automatically repackages the others by launching virtual machines, running the setups, and capturing them prior to converting them into the target virtual formats.

The following diagram provides an overview of the AdminStudio Automated Application Converter workflow including:

- Input sources
- Virtualization readiness check
- Automated repackaging on virtual machines
- Conversion to virtual packages
- Output types

Figure 9-10: AdminStudio Automated Application Converter Workflow Diagram
Supported Operating Systems

The Automated Application Converter supports the following operating systems:

- Windows Vista (32-bit and 64-bit)
- Windows 7 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)
- Windows Server 2003 (32-bit and 64-bit)
- Windows Server 2008 (32-bit and 64-bit)
- Windows Server 2008 R2
- Windows Server 2012
- Windows Server 2012 R2

Supported Virtual Machines

The Automated Application Converter supports automated repackaging on virtual machines from the following platforms:

- Microsoft Hyper-V Server
- VMware ESX or ESXi Server
- VMware Workstation 6.5 or later

Launching the Automated Application Converter

The Automated Application Converter can be launched by doing either of the following:

- On the Windows Start Menu, point to All Programs, AdminStudio, AdminStudio Tools, and click Automated Application Converter.
- Launch Repackager, and then click the Automatically Repackage Installations on Your Virtual Machines link on the Repackager Home Page.

The Open Project panel of the Application Conversion Project Wizard opens.
Getting Started With the Automated Application Converter

The quickest way to get started using the Automated Application Converter is to use the end-to-end Application Conversion Project Wizard, which takes you through the three main steps in automated batch virtualization: selecting the packages to convert, selecting the virtual machines to use for repackaging, and converting the selected packages. See Using the Application Conversion Project Wizard to Perform an End-to-End Conversion for instructions.

You can also choose to perform each of these tasks separately by using one of the other three wizards that are provided:

Table 9-10  Automated Application Converter Wizards

<table>
<thead>
<tr>
<th>If you want to ...</th>
<th>Use this wizard ...</th>
<th>Description and Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add virtual machines</td>
<td>Virtual Machine Import Wizard</td>
<td>Add virtual machines to use to perform automated repackaging to Windows Installer packages. See Adding Virtual Machines Using the Virtual Machine Import Wizard.</td>
</tr>
</tbody>
</table>
Opening a Project

When you launch the Automated Application Converter, the Open Project dialog box opens, prompting you to either create a new project or open an existing project.

**Table 9-10 • Automated Application Converter Wizards**

<table>
<thead>
<tr>
<th>If you want to ...</th>
<th>Use this wizard ...</th>
<th>Description and Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add packages</td>
<td>Package Import Wizard</td>
<td>Add packages from an AdminStudio Application Catalog or from a local or network file system. See Adding Packages from an AdminStudio Application Catalog and Adding Packages from a Local Machine or Network.</td>
</tr>
<tr>
<td>Virtualize or repackage packages</td>
<td>Application Conversion Wizard</td>
<td>Virtualize packages to the virtual formats you specify. You can also perform repackaging. See Using the Application Conversion Wizard to Perform Automated Package Conversion.</td>
</tr>
</tbody>
</table>

**Figure 9-12: Open Project Dialog Box**

The following procedures explain how to create a new project or open an existing project.

- Creating a New Project
- Opening an Existing Project

**Creating a New Project**

To create a new project, perform the following steps.
Task: **To create a new project:**

1. Do one of the following depending upon whether the Automated Application Converter is open:
   - **Not open**—Launch the Automated Application Converter.
   - **Open**—On the File menu, click New Project.
   
   The Open Project dialog box opens.

2. Select **Create new project**.

3. Click the Browse button next to the Project Name field. The Save As dialog box opens.

4. Enter a name (with an .aacx extension) and location for the new project file and click Save. The new project name is now listed in the Project Name box.

5. Click Next. The Select Package Source panel of the Application Conversion Project Wizard opens.

6. Continue with the steps in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion.

**Opening an Existing Project**

To open an existing project, perform the following steps.

Task: **To open an existing project:**

1. If the Automated Application Converter is not open, perform the following steps:
   a. Launch the Automated Application Converter. The Open Project dialog box opens.
   b. Select Open existing project.
   c. From the list, either select a project name or select Browse for project file.
   d. Click Finish. One of the following occurs:

   - **If you selected an existing project** from the list, the project opens in the Automated Application Converter interface.
   - **If you selected Browse for project file**, the Open dialog box opens. Select a project file and click Open. The project opens in the Automated Application Converter interface.

2. If the Automated Application Converter is open, perform the following steps:
   a. On the File menu, click Open. The Open dialog box opens.
   b. Browse to the project file you want to open and click Open. The project opens in the Automated Application Converter interface.

*Note* • If you had unsaved changes in the project file that was already open, you will be prompted to save those changes prior to opening the new project file.
Using the Application Conversion Project Wizard to Perform an End-to-End Conversion

When using Automated Application Converter to perform conversion, you need to perform the following tasks:

- **Task 1**: Add virtual machines to use during conversion
- **Task 2**: Add packages to convert
- **Task 3**: Perform conversion

You can perform these tasks all at once using one wizard (Application Conversion Project Wizard) or perform these tasks separately using three different wizards:

- Virtual Machine Import Wizard
- Package Import Wizard
- Application Conversion Wizard

The following instructions explain how to use the Application Conversion Project Wizard to perform these three tasks using the same wizard.

**Note** • For instructions on how to perform these conversion tasks separately, see:

- Adding Virtual Machines Using the Virtual Machine Import Wizard
- Adding Packages from an AdminStudio Application Catalog or Adding Packages from a Local Machine or Network
- Performing a Conversion Using the Application Conversion Wizard

To get started using the Application Conversion Project Wizard, perform the following steps:

**Task** • **To get started using the Application Conversion Project Wizard**:

1. Perform the steps in Preparing Your Virtual Machines for Use With the Automated Application Converter to prepare your virtual machines to use for automated repackaging.

2. Launch the Automated Application Converter by doing one of the following:
   - On the Windows Start Menu, point to All Programs, AdminStudio, AdminStudio Tools, and click Automated Application Converter.
   - Launch Repackager, and then click the Automatically Repackage Installations on Your Virtual Machines link on the Repackager Home Page.

   The Automated Application Converter opens.

   **Note** • See Automated Application Converter User Interface for more information.

3. Create a new project or open an existing project, as described in Opening a Project.
4. On the **Tools** menu, click **Project Wizard** (or click the icon in the toolbar). The **Welcome to the Application Conversion Project Wizard** panel opens.

5. Click **Next**. The **Select Package Source** panel opens, prompting you to select the source that contains the packages you want to convert.
6. Select one of the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| AdminStudio Application Catalog     | Select this option to connect to an AdminStudio Application Catalog and add all of the installations in that catalog to the list of packages to convert.  
If you select this option, the Connect to an AdminStudio Application Catalog panel opens, prompting you to login to an Application Catalog. |
| Tip                                 | To select packages from Microsoft Configuration Manager to convert, first import those packages into the Application Catalog, as described in Importing From Microsoft System Center Configuration Manager. |
| Browse local machine and network    | Select this option to browse a local or network machine to add installations to the list of packages to convert.  
If you select this option, the Select Packages panel opens, where you are prompted to select an installation file or a directory of installation files to add to the list of packages to convert. |
| Note                                | For information on the rules that the Automated Application Converter uses to determine which packages in the selected directory's subdirectories would be added to the list on the Selected Package List panel, see Automated Application Converter’s Selection Rules When Adding Packages from a Directory. |

If you connected to an Application Catalog, the Select Packages panel opens.

![Select Packages panel](image)

When you have finished this step, packages will be listed and selected on the Selected Package List panel, and an icon indicates each package's virtualization readiness status.
One of the following icons is listed in each package’s Virtualization Readiness (oğ) column:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Meaning</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>✅</td>
<td>Ready</td>
<td>Package is ready to virtualize; no repackaging is required.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong> - If a Windows Installer package does not contain any custom actions, conditional components, or unsupported tables, repackaging prior to virtualization is not required.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>An example of an unsupported table is the IniFile table, which changes files on the target machine in ways that cannot be statically determined.</td>
</tr>
<tr>
<td>🔄</td>
<td>Requires repackaging</td>
<td>Package must be repackaged before it can be successfully virtualized.</td>
</tr>
</tbody>
</table>
Click **Next**. The **Select Virtual Machine Source** panel opens, prompting you to select the type of virtual machine that you are going to use for automated repackaging.
If none of the packages selected on the **Selected Package List** panel require repackaging in order to be converted into a virtual package, the **Select Virtual Machine Source** panel will not be displayed. Instead, the **Initial Configuration Complete** panel will open.

Select one of the following options and click **Next**:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Microsoft Hyper-V Server</strong></td>
<td>Select this option to connect to a Microsoft Hyper-V Server. You will then be prompted for login information on the Select Virtual Machines from a Microsoft Hyper-V Server panel.</td>
</tr>
<tr>
<td><strong>VMware ESX or ESXi Server</strong></td>
<td>Select this option to connect to a VMware ESX or ESXi Server. You will then be prompted for login information on the Select Virtual Machines from a VMware ESX or ESXi Server panel.</td>
</tr>
<tr>
<td><strong>Browse local machine</strong></td>
<td>Select this option to connect to a VMware Workstation virtual image installed locally. The Select Virtual Machines opens, where will be prompted to select either a VMware Workstation image or directory of images.</td>
</tr>
</tbody>
</table>

When you have finished this step, the virtual machines will be listed (but not selected) on the **Select Virtual Machines** panel.
8. On the **Select Virtual Machines** panel, select the virtual machine images that you want to use to perform automated repackaging.

9. For each selected image, click in the **Platform** column and identify its platform.

10. Optionally, if you want to limit the use of a virtual machine to either repackaging only or testing only, click in the **Purpose** column and select **Repackaging** or **Testing** from the list. The default value is **Any**.

11. Click **Next**. The **User Credentials** panel opens, prompting you to specify the login credentials to use to access the selected virtual machines.

12. Enter login credentials and click **Next**. The **Initial Configuration Complete** panel opens, listing a summary of your selections, and prompting you to select whether you want to begin to **Virtualize packages with detected settings** or to **Close wizard to configure packages and machines**.
13. Select **Virtualize packages with detected settings** and click **Next**. The **Select Output Formats** panel opens, prompting you to select one or more output formats:

**Note** • If you have selected Windows Installer packages on the **Selected Package List** panel, but those packages do not require repackaging prior to virtualization, the **Windows Installer Package (*.msi)** option on the **Select Output Formats** panel will be disabled. If you want to force the Automated Application Converter to repack that package, return to the **Selected Package List**, click in that package's Virtualization Readiness column and select **Requires repackaging** from the list.
14. On the **Select Output Formats** panel, select one or more of the following formats:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Installer Packages (*.msi)</td>
<td>Select this option to repackage the selected packages into Windows Installer packages (.msi).</td>
</tr>
<tr>
<td>Microsoft App-V Packages (*.sft)</td>
<td>Select this option to convert the selected packages to Microsoft App-V virtual applications.</td>
</tr>
</tbody>
</table>
|                                        | **Note** • If you select this option, your packages will be converted using the **Package Creation** method (described in Comparison of the App-V 5.0 Conversion Methods) that is selected on the **Project Options** dialog box:  
|                                        |  • App-V 4.6 with AdminStudio  
|                                        |  • App-V 5.x with AdminStudio  
|                                        |  • App-V 5.x with Sequencer  
|                                        | However, if a method is selected in the **Package Creation** field of a package’s **Properties** window, the selected method will be used. |
| Citrix XenApp Profiles (*.profile)     | Select this option to convert the selected packages to Citrix XenApp profiles.                                                               |
| VMware ThinApp Packages (*.exe)       | Select this option to convert the selected packages to VMware ThinApp virtual applications.                                                 |
| Symantec Workspace Virtualization Packages (*.xpf) | Select this option to convert the selected packages to Symantec Workspace virtual packages.                                                 |

15. Under **Place packages under the following folder**, select the output location where you want to store the packages.

16. Click **Next**. The **Automated Repackaging on Virtual Machines** panel opens, prompting you to select the platform of the virtual machines that you want to use to perform automated repackaging during this conversion process.
17. From the Virtual Machine Platform list, select a platform, or leave Any Platform selected, and click Next. The Application Conversion Project Wizard Complete panel opens.

18. Click Finish to close the wizard and begin converting the selected packages. The conversion process begins. The Results tab opens and messages are displayed in the Output window.
Icons displayed on the **Results** tab indicate each package's progress:

<table>
<thead>
<tr>
<th>Column</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copy In</td>
<td>✅</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) was successfully performed.</td>
</tr>
<tr>
<td>Repackage</td>
<td>⚠</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) was successfully performed, but warnings were encountered. View the results AdminStudio Automated Application Converter Log Report for detailed information on these warnings.</td>
</tr>
<tr>
<td>Copy Out</td>
<td>🚫</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) failed.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>Copy In</strong>—Error could have been caused by not being able to connect to the virtual machine.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>Repackage</strong>—Error means that repackaging has failed.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>Copy Out</strong>—Error could mean that you ran out of hard drive space at the package source location or that there is a permission problem preventing you from writing to the selected directory. View the results AdminStudio Automated Application Converter Log Report for detailed information on the errors encountered.</td>
</tr>
<tr>
<td></td>
<td>🔄</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) was skipped. Possible reasons that the operation was skipped could be:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>Repackaging not required</strong>—Because repackaging was not required, these three operations were not required.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>Could not connect to virtual machine</strong>—The Automated Application Converter could not successfully connect to the virtual machine, so therefore the <strong>Repackage</strong> and <strong>Copy Out</strong> operations were skipped.</td>
</tr>
<tr>
<td></td>
<td>🔄</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) is currently being performed.</td>
</tr>
<tr>
<td></td>
<td>🔄</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) is still being performed even though a warning was generated. View the results AdminStudio Automated Application Converter Log Report for detailed information on the errors encountered.</td>
</tr>
<tr>
<td></td>
<td>🚫</td>
<td>Operation was cancelled</td>
</tr>
</tbody>
</table>

---

**Chapter 9  Performing Virtualization and Repackaging Using the Automated Application Converter**

**Getting Started With the Automated Application Converter**

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19. When conversion is complete, the virtual packages will be listed in a tree structure under the original package on the Packages tab.

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package was converted to a virtual application successfully.</td>
</tr>
<tr>
<td>Package was converted to a virtual application, but warnings were generated. View the results AdminStudio Automated Application Converter Log Report for detailed information on the errors encountered.</td>
</tr>
<tr>
<td>Package was converted to a virtual application, but errors were generated. View the results AdminStudio Automated Application Converter Log Report for detailed information on the errors encountered.</td>
</tr>
<tr>
<td>The Automated Application Converter was unable to convert this package to a virtual application.</td>
</tr>
<tr>
<td>Conversion is in progress.</td>
</tr>
<tr>
<td>Conversion is in progress, but a warning has been generated. View the results AdminStudio Automated Application Converter Log Report for detailed information on the errors encountered.</td>
</tr>
<tr>
<td>An error was generated when converting one of the virtual formats which caused it to fail. However, the conversion to another one of the selected virtual formats continues.</td>
</tr>
<tr>
<td>Conversion was cancelled</td>
</tr>
</tbody>
</table>

20. To view the AdminStudio Automated Application Converter Log report, select the top level node of the conversion run log (such as Log started Monday, June 21, 2010...) on the Results tab and do one of the following:

- Click the Results button on the toolbar.
- Select View Report from the context menu.
- Select View Report on the Tools menu.
- Press Ctrl+R.

See AdminStudio Automated Application Converter Log Report for more information.

21. Continue with the steps in Testing Packages and Importing Converted Packages into the Application Catalog.
About Automated Application Converter Project Files

All of the selections that you make on wizard panels or in the Automated Application Converter interface are saved in an XML-based project file: ProjectName.aacx. You can also choose to modify project settings by editing this XML file.

Figure 9-13: Sample Project File

**Note** • To both launch the Automated Application Converter and open a project, you can double-click a project file in Windows Explorer.
As shown in the following example, each project file is enclosed within a `<PackageList>` element, and the major sub-elements of a project file are `<Options>`, `<Machines>`, `<Packages>`, and `<Results>`. All of the settings specified in the Automated Application Converter interface appear in this file.

**Table 9-11 • Elements Comprising an Automated Application Converter Project File**

```
<PackageList>
  <Options />
  <Machines>
    <VirtualMachine />
    <VirtualMachine />
  </Machines>
  <Packages>
    <Package>
      <VirtualizedPackage />
    </Package>
    <Package>
      <RepackagedPackage />
    </Package>
  </Packages>
  <Results>
    <Resultset>
      <Machines>
        <UseMachine />
        <UseMachine />
      </Machines>
      <Packages>
        <UsePackage />
        <UsePackage />
      </Packages>
      <Messages>
        <LogItem />
        <LogItem />
      </Messages>
      <Result>
        <Messages>
          <LogItem />
          <LogItem />
        </Messages>
        <Result>
          <Resultset>
            <Result>
              <PackageList>
```

```
The following table describes the major elements of a project file:

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
</table>
| **PackageList** | The root element of an Automated Application Converter project file is the `<PackageList>` element:  
The PackageList element identifies the location of the XML namespace used by the application. XML namespaces provide a method to avoid element name conflicts. |
| **Options** | The `<Options>` element of a project file identifies the output location of the converted packages and identifies the currently selected output formats:  
\[\text{<Options OutputPath="C:\Users\testlab\Documents\AutoRepack" MsI="1" Citrix="1" />}\ |
| **Machines** | The `<Machines>` element contains multiple `<VirtualMachine>` elements, which identify the virtual machines that you have added to the project:  
\[\text{<Machines>}\  
\text{<VirtualMachine Name="Windows 7 Enterprise - 32-bit" Username="testlab" Password="E\&apos;m\&kter" Path="/">}\  
\text{<VirtualMachine Name="Windows XP" Username="testlab" Password="E\&apos;m\&kter" Path="/"/>}\  
\text{</Machines>}\ |
| **Packages** | The `<Packages>` element contains multiple `<Package>` elements, which identify the packages that you have added to the project:  
\[\text{<Packages>}\  
\text{<Package Compressed="0" Name="LicModInj" Product="LicModInj" Company="Your Comp">}\  
\text{<VirtualizedPackage Enabled="0" Compressed="0" Name="LicModInj.sft" Pro>}\  
\text{<ErrorVirtualizedPackage Enabled="0" Compressed="0" Name="LicModInj.pro"/>}\  
\text{</Package>}\  
\text{<Package Compressed="0" Name="MathPlot" Product="MathPlot" Company="Install">}\  
\text{<VirtualizedPackage Enabled="0" Compressed="0" Name="MathPlot.sft" Pro>}\  
\text{<VirtualizedPackage Enabled="0" Compressed="0" Name="MathPlot.profile"/>}\  
\text{</Package>}\  
\text{</Packages>}\ |

Each `<Package>` element can have multiple `<RepackagedPackage>`, `<VirtualizedPackage>`, and `<ErrorVirtualizedPackage>` elements.
Using Automated Application Converter in Evaluation Mode

When using the Automated Application Converter in Evaluation mode, you can only use one virtual machine and convert up to three packages during one repackaging/virtualization conversion run. Even if more than one virtual machine is selected, only one will be used, and even if more than three packages are selected, only three will be processed.
Managing Virtual Machines

The Automated Application Converter supports automated repackaging on virtual machines from the following platforms:

- Microsoft Hyper-V Server
- VMware ESX or ESXi Server
- VMware Workstation 6.5 or later

You can use the Virtual Machine Import Wizard to add "clean" virtual machines to the Machines tab of the Automated Application Converter, making them available for use during automated repackaging, conversion to App-V 5.0 format using the App-V Sequencer, and testing of App-V 5.0 packages.

Information about managing virtual machines is presented in the following sections:

- Virtual Machine System Requirements
- Preparing Your Virtual Machines for Use With the Automated Application Converter
- VMware VIX API Requirement on the AdminStudio Machine
- Adding Virtual Machines Using the Virtual Machine Import Wizard
- Editing Virtual Machine Properties on the Machines Tab

Virtual Machine System Requirements

Automated Application Converter performs automated repackaging on virtual machines. This section lists the virtual machine platform and virtual machine image system requirements.

- Supported Virtual Machine Platforms
- VMware Requirements
- Microsoft Hyper-V Server Requirements
- Virtual Machine Image Requirements

Supported Virtual Machine Platforms

The Automated Application Converter supports automated repackaging on virtual machines from the following platforms:

- VMware ESX/ESXi Server, Version 3.5 Update 3 or later
- VMware Workstation 6.5 or later
- Microsoft Hyper-V Server 2008 R2 or later
Chapter 9  Performing Virtualization and Repackaging Using the Automated Application Converter
Managing Virtual Machines

VMware Requirements

As described above, Automated Application Converter supports automated repackaging on VMware ESX/ESXi Server and VMware Workstation.

- VMware VIX API Requirement
- VMware ESX/ESXi Server Permission Requirements

VMware VIX API Requirement

In order for Automated Application Converter to perform automated repackaging, it needs to communicate with the virtualization technology that you are using. If you are using VMware virtualization technology (VMware ESX or ESXi Server or a local VMware Workstation), the VMware VIX API needs to be installed on the same machine as the Automated Application Converter. You can do this by either installing VMware Workstation on that machine or by downloading and installing the VMware VIX API from the following location:

http://www.vmware.com/support/developer/vix-api

Note • When using VMware Workstation, it is recommended that you install VMware Workstation on the same machine as Automated Application Converter so that Automated Application Converter will use the version of the VIX API that was designed for that specific version of VMware Workstation. Although it is likely that newer versions of the VIX API will also work, it seems that the best approach is for Automated Application Converter to use the version of the VIX API that was bundled with your version of VMware Workstation.

VMware ESX/ESXi Server Permission Requirements

If you plan to use a VMware ESX/ESXi Server in conjunction with Automated Application Converter, make sure that the account that you use to log in to this server has the permissions/roles needed to automatically open a VM using VMware VIX API. The account needs to either have an administrator role assigned or, at least, have the following three roles assigned:

- All Privileges/Virtual Machine/State/Create Snapshot
- All Privileges/Virtual Machine/State/Delete Snapshot
- All Privileges/Virtual Machine/Interaction/Console Interaction

If the login account does not have these permissions/roles, Automated Application Converter will be unable to automatically boot up a virtual machine on that server.

Microsoft Hyper-V Server Requirements

As described above, Automated Application Converter supports automated repackaging on Microsoft Hyper-V Server. When preparing a Hyper-V Server for use with Automated Application Converter, make sure that the following conditions are met:

- Configuration tools—Verify that the Hyper-V configuration tools are installed on the Hyper-V server machine. These tools can be installed using the Microsoft Hyper-V Management Console.
- Connection—Verify that you can successfully connect to the Hyper-V Server from the machine where AdminStudio Automated Application Converter is installed.
• Permissions—Make sure that the Hyper-V Server user has the permissions required to perform operations on the Hyper-V machines.

• Configuration settings—Connecting to a WMI namespace on a remote computer running Windows Vista or Windows Server 2008 may require changes to configuration settings. Check the following configuration settings on the AdminStudio machine as well as on the Hyper-V Server machine:
  • Windows Firewall Settings
  • User Account Control (UAC) Settings
  • DCOM Settings
  • Common Information Model Object Manager (CIMOM) Settings

Note • For detailed information, see Connecting to WMI Remotely at:

Virtual Machine Image Requirements
Automated Application Converter uses virtual machines to perform automated repackaging. These virtual machines have the following requirements:

Virtual Machine System Requirements
When creating a virtual machine image that will be hosted on one of the virtual machine platforms listed above, the recommended minimum requirements should meet those required by the applications you are trying to repackage. Since you repackage on the target deployment platform, the virtual machine image should closely resemble the target deployment environment.

Preparing Your Virtual Machines for Use With the Automated Application Converter
You need to prepare each virtual machine that you are going to use with the Automated Application Converter to perform automated repackaging by running the Virtual Machine Preparation setup and by creating a snapshot. For instructions, see Preparing Your Virtual Machines for Use With the Automated Application Converter.

Preparing Your Virtual Machines for Use With the Automated Application Converter
Information about preparing virtual machines for use with Automated Application Converter are presented in the following topics:
• Preparing Virtual Machines
• Running the Virtual Machine Preparation Setup
• Taking a Snapshot
• VMware-Specific Snapshot Configuration Option
Preparing Virtual Machines

Automated Application Converter uses virtual machine snapshots to perform repackaging, to perform conversion to App-V 5.0 format using the App-V 5.0 Sequencer, and to test App-V 5.0 virtual packages.

- Preparing a Snapshot for Repackaging
- Preparing a Snapshot for App-V 5.0 Conversion Using the App-V 5.0 Sequencer
- Preparing a Snapshot for App-V 5.0 Testing Using the App-V 5.0 Client

You can add multiple virtual machines to Automated Application Converter and each of those virtual machines can have multiple snapshots.

Preparing a Snapshot for Repackaging

To prepare a virtual machine snapshot for use by Automated Application Converter to perform automated repackaging, perform the following steps:

**Task:** To prepare a snapshot for repackaging:

1. Launch the virtual machine and run the Virtual Machine Preparation setup, as described in Running the Virtual Machine Preparation Setup.
2. At the end of the Virtual Machine Preparation setup, you will be prompted to restart the virtual machine. Restart the virtual machine and verify that you are automatically logged in and that `GuestAgent.exe` is launched:

   ![GuestAgent.png](attachment:GuestAgent.png)

   **Note** • The Guest Agent (`GuestAgent.exe`) is a tool that is launched on a virtual image that enables the Automated Application Converter to manipulate the virtual machine in ways that may be unsupported by its automation APIs. In particular, this enables launching and monitoring the AdminStudio Repackager in an automated fashion.

3. Shut down the virtual machine.
4. Take a snapshot, as described in Taking a Snapshot. If your virtualization technology supports named snapshots, name the snapshot `AutoRepack_Base`, which is the default name that the Automated Application Converter will be looking for when performing repackaging.
Note • If you assign a snapshot name other than AutoRepack_Base, after you add the virtual machine to the Automated Application Converter, you need to enter that snapshot name in the Snapshot Name field in the Properties window of the Machines tab for that virtual machine.

5. If the virtual machine containing this snapshot is not already added to Automated Application Converter, proceed with the steps in Adding Virtual Machines Using the Virtual Machine Import Wizard.

6. Open the Machines tab of Automated Application Converter and select the virtual machine that contains this snapshot.

7. In the Properties window under Machine Settings, enter the name of this snapshot in the Snapshot Name field. If no name is entered, the default value of AutoRepack_Base will be used.
Preparing a Snapshot for App-V 5.0 Conversion Using the App-V 5.0 Sequencer

To prepare a virtual machine snapshot for use by Automated Application Converter to perform automated conversion to App-V 5.0 format using the App-V 5.0 Sequencer, perform the following steps:

**Task:** To prepare a snapshot for conversion to App-V 5.0 format using the App-V 5.0 Sequencer:

1. Launch the virtual machine and run the Virtual Machine Preparation setup, as described in Running the Virtual Machine Preparation Setup.

2. At the end of the Virtual Machine Preparation setup, you will be prompted to restart the virtual machine. Restart the virtual machine and verify that you are automatically logged in and that `GuestAgent.exe` is launched.

3. Make sure that this snapshot meets the following requirements:

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Operating System** | Windows 7 SP1 or later  
The following updates are also required for computers running the following operating systems:  
- **Windows 7 or Windows 7 SP1 (32-bit or 64-bit)**—Download and install KB2533623:  
  http://go.microsoft.com/fwlink/?LinkId=286100  
- **Windows Server 2008 R2 SP1**—Download and install KB2533623:  
  http://go.microsoft.com/fwlink/?LinkId=286102  |
| **PowerShell**    | Windows PowerShell 3.0:  
4. Run the Microsoft App-V 5.0 Sequencer installer (which you received when you purchased Microsoft App-V 5.0).

5. Shut down the virtual machine.

6. Take a snapshot, as described in Taking a Snapshot. If your virtualization technology supports named snapshots, give the snapshot a name that indicates its purpose, such as AutoRepack_AppV5Seq.

7. If the virtual machine containing this snapshot is not already added to Automated Application Converter, proceed with the steps in Adding Virtual Machines Using the Virtual Machine Import Wizard.

8. Open the Machines tab of Automated Application Converter and select the virtual machine that contains this snapshot.

9. In the Properties window under Machine Settings, enter the name of this snapshot in the App-V 5.x Sequencer Snapshot field.

### Requirement | Description
--- | ---

**Note:** These prerequisites are already installed for computers that run Windows 8 and Windows Server 2012.
Preparing a Snapshot for App-V 5.0 Testing Using the App-V 5.0 Client

To prepare a virtual machine snapshot for use by Automated Application Converter to perform testing of App-V 5.0 packages, perform the following steps:

**Note** • It is not necessary to create a snapshot for App-V 4.x package testing; you will have the option of choosing to install the App-V 4.x client at the time of testing.

**Task:** To prepare a snapshot for testing of App-V 5.0 packages:

1. Launch the virtual machine and run the Virtual Machine Preparation setup, as described in Running the Virtual Machine Preparation Setup.

2. At the end of the Virtual Machine Preparation setup, you will be prompted to restart the virtual machine. Restart the virtual machine and verify that you are automatically logged in and that `GuestAgent.exe` is launched:

   ![GuestAgent](image)

   **Note** • The Guest Agent (`GuestAgent.exe`) is a tool that is launched on a virtual image that enables the Automated Application Converter to manipulate the virtual machine in ways that may be unsupported by its automation APIs. In particular, this enables launching and monitoring the Microsoft App-V 5.0 Client in an automated fashion.

3. Make sure that this snapshot meets the following requirements:

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operating System</strong></td>
<td>Windows 7 SP1 or later</td>
</tr>
<tr>
<td></td>
<td>If you are using Windows 7 or Windows 7 SP1 (32-bit or 64-bit), download and install KB2533623:</td>
</tr>
<tr>
<td></td>
<td><a href="http://go.microsoft.com/fwlink/?LinkId=286100">http://go.microsoft.com/fwlink/?LinkId=286100</a></td>
</tr>
<tr>
<td><strong>PowerShell</strong></td>
<td>Windows PowerShell 3.0:</td>
</tr>
</tbody>
</table>
4. Run the Microsoft App-V 5.0 Client installer (which you received when you purchased Microsoft App-V 5.0).

5. Shut down the virtual machine.

6. Take a snapshot, as described in Taking a Snapshot. If your virtualization technology supports named snapshots, give the snapshot a name that indicates its purpose, such as AutoRepack_AppV5Test.

7. If the virtual machine containing this snapshot is not already added to Automated Application Converter, proceed with the steps in Adding Virtual Machines Using the Virtual Machine Import Wizard. When you add this machine, make sure that you set its **Purpose** property to either **Any** or **Testing**. If this machine’s **Purpose** property is set to **Repackaging**, this machine will not be available when performing testing.

8. Open the **Machines** tab of Automated Application Converter and select the virtual machine that contains this snapshot.

9. In the **Properties** window under **Machine Settings**, enter the name of this snapshot in the **App-V 5.x Client Snapshot** field.

### Table

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Description</th>
</tr>
</thead>
</table>

**Note** • These prerequisites are already installed for computers that run Windows 8 and Windows Server 2012.
Running the Virtual Machine Preparation Setup

On each virtual machine that you are going to use to perform automated repackaging, you need to run the Virtual Machine Preparation setup, an application that will enable automatic login. When you install AdminStudio, you will find the Virtual Machine Preparation setup in the following location:

C:\Program Files\AdminStudio\2015\Repackager\VirtualMachinePrep\VMCfg.exe

You need to run this application one time on all of the virtual machines that you are going to use with the Automated Application Converter.

Note: If you do not run the Virtual Machine Preparation setup on the virtual machines you want to use, the Automated Application Converter will be unable to connect to them.

Taking a Snapshot

After you have run the Virtual Machine Preparation setup on a virtual machine, you need to shut it down and create a snapshot. This enables the Automated Application Converter to revert the virtual image to a clean state after each repackaging run.

Note: If you do not take a snapshot of the virtual image, the Automated Application Converter will be unable to revert the image to a clean state after completing a repackaging run. Therefore, while the first repackage on the virtual machine would be on a clean image, all subsequent repackaging runs would be run on a “dirty” virtual image.

Links to instructions on how to create a snapshot of a virtual machine are presented in the following table:

Table 9-13 • Instructions for Taking a Snapshot of a Virtual Machine

<table>
<thead>
<tr>
<th>Platform</th>
<th>Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>VMware Workstation</td>
<td><img src="image" alt="VMWare Workstation" /></td>
</tr>
<tr>
<td></td>
<td><strong>To take a snapshot:</strong></td>
</tr>
<tr>
<td></td>
<td>1. Open VMware Workstation.</td>
</tr>
<tr>
<td></td>
<td>2. On the VM menu, point to <strong>Snapshot</strong> and click <strong>Take Snapshot</strong>.</td>
</tr>
<tr>
<td></td>
<td>3. Name the snapshot <strong>AutoRepack_Base</strong>.</td>
</tr>
<tr>
<td></td>
<td>4. You can optionally add a description to record notes about the virtual machine state captured in the snapshot.</td>
</tr>
<tr>
<td></td>
<td>5. Click <strong>OK</strong>.</td>
</tr>
</tbody>
</table>
Chapter 9 Performing Virtualization and Repackaging Using the Automated Application Converter

Managing Virtual Machines

Table 9-13 • Instructions for Taking a Snapshot of a Virtual Machine

<table>
<thead>
<tr>
<th>Platform</th>
<th>Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>VMware ESX or ESXi Server</td>
<td>To take a snapshot on the VMware ESX or ESXi server, perform the following steps:</td>
</tr>
</tbody>
</table>

**To take a snapshot:**

1. Open the VMware infrastructure client.
2. On the **Inventory** menu, point to **Virtual Machine** and **Snapshot**, and then click **Take Snapshot**.
3. Name the snapshot `AutoRepack_Base`.
4. You can optionally add a description to record notes about the virtual machine state captured in the snapshot.
5. Click **OK**.

*Note* • For more information, see the VMware Knowledge Base article entitled *Understanding virtual machine snapshots in VMware ESX*: http://kb.vmware.com/kb/1015180

VMware-Specific Snapshot Configuration Option

When configuring a VMware Workstation or VMware ESX/ESXi Server image, there is a setting that controls what VMware does with a virtual machine when it is powered off. In VMware Workstation, the option is set on the **Options** tab of the **Virtual Machine Settings** dialog box:

**Figure 9-14:** Snapshots Options on VMware Workstation Virtual Machine Settings Dialog Box
It is recommended that you set the **Snapshot / When powering off** option to **Just power off**. Do not select the **Ask me** option; selecting this option would block the use of this virtual image by Automated Application Converter until the prompt is dismissed by the user.

### VMware VIX API Requirement on the AdminStudio Machine

In order for Automated Application Converter to perform automated repackaging, it needs to communicate with the virtualization technology that you are using. If you are using VMware virtualization technology (VMware ESX or ESXi Server or a local VMware Workstation), the VMware VIX API needs to be installed on the same machine as the Automated Application Converter. You can do this by either installing VMware Workstation on that machine or by downloading and installing the VMware VIX API from the following location:

http://www.vmware.com/support/developer/vix-api

**Note** - When using VMware Workstation, it is recommended that you install VMware Workstation on the same machine as Automated Application Converter so that Automated Application Converter will use the version of the VIX API that was designed for that specific version of VMware Workstation. Although it is likely that newer versions of the VIX API will also work, it seems that the best approach is for Automated Application Converter to use the version of the VIX API that was bundled with your version of VMware Workstation.

### Adding Virtual Machines Using the Virtual Machine Import Wizard

You can add one or multiple virtual machines to the Automated Application Converter to use to perform automated repackaging during conversion to virtual packages.

You have the option of selecting just one virtual machine to use for all repackaging, or selecting an operating system group of multiple virtual machines that can be used simultaneously to speed up the repackaging of multiple setups.

If you have specified a group of multiple virtual machines, a package in the conversion list is assigned to each virtual machine. Then, when a virtual machine finishes repackaging a package, it is reverted to its clean snapshot image, and then starts repackaging the next package in the list.

To add virtual machines to the **Machines** tab using the Virtual Machine Import Wizard, perform the following steps.

**Task:** To add virtual machines:

1. Open the **Machines** tab of the Automated Application Converter.
2. Click **Add Machine**. The **Welcome** panel of the Virtual Machine Import Wizard opens.
3. Click **Next**. The **Select Virtual Machine Source** panel opens, prompting you to select the type of virtual machine that you are adding.

4. Select one of the following options and click **Next**.
   - **Microsoft Hyper-V Server**—Select this option to add a virtual image from a Microsoft Hyper-V Server.
   - **VMware ESX or ESXi Server**—Select this option to add a virtual image from a VMware ESX or ESXi Server.
   - **Browse local machine**—Select this option to add a virtual image from a local installation of VMware Workstation.

5. Based upon your selection on the **Select Virtual Machine Source** panel, enter the following information:

<table>
<thead>
<tr>
<th>Virtual Machine Source</th>
<th>Steps to Take</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Microsoft Hyper-V Server</strong></td>
<td>On the <strong>Select Virtual Machines from a Microsoft Hyper-V Server</strong> panel, enter the following information:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Server Name</strong>—Enter the server name of the Microsoft Hyper-V Server that you want to connect to.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Authentication</strong>—Select <strong>Windows Authentication</strong> if you want to use the credentials of the logged in user to login to the Hyper-V Server. Select <strong>Server Authentication</strong> if you want to connect to the Hyper-V Server using the specified <strong>User name</strong> and <strong>Password</strong>.</td>
</tr>
<tr>
<td><strong>VMware ESX or ESXi Server</strong></td>
<td>On the <strong>Select Virtual Machines from VMware ESX or ESXi Server</strong> panel, enter the following information:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Server Name</strong>—Enter the name of the VMware ESX or ESXi server.</td>
</tr>
<tr>
<td></td>
<td>• <strong>User name</strong>—Enter the login ID for the VMware ESX or ESXi server.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Password</strong>—Enter the password for the VMware ESX or ESXi server.</td>
</tr>
</tbody>
</table>
When you have finished this step, the virtual machines will be listed (but not selected) on the **Select Virtual Machines** panel.

**Steps to Take**

<table>
<thead>
<tr>
<th>Virtual Machine Source</th>
<th>On the Select Virtual Machines panel, do one of the following:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Browse local machine</td>
<td>To add an individual virtual machine:</td>
</tr>
<tr>
<td></td>
<td>1. Click Browse Files. The Select Virtual Machine Image File dialog box opens.</td>
</tr>
<tr>
<td></td>
<td>2. Select the virtual machine image you want to add to the project and click Open.</td>
</tr>
<tr>
<td></td>
<td>To add all of the virtual machines in a specific directory:</td>
</tr>
<tr>
<td></td>
<td>1. Click Browse Folders. The Browse for Folder dialog box opens.</td>
</tr>
<tr>
<td></td>
<td>2. Select a directory that contains the virtual machine images that you want to add to your project and click OK.</td>
</tr>
</tbody>
</table>

6. On the **Select Virtual Machines** panel, select the virtual machine images that you want to use to perform automated repackaging.

7. For each selected image, click in the **Platform** column and identify its platform.

8. By default, virtual machines that you add to the **Machines** tab will be available for use for both automated repackaging of packages and for testing packages. However, if you want to specify that a virtual machine should be used for only repackaging or for only testing, click in the **Purpose** column of that virtual machine and select one of the following options:

   - **Repackaging**—Virtual machine will only be used to perform automated repackaging.
- **Testing**—Virtual machine will only be used to test packages. You test a package by selecting it on the Packages tab and selecting **Launch Package for Testing** from the context menu. You will then be prompted to install and run that package on a virtual machine.

- **Any**—Make this virtual machine available for use during both automated repackaging and package testing.

*Note* • The **Launch Package for Testing** functionality will primarily be useful to test converted packages. However, if a problem occurs during conversion, it is also possible to use this function to install and launch the source package for testing.

9. Click **Next**. The **User Credentials** panel opens, prompting you to specify the login credentials to use to access the selected virtual machines.

![User Credentials Panel](image)

10. Enter the user credentials and click **Next**. The Virtual Machine Import Wizard Complete panel opens.

11. Click **Finish** to close the wizard and add the selected virtual machines to your project.
Editing Virtual Machine Properties on the Machines Tab

By default, the list of machines on the Machines tab lists the Machine, Platform, Purpose, and Path columns. Additional properties can be viewed and edited in the Properties window.

![Figure 9-15: Properties Window on the Machines Tab](image)

To edit the properties of a virtual machine, perform the following steps:

**Task:** To edit a virtual machine’s properties:

1. Open the Machines tab.
2. Select a virtual machine in the list.
3. Click in the list or in the Properties window to edit the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enabled</td>
<td>Set to <strong>True</strong> to enable the machine or <strong>False</strong> to disable it. When enabled, it is available for use by Automated Application Converter.</td>
</tr>
<tr>
<td>Status</td>
<td>Lists a status to indicate whether the machine is idle, is in use, or has suffered an unrecoverable error in the last attempt to use it.</td>
</tr>
</tbody>
</table>
## Managing Virtual Machines

### Property Description

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Machine</td>
<td>Name of the virtual machine.</td>
</tr>
<tr>
<td>Platform</td>
<td>Field that identifies the operating system platform of the virtual machine. When you select a virtual machine to add to the Automated Application Converter, you need to manually identify the operating system platform either on the <strong>Select Virtual Machines</strong> panel or by clicking in this field on the <strong>Machines</strong> tab and making a selection from the list. When you perform a conversion run, you are given the opportunity (on the <strong>Automated Repackaging on Virtual Machines</strong> panel) to either select a specific platform to use for the repackaging of the selected packages, or to select <strong>Any Platform</strong>, meaning that all of the selected virtual machines will be used for repackaging.</td>
</tr>
</tbody>
</table>
| Purpose        | By default, virtual machines that you add to the **Packages** tab will be available for use for both automated repackaging of packages and for testing packages. However, if you want to specify that a virtual machine should be used for only repackaging or for only testing, click in the **Purpose** column of that virtual machine and select one of the following options:  
  - **Repackaging**—Virtual machine will only be used to perform automated repackaging.  
  - **Testing**—Virtual machine will only be used to test packages. You test a package by selecting it on the **Packages** tab and selecting **Launch Package for Testing** from the context menu. You will then be prompted to install and run that package on a virtual machine.  
  - **Any**—Make this virtual machine available for use during both automated repackaging and package testing. This is the default value. |
| Path           | Path on the server or file system to this virtual machine image file is located. |
| Guest Username | The user name to use to login to this virtual machine.                      |
| Guest Password | The password to use to login to this virtual machine.                       |
| Snapshot Name  | Name of the snapshot to revert to before starting an automated repackaging session. This is only used if the virtualization technology supports named snapshots. If this value is not specified, but named snapshots are supported on the virtualization technology, the default name of **AutoRepack_Base** will be used. |

---

**Important** If the **Purpose** column is not listed in the **Machines** list, you can edit the **Purpose** value in the Properties window.

**Note** The **Launch Package for Testing** functionality will primarily be useful to test converted packages. However, if a problem occurs during conversion, it is also possible to use this function to install and launch the source package for testing.
### Property | Description
--- | ---
**App-V 5.x Sequencer Snapshot** | Enter the name of the snapshot to revert to before starting conversion using the App-V 5.x Sequencer.

**Important** • If you do not specify a snapshot name and then attempt to perform conversion using the **App-V 5.x with Sequencer** package creation method, you will receive the following error message and the conversion will fail.

**Error**: No snapshot name was specified for App-V 5.x Sequencer conversion. Please specify this for at least one machine in the Machines tab and retry.

**Important** • Both the Microsoft App-V 5.x Sequencer and the Virtual Machine Preparation client must be installed on this snapshot. For more information, see Preparing a Snapshot for App-V 5.0 Conversion Using the App-V 5.0 Sequencer.

**App-V 5.x Client Snapshot** | Enter the name of the snapshot to revert to before testing an App-V 5.x package. This snapshot will be used if the user selects this App-V 5.0 virtual package on the Packages tab of Automated Application Converter and selects **Launch Package for Testing** from the context menu.

**Note** • If you do not specify a snapshot name and then attempt to test an App-V 5.x package by selecting **Launch Package for Testing** from the context menu, the following error will appear in the output window:

**Error**: No snapshot name was specified for testing with App-V 5.x Client. Please specify a snapshot name in the Machines tab and retry.

**Important** • Both the Microsoft App-V 5.x client and the Virtual Machine Preparation client must be installed on this snapshot. For more information, see Preparing a Snapshot for App-V 5.0 Testing Using the App-V 5.0 Client.

**Virtualization Technology** | The virtualization technology powering this virtual machine.

**Output Cache Path** | Specify the location for the repackaged output on the virtual machine. By default, this value is `C:\AutoRepack`.

**Repackager Cache Path** | Specify the location where Repackager will be installed on the virtual machine. By default, this value is `C:\Repackager`.

**Setup Cache Path** | Specify the location where the package will be copied to on the virtual machine. By default, this value is `C:\AppSetup`.

**GuestAgent Path** | Specify the location where the `GuestAgent.exe` file will be installed on the virtual machine. By default, this value is `C:\GuestAgent.exe`. 
### Server Address
The address of the virtual machine server on which this virtual machine is found. This may be a host name or a URL.

### Server Username
The user name of the account used to access the virtual machine server.

### Server Password
The password of the account used to access the virtual machine server.

### Add Machine
Click to launch the Virtual Machine Import Wizard, which you can use to add virtual machines to the Machines tab.

### Remove Selected
Click to remove the selected virtual machine from this list.

---

**Note** • A virtual machine is selected for removal when you click on it and it becomes highlighted, not by selecting the virtual machine's check box. Use the Ctrl key to select multiple machines.
Chapter 9  Performing Virtualization and Repackaging Using the Automated Application Converter

Managing Packages to Convert

Connecting to Active Virtual Machines

When the Automated Application Converter is connected to a virtual machine and it is performing repackaging, you can use Remote Desktop to open that virtual machine directly from the Automated Application Converter interface to check on the progress of the repackaging run.

Task: To open a virtual machine from the Automated Application Converter interface:

1. Add virtual machines to your project file, as described in Adding Virtual Machines Using the Virtual Machine Import Wizard.
2. Begin a conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard.
3. Open the Machines tab or the Packages tab.
   - On the Machines tab, select a machine that is currently performing repackaging. The machine will have a status of Running ( ), which means that the Automated Application Converter has connected to the virtual machine and the GuestAgent.exe is running.
   - On the Packages tab, select a package that is currently being repackaged on a virtual machine. The package will have a status of Running ( ).

Tip • If you have selected a package that has a status of Running but which does not require repackaging, the Connect to Machine selection will be disabled.

Managing Packages to Convert

You can use the Package Import Wizard to add packages to your Automated Application Converter project for conversion.

You can also modify package properties on the Packages tab.

- Adding Packages from an AdminStudio Application Catalog
- Adding Packages from a Local Machine or Network
- Editing Package Properties on the Packages Tab
Adding Packages from an AdminStudio Application Catalog

To add packages from an AdminStudio Application Catalog to Automated Application Converter so that you can convert them to virtual applications, perform the following steps:

Tip • To select packages from Microsoft Configuration Manager to convert to virtual applications, first import those packages into the Application Catalog, as described in Importing From Microsoft System Center Configuration Manager.

Task: To add packages from an AdminStudio Application Catalog:

1. Launch the Automated Application Converter.
2. Add one or more virtual machines, as described in Adding Virtual Machines Using the Virtual Machine Import Wizard.
3. Open the Packages tab.
4. Click Add Packages. The Package Import Wizard opens.
5. Click Next. The Select Package Source panel opens.
6. Select AdminStudio Application Catalog and click Next. The Connect to an AdminStudio Application Catalog panel opens.
7. In the **Server** field, enter the name of the Server that you want to connect to.

8. From the **Authentication** list, select one of the following options:
   
   - **Windows Authentication**—Choose this option if you want to use Windows network authentication (your network login ID) to log into this Application Catalog.
   
   - **Server Authentication**—Choose this option if you want to use server login identification to log into this Application Catalogs server. Then enter the appropriate **Login ID/User name** and **Password**.

9. Enter the name of the existing AdminStudio Application Catalog database that you want to connect to in the **Catalog** field.

10. Click **Next**. The **Select Packages** panel opens, listing all of the packages found in the Application Catalog, but with none of them selected.
11. Select the packages that you want to add to this project and click Next. The Selected Package List panel opens.

An icon in the Virtualization Readiness column identifies whether the package requires repackaging prior to conversion to a virtual application:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Meaning</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Checkmark]</td>
<td>Ready</td>
<td>Package is ready to virtualize; no repackaging is required.</td>
</tr>
<tr>
<td>![Exclamation Mark]</td>
<td>Requires repackaging</td>
<td>Package must be repackaged before it can be successfully virtualized.</td>
</tr>
</tbody>
</table>

*Note* • If a Windows Installer package does not contain any custom actions, conditional components, or unsupported tables, repackaging prior to virtualization is not required.

An example of an unsupported table is the IniFile table, which changes files on the target machine in ways that cannot be statically determined.
### Virtualization not supported
Automated Application Converter has determined that virtualization is not supported due to one of the following issues:
- Package contains DLL surrogates.
- Package installs boot services.
- Package contains OS integrated files.
- Package relies on a system-level driver.
- Package's .sft file name is over 56 characters in length.

**Important** Packages with a status of **Virtualization not supported** will not be virtualized. In order to virtualize the package, you must first override the status and change it to **Ready to Virtualize** or **Requires Repackaging**.

**Note** For more information, see Application Virtualization Compatibility Tests.

### Virtualization not recommended
Automated Application Converter has determined that this package is not recommended for virtualization due to one of the following issues:
- Package does not contain a shortcut.
- Package includes a custom shell extension.
- Package utilizes ClickOnce technology.

**Note** For more information, see Application Virtualization Compatibility Tests.

### Unknown
The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.

**Note** If you want to override this setting, click in the Virtualization Readiness column and make a selection from the list.

12. If a transform file (.mst) is located in the same directory as the selected Windows Installer package, one of the following icons is listed in the Transform column:
- ![One transform is being added with this package.](image)
- ![Multiple transforms are being added with this package.](image)
If multiple transforms are associated with this package, you should click the browse button in the Transform column to open the MST dialog box and specify which transform files you want to add and the order that you want the transforms applied. For more information, see MST Dialog Box.

Note • You can also edit the listed transform files by clicking the browse button in the Transform field in the Properties window of the Packages tab after you have added the packages.

13. Make sure that the packages that you want to convert are selected and click Next. The Package Import Wizard Complete panel opens.

14. Click Finish to close the wizard and add the selected packages to your project.

15. To proceed with the conversion, see Performing a Conversion Using the Application Conversion Wizard.

Adding Packages from a Local Machine or Network

To add packages from a local machine or network to Automated Application Converter so that you can convert them to virtual applications, perform the following steps:

Task: To select packages from a local machine or network:

1. Launch the Automated Application Converter.

2. Add one or more virtual machines, as described in Adding Virtual Machines Using the Virtual Machine Import Wizard.

3. Open the Packages tab.

4. Click Add Packages. The Package Import Wizard opens.

5. Click Next. The Select Package Source panel opens.
6. Select **Browse local machine and network** and click **Next**. The **Select Packages** panel opens with no packages listed.

7. If you want to select one package to add, perform the following steps:
   
a. **Click** **Browse Files**. The **Select Package Installation File** dialog box opens, prompting you to select the package you want to convert.

   b. **Select** the installation file (.msi or .exe) or installation script (*.vbs, *.bat, *.cmd, or *.ps1) you want to convert and **click** **Open**. The Automated Application Converter adds the selected package to the list on the **Select Packages** panel.

   ![Package Import Wizard]

   **Note** • You can use installation scripts to run more complex installation scenarios.
If you want to select a directory of packages to add, perform the following steps:

a. Click **Browse Folders**. The **Browse for Folder** dialog box opens, prompting you to select the directory containing the packages you want to convert.

b. Select the directory that contains the installation files (`.msi` or `.exe`) and/or installation scripts (`*.vbs`, `*.bat`, `*.cmd`, or `*.ps1`) you want to convert and click **Open**. The Automated Application Converter searches the selected directory and its subdirectories to locate the installation files and/or scripts and adds them to the list on the **Select Packages** panel.

**Important** • The Automated Application Converter uses specific rules to determine which packages in the selected directory and its subdirectories would be added to the list on the **Select Packages** panel, and which of those files are automatically selected. See Automated Application Converter's Selection Rules When Adding Packages from a Directory for more information.

8. On the **Select Packages** panel, click **Next**. The **Selected Package List** panel opens.

9. On the **Selected Package List** panel, an icon in the Virtualization Readiness column identifies whether the package requires repackaging prior to conversion to a virtual application:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Meaning</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Checkmark" /></td>
<td>Ready</td>
<td>Package is ready to virtualize; no repackaging is required.</td>
</tr>
</tbody>
</table>

**Note** • If a Windows Installer package does not contain any custom actions, conditional components, or unsupported tables, repackaging prior to virtualization is not required.

An example of an unsupported table is the **IniFile** table, which changes files on the target machine in ways that cannot be statically determined.
### Icon | Meaning | Description
--- | --- | ---

![Alert] | Requires repackaging | Package must be repackaged before it can be successfully virtualized.

![Alert] | Virtualization not supported | Automated Application Converter has determined that virtualization is not supported due to one of the following issues:
- Package contains DLL surrogates.
- Package installs boot services.
- Package contains OS integrated files.
- Package relies on a system-level driver.
- Package's .sft file name is over 56 characters in length.

**Important** • Packages with a status of **Virtualization not supported** will not be virtualized. In order to virtualize the package, you must first override the status and change it to **Ready to Virtualize** or **Requires Repackaging**.

**Note** • For more information, see Application Virtualization Compatibility Tests.

![Alert] | Virtualization not recommended | Automated Application Converter has determined that this package is not recommended for virtualization due to one of the following issues:
- Package does not contain a shortcut.
- Package includes a custom shell extension.
- Package utilizes ClickOnce technology.

**Note** • For more information, see Application Virtualization Compatibility Tests.

![Unknown] | Unknown | The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.

**Note** • If you want to override this setting, click in the Virtualization Readiness column and make a selection from the list.

10. Make sure that the packages that you want to convert are selected and click **Next**. The **Package Import Wizard Complete** panel opens.

11. Click **Finish** to close the wizard and add the selected packages to the project.

12. To proceed with the conversion, see Performing a Conversion Using the Application Conversion Wizard.
Editing Package Properties on the Packages Tab

By default, the list of packages on the Packages tab lists the Package, Path, and Command Line properties. Additional properties can be viewed and edited in the Properties window.

![Properties Window on the Packages Tab](image)

**Figure 9-16:** Properties Window on the Packages Tab

The properties that you may want to edit depend upon the virtual format you are converting to:

- Setting General Package Properties
- Setting Package Properties for Conversion to App-V Format
Setting General Package Properties

Before you use Automated Application Converter to convert a Windows Installer package to a virtual package, you may want to adjust the following property settings on the package:

- Specifying a Package's Repackaging Snapshot
- Editing the Installation Command Line
- Specifying a Package's Compression Setting
- Selecting the Repackaging Method
- Specifying Time Out Settings
- Enabling Manual Installation During Repackaging
- Enabling Pre-Installation and Post-Installation Configuration

**Note** • Prior to using the Application Conversion Wizard to convert a package to a virtual package, you also need to prepare a virtual machine to use in the conversion as described in Preparing Your Virtual Machines for Use With the Automated Application Converter.

Specifying a Package's Repackaging Snapshot

When you initiate the conversion of a package and repackaging is required, Automatic Application Converter will do the following to determine which snapshot on the selected virtual machine to use:

- **Snapshot Name provided**—If a snapshot name is entered in the virtual machine's Snapshot Name property on the Machines tab, Automated Application Converter will attempt to launch that snapshot.

- **Snapshot Name not provided**—If no snapshot name is entered in the virtual machine's Snapshot Name property on the Machines tab, Automated Application Converter will attempt to launch a snapshot named AutoRepack_Base.

If you want to convert an individual package using a different snapshot, you need to enter the snapshot name in the package's Snapshot Name property on the Packages tab.

**Task:**

To specify a package's repackaging snapshot:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Machine Settings, enter a snapshot name in the Snapshot Name field.
Editing the Installation Command Line

When you add a package to the Packages tab, the command line parameters that are needed to silently install this package are entered in the package's Command Line property. By default, the Command Line property's value is: /qb!

If you would like to edit this command line, perform the following steps.

**Task:** To specify a package's installation command line:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.
2. In the Properties window, under Installation, edit the parameters in the Command Line field.

Specifying a Package's Compression Setting

You can specify whether a package is compressed by making a selection in the package's Compressed property on the Packages tab.

If a package is compressed, only the single installation file will be copied to the virtual machine for repackaging. If a package is not compressed, the entire folder tree, including the selected package file, will be copied to the virtual machine.

To specify a package's compression setting, perform the following steps:

**Task:** To specify a package's compression setting:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.
2. In the Properties window, under Installation, set the Compressed property to one of the following values:
   - **False**—Package is not compressed. The entire folder tree, including the selected package file, will be copied to the virtual machine.
   - **True**—Package is compressed. Only the single installation file will be copied to the virtual machine for repackaging.

Selecting the Repackaging Method

You can specify the repackaging method that you want to use when performing repackaging of this package by making a selection in the package's Repackaging Method property on the Packages tab.

To specify a package's repackaging method setting, perform the following steps:
**Task:** To specify a package’s repackaging method setting:

1. On the **Packages** tab, select the package you want to edit. Package properties are displayed in the **Properties** window.

2. In the **Properties** window, under **Installation**, set the **Repackaging Method** property to one of the following values:
   - **Installation monitoring**—Repackager monitors system changes as a package is installed, and that data is converted into a Windows Installer package.
   - **Single-step snapshot**—Repackager first takes an initial system snapshot, then runs the installation, and then takes a second snapshot to create the script file that can be converted into a Windows Installer package.

*Note* • For more information, see **Repackaging Methods**.

### Specifying Time Out Settings

You can specify the length of time during the package installation portion of repackaging that you want to permit to elapse before you are notified (**Soft Time-Out** property) or the length of time before Automated Application Converter considers the process to be a failure (**Hard Time-Out** property) on the **Packages** tab.

To specify a package’s time out settings, perform the following steps:

**Task:** To specify a package’s time out settings:

1. On the **Packages** tab, select the package you want to edit. Package properties are displayed in the **Properties** window.

2. In the **Properties** window, under **Installation**, set the following properties:
   - **Soft Time-Out**—Set this property to the number of minutes that you want to allot for the package to install before the user would be notified. After this time period elapses, the user will be notified, just in case there are pending dialogs for the user to dismiss or if some other user interaction is required. The default value is **20**.
   - **Hard Time-Out**—Set this property to the number of minutes that you want to allot for the package to install before it is considered a failure. If this time period elapses, Automated Application Converter would consider the installation a failure and would move to the next package. The default value is **40**.
Enabling Manual Installation During Repackaging

Rather than have Automated Application Converter automatically perform silent package installation on the virtual machine during repackaging, you can choose to perform this installation manually. Manual installation can be used for more complex installations such as installations that require user input or installations which consist of more than one executable file. You can specify manual installation of a package by setting the package’s Manual Install property on the Packages tab.

**Important** • The Manual Install property is ignored during App-V 5.0 conversion using the Microsoft App-V Sequencer.

To specify manual installation of a package, the following steps:

**Task:** To specify manual installation of a package:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Installation, set the Manual Install property to one of the following values:
   - Disabled—Disable manual installation.
   - Enabled—Enable manual installation.

Documenting Interactive Repackaging Steps Using the Microsoft Step Recorder Tool

You can use the Microsoft Steps Recorder documentation tool with Automated Application Converter to automatically record the step-by-step actions that you take on the virtual machine during repackaging. This information, which is saved in a web archive (.mht) file, includes a text description of where you clicked on each screen, along with a screen capture for each click.

This feature may be useful when you are attempting to repackage a complex installer which requires user interaction on the virtual machine that Automated Application Converter launches to perform repackaging.

**Note** • If repackaging is performed silently, without user interaction, no steps are recorded and no web archive file is created.

**Enabling the Documentation Tool Globally**

To enable the Microsoft Steps Recorder documentation tool for all packages, perform the following steps:
Task: To enable the Microsoft Steps Recorder documentation tool for all packages:

1. On the Tools menu, click Options. The Project Options dialog box opens.

![Project Options dialog box]

2. Under Conversion Options, set Documentation Tool to Enabled.

3. Click OK.

Enabling the Documentation Tool for an Individual Package

To enable the Microsoft Steps Recorder documentation tool for an individual package, perform the following steps:

Task: To enable the documentation tool for a package:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Installation, set the Documentation Tool property to Enabled.

Note • If the Documentation Tool is set to Default, this package will use the Documentation Tool setting that is defined on the Project Options dialog box.
Reviewing the Recorded Web Archive File

After you have repackaged a package using Automated Application Converter which required you to interact with the repackaging process on the virtual machine, a web archive file will be created. This recorded web archive file will be copied to the following directories:

AutoRepack/Repackaged
AutoRepack/MSI Virtual
AutoRepack/VirtualFormatPackage

Note • The location of the AutoRepack directory is specified on the Project Options dialog box in the Output Path field under Conversion Options.

To review this recorded web archive file, perform the following steps:

Task: To review a web archive file:

1. Open the appropriate directory and locate the following web archive (.mht) file:

   InstallerName_Recording_YYYYMMDD_TIME.mht

   For example:

   QuickTime_Recording_20150409_1015.mht

2. Double-click the file to open it. The file opens in a browser window.

3. In the Recorded Steps section, scroll down to view all of the steps that you performed during repackaging along with screen captures of each step.
Chapter 9  Performing Virtualization and Repackaging Using the Automated Application Converter

Managing Packages to Convert

Recorded Steps

This file contains all the steps and information that was recorded to help you describe the recorded steps to others. Before sharing this file, you should verify the following:

- The steps below accurately describe the recording.
- There is no information below or on any screenshots that you do not want others to see.

Passwords or any other text you typed were not recorded, except for function and shortcut keys that you used.

You can do the following:

- Review the recorded steps
- Review the recorded steps as a slide show
- Review the additional details

Steps

Tip • If you want to view all of the screens as a slide show instead of scrolling through them, click Review the recorded steps as a slide show.

4. Review the information in the Additional Details area, which contains a text description of the steps that were taken, along with information that is internal to the application for which repackaging was performed.
Enabling Pre-Installation and Post-Installation Configuration

You can instruct Automated Application Converter to pause during repackaging to enable you to manually perform configuration steps either prior to package installation on the virtual machine or after installation.

- Enabling Pre-Installation Configuration
- Enabling Post-Installation Configuration

Enabling Pre-Installation Configuration

When converting some packages, you may want to perform some manual configuration steps prior to installing that package during the repackaging process. This could be useful when a particular dependency, such as Java runtime, needs to be installed and should not be captured as part of the application capture process.

To enable pre-installation configuration of a package, the following steps:
Task: To enable pre-installation configuration:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Installation, set the Pre-Installation Configuration property to one of the following values:
   - Disabled—Disable pre-installation configuration.
   - Enabled—Enable pre-installation configuration.

Enabling Post-Installation Configuration

When converting some packages, you may want to perform some manual configuration steps just after the package is installed on the virtual machine during the repackaging process but before it is converted to the target formats. For example, you may want to manually launch the application and perform some “first use” selection steps.

Important • The Post-Installation Configuration property is ignored during App-V 5.0 conversion using the Microsoft App-V Sequencer.

To enable post-installation configuration of a package, the following steps:

Task: To enable post-installation configuration:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Installation, set the Post-Installation Configuration property to one of the following values:
   - Default—Use the project-level behavior that is specified through the Post-Installation Configuration field on the Project Options dialog box. This is the default value.
   - Disabled—Disable post-installation configuration. The repackaging process does not pause after installing the product.
   - Enabled—Enable post-installation configuration. The repackaging process pauses after the installation of the product to allow you to launch the product and set up various application settings such as update settings and file associations. You can also perform other system configuration tasks. Once you are done with configuration, you can click a button to have the repackaging proceed with the capture and convert process.

Important • If you select the Enabled option, ensure that the value that you enter for the Hard Time-Out setting allows enough time to configure the application.
Setting Package Properties for Conversion to App-V Format

Before you use Automated Application Converter to convert a Windows Installer package to an App-V 4.x or 5.x package, you may want to adjust the following property settings on the package:

- Overriding the Name of the App-V Package
- Selecting the App-V Conversion Method
- Specifying the App-V Package's Primary Application Directory
- Specifying the App-V Package's Supported Operating Systems
- Specifying How to Optimize the App-V Package
- Specifying Whether to Append the Version Number to the App-V Package File Name
- Specifying the Diagnostic Tools to Include With the App-V Package
- Choosing to Expand the App-V 5.0 Package Before Sequencing
- Entering Comments for an App-V Package
- Setting the App-V 4.x Package's Server Location
- Specifying the App-V Package's Root Folder Name
- Enabling Dynamic Suiting for an App-V 4.x Package
- Specifying an App-V 4.x Package's Compression Setting
- Designating an App-V Package as an Upgrade
- Specifying an App-V 4.x Package's Client Runtime Drive
- Setting an App-V Package's VFS Options

Overriding the Name of the App-V Package

By default, the App-V package is given the name of its Windows Installer package (which is displayed in the Product field under Package Information in the Properties window).

For example, if virtual package contains multiple applications, you could specify a name that identifies the entire package. For example, Microsoft Office could be used to identify a package that contains Microsoft Word and Microsoft Excel applications that run in the same virtual environment.

To override the default name of an App-V package, perform the following steps:
Chapter 9 Performing Virtualization and Repackaging Using the Automated Application Converter

Managing Packages to Convert

Task: To override the name of an App-V package:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.
2. In the Properties window, under Microsoft App-V Options (All Versions), enter a new name in the Name field (a maximum of 64 characters).

Selecting the App-V Conversion Method

When using Automated Application Converter to convert a Windows Installer package to App-V format, you have the option of converting it to either an App-V 4.x or 5.0 package. You can also choose whether to use AdminStudio’s virtual converter or the Microsoft App-V Sequencer to convert a package to App-V 5.0 format. You make these specifications by setting the Package Creation property.

To set the Package Creation property, perform the following steps:

Task: To specify a package’s App-V conversion method:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.
2. In the Properties window, under Microsoft App-V Options (All Versions), set the Package Creation property to one of the following values:
   - Default—Use the method that is selected in the Package Creation field on the Project Options dialog box. This is the default value.
   - App-V 4.6 with AdminStudio—When converting this package to App-V format, use AdminStudio to convert it to an App-V 4.6 package.
   - App-V 5.x with AdminStudio—When converting this package to App-V format, use AdminStudio to convert it to an App-V 5.x package.
   - App-V 5.x with Sequencer—When converting this package to App-V format, use Microsoft Sequencer to convert it to an App-V 5.x package.

Note • For more information, see Comparison of the App-V 5.0 Conversion Methods,
Specifying the App-V Package's Primary Application Directory

You can specify the App-V package's primary application directory on the package's Properties window.

To specify an App-V package's supported operating systems, perform the following steps:

**Task:** To specify an App-V package's primary application directory:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Microsoft App-V Options (All Versions), set the Primary Application Directory property to one of the following values:
   - **App-V 5.x conversions using the Sequencer**—Specify the absolute folder path to the expected main installation location of the package to be converted. If no value is specified, then the App-V 5.0 package will be created with all files in the virtual file system (VFS) folder.

     **Important** • When you use the App-V 5.x with Sequencer option, it is highly recommended that you enter a value for the Primary Application Directory property. If you do not, then all of the converted files will end up in the virtual file system (VFS) folder.

   - **App-V 4.x or 5.x conversions using AdminStudio**—Specify the main installation directory which will be used to set up the root/mount folder mapping.

     For example, for Yahoo Messenger, AdminStudio automatically detects C:\Program Files\Yahoo! as the primary installation directory. However, you may prefer that the primary installation directory be C:\Program Files\Yahoo!\Messenger, because this directory is more correct for Messenger.

     In this case, you can enter this new path in the Primary Application Directory property field, and it will be honored by the AdminStudio converter as long as this path exists in the Windows Installer Package. If it does not exist, then AdminStudio will fall back to use the directory it found during automatic detection.

     **Note** • When using the App-V 4.x/5.x with AdminStudio package creation options, this field is optional.

Specifying the App-V Package's Supported Operating Systems

You can specify the operating systems that the App-V package will support by editing the Supported OS property on the package's Properties window.

To specify an App-V package's supported operating systems, perform the following steps:
Task: To specify an App-V package’s supported operating systems:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Microsoft App-V Options (All Versions), expand the Supported OS property to display the available operating systems.

3. Make the following selections:

- **To accept default values**—To accept the default values for Supported OS that are set on the Project Options dialog box, set Default to True. When you make this selection, all operating systems and OS Independent will automatically switch to False, and the word [Default] will be listed next to Supported OS.

- **If the App-V package is operating-system-dependent** (meaning that it only supports some of the listed operating systems), select True next to the supported operating systems. If any of the listed operating systems are set to True, the value for Default and for Supported OS will automatically switch to False, and the selected operating systems will be listed in brackets next to Supported OS.

- **If the App-V package is operating-system-independent** (meaning that it supports all listed operating systems), set OS Independent to True. When you make this selection, all operating systems and Default will automatically switch to False, and [OS Independent] will be listed next to Supported OS.

**Important** • When setting the Supported OS property for App-V 5.0 packages, keep in mind that the packages are limited to the supported operating systems of the App-V 5.0 client:
Specifying How to Optimize the App-V Package

You can use the Package Optimization property to control the performance and network traffic associated with running an App-V package. The package optimization option you select determines how quickly the App-V package will launch, and how often additional functionality will need to be streamed to the client while the App-V package is being used.

The files in an App-V package can be grouped into two feature blocks:

- **Feature block 1**—Feature block 1 must contain the core functionality of the App-V package that is necessary to launch the application. At application launch, all of the files in feature block 1 are streamed to the client in one unit.

- **Feature block 2**—Feature block 2 can contain additional functionality of the App-V package that is not necessary to launch the application. While the App-V package is being used, the files in feature block 2 can be streamed in small packets on an as-needed basis.

By setting the Package Optimization property, you can either choose to include all App-V package files in feature block 1 (Offline option), to improve launch speed, you can choose to group the files into two feature blocks: feature block 1 and feature block 2 (Stream option).

To specify an App-V package’s optimization settings, perform the following steps:

**Task:** To specify an App-V package’s optimization settings:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Microsoft App-V Options (All Versions), set the Package Optimization property to one of the following values:
   - **Default**—Use the method that is selected in the Package Optimization field on the Project Options dialog box. This is the default value.
   - **Offline**—When the package is optimized for offline use, the entire package is included in feature block 1. If you choose this option, all files in the App-V package will be included in feature block 1 and will be streamed to the client at start up in one file before the application launches. After that, no more streaming is done. All files are stored in the App-V cache, which means that the application is available for use even when the machine is not connected to the App-V server. Select this option if you want to enable users to use the App-V package when not connected to the App-V server and if you want to eliminate network traffic when the App-V package is being used.

*Note* • When application files are streamed to a client either at launch or during application use, they are saved in the App-V cache and do not need to be streamed again during subsequent application use.
• **Stream**—When the package is optimized for streaming use, only the shortcut targets which are included in feature block 1 are streamed to the client at start up. Feature block 2 can contain additional functionality of the App-V package that is not necessary to launch the application. While the App-V package is being used, the files in feature block 2 are streamed in small packets on an as-needed basis. This option provides a relatively quick launch time while limiting network traffic during application use.

*Note* • When application files are streamed to a client either at launch or during application use, they are saved in the App-V cache and do not need to be streamed again during subsequent use of the application.

Specifying Whether to Append the Version Number to the App-V Package File Name

You can use the **Append Version** property to specify whether to want to append the package version number to the App-V package file name.

**Task:** To specify whether to append the version number to the App-V package file name:

1. On the **Packages** tab, select the package you want to edit. Package properties are displayed in the **Properties** window.
2. In the **Properties** window, under **Microsoft App-V Options (All Versions)**, set the **Append Version** property to one of the following values:
   - **Enabled**—Append the package version to the SFT file name.
   - **Disabled**—Leave the package version off of the SFT file name.
   - **Default**—Use the setting that is defined on the **Project Options** dialog box.

Specifying the Diagnostic Tools to Include With the App-V Package

You can choose to include the following diagnostic tools with your App-V package:

• **Launcher Tool**—The App-V Package Launcher can be used to quickly publish the App-V package to the local machine for testing. This tool is available for both App-V 4.x and 5.x packages. You can use the App-V package Launcher to test a newly built App-V package before moving it to a deployment server.

• **File System Diagnostic**—The Windows Command Prompt tool enables you to look at the file system for the application while it is running in its virtual environment. You can use it to investigate the file system and launch other tools within the virtual environment context. This tool is only available for App-V 4.x packages.

• **Registry System Diagnostic**—The Registry Editor tool enables you to look at the registry for the application while it is running in its virtual environment. This tool is only available for App-V 4.x packages.
You can use the App-V Package Launcher to test a newly built App-V package before moving it to a deployment server. And if, during testing, you received an error message stating that the application cannot load a DLL, you could use the **File System Diagnostic** and **Registry System Diagnostic** tools to troubleshoot the problem.

**Tip** • Because the App-V 5.x Application Launcher has a built-in Windows Command Prompt tool, it is not necessary to include the **File System Diagnostic** or **Registry System Diagnostic** tools with App-V 5.x packages.

To specify which diagnostic tools to include with an App-V package, perform the following steps:

**Task**: To specify the diagnostic tools to include with an App-V package:

1. On the **Packages** tab, select the package you want to edit. Package properties are displayed in the **Properties** window.

2. In the **Properties** window, under **Microsoft App-V Options (All Versions)**, set the **Launcher Tool** property to one of the following values:
   - **Enabled**—Include the App-V Package Launcher when you build an App-V package.
   - **Disabled**—Do not include the App-V Application Launcher when you build an App-V package.
   - **Default**—Use the setting on the **Project Options** dialog box.

3. In the **Properties** window, under **Microsoft App-V Options (Version 4.x)**, set the **File System Diagnostic** property to one of the following values:
   - **Enabled**—Include the Windows Command Prompt application with your App-V package so that you can browse the virtual file system at runtime from within the virtual environment. If this option is selected, a file named **Virtual File System.osd** will be created in the App-V Package folder, which can be used to display the files and folders within the virtual environment. You can use **Virtual File System.osd** to view the existing files and folders on the computer plus the files and folders for the virtual package. A shortcut to the command prompt will be added to the App-V package.
   - **Disabled**—Do not include the Windows Command Prompt application with your App-V package.
   - **Default**—Use the setting on the **Project Options** dialog box.

4. In the **Properties** window, under **Microsoft App-V Options (Version 4.x)**, set the **Registry System Diagnostic** property to one of the following values:
   - **Enabled**—Include the Registry Editor (**regedit.exe**) with your App-V package so that you can browse the registry at runtime from within the virtual environment. If this option is selected, a file named **Virtual Registry.osd** will be created in the App-V Package folder, which can be used to display the registry within the virtual environment. You can use **Virtual Registry.osd** to view the existing registry on the computer plus the registry for the virtual package. A shortcut to the registry option will be added to the App-V package.
   - **Disabled**—Do not include the Registry Editor (**regedit.exe**) application with your App-V package.
   - **Default**—Use the setting on the **Project Options** dialog box.
Choosing to Expand the App-V 5.0 Package Before Sequencing

You can use the **Expand App-V Package** property to specify whether to want to expand an existing App-V 5.x package on the system before performing sequencing. This is useful for specifying middleware and dependency App-V packages such as Java runtime.

*Note* • This option is only used when **App-V 5.x with Sequencer** is the chosen package conversion method.

**Task:** To choose to expand an App-V 5.0 package before sequencing:

1. On the **Packages** tab, select the package you want to edit. Package properties are displayed in the **Properties** window.
2. In the **Properties** window, under **Microsoft App-V Options (Version 5.x)**, click the browse button next to the **Expand App-V Package** property and select the existing App-V package to expand on the system before performing the sequencing.

Entering Comments for an App-V Package

You can use the **Comments** property to specify text for the App-V package comments/description section.

*Note* • This setting is ignored when using the **App-V 5.x with Sequencer** package conversion method.

**Task:** To enter comments for an App-V package:

1. On the **Packages** tab, select the package you want to edit. Package properties are displayed in the **Properties** window.
2. In the **Properties** window, under **Microsoft App-V Options (All Versions)**, enter a brief description of the App-V package. This text will appear in the App-V package comments/description section.

Setting the App-V 4.x Package's Server Location

To set the server location for an App-V 4.x package, perform the following steps:
Task: To set the server location for an App-V 4.x package:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Microsoft App-V Options (Version 4.x), specify the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server Host</td>
<td>Specify the host—the virtual application server or the load balancer in front of a group of virtual application servers that stream the App-V package to the Application Virtualization Client. You can either specify a static host name or IP address, or you can enter %SFT_SOFTGRIDSERVER% to indicate an environment variable.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • If you enter %SFT_SOFTGRIDSERVER%, you must set up the SFT_SOFTGRIDSERVER system environment variable on each Application Virtualization Client. The value of this environment variable should be the name or IP address of the host. When you assign the variable on a client system, any Application Virtualization Client session that is running on the system must be closed and reopened; otherwise, the session is not aware of the new application source.</td>
</tr>
<tr>
<td>Server Port</td>
<td>Specify the port on which the virtual application server or the load balancer listens for Application Virtualization Client requests for the package. The default port is 554.</td>
</tr>
<tr>
<td>Server Path</td>
<td>Specify the relative path on the virtual application server where the software package is stored and from which it will be streamed.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • This information is required to create a package if the .sft file will be stored in a subdirectory of CONTENT; otherwise, this information is not required.</td>
</tr>
<tr>
<td>Server Protocol</td>
<td>Select the protocol that you want to use to stream the sequenced application package from the virtual application server to an Application Virtualization Client. Available options are:</td>
</tr>
<tr>
<td></td>
<td>• RTSP—The real-time streaming protocol streams the App-V package. This is the default option.</td>
</tr>
<tr>
<td></td>
<td>• RTSPS—The real-time streaming protocol with transport layer security streams the App-V package.</td>
</tr>
<tr>
<td></td>
<td>• FILE—The App-V package are streamed from a file share.</td>
</tr>
<tr>
<td></td>
<td>• HTTP—The hypertext transport protocol streams the App-V package.</td>
</tr>
<tr>
<td></td>
<td>• HTTPS—The secure hypertext transport protocol streams the App-V package.</td>
</tr>
</tbody>
</table>
Specifying the App-V Package's Root Folder Name

You can use the Root Folder Name property to override the unique 8.3 root folder name for a product and version. During run time, the Application Virtualization Client mounts the package's file system to the App-V virtual drive; the Q drive is the default. The long and short names of the root folder must be unique because two packages with the same root folder name cannot be deployed simultaneously.

To specify the Root Folder Name property, perform the following steps:

**Task:** To specify the Root Folder Name property:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.
2. In the Properties window, under Microsoft App-V Options (Version 4.x), specify the root folder of the App-V package's file system in the Root Folder Name property.

Enabling Dynamic Suiting for an App-V 4.x Package

You can use the Dynamic Suites property to enable dynamic suiting for an App-V package.

The point of application virtualization is to minimize the system dependencies that an application has on the underlying physical system. Many applications have common system dependencies on plug-ins or middleware, such as Adobe Reader or ODBC drivers.

Dynamic Suite Composition (DSC) is a Microsoft Application Virtualization feature that enables applications to be virtualized separately from the plug-ins and middleware applications that they rely on, while still enabling them to communicate with those plug-ins and middleware applications within the virtual environment. The primary App-V package and the dependency App-V packages in the dynamic suite will run and interact with one another as if they were all installed locally on a computer. You would only need to deploy common system components once on each client, making them available for use by many App-V packages, rather than to include them with each of the App-V packages that are dependent upon them. This reduces redundancy in the local App-V cache and simplifies the construction and testing of the primary App-V packages.

To enable dynamic suiting for an App-V package, perform the following steps:

**Task:** To enable dynamic suiting:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.
2. In the Properties window, under Microsoft App-V Options (Version 4.x), locate the Dynamic Suites property and enter a semicolon-delimited list of OSD or SFT files to be dynamically suited with this package, or click the ellipsis button (...) and select the OSD or SFT files to be suited. If a file must be present for this package to work properly, append the following to the file name:

::MANDATORY
Specifying an App-V 4.x Package's Compression Setting

You can use the **Compression** property to specify whether to compress the data files in this App-V package.

**Task:** *To specify whether to compress an App-V 4.x package:*

1. On the **Packages** tab, select the package you want to edit. Package properties are displayed in the **Properties** window.
2. In the **Properties** window, under **Microsoft App-V Options (Version 4.x)**, set the **Compression** property to one of the following options:
   - **Compressed**—Compress the App-V package.
   - **Uncompressed**—Do not compress the App-V package.
   - **Default**—Use the **Compression** property option that is selected on the **Project Options** dialog box.

Designating an App-V Package as an Upgrade

You can use the Upgrade Package property to indicate that this App-V package is an upgrade to a previous package. To do this, you select the previous App-V package.

**Note** • *This setting is ignored when using the App-V 5.x with Sequencer package conversion method.*

To designate an App-V package as an upgrade, perform the following steps:

**Task:** *To designate an App-V package as an upgrade:*

1. On the **Packages** tab, select the package you want to edit. Package properties are displayed in the **Properties** window.
2. In the **Properties** window, under **Microsoft App-V Options (All Versions)**, locate the **Upgrade Package** property.
3. If this package is an upgrade package that should update an earlier version of the application, click the browse button (...) browse to the earlier version.

Specifying an App-V 4.x Package's Client Runtime Drive

You can use the **Runtime Drive** property to specify an App-V 4.x package's client runtime drive.
Task: To specify an App-V package’s client runtime drive:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Microsoft App-V Options (All Versions), enter the App-V client runtime drive in the Runtime Drive field.

   If you do not enter a value, one of the following values will be used:

   • If a value is set on the Project Options dialog box, that value will be used.
   • If no value is set on the Project Options dialog box, the default value of Q:\ will be used.

Setting an App-V Package's VFS Options

You can use the All Files in VFS property to specify whether the App-V package’s files should exist in Windows retargetable folders within the virtual file system (VFS) folder of the App-V package.

Task: To set an App-V package’s VFS options:

1. On the Packages tab, select the package you want to edit. Package properties are displayed in the Properties window.

2. In the Properties window, under Microsoft App-V Options (All Versions), set the All Files in VFS property to one of the following options:

   • Disabled—All of the files that correspond with the main installation directory of the application will be put in the root folder of the App-V package’s file system. This method adheres to Microsoft App-V best practices. This is the default setting.

   • Enabled—All of the files in the package will be put into Windows retargetable folders within the VFS (virtual file system) folder of the App-V package. This option overrides the effect of specifying a value for Primary Application Directory.

   Note • This option is generally not recommended, but there may be applications for which it is necessary. For example, if a virtualized application does not work as expected, and if it is possible that the application cannot find one of its files because it is searching in a hard-coded path, you may want to select the Enabled option.
About Repackaging Windows Installer Packages

As a general rule, Windows Installer setups should not be repackaged. Instead, they should either be edited in InstallShield Editor, or, as Microsoft recommends, by creating a transform.

However, some IT organizations may elect to repackage Windows Installer packages in order to simplify them, which should make them more reliable and less likely to violate the organization’s and Microsoft’s recommended best practices. You can use the Automated Application Converter to automatically repackage a group of Windows Installer packages by selecting the Windows Installer Packages (*.msi) option on the Select Output Formats panel of the Application Conversion Project Wizard and the Application Conversion Wizard.

If you choose to repackage a Windows Installer package, you need to keep in mind that you may no longer be able to:

• Directly deploy vendor-provided patches for this package, OR
• Use any vendor-provided automatic updating service for this package.

Therefore, you should only consider repackaging a Windows Installer package if your IT staff is also willing to invest resources into periodically repackaging that application’s vendor patches into an updated Windows Installer package.

Note • Tightly-controlled organizations probably would not want to have automatically-updating software, so the inability to use an automatic updating service may not be of concern to them.

Using the Application Conversion Wizard to Perform Automated Package Conversion

Before you can perform conversion using the Application Conversion Wizard, you need to have already added virtual machines and packages to Automated Application Converter, as described in the following tasks:

• Adding Virtual Machines Using the Virtual Machine Import Wizard
• Adding Packages from an AdminStudio Application Catalog
• Adding Packages from a Local Machine or Network

This section explains how to use the Application Conversion Wizard to perform a conversion run using selected packages and virtual machines that you have already added to Automated Application Converter:

• Performing a Conversion Using the Application Conversion Wizard
• Viewing Conversion Results
Performing a Conversion Using the Application Conversion Wizard

To use the Application Conversion Wizard to perform a conversion run using the selected packages and virtual machines, perform the following steps.

**Task:** To perform a conversion using the Application Conversion Wizard:

1. Select virtual machines to use for automated repackaging, as described in Adding Virtual Machines Using the Virtual Machine Import Wizard.
2. Select packages to convert to virtual applications, as described in Adding Packages from an AdminStudio Application Catalog or Adding Packages from a Local Machine or Network.
3. Set package properties as described in Setting General Package Properties and Setting Package Properties for Conversion to App-V Format.

**Important** • When converting to App-V format, you need to first indicate the App-V version you want to convert to and the conversion method you want to use by setting the Package Creation property to one of the following values (as described in Selecting the App-V Conversion Method):

- **App-V 4.6 with AdminStudio**
- **App-V 5.x with AdminStudio**
- **App-V 5.x with Sequencer**

5. Click Next. The Select Output Formats panel opens.
6. Select one or more of the following output formats:
   - Windows Installer Packages (*.msi)
   - Microsoft App-V Packages (*.sft)
   - Citrix XenApp Profiles (*.profile)
   - VMware ThinApp Packages (*.exe)
   - Symantec Workspace Virtualization Packages (*.xpf)

7. In the Place packages under the following folder field, specify the directory where you want to save the output packages.

8. Click Next. The Automated Repackaging on Virtual Machines panel opens.
9. From the Virtual Machine Platform list, select one of the following:
   - Any Platform—The Automated Application Converter will use any of the virtual machines that you have selected on the Machines tab to perform automated repackaging, regardless of platform.
   - OS Platform—If you select a specific operating system, the Automated Application Converter will use only those virtual machines that you have selected on the Machines tab that are of the selected operating system to perform automated repackaging.

   **Important** • When you select a virtual machine to add to the Automated Application Converter, you need to manually identify the operating system platform either on the Select Virtual Machines panel or by clicking in the Platform field on the Machines tab and making a selection from the list.

10. Click Next. The Application Conversion Wizard Complete panel opens.

11. Click Finish to close the wizard and begin converting the selected packages using the selected virtual machines. As conversion proceeds, there are several progress indicators at the bottom of the screen:

   ![Conversion Progress](image)

   The following information is listed:
   - Messages—Messages are listed in the Output window
   - Current file—The name of the current file being processed is listed in the lower left.
   - Progress bar—A progress bar is displayed at the bottom of the screen.
   - Count—The count of packages in each of the following categories is displayed at the lower right:
     - W:5—Number of packages that are Waiting to be processed.
     - R:1—Number of packages that are being Repackaged.
     - V:0—Number of packages that are being converted or Virtualized into MSI and/or virtual packages.
     - C:3—Number of applications that have finished processing, including Completed and failed applications.

12. Proceed with Viewing Conversion Results.

   **Note** • If you have selected multiple virtual machines, the Automated Application Converter will attempt to connect to the first virtual machine in the list. If it successfully connects, conversion will proceed on that machine. If it fails to connect, it will move on to the next machine in the list.
Viewing Conversion Results

To view the conversion results on the Results tab and in the AdminStudio Automated Application Converter Log report, perform the following steps:

Task:  

To view conversion results:

1. Perform conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard.

2. Open the Results tab.

3. For each listed package, view the information in the Errors, Warnings, and Results Icons ( ) columns, as described in Results Tab.

4. Select the top level node of a conversion run log (such as Log started Monday, June 21, 2010...).

5. Do one of the following:
   - Click the Results button on the toolbar.
   - Select View Report from the context menu.
   - Select View Report on the Tools menu.
   - Press Ctrl+R.


6. Open the Packages tab.

7. In the tree, locate one of the source packages that you converted and click the plus sign to expand the listing. The converted packages in the formats you selected are listed.

8. Continue with the steps in Testing Packages and Importing Converted Packages into the Application Catalog.
Testing Packages

After you use Automated Application Converter to create a package, you can test it prior to deployment. You can test any of the following package types:

- **Virtual package**—A virtual package that was converted from a Windows Installer package using the Automated Application Converter.
- **Repackaged MSI package**—A repackaged Windows Installer package that was converted from a source Windows Installer package using the Automated Application Converter.
- **Source package**—A source Windows Installer package that you have added to the Packages tab.

Information about testing packages is organized into the following topics:

- Testing App-V Packages
- Testing VMware ThinApp Packages
- Testing Citrix XenApp Packages
- Testing Symantec Workspace Packages
- Testing Repackaged and Source Windows Installer Packages

Testing App-V Packages

By default, when you build an App-V package, the App-V Application Launcher utility (AppVLauncher.exe) is placed in the same folder as the App-V package. The App-V Application Launcher is a convenient testing tool that makes it possible for you to reliably and accurately test your App-V packages before deployment on an App-V Server.

![AppVLauncher.exe](image)

**Figure 9-17:** App-V Application Launcher Utility

If you do not want to include the launcher with an individual App-V package, set the package's Launcher Tool property to Disabled.

**Note** • You can set the default value for this property on the Project Options dialog box.
Performing Automated Testing of App-V Packages

You can choose to launch an App-V package for testing on a virtual machine directly from Automated Application Converter.

- Performing Automated Testing of an App-V 4.x Package
- Performing Automated Testing of an App-V 5.x Package

Performing Automated Testing of an App-V 4.x Package

You can choose to launch an App-V 4.x package for testing on a virtual machine directly from Automated Application Converter.

Task: To launch an App-V package for testing on a virtual machine:

1. Perform package conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard. Converted packages are listed under their source package.

2. Launch the virtual machine that you want to use for testing.

3. On the Packages tab, select an App-V 4.x package and select Launch Package for Testing from the context menu. The Select Virtual Machine dialog box opens, prompting you to select the virtual machine that you want to use to test the selected package.

   ![Select Virtual Machine dialog box]

   - Install Microsoft App-V Client
   - Specify Location of Microsoft App-V Client Installation

4. Select a virtual machine from the list.

5. If the Microsoft App-V 4.x client is not yet installed on the selected virtual machine, select the Install Microsoft App-V Client option and browse to the location of the Microsoft App-V 4.x Client installation file. Make sure that it is in a location that is accessible to the virtual machine.

6. Click OK. The following will occur:
   - The Automated Application Converter will connect to the selected virtual machine.
• The virtual machine will reboot to the snapshot listed on the **Machines** tab in the **Snapshot Name** property of the selected virtual machine.

• The Guest Agent will launch, and progress messages will be displayed.

• The App-V 4.x package and launcher will be copied to the virtual machine.

• If the **Install Microsoft App-V Client** option was selected on the **Select Virtual Machine** dialog box, the App-V client will be installed.

• The App-V package will launch, and the following message will be displayed:

```
7. Test the application to determine whether it is operating properly.
8. When you have completed testing, click the OK button on the Automated Application Converter message dialog box to shut down the virtual machine. After you click OK, the following message will be displayed in the Automated Application Converter **Output** window:

```
```

**Performing Automated Testing of an App-V 5.x Package**

You can choose to launch an App-V 5.x package for testing on a virtual machine directly from Automated Application Converter.

---

**Task:** To launch an App-V 5.x package for testing on a virtual machine:

1. Perform package conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard. Converted packages are listed under their source package.

2. Launch the virtual machine that you want to use for testing.

3. On the **Packages** tab, select an App-V package and select **Launch Package for Testing** from the context menu. The **Select Virtual Machine** dialog box opens, prompting you to select the virtual machine that you want to use to test the selected package.
4. Select a virtual machine from the list.

**Important** • If you are testing an App-V 5.x package, the Microsoft App-V 5.x client must already be installed on the virtual machine.

5. Click OK. The following will occur:

- The Automated Application Converter will connect to the selected virtual machine.
- The virtual machine will reboot to the snapshot listed on the Machines tab in the App-V 5.x Client Snapshot property of the selected virtual machine.
- The Guest Agent will launch, and progress messages will be displayed.
- The App-V package and launcher will be copied to the virtual machine.
- The following message will be displayed:

> The App-V 5.x Application Launcher will open, and will list the App-V packages located in the folder that was copied to the virtual machine:
6. In the App-V package list, select the App-V packages that you want to test.

7. Click the **Add and Publish** button to publish this package to the App-V client so that it can be tested. All of the entry points into the package will be published, including shortcuts and file type extensions, among others.

8. On the **Start** menu, click the shortcut for this application to launch it.

9. Test the application to determine whether it is operating properly.

10. When you are finished testing the application, click the **Remove** button to un-publish the application.

   In some instances, you may receive an error message stating that a process is still running. If you get an error, click the **Stop All Processes** button to kill all processes.

11. When you have completed testing, click the **OK** button on the Automated Application Converter message dialog box to shut down the virtual machine. After you click **OK**, the following message will be displayed in the Automated Application Converter **Output** window:


### Performing Manual Testing of App-V Packages

You can manually test an App-V package by copying the package and launcher to a machine where the appropriate App-V client is installed and then opening the App-V Application Launcher.

- **Performing Manual Testing of an App-V 4.x Package**
Performing Manual Testing of an App-V 4.x Package

You can manually test an App-V 4.x package by copying the package and launcher to a machine where the appropriate App-V 4.x client is installed and then opening the App-V 4.x Application Launcher.

Task: To manually test an App-V 4.x package:

1. Perform package conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard. Converted packages are listed under their source package.

2. Locate the folder containing the App-V 4.x package and copy the entire folder to a virtual machine where the appropriate App-V 4.x client is installed.

   Tip • A quick way to jump to the folder containing an App-V package is to select the package on the Automated Application Converter Packages tab and then select Explore from the context menu.


   • If an App-V 4.x package has only one target defined (that is, if the App-V 4.x package has only one .osd file), the App-V Application Launcher starts the App-V package.

   • If the App-V 4.x package has more than one target defined (that is, if the App-V 4.x package has two or more .osd files), the App-V Application Launcher displays a dialog box that lists each target, and it lets you select the one that you want to launch.

   Select the application you want to test and click Launch.

4. If App-V file streaming in the App-V Client is not enabled, you will be prompted to enable it:

5. Click Yes. The App-V package will open
Note • The first time that you use the App-V Application Launcher to run an application in an App-V package, the entire package is published to that machine; this includes all of the package’s shortcuts and file extension associations in the package. If you then use the App-V Application Launcher to run any application in the App-V package again, the App-V Application Launcher unpublishes the package (and its shortcuts and file extension associations) before republishing the package.

Note • Also note that the AppVLauncher.exe file requires elevation. If you want to be able to test your App-V package in a locked-down environment where end users will not have elevated privileges, you may want to use the App-V Application Launcher once to launch and publish your App-V package with elevated privileges. Once you have done that, you can use the published shortcuts and file extension associations to start your application.

Performing Manual Testing of an App-V 5.x Package

You can manually test an App-V 5.x package by copying the package and launcher to a machine where the App-V 5.x Client is installed and then opening the App-V Application Launcher.

Task: To manually test an App-V 5.x package:

1. Perform package conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard. Converted packages are listed under their source package.

2. Locate the folder containing the App-V 5.x package and copy the entire folder to a virtual machine where the App-V 5.x Client is installed.

Tip • A quick way to jump to the folder containing an App-V package is to select the package on the Automated Application Converter Packages tab and then select Explore from the context menu.

3. Double-click on the App-V Application Launcher utility (AppVLauncher.exe). The App-V 5.x Launcher dialog box opens and lists the available packages in the same folder or subfolders.
4. Select the package that you want to launch and then click **Add and Publish**. All of the integration points with the system such as shortcuts and file type associations will be created. After the package is published to the App-V 5.x Client, it is ready to launch.

5. Optionally, click **Fully Load** to locally cache all of the App-V package's files (which is similar to setting a package's **Package Optimization** setting to **Offline**).

6. Click the shortcut to open the package.

7. When you are finished testing, either exit the application or click **Stop All Processes**.

8. To remove or “uninstall” the package, click **Remove**.

9. If you want to run a command line within the virtual environment, click **Run Virtual Cmd.exe**.

**Testing VMware ThinApp Packages**

You can choose to launch a VMware ThinApp package for testing on a virtual machine directly from Automated Application Converter.
**Task: To launch a VMware ThinApp package for testing:**

1. Perform package conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard. Converted packages are listed under their source package.

2. Launch the virtual machine that you want to use for testing.

3. On the Packages tab, select a VMware ThinApp package and select Launch Package for Testing from the context menu. The Select Virtual Machine dialog box opens, prompting you to select the virtual machine that you want to use to test the selected package.

4. Select a virtual machine from the list that has VMware ThinApp installed on it.

5. Click OK. The following will occur:
   - The Automated Application Converter will connect to the selected virtual machine.
   - The virtual machine will reboot to the snapshot listed on the Machines tab in the Snapshot Name property of the selected virtual machine.
   - The Guest Agent will launch, and progress messages will be displayed.
   - The VMware ThinApp package will be copied to the virtual machine.
   - The VMware ThinApp package will launch, and the following message will be displayed:

6. Test the application to determine whether it is operating properly.

7. When you have completed testing, click the OK button on the Automated Application Converter message dialog box to shut down the virtual machine. After you click OK, the following message will be displayed in the Automated Application Converter Output window:
Testing Citrix XenApp Packages

Before you deploy a Citrix XenApp package on a XenApp server, you can test it using the Citrix Application Streaming Launch Utility. To test Citrix XenApp packages prior to deployment, perform the following steps:

**Task:** To test Citrix XenApp packages:

1. Perform package conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard. Converted packages are listed under their source package.

2. Copy the entire folder containing the Citrix package to a virtual machine where the Citrix Offline Plugin and the Citrix Application Streaming Launch Utility have been installed.

   **Tip** • For installation instructions for these two utilities, see Application Streaming Launch Tool in the Citrix Knowledge Center.

3. Launch the Citrix Application Streaming Launch Utility.

4. Click Browse and select the .profile file that you want to test. The application is listed in the box.

5. Select the application in the list and click Run. The application launches.

6. Perform testing.
Testing Symantec Workspace Packages

Before you deploy a Symantec Workspace package, you can test it using the Symantec Workspace Virtualization Admin client. To manually test a Symantec Workspace package, perform the following steps:

**Task:** To test a Symantec Workspace package:

1. Perform package conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard. Converted packages are listed under their source package.

2. Copy the Symantec Workspace .xpf file to a clean virtual machine where the Symantec Workspace Virtualization Admin client is installed.

3. Open the Symantec Workspace Virtualization Admin client. The application opens.

4. Select Import Layer on the File menu. A dialog box opens and prompts you to select a Symantec Workspace package.

5. Select the Symantec Workspace .xpf file that you want to test. The Symantec Workspace package is imported and is now listed in the Symantec Workspace Virtualization Client list.
6. On the Symantec Workspace Virtualization Admin client, select the application name in the list and select **Activate** from the context menu. A product shortcut is added to your Start menu/screen, and the name of the package is now listed in bold.

7. Launch the package by selecting its shortcut on the Start menu/screen.

8. Perform testing.

### Testing Repackaged and Source Windows Installer Packages

**Edition**

You can choose to launch a Windows Installer package for testing on a virtual machine directly from Automated Application Converter. You can test both of the following types of Windows Installer packages:

- **Repackaged MSI package**—A repackaged Windows Installer package that was converted from a source Windows Installer package using the Automated Application Converter.

- **Source package**—A source Windows Installer package that you have added to the **Packages** tab.

To test a Windows Installer package, perform the following steps:

**Task: To launch a Windows Installer package for testing:**

1. Do one of the following:

   - Perform package conversion as described in Using the Application Conversion Project Wizard to Perform an End-to-End Conversion or Performing a Conversion Using the Application Conversion Wizard. Converted packages are listed under their source package.

   - Add a Windows Installer package to the Packages tab, as described in Adding Packages from an AdminStudio Application Catalog or Adding Packages from a Local Machine or Network.

2. Launch the virtual machine that you want to use for testing.

3. On the **Packages** tab, select a Windows Installer package and select **Launch Package for Testing** from the context menu. The **Select Virtual Machine** dialog box opens, prompting you to select the virtual machine that you want to use to test the selected package.
4. Select a virtual machine from the list and click **OK**. The following will occur:
   - The Automated Application Converter will connect to the selected virtual machine.
   - The virtual machine will reboot to the snapshot listed on the **Machines** tab in the **Snapshot Name** property of the selected virtual machine.
   - The Guest Agent will launch, and progress messages will be displayed.
   - The Windows Installer package will be copied to the virtual machine.
   - The Windows Installer package will launch, and the following message will be displayed:

5. Test the application to determine whether it is operating properly.

6. When you have completed testing, click the **OK** button on the Automated Application Converter message dialog box to shut down the virtual machine. After you click OK, the following message will be displayed in the Automated Application Converter Output window:


---

**Importing Converted Packages into the Application Catalog**

After you convert packages to virtual packages or repackaged Windows Installer packages, your next step is to import those packages into the Application Catalog so that you can perform testing and then distribute them to your desired distribution system.
You can import these packages one at a time or you can import all of the packages in a specified directory. For detailed instructions, see the following help topics:

- Importing a Single Package File
- Importing a Folder of Multiple Applications

## Publishing Converted Packages to a Distribution System

You can use the Distribution Wizard to publish an application or group of applications from the Application Catalog to a distribution system. The following distribution systems and package types are supported:

**Table 9-14 • Supported Package Types Per Distribution System**

<table>
<thead>
<tr>
<th>Distribution System</th>
<th>Supported Package Types</th>
</tr>
</thead>
</table>
| System Center 2012 Configuration Manager | • Windows Installer packages  
                                           | • App-V (4.x and 5.0) packages               |
| Citrix XenApp Server                  | • Citrix XenApp profiles                     |
|                                      | • App-V 4.x packages                         |
| Symantec Altiris Management Server    | • Windows Installer packages                 |
|                                      | • Symantec Workspace virtual packages        |
|                                      | • VMware ThinApp packages                  |

**Important** • When publishing applications to one of these distribution systems, the selected applications’ supported packages will be published. However, if an application contains packages of other deployment types, those packages will be ignored.

For more information, see Distributing Applications Using the Distribution Wizard.

**Note** • You can also distribute an individual Windows Installer or App-V 4.x package to System Center 2007 Configuration Manager using the Legacy Distribution Wizard, as described in Publishing Packages to Microsoft System Center Configuration Manager.
Setting Default Project Properties

You can specify project-wide default values for individual package properties on the **Project Options** dialog box, which is opened by selecting **Options** on the **Tools** menu.

![Figure 9-18: Project Options Dialog Box](image)

When packages are added to the **Packages** tab, they will inherit the property values defined on the **Project Options** dialog box. However, properties for individual packages can be overridden in the package's **Properties** window on the **Packages** tab, as described in **Editing Package Properties on the Packages Tab**.

The default properties that are set on the **Project Options** dialog box include:

- **Output path**—You can specify the default output location for converted packages.
- **Default output formats**—You can specify the default package conversion types (App-V, Citrix XenApp, VMware ThinApp, Symantec Workspace, Windows Installer) for the conversion wizards:
  - **Application Conversion Project Wizard**—Packages will be converted to each of the specified formats.
  - **Application Conversion Wizard**—The specified formats will be selected, by default, on the **Select Output Formats** panel.
- **App-V version and method**—You can specify the default App-V conversion method: App-V 4.6 with AdminStudio, App-V 5.x with AdminStudio, or App-V 5.x with Sequencer.
To specify project-wide default values for individual package properties, perform the following steps:

**Task:** To set default project properties:

1. On the **Tools** menu, select **Options**. The **Project Options** dialog box opens.

   The **Project Options** dialog box includes properties that are grouped into the following sections:
   - Conversion Options
   - Microsoft App-V Options (All Versions)
   - Microsoft App-V Options (Version 4.x)

2. Set project options as described in **Project Options Dialog Box**.

3. Click **OK** to save your selections.

**Tip** • You can also specify global default settings for any App-V virtual setting in the **ISVirtualPackage** table by editing the **settings.xml** file. For more information, see **Specifying Global Default Virtual Conversion Settings**.
Capturing Virtualization Context

Sometimes it is necessary to repackage a Windows Installer package before you can successfully virtualize it (as described in Virtualization Conversion Error Messages).

When some Windows Installer packages are repackaged, some of their data (such as files or registry entries) are excluded according to the normal Repackager exclusion settings. For example, files destined for the \windows\Installer folder are typically excluded. However, this type of information is occasionally necessary for a small set of applications which use Windows Installer APIs to determine whether they have been successfully or completely installed.

In order to get these settings into the generated virtual packages, when Repackager builds a Windows Installer package, it produces two .msi files: packagename.msi and packagename.context.msi, with packagename.context.msi containing the additional settings.

Figure 9-19: Repackaged Output: application.msi and application.context.msi

Repackager then converts the combined content of the main .msi and the context.msi into the desired virtual package.

Important • If you are not converting a package to a virtual package, you can ignore its .context.msi file.

Note • Context data is not displayed in the Repackager interface when viewing captured Files/Registry details.

How is the Context Data Configured

Context data is configured in a settings file in the AdminStudio Shared folder called isrepackager.context.ini. It is identical in syntax to the familiar isrepackager.ini file which is used for exclusion settings. Data that matches the settings in the context.ini file is captured—not into the main application .msi file, but rather into a separate context.msi file. When creating a virtual package, Repackager combines the data in both the main .msi file and the .context.msi file to produce the final virtual package.
Reference

This section describes each of the user interface elements and Wizard panels that you might encounter when using the Automated Application Converter. The help topics in this Reference section are the same detailed documentation that is displayed when you press the F1 key or click the Help button while working in a dialog box.

Reference information is organized into the following sections:

Table 9-15 • Organization of Automated Application Converter Reference Section

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automated Application Converter User Interface</td>
<td>Contains information about the main Automated Application Converter interface, including tabs, menus, and the toolbar.</td>
</tr>
<tr>
<td>Wizards</td>
<td>Contains a panel-by-panel reference for each Wizard in the Automated Application Converter.</td>
</tr>
<tr>
<td>Dialog Boxes</td>
<td>Provides specific help for each dialog box in the Automated Application Converter.</td>
</tr>
<tr>
<td>Command Line Support</td>
<td>Explains how to run the Automated Application Converter project file via command line.</td>
</tr>
<tr>
<td>Specifying Global Default Virtual Conversion Settings</td>
<td>Explains how to set global default settings for any App-V virtual setting in the ISVirtualPackage table by editing the settings.xml file.</td>
</tr>
</tbody>
</table>

Automated Application Converter User Interface

Information on the Automated Application Converter user interface is presented in the following sections:

- Packages Tab
- Machines Tab
- Results Tab
- Menus & Toolbar Buttons
- Output Window
- Column Selector and Properties Windows
- AdminStudio Automated Application Converter Log Report
- Using List Features
Packages Tab

On the Packages tab, you select the packages that you want to virtualize/repackage. On this tab, you can also set package properties and view package status.

![Image of Packages Tab](image)

**Figure 9-20: Packages Tab**

This section includes the following information about the Packages tab:

- Adding Packages to the List
- Viewing Package Information on the Packages Tab
- Packages Tab Properties
- Icons Used on the Packages Tab
- Context Menu Commands on Packages Tab

Adding Packages to the List

You add packages to this list using the Package Import Wizard or the Application Conversion Project Wizard. For instructions, see the following topics:

- Adding Packages from an AdminStudio Application Catalog
• Adding Packages from a Local Machine or Network

Viewing Package Information on the Packages Tab

By default, the Packages tab lists the Status, Virtualization Readiness, Path, and Command Line columns for each selected package. Additional columns of information can be viewed by selecting one of the fields in the Column Selector area and dragging it onto the list. Also, the values for these fields for the selected package can be viewed in the Properties window.

Figure 9-21: Column Selector Area on the Packages Tab

Note • You can sort these lists, change the columns that are displayed, change the column order, resize the columns, and group these lists by a specific column. See Using List Features for more information.
Packages Tab Properties

The Packages tab includes the following categories of properties, most of which can be edited in the package list or in the Properties Window:

- General
- Package Information
- Installation
- Microsoft App-V Options (All Versions)
- Microsoft App-V Options (Version 5.x)
- Microsoft App-V Options (Version 4.x)
- Packages Tab Buttons

### General

The General category includes the following properties:

**Table 9-16 • Packages Tab / General Category of Properties Window**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enabled</td>
<td>To select a package for conversion, click the check box in this column of the list.</td>
</tr>
<tr>
<td>![Enabled Icon]</td>
<td>Note • This column corresponds with the Enabled field under General in the Properties window, which can be set to either True or False.</td>
</tr>
<tr>
<td>Status</td>
<td>Displays an icon to indicate the status of the package when it is being repackaged or virtualized, that the process has completed, or that the Automated Application Converter encountered an error during the process. See Icons Used on the Packages Tab.</td>
</tr>
<tr>
<td>Transform Status</td>
<td>Indicates whether any transforms are associated with the listed Windows Installer package. Automated Application Converter automatically adds all of the .mst files located in the same directory as the selected .msi file.</td>
</tr>
</tbody>
</table>

If a transform is associated with the selected package, one of the following two icons are displayed in this column:

- ![Transform Icon] One transform is being added with this package.
- ![Transform Icon] Multiple transforms are being added with this package.

If multiple transforms are associated with this package, you should click the browse button in the Transform column (or the browse button in the Transform field in the Properties window) to open the MST dialog box and specify which transform files you want to add and the order that you want the transforms applied. For more information, see MST Dialog Box.
Virtualization Readiness

When you add a package to the Packages tab, the Automated Application Converter does a quick check to identify that package’s virtualization readiness status and assigns it one of the following icons:

- **Ready** —Package is ready to virtualize; no repackaging is required.
  
  If a Windows Installer package does not contain any custom actions, conditional components, or unsupported tables, repackaging prior to virtualization is not required. An example of an unsupported table is the IniFile table, which changes files on the target machine in ways that cannot be statically determined.

- **Requires repackaging** —Package must be repackaged before it can be successfully virtualized.

- **Virtualization not supported** —Automated Application Converter has determined that virtualization is not supported.

- **Virtualization not recommended** —Automated Application Converter has determined that this package is not recommended for virtualization.

- **Unknown** —The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.

**Note** • You can click on the icon in this column to override the Virtualization Readiness status that was automatically assigned to this package by the Automated Application Converter.

Packages with a status of **Virtualization not supported** will not be virtualized. In order to virtualize that package, you must first override the status and change it to **Ready** or **Requires repackaging**.

### Table 9-16 • Packages Tab / General Category of Properties Window

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virtualization Readiness</td>
<td>When you add a package to the Packages tab, the Automated Application Converter does a quick check to identify that package’s virtualization readiness status and assigns it one of the following icons:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Ready</strong> —Package is ready to virtualize; no repackaging is required.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Requires repackaging</strong> —Package must be repackaged before it can be successfully virtualized.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Virtualization not supported</strong> —Automated Application Converter has determined that virtualization is not supported.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Virtualization not recommended</strong> —Automated Application Converter has determined that this package is not recommended for virtualization.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Unknown</strong> —The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.</td>
</tr>
<tr>
<td>Virtualization Readiness Issues</td>
<td>This read-only setting lists the issues that were found for this package. This is used to make the virtualization readiness recommendation.</td>
</tr>
<tr>
<td>Package</td>
<td>Lists the name of the package, as determined by the value in the Product property under Package Information. This is used as part of the output path for repackaged or virtualized results. It is also used in reports to refer to this package.</td>
</tr>
<tr>
<td></td>
<td>If the package has been repackaged or converted to a virtual package, those output files are also listed below the source file in a tree structure, with an icon identifying the file type. See Icons Used on the Packages Tab.</td>
</tr>
<tr>
<td>Snapshot Name</td>
<td>Specify an override snapshot name to use instead of the snapshot that the machine is configured to use.</td>
</tr>
</tbody>
</table>
Package Information

The Package Information category includes the following properties:

Table 9-17 • Packages Tab / Package Information Category of Properties Window

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product</td>
<td>Name of the package as provided by the company who manufactured it.</td>
</tr>
<tr>
<td>Company</td>
<td>Name of the company who manufactured this package.</td>
</tr>
<tr>
<td>Version</td>
<td>Version of the package.</td>
</tr>
<tr>
<td>Virtualization Technology</td>
<td>Indicates the virtualization format of the virtual package. Options are:</td>
</tr>
<tr>
<td></td>
<td>• Microsoft App-V</td>
</tr>
<tr>
<td></td>
<td>• Citrix XenApp</td>
</tr>
<tr>
<td></td>
<td>• VMware ThinApp</td>
</tr>
<tr>
<td></td>
<td>• Symantec Workspace</td>
</tr>
<tr>
<td></td>
<td>• Windows Installer Package</td>
</tr>
</tbody>
</table>

Note • This property is only displayed when a virtual package or repackaged Windows Installer package is selected under its original package.

Installation

The Installation category includes the following properties:

Table 9-18 • Packages Tab / Installation Category of Properties Window

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Path</td>
<td>When a parent package is selected, this property lists the location from where the package was</td>
</tr>
<tr>
<td></td>
<td>selected locally or from where it was originally imported into the AdminStudio Application</td>
</tr>
<tr>
<td></td>
<td>Catalog. If a child virtual package is selected, this property lists the location of the virtual</td>
</tr>
<tr>
<td></td>
<td>package.</td>
</tr>
</tbody>
</table>

Note • It is recommended that you use a UNC path when importing packages into the Application Catalog.

If you are adding packages from an AdminStudio Application Catalog installed on a machine other than the machine where the Automated Application Converter is installed, make sure that the package source path listed here is accessible to the Automated Application Converter machine. If it is also accessible to the virtual machines, repackaging can be performed more quickly.
### Table 9-18 • Packages Tab / Installation Category of Properties Window

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Command Line</td>
<td>Editable field that lists the command line parameters that will be used to run this installation silently during repackaging.</td>
</tr>
<tr>
<td>Transform</td>
<td>This field can contain a semicolon-delimited list of transforms used to modify or install a Windows Installer package silently.</td>
</tr>
<tr>
<td></td>
<td>To add a transform to this list, click the Browse button to open the MST dialog box. For more information, see MST Dialog Box.</td>
</tr>
<tr>
<td></td>
<td><em>Note</em> • If the transform file is located in the same directory as the .msi file, only the .mst file name is listed in the Transform field.</td>
</tr>
<tr>
<td></td>
<td>If you have added a transform file from another directory, the full path is listed in this field.</td>
</tr>
<tr>
<td>Compressed</td>
<td>Indicates the compressed status of the package:</td>
</tr>
<tr>
<td></td>
<td>• False—Indicates that the source .msi or .exe file is uncompressed. If this package is repackaged, the Automated Application Converter will</td>
</tr>
<tr>
<td></td>
<td>copy all of the files in the same folder as the installation file to the virtual machine.</td>
</tr>
<tr>
<td></td>
<td>• True—Indicates that the source .msi or .exe file is compressed. If this package is repackaged, the Automated Application Converter will</td>
</tr>
<tr>
<td></td>
<td>copy only this single installation file to the virtual machine.</td>
</tr>
<tr>
<td>Repackaging Method</td>
<td>Indicates the repackaging method that will be used to repack this package:</td>
</tr>
<tr>
<td></td>
<td>• Installation monitoring—Repackager monitors system changes as a package is installed, and that data is converted into a Windows Installer</td>
</tr>
<tr>
<td></td>
<td>package.</td>
</tr>
<tr>
<td></td>
<td>• Single-step snapshot—Repackager first takes an initial system snapshot, then runs the installation, and then takes a second snapshot to</td>
</tr>
<tr>
<td></td>
<td>create the script file that can be converted into a Windows Installer package.</td>
</tr>
<tr>
<td>Soft Time-Out</td>
<td>Number of minutes allotted for the package to install before the user would be notified. After this time period elapses, the user will be</td>
</tr>
<tr>
<td></td>
<td>notified, just in case there are pending dialogs for the user to dismiss or if some other user interaction is required. The default</td>
</tr>
<tr>
<td></td>
<td>value is 20.</td>
</tr>
<tr>
<td>Hard Time-Out</td>
<td>Number of minutes allotted for the package to install before it is considered a failure. If this time period elapses, the Automated</td>
</tr>
<tr>
<td></td>
<td>Application Converter would consider the installation a failure and would move to the next package. The default value is 40.</td>
</tr>
</tbody>
</table>
Pre-Installation Configuration

Indicate whether to allow manual configuration of the machine before beginning the capture process. This can be useful when a particular dependency, such as Java runtime, needs to be installed and should not be captured as part of the application capture process.

Available options are:

- **Disabled**—Disable pre-installation configuration.
- **Enabled**—Enable pre-installation configuration.

Post-Installation Configuration

Indicate whether you want to enable configuration of the application after it is installed on the virtual machine but before it is converted into the target formats. Available options are:

- **Default**—Use the project-level behavior that is specified through the **Post-Installation Configuration** field on the **Project Options** dialog box. This is the default value.
- **Disabled**—Disable post-installation configuration. The repackaging process does not pause after installing the product.
- **Enabled**—Enable post-installation configuration. The repackaging process pauses after the installation of the product to allow you to launch the product and set up various application settings such as update settings and file associations. You can also perform other system configuration tasks. Once you are done with configuration, you can click a button to have the repackaging proceed with the capture and convert process.

**Important** • If you select the **Enabled** option, ensure that the value that you enter for the **Hard Time-Out** setting allows enough time to configure the application.

**Note** • This option is ignored when performing conversion to App-V 5.0 using the Microsoft App-V 5.0 Sequencer.

Manual Install

Indicate whether you want to manually perform the application installation tasks. Manual installation can be used for more complex installations. Available options are:

- **Disabled**—Disable manual installation.
- **Enabled**—Enable manual installation.

**Important** • This option is ignored during App-V 5.0 conversion using the Microsoft Sequencer.
Microsoft App-V Options (All Versions)

The Microsoft App-V Options (All Versions) category includes the following properties:

Table 9-19 • Packages Tab / Microsoft App-V Options (All Versions) Category of Properties Window

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter a name (a maximum of 64 characters) to override the name of the App-V package. By default, this matches the value of the Product property under Package Information.</td>
</tr>
</tbody>
</table>

**Tip** • If your virtual package contains multiple applications, you can specify the name that identifies the entire package. For example, **Microsoft Office** could be used to identify a package that contains Microsoft Word and Microsoft Excel applications that run in the same virtual environment.

<table>
<thead>
<tr>
<th>Comments</th>
<th>Enter a short description of the App-V package.</th>
</tr>
</thead>
</table>

**Note** • This setting is optional.

<table>
<thead>
<tr>
<th>Package Creation</th>
<th>Select one of the following options to identify an App-V conversion method:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Default</strong></td>
<td>Use the method that is selected in the Package Creation field on the Project Options dialog box. This is the default value.</td>
</tr>
<tr>
<td><strong>App-V 4.6 with AdminStudio</strong></td>
<td>When converting this package to App-V format, use AdminStudio to convert it to an App-V 4.6 package.</td>
</tr>
<tr>
<td><strong>App-V 5.x with AdminStudio</strong></td>
<td>When converting this package to App-V format, use AdminStudio to convert it to an App-V 5.x package.</td>
</tr>
<tr>
<td><strong>App-V 5.x with Sequencer</strong></td>
<td>When converting this package to App-V format, use Microsoft Sequencer to convert it to an App-V 5.x package.</td>
</tr>
</tbody>
</table>
Primary Application Directory

Enter one of the following:

- **App-V 5.x conversions using the Sequencer**—Specify the absolute folder path to the expected main installation location of the package to be converted. If no value is specified, then the App-V 5.0 package will be created with all files in the virtual file system (VFS) folder.

- **App-V 4.x or 5.x conversions using AdminStudio**—Specify the main installation directory which will be used to set up the root/mount folder mapping.

  For example, for Yahoo Messenger, AdminStudio automatically detects C:\Program Files\Yahoo! as the primary installation directory. However, you may prefer that the primary installation directory be C:\Program Files\Yahoo!\Messenger, because this directory is more correct for Messenger.

  In this case, you can enter this new path in the **Primary Application Directory** property field, and it will be honored by the AdminStudio converter as long as this path exists in the Windows Installer Package. If it does not exist, then AdminStudio will fall back to use the directory it found during automatic detection.

**Important** • When you use the **App-V 5.x with Sequencer** option, it is highly recommended that you enter a value for the **Primary Application Directory** property. If you do not, then all of the converted files will end up in the virtual file system (VFS) folder.

**Note** • When using the **App-V 4.x/5.x with AdminStudio** package creation options, this field is optional.
### Supported OS

Use to specify the operating systems that the App-V package will support:

- **To accept default values**—To accept the default values for Supported OS that are set on the Project Options dialog box, set Default to True. When you make this selection, all operating systems and OS Independent will automatically switch to False, and the word [Default] will be listed next to Supported OS.

- **If the App-V package is operating-system-dependent** (meaning that it only supports some of the listed operating systems), select True next to the supported operating systems. If any of the listed operating systems are set to True, the value for Default and for Supported OS will automatically switch to False, and the selected operating systems will be listed in brackets next to Supported OS.

- **If the App-V package is operating-system-independent** (meaning that it supports all listed operating systems), set OS Independent to True. When you make this selection, all operating systems and Default will automatically switch to False, and [OS Independent] will be listed next to Supported OS.

---

**Important** - When setting the Supported OS property for App-V 5.0 packages, keep in mind that the packages are limited to the supported operating systems of the App-V 5.0 client:

- Windows 7 and later
- Windows Server 2008 R2 and later
Package Optimization

Specify how to optimize the package:

- **Default**—Use the method that is selected in the Package Optimization field on the Project Options dialog box. This is the default value.
- **Offline**—When the package is optimized for offline use, the entire package is included in feature block 1 and will be streamed to the client at start up in one file before the application launches. After that, no more streaming is done. All files are stored in the App-V cache, which means that the application is available for use even when the machine is not connected to the App-V server. Select this option if you want to enable users to use the App-V package when not connected to the App-V server and if you want to eliminate network traffic when the App-V package is being used.
- **Stream**—When the package is optimized for streaming use, only the shortcut targets which are included in feature block 1 are streamed to the client at start up. Feature block 2 can contain additional functionality of the App-V package that is not necessary to launch the application. While the App-V package is being used, the files in feature block 2 are streamed in small packets on an as-needed basis. This option provides a relatively quick launch time while limiting network traffic during application use.

**Note** • When application files are streamed to a client either at launch or during application use, they are saved in the App-V cache and do not need to be streamed again during subsequent application use.

Append Version

Specify the default App-V versioning value. Available options are:

- **Enabled**—Append the package version to the SFT file name.
- **Disabled**—Leave the package version off of the SFT file name.
- **Default**—Use the setting that is defined on the Project Options dialog box.

Launcher Tool

Set this option to Enabled to include the App-V Application Launcher when you build an App-V package. You can use the App-V Application Launcher to test a newly built App-V package before moving it to a deployment server.

**Note** • The default for the Launcher Tool property is set on the Project Options dialog box.

Upgrade Package

If this package is an upgrade package that should update an earlier version of the application, click the ellipsis button (...) in this setting and browse to the earlier version.

---

**Table 9-19 • Packages Tab / Microsoft App-V Options (All Versions) Category of Properties Window**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package Optimization</td>
<td>Specify how to optimize the package:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Default</strong>—Use the method that is selected in the Package Optimization field on the Project Options dialog box. This is the default value.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Offline</strong>—When the package is optimized for offline use, the entire package is included in feature block 1 and will be streamed to the client at start up in one file before the application launches. After that, no more streaming is done. All files are stored in the App-V cache, which means that the application is available for use even when the machine is not connected to the App-V server. Select this option if you want to enable users to use the App-V package when not connected to the App-V server and if you want to eliminate network traffic when the App-V package is being used.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Stream</strong>—When the package is optimized for streaming use, only the shortcut targets which are included in feature block 1 are streamed to the client at start up. Feature block 2 can contain additional functionality of the App-V package that is not necessary to launch the application. While the App-V package is being used, the files in feature block 2 are streamed in small packets on an as-needed basis. This option provides a relatively quick launch time while limiting network traffic during application use.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • When application files are streamed to a client either at launch or during application use, they are saved in the App-V cache and do not need to be streamed again during subsequent application use.</td>
</tr>
<tr>
<td>Append Version</td>
<td>Specify the default App-V versioning value. Available options are:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Enabled</strong>—Append the package version to the SFT file name.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Disabled</strong>—Leave the package version off of the SFT file name.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Default</strong>—Use the setting that is defined on the Project Options dialog box.</td>
</tr>
<tr>
<td>Launcher Tool</td>
<td>Set this option to <strong>Enabled</strong> to include the App-V Application Launcher when you build an App-V package. You can use the App-V Application Launcher to test a newly built App-V package before moving it to a deployment server.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • The default for the Launcher Tool property is set on the Project Options dialog box.</td>
</tr>
<tr>
<td>Upgrade Package</td>
<td>If this package is an upgrade package that should update an earlier version of the application, click the ellipsis button (...) in this setting and browse to the earlier version.</td>
</tr>
</tbody>
</table>
Microsoft App-V Options (Version 5.x)

The Microsoft App-V Options (Version 5.x) category includes the following properties:

**Table 9-20 • Packages Tab / Microsoft App-V Options (Version 5.x) Category of Properties Window**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Files in VFS</td>
<td>Specify whether the files should exist in Windows retargetable folders within the virtual file system (VFS) folder of the App-V package. Available options are:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Disabled</strong>—All of the files that correspond with the main installation directory of the application will be put in the root folder of the App-V package's file system. This method adheres to Microsoft App-V best practices. This is the default setting.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Enabled</strong>—All of the files in the package will be put into Windows retargetable folders within the VFS (virtual file system) folder of the App-V package. This option overrides the effect of specifying a value for Primary Application Directory.</td>
</tr>
</tbody>
</table>

**Note** • The **Enabled** option is generally not recommended, but there may be applications for which it is necessary. For example, if a virtualized application does not work as expected, and if it is possible that the application cannot find one of its files because it is searching in a hard-coded path, you may want to select the **Enabled** option.

**Microsoft App-V Options (Version 5.x)**

The Microsoft App-V Options (Version 5.x) category includes the following properties:

**Table 9-20 • Packages Tab / Microsoft App-V Options (Version 5.x) Category of Properties Window**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expand App-V Package</td>
<td>Use this option to expand an existing App-V 5.x package on the system before performing the sequencing. This is useful for specifying middleware and dependency App-V packages such as Java runtime.</td>
</tr>
<tr>
<td></td>
<td>Click the browse button and select the App-V package to expand.</td>
</tr>
<tr>
<td>Full VFS Write Mode</td>
<td>Set this option to <strong>Enabled</strong> to give the virtual application full write permissions to its VFS (virtual file system) files and folders.</td>
</tr>
</tbody>
</table>

**Note** • The **Full VFS Write Mode** feature was introduced in App-V 5.0 SP2 HotFix 4.
## Microsoft App-V Options (Version 4.x)

The **Microsoft App-V Options (Version 4.x)** category includes the following properties:

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server Host</strong></td>
<td>Specify the host—the virtual application server or the load balancer in front of a group of virtual application servers that stream the App-V package to the Application Virtualization Client. You can either specify a static host name or IP address, or you can enter <code>XSFT_SOFTGRIDSERVER</code> to indicate an environment variable.</td>
</tr>
<tr>
<td><strong>Server Port</strong></td>
<td>Specify the port on which the virtual application server or the load balancer listens for Application Virtualization Client requests for the package. The default port is 554.</td>
</tr>
<tr>
<td><strong>Server Path</strong></td>
<td>Specify the relative path on the virtual application server where the software package is stored and from which it will be streamed.</td>
</tr>
<tr>
<td><strong>Server Protocol</strong></td>
<td>Select the protocol that you want to use to stream the sequenced application package from the virtual application server to an Application Virtualization Client. Available options are:</td>
</tr>
<tr>
<td></td>
<td>- RTSP—The real-time streaming protocol streams the App-V package. This is the default option.</td>
</tr>
<tr>
<td></td>
<td>- RTSPS—The real-time streaming protocol with transport layer security streams the App-V package.</td>
</tr>
<tr>
<td></td>
<td>- FILE—The App-V package are streamed from a file share.</td>
</tr>
<tr>
<td></td>
<td>- HTTP—The hypertext transport protocol streams the App-V package.</td>
</tr>
<tr>
<td></td>
<td>- HTTPS—The secure hypertext transport protocol streams the App-V package.</td>
</tr>
<tr>
<td><strong>Root Folder Name</strong></td>
<td>Specify the root folder of the App-V package’s file system. During run time, the Application Virtualization Client mounts the package’s file system to the App-V virtual drive; the Q drive is the default. The long and short names of the root folder must be unique because two packages with the same root folder name cannot be deployed simultaneously.</td>
</tr>
</tbody>
</table>
#### Table 9-21 • Packages Tab / Microsoft App-V Options (Version 4.x) Category of Properties Window

<table>
<thead>
<tr>
<th>Properties</th>
<th>Description</th>
</tr>
</thead>
</table>
| Dynamic Suites           | Enter a semicolon-delimited list of OSD or SFT files to be dynamically suited with this package, or click the ellipsis button (...) and select the OSD or SFT files to be suited. If a file must be present for this package to work properly, append the following to the file name: 
:MANDATORY

| Compression              | Specify whether to compress this App-V package by selecting one of the following options:  
- Compressed—Compress the App-V package.  
- Uncompressed—Do not compress the App-V package.  
- Default—Use the Compression property option that is selected on the Project Options dialog box.  |

| Runtime Drive            | Enter the App-V client runtime drive. If you do not enter a value, one of the following values will be used:  
- If a value is set on the Project Options dialog box, that value will be used.  
- If no value is set on the Project Options dialog box, the default value of Q:\ will be used.  |

| File System Diagnostic  | Set this property to Enabled if you want to include the Windows Command Prompt application when you build an App-V package so that you can browse the virtual file system at runtime from within the virtual environment.  

If this property is set to Enabled, a file named virtual File System.osd will be created in the App-V Package folder, which can be used to display the files and folders within the virtual environment. You can use virtual File System.osd to view the existing files and folders on the computer plus the files and folders for the virtual package.  

*Note* • The default value for the File System Diagnostic property is set on the Project Options dialog box.

| Registry System Diagnostic | Set this property to Enabled if you want to include the Registry Editor (regedit.exe) when you build an App-V package so that you can browse the registry at runtime from within the virtual environment.  

If this property is set to Enabled, a file named virtual Registry.osd will be created in the App-V Package folder, which can be used to display the registry within the virtual environment. You can use virtual Registry.osd to view the existing registry on the computer plus the registry for the virtual package.  

*Note* • The default value for the Registry System Diagnostic property is set on the Project Options dialog box.
Packages Tab Buttons

The Packages tab includes the following buttons:

Table 9-22  •  Packages Tab Buttons

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add Packages</td>
<td>Click this button to launch the Package Import Wizard, which you can use to add packages to the Packages tab.</td>
</tr>
<tr>
<td>Remove Selected</td>
<td>Click this button to remove the selected package from this list. You can also click the Delete key.</td>
</tr>
</tbody>
</table>

*Note* • *A package is selected for removal when you click on it and it becomes highlighted, not by selecting the package's check box. Use the Ctrl key to select multiple packages.*
Icons Used on the Packages Tab

The following icons are used to display package status on the **Packages** tab:

**Table 9-23 • Select Packages Panel**

<table>
<thead>
<tr>
<th>Column</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Status</strong></td>
<td><img src="image" alt="Progress" /></td>
<td>Package is in the process of being repackaged.</td>
</tr>
<tr>
<td></td>
<td><img src="image" alt="Success" /></td>
<td>Package has been successfully repackaged.</td>
</tr>
<tr>
<td></td>
<td><img src="image" alt="Warning" /></td>
<td>Repackaging has failed.</td>
</tr>
<tr>
<td></td>
<td><img src="image" alt="Information" /></td>
<td>Package is waiting in line to be repackaged or to be virtualized.</td>
</tr>
<tr>
<td></td>
<td><img src="image" alt="Soft Timeout" /></td>
<td>A soft timeout has occurred, meaning that the package's <strong>Soft Timeout</strong> time period has elapsed. This could occur because the package is very large and is taking an unusually long time to repackag, or because you have set the <strong>Soft Timeout</strong> value too low, or because the installer is waiting for some kind of user input (meaning that the installation was not silent).</td>
</tr>
<tr>
<td></td>
<td><img src="image" alt="Cancelled" /></td>
<td>The last conversion run of this package was cancelled.</td>
</tr>
</tbody>
</table>

**Package**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Source Package" /></td>
<td>Identifies the source package (<strong>.msi</strong> or <strong>.exe</strong> file).</td>
</tr>
<tr>
<td><img src="image" alt="Repackaged File" /></td>
<td>Identifies the repackaged <strong>.msi</strong> file.</td>
</tr>
<tr>
<td><img src="image" alt="Virtual Application" /></td>
<td>Identifies the virtual application that was successfully created.</td>
</tr>
</tbody>
</table>
Chapter 9  Performing Virtualization and Repackaging Using the Automated Application Converter

Reference

Virtualization Readiness

Ready
Package is ready to virtualize; no repackaging is required.

Note • If a Windows Installer package does not contain any custom actions, conditional components, or unsupported tables, repackaging prior to virtualization is not required. An example of an unsupported table is the IniFile table, which changes files on the target machine in ways that cannot be statically determined.

Requires repackaging
Package must be repackaged before it can be successfully virtualized.

Undetermined
The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.

Virtualization not supported
Automated Application Converter has determined that virtualization is not supported due to one of the following issues (described in Application Virtualization Compatibility Tests):

• Package contains DLL surrogates.
• Package installs boot services.
• Package contains OS integrated files.
• Package relies on a system-level driver.
• Package’s .sft file name is over 56 characters in length.

Important • Packages with a status of Virtualization not supported will not be virtualized. In order to virtualize the package, you must first override the status and change it to Ready or Requires repackaging.

Virtualization not recommended
Automated Application Converter has determined that this package is not recommended for virtualization due to one of the following issues (described in Application Virtualization Compatibility Tests):

• Package does not contain a shortcut.
• Package includes a custom shell extension.
• Package utilizes ClickOnce technology.

Table 9-23 • Select Packages Panel

<table>
<thead>
<tr>
<th>Column</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virtualization Readiness</td>
<td>![Green Checkmark]</td>
<td>Ready</td>
</tr>
<tr>
<td></td>
<td>![Blue Exclamation Mark]</td>
<td>Requires repackaging</td>
</tr>
<tr>
<td></td>
<td>![Blue Question Mark]</td>
<td>Undetermined</td>
</tr>
<tr>
<td></td>
<td>![Green Checkmark]</td>
<td>Virtualization not supported</td>
</tr>
<tr>
<td></td>
<td>![Blue Exclamation Mark]</td>
<td>Virtualization not recommended</td>
</tr>
</tbody>
</table>
Context Menu Commands on Packages Tab

When you make a selection in the Package list on the Packages tab, the following commands are available on the context menu:

Table 9-24 • Context Menu Commands on Packages Tab

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explore</td>
<td>Open the directory that contains the selected file.</td>
</tr>
<tr>
<td>Remove</td>
<td>Permanently removed the selected packages from the project.</td>
</tr>
<tr>
<td>Test Virtualization Readiness</td>
<td>Select to test the selected package for virtualization readiness. The possible results are:</td>
</tr>
<tr>
<td></td>
<td>• <img src="image" alt="Green Check" /> — Package is ready to virtualize; no repackaging is required.</td>
</tr>
<tr>
<td></td>
<td>• <img src="image" alt="Warning" /> — Package must be repackaged before it can be successfully virtualized.</td>
</tr>
<tr>
<td></td>
<td>• <img src="image" alt="Question" /> — The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.</td>
</tr>
<tr>
<td>Launch Package for Testing</td>
<td>Select to install and run the selected application on a virtual machine. See Testing Packages.</td>
</tr>
<tr>
<td>Connect to Machine</td>
<td>When the Running <img src="image" alt="Running" /> icon is displayed in the Status column, indicating that the package is in the process of being repackaged, you can select Connect to Machine from the context menu to connect to the virtual machine via Remote Desktop on which this package is being repackaged.</td>
</tr>
<tr>
<td>Package Import Wizard</td>
<td>Select this option to launch the Package Import Wizard to import packages to this project.</td>
</tr>
</tbody>
</table>

Machines Tab

On the Machines tab of the Automated Application Converter, you add a list of clean virtual machine images to use during automated repackaging.
Figure 9-22: Machines Tab

This section includes the following information about the Machines tab:

- Adding Virtual Machines to the List
- Viewing Virtual Machine Information on the Machines Tab
- Machines Tab Properties
- Context Menu Commands on Machines Tab

Adding Virtual Machines to the List

To add a virtual machine to the list, click Add Machine to open the Virtual Machine Import Wizard, as described in Adding Virtual Machines Using the Virtual Machine Import Wizard. You will then be prompted for login information and other relevant data required to prepare the machine.

Note • Before you add a machine to this list, you need to perform the steps listed in Preparing Your Virtual Machines for Use With the Automated Application Converter to enable automatic login and to create a clean snapshot.

To perform repackaging, you have the option of selecting one virtual machine or multiple virtual machines (that can be used simultaneously to speed up the repackaging of multiple setups). You can also specify that you want to use only virtual machines of a specific operating system platform.
When each virtual machine finishes repackaging a package, it is reverted to its clean snapshot image, and then starts repackaging the next package in the list.

Viewing Virtual Machine Information on the Machines Tab

By default, the Machines tab lists the Status, Machine, Platform, Purpose, and Path columns for each machine. Additional columns of information can be viewed by selecting one of the fields in the Column selector area and dragging it onto the list. Also, the properties for these Columns for the selected machine can be viewed in the Properties window when that column is selected in the Column selector area.

![Column Selector Area on the Machines Tab](image)

**Figure 9-23:** Column Selector Area on the Machines Tab

*Note:* You can sort this list, change the columns that are displayed, change the column order, resize the columns, and group the list by a specific column. See Using List Features for more information.
Machines Tab Properties

The Machines tab includes the following properties and information:

Table 9-25 • Machines Tab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔️</td>
<td>Selection column. To select a virtual machine to use for automated repackaging, click the check box in this column.</td>
</tr>
</tbody>
</table>

**Status**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔️ Virtual machine is in use.</td>
<td></td>
</tr>
<tr>
<td>! The Automated Application Converter encountered an error when attempting to connect to this virtual machine, or when rolling back to a snapshot on this virtual machine.</td>
<td></td>
</tr>
<tr>
<td>✖️ The Automated Application Converter is waiting for the virtual machine to boot up.</td>
<td></td>
</tr>
<tr>
<td>(No icon) Virtual machine is not currently in use.</td>
<td></td>
</tr>
<tr>
<td>✖️ The last conversion run on this virtual machine was cancelled.</td>
<td></td>
</tr>
</tbody>
</table>

**Machine**

Name of the virtual machine image.

**Platform**

Field that identifies the operating system platform of the virtual machine. When you select a virtual machine to add to the Automated Application Converter, you need to manually identify the operating system platform either on the Select Virtual Machines panel or by clicking in this field on the Machines tab and making a selection from the list.

When you perform a conversion run, you are given the opportunity (on the Automated Repackaging on Virtual Machines panel) to either select a specific platform to use for the repackaging of the selected packages, or to select Any Platform, meaning that all of the selected virtual machines will be used for repackaging.

**Path**

Path on the server or file system to the virtual machine image file.
### Purpose
By default, virtual machines that you add to the Packages tab will be available for use for both automated repackaging of packages and for testing packages. However, if you want to specify that a virtual machine should be used for only repackaging or for only testing, click in the Purpose column of that virtual machine and select one of the following options:

- **Repackaging**—Virtual machine will only be used to perform automated repackaging.
- **Testing**—Virtual machine will only be used to test packages. You test a package by selecting it on the Packages tab and selecting Launch Package for Testing from the context menu. You will then be prompted to install and run that package on a virtual machine.
- **Any**—Make this virtual machine available for use during both automated repackaging and package testing. This is the default value.

**Important** • If the Purpose column is not listed in the Machines list, you can select it in the Columns area and drag it to the list, or you can edit the Purpose value in the Properties window.

**Note** • The Launch Package for Testing functionality will primarily be useful to test converted packages. However, if a problem occurs during conversion, it is also possible to use this function to install and launch the source package for testing.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guest Username</td>
<td>The user name to use to login to this virtual machine.</td>
</tr>
<tr>
<td>Guest Password</td>
<td>The password to use to login to this virtual machine.</td>
</tr>
<tr>
<td>Output Cache Path</td>
<td>Specify the location for the repackaged output on the virtual machine. By default, this value is C:\AutoRepack.</td>
</tr>
<tr>
<td>Repackager Cache Path</td>
<td>Specify the location where Repackager will be installed on the virtual machine. By default, this value is C:\Repackager.</td>
</tr>
<tr>
<td>Setup Cache Path</td>
<td>Specify the location where the package will be copied to on the virtual machine. By default, this value is C:\AppSetup.</td>
</tr>
<tr>
<td>GuestAgent Path</td>
<td>Specify the location where the GuestAgent.exe file will be installed on the virtual machine. By default, this value is C:\GuestAgent.exe.</td>
</tr>
<tr>
<td>Server Address</td>
<td>The address of the virtual machine server on which this virtual machine is found. This may be a host name or a URL.</td>
</tr>
<tr>
<td>Server Username</td>
<td>The user name of the account used to access the virtual machine server.</td>
</tr>
</tbody>
</table>
### Table 9-25 • Machines Tab (cont.)

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server Password</strong></td>
<td>The password of the account used to access the virtual machine server.</td>
</tr>
<tr>
<td><strong>Snapshot Name</strong></td>
<td>Name of the snapshot to revert to before starting an automated repackaging session. If this value is not specified, but named snapshots are supported, the default name of AutoRepack_Base will be used.</td>
</tr>
<tr>
<td><strong>Virtualization Technology</strong></td>
<td>The virtualization technology powering this virtual machine.</td>
</tr>
<tr>
<td><strong>App-V 5.x Sequencer Snapshot</strong></td>
<td>Enter the name of the snapshot to revert to before starting conversion using the App-V 5.x Sequencer.</td>
</tr>
<tr>
<td><strong>Important</strong> • Both the Microsoft App-V 5.x Sequencer and the Virtual Machine Preparation client must be installed on this snapshot. For more information, see Preparing a Snapshot for App-V 5.0 Conversion Using the App-V 5.0 Sequencer.</td>
<td></td>
</tr>
<tr>
<td><strong>App-V 5.x Client Snapshot</strong></td>
<td>Enter the name of the snapshot to revert to before testing an App-V 5.x package. This snapshot will be used if the user selects this App-V 5.0 virtual package on the Packages tab of Automated Application Converter and selects Launch Package for Testing from the context menu.</td>
</tr>
<tr>
<td><strong>Important</strong> • Both the Microsoft App-V 5.x client and the Virtual Machine Preparation client must be installed on this snapshot. For more information, see Preparing a Snapshot for App-V 5.0 Testing Using the App-V 5.0 Client.</td>
<td></td>
</tr>
<tr>
<td><strong>Add Machine</strong></td>
<td>Click to launch the Virtual Machine Import Wizard, which you can use to add virtual machines to the Machines tab.</td>
</tr>
<tr>
<td><strong>Remove Selected</strong></td>
<td>Click to remove the selected virtual machine from this list.</td>
</tr>
<tr>
<td><strong>Note</strong> • A virtual machine is selected for removal when you click on it and it becomes highlighted, not by selecting the virtual machine’s check box. Use the Ctrl key to select multiple machines.</td>
<td></td>
</tr>
</tbody>
</table>
Context Menu Commands on Machines Tab

When you make a selection in the Machines list on the Machines tab, the following commands are available on the context menu:

**Table 9-26 • Context Menu Commands on Machines Tab**

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Connect to Machine</strong></td>
<td>When the Running  icon is displayed in the Status column, indicating that this virtual machine is currently being used to perform repackaging, you can select Connect to Machine from the context menu to connect to this virtual machine via Remote Desktop.</td>
</tr>
<tr>
<td><strong>Remove</strong></td>
<td>Select to remove the selected machine from this project.</td>
</tr>
<tr>
<td><strong>Machine Import Wizard</strong></td>
<td>Select to add virtual machines to this project using the Virtual Machine Import Wizard.</td>
</tr>
</tbody>
</table>

Results Tab

On the Results tab, the results of each virtualization conversion run for this project are listed.
Figure 9-24: Results Tab

This section includes the following information about the Results tab:

- Results Tab Properties
- Icons Used on the Results Tab
- Context Menu Commands on Results Tab

Results Tab Properties

The Results tab includes the following properties and information:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>List of logged results for each run of this project. The log is identified by the date and time it was started, and the packages that were part of this run are listed in a tree structure under the log title. Click the plus sign to expand the listing.</td>
</tr>
<tr>
<td>Generated</td>
<td>Date and time the conversion of each package began.</td>
</tr>
</tbody>
</table>
Table 9-27 • Results Tab

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Errors</td>
<td>The number of errors generated for each package in this run is listed in this column next to each package. The cumulative sum of all errors generated for all of the packages in the run is listed in this column next to the parent Log row.</td>
</tr>
<tr>
<td>Warnings</td>
<td>The number of warnings generated for each package in this run is listed in this column next to each package. The cumulative sum of all warnings generated for all of the packages in the run is listed in this column next to the parent Log row.</td>
</tr>
<tr>
<td>Results Icons</td>
<td>Icons in these columns indicate the status of each of the steps of the repackaging and conversion process. See Icons Used on the Results Tab for detailed information.</td>
</tr>
</tbody>
</table>
Icons Used on the Results Tab

The following icons are used on the Results tab:

Table 9-28 • Icons Used on Results Tab

<table>
<thead>
<tr>
<th>Column</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copy In</td>
<td>✅</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) was successfully performed.</td>
</tr>
<tr>
<td>Repackage</td>
<td>🔴</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) was successfully performed, but warnings were encountered. View the results AdminStudio Automated Application Converter Log Report for detailed information on these warnings.</td>
</tr>
<tr>
<td>Copy Out</td>
<td>🚨</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) failed.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Copy In—Error could have been caused by not being able to connect to the virtual machine.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Repackage—Error means that repackaging has failed.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Copy Out—Error could mean that you ran out of hard drive space at the package source location or that there is a permission problem preventing you from writing to the selected directory.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>View the results AdminStudio Automated Application Converter Log Report for detailed information on the errors encountered.</td>
</tr>
<tr>
<td></td>
<td>⚠️</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) was skipped. Possible reasons that the operation was skipped could be:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Repackaging not required—Because repackaging was not required, these three operations were not required.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Could not connect to virtual machine—The Automated Application Converter could not successfully connect to the virtual machine, so therefore the Repackage and Copy Out operations were skipped.</td>
</tr>
<tr>
<td></td>
<td>⏳</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) is currently being performed.</td>
</tr>
<tr>
<td></td>
<td>⏳</td>
<td>Operation (copying to virtual machine, repackaging, or copying from virtual machine back to source location) is still being performed even though a warning was generated. View the results AdminStudio Automated Application Converter Log Report for detailed information on the errors encountered.</td>
</tr>
<tr>
<td></td>
<td>🛑</td>
<td>Operation was cancelled.</td>
</tr>
</tbody>
</table>
Context Menu Commands on Results Tab

When you select a log node on the **Results** tab, the following commands are available on the context menu:

### Table 9-29 • Context Menu Commands on Results Tab

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>View Report</td>
<td>Select to view the AdminStudio Automated Application Converter Log Report for the selected run.</td>
</tr>
<tr>
<td>Explore</td>
<td>Select to open the directory where the selected log file is located.</td>
</tr>
<tr>
<td>Remove</td>
<td>Select to delete the selected log file.</td>
</tr>
</tbody>
</table>

**Note** • If you have selected a child node under the parent Log node, the context menu is disabled.
## Menus & Toolbar Buttons

The Automated Application Converter user interface includes the following menus, commands, and toolbar icons:

**Table 9-30 • Automated Application Converter Menus and Commands**

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>File</strong></td>
<td>New</td>
<td><img src="image" alt="icon" /></td>
<td>Click to open a new Automated Application Converter project file.</td>
</tr>
<tr>
<td></td>
<td>Open...</td>
<td><img src="image" alt="icon" /></td>
<td>Click to open an existing Automated Application Converter project file.</td>
</tr>
<tr>
<td></td>
<td>Save</td>
<td><img src="image" alt="icon" /></td>
<td>Click to save the open Automated Application Converter project file.</td>
</tr>
<tr>
<td></td>
<td>Save As...</td>
<td><img src="image" alt="icon" /></td>
<td>Click to save the open Automated Application Converter project file in a new location or using a different name.</td>
</tr>
<tr>
<td></td>
<td>Recently Opened Items</td>
<td></td>
<td>Lists the most recently used list of Automated Application Converter projects. Click to open.</td>
</tr>
<tr>
<td></td>
<td>Exit</td>
<td><img src="image" alt="icon" /></td>
<td>Click to exit the Automated Application Converter.</td>
</tr>
<tr>
<td><strong>Edit</strong></td>
<td>Copy</td>
<td><img src="image" alt="icon" /></td>
<td>Copy selected text. You can then paste it in an external program such as Notepad or Microsoft Word.</td>
</tr>
<tr>
<td></td>
<td>Select All</td>
<td></td>
<td>Select all of the Packages, Machines, or Results in the list.</td>
</tr>
<tr>
<td></td>
<td>Select None</td>
<td></td>
<td>Unselect all selected items.</td>
</tr>
<tr>
<td><strong>View</strong></td>
<td>Toolbars</td>
<td></td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• <strong>Standard</strong>—Toggles the display of the toolbar.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• <strong>Customize</strong>—Select to customize which menu commands are displayed on the toolbar.</td>
</tr>
<tr>
<td></td>
<td>Windows</td>
<td></td>
<td>Toggle the display of the <strong>Columns</strong> selector area, the <strong>Properties</strong> window and the <strong>Output</strong> window.</td>
</tr>
<tr>
<td></td>
<td>Status Bar</td>
<td></td>
<td>Toggles the display of the status bar at the bottom of the interface.</td>
</tr>
</tbody>
</table>
Table 9-30 • Automated Application Converter Menus and Commands (cont.)

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tools</td>
<td>Project Wizard....</td>
<td>🌲</td>
<td>Click to open the <strong>Application Conversion Project Wizard</strong>, which guides you step-by-step through the entire virtualization process: adding virtual machines, adding packages, and virtualizing applications.</td>
</tr>
<tr>
<td></td>
<td>Application Conversion Wizard...</td>
<td>🌲</td>
<td>Click to open the <strong>Application Conversion Wizard</strong>, which you can use to select the virtualization format you want to convert to and to perform conversion of the selected packages on the selected virtual machines.</td>
</tr>
<tr>
<td>Explore</td>
<td></td>
<td>🌳</td>
<td>Open the directory containing the selected package.</td>
</tr>
<tr>
<td>View Report</td>
<td></td>
<td>📝</td>
<td>After selecting the top level node of a conversion run log on the <strong>Results</strong> tab (<strong>Log started Monday, April 01, 2010...</strong>), click this to open the AdminStudio Automated Application Converter Log report. See <strong>AdminStudio Automated Application Converter Log Report</strong> for more information.</td>
</tr>
<tr>
<td>Test Virtualization Readiness</td>
<td></td>
<td>🌱</td>
<td>Click to test the selected package for virtualization readiness. The possible results are:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• ![✓]—Package is ready to virtualize; no repackaging is required.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>If a Windows Installer package does not contain any custom actions, conditional components, or unsupported tables, repackaging prior to virtualization is not required. An example of an unsupported table is the <strong>IniFile</strong> table, which changes files on the target machine in ways that cannot be statically determined.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• ![⚠️]—Package must be repackaged before it can be successfully virtualized.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• ![❓]—The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.</td>
</tr>
<tr>
<td>Cancel Virtualization</td>
<td></td>
<td>⚠️</td>
<td>Cancel current conversion run.</td>
</tr>
</tbody>
</table>
### Table 9-30 • Automated Application Converter Menus and Commands (cont.)

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help</td>
<td>Contents</td>
<td><img src="image" alt="Help Icon" /></td>
<td>Launches the Help Library, displaying the Contents tab.</td>
</tr>
<tr>
<td></td>
<td>Index</td>
<td></td>
<td>Launches the Help Library, displaying the Index tab.</td>
</tr>
<tr>
<td></td>
<td>Search</td>
<td></td>
<td>Launches the Help Library, displaying the Search tab.</td>
</tr>
<tr>
<td>About the Automated</td>
<td></td>
<td></td>
<td>Displays the About the Automated Application Converter dialog box.</td>
</tr>
<tr>
<td>Application Converter</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Output Window

When a virtualization run is performed, the output messages and results are displayed in the Output Window. There is also additional progress indicators displayed near the Output window:

![Output Window](image)

**Figure 9-25: Output Window**

The following information is listed:

- **Messages**—Messages are listed in the **Output** window
- **Current file**—The name of the current file being processed is listed in the lower left.
- **Progress bar**—A progress bar is displayed at the bottom of the screen.
- **Count**—The count of packages in each of the following categories is displayed at the lower right:
  - **W:5**—Number of packages that are **W**aiting to be processed.
  - **R:1**—Number of packages that are being **R**epackaged.
  - **V:0**—Number of packages that are being converted or **V**irtualized into MSI and/or virtual packages.
  - **C:3**—Number of applications that have finished processing, including **C**ompleted and failed applications.

You can copy the results in the Output window and paste them in an outside location, such as Notepad or Microsoft Word.

All of the messages and results listed in the Output window can also be viewed in the AdminStudio Automated Application Converter Log report. See AdminStudio Automated Application Converter Log Report.
Column Selector and Properties Windows

By default, the Packages and Machines tabs list several columns of information. However, additional columns of information can be viewed by selecting one of the fields in the Column Selector area and dragging it onto the list. Also, the values for these fields for the selected package or machine can be viewed in the Properties window.

A description of each of these properties can be found in Packages Tab and Machines Tab.

Note • You can sort the lists on the Package and Machines tabs, change the columns that are displayed, change the column order, resize the columns, and group the lists by a specific column. See Using List Features for more information.

AdminStudio Automated Application Converter Log Report

The AdminStudio Automated Application Converter Log is an HTML report you can view that lists the following information for each conversion run:

• Machines—List of the virtual machines used in the conversion run.
• **Packages**—List of the packages that included in this conversion run. The packages are linked to the Package Conversion Messages section of the report for that package.

• **Log Results / General Messages**—Start time, number of errors and warnings generated, and general processing messages.

• **Log Results / Package Conversion Messages**—Conversion messages for each package that the Automated Application Converter attempted to convert.

The following is an example of an AdminStudio Automated Application Converter Log report:

![AdminStudio Automated Application Converter Log Report](image)

**Figure 9-26: AdminStudio Automated Application Converter Log Report**

**Viewing an AdminStudio Automated Application Converter Log Report**

To view an AdminStudio Automated Application Converter Log report, perform the following steps:
**Task:** To view an AdminStudio Automated Application Converter Log report:

1. Open the **Results** tab.

2. Select the top level node of a conversion run log (Log started Monday, June 21, 2010...), and do one of the following:
   - Click **View Report** on the **Tools** menu.
   - Select **View Report** from the context menu.
   - Click the **Reports** icon on the toolbar.
   - Press Ctrl+R.

   The report opens in a new browser window.

**Viewing Debug Messages**

By default, debug messages that occur during a conversion run are saved in the log report, but the display of those debug messages is turned off. However, if you are using Microsoft Internet Explorer 8 as your default browser, you can choose to view those debug messages by performing the following steps:

**Task:** Viewing debug messages in an Automated Application Converter Log Report:


2. Press F12. The **Developer Tools** window opens.

3. Click on the **CSS** tab. The CSS file for the log report opens, displaying checkmarks next to each class and each property.

4. Scroll down to locate the following class: **.debug** (not **P.debug**).

5. Clear the selection of the **display : none** property, as shown below:
6. Return to the log report window. The debug messages are now displayed in green.

Using List Features

All of the lists displayed in the Automated Application Converter user interface—including the lists shown on Wizard panels—implement the same list features, which allow you to group a list by any column, sort a list by any column, resize list columns, change which columns are displayed, and change column order.

- Sorting Lists
- Changing Which List Columns Are Displayed
- Changing Column Order
- Resizing List Columns
- Grouping Lists
Sorting Lists

You can sort lists by any column by clicking on the header of the column you want to sort by or by selecting a column header and making a selection from the context menu.

Task: To sort a list by a column heading:

1. Open the Machines, Packages, or Results tab.
2. To sort by a column heading, click on the column heading to toggle through the three sort order states, which are identified by a visual indicator:
   - **Sorted in ascending order**—When the column is sorted in ascending order, an up arrow is displayed in the header row.
   - **Sorted in descending order**—When the column is sorted in descending order, a down arrow is displayed in the header row.
   - **Not sorted**—When the column is not sorted (meaning that the list is either sorted by another column or is just listed in the default order that the records appear in the database), no arrow is displayed.

Tip • Another way to do this is to select the column header of the column you want to sort, and then select Sort Ascending or Sort Descending from the context menu.

3. To sort just the children of the top level items (not the top level items), select the column header of the column you want to sort by, and then select Sort Children from the context menu.

Changing Which List Columns Are Displayed

To improve readability or clarity, you can choose to remove a column from a list. When you remove a column from a list, you are just turning off the display of that column, not deleting the data that was in that column. You can restore a removed column to the list at any time.

Adding/Restoring a Column to a List

To restore the display of a hidden column to a list, perform the following steps.

Task: To restore the display of a deleted column to a list:

1. To restore the display of a deleted column to a list, point the cursor anywhere in the heading row.
2. Point to Columns in the context menu. A list of all of the available columns for this list is displayed.
3. Select the name of the column that you want to restore to the list.
Tip • To add a column to the list, you can also click and drag a column header from the Column Selector area to the header row of the list.

Removing a Column from a List

To remove a column from a list, perform the following steps.

Task: To remove a column from a list:

1. To remove a column from a list, point the cursor anywhere in the heading row.

2. Point to Columns in the context menu. A list of all of the available columns for this list is displayed, with those that are currently selected for display indicated by a check mark.

3. Select the name of the column to clear the selection.
   The column is now hidden.

Note • To remove a column to the list, you can also click and drag a column header from the header row of the list to the Column Selector area.

Changing Column Order

To help compare the values of columns, you can click and drag to change the order of columns in a list.

Task: To change column order:

1. Click on the column header of the column you wish to relocate.

2. While holding the mouse button down, drag the column header on top of the rule between two columns.

3. When the red arrows appear, release the mouse button to perform the move.

Resizing List Columns

To improve the readability of the values in a column of a list, you can click and drag to resize a column.
Task: **To resize a column:**

1. Position your cursor at the right side of the column header of the column that you want to resize and click. After you click, the cursor turns into a double-arrow icon:

2. While holding the mouse button down, drag the edge of the column left or right until it is the desired width.

Grouping Lists

This section explains how to group a list by a column, ungroup a list, and create subgroupings.

- Grouping an Ungrouped List
- Ungrouping a List

**Grouping an Ungrouped List**

If a list is not grouped by a column, no Group By Box is displayed.

To group by a column, perform the following steps.

Task: **To group a list by a column heading:**

1. Click on the column header that you want to group by and select **Group By [Column Name]** from the context menu.

When you group by a column header, the following occurs:

- The name of the column header that you have chosen now appears in the Group By Box.
The name of the column header that you selected and each of its values (in the format of \texttt{Column Name: Value}) is now listed in a bar at the left of the list, with all records associated with that value of that column grouped underneath that bar.

One group (bar) appears for each of the values of the selected column. Click the plus sign to expand the list.

2. To display the Group By box without performing any grouping, select \texttt{Show Group Header} from the context menu. The text \texttt{drag a column header here to group by that column.} is displayed in the \texttt{Group By} box:

![Grouping Table](image)

\begin{itemize}
\item Note \hspace{1em} When the Group By box is displayed, you can perform grouping by dragging a column header to the Group By box.
\end{itemize}

\section*{Ungrouping a List}

Perform the following steps to ungroup a list.

\begin{itemize}
\item To ungroup a list or change a list’s Group By column:
\begin{enumerate}
\item Click on the name of the column header in the Group By Box and drag it back to the header row in the list to the location where you want the column to be displayed.
\item Tip \hspace{1em} Another way to do this is to click on the column header name and clearing the \texttt{Group By [Column Name]} selection on the context menu.
\end{enumerate}
\end{itemize}
Wizards

The Application Conversion Project Wizard guides you step-by-step through the entire virtualization process: adding virtual machines, adding packages, and virtualizing packages. You can also choose to perform each of these tasks separately by using one of the other three wizards that are provided:

Table 9-31 • Automated Application Converter Wizards

<table>
<thead>
<tr>
<th>If you want to ...</th>
<th>Use this wizard ...</th>
<th>Description and Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add packages</td>
<td>Package Import Wizard</td>
<td>Add packages from an AdminStudio Application Catalog or from a local or network file system.</td>
</tr>
<tr>
<td>Add virtual machines</td>
<td>Virtual Machine Import Wizard</td>
<td>Add virtual machines to use to perform automated repackaging of Windows Installer packages.</td>
</tr>
<tr>
<td>Virtualize packages</td>
<td>Application Conversion Wizard</td>
<td>Virtualize packages to the virtual formats you specify.</td>
</tr>
</tbody>
</table>

You also use wizards to add packages and virtual machines to Automated Application Converter:

- To add packages to the Packages tab, use the Package Import Wizard.
- To add virtual machines to the Machines tab, use the Virtual Machine Import Wizard.

Application Conversion Project Wizard

When using the Automated Application Converter to perform batch conversion to virtual packages, there are three main procedures that you perform:

- **Step 1: Select packages**—Select packages to virtualize and/or repackage.
- **Step 2: Select machines**—Select the virtual machines that you want to use during automated repackaging.
- **Step 3: Select formats and perform conversion**—Select the virtualization formats you want to convert to and perform the conversion.

You can use the Application Conversion Project Wizard to perform all three of these steps in one guided procedure.

You can launch the Application Conversion Project Wizard in one of two ways:

- **Creating a new project upon product launch**—The Open Project panel opens automatically when you launch the Automated Application Converter or when you select New Project on the File menu.
- **Creating a new project after product launch**—Select Project Wizard on the Tools menu or when you click the Project Wizard icon on the toolbar, or select New Project on the File menu.

The Application Conversion Project Wizard includes the following panels:
• Open Project Panel
• Application Conversion Project Wizard Welcome
• Select Package Source
• Connect to an AdminStudio Application Catalog
• Select Packages
• Selected Package List
• Select Virtual Machine Source
• Select Virtual Machines from a Microsoft Hyper-V Server
• Select Virtual Machines from a VMware ESX or ESXi Server
• Select Virtual Machines
• User Credentials
• Initial Configuration Complete
• Select Output Formats
• Automated Repackaging on Virtual Machines
• Application Conversion Project Wizard Complete Panel

Automated Application Converter’s Other Wizards

Each of the Automated Application Converter’s other three wizards—Virtual Machine Import Wizard, Package Import Wizard, and Application Conversion Wizard—consist of a subset of the panels included in the Application Conversion Project Wizard. The following table lists the panels in each of these three wizards.

Table 9-32 • Breakdown of Panels in the Automated Application Converter Wizards

<table>
<thead>
<tr>
<th>Panel Name</th>
<th>Application Conversion Project Wizard</th>
<th>Package Import Wizard</th>
<th>Virtual Machine Import Wizard</th>
<th>Application Conversion Wizard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select Package Source</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Connect to an AdminStudio Application Catalog</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select Packages</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Selected Package List</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select Virtual Machine Source</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Select Virtual Machines from a Microsoft Hyper-V Server</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
</tr>
</tbody>
</table>
Open Project Panel

The Open Project panel opens automatically when you launch the Automated Application Converter or when you select New Project on the File menu.

![Open Project Panel](image)

**Figure 9-27:** Open Project Panel

You have the following options:

<table>
<thead>
<tr>
<th>Panel Name</th>
<th>Application Conversion Project Wizard</th>
<th>Package Import Wizard</th>
<th>Virtual Machine Import Wizard</th>
<th>Application Conversion Wizard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select Virtual Machines from a VMware ESX or ESXi Server</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select Virtual Machines</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>User Credentials</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Initial Configuration Complete</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Select Output Formats</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Automated Repackaging on Virtual Machines</td>
<td>X</td>
<td></td>
<td></td>
<td>X</td>
</tr>
</tbody>
</table>
• **Create a new project**—If you select the Create a new project option, click Next to continue with the wizard. You will be prompted to name and save the project when you begin conversion or exit the Automated Application Converter.

• **Select an existing project**—If you select an existing project from the list, click Finish to open the project.

### Application Conversion Project Wizard Welcome

The Application Conversion Project Wizard Welcome panel opens when you select Project Wizard on the Tools menu or when you click the Project Wizard icon on the toolbar.

![Application Conversion Project Wizard Welcome Panel](image)

Figure 9-28: Application Conversion Project Wizard Welcome Panel

If you would prefer to perform each of these steps separately, you can instead use the following wizards:

<table>
<thead>
<tr>
<th>Table 9-33 • Automated Application Converter Wizards</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wizard</strong></td>
</tr>
<tr>
<td>Virtual Machine Import Wizard</td>
</tr>
<tr>
<td>Package Import Wizard</td>
</tr>
<tr>
<td>Application Conversion Wizard</td>
</tr>
</tbody>
</table>
Select Package Source

On the Select Package Source panel, you select the source that contains the packages that you want to virtualize and/or repackage.

![Select Package Source Panel](image)

**Figure 9-29:** Select Package Source Panel

**Tip** • To select packages from Microsoft Configuration Manager to convert to virtual applications, first import those packages into the Application Catalog, as described in Importing From Microsoft System Center Configuration Manager.

The Select Package Source panel includes the following options:

**Table 9-34 • Select Package Source Panel**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AdminStudio Application Catalog</td>
<td>Select this option to connect to an AdminStudio Application Catalog and add all of the installations in that catalog to the list of packages to convert. If you select this option, the Connect to an AdminStudio Application Catalog panel opens, prompting you to login to an Application Catalog.</td>
</tr>
<tr>
<td>Browse local machine and network</td>
<td>Select this option to browse a local or network machine to add installations to the list of packages to convert. If you select this option, the Selected Package List panel opens, where you are prompted to select an installation file or a directory of installation files to add to the list of packages to convert.</td>
</tr>
</tbody>
</table>
Connect to an AdminStudio Application Catalog

On the **Connect to an AdminStudio Application Catalog** panel, which opens if you select **AdminStudio Application Catalog** on the **Select Package Source** panel, you enter connection information to connect to an AdminStudio Application Catalog SQL database.

**Figure 9-30:** Connect to an AdminStudio Application Catalog Panel

On the **Connect to an AdminStudio Application Catalog** panel, enter the following information:

**Table 9-35 • Connect to an AdminStudio Application Catalog Panel**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>Enter the name of the SQL Server that you want to connect to.</td>
</tr>
<tr>
<td>Authentication</td>
<td>Choose one of the following options:</td>
</tr>
<tr>
<td>Authentication</td>
<td><strong>Server Authentication</strong>—Choose this option if you want to use SQL Server login identification to log into this Application Catalog. Then enter the appropriate <strong>Login ID</strong> and <strong>Password</strong>.</td>
</tr>
<tr>
<td>Authentication</td>
<td><strong>Windows Authentication</strong>—Choose this option if you want to use Windows network authentication (your network login ID) to log into this Application Catalog.</td>
</tr>
</tbody>
</table>

**Note** • After you successfully connect to an Application Catalog, the next time you open this panel, those previously-entered values (except the **Password**) will pre-populate this panel.
Select Packages

The contents of the **Select Packages** panel depends upon the selection you made on the **Select Package Source** panel:

- **Browse local machine and network**—If you selected this option on the **Select Package Source** panel, there are no packages listed on the **Select Packages** panel. You need to click **Browse Folders** or **Browse Files** to select packages to convert. The **Browse For Folder** or **Select Package Installation File** dialog box would open. See [Automated Application Converter’s Selection Rules When Adding Packages from a Directory](#) for more information.

- **AdminStudio Application Catalog**—If you selected the **AdminStudio Application Catalog** option on the **Select Package Source** panel, the **Select Packages** panel lists all of the packages in the connected package source, in a tree format.
Figure 9-32: Select Packages Panel / Packages Listed

Select the packages that you want to convert and click **Next** to continue.

Selected Package List

The **Selected Package List** panel lists all of the packages you selected on the **Select Packages** panel.

Figure 9-33: Selected Package List Panel
The **Selected Package List** panel includes the following options:

**Table 9-36 • Selected Package List Panel**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Check Box" /></td>
<td>Selection column. To select a package for conversion, click the check box in this column.</td>
</tr>
<tr>
<td><strong>Status</strong></td>
<td>Indicates the status of the package. On this panel, no status is indicated, but when this column is shown on the Packages tab, status will be indicated by an icon. See Packages Tab for more information.</td>
</tr>
<tr>
<td><strong>Transforms</strong></td>
<td>Indicates whether any transforms are associated with the listed Windows Installer package. Automated Application Converter automatically adds all of the .mst files located in the same directory as the selected .msi file. If a transform is associated with the selected package, one of the following two icons is displayed in this column:</td>
</tr>
<tr>
<td><img src="image" alt="One Transform" /></td>
<td>One transform is being added with this package.</td>
</tr>
<tr>
<td><img src="image" alt="Multiple Transforms" /></td>
<td>Multiple transforms are being added with this package. You may need to specify the order that you want these transforms to be applied.</td>
</tr>
</tbody>
</table>

See Packages Tab and MST Dialog Box for more information.
When you add a package to the **Selected Packages List** panel, the Automated Application Converter does a quick check to identify that package’s virtualization readiness: whether the package can be virtualized directly or whether it requires repackaging before virtualization. An icon is displayed in this column to indicate the virtualization readiness:

You can click on the icon in this column to override the Virtualization readiness status that was automatically been assigned to this package by the Automated Application Converter. The choices are:

- **Ready** — Package is ready to virtualize; no repackaging is required.
- **Requires repackaging** — Package must be repackaged before it can be successfully virtualized.
- **Virtualization not supported** — Automated Application Converter has determined that virtualization is not supported.
- **Virtualization not recommended** — Automated Application Converter has determined that this package is not recommended for virtualization.
- **Unknown** — The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.

---

**Important** • Packages with a status of **Virtualization not supported** will not be virtualized. In order to virtualize the package, you must first override the status and change it to **Ready** or **Requires repackaging**.

**Note** • You can click on the icon in this column to override the Virtualization readiness status that has automatically been assigned to this package.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virtualization Readiness</td>
<td><strong>Ready</strong> — Package is ready to virtualize; no repackaging is required. <strong>Requires repackaging</strong> — Package must be repackaged before it can be successfully virtualized. <strong>Virtualization not supported</strong> — Automated Application Converter has determined that virtualization is not supported. <strong>Virtualization not recommended</strong> — Automated Application Converter has determined that this package is not recommended for virtualization. <strong>Unknown</strong> — The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.</td>
</tr>
<tr>
<td>Package</td>
<td>Lists the name of the Windows Installer file or legacy installation file that you have added to the <strong>Select Packages</strong> panel.</td>
</tr>
</tbody>
</table>
Automated Application Converter’s Selection Rules When Adding Packages from a Directory

Instead of adding packages from an AdminStudio Application Catalog, you can choose to add a directory of packages from your local machine or network by doing the following:

- On the **Select Package Source** panel, select **Browse local machine and network** and click **Next**. The **Select Packages** panel opens.
- On the **Select Packages** panel, click **Browse Folders** and select a directory that contains multiple Windows Installer files (.msi), installation script files (.vbs, .bat, .cmd, .ps1), and/or legacy setups (.exe).

When adding packages from a directory, it is recommended that you organize the packages you want to convert in one root directory, with each package in its own first level subdirectory, such as:

- **MyPackagesToConvert**
  - Package1
  - Package2
  - Package3
  - Package4

**Figure 9-34**: Recommended Directory Structure When Adding Packages from a Directory

When you click the **Browse Folders** button and select a folder (such as **MyPackagesToConvert**), the Automated Application Converter scans that folder’s first-level subfolders (such as Package1, Package2, Package3, etc.) and uses specific rules to determine which packages it will add to the list on the **Select Packages** panel and which of those packages will be selected.
• **All .msi, .exe, and script files are added to the list**—All .msi files, .exe files, and script files in the first-level subfolders are added to the list.

• **Only some of the packages are selected**—The Automated Application Converter uses the following rules to determine which of the packages that it adds to the list are selected:
  - .msi files are always selected.
  - .exe files are only selected if there are no .msi files in that folder.
  - Script files are only selected if there are neither .msi files nor .exe files in that folder.

• **If a first-level subfolder does not contain any .msi, .exe, or script files, its subfolders are scanned** —If a first-level subfolder does not contain any .msi, .exe, or script files, the Automated Application Converter will scan its child subfolders to locate package files. However, if a first-level subfolder does contain an .msi, .exe, or script file, its subfolders are not scanned.

The following table demonstrates these rules:

### Table 9-37 • Automated Application Converter's Selection Rules When Adding Packages from a Directory

<table>
<thead>
<tr>
<th>If the root subdirectory contains...</th>
<th>What are added to the list?</th>
<th>Which are selected?</th>
<th>Continue to search subdirectories?</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSI files only</td>
<td>✓ MSIs (added and selected)</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>MSI files and EXE or script files</td>
<td>✓ MSIs (added and selected)</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td></td>
<td>✓ EXEs (added, not selected)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>✓ Scripts (added, not selected)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EXE files only</td>
<td>✓ EXEs (added and selected)</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>EXE and script files</td>
<td>✓ EXEs (added and selected)</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td></td>
<td>✓ Scripts (added, not selected)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Script files only</td>
<td>✓ Scripts (added and selected)</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>None of the above</td>
<td>None</td>
<td>Yes</td>
<td></td>
</tr>
</tbody>
</table>

The following diagram gives a visual representation of these rules in action:
Select Virtual Machine Source

On the Select Virtual Machine Source panel, you select the source location of the virtual machines you want to use with the Automated Application Converter to perform automated repackaging.

Figure 9-36: Select Virtual Machine Source Panel
Note • If none of the packages selected on the Selected Package List panel require repackaging in order to be converted into a virtual package, the Select Virtual Machine Source panel will not be displayed. Instead, the Initial Configuration Complete panel will open.

On the Select Virtual Machine Source panel, select one of the following options:

Table 9-38 • Select Virtual Machine Source Panel

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft Hyper-V Server</td>
<td>Select this option to connect to a Microsoft Hyper-V Server. You will then be prompted for login information on the Select Virtual Machines from a Microsoft Hyper-V Server panel.</td>
</tr>
<tr>
<td>VMware ESX or ESXi Server</td>
<td>Select this option to connect to a VMware ESX or ESXi Server. You will then be prompted for login information on the Select Virtual Machines from a VMware ESX or ESXi Server panel.</td>
</tr>
<tr>
<td>Browse local machine</td>
<td>Select this option to connect to a VMware Workstation virtual image installed locally. The Select Virtual Machines opens, where will be prompted to select either a VMware Workstation image or directory of images.</td>
</tr>
</tbody>
</table>

Select Virtual Machines from a Microsoft Hyper-V Server

On the Select Virtual Machines from a Microsoft Hyper-V Server panel, you enter a server name and the login information to connect to a Microsoft Hyper-V Server.
On the **Select Virtual Machines from a Microsoft Hyper-V Server** panel, enter the following information:

### Table 9-39 • Select Virtual Machines from a Microsoft Hyper-V Server

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server Name</strong></td>
<td>Enter the server name of the Microsoft Hyper-V Server that you want to connect to.</td>
</tr>
<tr>
<td><strong>Authentication</strong></td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Server Authentication</strong>—Select this option if you want to connect to the Hyper-V Server using a <strong>User name</strong> and <strong>Password</strong> that you specify.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Windows Authentication</strong>—Select this option to use the credentials of the logged in user to login to the Hyper-V Server.</td>
</tr>
</tbody>
</table>

### Select Virtual Machines from a VMware ESX or ESXi Server

On the **Select Virtual Machines from a VMware ESX or ESXi Server** panel, you enter a server name and the login information to connect to a VMware ESX or ESXi Server.

![Figure 9-38: Select Virtual Machines from a VMware ESX or ESXi Server Panel](image)

**Figure 9-38:** Select Virtual Machines from a VMware ESX or ESXi Server Panel

On the **Select Virtual Machines from a VMware ESX or ESXi Server** panel, enter the following information:

### Table 9-40 • Select Virtual Machines from a VMware ESX or ESXi Server Panel

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Server Name</strong></td>
<td>Enter the name of the VMware ESX or ESXi server you want to connect to.</td>
</tr>
</tbody>
</table>
Select Virtual Machines

The contents of the Select Virtual Machines panel depends upon the selection you made on the Select Virtual Machine Source panel.

- **Browse local machine**—If you selected this option, there are no virtual machines listed on the Select Virtual Machines panel. You need to click Browse Folders or Browse Files to select virtual images. The Browse for Folder Dialog Box or Select Virtual Machine Image File Dialog Box would open.

- **Microsoft Hyper-V Server** or **VMware ESX or ESXi Server**—If you selected either of these options on the Select Virtual Machine Source panel, and have connected to the server, the Select Virtual Machines panel lists all of the virtual machines found on the selected server, but does not automatically select all of them.

### Table 9-40 • Select Virtual Machines from a VMware ESX or ESXi Server Panel

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User name</td>
<td>Enter the login ID for the VMware ESX or ESXi server.</td>
</tr>
<tr>
<td>Password</td>
<td>Enter the password for the VMware ESX or ESXi server.</td>
</tr>
</tbody>
</table>

![Figure 9-39: Select Virtual Machines Panel / No Machines Listed](image)
The **Select Virtual Machines** panel includes the following options:

### Table 9-41 • Select Virtual Machines Panel

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>✔️</td>
<td>Selection column. To select a virtual machine to use for automated repackaging, click the check box in this column.</td>
</tr>
<tr>
<td>Status</td>
<td>Indicates the status of the virtual machine. On the <strong>Select Virtual Machines</strong> panel, no status is indicated, but when this column is shown on the <strong>Machines</strong> tab, status will be indicated by an icon. See <strong>Machines Tab</strong> for more information.</td>
</tr>
<tr>
<td>Machine</td>
<td>Name of the virtual machine image.</td>
</tr>
<tr>
<td>Platform</td>
<td>Identifies the operating system platform of the virtual machine. When you select a virtual machine to add to the Automated Application Converter, you need to manually identify the operating system platform either on the <strong>Select Virtual Machines</strong> panel or by clicking in this field on the <strong>Machines</strong> tab and making a selection from the list. When you perform a conversion run, you are given the opportunity (on the <strong>Automated Repackaging on Virtual Machines</strong> panel) to either select a specific platform to use for the repackaging of the selected packages, or to select <strong>Any Platform</strong>, meaning that all of the selected virtual machines will be used for repackaging.</td>
</tr>
<tr>
<td>Path</td>
<td>Path to the virtual machine on the virtual machine server or your local machine.</td>
</tr>
</tbody>
</table>
User Credentials

On the User Credentials panel, enter the user name and password to use to access the virtual machines you selected on the Select Virtual Machines panel.

![User Credentials Panel](image)

Figure 9-41: User Credentials Panel

The User Credentials panel includes the following options:

Table 9-42 • User Credentials Panel

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User name</td>
<td>Enter the user name to use to access the virtual machines you selected on the Select Virtual Machines panel.</td>
</tr>
<tr>
<td>Password</td>
<td>Enter the password to use to access the virtual machines you selected on the Select Virtual Machines panel.</td>
</tr>
</tbody>
</table>

**Important** • If the virtual machines you selected do not all use the same login credentials, you can add the appropriate credentials in the Guest Username and Guest Password properties on the Machines Tab after you have added the virtual machine.
Initial Configuration Complete

The **Initial Configuration Complete** panel lists the packages and machines you have selected to add to your project. You can choose to either begin conversion or to close the wizard so that you can perform additional configuration of these packages and machines prior to conversion.

- **Virtualize packages with detected settings**—Select this option if you want to begin conversion of the selected packages using the selected virtual machines using the current settings.
- **Close wizard to configure packages and machines**—Select this option if you want to close this wizard and perform additional configuration of these packages and virtual machines on the Packages and Machines tabs prior to beginning conversion.

![Figure 9-42: Initial Configuration Complete Panel](image)

**Figure 9-42**: Initial Configuration Complete Panel

Select Output Formats

On the **Select Output Formats** panel, select the output formats you want to create and the output location for the packages.
Figure 9-43: Select Output Formats Panel

The Select Output Formats panel includes the following options:

Table 9-43 - Select Output Formats Panel

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Installer Packages (*.msi)</td>
<td>Select this option to repackage the selected packages into Windows Installer packages (.msi).</td>
</tr>
<tr>
<td>Microsoft App-V Packages (*.sft)</td>
<td>Select this option to convert the selected packages to Microsoft App-V packages.</td>
</tr>
<tr>
<td>Citrix XenApp Profiles (*.profile)</td>
<td>Select this option to convert the selected packages to Citrix XenApp profiles.</td>
</tr>
<tr>
<td>VMware ThinApp Packages (*.exe)</td>
<td>Select this option to convert the selected packages to VMware ThinApp packages.</td>
</tr>
<tr>
<td>Symantec Workspace Virtualization Packages (*.xpf)</td>
<td>Select this option to convert the selected packages to Symantec Workspace virtual packages.</td>
</tr>
<tr>
<td>Place packages under the following folder</td>
<td>Select the location where you want to store the package output.</td>
</tr>
</tbody>
</table>
Automated Repackaging on Virtual Machines

On the **Automated Repackaging on Virtual Machines** panel, you specify which operating system platform you want to use to perform automated repackaging.

![Automated Repackaging on Virtual Machines Panel](image)

**Figure 9-44**: Automated Repacking on Virtual Machines Panel

On the **Automated Repackaging on Virtual Machines** panel, select one of the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Any Platform</strong></td>
<td>The Automated Application Converter will use any of the virtual machines that you have selected on the <strong>Machines</strong> tab to perform automated repackaging, regardless of platform.</td>
</tr>
<tr>
<td><strong>OS Platform</strong></td>
<td>If you select a specific operating system, the Automated Application Converter will use only those virtual machines that you have selected on the <strong>Machines</strong> tab that are of the selected operating system to perform automated repackaging.</td>
</tr>
</tbody>
</table>

*Note*: When you select a virtual machine to add to the Automated Application Converter, you need to manually identify the operating system platform either on the **Select Virtual Machines** panel or by clicking in the **Platform** field on the **Machines** tab and making a selection from the list.
Application Conversion Project Wizard Complete Panel

The **Application Conversion Project Wizard Complete** panel lists the virtual formats that your selected packages will be converted to, and the operating system platform of the virtual machine that will be used to perform repackaging if repackaging is required during conversion.

Click **Finish** to close the wizard and begin converting your packages.

![Application Conversion Project Wizard Complete Panel](image)

**Figure 9-45:** Application Conversion Project Wizard Complete Panel

Package Import Wizard

You can use the **Package Import Wizard** to select packages to convert to virtual formats. You can select packages from a specified AdminStudio Application Catalog or from the file system of a local or network machine.

The Package Import Wizard, which is launched by clicking the **Add Packages** button on the Automated Application Converter **Packages** tab, consists of the following panels:

- Package Import Wizard Welcome
- Select Package Source
- Connect to an AdminStudio Application Catalog
- Select Packages
- Selected Package List
- Package Import Wizard Complete
Chapter 9  Performing Virtualization and Repackaging Using the Automated Application Converter

Note • The main panels of the Package Import Wizard are also included in the end-to-end Application Conversion Project Wizard.

Package Import Wizard Welcome

You can use the Package Import Wizard to select packages to convert to virtual formats. You can select packages from a specified AdminStudio Application Catalog or from the file system of a local or network machine.

After you have added the packages, you can use the Virtual Machine Import Wizard to add virtual machines to use for automated repackaging, and then begin a conversion run using the Application Conversion Wizard.

Click Next to begin.

Figure 9-46: Package Import Wizard Welcome Panel

Package Import Wizard Complete

The Package Import Wizard Complete panel lists the number of packages you have added to your project for repackaging and virtualization. Click Finish to close the wizard and add these packages to your project.

To convert these packages to virtual applications, use the Application Conversion Wizard.
Virtual Machine Import Wizard

The **Virtual Machine Import Wizard**, which you use to add virtual machines to the **Machines** tab, consists of the following panels:

- Virtual Machine Import Wizard Welcome
- Select Virtual Machine Source
- Select Virtual Machines from a Microsoft Hyper-V Server
- Select Virtual Machines from a VMware ESX or ESXi Server
- Select Virtual Machines
- User Credentials
- Virtual Machine Import Wizard Complete

**Note** • The main panels of the Virtual Machine Import Wizard are also included in the end-to-end Application Conversion Project Wizard.

Virtual Machine Import Wizard Welcome

You can use the **Virtual Machine Import Wizard** to select virtual machines to use for automated repackaging. You can use virtual machines from a Microsoft Hyper-V Server, a VMware ESX or ESXi Server, or a local VMware Workstation.
After you have added the virtual machines, you can use the Package Import Wizard to add packages to convert, and then begin a conversion run using the Application Conversion Wizard.

Click **Next** to begin.

![Virtual Machine Import Wizard Welcome Panel](image)

**Figure 9-48:** Virtual Machine Import Wizard Welcome Panel

**Virtual Machine Import Wizard Complete**

The **Virtual Machine Import Wizard Complete** panel lists the number of virtual machines you have added to your project for use in automated repackaging.

Click **Finish** to close the wizard and add these virtual machines.
Application Conversion Wizard

The Application Conversion Wizard consists of the following panels:

- Application Conversion Wizard Welcome
- Select Output Formats
- Automated Repackaging on Virtual Machines
- Application Conversion Wizard Complete

Note: The main panels of the Application Conversion Wizard are also included in the end-to-end Application Conversion Project Wizard.

Application Conversion Wizard Welcome

You can use the Application Conversion Wizard to convert selected packages to virtual applications after you have used the Virtual Machine Import Wizard to add virtual machines to the project to use for automated repackaging and used the Package Import Wizard to add the packages you want to convert.

Click Next to begin.
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The Application Conversion Wizard Complete panel lists the virtual formats that your selected packages will be converted to, and the operating system platform of the virtual machine that will be used to perform repackaging if repackaging is required during conversion.

Click Finish to close the wizard and begin converting your packages.

Figure 9-51: Application Conversion Wizard Complete Panel
Dialog Boxes

The Automated Application Converter provides the following dialog boxes:

- Browse for Folder Dialog Box
- Guest Agent
- Open Dialog Box
- Project Options Dialog Box
- Select Package Installation File Dialog Box
- Select Transform Dialog Box
- Select Virtual Machine Dialog Box
- Select Virtual Machine Image File Dialog Box

About Automated Application Converter

The About AdminStudio dialog box can be opened by selecting About AdminStudio from the Help menu. This dialog box displays information about the product, including the full version number (essential if you need technical support). If you have not registered AdminStudio, click the Register button to connect to the InstallShield website to begin the Product Registration process. Registering your product offers you expert technical support, new product announcements and special offers, plus notification of product upgrades.

App-V 5.x Application Launcher

You can use the App-V 5.x Application Launcher to launch App-V 5.x packages for testing.
Figure 9-52: App-V 5.x Application Launcher

You open the App-V 5.x Application Launcher by double-clicking on the AppVLauncher.exe file located in the same directory as an App-V 5.x package. See Performing Manual Testing of an App-V 5.x Package.

The **App-V 5.x Launcher** includes the following options and buttons:

**Table 9-45 • App-V 5.x Launcher Options and Buttons**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>App-V package list</td>
<td>List of all of the App-V packages located either in the same directory as the AppVLauncher.exe file or in a subdirectory of that directory. Select the App-V package(s) that you want to test.</td>
</tr>
<tr>
<td>Publish For All Users</td>
<td>Select this option to make the package available to all users on the system. If this option is not selected, then only the currently logged in user will have access to it.</td>
</tr>
<tr>
<td>Apply Dynamic Deployment Config</td>
<td>Select this option if you have made customizations to the deployment configuration file that is located next to the App-V package. Changes in this file apply to all users and therefore the <strong>Publish For All Users</strong> option should be used in conjunction.</td>
</tr>
<tr>
<td>Apply Dynamic User Config</td>
<td>Select this option if you have made customizations to the deployment configuration file that is located next to the App-V package. Changes in this file apply to all users and therefore the <strong>Publish For All Users</strong> option should be used in conjunction.</td>
</tr>
</tbody>
</table>
Table 9-45 • App-V 5.x Launcher Options and Buttons

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add And Publish</td>
<td>Click to publish this App-V package to the App-V Client so that it can be tested. After this is done, all of the entry points into the package will be published. This includes shortcuts and file type extensions, among others.</td>
</tr>
<tr>
<td>Fully Load</td>
<td>Click to load the entire package content into the App-V client. If this is not done, and the package has not been designed to fully load automatically, then the package files are loaded on demand.</td>
</tr>
<tr>
<td>Stop All Processes</td>
<td>Click to terminate any running processes originating from the selected App-V package(s). All processes must be stopped in order to perform some operations such as removal.</td>
</tr>
<tr>
<td>Remove</td>
<td>Click to un-publish the App-V package.</td>
</tr>
<tr>
<td>Run Virtual Cmd.exe</td>
<td>Click to open a command window within the virtual environment. This can be used to run other commands from within the virtual environment for testing purposes.</td>
</tr>
<tr>
<td>Output window</td>
<td>List of the informational, progress, and error messages. This includes the PowerShell commands run to perform the selected actions.</td>
</tr>
</tbody>
</table>

Browse for Folder Dialog Box

On the **Browse for Folder** dialog box, select the directory containing the packages to convert.

![Browse for Folder Dialog Box](Image)
Select the directory that contains the Windows Installer files (.msi) and/or legacy package files (.exe) you want to convert and click **Open**. The Automated Application Converter searches the selected directory and its subdirectories to locate .msi and .exe files and adds them to the list on the **Select Packages** panel.

**Important** • The Automated Application Converter uses specific rules to determine which packages in the selected directory and its subdirectories are added to the list on the **Select Packages** panel, and which of those files are automatically selected. See Automated Application Converter’s Selection Rules When Adding Packages from a Directory for more information.

**Guest Agent**

The Guest Agent (GuestAgent.exe) is a tool that is launched on a virtual image that enables the Automated Application Converter to manipulate the virtual machine in ways that may be unsupported by its automation APIs. In particular, this enables launching and monitoring the AdminStudio Repackager in an automated fashion.

**Open Dialog Box**

The **Open** dialog box opens when you select **Open** on the **File** menu or when you select the **Open existing project** option on the **Open Project** panel of the Application Conversion Project Wizard and then select **Browse for project file...** from the list.
Select an Automated Application Converter project file (*.aacx) and click **Open** to open the file.

**MST Dialog Box**

The **MST** dialog box, which opens when you click the **Browse** button in the **Transform** field in the **Properties** window of the **Packages** tab, lists the transforms that are associated with the selected Windows Installer package. Automated Application Converter automatically lists all of the .mst files located in the same directory as the selected .msi file.
Note • You can also open the MST dialog box by clicking the Browse button in the Transform column of the package listing on the Packages tab, or by clicking the Browse button on the Transform column of the Selected Package List panel of the Package Import Wizard or the Application Conversion Project Wizard.

On the MST dialog box, specify how transforms should be handled for the selected Windows Installer package:

- **Select transforms**—Select the transform (.mst) files that you want to import along with the Windows Installer package. If you do not want to import a selected .mst file, clear the selection.

- **Add additional transforms**—To add additional transforms that are not located in the same directory as the selected Windows Installer package, click the New button ( ) and browse to the location of the transform. If the package requires multiple transforms, you can repeat the procedure as necessary.

- **Order transforms**—If more than one transform is listed, use the up and down arrows to order the list of transforms in the order you want them applied.

### Project Options Dialog Box

On the Project Options dialog box, which is opened by selecting Options on the Tools menu, you can specify project-wide default options.
The Project Options dialog box includes properties that are grouped into the following sections:

- Conversion Options
- Microsoft App-V Options (All Versions)
- Microsoft App-V Options (Version 4.x)

**Conversion Options**

The Conversion Options group on the Project Options dialog box includes the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Output Path</strong></td>
<td>Specify the default location that will populate the Place packages under the following folder field on the Select Output Formats panel of the Application Conversion Project Wizard and Application Conversion Wizard.</td>
</tr>
</tbody>
</table>
Table 9-46 • Conversion Options Group on the Project Options Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Build Windows Installer Packages</td>
<td>If this option is set to <strong>True</strong>, the output format will be selected by default on the <strong>Select Output Formats</strong> panel of the Application Conversion Project Wizard and Application Conversion Wizard. If it is set to <strong>False</strong>, the output format will not be selected by default.</td>
</tr>
<tr>
<td>Build App-V Packages</td>
<td></td>
</tr>
<tr>
<td>Build Citrix Profiles</td>
<td></td>
</tr>
<tr>
<td>Build ThinApp Packages</td>
<td></td>
</tr>
<tr>
<td>Build Symantec Workspace Virtualization Packages</td>
<td></td>
</tr>
<tr>
<td>Soft Time-Out Notification</td>
<td>Set this option to <strong>True</strong> if you want AdminStudio to automatically send you an email notification when a soft time-out is encountered while using Automated Application Converter to repackage an application on a virtual machine.</td>
</tr>
<tr>
<td>Post-Installation Configuration</td>
<td>Indicate whether you want to enable configuration of the application after it is installed on the virtual machine but before it is converted into the target formats. Available options are:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Disabled</strong>—Disable post-installation configuration. The repackaging process does not pause after installing the product. This is the default value.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Enabled</strong>—Enable post-installation configuration. The repackaging process pauses after the installation of the product to allow you to launch the product and set up various application settings such as update settings and file associations. You can also perform other system configuration tasks. Once you are done with configuration, you can click a button to have the repackaging proceed with the capture and convert process.</td>
</tr>
<tr>
<td></td>
<td>To override this behavior on an individual package basis, use the Post-Installation Configuration field in the Properties window for a specific package.</td>
</tr>
<tr>
<td></td>
<td><strong>Important</strong> • If you select the <strong>Enabled</strong> option, ensure that the value that you enter for the <strong>Hard Time-Out</strong> setting for each individual package allows enough time to configure the application.</td>
</tr>
</tbody>
</table>
Microsoft App-V Options (All Versions)

The Microsoft App-V Options (All Versions) group on the Project Options dialog box includes the following options:

Table 9-47 • Microsoft App-V Options (All Versions) Group on the Project Options Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package Creation</td>
<td>Select one of these options to identify the default App-V version (4.6 or 5.x) and conversion method (AdminStudio or App-V Sequencer) for App-V package conversion:</td>
</tr>
<tr>
<td></td>
<td>• App-V 4.6 with AdminStudio—Convert to App-V 4.6 format using AdminStudio.</td>
</tr>
<tr>
<td></td>
<td>• App-V 5.x with AdminStudio—Convert to App-V 5.0 format using AdminStudio.</td>
</tr>
<tr>
<td></td>
<td>• App-V 5.x with Sequencer—Convert to App-V 5.0 format using the Microsoft App-V 5.0 Sequencer.</td>
</tr>
</tbody>
</table>

Note • The App-V 5.x with Sequencer option requires that the virtual machine have Microsoft Sequencer Version 5.x pre-installed. For more information, see Preparing a Snapshot for App-V 5.0 Conversion Using the App-V 5.0 Sequencer.

Note • This setting can be overridden on a per-package basis by changing the Package Creation property for a package on the Packages tab.
Supported OS

Use the **Supported OS** setting and its subsettings to specify the default supported operating systems for App-V packages generated by Automated Application Converter:

- **To specify that App-V packages are operating-system-dependent** (meaning that the App-V packages will only support some of the listed operating systems), select **True** next to the supported operating systems. If any of the listed operating systems are set to **True**, the value for **OS Independent** will automatically switch to **False**, and the selected operating systems will be listed in brackets next to **Supported OS**.

- **To specify that App-V packages are operating-system-independent** (meaning that the App-V packages will support all listed operating systems), set **OS Independent** to **True**. When you make this selection, all operating systems will automatically switch to **False**.

---

**Important** • You can override these default settings for an individual App-V package by setting the **Supported OS** property on that package's **Packages** tab.

**Important** • When setting the **Supported OS** property for App-V 5.0 packages, keep in mind that the packages are limited to the supported operating systems of the App-V 5.0 client:

- Windows 7 and later
- Windows Server 2008 R2 and later

### Table 9-47 • Microsoft App-V Options (All Versions) Group on the Project Options Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supported OS</td>
<td>Use the <strong>Supported OS</strong> setting and its subsettings to specify the default supported operating systems for App-V packages generated by Automated Application Converter:</td>
</tr>
</tbody>
</table>

- **To specify that App-V packages are operating-system-dependent** (meaning that the App-V packages will only support some of the listed operating systems), select **True** next to the supported operating systems. If any of the listed operating systems are set to **True**, the value for **OS Independent** will automatically switch to **False**, and the selected operating systems will be listed in brackets next to **Supported OS**.

- **To specify that App-V packages are operating-system-independent** (meaning that the App-V packages will support all listed operating systems), set **OS Independent** to **True**. When you make this selection, all operating systems will automatically switch to **False**.

**Important** • You can override these default settings for an individual App-V package by setting the **Supported OS** property on that package's **Packages** tab.

**Important** • When setting the **Supported OS** property for App-V 5.0 packages, keep in mind that the packages are limited to the supported operating systems of the App-V 5.0 client:

- Windows 7 and later
- Windows Server 2008 R2 and later
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Reference

Table 9-47 • Microsoft App-V Options (All Versions) Group on the Project Options Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Package Optimization</strong></td>
<td>Specify how to optimize the package:</td>
</tr>
<tr>
<td>• Offline—When the package is optimized for offline use, the entire package is included in feature block 1 and will be streamed to the client at start up in one file before the application launches. After that, no more streaming is done. All files are stored in the App-V cache, which means that the application is available for use even when the machine is not connected to the App-V server. Select this option if you want to enable users to use the App-V package when not connected to the App-V server and if you want to eliminate network traffic when the App-V package is being used.</td>
<td></td>
</tr>
<tr>
<td>• Stream—When the package is optimized for streaming use, only the shortcut targets which are included in feature block 1 are streamed to the client at start up. Feature block 2 can contain additional functionality of the App-V package that is not necessary to launch the application. While the App-V package is being used, the files in feature block 2 are streamed in small packets on an as-needed basis. This option provides a relatively quick launch time while limiting network traffic during application use.</td>
<td></td>
</tr>
<tr>
<td><strong>Append Version</strong></td>
<td>Specify the default App-V versioning value. Available options are:</td>
</tr>
<tr>
<td>• Enabled—Append the package version to the SFT file name.</td>
<td></td>
</tr>
<tr>
<td>• Disabled—Leave the package version off of the SFT file name.</td>
<td></td>
</tr>
<tr>
<td><strong>Launcher Tool</strong></td>
<td>Set this option to Enabled to include the App-V Application Launcher when you build an App-V package. You can use the App-V Application Launcher to test a newly built App-V package before moving it to a deployment server.</td>
</tr>
<tr>
<td><strong>Installation MSI</strong></td>
<td>Specify whether to create a Windows Installer package wrapper to install the App-V package:</td>
</tr>
<tr>
<td>• Enabled—Create a Windows Installer package wrapper to install the App-V package.</td>
<td></td>
</tr>
<tr>
<td>• Disabled—Do not create a wrapper.</td>
<td></td>
</tr>
</tbody>
</table>

**Note** • When application files are streamed to a client either at launch or during application use, they are saved in the App-V cache and do not need to be streamed again during subsequent application use.

**Note** • The default value for the Launcher Tool option is Enabled.

**Note** • You can override this default setting for an individual package by setting the Launcher Tool property on the package's Properties window of the Packages tab.
Microsoft App-V Options (Version 4.x)

The Microsoft App-V Options (Version 4.x) group on the Project Options dialog box includes the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server Host</td>
<td>Specify the host—the virtual application server or the load balancer in front of a group of virtual application servers that stream the App-V package to the Application Virtualization Client. You can either specify a static host name or IP address, or you can enter %SFT_SOFTGRIDSERVER% to indicate an environment variable.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • If you enter %SFT_SOFTGRIDSERVER% you must set up the SFT_SOFTGRIDSERVER system environment variable on each Application Virtualization Client. The value of this environment variable should be the name or IP address of the host. When you assign the variable on a client system, any Application Virtualization Client session that is running on the system must be closed and reopened; otherwise, the session is not aware of the new application source.</td>
</tr>
<tr>
<td>Server Port</td>
<td>Specify the port on which the virtual application server or the load balancer listens for Application Virtualization Client requests for the package. The default port is 554.</td>
</tr>
</tbody>
</table>
Server Protocol

Select the protocol that you want to use to stream the sequenced application package from the virtual application server to an Application Virtualization Client. Available options are:

- **RTSP**—The real-time streaming protocol streams the App-V package. This is the default option.
- **RTSPS**—The real-time streaming protocol with transport layer security streams the App-V package.
- **FILE**—The App-V package are streamed from a file share.
- **HTTP**—The hypertext transport protocol streams the App-V package.
- **HTTPS**—The secure hypertext transport protocol streams the App-V package.

Compression

Specify whether to compress the App-V package:

- **Compressed**—Compress the App-V package.
- **Uncompressed**—Do not compress the App-V package.

Runtime Drive

Specify the App-V client runtime drive. If no value is set, the default value of **Q:** will be used.

File System Diagnostic

Set this property to **Enabled** if you want to include the Windows Command Prompt application when you build an App-V packages so that you can browse the virtual file system at runtime from within the virtual environment.

If this property is set to **Enabled**, a file named **Virtual File System.osd** will be created in the App-V Package folder, which can be used to display the files and folders within the virtual environment. You can use **Virtual File System.osd** to view the existing files and folders on the computer plus the files and folders for the virtual package.

**Note** • The default value for the **File System Diagnostic** option is **Disabled**.

**Note** • You can override this default setting for an individual package by setting the **File System Diagnostic** property on the package’s **Properties** window of the **Packages** tab.
Registry System Diagnostic

Set this property to **Enabled** if you want to include the Registry Editor (regedit.exe) when you build an App-V package so that you can browse the registry at runtime from within the virtual environment.

If this property is set to **Enabled**, a file named `Virtual Registry.osd` will be created in the App-V Package folder, which can be used to display the registry within the virtual environment. You can use `Virtual Registry.osd` to view the existing registry on the computer plus the registry for the virtual package.

**Note** • The default value for the **Registry System Diagnostic** option is **Disabled**.

**Note** • You can override this default setting for an individual package by setting the **Registry System Diagnostic** property on the package’s **Properties** window of the **Packages** tab.
Select Package Installation File Dialog Box

On the **Select Package Installation File** dialog box, select the installation file (.msi or .exe) or installation script (*.vbs, *.bat, *.cmd, or *.ps1) that you want to add to your project for conversion to a virtual application.

*Note* • You can use installation scripts to run more complex installation scenarios.

![Select Package Installation File Dialog Box](image)

**Figure 9-58:** Select Package Installation File Dialog Box

Select Transform Dialog Box

On the **Select Transform** dialog box, which opens when you click in the **Transform** column/property on the **Packages** tab, you can select a transform file (.mst) to modify or install a Windows Installer package silently.

*Note* • While the **Transform** property on the **Packages** tab can contain a semicolon-delimited list of transforms, when you browse to the transform file location using the **Select Transform** dialog box, you are only able to select one transform file. To include multiple transforms with a package, rather than browsing to the transform file location, you need to manually edit the **Transform** property on the **Packages** tab to enter multiple transform files, separated by a semicolon.
Select Virtual Machine Dialog Box

On the Select Virtual Machine dialog box, which opens when you select a package on the Packages tab and then select Launch Package for Testing from the context menu, you select the virtual machine that you want to use to test the selected package.
The following options are available:

Table 9-49 • Select Virtual Machine Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install and run the application on the following virtual machine</td>
<td>Select the virtual machine that you would like to use the test the selected package.</td>
</tr>
<tr>
<td>Install Microsoft App-V Client</td>
<td>If you are testing an App-V package, select this option to instruct the Automated Application Converter to install the App-V client on the selected virtual machine.</td>
</tr>
<tr>
<td>Specify Location of Microsoft App-V Client Installation</td>
<td>If you have selected the Install Microsoft App-V Client option, specify the location of the App-V client installation. Make sure that Automated Application Converter machine has access to the specified location.</td>
</tr>
</tbody>
</table>

Select Virtual Machine Image File Dialog Box

When you click Browse Files on the Select Virtual Machines panel, the Select Virtual Machine Image File dialog box opens, prompting you to select a VMware Workstation virtual machine image.

![Select Virtual Machine Image File Dialog Box](image)
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Command Line Support

You can choose to run an Automated Application Converter project file via command line using the following command:

```
aacx.exe projectname.aacx
```

where `projectname.aacx` is the project file to load and execute. Results are displayed in console mode.

You can also use the following command line parameters to override project file settings:

**Table 9-50 • Command Line Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>/create</td>
<td>Use the /create parameter to indicate the virtual formats to create, such as:</td>
</tr>
<tr>
<td></td>
<td><code>aacx.exe /create formattype projectname.aacx</code></td>
</tr>
<tr>
<td></td>
<td>where <code>formattype</code> can be any of the following (case-insensitive):</td>
</tr>
<tr>
<td></td>
<td>AppV</td>
</tr>
<tr>
<td></td>
<td>Citrix</td>
</tr>
<tr>
<td></td>
<td>ThinApp</td>
</tr>
<tr>
<td></td>
<td>MSI</td>
</tr>
<tr>
<td></td>
<td>xpf</td>
</tr>
<tr>
<td></td>
<td>and <code>projectname.aacx</code> is the project file to load and execute.</td>
</tr>
<tr>
<td></td>
<td>For example, to create an App-V package, enter:</td>
</tr>
<tr>
<td></td>
<td><code>aacx.exe /create AppV myproject.aacx</code></td>
</tr>
<tr>
<td></td>
<td>Multiple create commands can be specified in the same command line. For example, to</td>
</tr>
<tr>
<td></td>
<td>create all virtual formats, enter:</td>
</tr>
<tr>
<td></td>
<td><code>aacx.exe /create AppV /create Citrix /create ThinApp myproject.aacx</code></td>
</tr>
<tr>
<td></td>
<td>Note • Settings made using the /create parameter override the selections you made on</td>
</tr>
<tr>
<td></td>
<td>the Select Output Formats panel, which are saved in the project file.</td>
</tr>
<tr>
<td>/help</td>
<td>To view command line help, enter either of the following:</td>
</tr>
<tr>
<td>/?</td>
<td><code>aacx.exe /?</code></td>
</tr>
<tr>
<td></td>
<td><code>aacx.exe /help</code></td>
</tr>
<tr>
<td>/log</td>
<td>To create a unicode text file to contain output messages, enter the /log parameter</td>
</tr>
<tr>
<td></td>
<td>followed by an output file name:</td>
</tr>
<tr>
<td></td>
<td><code>aacx.exe /log output.txt myproject.aacx</code></td>
</tr>
<tr>
<td></td>
<td>Note • These are the same output messages that would appear in the Output window</td>
</tr>
</tbody>
</table>
|           | when using the Automated Application Converter interface,
Table 9-50 • Command Line Parameters (cont.)

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
</table>
| /options  | To specify an alternate options.ini file for repackaging with Automated Application Converter, enter the /options parameter followed by the path to the options.ini file that you want to use, such as:  
|           | /options C:\options.ini |
|           | Using this option enables you to specify a different options.ini file when repackaging with Automated Application Converter than the options.ini file that you use when performing standard repackaging with Repackager (which could have custom options in it).  
|           | The specified options.ini file will be copied to the guest image during repackaging and will overwrite the default Repackager options.ini file. |
| /outdir   | To override the output directory for built and converted packages that was set in the project file on the Select Output Formats wizard panel, use the /outdir parameter:  
|           | aacx.exe /outdir "C:\output\aacxoutput" myproject.aacx |
|           | where C:\output\aacxoutput is the name of the directory that will contain the output. |
| /report   | To specify the name of the HTML report that is generated after conversion, use the /report parameter:  
|           | aacx.exe /report reportname.html myproject.aacx |
| /showreport | To specify the name of the HTML report that is generated after conversion and to automatically display that report, use the /showreport parameter:  
|           | aacx.exe /showreport reportname.html myproject.aacx |
Specifying Global Default Virtual Conversion Settings

In addition to the settings that can be specified on the Project Options Dialog Box, a default value can be specified for any virtual conversion setting that would normally be stored in the ISVirtualPackage table by editing the settings.xml file. The global value is used if no project-specific value is found.

To configure these global default values, locate the settings.xml file installed with InstallShield Editor and AdminStudio Repackager, and then find the <Properties> subelement of the <Virtualization> element:

```xml
<Virtualization>
  <Properties>
    <Property Name="AppVRuntimeDrive" Value="G:" />
    <Property Name="AppVServerURLPath" Value="%PackageName%_v%PackageVersion%" />
  </Properties>
</Virtualization>
```

To define a default value for any of the properties in the ISVirtualPackage table, create a <Property> in the <Properties> element and set a value. In the examples above, the AppVRuntimeDrive property is set to a default value of G:; and the AppVServerURLPath property is set to a default value of %PackageName%_v%PackageVersion%.

The following three replaceable parameters are only valid for the AppVServerURLPath property:

- **%PackageName%**—Name of the virtual package (which normally corresponds to the MSI ProductName).
•  %PackageVersion%—Version number. (Each new upgrade increments this number.)

•  %PackageVersionedName%—This is the %PackageName% for version one packages, and %PackageName%_v%PackageVersion% otherwise.

Virtual Converter Table Documentation for Microsoft App-V and VMware ThinApp

The following documentation lists settings that you can use to customize your conversion process.

•  Per package—You can use InstallShield to directly edit the ISVirtualPackage table to modify the settings referenced below. You could also use the App-V, ThinApp, or Citrix XenApp Assistants user interface to modify the settings.

•  Per Automated Application Converter project—You can specify a limited set of options in Automated Application Converter’s Project Options dialog box, but you cannot edit tables directly.

•  Globally for any conversion—You could edit the Settings.xml file to specify default values for many of the settings that can be specified in the ISVirtualPackage table.

The table settings that you can edit to customize your conversion process are organized into the following sections:

•  General Settings

•  Microsoft App-V Settings

•  VMWare ThinApp Settings

General Settings

The following settings are applicable to all virtual technologies.

•  ISVirtualPackage Table

•  ISVirtualRelease Table

•  Miscellaneous Virtual Conversion Settings

ISVirtualPackage Table

The ISVirtualPackage table is the main table that stores package-wide conversion settings. To edit this table, open the package in InstallShield and open the Direct Editor view. Also, if you make selections in the InstallShield Assistants, it will modify the settings in this table.

If you want to modify these settings globally, you need to edit the Settings.xml file, as described in Editing the Settings.xml File.

<table>
<thead>
<tr>
<th>Setting Name</th>
<th>Setting Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provider</td>
<td>Semicolon separated list of Thinstall, AppV, and Citrix</td>
<td>Indicates virtual technologies to which to convert MSI packages.</td>
</tr>
</tbody>
</table>
**Table 9-51 • General Settings in ISVirtualPackage Table**

<table>
<thead>
<tr>
<th>Setting Name</th>
<th>Setting Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSIFile0, MSIFile1, etc</td>
<td>Absolute path to MSI</td>
<td>Indicates other MSI packages to suite together with the current one into one package.</td>
</tr>
<tr>
<td>VirtualPackageBuildOutputFolder</td>
<td>Absolute path to a directory</td>
<td>Instead of creating the converted virtual applications in a folder next to the source MSI, put them in a new folder under this specified location - this overrides the global redirect option in settings.xml.</td>
</tr>
</tbody>
</table>

**ISVirtualRelease Table**

The ISVirtualRelease table stores the relationship between InstallShield project releases and the virtual package type you want to build. This table is only relevant when you are editing an InstallShield Basic MSI project (not when you are editing an MSI package in the DirectEdit mode). If you make the relevant selections in the Assistants, it will modify the settings in this table.

**Note • The settings in this table cannot be specified in the Settings.xml file.**

**Table 9-52 • General Settings in ISVirtualRelease Table**

<table>
<thead>
<tr>
<th>Key to ISRelease</th>
<th>Key to ISPProductConfiguration</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>BuildVirtualPackage</td>
<td></td>
<td>1</td>
<td></td>
<td>Build virtual package when associated release is built</td>
</tr>
<tr>
<td>Provider</td>
<td></td>
<td>Semicolon separated list of Thinstall, AppV, and Citrix</td>
<td></td>
<td>Indicates virtual technologies to which to convert MSI packages</td>
</tr>
</tbody>
</table>
**Miscellaneous Virtual Conversion Settings**

You can edit the following XML file to modify global settings that also govern the creation of virtual packages.

<table>
<thead>
<tr>
<th>Location</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>System\Msi.xml</td>
<td>IgnoreTables</td>
<td>MSI table names</td>
<td>Control whether an error or warning is flagged for certain tables during conversion</td>
</tr>
<tr>
<td>System\Msi.xml</td>
<td>IgnoreCustomActions</td>
<td>MSI custom action names</td>
<td>List of custom actions that can safely be ignored during virtual conversion</td>
</tr>
<tr>
<td>System\Msi.xml</td>
<td>PropertyDefaults</td>
<td>MSI property names with given values</td>
<td>Default values to use for certain MSI properties rather than flagging them as warnings</td>
</tr>
<tr>
<td>Support\0409\settings.xml</td>
<td>GlobalBuildRedirectFolder</td>
<td>Absolute directory path</td>
<td>Instead of creating the converted virtual applications in a folder next to the source MSI, put them in a new folder under this specified location</td>
</tr>
</tbody>
</table>

**Microsoft App-V Settings**

The ISVirtualPackage table is the main table that stores package-wide App-V conversion settings. To edit this table, open the package in InstallShield and open the Direct Editor view. Also, if you make selections in the InstallShield Assistants, it will modify the settings in this table.

*Note* • If you want to modify the setting in the ISVirtualPackage table globally, you can edit the Settings.xml file, as described in *Editing the Settings.xml File*.

The other tables listed here (directory, file, registry, shortcut) store App-V conversion settings related to a particular item in the package, such as a particular shortcut, file, registry entry, or directory.

*Note* • The settings in these four tables cannot be specified in the Settings.xml file.

- ISVirtualPackageTable
- ISVirtualDirectory Table
- ISVirtualFile Table
- **ISVirtualRegistry Table**
- **ISVirtualShortcut Table**

### ISVirtualPackageTable

The following are App-V settings in the ISVirtualDirectory table.

#### Table 9-54 • App-V Settings in ISVirtualPackageTable

<table>
<thead>
<tr>
<th>Name</th>
<th>Value</th>
<th>Default</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>AppVName</td>
<td>Same as name of MSI</td>
<td></td>
<td>Specify package name</td>
</tr>
<tr>
<td>AppVServerURLHost</td>
<td></td>
<td></td>
<td>Server location of SFT file</td>
</tr>
<tr>
<td>AppVServerURLPort</td>
<td></td>
<td></td>
<td>Server location of SFT file</td>
</tr>
<tr>
<td>AppVServerURLProtocol</td>
<td>RTSP, RTSPS, FILE, HTTP, or HTTPS</td>
<td></td>
<td>Protocol to use to access SFT file location</td>
</tr>
<tr>
<td>AppVRootFolderName</td>
<td>8.3 name based on product name and version</td>
<td></td>
<td>Specify root folder name</td>
</tr>
<tr>
<td>AppVComments</td>
<td></td>
<td></td>
<td>SFT file comments</td>
</tr>
<tr>
<td>AppVOS</td>
<td>Bitwise or of flags representing OS</td>
<td>0</td>
<td>0 indicates OS independent. Otherwise, here is the OS list starting with bit 1: WinXP, WinXP64, Win2003Svr, Win2003TS, Win2003TS64, Win2008Svr, Win2008TS, Win2008TS64, WinVista, WinVista64, Win7, Win764, Win2008R2TS64</td>
</tr>
<tr>
<td>AppVDSC0, AppVDSC1, etc.</td>
<td>Absolute path to OSD or SFT file [: MANDATORY]</td>
<td></td>
<td>Dynamic Suite Composition settings</td>
</tr>
<tr>
<td>AppVNoCompression</td>
<td>1</td>
<td>0</td>
<td>Compression setting - default is compressed</td>
</tr>
</tbody>
</table>
Table 9-54 • App-V Settings in ISVirtualPackageTable

<table>
<thead>
<tr>
<th>Name</th>
<th>Value</th>
<th>Default</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>AppVPackageOptimization</td>
<td>Offline or Stream</td>
<td>Stream</td>
<td>Only the shortcut targets are put in feature block 1 (FB1) if Stream is selected. Otherwise the entire package is put in FB1.</td>
</tr>
<tr>
<td>AppVUpgrade</td>
<td>1</td>
<td>0</td>
<td>Enables creation of an upgrade package</td>
</tr>
<tr>
<td>AppVUpgradePreviousPackage</td>
<td></td>
<td></td>
<td>Absolute path to SFT from previous package that will be upgraded.</td>
</tr>
<tr>
<td>AppVUpgradeLatest</td>
<td>1</td>
<td>0</td>
<td>Will locate the most recently built App-V package based on modified timestamp on SFT files found in appropriately named sub-folders next to the MSI file.</td>
</tr>
<tr>
<td>AppVUpgradeAppendPackageVersion</td>
<td>1</td>
<td>1</td>
<td>Package version will be appended to the end of the SFT file name</td>
</tr>
<tr>
<td>AppVDiagFileSystem</td>
<td>1</td>
<td>0</td>
<td>Include File System Diagnostic tool - a shortcut is included to run cmd.exe from the physical System32 folder. This cmd.exe and any programs launched from it will have access to the virtual environment of the package</td>
</tr>
<tr>
<td>AppVDiagRegistry</td>
<td>1</td>
<td>0</td>
<td>Include Registry System Diagnostic tool - a shortcut is included to run regedit.exe from the physical Windows folder. It will have access to the virtual environment.</td>
</tr>
<tr>
<td>AppVTestLauncher</td>
<td>1</td>
<td>1</td>
<td>AppVLauncher.exe is copied next to the newly built App-V package. This tool can be used to easily test deploy App-V packages.</td>
</tr>
</tbody>
</table>
### Table 9-54 • App-V Settings in ISVirtualPackageTable

<table>
<thead>
<tr>
<th>Name</th>
<th>Value</th>
<th>Default</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>BuildMSI</td>
<td>1</td>
<td>0</td>
<td>Create a wrapper MSI file that can be used to deploy the App-V package</td>
</tr>
<tr>
<td>AppVMSiWrapperCompress</td>
<td>1</td>
<td>0</td>
<td>Compression setting for wrapper MSI</td>
</tr>
<tr>
<td>AppVPrereq</td>
<td>1</td>
<td>0</td>
<td>Set this option to include App-V client setup as a setup prerequisite for the wrapper MSI. It will be necessary to obtain a redistributable copy of the App-V client setup to use this feature.</td>
</tr>
<tr>
<td>APPVLOADING</td>
<td>1</td>
<td>0</td>
<td>Set this option to not include the SFT file in the wrapper MSI. The SFT file will be streamed from the server location specified in the OSD and manifest files.</td>
</tr>
<tr>
<td>AppVNoSpacesInFileNames</td>
<td>1</td>
<td></td>
<td>Will replace spaces in the SFT, OSD, and Icon file names with '_'</td>
</tr>
<tr>
<td>AppVSpaceReplacementString</td>
<td>Some string</td>
<td></td>
<td>Use together with setting AppVNoSpacesInFileNames property to 1. Any spaces in SFT, OSD, and Icon file names will be replaced by the string specified in the value of this property. If the string 'EMPTYSTRING' is used, then spaces will just be removed.</td>
</tr>
<tr>
<td>AppVRuntimeDrive</td>
<td>Drive letter such as M: Q:</td>
<td></td>
<td>App-V client drive to use</td>
</tr>
</tbody>
</table>
**ISVirtualDirectory Table**
The following are App-V settings in the ISVirtualDirectory table.

**Table 9-55 • App-V Settings in ISVirtualDirectory Table**

<table>
<thead>
<tr>
<th>Directory table</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key into</td>
<td>AppVUserData</td>
<td>1</td>
<td>If set, then treat this directory as user data. If unspecified, then default algorithm is used to determine whether to mark directory as user data or application data.</td>
</tr>
<tr>
<td>Key into</td>
<td>AppVOVERRIDE</td>
<td>1</td>
<td>Override directory contents during upgrade</td>
</tr>
</tbody>
</table>

**ISVirtualFile Table**
The following are App-V settings in the ISVirtualFile table.

**Table 9-56 • App-V Settings ISVirtualFile Table**

<table>
<thead>
<tr>
<th>File Name</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key into</td>
<td>AppVUserData</td>
<td>1</td>
<td>If set, then treat this file as user data. If unspecified, then default algorithm is used to determine whether to mark file as user data or application data.</td>
</tr>
<tr>
<td>Key into</td>
<td>AppVOVERRIDE</td>
<td>1</td>
<td>Override file during upgrade</td>
</tr>
</tbody>
</table>

**ISVirtualRegistry Table**
The following are App-V settings in the ISVirtualRegistry table.

**Table 9-57 • App-V Settings in ISVirtualRegistry Table**

<table>
<thead>
<tr>
<th>Registry Name</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key into</td>
<td>AppVOVERRIDE</td>
<td>1</td>
<td>If set, virtual application will only see the registry key contents in the virtual package and no child keys that may be present on the physical machine. Otherwise, virtual application will see only values in the virtual package, but will see child keys present on the physical machine, if they are not also present in the virtual package.</td>
</tr>
</tbody>
</table>
ISVirtualShortcut Table

The following are App-V settings in the ISVirtualShortcut table.

Table 9-58 • App-V Settings in ISVirtualShortcut Table

<table>
<thead>
<tr>
<th>Shortcut_</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key into Shortcut table</td>
<td>AppVApplication</td>
<td>0</td>
<td>A value of zero indicates that this shortcut will not be included in the converted App-V package.</td>
</tr>
</tbody>
</table>

VMware ThinApp Settings

The ISVirtualPackage table is the main table that stores package-wide ThinApp conversion settings. To edit this table, open the package in InstallShield and open the Direct Editor view. Also, if you make selections in the Assistants, it will modify the settings in this table.

Note • If you want to modify the setting in the ISVirtualPackage table globally, you can edit the Settings.xml file, as described in Editing the Settings.xml File

The other tables listed here (directory, file, registry, shortcut) store ThinApp conversion settings related to a particular item in the package, such as a particular shortcut, file, registry entry, or directory.

Note • The settings in these four tables cannot be specified in the Settings.xml file.

- ISVirtualPackage Table
- ISVirtualDirectory Table
- ISVirtualRegistry Table
- ISVirtualShortcut Table

ISVirtualPackage Table

The following are ThinApp settings in ISVirtualPackage table.

Table 9-59 • ThinApp Settings in ISVirtualPackage Table

<table>
<thead>
<tr>
<th>Name</th>
<th>Value</th>
<th>Default</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>ThinRemoveSandboxOnExit</td>
<td>1</td>
<td>0</td>
<td>Determines if sandbox is deleted when application exits</td>
</tr>
<tr>
<td>ThinSandboxRemovableDisk</td>
<td>1</td>
<td>0</td>
<td>Determines whether write operations to removable disks go to the disks or to sandbox</td>
</tr>
</tbody>
</table>
**Table 9-59 • ThinApp Settings in ISVirtualPackage Table**

<table>
<thead>
<tr>
<th>Name</th>
<th>Value</th>
<th>Default</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>ThinSandboxNetworkDrives</td>
<td>1</td>
<td>0</td>
<td>Determines whether write operations to network drive go to network drive or to sandbox</td>
</tr>
<tr>
<td>ThinSandboxName</td>
<td></td>
<td></td>
<td>Name of directory that stores the sandbox</td>
</tr>
<tr>
<td>ThinActiveDirectory</td>
<td>1</td>
<td>0</td>
<td>Restrict access based on AD groups</td>
</tr>
<tr>
<td>ThinPermittedGroups</td>
<td>Semicolon separated AD group names</td>
<td></td>
<td>Only users belonging in the specified local or domain groups will be able to run the application</td>
</tr>
<tr>
<td>ThinAccessDeniedMsg</td>
<td></td>
<td></td>
<td>Message to display when access is denied</td>
</tr>
<tr>
<td>BuildMSI</td>
<td>1</td>
<td>0</td>
<td>Build a MSI that will install and register ThinApp package</td>
</tr>
<tr>
<td>ThinDisableTracing</td>
<td>1</td>
<td>0</td>
<td>Disable ThinApp tracing</td>
</tr>
<tr>
<td>ThinCompressionType</td>
<td>None/Fast</td>
<td>None</td>
<td>Compression setting</td>
</tr>
<tr>
<td>ThinDirectoryIsolationMode</td>
<td>Merged, WriteCopy, or Full</td>
<td>WriteCopy</td>
<td>Controls whether write operations are directed to the sandbox or physical drive</td>
</tr>
<tr>
<td>OptionalAppLinks</td>
<td>Semicolon separated list of absolute paths to ThinApp package EXE or DAT files</td>
<td></td>
<td>Used to establish optional AppLink relationship between ThinApp packages</td>
</tr>
<tr>
<td>RequiredAppLinks</td>
<td>Semicolon separated list of absolute paths to ThinApp package EXE or DAT files</td>
<td></td>
<td>Used to establish required AppLink relationship between ThinApp packages</td>
</tr>
<tr>
<td>AppSyncURL</td>
<td>HTTP, HTTPS, or File URL to web server that hosts application updates</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AppSyncUpdatedMessage</td>
<td></td>
<td></td>
<td>Message to display to user upon update</td>
</tr>
<tr>
<td>AppSyncUpdateFrequency</td>
<td>Minutes (m), hours (h), days (d), and 0</td>
<td></td>
<td>The frequency with which to check for updates</td>
</tr>
</tbody>
</table>
Table 9-59 • ThinApp Settings in ISVirtualPackage Table

<table>
<thead>
<tr>
<th>Name</th>
<th>Value</th>
<th>Default</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>AppSyncClearSandboxOnUpdate</td>
<td>1</td>
<td>0</td>
<td>Determines whether to clear sandbox after update</td>
</tr>
<tr>
<td>AppSyncExpirePeriod</td>
<td></td>
<td></td>
<td>Number of days before application will stop working due to not being able to connect to server</td>
</tr>
<tr>
<td>AppSyncWarningPeriod</td>
<td></td>
<td></td>
<td>Start of warning period. After this ThinApp will check for an update each time the application starts</td>
</tr>
<tr>
<td>AppSyncWarningFrequency</td>
<td></td>
<td></td>
<td>Frequency of warnings to the user during the warning period</td>
</tr>
<tr>
<td>AppSyncExpireMessage</td>
<td></td>
<td></td>
<td>Message user sees when application cannot be run because it has failed to contact the server for the duration of the expiration period</td>
</tr>
<tr>
<td>AppSyncWarningMessage</td>
<td></td>
<td></td>
<td>Message user sees when application has not been able to contact the server for the duration of the warning period</td>
</tr>
<tr>
<td>ThinDiagCmd</td>
<td>1</td>
<td>0</td>
<td>Include File System Diagnostic tool</td>
</tr>
<tr>
<td>ThinDiagReg</td>
<td>1</td>
<td>0</td>
<td>Include Registry System Diagnostic tool</td>
</tr>
</tbody>
</table>

**ISVirtualDirectory Table**

The following are ThinApp settings in the ISVirtualDirectory table.

Table 9-60 • ThinApp Settings in ISVirtualDirectory Table

<table>
<thead>
<tr>
<th>Directory</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key to Directory table</td>
<td>ThinIsolation</td>
<td>1 for default, 2 for Full, 4 for WriteCopy, and 8 for Merged</td>
<td>Sets isolation setting for a directory. Default setting is default (use overall package isolation setting)</td>
</tr>
</tbody>
</table>
**ISVirtualRegistry Table**

The following are ThinApp settings in the ISVirtualRegistry table.

**Table 9-61 • ThinApp Settings in ISVirtualRegistry Table**

<table>
<thead>
<tr>
<th>Key to Registry table</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>ThinIsolation</td>
<td>1 for default, 2 for Full, 4 for WriteCopy, and 8 for Merged</td>
<td>Sets isolation setting for a registry key. Default setting is default (use overall package isolation setting)</td>
</tr>
</tbody>
</table>

**ISVirtualShortcut Table**

The following are ThinApp settings in the ISVirtualShortcut table.

**Table 9-62 • ThinApp Settings in ISVirtualShortcut Table**

<table>
<thead>
<tr>
<th>Key into Shortcut table</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>ThinIsolation</td>
<td>0</td>
<td>A value of zero indicates that this shortcut will not be included in the converted ThinApp package.</td>
</tr>
</tbody>
</table>

**Additional Settings**

You can edit the following configuration files to further customize the conversion process of a ThinApp package.

**Table 9-63 • Additional ThinApp Settings**

<table>
<thead>
<tr>
<th>Location</th>
<th>Name</th>
<th>Value</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>System\Thinstall.xml</td>
<td>AlwaysBuildDatFile</td>
<td>true/false</td>
<td>Always put the application payload in a DAT file - even with only one shortcut</td>
</tr>
<tr>
<td>System\Thinstall.xml</td>
<td>PreserveMostPackageIniSettings</td>
<td>true/false</td>
<td>Start with existing package.ini file from previous build instead of from template package.ini. This has the potential of preserving many user customizations made directly to package.ini file.</td>
</tr>
</tbody>
</table>
Editing the Settings.xml File

To edit the Settings.xml file, add a property element for each setting in the Virtualization/Properties section of the file. You can find the Settings.xml file in the following directory:

C:\Program Files\AdminStudio\2015\Repackager\Support\0409

Edit the following section of the file:

```xml
<Virtualization>
  ...
  <Properties>
    <!--Use this section to provide a global default for any setting that is found in the ISVirtualPackage table-->
    <!--Property Name="AppVRuntimeDrive" Value="G:"/>-->
    <!--Property Name="AppVServerURLPath" Value="%PackageName%\v%PackageVersion%" /-->  
      
    </Properties>
  </Virtualization>
```

Troubleshooting

This section includes information to help you resolve typical problems that you might encounter when using the Automated Application Converter. The following sections are included:

- First Things to Check
- Problems and Solutions
- Best Practices for Optimal Performance
# First Things to Check

If you encounter a problem when performing package conversion, first scan this table to review list of the most likely causes for conversion failure.

<table>
<thead>
<tr>
<th>Cause of Error</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Did not run the Virtual Machine Preparation Tool</strong></td>
<td>On each virtual machine that you are going to use to perform automated repackaging, you need to run the Virtual Machine Preparation Tool, an application that will enable automatic login. See Preparing Your Virtual Machines for Use With the Automated Application Converter.</td>
</tr>
<tr>
<td><strong>Did not install VMware VIX API</strong></td>
<td>If you are using VMware virtualization technology (VMware ESX or ESXi Server or a local VMware Workstation 6.5 or later), you need to have the VMware VIX API installed on the same machine as the Automated Application Converter. See VMware VIX API Requirement on the AdminStudio Machine.</td>
</tr>
<tr>
<td><strong>Snapshot does not exist on the virtual image</strong></td>
<td>After you run the Virtual Machine Preparation Tool on a virtual machine, you need to shut it down and create a snapshot. This enables the Automated Application Converter to revert the virtual image to a clean state after each repackaging run. See Taking a Snapshot.</td>
</tr>
</tbody>
</table>

**Important** - If you do not run the Virtual Machine Preparation Tool on the virtual machines you want to use, the Automated Application Converter will be unable to connect to them.

**Important** - If a snapshot does not exist on the virtual machine, not only will repackaging on that virtual machine fail, but you will also be unable to use that virtual machine to perform testing (as described in Testing Packages).
**Table 9-64 • Most Likely Causes of Errors**

<table>
<thead>
<tr>
<th>Cause of Error</th>
<th>Resolution</th>
</tr>
</thead>
</table>
| Name of Snapshot on virtual image is not identified properly | If your virtualization technology supports named snapshots, you should name the snapshot AutoRepack_Base, which is the default name that the Automated Application Converter will be looking for.  
If you assign a snapshot name other than AutoRepack_Base, after you add the virtual machine to the Automated Application Converter, you need to specify that snapshot name in the **Snippet Name** property in the **Properties** window of the **Machines** tab for that machine. See Editing Virtual Machine Properties on the Machines Tab. |
| **Important** • If the snapshot on the virtual machine is not identified properly in the Automated Application Converter, not only will repackaging on that virtual machine fail, but you will also be unable to use that virtual machine to perform testing (as described in Testing Packages). |
| ThinApp client is not installed                     | If you choose to build ThinApp applications, AdminStudio will convert the package installation into a format compatible with ThinApp. However, the ThinApp build process requires the availability of certain ThinApp tools. As a prerequisite to building a ThinApp application from AdminStudio, you must have installed ThinApp and accepted any and all license agreements. For more information, see ThinApp on the VMware website. |
| Password of the virtual image has changed           | When you add a virtual image to a project, you are prompted for the user name and password to logon to that machine. If you entered an incorrect password or if the password has recently changed, you need to edit that machine’s **Guest Password** property on the **Machines** tab. See Editing Virtual Machine Properties on the Machines Tab. |
| Virtual machine is corrupted, or cannot be launched | If the Automated Application Converter is attempting to connect to a virtual machine that is corrupt or cannot be launched, conversion will fail. To make sure that your virtual machines are in proper working order, attempt to launch them manually (outside of the Automated Application Converter) using the configuration tool of the virtual technology. |
| Virtual machine does not have network connectivity  | In order for the Automated Application Converter to use a virtual machine, the virtual machine must have connectivity to your network. From the host machine, try to manually browse to the C drive of the virtual machine by entering the following address:  
  ```\virtual_machine_name\C$``` |
Table 9-64 • Most Likely Causes of Errors

<table>
<thead>
<tr>
<th>Cause of Error</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repackaging is taking a very long period of time</td>
<td>If the repackaging of a package is taking a very long period of time, you may want to verify that the value for that package’s <strong>Compressed</strong> property is correct.</td>
</tr>
<tr>
<td></td>
<td>If a package is in a directory that contains many other applications, and its <strong>Compressed</strong> property is set to <strong>True</strong>, the Automated Application Converter knows that only that one file needs to be copied to the virtual machine for repackaging.</td>
</tr>
<tr>
<td></td>
<td>However, if the <strong>Compressed</strong> property set is set to <strong>False</strong>, there is no way to determine which of the files in that directory belong to the package, so all of the files in the directory must be copied to the virtual machine before repackaging can start. See Editing Package Properties on the Packages Tab.</td>
</tr>
</tbody>
</table>

**Tip** • It is recommended that each package be placed in its own directory to avoid problems such as this one.
## Problems and Solutions

The following chart lists some typical problems that you might encounter when using the Automated Application Converter and some suggested solutions.

### Table 9-65 • Solutions to Common Problems

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Causes</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot connect to a virtual machine</td>
<td>Virtual machine has not been prepared.</td>
<td>Verify that the Virtual Machine Preparation Setup (VMCfg.exe) was run on the virtual machine to enable automatic login. See Running the Virtual Machine Preparation Setup for instructions.</td>
</tr>
<tr>
<td>Specified Guest Username or Guest Password property is not specified correctly.</td>
<td>When you add a virtual machine to the Automated Application Converter, you specify the User name and Password on the User Credentials panel. If you entered an incorrect value or if one of these values has changed, you will be unable to connect to the virtual machine. Open the Machines tab and verify that the values in the Guest Username and Guest Password properties for the virtual machine are correct.</td>
<td></td>
</tr>
<tr>
<td>Cannot connect to a Windows 7 or Windows Server 2008 virtual machine</td>
<td>User Account Control (UAC) settings on a Windows 7 or Windows Server 2008 virtual machine could be causing problems during auto-login.</td>
<td>Make sure that you run the Virtual Machine Preparation Setup on the virtual machine to disable UAC. See Running the Virtual Machine Preparation Setup.</td>
</tr>
</tbody>
</table>

**Tip** • A quick way to determine if the Virtual Machine Preparation Tool has been run on a virtual image is the presence of the GuestAgent.exe file on the root of the C: drive.

**Note** • When using a domain account, do not include the domain name in the Guest Username property.
Table 9-65 • Solutions to Common Problems (cont.)

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Causes</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unable to add packages from an AdminStudio Application Catalog</td>
<td>User does not have required login and/or view permissions on the Application Catalog.</td>
<td>Try to manually view packages in an AdminStudio Application Catalog to see if you have the required view permissions. Use AdminStudio Application Manager to view the packages in the Application Catalog. Also, if using an AdminStudio Application Catalog with the Software Repository, make sure you have view permission to the Software Repository location of that Application Catalog.</td>
</tr>
<tr>
<td>Cannot connect to an AdminStudio Application Catalog</td>
<td>There are connection issues between domains due to user name.</td>
<td>Try to manually connect to the Application Catalog to make sure that you are using the correct credentials or that there are no other networking issues.</td>
</tr>
<tr>
<td>Unable to publish packages to an AdminStudio Application Catalog</td>
<td>User does not have required permission to import/publish packages.</td>
<td>Try to manually publish and/or import a package to an AdminStudio Application Catalog to see if you have the required permissions: Use AdminStudio Application Manager Import Wizard to manually import a package into the Application Catalog. This enables you to determine if you have import permission. Also, if using an AdminStudio Application Catalog with the Software Repository, make sure you have write permission to the Software Repository location of that Application Catalog.</td>
</tr>
<tr>
<td>Cannot connect to a Microsoft Hyper-V Server</td>
<td>DCOM configuration settings need to be adjusted.</td>
<td>Adjust the DCOM settings, as described in this MSDN article, Connecting to WMI on a Remote Computer: <a href="http://msdn.microsoft.com/en-us/library/aa389290%28VS.85%29.aspx">http://msdn.microsoft.com/en-us/library/aa389290%28VS.85%29.aspx</a></td>
</tr>
</tbody>
</table>
Troubleshooting

Table 9-65 • Solutions to Common Problems (cont.)

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Causes</th>
<th>Solution</th>
</tr>
</thead>
</table>
| Copy errors are generated during package conversion | User does not have permission to the Output Path location specified in the Automated Application Converter. | To make sure that you have permission to the Automated Application Converter output directory, perform the following steps:

**To specify Output Path directory:**

1. Open the Automated Application Converter.
2. Select Options on the Tools menu. The Project Options dialog box opens.
3. Locate the Output Path setting under Conversion Options. By default, the path is C:\Users\[UserName]\Documents\AutoRepack.
4. Browse to that location using Windows Explorer to and attempt to copy a file to that location.
5. If you are unable to copy a file to that location, change the Output Path to a location that you do have write permission on.

| Package status changes to soft or hard timeout | The installation is requesting user input. | In order for the Automated Application Converter to perform automated repackaging, packages must support silent installation mode and the silent installation mode command line parameters must be specified in the Command Line property for each package.

To resolve this problem, open the Packages tab and make sure that the package's Command Line property contains the command line parameters to run the installation silently.

**Note** • The Automated Application Converter automatically populates the Command Line property for Windows Installer (.msi) packages that you add to the project. However, for non-MSI packages, you must manually enter the Command Line property.

If the Command Line property is specified, but you are still receiving a timeout error, you may want to try to manually run the installation using the command line parameters to make sure that the installation is not requesting any user input.
### Table 9-65 • Solutions to Common Problems (cont.)

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Causes</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>App-V application does not launch</strong></td>
<td>VM does not have App-V client installed</td>
<td>If you are able to connect to the virtual machine, but the App-V package will not launch, make sure that the App-V client is installed on the virtual machine. Also, make sure that App-V file streaming is enabled on the virtual machine.</td>
</tr>
<tr>
<td><strong>Cannot build a ThinApp package</strong></td>
<td>ThinApp application is not installed.</td>
<td>To create a ThinApp application, you are required to have ThinApp installed on the same machine as the Automated Application Converter.</td>
</tr>
<tr>
<td><strong>Cannot connect to Hyper-V server</strong></td>
<td>Hyper-V configuration tools are not installed.</td>
<td>Make sure that the Hyper-V configuration tools are installed on the Hyper-V Server's Hyper-V Microsoft Management Console.</td>
</tr>
<tr>
<td><strong>Virtualization Readiness status of a package is “Unknown” (?)</strong></td>
<td>Location of source files is no longer accessible.</td>
<td>When you originally added the package to your Automated Application Converter project, you were able to access the source files, but now the source files are either no longer there or you no longer have permission to access them.</td>
</tr>
</tbody>
</table>
Repackaging is taking a long time
It is taking a long time to copy the files required for repackaging to the virtual machine and back to the host machine.

Try to copy the files manually from the host machine to the virtual machine to attempt to identify the cause of the delay.

For VMware, try switching the Network connection setting between Bridged and NAT on the virtual machine to see if it helps to improve the copy speed.

The package’s Compressed property setting is incorrect.
If a package is in a directory that contains many other applications, and its Compressed property is set to True, the Automated Application Converter knows that only that one file needs to be copied to the virtual machine for repackaging. However, if the Compressed property set is set to False, there is no way to determine which of the files in that directory belong to the package, so all of the files in the directory must be copied to the virtual machine before repackaging can start. See Editing Package Properties on the Packages Tab.

Tip • It is recommended that each package be placed in its own directory to avoid problems such as this one.
Cannot connect to a VMware virtual machine

The latest version of the VMware VIX API is not installed on the same machine as the Automated Application Converter.

If you are using VMware virtualization technology (VMware ESX or ESXi Server or a local VMware Workstation 6.5 or later), you need to have the VMware VIX API installed on the same machine as the Automated Application Converter. See VMware VIX API Requirement on the AdminStudio Machine.

You are using VMware Workstation 7.0.1, but the wrapper-config.txt file does not identify Workstation 7.0.1

If running VMware Workstation 7.0.1, verify that the VIX wrapper-config.txt contains the following line that identifies a Workstation 7.0.1. For example:

```
# Workstation 7.0.1
ws 9vmdb 7.0.1 workstation-7.0.0
player 9 vmdb 3.0.1 workstation-7.0.0
```

You are attempting to connect to a VMware ESX and a VMware Workstation image at the same time.

When performing repackaging on a VMware virtual machine using the Automated Application Converter, you should connect to either a VMware ESX/ESXi image or a VMware Workstation image, but not both at the same time.

VIX API is not working properly on virtual machine.

If the VIX API is not working, verify that vmrun.exe works. You can enter `vmrun.exe /?` to get the parameters for this tool. For example, to power up a virtual image on a VMware ESX server, use this command:

```
```
Best Practices for Optimal Performance

When setting up the Automated Application Converter to perform automated repackaging and conversion to virtual packages, you should following these best practices:

Table 9-66 • Best Practices

<table>
<thead>
<tr>
<th>Practice</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Machine containing virtual images should be dedicated for use with the Automated Application Converter</td>
<td>Machines that contain the virtual images that you will use with the Automated Application Converter should be dedicated for use with this tool only.</td>
</tr>
<tr>
<td>Virtual machine needs adequate resources</td>
<td>Make sure that the machine containing the virtual images has adequate resources.</td>
</tr>
<tr>
<td>Each package should be in its own folder</td>
<td>Each package that you add to an Automated Application Converter project should be in an individual folder, especially if they are uncompressed packages.</td>
</tr>
<tr>
<td>Manually test a virtual machine before adding it to an Automated Application Converter project</td>
<td>Before adding a virtual machine to your Automated Application Converter project, boot it up manually to make sure it is running properly. Make sure that no message boxes open (such as a Failure to Start Service error message) that would require user input.</td>
</tr>
<tr>
<td>Windows 7 is recommended</td>
<td>It is recommended that you install the Automated Application Converter on a machine running Windows 7, either 32-bit or 64-bit.</td>
</tr>
<tr>
<td>Disable unnecessary devices</td>
<td>On each virtual machine, disable devices that are not required, such as:</td>
</tr>
<tr>
<td></td>
<td>• CD/DVD drives</td>
</tr>
<tr>
<td></td>
<td>• USB Controller</td>
</tr>
<tr>
<td></td>
<td>• Floppy drives</td>
</tr>
<tr>
<td></td>
<td>• Sound cards</td>
</tr>
<tr>
<td>Turn off Windows Update on the virtual machines</td>
<td>To avoid problems with repackaging, turn off Windows Update on the virtual machines.</td>
</tr>
</tbody>
</table>
How to Test a Virtual Machine

If you are having trouble using a virtual machine with the Automated Application Converter, you may want to perform the following steps to manually test that virtual machine to see if it is in working order.

Task: To manually test a virtual machine:

1. Connect to the technology provider: Microsoft Hyper-V Server, VMware ESX or ESXi Server, or VMware Workstation 6.5 or later.

2. Use Remote Desktop to connect to the virtual machine you want to test.

3. Launch the virtual machine to make sure that it boots up properly and that you can login using the user name and password you specified when you added the virtual machine to your Automated Application Converter project.

   Tip • If you discover that you specified an incorrect user name or password, update the Guest Username and Guest Password properties on the Machines tab for this machine.

4. Check to see if a snapshot exists and that snapshot name is either AutoRepack_Base or that you have specified an alternate name in the Snapshot Name property on the Packages tab for that virtual machine.

5. Manually copy the repackager folder in the AdminStudio installation directory to the virtual machine to determine if you have write permission on the virtual machine.

6. Manually copy an application to the virtual machine.

7. Launch the Repackaging Wizard and repackage that application.

8. Copy the captured data from the virtual machine to the host machine in the output location specified for that package in the Path property on the Packages tab to test if you have permission to write to that location.

9. Repeat these steps for each of the virtual machines you are using with your project.
Resolving Problems Connecting to a Hyper-V Image

In some instances, Automated Application Converter may encounter a problem connecting to a Hyper-V image because it is failing to obtain an IP address from the Hyper-V Server. To resolve this issue, perform these steps:

**Task: To obtain IP address from Hyper-V Server:**

1. Open the image using the Hyper-V Console.
2. On the **Action** menu, select **Insert Integration Services Setup Disk**.

![Hyper-V Console](image)

You will then be prompted to install the latest version of the Hyper-V Integration Services:

![AutoPlay](image)

3. Click **Install Hyper-V Integration Services**.
4. When the installation of the Hyper-V Integration Services has completed, create a new snapshot of the Hyper-V image and name the snapshot **AutoRepack_Base**, which is the default name that the Automated Application Converter will be looking for.
5. Restart the Automated Application Converter process and attempt to connect to this Hyper-V image.
Automated Application Converter Error Messages

This section includes information on how to resolve the following error messages that could be generated by the Automated Application Converter:

- Error -4308: VM failed to start up
- Error -4309: VM failed to shut down
- Error -4310: Failed to connect to VM
- Error -4312: Failed to prepare Repackager
- Error -4313: Failed to access the package
- Error -4314: Failed to copy repackaged output from virtual machine
- Error -4315: Failed to send command to VM
- Error -4316: Failed getting response from VM
- Error -4317: Failed running pre-snapshot
- Error -4318: Failed running post-snapshot
- Error -4319: Failed running package installation
- Error -4320: Failed creating folder on VM
- Error -4333: Preparing command-line...
- Error -4380: Failed to prepare AppV
- Error -4388: Failed preparing for pre-snapshot
- Error -4389: Failed connecting to server
- Error -4390: Failed connecting to image
- Error -4391: Failed to reboot
- Error -4395: Failed to create VM directory
- Error -4409: Failed to delete package cache folder

Debug Messages in the Automated Application Converter Log Report

By default, debug messages that occur during a conversion run are saved in the AdminStudio Automated Application Converter Log report, but the display of those debug messages is turned off. However, if you are using Microsoft Internet Explorer 8 as your default browser, you can choose to view those debug messages. See Viewing Debug Messages for instructions.
Error -4308: VM failed to start up

The following table documents this message:

Table 9-67 • Error -4308: VM failed to start up

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong></td>
<td>Error -4308 controlling virtual machine: VM failed to start up</td>
</tr>
<tr>
<td><strong>Cause:</strong></td>
<td>Automated Application Converter is unable to access this VMware virtual machine due to a failure to login to the virtual machine server or into the guest virtual machine.</td>
</tr>
<tr>
<td><strong>Resolution:</strong></td>
<td>Open the <strong>Machines</strong> tab and verify that the following properties are set correctly for this virtual machine:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Machine Settings</strong>—Verify the <strong>Guest Username</strong> and <strong>Guest Password</strong> properties.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Virtual Machine Server</strong>—Verify the <strong>Server Username</strong> and <strong>Server Password</strong> properties.</td>
</tr>
</tbody>
</table>

Error -4309: VM failed to shut down

The following table documents this message:

Table 9-68 • Error -4309: VM failed to shut down

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong></td>
<td>Error -4309 controlling virtual machine: VM failed to shut down</td>
</tr>
<tr>
<td><strong>Cause:</strong></td>
<td>Automated Application Converter is unable to access this machine virtual machine in order to shut it down.</td>
</tr>
<tr>
<td><strong>Resolution:</strong></td>
<td>Open the <strong>Machines</strong> tab and verify that the following properties are set correctly for this virtual machine:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Machine Settings</strong>—Verify the <strong>Guest Username</strong> and <strong>Guest Password</strong> properties.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Virtual Machine Server</strong>—Verify the <strong>Server Username</strong> and <strong>Server Password</strong> properties.</td>
</tr>
</tbody>
</table>
Error -4310: Failed to connect to VM

The following table documents this message:

Table 9-69 • Error -4310: Failed to connect to VM

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>Error -4310 controlling virtual machine: Failed to connect to VM</td>
</tr>
<tr>
<td>Cause:</td>
<td>This error could be caused by the following reasons:</td>
</tr>
<tr>
<td></td>
<td>• Virtual machine was unexpectedly shut down early.</td>
</tr>
<tr>
<td></td>
<td>• Operating system on the virtual machine does not launch.</td>
</tr>
<tr>
<td></td>
<td>• The Guest Agent is not running on the virtual machine.</td>
</tr>
<tr>
<td></td>
<td>• Permissions to the virtual machine are incorrect.</td>
</tr>
<tr>
<td></td>
<td>• Virtual machine AutoRepack_Base snapshot was taken before the machine was powered off.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>To resolve this error, try the following:</td>
</tr>
<tr>
<td></td>
<td>• After you have run the Virtual Machine Preparation Tool on this virtual machine, verify that the snapshot launches, automatically logs into the virtual machine, and that the Guest Agent opens.</td>
</tr>
<tr>
<td></td>
<td>• Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).</td>
</tr>
<tr>
<td></td>
<td>• Do not shut down the virtual machine in the middle of using it.</td>
</tr>
<tr>
<td></td>
<td>• Make sure that you power off the virtual machine before taking the AutoRepack_Base snapshot.</td>
</tr>
</tbody>
</table>

Error -4312: Failed to prepare Repackager

The following table documents this message:

Table 9-70 • Error -4312: Failed to prepare Repackager

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>Error -4312 controlling virtual machine: Failed to prepare Repackager</td>
</tr>
<tr>
<td>Cause:</td>
<td>The Automated Application Converter could not read the Repackager source location or could not write to the Repackager cache location.</td>
</tr>
</tbody>
</table>
Table 9-70 • Error -4312: Failed to prepare Repackager

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resolution:</td>
<td>To resolve this error, try the following:</td>
</tr>
<tr>
<td></td>
<td>• Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).</td>
</tr>
<tr>
<td></td>
<td>• Verify that the Guest Username and Guest Password properties under Machine Settings on the Machines tab for this virtual machine are set correctly.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the virtual machine’s Repackager Cache Path property on the Machines tab for this virtual machine is set to a drive on the virtual machine, especially if the virtual machine does not have a C: drive.</td>
</tr>
</tbody>
</table>

Error -4313: Failed to access the package

The following table documents this message:

Table 9-71 • Error -4313: Failed to access the package

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>Error -4313 processing package: Failed to access the package</td>
</tr>
<tr>
<td>Cause:</td>
<td>The Automated Application Converter could not read from the package source location or could not write to the package cache location.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>To resolve this error, try the following:</td>
</tr>
<tr>
<td></td>
<td>• Ensure that the host machine has access to the network and is visible to/accessible from the virtual machine (if it is running on a different computer).</td>
</tr>
<tr>
<td></td>
<td>• Verify that the Guest Username and Guest Password properties on the Machines tab for the virtual machine are set correctly.</td>
</tr>
<tr>
<td></td>
<td>• If the package is on a network share, verify that both the host machine and virtual machine have access to that network share.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the virtual machine’s Setup Cache Path property on the Machines tab for this virtual machine is set to a drive on the virtual machine, especially if the virtual machine does not have a C: drive.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the package does not already exist as read-only.</td>
</tr>
</tbody>
</table>
Error -4314: Failed to copy repackaged output from virtual machine

The following table documents this message:

**Table 9-72 • Error -4314: Failed to copy repackaged output from virtual machine**

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong></td>
<td>Error -4314 controlling virtual machine: Failed to copy repackaged output from virtual machine</td>
</tr>
<tr>
<td><strong>Cause:</strong></td>
<td>The virtual machine could not read the output cache location, or could not write to the project output location.</td>
</tr>
</tbody>
</table>
| **Resolution:** | To resolve this error, try the following:  
  - Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).  
  - Verify that the virtual machine’s Output Cache Path property on the Machines tab for this virtual machine is set to a drive on the virtual machine, especially if the virtual machine does not have a C: drive.  
  - If the project Output Path is set to a network share, verify that the host machine has access to that network share. |

Error -4315: Failed to send command to VM

The following table documents this message:

**Table 9-73 • Error -4315: Failed to send command to VM**

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong></td>
<td>Error -4315 controlling virtual machine: Failed to send command to VM</td>
</tr>
<tr>
<td><strong>Cause:</strong></td>
<td>There was a network error sending a command from the host machine to the Guest Agent on the virtual machine.</td>
</tr>
</tbody>
</table>
| **Resolution:** | To resolve this error, try the following:  
  - Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).  
  - Verify that the Guest Agent running on the virtual machine has not crashed.  
  - Update the Guest Agent on the virtual machine by running the latest version of the Virtual Machine Preparation Tool (VMCFG.exe) and taking a new snapshot. |
Error -4316: Failed getting response from VM

The following table documents this message:

### Table 9-74 • Error -4316: Failed getting response from VM

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong></td>
<td>Error -4316 controlling virtual machine: Failed getting response from VM</td>
</tr>
<tr>
<td><strong>Cause:</strong></td>
<td>The Automated Application Converter did not receive a response from the virtual machine.</td>
</tr>
</tbody>
</table>
| **Resolution:** | To resolve this error, try the following:  
  - Ensure that the virtual machine has access to the network and is visible to accessible from the host machine (if it is running on a different computer).  
  - Verify that the Guest Agent running on the virtual machine has not crashed.  
  - Update the Guest Agent on the virtual machine by running the latest version of the Virtual Machine Preparation Tool (VMCfg.exe) and taking a new snapshot. |

Error -4317: Failed running pre-snapshot

The following table documents this message:

### Table 9-75 • Error -4317: Failed running pre-snapshot

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong></td>
<td>Error -4317 processing package: Failed running pre-snapshot</td>
</tr>
<tr>
<td><strong>Cause:</strong></td>
<td>The virtual machine could not create the output cache location or could not run Repackager.</td>
</tr>
</tbody>
</table>
| **Resolution:** | To resolve this error, try the following:  
  - Ensure that the host machine has access to the network and is visible to accessible from the virtual machine (if it is running on a different computer).  
  - Verify that the Guest Username and Guest Password properties on the Machines tab for the virtual machine are set correctly.  
  - Verify that the virtual machine’s Output Cache Path and Repackager Cache Path properties on the Machines tab for this virtual machine are set to a drive on the virtual machine, especially if the virtual machine does not have a C: drive.  
  - Consider changing the Repackaging Method property for the package to Installation monitoring, which would eliminate the need for a pre-snapshot. |
Error -4318: Failed running post-snapshot

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>Error -4318 processing package: Failed running post-snapshot</td>
</tr>
<tr>
<td>Cause:</td>
<td>The virtual machine could not run Repackager.</td>
</tr>
</tbody>
</table>

Resolution:
- Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).
- Verify that the Guest Username and Guest Password properties on the Machines tab for the virtual machine are set correctly.
- Verify that the virtual machine’s Output Cache Path and Repackager Cache Path properties on the Machines tab for this virtual machine are set to a drive on the virtual machine, especially if the virtual machine does not have a C: drive.
- Consider changing the Repackaging Method property for the package to Installation monitoring, which would eliminate the need for a post-snapshot.

Error -4319: Failed running package installation

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>Error -4319 processing package: Failed running package installation</td>
</tr>
<tr>
<td>Cause:</td>
<td>The virtual machine could not run Repackager or the virtual machine could not launch the application.</td>
</tr>
</tbody>
</table>

Resolution:
- Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).
- Verify that the Guest Username and Guest Password properties on the Machines tab for the virtual machine are set correctly.
- Verify that the virtual machine’s Setup Cache Path property on the Machines tab for this virtual machine is set to a drive on the virtual machine, especially if the virtual machine does not have a C: drive.
Error -4320: Failed creating folder on VM

The following table documents this message:

Table 9-78 • Error -4320: Failed creating folder on VM

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message</td>
<td>Error -4320 processing package: Failed creating folder on VM</td>
</tr>
<tr>
<td>Cause</td>
<td>Virtual machine was unable to create the Setup Cache folder.</td>
</tr>
</tbody>
</table>

Note • This error may be related to Error -4313: Failed to access the package.

Resolution: To resolve this error, try the following:

- Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).
- Verify that the Guest Username and Guest Password properties on the Machines tab for the virtual machine are set correctly.
- Verify that the virtual machine’s Setup Cache Path property on the Machines tab for this virtual machine is set to a drive on the virtual machine, especially if the virtual machine does not have a c: drive.

Error -4333: Preparing command-line...

The following table documents this message:

Table 9-79 • Error -4333: Preparing command-line...

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message</td>
<td>Error -4333 processing package: Preparing command-line...</td>
</tr>
<tr>
<td>Cause</td>
<td>The virtual machine could not query the associated program for the provided extension.</td>
</tr>
</tbody>
</table>

Resolution: To resolve this error, try the following:

- Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).
- Verify that the package’s source file (as specified in the Setup Cache Path property on the Machines tab) can run when double-clicked on the virtual machine.
- If any special tools are required (script engines, etc.) to run the command line, install them on the virtual machine and retake the snapshot.
Error -4380: Failed to prepare AppV

The following table documents this message:

Table 9-80 • Error -4380: Failed to prepare AppV

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>Error -4380 controlling virtual machine: Failed to prepare AppV</td>
</tr>
<tr>
<td>Cause:</td>
<td>The virtual machine was unable to read the App-V client installation sources, or was unable to write to the Setup Cache Path.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>To resolve this error, try the following:</td>
</tr>
<tr>
<td></td>
<td>• Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).</td>
</tr>
<tr>
<td></td>
<td>• Verify App-V Client installation folder was specified correctly on the Select Virtual Machine Dialog Box.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the Guest Username and Guest Password properties on the Machines tab for the virtual machine are set correctly.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the virtual machine’s Setup Cache Path property on the Machines tab for this virtual machine is set to a drive on the virtual machine, especially if the virtual machine does not have a c: drive.</td>
</tr>
</tbody>
</table>

Error -4388: Failed preparing for pre-snapshot

The following table documents this message:

Table 9-81 • Error -4388: Failed preparing for pre-snapshot

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>Error -4388 processing package: Failed preparing for pre-snapshot</td>
</tr>
<tr>
<td>Cause:</td>
<td>The virtual machine was unable to write to the Output Cache Path.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>To resolve this error, try the following:</td>
</tr>
<tr>
<td></td>
<td>• Ensure that the virtual machine has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).</td>
</tr>
<tr>
<td></td>
<td>• Verify that the Guest Username and Guest Password properties on the Machines tab for the virtual machine are set correctly.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the virtual machine’s Output Cache Path property on the Machines tab for this virtual machine is set to a drive on the virtual machine, especially if the virtual machine does not have a c: drive.</td>
</tr>
</tbody>
</table>
Error -4389: Failed connecting to server

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong></td>
<td>Error -4389 controlling virtual machine: Failed connecting to server</td>
</tr>
<tr>
<td><strong>Cause:</strong></td>
<td>The Automated Application Converter was unable to connect to the virtual machine server. The server machine may be unavailable.</td>
</tr>
<tr>
<td><strong>Resolution:</strong></td>
<td>To resolve this error, try the following:</td>
</tr>
<tr>
<td></td>
<td>• Verify that the <strong>Server Address</strong>, <strong>Server Username</strong>, and <strong>Server Password</strong> properties under <strong>Virtual Machine Server</strong> on the <strong>Machines</strong> tab are set correctly for this virtual machine.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the Hyper-V or VMware ESX/ESXi server is running.</td>
</tr>
<tr>
<td></td>
<td>• Ensure that the virtual server has access to the network and is visible to/accessible from the host machine (if it is running on a different computer).</td>
</tr>
<tr>
<td></td>
<td>• If you are using VMware and you received XE values 22002 (55F2) or 22003 (55F3), verify that the VMware VIX API is installed. See <strong>VMware VIX API Requirement on the AdminStudio Machine</strong>.</td>
</tr>
</tbody>
</table>

Error -4390: Failed connecting to image

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Message:</strong></td>
<td>Error -4390 controlling virtual machine: Failed connecting to image</td>
</tr>
<tr>
<td><strong>Cause:</strong></td>
<td>The Automated Application Converter was unable to connect to the virtual machine. The virtual machine may be unavailable or the virtual machine credentials may be incorrect.</td>
</tr>
<tr>
<td><strong>Resolution:</strong></td>
<td>To resolve this error, try the following:</td>
</tr>
<tr>
<td></td>
<td>• Verify that the virtual machine has not been deleted.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the <strong>Guest Username</strong> and <strong>Guest Password</strong> properties on the <strong>Machines</strong> tab for the virtual machine are set correctly.</td>
</tr>
<tr>
<td></td>
<td>• If you are using VMware ESXi Server and you received an XE value of 0020 (corresponding to a <strong>VIX_E_LICENSE</strong> error), this indicates that you may need to purchase a license for your VMware ESXi Server in order to use it with the Automated Application Converter.</td>
</tr>
</tbody>
</table>
Error -4391: Failed to reboot

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message</td>
<td>Error -4391 controlling virtual machine: Failed to reboot</td>
</tr>
<tr>
<td>Cause</td>
<td>The Automated Application Converter could not access the virtual machine.</td>
</tr>
<tr>
<td>Resolution</td>
<td>To resolve this error, try the following:</td>
</tr>
<tr>
<td></td>
<td>- Verify that the Server Address, Server Username, and Server Password properties under Virtual Machine Server on the Machines tab are set correctly for this virtual machine.</td>
</tr>
<tr>
<td></td>
<td>- Attempt to launch the virtual machine manually to ensure that it has not become corrupted.</td>
</tr>
</tbody>
</table>

Error -4395: Failed to create VM directory

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message</td>
<td>Error -4395 controlling virtual machine: Failed to create VM directory</td>
</tr>
<tr>
<td>Cause</td>
<td>Virtual machine could not create a directory.</td>
</tr>
<tr>
<td>Resolution</td>
<td>To resolve this error, try the following:</td>
</tr>
<tr>
<td></td>
<td>- Verify that the Guest Username and Guest Password properties on the Machines tab for the virtual machine are set correctly.</td>
</tr>
<tr>
<td></td>
<td>- Verify that the virtual machine’s Output Cache Path property on the Machines tab for this virtual machine is set to a drive on the virtual machine, especially if the virtual machine does not have a c: drive.</td>
</tr>
<tr>
<td></td>
<td>- Verify that the package’s Package field does not include any characters that are invalid for a file name.</td>
</tr>
</tbody>
</table>
Chapter 9 Performing Virtualization and Repackaging Using the Automated Application Converter

Troubleshooting

Error -4409: Failed to delete package cache folder

The following table documents this message:

Table 9-86 • Error -4409: Failed to delete package cache folder

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>Error -4409 processing package: Failed to delete package cache folder</td>
</tr>
<tr>
<td>Cause:</td>
<td>Virtual machine could not delete a directory.</td>
</tr>
</tbody>
</table>

Note • This error may be related to Error -4313: Failed to access the package.

Resolution: To resolve this error, try the following:

- Verify that the Guest Username and Guest Password properties on the Machines tab for the virtual machine are set correctly.
- Verify that the file or its containing folder is not locked due to being open in Windows Explorer, the Command Window, etc.

Virtualization Conversion Error Messages

When converting a Windows Installer package to a virtual application, error and warning messages are generated. Some of these messages are generic to package virtualization, and others are specific to the virtualization solution you are preparing packages for.

This section includes information on how to resolve error messages that could be generated by during virtualization using the Automated Application Converter, App-V Assistant, VMware ThinApp Assistant, and Citrix Assistant.

Error -9000: Unknown Exception

The following table documents this message:

Table 9-87 • Error -9000: Unknown Exception

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An unknown exception occurred.</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is an unexpected internal error.</td>
</tr>
</tbody>
</table>
Error -9001: Unknown COM

The following table documents this message:

Table 9-88 • Error -9001: Unknown COM

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9002: Error Opening Package

The following table documents this message:

Table 9-89 • Error -9002: Error Opening Package

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error occurred when opening the package.</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is an unexpected internal error when reading the Windows Installer package.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Check to make sure that the package is accessible to the user. If the error persists and the package is on a network share, copy the package locally (to avoid any network connection issues) and try again. If this does not solve the problem, perform these additional investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9003: Error Saving Package

The following table documents this message:

Table 9-90 • Error -9003: Error Saving Package

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error occurred when saving the package.</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is an unexpected internal error when trying to save the Citrix profile.</td>
</tr>
</tbody>
</table>
| Resolution: | Check to see if the user has proper access to the location the profile is being built to.  
If this does not solve the problem, perform these additional investigational steps and then contact AdminStudio Technical Support. |

Error -9004: Process Cancelled By User

The following table documents this message:

Table 9-91 • Error -9004: Process Cancelled By User

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Process cancelled by user.</td>
</tr>
<tr>
<td>Cause:</td>
<td>The user clicked the Cancel button to stop the build.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Restart the build process.</td>
</tr>
</tbody>
</table>

Error -9005: Error Creating Temporary Folder

The following table documents this message:

Table 9-92 • Error -9005: Error Creating Temporary Folder

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
</tbody>
</table>
Error -9006: Error Decompressing Package

The following table documents this message:

Table 9-93 • Error -9006: Error Decompressing Package

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error occurred while decompressing the package 'PackageName'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the package is a compressed Windows Installer package (.msi) and errors were generated when AdminStudio attempted to perform an administrative installation to extract the files.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>When this error occurred, you should have also received a return error code from Windows Installer. Look up that error code in the Windows Installer Help Library to determine the cause of the problem. If you did not receive a return error code from Windows Installer, this error could have been caused by the package not being authored properly. In the Windows Installer package, check to see if the AdminExecuteSequence table was defined. If that table is missing, the package cannot be decompressed.</td>
</tr>
</tbody>
</table>

Error -9007: File With Extension Not Found

The following table documents this message:

Table 9-94 • Error -9007: File With Extension Not Found

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
</tbody>
</table>
Table 9-94 • Error -9007: File With Extension Not Found

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>No file found with the extension 'ComponentKeyName'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is an unexpected error that occurred when file extensions were being processed.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Check to make sure that the executable for the file extension exists and that it is set as the key file in its component.</td>
</tr>
</tbody>
</table>

Error -9008: Error Extracting Icon

The following table documents this message:

Table 9-95 • Error -9008: Error Extracting Icon

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error occurred while extracting the icon 'IconKeyName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is an unexpected error that occurred when an icon listed in the Icon table was being extracted.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Verify that the Icon entry in the Icon table is valid. If necessary, replace it with a valid icon.</td>
</tr>
</tbody>
</table>

Error -9009: Unknown Provider

The following table documents this message:

Table 9-96 • Error -9009: Unknown Provider

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The specified provider is unknown 'ProviderName'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is an unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Invalid data may have been modified via the Direct Editor causing this error. Delete the Release you are building, and then create a new one and rebuild.</td>
</tr>
</tbody>
</table>
Error -9010: Invalid Target File Name

The following table documents this message:

Table 9-97 • Error -9010: Invalid Target File Name

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The target file name is invalid. 'FileName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is an unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Invalid data may have been modified via the Direct Editor causing this error. Verify the Name field on the Citrix Assistant / ThinApp Assistant Profile Information page and make sure the name does not contain any invalid file name characters.</td>
</tr>
</tbody>
</table>

Error -9011: Error Reading MSI Table

The following table documents this message:

Table 9-98 • Error -9011: Error Reading MSI Table

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error reading MSI table 'TableName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is an unexpected error that occurred when the specified Windows Installer table was being processed.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Perform preliminary investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9012: Unexpected Error in Method

The following table documents this message:

Table 9-99 • Error -9012: Unexpected Error in Method

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
</tbody>
</table>
### Error -9013: Type Library Not Found

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Type library not found: 'TypeLibraryName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when a type library file was not found when trying to extract COM information.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Check to see if the type library file exists in the proper location when building the profile. If this does not resolve the problem, perform these additional investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

### Error -9014: ShellExecute Failed

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>ShellExecute failed: 'CommandLine'</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the specified command line failed to launch a process.</td>
</tr>
</tbody>
</table>
Chapter 9 Performing Virtualization and Repackaging Using the Automated Application Converter

Troubleshooting

Error -9015: Unable to Determine Full Path for Driver

The following table documents this message:

Table 9-102 • Error -9015: Unable to Determine Full Path for Driver

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resolution:</td>
<td>Check to see if the executable file name shown is a valid file and that the user has the proper access rights to run it. If this does not resolve the problem, perform these additional investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9015: Unable to Determine Full Path for Driver

The following table documents this message:

Table 9-102 • Error -9015: Unable to Determine Full Path for Driver

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>Unable to determine the full path for driver 'DriverName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when a driver referenced in the ODBCDataSource table is not being installed by the package.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>This error can be resolved in one of two ways:</td>
</tr>
</tbody>
</table>

**Editing the Windows Installer Package**

1. Edit the package using InstallShield Direct Edit Mode.
2. Navigate to the ISVirtualPackage table.
3. Create an entry as follows to identify the full path of the missing driver:
   - **Name:** <DriverName> **Description**
   - **Value:** Path to Driver

**Manually Installing the Driver**

Install the missing driver on your machine and then rebuild the Citrix profile.
Warning -9016: Contents of Table Ignored

The following table documents this message:

Table 9-103 • Warning -9016: Contents of Table Ignored

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>Contents of table 'TableName' will be ignored</td>
</tr>
<tr>
<td>Cause:</td>
<td>This error message identifies a known limitation of Citrix conversion.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>If the contents of the table is deemed critical, repackage the application, and then rebuild the Citrix profile.</td>
</tr>
</tbody>
</table>

Warning -9017: .NET 1.x Assembly Not Supported

The following table documents this message:

Table 9-104 • Warning -9017: .NET 1.x Assembly Not Supported

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>Assembly 'AssemblyName' is a .NET 1.x assembly and will not be converted correctly. Only .NET 2.0/3.0 assemblies are currently supported. You may wish to repackage this package first.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when attempting to convert a package containing a .NET 1.x assembly. Only .NET 2.0/3.0 assemblies are currently supported.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Repackage the application, and then rebuild the Citrix profile.</td>
</tr>
</tbody>
</table>

Warning -9018: Custom Actions Ignored

The following table documents this message:

Table 9-105 • Warning -9018: Custom Actions Ignored

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
</tbody>
</table>
Warning -9019: Conditionalized Components

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>There exist one or more conditionalized components which may not be converted correctly</td>
</tr>
</tbody>
</table>
Table 9-106 • Warning -9019: Conditionalized Components

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cause:</td>
<td>This warning is generated when attempting to convert conditionalized components because conditions on components are not evaluated.</td>
</tr>
</tbody>
</table>

| Resolution: | Repackage the application on a machine that has a similar environment to the machines where the profile will be deployed. Then rebuild the Citrix profile. You can also evaluate the conditions on the listed components and remove the components you know are not needed for your target machines. Then rebuild the Citrix profile. |

Error -9020: Directory With Null Parent

The following table documents this message:

Table 9-107 • Error -9020: Directory With Null Parent

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Directory 'DirectoryName' has a null parent and will be ignored.</td>
</tr>
<tr>
<td>Cause:</td>
<td>This error occurs if a directory table entry (other than TARGETDIR) is null.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Evaluate the ThinApp application to see if it works. If it does not work properly, you may want to consider repackaging the package.</td>
</tr>
</tbody>
</table>
Error -9021: Unable to Extract COM Data

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unable to extract COM data for 'FileName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>This Windows Installer package has an entry in the TypeLib or SelfReg table that contains COM data that AdminStudio cannot convert to application data. Depending upon which file cannot be COM extracted, it is possible that this application will still work properly in Citrix XenApp isolation environment if you repackage this Windows Installer package with COM table mapping turned off. COM data is stored in the Windows Registry. So, if you repackage this Windows Installer package, the capture process will be able to obtain all of this data because it captures all modifications to the Registry and does not have to rely on COM extraction.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>To resolve this issue, you need to repackage your Windows Installer package with COM table mapping turned off.</td>
</tr>
</tbody>
</table>

Error -9022: Complus Table

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'Complus'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a Complus table. During the conversion process, the Complus table is not read.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The Complus table contains information needed to install COM+ applications. While Citrix XenApp supports communicating with COM+ applications, it does not support installing COM+ services. Therefore, this application cannot be deployed on Citrix XenApp.</td>
</tr>
</tbody>
</table>
Error -9024: FileSFPCatalog

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Error</td>
</tr>
<tr>
<td>Message</td>
<td>The conversion process does not support data in the MSI table 'FileSFPCatalog'.</td>
</tr>
<tr>
<td>Cause</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a FileSFPCatalog table. During the conversion process, the FileSFPCatalog table is not read.</td>
</tr>
<tr>
<td>Resolution</td>
<td>The FileSFPCatalog table associates specified files with the catalog files used by system file protection. If this file is necessary for the function of the application, you need to use Repackager to repackage the application.</td>
</tr>
</tbody>
</table>

Warning -9026: LaunchCondition Table

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Warning</td>
</tr>
<tr>
<td>Message</td>
<td>The conversion process does not support data in the MSI table 'LaunchCondition'.</td>
</tr>
<tr>
<td>Cause</td>
<td>You encounter this warning when the Windows Installer package that you are converting includes a LaunchCondition table. During the conversion process, the LaunchCondition table is not read.</td>
</tr>
</tbody>
</table>
Warning -9027: LockPermissions Table

The following table documents this message:

Table 9-112 • Warning -9027: LockPermissions Table

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Warning</td>
</tr>
</tbody>
</table>

**Message:** The conversion process does not support data in the MSI table 'LockPermissions'.

**Cause:** You encounter this warning when the Windows Installer package that you are converting includes a LockPermissions table. During the conversion process, the LockPermissions table is not read.

**Resolution:** The LockPermissions table is used to secure individual portions of your application (files, registry keys, and created folders) in a locked-down environment.

Citrix does not support permissions on files, registry keys, or created folders. You cannot modify permissions on any of the application’s ACLs (access control lists). Because users will have full permissions when running this application in the isolation environment, this warning will not result in any problems.
Error -9028: MoveFile Table

The following table documents this message.

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'MoveFile'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a MoveFile table. During the conversion process, the MoveFile table is not read.</td>
</tr>
</tbody>
</table>
| Resolution: | This MoveFile table contains a list of files to be moved or copied from a specified source directory to a specified destination directory. Because this table is not read, you need to do one of the following to resolve this issue:  
  - **Option 1: Edit the Windows Installer Package**—Open the Windows Installer package in InstallShield Editor and modify it to eliminate the use of the MoveFile table by installing additional files in the specified directories.  
  - **Option 2: Repackage the Application**—Use the Repackaging Wizard to repackage this application, and then build the Repackager project to generate a revised Windows Installer package.  
  - **Option 3: Write a Pre-Launch Script**—Write a pre-launch script that performs the file moving operations identified in the MoveFile table upon application launch. |

Error -9029: MsiDriverPackages Table

The following table documents this message.

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'MsiDriverPackages'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a MsiDriverPackages table. During the conversion process, the MsiDriverPackages table is not read.</td>
</tr>
</tbody>
</table>
Warning -9030: ODBCTranslator Table

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'ODBCTranslator'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a ODBCTranslator table. During the conversion process, the ODBCTranslator table is not read.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The ODBCTranslator table lists the ODBC translators belonging to the installation. ODBC translators translate one form of raw data into another form that can be used with a specific database type. Ignoring the ODBCTranslator table should not prevent your application from functioning properly. However, if it does, you need to use Repackager to repackage the application.</td>
</tr>
</tbody>
</table>

Warning -9031: RemoveFile Table

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'RemoveFile'.</td>
</tr>
</tbody>
</table>
Warning -9032: RemoveIniFile Table

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'RemoveIniFile'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a RemoveIniFile table. During the conversion process, the RemoveIniFile table is not read.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The RemoveIniFile table contains the information an application needs to delete from a .ini file. If the removal of this entry is necessary for the function of the application, you need to use Repackager to repackage the application.</td>
</tr>
</tbody>
</table>

Warning -9033: RemoveRegistry Table

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a RemoveRegistry table. During the conversion process, the RemoveRegistry table is not read.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The Ignore option directs the isolation environment to always look for the file on the system (ignoring the one inside the isolation environment).</td>
</tr>
</tbody>
</table>

Warning -9031: RemoveFile Table
Error -9036: ISCEInstall Table

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'ISCEInstall'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a ISCEInstall table. During the conversion process, the ISCEInstall table is not read.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The ISCEInstall table is used to install Windows Store mobile apps. The conversion of mobile apps to Citrix XenApp profiles is not supported.</td>
</tr>
</tbody>
</table>
Error -9037: ISComPlusApplication Table

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'ISComPlusApplication'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a ISComPlusApplication table. During the conversion process, the ISComPlusApplication table is not read.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The ISComPlusApplication table contains information about COM+ applications. While Citrix XenApp supports communicating with COM+ applications, it does not support installing COM+ services. Therefore, this application cannot be deployed on Citrix XenApp.</td>
</tr>
</tbody>
</table>

Error -9038: ISPalmApp Table

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'ISPalmApp'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a ISPalmApp table. During the conversion process, the ISPalmApp table is not read.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The ISPalmApp table is used to install Palm mobile apps. The conversion of mobile apps to Citrix XenApp profiles is not supported.</td>
</tr>
</tbody>
</table>
Error -9039: ISSQLScriptFile Table

The following table documents this message:

Table 9-122 • Error -9039: ISSQLScriptFile Table

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Error</td>
</tr>
<tr>
<td>Message</td>
<td>The conversion process does not support data in the MSI table 'ISSQLScriptFile'.</td>
</tr>
<tr>
<td>Cause</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a <code>ISSQLScriptFile</code> table. During the conversion process, the <code>ISSQLScriptFile</code> table is not read.</td>
</tr>
</tbody>
</table>
| Resolution | The `ISSQLScriptFile` table lists SQL scripts. When a Windows Installer package is installed, it can run an SQL script to update a database. An application running as a Citrix profile cannot update a database. To resolve this issue, you need to update the database prior to using the converted Citrix profile using one of the following methods:  
  - Use scripts to update the database manually.  
  - Update it by running the Windows Installer installation on one of the machines in your network that has access to that database. |

Error -9040: ISVRoot Table

The following table documents this message:

Table 9-123 • Error -9040: ISVRoot Table

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Error</td>
</tr>
<tr>
<td>Message</td>
<td>The conversion process does not support data in the MSI table 'ISVRoot'.</td>
</tr>
<tr>
<td>Cause</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a <code>ISVRoot</code> table. During the conversion process, the <code>ISVRoot</code> table is not read.</td>
</tr>
<tr>
<td>Resolution</td>
<td>The <code>ISVRoot</code> table installs a website. An application running as a Citrix profile in an isolation environment cannot create a website. Therefore, creating Citrix profiles for applications that create websites during installation is not supported.</td>
</tr>
</tbody>
</table>
Error -9041: ISXmlFile Table

The following table documents this message:

Table 9-124 • Error -9041: ISXmlFile Table

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The conversion process does not support data in the MSI table 'ISXmlFile'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>You encounter this error when the Windows Installer package that you are converting includes a ISXmlFile table. During the conversion process, the ISXmlFile table is not read.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The ISXmlFile table modifies XML files. If the modification of XML files is required in order for this application to operate properly, you need to use Repackager to repackage this application.</td>
</tr>
</tbody>
</table>

Error -9051: Package Decompression Canceled

The following table documents this message:

Table 9-125 • Error -9051: Package Decompression Canceled

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Package decompression canceled by the user</td>
</tr>
<tr>
<td>Cause:</td>
<td>The user cancelled the process of decompression of compressed MSI packages.</td>
</tr>
</tbody>
</table>

Error -9100: CreateInstance of Package Object Failed

The following table documents this message:

Table 9-126 • Error -9100: CreateInstance of Package Object Failed

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>CreateInstance of the Citrix package object failed.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
</tbody>
</table>
Table 9-126 • Error -9100: CreateInstance of Package Object Failed

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9101: Create Operation of Package Object Failed

The following table documents this message:

Table 9-127 • Error -9101: Create Operation of Package Object Failed

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Create operation on Citrix package object failed 'ObjectName'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9102: Failed to Write Header Information

The following table documents this message:

Table 9-128 • Error -9102: Failed to Write Header Information

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Failed to write package header information.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9103: Citrix Finalization Failed

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Citrix Finalization Failed</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9104: Citrix Save Failed

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Citrix Save Failed</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error. This error may sometimes occur when the profile is to be digitally signed.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Deselect the option to digitally sign the Citrix profile and then rebuild it.</td>
</tr>
</tbody>
</table>

Error -9105: Error Initializing Citrix Writer

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error initializing Citrix writer</td>
</tr>
</tbody>
</table>
Error -9106: Error Initializing Citrix Package

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error initializing Citrix package</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9107: Error Writing Citrix File Entries

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Citrix file entries.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9108: Error Determining Source File Path

The following table documents this message:

Table 9-134 • Error -9108: Error Determining Source File Path

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error determining source file path for 'FileName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9109: Error Writing Citrix Folder Entries

The following table documents this message:

Table 9-135 • Error -9109: Error Writing Citrix Folder Entries

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Citrix folder entries</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9110: Error Writing Citrix Registry Entries

The following table documents this message:

Table 9-136 • Error -9110: Error Writing Citrix Registry Entries

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Citrix registry entries</td>
</tr>
</tbody>
</table>
Table 9-136 • Error -9110: Error Writing Citrix Registry Entries

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9113: Error Writing Citrix INI File Entries

The following table documents this message:

Table 9-137 • Error -9113: Error Writing Citrix INI File Entries

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Citrix INI file entries</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Perform preliminary investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9114: Error Writing Citrix Shortcuts

The following table documents this message:

Table 9-138 • Error -9114: Error Writing Citrix Shortcuts

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Citrix shortcuts</td>
</tr>
<tr>
<td>Cause:</td>
<td>A catastrophic error has occurred while writing shortcuts to the profile.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Verify that shortcuts point to a valid file. Try to narrow down issue by only keeping one shortcut and then try to rebuild.</td>
</tr>
</tbody>
</table>
Error -9115: Error Saving Citrix Profile

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error saving Citrix profile</td>
</tr>
<tr>
<td>Cause:</td>
<td>A catastrophic error has occurred while saving the Citrix profile.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Perform preliminary investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9116: Error Creating Empty Citrix Profile

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error creating empty Citrix profile</td>
</tr>
<tr>
<td>Cause:</td>
<td>AdminStudio is unable to create a new internal instance of a Citrix profile.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Perform preliminary investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9117: Error Creating Intermediate Folder

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error creating intermediate folder</td>
</tr>
</tbody>
</table>
Table 9-141 • Error -9117: Error Creating Intermediate Folder

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cause:</td>
<td>AdminStudio is unable to create the intermediate folder used for the build. This error could occur if the user does not have permission to write to C:\TMP.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Obtain write access to C:\TMP and then rebuild the profile.</td>
</tr>
</tbody>
</table>

Error -9118: Error Initializing Citrix Profile

The following table documents this message:

Table 9-142 • Error -9118: Error Initializing Citrix Profile

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>unexpected error initializing Citrix profile.</td>
</tr>
<tr>
<td>Cause:</td>
<td>The initial values on the new profile could not be set.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Check the package name, description, version, and security settings for any possible causes.</td>
</tr>
</tbody>
</table>

Error -9119: Error Creating Default Target in Citrix Profile

The following table documents this message:

Table 9-143 • Error -9119: Error Creating Default Target in Citrix Profile

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>unexpected error creating default target in Citrix profile</td>
</tr>
<tr>
<td>Cause:</td>
<td>Initial target in the new profile could not be created.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Perform preliminary investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9120: Error Deleting File From Profile

The following table documents this message:

Table 9-144 • Error -9120: Error Deleting File From Profile

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Error</td>
</tr>
<tr>
<td>Message</td>
<td>Unexpected error deleting file 'FileName' from profile</td>
</tr>
<tr>
<td>Cause</td>
<td>Specified file could not be deleted from profile.</td>
</tr>
<tr>
<td>Resolution</td>
<td>Check to see if the file exists and if the user has access rights to the file.</td>
</tr>
<tr>
<td></td>
<td>If that did not resolve the problem, perform these additional investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9121: Failed to Copy File into Citrix Profile

The following table documents this message:

Table 9-145 • Error -9121: Failed to Copy File into Citrix Profile

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Error</td>
</tr>
<tr>
<td>Message</td>
<td>Failed to copy file into Citrix profile. Error: 'Name' File: 'Name'</td>
</tr>
<tr>
<td>Cause</td>
<td>Specified file could not be copied into profile.</td>
</tr>
<tr>
<td>Resolution</td>
<td>Check to see if the file exists and if the user has access rights to the file.</td>
</tr>
<tr>
<td></td>
<td>Also, when this error occurred, you should have also received a return error code from Windows Installer. Look up that error code in the Windows Installer Help Library to determine the cause of the problem.</td>
</tr>
</tbody>
</table>
Error -9122: Target Does Not Exist in Citrix Profile

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>The target for shortcut 'ShortcutName' does not exist in the Citrix profile. Excluding shortcut.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Actual file that shortcut points to is not included in the package.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Exclude the shortcut by clearing the selection on the Citrix Assistant <strong>Profile Shortcuts</strong> page, and then rebuild the profile.</td>
</tr>
</tbody>
</table>

Error -9124: No Shortcuts Created for this Profile

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>No shortcuts were created in the XenApp profile during the conversion because none were detected in the source package.</td>
</tr>
<tr>
<td>Cause:</td>
<td>A XenApp profile must include at least one valid shortcut.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Add a shortcut on the Citrix Assistant <strong>Profile Shortcuts</strong> page, and then rebuild the profile.</td>
</tr>
</tbody>
</table>

Error -9125: Error Writing Citrix File Type Associations

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
</tbody>
</table>

Table 9-147 • Error -9124: No Shortcuts Created for this Profile

Table 9-146 • Error -9122: Target Does Not Exist in Citrix Profile

Table 9-148 • Error -9125: Error Writing Citrix File Type Associations
Table 9-148 • Error -9125: Error Writing Citrix File Type Associations

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>Unexpected error writing Citrix file type associations</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unable to write file type associations.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Perform preliminary investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9126: Failed to Sign Profile Using Certificate

The following table documents this message:

Table 9-149 • Error -9126: Failed to Sign Profile Using Certificate

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Failed to sign the profile using the supplied certificate</td>
</tr>
<tr>
<td>Cause:</td>
<td>The certificate that is being used invalid.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Obtain a valid certificate and rebuild the profile.</td>
</tr>
</tbody>
</table>

Error -9127: Could Not Create Script Execution

The following table documents this message:

Table 9-150 • Error -9127: Could Not Create Script Execution

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Could not create script execution for 'ScriptName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>The specified script contains invalid data.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>On the Citrix Assistant Build Settings page, delete the script from the profile, re-add it, and then rebuild the profile. If you are still having problems, perform these additional investigational steps and then contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Warning -9128: Duplicate Shortcut

The following table documents this message:

Table 9-151 • Warning -9128: Duplicate Shortcut

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>'ShortcutName' shortcut already exists in the profile. Excluding duplicate shortcut.</td>
</tr>
<tr>
<td>Cause:</td>
<td>There are multiple shortcuts defined in this profile that refer to different Start Menu locations or to other locations in the package.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>These shortcuts are not needed. On the Citrix Assistant Profile Shortcuts page, unselect these shortcuts, and then rebuild the profile.</td>
</tr>
</tbody>
</table>

Warning -9129: Duplicate Shortcut Names

The following table documents this message:

Table 9-152 • Warning -9129: Duplicate Shortcut Names

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>'ShortcutName' shortcut already exists in the profile, but with different command line parameters. A new unique shortcut 'NewShortcutName(1)' will be created in the profile.</td>
</tr>
<tr>
<td>Cause:</td>
<td>There are two shortcuts defined in this profile that have the same name, even though they have different command line parameters.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>On the Citrix Assistant Profile Shortcuts page, rename one of these shortcuts and then rebuild the profile.</td>
</tr>
</tbody>
</table>
Warning -9130: Duplicate Shortcut Targets

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>'ShortcutName' shortcut already exists in the profile, but with different target. A new unique shortcut 'NewShortcutName(1)' will be created in the profile.</td>
</tr>
<tr>
<td>Cause:</td>
<td>There are two shortcuts defined in this profile that have the same name, even though they have different targets.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>On the Citrix Assistant <strong>Profile Shortcuts</strong> page, rename one of these shortcuts and then rebuild the profile.</td>
</tr>
</tbody>
</table>

Warning -9131: Unable to Resolve Installer Variable

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>Unable to resolve an installer variable in the string 'StringName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>Not all Windows Installer variables can be resolved at build time. This can result in errors if your application requires a specific value.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Repackage this application and rebuild the profile, or use a constant value in the Windows Installer package.</td>
</tr>
</tbody>
</table>
Warning -9132: 16 Color Shortcut Icon Not Found

The following table documents this message:

Table 9-155 • Warning -9132: 16 Color Shortcut Icon Not Found

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>No 16 color icon found for 'ShortcutName' shortcut. Shortcut icon may look distorted when published.</td>
</tr>
<tr>
<td>Cause:</td>
<td>The icon used for this shortcut does not contain a 16-color image. Since Citrix currently does not support images with a higher number of colors, this icon may look distorted when shown and published in Citrix XenApp.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>You can modify the shortcut to use a different icon or add a 16-color image to the one currently used.</td>
</tr>
</tbody>
</table>

Warning -9133: Shortcut Icon Not Found

The following table documents this message:

Table 9-156 • Warning -9133: Shortcut Icon Not Found

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>No icon found for 'ShortcutName' shortcut. Using generic Windows application icon instead.</td>
</tr>
<tr>
<td>Cause:</td>
<td>If no icon can be loaded for this shortcut, the generic Windows application icon is used. This can happen if the file used is corrupt or if extracting an image from it is not possible.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Modify the shortcut to use a different icon.</td>
</tr>
</tbody>
</table>
Warning -9134: Failure to Extract Icon from Executable

The following table documents this message:

Table 9-157 • Warning -9134: Failure to Extract Icon from Executable

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>Failed to extract icon from executable 'filename’. Make sure the executable is not corrupt.</td>
</tr>
<tr>
<td>Cause:</td>
<td>A corrupt icon file may cause this warning.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Modify the shortcut to use a different icon.</td>
</tr>
</tbody>
</table>

Error -9135: Shortcut Target is 16-Bit

The following table documents this message:

Table 9-158 • Error -9135: Shortcut Target is 16-Bit

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The target for shortcut 'ShortcutName’ is 16-bit. This application may not function properly in the Citrix Isolation Environment.</td>
</tr>
<tr>
<td>Cause:</td>
<td>The file this shortcut points to is a 16-bit application.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Replace file with a newer 32-bit version. Can also test and see if the application works properly in the Citrix environment.</td>
</tr>
</tbody>
</table>

Warning -9136: Some Files May Not Be Decompressed

The following table documents this message:

Table 9-159 • Warning -9136: Some Files May Not Be Decompressed

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
</tbody>
</table>
Warning -9137: Destination Directory Cannot Be Found

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>The destination directory for the 'FileName' file cannot be found. You should consider Repackaging this application before proceeding with the conversion process.</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is an internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
## Warning -9138: Ignoring a DuplicateFile Table Entry

The following table documents this message:

**Table 9-161 • Warning -9138: Ignoring a DuplicateFile Table Entry**

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>Ignoring a DuplicateFile table entry because unable to resolve the property used for the DestFolder: 'INVALIDPATH'</td>
</tr>
<tr>
<td>Cause:</td>
<td>You might encounter this error when the Windows Installer package that you are converting includes one or more entries in the DuplicateFile table, and a property that is used in the DestFolder column for one of those entries in the DuplicateFile table cannot be resolved. For example, if the destination for a duplicate file is set by a custom action, that destination cannot be resolved during the conversion.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The DuplicateFile table contains a list of files that need to be duplicated during installation, either to a different directory than the original file or to the same directory but with a different name. Because a destination in this table cannot be resolved, you need to do one of the following to resolve this issue:</td>
</tr>
<tr>
<td></td>
<td>• Option 1: Edit the Windows Installer Package—Open the Windows Installer package in InstallShield and modify it to eliminate the use of the problematic entry in the DuplicateFile table by including any additional copies of that file.</td>
</tr>
<tr>
<td></td>
<td>• Option 2: Repackage the Application—Use the Repackaging Wizard to repackage this application, and then build the Repackager project to generate a revised Windows Installer package.</td>
</tr>
<tr>
<td></td>
<td>• Option 3: Write a Pre-Launch Script—Write a pre-launch script that—upon application launch—performs the file copy operations for the problematic entry in the DuplicateFile table.</td>
</tr>
</tbody>
</table>
Error -9139: 64-Bit Executables (XenApp)

The following table documents this message:

Table 9-162 • Error -9139: 64-Bit Executables (XenApp)

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Error</td>
</tr>
<tr>
<td>Message</td>
<td>The target for shortcut '[SHORTCUT_NAME]' is a 64-bit executable. XenApp does not support 64-bit applications.</td>
</tr>
<tr>
<td>Cause</td>
<td>XenApp does not support 64-bit applications.</td>
</tr>
<tr>
<td>Resolution</td>
<td>This 64-bit application cannot be converted to XenApp format.</td>
</tr>
</tbody>
</table>

Error -9200: ThinApp Must Be Installed

The following table documents this message:

Table 9-163 • Error -9200: ThinApp Must Be Installed

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Error</td>
</tr>
<tr>
<td>Message</td>
<td>A licensed or demo version of ThinApp must be installed on this machine in order to successfully build ThinApp applications. (<a href="http://www.vmware.com">www.vmware.com</a>)</td>
</tr>
<tr>
<td>Cause</td>
<td>ThinApp is not installed.</td>
</tr>
<tr>
<td>Resolution</td>
<td>Install ThinApp.</td>
</tr>
</tbody>
</table>

Warning -9201: Extension for Shortcut Files Must Be "exe"

The following table documents this message:

Table 9-164 • Warning -9201: Extension for Shortcut Files Must Be "exe"

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Warning</td>
</tr>
</tbody>
</table>
Error -9202: No Applications Were Created

The following table documents this message:

Table 9-165 • Error -9202: No Applications Were Created

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>No applications were created during the ThinApp conversion because no shortcuts were detected in the source package.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Either the Windows Installer package had no shortcuts or all shortcuts were excluded.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Make sure that the source Windows Installer .msi package has at least one shortcut to an .exe file.</td>
</tr>
</tbody>
</table>

Error -9203: ThinApp Tool is Missing

The following table documents this message:

Table 9-166 • Error -9203: ThinApp Tool is Missing

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>ThinApp: 'ToolName' was not found</td>
</tr>
<tr>
<td>Cause:</td>
<td>One of the ThinApp tools required to build a ThinApp application was not found.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Reinstall ThinApp.</td>
</tr>
</tbody>
</table>
Error -9204: Duplicate Shortcut

The following table documents this message:

Table 9-167 • Error -9204: Duplicate Shortcut

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>'ShortcutName' shortcut already exists. Excluding duplicate shortcut.</td>
</tr>
<tr>
<td>Cause:</td>
<td>The source package has two shortcuts that both point to the same .exe target.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>No action is required.</td>
</tr>
</tbody>
</table>

Error -9205: Identically-Named Shortcut Already Exists, But With Different Parameters

The following table documents this message:

Table 9-168 • Error -9205: Identically-Named Shortcut Already Exists, But With Different Command Line Parameters

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>'ShortcutName' shortcut already exists, but with different command line parameters. A new, unique shortcut will be created.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Two shortcuts in the package differed in arguments only.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>No action is required.</td>
</tr>
</tbody>
</table>
Error -9206: Identically-Named Shortcut Already Exists, But With a Different Target

The following table documents this message:

Table 9-169 • Error -9206: Identically-Named Shortcut Already Exists, But With a Different Target

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>'ShortcutName' shortcut already exists, but with a different target. A new, unique shortcut will be created.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Two shortcuts differed in the target pointed to only.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>No action is required.</td>
</tr>
</tbody>
</table>

Error -9207: Error During Build Process (vregtool.exe)

The following table documents this message:

Table 9-170 • Error -9207: Error During Build Process (vregtool.exe)

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error occurred during the ThinApp build process (vregtool.exe).</td>
</tr>
<tr>
<td>Cause:</td>
<td>An unexpected error occurred while running the vregtool.exe step of the ThinApp build process.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The cause of this error may be discernible by the progress messages that were displayed just before this error occurred.</td>
</tr>
<tr>
<td></td>
<td>Also, make sure none of the files/folders in the build folder hierarchy are locked.</td>
</tr>
</tbody>
</table>
Error -9208: Error Occurred During Build Process (vftool.exe)

The following table documents this message:

**Table 9-171 • Error -9208: Error Occurred During Build Process (vftool.exe)**

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error occurred during the ThinApp build process (vftool.exe)</td>
</tr>
<tr>
<td>Cause:</td>
<td>An unexpected error occurred while running the vftool.exe step of the ThinApp build process.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The cause of this error may be discernible by the progress messages that were displayed just before this error occurred. Also, make sure none of the files/folders in the build folder hierarchy are locked.</td>
</tr>
</tbody>
</table>

Error -9209: Error Occurred During ThinApp Build Process (tlink.exe)

The following table documents this message:

**Table 9-172 • Error -9209: Error Occurred During ThinApp Build Process (tlink.exe)**

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error occurred during the ThinApp build process (tlink.exe)</td>
</tr>
<tr>
<td>Cause:</td>
<td>An unexpected error occurred while running the tlink.exe step of the ThinApp build process.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>The cause of this error may be discernible by the progress messages that were displayed just before this error occurred. Also, make sure none of the files/folders of the build folder hierarchy are locked.</td>
</tr>
</tbody>
</table>
Error -9210: 64-Bit Executables (ThinApp)

The following table documents this message:

Table 9-173 • Error -9210: 64-Bit Executables (ThinApp)

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The target for shortcut '[SHORTCUT_NAME]' is a 64-bit executable. ThinApp does not support 64-bit applications.</td>
</tr>
<tr>
<td>Cause:</td>
<td>ThinApp does not support 64-bit applications.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>This 64-bit application cannot be converted to ThinApp format.</td>
</tr>
</tbody>
</table>

Error -9300: Unhandled Exception During AdviseFile Operation

The following table documents this message:

Table 9-174 • Error -9300: Unhandled Exception During AdviseFile Operation

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An unhandled exception occurred during the AdviseFile operation for rule 'RuleName'</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9301: Unhandled Exception During AdviseRegistry Operation

The following table documents this message:

Table 9-175 • Error -9301: Unhandled Exception During AdviseRegistry Operation

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
</tbody>
</table>
Table 9-175 • Error -9301: Unhandled Exception During AdviseRegistry Operation

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message:</td>
<td>An unhandled exception occurred during the AdviseRegistry operation for rule 'RuleName'</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9302: Unhandled Exception During Command Action

The following table documents this message:

Table 9-176 • Error -9302: Unhandled Exception During Command Action

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An unhandled exception occurred during the command action with the description 'CommandActionName'</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9303: Unhandled Exception During Alter File Action

The following table documents this message:

Table 9-177 • Error -9303: Unhandled Exception During Alter File Action

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An unhandled exception occurred during the alter file action with the description 'FileName'</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9304: Unhandled Exception During Alter Registry Action

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An unhandled exception occurred during the alter registry action with the description 'RegistryName'</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9305: Unhandled Exception During Create Action

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An unhandled exception occurred during the create action with the description 'CreateName'</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9306: Unhandled Exception During Execution of Rules Engine

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An unhandled exception occurred during the execution of the rules engine.</td>
</tr>
</tbody>
</table>
Table 9-180 • Error -9306: Unhandled Exception During Execution of Rules Engine

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9401: Error Initializing App-V Writer

The following table documents this message:

Table 9-181 • Error -9401: Error Initializing App-V Writer

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error initializing App-V writer.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9402: Error Initializing App-V Package

The following table documents this message:

Table 9-182 • Error -9402: Error Initializing App-V Package

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error initializing App-V package.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9403: Error Writing App-V File Entries

The following table documents this message:

Table 9-183 • Error -9403: Error Writing App-V File Entries

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
</tbody>
</table>
Table 9-183 • Error -9403: Error Writing App-V File Entries

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9404: Error Writing App-V Folder Entries

The following table documents this message:

Table 9-184 • Error -9404: Error Writing App-V Folder Entries

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing App-V folder entries</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9405: Error Writing App-V Registry Entries

The following table documents this message:

Table 9-185 • Error -9405: Error Writing App-V Registry Entries

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing App-V registry entries.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9406: Error Writing App-V INI File Entries

The following table documents this message:

Table 9-186 • Error -9406: Error Writing App-V INI File Entries

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9407: Error Writing App-V Shortcuts

The following table documents this message:

Table 9-187 • Error -9407: Error Writing App-V Shortcuts

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing App-V shortcuts.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9408: Error Writing App-V File Type Data

The following table documents this message:

Table 9-188 • Error -9408: Error Writing App-V File Type Data

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing App-V file type data.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Chapter 9  Performing Virtualization and Repackaging Using the Automated Application Converter

Troubleshooting

Error -9409: Error Saving App-V Data

The following table documents this message:

Table 9-189 • Error -9409: Error Saving App-V Data

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error saving App-V data.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9410: Error Determining Source File Path

The following table documents this message:

Table 9-190 • Error -9410: Error Determining Source File Path

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error determining source file path for 'FileName'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>The installation location of a file, which is determined by some run time property, cannot be determined by the App-V virtual converter.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Locate the file in InstallShield and provide a known directory.</td>
</tr>
</tbody>
</table>

Error -9411: OSD File Template Could Not Be Extracted

The following table documents this message:

Table 9-191 • Error -9411: OSD File Template Could Not Be Extracted

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The Microsoft App-V OSD file template could not be extracted. The OSD file generation will not operate properly.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

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Error -9412: OSD File Could Not Be Saved

The following table documents this message:

Table 9-192 • Error -9412: OSD File Could Not Be Saved

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The Microsoft App-V OSD file could not be saved. The OSD file generation will not operate properly.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9413: App-V OSD Save

The following table documents this message:

Table 9-193 • Error -4313: App-V OSD Save

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The Microsoft App-V OSD file could not be saved. The OSD file generation will not operate properly.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Warning -9414: Local App-V Application Specified as a Dependency of the Primary Application

The following table documents this message:

Table 9-194 • Warning -9414: Local App-V Application Specified as a Dependency of the Primary Application

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>A local App-V application was specified as a dependency of the primary application. The primary application may not run correctly if it is relocated to a different location.</td>
</tr>
</tbody>
</table>
Error -9415: Dependency Application Was Not Found

The following table documents this message:

**Table 9-195 • Error -9415: Dependency Application Was Not Found**

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Dependency application was not found: 'ApplicationName'.</td>
</tr>
<tr>
<td>Cause:</td>
<td>A specified App-V dependency application file was not found.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Check the path of the specified App-V dependency application.</td>
</tr>
</tbody>
</table>

Warning -9416: Invalid Primary Application Directory

The following table documents this message:

**Table 9-196 • Warning -9416: Invalid Primary Application Directory**

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>The specified Primary Application Directory, 'DirectoryName', does not exist.</td>
</tr>
<tr>
<td>Cause:</td>
<td>This may be caused if the directories specified in the Windows Installer package have changed after a valid Primary Application Directory was specified.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Specify a valid Primary Application Directory using the supplied browse folder in InstallShield.</td>
</tr>
</tbody>
</table>
Error -9417: Dependency Application's OSD File Contains an Invalid HREF Value

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Dependency application OSD file contains an invalid value for the HREF field of the CODEBASE tag: 'HREF_Field_Value'</td>
</tr>
<tr>
<td>Cause:</td>
<td>The CODEBASE tag of the dependency application's OSD file may have an empty or non-existent HREF attribute.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Make sure that the CODEBASE tag of the dependency application's OSD file has a valid HREF attribute.</td>
</tr>
</tbody>
</table>

Error -9418: Error While Privatizing Side-By-Side Assemblies

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error occurred while privatizing Side-By-Side assemblies.</td>
</tr>
<tr>
<td>Cause:</td>
<td>When converting to an App-V package, files installed to the win32 Sxs assembly cache need to be privatized so that the App-V runtime can find them. This error occurs if there was an unexpected failure in that process.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9419: Error Inserting Watermark

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error has occurred inserting the evaluation watermark into the App-V Package.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9420: Error During App-V Package Upgrade

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>An error occurred while configuring App-V package upgrade.</td>
</tr>
<tr>
<td>Cause:</td>
<td>This is a general failure to configure the new App-V package that is being built to be an upgrade for the previous one.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Verify that the previous App-V package is present and accessible at the location specified. Verify that the previous App-V package is not corrupt.</td>
</tr>
</tbody>
</table>

Warning -9421: 16-Bit Application

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>The target for shortcut '[SHORTCUT_NAME]' is 16-bit. This application will not function in 64-bit environments.</td>
</tr>
</tbody>
</table>
Table 9-201 • Warning -9421: 16-Bit Application

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cause:</strong></td>
<td>This warning helps to identify 16-bit applications. This is important for enterprises looking to deploy to 64-bit environments.</td>
</tr>
<tr>
<td><strong>Resolution:</strong></td>
<td>This warning can be ignored if the application will not be deployed to a 64-bit environment. Otherwise, it will be necessary to get a newer version of this application that is 32 or 64-bit.</td>
</tr>
</tbody>
</table>

Error -9422: Package Cannot Be Opened

The following table documents this message:

Table 9-202 • Error -9422: Package Cannot Be Opened

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type:</strong></td>
<td>Error</td>
</tr>
<tr>
<td><strong>Message:</strong></td>
<td>The previous package 'SFT_FILE_NAME' could not be opened. Please verify that the package is a valid SFT file.</td>
</tr>
<tr>
<td><strong>Cause:</strong></td>
<td>This error indicates that there was a problem reading information from the previous .sft file which is necessary to configure an upgrade. This could mean that the previous .sft file is corrupt, missing, or is not really an .sft file.</td>
</tr>
<tr>
<td><strong>Resolution:</strong></td>
<td>Verify that the file is present and accessible. Verify that the file is not corrupt. One way this could be done is by trying to deploy the App-V package on a machine with the App-V client.</td>
</tr>
</tbody>
</table>

Warning -9423: No Shortcuts Detected

The following table documents this message:

Table 9-203 • Warning -9423: No Shortcuts Detected

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type</strong></td>
<td>Warning</td>
</tr>
</tbody>
</table>
Error -9424: Windows 8 or Windows 2012 OS Required

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Error</td>
</tr>
<tr>
<td>Message</td>
<td>Skipping conversion to Microsoft App-V version 5 because it is only supported on Windows 8 or Windows 2012 operating systems.</td>
</tr>
<tr>
<td>Cause</td>
<td>Conversion of packages to App-V 5.x format using AdminStudio is only supported on Windows 8 or Windows 2012 operating systems.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Install AdminStudio on a machine with a Windows 8 or Windows 2012 operating system and try the conversion again.</td>
</tr>
</tbody>
</table>
Warning -9500: Shortcut Missing

The following table documents this message:

Table 9-205 • Warning -9500: Shortcut Missing

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>The target for shortcut 'FileName' does not exist. Excluding shortcut.</td>
</tr>
<tr>
<td>Cause:</td>
<td>The target file of a shortcut in the project does not exist.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Repackage this application and then rebuild the virtual package.</td>
</tr>
</tbody>
</table>

Error -9600: Error Initializing Symantec Writer

The following table documents this message:

Table 9-206 • Error -9600: Error Initializing Symantec Writer

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error initializing Symantec writer.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps, as described in Steps to Take Before Calling Technical Support, and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9601: Error Writing Symantec Folder Entries

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Symantec folder entries.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps, as described in Steps to Take Before Calling Technical Support, and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9602: Error Writing Symantec Shortcuts

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Symantec shortcuts.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps, as described in Steps to Take Before Calling Technical Support, and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9603: Error Creating Target File for Symantec Package

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error creating target file for Symantec package.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps, as described in Steps to Take Before Calling Technical Support, and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9604: Error Writing Symantec File Entries

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Symantec file entries.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps, as described in Steps to Take Before Calling Technical Support, and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>
Error -9605: Error Writing Symantec Registry Entries

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Symantec registry entries.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps, as described in Steps to Take Before Calling Technical Support, and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -9606: Error Writing Symantec INI File Entries

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Unexpected error writing Symantec INI file entries.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Unexpected internal error.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>First check to see if the product was installed properly. Then, perform preliminary investigational steps, as described in Steps to Take Before Calling Technical Support, and contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

Error -10000: Process Cancelled By User

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
</tbody>
</table>
Warning -10001: Suite File Missing

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>The suite MSI file 'FileName' is missing and will be excluded from the conversion.</td>
</tr>
<tr>
<td>Cause:</td>
<td>An MSI file that is part of a suite conversion was not found.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Make sure the input file for the suite conversion process exists.</td>
</tr>
</tbody>
</table>

Warning -10002: Suite File is Duplicate

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Message:</td>
<td>The suite MSI file 'FileName' appears to be the same as the main MSI file and we will exclude this file from the conversion process.</td>
</tr>
<tr>
<td>Cause:</td>
<td>A suite conversion was attempted where the main Windows Installer file (.msi) and one of the additional Windows Installer files specified were the same.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Specify unique Windows Installer files as part of the suite conversion process.</td>
</tr>
</tbody>
</table>
### Warning -10003: Application File Missing

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>Application file not found 'ApplicationName'</td>
</tr>
<tr>
<td>Cause:</td>
<td>A file referenced by the installation was not found by the App-V virtual converter. It is likely that the file reference is broken in the installation.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Use InstallShield to locate the file in the installation and either fix the link or delete it.</td>
</tr>
</tbody>
</table>

### Warning -10004: INI File Missing

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Error</td>
</tr>
<tr>
<td>Message:</td>
<td>INI file not found 'INI_File_Name'.</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Contact AdminStudio Technical Support.</td>
</tr>
</tbody>
</table>

### Fix 11000: Excluding TCPIP Registry Entries

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Fix</td>
</tr>
<tr>
<td>Message:</td>
<td>Excluding TCPIP registry entries from the Citrix profile.</td>
</tr>
<tr>
<td>Action:</td>
<td>Automated Application Converter will exclude all TCPIP registry entries from the Citrix profile.</td>
</tr>
</tbody>
</table>
Fatal Error 11001: Fail on VMware

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Fatal</td>
</tr>
<tr>
<td>Message:</td>
<td>VMware cannot be virtualized.</td>
</tr>
<tr>
<td>Cause:</td>
<td>Conversion will fail when the application being virtualized is VMware.</td>
</tr>
<tr>
<td>Action:</td>
<td>This error message is displayed: VMware cannot be virtualized.</td>
</tr>
</tbody>
</table>

Warning 11003: Control Panel Applet - Citrix

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Warning</td>
</tr>
<tr>
<td>Action:</td>
<td>Automated Application Converter will display a warning when the application contains a control panel applet.</td>
</tr>
</tbody>
</table>

Fix 11004: Control Panel Applet - ThinApp

The following table documents this message:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type:</td>
<td>Fix</td>
</tr>
<tr>
<td>Message:</td>
<td>Generating shortcut for the Control Panel Applet located at 'DirectoryPath'</td>
</tr>
<tr>
<td>Action:</td>
<td>Automated Application Converter will create a default shortcut for ThinApp Control Panel applets.</td>
</tr>
</tbody>
</table>
Fatal Error 11005: QuickTime 7.4.1 Causes Fatal Error

The following table documents this message:

Table 9-222 • Error 11005: QuickTime 7.4.1 Causes Fatal Error

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Fatal Error</td>
</tr>
<tr>
<td>Message</td>
<td>QuickTime 7.4.1 is known to have errors when running from a virtual package. Use QuickTime 7.4.5 instead.</td>
</tr>
<tr>
<td>Cause</td>
<td>QuickTime 7.4.1 cannot be virtualized correctly.</td>
</tr>
<tr>
<td>Resolution</td>
<td>Obtain QuickTime 7.4.5 and repeat the conversion process.</td>
</tr>
</tbody>
</table>

Fix 11006: Adobe Distiller Exclude AdobePDFSettings

The following table documents this message:

Table 9-223 • Fix 11006: Adobe Distiller Exclude AdobePDFSettings

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Fix</td>
</tr>
<tr>
<td>Message</td>
<td>Excluding the registry key Software\Adobe\Acrobat Distiller\AdobePDFSettings. Adobe Distiller will recreate these settings on first use.</td>
</tr>
<tr>
<td>Action</td>
<td>Automated Application Converter will exclude the AdobePDFSettings registry settings.</td>
</tr>
</tbody>
</table>

Fix 11007: Exclude URL Shortcut

The following table documents this message:

Table 9-224 • Fix 11007: Adobe Distiller Exclude AdobePDFSettings

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Fix</td>
</tr>
<tr>
<td>Message</td>
<td>Excluding shortcut to .URL file. App-V does not launch these files properly.</td>
</tr>
<tr>
<td>Action</td>
<td>Automated Application Converter will exclude the shortcut to the .URL file.</td>
</tr>
</tbody>
</table>
Steps to Take Before Calling Technical Support

Before contacting AdminStudio Technical Support, perform the following steps to attempt to clearly identify the problem you are having:

- **Check package**—To determine if this error is caused by a problem with the specific package you are converting, try to build a virtual package of a simple package that contains only one file.

- **Check machine and OS**—To determine if this error is caused by a configuration on a particular machine or operating system, attempt to build this virtual package on another machine or operating system.

- **Check prerequisites**—Check to make sure that the machine where you are performing the conversion has all of the required prerequisite software installed:
  - **App-V**—See Comparison of the App-V 5.0 Conversion Methods.
  - **VMware ThinApp**—See Prerequisites for Building a ThinApp Application.
  - **Symantec Workspace**—See Prerequisites for Building a Symantec Workspace Virtual Package.

- **Check individual files**—To determine if this error limited to a specific item, find out if removing or excluding a particular item will build error free.

Application Features Requiring Pre- or Post-Conversion Actions

Some application features are ignored when creating a Citrix profile. Therefore, some additional pre- or post-conversion actions must be taken in order for the application profile to run on Citrix XenApp.

One action you could take to try to include ignored features in a Citrix profile is to first repackage the application using the Repackaging Wizard, and then convert the repackaged application to a Citrix profile.
The following table lists the application features which require additional, manual conversion steps:

<table>
<thead>
<tr>
<th>Windows Installer Feature</th>
<th>Manual Conversion Steps</th>
</tr>
</thead>
</table>
| User-Defined Custom Actions     | When converting a Windows Installer package to a Citrix profile, all custom actions are ignored. For user-defined custom actions, a warning message is generated. Any modifications to a target machine that a custom action in this Windows Installer package may create will not be propagated into the Citrix profile. The resolution that you should perform depends upon the purpose of the custom action:  
  • If the custom action merely automatically enters a value or makes some other kind of minor modification, you can ignore this warning.  
  • If the custom action does something which could change the behavior of the installation (such as setting a Property), you may need to resolve this issue. To resolve this issue, first attempt to launch the converted package on Citrix XenApp. If you receive any application errors, you need to repack this application, by performing the following steps.  

To successfully convert a package with user-defined custom actions:  
1. Use the Repackaging Wizard to repackage this application. The Repackaging Wizard monitors system changes as an application is installed, and then that data is converted into a Repackager project.  
2. Build the Repackager project to generate a revised Windows Installer package. This new Windows Installer package does not contain any custom actions, but (as a result of being repackaged) it will include the functionality performed by the original custom action. |
| Services                        | Citrix XenApp does not support any type of services. Therefore, to resolve this issue, you need to install any required services outside of the isolation environment on the user desktop machines.  

To successfully convert a package with services:  
1. If you have an application and a service bundled in the same Windows Installer package, you need to create a separate Windows Installer package containing just the service.  
2. Install the service on each of the user desktop machines. The Citrix profile of this application should now be able to run in an isolation environment on machines that already have the service installed. |
While Citrix XenApp supports communicating with COM+ applications, it does not support *installing* COM+ services. Therefore, an application that contains COM+ services cannot be deployed on Citrix XenApp.

<table>
<thead>
<tr>
<th>Windows Installer Feature</th>
<th>Manual Conversion Steps</th>
</tr>
</thead>
<tbody>
<tr>
<td>COM+</td>
<td>While Citrix XenApp supports communicating with COM+ applications, it does not support <em>installing</em> COM+ services. Therefore, an application that contains COM+ services cannot be deployed on Citrix XenApp.</td>
</tr>
</tbody>
</table>
Using the Virtual Package Editor

The Virtual Package Editor is a powerful tool that lets you edit App-V packages and perform tasks such as the following:

- Customize your App-V applications.
- Resolve virtualization best practice issues and application conflicts.
- Fix run-time problems.

The Virtual Package Editor documentation contains the following sections:

<table>
<thead>
<tr>
<th>Table 10-1 • AdminStudio Virtual Package Editor Documentation Sections</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Section</strong></td>
</tr>
<tr>
<td>About Virtualization</td>
</tr>
<tr>
<td>About the Virtual Package Editor</td>
</tr>
<tr>
<td>Getting Started with the Virtual Package Editor</td>
</tr>
<tr>
<td>Editing Virtual Packages</td>
</tr>
<tr>
<td>Virtual Package Editor Reference</td>
</tr>
</tbody>
</table>
Contacting Us

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For more information about Flexera Software, including office locations and contact information, visit the following site:

http://www.flexerasoftware.com

About Virtualization

Virtualization enables you to isolate an application in its own environment so that it does not conflict with existing applications or modify the underlying operating system.

Limitations of a Standard Installation Environment

A typical Windows-based application has dependencies on components that are shared by multiple applications. Applications access these shared system resources, such as the registry or Windows system files. When an installation author recognizes that their application references a shared system component, they include a merge module to install that component.

When one of these shared components is installed, it is possible that a previously installed version of the same component could be overwritten; this may cause the existing application to break. A similar problem could occur when one of these applications containing a shared component is uninstalled. Because of these possible problems, extensive compatibility testing needs to be performed before an application can be distributed in the enterprise environment.

The following diagram provides an example of two conflicting installed applications.
Benefits of Application Virtualization

Virtual applications run in virtual environments that keep each application layer and the operating system layer separate. Each application includes its own configuration information in its virtual environment. As a result, many applications can run side-by-side with other applications on the same computer without any conflicts.

Even though virtual applications are not installed on the local machine, they exhibit the same functionality and access to local services as locally installed applications, and also nearly the same performance characteristics.

The following diagram provides an example of how application virtualization would solve the conflicts that are shown in the previous example.
Application virtualization allows the configuration of an application to be standardized to an isolation environment, rather than to an individual user’s desktop machine. Application objects, files, and registry settings are contained within this isolation environment. Critical application resources are managed locally by the isolation environment, thus minimizing resource dependencies between applications.

Application virtualization greatly reduces the scope for conflicts between applications and, therefore, simplifies regression testing.

**About the Virtual Package Editor**

Microsoft Application Virtualization (App-V) enables you to deploy applications to end users without requiring the applications to be installed locally; only the App-V client needs to be installed on the client machines. Even though these virtual applications are never installed, they can communicate with the local operating system, middleware, plug-ins, and other applications. Using App-V enables you to centralize the deployment of applications and reduce application-to-application conflicts.

The Virtual Package Editor is a powerful tool that lets you edit App-V packages to customize your App-V applications, resolve virtualization best practice issues and application conflicts, and fix run-time problems. You can save your App-V packages as new packages that can be deployed alongside earlier versions of the virtual package in the same virtual environment; you can also create update packages that can upgrade earlier versions of your virtual applications.
Components of an App-V Package

The files that comprise an App-V package depend on the version of the App-V package.

**Components of an App-V 5 Package (.appv)**

The following table describes the main components of an App-V 5 package (.appv):

<table>
<thead>
<tr>
<th>File</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>.appv</td>
<td>The .appv file is the compressed package file that contains all of the other parts of the package.</td>
</tr>
<tr>
<td>[Content_Types].xml</td>
<td>This file contains a list of file extensions that the package supports and the type of content to which each extension type maps.</td>
</tr>
<tr>
<td>AppxBlockMap.xml</td>
<td>This file contains a list of files with details such as header size and file size.</td>
</tr>
<tr>
<td>AppxManifest.xml</td>
<td>This file contains metadata about the package.</td>
</tr>
<tr>
<td>FilesystemMetadata.xml</td>
<td>This file contains information such as short file names, the directory-file hierarchy, and the mapping between the root folder and INSTALLDIR.</td>
</tr>
<tr>
<td>Registry.dat</td>
<td>This file contains registry data for the package.</td>
</tr>
<tr>
<td>StreamMap.xml</td>
<td>This file contains feature block 1 information.</td>
</tr>
</tbody>
</table>

**Components of an App-V 4.x Package (.sft)**

The following table describes the main components of an App-V 4.x package (.sft):

<table>
<thead>
<tr>
<th>File</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>.sft</td>
<td>The .sft file contains all of the files, registry information, and other configuration details of the package.</td>
</tr>
<tr>
<td>Manifest file</td>
<td>This file is an XML file that lists all of the .osd files in an App-V application.</td>
</tr>
<tr>
<td>.osd</td>
<td>The .osd files are XML-based files that describe the package’s individual targets (or applications) that can be run.</td>
</tr>
<tr>
<td>.ico</td>
<td>The .ico files are icons files that are used for published shortcuts and file type associations.</td>
</tr>
<tr>
<td>.sprj</td>
<td>This file is the Microsoft App-V Sequencer project file. It contains references to the .sft and .osd files, and to a large number of settings related to the sequencing process.</td>
</tr>
</tbody>
</table>
Getting Started with the Virtual Package Editor

The Virtual Package Editor provides powerful features that make editing virtual packages easy. This section of the documentation contains information to help you become familiar with the Virtual Package Editor, begin editing a virtual package, and customize the Virtual Package Editor user interface.

Starting the Virtual Package Editor

Task: To open the Virtual Package Editor, do one of the following:

- On the Tools tab in AdminStudio, right-click Virtual Package Editor and then click Launch Tool.
- Launch Application Manager. On the Products tab, right-click an existing App-V package that you want to open, and then click Edit with Virtual Package Editor.

When you launch the Virtual Package Editor through the Tools tab, the Start Page opens. The Start Page provides access to product information, recently opened virtual packages, and product resources.

If you launch the Virtual Package Editor by opening a virtual package in the Application Manager, the Virtual Package Editor displays one of the views for the virtual package.

Opening an Existing Virtual Package

The Virtual Package Editor offers several ways to open an existing virtual package (.appv or .sft).

Task: To open an existing virtual package:

1. Do one of the following:
   - On the File menu, click Open.
   - Press CTRL+O.
   - On the toolbar, click the Open button.
   - On the Start Page in the Package Tasks area, click the Open an Existing Package link.
   The Open dialog box opens.

2. Browse to the virtual package (.appv or .sft), and then click the Open button.

The Virtual Package Editor opens the virtual package, enabling you to edit it as needed.
Tip • As an alternative, you can open a recently opened virtual package. To do so, perform one of the following tasks:

- On the Start Page in the Package Tasks area, click the Open an Existing Package link.
- On the File menu, click a recently opened .appv or .sft file name.

You can also open a virtual package from within Application Manager: On the Products tab, right-click an existing App-V package that you want to open, and then click Edit with Virtual Package Editor. Application Manager lets you check out the file. When you save the virtual package in the Virtual Package Editor, your changes are saved in a temporary location. The version that is stored in Application Manager is updated when you check your changes in to the Application Manager.

Saving a Virtual Package

The Virtual Package Editor offers several machine-wide, user-specific options for saving a virtual package (.appv or .sft). Before you save your virtual package as either a new package or an upgrade package, select the appropriate options.

Selecting the Appropriate Save Options

Task: To select the appropriate save options:

On the File menu, point to Save Options, and then click the appropriate command to select or clear an option. The following table describes each option. If an option is selected, its menu command includes a check mark.

Table 10-4 • Save Options

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Include App-V Launcher</td>
<td>If you want to use the AdminStudio App-V Application Launcher to test a newly built App-V package locally before moving it to a deployment server, select this command. To learn more, see Using the App-V Application Launcher to Test the Virtual Package. This command is selected by default.</td>
</tr>
<tr>
<td>Append Package Version</td>
<td>If you want the Virtual Package Editor to append the package version number to the name of the file whenever you save an App-V package, select this command. This command is selected by default.</td>
</tr>
</tbody>
</table>
You can save a virtual package in either of the following ways:

- Save the package as a new package. You can deploy a new package alongside earlier versions of the virtual package in the same virtual environment.
- Save the package as an update package. An update package can upgrade earlier versions of the virtual application.

### Table 10-4 • Save Options (cont.)

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Build Wrapper MSI</td>
<td>If you want to build a Windows Installer package to assist in the distribution of each App-V package that you save in the Virtual Package Editor, select this command. If you enable this option, the Virtual Package Editor creates an InstallShield project (.ism file) and uses it to build an .msi package. If you run the .msi package, it &quot;installs&quot; the App-V application files in the local App-V client system cache. The wrapper .msi package can optionally include the App-V package, depending on whether the Include SFT in Wrapper MSI command is selected.</td>
</tr>
</tbody>
</table>

*Note* • The Microsoft Application Virtualization Client must be installed on the local machine before you can install an App-V application through a wrapper .msi package. The installation determines whether the App-V client is present; if it is not, the installation displays an error message and exits.

Building a wrapper .msi file simplifies the deployment of an App-V application by enabling you to use enterprise distribution tools such as Microsoft System Center Configuration Manager or Novell ZENworks Configuration Management.

This command is cleared by default.

| Include SFT in Wrapper MSI | If you want to include the App-V package in the Windows Installer package that you save in the Virtual Package Editor, select this command. If you enable this option, the Virtual Package Editor includes the .appv or .sft file in the wrapper .msi package that it builds when you save the open App-V package. If you run the .msi package, it "installs" the App-V application files, including the .appv or .sft file, in the local App-V client system cache. If you disable this option, the contents of the .appv or .sft file are streamed from the App-V server as requested by the client. This command is available only if the Build Wrapper MSI command is selected. This command is cleared by default. |

| Compress Wrapper MSI    | If you want to compress the App-V package files into the wrapper .msi package, select this command. This command is available only if the Build Wrapper MSI command and the Include SFT in Wrapper MSI option are selected. If you enable the former command but disable the latter command, the .msi package that is generated is always compressed. This command is selected by default. |
Tip • If you are using the Virtual Package Editor to edit a virtual package that is part of your application catalog, the Virtual Package Editor saves your changes in a temporary location. To update your application catalog with the latest changes to your virtual package, use Application Manager to check in your virtual package.

Saving a Virtual Package as a New Package

Task: To save a virtual package as a new package, do one of the following:

- On the File menu, click Save.
- Press CTRL+S.
- On the toolbar, click the Save button.

The Virtual Package Editor saves your virtual package as a new package. To open a Windows Explorer window that shows the App-V package, press CTRL+E, or on the View menu, click Show in Explorer.

Important • If you want to deploy two copies of a package side by side, you must do some additional work before saving the package:

- In the General Information view, change the value of the Root Folder Name setting. This value must be unique because two packages with the same root folder name cannot be deployed simultaneously.
- In the General Information view, change the value of the Name setting. It is recommended that this value be different for each package.
- In the Shortcuts view, change the value of the Name setting, the Target Version setting, or both of those settings for each target in your package. The combination of the name and version must be unique for the targets in each new package; otherwise, the two packages cannot be deployed simultaneously.

Saving a Virtual Package as an Update Package

Task: To save a virtual package as an update package:

1. On the File menu, click Save As. The Save As dialog box opens.
2. Click the Save as a new package option.

The Virtual Package Editor saves your virtual package as an update package. To open a Windows Explorer window that shows the App-V package, press CTRL+E, or on the View menu, click Show in Explorer.

Saving a Virtual Package (an Update Package or a New Package) with a New Name and Location

1. On the File menu, click Save As. The Save As dialog box opens.
2. In the Virtual Package box, enter the path and file name that you want to use for the .appv or .sft file. As an alternative, you can click the ellipsis button (...) to browse to the file.
3. Click the **Save as an update package** option or the **Save as a new package** option.

The Virtual Package Editor saves your virtual package as specified. To open a Windows Explorer window that shows the App-V package, press CTRL+E, or on the View menu, click Show in Explorer.

### Closing a Virtual Package

**Task:** To close a virtual package in the Virtual Package Editor:

1. Select the tab of the file that you want to close.
2. Do one of the following:
   - On the **File** menu, click **Close**.
   - Click the tab’s **Close** button.

### Working with the Virtual Package Editor Interface

The Virtual Package Editor interface is a graphical user interface with conventional Windows-based elements such as a menu bar, a toolbar, and dialog boxes. This section includes topics that explain how to perform basic tasks using these elements and how to customize the interface.

### Configuring the Value of a Setting for More Than One Item at a Time

In many views of the Virtual Package Editor, you can select multiple items—such as files, registry keys, file extensions, or virtual services—and then change the value for one of the settings. The Virtual Package Editor lets you use the same value in that setting for all of the selected items in that view. This feature may save you time by enabling you to make extensive changes to multiple items simultaneously, instead of requiring you to edit the setting for each item individually.

For example, in the Files and Folders view, you may want to change the value of the **Isolation** setting for a large number of folders. If all of the folders need to be configured the same way, you can simply select all of the pertinent folders, and then change the value of the Isolation setting as needed. Therefore, it is not necessary to separately select and configure each folder that you want to modify.

Note that the values of some settings may not be equivalent for each selected item. For example, your virtual package may contain one folder whose Isolation setting is **Override**, and another file whose Isolation setting is **Merge**. If you select both of those folders in the Files and Folders view, you will see the following unequal sign as the value of the Isolation setting, indicating that the selected items have different values:
In this example, you can select both folders and select the appropriate value—Override or Merge—to have the Virtual Package Editor use the same value for both folders.

In some cases, the Virtual Package Editor does not allow you to change unequal values for more than one selected item. For example, if you select two files that are in the same folder, you cannot change the value of the Name setting for both of those files simultaneously, since each file in a folder must have a different file name.

Note • If you select two or more items and you want to delete the entry in a setting that shows the unequal sign to indicate different values, you must first enter a value in the setting; then you can delete that value. For example, if you want to delete the value of the Description setting for two selected file extensions, and those file extensions have different values in the Description setting, you must first enter a value, so that they both match. Then you can delete that value for both file extensions at the same time.

The Virtual Package Editor provides several methods for selecting multiple items in a view.

**Task:** To select multiple items in a view so that you can configure some of their settings simultaneously, do one of the following:

- To select multiple consecutive items that are near each other, drag your mouse pointer to create a box that surrounds each item that you want to select. When you do this, ensure that you start dragging your mouse pointer in empty space; otherwise, you may drag one or more item to a new location.
- To select multiple consecutive files or folders, select the first file or folder, press and hold SHIFT, and select the last file or folder.
- To select multiple nonconsecutive files or folders, select one file or folder, press and hold CTRL, and select each additional file or folder.

### Showing or Hiding the Start Page in the Virtual Package Editor

The Virtual Package Editor Start Page is a tab that provides quick access to product information, to recently opened projects, and to Virtual Package Editor resources. You can show or hide this tab as necessary.

**Task:** To show the Start Page:

On the File menu, click Start Page.

**Task:** To hide the Start Page, do one of the following:

- On the Start Page tab, click the Close button.
• Click the **Start Page** tab. On the **File** menu, click **Close**.

### Rearranging the Start Page and Virtual Package Tabs

Each virtual package that you have open in the Virtual Package Editor is displayed on a separate tab. The Start Page is also displayed on a separate tab. The Virtual Package Editor lets you change the order of these tabs.

**Task:** To change the order of the open tabs:

Drag the tab that you want to move to the new location in the rows of tabs.

### Showing or Hiding the Settings and Output Windows

The Settings window in the Virtual Package Editor contains a grid that lists information about the item that is selected in an open view. The Output window displays task-specific information such as details about the virtual package that you are opening. It also shows save information.

The Settings window and the Output window can be shown or hidden as necessary.

**Task:** To show or hide the Output window or the Settings window:

On the **View** menu, click **Output Window** or click **Settings**.

If the window was visible, the Virtual Package Editor hides it. If the window was hidden, the Virtual Package Editor shows it.

Note that closing the Output window clears its contents. The Virtual Package Editor automatically shows the Output window whenever a task—such as saving or opening a virtual package—generates output.

### Moving the Settings, Output, and Script Windows

The Settings window, the Output window, and the Script window can be moved to any side of the workspace in the Virtual Package Editor.

If you drag the Settings, Output, or Script window to the edge of a different side of the Virtual Package Editor interface, it becomes a docked window in that location.

**Task:** To move the Settings window, Output window, the or the Script window:

Drag the title bar of the **Settings** window, the **Output** window, or the **Script** window to the new location. Resize the window as needed.
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Getting Started with the Virtual Package Editor

Showing or Hiding Toolbars

Task: To show or hide a toolbar, do one of the following:

- Right-click a toolbar and select the toolbar that you want to be displayed or hidden.
- On the View menu, point to Toolbars, and then click Customize. The Customize dialog box opens. Select the check box for each toolbar that you want to be displayed. Clear the check box for each toolbar that you want to be hidden.

Adding Buttons and Menus to a Toolbar

Task: To add a button or menu to a toolbar:

1. Ensure that the toolbar that you want to change is visible.
2. On the View menu, point to Toolbars, and then click Customize. The Customize dialog box opens.
3. Click the Commands tab.
4. In the Categories box, click the category for the button or menu that you want to add.
5. Drag the button or menu from the Commands box to the appropriate toolbar.

Tip • To create your own custom toolbar, drag the button or menu to the empty gray area near the toolbars.

Removing Buttons and Menus from a Toolbar

Task: To remove a button or menu from a toolbar:

1. Ensure that the toolbar that you want to change is visible.
2. On the View menu, point to Toolbars, and then click Customize. The Customize dialog box opens.
3. Right-click the button or menu that you want to remove, and then click Delete.
Creating a Custom Toolbar

**Task:** To create a custom toolbar:

1. On the View menu, point to Toolbars, and then click Customize. The Customize dialog box opens.
2. Click the Tools tab.
3. Click the New button. The New Toolbar dialog box opens.
4. In the Toolbar name box, enter a descriptive name for the toolbar, and click OK.
5. Customize the new toolbar by adding menus or buttons.

Editing Virtual Packages

Editing a virtual package involves performing some or all of the following tasks.

**Table 10-5 • Editing Virtual Packages**

<table>
<thead>
<tr>
<th>Task</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specifying Virtual Package Information</td>
<td>Basic information that you enter in the General Information view is used by the Microsoft Application Virtualization Client and the App-V server. The Dependencies view is where you specify other App-V packages that your App-V package requires.</td>
</tr>
<tr>
<td>Version</td>
<td>The Dependencies view is available for App-V 4.x packages.</td>
</tr>
<tr>
<td>Organizing Virtual Application Data</td>
<td>The Virtual Package Editor lets you manage the folders and files that will be available in the virtual environment. It also lets you define registry keys, values, and data for your virtual package. In addition, you can use the Virtual Package Editor to define the targets for your virtual application, and define entry points such as shortcuts for each target. These entry points enable end users to launch an App-V application from within the virtual environment.</td>
</tr>
<tr>
<td>Configuring Virtual Services</td>
<td>The Virtual Package Editor enables you to configure services that you want to include in your virtual package so that they are available in the virtual environment.</td>
</tr>
</tbody>
</table>
Specifying Virtual Package Information

When you open an existing package in the Virtual Package Editor, you may need to view or specify important package information. This includes basic information such as the name of the virtual package and details such as the package GUID and version number. You may also want to see history information such as each date on which the package was saved.

Viewing History for a Virtual Package

Version • This information applies to App-V 4.x packages.

The Virtual Package Editor shows read-only history information such as the following:

- The date and time when the package was saved
- The GUID of each saved package
- The user name of the person who saved the package
- The name of the machine on which the package was saved
- The version of the Virtual Package Editor that was used to save the package
- The version of App-V that was used when saving the package
- The operating system of the machine on which the package was saved

Each time that you save your file, the Virtual Package Editor adds a new history entry to the History pane and shows such details.

Task: To view history for your virtual package:

1. In the View List under Package Information, click General Information.
2. Review the information in the History pane.
Configuring General Information for a Virtual Package

In the General Information view, you can view and, if appropriate, edit basic information about your virtual package.

Task: To configure general information for your virtual package:

1. In the View List under Package Information, click General Information.
2. In the Settings window, configure the settings as needed. For details about each setting, see General Information View.

Specifying a Virtual Package’s Dependencies

Version • This information applies to App-V 4.x packages.

A virtual package may rely on one or more other virtual packages in order to function properly. The Virtual Package Editor lets you specify other App-V packages that the open App-V package (the primary package) requires. This capability, called Dynamic Suite Composition, enables your virtual package to interact with the other virtual applications in the virtual environment. Dynamic Suite Composition enables you to deploy common system components once on each client system, making them available for use by many App-V applications, rather than requiring you to include them with each of the App-V applications that are dependent on them. This reduces redundancy in the local App-V cache and simplifies the construction and testing of the primary App-V application.

If you add a new dependency to your primary package, the Virtual Package Editor automatically associates each of the targets that are defined in the Shortcuts view with that new dependency. Similarly, if you add a new target to your primary package, the Virtual Package Editor automatically associates that target with each dependency that is defined in the Dependencies view. Each .osd file that defines a target contains a list of the other .sft files on which it depends. The Application Virtualization Client may cache this list; therefore, in most cases all of the primary package's targets should be associated with each dependency.

Adding a Dependency to a Virtual Package

Version • This information applies to App-V 4.x packages.

The Virtual Package Editor lets you specify other App-V packages that the open App-V package (the primary package) requires.
**Chapter 10 Using the Virtual Package Editor**

**Editing Virtual Packages**

Task: **To add a dependency to your virtual package:**

1. In the View List under Package Information, click Dependencies.
2. Right-click the Dependencies explorer and then click Add Dependency. The Open dialog box opens.
3. Browse to the .sft or .osd file for the required App-V package, and then click Open.

The Virtual Package Editor adds an .sft item to the Dependencies explorer. The .sft item may contain one or more targets. The targets are defined in the Shortcuts view of the primary package.

When a target with an associated dependency is launched, the Application Virtualization Client loads the dependency’s environment and makes it available as part of the virtual environment of the target’s package.

**Configuring a Dependency in a Virtual Package**

Version • This information applies to App-V 4.x packages.

The Virtual Package Editor lets you view and configure settings for the dependencies in your virtual package. The settings display information such as the GUID and the server URL for the dependency.

Task: **To configure a dependency in your virtual package:**

1. In the View List under Package Information, click Dependencies.
2. In the Dependencies explorer, click the dependency that you want to configure.
3. In the Settings window, configure the settings as needed. For details about each setting, see Dependencies View.

**Associating a Package’s Targets with a Dependency in a Virtual Package**

Version • This information applies to App-V 4.x packages.

It is recommended that all of the targets in your virtual package be associated with each of the package’s dependencies. If you add a new dependency to your primary package, the Virtual Package Editor automatically associates each of the targets that are defined in the Shortcuts view with that new dependency. Similarly, if you add a new target to your primary package, the Virtual Package Editor automatically associates that target with each dependency that is defined in the Dependencies view. If you remove a target from a dependency in the Dependencies view, you may want to add it back.
Task: To associate a target with a dependency in your virtual package:

1. In the View List under Package Information, click Dependencies.
2. In the Dependencies explorer, right-click the .sft file with which you want to associate a target, and then click Associate Target.

If one or more targets in the package are not associated with the dependency, the Associate Targets with a Dependency dialog box opens. Select the targets that you want to associate with the dependency.

If all of the targets in the package are associated with the dependency, the Virtual Package Editor displays a message box informing you that all of the package’s targets are already associated with the dependency.

The Virtual Package Editor adds one or more targets to the dependency if appropriate.

Specifying Whether a Dependency is Mandatory for a Target in a Virtual Package

Version • This information applies to App-V 4.x packages.

The Virtual Package Editor lets you specify whether a dependency is mandatory in order for target in the primary package (the App-V package that you are editing in the Virtual Package Editor) to run properly. If the dependency is mandatory, the primary package cannot run without loading the required package. For example, a system DLL such as an MFC DLL is likely to be mandatory, but a reference to a document viewer such as Adobe Reader may not be mandatory.

Task: To specify whether a dependency is mandatory for a target in your virtual package:

1. In the View List under Package Information, click Dependencies.
2. In the Dependencies explorer, click the target that you want to configure.
3. In the Settings window, configure the Mandatory setting as needed.

Tip • The Virtual Package Editor lets you configure the settings for more than one target at a time. To learn more, see Configuring the Value of a Setting for More Than One Item at a Time.

Removing a Target from a Dependency in a Virtual Package

Version • This information applies to App-V 4.x packages.
Important • It is recommended that all of the targets in your virtual package be associated with each of the package's dependencies.

Task: To remove a target from a dependency in your virtual package:

1. In the View List under Package Information, click Dependencies.
2. In the Dependencies explorer, right-click the target that you want to remove, and then click Remove.

The Virtual Package Editor removes the target from the dependency.

Removing a Dependency from a Virtual Package

Version • This information applies to App-V 4.x packages.

The Virtual Package Editor lets you remove a dependency from an App-V package.

Task: To remove a dependency from your virtual package:

1. In the View List under Package Information, click Dependencies.
2. In the Dependencies explorer, right-click the .sft file dependency that you want to delete, and then click Remove.

The Virtual Package Editor removes the dependency from your App-V package.

Configuring Asset Intelligence Information

Asset intelligence is used to enhance the inventory capabilities of Microsoft System Center 2012 Configuration Manager by extending hardware inventory and adding license management functionality. The System Center 2012 Configuration Manager asset intelligence features can report application data such as digital PID, MSI product codes, and publisher names for each virtual application registered on a client computer.

In App-V 5 packages, asset intelligence information is incorporated into the package itself, with the information being captured during sequencing.

You can view and edit information identifying an App-V 5.0 application on the Asset Intelligence view. Typically these values are read in from the Add/Remove Programs Uninstall registry key.

In the Asset Intelligence view, you can view and, if appropriate, edit intelligence information about your App-V 5.0 virtual package.
Task: To configure asset intelligence information for your App-V 5.0 virtual package:

1. Open an App-V 5.0 package in Virtual Package Editor.
2. In the View List under Package Information, click Asset Intelligence.
3. In the Settings window, configure the settings as needed. For details about each setting, see Asset Intelligence View.

Organizing Virtual Application Data

The primary objective of a virtual package is to keep the application layer and the operating system layer separate. Each application includes its own configuration information in its virtual environment. As a result, many applications can run side-by-side with other applications on the same computer without any conflicts.

The Virtual Package Editor lets you manage the folders and files that will be available in the virtual environment. It also lets you define registry keys, values, and data for your virtual package. In addition, you can use the Virtual Package Editor to define the targets for your virtual application, and define entry points such as shortcuts for each target. These entry points enable end users to launch an App-V application from within the virtual environment.

Including Files and Folders

The Virtual Package Editor lets you manage the files and folders that are in your virtual package. This includes the files and folders in the root folder, the virtual file system (VFS) folder, and—if applicable—the SoftGridUserSettings folder. The Virtual Package Editor also lets you extract folders and files from the App-V package file (.appv or .sft) to a location that you specify.

Adding a Predefined Folder to the VFS Folder in an App-V Package

The Virtual Package Editor lets you add various folders that use a constant to the VFS folder. App-V 5 packages use system constants. App-V 4.x packages use CSIDL constants and SFT constants (such as CSIDL_APPDATA and SFT_PROGRAM_FILES_X64). At run time, the folder is mapped to the appropriate location in the virtual environment.

Task: To add a predefined folder to the VFS folder in an App-V package:

1. In the View List under Application Data, click Files and Folders.
2. In the Files and Folders explorer, right-click the VFS folder, point to Add Predefined Folder, and then click the appropriate folder.

The Virtual Package Editor adds the predefined folder to the VFS folder.
Adding a Folder to an App-V Package

The Virtual Package Editor lets you add folders to your virtual package.

Task: To add a folder to an App-V package:

1. In the View List under Application Data, click Files and Folders.
2. Do one of the following:
   - To add an existing folder and all of its contents to the package, in the Files and Folders explorer, right-click the location where you want to add a new folder and click Add Folder. The Browse For Folder dialog box opens, enabling you to select the folder that you want to add.
   - To add a new empty folder to the package, in the Files and Folders explorer, right-click the location where you want to add a new folder and click Add New Folder. The Virtual Package Editor adds a new folder.

The Virtual Package Editor adds the folder to your virtual package.

Tip • To change the name of the new folder, do one of the following:

- In the Files and Folders explorer, click the name of the new folder and then press F2. The Virtual Package Editor highlights the name of the folder, enabling you to edit it as needed.
- In the Files and Folders explorer, right-click the name of the new folder and then click Rename. The Virtual Package Editor highlights the name of the folder, enabling you to edit it as needed.
- Select the new folder, and in the Settings window, change the value of the Name setting.

Adding a File to an App-V Package

The Virtual Package Editor lets you add files to your virtual package.

Task: To add a file to an App-V package:

1. In the View List under Application Data, click Files and Folders.
2. In the Files and Folders explorer, right-click the location where you want to add a new file and click Add Files. The Select files to add to the virtual package dialog box opens.
3. Select the file that you want to add and then click Open.

Tip • To select multiple files in a folder, hold down the CTRL key while clicking files.

The Virtual Package Editor adds the file or files that you selected to the virtual package.
Configuring a File or Folder in an App-V Package

The Virtual Package Editor lets you configure settings for the files and folders in your virtual package. The settings set information such as file attributes, whether a file is part of feature block 1, and the file or folder data type (application data or user data).

**Task:**  To configure the settings for a file or folder in an App-V package:

1. In the View List under Application Data, click Files and Folders.
2. In the Files and Folders explorer, click the file or folder that you want to configure.
3. In the Settings window, configure the settings as needed. For details about each setting, see Files and Folders View.

Tip • The Virtual Package Editor lets you configure the settings for more than one file or folder at a time. To learn more, see Configuring the Value of a Setting for More Than One Item at a Time.

Setting the VFS Path for the Contents of a Predefined Folder in an App-V Package

If a file or folder should exist outside the App-V package’s root folder on the virtual file system, the Virtual Package Editor lets you modify the VFS path for that file or folder.

You may want to specify a VFS path if your virtual application tries to access the files in a folder by referring to a system folder to find the files (for example, looking up the Programs File folder) instead of using a relative path. You may also want to specify a VFS path if end users need to be able to find files when using a file browse dialog box (for example, for templates that are stored in a common file folder).

You can modify a folder’s VFS Path setting by changing its Isolation setting. Using the Isolation setting, you can specify whether you want the selected folder in the App-V package to override the corresponding folder on the client system. The available options are:

- **Override**—The App-V application sees only the file content of the folder that is inside the App-V package. For an App-V 5.x package, this setting is inherited by all subfolders. For App-V 4.x packages, selecting this option automatically sets the read-only VFS Path setting.

  Note • Overriding the isolation setting is also referred to as “fully virtualized”.

- **Merge**—The App-V application sees a merged view of the file content inside the App-V package and of the file content of the corresponding folder on the physical client system. For App-V 4.x packages, selecting this option automatically clears the VFS Path setting.

To modify the VFS path for the contents of a folder in an App-V package, perform the following steps:
Task: **To modify the VFS path for the contents of a folder in an App-V package:**

1. In the View List under *Application Data*, click *Files and Folders*.
2. In the *Files and Folders* explorer, select the predefined folder that contains the files and folders whose VFS path you want to configure.
3. In the Settings window, set the folder’s *Isolation* setting to *Override*. For App-V 4.x packages, the *VFS Path* setting will then be automatically set.

### Moving a File or Folder in an App-V Package

The Virtual Package Editor lets you move files and folders in your virtual package from one location to another using drag and drop functionality.

Task: **To move a file or folder in an App-V package:**

1. In the View List under *Application Data*, click *Files and Folders*.
2. In the *Files and Folders* explorer, drag a file or folder that you want to move to the appropriate location.

### Extracting Files and Folders from the App-V Package

When you are editing an App-V package in the Virtual Package Editor, you may want to extract one or more files and folders from the package and save them to a local or network location. Doing so enables you to view the physical files that are streamed within the App-V package. If you extract a folder that contains subfolders and files, the Virtual Package Editor uses the same folder structure when saving the folder and its contents.

Task: **To extract a file from an App-V package:**

1. In the View List under *Application Data*, click *Files and Folders*.
2. In the *Files and Folders* explorer, right-click the file that you want to extract, and then click *Extract*. The *Save As* dialog box opens.
3. Browse to the location where you want to save the file.
4. In the *File name* setting, enter a new name for the file if you want to use a different one.
5. Click the *Save* button.

The Virtual Package Editor saves the file in the location that you specified.
**Chapter 10 Using the Virtual Package Editor**

**Editing Virtual Packages**

**Task:** To extract a folder and its contents from an App-V package:

1. In the View List under Application Data, click Files and Folders.
2. In the Files and Folders explorer, right-click the folder that you want to extract, and then click Extract. The Browse for Folder dialog box opens.
3. Select the folder that you want to contain the extracted folder and its contents.

The Virtual Package Editor saves the folder, its subfolders, and its files in the location that you specified.

**Removing a File or Folder in an App-V Package**

The Virtual Package Editor lets you remove files and folders from your App-V package. If you remove a folder, all of its contents—including any subfolders and files—are also removed.

**Task:** To remove a file or folder from an App-V package:

1. In the View List under Application Data, click Files and Folders.
2. In the Files and Folders explorer, right-click the file or folder that you want to remove, and then click Remove.

The Virtual Package Editor removes the file or folder from your virtual package.

**Editing the Virtual Registry**

The Registry view enables you to define registry keys, values, and data for your App-V package. This view also lets you configure isolation options for selected registry keys. Isolation options indicate how the isolation environment provides access to system resources that the application needs: you can choose to override one or more keys on the client system, or you can choose to create a merged view of one or more keys for the virtual environment.

Note that the registry entries that are configured in the Registry view affect only the application in your App-V package. They do not affect any other App-V packages that are streamed to the Application Virtualization Client, and they do not affect any products that are installed to the client system.

**Keys, Value Names, and Value Data**

The registry consists of machine data and user data. A key is a named location in the registry. A key can contain subkeys, a default value, and named values. A default value is a value without a name. All other values associate a name with some data: the value name identifies where to store it, and the value data is the data in that storage.

Note that the terms key and subkey are relative. In the registry, a key that is below another key can be referred to as a subkey or as a key, depending on how you want to refer to it relative to another key in the registry hierarchy.
Adding a Registry Key to a Virtual Package

The Virtual Package Editor enables you to add registry keys to your App-V package so that they are available in the virtual environment.

**Task:** To add a registry key to your virtual package:

1. In the View List under **Application Data**, click **Registry**.
2. Do one of the following:
   - To add machine registry data, expand the **MACHINE** node.
   - To add user registry data, expand the **USER** node. If your App-V package does not contain any user registry data, you may need to add the **USER** node. To do so, right-click the **Registry** explorer, point to **Add Predefined Key**, and click **USER**.
3. In the **Registry** explorer, right-click the registry entry that you want to contain the new key, and then click **Add Key**.

The Virtual Package Editor adds a registry key with a default REG_SZ value.

**Tip** • To change the name of the new registry key, do one of the following:

- In the **Registry** explorer, click the name of the new registry key and then press F2. The Virtual Package Editor highlights the name of the key, enabling you to edit it as needed.
- In the **Registry** explorer, right-click the name of the new registry key and then click **Rename**. The Virtual Package Editor highlights the name of the key, enabling you to edit it as needed.
- Select the new registry key, and in the **Settings** window, change the value of the **Name** setting.

Configuring a Registry Key in a Virtual Package

If your virtual package includes one or more registry keys, you can configure each key’s settings to specify information such as the value data, as well as whether the key in the App-V package should override the corresponding key on the client system.

**Task:** To configure a registry key in your virtual package:

1. In the View List under **Application Data**, click **Registry**.
2. In the **Registry** explorer, click the registry key that you want to configure.
3. In the **Settings** window, configure the settings for the registry key as needed. For details about each setting, see **Registry View**.
Tip • The Virtual Package Editor lets you configure the settings for more than one registry entry at a time. To learn more, see Configuring the Value of a Setting for More Than One Item at a Time.

The Isolation setting lets you specify whether you want the selected registry key in the App-V package to either see only the registry content that is inside the App-V package for a key and all its subkeys, or see a merged view of the registry content inside the App-V package and of the registry content on the physical client system. If you want to change the value of this setting for all of a registry key’s subkey simultaneously, see Configuring the Isolation Setting for All of the Subkeys Under One or More Keys.

Configuring the Isolation Setting for All of the Subkeys Under One or More Keys

If your virtual package includes a registry key that has multiple subkeys whose Isolation setting should be configured with the same value, you can quickly change the value of the Isolation setting for all of that key’s subkeys simultaneously.

You can also quickly configure the Isolation setting for all of the subkeys that belong to multiple parent keys.

Task: To configure the Isolation setting for all of the subkeys under one or more keys:

1. In the View List under Application Data, click Registry.
2. In the Registry explorer, click the registry key that you want to configure.
   
   If you want to configure the Isolation setting for all of the subkeys under multiple parent keys, select all of the applicable parent keys. To select multiple consecutive keys, select the first registry key, press and hold SHIFT, and select the last key. To select multiple nonconsecutive keys, select one key, press and hold CTRL, and select each additional key.
3. Right-click the selected key or keys and then click the appropriate command:
   
   • Override Child Keys—If you want to select Override for the Isolation setting of each subkey under the selected keys, select this option.
   
   The App-V application sees the registry content that is inside the App-V package for this key and all subkeys. Thus, the application does not see any registry content from the physical client system.
   
   • Merge Child Keys—If you want to select Merge for the Isolation setting of each subkey under the selected keys, select this option.
   
   The App-V application sees a merged view of the registry content inside the App-V package and of the registry content on the physical client system. If the registry key has subkeys on the physical client system but not in the App-V package, these keys are merged into the registry view that is available to the App-V application. However, registry values that are on the physical client system and that are in registry keys that also exist in the App-V package are not merged into the App-V application’s registry view.
Adding a Registry Value to a Registry Key in a Virtual Package

The Virtual Package Editor enables you to add registry values to registry keys to your App-V package so that they are available in the virtual environment.

**Task:** To add a registry value to a registry key in your virtual package:

1. In the View List under **Application Data**, click **Registry**.
2. In the **Registry** explorer, right-click the registry key that you want to contain the new value, and then click **Add Value**.

The Virtual Package Editor adds a registry value.

**Tip** • To change the name of the new registry value, do one of the following:

- In the **Registry** explorer, click the name of the new registry value and then press F2. The Virtual Package Editor highlights the name of the value, enabling you to edit it as needed.
- In the **Registry** explorer, right-click the name of the new registry value and then click **Rename**. The Virtual Package Editor highlights the name of the value, enabling you to edit it as needed.
- Select the new registry value, and in the **Settings** window, change the value of the **Name** setting.

Configuring a Registry Value and Its Value Data in a Virtual Package

If your virtual package includes one or more registry values, you can configure each value’s settings to specify information such as the value data and the value type.

**Task:** To configure a registry value and its value data in your virtual package:

1. In the View List under **Application Data**, click **Registry**.
2. In the **Registry** explorer, click the registry value that you want to configure.
3. In the **Settings** window, configure the settings for the registry key as needed. For details about each setting, see **Registry View**.

**Tip** • The Virtual Package Editor lets you configure the settings for more than one registry entry at a time. To learn more, see **Configuring the Value of a Setting for More Than One Item at a Time**.
Removing a Registry Value from a Registry Key in a Virtual Package

**Task:** To remove a registry value a registry key in your virtual package:

1. In the View List under Application Data, click Registry.
2. In the Registry explorer, right-click the registry value that you want to remove, and then click Remove.

The Virtual Package Editor removes the registry value from the registry key in your virtual package.

Removing a Registry Key from a Virtual Package

The Virtual Package Editor lets you remove registry keys from your App-V package. If you remove a registry key, all of its subkeys and values are also removed.

**Task:** To remove a registry key from your virtual package:

1. In the View List under Application Data, click Registry.
2. In the Registry explorer, right-click the registry key that you want to remove, and then click Remove.

The Virtual Package Editor removes the registry key from your virtual package.

Defining Targets in a Virtual Application

The Virtual Package Editor lets you define each of the targets in your virtual package. Each target in your virtual package can contain one or more entry points, such as shortcuts, for each target. Entry points enable end users to launch each target in an App-V package from within the virtual environment.

Adding a Target to a Virtual Package

The Virtual Package Editor enables you to add one or more targets for your App-V package.

**Task:** To add a target to your virtual package:

1. In the View List under Application Data, click Shortcuts.
2. Right-click the Targets explorer and then click Add Target.

The Virtual Package Editor adds a new target.
Tip • To change the name of the new target, do one of the following:

- In the **Targets** explorer, click the name of the new target and then press F2. The Virtual Package Editor highlights the name of the target, enabling you to edit it as needed.
- In the **Targets** explorer, right-click the name of the new target and then click **Rename**. The Virtual Package Editor highlights the name of the target, enabling you to edit it as needed.
- Select the new target, and in the **Settings** window, change the value of the **Name** setting.

Configuring a Target in a Virtual Package

The Virtual Package Editor lets you configure settings for a target in your App-V package to specify information such as the file name and version number of the target file.

Task: **To configure a target in your virtual package:**

1. In the View List under **Application Data**, click **Shortcuts**.
2. In the **Targets** explorer, click the target that you want to configure.
3. In the **Settings** window, configure the settings as needed. For details about each setting, see **Target Settings**.

Tip • The Virtual Package Editor lets you configure the settings for more than one target at a time. To learn more, see **Configuring the Value of a Setting for More Than One Item at a Time**.

Removing a Target from a Virtual Package

Task: **To remove a target from your virtual package:**

1. In the View List under **Application Data**, click **Shortcuts**.
2. In the **Targets** explorer, right-click the target that you want to remove, and then click **Remove**.

Creating Shortcuts to the Virtual Application on the Client System

Shortcuts offer quick access to a virtual application. You can configure your virtual package so that it adds shortcuts for your virtual application on the desktop, the Start menu, and various other locations on the client system.
Each shortcut that you create is part of a target in your virtual package. Each target in your virtual package can contain one or more entry points, such as shortcuts, for each target. At the target level, the Virtual Package Editor enables you to configure information such as the file in your virtual application that you want to launch, the icon that should be used for the target, and the command-line arguments that should be used to launch the file. For a shortcut, the Virtual Package Editor enables you to configure the display name and location of the shortcut.

Adding a Shortcut for a Virtual Package

The Virtual Package Editor enables you to add to your App-V package a shortcut that points to your App-V application.

You can add a shortcut to any target in your App-V package. To learn how to add a new target, see Adding a Target to a Virtual Package.

Task: To add a shortcut to a target in your virtual package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, under the target that you want to contain the new shortcut, right-click the Shortcuts folder, and then click Add Shortcut.

The Virtual Package Editor adds the shortcut to the Targets explorer.

Tip • To change the display name of the new shortcut, do one of the following:

- In the Targets explorer, click the name of the new shortcut and then press F2. The Virtual Package Editor highlights the name of the shortcut, enabling you to edit it as needed.
- In the Targets explorer, right-click the name of the new shortcut and then click Rename. The Virtual Package Editor highlights the name of the shortcut, enabling you to edit it as needed.
- Select the new shortcut, and in the Settings window, change the value of the Display Name setting.

Configuring a Shortcut in a Virtual Package

The Virtual Package Editor lets you configure the display name of a shortcut. It also lets you configure the shortcut's location, such as on the desktop, the Start menu, or various other locations on the client system.

Tip • To configure information such as the file in your virtual application that you want to launch, the icon that should be used for the target, and the command-line arguments that should be used to launch the file, configure the settings for the target that contains the shortcut. To learn more, see Configuring a Target in a Virtual Package.
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Task: To configure a shortcut in your virtual package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, click the shortcut that you want to configure.
3. In the Settings window, configure the settings as needed. For details about each setting, see Shortcut Settings.

Tip • The Virtual Package Editor lets you configure the settings for more than one shortcut at a time. To learn more, see Configuring the Value of a Setting for More Than One Item at a Time.

Removing a Shortcut from a Virtual Package

Task: To remove a shortcut from your virtual package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, right-click the shortcut that you want to remove, and then click Remove.

Using Environment Variables in a Virtual Environment

Environment variables are name and value pairs that can be accessed by your virtual application. Environment variables in a virtual package are stored in the virtual registry.

The Virtual Package Editor enables you to create environment variables that you want to be available to your virtual application in the virtual environment.

Note that the environment variables that are configured in an App-V package affect only the application in your App-V package. They do not affect any other App-V packages that are streamed to the Application Virtualization Client, and they do not affect any products that are installed to the client system.

Setting an Environment Variable in a Virtual Package

Version • The procedure for setting an environment variable varies, depending on the version of the App-V package.

The Virtual Package Editor enables you to add to your App-V package one or more environment variables.
Setting an Environment Variable in an App-V 5 Package

Task: To set an environment variable in your App-V 5 package:

1. In the View List under System Configuration, click Environment Variables.
2. Right-click the Environment Variables explorer, and then click Add Variable.

The Virtual Package Editor adds the environment variable to the Environment Variables explorer.

Tip • To change the name of the new environment variable, do one of the following:

• In the Environment Variables explorer, click the name of the new environment variable and then press F2. The Virtual Package Editor highlights the name of the environment variable, enabling you to edit it as needed.
• In the Environment Variables explorer, right-click the name of the new environment variable and then click Rename. The Virtual Package Editor highlights the name of the environment variable, enabling you to edit it as needed.
• Select the new environment variable, and in the Settings window, change the value of the Name setting.

Setting an Environment Variable in an App-V 4.x Package

The Virtual Package Editor enables you to associate an environment variable with a target in your App-V package. To learn how to add a new target, see Adding a Target to a Virtual Package.

Task: To set an environment variable in your App-V 4.x package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, under the target that you want to be associated with the new environment variable, right-click the Environment Variable folder, and then click Add Variable.

The Virtual Package Editor adds the environment variable to the Targets explorer.

Tip • To change the name of the new environment variable, do one of the following:

• In the Targets explorer, click the name of the new environment variable and then press F2. The Virtual Package Editor highlights the name of the environment variable, enabling you to edit it as needed.
• In the Targets explorer, right-click the name of the new environment variable and then click Rename. The Virtual Package Editor highlights the name of the environment variable, enabling you to edit it as needed.
• Select the new environment variable, and in the Settings window, change the value of the Name setting.
Configuring an Environment Variable in a Virtual Package

Version • The procedure for configuring an environment variable varies, depending on the version of the App-V package.

The Virtual Package Editor lets you set the name and value of an environment variable in your App-V package.

Tip • The Virtual Package Editor lets you configure the settings for more than one environment variable at a time. To learn more, see Configuring the Value of a Setting for More Than One Item at a Time.

Configuring an Environment Variable in an App-V 5 Package

Task: To configure an environment variable in your App-V 5 package:
1. In the View List under System Configuration, click Environment Variables.
2. In the Environment Variables explorer, click the environment variable that you want to set.
3. In the Settings window, configure the settings as needed. For details about each setting, see Environment Variables View.

Configuring an Environment Variable in an App-V 4.x Package

Task: To configure an environment variable in your App-V 4.x package:
1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, click the environment variable that you want to set.
3. In the Settings window, configure the settings as needed. For details about each setting, see Environment Variables View.

Removing an Environment Variable from a Virtual Package

Version • The procedure for removing an environment variable varies, depending on the version of the App-V package.
Removing an Environment Variable from an App-V 5 Package

Task: To remove an environment variable from your App-V 5 package:

1. In the View List under System Configuration, click Environment Variables.
2. In the Environment Variables explorer, right-click the environment variable that you want to remove, and then click Remove.

Removing an Environment Variable from an App-V 4.x Package

Task: To remove an environment variable from your App-V 4.x package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, right-click the environment variable that you want to remove, and then click Remove.

Configuring File Extension Associations for the Virtual Application

The Virtual Package Editor enables you to set up file extensions in your virtual package. Once you have added a file extension, you can set up one or more verbs, such as Open or Print, for the file extension. When an end user double-clicks a file with that file extension in the virtual environment, the file opens in your virtual application. If an end user right-clicks a file with that file extension in the virtual environment, the context menu shown by Windows Explorer includes the display names of the verbs that are set up for the file extension.

Adding a File Extension to a Virtual Package

Version • The procedure for adding a file extension varies, depending on the version of the App-V package.

Also note that for App-V 5 packages, the file extension that you enter must include a dot—for example, .txt. However, for App-V 4.x packages, the file extension that you enter should not include a dot—for example, txt.

The Virtual Package Editor enables you to add a file extension to your App-V application.
Adding a File Extension to an App-V 5 Package

**Task:** To add a file extension to your App-V 5 package:

1. In the View List under **Application Data**, click **File Extensions**.
2. Right-click the **File Extensions** explorer, and then click **Add File Extension**.

The Virtual Package Editor adds the file extension to the File Extensions explorer.

**Tip** • To specify the file extension, do one of the following:

- In the **File Extensions** explorer, click the name of the new file extension and then press F2. The Virtual Package Editor highlights the name of the file extension, enabling you to enter the file extension as needed.
- In the **File Extensions** explorer, right-click the name of the new file extension and then click **Rename**. The Virtual Package Editor highlights the name of the file extension, enabling you to enter the file extension as needed.
- Select the new file extension, and in the **Settings** window, change the value of the **Extension** setting.

For App-V 5 packages, it is necessary to enter the dot—for example, enter `.txt` instead of `txt`.

Adding a File Extension to a Target in an App-V 4.x Package

You can associate a file extension with any target in an App-V 4.x package. To learn how to add a new target, see Adding a Target to a Virtual Package.

**Task:** To add a file extension to a target in your App-V 4.x package:

1. In the View List under **Application Data**, click **Shortcuts**.
2. In the **Targets** explorer, under the target that you want to contain the new file extension, right-click the **File Extensions** folder, and then click **Add File Extension**.

The Virtual Package Editor adds the file extension to the Targets explorer.

**Tip** • To specify the file extension, do one of the following:

- In the **Targets** explorer, click the name of the new file extension and then press F2. The Virtual Package Editor highlights the name of the file extension, enabling you to enter the file extension as needed.
- In the **Targets** explorer, right-click the name of the new file extension and then click **Rename**. The Virtual Package Editor highlights the name of the file extension, enabling you to enter the file extension as needed.
- Select the new file extension, and in the **Settings** window, change the value of the **Extension** setting.

It is not necessary to enter the dot—for example, enter `txt` instead of `.txt`. 
Configuring a File Extension in a Virtual Package

Version • The procedure for configuring a file extension varies, depending on the version of the App-V package.

The Virtual Package Editor lets you configure information such as the MIME type and the ProgId of the file extension.

Configuring a File Extension in an App-V 5 Package

Task: To configure a file extension in your App-V 5 package:

1. In the View List under Application Data, click File Extensions.
2. In the File Extensions explorer, click the file extension that you want to configure.
3. In the Settings window, configure the settings as needed. For details about each setting, see File Extension Settings.

Configuring a File Extension in an App-V 4.x Package

Tip • To configure information such as the file in your virtual application that you want to launch for the file extension, the icon that should be used for the target, and the command-line arguments that should be used to launch the file, configure the settings for the target that contains the file extension. This is applicable to App-V 4.x packages. To learn more, see Configuring a Target in a Virtual Package.

Task: To configure a file extension in your App-V 4.x package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, click the file extension that you want to configure.
3. In the Settings window, configure the settings as needed. For details about each setting, see File Extension Settings.

Tip • The Virtual Package Editor lets you configure the settings for more than one file extension at a time. To learn more, see Configuring the Value of a Setting for More Than One Item at a Time.

Adding a Verb to a File Extension in a Virtual Package

Version • The procedure for adding a verb to a file extension varies, depending on the version of the App-V package.
The Virtual Package Editor enables you to add a verb to a file extension to your App-V application.

### Configuring a File Extension in an App-V 5 Package

**Task:** To add a verb to a file extension in your App-V 5 package:

1. In the View List under Application Data, click File Extensions.
2. In the File Extensions explorer, right-click the file extension that you want to be associated with the new verb, and then click Add Verb.

The Virtual Package Editor adds the verb to the File Extensions explorer.

**Tip** To change the verb name, do one of the following:

- In the File Extensions explorer, click the name of the new verb and then press F2. The Virtual Package Editor highlights the name of the verb, enabling you to edit it as needed.
- In the File Extensions explorer, right-click the name of the new verb and then click Rename. The Virtual Package Editor highlights the name of the verb, enabling you to edit it as needed.
- Select the new verb, and in the Settings window, change the value of the Name setting.

### Configuring a File Extension in an App-V 4.x Package

**Task:** To add a verb to a file extension in your App-V 4.x package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, under the appropriate target, right-click the file extension that you want to be associated with the new verb, and then click Add Verb.

The Virtual Package Editor adds the verb to the Targets explorer.

**Tip** To change the verb name, do one of the following:

- In the Targets explorer, click the name of the new verb and then press F2. The Virtual Package Editor highlights the name of the verb, enabling you to edit it as needed.
- In the Targets explorer, right-click the name of the new verb and then click Rename. The Virtual Package Editor highlights the name of the verb, enabling you to edit it as needed.
- Select the new verb, and in the Settings window, change the value of the Name setting.
Configuring a Verb for a File Extension in a Virtual Package

Version • The procedure for configuring a verb for a file extension varies, depending on the version of the App-V package.

The Virtual Package Editor lets you configure information such as the display name and dynamic data exchange (DDE) settings of a file extension’s verb.

Configuring a File Extension in an App-V 5 Package

Task: To configure a verb in your App-V 5 package:

1. In the View List under Application Data, click File Extensions.
2. In the File Extensions explorer, click the verb that you want to configure.
3. In the Settings window, configure the settings as needed. For details about each setting, see Verb Settings for a File Extension.

Configuring a File Extension in an App-V 4.x Package

Tip • To configure information such as the file in your virtual application that you want to launch with the verb, the icon that should be used for the target, and the command-line arguments that should be used to launch the file, configure the settings for the target that contains the verb. To learn more, see Configuring a Target in a Virtual Package.

Task: To configure a verb in your App-V 4.x package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, click the verb that you want to configure.
3. In the Settings window, configure the settings as needed. For details about each setting, see Verb Settings for a File Extension.

Tip • The Virtual Package Editor lets you configure the settings for more than one verb at a time. To learn more, see Configuring the Value of a Setting for More Than One Item at a Time.
Removing a Verb from a File Extension in a Virtual Package

Version • The procedure for removing a verb from a file extension varies, depending on the version of the App-V package.

Removing a Verb from a File Extension in an App-V 5 Package

Task: To remove a verb from a file extension in your App-V 5 package:

1. In the View List under Application Data, click File Extensions.
2. In the File Extensions explorer, right-click the verb that you want to remove, and then click Remove.

Removing a Verb from a File Extension in an App-V 4.x Package

Task: To remove a verb from a file extension in your App-V 4.x package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, right-click the verb that you want to remove, and then click Remove.

Removing a File Extension from a Virtual Package

Version • The procedure for removing a file extension varies, depending on the version of the App-V package.

Removing a File Extension from an App-V 5 Package

Task: To remove a file extension from your virtual package:

1. In the View List under Application Data, click File Extensions.
2. In the File Extensions explorer, right-click the file extension that you want to remove, and then click Remove.

Removing a File Extension from an App-V 4.x Package

Task: To remove a file extension from your virtual package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, right-click the file extension that you want to remove, and then click Remove.
Chapter 10 Using the Virtual Package Editor

Creating Scripts that Run Before or After the App-V Application Is Streamed or Launched

The Virtual Package Editor lets you add to your App-V package scripts that you want to be run at various stages: before or after the App-V application is streamed to the client, or before or after the App-V application is launched. You can create scripts that make changes that your application requires, either in the App-V environment or on the client system outside the virtual environment. For example, you may want to launch a script that ensures that a particular file or registry entry exists, or that synchronizes data inside the virtual environment with data outside the virtual environment.

Two different types of scripting are available:

- **Single command (HREF)**—The App-V package references an external script or an executable file. The contents of the script are launched directly on the client system. The Command Prompt window is not displayed unless the process that is being called opens it.

- **Command script (SCRIPTBODY)**—The contents of the script are stored in the App-V package and copied to a temporary .bat file in the root folder (typically under the Q drive) of the App-V package on the client system. The .bat file is launched from a visible Command Prompt window.

You can use either type of scripting to call an executable file that exists in the folder on the virtual application server where the App-V package is stored.

Each script that you create is associated with a target in your virtual package. Each target in your virtual package can contain one or more entry points, such as scripts and shortcuts. At the target level, the Virtual Package Editor enables you to configure information such as the file in your virtual application that you want to launch and the command-line arguments that should be used to launch the file. For a script, the Virtual Package Editor enables you to configure information such as when you want the script to be launched.

Adding a Script to a Target in a Virtual Package

The Virtual Package Editor enables you to add to your virtual package a script that you want to be run at various stages: before or after the App-V application is streamed to the client, or before or after the App-V application is launched.

You can associate a script with any target in your App-V package. To learn how to add a new target, see Adding a Target to a Virtual Package.

**Task:** To add a script to a target in your virtual package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, under the target that you want to contain the new script, right-click the Scripting folder, and then click Add Script.

The Virtual Package Editor adds the script to the Targets explorer.
Configuring a Script in a Virtual Package

The Virtual Package Editor lets you configure information such as when you want the script to be launched.

💡 Tip • To configure information such as the file in your virtual application that you want to be associated with the script, the icon that should be used for the target, and the command-line arguments that should be used to launch the file, configure the settings for the target that contains the shortcut. To learn more, see Configuring a Target in a Virtual Package.

Task: To configure a script in your virtual package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, click the script that you want to configure.
3. In the Settings window, configure the settings as needed. For details about each setting, see Scripting Settings.
   To learn how to trigger the appropriate behavior if the script fails, see Causing the App-V Application to Close After a Script Failure.
4. In the Script window, enter your script: either a one-line command or the body of the script.

💡 Tip • The Virtual Package Editor lets you configure the settings for more than one script at a time. To learn more, see Configuring the Value of a Setting for More Than One Item at a Time.

Guidelines for Entering Script

Note the following guidelines when you are entering script in the Shortcuts view.

• If you are entering script for the command script (Scriptbody) type of script, you can use any script language that the client operating system supports.

• If you are entering script for the command script (Scriptbody) type of script, you can use command processor commands such as CHDIR and MOVE in your script.

   If you are entering script for the single command (HREF) type of script, command processor commands cannot be used, unless you launch cmd.exe to run the script.

• The Virtual Package Editor automatically adds the proper escape sequence for a newline character (\n), if appropriate, to the App-V package that it generates. Thus, to end a line and start a new one, simply press Enter; avoid entering a newline character (\n).

   The Virtual Package Editor also automatically adds the backslash character (\) if you enter a backslash, resulting in a double backslash (\\) in the App-V package. Thus, if you are specifying a path, do not use the escape character.

• If you are entering script for the single command (HREF) type of script, ensure that you enter only one line of script. If you enter more than one line, the Virtual Package Editor ignores all of the lines after the first line.
Note that if you are using the command script (Scriptbody) type of script, you can enter more than one line of script.

Causing the App-V Application to Close After a Script Failure

If you have added a script that you want to be run for your App-V package, you can also specify the conditions under which the App-V package should be closed or the App-V package streaming should be stopped.

*Note* • If you specify Post-shutdown for the Event setting of the script, any values that you specify for the Success Result setting and the Abort Result setting are ignored.

**Task:** To specify success and abort behavior for a script in your App-V package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, click the script that you want to configure.
3. Enter the appropriate value in the Success Result setting or the Abort Result setting, as appropriate.

*Note* • In some versions of App-V, unexpected results could occur if you specify values for both the Success Result setting and the Abort Result setting.

**Table 10-6 • Client Behavior for Various App-V Package Settings and Script Return Codes**

<table>
<thead>
<tr>
<th>Script Return Code</th>
<th>Value for the Success Result Setting</th>
<th>Value for the Abort Result Setting</th>
<th>Behavior of the Application Virtualization Client</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Any value or empty</td>
<td>0</td>
<td>The Application Virtualization Client silently aborts the application startup.</td>
</tr>
<tr>
<td>1</td>
<td>1</td>
<td>0 or null</td>
<td>The Application Virtualization Client proceeds with the next part of the App-V application streaming or launching.</td>
</tr>
<tr>
<td>1</td>
<td>Null</td>
<td>0</td>
<td>The Application Virtualization Client proceeds with the next part of the App-V application streaming or launching.</td>
</tr>
</tbody>
</table>
Removing a Script from a Virtual Package

Task: To remove a debug tool from your virtual package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, right-click the script that you want to remove, and then click Remove.

Specifying the Application Path for a File in a Virtual Package

Version • This information applies to App-V 5 packages.

An application path is a list of directories for the search path that the system should use to load DLLs and other files for the application. These directories are added to the beginning of the system PATH environment variable.

The Virtual Package Editor enables you to create application paths for your virtual application in the virtual environment.

Note that the application paths that are configured in an App-V package affect only the application in your App-V package. They do not affect any other App-V packages that are streamed to the Application Virtualization Client, and they do not affect any products that are installed to the client system.
Adding an Application Path to a Virtual Package

Version • This information applies to App-V 5 packages.

The Virtual Package Editor enables you to add to your App-V package one or more application paths.

Task: To set an environment variable in your virtual package:

1. In the View List under System Configuration, click Application Paths.
2. Right-click the Application Paths explorer, and then click Add App Path.

The Virtual Package Editor adds the application path to the Application Paths explorer.

Tip • To change the name of the new application path, do one of the following:

- In the Application Paths explorer, click the name of the new application path and then press F2. The Virtual Package Editor highlights the name of the application path, enabling you to edit it as needed.
- In the Application Paths explorer, right-click the name of the new application path and then click Rename. The Virtual Package Editor highlights the name of the application path, enabling you to edit it as needed.
- Select the new application path, and in the Settings window, change the value of the Name setting.

Configuring an Application Path in a Virtual Package

Version • This information applies to App-V 5 packages.

The Virtual Package Editor lets you specify details for each application path in your App-V package.

Tip • The Virtual Package Editor lets you configure the settings for more than one application path at a time. To learn more, see Configuring the Value of a Setting for More Than One Item at a Time.

Task: To configure an application path in your virtual package:

1. In the View List under System Configuration, click Application Paths.
2. In the Application Paths explorer, click the environment variable that you want to set.
3. In the Settings window, configure the settings as needed. For details about each setting, see Application Paths View.
Removing an Application Path from a Virtual Package

**Version** • This information applies to App-V 5 packages.

**Task:** To remove an application path from your virtual package:

1. In the View List under **System Configuration**, click **Application Paths**.
2. In the **Application Paths** explorer, right-click the application path that you want to remove, and then click **Remove**.

Configuring Virtual Services

Windows services are executable files that Windows–based systems run in the background to manage various system tasks. A service is an executable file, but it must be designed as a service; you cannot automatically use an arbitrary executable file as a service. Windows services can be configured to run every time that the system starts or on demand when needed. The Virtual Package Editor enables you to configure services that you want to include in your App-V package so that they are available in the virtual environment.

Adding a Virtual Service to a Virtual Package

The Virtual Package Editor enables you to add virtual services to your App-V package so that they are available in the virtual environment.

**Task:** To add a virtual service to your virtual package:

1. In the View List under **System Configuration**, click **Virtual Services**.
2. Right-click the **Virtual Services** explorer and then click **Add Virtual Service**.

The Virtual Package Editor adds a new service.

**Tip** • To change the name of the new service, do one of the following:

- In the **Targets** explorer, click the name of the new service and then press F2. The Virtual Package Editor highlights the name of the service, enabling you to edit it as needed.
- In the **Targets** explorer, right-click the name of the new service and then click **Rename**. The Virtual Package Editor highlights the name of the service, enabling you to edit it as needed.
- Select the new service, and in the **Settings** window, change the value of the **Display Name** setting.
Configuring a Virtual Service in a Virtual Package

If your virtual package includes one or more virtual services, you can configure each service's settings to specify information such as the service name, the path to the executable file, and the type of service.

**Task:** To configure a virtual service in your virtual package:

1. In the View List under System Configuration, click Virtual Services.
2. In the Virtual Services explorer, click the service that you want to configure.
3. Configure the settings for the virtual service as needed. For details about each setting, see Virtual Services View.

Removing a Virtual Service from a Virtual Package

**Task:** To remove a virtual service from your virtual package:

1. In the View List under System Configuration, click Virtual Services.
2. In the Virtual Services explorer, right-click the service that you want to remove, and then click Remove.

The Virtual Package Editor removes the service from your virtual package.

Testing and Troubleshooting Virtual Packages

Once you have made the necessary changes for the files, folders, shortcuts, services, and other elements of your virtual package, you are ready to test the package. The Virtual Package Editor lets you optionally include the AdminStudio App-V Application Launcher with your App-V package if you want to test a newly saved App-V package locally before moving it to a deployment server.

Application Manager Test Center includes several Application Conflict Evaluators (ACEs) that may help you identify potential conflicts between different App-V packages, and between App-V packages and Windows Installer–based installations. Part of your testing strategy may involve using Test Center to detect potential conflicts.

If you encounter issues when running the App-V package, you can add to the package shortcuts that launch the Command Prompt window and the registry editor. These types of shortcuts may help you debug problems with an App-V package, since they enable you to examine the file system and view the registry while the virtual application is running in the virtual environment.
Using the App-V Application Launcher to Test the Virtual Package

You can use the AdminStudio App-V Application Launcher to test a newly saved App-V package on a test machine before moving it to a deployment server.

If you want the Virtual Package Editor to include the App-V Application Launcher whenever you save the App-V package, enable the App-V Launcher save option. To learn more, see Saving a Virtual Package.

Requirements for Using the App-V Application Launcher

The machine on which you use the App-V Application Launcher to test an App-V package must meet the following requirements:

- The Microsoft Application Virtualization Client must be installed.
- The version of the Microsoft Application Virtualization Client that is present should be equal to or newer than the minimum client version of the App-V package. The Virtual Package Editor displays the minimum client version of the App-V package in the General Information view.
- File streaming must be enabled because the App-V Application Launcher publishes the App-V package from a local file path. If file streaming is not enabled, the App-V Application Launcher displays an informative message asking if it can enable this functionality.

Starting the App-V Application Launcher

When you save an App-V package in the Virtual Package Editor and the App-V Launcher save option is enabled, the Virtual Package Editor adds the App-V Application Launcher (AppVLauncher.exe) to the same folder as the App-V package every time that you save an App-V package.

Task: To use the App-V Application Launcher for testing a virtual package:

1. In the Virtual Package Editor, open the App-V package that you want to test.
2. Do one of the following:
   - On the View menu, click Show in Explorer.
   - Press CTRL+E.
   - On the toolbar, click the Explore button.

A Windows Explorer window opens. It shows the folder that contains the .appv or .sft file, the .xml files, the AppVLauncher.exe file, possibly one or more .osd files, possibly a Registry.dat file, and possibly an icon folder.

If you have saved the App-V package as a new version one or more times, the folder may also contain a subfolder for each earlier version. The subfolders are named bkup_N where N represents the version number of the App-V package.

3. Copy the contents of the folder (except for the bkup_N folders) to a test machine that meets the aforementioned App-V Application Launcher requirements. The AppVLauncher.exe file should be in the same folder as the .appv or .sft file.

If the App-V package has one target defined in the Shortcuts view (that is, if the App-V package has only one .osd file), the App-V Application Launcher starts the App-V application.

If the App-V package has more than one target defined in the Shortcuts view (that is, if the App-V package has two or more .osd files), the App-V Application Launcher displays a dialog box that lists each target, and it lets you select the one that you want to launch.

---

**Note** • The first time that you use the App-V Application Launcher to run an application in an App-V package, the entire package is published to that machine; this includes all of the package’s shortcuts and file extension associations in the package. If you then use the App-V Application Launcher to run any application in the App-V package again, the App-V Application Launcher unpublishes the package (and its shortcuts and file extension associations) before republishing the package.

Also note that the AppVLauncher.exe file requires elevation. If you want to be able to test your App-V package in a locked-down environment where end users will not have elevated privileges, you may want to use the App-V Application Launcher once to launch and publish your App-V package with elevated privileges. Once you have done that, you can use the published shortcuts and file extension associations to start your application.

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Using Debug Tools with a Virtual Package

The Virtual Package Editor lets you incorporate the following tools in a virtual package:

- **Cmd.exe (x86)**—The 32-bit version of Cmd.exe on the local machine runs, and it has access to the virtual environment.

- **Cmd.exe (x64)**—The 64-bit version of Cmd.exe on the local machine runs, and it has access to the virtual environment. This requires Microsoft Application Virtualization Client 4.6 or later, and it also require that the App-V package be published in a 64-bit environment.

- **Regedit.exe**—Regedit.exe on the local machine runs, and it has access to the virtual environment.

These debug tools may help you troubleshoot issues in the virtual package.

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**Important** • It is recommended that you use the debug tools only for testing. Before you release your virtual package, remove these tools from the package.

---

**Task:** To add a debug tool to your virtual package:

1. In the View List under Application Data, click Shortcuts.

2. Right-click the Targets explorer, point to Add Debug Tool, and then point to the appropriate command:
   - Cmd.exe (x86)
   - Cmd.exe (x64)
• Regedit.exe

The Virtual Package Editor adds the debug tool to the Targets explorer. The debug tool includes a shortcut that you can use to launch the tool in the virtual environment.

Adding a debug tool to a virtual package is similar to adding a target. Therefore, if appropriate, you can perform other tasks for the debug tool, just as you can for a target. For example, if you want to launch a script whenever you launch the Command Prompt window to simulate run-time behavior, you can add a script to the debug tool.

Task: To remove a debug tool from your virtual package:

1. In the View List under Application Data, click Shortcuts.
2. In the Targets explorer, right-click the debug tool that you want to remove, and then click Remove.

Using the Virtual Package Editor to Resolve Application Conflict Evaluators (ACEs) in App-V Packages

Version • Some ACEs apply to particular versions of App-V packages. Version-specific differences are noted where appropriate.

You can use Application Manager to run Application Conflict Evaluators (ACEs) and identify potential conflicts between different App-V packages, and between App-V packages and Windows Installer packages. The following table lists ACE tests that pertain to App-V packages, as well as troubleshooting tips for resolving the issues through the Virtual Package Editor.

Table 10-7 • Troubleshooting Tips for Resolving ACE Issues in App-V Packages

<table>
<thead>
<tr>
<th>ACE Test</th>
<th>Test Group/Test Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACE200</td>
<td>Inter-Application Conflicts/Microsoft App-V Conflict Tests</td>
<td>This ACE indicates that two or more packages contain a shortcut with the same display name and location. To resolve this issue in an App-V package, use the Shortcuts view to do one of the following: • Select the shortcut, and then modify the value in the Display Name setting or the Location setting. • Remove the shortcut from the App-V package.</td>
</tr>
</tbody>
</table>
Table 10-7 • Troubleshooting Tips for Resolving ACE Issues in App-V Packages (cont.)

<table>
<thead>
<tr>
<th>ACE Test</th>
<th>Test Group/Test Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACE201</td>
<td>Virtualization and Windows Installer Best Practices/Microsoft App-V Best Practices</td>
<td>This ACE indicates that a target in the package has a hard-coded path such as C:..., which may not be present in a virtual environment. To resolve this issue in an App-V package, change the path of the target to use a variable instead of a hard-coded path: 1. In the View List under Application Data, click Shortcuts. 2. In the Targets explorer, select the target that contains the hard-coded path. 3. In the Target setting, replace the existing path with a path that uses a CSIDL constant or an SFT constant—such as CSIDL_APPDATA or SFT_PROGRAM_FILES_X64—instead of the hard-coded path. Note that if there is no appropriate CSIDL or SFT constant, you may need to use a hard-coded path that starts with a drive letter.</td>
</tr>
<tr>
<td>ACE202</td>
<td>Virtualization and Windows Installer Best Practices/Microsoft App-V Best Practices</td>
<td>This ACE indicates that the command-line arguments for a target in the package include a hard-coded path such as C:..., which may not be present in a virtual environment. To resolve this issue in an App-V package, change the path to use a variable instead of a hard-coded path: 1. In the View List under Application Data, click Shortcuts. 2. In the Targets explorer, select the target that contains the hard-coded path. 3. In the Arguments setting, replace the existing path with a path that uses a CSIDL constant or an SFT constant—such as CSIDL_APPDATA or SFT_PROGRAM_FILES_X64—instead of the hard-coded path. Note that if there is no appropriate CSIDL or SFT constant, you may need to use a hard-coded path that starts with a drive letter.</td>
</tr>
</tbody>
</table>
**ACE203**

Virtualization and Windows Installer Best Practices / Microsoft App-V Best Practices

This ACE indicates that the working directory for a target in the package include a hard-coded path such as C:\...\, which may not be present in a virtual environment.

To resolve this issue in an App-V package, change the path to use a variable instead of a hard-coded path:

1. In the View List under **Application Data**, click **Shortcuts**.
2. In the **Targets** explorer, select the target that contains the hard-coded path.
3. In the **Working Directory** setting, replace the existing path with a path that uses a CSIDL constant or an SFT constant—such as CSIDL_APPDATA or SFT_PROGRAM_FILES_X64—instead of the hard-coded path.

Note that if there is no appropriate CSIDL or SFT constant, you may need to use a hard-coded path that starts with a drive letter.

**ACE204**

Inter-Application Conflicts / Microsoft App-V Conflict Tests

This ACE indicates that two or more packages have the same package GUID; therefore, the two packages cannot be deployed simultaneously as separate packages.

If you are editing an update package that can upgrade earlier versions of the virtual package, the package GUID should stay the same.

If you are editing a new package that can be deployed simultaneously as another package, the package GUID in one of the packages must be changed. To change the package GUID, save the package as a new package. To learn more, see **Saving a Virtual Package**.

**ACE205**

Inter-Application Conflicts / Microsoft App-V Conflict Tests

This ACE indicates that two or more packages have the same name. This is not advisable from a best practice perspective, and it may cause some issues if you try to simultaneously deploy the App-V packages.

To resolve this issue:

1. In the View List under **Package Information**, click **General Information**.
2. In the **Name** setting, replace the duplicate name with a unique name.
This ACE indicates that two or more packages have support for the same file extension. However, a file extension can be registered with only one application at a time.

To resolve this issue, you may need to decide which package should contain the file extension association and which should not. Then you can use the Virtual Package Editor to remove the appropriate file extension.

ACE207

This ACE indicates that two or more packages have the same long or short name for the root folder. These names must be unique because two packages with the same root folder name cannot be deployed simultaneously.

To resolve this issue:

1. In the View List under Package Information, click General Information.

2. In the Root Folder Name setting, replace the duplicate folder name with a unique folder name.

Note • This ACE applies to App-V 4.x packages.

This ACE indicates that two or more packages have the same file extension. However, a file extension can be registered with only one application at a time.

To resolve this issue, you may need to decide which package should contain the file extension association and which should not. Then you can use the Virtual Package Editor to remove the appropriate file extension.

Note • This ACE applies to App-V 4.x packages.

This ACE indicates that two or more packages have the same long or short name for the root folder. These names must be unique because two packages with the same root folder name cannot be deployed simultaneously.

To resolve this issue:

1. In the View List under Package Information, click General Information.

2. In the Root Folder Name setting, replace the duplicate folder name with a unique folder name.

Note that instances of the old package’s root folder name may still exist in location-related configuration data, such as in registry entries, .ini files, or XML files in the App-V package. The root folder name is not updated in those areas automatically if you change the root folder name in the General Information view.

Therefore, if you know that the old package contains configuration data, you may need to identify where it is. Then you can use the Virtual Package Editor to update the root folder name as necessary. For example, you may want to use the Virtual Package Editor to extract a configuration file from the package. Next, you can update the root folder name in the file. In the Virtual Package Editor, you would then delete the old file from the App-V package, and add the updated file.
Table 10-7 • Troubleshooting Tips for Resolving ACE Issues in App-V Packages (cont.)

<table>
<thead>
<tr>
<th>ACE Test</th>
<th>Test Group/Test Category</th>
<th>Description</th>
</tr>
</thead>
</table>
| ACE208   | Virtualization and Windows Installer Best Practices/ Microsoft App-V Best Practices | This ACE indicates that an App-V package does not contain any shortcuts. You can ignore this ACE if one of the following is true:  
- This package is intended to be used as a dependency by a different App-V package through Dynamic Suite Composition. In this case, you need to edit the other App-V package and select this App-V package as a dependency in the Dependencies view.  
- This package is intended to be used as a plug-in. In this case, you need to create a shortcut to the application for which this is a plug-in. Some common examples include Office and Internet Explorer.  
If end users need to be able to launch this App-V package independently, consider adding a target to the App-V package if necessary, and then adding a shortcut to the target. |
| ACE215   | Inter-Application Conflicts/Microsoft App-V Conflict Tests | This ACE indicates that the App-V package contains a shortcut (App-V application) that uses the same name and version as one in another package. The combination of the name and version should be unique for shortcuts in different packages, since only one application is published and available at any given time.  
To resolve this issue in an App-V package, use the Shortcuts view to do one of the following:  
- Select the target that contains the shortcut, and then modify the value in the Name setting or the Target Version setting.  
- Remove the shortcut from the App-V package. |
| ACE216   | Virtualization and Windows Installer Best Practices/ Microsoft App-V Best Practices | Note • This ACE applies to App-V 4.x packages.  
This ACE checks whether an App-V package’s file name contains more than 56 characters. To resolve this issue in an App-V package, rename the .sft file with a name that contains fewer than 56 characters. |
| ACE217   | Virtualization and Windows Installer Best Practices/ Microsoft App-V Best Practices | This ACE checks whether the App-V package contains a WMI Provider component. If the WMI Provider is not an important part of the application, or if it can be separately installed from the App-V package, this issue can be suppressed and ignored. |
Table 10-7 • Troubleshooting Tips for Resolving ACE Issues in App-V Packages (cont.)

<table>
<thead>
<tr>
<th>ACE Test</th>
<th>Test Group/Test Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACE218</td>
<td>Virtualization and Windows Installer Best Practices/ Microsoft App-V Best Practices</td>
<td>This ACE checks whether the App-V package contains a J2EE application server. If the J2EE application is not an important part of the application, or if it can be separately installed from the App-V package, this issue can be suppressed and ignored.</td>
</tr>
<tr>
<td>ACE219</td>
<td>Virtualization and Windows Installer Best Practices/ Microsoft App-V Best Practices</td>
<td>This ACE checks whether the App-V package contains an ASP.NET or IIS application component. If the ASP.NET/IIS application is not an important part of the application, or if it can be separately installed from the App-V package, this issue can be suppressed and ignored.</td>
</tr>
<tr>
<td>ACE220</td>
<td>Virtualization and Windows Installer Best Practices/ Microsoft App-V Best Practices</td>
<td>This ACE checks whether an App-V package contains files that indicate that the package includes unsupported applications such as antivirus software or server software such as Exchange Server or SQL Server. If these unsupported application components are not an important part of the application, or if they can be separately installed from the App-V package, this issue can be suppressed and ignored.</td>
</tr>
</tbody>
</table>

Virtual Package Editor Reference

Reference information for the Virtual Package Editor is organized into the following sections:

Table 10-8 • Reference Sections

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virtual Package Editor Start Page</td>
<td>Provides information about the Start Page in the Virtual Package Editor.</td>
</tr>
<tr>
<td>Virtual Package Editor Menu, Toolbar, and Window Reference</td>
<td>Describes various components of the Virtual Package Editor user interface, including menus, toolbars, and windows.</td>
</tr>
<tr>
<td>Virtual Package Editor Dialog Box Reference</td>
<td>Contains reference information on each of the dialog boxes that are displayed in the Virtual Package Editor.</td>
</tr>
<tr>
<td>Virtual Package Editor View Reference</td>
<td>Describes each of the views that are displayed in the Virtual Package Editor.</td>
</tr>
</tbody>
</table>
Virtual Package Editor Start Page

The Virtual Package Editor Start Page is a tab that provides quick access to product information, to recently opened projects, and to Virtual Package Editor resources. The Start Page includes the following sections:

Table 10-9 • Sections on the Start Page

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package Tasks</td>
<td>Click a package task to quickly open an existing virtual package.</td>
</tr>
<tr>
<td>Help Topics</td>
<td>Frequently accessed help topics are listed in this section. To access the entire Virtual Package Editor Help Library from anywhere within the Virtual Package Editor, you can press F1, click the Help button, or click one of the appropriate commands on the Help menu.</td>
</tr>
<tr>
<td>Recent Packages</td>
<td>The section in the middle of the Start Page lists your most recently accessed virtual packages, their locations, and the dates on which they were last modified.</td>
</tr>
<tr>
<td>Resources</td>
<td>The Resources section contains links to connect you to helpful product information.</td>
</tr>
</tbody>
</table>

Virtual Package Editor Menu, Toolbar, and Window Reference

This section describes the various components of the Virtual Package Editor user interface, including menus, toolbars, and windows.

Menus in the Virtual Package Editor

The menus in the Virtual Package Editor are located on the menu bar, which is at the top of the Virtual Package Editor interface. Each menu contains a list of commands. Some of these commands have icons next to them so that you can quickly associate the command with the icon.

Each of the menus in the Virtual Package Editor is described in this section:

- File
- Edit
- View
- Window
- Help
File Menu in the Virtual Package Editor

The following table lists the File menu commands, as well as associated keyboard shortcuts and icons.

<table>
<thead>
<tr>
<th>Command</th>
<th>Shortcut</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open</td>
<td>CTRL+O</td>
<td></td>
<td>Opens an existing virtual package.</td>
</tr>
<tr>
<td>Close</td>
<td></td>
<td></td>
<td>Closes the currently selected tab.</td>
</tr>
<tr>
<td>Save</td>
<td>CTRL+S</td>
<td></td>
<td>Saves the currently selected virtual package as a new package.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>To learn about the various save options, see Saving a Virtual Package.</td>
</tr>
<tr>
<td>Save As</td>
<td></td>
<td></td>
<td>Enables you to save the currently selected virtual package with a new name and location. Also lets you specify whether you want to save the virtual package as an upgrade package or as a new package.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>To learn about the various save options, see Saving a Virtual Package.</td>
</tr>
<tr>
<td>Start Page</td>
<td></td>
<td></td>
<td>Opens or closes the Start Page.</td>
</tr>
<tr>
<td>Save Options</td>
<td></td>
<td></td>
<td>Provides several commands:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Include App-V Launcher</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Append Package Version</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Build Wrapper MSI</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Include SFT in Wrapper MSI</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Compress Wrapper MSI</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>To learn about the various save options, see Saving a Virtual Package.</td>
</tr>
<tr>
<td>1, 2, 3, 4, 5, 6</td>
<td></td>
<td></td>
<td>Opens one of the recently accessed virtual packages.</td>
</tr>
<tr>
<td>Exit</td>
<td></td>
<td></td>
<td>Closes the open virtual packages and closes the Virtual Package Editor.</td>
</tr>
</tbody>
</table>
Edit Menu in the Virtual Package Editor

The following table lists the Edit menu commands, as well as associated keyboard shortcuts and icons.

### Table 10-11 • Edit Menu Commands

<table>
<thead>
<tr>
<th>Command</th>
<th>Shortcut</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Undo</td>
<td>CTRL+Z</td>
<td></td>
<td>Undoes the last action performed.</td>
</tr>
<tr>
<td>Redo</td>
<td>CTRL+Y</td>
<td></td>
<td>Reverses the last action that was performed with the Undo command.</td>
</tr>
<tr>
<td>Cut</td>
<td>CTRL+X</td>
<td><img src="image" alt="Cut icon" /></td>
<td>Removes the currently selected text and places it on the Clipboard.</td>
</tr>
<tr>
<td>Copy</td>
<td>CTRL+C</td>
<td><img src="image" alt="Copy icon" /></td>
<td>Copies the currently selected text to the Clipboard.</td>
</tr>
<tr>
<td>Paste</td>
<td>CTRL+V</td>
<td><img src="image" alt="Paste icon" /></td>
<td>Inserts the contents of the Clipboard at the insertion point, and replaces any selected text.</td>
</tr>
<tr>
<td>Remove</td>
<td>Delete</td>
<td><img src="image" alt="Remove icon" /></td>
<td>Deletes the currently selected text.</td>
</tr>
<tr>
<td>Refresh</td>
<td>F5</td>
<td></td>
<td>Refreshes the currently selected view.</td>
</tr>
</tbody>
</table>

View Menu in the Virtual Package Editor

The following table lists the View menu commands, as well as associated keyboard shortcuts and icons.

### Table 10-12 • View Menu Commands

<table>
<thead>
<tr>
<th>Command</th>
<th>Shortcut</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Toolbars</td>
<td></td>
<td></td>
<td>Provides the following commands:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>- <strong>Standard</strong>—Shows or hides the Standard toolbar.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>- <strong>Customize</strong>—Opens the Customize dialog box, which lets you add or remove toolbar buttons or implement other toolbar customization.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>If you created custom toolbars, they are also listed.</td>
</tr>
<tr>
<td>Settings</td>
<td></td>
<td></td>
<td>Opens or closes the <strong>Settings window</strong>.</td>
</tr>
<tr>
<td>Output Window</td>
<td></td>
<td></td>
<td>Opens or closes the <strong>Output window</strong>.</td>
</tr>
<tr>
<td>Status Bar</td>
<td></td>
<td></td>
<td>Opens or closes the status bar.</td>
</tr>
</tbody>
</table>
Window Menu in the Virtual Package Editor

The following table lists the Window menu commands.

Table 10-13 • Window Menu Commands

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1, 2, 3</td>
<td>Opens the tab for the corresponding virtual package.</td>
</tr>
</tbody>
</table>

Help Menu in the Virtual Package Editor

The following table lists the Help menu commands.

Table 10-14 • Help Menu Commands

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contents</td>
<td>Displays the Contents tab of the help library.</td>
</tr>
<tr>
<td>Index</td>
<td>Displays the Index tab of the help library.</td>
</tr>
<tr>
<td>Search</td>
<td>Displays the Search tab of the help library.</td>
</tr>
<tr>
<td>About Virtual Package Editor</td>
<td>Displays the Virtual Package Editor dialog box, where you can find version information.</td>
</tr>
</tbody>
</table>

Standard Toolbar in the Virtual Package Editor

The Virtual Package Editor interface offers one built-in toolbar that gives you quick access to frequently used menu commands: the Standard toolbar.
The following table lists all of the buttons on the Standard toolbar.

**Table 10-15 • Standard Toolbar Buttons**

<table>
<thead>
<tr>
<th>Button</th>
<th>Name</th>
<th>Shortcut</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Open" /></td>
<td>Open</td>
<td>CTRL+O</td>
<td>Opens an existing virtual package.</td>
</tr>
</tbody>
</table>
| ![Save](image) | Save | CTRL+S | Saves the currently selected virtual package.  
To learn about the various save options, see Saving a Virtual Package. |
| ![Cut](image) | Cut | CTRL+X | Removes the currently selected text and places it on the Clipboard. |
| ![Copy](image) | Copy | CTRL+C | Copies the currently selected text to the Clipboard. |
| ![Paste](image) | Paste | CTRL+V | Inserts the contents of the Clipboard at the insertion point, and replaces any selected text. |
| ![Explore](image) | Explore | CTRL+E | Opens the folder that contains the currently selected virtual package in a Windows Explorer window.  
If an .appv or .sft tab is not currently selected, this command is disabled. |
| ![Help](image) | Help | F1 | Opens the help library. |

**Script Window**

The Virtual Package Editor displays a Script window when you select a script in the Shortcuts view. Use the Script window to enter the script that you want to be run at various stages: before or after the App-V application is streamed to the client, or before or after the App-V application is launched.

To learn how to configure a script's settings and enter your script in the Script window, see Configuring a Script in a Virtual Package.

**Settings Window**

The Settings window in the Virtual Package Editor contains a grid that lists information about the item that is selected in an open view.
The following table describes the buttons that are displayed above the settings in the Settings window.

### Table 10-16 • Controls in the Settings Window

<table>
<thead>
<tr>
<th>Name of Control</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Categorized</td>
<td><img src="image" alt="Icon" /></td>
<td>Sorts the settings according to categories.</td>
</tr>
<tr>
<td>Alphabetical</td>
<td><img src="image" alt="Icon" /></td>
<td>Sorts the settings alphabetically.</td>
</tr>
</tbody>
</table>

**Output Window**

The Output window displays task-specific information such as details about the virtual package that you are opening. It also shows save information.

Note that closing the Output window clears its contents. The Virtual Package Editor automatically shows the Output window whenever a task—such as saving or opening a virtual package—generates output.

**Virtual Package Editor Dialog Box Reference**

This section of the documentation describes dialog boxes that are displayed in the Virtual Package Editor.

- Browse for Folder
- Edit Value
- Save As
- Select a File
- Select a Folder
- Select Files to Add to the Virtual Package

**Browse for Folder Dialog Box**

The Virtual Package Editor displays the Browse for Folder dialog box when you click the Browse Your Computer button in settings such as the Working Directory setting for the target that is selected in the Shortcuts view. The Browse for Folder dialog box lets you select an existing folder on your machine or create a new folder.

The Browse for Folder dialog box is also displayed when you right-click an item in the Files and Folders view and then click Add Folder. In this case, the Browse for Folder dialog box lets you select a local or network folder that you want to add to your virtual package.
Edit Value Dialog Box

The Virtual Package Editor displays the Edit Value dialog box in the following scenarios:

- You click the ellipsis button (…) in the Value Data setting for a registry value in the Registry view. The ellipsis button is displayed in this setting for a value type of REG_BINARY or REG_MULTI_SZ. Use the Edit Value dialog box to specify the value data.
- You click the ellipsis button (…) in the Group Dependencies setting or the Service Dependencies setting for a service in the Virtual Services view. Use the Edit Value dialog box to specify the groups or services that are required by the virtual service in your virtual package.

<table>
<thead>
<tr>
<th>Table 10-17 • Edit Value Dialog Box Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Setting</td>
</tr>
<tr>
<td>-----------------------------</td>
</tr>
<tr>
<td>Value Name</td>
</tr>
<tr>
<td>Value Data</td>
</tr>
</tbody>
</table>

Save As Dialog Box

The Save As dialog box lets you specify the name and location where you want to save your virtual package. This dialog box lets you specify whether you want to save the current virtual package as an update package or as a new package.

Task: To access the Save As dialog box:

On the File menu, click Save As.

<table>
<thead>
<tr>
<th>Table 10-18 • Save As Dialog Box Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Setting</td>
</tr>
<tr>
<td>-----------------------------</td>
</tr>
<tr>
<td>Virtual Package</td>
</tr>
<tr>
<td>Save an update package</td>
</tr>
<tr>
<td>Save as a new package</td>
</tr>
</tbody>
</table>
Select a File Dialog Box

The Virtual Package Editor displays the Select a File dialog box when you click the Browse This Package button in settings such as the Target setting and the icon setting for a target in the Shortcuts view. The Select a File dialog box displays the directory tree for your virtual package, enabling you to select the appropriate file.

Select a Folder Dialog Box

The Virtual Package Editor displays the Select a Folder dialog box when you click the Browse This Package button in settings such as the Working Directory setting for a target in the Shortcuts view. The Select a Folder dialog box displays the directory tree for your virtual package, enabling you to select the appropriate folder that you want to use as the working directory for the selected target.

Select Files to Add to the Virtual Package Dialog Box

The Virtual Package Editor displays the Select Files to Add to the Virtual Package dialog box when you right-click a folder in the Files and Folders view and then click Add Files. The dialog box lets you select local or network files that you want to add to your virtual package.

Virtual Package Editor View Reference

The View List in the left pane is a navigational element that consists of folders and subnodes that you can click to open various areas within the Virtual Package Editor. Each folder and subnode in the View List represents a view within the Virtual Package Editor. The Virtual Package Editor View Reference section describes each of the subnode views.

Application Paths View

**Version** • The Application Paths view is available for App-V 5 packages.

When you select an application path variable in the Application Paths view, the following settings are available.

**Table 10-19** • Settings in the Application Paths View

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter the name of the executable file for which you want to create an application path.</td>
</tr>
</tbody>
</table>
Dependencies View

Version • The Dependencies view is available for App-V 4.x packages.

The Dependencies view is where you specify other App-V packages that the open App-V package requires.

Icons in the Dependencies View

The Dependencies explorer in the Dependencies view uses different icons to help you distinguish between different types of items. Following is a list of the possible icons in the Dependencies view.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="This icon identifies the root node—the Dependencies explorer." /></td>
<td>This icon identifies the root node—the Dependencies explorer.</td>
</tr>
<tr>
<td><img src="image" alt="This icon identifies an App-V package (.sft) that the open App-V package (the primary App-V package) requires." /></td>
<td>This icon identifies an App-V package (.sft) that the open App-V package (the primary App-V package) requires.</td>
</tr>
<tr>
<td><img src="image" alt="This icon identifies a target in the primary App-V package. It is recommended that all of the targets in your virtual package be associated with each of the package’s dependencies." /></td>
<td>This icon identifies a target in the primary App-V package. It is recommended that all of the targets in your virtual package be associated with each of the package’s dependencies.</td>
</tr>
</tbody>
</table>

Settings in the Dependencies View

The settings that are displayed in the Dependencies view differ, depending on whether you select an App-V package (.sft file) or a target in this view:

- .sft Settings
- Target Settings
.sft Settings

When you select an .sft file in the Dependencies view, the following settings are available.

Table 10-21 • .sft Settings in the Dependencies View

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>This read-only setting shows the name of the required .sft file.</td>
</tr>
<tr>
<td>GUID</td>
<td>This read-only setting shows the globally unique identifier (GUID) that is associated with the required App-V package.</td>
</tr>
<tr>
<td>SysGuard File</td>
<td>This read-only setting shows the folder and name of the required App-V package's SysGuard file (osguard.cp). The SysGuard file describes how the virtual environment needs to be set up.</td>
</tr>
<tr>
<td>HREF</td>
<td>Enter the URL for the published location of the required App-V package on the virtual application server. Typically, this location matches the App-V server URL for the App-V package that contains the dependency.</td>
</tr>
</tbody>
</table>

Target Settings

When you select a target in the Dependencies view, the following settings are available.

Table 10-22 • Target Settings in the Dependencies View

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>This read-only setting shows the name of the target that is associated with the required App-V package.</td>
</tr>
<tr>
<td>Mandatory</td>
<td>Specify whether the required App-V package is mandatory in order for the primary package (the App-V package that you are editing in the Virtual Package Editor) to run properly. Note that if the dependency is mandatory, the primary package cannot run without loading the required package.</td>
</tr>
</tbody>
</table>

Environment Variables View

Version • The Environment Variables view is available for App-V 5 packages. The environment variable settings are also available when you select an environment variable in the Shortcuts view for App-V 4.x packages.
When you select an environment variable, the following settings are available.

**Table 10-23 • Environment Variable Settings**

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter the name of the environment variable that you want to configure for the virtual application.</td>
</tr>
<tr>
<td>Value</td>
<td>Enter the path or value for this environment variable. To enter multiple paths, separate the paths with a semicolon (;).</td>
</tr>
</tbody>
</table>

**File Extensions View**

*Version* - The File Extensions view is available for App-V 5 packages. The file extension settings are also available when you select a file extension in the Shortcuts view for App-V 4.x packages.

The File Extensions view (for an App-V 5 package) and the Shortcuts view (for an App-V 4.x package) enable you to associate a file extension with an application file.

**Icons for File Extensions**

The File Extensions explorer in the File Extensions view (for an App-V 5 package) and the Shortcuts view (for an App-V 4.x package) uses different icons to help you distinguish between different types of items. Following is a list of the possible icons.

**Table 10-24 • Icons for File Extensions**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![ext_icon]</td>
<td>This icon identifies a file extension.</td>
</tr>
<tr>
<td>![verb_icon]</td>
<td>This icon identifies a verb for a file extension.</td>
</tr>
</tbody>
</table>
File Extension Settings

When you select a file extension in the File Extensions view (for an App-V 5 package) or the Shortcuts view (for an App-V 4.x package), the following settings are available.

Table 10-25 • File Extension Settings

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Extension</strong></td>
<td>To associate a file extension with the App-V application, enter the extension.</td>
</tr>
<tr>
<td><strong>Version</strong></td>
<td>For App-V 5 packages, the file extension that you enter must include a dot—for example, <code>.txt</code>. However, for App-V 4.x packages, the file extension that you enter should not include a dot—for example, <strong>txt</strong>.</td>
</tr>
<tr>
<td><strong>Description</strong></td>
<td>Enter the description text that you want to display for this file extension in the Application Virtualization Client.</td>
</tr>
<tr>
<td><strong>MIME</strong></td>
<td>Enter the MIME type that is associated with the file extension.</td>
</tr>
<tr>
<td><strong>ProgId</strong></td>
<td>Enter the program identifier—ProgId, also known as <strong>application identifier or tag name</strong>—that you want to associate with the file extension. A file type's ProgId is an arbitrary string, but it should be unique on the client system. One ProgId naming convention is to append the word <strong>file</strong> to your extension without a dot—the <code>.ext</code> extension might use the ProgId <code>extfile</code>. Another convention is to name a file-type ProgId after the application that is used to open the file type, as in <code>SampleApp.Document</code>. For example, an <code>.xyz</code> file extension could point to an <code>xyzfile</code> ProgId, and all of the <code>.xyz</code> file-type information would be registered under <code>xyzfile</code>.</td>
</tr>
<tr>
<td><strong>Icon</strong></td>
<td>Enter the path to the icon file (.ico, .exe, or .dll) that contains the icon resource for the file extension. The location can be in the App-V package, or on your computer or the network. As an alternative to manually entering a value, you can click the Browse This Package button or the Browse Your Computer button to browse to the icon. If the icon file that you specify contains more than one icon resource, after the icon path, add a comma and then the index number. For example, 0 refers to the first icon in the file, 1 refers to the second icon, and 2 refers to the third icon. To specify the third icon in the icon file, enter the following after the icon file path: <code>, 2</code></td>
</tr>
<tr>
<td><strong>Perceived Type</strong></td>
<td>Select the appropriate type of file.</td>
</tr>
</tbody>
</table>
Verb Settings for a File Extension

The settings that are displayed when you select a verb under a file extension in the File Extensions view (for an App-V 5 package) or the Shortcuts view (for an App-V 4.x package) are organized into the following main categories:

- **General**
- **Dynamic Data Exchange**

### General Settings

Use the General area for a verb to specify details such as the name and description of the verb.

#### Table 10-26 • General Settings for a Verb Under a File Extension

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Target Exe</strong></td>
<td><em>Version</em> This setting is available for App-V 5 packages. Specify the path to the .exe file for which you are creating a verb for the file extension association.</td>
</tr>
</tbody>
</table>
Enter the name of the verb, such as Open or Print, that you want to be used when an end user right-clicks a file with the selected extension and then clicks the corresponding command.

To include an underlined letter that indicates that end users can click the letter to select the command, precede that letter with an ampersand (&). For example, to display Open (with an underlined letter O) on the context menu for this file extension, enter the following:

&Open

Enter the text that you want to display for this verb on the context menu that Windows Explorer displays when an end user right-clicks a file with the associated file extension.

To include an underlined letter that indicates that end users can click the letter to select the command, precede that letter with an ampersand (&). For example, to display Open with SampleApp (with an underlined letter O) on the context menu for this file extension, enter &Open with SampleApp.

This setting is optional. If you do not specify a display name, the name of the verb as it appears in the Name setting is used on the context menu for a file with this file extension on the client system. Note that if you use one of the canonical verbs—such as open, print, or find—and you do not specify a display name, Windows automatically localizes the verb on each system.

Enter the command-line arguments for the verb.

*Note* • Verify that the syntax is correct because the Virtual Package Editor does not do this.

*Tip* • Use %1 in the argument in place of the file name. For example, if -p %1 is the argument for the verb, and the end user right-clicks the file C:\File.ext and then clicks the command for this verb, the command-line argument becomes -p C:\File.ext. In some cases, it is necessary to enclose the %1 argument in quotation marks—as in "%1"—to correctly handle file names that contain spaces.
Dynamic Data Exchange Settings

If your App-V application supports dynamic data exchange (DDE), use the Dynamic Data Exchange area for a verb to specify DDE settings for the verb.

Table 10-27 • Dynamic Data Exchange Settings for a Verb Under a File Extension

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DDE Command</strong></td>
<td>Enter the DDE command for the verb.</td>
</tr>
<tr>
<td></td>
<td><img src="Note" alt="Note" /> Verify that the syntax is correct because the Virtual Package Editor does not do this.</td>
</tr>
<tr>
<td></td>
<td><img src="Tip" alt="Tip" /> Use %1 in the argument in place of the file name. In some cases, it is necessary to enclose the %1 argument in quotation marks—as in “%1”—to correctly handle file names that contain spaces.</td>
</tr>
<tr>
<td><strong>DDE Ifexec</strong></td>
<td>Enter the DDE command that you want to use if the DDE conversation cannot be initiated.</td>
</tr>
<tr>
<td><strong>DDE Application</strong></td>
<td>Enter the application name that you want use to establish the DDE conversation. If you leave this setting blank, the DDE Command setting is used as the application name.</td>
</tr>
<tr>
<td><strong>DDE Topic</strong></td>
<td>Enter the name that you want to use as the topic name of the DDE conversation. If you leave this setting blank, System is used as the topic name.</td>
</tr>
</tbody>
</table>

Files and Folders View

The Files and Folders view is where you specify the files and folders that are in the App-V package. This includes folders and files that are in the App-V package's root folder, the virtual file system (VFS) folder, and the SoftGridUserSettings folder. This view also lets you extract folders and files from the App-V package file (.sft) to a location that you specify.

Icons in the Files and Folders View

The Files and Folders view uses different icons to help you distinguish between different types of files and folders. Following is a list of the possible icons in the Files and Folders view.

Table 10-28 • Icons in the Files and Folders View

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Folder Icon](Folder Icon)</td>
<td>This icon identifies a folder.</td>
</tr>
</tbody>
</table>
Chapter 10  Using the Virtual Package Editor

Virtual Package Editor Reference

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Settings in the Files and Folders View

When you select a file or folder in the Files and Folders view, the following settings are available.

Table 10-29 • File and Folder Settings

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter the name of the file or folder in the App-V package.</td>
</tr>
<tr>
<td>Short File Name</td>
<td>Enter the name of the file or folder using the 8.3 format.</td>
</tr>
<tr>
<td>Path</td>
<td>This read-only setting shows the location of the file or folder in the App-V package.</td>
</tr>
<tr>
<td>Isolation</td>
<td>Specify whether you want the selected folder in the App-V package to override the corresponding folder on the client system. Available options are:</td>
</tr>
<tr>
<td></td>
<td>• Override—The App-V application sees only the file content of the folder that is inside the App-V package. For an App-V 5.x package, this setting is inherited by all subfolders. Overriding the isolation setting is also referred to as &quot;Fully Virtualized&quot;.</td>
</tr>
<tr>
<td></td>
<td>• Merge—The App-V application sees a merged view of the file content inside the App-V package and of the file content of the corresponding folder on the physical client system.</td>
</tr>
</tbody>
</table>

Note • This setting applies only to folders and not to files.

Note • For App-V 4.x packages, setting this option to Override automatically sets the read-only VFS Path setting, and setting this option to Merge automatically clears the VFS Path setting.
Table 10-29 • File and Folder Settings (cont.)

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Size</td>
<td>This read-only setting shows the size of the file. This setting applies to files; it does not apply to folders.</td>
</tr>
<tr>
<td>Attributes</td>
<td>To set various attributes for the selected file or folder, use the following settings:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Read-Only</strong>—Specify whether the file is read-only—protected from being changed or accidentally deleted.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Hidden</strong>—Specify whether the file or folder is visible in directory listings when default folder viewing options are enabled.</td>
</tr>
<tr>
<td></td>
<td>• <strong>System</strong>—Specify whether the file or folder is a system file or folder that the operating system uses.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Archive</strong>—Specify whether the file or folder should be archived. Some applications use this attribute to determine whether to back up a file or folder.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Normal</strong>—Specify whether the file should have its other attributes configured. Selecting True for this setting is valid only if False is selected for the other True-False attributes.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Not Content-Indexed</strong>—Specify whether you want to avoid indexing the contents of the file or folder for faster searching.</td>
</tr>
<tr>
<td>Created</td>
<td>This read-only setting shows the date and time when the file or folder was created.</td>
</tr>
<tr>
<td>Modified</td>
<td>This read-only setting shows the date and time when the file or folder was last modified.</td>
</tr>
<tr>
<td>Source Path</td>
<td>If the file has not yet been saved as part of the App-V package, this read-only setting shows the fully qualified path of the source file.</td>
</tr>
<tr>
<td></td>
<td>This setting applies to files; it does not apply to folders.</td>
</tr>
<tr>
<td>Register Font</td>
<td>Specify whether you want the font to be registered in the virtual environment.</td>
</tr>
<tr>
<td>Feature Block 1</td>
<td>Specify whether the file is part of the primary feature block, the part of the App-V package that is required to start the application.</td>
</tr>
<tr>
<td></td>
<td>This setting applies to files; it does not apply to folders.</td>
</tr>
<tr>
<td>GUID</td>
<td>This read-only setting shows the globally unique identifier (GUID) that is associated with the file or folder.</td>
</tr>
<tr>
<td>Package Version</td>
<td>For a file, this read-only setting shows the version number of the App-V package that corresponds with the last time that the file was modified.</td>
</tr>
<tr>
<td></td>
<td>For any folder other than the root folder, this read-only setting shows the latest version number of the App-V package.</td>
</tr>
</tbody>
</table>
The General Information view contains basic information about your virtual package. It contains a History pane, plus a number of settings that you can configure.

**History Pane**

*Version* • The History pane is available for App-V 4.x packages.

The History pane in the General Information view shows read-only information such as each date on which the package was saved, the GUID that corresponds with each saved version, and the version of App-V that was used when building the App-V package. Each time that you save your .sft file, the Virtual Package Editor adds a new history entry to the History pane.

**General Information Settings**

The General Information view settings are organized into the following main categories:

- App-V Settings
- App-V Server URL Settings
App-V Settings

Use the App-V area of the General Information view settings to view or specify basic information such as the name of the virtual package and details such as the package GUID and version number. The following settings are available in this area.

Table 10-30 • App-V Settings in the General Information View

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>App-V 4.x,</td>
<td>Enter a name for the App-V package.</td>
</tr>
<tr>
<td></td>
<td>App-V 5</td>
<td></td>
</tr>
<tr>
<td>Publisher</td>
<td>App-V 5</td>
<td>Displays the publisher (manufacturer) of the applications contained in this App-V package.</td>
</tr>
<tr>
<td>Version</td>
<td>App-V 5</td>
<td>Displays the main software version of the applications in this App-V package.</td>
</tr>
<tr>
<td>Comments</td>
<td>App-V 4.x,</td>
<td>Enter a short description of the App-V package.</td>
</tr>
<tr>
<td></td>
<td>App-V 5</td>
<td>This setting is optional.</td>
</tr>
<tr>
<td>OS</td>
<td>App-V 4.x,</td>
<td>The OS setting and its subsettings let you specify one or more operating systems on which the application can be run.</td>
</tr>
<tr>
<td></td>
<td>App-V 5</td>
<td>If the application is operating system independent, select False for all of the OS subsettings.</td>
</tr>
<tr>
<td>Package GUID</td>
<td>App-V 4.x,</td>
<td>This read-only setting shows the globally unique identifier (GUID) that is associated with the App-V package.</td>
</tr>
<tr>
<td></td>
<td>App-V 5</td>
<td></td>
</tr>
<tr>
<td>Version GUID</td>
<td>App-V 5</td>
<td>This read-only setting shows the globally unique identifier (GUID) that is associated with the version (revision) of the App-V package.</td>
</tr>
<tr>
<td>Package Version</td>
<td>App-V 4.x,</td>
<td>This read-only setting shows the version number of the App-V package.</td>
</tr>
<tr>
<td></td>
<td>App-V 5</td>
<td></td>
</tr>
<tr>
<td>Root Folder Mapping</td>
<td>App-V 5</td>
<td>Directory that the root folder of the package is mapped to during package creation.</td>
</tr>
<tr>
<td>Minimum Client Version</td>
<td>App-V 4.x,</td>
<td>This read-only setting shows the minimum version number of the Application Virtualization Client that is required to use the App-V package.</td>
</tr>
<tr>
<td></td>
<td>App-V 5</td>
<td></td>
</tr>
</tbody>
</table>
### Root Folder Name

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Root Folder Name</td>
<td>App-V 4.x</td>
<td>This setting specifies the root folder of the App-V package's file system. During run time, the Application Virtualization Client mounts the package's file system to the App-V virtual drive; the Q drive is the default. The long and short names of the root folder must be unique because two packages with the same root folder name cannot be deployed simultaneously.</td>
</tr>
</tbody>
</table>

### Feature Block 1 Size

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Feature Block 1 Size</td>
<td>App-V 4.x, App-V 5</td>
<td>This read-only setting indicates the size of the primary feature block, the part of the App-V package that is required to start the application.</td>
</tr>
</tbody>
</table>

### Total File Size

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total File Size</td>
<td>App-V 4.x, App-V 5</td>
<td>This read-only setting indicates the size of the entire package.</td>
</tr>
</tbody>
</table>

### Full VFS Write Mode

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V 5</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full VFS Write Mode</td>
<td>App-V 5</td>
<td>Set to <strong>True</strong> to enable a virtual application to write to its VFS files and folders. The default value is <strong>False</strong>.</td>
</tr>
</tbody>
</table>

### Compressed

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V 4.x</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compressed</td>
<td>App-V 4.x</td>
<td>Specify whether you want the App-V package's contents to be compressed.</td>
</tr>
</tbody>
</table>

### Enforce Security Descriptors

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V 4.x</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enforce Security Descriptors</td>
<td>App-V 4.x</td>
<td>This read-only setting indicates whether security descriptors of the application in the App-V package are enforced after it is deployed to the client system.</td>
</tr>
</tbody>
</table>

### Allow Local Interaction

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V 4.x</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allow Local Interaction</td>
<td>App-V 4.x</td>
<td>Specify whether you want named objects (events, mutexes, semaphores, file mappings, and mailslots) and COM objects to be created in the global namespace. Available options are:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>Yes</strong>—Named objects and COM objects are created in the global namespace, allowing virtual applications to interact with the applications of the client operating system.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>No</strong>—Named objects and COM objects are isolated inside the virtual environment.</td>
</tr>
</tbody>
</table>


**App-V Server URL Settings**

Use the App-V Server URL area of the General Information view settings to specify the location from which the App-V package is streamed. The following settings are available in this area.

**Table 10-31 • App-V Server URL Settings in the General Information View**

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Protocol</strong></td>
<td>App-V 4.x</td>
<td>Select the protocol that you want to use to stream the sequenced application package from the virtual application server to an Application Virtualization Client. Available options are:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>RTSP</strong>—The real-time streaming protocol streams the App-V package. This is the default option.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>RTSPS</strong>—The real-time streaming protocol with transport layer security streams the App-V package.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>FILE</strong>—The App-V package are streamed from a file share.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>HTTP</strong>—The hypertext transport protocol streams the App-V package.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>HTTPS</strong>—The secure hypertext transport protocol streams the App-V package.</td>
</tr>
<tr>
<td><strong>Host</strong></td>
<td>App-V 4.x</td>
<td>Specify the host—the virtual application server or the load balancer in front of a group of virtual application servers that stream the App-V package to the Application Virtualization Client. You can either specify a static host name or IP address, or you can enter <code>%SFT_SOFTGRIDSERVER%</code> to indicate an environment variable.</td>
</tr>
<tr>
<td><strong>Port</strong></td>
<td>App-V 4.x</td>
<td>Specify the port on which the virtual application server or the load balancer listens for Application Virtualization Client requests for the package. The default port is 554.</td>
</tr>
</tbody>
</table>

---

**Note** • If you enter `%SFT_SOFTGRIDSERVER%` you must set up the SFT_SOFTGRIDSERVER system environment variable on each Application Virtualization Client. The value of this environment variable should be the name or IP address of the host.

When you assign the variable on a client system, any Application Virtualization Client session that is running on the system must be closed and reopened; otherwise, the session is not aware of the new application source.
Asset Intelligence View

Asset intelligence is used to enhance the inventory capabilities of Microsoft System Center 2012 Configuration Manager by extending hardware inventory and adding license management functionality. The System Center 2012 Configuration Manager asset intelligence features can report application data such as digital PID, MSI product codes, and publisher names for each virtual application registered on a client computer.

In App-V 5 packages, asset intelligence information is incorporated into the package itself, with the information being captured during sequencing.

You can view and modify Asset Intelligence properties of an App-V 5.0 package by selecting Asset Intelligence under Package Information in the Virtual Package Editor tree, and then selecting an Asset Intelligence entry in the pane on the right.

The following settings are available on this view.

Table 10-32 • App-V Package Settings in the Asset Intelligence View

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Software Code</td>
<td>App-V 5.0</td>
<td>Name of the Add/Remove Programs Uninstall registry key for this package.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>For Windows Installer packages that were converted to App-V packages, this is the ProductCode.</td>
</tr>
<tr>
<td>Product Name</td>
<td>App-V 5.0</td>
<td>DisplayName value under the Add/Remove Programs Uninstall registry key for this package. This property contains the name of the application.</td>
</tr>
<tr>
<td>Product Version</td>
<td>App-V 5.0</td>
<td>DisplayVersion value under the Add/Remove Programs Uninstall registry key for this package. This property contains the version of the package in string format.</td>
</tr>
<tr>
<td>Publisher</td>
<td>App-V 5.0</td>
<td>Publisher value under the Add/Remove Programs Uninstall registry key for this package. This property contains the name of the manufacturer of the product.</td>
</tr>
</tbody>
</table>
Table 10-32 • App-V Package Settings in the Asset Intelligence View (cont.)

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product ID</td>
<td>App-V 5.0</td>
<td>ProductID value under the Add/Remove Programs Uninstall registry key for this package. Often, this is a serial number or product SKU.</td>
</tr>
<tr>
<td>Language</td>
<td>App-V 5.0</td>
<td>Language value under the Add/Remove Programs Uninstall registry key for this package. This property specifies the language the installer should use for any strings in the user interface that are not authored into the database. This property must be a numeric language identifier (LANGID).</td>
</tr>
<tr>
<td>Channel Code</td>
<td>App-V 5.0</td>
<td>ChannelCode value under the Add/Remove Programs Uninstall registry key for this package.</td>
</tr>
<tr>
<td>Install Date</td>
<td>App-V 5.0</td>
<td>InstallDate value under the Add/Remove Programs Uninstall registry key for this package. It is the last time this product received service.</td>
</tr>
<tr>
<td>Registered User</td>
<td>App-V 5.0</td>
<td>RegisteredUser value under the Add/Remove Programs Uninstall registry key for this package.</td>
</tr>
<tr>
<td>Installed Location</td>
<td>App-V 5.0</td>
<td>InstalledLocation value under the Add/Remove Programs Uninstall registry key for this package.</td>
</tr>
<tr>
<td>CM DSLID</td>
<td>App-V 5.0</td>
<td>Definite Software ID (DSLID) for this package, if one exists.</td>
</tr>
<tr>
<td>Version Major</td>
<td>App-V 5.0</td>
<td>VersionMajor value under the Add/Remove Programs Uninstall registry key for this package. It is a numeric representation of a part of the product version.</td>
</tr>
<tr>
<td>Version Minor</td>
<td>App-V 5.0</td>
<td>VersionMinor value under the Add/Remove Programs Uninstall registry key for this package. It is a numeric representation of a part of the product version.</td>
</tr>
<tr>
<td>Service Pack</td>
<td>App-V 5.0</td>
<td>This may correspond to the service pack level of the product.</td>
</tr>
<tr>
<td>Upgrade Code</td>
<td>App-V 5.0</td>
<td>This may be the UpgradeCode of the Windows Installer package used to originally install this application.</td>
</tr>
<tr>
<td>OS Component</td>
<td>App-V 5.0</td>
<td>Numeric value that indicates whether the application is part of the operating system:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• 0—Application is not part of the operating system.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• 1—Application is part of the operating system.</td>
</tr>
</tbody>
</table>
Registry View

The Registry view enables you to define registry keys, values, and data for your App-V package. This view also lets you configure isolation options for selected registry keys. Isolation options indicate how the isolation environment provides access to system resources that the application needs: you can choose to override one or more keys on the client system, or you can choose to create a merged view of one or more keys for the virtual environment.

Note that the registry entries that are configured in the Registry view affect only the application in your App-V package. They do not affect any other App-V packages that are streamed to the Application Virtualization Client, and they do not affect any products that are installed to the client system.

Icons in the Registry View

The Registry view uses different icons to help you distinguish between different types of registry entries. Following is a list of the possible icons in the Registry view.

Table 10-33 • Icons in the Registry View

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Icon" /></td>
<td>This icon identifies for the root node—the Registry explorer. This icon also identifies the MACHINE and USER predefined keys.</td>
</tr>
<tr>
<td><img src="image2" alt="Icon" /></td>
<td>This icon identifies a registry key.</td>
</tr>
<tr>
<td><img src="image3" alt="Icon" /></td>
<td>This icon identifies a registry key that is configured to override the registry content on the physical client system.</td>
</tr>
<tr>
<td><img src="image4" alt="Icon" /></td>
<td>This icon identifies a REG_NONE, REG_SZ, REG_EXPAND_SZ, or REG_MULTI_SZ registry value.</td>
</tr>
<tr>
<td><img src="image5" alt="Icon" /></td>
<td>This icon identifies a REG_BINARY, REG_DWORD, or REG_QWORD registry value.</td>
</tr>
</tbody>
</table>

Settings in the Registry View

The Registry view contains the registry entries that are configured for your App-V package. When you select a registry key or value in the Registry view, the following settings are available.

Table 10-34 • Registry Key and Value Settings in the Registry View

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter the name of the selected registry key or value.</td>
</tr>
<tr>
<td>Value Data</td>
<td>Enter the data for the selected registry value, or (for a registry key) enter the data for the selected key's default value.</td>
</tr>
</tbody>
</table>
Table 10-34 • Registry Key and Value Settings in the Registry View (cont.)

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Value Type</strong></td>
<td>Select the appropriate type of registry data for the selected registry entry. If you select the REG_QWORD type, ensure that the operating system of the client system supports it. This setting applies to registry values; it does not apply to registry keys. The default value of a registry key is always the REG_SZ type of value.</td>
</tr>
</tbody>
</table>
| **Isolation** | Specify whether you want the selected registry key in the App-V package to override the corresponding key on the client system. Available options are:  
  • **Override**—The App-V application sees the registry content that is inside the App-V package for this key and all subkeys. Thus, the application does not see any registry content from the physical client system.  
  • **Merge**—The App-V application sees a merged view of the registry content inside the App-V package and of the registry content on the physical client system. If the registry key has subkeys on the physical client system but not in the App-V package, these keys are merged into the registry view that is available to the App-V application. However, registry values that are on the physical client system and that are in registry keys that also exist in the App-V package are not merged into the App-V application's registry view.  

Tip • If your virtual package includes a registry key that has multiple subkeys whose Isolation setting should be configured with the same value, you can quickly change the value of the Isolation setting for all of that key's subkeys simultaneously. You can also quickly configure the Isolation setting for all of the subkeys that belong to multiple parent keys. To learn how, see Configuring the Isolation Setting for All of the Subkeys Under One or More Keys.  
This setting applies to registry keys; it does not apply to registry values. |

Shortcuts View

The Shortcuts view lets you define the targets for your virtual application. This view also lets you define entry points, such as shortcuts, for each target. Entry points enable end users to launch each target in an App-V package from within the virtual environment.
Icons in the Shortcuts View

The Targets explorer in the Shortcuts view uses different icons to help you distinguish between different types of items. Following is a list of the possible icons in the Shortcuts view.

**Table 10-35 • Icons in the Shortcuts View**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Icon" /></td>
<td>This icon identifies the root node—the Targets explorer.</td>
</tr>
<tr>
<td><img src="image2.png" alt="Icon" /></td>
<td>This icon identifies a target in the primary App-V package. It is recommended that all of the targets in your virtual package be associated with each of the package’s dependencies.</td>
</tr>
<tr>
<td><img src="image3.png" alt="Icon" /></td>
<td>This icon identifies a container that holds the shortcuts that are associated with a target.</td>
</tr>
<tr>
<td><img src="image4.png" alt="Icon" /></td>
<td>This icon identifies a shortcut.</td>
</tr>
<tr>
<td><img src="image5.png" alt="Icon" /></td>
<td>This icon identifies a container that holds the environment variables that are associated with a target.</td>
</tr>
<tr>
<td><img src="image6.png" alt="Icon" /></td>
<td>This icon identifies an environment variable.</td>
</tr>
<tr>
<td><img src="image7.png" alt="Icon" /></td>
<td>This icon identifies a container that holds the file extensions that are associated with a target.</td>
</tr>
<tr>
<td><img src="image8.png" alt="Icon" /></td>
<td>This icon identifies a file extension.</td>
</tr>
<tr>
<td><img src="image9.png" alt="Icon" /></td>
<td>This icon identifies a verb for a file extension.</td>
</tr>
<tr>
<td><img src="image10.png" alt="Icon" /></td>
<td>This icon identifies a container that holds the scripts that are associated with a target.</td>
</tr>
<tr>
<td><img src="image11.png" alt="Icon" /></td>
<td>This icon identifies a script.</td>
</tr>
</tbody>
</table>

Settings in the Shortcuts View

Use the Targets explorer in the Shortcuts view to define each target in your App-V package. Under each target, you can configure associated shortcuts, environment variables, file extensions, and scripting. The settings that are displayed in the Shortcuts view differ, depending on what type of item you select in this view. For descriptions of each of the settings in the Shortcuts view, see the following:

- Target Settings
- Shortcut Settings
Target Settings

When you select a target in the Shortcuts view, the following settings are available.

**Table 10-36 • Target Settings in the Shortcuts View**

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter the name of the target.</td>
</tr>
<tr>
<td>Target</td>
<td>Enter the path and file name of the file in the App-V package or on the client system that should be launched when end users launch the target's shortcut or other entry point. As an alternative to manually entering a value, you can click the Browse This Package button or the Browse Your Computer button to browse to the target file.</td>
</tr>
<tr>
<td>Icon</td>
<td>Enter the path to the icon file (.ico, .exe, or .dll) that contains the icon resource for the shortcut. The location can be in the App-V package, or on your computer or the network. As an alternative to manually entering a value, you can click the Browse This Package button or the Browse Your Computer button to browse to the icon. If the icon file that you specify contains more than one icon resource, after the icon path, add a comma and then the index number. For example, 0 refers to the first icon in the file, 1 refers to the second icon, and 2 refers to the third icon. To specify the third icon in <code>C:\MyIcons.dll</code>, enter the following: <code>C:\MyIcons.dll,2</code></td>
</tr>
<tr>
<td>Target Version</td>
<td>Enter the version number of the target.</td>
</tr>
<tr>
<td>Arguments</td>
<td>Enter the command-line arguments for the shortcut. These arguments work in the same way as any other command-line arguments. For example, you can link a file to an executable file or cause an executable file to run silently by passing command-line arguments.</td>
</tr>
</tbody>
</table>

---

*Note* • Verify that the syntax is correct because the Virtual Package Editor does not do this.
Table 10-36 • Target Settings in the Shortcuts View (cont.)

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
</table>
| Working Directory  | Enter the working directory for the target. As an alternative to manually entering a value, you can click the Browse This Package button or the Browse Your Computer button to select or create the directory.  
The working directory is the default directory that is displayed in standard file-opening and file-saving dialog boxes, as well as the current directory used by the App-V application. |
| Terminate Children | Specify whether you want all of the applications and processes that were launched by the App-V application to be closed when the end user exits the App-V application. |

Note • These Target Settings are displayed for App-V 4.x packages only. For App-V 5.0 packages, these settings are under Shortcut Settings.

Shortcut Settings

When you select a shortcut in the Shortcuts view, the following settings are available.

Table 10-37 • Shortcut Settings in the Shortcuts View

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display Name</td>
<td>Enter the name of the shortcut as it should appear on the client system.</td>
</tr>
<tr>
<td>Location</td>
<td>Enter the path to the folder that contains the shortcut file. As an alternative to manually entering a value, you can click the Browse Your Computer button or select a predefined folder from the drop-down list.</td>
</tr>
<tr>
<td>Target</td>
<td>Enter the path and file name of the file in the App-V package or on the client system that should be launched when end users launch the target’s shortcut or other entry point. As an alternative to manually entering a value, you can click the Browse This Package button or the Browse Your Computer button to browse to the target file.</td>
</tr>
</tbody>
</table>

Note • App-V 5.0 packages only. For App-V 4.x packages, this setting is under Target Settings.

<table>
<thead>
<tr>
<th>Target Version</th>
<th>Enter the version number of the target.</th>
</tr>
</thead>
</table>

Note • App-V 5.0 packages only. For App-V 4.x packages, this setting is under Target Settings.
### Table 10-37 • Shortcut Settings in the Shortcuts View (cont.)

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Arguments**            | Enter the command-line arguments for the shortcut. These arguments work in the same way as any other command-line arguments. For example, you can link a file to an executable file or cause an executable file to run silently by passing command-line arguments.  
  Note • Verify that the syntax is correct because the Virtual Package Editor does not do this.  
  Note • App-V 5.0 packages only. For App-V 4.x packages, this setting is under Target Settings. |
| **Working Directory**    | Enter the working directory for the target. As an alternative to manually entering a value, you can click the Browse This Package button or the Browse Your Computer button to select or create the directory.  
  The working directory is the default directory that is displayed in standard file-opening and file-saving dialog boxes, as well as the current directory used by the App-V application.  
  Note • App-V 5.0 packages only. For App-V 4.x packages, this setting is under Target Settings. |
| **Icon**                 | Enter the path to the icon file (.ico, .exe, or .dll) that contains the icon resource for the shortcut. The location can be in the App-V package, or on your computer or the network. As an alternative to manually entering a value, you can click the Browse This Package button or the Browse Your Computer button to browse to the icon.  
  If the icon file that you specify contains more than one icon resource, after the icon path, add a comma and then the index number. For example, 0 refers to the first icon in the file, 1 refers to the second icon, and 2 refers to the third icon. To specify the third icon in `C:\MyIcons.dll`, enter the following:  
  `C:\MyIcons.dll,2`  
  Note • App-V 5.0 packages only. For App-V 4.x packages, this setting is under Target Settings. |
| **Application User Model Id** | Specify the AppUserModelId that is associated with the target of this shortcut.  
  Note • App-V 5.0 packages only. |
Scripting Settings

When you select a script in the Shortcuts view, the following settings are available.

Table 10-38 • Scripting Settings in the Shortcuts View

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Event</strong></td>
<td>Select the timing for the script that you want to launch. Available options are:</td>
</tr>
<tr>
<td>• <strong>Pre-stream</strong></td>
<td>The script or executable file runs after the end user launches the App-V application, but before feature block 1 of the application is streamed to the client system and before the virtual environment is set up. This type of script or executable file is run outside the virtual environment.</td>
</tr>
<tr>
<td>• <strong>Post-stream</strong></td>
<td>The script or executable file runs after the end user launches the App-V application and after feature block 1 of the application is streamed to the client system, but before the virtual environment is set up. This type of script or executable file is run either inside or outside the virtual environment.</td>
</tr>
<tr>
<td>• <strong>Pre-launch</strong></td>
<td>The script or executable file runs after the end user launches the App-V application, after feature block 1 of the application is streamed to the client system, and after the virtual environment is set up. This type of script or executable file is run either inside or outside the virtual environment.</td>
</tr>
<tr>
<td>• <strong>Post-launch</strong></td>
<td>The script or executable file runs after the App-V application is launched, but before the end user has access to the application. This type of script or executable file is run either inside or outside the virtual environment.</td>
</tr>
<tr>
<td>• <strong>Post-shutdown</strong></td>
<td>The script or executable file runs after the App-V application has been closed. This type of script is run outside the virtual environment.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Type</strong></th>
<th>Specify the type of script that you want to run. Available options are:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• <strong>Single command (HREF)</strong></td>
<td>The App-V package references an external script or an executable file. The contents of the script are launched directly on the client system. The Command Prompt window is not displayed unless the process that is being called opens it.</td>
</tr>
<tr>
<td>• <strong>Command script (SCRIPTBODY)</strong></td>
<td>The contents of the script are stored in the App-V package and copied to a temporary .bat file in the root folder (typically under the Q drive) of the App-V package on the client system. The .bat file is launched from a visible Command Prompt window.</td>
</tr>
</tbody>
</table>

You can use either type of scripting to call an executable file that exists in the folder on the virtual application server where the App-V package is stored.

<table>
<thead>
<tr>
<th><strong>Protect</strong></th>
<th>Specify whether to run the script or executable file inside the virtual environment. Available options are:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• <strong>Yes</strong></td>
<td>The script or executable file is run inside the virtual environment. Protected scripts are useful for troubleshooting issues in the virtual environment.</td>
</tr>
<tr>
<td>• <strong>No</strong></td>
<td>The script or executable file is run outside the virtual environment. Unprotected scripts are useful for modifying the client system.</td>
</tr>
</tbody>
</table>
Virtual Services View

Windows services are executable files that Windows–based systems run in the background to manage various system tasks. A service is an executable file, but it must be designed as a service; you cannot automatically use an arbitrary executable file as a service. Windows services can be configured to run every time that the system starts or on demand when needed. The Virtual Services view enables you to configure services that you want to include in your App-V package so that they are available in the virtual environment.

The Virtual Services view shows the services that are configured for your App-V package. The Virtual Services view settings are organized into the following main categories:

- **General Settings**
- **Error Handling Settings**
General Settings

Use the General area of the Virtual Services view settings to specify information such as the name and location of the virtual service, as well as the type of service. This area is also where you specify when the service should be started. The following settings are available in this area:

Table 10-39 • General Settings in the Virtual Services View

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter the name of the service. The name that you enter is used on the service’s Properties dialog box. (To access an installed service’s properties: In the Services administrative tool, right-click the service and then click Properties.) The maximum number of characters that is allowed is 256. The forward slash (/) and the backslash () are not valid characters for service names. The case of the name that you enter is preserved in the service control manager. Display name comparisons are always case-insensitive.</td>
</tr>
<tr>
<td>Display Name</td>
<td>Enter the name that you want to be displayed for this service in the service control manager and in other user interfaces. The maximum number of characters that is allowed is 256. The case of the display name that you enter is preserved in the service control manager. Display name comparisons are always case-insensitive.</td>
</tr>
<tr>
<td>Path to Executable File</td>
<td>Enter the fully qualified path to the executable file for the service. If the path contains one or more spaces, surround the path with quotation marks. You can include arguments that you want to be passed for a service that starts automatically. As an alternative to manually entering the path, you can click the Browse This Package button to browse to the executable file.</td>
</tr>
<tr>
<td>Service Type</td>
<td>Select the type of service that you are installing.</td>
</tr>
<tr>
<td>Service Is Interactive</td>
<td>Specify whether you want the service to be able to interact with users.</td>
</tr>
<tr>
<td>Startup Type</td>
<td>Specify when to start the service. Available options are:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Automatic</strong>—The service starts automatically when the system starts.</td>
</tr>
<tr>
<td></td>
<td>• <strong>On Demand</strong>—The service starts when the service is requested through the service control manager.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Never (Disabled)</strong>—The service cannot be started.</td>
</tr>
</tbody>
</table>
Table 10-39 • General Settings in the Virtual Services View (cont.)

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Error Control</td>
<td>Select the appropriate severity of the error to indicate the action that the service control manager should perform if the service fails to start. Available options are:</td>
</tr>
<tr>
<td></td>
<td>• Ignore—Ignore the error and continue with the service startup.</td>
</tr>
<tr>
<td></td>
<td>• Normal—Log the error and continue with the service startup.</td>
</tr>
<tr>
<td></td>
<td>• Severe—Log the error. If the last-known good configuration is being started, continue with the service startup. Otherwise, restart the system with the last-known good configuration.</td>
</tr>
<tr>
<td></td>
<td>• Critical—Log the error. If the last-known good configuration is being started, the service startup fails. Otherwise, restart the system with the last-known good configuration.</td>
</tr>
<tr>
<td>Group</td>
<td>Enter the name of the load-ordering group, if any, of which this service is a member.</td>
</tr>
<tr>
<td></td>
<td>Note that this setting can override the value of the Service Dependencies setting.</td>
</tr>
<tr>
<td>Group Dependencies</td>
<td>To specify one or more load-ordering groups that this service requires, click the ellipsis button (…) in this setting. When you do so, the Edit Value dialog box opens, enabling you to specify one or more groups. Enter each group on a separate line.</td>
</tr>
<tr>
<td></td>
<td>The system attempts to start at least one member of the load-ordering group before starting this service.</td>
</tr>
<tr>
<td>Service Dependencies</td>
<td>To specify one or more services that this service requires, click the ellipsis button (…) in this setting. When you do so, the Edit Value dialog box opens, enabling you to specify one or more services. Enter each service on a separate line.</td>
</tr>
<tr>
<td></td>
<td>The system attempts to start at least one member of the load-ordering group before starting this service.</td>
</tr>
</tbody>
</table>
**Error Handling Settings**

Use the Error Handling area of the Virtual Services view settings to specify what behavior should occur if the service fails. The following settings are available in this area:

**Table 10-40 • Settings in the Virtual Services View**

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Reset Period</strong></td>
<td>Specify the amount of time (in seconds) between the reset intervals for the service's failure count. As an alternative, you can select one of the values from the list in this setting.</td>
</tr>
<tr>
<td></td>
<td>The service control manager counts the number of times that the service has failed since the system was last restarted. When this interval has elapsed, the count is reset to the number 0 if the service has not failed during the reset period. When the service fails, the system performs an action that is specified for the First Error setting, the Second Error setting, or the Additional Errors setting, depending on how many errors have occurred since the last failure count reset or system restart.</td>
</tr>
<tr>
<td></td>
<td>To indicate that the failure count should never be reset, select Never or enter a value of -1.</td>
</tr>
<tr>
<td><strong>Reboot Message</strong></td>
<td>Specify the message that should be displayed before the computer is restarted in response to an error.</td>
</tr>
<tr>
<td></td>
<td>Note that Reboot the Computer must be listed as one of the action types for the First Error setting, the Second Error setting, or the Additional Errors setting; otherwise, the Reboot Message setting is ignored.</td>
</tr>
<tr>
<td><strong>Command</strong></td>
<td>Specify the command line that should be run if the Run a Command option is selected for the First Error, Second Error, or Additional Errors setting, and the first, second, or subsequent error occurs during service startup. Programs or scripts that you specify should not require input from end users.</td>
</tr>
<tr>
<td></td>
<td>The command line that you specify is used to create a new process that runs under the same account as the service.</td>
</tr>
<tr>
<td><strong>First Error</strong></td>
<td>Select the action that you want the service control manager to perform the first time that the service fails.</td>
</tr>
<tr>
<td><strong>First Action Delay</strong></td>
<td>Specify the time (in milliseconds) that the service control manager should wait before performing the action that is specified in the First Error setting. As an alternative, you can select one of the values from the list in this setting.</td>
</tr>
<tr>
<td><strong>Second Error</strong></td>
<td>Select the action that you want the service control manager to perform the second time that the service fails.</td>
</tr>
<tr>
<td><strong>Second Action Delay</strong></td>
<td>Specify the time (in milliseconds) that the service control manager should wait before performing the action that is specified in the Second Error setting. As an alternative, you can select one of the values from the list in this setting.</td>
</tr>
</tbody>
</table>
Additional Errors: Select the action that you want the service control manager to perform the third and subsequent times that the service fails.

Subsequent Action Delay: Specify the time (in milliseconds) that the service control manager should wait before performing the action that is specified in the Additional Errors setting. As an alternative, you can select one of the values from the list in this setting.
Creating Customized Virtual Applications

Edition • The Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant are included in the Virtualization Pack.

You can use AdminStudio to create customized virtual applications in the Microsoft App-V, VMware ThinApp, and Citrix XenApp virtual application formats.

Information about creating virtual applications is organized into the following sections:

• About Virtualization
• About the AdminStudio Virtualization Interface
• Creating Microsoft App-V Packages
• Creating ThinApp Applications
• Creating Citrix Profiles

About Virtualization

Note • This section provides a description of virtualization in general for those that are not familiar with it. It does not represent the architecture of any specific vendor.

Virtualization enables you to isolate an application in its own environment so that it does not conflict with existing applications or modify the underlying operating system.

• Limitations of a Standard Installation Environment
• Benefits of Application Virtualization
Limitations of a Standard Installation Environment

A typical Windows application has dependencies on components that are shared by multiple applications. Applications access these shared system resources, such as the registry or Windows system files. When an installation author recognizes that their application references a shared system component, they include a merge module to install that component.

When one of these shared components is installed, it is possible that a previously installed version of the same component could be overwritten; this may cause the existing application to break. A similar problem could occur when one of these applications containing a shared component is uninstalled. Because of these possible problems, extensive compatibility testing needs to be performed before an application can be distributed in the enterprise environment.

The following diagram provides an example of two conflicting installed applications.

Example of Conflicts Between Two Installed Applications

Benefits of Application Virtualization

Virtual applications run in virtual environments that keep the application layer and the operating system layer separate. Each application includes its own configuration information in its virtual environment. As a result, many applications can run side-by-side with other applications on the same computer without any conflicts.

Even though virtual applications are not installed on the local machine, they exhibit the same functionality and access to local services as locally installed applications, and also nearly the same performance characteristics.

The following diagram provides an example of how application virtualization would solve the conflicts that are shown in the previous example.
Figure 11-2: Example of Application Virtualization

Application virtualization allows the configuration of an application to be standardized to an isolation environment, rather than to an individual user’s desktop machine. Application objects, files, and registry settings are contained within this isolation environment. Critical application resources are managed locally by the isolation environment, thus minimizing resource dependencies between applications.

Application virtualization greatly reduces the scope for conflicts between applications and, therefore, simplifies compatibility testing.

About the AdminStudio Virtualization Interface

Edition • The Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant are included in the Virtualization Pack.

Project • The Microsoft App-V, ThinApp, and Citrix Assistants are available in the following project types:

- Basic MSI
- MSI Database (Direct Edit Mode)
- Transform (Direct MST Mode)
AdminStudio provides the Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant to help you author a virtual application. You cannot configure a virtual application's options using the Installation Designer.

Information about the interface of these Assistants is organized in the following topics:

- **About the Virtualization Assistant Tabs**
- **Using the More Options, Other Places, and Help Links Sections in a Virtualization Assistant**
- **Navigating in a Virtualization Assistant**
- **Opening the Installation Designer**
- **Showing or Hiding the Virtualization Assistants**

### About the Virtualization Assistant Tabs

_Edition • The Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant are included in the Virtualization Pack._

When you create a new Basic MSI or MSI Database project, the **Microsoft App-V**, **VMware ThinApp**, and **Citrix XenApp** tabs are displayed in the AdminStudio interface. The home page of each Assistant has a diagram that illustrates the process of creating a virtual application using that technology.

You can work within these Assistants to create a project and configure its options and requirements. You can also use the Project Assistant or the Installation Designer to define the traditional Windows Installer version of your product installation.

### How the Virtualization Assistants Work

When you create a new Basic MSI or MSI Database project, the **Microsoft App-V**, **VMware ThinApp**, and **Citrix XenApp** tabs are displayed in the AdminStudio interface.

The **Project Assistant** tab and the **Installation Designer** tab show the underlying framework for your product's Windows Installer–based installation. Some of these product elements are also displayed in the virtualization Assistants, where you can configure a virtual application’s options and requirements.

### Integration with the Project Assistant and the Installation Designer

Information that you enter in a virtualization Assistant is saved directly to the underlying project file. The Microsoft App-V Assistant, ThinApp Assistant, Citrix Assistant, Project Assistant, and Installation Designer run simultaneously. Any changes that you make in one are reflected instantly in the other. For example, if you remove a file in one of the virtualization Assistants, that file is no longer available in your project, and it does not appear in the Project Assistant or the Installation Designer.
Using the More Options, Other Places, and Help Links Sections in a Virtualization Assistant

**Edition • The Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant are included in the Virtualization Pack.**

The left column on each page of the virtualization Assistants contains one or more lists of links to help you in creating your installation and finding information:

- **More Options**—Provides additional configuration options relating to the specific virtualization Assistant page. These are less common options that complete the functionality of the Assistant.

- **Other Places**—The view in the Installation Designer that corresponds to the current virtualization Assistant page. Clicking the link launches the full Installation Designer and activates that view.

- **Help Links**—This list provides links to help topics pertinent to the current virtualization Assistant page.

Navigating in a Virtualization Assistant

**Edition • The Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant are included in the Virtualization Pack.**

**Task:** To navigate from one page of a virtualization Assistant to another, do one of the following:

- To navigate directly to a specific page, click the appropriate icon in the navigation bar at the bottom of the page.

- To follow the assistant steps sequentially, do one of the following:
  - Click the Next or Back arrow buttons to move forward or backward.
  - Press CTRL+TAB to move to the next page and CTRL+SHIFT+TAB to move to the previous page.
  - To move back to the Home page and view the overview diagram, click the Home button on the navigation bar.

Opening the Installation Designer

**Edition • The Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant are included in the Virtualization Pack.**

The Installation Designer tab displays the views in the AdminStudio interface. You can use this tab to configure your Windows Installer package. To open a view in the Installation Designer, click the Installation Designer tab.
Note • The Installation Designer and the virtualization Assistants run simultaneously. Any changes that you make in one are reflected instantly in the other.

Showing or Hiding the Virtualization Assistants

Edition • The Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant are included in the Virtualization Pack.

If you want to hide the Assistant for a virtualization technology that you do not use, you can hide it so that its tab is not displayed in the InstallShield interface. Similarly, if one of the virtualization Assistants is hidden, you can choose to display it.

Task: To show or hide a virtualization Assistant:

On the View menu, click Microsoft App-V Assistant, ThinApp Assistant, or Citrix Assistant.

When an Assistant’s command has a check mark next to it, the tab for that Assistant is shown in the InstallShield interface. When the check mark is not displayed, that Assistant is hidden.

Creating Microsoft App-V Packages

Edition • The Microsoft App-V Assistant is included in the Virtualization Pack.

Microsoft Application Virtualization (App-V) enables you to deploy applications to end users without requiring the applications to be installed locally. Instead, only the App-V client needs to be installed on the client machines. Even though these virtual applications are never installed, they can communicate with the local operating system, middleware, plug-ins, and other applications. Using App-V enables you to centralize the deployment of applications and reduce application-to-application conflicts.

Information about Microsoft App-V and creating Microsoft App-V packages is presented in the following sections:

- Overview of Microsoft Application Virtualization and the Microsoft App-V Assistant
- Using the Microsoft App-V Assistant to Create an App-V Package
- Microsoft App-V Assistant Reference
Overview of Microsoft Application Virtualization and the Microsoft App-V Assistant

Microsoft Application Virtualization (App-V) enables you to deploy applications to end users without requiring the applications to be installed locally. Instead, only the App-V client needs to be installed on the client machines. Even though these virtual applications are never installed, they can communicate with the local operating system, middleware, plug-ins, and other applications. Using App-V enables you to centralize the deployment of applications and reduce application-to-application conflicts.

The Microsoft App-V Assistant, which you can use to configure and build App-V packages, consists of the following pages:

Table 11-1 • Pages Comprising the Microsoft App-V Assistant

<table>
<thead>
<tr>
<th>Page</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Microsoft App-V Assistant Home Page</strong></td>
<td>Displays a diagram that illustrates the process of creating an App-V package.</td>
</tr>
<tr>
<td><strong>Package Information Page</strong></td>
<td>Enter the package name, enter a comment, specify any operating system requirements, and identify the deployment server.</td>
</tr>
<tr>
<td><strong>Files Page</strong></td>
<td>View existing files and folders, add and delete files, and set isolation options for selected files and folders. Isolation options specify how the virtual environment provides access to files and folders that the virtual application requests.</td>
</tr>
<tr>
<td><strong>Applications Page</strong></td>
<td>Create, delete, include, exclude, or rename App-V package shortcuts.</td>
</tr>
<tr>
<td><strong>Registry Page</strong></td>
<td>Add, delete, or modify the registry settings, and set the isolation options for selected registry keys. Isolation options specify how the virtual environment will provide access to registry keys that the virtual application requests.</td>
</tr>
<tr>
<td><strong>Dynamic Suite Composition Page</strong></td>
<td>Use to control virtual application interaction between multiple App-V packages. On this page, you can select one or more packages that need to be linked to this App-V package in order for it to execute correctly.</td>
</tr>
</tbody>
</table>

*Version • This page is available for App-V 4.x packages.*

| **Build Options Page** | [Basic MSI Project mode] Select the releases that you want to build. |
|                       | [Direct Edit or Direct MST mode] To enable the Build function for an App-V package, select the **Build App-V package** option. |

For information on Microsoft Application Virtualization and the Microsoft App-V Assistant, see the following topics:

- About Microsoft Application Virtualization (App-V) and the Microsoft App-V Assistant
- Components of an App-V Package
About Microsoft Application Virtualization (App-V) and the Microsoft App-V Assistant

This section provides an overview of Microsoft Application Virtualization and its infrastructure, and explains the benefits of using the Microsoft App-V Assistant to create App-V packages:

- Overview
- Microsoft Application Virtualization Infrastructure
- Benefits of Using the Microsoft App-V Assistant

Overview

Microsoft Application Virtualization (App-V) enables you to deploy applications to end users without requiring the applications to be installed locally. Instead, only the App-V client needs to be installed on the client machines. Even though these virtual applications are never installed, they can communicate with the local operating system, middleware, plug-ins, and other applications. Using App-V enables you to centralize the deployment of applications and reduce application-to-application conflicts.

Because App-V packages are not installed on the client, there is minimal impact on the host operating system or other applications. As a result, application conflicts and the need for regression testing are dramatically reduced.

Using Microsoft Application Virtualization enables you to centralize the installation and management of deployed applications, and control access to applications. The App-V client presents to the end user a list of applications to which that end user has access.

Microsoft Application Virtualization Infrastructure

The Microsoft Application Virtualization (App-V) infrastructure includes:

- **App-V Sequencer**—The App-V Sequencer converts application data into a format that is compatible with the App-V server and client, producing an App-V package.
- **App-V Server**—An App-V package can be placed on one or more App-V servers so that it can be streamed down to the clients on demand and cached locally.
- **Application Virtualization Client**—The App-V client is the system component that enables the end user to interact with the App-V packages that are available on the App-V server.

Benefits of Using the Microsoft App-V Assistant

Instead of using the App-V Sequencer to create App-V packages, you can use the InstallShield Microsoft App-V Assistant, as shown in the following diagram:
Using the Microsoft App-V Assistant instead of the Microsoft App-V Sequencer to create an App-V package offers the following benefits.

**Product Installation on a Clean Machine Is Not Required**

The Microsoft App-V Sequencer obtains the information it needs to create an App-V package by installing a package on a clean machine and then comparing the file system snapshot that it took prior to installation with one it takes after installation. To perform this task properly, there are two requirements:

- **The product must be installed on a clean machine**—To ensure that all proper changes made by the installation are captured, sequencing needs to be performed on a clean machine (a computer with only the operating system, necessary service packs, and the App-V Sequencer installed on it). A new clean machine would need to be re-created for each application that is sequenced.

- **The installation directory must be known before sequencing can begin**—In order to sequence the application effectively, you must have detailed knowledge of the how the installation is supposed to work. Prior to beginning the sequencing process, you are required to specify the installation directory for the application being sequenced. This information is often not readily available, and may require you to open the installation in an editing tool, such as InstallShield, in order to find it, or run the installation one time prior to sequencing.

Instead of installing the package, the Microsoft App-V Assistant obtains the information it needs to create an App-V application directly from the installation. You are not required to have any knowledge of settings within the installation, such as the installation directory. Because there is no need to install the application to obtain this information, no permanent changes are made to the local machine and a clean machine is not required.
Ability to Test the App-V Package Immediately After Conversion

To run an App-V package, the App-V client must be installed on the machine. Because sequencing must be performed on a clean machine, which does not have the App-V client installed, you cannot immediately test a newly created App-V package on the same machine where you sequenced it.

The Microsoft App-V Assistant includes a launch utility that allows you to launch and test the App-V package locally immediately after conversion, before distributing it to the App-V server.

This feature requires that the App-V client is installed on the local machine.

Support for Including Diagnostic Tools in the App-V Package

When running a virtual application in its virtual environment, you may at some point want to examine its contents to evaluate or debug it. However, the standard diagnostic tools that you use to examine installed applications (such as the Registry Editor and the Windows Command Prompt window) are not normally available within the virtual environment for App-V 4.x. When a virtual application is running within its virtual environment, applications outside of that virtual environment cannot see into it.

When you use the InstallShield App-V Assistant to create an App-V 4.x package, you can choose to include shortcuts for diagnostic tools in the App-V package; these shortcuts enable you to use \cmd.exe and \regedit.exe on the local machine, with access to the virtual environment.

Beginning with App-V 5.x, it is no longer necessary to include diagnostic tool shortcuts directly in the App-V package, since the App-V Launcher is capable of launching a Command Prompt window within the virtual environment.

Components of an App-V Package

The files that comprise an App-V package depend on the version of the App-V package.

Components of an App-V 5.x Package (.appv)

The following table describes the main components of an App-V 5.x package (.appv):

<table>
<thead>
<tr>
<th>Table 11-2 • Components of an App-V 5.x Package</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>File</strong></td>
</tr>
<tr>
<td>.appv</td>
</tr>
<tr>
<td>[Content_Types].xml</td>
</tr>
<tr>
<td>AppxBlockMap.xml</td>
</tr>
<tr>
<td>AppxManifest.xml</td>
</tr>
<tr>
<td>FilesystemMetadata.xml</td>
</tr>
</tbody>
</table>
### Components of an App-V 4.x Package (.sft)

The following table describes the main components of an App-V 4.x package (.sft):

#### Table 11-3 • Components of an App-V 4.x Package

<table>
<thead>
<tr>
<th>File</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>.sft</td>
<td>The .sft file contains all of the files, registry information, and other configuration details of the package.</td>
</tr>
<tr>
<td>Manifest file</td>
<td>This file is an XML file that lists all of the .osd files in an App-V package.</td>
</tr>
<tr>
<td>.osd</td>
<td>The .osd files are XML-based files that describe the package’s individual targets (or applications) that can be run.</td>
</tr>
<tr>
<td>.ico</td>
<td>The .ico files are icons files that are used for published shortcuts and file type associations.</td>
</tr>
<tr>
<td>.sprj</td>
<td>This file is the Microsoft App-V Sequencer project file. It contains references to the .sft and .osd files, and to a large number of settings related to the sequencing process.</td>
</tr>
</tbody>
</table>

---

### About the Microsoft App-V Assistant

Information about the Microsoft App-V Assistant is organized into the following sections:

- Process for Authoring an App-V Package Using the Microsoft App-V Assistant
- Supported InstallShield Project Types
- How Transforms are Included in an App-V Package
- How Windows Services Are Integrated into an App-V Package

### Process for Authoring an App-V Package Using the Microsoft App-V Assistant

You can use the Microsoft App-V Assistant to convert a Windows Installer package into an App-V package. During this process, you can perform the following tasks:
• **Specify Package Information and Deployment Options**—Specify the package name, root folder name, enter a comment, specify any operating system requirements, and identify the deployment server.

• **Specify Files, Folders, Shortcuts, Registry Settings**—Specify the files, folders, application shortcuts, and registry settings that will be included in the App-V package.

• **Configure Isolation Options**—Set the isolation options for selected files, folders, and registry keys.

• **Build**—Specify build options and build an App-V package.

The following diagram illustrates the creation process for an App-V package:

![Diagram of App-V package creation process](image)

**Figure 11-4:** Creating an App-V Package

**Supported InstallShield Project Types**

The **Microsoft App-V** tab is available when one of the following InstallShield project types is open:

- Basic MSI Project
- MSI Database (Direct Edit Mode)
- Transform (Direct MST Mode)

**How Transforms are Included in an App-V Package**

The Microsoft App-V Assistant supports the inclusion of transform files with Windows Installer packages in an App-V package.
• **How transforms are applied when building an App-V package**—When you are building an App-V package, transforms that you have specified are automatically applied to the base Windows Installer (.msi) package to create a temporary package, and then the App-V package is generated from that temporary package.

• **Creating a new transform**—You can create a new transform in InstallShield, and then build an App-V package from that transform file. When you create a new transform file in InstallShield, you specify the root .msi file in the Open Transform wizard. The steps you take to generate an App-V package after using that wizard are exactly the same as if you were editing a Windows Installer package in Direct Edit mode.

• **Converting a Windows Installer package with existing transforms**—If you have a Windows Installer package and one or more existing transform files, and you want to include these transforms in the App-V package, you need to open one of the transforms in InstallShield (rather than the .msi file). The Open Transform wizard will open, and you will be prompted to specify the root .msi file and which of the existing .mst files you want to include. The steps you take to generate an App-V package after using that wizard are exactly the same as if you were editing a Windows Installer package in Direct Edit mode.

---

Caution • *All of the transforms that you add to an App-V package must be located in the same folder as the Windows Installer .msi package so that they can be accessed when the App-V package is built.*

---

**How Windows Services Are Integrated into an App-V Package**

When you use the Microsoft App-V Assistant to convert a Windows Installer package to an App-V package, references to Windows services that are encountered are integrated into the App-V package. In a Windows Installer package, a Windows service may be indicated by either an entry in its `ServiceInstall` table or by a Registry entry for Windows services.

• **ServiceInstall table**—If a Windows Installer package's use of a Windows service is indicated by an entry in the `ServiceInstall` table, the Microsoft App-V Assistant will convert that entry to a standard Registry entry for Windows services.

• **Registry entry**—If a Windows Installer package's use of a Windows service is indicated by a Registry entry for Windows services (perhaps as the result of being repackaged), the Microsoft App-V Assistant does not need to make any changes to support the application's use of the Windows service within the virtual environment.

**Start Up and Shut Down Sequences**

If an App-V package has an associated Windows service, App-V will start up the Windows service first, in the virtual environment, and then start up the virtual application. You will see the Windows service start up in the Task Manager as a separate process, but App-V will be running the service within the virtual environment.

Upon shut down, App-V will first shut down the virtual application and then shut down the Windows service.
Chapter 11  Creating Customized Virtual Applications
Creating Microsoft App-V Packages

Using the Microsoft App-V Assistant to Create an App-V Package

The steps you need to take to create an App-V package are the following:

**Table 11-4 • Steps for Creating an App-V Package Using the Microsoft App-V Assistant**

<table>
<thead>
<tr>
<th>Step #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1</td>
<td>Specifying Package Information and Deployment Options</td>
</tr>
<tr>
<td>Step 2</td>
<td>Managing Files in an App-V Package</td>
</tr>
<tr>
<td>Step 3</td>
<td>Setting Isolation Options for Folders and Files</td>
</tr>
<tr>
<td>Step 4</td>
<td>Modifying Shortcuts to the App-V Package’s Executable Files</td>
</tr>
<tr>
<td>Step 5</td>
<td>Modifying App-V Package Registry Settings</td>
</tr>
<tr>
<td>Step 6</td>
<td>Setting App-V Package Registry Isolation Options</td>
</tr>
<tr>
<td>Step 7</td>
<td>Performing Dynamic Suite Composition</td>
</tr>
<tr>
<td>Step 8</td>
<td>Modifying Build Options</td>
</tr>
<tr>
<td>Step 9</td>
<td>Building an App-V Package</td>
</tr>
<tr>
<td>Step 10</td>
<td>Testing an App-V Package Using the App-V Launcher Tool</td>
</tr>
</tbody>
</table>

*Version • This information applies to App-V 4.x packages.*

Specifying Package Information and Deployment Options

When you are creating an App-V package, the first step is to specify the package name, root folder name, and enter a comment on the Package Information page. On this page, you can also specify any operating system requirements, identify the deployment server, and specify whether to include diagnostic tools with the virtual package. This page also lets you specify upgrade information for your App-V package if appropriate.

Specifying Package Information

The first step in creating an App-V package is to enter information such as the package name.
Task: **To specify package information:**

1. In the Microsoft App-V Assistant, open the Package Information page.
2. In the Package Name field, enter a name for the virtual package.
3. In the Comments field, enter a short description of the App-V package.

Specifying Operating System Requirements

To specify operating system requirements for an App-V package, perform the following steps:

Task: **To specify operating system requirements:**

1. In the Microsoft App-V Assistant, open the Package Information page.
2. Set the **Does your App-V package have any specific operating system requirements?** option to one of the following:
   - **No**—Select this option if this application will run on all of the listed operating systems. When this option is selected, the operating system check boxes are locked and cannot be changed.
   - **Yes**—Select this option if the application does not support one of the listed operating systems. When you select this option, the check boxes are unlocked and you can clear the selection of the unsupported operating systems.
3. If you selected **Yes**, select the operating systems that this application supports, and clear those that this application does not support.

Specifying Upgrade Package Information

InstallShield enables you to specify whether you want to create an upgrade for your App-V package. If you specify that you do want to create an upgrade, you can specify additional information about the upgrade, such as whether to append the version number to the App-V package file name.

Task: **To specify upgrade information:**

1. In the Microsoft App-V Assistant, open the Package Information page.
2. In the More Options area, click **Upgrade Settings**. The App-V Package Upgrade Settings dialog box opens.
3. Do one of the following:
   - To create an upgrade for your App-V package, select the **Enable Upgrade** check box. Then specify which package should be upgraded. If you want InstallShield to include the version number in the package name, select the **Append version number to package name** check box.
• To avoid creating an upgrade package, clear the **Enable Upgrade** check box.

### Specifying the Deployment Server

To specify the deployment server for an App-V package, perform the following steps:

**Task:** **To specify the deployment server:**

1. In the **Microsoft App-V Assistant**, open the **Package Information** page.
2. Under **Where will the App-V package be deployed?**, configure the appropriate options. For more information, see Package Information Page.

### Including Diagnostic Tools in an App-V Package

**Version** • The diagnostic tools are available for App-V 4.x packages. Starting with App-V 5.x, it is no longer necessary to inject diagnostic tool shortcuts directly into the package. The App-V Launcher tool is capable of launching a Command Prompt window within the virtual environment of an App-V 5.x package.

The Microsoft App-V Assistant lets you specify whether you want to include the Registry Editor and Windows Command Prompt diagnostic tools with your App-V package.

If you include diagnostic tools with your App-V package, you will be able to look at the registry or file system for the application while it is running in its virtual environment. For example, if you were running an App-V package and got an error message stating that the application cannot load a DLL, you could use these diagnostic tools to troubleshoot the problem.

**Task:** **To include diagnostic tools with an App-V package:**

1. In the **Microsoft App-V Assistant**, open the **Package Information** page.
2. In the **More Options** area, click **Diagnostic Tools**. The **Diagnostic Tools** dialog box opens.
3. If you want to include the Registry Editor with your App-V package so that you can use `Regedit.exe` on the local machine and have access to the virtual environment, select the **Registry Diagnostics** option.

   If the **Registry Diagnostics** option is selected, a file named `Virtual Registry.osd` will be created in the App-V Package folder, which can be used to display the registry within the virtual environment.

4. If you want to include the Windows Command Prompt application with your App-V package so that you can use `Cmd.exe` on the local machine and have access to the virtual environment, select the **File System Diagnostics** option.

   If the **File System Diagnostics** option is selected, a file named `Virtual File System.osd` will be created in the App-V Package folder, which can be used to display the files and folders within the virtual environment.
5. Click **OK**.

### Launching the Diagnostic Tools Within the Virtual Environment

If you selected the Registry Diagnostics or File System Diagnostics options on the Diagnostic Tools dialog box, shortcuts to those tools are automatically added to the App-V package.

When an end user runs this App-V package, two additional shortcuts will be available in the application’s shortcut folder: The names of these shortcuts will reflect the application name, such as:

- `[ProductName] Registry`
- `[ProductName] File System`

When an end user launches one of these shortcuts, that diagnostic tool is launched inside the context of the application's virtual environment.

### Managing Files in an App-V Package

The next step in creating an App-V package is to view existing files and folders, add and delete files and folders, and set isolation options for files and folders.

The following tasks are performed on the Files page.

- Adding, Deleting, and Moving Files and Folders in an App-V Package
- Controlling the Display of Predefined Folders
- Specifying the Primary Application Directory

### Adding, Deleting, and Moving Files and Folders in an App-V Package

The directories in the destination tree on the Files page of the Microsoft App-V Assistant represent how your application will look when it is installed on to your end users’ machines.

On the Files page, you can view all of the files and folders that are currently in your App-V package, add new files and folders to include in the App-V package, and delete files and folders from the App-V package.

#### Adding Files to an App-V Package

To add files to an App-V package, perform the following steps:

**Task:** To **add a files to an App-V package**:

1. In the Microsoft App-V Assistant, open the Files page. The files and folders are listed in the Microsoft App-V Application tree, organized by installation directory.

   Folders are listed in the column on the left, and all of the files in the selected folder are listed on the right. Blue folders are the supported MSI standard folders. The folder with the check mark is INSTALLDIR, which represents the main product installation directory.
2. Browse through the folder tree to find the folder that you would like to add files to.

3. Select the folder and click the Add Files button. The Open dialog box opens.

4. Select the file or files that you want to add and click Open. The files you selected are now listed.

Tip • To select multiple files, use the Shift key (for contiguous files) or the Ctrl key (for non-contiguous files).

Adding a File by Dragging and Dropping Files from Your System

You can also add files or folders to your App-V package on the Files page by dragging them from a directory on your computer to the desired location in the tree.

Adding an Existing Folder (and Its Contents) to an App-V Package

To add an existing folder and all of the files and subfolders within it to an App-V package, perform the following steps:

Task: To add an existing folder to an App-V package:

1. In the Microsoft App-V Assistant, open the Files page. The files and folders are listed in the Microsoft App-V Application tree, organized by installation directory.

2. Browse through the folder tree to find the folder that you would like to add a folder into.

3. Select the folder and click the Add Folders button. The Browse for Folder dialog box opens, listing all of the directories available to your computer.

4. Select a folder and click OK.

If you are editing an InstallShield project (not a Windows Installer package), you are prompted to choose whether you want to create a dynamic file link to the source folder.

5. Indicate whether you want to create a dynamic file link by selecting one of the following:

- No—For more flexibility with App-V options, it is recommended that you select No to indicate that you do not want to use a dynamic file link, because you would then not be able to customize isolation options for any of the items in this folder.

- Yes—if you wish to use the default isolation options for all the files and folders under this folder, then select the dynamic file link option by clicking Yes. The Dynamic File Link Settings dialog box would then open, prompting you to specify the source folder for your dynamic link, and to set options regarding which files and folders to include in the dynamic link. See Dynamic File Link Settings Dialog Box.

The folder that you selected is now listed, along with of the files and folders within it.
Creating a New Folder

Task: To create a new folder:

1. In the Microsoft App-V Assistant, open the Files page.
2. In the Microsoft App-V Application tree, right-click the folder that you want to contain the new folder, and click New Folder. InstallShield creates a new folder as a subfolder of the selected folder.
3. Enter a name for the new folder.

Moving Files and Folders

To change the folder’s location in the App-V package folder tree structure, perform the following steps:

Task: To move a file or folder:

1. In the Microsoft App-V Assistant, open the Files page.
2. In the Microsoft App-V Application tree, drag the file or folder that you want to move to the new location.

Deleting Files and Folders

To delete a file or a folder (and all of its contents) from an App-V package, perform the following steps:

Task: To delete a file or folder:

1. In the Microsoft App-V Assistant, open the Files page.
2. In the Microsoft App-V Application tree, right-click the file or folder that you want to delete. You are prompted to confirm the deletion.
3. Click Yes.

InstallShield removes the selected file or folder.

Caution • If you choose to delete a folder, you are also deleting all of the files and subfolders that the folder contains from the entire project, not just from the App-V package.

Note • You cannot delete predefined folders. You can only turn off the display of those folders. For more information, see Controlling the Display of Predefined Folders.
Controlling the Display of Predefined Folders

On the Files page, the Microsoft App-V package tree initially displays the more commonly used predefined folders, such as [CommonFilesFolder] and [ProgramFilesFolder]. You can show and hide predefined folders on this page.

Task: To display additional predefined folders:

1. In the Microsoft App-V Assistant, open the Files page.

2. Right-click the Microsoft App-V Application node (or any of the files or folders that are listed), point to Show Predefined Folder, and then click predefined folder that you want to show.

   The folders that are currently displayed are preceded by a check mark; the folders that are not currently displayed do not have a check mark.

   AdminStudio adds the predefined folder to root level of the Microsoft App-V package tree.

Tip • To hide a predefined folder, click it in the list of predefined folders.

Note • It is not possible to hide [ProgramFilesFolder].

Specifying the Primary Application Directory

When App-V packages are run on a machine that has Application Virtualization Client installed, they are run from the App-V cache drive.

For optimum performance, the bulk of the application’s files should be mounted to this drive at run time. In order to achieve this, it is useful to determine an application’s primary application directory so that this directory can be mounted to the App-V literal cache drive when the App-V package is loaded.

When an App-V package is built using InstallShield or any AdminStudio tool, the following series of steps are used to determine an App-V package’s primary application directory:

Table 11-5 • Steps to Automatically Determine the Primary Application Directory

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Explicitly set primary</td>
<td>If a directory is specified on the Primary Application Directory dialog box.</td>
</tr>
<tr>
<td></td>
<td>application directory</td>
<td>that directory is used.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>For more information, see File Mapping Dialog Box.</td>
</tr>
</tbody>
</table>
Creating Microsoft App-V Packages

Explicitly Specifying the Primary Application Directory

To specify the primary application directory for an App-V package, perform the following steps.

**Task:** To specify the primary application directory:

1. In the Microsoft App-V Assistant, open the Files page.
2. In the More Options area, click Primary Application Directory. The Primary Application Directory dialog box opens, displaying the current primary application directory setting (if one has already been specified). 
3. Click the ellipsis button (...). The Browse for Directory dialog box opens, listing all of the currently available destination directories for this App-V package.
4. Select one of the listed directories and click OK.

<table>
<thead>
<tr>
<th>#</th>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Value of INSTALLDIR variable</td>
<td>If the Windows Installer package has a value for INSTALLDIR (the Windows Installer property that specifies the root destination directory for an installation), that value is used as the primary application directory.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong> This step is not used when converting Windows Installer packages that have been repackaged using AdminStudio Repackager.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong> All Windows Installer packages created by InstallShield or AdminStudio have a value for the INSTALLDIR property.</td>
</tr>
<tr>
<td>3</td>
<td>Location of shortcut in a subdirectory of ProgramFilesFolder</td>
<td>If one of the .exe targets for a shortcut is in a subdirectory of ProgramFilesFolder, the folder directly under ProgramFilesFolder is used as the primary application directory. For example: C:\Program Files\YourApplication</td>
</tr>
<tr>
<td>4</td>
<td>Location of shortcut in a directory other than ProgramFilesFolder</td>
<td>If no .exe targets are located in a subdirectory of ProgramFilesFolder, the target directory of a shortcut that contains an .exe is used.</td>
</tr>
<tr>
<td>5</td>
<td>ProgramFilesFolder</td>
<td>If none of the above can be found, the primary application directory is set to ProgramFilesFolder. Typically, this would be: C:\Program Files</td>
</tr>
</tbody>
</table>
Setting Isolation Options for Folders and Files

Version • Some settings apply to particular versions of App-V packages. Version-specific differences are noted where appropriate.

The Microsoft App-V Assistant enables you to configure isolation options for folders (in App-V 4.x and 5.x packages) and for files (in App-V 4.x packages). Isolation options indicate how the isolation environment provides access to system resources that the virtual application needs: you can choose to ignore one or more folders on the client system, or you can choose to create a merged view of one or more folders.

Task: To configure isolation options for a folder or file:

1. In the Microsoft App-V Assistant, open the Files page.
2. Right-click the file or folder that you want to configure and then click Isolation Options. The Options dialog box opens.
3. Select the appropriate option.
4. Click OK.

Files and folders that have a custom isolation option are marked with a special icon:

For information on the various options that are available, see the following:

- Options Dialog Box (for Configuring Isolation Options for a Folder)
- Options Dialog Box (for Configuring Isolation Options for a File)

Inheritance of Isolation Options from Folders to Files

Isolation options for files and folders are always inherited. The App-V isolation environment will apply the most specific reference to that resource.

For example, suppose you have an isolation option for C:\windows and one for C:\windows\System32. When the application requests C:\windows\System32\Notepad.exe, then the C:\windows\System32 isolation rule will be applied because C:\windows\System32 is a more specific reference to C:\windows\System32\Notepad.exe than is C:\windows.
Modifying Shortcuts to the App-V Package’s Executable Files

You define application shortcuts to enable end users to launch an App-V package from within the virtual environment.

By default, the Microsoft App-V Assistant creates App-V packages for all of the executable shortcuts that exist in your project (or Windows Installer package). These shortcuts are listed in a checklist on the Applications page.

**Caution** • You must define at least one shortcut to enable end users to launch the application from the isolation environment.

On the Applications page, you can create, delete, include, exclude, or rename executable files, which are derived from the shortcuts in its Windows Installer package.

- App-V Packages and the Virtual Environment
- App-V Shortcut Requirements
- Creating a New App-V Package
- Including an Existing App-V Shortcut
- Excluding or Deleting an Existing App-V Package
- Excluding vs. Deleting App-V Package Shortcuts
- Renaming a Shortcut

**Caution** • If you delete a shortcut on the Applications page, the shortcut is also deleted from the InstallShield project, and, subsequently, from the Windows Installer package.

App-V Packages and the Virtual Environment

Shortcuts provide the most visible entry points for launching the applications in the App-V package. Most App-V packages should have at least one shortcut.

On the Applications page of the Microsoft App-V Assistant, you can define application shortcuts to enable end users to launch an application in the App-V package. The Microsoft App-V Assistant creates shortcuts for any executable files that are added through the Files page. All shortcuts are added to the App-V package and published to the system when the package is published.
To deploy an App-V package—on a local drive or a network share—systems administrators simply need to give end users access to the App-V package.

App-V Shortcut Requirements

For each App-V package, you can define one or more shortcuts. Shortcuts provide the most visible entry points for launching the applications in the App-V package. Most App-V packages should have at least one shortcut.

Creating a New App-V Package

On the Applications page of the Microsoft App-V Assistant, specify the files for which you want to create shortcuts.

<table>
<thead>
<tr>
<th>Task</th>
<th>To create a new App-V shortcut:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>In the Microsoft App-V Assistant, open the Applications page.</td>
</tr>
<tr>
<td>2.</td>
<td>Click New. The Browse for a Shortcut Target File dialog box opens and prompts you to select a file within this App-V package.</td>
</tr>
<tr>
<td>3.</td>
<td>Select the target for the shortcut that you are creating.</td>
</tr>
<tr>
<td>4.</td>
<td>Click Open. A new shortcut is listed, and it is named the same name as the selected file.</td>
</tr>
<tr>
<td>5.</td>
<td>To include this shortcut in the App-V package, make sure that its check box is selected.</td>
</tr>
</tbody>
</table>

Including an Existing App-V Shortcut

If you want to include a previously excluded shortcut in an App-V package, perform the following steps.

<table>
<thead>
<tr>
<th>Task</th>
<th>To include an existing App-V package:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>In the Microsoft App-V Assistant, open the Applications page.</td>
</tr>
<tr>
<td>2.</td>
<td>To include a previously excluded shortcut, select the shortcut and select the check box.</td>
</tr>
</tbody>
</table>

Excluding or Deleting an Existing App-V Package

To prevent a shortcut from being created in the App-V package, you can choose to either delete or exclude it.

• Excluding a shortcut—When you exclude a shortcut, it will not be created in the App-V package, but it will remain in the InstallShield project.
• **Deleting a shortcut**—When you delete a shortcut, it is removed from both the App-V package and the InstallShield project.

**Caution** • If you delete a shortcut on the Applications page, the shortcut is also deleted from the InstallShield project, and, subsequently, from the Windows Installer package.

If you have any unnecessary shortcuts in your project, you can simply exclude them from the App-V package by unchecking them in the shortcuts list. If you like to permanently remove a shortcut, you can delete it from the shortcut list.

**Excluding a Shortcut**

If you want to exclude one of these shortcuts from being created in the App-V package, perform the following steps.

**Task:** To exclude a shortcut:

1. In the Microsoft App-V Assistant, open the Applications page.
2. Select the shortcut that you want to exclude and clear its check box.

**Note** • When you exclude a shortcut, it is not created in the App-V package, but it remains in the InstallShield project.

**Deleting a Shortcut**

To delete a shortcut, perform the following steps.

**Task:** To delete a shortcut:

1. In the Microsoft App-V Assistant, open the Applications page.
2. Select the shortcut and click Delete.

**Caution** • If you delete a shortcut on the Applications page, the shortcut is also deleted from the InstallShield project, and, subsequently, from the Windows Installer package.

**Excluding vs. Deleting App-V Package Shortcuts**

To prevent a shortcut from being created in the App-V package, you can choose to either delete or exclude it, depending upon whether you want it to remain in the InstallShield project.

• **Excluding a shortcut**—When you exclude a shortcut, it will not be created in the App-V package, but it will remain in the InstallShield project. This means that the shortcut would be included in the Windows Installer package that is built from this InstallShield project.
• **Deleting a shortcut**—When you delete a shortcut, it is removed from both the App-V package and the InstallShield project. This means that the shortcut would also be deleted from the Windows Installer package that is built from this InstallShield project.

Renaming a Shortcut

**Task:** To rename a shortcut:

1. In the **Microsoft App-V Assistant**, open the **Applications** page.
2. Select the shortcut that you want to rename and click **Rename**.
3. Enter a new name for the shortcut.

Modifying App-V Package Registry Settings

Using the Microsoft App-V Assistant, you can view existing registry keys, values, and data, and add or delete registry items in your App-V package.

You can also set isolation options for selected registry keys. Isolation options specify how the isolation environment will provide access to system resources requested by the application.

Information about modifying registry settings on the Registry page includes the following topics:

• **About the Windows Registry**

• **Adding or Deleting Registry Keys and Values**

About the Windows Registry

The Windows registry is a system-wide database that contains configuration information used by applications and the operating system. The registry stores all kinds of information, including the following:

• Application information such as company name, product name, and version number

• Path information that enables your application to run

• Uninstallation information that enables end users to uninstall the application easily without interfering with other applications on the system

• System-wide file associations for documents created by an application

• License information

• Default settings for application options such as window positions
Keys, Value Names, and Values

The registry consists of a set of keys arranged hierarchically under the My Computer explorer. Just under My Computer are several root keys. An installation can add keys and values to any root key of the registry. The root keys that are typically affected by installations are:

- HKEY_LOCAL_MACHINE
- HKEY_USERS
- HKEY_CURRENT_USER
- HKEY_CLASSES_ROOT

A key is a named location in the registry. A key can contain a subkey, a value name and value pair, and a default (unnamed) value. A value name and value pair is a two-part data structure under a key. The value name identifies a value for storage under a key, and the value is the actual data associated with a value name. When a value name is unspecified for a value, that value is the default value for that key. Each key can have only one default (unnamed) value.

Note that the terms key and subkey are relative. In the registry, a key that is below another key can be referred to as a subkey or as a key, depending on how you want to refer to it relative to another key in the registry hierarchy.

Adding or Deleting Registry Keys and Values

Editing the registry on the Registry page is performed much like it is performed in the InstallShield Registry view. To learn more, see Editing the Registry.

Setting App-V Package Registry Isolation Options

The Microsoft App-V Assistant enables you to configure isolation options for a registry key.

Important • Although you cannot explicitly set an isolation option for a registry value, registry values are subject to the isolation options of their keys.

Task: To configure an isolation option for a registry key:

1. In the Microsoft App-V Assistant, open the Registry page.
2. Right-click the key that you would like to configure and then click Isolation Options. The Options dialog box opens.
3. Select one of the following options:
   • Merge with local key—The App-V package sees a merged view of the registry entries for the selected key from both the local registry and from the App-V package's registry.
Inheritance of Isolation Options in the Registry

Isolation options for registry keys are always inherited. The isolation environment will apply the most specific reference to that resource.

For example, suppose you have an isolation option for the `Microsoft` registry key and one for `Microsoft\Windows` registry key. When the application requests `Microsoft\Windows\CurrentVersion`, then the `Microsoft\Windows` isolation rule will be applied because `Microsoft\Windows` is a more specific reference to `Microsoft\Windows\CurrentVersion` than is `Microsoft`.

---

**Figure 11-6:** Example of Inheritance of Isolation Options from Folders to Files
Performing Dynamic Suite Composition

Version • This information applies to App-V 4.x packages.

A virtual package may rely on one or more other virtual packages in order to function properly. The Microsoft App-V Assistant lets you specify other App-V packages that the open App-V package (the primary package) requires. This capability, called Dynamic Suite Composition, enables your virtual package to interact with the other virtual applications in the virtual environment. Dynamic Suite Composition enables you to deploy common system components once on each client system, making them available for use by many App-V packages, rather than requiring you to include them with each of the App-V packages that are dependent on them. This reduces redundancy in the local App-V cache and simplifies the construction and testing of the primary virtual application.

To specify App-V packages that you want to include in a dynamic suite, use the Dynamic Suite Composition page of the Microsoft App-V Assistant.

Task: To add one more dependencies to your App-V package:

1. In the Microsoft App-V Assistant, open the Dynamic Suite Composition page.
2. To add a dependency App-V package, click the New button. The Open dialog box opens.
3. Open the directory where the dependency App-V package that you want to add is located. That application’s .osd and .sft files are listed.
4. Select one of the following:
   • One of the .osd files—If this dependency App-V package is or is going to be published on a server, select any one of the .osd files that are listed. If these .osd files were created properly, each of them should contain the information that will identify to the primary App-V package the published location of the dependency App-V package.
   • The .sft file—If this dependency App-V package is or is going to be published locally on the client or at an accessible network location, you may select just the .sft file.

Note • It is not necessary to select more than one .osd file. All of them contain the same reference to the location of the dependency App-V package’s .sft file, which is the only reference that is necessary in order for the primary App-V package to locate it.

The selected App-V package is now listed in the Dependency Applications list and, by default, the Mandatory option is selected.

5. Set the status of the selected App-V package by doing one of the following:
   • If the dependency App-V package is mandatory—If the primary App-V package will not run unless it can locate this dependency App-V package, leave the Mandatory option selected. If a dependency App-V package that is configured as mandatory is not available, an error will be generated when someone attempts to run the primary App-V package.
• If the dependency App-V package is not mandatory—if the primary App-V package will run even if it cannot locate this dependency App-V package, clear the Mandatory option.

6. Build the primary App-V package.

Deleting a Dependency Application from the List
To remove an App-V package from the Dependency Applications list, select the application and click the Delete button.

Modifying Build Options
On the Build Options page, specify for which releases of this InstallShield project you want to build an App-V package, and specify whether you want to include additional Windows Installer packages in the virtual package.

Also, if you are editing a Windows Installer package in Direct Edit mode (or Direct MST mode), you need to select the Build App-V 5.x package check box or the Build App-V 4.x package check box on the Build Options page before you will be able to build an App-V package for that Windows Installer package.

Important • You must create at least one release (in the Releases view of the Installation Designer) before you can select a release on the Build Options page.

Selecting the Releases for Which You Want to Build App-V Packages
You select the releases that you want to build an App-V package for on the Releases tree of the Build Options page.

Important • You cannot create or edit a release in the Microsoft App-V Assistant. If no releases exist, you can simply click the Build toolbar button to create a new release or open the Releases view of the InstallShield Installation Designer. You must create at least one release before you will be able to build an App-V package. For more information, see Creating and Building Releases.

If you are editing a Windows Installer package (Direct Edit Mode) or transform file (Direct MST Mode), the Releases tree on the Build Options page is not displayed.

Task: To select releases to build:

1. In the Microsoft App-V Assistant, open the Build Options page.
2. Select the releases in the Releases tree that you want to build an App-V package for.

Important • When you select a release on the Build Options page, you are specifying that whenever you build that particular release, you want to also build an App-V package for that release. However, the releases that are selected on
the Build Options page have no bearing upon which release is built when you click the Build button on the toolbar. When you initiate a build by clicking the Build button, a build is initiated for the active release—the release that was most recently selected on the Installation Designer Releases view. The output of that build would depend upon what releases were selected on the Build Options page:

- **Active release selected**—A Windows Installer package and an App-V package would be built.
- **Active release not selected**—Only a Windows Installer package would be built.

*Note* • To build more than one release at a time, perform a batch build. See Performing Batch Builds.

### Enabling App-V Package Building When in Direct Edit Mode

When you are editing a Windows Installer (.msi) package or a transform (.mst) file in the Microsoft App-V Assistant, you are in Direct Edit Mode or Direct MST Mode. Because you are directly editing a Windows Installer package, you save your changes by selecting Save on the File menu. It not necessary to build the package, because it is already built. Therefore, InstallShield’s Build function is disabled.

However, you do need to run the build process to build an App-V package for this Windows Installer package. To do this, perform the following steps:

**Task:** To enable App-V package building when in Direct Edit Mode:

1. Open a Windows Installer package or a transform file in InstallShield. It will be opened in Direct Edit Mode or Direct MST Mode, and the Build function ([Build](#) on the [Build](#) menu and the [Build](#) toolbar button) will be disabled.

2. In the **Microsoft App-V Assistant**, open the **Build Options** page.

3. Select the **Build App-V 5.x package** check box or the **Build App-V 4.x package** check box.

The Build toolbar button is enabled.

### Specifying Whether to Compress the Data Files in an App-V Package

*Version* • This information applies to App-V 4.x packages.

InstallShield lets you specify whether you want to use zlib compression for the data files in the App-V package.

**Task:** To specify whether to compress the data files in the App-V package:

1. In the **Microsoft App-V Assistant**, open the **Build Options** page.

2. Specify the appropriate option for the **Would you like to compress the data in the virtual package?** option.
Chapter 11 Creating Customized Virtual Applications

Creating Microsoft App-V Packages

Including Additional Windows Installer Packages in an App-V Package

Sometimes a primary Windows Installer package uses other Windows Installer packages indirectly, such as driver files, client components, etc. In addition to being able to convert a single Windows Installer package to a virtual package, you can also use the Microsoft App-V Assistant to convert an application suite of multiple Windows Installer packages into one virtual package.

To include additional Windows Installer packages in an App-V package, set the Would you like to include additional MSI files in the virtual package? option on the Build Options page to Yes, and then select the packages that you want to add.

Task: To include additional Windows installer packages in an App-V package:

1. In the Microsoft App-V Assistant, open the Build Options page.
2. Set the Would you like to include additional MSI files in the virtual package? option to Yes.
3. Click the Open button and select the Windows Installer packages that you want to add. After each file is selected, it will be listed in the Windows Installer Files (.msi) list.

• The order of the packages can be changed by selecting a package in the list and clicking the Move Up (↑) and Move Down (↓) buttons.

• Use the Delete button (‌) to delete a package from the list.

Building a Windows Installer Package to Assist in the Distribution of an App-V Package

You can choose to build a Windows Installer package to assist in the distribution of an App-V package. This simplifies the deployment of an App-V package by enabling you to use enterprise distribution tools such as Microsoft System Center Configuration Manager or Novell ZENworks Configuration Management.

To build a Windows Installer package with your App-V package, select the Generate an installation package as part of the build output check box on the Advanced Settings dialog box. You can access this dialog box by clicking the Advanced Settings link in the More Options area on the Build Options page of the Microsoft App-V Assistant. By default, this check box is not selected.

When you run this Windows Installer file, the minimally required App-V package files will be "installed" in the local App-V client system cache. (The App-V package files remain on the App-V server until the client requests that they be downloaded when the application is launched for the first time.)

Note • The App-V client must be installed on the local machine before you can install an App-V package. The installation will detect and warn if the App-V client is not available, and the installation will fail.

To remove an installed App-V package, you need to use the Application Virtualization Client tool, which is available in the Administrative Tools of the Windows Control Panel.
Specifying Package Feature Block Optimizations

You can use the package optimization to control the performance and network traffic that is associated with running an App-V package. The package optimization support you select determines how quickly the App-V package launches, and how often additional functionality needs to be streamed to the client while the App-V package is being used.

The files in an App-V package can be grouped into two feature blocks:

- **Feature block 1**—Feature block 1 must contain the core functionality of the App-V package that is necessary to launch the application. At application launch, all of the files in feature block 1 are streamed to the client in one unit.

- **Feature block 2**—Feature block 2 can contain additional functionality of the App-V package that is not necessary to launch the application. While the App-V package is being used, the files in feature block 2 can be streamed in small packets on an as-needed basis.

You can either choose to include all App-V package files in feature block 1 or, to improve launch speed, you can choose to group the files into two feature blocks: feature block 1 and feature block 2.

You indicate your package optimization preference on the Package Optimizations dialog box, which is opened by clicking the Package Optimizations link in the More Options area on the Build Options page.

The Package Optimizations dialog box includes the following options:

Table 11-6 • Package Optimizations Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Optimize for</strong></td>
<td>If you choose this option, the Microsoft App-V Assistant will perform a static analysis of the shortcuts in the application and decide which files should be in feature block 1 and which should be in feature block 2. This option provides a relatively quick launch time while limiting network traffic during application use.</td>
</tr>
<tr>
<td>Streaming</td>
<td></td>
</tr>
</tbody>
</table>

*Note • When application files are streamed to a client either at launch or during application use, they are saved in the App-V cache and do not need to be streamed again during subsequent use of the application.*
Creating Microsoft App-V Packages

Chapter 11 Creating Customized Virtual Applications

Creating Microsoft App-V Packages

11.1 Building an App-V Package

The method for App-V package depends upon what file you have open in InstallShield—an InstallShield project or a Windows Installer package.

### Building an App-V Package from Within an InstallShield Project

To build an App-V package from within an InstallShield project, perform the following steps:

**Task:**

**To build an App-V package for an InstallShield project:**

1. Open the InstallShield project in InstallShield.
2. On the **Releases** view of the Installation Designer, make sure that at least one release has been created, and select the release that you want to build.

   **Important** • You cannot create or edit a release in the Microsoft App-V Assistant. If no releases exist, or if you want to create a new release, open the **Releases** view of the InstallShield Installation Designer. You must create at least one release before you will be able to build an App-V package. For more information, see Creating and Building Releases.

3. In the **Microsoft App-V Assistant**, open the **Build Options** page.
4. In the **Releases** tree, select the same release that is selected on the **Releases** view of the InstallShield Installation Designer. This is the release that you will build an App-V package for.
5. Click the **Build** toolbar button (or select **Build Release** on the **Build** menu) to start building the active release.

---

**Table 11-6 • Package Optimizations Options (cont.)**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Optimize for Offline Use</td>
<td>If you choose this option, all files in the App-V package will be included in feature block 1 and will be streamed to the client at startup in one file before the application launches. After that, no more streaming is done. All files are stored in the App-V cache, which means that the application is available for use even when the machine is not connected to the App-V server. Select this option if you want to enable end users to use the App-V package when not connected to the App-V server and if you want to eliminate network traffic when the App-V package is being used.</td>
</tr>
</tbody>
</table>

*Note* • When application files are streamed to a client either at launch or during application use, they are saved in the App-V cache and do not need to be streamed again during subsequent application use.
Important • When you select a release on the Build Options page, you are specifying that whenever you build that particular release, you want to also build an App-V package for that release. However, the releases that are selected on the Build Options page have no bearing upon which release is built when you click the Build button on the toolbar. When you initiate a build by clicking the Build button, a build is initiated for the active release—the release that was most recently selected on the Installation Designer Releases view. The output of that build would depend upon what was selected on the Build Options page:

- **Active release selected**—A Windows Installer package and an App-V package would be built.
- **Active release not selected**—Only a Windows Installer package would be built.

To learn how to build more than one release at a time, see Performing Batch Builds.

Building an App-V Package from Within a Windows Installer Package in InstallShield

To build an App-V package for a Windows Installer package, perform the following steps:

**Task:** To build an App-V package for a Windows Installer package:

1. Do one of the following to open a Windows Installer package:
   - On the **File** menu, select **Open** and select a Windows Installer package (**.msi**).
   - On the **File** menu, select **Open** and select a transform file (**.mst**). The **Open Transform Wizard** opens and you are prompted to identify the transform file’s associated Windows Installer package.
   - On the **File** menu, select **New** to open the **New Project** dialog box. Select **Transform** and click **OK**. The **Open Transform Wizard** opens and you are prompted to identify the transform file’s associated Windows Installer package.

2. Use the Installation Designer to make any desired edits to the Windows Installer package or Transform file, and use the Microsoft App-V Assistant to set App-V package options.

3. On the **File** menu, click **Save**.

4. In the **Microsoft App-V Assistant**, open the **Build Options** page.

5. Select the **Build App-V 5.x package** check box or the **Build App-V 4.x package** check box. The **Build Virtual Package** button is enabled.

6. Click the **Build Virtual Package** button.

Build Output for App-V Packages

**Version** • Some functionality is specific to particular versions of App-V packages. Version-specific differences are noted where appropriate.
Location of the Build Output

If you build an App-V 5.x package, InstallShield saves the App-V output in the following directory path:

App-VPackage\ProductName

If you build an App-V 4.x package, InstallShield saves the App-V output in the following directory path:

App-VPackage\ProductName_vN

The version number (N) of the App-V 4.x package is appended to the end of that folder path. Each time that you build an upgrade, InstallShield creates a new subfolder and increments the version number in the name of the subfolder.

The default location of the App-VPackage folder depends on whether you are building an App-V 5.x or 4.x package from within an MSI Database project or a Basic MSI project:

- If you are building an App-V package from within an MSI Database project (.msi file), InstallShield creates the App-VPackage folder in the same folder as the .msi file.
- If you are building an App-V package from an .ism file, InstallShield creates the App-VPackage folder in the following location:

  InstallShield Project Folder\ProjectName\Product Configuration\Release Name\DiskImages\Disk1

Contents of the Build Output

If you are building an App-V package from within InstallShield, the output of the build consists of the following:

- An App-V package—for information on the files that are included in an App-V package, see Components of an App-V Package.

- A Windows Installer–based installation—Note that this is built only if you are building an App-V package from within a Basic MSI project. If you are building an App-V package from within an MSI Database project in InstallShield, InstallShield does not build this file.

- A new Basic MSI project that assists in the distribution of the App-V package—This is built if you choose to generate an installation package as part of the build process.

AdminStudio creates the new Basic MSI project in the release folder. Note the following details about this project:

- The project contains dynamic file links to the App-V package files.
- The properties and directories are updated in the project.
- The Releases view contains four or more releases that enable you to build different combinations of releases (for example, compressed or uncompressed, with or without an InstallShield prerequisite for the App-V client).
- A built release is also included with the new Basic MSI project. Any warnings or errors from this build are included as warning -9150 or error -9151 in the App-V project.
- You can use this project if you want to add more functionality to your Windows Installer package. For example, you can create major upgrades, digitally sign the package, and more.
- You can update the end-user license agreement (EULA) with your own custom EULA. The EULA that is included by default contains instructions that explain how to replace the default EULA text with your own EULA text.
- This project is overwritten each time that you rebuild your App-V project.
Building App-V Packages Through the Command Line

When you configure an App-V package in an InstallShield project and then build that project (using either the user interface or the command line), both the Windows Installer package and the App-V package are built. When you use the standard InstallShield command-line build, you do not need to add any additional command-line parameters. All of the App-V package settings are saved within the InstallShield project.

Testing an App-V Package Using the App-V Launcher Tool

You can use the App-V Launcher tool to locally test a newly built App-V package before moving it to a deployment server.

To open the App-V Launcher tool, click **Test launch the App-V package** in the More Options area on the Build Options page. The App-V Launcher will attempt to launch that application. If there are multiple shortcuts in this App-V package, the Launch App-V Package dialog box opens, where you are prompted to select the shortcut that you want to launch from a list of all of the shortcuts.

**Requirements for Using the App-V Launcher Tool**

The machine on which you use the App-V Launcher to test an App-V package must meet the following requirements:

- The Microsoft Application Virtualization Client must be installed.
- The version of the Microsoft Application Virtualization Client that is present should be equal to or newer than the minimum client version of the App-V package.
- File streaming must be enabled because the App-V Launcher publishes the App-V package from a local file path. If file streaming is not enabled, the App-V Launcher displays an informative message asking if it can enable this functionality.

**App-V Launcher Tool Location**

When an App-V package is built, the App-V Launcher tool (**AppVLauncher.exe**) is placed in the same folder as the App-V package.

**How the App-V Launcher Tool Works**

In order to make it possible to test the App-V package without having to publish it on the server, a copy of the App-V Launcher tool is automatically copied to the output directory of each App-V package. The App-V Launcher looks for the **.appv** or **.sft** file that is located in the same directory.
**Note** • The first time that you use the App-V Launcher to run an application in an App-V package, the entire package is published to that machine; this includes all of the package’s shortcuts and file extension associations in the package. If you then use the App-V Launcher to run any application in the App-V package again, the App-V Launcher unpublishes the package (and its shortcuts and file extension associations) before republishing the package.

Also note that the AppVLauncher.exe file requires elevation. If you want to be able to test your App-V package in a locked-down environment where end users will not have elevated privileges, you may want to use the App-V Launcher once to launch and publish your App-V package with elevated privileges. Once you have done that, you can use the published shortcuts and file extension associations to start your application.

The App-V Launcher is a convenient testing tool that makes it possible for you to reliably and accurately test your App-V packages on your local machine or any other system that has the App-V client installed before moving it to the App-V server.

**Controlling Whether to Include the App-V Launcher in Output**

If you do not want to include the App-V Launcher with each App-V package that you build, clear the Create utility to test launch App-V packages as part of building App-V packages check box on the Virtual Packages tab of the AdminStudio Options dialog box.

**Troubleshooting the Builds of App-V Packages**

For troubleshooting information about resolving errors and warnings that you may encounter when you are building a virtual application, see Virtualization Conversion Errors and Warnings.

**Application Features that Require Pre- or Post-Conversion Actions**

Some application features are ignored when an App-V package is created. Therefore, some additional pre- or post-conversion actions must be taken in order for the App-V package to be created properly.

One action you could take to try to include ignored features in an App-V package is to first repackage the application using the Repackaging Wizard, and then convert the repackaged application to an App-V package.

For a list of ignored features, see Application Features Requiring Pre- or Post-Conversion Actions.

**Microsoft App-V Assistant Reference**

Reference information about the Microsoft App-V Assistant is organized into the following sections:

- Microsoft App-V Assistant Pages
- Microsoft App-V Assistant Dialog Boxes
Microsoft App-V Assistant Pages

The Microsoft App-V Assistant is comprised of the following pages:

- Microsoft App-V Assistant Home Page
- Package Information Page
- Files Page
- Applications Page
- Registry Page
- Dynamic Suite Composition Page
- Build Options Page

Microsoft App-V Assistant Home Page

The Microsoft App-V Assistant Home page displays a diagram that illustrates the process of creating an App-V package.

Click the following icons in the navigation bar at the bottom of the page to navigate through the Microsoft App-V Assistant interface:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Destination</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Package Information Page" /></td>
<td>Package Information Page</td>
</tr>
<tr>
<td><img src="image" alt="Files Page" /></td>
<td>Files Page</td>
</tr>
<tr>
<td><img src="image" alt="Applications Page" /></td>
<td>Applications Page</td>
</tr>
<tr>
<td><img src="image" alt="Registry Page" /></td>
<td>Registry Page</td>
</tr>
<tr>
<td><img src="image" alt="Build Options Page" /></td>
<td>Build Options Page</td>
</tr>
<tr>
<td><img src="image" alt="Go to next page" /></td>
<td>Go to next page.</td>
</tr>
</tbody>
</table>
Package Information Page

**Version** • Some settings apply to particular versions of App-V packages. Version-specific differences are noted where appropriate.

On the Package Information page, specify the package name and enter a comment to document this virtual package. On this page, you can also choose to include diagnostic tools with the virtual package.

The Package Information page includes the following settings:

**Table 11-8 • Package Information Page**

<table>
<thead>
<tr>
<th>Option</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
</table>
| Package Name | App-V 4.x, App-V 5.x | Enter a name for the virtual package.  
*Tip* • If your virtual package contains multiple applications, you can specify the name that identifies the entire package. For example, *Microsoft Office could be used to identify a package that contains Microsoft Word and Microsoft Excel applications that run in the same virtual environment.* |
| Comments   | App-V 4.x, App-V 5.x | Enter a short description of the App-V package.  
This setting is optional. |
Table 11-8 • Package Information Page (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
</table>
| Does your App-V package have any specific operating system requirements? | App-V 4.x, App-V 5.x | Select one of the following:  
  - **Yes**—The application does not support one of the listed operating systems. When you select this option, the check boxes become enabled, and you can clear the selection of the unsupported operating systems.  
  - **No**—This application run on all of the listed operating systems. When this option is selected, the operating system check boxes are disabled and cannot be changed.  

Note that the list of operating systems that are displayed varies, depending on which version of App-V you are targeting.

| Root Folder Name | App-V 4.x | Specify the root folder of the App-V package’s file system. During run time, the Application Virtualization Client mounts the package’s file system to the App-V virtual drive; the Q drive is the default. The long and short names of the root folder must be unique because two packages with the same root folder name cannot be deployed simultaneously.  

The default value for the Root Folder Name setting is based on the [ProductName] and [ProductVersion] properties of the App-V package’s associated Windows Installer package using the 8.3 file naming convention. For example:  
  - If [ProductName] is MyApp and [ProductVersion] is 1.12.3.1, the default folder name is MyApp.112.  
  - If [ProductName] is MyApp and [ProductVersion] is 1, the default folder name is MyApp.1.  
  - If [ProductName] is MyBlueApp and [ProductVersion] is 1.2.3.4, the default folder name is MyBlueAp.123. |

| Protocol | App-V 4.x | Select the protocol that you want to use to stream the sequenced application package from the virtual application server to an Application Virtualization Client. Available options are:  
  - **RTSP**—The real-time streaming protocol streams the App-V package. This is the default option.  
  - **RTSPS**—The real-time streaming protocol with transport layer security streams the App-V package.  
  - **FILE**—The App-V package are streamed from a file share.  
  - **HTTP**—The hypertext transport protocol streams the App-V package.  
  - **HTTPS**—The secure hypertext transport protocol streams the App-V package. |
Files Page

Use the Files page of the Microsoft App-V Assistant to perform tasks such as the following:

- View the files and folders in the App-V package
- Add or remove files and folders in the App-V package

### Table 11-8 • Package Information Page (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Host</td>
<td>App-V 4.x</td>
<td>Specify the host—the virtual application server or the load balancer in front of a group of virtual application servers that stream the App-V package to the Application Virtualization Client. You can either specify a static host name or IP address, or you can enter %SFT_SOFTGRIDSERVER% to indicate an environment variable.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong> • If you enter %SFT_SOFTGRIDSERVER%, you must set up the SFT_SOFTGRIDSERVER system environment variable on each Application Virtualization Client. The value of this environment variable should be the name or IP address of the host. When you assign the variable on a client system, any Application Virtualization Client session that is running on the system must be closed and reopened; otherwise, the session is not aware of the new application source.</td>
</tr>
<tr>
<td>Port</td>
<td>App-V 4.x</td>
<td>Specify the port on which the virtual application server or the load balancer listens for Application Virtualization Client requests for the package. The default port is 554.</td>
</tr>
<tr>
<td>Path</td>
<td>App-V 4.x</td>
<td>Specify the relative path on the virtual application server where the App-V package is stored. This is also the path from which the App-V package is streamed.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If the App-V package is stored in a subdirectory of CONTENT, the path must be specified in this setting; otherwise, you can leave this setting blank.</td>
</tr>
<tr>
<td>Diagnostic Tools</td>
<td>App-V 4.x</td>
<td>For testing purposes, you can choose to include diagnostic tools in your App-V package by clicking the Diagnostic Tools link in the More Options area. For more information, see App-V Diagnostic Tools Dialog Box.</td>
</tr>
<tr>
<td>Upgrade Settings</td>
<td>App-V 4.x, App-V 5.x</td>
<td>To specify upgrade information for your App-V package, click the Upgrade Settings link in the More Options area. For more information, see App-V Package Upgrade Settings Dialog Box.</td>
</tr>
</tbody>
</table>
Chapter 11  Creating Customized Virtual Applications

Creating Microsoft App-V Packages

- Set isolation options

**Tip** • You can specify which of the Windows Installer predefined folders are listed in the Microsoft App-V package tree. To learn how, see Controlling the Display of Predefined Folders.

Applications Page

Shortcuts provide the most visible entry points for launching the applications in the App-V package. Most App-V packages should have at least one shortcut.

On the Applications page of the Microsoft App-V Assistant, you can define application shortcuts to enable end users to launch an application in the App-V package. The Microsoft App-V Assistant creates shortcuts for any executable files that are added through the Files page. All shortcuts are added to the App-V package and published to the system when the package is published.

For more information, see the following:

- Creating a New App-V Package
- Including an Existing App-V Shortcut
- Excluding or Deleting an Existing App-V Package
- Renaming a Shortcut

Registry Page

On the Registry page, you can view existing registry keys, values, and data, and add or delete registry items. You can also override the default isolation options for a registry key. Isolation options specify how the virtual environment will provide access to system resources requested by the application.

The default settings for isolation options are built into the Microsoft App-V Assistant, and those defaults are adequate for most environments. However, you can override the default settings for selected registry keys to exert control over application interactions with client operating system resources. For an overview of the available isolation options, and for instructions on how to set them, see Setting App-V Package Registry Isolation Options.

Registry items that are listed on this page will be included in the App-V package, and those that you delete will not. By default, all new registry keys are isolated.

**Tip** • To launch the Registry Import Wizard and import an existing registry (.reg) file, click the Import a .reg file option in the More Options area on the Registry page.

**Note** • You cannot set isolation options on root registry keys.
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Creating Microsoft App-V Packages

Editing the registry on the Registry page is performed much like it is performed in the InstallShield Registry view. To learn more, see Editing the Registry.

**Important** • While you cannot explicitly set an isolation option on a registry value, registry values are subject to the isolation options of their keys.

Dynamic Suite Composition Page

**Version** • This information applies to App-V 4.x packages.

A virtual package may rely on one or more other virtual packages in order to function properly. The Microsoft App-V Assistant lets you specify other App-V packages that the open App-V package (the primary package) requires. This capability, called Dynamic Suite Composition, enables your virtual package to interact with the other virtual applications in the virtual environment. Dynamic Suite Composition enables you to deploy common system components once on each client system, making them available for use by many App-V packages, rather than requiring you to include them with each of the App-V packages that are dependent on them. This reduces redundancy in the local App-V cache and simplifies the construction and testing of the primary virtual application.

To specify App-V packages that you want to include in a dynamic suite, use the Dynamic Suite Composition page of the Microsoft App-V Assistant.

The following settings are available on the Dynamic Suite Composition page.

**Table 11-9 • Dynamic Suite Composition Page**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dependency App-V</td>
<td>List of all of the dependency App-V packages that have been selected for the primary App-V package.</td>
</tr>
<tr>
<td>Packages</td>
<td></td>
</tr>
<tr>
<td>Mandatory</td>
<td>Indicates whether to selected dependency App-V package is required in order for the primary App-V package to run.</td>
</tr>
<tr>
<td>• If the dependency App-V package is mandatory—If the primary App-V package will not run unless it can locate this dependency App-V package, leave the Mandatory option selected. If a dependency App-V package that is configured as Mandatory is not available, an error will be generated when someone attempts to run the primary App-V package.</td>
<td></td>
</tr>
<tr>
<td>• If the dependency App-V package is not mandatory—If the primary App-V package will run even if it cannot locate this dependency App-V package, clear the Mandatory option.</td>
<td></td>
</tr>
</tbody>
</table>
Chapter 11  Creating Customized Virtual Applications

Creating Microsoft App-V Packages


Table 11-10 • Settings on the Build Options Page

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Build App-V 4.x package</td>
<td>(Direct Edit/Direct MST Modes Only) When you directly edit a Windows Installer package, it is not necessary to build the package, because it is already built. Therefore, InstallShield’s Build function is disabled. Select the Build App-V 4.x package check box or the Build App-V 5.x package check box to enable the Build function. When this option is selected, the Build Virtual Package button is enabled. For more information, see Enabling App-V Package Building When in Direct Edit Mode.</td>
</tr>
<tr>
<td>or</td>
<td></td>
</tr>
<tr>
<td>Build App-V 5.x package</td>
<td></td>
</tr>
</tbody>
</table>

Build Options Page

The Build Options page is where you configure various settings for the build of your virtual package. Some of the settings are available directly on the Build Options page. Some are available through dialog boxes that you can launch from links in the More Options area of the Build Options page.

Settings on the Build Options Page

The following settings are available on the Build Options page.

Table 11-10 • Settings on the Build Options Page

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Build App-V 4.x package</td>
<td>(Direct Edit/Direct MST Modes Only) When you directly edit a Windows Installer package, it is not necessary to build the package, because it is already built. Therefore, InstallShield’s Build function is disabled. Select the Build App-V 4.x package check box or the Build App-V 5.x package check box to enable the Build function. When this option is selected, the Build Virtual Package button is enabled. For more information, see Enabling App-V Package Building When in Direct Edit Mode.</td>
</tr>
<tr>
<td>or</td>
<td></td>
</tr>
<tr>
<td>Build App-V 5.x package</td>
<td></td>
</tr>
</tbody>
</table>
Creating Microsoft App-V Packages

Links in the More Options Area on the Build Options Page

The following links are available in the More Options area of the Build Options page.

Table 11-11 • More Options Links on the Build Options Page

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open App-V package folder</td>
<td>To open the folder that contains the App-V package, click this link in the More Options box.</td>
</tr>
<tr>
<td>Package Optimizations</td>
<td>To configure package optimization, click this link in the More Options box.</td>
</tr>
<tr>
<td></td>
<td>To learn more, see Specifying Package Feature Block Optimizations.</td>
</tr>
</tbody>
</table>
Microsoft App-V Assistant Dialog Boxes

The Microsoft App-V Assistant includes the following dialog boxes:

- App-V Diagnostic Tools Dialog Box
- File Mapping Dialog Box
- Isolation Options Dialog Box (for a Package)
- Isolation Options Dialog Box (for Registry Keys)
- Launch App-V Package Dialog Box
- Options Dialog Box (for Configuring Isolation Options for a File)
- Options Dialog Box (for Configuring Isolation Options for a Folder)
- Package Optimizations Dialog Box

Advanced Settings Dialog Box

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advanced Settings</td>
<td>To generate a Windows Installer package that can assist in the distribution of the App-V Client and to optionally include the App-V Launcher tool for testing purposes, click this link in the More Options box.</td>
</tr>
<tr>
<td>Test launch the App-V package</td>
<td>To launch your App-V package for testing on your build machine, click this link in the More Options box. For more information, see Testing an App-V Package Using the App-V Launcher Tool.</td>
</tr>
</tbody>
</table>
The Advanced Settings dialog box opens when you click the Advanced Settings link in the More Options section on the Build Options tab. This dialog box is where you specify build and run-time options.

**Table 11-12 • Advanced Settings Dialog Box Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Generate an installation package as part of the build output</td>
<td>App-V 4.x, App-V 5.x</td>
<td>To build an installation package with your App-V package, select this check box. This check box is not selected by default. If you do select this check box, you can specify whether you want to load the installation package from the media location or from the shared location. Building an installation package enables you or your end users to use enterprise distribution tools such as Microsoft System Center Configuration Manager or Novell ZENworks Configuration Management to distribute your App-V package. When you run this Windows Installer file, the minimally required App-V package files will be “installed” in the local App-V client system cache. (The .sft file remains on the App-V server until the client requests that it be downloaded when the application is launched for the first time.)</td>
</tr>
<tr>
<td>Load from Media Location</td>
<td>App-V 4.x</td>
<td>To load the installation package from the media location, select this option.</td>
</tr>
<tr>
<td>Compress</td>
<td>App-V 4.x, App-V 5.x</td>
<td>To build a compressed installation package, select this check box. If this check box is cleared, an uncompressed installation package is built.</td>
</tr>
<tr>
<td>App-V Client Prerequisite (Generates Setup.exe)</td>
<td>App-V 4.x, App-V 5.x</td>
<td>If you want to include the AdminStudio prerequisite that installs the App-V client on the target system, select this check box. Note that a Setup.exe setup launcher is required if the AdminStudio prerequisite needs to be included in the release.</td>
</tr>
<tr>
<td>Load from Shared Location</td>
<td>App-V 4.x</td>
<td>To load the installation package from the shared location, select this check box.</td>
</tr>
</tbody>
</table>
Creating Microsoft App-V Packages

App-V Diagnostic Tools Dialog Box

**Version** • The diagnostic tools are available for App-V 4.x packages. Starting with App-V 5.x, it is no longer necessary to inject diagnostic tool shortcuts directly into the package. The App-V Launcher tool is capable of launching a Command Prompt window within the virtual environment of an App-V 5.x package.

On the Diagnostic Tools dialog box, which is opened by selecting Diagnostic Tools in the More Options area on the Package Information page, you can choose to include the Registry Editor and Windows Command Prompt diagnostic tools with your App-V package.

If you include diagnostic tools with your App-V package, you will be able to look at the registry or file system for the application while it is running in its virtual environment. For example, if you were running an App-V package and you encountered an error message stating that the application cannot load a DLL, you could use these diagnostic tools to troubleshoot the problem.

The Registry Editor diagnostic tool lets you use Regedit.exe on the local machine and have access to the virtual environment. The Command Prompt diagnostic tool lets you use Cmd.exe on the local machine and have access to the virtual environment.

**Launching the Diagnostic Tools Within the Virtual Environment**

If you selected the Registry Diagnostics or File System Diagnostics options on the Diagnostic Tools dialog box, shortcuts to those tools are automatically added to the App-V package.

When an end user runs this App-V package, two additional shortcuts will be available in the application's shortcut folder: The names of these shortcuts will reflect the application name, such as:

```plaintext
[ProductName] Registry
[ProductName] File System
```

When an end user launches one of these shortcuts, that diagnostic tool is launched inside the context of the application's virtual environment.

<table>
<thead>
<tr>
<th>Option</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Include App-V Launcher Tool</td>
<td>App-V 4.x, App-V 5.x</td>
<td>To use the Include App-V Launcher tool to locally test a newly built App-V package before moving it to a deployment server, select this check box. For more information, see Testing an App-V Package Using the App-V Launcher Tool.</td>
</tr>
</tbody>
</table>
App-V Package Upgrade Settings Dialog Box

Version • Some settings apply to particular versions of App-V packages. Version-specific differences are noted where appropriate.

The App-V Package Upgrade Settings dialog box is where you specify whether you want to create an upgrade for your App-V package. If you specify that you do want to create an upgrade, you can specify additional information about the upgrade.

<table>
<thead>
<tr>
<th>Setting</th>
<th>App-V Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable Upgrade</td>
<td>App-V 4.x, App-V 5.x</td>
<td>To create an upgrade for an earlier App-V package, select this check box. If you do not want to create an upgrade, clear this check box. When this check box is cleared, the other settings on the App-V Package Upgrade Settings dialog box are disabled. This check box is cleared by default.</td>
</tr>
<tr>
<td>Always upgrade latest built package</td>
<td>App-V 4.x</td>
<td>If you selected the Enable Upgrade check box and you want InstallShield to build an upgrade that updates the latest built App-V package, select this option.</td>
</tr>
<tr>
<td>Choose package to upgrade</td>
<td>App-V 4.x, App-V 5.x</td>
<td>If you selected the Enable Upgrade check box and you want InstallShield to build an upgrade that updates a particular App-V package, select this option, and then specify the path of the earlier package that you want to be updated.</td>
</tr>
<tr>
<td>Previous package to upgrade</td>
<td>App-V 5.x</td>
<td>If you selected the Enable Upgrade check box and you want InstallShield to build an upgrade that updates a particular App-V package, select this option, and then specify the path of the earlier package that you want to be updated.</td>
</tr>
<tr>
<td>Append version number to package name</td>
<td>App-V 4.x, App-V 5.x</td>
<td>If you selected the Enable Upgrade check box and you want InstallShield to append the version number to the App-V package name, select this check box.</td>
</tr>
</tbody>
</table>
File Mapping Dialog Box

The File Mapping dialog box lets you specify how you want to store the files in your App-V package. It also lets you indicate whether you want to allow write access to the virtual file system.

To launch the File Mapping dialog box, click the File Mapping link in the More Options area on the Files page. This dialog box displays the current primary application directory setting (if one has already been specified).

The following settings are available on the File Mapping dialog box.

Table 11-14 • File Mapping Dialog Box Settings

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specify how files are stored in this package</td>
<td>Select the appropriate option:</td>
</tr>
<tr>
<td>• Map all files into the virtual file system (VFS)</td>
<td>This option matches the behavior that was introduced in the Sequencer for App-V 5 SP3. This support is available for App-V 4.x and 5.x packages.</td>
</tr>
<tr>
<td>• Specify a primary application directory. Files and folders that are descendants of this directory will be mapped to the root folder</td>
<td>To use a primary application directory, select this option and then optionally specify the application directory that contains most of the files in the App-V packages. To specify the application directory, click the ellipsis button (...). When you do so, the Browse for Directory dialog box opens, listing all of the currently available destination directories for this App-V package. If you leave the application directory field blank, the directory is determined automatically at run time. To learn how, see Specifying the Primary Application Directory. At run time when the App-V package is loaded, the directory and its contents are mounted to the App-V virtual drive. This is the default option.</td>
</tr>
</tbody>
</table>

| Allow full write permission to the VFS | If you want an App-V 5.x package that you are creating to have full write permissions to the virtual file system (VFS), select this check box. Selecting this check box may be useful for sequencing third-party applications. |

Isolation Options Dialog Box (for a Package)

Use the Isolation Options dialog box to configure advanced settings for COM isolation and named object isolation. This support is available for App-V 5.x packages.

To access the Isolation Options dialog box, click the Isolation Settings link in the More Options area on the Package Information page.
The following settings are available on the Isolation Options dialog box.

### Table 11-15 • Isolation Options Dialog Box

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>COM isolation</strong></td>
<td>Select the appropriate option:</td>
</tr>
<tr>
<td></td>
<td>• Isolate COM objects from the local system</td>
</tr>
<tr>
<td></td>
<td>• Allow COM objects to interact with the local system</td>
</tr>
<tr>
<td><strong>Named object isolation</strong></td>
<td>Select the appropriate option:</td>
</tr>
<tr>
<td></td>
<td>• Isolate named objects from the local system</td>
</tr>
<tr>
<td></td>
<td>• Allow all named objects to interact with the local system</td>
</tr>
</tbody>
</table>

### Isolation Options Dialog Box (for Registry Keys)

Use the Isolation Options dialog box to specify whether the App-V package should see only the registry entries for the selected key that are part of that App-V package, or see a merged view of the registry entries for the selected key from both the local registry and from the App-V package's registry.

To open the Isolation Options dialog box, right-click a registry key on the Registry page and then click Isolation Options.

**Caution • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects and registry settings.**

Use the Isolation Options dialog box to select one of the following options:

### Table 11-16 • Options on the Isolation Option Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Merge with local key</strong></td>
<td>The App-V package sees a merged view of the registry entries for the selected key from both the local registry and from the App-V package's registry.</td>
</tr>
<tr>
<td><strong>Override local key</strong></td>
<td>The App-V package sees only the registry entries for the selected key that are part of that App-V package.</td>
</tr>
</tbody>
</table>

### Launch App-V Package Dialog Box

If you use the InstallShield App-V Launcher to locally test a newly built App-V package before moving it to a deployment server, the Launch App-V Package dialog box opens when an App-V package has more than one shortcut. You are prompted to select the shortcut that you want to launch from a list of all of the shortcuts.
To open the App-V Launcher, click the **Test launch the App-V package** link in the More Options area on the Build Options page.

**Options Dialog Box (for Configuring Isolation Options for a File)**

*Version* • This information applies to App-V 4.x packages.

Use the Options dialog box to configure isolation options for the selected file.

*Caution* • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects, App-V, and registry settings.

The following setting is available on the Options dialog box for a file that is selected on the Files page:

**Table 11-17 • Setting on the Options Dialog Box for a File**

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>File Type</strong></td>
<td>Specify the data type of the file. Available options are:</td>
</tr>
<tr>
<td>• <strong>Application Data</strong>—Changes to the file are saved for all users of the App-V package on the client system.</td>
<td></td>
</tr>
<tr>
<td>• <strong>User Data</strong>—Changes to the file are saved only for the logged-on user.</td>
<td></td>
</tr>
</tbody>
</table>

**Options Dialog Box (for Configuring Isolation Options for a Folder)**

*Version* • Some settings apply to particular versions of App-V packages. Version-specific differences are noted where appropriate.

Use the Options dialog box to configure isolation options for the selected folder.

*Caution* • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects, App-V, and registry settings.
The following settings are available on the Options dialog box for a folder that is selected on the Files page:

Table 11-18 • Settings on the Options Dialog Box for a Folder

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Isolation</td>
<td>Specify whether you want to use isolation for the selected folder and all of its contents. Available options are:</td>
</tr>
<tr>
<td></td>
<td>• Merge with local directory—The virtual application sees a combined view for the selected directory and its contents; it consists of the folder and its contents in the virtual application’s directory and the folder and its contents that are on the local system.</td>
</tr>
<tr>
<td></td>
<td>• Override local directory—The virtual application sees only the folders and their contents that are in the App-V package. The folders in the App-V package are isolated from the local directory.</td>
</tr>
<tr>
<td>File Type</td>
<td>Version • This setting is available for App-V 4.x packages. Specify the data type of the folder. Available options are:</td>
</tr>
<tr>
<td></td>
<td>• Application Data—Changes to the folder are saved for all users of the App-V package on the client system.</td>
</tr>
<tr>
<td></td>
<td>• User Data—Changes to the folder are saved only for the logged-on user.</td>
</tr>
</tbody>
</table>

Package Optimizations Dialog Box

The Package Optimizations dialog box enables you to specify your preference for control of performance and network traffic that is associated with running an App-V package. The package optimization option that you select determines how quickly the App-V package launches, and how often additional functionality needs to be streamed to the client while the App-V package is being used.

The Package Optimizations dialog box opens when you click the Package Optimizations link in the More Options area on the Build Options page.
Use the Package Optimizations dialog box to select one of the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Optimize for Streaming</td>
<td>the Microsoft App-V Assistant performs a static analysis of the shortcuts in the application and decides which files should be in feature block 1 and which should be in feature block 2. This option provides a relatively quick launch time while limiting network traffic during application use.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • When application files are streamed to a client either at launch or during application use, they are saved in the App-V cache and do not need to be streamed again during subsequent use of the application.</td>
</tr>
<tr>
<td>Optimize for Offline Use</td>
<td>All files in the App-V package are included in feature block 1. All of the files are streamed to the client at start up in one file before the application launches. After that, no more streaming is done. All files are stored in the App-V cache, which means that the application is available for use even when the machine is not connected to the App-V server. If you want to enable end users to use the App-V package when the target system is not connected to the App-V server, and if you want to eliminate network traffic when the App-V package is being used, select this option.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • When application files are streamed to a client either at launch or during application use, they are saved in the App-V cache and do not need to be streamed again during subsequent application use.</td>
</tr>
</tbody>
</table>

For more information, see Specifying Package Feature Block Optimizations.
Creating Citrix Profiles

You can use the Citrix Assistant to help you author a Citrix profile for an application. The Citrix profile can then be deployed on a Citrix XenApp. These deployed applications run within isolation environments that prevent them from interfering with other software running on the same machine. Using the Citrix Assistant, you can configure a Citrix profile’s operating system and language requirements, files, folders, shortcuts, registry settings, script execution, isolation options, and build options.

Information about creating Citrix profiles using the InstallShield Citrix Assistant is organized into the following sections:

- Overview of the Citrix Assistant
- Using the Citrix Assistant to Create a Citrix Profile
- Citrix Assistant Reference

Overview of the Citrix Assistant

You can use the Citrix Assistant to help you author a Citrix profile for an application. The Citrix profile can then be deployed on a Citrix XenApp. These deployed applications run within isolation environments that prevent them from interfering with other software running on the same machine. Using the Citrix Assistant, you can configure an application’s operating system and language requirements, files, folders, shortcuts, registry settings, script execution, isolation options, and build options.

The process for authoring a Citrix profile using the Citrix Assistant is as follows:

**Table 11-1 • Steps to Convert a Windows Installer Package to a Citrix Profile**

<table>
<thead>
<tr>
<th>Step</th>
<th>Go To:</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Getting Started</td>
<td>InstallShield Start Page</td>
<td>Create or open one of the following project types:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Basic MSI</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- MSI Database (Direct Edit Mode)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Transform (Direct MST Mode)</td>
</tr>
<tr>
<td>Specifying Citrix Profile</td>
<td>Citrix Assistant Home Page</td>
<td>Click on the <strong>Citrix XenApp</strong> tab to open the <strong>Citrix Assistant Home</strong> page</td>
</tr>
<tr>
<td>Profile Information</td>
<td>Profile Information Page</td>
<td>Specify the name and version of the Citrix profile, whether this package can run executables that are not included with the Citrix profile, and whether to include diagnostic tools with the Citrix profile.</td>
</tr>
</tbody>
</table>
### Table 11-1 • Steps to Convert a Windows Installer Package to a Citrix Profile

<table>
<thead>
<tr>
<th>Step</th>
<th>Go To:</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specifying Operating System and Language Requirements</td>
<td>Profile Requirements Page</td>
<td>Specify the operating systems and language requirements that client workstations must meet in order for this application to operate properly. You can also specify pre-launch and post-exit scripts to execute.</td>
</tr>
<tr>
<td>Managing Files and Folders in a Citrix Profile</td>
<td>Profile Files Page</td>
<td>View existing files and folders, add and delete files.</td>
</tr>
<tr>
<td>Setting Isolation Options</td>
<td>Profile Files Page</td>
<td>Override the Citrix default isolation options for selected folders and files. Isolation options specify how the virtual environment will provide access to files and folders requested by the Citrix profile.</td>
</tr>
<tr>
<td>Modifying Profile Shortcut Settings</td>
<td>Profile Shortcuts Page</td>
<td>Create, delete, include, exclude, or rename a Citrix profile’s executables, which are derived from the shortcuts in its Windows Installer package.</td>
</tr>
<tr>
<td>Modifying Profile Registry Settings</td>
<td>Profile Registry Page</td>
<td>Add, delete, or modify the registry settings in your Citrix profile, and override the Citrix default isolation options for selected registry keys. Isolation options specify how the virtual environment will provide access to registry keys requested by the Citrix profile.</td>
</tr>
<tr>
<td>Modifying Build Settings</td>
<td>Build Settings Page</td>
<td>Choose whether to digitally sign the Citrix profile and select the releases that you want to build.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Also, when you have a Windows Installer package open in Direct Edit mode, you can enable the <strong>Build Release</strong> option on the <strong>Build</strong> menu by making a selection on this page.</td>
</tr>
</tbody>
</table>
| Building a Citrix Profile              | Build on the Toolbar  
OR  
Build Citrix Profile (F7) on the Build Menu | Click **Build** to build the active Release and create a Citrix profile.  
Also, when you have a Windows Installer package open in Direct Edit mode, you can enable the **Build Release** option on the **Build** menu by selecting the **Build Citrix Profile** option on this page. |
Information about the Citrix XenApp and Citrix profiles is presented in the following topics:

- About Citrix XenApp
- About Citrix Profiles
- Benefits of Deploying Citrix Profiles
- Supported InstallShield Project Types
- How Transforms are Included in a Citrix Profile

**Note** • You can also convert a Windows Installer package to a virtual application using Repackager. See Converting a Windows Installer Package to a Virtual Application in the AdminStudio Help Library.

### About Citrix XenApp

Citrix XenApp is an application delivery system for Windows applications that offers both application virtualization and application streaming. Applications are centralized on the Citrix XenApp, and then those applications are deployed to users throughout the enterprise. These deployed applications run within isolation environments that prevent them from interfering with other software running on the same machine.

**Citrix XenApp: 2 Steps to Application Delivery**

**Step 1:** Centralize Applications on Citrix XenApp

- Application profiles are published on the Citrix XenApp, making them:
  - Easy to manage and support
  - Easy to deploy and update
  - Secure

**Step 2:** Deliver Applications to Users Throughout Enterprise

- Application profiles are delivered to users and run within a self-contained isolation environment. Applications:
  - Do not interfere with others running on the same machine.
  - Are automatically updated

*Figure 11-1:* Citrix XenApp: Two Steps to Application Delivery
When applications are deployed on a Citrix XenApp, users can run those applications in an isolation environment, without installing, while connected or offline. Applications behave just like they were installed locally, but without any of the problems of installation, such as interfering with other applications on the same device. Files are saved locally and individual settings are preserved. Every time the application is run, it checks for errors or updates and they are delivered automatically.

*Note* • For more information, see *Benefits of Deploying Citrix Profiles.*

**About the Citrix Assistant**

You can use the Citrix Assistant to prepare a Windows Installer package for deployment on Citrix XenApp by converting it to a Citrix profile. During this process, you:

- **Profile Information**—Specify profile information.
- **OS and Language Requirements**—Specify the operating system and language requirements for the application.
- **Files, Folders, Shortcuts, Registry Settings**—Specify files, folders, shortcuts, and registry settings included in the application.
- **Isolation Options**—Define a set of options for running the application in isolation on the user desktop.
- **Build**—Specify build settings and build a Citrix profile.
The following diagram illustrates the Citrix profile creation process:

![Citrix Assistant: Preparing Packages for Deployment on Citrix XenApp](image)

Figure 11-2: Preparing Packages for Deployment on Citrix XenApp

Note • You can also convert a Windows Installer package to a virtual application using Repackager. See Converting a Windows Installer Package to a Virtual Application in the AdminStudio Help Library.

### About Citrix Profiles

When you use the Citrix Assistant to prepare a Windows Installer package for deployment on the Citrix XenApp, the resources you generate are called profiles. A profile consists of the following files and directories:

<table>
<thead>
<tr>
<th>Component</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Profile Manifest File</td>
<td>myapp.profile</td>
<td>An XML file that defines the profile.</td>
</tr>
<tr>
<td>CAB File</td>
<td>[alphanumeric_string].cab</td>
<td>Compressed cabinet file that provides the isolation environment contents for the application.</td>
</tr>
<tr>
<td>Hashes File</td>
<td>Hashes.txt</td>
<td>Hash key file for digital signatures and signing profiles.</td>
</tr>
</tbody>
</table>
Chapter 11
Creating Citrix Profiles

Caution • Modifying these files directly is not recommended. To make any modifications, use the Citrix Assistant.

These files are saved in a directory named CitrixProfile. The location of the CitrixProfile directory depends upon the type of file you are editing in InstallShield:

- **InstallShield project**—The CitrixProfile directory will be located in a subdirectory of the directory that contains this InstallShield project file, such as:
  
  C:\InstallShield 2008 Projects\ProductName\ConfigurationName\ReleaseName\CitrixProfile

- **Windows Installer package**—The CitrixProfile directory will be located in the same directory as the Windows Installer file, such as:
  
  C:\FolderContainingMSI\CitrixProfile\ProductName

The contents of the application profile are published on the Citrix XenApp.

A profile can contain a single application or suite of applications. For example, you can profile Microsoft Word by itself, or you can profile the entire Microsoft Office suite in a single profile.

### Benefits of Deploying Citrix Profiles

Converting a Windows Installer package to a Citrix profile and deploying it on a Citrix XenApp offers the following benefits:

- **Reduces Application Conflicts**
- **Enables Rapid, Low-Cost Application Deployment**
- **Enables Automatic Software Updates**
- **Centralized Application Management Provides Controlled Access and Security**
- **Enables User-Based Application Access Rather Than Machine-Based Access**

### Reduces Application Conflicts

Traditionally to deploy an application throughout an enterprise, the application was installed on each user’s desktop. Therefore, prior to installation, each application had to be tested for conflicts against each target desktop image (operating system with existing applications). After resolving conflicts that were found during testing, each application then had to be installed on each desktop. This process was very time consuming not only during initial installation, but also when applying patches or upgrading.
Citrix profiles run within isolation environments, which separate the interaction between an application and the underlying operating system's resources in order to prevent the applications from interfering with others running on the same machine. Because applications do not interact, the need to perform any conflict analysis and regression testing prior to deployment is eliminated. This not only results in rapid application deployment, but it also reduces the total cost of application delivery, due to decreased labor by IT.

Also, because users running applications in an isolation environment encounter no conflicts with other applications, user calls to the help desk are decreased.

**Enables Rapid, Low-Cost Application Deployment**

Deploying Citrix profiles on Citrix XenApp simplifies the deployment of new applications, updates, and patch deployment, regardless of the diversity of the access devices, software languages, computing architectures, and networks that are involved.

- **Only a single instance of the application is installed**—Instead of deploying, managing, updating, and securing a vast array of heterogeneous client software on each individual user’s access device, a single instance of the application is installed on the Citrix XenApp. The IT department needs to test for only one environment, and deploy and update in one place. This reduces the cost of application installation and support. Also, you can deploy a Citrix profile once on a Citrix XenApp and replicate it to other Citrix XenApps within the existing enterprise infrastructure.

- **Prevents application-specific server silos**—Deploying applications on Citrix XenApp prevents the build-up of application-specific server silos because you can safely install and reliably run multiple application versions and incompatible applications on the same server.

- **Enables you to quickly install and update software throughout your enterprise**—Because your IT staff can manage the delivery of all of your Windows-based applications from one centralized location, your IT staff does not need to go from desktop to desktop, traveling to each office, in order to install or update software. With Citrix XenApp, you can deliver applications and updates instantly anywhere, any time.

**Enables Automatic Software Updates**

When an upgrade or patch needs to be deployed, you would only need to update the Citrix profile on the Citrix XenApp, which will then automatically update all of the instances of that Citrix profile throughout the enterprise. This means that users always have the latest application updates and patches, automatically.

**Centralized Application Management Provides Controlled Access and Security**

With Citrix XenApp, you can centralize applications and data in secure data centers, which increases data security and ensures fast, reliable performance. Centralized application management using Citrix XenApp provides the following benefits:

- **Enhances security**—Enables you to control, protect, and retain intellectual property centrally to reduce the chance for data loss and theft. Citrix XenApp helps you prevent data from leaving the data center without your explicit permission, which supports regulatory compliance and security objectives. You can provide authorized access to appropriate users—such as employees, customers, and partners—while verifying the ongoing security of the environment.

- **Can provide managed access to applications to users outside of your organization**—You can standardize the use of applications, without having to standardize the machines that the applications use. This enables you to provide managed access to applications from computers that are not your own corporate assets, such as from contractor or consultant computers.
• **Monitors application usage and performance**—Citrix XenApp gives you end-to-end visibility into application usage and performance. It gives IT administrators the power to understand who is using what, how often, and to what extent. They can observe, monitor, measure, audit, report and archive all the dimensions of information flow throughout the computing environment. This enables informed decisions regarding application consolidation and retirement, capacity planning, service level agreements and departmental charge-back.

• **Enables identity-driven access**—Citrix XenApp enables you to provide identity-driven access tailored to any user environment. It automatically analyzes the user’s permissions and then delivers the appropriate level of access to applications without compromising security. Depending on who and where users are and what device and network they’re using, they may be granted different levels of access. You can also easily “decommission” applications by simply turning off a user’s permission to it.

**Enables User-Based Application Access Rather Than Machine-Based Access**

Users can access their applications anywhere on the network, regardless of where they are or what device they are using.

**Supported InstallShield Project Types**

The **Citrix XenApp** tab is available when one of the following InstallShield project types is open:

- Basic MSI Project
- MSI Database (Direct Edit Mode)
- Transform (Direct MST Mode)

**How Transforms are Included in a Citrix Profile**

The Citrix Assistant supports the inclusion of transform files with Windows Installer packages in a Citrix profile.

• **How transforms are applied during profile generation**—When building a Citrix profile, transforms that you have specified are automatically applied to the base Windows Installer (**.msi**) package to create a temporary package, and then the Citrix profile is generated from that temporary package.

• **Creating a new transform**—You can create a new transform in InstallShield, and then build a profile from that transform file. When you create a new transform file in InstallShield, you specify the root **.msi** file in the **Open Transform** wizard. The steps you take to generate a profile after using that wizard are exactly the same as if you were editing a Windows Installer package in Direct Edit mode.

• **Converting a Windows Installer package with existing transforms**—If you have a Windows Installer package and one or more existing transform files, and you want to include these transforms in the Citrix profile, you need to open one of the transforms in InstallShield (rather than the **.msi** file). The **Open Transform** wizard will open, and you will be prompted to specify the root **.msi** file and which of the existing **.mst** files you want to include. The steps you take to generate a profile after using that wizard are exactly the same as if you were editing a Windows Installer package in Direct Edit mode.
**Caution** • All of the transforms that you add to a Citrix profile must be located in the same folder as the Windows Installer .msi package so that they can be accessed when the profile is built.

Using the Citrix Assistant to Create a Citrix Profile

The steps you need to take to create a Citrix profile are the following:

**Table 11-3 • Steps to Take to Create a Citrix Profile Using the Citrix Assistant**

<table>
<thead>
<tr>
<th>Step #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1</td>
<td>Specifying Citrix Profile Information</td>
</tr>
<tr>
<td>Step 2</td>
<td>Specifying Operating System and Language Requirements</td>
</tr>
<tr>
<td>Step 3</td>
<td>Managing Files and Folders in a Citrix Profile</td>
</tr>
<tr>
<td>Step 4</td>
<td>Setting Isolation Options</td>
</tr>
<tr>
<td>Step 5</td>
<td>Modifying Profile Shortcut Settings</td>
</tr>
<tr>
<td>Step 6</td>
<td>Modifying Profile Registry Settings</td>
</tr>
<tr>
<td>Step 7</td>
<td>Modifying Build Settings</td>
</tr>
<tr>
<td>Step 8</td>
<td>Building a Citrix Profile</td>
</tr>
</tbody>
</table>

Specifying Citrix Profile Information

When creating a Citrix profile, you need to specify the **Name**, **Description**, and **Version** of the Citrix profile. You also need to specify whether this package can run executables that are not included with the Citrix profile, and whether to include diagnostic tools with the Citrix profile. The following tasks are performed on the **Profile Information** page of the **Citrix Assistant**:  

- Specifying the Profile Name, Description, and Version  
- Specifying Whether Users Should Be Able to Update Applications  
- Including Diagnostic Tools With a Citrix Profile
Specifying the Profile Name, Description, and Version

On the Profile Information page of the Citrix Assistant, you name the Citrix profile, and provide a description and version number.

Task: To specify the Citrix profile name, description, and version:

1. In the Citrix Assistant, open the Profile Information page.
2. In the Name field, enter a name for this Citrix profile. The name you enter here determines the file name of the generated Citrix profile.
   
   Tip • Do not include the version number in the profile name.
3. In the Description field, enter a brief explanation of the purpose of this package. This information is stored as package metadata.
4. In the Version field, enter the version number of this Citrix profile. This information is stored as package metadata.
5. On the File menu, click Save to save your changes.

Specifying Whether Users Should Be Able to Update Applications

The Profile Information page is where you specify whether users can update applications.

Task: To specify whether users should be able to update applications:

1. In the Citrix Assistant, open the Profile Information page.
2. Select or clear the Enable User Updates (Allow profiled application to update itself—Not recommended) check box:
   
   • To allow the profiled application to download and install vendor-supplied updates over the Internet, select this check box. The updates are stored within the user profile root location for the specific user.
   
   • To ensure that all executable files from the profile are launched from the installation root location, and not from the user profile location, clear this check box. When this check box is cleared, the system prevents code from being run if it is not streamed from the server. Clearing this check box enables you to control updates through the profiler.

   This check box is cleared by default.
3. On the File menu, click Save to save your changes.
Including Diagnostic Tools With a Citrix Profile

On the **Diagnostic Tools** dialog box, which is opened by selecting **Diagnostic Tools** in the **More Options** list on the **Profile Information** page, you can choose to include the Registry Editor and the Windows Command Prompt diagnostic tools with your Citrix profile.

If you include diagnostic tools with your Citrix profile, you will be able to look at the registry or file system for the application while it is running in its isolation environment. For example, if you were running a Citrix profile and got an error message stating that the application cannot load a DLL, you could use these diagnostic tools to troubleshoot the problem.

**Caution** • If you choose to include these diagnostic tools, the versions of *regedit.exe* and *cmd.exe* that are part of the operating system on the build machine are added to the Citrix profile. However, these tools may not be compatible with other operating systems.

---

**Task:** To include diagnostic tools with a Citrix profile:

1. In the **Citrix Assistant**, open the **Profile Information** page.
2. In the **More Options** list, click **Diagnostic Tools**. The **Diagnostic Tools** dialog box opens.
3. If you want to include the Registry Editor (regedit.exe) with your Citrix profile so that you can browse the profile registry at runtime from within the isolation environment, select the **Registry Diagnostics** option.
4. If you want to include the Windows Command Prompt application with your Citrix profile so that you can browse the virtual file system at runtime from within the isolation environment, select the **File System Diagnostics** option.
Launching the Diagnostic Tools Within the Isolation Environment

If you selected the Registry Diagnostics or File System Diagnostics options on the Diagnostic Tools dialog box, shortcuts to those tools are automatically added to the profile.

When the user runs this Citrix profile application, two additional shortcuts will be available in the application’s shortcut folder: The names of these shortcuts will reflect the application name, such as:

`[ProductName] Registry`
`[ProductName] File System`

When the user launches one of these shortcuts, that diagnostic tool is launched inside the context of the application’s Citrix isolation environment.

Specifying Operating System and Language Requirements

The next step in creating a Citrix profile is to open the Profile Requirements page and specify the operating system and language requirements that client workstations need in order to run the application locally.

Some applications can run on multiple operating systems and languages, while others, such as custom applications, might be able to run only on a particular operating system or language. When creating a profile, you need to customize it for the supported operating systems and languages.

Information about specifying operating system and language requirements includes the following topics:

- Setting Operating System Requirements and Service Pack Levels
- Setting Language Requirements
- How Requirements are Applied at Runtime
- Adding Pre-Launch and Post-Exit Scripts

Setting Operating System Requirements and Service Pack Levels

To specify the operating system and service pack level requirements for your application, perform the following steps.

Task: To specify operating system requirement and service pack levels:

1. In the Citrix Assistant, open the Profile Requirements page.
2. For the Does your Citrix profile have any specific operating system requirements? option, select one of the following:
   - No—Select this option if this application will run on all of the listed operating systems (which are the operating systems that the Citrix client supports). When this option is selected, the operating system check boxes are locked and cannot be changed.
• **Yes**—Select this option if the application does not support one of the listed operating systems. When you select this option, the check boxes are unlocked and you can clear the selection of the unsupported operating systems.

3. If you set the previous option to **Yes**, do the following:

a. Select the operating systems that this application supports, and clear those that this application does not support.

b. For each of the selected operating systems, double-click on it and select **Service Packs Requirement** from the context menu to open the **Service Packs Requirements** dialog box, and choose one of the following options:

   • **No Service Pack Requirement**—This application supports all versions of this operating system, regardless of the number of Service Packs installed.
   
   • **No Service Pack Allowed**—This application only supports the initial release of this operating system; if any Service Packs are installed, this application will not run properly.
   
   • **Exact Service Pack Level**—This application requires the installation of a specific Service Pack on this operating system in order to run properly. Enter the required Service Pack Level in the box.
   
   • **At Least Service Pack Level**—To run properly, this application requires that this operating system have at least the specified Service Pack (or higher) installed. Enter the minimum required Service Pack Level in the box.
   
   • **At Most Service Pack Level**—To run properly, this application requires that this operating system have at most the specified Service Pack (or lower) installed. Enter the maximum required Service Pack Level in the box.
   
   • **Range of Service Pack Levels**—To run properly, this application requires that this operating system have a specified range of Service Packs installed. If you select this option, specify the **Minimum Level** and **Maximum Level** in the boxes.

### Setting Language Requirements

To specify language requirements for your application, perform the following steps.

**Task:** To specify operating system requirement and service pack levels:

1. In the **Citrix Assistant**, open the **Profile Requirements** page.

2. For the **Does your Citrix profile have any specific language requirements?** option, select one of the following:

   • **No**—Select this option if this application will run on all of the listed languages (which are the languages that the Citrix client supports). When this option is selected, the language check boxes are locked and cannot be changed.

   • **Yes**—Select this option if the application does not support one of the listed languages. When you select this option, the check boxes are unlocked and only **English** is selected by default.

3. If you selected **Yes** in the previous step, select only those languages that this application supports.
How Requirements are Applied at Runtime

The requirements you specify on the **Profile Requirements** page determine how, or if, a user has access to the application.

When a user attempts to run an application, the Citrix XenApp checks to see whether that user’s workstation meets the profile’s specified requirements. Then, depending upon the **Application Type** assigned to that profile when it was published on the server, the user is:

- granted access to run the application locally, *or*
- granted access to run the application from the server, *or*
- denied access to the application.

The user access scenarios are presented in the following table:

**Table 11-4 • Citrix XenApp User Access Scenarios**

<table>
<thead>
<tr>
<th>Application Type</th>
<th>User Access to Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accessed from a server</td>
<td>User runs the application on the Citrix XenApp, using shared server resources.</td>
</tr>
<tr>
<td>Streamed if possible, otherwise from a server</td>
<td>User access depends upon whether their workstation meets the profile’s specified requirements:</td>
</tr>
<tr>
<td></td>
<td>• Meets requirements—The profile is streamed (copied) to the user’s workstation, and the user runs the application locally (from within its isolation environment).</td>
</tr>
<tr>
<td></td>
<td>• Does not meet requirements—User runs the application on the Citrix XenApp, using shared server resources.</td>
</tr>
<tr>
<td>Streamed to client</td>
<td>User access depends upon whether their workstation meets the profile’s specified requirements:</td>
</tr>
<tr>
<td></td>
<td>• Meets requirements—The profile is streamed (copied) to the user’s workstation, and the user runs the application locally (from within its isolation environment).</td>
</tr>
<tr>
<td></td>
<td>• Does not meet requirements—User cannot access the application.</td>
</tr>
</tbody>
</table>

**Caution** • If an application has specific operating system or language requirements and you fail to specify them correctly when creating the profile, users who do not meet those requirements will be given access to run applications locally and they will probably encounter application errors.
Adding Pre-Launch and Post-Exit Scripts

You can choose to include scripts with your profile that must execute either before profile launch or after profile exit in order for your application to run properly. On the Script Execution dialog box, which is opened by clicking Script Execution in the More Options list on the Profile Requirements page, you can view and manage all of the Before Profile Launch and After Profile Exit script files you are including with your Citrix profile.

- Files can be marked to run inside or outside of the isolation environment.
- Only files with .exe, .cmd, .com, or .bat extensions are allowed to execute.

To add a script to your Citrix profile, perform the following steps.

**Task:**  
To add a before launch or after exit script to your Citrix profile:

1. Open the Profile Requirements page of the Citrix Assistant.
2. In the More Options list, click Script Execution. The Script Execution dialog box opens.

3. Select the Before Profile Launch or After Profile Exit node in the tree.
4. Click Add... The Select Files to Add dialog box opens.
5. Select the script file(s) (.exe, .bat, .cmd, or .com) that you want to add, and click **Open**. The file is added to the Script Execution tree on under the appropriate node.

*Tip* • Use the Shift key to select multiple contiguous files, and use the Ctrl key to select multiple non-contiguous files.

6. Select a script in the tree. Several new fields and options are enabled.
You can now perform any of the following tasks:

- **Rename the file's display name**—To rename the script file's display name, click the Rename button and enter a new name. The name that is displayed on this dialog box to identify the script is changed, but the original name of the script file is not changed.

- **Select a different script**—To select a different script, click the Browse button and select a different script file (.exe, .bat, .cmd, or .com).

- **Reorder scripts**—If multiple scripts are listed under a node, you can use the Move Up and Move Down buttons to change the order that the scripts will be run. You can also reorder the scripts using the Ctrl+Shift+Up Arrow and Ctrl+Shift+Down Arrow keys.

- **Restrict script to isolation environment**—If you want this script to only be able to run within the Citrix profile's isolation environment, select the Restrict this file to the isolation environment option.

- **Add command line parameters**—To add command line parameters to run along with the script, enter them in the Command line parameters box.

- **Delete a script**—To delete a script from the profile, select it and click the Delete button.

7. When you have set all desired options for the script, click OK.

### Managing Files and Folders in a Citrix Profile

The next step in creating a Citrix profile is to view existing files and folders, add and delete files and folders, and override the default isolation options for folders and files.

The following tasks are performed on the Profile Files page.

- Managing Files and Folders in a Citrix Profile
- Controlling the Display of Predefined Folders
- Setting Isolation Options

### Managing Files and Folders in a Citrix Profile

The directories in the destination tree on the Profile Files page of the Citrix Assistant represent how your application will be organized within its isolation environment.

On the Profile Files page, you can view all of the files and folders that are currently in your Citrix profile, add new files and folders to include in the Citrix profile, and delete files and folders from the Citrix profile.

- Adding Files to a Citrix Profile
- Adding an Existing Folder (and its Contents) to a Citrix Profile
- Creating a New Folder
- Moving Files and Folders
- Deleting Files and Folders
Adding Files to a Citrix Profile

To add files to a Citrix profile, perform the following steps:

**Task: To add a file to a Citrix profile:**

1. In the Citrix Assistant, open the Profile Files page. The files and folders are listed in the Citrix Profile tree, organized by installation directory.

   Folders are listed in the column on the left, and all of the files in the selected folder are listed on the right. Blue folders are the supported MSI standard folders. The folder with the check mark is INSTALLDIR, which represents the main product installation directory.

2. Browse through the folder tree to find the folder that you would like to add files to.

3. Select the folder and click the Add Files button. The Open dialog box opens.

4. Select the file or files that you want to add and click Open. The files you selected are now listed.

   **Tip** • To select multiple files, use the Shift key (for contiguous files) or the Ctrl key (for non-contiguous files).

Adding a File by Dragging and Dropping Files From Your System

You can also add files or folders to your Citrix profile on the Profile Files page by dragging them from a directory on your computer to the desired location in the tree.
Adding an Existing Folder (and its Contents) to a Citrix Profile

To add an existing folder and all of the files and subfolders within it to a Citrix profile, perform the following steps:

**Task:** To add an existing folder to a Citrix profile:

1. In the **Citrix Assistant**, open the **Profile Files** page. The files and folders are listed in the **Citrix Profile** tree, organized by installation directory.

2. Browse through the folder tree to find the folder that you would like to add a folder into.

3. Select the folder and click the **Add Folders** button. The **Browse for Folder** dialog box opens, listing all of the directories available to your computer.

4. Select a folder and click **OK**.
If you are editing an InstallShield project (not a Windows Installer package), you are prompted to choose whether you want to create a dynamic file link to the source folder.

5. Indicate whether you want to create a dynamic file link by selecting one of the following:

- **No**—For more flexibility with Citrix options, it is recommended that you select No to indicate that you do not want to use a dynamic file link, because you would then not be able to customize isolation options for any of the items in this folder.

- **Yes**—If you wish to use the default isolation options for all the files and folders under this folder, then select the dynamic file link option by clicking Yes. The **Dynamic File Link Settings** dialog box would then open, prompting you to specify the source folder for your dynamic link, and to set options regarding which files and folders to include in the dynamic link. See Dynamic File Link Settings Dialog Box.

The folder that you selected is now listed, along with of the files and folders within it.

### Creating a New Folder

You can create a new, empty folder by selecting an existing folder in the tree and selecting **New Folder** from the context menu.

---

**Task:** To create a new folder:

1. Right-click on a folder in the *Citrix Profile* tree and select **New Folder**. A new folder is created as a subfolder of the selected folder:

   ![Folder Tree](image)

   1. ProgramFilesFolder
      - InstallShield
         - PowerShell
      - PackageForTheIXK

2. Enter a name for the new folder.
Moving Files and Folders
To change the folder’s location in the Citrix Profile folder tree structure, perform the following steps:

**Task:**  To move a file or folder:

1. Select the file or folder that you want to move.
2. With the mouse button down, drag the file or folder to the new location.
3. Release the mouse button.

Deleting Files and Folders
To delete a file or a folder (and all of its contents) from a Citrix profile, perform the following steps:

**Task:**  To delete a file or folder:

1. Select the file or folder in the Citrix Profile tree that you want to delete.
2. Select Delete from the context menu. You are prompted to confirm the deletion.
3. Click Yes. The selected file or folder is deleted.

**Caution** • If you choose to delete a folder, you are also deleting all of the files and subfolders that the folder contains from the entire Project, not just from the Citrix profile.

**Note** • You cannot delete predefined folders. You can only turn off the display of those folders. For more information, see Controlling the Display of Predefined Folders.

Controlling the Display of Predefined Folders
On the Profile Files page, the Citrix Profile tree initially displays the more commonly used predefined folders, such as [ProgramFilesFolder] and [CommonFilesFolder].

These predefined folders are dynamic, meaning that they do not use hard-coded paths. The value for each destination folder is obtained from the operating system of the target machine.

You can control which predefined folders are listed in this tree.
Task: To change which predefined folders are listed:

1. In the Citrix Profile tree, select the Citrix Profile node (or any of the files or folders that are listed, point to Show Predefined Folder. A list of predefined folders opens.

Those folders that are already displayed are preceded by a check mark, and those that are not displayed do not have a check mark.

2. To add a folder to the tree listing, select a folder that is not currently listed in the tree.

Note • These predefined folders are always added to the root of the Citrix Profile tree, no matter what file or folder you had selected when you selected it from the Predefined Folders list.

3. To remove a folder from the tree listing, select that folder name in this list (which is preceded by a check mark.

Note • You cannot turn off the display of the [ProgramFilesFolder].

Setting Isolation Options

The Citrix XenApp uses isolation environments to control application compatibility and accessibility. The isolation option that is assigned to a file, folder or registry key specifies how the isolation environment will provide access to system resources requested by the application.

The default settings for isolation options are set on the Citrix XenApp, and those defaults are adequate for most environments. However, you can override the default settings for selected files, folders, or registry keys to exert control over application interactions with client operating system resources.
You set isolation options on the **Isolation Options** dialog box, which is open by selecting a file or folder and then selecting **Isolation Options** from the context menu.

Information about setting isolation options is presented in the following topics:

- Overview of Citrix Isolation Options
- Setting Isolation Options for Folders and Files
- Inheritance of Isolation Options from Folders to Files

---

**Caution** • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects and registry settings.

---

**Overview of Citrix Isolation Options**

The Citrix XenApp uses isolation environments to control application compatibility and accessibility. The isolation option that is assigned to a file, folder or registry key specifies how the isolation environment will provide access to system resources requested by the application.

The default settings for isolation environments are set on the Citrix XenApp, and those defaults are adequate for most environments. However, in the Citrix Assistant, you can override the default settings for selected files, folders, or registry keys to exert control over application interactions with client operating system resources.

You set isolation options on the **Isolation Options** dialog box, which is opened by selecting **Isolation Options** on the context menu when you have a file or folder selected on the **Profile Files** page or a registry key selected on the **Profile Registry** page.

On the **Isolation Options** dialog box, you can choose one of the following isolation options:

**Table 11-5 • Isolation Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>Select this option if you want the default isolation option for this file/folder/registry key as defined on the Citrix XenApp to be applied to this selection. This is the default selection for all files, folders, and registry keys.</td>
</tr>
</tbody>
</table>

---

**Caution** • You should select this option unless you require specific custom handling.
### Isolation Options (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ignore</strong></td>
<td>Choose the Ignore option to direct the isolation environment to <em>always</em> use the copy of this selected file/folder/registry key that is on the system, not the one inside the isolation environment.</td>
</tr>
<tr>
<td></td>
<td>Choosing this option gives the isolation environment direct access to the same location on the system that a non-isolated version of this application would have. By assigning the Ignore isolation option, you are creating a “hole” in the isolation environment to allow an application to write to the underlying system.</td>
</tr>
<tr>
<td></td>
<td>For example, you would select Ignore in the following situations:</td>
</tr>
<tr>
<td></td>
<td>• If an application creates a directory for per-user data that is stored in a non-standard location.</td>
</tr>
<tr>
<td></td>
<td>• If the workstation has extra drive volumes and an installer writes to those drives while installing into a target.</td>
</tr>
<tr>
<td></td>
<td>• If your file share volume is on your packaging workstation.</td>
</tr>
<tr>
<td></td>
<td>• When the Citrix profile needs to share data with an application outside the isolation environment, such as when users print to a network printer.</td>
</tr>
<tr>
<td><strong>Isolate</strong></td>
<td>Choose the Isolate option to direct the isolation environment to first try to find the copy of this file/folder/registry key that is inside the isolation environment. If the item is not found there, then the isolation environment will use the copy of this file/folder/registry key that is on the system. Selecting Isolate ensures that the isolation environment is not given direct write access to the specified system resource.</td>
</tr>
<tr>
<td><strong>Strictly Isolate</strong></td>
<td>Choose the Strictly Isolate option to direct the isolation environment to <em>always</em> use the copy of this file/folder/registry key that is in the isolation environment, not on the system. This is useful when running two versions of an application on the same machine.</td>
</tr>
<tr>
<td><strong>Redirect</strong></td>
<td>Choose the Redirect option to redirect a request by the isolation environment for a file/folder/registry key to a specified location on the system (without first searching the user profile root and installation root locations). When selecting this option, you also need to select the location that the isolation environment should redirect to:</td>
</tr>
</tbody>
</table>
Setting Isolation Options for Folders and Files

To override a file or folder’s default isolation options set on the Citrix XenApp, perform the following steps:

**Task:** To set an isolation option on a folder or file.

1. Open the Profile Files page.
2. Browse through the folder tree to find the file or folder that you would like to modify.
3. Select the file or folder and click Isolation Options on the context menu. The Isolation Options dialog box opens.
4. Select one of the following options, as described in Table 11-5, Isolation Options.
   - Default
   - Ignore
   - Isolate
   - Strictly Isolate
   - Redirect
5. Click OK. Files and folders that have an isolation setting other than default are marked with a special icon:

![Example of Inheritance of Isolation Options from Folders to Files](image)

Inheritance of Isolation Options from Folders to Files

Isolation options for files, folders and registry keys are always inherited. The Citrix isolation environment will apply the most specific reference to that resource.

For example, suppose you have an isolation option for C:\windows and one for C:\windows\System32. When the application requests C:\windows\System32\notepad.exe, then the C:\windows\System32 isolation rule will be applied because C:\windows\System32 is a more specific reference to C:\windows\System32\notepad.exe than is C:\windows.

![Example of Inheritance of Isolation Options from Folders to Files](image)
Modifying Profile Shortcut Settings

You define profile shortcuts to enable users to launch a Citrix profile from within the isolation environment.

By default, the Citrix Assistant creates shortcuts to all of the executable (.exe) files that were added to the profile on the Profile Files page. These shortcuts are listed in a checklist on the Profile Shortcuts page.

Tip • Citrix currently only supports 16 color icons for shortcuts. Therefore, if you specify an Icon File on the Shortcuts view of the Installation Designer, be sure to select an icon that includes only 16 colors.

When you select each shortcut, details about it are displayed:

Figure 11-4: Initial List of Shortcuts for an Application

Caution • You must define at least one shortcut to enable users to launch the application from the isolation environment.

On the Profile Shortcuts page, you can create, delete, include, exclude, or rename a profile’s shortcuts.

• Shortcuts and the Isolation Environment
• Shortcut Requirements
• Creating a New Profile Shortcut
• Including an Existing Profile Shortcut
• Excluding vs. Deleting a Profile Shortcut
• Renaming a Shortcut
Shortcuts and the Isolation Environment

When a profile is published on the Citrix XenApp, the administrator has the option of placing available shortcuts on the client’s desktop, client’s Start menu, or only in the Citrix Program Neighborhood Agent applications list.

Shortcut presentation is specified in the Application shortcut placement area of the Shortcut presentation view of the Citrix Access Management Console Application Properties dialog box.

In the Application shortcut placement area, you have the following options:

**Table 11-6 • Shortcut Presentation Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Add to the client’s Start menu</strong></td>
<td>Select this option to create a shortcut to this application in the user’s local Start menu. A Client Application folder appears in the first pane of the Start menu:</td>
</tr>
<tr>
<td></td>
<td>Start MyApplicationFolder ApplicationName</td>
</tr>
<tr>
<td></td>
<td>When you select this option, the Place under Programs folder and Start menu folder fields are enabled.</td>
</tr>
<tr>
<td>• Place under Programs folder</td>
<td>Select the Place under Programs folder option to create a shortcut to this application under the Programs folder of the user’s local Start menu.</td>
</tr>
<tr>
<td>(Program Neighborhood Agent Only)</td>
<td>• If you leave the Start menu folder field blank, the shortcut is created in root folder of the Programs menu.</td>
</tr>
<tr>
<td></td>
<td>Start Programs MyApplicationFolder ApplicationName</td>
</tr>
<tr>
<td>• Start menu folder</td>
<td>• If you specify a folder structure in the Start menu folder field, the shortcut is created in that folder structure within the local Programs folder, with each folder name separated with a backslash. For example, if you entered the following in the Start menu folder field:</td>
</tr>
<tr>
<td>(Program Neighborhood Agent Only)</td>
<td>MyApplicationFolder/ApplicationTools</td>
</tr>
<tr>
<td></td>
<td>Then, the shortcut would be created in the following folder structure:</td>
</tr>
<tr>
<td></td>
<td>Start Programs MyApplicationFolder ApplicationTools ApplicationName</td>
</tr>
<tr>
<td><strong>Add shortcut to the client’s desktop</strong></td>
<td>Select this option to create a shortcut to this application on the user’s local desktop.</td>
</tr>
</tbody>
</table>
Shortcut Requirements

For each Citrix profile, you are required to define at least one shortcut. Profile shortcuts enable users to access the isolation environment and launch the application. If you build a Citrix profile that does not contain any shortcuts, users will not be able to launch the application.

Creating a New Profile Shortcut

On the Profile Shortcuts page, you can add a new shortcut to a file within the Citrix profile.

Task: To create a new shortcut:

1. Open the Profile Shortcuts page. All of the shortcuts are listed:
   - Those that are currently included in the profile are selected.
   - Those that are currently excluded from the profile are not selected.
2. Click **New**. The **Browse for a Shortcut Target File** dialog box opens and prompts you to select a file within this profile.

3. Select the file that you want to create a shortcut to.

4. Click **Open**. A new shortcut is listed, and it is named the same name as the selected file.

5. To include this shortcut in the Citrix profile, make sure that its check box is selected.

### Including an Existing Profile Shortcut

If you want to include a previously excluded shortcut in a Citrix profile, perform the following steps:

**Task:** To include an existing profile shortcut:

1. Open the **Profile Shortcuts** page. All of the executable (.exe) files that were added on the **Profile Files** page are listed.
   - Those that are currently included are selected.
   - Those that are currently excluded are not selected.

2. To include a previously excluded shortcut, select the shortcut and select the check box.

### Excluding vs. Deleting a Profile Shortcut

By default, the **Citrix Assistant** creates shortcuts to all of the executable (.exe) files that were added on the **Profile Files** page, and lists them in a checklist on the **Profile Shortcuts** page.

![Shortcut Details](image)

**Figure 11-6:** Initial List of Shortcuts for an Application
To prevent the shortcut from being created in the Citrix profile, you can choose to either delete or exclude it.

- **Excluding a shortcut**—When you exclude a shortcut, it will not be created in the Citrix profile, but it will remain in the InstallShield project. See Excluding a Profile Shortcut.

- **Deleting a Shortcut**—When you delete a shortcut, it is removed from both the Citrix profile and the InstallShield project. See Deleting a Shortcut.

If you have any unnecessary shortcuts in your project, you can simply exclude them from the Profile by unchecking them in the shortcuts list. If you like to permanently remove a shortcut, you can delete it from the shortcut list.

### Excluding a Profile Shortcut

If you want to exclude one of these shortcuts from being created in the Citrix profile, perform the following steps:

**Task:** To exclude a shortcut:

1. Open the **Profile Shortcuts** page. All of the executable (.exe) files that were added on the **Profile Files** page are listed.

   - Those that are currently included are selected.
   - Those that are currently excluded are not selected.

2. To exclude a shortcut, select the shortcut and clear the check box.

   **Note** • When you exclude a shortcut, it will not be created in the Citrix profile, but it will remain in the InstallShield project.

### Deleting a Shortcut

To delete a shortcut, perform the following steps:

**Task:** To delete a shortcut:

1. Open the **Profile Shortcuts** page. All of the shortcuts are listed.

2. Select the shortcut and click **Delete**.

   **Note** • If you delete a shortcut on the **Profile Shortcuts** page, the shortcut is also deleted from the InstallShield project, and, subsequently, from the Windows Installer package.
Conditions When a Shortcut Should be Excluded or Deleted

To prevent a shortcut from being created in the Citrix profile, you can choose to either delete or exclude it, depending upon whether you want it to remain in the InstallShield project.

- **Excluding a shortcut**—When you exclude a shortcut, it will not be created in the Citrix profile, but it will remain in the InstallShield project. This means that the shortcut would be included in the Windows Installer package that is built from this InstallShield project. See Excluding a Profile Shortcut.

- **Deleting a Shortcut**—When you delete a shortcut, it is removed from both the Citrix profile and the InstallShield project. This means that the shortcut would also be deleted from the Windows Installer package that is built from this InstallShield project. See Deleting a Shortcut.

Renaming a Shortcut

To rename a shortcut, perform the following steps:

**Task:** To add or delete a shortcut:

1. Open the *Profile Shortcuts* page. All of the executable (.exe) files that were added on the *Profile Files* page are listed.

2. Select the shortcut that you want to rename and click *Rename*. A box appears around the shortcut name, and the shortcut name becomes an editable field.

3. Enter a new name for the shortcut.

Modifying Profile Registry Settings

Using the *Citrix Assistant*, you can add, delete, or modify the registry settings in your Citrix profile.

You can also override the Citrix default isolation options for selected registry keys. Isolation options specify how the isolation environment will provide access to system resources requested by the application.

Information about modifying profile registry settings on the *Profile Registry* page includes the following topics:

- **About the Windows Registry**
- **Adding or Deleting Registry Keys and Values**
- **Setting Registry Isolation Options**
About the Windows Registry

The Windows registry is a system-wide database that contains configuration information used by applications and the operating system. The registry stores all kinds of information, including the following:

- Application information such as company name, product name, and version number
- Path information that enables your application to run
- Uninstallation information that enables end users to uninstall the application easily without interfering with other applications on the system
- System-wide file associations for documents created by an application
- License information
- Default settings for application options such as window positions

**Keys, Value Names, and Values**

The registry consists of a set of keys arranged hierarchically under the My Computer explorer. Just under My Computer are several root keys. An installation can add keys and values to any root key of the registry. The root keys that are typically affected by installations are:

- HKEY_LOCAL_MACHINE
- HKEY_USERS
- HKEY_CURRENT_USER
- HKEY_CLASSES_ROOT

A key is a named location in the registry. A key can contain a subkey, a value name and value pair, and a default (unnamed) value. A value name and value pair is a two-part data structure under a key. The value name identifies a value for storage under a key, and the value is the actual data associated with a value name. When a value name is unspecified for a value, that value is the default value for that key. Each key can have only one default (unnamed) value.

Note that the terms key and subkey are relative. In the registry, a key that is below another key can be referred to as a subkey or as a key, depending on how you want to refer to it relative to another key in the registry hierarchy.

Adding or Deleting Registry Keys and Values

Editing the registry on the Profile Registry page is performed much like it is performed on the InstallShield Registry View. See Editing the Registry.
Setting Registry Isolation Options

To override a registry key’s default isolation options set on the Citrix XenApp, perform the following steps:

**Task:** To set an isolation option on a registry key:

1. Open the Profile Files page.
2. Browse through the registry tree to find the key that you would like to modify.
3. Select the folder or key and click Isolation Options on the context menu. The Isolation Options dialog box opens.

   **Important** • While you cannot explicitly set an isolation option on a registry value, registry values are subject to the isolation options of their keys.

4. Select one of the following options, as described in Table 11-5, Isolation Options.
   - Default
   - Ignore
   - Isolate
   - Strictly Isolate
   - Redirect

5. Click OK. Registry keys that have an isolation setting other than default are marked with a special icon:

   **Tip** • To import an existing registry (.reg) file, click the Import a .reg file option on the More Options list to open the Registry Import Wizard.
Inheritance of Isolation Options in the Registry

Isolation options for registry keys are always inherited. The Citrix isolation environment will apply the most specific reference to that resource.

For example, suppose you have an isolation option for the Microsoft registry key and one for Microsoft\Windows registry key. When the application requests Microsoft\Windows\CurrentVersion, then the Microsoft\Windows isolation rule will be applied because Microsoft\Windows is a more specific reference to Microsoft\Windows\CurrentVersion than is Microsoft.

![HKEY_LOCAL_MACHINE]
\SOFTWARE
\ABC Tech
\Microsoft
\WBEM
\Windows NT
\Windows
\CurrentVersion
\EventSystem

**Figure 11-7:** Example of Inheritance of Isolation Options from Folders to Files

Modifying Build Settings

On the **Build Settings** page, you choose which releases of this InstallShield project you want to build a Citrix profile for when the project is built, specify whether you want to digitally sign the Citrix profile, and specify whether you want to include additional Windows Installer packages in the Citrix profile.

Also, if you are editing a Windows Installer package in Direct Edit mode (or Direct MST mode), you need to select the **Build Citrix Profile** option on the **Build Settings** page before you will be able to build a Citrix profile for that Windows Installer package.

- Selecting Releases to Build
- Digitally Signing a Citrix Profile
- Including Additional Windows Installer Packages in a Citrix Profile
- Enabling Citrix Profile Building When in Direct Edit Mode

**Important** • You must create at least one Release (on the **Releases** view of the Installation Designer) before you will be able to select a Release on the **Build Settings** page.
Selecting Releases to Build

You select the releases that you want to build a Citrix profile for on the Releases tree of the Build Settings page.

Important • You cannot create or edit a release in the Citrix Assistant. If no releases exist, you can simply click the Build toolbar button to create a new release or open the Releases view of the InstallShield Installation Designer. You must create at least one release before you will be able to build a Citrix profile. For more information, see Creating and Building Releases.

If you are editing a Windows Installer package (Direct Edit Mode) or transform file (Direct MST Mode), the Releases tree on the Build Settings page is not displayed.

Task: 
To select releases to build:

1. Open the Build Settings page.

2. Select the releases in the Releases tree that you want to build a Citrix profile for.

Important • When you select a release on the Build Settings page, you are specifying that whenever you build that particular release, you want to also build a Citrix profile for that release. However, the releases that are selected on the Build Settings page have no bearing upon which release is built when you click the Build button on the toolbar. When you initiate a build by clicking the Build button, a build is initiated for the active release—the release that was most recently selected on the Installation Designer Releases view. The output of that build would depend upon what releases were selected on the Build Settings page:

• Active release selected—A Windows Installer package and a Citrix profile would be built.

• Active release not selected—Only a Windows Installer package would be built.

Note • To build more than one release at a time, perform a batch build. See Performing Batch Builds.
Digitally Signing a Citrix Profile

You can digitally sign your Citrix profile to assure end users that neither your installation nor the code within your application has been tampered with or altered since publication. When you digitally sign your application, end users are presented with a digital certificate when they run your installation.

Task: To digitally sign a Citrix profile:

1. Open the Build Settings page.
2. Select the Digitally sign Citrix profile option. The Personal Information Exchange file (.pfx) field is enabled. A .pfx file is a standard file format for digital certificates.
3. Click Browse and select the .pfx file that you want to use to digitally sign this Citrix profile.

Including Additional Windows Installer Packages in a Citrix Profile

Sometimes a primary Windows Installer package uses other Windows Installer packages indirectly, such as driver files, client components, etc. In addition to being able to convert a single Windows Installer package to a virtual application, you can also use the Citrix Assistant to convert an application suite of multiple Windows Installer packages into one virtual application.

To include additional Windows Installer packages in a Citrix profile, set the Would you like to include additional MSI files in the virtual package? option on the Build Settings page to Yes, and then select the packages that you want to add.

Task: To include additional Windows installer packages in a Citrix profile:

1. Open the Build Settings page.
2. Set the Would you like to include additional MSI files in the virtual package? option to Yes.
3. Click the New button ( ) and select the Windows Installer packages that you want to add. After each file is selected, it will be listed in the Windows Installer Files (.msi) list.
   - The order of the packages can be changed by selecting a package in the list and clicking the Move Up ( ) and Move Down ( ) buttons.
   - Use the Delete button ( ) to delete a package from the list.
Enabling Citrix Profile Building When in Direct Edit Mode

When you are editing a Windows Installer (.msi) package or a transform (.mst) file in the Citrix Assistant, you are in Direct Edit Mode or Direct MST Mode. Because you are directly editing a Windows Installer package, you save your changes by selecting Save on the File menu. It not necessary to build the package, because it is already built. Therefore, InstallShield's Build function is disabled.

However, you do need to run the build process to build a Citrix profile for this Windows Installer package. To do this, perform the following steps:

**Task:** To enable Citrix profile building when in Direct Edit Mode:

1. Open a Windows Installer package or a transform file in InstallShield. It will be opened in Direct Edit Mode or Direct MST Mode, and the Build function (Build on the Build menu and the Build toolbar button) will be disabled.

2. Open the Build Settings page of the Citrix Assistant.

3. Select the Build Citrix Profile option. After you select this option, the Build Citrix Profile selection on the Build menu becomes enabled, as does the Build toolbar button.

Building a Citrix Profile

The method for building a Citrix profile depends upon what file you have open—an InstallShield project or a Windows Installer package.

- Building a Citrix Profile for an InstallShield Project
- Building a Citrix Profile for a Windows Installer Package

**Building a Citrix Profile for an InstallShield Project**

To build a Citrix profile for an InstallShield project, perform the following steps:

**Task:** To build a Citrix profile for an InstallShield project:

1. Open the InstallShield project in InstallShield.

2. On the Releases view of the Installation Designer, make sure that at least one release has been created, and select the release that you want to build.

   **Important** You cannot create or edit a release in the Citrix Assistant. If no releases exist, or if you want to create a new release, open the Releases view of the InstallShield Installation Designer. You must create at least one release before you will be able to build a Citrix profile. For more information, see Creating and Building Releases.

3. Open the Build Settings page of the Citrix Assistant.
4. In the Releases tree, select the same release that is selected on the Releases view of the InstallShield Installation Designer. This is the release that you will build a Citrix profile for.

Important • When you select a release on the Build Settings page, you are specifying that whenever you build that particular release, you want to also build a Citrix profile for that release. However, the releases that are selected on the Build Settings page have no bearing upon which release is built when you click the Build button on the toolbar. When you initiate a build by clicking the Build button, a build is initiated for the active release—the release that was most recently selected on the Installation Designer Releases view. The output of that build would depend upon what was selected on the Build Settings page:

- Active release selected—A Windows Installer package and a Citrix profile would be built.
- Active release not selected—Only a Windows Installer package would be built.

To build more than one release at a time, perform a batch build. See Performing Batch Builds.

5. Click the Build toolbar button (or select Build Release on the Build menu) to start building the active release.

The output of the build will be a Windows Installer package and a Citrix profile. For a description of the files that comprise a Citrix profile, see About Citrix Profiles.

Building a Citrix Profile for a Windows Installer Package

To build a Citrix profile for a Windows Installer package, perform the following steps:

Task: To build a Citrix profile for a Windows Installer package:

1. Do one of the following to open a Windows Installer package:
   - On the File menu, select Open and select a Windows Installer package (.msi).
   - On the File menu, select Open and select a transform file (.mst). The Open Transform Wizard opens and you are prompted to identify the transform file's associated Windows Installer package.
   - On the File menu, select New to open the New Project dialog box. Select Transform and click OK. The Open Transform Wizard opens and you are prompted to identify the transform file's associated Windows Installer package.

2. Use the Installation Designer to make any desired edits to the Windows Installer package or Transform file, and use the Citrix Assistant to set Citrix profile options.

3. On the Build Settings page of the Citrix Assistant, select the Build Citrix profile option.

4. Save the edits to the Windows Installer package or transform file by selecting Save on the File menu.

5. Click the Build toolbar button (or select Build Citrix Profile on the Build menu) to start building the Citrix profile.

The output of the build will be a Windows Installer package and a Citrix profile. For a description of the files that comprise a Citrix profile, see About Citrix Profiles.
Chapter 11
Creating Citrix Profiles

Note • For troubleshooting information about resolving errors and warnings that you may encounter when you are building a virtual application, see Virtualization Conversion Errors and Warnings.

Citrix Assistant Reference

Reference information about the Citrix Assistant is organized into the following sections:

• Pages
• Dialog Boxes
• Building Citrix Profiles Using the Command Line
• Citrix Profile Conversion Error and Warning Messages
• Application Features Requiring Pre- or Post-Conversion Actions

Pages

The Citrix Assistant is comprised of the following pages:

• Home Page
• Profile Information Page
• Profile Requirements Page
• Profile Files Page
• Profile Shortcuts Page
• Profile Registry Page
• Build Settings Page
Home Page

The Citrix Assistant Home page displays a diagram that illustrates the process of creating a Citrix profile for deployment on Citrix XenApp.

Figure 11-8:  Citrix Assistant Home Page

Click the following icons in the navigation bar at the bottom of the page to navigate through the Citrix Assistant interface:

Table 11-7 • Navigation Bar Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Destination</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Profile Information Page" /></td>
<td>Profile Information Page</td>
</tr>
<tr>
<td><img src="image" alt="Profile Requirements Page" /></td>
<td>Profile Requirements Page</td>
</tr>
</tbody>
</table>
### Table 11-7 • Navigation Bar Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Destination</th>
</tr>
</thead>
<tbody>
<tr>
<td>🗂️</td>
<td>Profile Files Page</td>
</tr>
<tr>
<td>🕒</td>
<td>Profile Shortcuts Page</td>
</tr>
<tr>
<td>🗄️</td>
<td>Profile Registry Page</td>
</tr>
<tr>
<td>🎥</td>
<td>Build Settings Page</td>
</tr>
<tr>
<td>⏩</td>
<td>Go to next page.</td>
</tr>
<tr>
<td>⏪</td>
<td>Jump back to previous page.</td>
</tr>
<tr>
<td>⚪️</td>
<td>Home Page</td>
</tr>
</tbody>
</table>
Profile Information Page

On the **Profile Information** page in the Citrix Assistant, you specify the **Name**, **Description**, and **Version** of the Citrix profile you are creating. This page is also where you specify whether users can update applications.

**Figure 11-9:** Citrix Assistant Profile Information Page

The Profile Information page includes the following options:

**Table 11-8 • Profile Information Page**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter a name for this Citrix profile. The name you enter here determines the file name of the generated Citrix profile.</td>
</tr>
<tr>
<td></td>
<td><em>Note • Do not include the version number in the package name.</em></td>
</tr>
<tr>
<td>Description</td>
<td>Briefly describe this package. This information is stored with the package as metadata.</td>
</tr>
<tr>
<td>Version</td>
<td>Enter the version number of this Citrix profile. This information is stored as package metadata.</td>
</tr>
</tbody>
</table>
For testing purposes, you can also choose to include diagnostic tools in your Citrix profile by selecting the Diagnostic Tools link in the More Options list. For more information, see Diagnostic Tools Dialog Box.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable User Updates (Allow profiled application to update itself—Not recommended)</td>
<td>To allow the profiled application to download and install vendor-supplied updates over the Internet, select this check box. The updates are stored within the user profile root location for the specific user.</td>
</tr>
<tr>
<td></td>
<td>To ensure that all executable files from the profile are launched from the installation root location, and not from the user profile location, clear this check box. When this check box is cleared, the system prevents code from being run if it is not streamed from the server. Clearing this check box enables you to control updates through the profiler.</td>
</tr>
<tr>
<td></td>
<td>This check box is cleared by default.</td>
</tr>
</tbody>
</table>

Table 11-8 • Profile Information Page (cont.)
Profile Requirements Page

On the **Profile Requirements** page of the Citrix Assistant, you can select the operating systems that client workstations must be running in order for your application to operate properly. By default, all operating systems that are supported by the Citrix client are selected.

![Citrix Assistant Profile Requirements Page](image)

The **Profile Requirements** page has the following options:

**Table 11-9 • Profile Requirements Page Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| Does your Citrix profile have any specific operating system requirements? | Select one of the following:  
  - **Yes**—Select this option if the application does not support one of the listed operating systems. When you select this option, the check boxes are unlocked and you can clear the selection of the unsupported operating systems.  
  - **No**—Select this option if this application will run on all of the listed operating systems (which are the operating systems that the Citrix client supports). When this option is selected, the operating system check boxes are locked and cannot be changed. |
Table 11-9 • Profile Requirements Page Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System / Service Packs List</td>
<td>If you set the <strong>Does your Citrix profile have any specific operating system requirements?</strong> option to <strong>Yes</strong>, this list becomes enabled. To specify operating system requirements, first select the operating systems that this application supports, and clear those that this application does not support. Then, for each of the selected operating systems, right-click on it and select <strong>Service Packs Requirement</strong> from the context menu to open the <strong>Service Packs Requirements</strong> dialog box, and choose one of the following options:</td>
</tr>
<tr>
<td>• <strong>Not Required</strong>—This application supports all versions of this operating system, regardless of the number of Service Packs installed.</td>
<td></td>
</tr>
<tr>
<td>• <strong>No Service Packs Allowed</strong>—This application only supports the initial release of this operating system; if any Service Packs are installed, this application will not run properly.</td>
<td></td>
</tr>
<tr>
<td>• <strong>Exact Service Pack Level</strong>—This application requires the installation of a specific Service Pack on this operating system in order to run properly. Enter the required Service Pack Level in the box.</td>
<td></td>
</tr>
<tr>
<td>• <strong>At least Service Pack Level</strong>—To run properly, this application requires that this operating system have at least the specified Service Pack (or higher) installed. Enter the minimum required Service Pack Level in the box.</td>
<td></td>
</tr>
<tr>
<td>• <strong>At most Service Pack Level</strong>—To run properly, this application requires that this operating system have at most the specified Service Pack (or lower) installed. Enter the maximum required Service Pack Level in the box.</td>
<td></td>
</tr>
<tr>
<td>• <strong>Range of Service Pack Levels</strong>—To run properly, this application requires that this operating system have a specified range of Service Packs installed. If you select this option, specify the Minimum Level and Maximum Level in the boxes.</td>
<td></td>
</tr>
<tr>
<td>Does your Citrix profile have any specific language requirements?</td>
<td>Select one of the following:</td>
</tr>
<tr>
<td>• <strong>No</strong>—Select this option if this application will run on all of the listed languages (which are the languages that the Citrix client supports). When this option is selected, the language check boxes are locked and cannot be changed.</td>
<td></td>
</tr>
<tr>
<td>• <strong>Yes</strong>—Select this option if the application does not support one of the listed languages. When you select this option, the check boxes are unlocked and only <strong>English</strong> is selected by default.</td>
<td></td>
</tr>
<tr>
<td>Language List</td>
<td>If you set the <strong>Does your Citrix profile have any specific language requirements?</strong> option to <strong>Yes</strong>, this list becomes enabled. Select only those languages that this application supports.</td>
</tr>
</tbody>
</table>
Profile Files Page

On the Profile Files page of the Citrix Assistant, you can perform the following tasks:

- View Files and Folders
- Add Files and Folders
- Delete Files and Folders
- Set Isolation Options
- Modifying the Display of Predefined Folders

View Files and Folders

On the Profile Files page, you can view all of the files and folders that are currently in your Citrix profile.

Figure 11-11: Citrix Assistant Profile Files Page
Folders are listed in the Citrix Profile tree on the left, and all of the files in the selected folder are listed on the right.

- The directories in the tree represent how your application will look when it is installed on to your customer’s machine.
- Blue folders are the supported MSI standard folders.
- The folder with the check mark is INSTALLDIR, which represents the main product installation directory.

**Add Files and Folders**

On the **Profile Files** page, you can use the **Add Files** and **Add Folders** buttons to add new files and folders to include in the Citrix profile. See Managing Files and Folders in a Citrix Profile.

If you are editing an InstallShield project (not a Windows Installer package), and you are adding a folder to this profile, you are prompted to choose whether you want to create a dynamic file link to the source folder.

![Figure 11-12: Dynamic File Link Option Dialog Box](image)

Indicate whether you want to create a dynamic file link by selecting one of the following:

- **No**—For more flexibility with Citrix options, it is recommended that you select No to indicate that you do not want to use a dynamic file link, because you would then not be able to customize isolation options for any of the items in this folder.
- **Yes**—If you wish to use the default isolation options for all the files and folders under this folder, then select the dynamic file link option by clicking Yes. The **Dynamic File Link Settings** dialog box would then open, prompting you to specify the source folder for your dynamic link, and to set options regarding which files and folders to include in the dynamic link. See Dynamic File Link Settings Dialog Box.

**Delete Files and Folders**

You can delete files and folders from the Citrix profile by selecting the file or folder you want to delete, and selecting **Delete** from the context menu. For more information, see Deleting Files and Folders.

**Caution** • If you choose to delete a folder, you are also deleting all of the files and subfolders that the folder contains.

**Note** • You cannot delete predefined folders. You can only turn off the display of those folders. For more information, see Controlling the Display of Predefined Folders.
Tip • To select multiple files, use the Shift key (for contiguous files) or the Ctrl key (for non-contiguous files).

Set Isolation Options

The Citrix XenApp uses isolation environments to control application compatibility and accessibility. The isolation option that is assigned to a file, folder or registry key specifies how the isolation environment will provide access to system resources requested by the application.

The default settings for isolation environments are set on the Citrix XenApp, and those defaults are adequate for most environments. However, in the Citrix Assistant, you can override the default settings for selected files, folders, or registry keys to exert control over application interactions with client operating system resources.

You set isolation options by selecting a file or folder and then selecting Isolation Options from the context menu. For an overview of the available isolation options, and for instructions on how to set them, see Setting Isolation Options.

Modifying the Display of Predefined Folders

You can specify which of the Windows Installer predefined folders are listed in the Citrix Profile tree. See Controlling the Display of Predefined Folders.

Profile Shortcuts Page

You define profile shortcuts to enable users to launch a Citrix profile from within the isolation environment.

By default, the Citrix Assistant creates shortcuts to all of the executable (.exe) files that were added to the profile. These shortcuts are listed in a checklist on the Profile Shortcuts page.

Note • Only shortcuts to executables are included in the profile. The Citrix Administrator chooses which of these shortcuts will be available to their users. When publishing, the Citrix Administrator chooses where to place the shortcut for their users to see.

Tip • Citrix currently only supports 16 color icons for shortcuts. Therefore, if you specify an Icon File on the Shortcuts view of the Installation Designer, be sure to select an icon that includes only 16 colors.
Shortcut Requirements

For each Citrix profile, you are required to define at least one shortcut. Profile shortcuts enable users to access the isolation environment and launch the application. If you build a Citrix profile that does not contain any shortcuts, users will not be able to launch the application.

Difference Between Deleting and Excluding a Profile Shortcut

To prevent a shortcut from being created in the Citrix profile, you can choose to either delete or exclude it, depending upon whether you want it to remain in the InstallShield project.

- **Excluding a shortcut**—When you exclude a shortcut, it will not be created in the Citrix profile, but it will remain in the InstallShield project. This means that the shortcut would be included in the Windows Installer package that is built from this InstallShield project. See Excluding a Profile Shortcut.

- **Deleting a Shortcut**—When you delete a shortcut, it is removed from both the Citrix profile and the InstallShield project. This means that the shortcut would also be deleted from the Windows Installer package that is built from this InstallShield project. See Deleting a Shortcut.
Managing Shortcuts

On the Profile Shortcuts page, you can create, delete, include, exclude, or rename a profile's shortcuts. For step-by-step instructions, see the following topics:

- Creating a New Profile Shortcut
- Including an Existing Profile Shortcut
- Excluding vs. Deleting a Profile Shortcut
- Renaming a Shortcut

Profile Registry Page

On the Profile Registry page, you can view existing registry items, and add or delete registry items. You can also override the Citrix default isolation options for a registry key. Isolation options specify how the isolation environment will provide access to system resources requested by the application.

Figure 11-14: Citrix Assistant Profile Registry Page

Registry items that are listed on this page will be included in the Citrix profile, and those that you delete will not. By default, all new registry keys are isolated.
Tip • To import an existing registry (.reg) file, click the Import a .reg file option on the More Options list to open the Registry Import Wizard.

Note • You cannot set isolation options on root registry keys.

Editing the registry on the Profile Registry page is performed much like it is performed on the InstallShield Registry View. See Editing the Registry.

For information on how to override a registry key’s default isolation options, see Setting Registry Isolation Options.

Important • While you cannot explicitly set an isolation option on a registry value, registry values are subject to the isolation options of their keys.

Build Settings Page

On the Build Settings page, you can perform the following tasks:

- Selecting Releases to Build
- Digitally Signing a Citrix Profile
- Including Additional Windows Installer Packages in a Citrix Profile
- Enabling Citrix Profile Building When in Direct Edit Mode
- Building a Citrix Profile
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Figure 11-15: Citrix Assistant Build Settings Page

Selecting Releases to Build

You select the releases that you want to build a Citrix profile for on the Releases tree of the Build Settings page. By selecting a release, you are specifying that whenever that particular release is built, a Citrix profile will also be built.

Note • If you are editing a Windows Installer package (Direct Edit Mode) or transform file (Direct MST Mode), the Releases tree on the Build Settings page is not displayed.

About Building Releases

When you select a release on the Releases tree on the Build Settings page, you are specifying that whenever you build that particular release, you want to also build a Citrix profile for that release. However, the releases that are selected on the Build Settings page have no bearing upon which release is built when you click the Build button on the toolbar. When you initiate a build by clicking the Build button, a build is initiated for the active release—the release that was most recently selected on the Installation Designer Releases view. The output of that build would depend upon what releases were selected on the Build Settings page:

• Active release selected—A Windows Installer package and a Citrix profile would be built.
• Active release not selected—Only a Windows Installer package would be built.
Note • To build more than one release at a time, perform a batch build. See Performing Batch Builds.

About Creating Releases

You create and edit releases on the Releases view of the InstallShield Installation Designer. You cannot create or edit a release in the Citrix Assistant.

If no releases exist, or if you want to create a new release, open the Releases view of the Installation Designer. You must create at least one release before you will be able to build a Citrix profile. For more information, see Creating and Building Releases.

Digitally Signing a Citrix Profile

You can digitally sign your Citrix profile to assure end users that neither your installation nor the code within your application has been tampered with or altered since publication. When you digitally sign your application, end users are presented with a digital certificate when they run your installation.

To digitally sign a Citrix profile, select the Digitally sign Citrix profile option on the Build Settings page. When this option is selected, the Personal Information Exchange file (.pfx) field is enabled. A .pfx file is a standard file format for digital certificates. You then click Browse and select the .pfx file that you want to use to digitally sign this Citrix profile.

Including Additional Windows Installer Packages in a Citrix Profile

Sometimes a primary Windows Installer package uses other Windows Installer packages indirectly, such as driver files, client components, etc. In addition to being able to convert a single Windows Installer package to a virtual package, you can also use the Citrix Assistant to convert an application suite of multiple Windows Installer packages into one virtual package.

To include additional Windows Installer packages in a Citrix profile, set the Would you like to include additional MSI files in the virtual package? option to Yes, and then select the packages that you want to add.

- Click the New button and select the Windows Installer packages that you want to add. After each file is selected, it will be listed in the Windows Installer Files (.msi) list.
- The order of the packages can be changed by selecting a package in the list and clicking the Move Up and Move Down buttons.
- Use the Delete button to delete a package from the list.

Enabling Citrix Profile Building When in Direct Edit Mode

When you are editing a Windows Installer (.msi) package or a transform (.mst) file in the Citrix Assistant, you are in Direct Edit Mode or Direct MST Mode. Because you are directly editing a Windows Installer package, you save your changes by selecting Save on the File menu. It is not necessary to build the package, because it is already built. Therefore, InstallShield's Build function is disabled.

However, you do need to run the build process to build a Citrix profile for this Windows Installer package. To enable the Build button to build the Citrix profile, select the Build Citrix Profile option on the Build Settings page.

After you select this option, the Build Citrix Profile selection on the Build menu becomes enabled, as does the Build toolbar button.
Building a Citrix Profile

The method for building a Citrix profile depends upon what file you have open—an InstallShield project or a Windows Installer package. For detailed instructions, see one of the following topics:

- Building a Citrix Profile for an InstallShield Project
- Building a Citrix Profile for a Windows Installer Package

Dialog Boxes

The Citrix Assistant includes the following dialog boxes:

- Script Execution Dialog Box
- Diagnostic Tools Dialog Box
- File Isolation Options Dialog Box
- Folder Isolation Options Dialog Box
- Registry Isolation Options Dialog Box
- Service Packs Requirement Dialog Box

Script Execution Dialog Box

On the Script Execution dialog box, which is opened by clicking Script Execution in the More Options list on the Profile Requirements page, you can choose to include scripts that must execute for your application to run properly. From this dialog box, you can view and manage all of the Before Profile Launch and After Profile Exit script files you are including with your Citrix profile.

- Files can be marked to run inside or outside of the isolation environment.
- Only files with .exe, .com, .cmd, or .bat extensions are allowed to execute.
Diagnostic Tools Dialog Box

On the Diagnostic Tools dialog box, which is opened by selecting Diagnostic Tools in the More Options list on the Profile Information page, you can choose to include the Windows Command Prompt and Registry Editor diagnostic tools with your Citrix profile.

If you include diagnostic tools with your Citrix profile, you will be able to look at the registry or file system for the application while it is running in its isolation environment. For example, if you were running a Citrix profile and got an error message stating that the application cannot load a DLL, you could use these diagnostic tools to troubleshoot the problem.

Caution • If you choose to include these diagnostic tools, the versions of regedit.exe and cmd.exe that are part of the operating system on the build machine are added to the Citrix profile. However, these tools may not be compatible with other operating systems.
Figure 11-17: Diagnostic Tools Dialog Box

You can use these diagnostic tools to inspect your application's isolation environment at runtime. You have the following options:

Table 11-10 • Diagnostic Tools Dialog Box Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registry Diagnostics</td>
<td>Select this option if you want to include regedit.exe with your Citrix profile so that you can browse the profile registry.</td>
</tr>
<tr>
<td>File System Diagnostics</td>
<td>Select this option if you want to be able to browse the Citrix profile's isolation environment file system using a command prompt.</td>
</tr>
</tbody>
</table>

Launching the Diagnostic Tools Within the Isolation Environment

If you selected the Registry Diagnostics or File System Diagnostics options on the Diagnostic Tools dialog box, shortcuts to those tools are automatically added to the profile.

When the user runs this Citrix profile application, two additional shortcuts will be available in the application's shortcut folder: The names of these shortcuts will reflect the application name, such as:

[ProductName] Registry
[ProductName] File System

When the user launches one of these shortcuts, that diagnostic tool is launched inside the context of the application's Citrix isolation environment.
File Isolation Options Dialog Box

On the **File Isolation Options** dialog box, you can override the default Citrix isolation option for the selected file.

![File Isolation Options Dialog Box](image)

**Figure 11-18:** File Isolation Options Dialog Box

**Caution** • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects and registry settings.

The File Isolation Options dialog box includes the following options:

**Table 11-11** • File Isolation Options

<table>
<thead>
<tr>
<th><strong>Option</strong></th>
<th><strong>Description</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Default</strong></td>
<td>Use the default isolation option for this file as defined on the Citrix XenApp.</td>
</tr>
<tr>
<td><strong>Ignore</strong></td>
<td>Always look for this file on the system, not in the isolation environment.</td>
</tr>
<tr>
<td><strong>Isolate</strong></td>
<td>First look for this file in the isolation environment. If the file is not found there, look for this file on the system.</td>
</tr>
</tbody>
</table>

**Note** • Select this option unless you require specific custom handling.
**Folder Isolation Options Dialog Box**

On the **Folder Isolation Options** dialog box, you can override the default Citrix isolation option for the selected folder.

Table 11-11 • File Isolation Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Strictly Isolate</strong></td>
<td>Always look for this file in the isolation environment, not on the system.</td>
</tr>
</tbody>
</table>

*Note* • This is useful when running two versions of an application on the same machine.

**Redirect** | Always use the following file on the system, not the one in the isolation environment. If you select this option, also specify the following:

- **Source**—Name of the selected file.
- **Destination**—Select the file on the system that you want the application to use instead of the selected file.

Figure 11-19: Folder Isolation Options Dialog Box
Caution • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects and registry settings.

The Folder Isolation Options dialog box includes the following options:

Table 11-12 • Folder Isolation Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>Use the default isolation option for this file as defined on the Citrix XenApp.</td>
</tr>
<tr>
<td></td>
<td>![Image]</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Select this option unless you require specific custom handling.</td>
</tr>
<tr>
<td>Ignore</td>
<td>Always look for this file on the system, not in the isolation environment.</td>
</tr>
<tr>
<td>Isolate</td>
<td>Look for this folder in both the isolation environment and on the system. If the folder exists in both places, list both in the search results.</td>
</tr>
<tr>
<td>Strictly Isolate</td>
<td>Always look for this folder in the isolation environment, not on the system.</td>
</tr>
<tr>
<td></td>
<td>![Image]</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • This is useful when running two versions of an application on the same machine.</td>
</tr>
<tr>
<td>Redirect</td>
<td>Always look in the following folder on the system, not in the one in the isolation environment. If you select this option, also specify the following:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Source</strong>—Name of the selected folder.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Destination</strong>—The directory on the system where you want the application to look instead of looking in the selected folder in the isolation environment.</td>
</tr>
</tbody>
</table>
Registry Isolation Options Dialog Box

On the **Registry Isolation Options** dialog box, you can override the default Citrix isolation option for the selected registry key.

![Registry Isolation Options Dialog Box](image)

Caution • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects and registry settings.

The Registry Isolation Options dialog box includes the following options:

**Table 11-13 • Registry Isolation Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| Default | Use the default isolation option for this registry key as defined on the Citrix XenApp.  

*Note* • Select this option unless you require specific custom handling.
<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ignore</td>
<td>Always look for this registry key on the system, not in the isolation environment.</td>
</tr>
<tr>
<td>Isolate</td>
<td>Look for this registry key in both the isolation environment and on the system. If the registry key exists in both places, list both in the search results.</td>
</tr>
<tr>
<td>Strictly Isolate</td>
<td>Always look for this registry key in the isolation environment, not on the system.</td>
</tr>
</tbody>
</table>

*Note* • This is useful when running two versions of an application on the same machine.

<table>
<thead>
<tr>
<th>Redirect</th>
<th>Always use the following registry key on the system. If you select this option, also specify the following:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• <strong>Source</strong>—Lists the name of the selected registry key.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Destination Root</strong>—Select the registry root of the registry key on the system that you want to redirect to.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Destination Key</strong>—Select the registry key on the system that you want to redirect to.</td>
</tr>
</tbody>
</table>
Service Packs Requirement Dialog Box

The Service Packs Requirement dialog box is opened by selecting an operating system on the Profile Requirements page of the Citrix Assistant and selecting Service Packs Requirement from the context menu.

On this dialog box, you can specify which, if any, Service Packs are required for the application to run on the selected operating system.

![Service Packs Requirement Dialog Box](image)

The Service Packs Requirement dialog box includes the following options:

Table 11-14 • Service Packs Requirement Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Service Pack Requirement</td>
<td>Select this option if this application supports all versions of this operating system, regardless of the number of Service Packs installed.</td>
</tr>
<tr>
<td>No Service Pack Allowed</td>
<td>Select this option if this application only supports the initial release of this operating system; if any Service Packs are installed, this application will not run properly.</td>
</tr>
<tr>
<td>Exact Service Pack Level</td>
<td>Select this option if this application requires the installation of a specific Service Pack on this operating system in order to run properly. Enter the required Service Pack Level in the box.</td>
</tr>
<tr>
<td>At Least Service Pack Level</td>
<td>Select this option if, to run properly, this application requires that this operating system have at least the specified Service Pack (or higher) installed. Enter the minimum required Service Pack Level in the box.</td>
</tr>
</tbody>
</table>
Chapter 11
Creating Citrix Profiles

Building Citrix Profiles Using the Command Line

When you configure a Citrix profile in an InstallShield project and then build that project (using either the user interface or the command line), both the Windows Installer package and the Citrix profile are built. When you use the standard InstallShield command line build, you do not need to add any additional command line parameters. All of the Citrix profile settings are saved within the InstallShield project.

Citrix Profile Conversion Error and Warning Messages

Note • For troubleshooting information about resolving errors and warnings that you may encounter when you are building a virtual application, see Virtualization Conversion Errors and Warnings.

Application Features Requiring Pre- or Post-Conversion Actions

Some application features are ignored when creating a Citrix profile. Therefore, some additional pre- or post-conversion actions must be taken in order for the application profile to run on Citrix XenApp.

One action you could take to try to include ignored features in a Citrix profile is to first repackaging the application using the Repackaging Wizard, and then convert the repackaged application to a Citrix profile.

For a list of ignored features, see Application Features Requiring Pre- or Post-Conversion Actions.

Table 11-14 • Service Packs Requirement Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>At Most Service Pack Level</td>
<td>Select this option if, to run properly, this application requires that this operating system have at most the specified Service Pack (or lower) installed. Enter the maximum required Service Pack Level in the box.</td>
</tr>
<tr>
<td>Range of Service Pack Levels</td>
<td>Select this option if, to run properly, this application requires that this operating system have a specified range of Service Packs installed. If you select this option, specify the Minimum Level and Maximum Level in the boxes.</td>
</tr>
</tbody>
</table>
Creating ThinApp Applications

Edition • The ThinApp Assistant is included in the Virtualization Pack.

Important • ThinApp support requires a separate purchase of VMware® ThinApp™.

ThinApp (formerly Thinstall Virtualization Suite) is a self-contained application virtualization solution that requires no client-side agents or supporting server infrastructure. A ThinApp application runs within a virtual environment that prevents it from interfering with other software running on the same machine.

You can use the InstallShield ThinApp Assistant to configure and build a ThinApp application. Information about creating ThinApp applications using the ThinApp Assistant is presented in the following sections:

- Overview of the ThinApp Assistant
- Using the ThinApp Assistant to Create a ThinApp Application
- ThinApp Assistant Reference
- ThinApp Application Configuration File: package.ini

Note • You can also convert a Windows Installer package to a virtual application using Repackager. See Converting a Windows Installer Package to a Virtual Application in the AdminStudio Help Library.

Overview of the ThinApp Assistant

A ThinApp application is a self-contained application virtualization solution that requires no client-side agents or supporting server infrastructure. A ThinApp application runs within a virtual environment that prevents it from interfering with other software running on the same machine. You can use the InstallShield ThinApp Assistant to configure and build a ThinApp application.

- About ThinApp Applications
  - The ThinApp Virtual Operating System
  - Benefits of Deploying ThinApp Applications
- About the ThinApp Assistant
  - Process for Authoring a ThinApp Application Using the ThinApp Assistant
  - Components of a ThinApp Application
  - Supported InstallShield Project Types
  - How Transforms are Included in a ThinApp Application
  - About Sandboxes
About ThinApp Applications

ThinApp applications can be deployed on a machine without modifying the local operating system or file system. They run in a “sandbox” (or virtual environment) which protects the local operating system from installation modifications that could affect stability or security. Also, ThinApp applications can be run safely from restricted user accounts without local installation.

Information about ThinApp applications is presented in the following sections:

- The ThinApp Virtual Operating System
- Benefits of Deploying ThinApp Applications

The ThinApp Virtual Operating System

A ThinApp application runs in a virtual operating system—a small light-weight component which is embedded with each ThinApp application—that consists of a virtual file system and a virtual registry. When the ThinApp application is run, the virtual operating system environment is merged with the real system environment.

The virtual operating system technology enables entire applications to be packaged into a single .exe file that can be run without an installation process, and without modifying the resident operating system.

A ThinApp application can be run from a network or offline on the local machine.

Benefits of Deploying ThinApp Applications

Deploying ThinApp applications provides the following benefits:

- **Reduces time to deployment and costs associated with testing**—Applications can be deployed and run in independent sandboxes, eliminating the need for expensive and time-consuming multi-application regression testing. This reduces the time to deployment and the costs associated with testing.

- **Fast, lightweight virtualization**—ThinApp does not use emulation, so all processes are executed natively at full speed.

- **Reduces the cost of maintaining secure locked-down desktops**—ThinApp applications can run in restricted user accounts without requiring any host modifications.

- **Enhances work-force mobility, business continuity and disaster recovery**—ThinApp applications can be run off-line, directly from any external media including USB Flash, CD-ROM, and off-line laptops.

- **No infrastructure changes needed**—ThinApp applications can be deployed using any existing software deployment systems including Active Directory and SMS. ThinApp has no client or server components to manage or maintain and ThinApp can transparently stream large applications from any network attached storage devices without server software.

- **Sandboxing prevents modifications**—ThinApp redirects all changes intended for the host computer’s file system and registry to a private per-user sandbox. Sandboxes can be located on a network share, allowing application settings to follow users as they move from machine to machine. For mobile users, sandboxes can be
stored on local USB flash drives, thus preventing damage to the host computer or accidental host storage of sensitive data.

About the ThinApp Assistant

Information about the ThinApp Assistant is organized into the following sections:

- Process for Authoring a ThinApp Application Using the ThinApp Assistant
- Components of a ThinApp Application
- Supported InstallShield Project Types
- How Transforms are Included in a ThinApp Application
- About Sandboxes

Process for Authoring a ThinApp Application Using the ThinApp Assistant

You can use the ThinApp Assistant to convert a Windows Installer package into a ThinApp application. During this process, you:

- **General Settings**—Specify sandbox and Active Directory settings.
- **Files, Folders, Shortcuts, Registry Settings**—Specify the files, folders, shortcuts, and registry settings that will be included in the ThinApp application.
- **Isolation Options**—Override the default isolation options for selected folders and registry keys.
- **Build**—Specify build options and build a ThinApp application.

The following diagram illustrates the ThinApp application creation process:
Figure 11-1: Creating a ThinApp Application

Note • You can also convert a Windows Installer package to a virtual application using Repackager. See Converting a Windows Installer Package to a Virtual Application in the AdminStudio Help Library.
The process for authoring a ThinApp application using the ThinApp Assistant is as follows:

**Table 11-1 • Steps to Convert a Windows Installer Package to a ThinApp Application**

<table>
<thead>
<tr>
<th>Step</th>
<th>Go To:</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Getting Started</strong></td>
<td>InstallShield Start Page</td>
<td>Create or open one of the following project types:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Basic MSI</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• MSI Database (Direct Edit Mode)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Transform (Direct MST Mode)</td>
</tr>
<tr>
<td><strong>InstallShield Start Page</strong></td>
<td></td>
<td>Click on the <strong>VMware ThinApp</strong> tab to open the <strong>ThinApp Assistant Home</strong> page.</td>
</tr>
<tr>
<td><strong>ThinApp Assistant Home Page</strong></td>
<td></td>
<td>Click <strong>General Settings</strong> in the navigation bar to open the <strong>General Settings</strong> page.</td>
</tr>
<tr>
<td><strong>Specifying ThinApp General Settings</strong></td>
<td>General Settings Page</td>
<td>Specify the sandbox name and sandbox options for the ThinApp application, control access to the ThinApp application via Active Directory, and specify whether to include diagnostic tools with the ThinApp application.</td>
</tr>
<tr>
<td><strong>Managing Files and Folders in a ThinApp Application</strong></td>
<td>Files &amp; Folders Page</td>
<td>View existing files and folders, add and delete files.</td>
</tr>
<tr>
<td><strong>Setting ThinApp Isolation Options</strong></td>
<td>Files &amp; Folders Page</td>
<td>Override the default isolation options for selected folders. Isolation options specify how the virtual environment will provide access to folders requested by the ThinApp application.</td>
</tr>
<tr>
<td><strong>Modifying Shortcuts to the ThinApp Application’s Executable Files</strong></td>
<td>Applications Page</td>
<td>Create, delete, include, exclude, or rename ThinApp application executables, which are derived from the shortcuts in its Windows Installer package.</td>
</tr>
<tr>
<td><strong>Modifying ThinApp Application Registry Settings</strong></td>
<td>Registry Page</td>
<td>Add, delete, or modify the registry settings in your ThinApp application, and override the default isolation options for selected registry keys. Isolation options specify how the virtual environment will provide access to registry keys requested by the ThinApp application.</td>
</tr>
</tbody>
</table>
Chapter 11
Creating ThinApp Applications

Table 11-1 • Steps to Convert a Windows Installer Package to a ThinApp Application

<table>
<thead>
<tr>
<th>Step</th>
<th>Go To:</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Modifying Build Options</td>
<td>Build Options Page</td>
<td>• [Basic MSI Project mode] Select the releases that you want to build.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• [Direct Edit or Direct MST mode] To enable the Build function for a ThinApp application, select the <strong>Build ThinApp application</strong> option.</td>
</tr>
<tr>
<td>Building a ThinApp Application</td>
<td>Build on the Toolbar OR Build Virtual Package Button</td>
<td>• Click <strong>Build</strong> to build the active Release and create a ThinApp application.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• When you are in Direct Edit mode, click the <strong>Build Virtual Package</strong> button to save the Windows Installer package and create a ThinApp application.</td>
</tr>
</tbody>
</table>

*Note • You can also convert a Windows Installer package to a virtual application using Repackager. See Converting a Windows Installer Package to a Virtual Application in the AdminStudio Help Library.*

Components of a ThinApp Application

When you use the ThinApp Assistant to build a ThinApp virtual package, the resources you generate are called ThinApp applications. The number of files included in a ThinApp application depends upon how many shortcuts are defined in the project (or Windows Installer package) and whether you choose to include diagnostic tools with the ThinApp application.

Table 11-2 • Components of a ThinApp Application

<table>
<thead>
<tr>
<th>Number of Shortcuts</th>
<th>ThinApp Application Components</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 shortcut</td>
<td>ProductName.exe</td>
<td>The ThinApp application consists of a single executable (.exe) file:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>Launching the application</strong>—This executable file is used to launch the ThinApp application.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• <strong>Location of application data</strong>—This executable file contains all of the files, registry keys, DLLs, ThinApp components, and third party libraries that are required for the application to run.</td>
</tr>
</tbody>
</table>
ThinApp application files are saved in a directory named ThinAppPackage. The location of the ThinAppPackage directory depends upon the type of file you are editing in InstallShield:

- **InstallShield project**—The ThinAppPackage directory will be located in a subdirectory of the directory that contains this InstallShield project file, such as:
  
  C:\InstallShield 2009 Projects\ProductName\ConfigurationName\ReleaseName\ThinAppPackage

- **Windows Installer package**—The ThinAppPackage directory will be located in the same directory as the Windows Installer file, such as:
  
  C:\FolderContainingMSI\ThinAppPackage

**Caution** • **Modifying these files directly is not recommended. To make any modifications, use the InstallShield ThinApp Assistant.**

### Table 11-2 • Components of a ThinApp Application

<table>
<thead>
<tr>
<th>Number of Shortcuts</th>
<th>ThinApp Application Components</th>
<th>Description</th>
</tr>
</thead>
</table>
| More than 1 shortcut | ProductName.exe FeatureName.exe Package.DAT | The ThinApp application consists of two or more executable files and a Package.DAT file:  
  - **Launching the application**—Each of the executables is used to launch the ThinApp application or a specific feature of the ThinApp application.  
  - **Location of application data**—The Package.DAT file contains all of the files, registry keys, DLLs, ThinApp components, and third party libraries that are required for the application to run. |
| 1 shortcut with diagnostic tools | ProductName.exe cmd.exe regedit.exe Package.DAT | The ThinApp application consists of three executable files and a Package.DAT file:  
  - **Launching the application**—The package executable is used to launch the ThinApp application.  
  - **Launching the diagnostic tools**—The cmd.exe and regedit.exe executables are used to launch the Command Prompt and Registry Editor diagnostic tools.  
  - **Location of application data**—The Package.DAT file contains all of the files, registry keys, DLLs, ThinApp components, and third party libraries that are required for the ThinApp application and the diagnostic tools to run. |
Intermediate Data Files: Interm Directory

When a ThinApp application is built, files that support the ThinApp application build process are extracted out of the Windows Installer package and saved in a subdirectory of the ThinAppPackage directory named the Interm directory.

Figure 11-2: Interm Subdirectory of the ThinAppPackage Directory

The data in this directory is then compiled into ThinApp application as part of the build process. The data in the Interm directory does not need to be distributed with the ThinApp application.

Supported InstallShield Project Types

The VMware ThinApp tab is available when one of the following InstallShield project types is open:

- Basic MSI Project
- MSI Database (Direct Edit Mode)
- Transform (Direct MST Mode)

How Transforms are Included in a ThinApp Application

The ThinApp Assistant supports the inclusion of transform files with Windows Installer packages in a ThinApp application.

- How transforms are applied when building a ThinApp application—When building a ThinApp application, transforms that you have specified are automatically applied to the base Windows Installer (.msi) package to create a temporary package, and then the ThinApp application is generated from that temporary package.

- Creating a new transform—You can create a new transform in InstallShield, and then build a ThinApp application from that transform file. When you create a new transform file in InstallShield, you specify the root .msi file in the Open Transform wizard. The steps you take to generate a ThinApp application after using that wizard are exactly the same as if you were editing a Windows Installer package in Direct Edit mode.

- Converting a Windows Installer package with existing transforms—If you have a Windows Installer package and one or more existing transform files, and you want to include these transforms in the ThinApp application, you need to open one of the transforms in InstallShield (rather than the .msi file). The Open Transform wizard will open, and you will be prompted to specify the root .msi file and which of the existing .mst files you want to include. The steps you take to generate a ThinApp application after using that wizard are exactly the same as if you were editing a Windows Installer package in Direct Edit mode.

Caution • All of the transforms that you add to a ThinApp application must be located in the same folder as the Windows Installer .msi package so that they can be accessed when the ThinApp application is built.
About Sandboxes

A ThinApp application runs in a sandbox, a virtual operating system—consisting of a virtual file system and a virtual registry—which is embedded with each ThinApp application. Running an application in a sandbox protects the local operating system from installation modifications that could affect stability or security. In a sandbox, system resources (such as files and registry keys) are redirected from the physical operating system files to the sandbox.

Many applications fail to run if the user does not have administrative rights because they expect to be able to write to global locations like HKEY_LOCAL_MACHINE and C:\Program Files. Using sandbox technology makes applications believe they have the ability to make global changes when they are actually writing to user and application-specific locations, and allows applications that require administrative rights to run without additional privileges. This feature allows ThinApp applications to run in security-restricted environments such as Windows Vista and Terminal Server.

What is a Sandbox Cache?

When you run a ThinApp application, additional files or registry keys may be produced. Depending upon the isolation options, some of this run time data will need to be stored locally in a sandbox cache, a local per-user directory.

When the ThinApp application is built, the local Sandbox cache is created in the following location, using the Sandbox Name that was entered on the General Settings page.

c:\Documents & Settings\USER_NAME\Application Data\ThinApp\SANDBOX_NAME

If the user's Application Data directory is stored on a network share, the ThinApp application's settings will automatically migrate when the same user logs in on another machine. You can also choose to create the sandbox cache in an external storage device such as a USB flash drive.

Using the ThinApp Assistant to Create a ThinApp Application

The steps you need to take to create a ThinApp application are the following:

Table 11-3 • Steps to Take to Create a ThinApp Application Using the ThinApp Assistant

<table>
<thead>
<tr>
<th>Step #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1</td>
<td>Specifying ThinApp General Settings</td>
</tr>
<tr>
<td>Step 2</td>
<td>Managing Files and Folders in a ThinApp Application</td>
</tr>
<tr>
<td>Step 3</td>
<td>Setting ThinApp Isolation Options</td>
</tr>
<tr>
<td>Step 4</td>
<td>Modifying Shortcuts to the ThinApp Application's Executable Files</td>
</tr>
<tr>
<td>Step 5</td>
<td>Modifying ThinApp Application Registry Settings</td>
</tr>
<tr>
<td>Step 6</td>
<td>Modifying Build Options</td>
</tr>
</tbody>
</table>
Table 11-3 • Steps to Take to Create a ThinApp Application Using the ThinApp Assistant

<table>
<thead>
<tr>
<th>Step #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 7</td>
<td>Building a ThinApp Application</td>
</tr>
</tbody>
</table>

Specifying ThinApp General Settings

When creating a ThinApp application, you can, optionally, specify sandbox and Active Directory settings. You can also specify whether to include diagnostic tools with the ThinApp application. The following tasks are performed on the General Settings page of the ThinApp Assistant:

- Specifying Sandbox Information
- Specifying Control Access via Active Directory
- Prerequisites for Building a ThinApp Application
- Including Diagnostic Tools With a ThinApp Application

Specifying Sandbox Information

In this step, you have the option of entering a name for the Sandbox cache that is created when the ThinApp application is built.

**Note** • For information on sandboxes and sandbox caches, see About Sandboxes.

**Task:** To specify sandbox information:

1. In the ThinApp Assistant, open the General Settings page.
2. When a ThinApp application is built, a Sandbox cache is created in the following location:
   
   `c:\Documents & Settings\USER_NAME\Application Data\ThinApp\SANDBOX_NAME`
   
   By default, AdminStudio names the Sandbox by assigning it a unique GUID. However, if you want to override this default Sandbox name, you may (optionally) enter a new name in the Sandbox Name field.

   **Note** • The Sandbox Name you enter here is also recorded in the Package. ini file.

3. If you want changes for Network mapped drives to be saved in the sandbox, then select the Mapped Network Drive Changes go to Sandbox option.
4. If you want changes for removable disks to be saved in the sandbox, then select the Removable Disk Changes go to Sandbox option.
5. If you want to delete the sandbox content when the ThinApp application exits, then select the **Reset Sandbox on Exit** option.

### Specifying Control Access via Active Directory

You can control the access of users to a ThinApp application by specifying Active Directory groups on the **General Settings** page. At build-time, ThinApp assigns a unique GUID-like number to uniquely identify each Active Directory Group that you identify. Members of those groups will have access to the ThinApp application. For more detailed information about how Active Directory permissions are assigned, see About Controlling Access to ThinApp Applications.

To specify control access via Active Directory on the **General Settings** page, perform the following steps:

**Task:** To specify control access via Active Directory:

1. In the **ThinApp Assistant**, open the **General Settings** page.
2. Select the **Control Access via Active Directory** option. The fields below are enabled.
3. In the **Allow application execution to the following user groups** field, enter the names of all of the Active Directory groups that you want to have permission to run this ThinApp application, separated by semi-colons, such as:
   
   GroupOne;GroupTwo;GroupThree

4. In the **Message shown when users not belonging to above groups run the ThinApp application**, enter the message that will be displayed when users that do not belong to the specified groups attempt to launch a ThinApp application.

**Caution** • If you do not select the **Control Access via Active Directory** option, anyone who has access to a directory containing a ThinApp application will be able to run the application.

### About Controlling Access to ThinApp Applications

Note the following about controlling access to ThinApp applications via Active Directory:

- **You must be connected** — You must be connected to your Active Directory domain when you build the ThinApp application.
- **Groups must exist** — The Active Directory groups that you specify must exist when the ThinApp application is built.
• **If you delete a group and then recreate it, you must rebuild**—If you delete a group and recreate it, you will need to rebuild the ThinApp application in order to authenticate against the “new” group.

• **Offline users can authenticate using cached credentials**—When users are offline, they can authenticate using cached credentials. Assuming that the user can log into their laptop, ThinApp Active Directory authentication will still work.

• **Sometimes you may need to update credentials manually**—Cached credentials may not refresh on clients until the next Active Directory refresh cycle. To manually refresh the cached group policy credentials, you can use the `gpupdate` command. Sometimes the user may need to log-off before the credentials are recached.

• **“Administrators” and “Everyone” Groups use same credentials**—Special groups like Administrators and Everyone have the same SID on every Active Directory domain and Workgroup. Other groups you create will have a domain-specific SID, meaning a user cannot create their own local group with the same name to bypass authentication.

Prerequisites for Building a ThinApp Application

AdminStudio will convert the package installation into a format compatible with ThinApp. However, the ThinApp build process requires the availability of certain ThinApp tools.

As a prerequisite to building a ThinApp application from AdminStudio, you must have installed ThinApp and accepted any and all license agreements.

*Note* • For more information, see ThinApp on the VMware Web site.

Including Diagnostic Tools With a ThinApp Application

On the **Diagnostic Tools** dialog box, which is opened by selecting **Diagnostic Tools** in the **More Options** list on the **General Settings** page, you can choose to include the Registry Editor and the Windows Command Prompt diagnostic tools with your ThinApp application.

If you include diagnostic tools with your ThinApp application, you will be able to look at the registry or file system for the application while it is running in its virtual environment. For example, if you were running a ThinApp application and got an error message stating that the application cannot load a DLL, you could use these diagnostic tools to troubleshoot the problem.

*Caution* • If you choose to include these diagnostic tools, the versions of `regedt32.exe` and `cmd.exe` that are part of the operating system on the build machine are added to the ThinApp application. However, these tools may not be compatible with other operating systems.
Task: 

**To include diagnostic tools with a ThinApp application:**

1. In the ThinApp Assistant, open the General Settings page.
2. In the More Options list, click Diagnostic Tools. The Diagnostic Tools dialog box opens.
3. If you want to include the Registry Editor (regedit.exe) with your ThinApp application so that you can browse the registry at runtime from within the virtual environment, select the Registry Diagnostics option.
4. If you want to include the Windows Command Prompt application with your ThinApp application so that you can browse the virtual file system at runtime from within the virtual environment, select the File System Diagnostics option.

**Launching the Diagnostic Tools Within the Virtual Environment**

If you selected the Registry Diagnostics or File System Diagnostics options on the Diagnostic Tools dialog box, shortcuts to those tools are automatically added to the ThinApp application.

When the user runs this ThinApp application, two additional shortcuts will be available in the application's shortcut folder: The names of these shortcuts will reflect the application name, such as:

* [ProductName] Registry
* [ProductName] File System

When the user launches one of these shortcuts, that diagnostic tool is launched inside the context of the application's virtual environment.

**Managing Files and Folders in a ThinApp Application**

The next step in creating a ThinApp application is to view existing files and folders, add and delete files and folders, and override the default isolation options for folders.

The following tasks are performed on the Files & Folders page.

- Adding, Deleting, and Moving Files and Folders in a ThinApp Application
- Controlling the Display of Predefined Folders
Adding, Deleting, and Moving Files and Folders in a ThinApp Application

The directories in the destination tree on the **Files & Folders** page of the ThinApp Assistant represent how your application will look when it is installed on to your customer’s machine.

On the **Files & Folders** page, you can view all of the files and folders that are currently in your ThinApp application, add new files and folders to include in the ThinApp application, and delete files and folders from the ThinApp application.

- Adding Files to a ThinApp Application
- Adding an Existing Folder (and its Contents) to a ThinApp Application
- Creating a New Folder
- Moving Files and Folders
- Deleting Files and Folders

**Adding Files to a ThinApp Application**

To add files to a ThinApp application, perform the following steps:

**Task:**  
**To add files to a ThinApp application:**

1. In the **ThinApp Assistant**, open the **Files & Folders** page. The files and folders are listed in the **VMware ThinApp Application** tree, organized by installation directory.

   Folders are listed in the column on the left, and all of the files in the selected folder are listed on the right. Blue folders are the supported MSI standard folders. The folder with the check mark is **INSTALLDIR**, which represents the main product installation directory.

2. Browse through the folder tree to find the folder that you would like to add files to.
3. Select the folder and click the **Add Files** button. The **Open** dialog box opens.

4. Select the file or files that you want to add and click **Open**. The files you selected are now listed.

   **Tip:** To select multiple files, use the Shift key (for contiguous files) or the Ctrl key (for non-contiguous files).

Adding a File by Dragging and Dropping Files From Your System

You can also add files or folders to your ThinApp application on the **Files & Folders** page by dragging them from a directory on your computer to the desired location in the tree.

Adding an Existing Folder (and its Contents) to a ThinApp Application

To add an existing folder and all of the files and subfolders within it to a ThinApp application, perform the following steps:

**Task:** To add an existing folder to a ThinApp application:

1. In the **ThinApp Assistant**, open the **Files & Folders** page. The files and folders are listed in the **ThinApp Application** tree, organized by installation directory.

2. Browse through the folder tree to find the folder that you would like to add a folder into.

3. Select the folder and click the **Add Folders** button. The **Browse for Folder** dialog box opens, listing all of the directories available to your computer.
4. Select a folder and click **OK**.

If you are editing an InstallShield project (not a Windows Installer package), you are prompted to choose whether you want to create a dynamic file link to the source folder.

5. Indicate whether you want to create a dynamic file link by selecting one of the following:

   - **No**—For more flexibility with ThinApp options, it is recommended that you select **No** to indicate that you do not want to use a dynamic file link, because you would then not be able to customize isolation options for any of the items in this folder.
   
   - **Yes**—If you wish to use the default isolation options for all the files and folders under this folder, then select the dynamic file link option by clicking **Yes**. The **Dynamic File Link Settings** dialog box would then open, prompting you to specify the source folder for your dynamic link, and to set options regarding which files and folders to include in the dynamic link. See Dynamic File Link Settings Dialog Box.

   The folder that you selected is now listed, along with of the files and folders within it.

**Creating a New Folder**

You can create a new, empty folder by selecting an existing folder in the tree and selecting **New Folder** from the context menu.
Task: **To create a new folder:**

1. Right-click on a folder in the VMware ThinApp Application tree and select **New Folder**. A new folder is created as a subfolder of the selected folder:

2. Enter a name for the new folder.

**Moving Files and Folders**

To change the folder’s location in the ThinApp application folder tree structure, perform the following steps:

Task: **To move a file or folder:**

1. Select the file or folder that you want to move.
2. With the mouse button down, drag the file or folder to the new location.
3. Release the mouse button.

**Deleting Files and Folders**

To delete a file or a folder (and all of its contents) from a ThinApp application, perform the following steps:

Task: **To delete a file or folder:**

1. Select the file or folder in the VMware ThinApp Application tree that you want to delete.
2. Select **Delete** from the context menu. You are prompted to confirm the deletion.
3. Click **Yes**. The selected file or folder is deleted.

**Caution** • If you choose to delete a folder, you are also deleting all of the files and subfolders that the folder contains from the entire Project, not just from the ThinApp application.

**Note** • You cannot delete predefined folders. You can only turn off the display of those folders. For more information, see Controlling the Display of Predefined Folders.
Controlling the Display of Predefined Folders

On the Files & Folders page, the VMware ThinApp Application tree initially displays the more commonly used predefined folders, such as [ProgramFilesFolder] and [CommonFilesFolder].

These predefined folders are dynamic, meaning that they do not use hard-coded paths. The value for each destination folder is obtained from the operating system of the target machine.

You can control which predefined folders are listed in this tree.

Task: To change which predefined folders are listed:

1. In the VMware ThinApp Application tree, select the ThinApp Application node (or any of the files or folders that are listed, point to Show Predefined Folder. A list of predefined folders opens.

Those folders that are already displayed are preceded by a check mark, and those that are not displayed do not have a check mark.

2. To add a folder to the tree listing, select a folder that is not currently listed in the tree.
Note • These predefined folders are always added to the root of the VMware ThinApp Application tree, no matter what file or folder you had selected when you selected it from the Predefined Folders list.

3. To remove a folder from the tree listing, select that folder name in this list (which is preceded by a check mark).

Note • You cannot turn off the display of the [ProgramFilesFolder].

Setting ThinApp Isolation Options

ThinApp uses a sandbox virtual environment to control application compatibility and accessibility. The isolation option that is assigned to a folder or registry key specifies how the virtual environment will provide access to system resources requested by the application. You can use isolation options to control what an application can read and write on the local machine.

The default settings for isolation options are built into the ThinApp Assistant, and those defaults are adequate for most environments. However, in the ThinApp Assistant, you can override the default settings for selected folders or registry keys to exert control over application interactions with client operating system resources.

You set isolation options on the Isolation Options dialog box, which is open by selecting a folder or registry key and then selecting Isolation Options from the context menu.

Information about setting isolation options is presented in the following topics:

- Overview of ThinApp Isolation Options
- Setting Isolation Options for Folders
- Inheritance of Isolation Options from Folders to Files

Caution • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects, ThinApp, and registry settings.

Overview of ThinApp Isolation Options

ThinApp uses virtual environments to control application compatibility and accessibility. The isolation option that is assigned to a folder or registry key specifies how the virtual environment will provide access to system resources requested by the application.

The default settings for isolation options are built into the ThinApp Assistant, and those defaults are adequate for most environments. However, in the ThinApp Assistant, you can override the default settings for selected folders or registry keys to exert control over application interactions with client operating system resources.
Caution • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects, ThinApp, and registry settings. Select the Default isolation option unless you require specific custom handling.

You set isolation options on the Isolation Options dialog box, which is opened by selecting Isolation Options on the context menu when you have a folder selected on the Files & Folders page or a registry key selected on the Registry page.

Information about isolation options is presented in the following sections:

- Available ThinApp Isolation Options
- ThinApp Isolation Option Use Scenarios
- ThinApp Assistant Default Isolation Options

Available ThinApp Isolation Options

On the Isolation Options dialog box, you can choose one of the following isolation options:

Table 11-4 • ThinApp Isolation Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Visibility of System Elements</th>
<th>Modifications to Virtual Elements</th>
<th>Modifications to System Elements</th>
<th>New Elements</th>
<th>If System and Virtual Element at Same Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>As defined internally by the ThinApp Assistant</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Write Copy</td>
<td>Visible</td>
<td>Sandbox</td>
<td>Sandbox</td>
<td>Created in Sandbox</td>
<td>Sees Virtual Element</td>
</tr>
<tr>
<td>Merged</td>
<td>Visible</td>
<td>Sandbox</td>
<td>System</td>
<td>Created in System</td>
<td>Sees Virtual Element</td>
</tr>
<tr>
<td>Full</td>
<td>Not Visible</td>
<td>Sandbox</td>
<td>N/A (System elements cannot be modified)</td>
<td>Created in Sandbox</td>
<td>N/A (System elements cannot be read)</td>
</tr>
</tbody>
</table>
ThinApp Isolation Option Use Scenarios

The following table describes scenarios where you would use each isolation option:

Table 11-5 • Use Scenarios for ThinApp Isolation Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Use Scenario</th>
</tr>
</thead>
<tbody>
<tr>
<td>Write Copy</td>
<td>You would use <strong>Write Copy</strong> isolation when:</td>
</tr>
<tr>
<td></td>
<td>• Application was not designed or tested for multi-user environments and expects it can modify files and keys without impacting other users.</td>
</tr>
<tr>
<td></td>
<td>• Application expects write permission to Global locations and was not designed for locked-down desktop environments found in corporate environments or Windows Vista.</td>
</tr>
<tr>
<td></td>
<td>With <strong>Write Copy</strong> isolation, ThinApp makes copies of registry keys and files written by the application and performs all of the modifications in a user-specific sandbox. With this type of isolation, the ThinApp applications believe that they have global write permissions, while they really only modify the sandbox directory.</td>
</tr>
<tr>
<td>Merged</td>
<td>You would use <strong>Merged</strong> isolation when the ThinApp application needs write access to user-specific storage areas, like the Desktop and My Documents.</td>
</tr>
<tr>
<td>Full</td>
<td>You would use <strong>Full</strong> isolation when a ThinApp application needs to run on a machine where earlier or later versions of the same application are either installed or were not uninstalled correctly.</td>
</tr>
<tr>
<td></td>
<td>For directories and registry keys that have <strong>Full</strong> isolation, the ThinApp application will not be aware of any host computer file that might exist, and it sees only virtual files and registry keys at fully isolated locations.</td>
</tr>
</tbody>
</table>

ThinApp Assistant Default Isolation Options

If you do not set any isolation options on a folder or registry key in the ThinApp Assistant, the following default isolation options are applied:

Table 11-6 • ThinApp Assistant Default Isolation Options

<table>
<thead>
<tr>
<th>Isolation Option</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Write Copy Isolation</td>
<td>All other directories and subkeys associated with the product are assigned <strong>Write Copy</strong> isolation.</td>
</tr>
<tr>
<td>Merged Isolation</td>
<td>User-specific storage areas like the Desktop and My Documents, are set to Merged Isolation so that application has direct Write access to these locations</td>
</tr>
</tbody>
</table>

*Note* • Network shares are not affected by isolation modes. Read and write operations to network shares occur unchanged by ThinApp.
Note • These default isolation options are built into the ThinApp Assistant.

Setting Isolation Options for Folders

To override a folder’s default isolation options, perform the following steps:

Task: To set an isolation option on a folder.

1. Open the Files & Folders page.
2. Browse through the folder tree to find the folder that you would like to modify.
3. Select the folder and click Isolation Options on the context menu. The Isolation Options dialog box opens.
4. Select one of the following options, as described in Table 11-4, ThinApp Isolation Options.
   • Default
   • Write Copy
   • Merged
   • Full
5. Click OK. Folders that have an isolation setting other than default are marked with a special icon:

Inheritance of Isolation Options from Folders to Files

Isolation options for files and subfolders are always inherited. The ThinApp virtual environment will apply the most specific reference to that resource.

For example, suppose you have an isolation option for C:\windows and one for C:\windows\System32. When the application requests C:\windows\System32\notepad.exe, then the C:\windows\System32 isolation rule will be applied because C:\windows\System32 is a more specific reference to C:\windows\System32\notepad.exe than is C:\windows.

Figure 11-3: Example of Inheritance of Isolation Options from Folders to Files
Modifying Shortcuts to the ThinApp Application’s Executable Files

You define application shortcuts to enable users to launch a ThinApp application from within the virtual environment.

By default, the ThinApp Assistant creates ThinApp applications for all of the executable shortcuts that exist in your project (or Windows Installer package). These shortcuts are listed in a checklist on the Applications page.

When you select each shortcut, details about it are displayed:

![Figure 11-4: List of Shortcuts for an Application](image)

**Caution** • You must define at least one shortcut to enable users to launch the application from the isolation environment.

On the Applications page, you can create, delete, include, exclude, or rename ThinApp application executables, which are derived from the shortcuts in its Windows Installer package.

- ThinApp Applications and the Virtual Environment
- ThinApp Shortcut Requirements
- Creating a New ThinApp Application
- Including an Existing ThinApp Application
- Excluding or Deleting an Existing ThinApp Application
- Renaming a ThinApp Application

**Caution** • If you delete a shortcut on the Applications page, the shortcut is also deleted from the InstallShield project, and, subsequently, from the Windows Installer package.
ThinApp Applications and the Virtual Environment

On the Applications page of the ThinApp Assistant, you define application shortcuts to enable users to launch a ThinApp application from within the virtual environment. By default, the ThinApp Assistant creates ThinApp applications for all of the executable shortcuts that exist in your project.

To deploy a ThinApp application—on a local drive or a network share—systems administrators just need to give users access to the ThinApp application.

Compressing a ThinApp Application

A ThinApp application consists of either:

- **One executable file (.exe)**—This file is used to both launch the ThinApp application and also contain all of the data that is required for the application to run. In this scenario, this executable file would be a large file.

  or

- **Several executable files (.exe) and a Package.DAT file**—Each of the executables is used to launch the ThinApp application or a specific feature of the ThinApp application and Package.DAT contains all of the data that is required for the application to run. In this scenario, Package.DAT would be a large file.

Each time a user launches a ThinApp application, its data (from either the executable file or from Package.DAT) is read into the computer’s memory. To reduce the application size, you can select a Compression Type on the Build Options page to compress all of the data.

![Figure 11-5: Compression Types on the Build Options Page](image)

The following Compression Types are available:

**Table 11-7 • ThinApp Compression Types**

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>Do not perform any type of compression.</td>
</tr>
<tr>
<td>Fast</td>
<td>Perform quick compression resulting in a smaller application footprint.</td>
</tr>
<tr>
<td>Small</td>
<td>Perform the best compression resulting in the smallest application footprint, but increasing build time.</td>
</tr>
</tbody>
</table>

Application startup time is most effected by compression options used:
• **No compression**—Without compression enabled, startup speeds are comparable to normal application startup times.

• **Fast compression**—With fast compression options enabled, applications may startup faster than normal when the disk cache is empty and slightly slower than normal when the disk cache has been pre-filled, depending on processor speed and disk speeds.

You may also want to compress a ThinApp application to make it easier to distribute it throughout your organization.

When you perform compressed builds, large temporary files are saved in a cache location. To delete all of these temporary files, select the **Clear the VMware ThinApp Cache** option in the **More Options** list on the **Build Options** page.

**ThinApp Shortcut Requirements**

For each ThinApp application, you are required to define at least one shortcut. You define application shortcuts to enable users to launch a ThinApp application from within the virtual environment. By default, the ThinApp Assistant creates ThinApp applications for all of the executable shortcuts that exist in your project (or Windows Installer package).

If you build a ThinApp application that does not contain any shortcuts, users will not be able to launch the application.

**Creating a New ThinApp Application**

On the **Applications** page of the ThinApp Assistant, you specify the executables that you want to create ThinApp applications for.

**Task:** To create a new ThinApp application:

1. Open the **Applications** page. All of the shortcuts that exist in the project (or Windows Installer package) are listed:
   - Those that are currently included in the ThinApp application are selected.
   - Those that are currently excluded from the ThinApp application are not selected.

2. Click **New**. The **Browse for a Shortcut Target File** dialog box opens and prompts you to select a file within this ThinApp application.

3. Select the file that you want to create a shortcut to.

4. Click **Open**. A new shortcut is listed, and it is named the same name as the selected file.

5. To include this shortcut in the ThinApp application, make sure that its check box is selected.
Including an Existing ThinApp Application

If you want to include a previously excluded shortcut in a ThinApp application, perform the following steps:

**Task:** *To include an existing ThinApp application:*

1. Open the *Applications* page. All of the shortcuts that exist in the project are listed.
   - Those that are currently included are selected.
   - Those that are currently excluded are not selected.
2. To include a previously excluded shortcut, select the shortcut and select the check box.

Excluding or Deleting an Existing ThinApp Application

By default, the ThinApp Assistant creates ThinApp applications for all of the executable shortcuts that exist in your project (or Windows Installer package). These shortcuts are listed in a checklist on the *Applications* page.

![Initial List of Shortcuts for an Application](image)

**Figure 11-6:** Initial List of Shortcuts for an Application

To prevent the shortcut from being created in the ThinApp application, you can choose to either delete or exclude it.

- **Excluding a shortcut**—When you exclude a shortcut, it will not be created in the ThinApp application, but it will remain in the InstallShield project. See *Excluding a ThinApp Application*.
- **Deleting a shortcut**—When you delete a shortcut, it is removed from both the ThinApp application and the InstallShield project. See *Deleting a ThinApp Application*.

**Caution** • *If you delete a shortcut on the Applications page, the shortcut is also deleted from the InstallShield project, and, subsequently, from the Windows Installer package.*
If you have any unnecessary shortcuts in your project, you can simply exclude them from the ThinApp application by unchecking them in the shortcuts list. If you like to permanently remove a shortcut, you can delete it from the shortcut list.

**Excluding a ThinApp Application**

If you want to exclude one of these shortcuts from being created in the ThinApp application, perform the following steps:

---

**Task:** To exclude a ThinApp application:

1. Open the **Applications** page. All of the shortcuts that exist in the project are listed.
   - Those that are currently included are selected.
   - Those that are currently excluded are not selected.
2. To exclude a shortcut, select the shortcut and clear the check box.

**Note** • When you exclude a shortcut, it will not be created in the ThinApp application, but it will remain in the InstallShield project.

---

**Deleting a ThinApp Application**

To delete a ThinApp application, perform the following steps:

---

**Task:** To delete a ThinApp application:

1. Open the **Applications** page. All of the shortcuts that exist in the project are listed.
2. Select the shortcut and click **Delete**.

**Caution** • If you delete a shortcut on the **Applications** page, the shortcut is also deleted from the InstallShield project, and, subsequently, from the Windows Installer package.

---

**Excluding vs. Deleting ThinApp Application Shortcuts**

To prevent a shortcut from being created in the ThinApp application, you can choose to either delete or exclude it, depending upon whether you want it to remain in the InstallShield project.

- **Excluding a shortcut**—When you exclude a shortcut, it will not be created in the ThinApp application, but it will remain in the InstallShield project. This means that the shortcut would be included in the Windows Installer package that is built from this InstallShield project. See **Excluding a ThinApp Application**.
Chapter 11
Creating ThinApp Applications

- **Deleting a shortcut**—When you delete a shortcut, it is removed from both the ThinApp application and the InstallShield project. This means that the shortcut would also be deleted from the Windows Installer package that is built from this InstallShield project. See Deleting a ThinApp Application.

Renaming a ThinApp Application

To rename a ThinApp application, perform the following steps:

**Task:** To rename a ThinApp application:

1. Open the **Applications** page. All of the shortcuts that exist in the project are listed.
2. Select the shortcut that you want to rename and click **Rename**. A box appears around the shortcut name, and the shortcut name becomes an editable field.
3. Enter a new name for the shortcut.

Modifying ThinApp Application Registry Settings

Using the **ThinApp Assistant**, you can view existing registry keys, values, and data, and add or delete registry items in your ThinApp application.

You can also override the default isolation options for selected registry keys. Isolation options specify how the virtual environment will provide access to system resources requested by the application.

Information about modifying registry settings on the **Registry** page includes the following topics:

- About the Windows Registry
- Adding or Deleting Registry Keys and Values
- Setting ThinApp Isolation Options on Registry Keys

About the Windows Registry

The Windows registry is a system-wide database that contains configuration information used by applications and the operating system. The registry stores all kinds of information, including the following:

- Application information such as company name, product name, and version number
- Path information that enables your application to run
- Uninstallation information that enables end users to uninstall the application easily without interfering with other applications on the system
- System-wide file associations for documents created by an application
License information
Default settings for application options such as window positions

**Keys, Value Names, and Values**

The registry consists of a set of keys arranged hierarchically under the My Computer explorer. Just under My Computer are several root keys. An installation can add keys and values to any root key of the registry. The root keys that are typically affected by installations are:

- HKEY_LOCAL_MACHINE
- HKEY_USERS
- HKEY_CURRENT_USER
- HKEY_CLASSES_ROOT

A key is a named location in the registry. A key can contain a subkey, a value name and value pair, and a default (unnamed) value. A value name and value pair is a two-part data structure under a key. The value name identifies a value for storage under a key, and the value is the actual data associated with a value name. When a value name is unspecified for a value, that value is the default value for that key. Each key can have only one default (unnamed) value.

Note that the terms key and subkey are relative. In the registry, a key that is below another key can be referred to as a subkey or as a key, depending on how you want to refer to it relative to another key in the registry hierarchy.

**Adding or Deleting Registry Keys and Values**

Editing the registry on the Registry page is performed much like it is performed on the InstallShield Registry view. See Editing the Registry.

**Setting ThinApp Isolation Options on Registry Keys**

To override a registry key's default isolation options (which are built into the ThinApp Assistant), perform the following steps:

**Task:** To set an isolation option on a registry key:

1. Open the **Registry** page.
2. Browse through the registry tree to find the key that you would like to modify.
3. Select the folder or key and click **Isolation Options** on the context menu. The **Isolation Options** dialog box opens.

**Important** • While you cannot explicitly set an isolation option on a registry value, registry values are subject to the isolation options of their keys.
4. Select one of the following options, as described in Table 11-4, ThinApp Isolation Options.
   - Default
   - Write Copy
   - Merged
   - Full

5. Click OK. Registry keys that have an isolation setting other than default are marked with a special icon:

   Tip • To import an existing registry (.reg) file, click the Import a .reg file option on the More Options list to open the Registry Import Wizard.

Inheritance of ThinApp Isolation Options in the Registry

Isolation options for registry keys are always inherited. The ThinApp virtual environment will apply the most specific reference to that resource.

For example, suppose you have an isolation option for the Microsoft registry key and one for Microsoft\Windows registry key. When the application requests Microsoft\Windows\CurrentVersion, then the Microsoft\Windows isolation rule will be applied because Microsoft\Windows is a more specific reference to Microsoft\Windows\CurrentVersion than is Microsoft.

Figure 11-7: Example of Inheritance of Isolation Options from Folders to Files
Modifying Build Options

On the **Build Options** page, you choose which releases of this InstallShield project you want to build a ThinApp application for when the project is built, specify the type of compression, disable the ThinApp Log Monitor tracing capabilities, and specify whether you want to include additional Windows Installer packages in the virtual package.

Also, if you are editing a Windows Installer package in Direct Edit mode (or Direct MST mode), you need to select the **Build ThinApp Application** option on the **Build Options** page before you will be able to build a ThinApp application for that Windows Installer package.

- Selecting Releases to Build
- Enabling ThinApp Application Building When in Direct Edit Mode
- Including Additional Windows Installer Packages in a ThinApp Application
- Building a Windows Installer Package to Assist in the Distribution of a ThinApp Application
- Setting ThinApp Log Monitor Tracing Options
- Setting AppLink Options
- Setting AppSync Options

**Important** • You must create at least one Release (on the **Releases** view of the Installation Designer) before you will be able to select a Release on the **Build Options** page.

Selecting Releases to Build

You select the releases that you want to build a ThinApp application for on the **Releases** tree of the **Build Options** page.

**Important** • You cannot create or edit a release in the ThinApp Assistant. If no releases exist, you can simply click the **Build** toolbar button to create a new release or open the **Releases** view of the InstallShield Installation Designer. You must create at least one release before you will be able to build a ThinApp application. For more information, see Creating and Building Releases.

If you are editing a Windows Installer package (Direct Edit Mode) or transform file (Direct MST Mode), the **Releases** tree on the **Build Options** page is not displayed.

**Task:** To select releases to build:

1. Open the **Build Options** page.
2. Select the releases in the **Releases** tree that you want to build a ThinApp application for.
Important • When you select a release on the Build Options page, you are specifying that whenever you build that particular release, you want to also build a ThinApp application for that release. However, the releases that are selected on the Build Options page have no bearing upon which release is built when you click the Build button on the toolbar. When you initiate a build by clicking the Build button, a build is initiated for the active release—the release that was most recently selected on the Installation Designer Releases view. The output of that build would depend upon what releases were selected on the Build Options page:

- **Active release selected**—A Windows Installer package and a ThinApp application would be built.
- **Active release not selected**—Only a Windows Installer package would be built.

Note • To build more than one release at a time, perform a batch build. See Performing Batch Builds.

---

Enabling ThinApp Application Building When in Direct Edit Mode

When you are editing a Windows Installer (.msi) package or a transform (.mst) file in the ThinApp Assistant, you are in Direct Edit Mode or Direct MST Mode. Because you are directly editing a Windows Installer package, you save your changes by selecting **Save** on the **File** menu. It is not necessary to build the package, because it is already built. Therefore, InstallShield’s **Build** function is disabled.

However, you do need to run the build process to build a ThinApp application for this Windows Installer package. To do this, perform the following steps:

**Task:** To enable ThinApp application building when in Direct Edit Mode:

1. Open a Windows Installer package or a transform file in InstallShield. It will be opened in Direct Edit Mode or Direct MST Mode, and the Build function (**Build** on the **Build** menu and the **Build** toolbar button) will be disabled.

2. Open the **Build Options** page of the ThinApp Assistant.

3. Select the **Build ThinApp application** option. After you select this option, the **Build ThinApp application** selection on the **Build** menu becomes enabled, as does the **Build** toolbar button.

---

Including Additional Windows Installer Packages in a ThinApp Application

Sometimes a primary Windows Installer package uses other Windows Installer packages indirectly, such as driver files, client components, etc. In addition to being able to convert a single Windows Installer package to a virtual package, you can also use the ThinApp Assistant to convert an application suite of multiple Windows Installer packages into one virtual package.
To include additional Windows Installer packages in a ThinApp application, set the **Would you like to include additional MSI files in the virtual package?** option on the **Build Options** page to **Yes**, and then select the packages that you want to add.

---

**Task:** To include additional Windows installer packages in a ThinApp application:

1. Open the **Build Options** page.
2. Set the **Would you like to include additional MSI files in the virtual package?** option to **Yes**.
3. Click the New button ( ) and select the Windows Installer packages that you want to add. After each file is selected, it will be listed in the **Windows Installer Files (.msi)** list.
   - The order of the packages can be changed by selecting a package in the list and clicking the Move Up ( ) and Move Down ( ) buttons.
   - Use the Delete button ( ) to delete a package from the list.

---

### Building a Windows Installer Package to Assist in the Distribution of a ThinApp Application

You can choose to build a Windows Installer package to assist in the distribution of a ThinApp application. This simplifies the deployment of a ThinApp application by enabling you to use enterprise distribution tools such as Microsoft System Center Configuration Manager or Novell ZENworks Configuration Management.

To build a Windows Installer file with your ThinApp application, select the **Generate a Windows Installer (MSI) file as part of the build output** option on the **Build Options** page of the ThinApp Assistant. By default, this option is not selected.

This Windows Installer file can be run to properly install the ThinApp application on an end-user’s desktop. A ThinApp application installed using a Windows Installer package can be uninstalled using **Add or Remove Programs** in the Control Panel.

### Setting ThinApp Log Monitor Tracing Options

ThinApp Log Monitor is an application in the ThinApp Suite that allows you to record detailed information about any application’s execution history for later review. The following events are recorded:

- **API calls**—Win32 API calls with parameter and result information made by applications running in the ThinApp virtual operating system
- **Errors**—A list of potential errors, exceptions, and security events within the application
- **Loaded DLLs**—A list of all DLLs loaded by the application and address ranges

Log Monitor is launched by selecting a shortcut in the ThinApp Suite group on the Windows Start menu.
Log Monitor displays the following information:

**Table 11-8 • ThinApp Log Monitor Interface**

<table>
<thead>
<tr>
<th>#</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Process List</td>
<td>Any new ThinApp process which has been started after Log Monitor begins will be listed. If you click on one of the processes, the Input Trace File and Output Report Filename fields are automatically populated.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong> • If the application was built with the Disable Log Monitor Tracing option on the Build Options page selected, it will not be listed.</td>
</tr>
<tr>
<td>2</td>
<td>Delete</td>
<td>Click to delete trace files for the selected processes in the Process List.</td>
</tr>
<tr>
<td>3</td>
<td>Kill</td>
<td>Click to kill currently running process that is selected in the Process List. You would do this to stop a process from logging additional entries once an error condition has been reached.</td>
</tr>
<tr>
<td>4</td>
<td>Input Trace File</td>
<td>Click Browse to manually browse for a trace file to convert.</td>
</tr>
<tr>
<td>5</td>
<td>Output Report File</td>
<td>The file listed in this field is generated when you click Generate text trace report. This report should be viewed with a text editor that supports UNIX-style line breaks such as Wordpad or Word (not Notepad).</td>
</tr>
</tbody>
</table>
Disabling Log Monitor Tracing

If you do not want to allow ThinApp Log Monitor tracing in a ThinApp application, select the **Disable Log Monitor Tracing** option on the **Build Options** page.

Task: **To disabling the ThinApp Log Monitor tracing capabilities:**

1. Open the **Build Options** page.
2. Select the **Disable Log Monitor Tracing** option.
3. Build the ThinApp application.

Setting AppLink Options

*Note* • The AppLink Settings feature requires ThinApp 4.x. If you are using Thinstall 3.x, any AppLink settings that you define will be ignored.

The AppLink (Application Link) feature enables you to configure relationships between ThinApp applications that work together. You can set AppLink settings for the current ThinApp application on the **AppLink Settings** dialog box, which is opened by clicking the **AppLink Settings** option in the **More Options** menu of the ThinApp Assistant **Build Options** page.

You can use the AppLink feature to perform the following tasks:

- **Linking runtime components to applications**—You can link runtime components to the applications that use them. For example, you can link a package containing the Java runtime environment (JRE) or ODBC drivers to a package containing a browser application.

- **Linking add-ons and plug-ins to applications**—You can link add-ons and plug-ins to applications. For example, Microsoft Office add-ons can be linked to applications or Adobe Photoshop plug-ins can be linked to a package containing Photoshop.

- **Linking packaged applications to service packs**—You can link packaged applications to service packs. By using AppLink, you can upgrade or roll back your service packs by changing the service pack that you capture and link to its parent application.

To set AppLink options for a ThinApp application, perform the following steps.
Task: To configure AppLink settings for your ThinApp application:

1. On the **Build Settings** page of the ThinApp Assistant, click the **AppLink Settings** option in the **More Options** menu. The **AppLink Settings** dialog box opens.

2. Click the **Browse** button to open the **Add AppLink Reference** dialog box.

3. In the **ThinApp Reference** box, enter the relative (runtime) path to the existing ThinApp application that you want to link to.
   - If you want to add multiple applications, repeat the procedure as necessary.
   - You can also use wild cards. See **Security and Authorization**
   - The order in which packages are imported can be changed by selecting a package and clicking the up and down arrows. See **Collisions and Order of Import** for more information on order.

   **Note** • Required and Optional links are listed on the AppLink Settings dialog box together and the order can be changed using the up and down arrows. However, at runtime, all of the applications in the Required category are read first, before those in the Optional category, even if applications in the Optional category were originally higher in the list. When the AppLink Settings dialog box is reopened, the AppLink References will be grouped by category rather than be in the order that was arranged prior to closing the dialog box. In other words, the category order (Required and Optional) overrides the order set by the user.
• To delete a package you have added, select the package and click the Delete ( ) button.

**Important** • When linking to a ThinApp application that has only one shortcut, select its .EXE file. When linking to a ThinApp application that has more than one shortcut, select either its Package.DAT file (if the ThinApp application was built with AdminStudio) or its primary executable file (if the ThinApp application was built with ThinApp).

**Important** • On the Add AppLink Reference dialog box, if you click Browse and browse for a ThinApp application, the absolute path to that application is entered, such as C:\Program Files\AppName\filename.exe. In that case, the parent ThinApp application needs that linked application to be found at the specified absolute path location at runtime, which is unlikely. Therefore, it is recommended that you enter a relative path name.

4. If you want this package to be required, select the Required option. If a required package is missing from the virtual package, it will fail to run. Note the following about required packages:

• If any specified package fails to import, an error message will be displayed and the parent executable file will exit.

• If a wildcard pattern is used to specify a package, no error message is displayed if no files match the wildcard pattern. Therefore, if a wildcard pattern is used to specify a package, the reference is always optional.

• To continue even if load errors occur, make the package references optional instead.

5. Click OK to return to the AppLink References dialog box. The item you selected is now listed in the AppLink References list.

6. Click OK to return to the Build Options page.

### Setting AppSync Options

**Note** • The AppSync Settings feature requires ThinApp 4.x. If you are using Thinstall 3.x, any AppSync settings that you define will be ignored.

AppSync (Application Sync) enables you to automatically keep deployed ThinApp applications up to date. When an application starts up, AppSync can query a Web server to see if an updated version of the package is available. If an update is available, the differences between the existing package and the new package will be downloaded and used to construct an updated version of the package. The updated package will be used for future deployments.
You can use the AppSync feature to perform the following tasks:

- **Distribute runtime components separately**—You can use AppSync to distribute runtime components separately from the applications that use them. For example, the Java Runtime Environment (JRE) or ODBC drivers.

- **Apply layered service packs to applications**—You can use AppSync to apply layered service packs to your applications. Application Sync enables you to distribute service packs and roll back to previous versions, if necessary.

On the AppSync Settings dialog box, you specify the location of the update, the message displayed to the user, and the expiration settings. You set AppSync settings for the current ThinApp application on the Build Options page of the ThinApp Assistant. To configure AppSync settings for a ThinApp application, perform the following steps:

**Task:** To configure AppSync settings for your ThinApp application,


2. In the **Url** field, specify the location of the Web server that hosts application updates. When entering the URL, consider the following:
   - **Supports HTTP and HTTPS**—Application Sync works over both the HTTP (unsecure) and HTTPS (secure) protocol.
   - **Can include login information**—You can include a user name and password in the URL that will be used for basic authentication. The standard Windows/Internet Explorer proxy setting is respected. For example:
     
     https://www.example.com/some/path/PackageName.exe

3. In the **Message** field, enter the information you want to display to the user when the ThinApp application is updated. By default, the following is entered:

   The application has been successfully updated.
4. By default, a package will connect to the Web server once per day to see if an updated version is available. You can set the frequency by modifying the **Frequency** setting. For example, to set the **Frequency** to 2 days, enter `2d`. For 2 weeks, enter `2w` etc.

5. If you want to automatically clear the sandbox after an update, select the **Clear Sandbox** option. By default, this option is not selected.

6. Click **Expiration** to open the **Expiration** tab. On this tab, you can specify that a ThinApp application is required to check for updates at a defined frequency. If the ThinApp application fails to successfully check for updates within that defined frequency, it will fail to run.

7. To require that an application has to check for updates at a specified frequency, select the **Use Application Expiration** option

8. In the **Expire Period** box, enter the update frequency in minutes (**m**), hours (**h**), or days (**d**). For example:
   - To set the period to 30 days, enter `30d`.
   - To set the period to 72 hours, enter `72h`.
   - If you do not want the package to expire, clear the **Use Application Expiration** check box.

   If the Web server cannot be reached, meaning that the update fails, the package will continue to work until the **Expire Period** is reached. The default setting is 30 days.

9. In the **Warning Period** box, enter the amount of time prior to expiration that the user is first warned. For example, to set the period at 5 days, enter `5d`.

10. In the **Warning Frequency** box, enter the frequency that a warning message will be displayed to the user before the package expires. With the default of one day, the warning message will be displayed once per day only. To configure the warning to pop up on every application launch, enter `0`. To configure it to pop up every 4 days, enter `4d`.

    Note the following about warning frequency:
    - After the warning period has started, the Web server will be checked on every launch of an application, overriding any previous setting.
Chapter 11  
Creating ThinApp Applications

- As long as a package has not expired, this parameter checks for new versions and downloads will occur in the background. The user can continue to use the old version.

- If the application is terminated by the user before the download is complete, the download will resume when a virtual application is launched again. After the download completes, the new version will be activated on the next launch.

- When the package has expired, the version check and download will happen in the foreground. A progress bar will be shown during the download phase.

11. Before the expiration limit has been reached and a ThinApp application is started, it will try to connect to the Web server and check for a new version. If the connection fails, a message box will be shown. The default message is:

   This application will become unavailable for use in Warning_Period days if it cannot contact its update server. Check your network connection to ensure uninterrupted service

12. After the expiration limit has been reached and a ThinApp application is started, it will try to connect to the Web server and check for a new version. If the connection fails, the message entered in the Expiration Message box will be shown and execution will be terminated. The default message is:

   This application has been unable to contact its update server for Expire_Period days, so it is unavailable for use. Check your network connection and try again.

Note • If you use AppSync, VMware recommends that you disable automatic application updates that are configured in your virtual application. Conflicts might occur between the linked packages and the software that is automatically updated. If an automatic update feature updates an application, it stores the updates in the sandbox. If AppSync then updates the application to a different version, the updates stored in the sandbox take precedence over the files contained in the version that AppSync created. The order of precedence for the update files are those in the sandbox, then the virtual operating system, and then the physical machine.

Building a ThinApp Application

The method for building a ThinApp application depends upon what file you have open—an InstallShield project or a Windows Installer package.

- Building a ThinApp Application for an InstallShield Project
- Building a ThinApp Application for a Windows Installer Package
Building a ThinApp Application for an InstallShield Project

To build a ThinApp application for an InstallShield project, perform the following steps:

Task: To build a ThinApp application for an InstallShield project:

1. Open the InstallShield project in InstallShield.

2. On the Releases view of the Installation Designer, make sure that at least one release has been created, and select the release that you want to build.

   Important • You cannot create or edit a release in the ThinApp Assistant. If no releases exist, or if you want to create a new release, open the Releases view of the InstallShield Installation Designer. You must create at least one release before you will be able to build a ThinApp application. For more information, see Creating and Building Releases.

3. Open the Build Options page of the ThinApp Assistant.

4. In the Releases tree, select the same release that is selected on the Releases view of the InstallShield Installation Designer. This is the release that you will build a ThinApp application for.

   Important • When you select a release on the Build Options page, you are specifying that whenever you build that particular release, you want to also build a ThinApp application for that release. However, the releases that are selected on the Build Options page have no bearing upon which release is built when you click the Build button on the toolbar. When you initiate a build by clicking the Build button, a build is initiated for the active release—the release that was most recently selected on the Installation Designer Releases view. The output of that build would depend upon what was selected on the Build Options page:

   • Active release selected—A Windows Installer package and a ThinApp application would be built.
   • Active release not selected—Only a Windows Installer package would be built.
   To build more than one release at a time, perform a batch build. See Performing Batch Builds.

5. Click the Build toolbar button (or select Build Release on the Build menu) to start building the active release.

   The output of the build will be a Windows Installer package and a ThinApp application. For information on the files included in a ThinApp application, see Components of a ThinApp Application.
Building a ThinApp Application for a Windows Installer Package

To build a ThinApp application for a Windows Installer package, perform the following steps:

Task: To build a ThinApp application for a Windows Installer package:

1. Do one of the following to open a Windows Installer package:
   - On the File menu, select Open and select a Windows Installer package (.msi).
   - On the File menu, select Open and select a transform file (.mst). The Open Transform Wizard opens and you are prompted to identify the transform file’s associated Windows Installer package.
   - On the File menu, select New to open the New Project dialog box. Select Transform and click OK. The Open Transform Wizard opens and you are prompted to identify the transform file’s associated Windows Installer package.

2. Use the Installation Designer to make any desired edits to the Windows Installer package or Transform file, and use the ThinApp Assistant to set ThinApp application options.

3. Save the edits to the Windows Installer package or transform file by selecting Save on the File menu.

4. On the Build Options page of the ThinApp Assistant, select the Build ThinApp application option. The Build Virtual Package button is enabled.

5. Click the Build Virtual Package button to start building the ThinApp application.

   The output of the build will be a ThinApp application. For information on the files includes in a ThinApp application, see Components of a ThinApp Application.

Note • For troubleshooting information about resolving errors and warnings that you may encounter when you are building a virtual application, see Virtualization Conversion Errors and Warnings.

ThinApp Assistant Reference

Reference information about the ThinApp Assistant is organized into the following sections:

- Pages
- Dialog Boxes
- Building ThinApp Applications Using the Command Line
- ThinApp Application Conversion Error and Warning Messages
- Application Features Requiring Pre- or Post-Conversion Actions
The ThinApp Assistant is comprised of the following pages:

- ThinApp Assistant Home Page
- General Settings Page
- Files & Folders Page
- Applications Page
- Registry Page
- Build Options Page

ThinApp Assistant Home Page

The ThinApp Assistant Home page displays a diagram that illustrates the process of creating a ThinApp application.

Figure 11-9: ThinApp Assistant Home Page
Click the following icons in the navigation bar at the bottom of the page to navigate through the ThinApp Assistant interface:

**Table 11-9 • Navigation Bar Icons**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Destination</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>General Settings Page</td>
</tr>
<tr>
<td></td>
<td>Files &amp; Folders Page</td>
</tr>
<tr>
<td></td>
<td>Applications Page</td>
</tr>
<tr>
<td></td>
<td>Registry Page</td>
</tr>
<tr>
<td></td>
<td>Build Options Page</td>
</tr>
<tr>
<td></td>
<td>Go to next page.</td>
</tr>
<tr>
<td></td>
<td>Jump back to previous page.</td>
</tr>
<tr>
<td></td>
<td>ThinApp Assistant Home Page</td>
</tr>
</tbody>
</table>
General Settings Page

On the **General Settings** page in the **ThinApp Assistant**, you specify Sandbox options, including options to control access to the ThinApp application using Active Directory.

![ThinApp Assistant General Settings Page](image)

**Figure 11-10**: ThinApp Assistant General Settings Page

The **General Settings** page includes the following options:

**Table 11-10 • General Settings Page**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Sandbox Name** | When a ThinApp application is built, a Sandbox cache is created in the following location:  
\[c:\Documents & Settings\USER_NAME\Application Data\ThinApp\SANDBOX_NAME\]  
By default, AdminStudio names the Sandbox by assigning it a unique GUID. However, if you want to override this default Sandbox name, you may (optionally) enter a new name in the **Sandbox Name** field. |
For testing purposes, you can also choose to include diagnostic tools in your ThinApp application by selecting the Diagnostic Tools link in the More Options list. For more information, see ThinApp Diagnostic Tools Dialog Box.

### Table 11-10 • General Settings Page (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mapped Network Drive Changes go to Sandbox</td>
<td>Enable this option if you want changes for Network mapped drives to be saved in the sandbox. By default, users can read and write normally to network mapped drives.</td>
</tr>
<tr>
<td>Removable Disk Changes go to Sandbox</td>
<td>Enable this option if you want changes for removable disks to be saved in the sandbox. By default users can read and write normally to removable disks.</td>
</tr>
<tr>
<td>Reset Sandbox on Exit</td>
<td>Select this option to delete the sandbox content when the application exits. This resets the ThinApp application to its original captured state.</td>
</tr>
<tr>
<td>Control Access via Active Directory</td>
<td>If you want to control the access of users to a ThinApp application by specifying Active Directory groups, select this option and enter the names of those groups.</td>
</tr>
<tr>
<td></td>
<td>At build-time, ThinApp would then assign a unique GUID-like number to uniquely identify each Active Directory Group that you have identified. Members of those groups will have access to the ThinApp application.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Allow application execution to the following user groups</strong>—Enter the names of all of the Active Directory groups that you want to have permission to run this ThinApp application, separated by semi-colons, such as: GroupOne;GroupTwo;GroupThree</td>
</tr>
<tr>
<td></td>
<td>• <strong>Message shown when users not belonging to above groups run the ThinApp application</strong>—Enter the message that will be displayed when users that do not belong to the specified groups attempt to launch a ThinApp application.</td>
</tr>
</tbody>
</table>

**Caution** • If you do not select the Control Access via Active Directory option, anyone who has access to a directory containing a ThinApp application will be able to run the application.

**Note** • For more information, see About Controlling Access to ThinApp Applications.
Files & Folders Page

On the **Files & Folders** page of the ThinApp Assistant, you can perform the following tasks:

- View Files and Folders
- Add Files and Folders
- Delete Files and Folders
- Set Isolation Options
- Modifying the Display of Predefined Folders

**View Files and Folders**

On the **Files & Folders** page, you can view all of the files and folders that are currently in your ThinApp application.

*Figure 11-11: ThinApp Assistant Files & Folders Page*
Folders are listed in the VMware ThinApp Application tree on the left, and all of the files in the selected folder are listed on the right.

- The directories in the tree represent how your application will be organized within its secure compressed container.
- Blue folders are the supported MSI standard folders.
- The folder with the check mark is INSTALLDIR, which represents the main product installation directory.

## Add Files and Folders

On the Files & Folders page, you can use the Add Files and Add Folders buttons to add new files and folders to include in the ThinApp application. See Adding, Deleting, and Moving Files and Folders in a ThinApp Application.

If you are editing an InstallShield project (not a Windows Installer package), and you are adding a folder to this ThinApp application, you are prompted to choose whether you want to create a dynamic file link to the source folder.

![Figure 11-12: Dynamic File Link Option Dialog Box](image)

Indicate whether you want to create a dynamic file link by selecting one of the following:

- **No**—For more flexibility with ThinApp options, it is recommended that you select No to indicate that you do not want to use a dynamic file link, because you would then not be able to customize isolation options for any of the items in this folder.

- **Yes**—If you wish to use the default isolation options for all the files and folders under this folder, then select the dynamic file link option by clicking Yes. The Dynamic File Link Settings dialog box would then open, prompting you to specify the source folder for your dynamic link, and to set options regarding which files and folders to include in the dynamic link. See Dynamic File Link Settings Dialog Box.

## Delete Files and Folders

You can delete files and folders from the ThinApp application by selecting the file or folder you want to delete, and selecting Delete from the context menu. For more information, see Deleting Files and Folders.

**Caution** • If you choose to delete a folder, you are also deleting all of the files and subfolders that the folder contains.

**Note** • You cannot delete predefined folders. You can only turn off the display of those folders. For more information, see Controlling the Display of Predefined Folders.
Tip • To select multiple files, use the Shift key (for contiguous files) or the Ctrl key (for non-contiguous files).

Set Isolation Options

ThinApp uses a sandbox virtual environment to control application compatibility and accessibility. The isolation option that is assigned to a folder or registry key specifies how the virtual environment will provide access to system resources requested by the application.

The default settings for isolation options are built into the ThinApp Assistant, and those defaults are adequate for most environments. However, you can override the default settings for selected files, folders, or registry keys to exert control over application interactions with client operating system resources.

You set isolation options by selecting a file or folder and then selecting Isolation Options from the context menu. For an overview of the available isolation options, and for instructions on how to set them, see Setting ThinApp Isolation Options.

Modifying the Display of Predefined Folders

You can specify which of the Windows Installer predefined folders are listed in the VMware ThinApp Application tree. See Controlling the Display of Predefined Folders.

Applications Page

You define shortcuts to enable users to launch a ThinApp application from within the sandbox virtual environment.

By default, the ThinApp Assistant creates ThinApp applications for all of the executable shortcut that exist in your project. The project’s shortcuts are listed in a checklist on the Applications page.
Shortcut Requirements

For each ThinApp application, you are required to define at least one shortcut. You define application shortcuts to enable users to launch a ThinApp application from within the virtual environment. By default, the ThinApp Assistant creates ThinApp applications for all of the executable shortcuts that exist in your project (or Windows Installer package).

If you build a ThinApp application that does not contain any shortcuts, users will not be able to launch the application.

Difference Between Deleting and Excluding a Shortcut

To prevent a shortcut from being created in the ThinApp application, you can choose to either delete or exclude it, depending upon whether you want it to remain in the InstallShield project.

- **Excluding a shortcut**—When you exclude a shortcut, it will not be created in the ThinApp application, but it will remain in the InstallShield project. This means that the shortcut would be included in the Windows Installer package that is built from this InstallShield project. See Excluding a ThinApp Application.

- **Deleting a Shortcut**—When you delete a shortcut, it is removed from both the ThinApp application and the InstallShield project. This means that the shortcut would also be deleted from the Windows Installer package that is built from this InstallShield project. See Deleting a ThinApp Application.
Managing Shortcuts

On the **Applications** page, you can create, delete, include, exclude, or rename a ThinApp application. For step-by-step instructions, see the following topics:

- Creating a New ThinApp Application
- Including an Existing ThinApp Application
- Excluding or Deleting an Existing ThinApp Application
- Renaming a ThinApp Application

Registry Page

On the **Registry** page, you can view existing registry keys, values, and data, and add or delete registry items. You can also override the default isolation options for a registry key. Isolation options specify how the virtual environment will provide access to system resources requested by the application.

The default settings for isolation options are built into the ThinApp Assistant, and those defaults are adequate for most environments. However, you can override the default settings for selected registry keys to exert control over application interactions with client operating system resources.

You set isolation options by selecting a registry key and then selecting **Isolation Options** from the context menu. For an overview of the available isolation options, and for instructions on how to set them, see Setting ThinApp Isolation Options.
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Figure 11-14: ThinApp Assistant Registry Page

Registry items that are listed on this page will be included in the ThinApp application, and those that you delete will not. By default, all new registry keys are isolated.

Tip • To import an existing registry (.reg) file, click the Import a .reg file option on the More Options list to open the Registry Import Wizard.

Note • You cannot set isolation options on root registry keys.

Editing the registry on the Registry page is performed much like it is performed on the InstallShield Registry View. See Editing the Registry.

For information on how to override a registry key’s default isolation options, see Setting ThinApp Isolation Options on Registry Keys.

Important • While you cannot explicitly set an isolation option on a registry value, registry values are subject to the isolation options of their keys.
Build Options Page

On the Build Options page, you can perform the following tasks:

- Specifying Build Options
- Including Additional Windows Installer Packages in a ThinApp Application
- Building a Windows Installer Package to Assist in the Distribution of a ThinApp Application
- Selecting Releases to Build
- Enabling ThinApp Application Building When in Direct Edit Mode
- Clearing the ThinApp Cache
- Opening the ThinApp Application Folder
- Building a ThinApp Application
- Supporting AppSync and AppLink

The options on the Build Options page vary depending upon whether you are editing an InstallShield project or a Windows Installer package:

InstallShield Project

When you open an InstallShield project in InstallShield:

- The Build Options page includes a releases tree, and you select the release that you want to build.
- To build the ThinApp application, you click the Build button on the toolbar.
Figure 11-15: Build Settings Page, When in Basic MSI Project Mode

Windows Installer Package [Direct Edit Mode]

When you open a Windows Installer package in InstallShield:

- Because you do not have to select a release for a Windows Installer package, there is no releases tree.
- Because a Windows Installer package has already been built, InstallShield’s standard build functionality is disabled. To build the ThinApp application, select the Build ThinApp application option and click the Build Virtual Package button.
Specifying Build Options

On the Build Options page, you can specify the following options:

Table 11-11 • ThinApp Application Build Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Build ThinApp Application (Direct Edit/Direct MST Modes Only) When you directly edit a Windows Installer package, it is not necessary to build the package, because it is already built. Therefore, InstallShield's Build function is disabled. Select the Build ThinApp Application option to enable the Build function. When this option is selected, the Build Virtual Package button is enabled. For more information, see Enabling ThinApp Application Building When in Direct Edit Mode.</td>
<td></td>
</tr>
</tbody>
</table>
### Build Virtual Package

(Direct Edit/Direct MST Modes Only) When you directly edit a Windows Installer package, if you select the **Build ThinApp Application** option, this button is enabled. Click it to build the ThinApp application.

*Note* • This button will also be enabled if the **Build Citrix profile** option is selected on the **Build Settings** page of the Citrix Assistant. In this scenario, if you click this button without also selecting the **Build ThinApp application** option on this page, the ThinApp application will not be built.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Build Virtual Package</strong></td>
<td>(Direct Edit/Direct MST Modes Only) When you directly edit a Windows Installer package, if you select the <strong>Build ThinApp Application</strong> option, this button is enabled. Click it to build the ThinApp application.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Generate a Windows Installer (MSI) file as part of the build output</strong></td>
<td>You can choose to build a Windows Installer package with your ThinApp application. This enables you to use enterprise distribution tools such as Microsoft System Center Configuration Manager or Novell ZENworks Configuration Management to distribute your ThinApp application. To build a Windows Installer file with your ThinApp application, select this option. By default, this option is not selected. For more information, see Building a Windows Installer Package to Assist in the Distribution of a ThinApp Application.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Disable Log Monitor Tracing</strong></td>
<td>Select this option if you do not want to allow ThinApp Log Monitor tracing for a ThinApp application. ThinApp Log Monitor is an application in the ThinApp Suite that allows you to record detailed information about any application’s execution history for later review. For more information, see Setting ThinApp Log Monitor Tracing Options.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Compression Type** | Select one of the following options to specify the ThinApp application’s compression type:  

- **None**: Do not perform any type of compression  
- **Fast**: Perform quick compression resulting in a smaller application footprint  
- **Small**: Perform the best compression resulting in the smallest application footprint, but increasing build time. |

*Note* • For more information, see Compressing a ThinApp Application.
Including Additional Windows Installer Packages in a ThinApp Application

Sometimes a primary Windows Installer package uses other Windows Installer packages indirectly, such as driver files, client components, etc. To include additional Windows Installer packages in a ThinApp application, set this option to **Yes**, and then select the packages that you want to add.

- Click the New button ( ) and select the Windows Installer packages that you want to add. After each file is selected, it will be listed in the **Windows Installer Files (.msi)** list.
- The order of the packages can be changed by selecting a package in the list and clicking the Move Up ( ) and Move Down ( ) buttons.
- Use the Delete button ( ) to delete a package from the list.

Building a Windows Installer Package to Assist in the Distribution of a ThinApp Application

You can choose to build a Windows Installer package to assist in the distribution of a ThinApp application by selecting the **Generate a Windows Installer (MSI) file as part of the build output** option on the **Build Options** page. By default, this option is not selected.

The Windows Installer file can be run to properly install the ThinApp application on an end-user’s desktop. This simplifies the deployment of a ThinApp application by enabling you to use enterprise distribution tools such as Microsoft System Center Configuration Manager or Novell ZENworks Configuration Management.

A ThinApp application installed using a Windows Installer package can be uninstalled using **Add or Remove Programs** in the Control Panel.

Selecting Releases to Build

You select the releases that you want to build a ThinApp application for on the **Releases** tree of the **Build Options** page. By selecting a release, you are specifying that whenever that particular release is built, a ThinApp application will also be built.
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Note • If you are editing a Windows Installer package (Direct Edit Mode) or transform file (Direct MST Mode), the Releases tree on the Build Options page is not displayed.

About Building Releases

When you select a release on the Releases tree on the Build Options page, you are specifying that whenever you build that particular release, you want to also build a ThinApp application for that release. However, the releases that are selected on the Build Options page have no bearing upon which release is built when you click the Build button on the toolbar. When you initiate a build by clicking the Build button, a build is initiated for the active release—the release that was most recently selected on the Installation Designer Releases view. The output of that build would depend upon what releases were selected on the Build Options page:

• Active release selected—A Windows Installer package and a ThinApp application would be built.
• Active release not selected—Only a Windows Installer package would be built.

Note • To build more than one release at a time, perform a batch build. See Performing Batch Builds.

About Creating Releases

You cannot create or edit a release in the ThinApp Assistant. If no releases exist, you can simply click the Build toolbar button to create a new release or open the Releases view of the InstallShield Installation Designer. You must create at least one release before you will be able to build a ThinApp application. For more information, see Creating and Building Releases.

If you are editing a Windows Installer package (Direct Edit Mode) or transform file (Direct MST Mode), the Releases tree on the Build Options page is not displayed.

Enabling ThinApp Application Building When in Direct Edit Mode

When you are editing a Windows Installer (.msi) package or a transform (.mst) file in the ThinApp Assistant, you are in Direct Edit Mode or Direct MST Mode. Because you are directly editing a Windows Installer package, you save your changes by selecting Save on the File menu. It is not necessary to build the package, because it is already built. Therefore, InstallShield's Build function is disabled.

However, you do need to run the build process to build a ThinApp application for this Windows Installer package. To enable the Build button to build just the ThinApp application, select the Build ThinApp application option on the Build Options page.

After you select this option, the Build ThinApp application selection on the Build menu becomes enabled, as does the Build toolbar button.

Clearing the ThinApp Cache

When you perform compressed builds, large temporary files are saved in a cache location. To delete all of these temporary files, select the Clear the VMware ThinApp Cache option in the More Options list on the Build Options page.
Opening the ThinApp Application Folder

To quickly open the folder containing the ThinApp application files that were generated when this InstallShield project or Windows Installer package was built, click **Open ThinApp application folder** in the **More Options** menu.

Building a ThinApp Application

The method for building a ThinApp application depends upon what file you have open—an InstallShield project or a Windows Installer package. For detailed instructions, see one of the following topics:

- Building a ThinApp Application for an InstallShield Project
- Building a ThinApp Application for a Windows Installer Package

Supporting AppSync and AppLink

To configure AppSync and AppLink settings for your ThinApp application, click the **AppSync Settings** or **AppLink Settings** option in the **More Options** menu. For more information, see the **AppSync Settings Dialog Box** or the **AppLink Settings Dialog Box**.

Dialog Boxes

The ThinApp Assistant includes the following dialog boxes:

- ThinApp Diagnostic Tools Dialog Box
- Folder Isolation Options Dialog Box
- Registry Isolation Options Dialog Box
- AppSync Settings Dialog Box
- AppLink Settings Dialog Box
- Add AppLink Reference Dialog Box

ThinApp Diagnostic Tools Dialog Box

On the **Diagnostic Tools** dialog box, which is opened by selecting **Diagnostic Tools** in the **More Options** list on the **General Settings** page, you can choose to include the Windows Command Prompt and Registry Editor diagnostic tools with your ThinApp application.

If you include diagnostic tools with your ThinApp application, you will be able to look at the registry or file system for the application while it is running in its virtual environment. For example, if you were running a ThinApp application and got an error message stating that the application cannot load a DLL, you could use these diagnostic tools to troubleshoot the problem.
Caution • If you choose to include these diagnostic tools, the versions of regedit.exe and cmd.exe that are part of the operating system on the build machine are added to the ThinApp application. However, these tools may not be compatible with other operating systems.

Figure 11-17: Diagnostic Tools Dialog Box

You can use these diagnostic tools to inspect your application's virtual environment at runtime. You have the following options:

Table 11-12 • Diagnostic Tools Dialog Box Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registry Diagnostics</td>
<td>Select this option if you want to include regedit.exe with your ThinApp application so that you can browse the registry.</td>
</tr>
<tr>
<td>File System Diagnostics</td>
<td>Select this option if you want to be able to browse the ThinApp application's virtual environment file system using a command prompt.</td>
</tr>
</tbody>
</table>

Launching the Diagnostic Tools Within the Virtual Environment

If you selected the Registry Diagnostics or File System Diagnostics options on the Diagnostic Tools dialog box, shortcuts to those tools are automatically added to the ThinApp application.

When the user runs this ThinApp application, two additional shortcuts will be available in the application's shortcut folder: The names of these shortcuts will reflect the application name, such as:

[ProductName] Registry
[ProductName] File System

When the user launches one of these shortcuts, that diagnostic tool is launched inside the context of the application's virtual environment.
Folder Isolation Options Dialog Box

On the **Folder Isolation Options** dialog box, you can override the default isolation options for the selected folder.

![Folder Isolation Options Dialog Box](image)

**Figure 11-18**: Folder Isolation Options Dialog Box

**Caution** • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects, ThinApp, and registry settings.
The **Folder Isolation Options** dialog box includes the following options:

**Table 11-13 • ThinApp Isolation Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Visibility of System Elements</th>
<th>Modifications to Virtual Elements</th>
<th>Modifications to System Elements</th>
<th>New Elements</th>
<th>If System and Virtual Element at Same Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>As defined internally by the ThinApp Assistant</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Write Copy</td>
<td>Visible</td>
<td>Sandbox</td>
<td>Sandbox</td>
<td>Created in Sandbox</td>
<td>Sees Virtual Element</td>
</tr>
<tr>
<td>Merged</td>
<td>Visible</td>
<td>Sandbox</td>
<td>System</td>
<td>Created in System</td>
<td>Sees Virtual Element</td>
</tr>
<tr>
<td>Full</td>
<td>Not Visible</td>
<td>Sandbox</td>
<td>N/A (System elements cannot be modified)</td>
<td>Created in Sandbox</td>
<td>N/A (System elements cannot be read)</td>
</tr>
</tbody>
</table>

**ThinApp Isolation Option Use Scenarios**

The following table describes scenarios where you would use each isolation option:

**Table 11-14 • Use Scenarios for ThinApp Isolation Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Use Scenario</th>
</tr>
</thead>
</table>
| Write Copy | You would use **Write Copy** isolation when:  
  - Application was not designed or tested for multi-user environments and expects it can modify files and keys without impacting other users.  
  - Application expects write permission to Global locations and was not designed for locked-down desktop environments found in corporate environments or Windows Vista.  
  
  With **Write Copy** isolation, ThinApp makes copies of registry keys and files written by the application and performs all of the modifications in a user-specific sandbox. With this type of isolation, the ThinApp applications believe that they have global write permissions, while they really only modify the sandbox directory. |
| Merged | You would use **Merged** isolation when the ThinApp application needs write access to user-specific storage areas, like the Desktop and My Documents. |
| Full   | You would use **Full** isolation when a ThinApp application needs to run on a machine where earlier or later versions of the same application are either installed or were not uninstalled correctly.  
  
  For directories and registry keys that have **Full** isolation, the ThinApp application will not be aware of any host computer file that might exist, and it sees only virtual files and registry keys at fully isolated locations. |
Registry Isolation Options Dialog Box

On the Registry Isolation Options dialog box, you can override the default isolation options for the selected registry key.

![Registry Isolation Options Dialog Box](image)

**Figure 11-19:** Registry Isolation Options Dialog Box

*Caution* • Modify isolation options only if you have advanced knowledge of Microsoft operating system objects, ThinApp, and registry settings.
The Registry Isolation Options dialog box includes the following options:

### Table 11-15 • ThinApp Isolation Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Visibility of System Elements</th>
<th>Modifications to Virtual Elements</th>
<th>Modifications to System Elements</th>
<th>New Elements</th>
<th>If System and Virtual Element at Same Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>As defined internally by the ThinApp Assistant</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Write Copy</td>
<td>Visible</td>
<td>Sandbox</td>
<td>Sandbox</td>
<td>Created in Sandbox</td>
<td>Sees Virtual Element</td>
</tr>
<tr>
<td>Merged</td>
<td>Visible</td>
<td>Sandbox</td>
<td>System</td>
<td>Created in System</td>
<td>Sees Virtual Element</td>
</tr>
<tr>
<td>Full</td>
<td>Not Visible</td>
<td>Sandbox</td>
<td>N/A (System elements cannot be modified)</td>
<td>Created in Sandbox</td>
<td>N/A (System elements cannot be read)</td>
</tr>
</tbody>
</table>

### ThinApp Isolation Option Use Scenarios

The following table describes scenarios where you would use each isolation option:

### Table 11-16 • Use Scenarios for ThinApp Isolation Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Use Scenario</th>
</tr>
</thead>
</table>
| Write Copy | You would use Write Copy isolation when:  
  - Application was not designed or tested for multi-user environments and expects it can modify files and keys without impacting other users.  
  - Application expects write permission to Global locations and was not designed for locked-down desktop environments found in corporate environments or Windows Vista.  
  With Write Copy isolation, ThinApp makes copies of registry keys and files written by the application and performs all of the modifications in a user-specific sandbox. With this type of isolation, the ThinApp applications believe that they have global write permissions, while they really only modify the sandbox directory. |
| Merged | You would use Merged isolation when the ThinApp application needs write access to user-specific storage areas, like the Desktop and My Documents. |
| Full | You would use Full isolation when a ThinApp application needs to run on a machine where earlier or later versions of the same application are either installed or were not uninstalled correctly.  
  For directories and registry keys that have Full isolation, the ThinApp application will not be aware of any host computer file that might exist, and it sees only virtual files and registry keys at fully isolated locations. |
AppLink Settings Dialog Box

*Note* • The AppLink Settings feature requires ThinApp 4.x. If you are using Thinstall 3.x, any AppLink settings that you define will be ignored.

The AppLink (Application Link) feature enables you to configure relationships between ThinApp applications that work together. You can set AppLink settings for the current ThinApp application on the **AppLink Settings** dialog box, which is opened by clicking the **AppLink Settings** option in the **More Options** menu of the ThinApp Assistant **Build Options** page.

**Figure 11-20:** AppLink Settings Dialog Box

You can use the AppLink feature to perform the following tasks:

- **Linking runtime components to applications**—You can link runtime components to the applications that use them. For example, you can link a package containing the Java runtime environment (JRE) or ODBC drivers to a package containing a browser application.

- **Linking add-ons and plug-ins to applications**—You can link add-ons and plug-ins to applications. For example, Microsoft Office add-ons can be linked to applications or Adobe Photoshop plug-ins can be linked to a package containing Photoshop.

- **Linking packaged applications to service packs**—You can link packaged applications to service packs. By using AppLink, you can upgrade or roll back your service packs by changing the service pack that you capture and link to its parent application.
The **AppLink Settings** dialog box has the following options:

### Table 11-17 • AppLink Settings Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AppLink References</strong></td>
<td>List of ThinApp applications that are linked to the open ThinApp application. The following information is listed:</td>
</tr>
<tr>
<td></td>
<td>- <strong>Reference</strong>—List of linked ThinApp applications, including the application location and name.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Required</strong>—If Yes is listed in this column, the linked application must be available in order for the ThinApp application to run. If the linked application cannot be found, the ThinApp application will fail to run. See Required and Optional Linked Applications for more information.</td>
</tr>
<tr>
<td><strong>Browse Button</strong></td>
<td>Click the Browse button to open the <strong>Add AppLink Reference</strong> dialog box, where you can add a linked application to the <strong>AppLink Reference</strong> list. For more information, see Add AppLink Reference Dialog Box.</td>
</tr>
<tr>
<td><strong>Up and Down Arrows</strong></td>
<td>ThinApp uses a “last import wins” policy to determine what happens when two packages are imported that have the same files or registry keys. Therefore, you can use the Up and Down arrows to order the list of linked applications. See Collisions and Order of Import for more information.</td>
</tr>
</tbody>
</table>

| Note | Initially, the Required and Optional linked applications are listed on this dialog box together, and you can change the order of these applications using the Up and Down arrows. However, at runtime, the linked applications in the Required category are read first, before those in the Optional category, even though an Optional application might have been listed before a Required application in the AppLink References list. Also, each time the **AppLink Settings** dialog box is reopened, the Required linked applications will be grouped at the top of the list, before all Optional applications. |

### Required and Optional Linked Applications

When an application is linked to a ThinApp application, it can be designated to be either Required or Optional:

**Required Applications**

If a package is required, it has a mark in the **Required** column. If this package is missing from the virtual package, it will fail to run.

- If any specified package fails to import, an error message will be displayed and the parent executable file will exit.
- If a wildcard pattern is used to specify a package, no error message is displayed if no files match the wildcard pattern. Therefore, if a wildcard pattern is used to specify a package, the reference is always optional.
- To continue even if load errors occur, make the package references optional instead.
Optional Applications

If a package does not have a mark in the Required column, it is optional. An optional package operates the same as a required package except that if an import fails to load, the error is ignored and the main application will start executing.

Collisions and Order of Import

ThinApp uses a "last import wins" policy to determine what happens when two packages are imported that have the same files or registry keys.

For example, if PackageA.exe has c:\myinfo.txt in its virtual file system and PackageB.exe also has c:\myinfo.txt in its virtual file system, ThinApp will determine what happens based on which package is imported last.

- Package order in the AppLink References list—If PackageA.exe is listed before PackageB.exe on the AppLink References list, PackageB.exe's copy of c:\myinfo.txt will be used. But if PackageB.exe is listed before PackageA.exe on the AppLink References list, PackageA.exe's copy of c:\myinfo.txt will be used.

- Wild cards—When wild cards are used, alphabetical order is used to load packages, so if you enter Package*.exe in the AppLink References list, PackageB.exe will be loaded last (after PackageA.exe), so its copy of c:\myinfo.txt will be used.

- VB scripts—If two or more packages include VB scripts, the order of execution for the VB Scripts will be alphabetical order by the name of the package. If two packages contain a VB script with the same name, the “last import wins” policy will be used to execute only the version of the VB script from the last imported package containing a script with that name.

Caution • Because VB Script name collisions could cause scripts from other packages not to be executed, it is important to use unique name for VB Script filenames.

Security and Authorization

The user running the ThinApp application must be a member of all PermittedGroups sections for all of the linked (imported) ThinApp applications. If this is not the case, an Access Denied message will be displayed and the main ThinApp application will fail to load.

The following are limitations of the AppLink feature:

- ThinApp supports importing up to 250 packages at a time, and each package may be any arbitrary size.
- Packages that have been updated via AppSync will not have updates visible to the parent executable.
- Sandbox changes from packages being imported will not be visible to the parent executable.
Add AppLink Reference Dialog Box

**Note** • The AppLink Settings feature requires ThinApp 4.x If you are using Thinstall 3.x, any AppLink settings that you define will be ignored.

The AppLink (Application Link) feature enables you to configure relationships between ThinApp applications that work together. On the Add AppLink Reference dialog box, which is opened by clicking the Browse button on the AppLink Settings dialog box, you specify the name and location of a ThinApp application and indicate whether that application is Required or Optional.

![Figure 11-21: Add AppLink Reference Dialog Box](image)

In the ThinApp Reference box, enter the relative (runtime) path to the existing ThinApp application that you want to link to. For more information on how to specify a ThinApp Reference, see the following:

- Enter a Relative Path
- Path Name Format
- Which ThinApp File Should Be Specified in an AppLink Reference?
- Required vs. Optional
- Examples of AppLink References

**Enter a Relative Path**

On the Add AppLink Reference dialog box, if you click Browse and browse for a ThinApp application, the absolute path to that application is entered, such as `C:\Program Files\AppName\filename.exe`. In that case, the main ThinApp application needs that linked application to be found at the specified absolute path location at runtime, which is unlikely. Therefore, it is recommended that you enter a relative path name.

**Path Name Format**

AppLink supports both URL and UNC path names.

**Which ThinApp File Should Be Specified in an AppLink Reference?**

If a ThinApp application has only one shortcut, it consists of a single executable. Therefore, you would obviously specify that executable file when creating an AppLink Reference.
However, when a ThinApp application has more than one shortcut, the ThinApp file that you specify in an AppLink Reference depends upon what tool you used to build the ThinApp application:

**Table 11-18 • File to Specify in an AppLink Reference**

<table>
<thead>
<tr>
<th>Tool Used to Build ThinApp Application</th>
<th># of Shortcuts</th>
<th>ThinApp Application File to Specify</th>
</tr>
</thead>
<tbody>
<tr>
<td>AdminStudio or ThinApp</td>
<td>Only one</td>
<td>Specify the executable file (.EXE).</td>
</tr>
<tr>
<td>AdminStudio</td>
<td>More than one</td>
<td>When built with AdminStudio, a ThinApp application that has more than one shortcut consists of two or more executable files and a package.DAT file (as described in Components of a ThinApp Application). In this situation, specify the package.DAT file.</td>
</tr>
<tr>
<td>ThinApp</td>
<td>More than one</td>
<td>When built with ThinApp, a ThinApp application that has more than one shortcut consists of multiple executable files, with one primary executable. In this situation, specify the primary executable file (.EXE).</td>
</tr>
</tbody>
</table>

**Required vs. Optional**

If you want this package to be required, select the **Required** option. If a required package is missing from the virtual package, it will fail to run. Note the following about required packages:

- If any specified package fails to import, an error message will be displayed and the parent executable file will exit.
- If a wildcard pattern is used to specify a package, no error message is displayed if no files match the wildcard pattern. Therefore, if a wildcard pattern is used to specify a package, the reference is always optional.
- To continue even if load errors occur, make the package references optional instead.

**Examples of AppLink References**

The following are examples of how packages can be added to the **AppLink References** list:

**Table 11-19 • AppLink References Examples**

<table>
<thead>
<tr>
<th>Example</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>plugin.exe</td>
<td>This will import a single package located in the same directory as the parent executable.</td>
</tr>
<tr>
<td>plugins\plugin.exe</td>
<td>This will import a single package located in the plugins subdirectory of the parent executable.</td>
</tr>
</tbody>
</table>
AppSync Settings Dialog Box

Table 11-19 • AppLink References Examples

<table>
<thead>
<tr>
<th>Example</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>plugins/*.exe</code></td>
<td>This will import all executables located in the <code>plugins</code> directory.</td>
</tr>
<tr>
<td><code>n:\plugins/*.exe</code></td>
<td>This will import all EXEs located at the absolute path <code>n:\plugins</code>.</td>
</tr>
<tr>
<td><code>%PLUGINS%\*.exe</code></td>
<td>This expands the environment variable, <code>PLUGINS</code>, and imports all executables found at this location.</td>
</tr>
<tr>
<td><code>plugin1.exe;plugin2.exe;plugins\*.exe</code></td>
<td>This loads two specified plugins and a list of executables found in the <code>plugins</code> subdirectory.</td>
</tr>
</tbody>
</table>

**Important** • If any executable fails to import because it is not a proper ThinApp package or because of a security issue, the parent executable will fail to load.

AppSync (Application Sync) enables you to automatically keep deployed virtual applications up to date. When an application starts up, AppSync can query a Web server to see if an updated version of the package is available. If an update is available, the differences between the existing package and the new package will be downloaded and used to construct an updated version of the package. The updated package will be used for future deployments.

You can use the AppSync feature to perform the following tasks:

- **Distribute runtime components separately**—You can use AppSync to distribute runtime components separately from the applications that use them. For example, the Java Runtime Environment (JRE) or ODBC drivers.
- **Apply layered service packs to applications**—You can use AppSync to apply layered service packs to your applications. Application Sync enables you to distribute service packs and roll back to previous versions, if necessary.

On the **AppSync Settings** dialog box, which is opened by clicking **AppSync Settings** on the **More Options** menu of the **Build Options** page, you can configure AppSync settings for your ThinApp application.

On the **Expiration** tab, you can specify that the ThinApp application is required to check for updates at a defined frequency. If the ThinApp application fails to successfully check for updates within that defined frequency, it will fail to run. Note that the update does not expire, the ThinApp application expires, and cannot be used until it is updated successfully.
The **AppSync Settings** dialog box includes two tabs:

- **General Tab**
- **Expiration Tab**

### General Tab

On the **General** tab, you specify the location of the Web server that hosts application updates.

![General Tab of the AppSync Settings Dialog Box](image)

**Table 11-20 • General Tab of the AppSync Settings Dialog Box**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Url** | URL of the Web server where updates are stored. Application Sync works over both the HTTP (unsecure) and HTTPS (secure) protocol. Part of HTTPS is that the identity of the Web server is checked. You can include a user name and password in the URL that will be used for basic authentication. The standard Windows/Internet Explorer proxy setting is respected. For example:  
  
  https://example.com/some/path/PackageName.exe |
| **Message** | When an updated package is first launched, an information message can be shown. For example:  
  
  *Your application has been updated.* |
| **Frequency** | By default, a package will connect to the Web server once per day to see if an updated version is available. You can set the frequency by modifying this setting. For example, to set the  
  
  **Frequency** to 2 days, enter 2d. For 2 weeks, enter 2w etc. |
Expiration Tab

On the **Expiration** tab, you can specify that a ThinApp application is required to check for updates at a defined frequency. If the ThinApp application fails to successfully check for updates within that defined frequency, it will fail to run.

![Expiration Tab of the AppSync Settings Dialog Box](image)

The following options are included:

**Table 11-21 • Expiration Tab of the AppSync Settings Dialog Box**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Use Application</strong></td>
<td>Select this option to require that an application has to check for updates at a specified frequency.</td>
</tr>
<tr>
<td><strong>Expire Period</strong></td>
<td>Sets the update frequency in minutes (m), hours (h), or days (d). If the Web server cannot be reached, the package will continue to work until the Expire Period is reached. This default setting is 30 days but you can change that setting by modifying this setting. For example:</td>
</tr>
<tr>
<td></td>
<td>- To set the period to 30 days, enter 30d</td>
</tr>
<tr>
<td></td>
<td>- If you do not want the package to expire, clear the <strong>Use Application</strong> check box.</td>
</tr>
<tr>
<td><strong>Warning Period</strong></td>
<td>Sets the start of the warning period before a package expires. For example, to set the period at 5 days, enter 5d.</td>
</tr>
</tbody>
</table>
Chapter 11
Creating ThinApp Applications

Note • If you use AppSync, VMware recommends that you disable automatic application updates that are configured in your virtual application. Conflicts might occur between the linked packages and the software that is automatically updated. If an automatic update feature updates an application, it stores the updates in the sandbox. If AppSync then updates the application to a different version, the updates stored in the sandbox take precedence over the files contained in the version that AppSync created. The order of precedence for the update files are those in the sandbox, then the virtual operating system, and then the physical machine.

Table 11-21 • Expiration Tab of the AppSync Settings Dialog Box

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Warning Frequency</strong></td>
<td>Sets the frequency of warnings before the package expires. With the default of one day, the warning message will be displayed once per day only. To configure the warning to pop up on every application launch, enter 0. To configure it to pop up every 4 days, enter 4d. After the warning period has started, the Web server will be checked on every launch of an application, overriding any previous setting. As long as a package has not expired, this parameter checks for new versions and downloads will occur in the background. The user can continue to use the old version. If the application is terminated by the user before the download is complete, the download will resume when a virtual application is launched again. After the download completes, the new version will be activated on the next launch. When the package has expired, the version check and download will happen in the foreground. A progress bar will be shown during the download phase.</td>
</tr>
<tr>
<td><strong>Expiration Message</strong></td>
<td>After the expiration limit has been reached and a virtual application is started, it will try to connect to the Web server and check for a new version. If the connection fails, a message box will be shown and execution will be terminated. The default message is shown in the example below. For example: This application has been unable to contact its update server for Expire_Period days, so it is unavailable for use. Check your network connection and try again.</td>
</tr>
<tr>
<td><strong>Warning Message</strong></td>
<td>If the connection to the Web server fails, a message box will be shown. The default message is: This application will become unavailable for use in Warning_Period days if it cannot contact its update server. Check your network connection to ensure uninterrupted service.</td>
</tr>
</tbody>
</table>
Building ThinApp Applications Using the Command Line

When you configure a ThinApp application in an InstallShield project and then build that project (using either the user interface or the command line), both the Windows Installer package and the ThinApp application are built. When you use the standard InstallShield command line build, you do not need to add any additional command line parameters. All of the ThinApp application settings are saved within the InstallShield project.

ThinApp Application Conversion Error and Warning Messages

For troubleshooting information about resolving errors and warnings that you may encounter when you are building a virtual application, see Virtualization Conversion Errors and Warnings.

Application Features Requiring Pre- or Post-Conversion Actions

Some application features are ignored when creating a ThinApp application. Therefore, some additional pre- or post-conversion actions must be taken in order for the ThinApp application to be created properly.

One action you could take to try to include ignored features in an ThinApp application is to first repackage the application using the Repackaging Wizard, and then convert the repackaged application to a ThinApp application.

For a list of ignored features, see Application Features Requiring Pre- or Post-Conversion Actions.

ThinApp Not Found

To create a ThinApp application, you are required to have both AdminStudio and ThinApp installed on the same machine. If a user attempts to create a ThinApp application without this ThinApp component, a message is displayed and the build is unsuccessful.

To purchase the ThinApp, visit the VMware Web site:
http://www.vmware.com/products/thinapp/
ThinApp Application Configuration File: package.ini

ThinApp application configuration options that you set in the ThinApp Assistant interface are recorded in the package.ini file that is generated when the ThinApp application is built.

A package.ini contains the following groups of options:

- [BuildOptions]
- [Compression]
- [Isolation]
- [MainApp.exe]
- [Test.exe]

**Note** • For the latest information on the ThinApp application configuration file, package.ini, consult your ThinApp documentation.
The `[BuildOptions]` section of the `package.ini` file specifies Global options which will be inherited by each child executable file. The following options are included:

**Table 11-22 • [BuildOptions] Section of package.ini**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **SandboxName** | When a ThinApp application is built, a Sandbox cache is created in the following location:  
\[
\text{c:\Documents \& Settings\USER\NAME\Application Data\ThinApp\SandboxName}
\]  
The `SandboxName` entry in the `package.ini` file is used to name the directory where sandbox files are stored at runtime.  
\[
\text{SandboxName=MyApplicationV3}
\]  
By default, AdminStudio names the Sandbox by assigning it a unique GUID. However, if you want to override this default Sandbox name, you may (optionally) enter a new name in the `package.ini` file using the `SandboxName` option.  
If no Sandbox Name is entered, a unique GUID is used, such as:  
\[
\text{SandboxName=\{2BDBE10A-9E53-4B5E-811D-DF801900B13C\}}
\]  
\[Note\] This option corresponds to the Sandbox Name field on the General Information page.|
| **InventoryName** | Used by desktop management systems to identify packages for usage reporting purposes. If you do not use a desktop management system or license-controlled system, this value has no effect  
\[
\text{InventoryName=MainApp v1.0}
\] |
| **SandboxNetworkDrives** | Enable this option if you want changes to data on Network-mapped drives to go into the sandbox. By default, the ThinApp application can read and write to network mapped drives with no changes. The value for `SandboxNetworkDrives` is set to either 0 (off) or 1 (on).  
\[
\text{SandboxNetworkDrives=0}
\]  
\[Note\] This option corresponds to the Mapped Network Drive Changes go to Sandbox option on the General Settings page. |
Table 11-22 • [BuildOptions] Section of package.ini (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SandboxRemovableDisk</td>
<td>Enable this option if you want changes to data on Removable disk (floppy/flash) to go into the sandbox. By default the application can read and write to removable disk with no changes. The value for SandboxRemovableDisk can be set to either 0 (off) or 1 (on). SandboxRemovableDisk=0</td>
</tr>
<tr>
<td>Note •</td>
<td>This option corresponds to the Removable Disk Changes go to Sandbox option on the General Settings page.</td>
</tr>
<tr>
<td>RemoveSandboxOnExit</td>
<td>Enable this option if you want to delete the sandbox when the ThinApp application exits. This resets the application to its original captured state. If the application spawns child processes, the clean up will be postponed until all have quit. The value for RemoveSandboxOnExit can be set to either 0 (off) or 1 (on). RemoveSandboxOnExit=0</td>
</tr>
<tr>
<td>Note •</td>
<td>This option corresponds to the Reset Sandbox on Exit option on the General Settings page.</td>
</tr>
<tr>
<td>ExternalCOMObjects</td>
<td>This option allows you to specify that you want specific COM objects to be executed on the system instead of in the virtual environment. This option only applies to out-of-process COM objects (LocalServer32) and Services-based COM objects.</td>
</tr>
<tr>
<td></td>
<td>To specify multiple objects, put a semicolon after each entry. Objects should always be specified in CLSID format.</td>
</tr>
<tr>
<td></td>
<td>The following class ID specifies the class ID for Microsoft Word:</td>
</tr>
<tr>
<td></td>
<td>ExternalCOMObjects={000209FF-0000-0000-C000-000000000046};{000209FF-0000-0000-C000-000000000047}</td>
</tr>
<tr>
<td>Caution •</td>
<td>This option is for advanced users.</td>
</tr>
</tbody>
</table>
Table 11-22 • [BuildOptions] Section of package.ini (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>VirtualizeExternalOutOfProcessCOM=0</td>
<td>Enable this option if you want all out-of-process COM objects to be loaded outside of the virtual environment. By doing this, the application may indirectly modify the machine—for example, the MSI installer service COM object could be modified.</td>
</tr>
<tr>
<td></td>
<td>The value for this option can be set to either:</td>
</tr>
<tr>
<td></td>
<td>• 0—Inside virtual environment</td>
</tr>
<tr>
<td></td>
<td>• 1—Outside the virtual environment</td>
</tr>
<tr>
<td></td>
<td>The default is to create all out-of-process COM objects inside the virtual environment.</td>
</tr>
<tr>
<td>PermittedGroups=Group1;Group2;Group3</td>
<td>Using this option, you can specify the Active Directory groups which are allowed to use this ThinApp application.</td>
</tr>
<tr>
<td>AccessDeniedMsg=You do not have access to execute this application, please contact your Administrator</td>
<td>Use this option to customize the message the user sees if they do not have permission to execute a ThinApp application.</td>
</tr>
</tbody>
</table>

**Note** • This option corresponds to the Allow application execution to the following user groups option on the General Settings page.

**Note** • This option corresponds to the Message shown when users not belonging to above groups run the ThinApp application field on the General Settings page.
Table 11-22 • [BuildOptions] Section of package.ini (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **ChildProcessEnvironmentDefault** and **ChildProcessEnvironmentExceptions** | Executables located in the virtual file system are always executed within the virtual environment. Executables located in the physical file system can be executed inside or outside the virtual environment.  

The default is determined by the **ChildProcessEnvironmentDefault** option, which can be set to **Virtual** or **External**. If this option is not present, the default is the **Virtual** environment.  

It is possible to override the default for specific applications by specifying a list of applications, separated by semicolons, using the **ChildProcessEnvironmentExceptions** option. If a complete path is specified, the full name of the executable is used for the comparison; otherwise, only the file name is used.  

For example:  

```
ChildProcessEnvironmentDefault=Virtual  
ChildProcessEnvironmentExceptions=exec.exe;c:\path\file.exe
```

In this example, `c:\exec.exe`, `c:\Windows\exec.exe` and `c:\path\file.exe` would be executed externally. |

| **AutoShutdownServices** | Use this option to specify if virtualized services keep on running when the last non-service process exits. Permitted values are:  

- **0**—Keep on running.  
- **1**—Stop virtualized services (Default).  

**AutoShutdownServices=1** |
NetRelaunch

Under some conditions, Norton AntiVirus will try to perform a complete scan of an executable. This scan can have a big impact on launch times for large executable files located on network shares. Norton AntiVirus decides to perform a complete scan under these conditions:

- **If the executable is launched from a network share or removable disk.** It skips the scan when the executable is located on the hard drive.
- **When the executable makes its first network connection.** It does not scan the executable if the executable does not make any network connections.

Because a large number of desktops have Norton AntiVirus installed, ThinApp automatically compensates for this by allowing applications to launch from a network share without incurring the lengthy scan times. It does so by creating a small stub executable in the user's sandbox which is then relaunched. Because the small executable can be scanned quickly, it will load the remainder of the application data from the original source location.

You can disable ThinApp default behavior by adding the `NetRelaunch=1` option to disable full file scans.

`NetRelaunch=1`

<table>
<thead>
<tr>
<th>Table 11-22</th>
<th>[BuildOptions] Section of package.ini (cont.)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Option</strong></td>
<td><strong>Description</strong></td>
</tr>
<tr>
<td>NetRelaunch</td>
<td>Under some conditions, Norton AntiVirus will try to perform a complete scan of an executable. This scan can have a big impact on launch times for large executable files located on network shares. Norton AntiVirus decides to perform a complete scan under these conditions:</td>
</tr>
<tr>
<td></td>
<td>• <strong>If the executable is launched from a network share or removable disk.</strong> It skips the scan when the executable is located on the hard drive.</td>
</tr>
<tr>
<td></td>
<td>• <strong>When the executable makes its first network connection.</strong> It does not scan the executable if the executable does not make any network connections.</td>
</tr>
<tr>
<td></td>
<td>Because a large number of desktops have Norton AntiVirus installed, ThinApp automatically compensates for this by allowing applications to launch from a network share without incurring the lengthy scan times. It does so by creating a small stub executable in the user's sandbox which is then relaunched. Because the small executable can be scanned quickly, it will load the remainder of the application data from the original source location.</td>
</tr>
<tr>
<td></td>
<td>You can disable ThinApp default behavior by adding the <code>NetRelaunch=1</code> option to disable full file scans.</td>
</tr>
<tr>
<td></td>
<td><code>NetRelaunch=1</code></td>
</tr>
</tbody>
</table>
Chapter 11
Creating ThinApp Applications

[Compression]

The [Compression] options specify the default compression options to use when building the ThinApp application.

Table 11-23 • [Compression] Section of package.ini

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CompressionType</td>
<td>To reduce the application startup time, you can specify the CompressionType option to compress the ThinApp application.</td>
</tr>
<tr>
<td></td>
<td>CompressionType=Fast</td>
</tr>
<tr>
<td></td>
<td>Specify one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• None: Do not perform any type of compression</td>
</tr>
<tr>
<td></td>
<td>• Fast: Perform quick compression resulting in a smaller application footprint</td>
</tr>
<tr>
<td></td>
<td>• Small: Perform the best compression resulting in the smallest application footprint, but increasing build time.</td>
</tr>
</tbody>
</table>

Note • This option corresponds to the Compression Type options on the Build Options page.

[Isolation]

The [Isolation] options specify the isolation options to use for folders and registry keys when building the ThinApp application.

Table 11-24 • [Isolation] Section of package.ini

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DirectoryIsolationMode</td>
<td>This option specifies the default isolation options to use for folders when building this project.</td>
</tr>
<tr>
<td></td>
<td>DirectoryIsolationMode=WriteCopy</td>
</tr>
<tr>
<td></td>
<td>This option has the following possible values:</td>
</tr>
<tr>
<td></td>
<td>• WriteCopy—System elements are visible, modifications to both virtual and system elements are made in the sandbox, new elements are created in the sandbox, and if a system element and a virtual element are at the same location, the application sees the virtual element.</td>
</tr>
<tr>
<td></td>
<td>• Merged—System elements are visible, modifications to virtual elements are made in the sandbox, modifications to system elements are made on the system, new elements are created on the system, and if a system element and a virtual element are at the same location, the application sees the virtual element.</td>
</tr>
</tbody>
</table>
### RegistryIsolationMode

This option specifies the default isolation options to use for registry keys when building this project.

RegistryIsolationMode=WriteCopy|Merged

This option has the following possible values:

- **WriteCopy**—System elements are visible, modifications to both virtual and system elements are made in the sandbox, new elements are created in the sandbox, and if a system element and a virtual element are at the same location, the application sees the virtual element.

- **Merged**—System elements are visible, modifications to virtual elements are made in the sandbox, modifications to system elements are made on the system, new elements are created on the system, and if a system element and a virtual element are at the same location, the application sees the virtual element.

### Table 11-24 • [Isolation] Section of package.ini (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>registryisolationmode</td>
<td>This option specifies the default isolation options to use for registry keys when building this project.</td>
</tr>
<tr>
<td>Source</td>
<td>This option specifies the .exe which will be run to launch the ThinApp application.</td>
</tr>
<tr>
<td>Source=ProgramFiles\Test\MainApp.exe</td>
<td>This option also specifies the icon that will be used, if an icon is not explicitly specified using the Icon option.</td>
</tr>
<tr>
<td>ReadOnlyData</td>
<td>This option specifies the name of the file that contains read-only registry data to be bound. If the read-only registry also has an associated file-data, the file-data file should be in the same directory with the appended extension TestMain.exe.ro.thfd.</td>
</tr>
<tr>
<td>ReadOnlyData=bin\MainApp.exe.ro.tvr</td>
<td></td>
</tr>
</tbody>
</table>

### Table 11-25 • [MainApp.exe] Section of package.ini

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Source</td>
<td>This option specifies the .exe which will be run to launch the ThinApp application.</td>
</tr>
<tr>
<td>Source=ProgramFiles\Test\MainApp.exe</td>
<td>This option also specifies the icon that will be used, if an icon is not explicitly specified using the Icon option.</td>
</tr>
<tr>
<td>ReadOnlyData</td>
<td>This option specifies the name of the file that contains read-only registry data to be bound. If the read-only registry also has an associated file-data, the file-data file should be in the same directory with the appended extension TestMain.exe.ro.thfd.</td>
</tr>
<tr>
<td>ReadOnlyData=bin\MainApp.exe.ro.tvr</td>
<td></td>
</tr>
</tbody>
</table>
### Table 11-25 • [MainApp.exe] Section of package.ini (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| DisableTracing | This optional setting will disable logging/tracing capabilities for this application when Log Monitor is running. Possible values are 1 (logging is disabled) or 0 (logging is enabled).  
DisableTracing=1  

**Note** • This option corresponds to the **Disable Log Monitor Tracing** option on the **Build Options** page. |
| Icon         | By default the icon is used from the executable identified in the Source option. You can change this to specify one of the following:  
Icon=SomeOtherEXE.exe  
Icon=NULL  
Icon=SomeOtherIco.ico |
By default, each application retains the main Group Icon from its **Source** executable and the individual icon resource pointed to by the Group Icon. Tlink will strip out extra icons that cannot be used directly by the system shell. However, you can force these extra icons to be included in the ThinApp executable by using the **RetainAllIcons=1** option. For example:

```
[myapp.exe]
Source=%ProgramFilesDir%\myapp\app.exe
RetainAllIcons=1
```

Instead of using the **Source** option to identify your application icon, you can also use:

1. **The value NULL.** In this case, the application will not have an icon and Windows will use the default application icon.

```
[myapp.exe]
Source=%ProgramFilesDir%\myapp\app.exe
Icon=NULL
```

2. **The path to another .exe file.** In this case, Tlink will load the icons from a different .exe file. If a full path is not specified, the path is relative to the project directory.

```
[myapp.exe]
Source=%ProgramFilesDir%\myapp\app.exe
Icon=%ProgramFilesDir%\myapp\app2.exe
```

Executable files can contain multiple icon sets. You can optionally specify which set to use by appending ",1" ,"2" to the end of the **Icon** path name like this:

```
[myapp.exe]
Source=%ProgramFilesDir%\myapp\app.exe
Icon=%ProgramFilesDir%\myapp\app2.exe,1
```

3. **The path to an .ico icon file.** In this case, Tlink will load the icons from the specified .ico file. If a full path is not specified, the path is relative to the project directory.

```
[myapp.exe]
Source=%ProgramFilesDir%\myapp\app.exe
Icon=%ProgramFilesDir%\myapp\myicon.ico
```

**Table 11-26 • [Test.exe] Section of package.ini**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Shortcut</strong></td>
<td>The <strong>Shortcut</strong> option specifies whether the .exe that is generated will contain any registry or file data. This information will be loaded from the .exe referenced by the <strong>Shortcut</strong> option. Shortcut applications can specify workingDirectory and CommandLine. Shortcut=MainApp.exe</td>
</tr>
<tr>
<td><strong>WorkingDirectory</strong></td>
<td>The <strong>WorkingDirectory</strong> option specifies where the ThinApp application will start. If this option is not specified, the Current Working Directory will be inherited from the parent process. WorkingDirectory=%ProgramFiles%\Test</td>
</tr>
</tbody>
</table>
InstallShield Editor provides the most comprehensive and flexible setup-creation technology available for the Windows Installer. With the latest InstallShield installation development environment (Interface) you can create setup packages that utilize Windows Installer technology, while harnessing the flexibility provided by InstallScript, InstallShield's development language.

Administrators can also take advantage of InstallShield Editor to customize repackaged legacy setups, further enhancing them prior to deploying them in production environments. For AdminStudio Professional and Enterprise Editions, InstallShield Editor contains integrated Application Manager functionality.

InstallShield Editor's documentation is divided into the following main areas:

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>InstallShield Editor Integration with Application Manager and the Software Repository</td>
<td>Explains InstallShield Editor’s integration with Application Manager.</td>
</tr>
<tr>
<td>Microsoft App-V, VMware ThinApp, and Citrix XenApp Virtualization Support</td>
<td>Provides an overview of how Repackager and InstallShield Editor provide support for the conversion of Windows Installer packages to virtual applications.</td>
</tr>
<tr>
<td>Differences Between InstallShield Editor and InstallShield Professional and Premier Editions</td>
<td>Explains the differences between InstallShield Editor and InstallShield Professional and Premier Editions.</td>
</tr>
<tr>
<td>InstallShield Editor Help Library</td>
<td>Explains how to use InstallShield Editor to take advantage of its features to build Windows Installer packages.</td>
</tr>
</tbody>
</table>
AdminStudio-Specific Functionality in InstallShield Editor

When running InstallShield Editor from AdminStudio, some AdminStudio-specific functionality is enabled:

**Table 12-2 • AdminStudio Functionality in InstallShield Editor**

<table>
<thead>
<tr>
<th>Functionality</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>InstallShield Editor Integration with Application Manager and the Software Repository</strong></td>
<td>If you have the AdminStudio Enterprise Edition, which includes the Software Repository feature, you can add a package to the software repository via the InstallShield Editor Build process.</td>
</tr>
<tr>
<td><strong>Repackager Integration</strong></td>
<td>You can launch Repackager from the InstallShield Editor interface for conversion of the following:</td>
</tr>
<tr>
<td></td>
<td>• Novell ZENworks projects (.axt/.aot)</td>
</tr>
<tr>
<td></td>
<td>• Microsoft SMS Installer projects (.ipf)</td>
</tr>
<tr>
<td></td>
<td>• WinINSTALL exported text files (.txt)</td>
</tr>
<tr>
<td></td>
<td>• Wise Installation files (.wse)</td>
</tr>
<tr>
<td></td>
<td>• Legacy Repackager projects (.inc)</td>
</tr>
<tr>
<td></td>
<td>When you attempt to open any of these file types in InstallShield Editor, you can launch Repackager to perform the conversion.</td>
</tr>
</tbody>
</table>

*Note* • AdminStudio Role permissions apply to Application Manager functionality in InstallShield Editor. If you are not assigned to a Role with sufficient permissions, you may not be able to access some of these features.

InstallShield Editor Integration with Application Manager and the Software Repository

*Edition* • The Software Repository feature is available in AdminStudio Enterprise Edition.

When you have a Basic MSI project open in InstallShield Editor, AdminStudio-specific settings are listed in the **Publishing** area on the **Events** tab of the **Media > Releases** view in the Installation Designer.
You can use these settings to specify information such as whether you want the Windows Installer package that you are building to be published to the software repository.

Table 12-3 • Publishing Settings on the Events Tab—for InstallShield with AdminStudio

<table>
<thead>
<tr>
<th>Property</th>
<th>Project Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Publish to AdminStudio</td>
<td>Basic MSI</td>
<td>Specify whether you want the Windows Installer package that you are building to be published to the software repository. If you use the software repository to manage a Windows Installer package, the .msi file and all of its other associated files and subfolders are stored in a subfolder of the software repository location that is identified for the package's Application Catalog.</td>
</tr>
<tr>
<td>Group</td>
<td>Basic MSI</td>
<td>If you select Yes for the Publish to AdminStudio Repository setting and you want to associate the Windows Installer package with one or more groups in the Application Catalog, click the ellipsis button (...) in this setting. The Select Application Manager Groups dialog box opens. Select the check box for each group that you want to contain the Windows Installer package.</td>
</tr>
</tbody>
</table>
Adding a Package to the Software Repository via the InstallShield Editor Build Process

To add a package to the Software Repository via the InstallShield Editor Build process, perform the following steps.

Table 12-3 • Publishing Settings on the Events Tab—for InstallShield with AdminStudio

<table>
<thead>
<tr>
<th>Property</th>
<th>Project Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Update Option</td>
<td>Basic MSI</td>
<td>Specify how you want to handle the importing of the Windows Installer package that is built for the selected release into the Application Catalog. Available options are:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• New Package Version—A new build is treated as a new package in the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Overwrite Existing Version—A new build overwrites the existing version in the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• New Package History Version—A new build is treated as a new version of the package that exists in the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Ignore if Exists—A new build is imported only if it does not already exist in the Application Catalog.</td>
</tr>
</tbody>
</table>

Adding a Package to the Software Repository via the InstallShield Editor Build Process

To add a package to the Software Repository via the InstallShield Editor Build process, perform the following steps.

Task: 

To add a package to the Software Repository via the InstallShield Editor Build process:

1. In AdminStudio, connect to an Application Catalog that has the Software Repository enabled.
2. Launch InstallShield Editor.
3. Open an InstallShield project (.ism).
4. In the Installation Designer, open the Events tab of the Releases View.
5. Set the Publish to AdminStudio Repository property to Yes.
6. Select the Group that you want the imported package to belong to.
7. Select one of the following for Update Option:
   • New Package Version
   • Overwrite Existing Version
   • New Package History Version
   • Ignore if Exists
8. Build the setup.

Upon completion of the build, the MSI package is published to the Software Repository. The progress messages are displayed in the Output window.

Note • If the setup is compressed, an administrative image must be created before the package can be published to the Software Repository.
Microsoft App-V, VMware ThinApp, and Citrix XenApp Virtualization Support

*Edition* • *The Automated Application Converter, Microsoft App-V Assistant, ThinApp Assistant, and Citrix Assistant are included in AdminStudio Application Virtualization.*

*Important* • *AdminStudio ThinApp support requires a separate purchase of VMware ThinApp™.*

Both AdminStudio and InstallShield Editor provide support for the conversion of Windows Installer packages to virtual packages:

- **Automated Application Converter**—You can use the Automated Application Converter to convert a Windows Installer or legacy package (or group of packages) into Microsoft App-V, VMware ThinApp, Citrix XenApp, or Symantec Workspace virtual application format. Automated Application Converter can examine a group of selected setups and perform automated virtualization of those that can be cleanly virtualized. For those setups that cannot be cleanly virtualized (due to custom actions, etc.), Automated Application Converter can perform automated repackaging of those setups and then perform automated virtualization of those repackaged MSIs.

- **Repackager Interface**—By selecting an option on the Repackaged Output view, you can simultaneously build an InstallShield Editor project, a Windows Installer package, a Microsoft App-V application, a ThinApp application, and a Citrix profile from a Repackager project.

- **Microsoft App-V Assistant**—Using the Microsoft App-V Assistant, you can convert a Windows Installer package or an InstallShield project to a customized App-V application. You can modify a Microsoft App-V application's operating system requirements, files, folders, shortcuts, registry settings, isolation options, and build options.

- **ThinApp Assistant**—Using the VMware ThinApp Assistant, you can convert a Windows Installer package or an InstallShield project to a customized ThinApp application. You can configure a ThinApp application's files, folders, shortcuts, registry settings, isolation options, and build options.

- **Citrix Assistant**—Using the Citrix Assistant, you can convert a Windows Installer package or an InstallShield project to a customized Citrix XenApp profile. You can modify a Citrix XenApp profile's operating system and language requirements, files, folders, shortcuts, registry settings, script execution, isolation options, and build options.

For more information on the capabilities of these features, see *Getting Started With Application Virtualization.*
Differences Between InstallShield Editor and InstallShield Professional and Premier Editions

Edition • InstallShield Professional is included with AdminStudio Standard and Professional Editions. InstallShield Premier is included with AdminStudio Enterprise Edition.

The InstallShield Editor that is included with AdminStudio 2015 is based upon InstallShield Professional and Premier Editions, but it has a slightly different feature set. Those differences are explained here.

Default Project Types

In InstallShield Editor, all non-Windows Installer-based project types are disabled by default. You can enable these additional project types, such as InstallScript, on the InstallShield Editor Options dialog box, which is opened by clicking Options on the Tools menu.

Multilingual Runtime Language Support

InstallShield Editor includes InstallShield Premier Edition’s multilingual runtime language support, which enables you to create a single installation that displays end-user text in multiple languages. If an installation will contain more than one language, you can specify whether to prompt the end user to select the run-time language, or to automatically display the language of the target system’s operating system.

Using a Network Repository to Share Project Elements

A repository is a collection of common elements that can be shared and reused in different installation projects, enabling you to ensure consistency. InstallShield Editor includes not only InstallShield Professional Edition’s local repository support, but also InstallShield Premier Edition’s network repository support, which fosters collaboration among installation authors.

InstallShield Editor Help Library

Edition • InstallShield Professional is included with AdminStudio Standard and Professional Editions. InstallShield Premier is included with AdminStudio Enterprise Edition.

The InstallShield Editor Help Library gives you unified access to InstallShield Editor Help. This library’s help topics contain information that assist you in finding answers with InstallShield Editor.

Open the InstallShield Editor Help Library to see a listing of the Help Library’s contents.

Note • You can also download the InstallShield documentation PDFs from the InstallShield Documentation Center.
Using Tuner, you can add to, modify, or remove information from a Windows Installer package. This involves creating a transform file, where all the modifications are stored. When you install the package and transform together, your modifications are reflected in the installation.

Tuner allows you to configure the initial state of features, add or remove files from an installation, edit registry entries, configure setup properties, set Add/Remove Programs options, and configure servers for application resiliency. You can also validate Windows Installer packages and transform files to ensure they conform to Microsoft guidelines.

Tuner user documentation is presented in the following sections:

**Table 13-1 • Tuner User Documentation**

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Working with Transforms</td>
<td>Explains how to create a transform file to customize a Windows Installer-based installation.</td>
</tr>
<tr>
<td>Validation</td>
<td>Explains how to compare a Windows Installer-based installation to a known set of guidelines (an evaluation file) to ensure it has been created to those guidelines.</td>
</tr>
<tr>
<td>Setup Organization</td>
<td>Explains how to modify two main parts of the installation that your end users will see: the default path and default company name, and the actual features that can, will, or will not be installed.</td>
</tr>
<tr>
<td>Configuring Package Content</td>
<td>Explains how to use a transform file to manipulate the original package contents, including files and folders, registry entries, shortcuts, INI files, ODBC resources, and NT services.</td>
</tr>
<tr>
<td>Working with Dialogs</td>
<td>Explains how to disable particular panels that appear during the installation, administrative, patch, or maintenance sequences.</td>
</tr>
</tbody>
</table>
When to Use Tuner vs. InstallShield Editor

Most system administrators use InstallShield Editor to import repackaged setups and convert them into Windows Installer packages. InstallShield Editor is also ideal for making changes to the package that you want reflected in all deployments of the package. However, it is recommended that you use Tuner to create transforms for changes that you only want to affect a particular deployment, rather than every installation.

Working with Transforms

The Microsoft-designated term transform refers to a specific file type used to customize a Windows Installer-based installation. A transform contains all modification information, such as whether features are installed, how they are installed, which files, shortcuts, and registry entries are included, and Windows 2000 and XP Add/Remove Programs information. Transform files use an .mst extension.

For example, you may need to customize an installation for different departments in your company. Typical business productivity suites come with a spreadsheet program, a word processor, and a presentation tool. Your accounting department may only need the spreadsheet and the presentation programs. On the other hand, the writing department may need only the word processor and the spreadsheet. A third department may need the entire suite of applications. Instead of manually setting up every person in the company, you can take the original setup of the entire suite, and create a customization project in the form of a transform to meet the needs of each department. A transform would need to be created for every configuration that you plan to use.
Once you have created a transform, you can apply it at runtime, depending on whose machine the application is being installed on. For example, in the accounting department, the transform limits the installation to include only the spreadsheet and presentation programs.

In some cases, it may be necessary to have multiple transform files for an installation. For example, a vendor may use a transform file for language-specific information. When you want to customize that MSI file, you need to include the preexisting transform so your modifications affect the entire existing package.

Creating New Transform Files

**Task:** To create a new transform file:

1. Launch Tuner from the AdminStudio interface. The Tuner Start Page opens.
2. Click Create a new transform on the left side of the view or select New from the File menu. The right side of the view changes to display the fields necessary to create a new transform.
3. In the Select an MSI File field of the Base Windows Installer Package area, enter the name and location of the Windows Installer package that you are customizing, or click Browse to locate it.
4. If there are transforms already associated with the Windows Installer package, (for example, previous customizations or transforms containing language-specific information), go to the Provide a list of additional transforms to be applied area and click the New button:

   ![Select an MSI File](image)

   A new entry appears in the list.

   ![Provide a list of additional transforms to be applied](image)

   When an entry appears in the list, click the Browse button (...) to the right of it and locate the transform. If multiple transforms are associated with this package, use the Move Up and Move Down buttons to specify the order in which the transforms are applied.

   **Caution** • When using multiple transforms, keep in mind that the order in which they are applied is critical. For example, if you create a transform for a Windows Installer package that creates a new value for a property, and then create a second transform that changes the value created in the first transform, everything works correctly. However, if you apply the second transform first, that transform is attempting to modify the property's value, instead of creating it. That will result in an error.

   One simple example of where this may be a problem is with the default company name. If the value is not set by default, and you set it in using the first transform, a new value for the property is created. If you create a second
transform that modifies the combined original package and first transform, and the second transform changes the default company name, it is only changing the property. However, if you try to apply the second transform without the first one, Windows Installer interprets this as trying to change a null value to another value, which will result in an error.

5. By default, the transform will be created in the same directory as the Windows Installer package, and named the same as the base package with an .mst extension. However, if you want to change the name and/or location of the transform, you can also do so in the Windows Installer Transforms area. Click Browse to open the Save Customization File dialog box.

Navigate to the directory in which you want to store the transform file you are creating. Provide the name of the transform with an .mst extension (for example, MyTransform.mst) and click Save. The dialog box closes and the path and file name appear in the edit field.

6. If you want to create a Response Transform, check the appropriate box. If you are using a response transform, you can specify additional command-line properties (in property name/value pairs separated by semicolons) to pass to the response transform. These must be PUBLIC properties, and only control how the dialogs are displayed during creation of the response transform. They are not persisted outside of the UI sequence during creation. For example, you can pass the property/value pair ARPHELPTELEPHONE=1-111-111-1111 to set the value of the Help Telephone field of Add/Remove Programs. See Using Response Transforms for more information.

You might pass a property/value pair during response transform creation to display all dialogs during an installation that may not be displayed based on your system configuration (for example, to show Windows 9x-only dialogs on a Windows NT platform). You can then make appropriate responses and have them included in your transform.

7. If you want to record the response transform creation steps in a document, select the Run Microsoft Step Recorder to document response transform creation steps to that they can be reviewed later. For more information, see Documenting Response Transform Creation Using the Microsoft Step Recorder Tool.

8. Ensure all the information entered is correct, and click Create.

- If you are creating a Standard Transform, the transform file is opened in the Tuner interface, displaying the Package Validation View.

- If you are creating a Response Transform, a simulated installation of the selected application begins. Step through the installation, making changes as necessary. When you reach the end of the installation sequence and click Install, the installation will exit and the Tuner interface will open your transform, displaying the Package Validation View. Your transform contains all of the changes you made during the simulated installation.

**Note** • You can access information about the original MSI file and associated transforms by selecting Properties from the File menu.

### Opening Existing Transforms

On the Tuner Start Page, when you click on Open an existing transform file, the pane on the right of the interface changes. You can then specify the name and location of the base Windows Installer package, any associated transforms, and the name and location of the transform file.
Opening Recently Accessed Transforms

On the Tuner Start Page, when you click on Open a recent transform file, the pane to the right changes to a list containing your most recently accessed transforms.

From this View, you can perform the following tasks:

- To open a transform file, select a transform file and click Open.
- To view information on the transform file, select a transform file and click Properties. The Properties dialog box opens, listing details about the base MSI package and associated transforms.
- To specify the view that will appear when Tuner is started, select one of the following options:
  - Reload the last project saved when restarting Tuner
  - Make this my default Tuner Start Page Screen
  - Make Welcome my default Tuner Start Page Screen

Creating Generic Transforms

Most transforms are tied to a specific product code, meaning they can only be applied to a specific version of a product. Generic transforms, however, do not have that limitation. They can be created to apply to multiple versions of a Windows Installer package (for example, Office XP and Office 2000), or to any Windows Installer package.

**Task:** To create a generic transform:

1. Create a transform in Tuner as you would do normally.
2. With the transform project open, select Transform Summary Information from the Project menu to access the Transform Summary dialog box.
3. When the Transform Summary dialog box appears, change the validation options to reflect how you want the transform applied. If you want to create a completely generic transform, deselect all validation options.

**Tip** • One use for generic transforms is to enforce standard Add/Remove Programs information on every package installed in your environment. The same transform can be used to set all relevant properties.
Using Response Transforms

There are two ways you can create a transform file in Tuner:

- The first and the most common way is to begin by creating an empty transform and then making customization by navigating to different views in Tuner.
- The second way is by running the installation and then customizing various options available in each setup panel. The installation is only simulated and no changes take place on the user system. Tuner saves all the changes that the user has made on each panel of the setup in the transform. This type of transform is called a response transform.

Response transforms, much like installation response files, allow you to run an existing Windows Installer-based installation and capture your configurations. Unlike a response file, these changes are used as a starting point for your new transform.

For example, if you use Tuner to create a response transform, you might select certain features you want installed, the location of the installation, and company information. When the Tuner interface is opened, these values will already be set for your new transform file. You can then make further customizations as necessary.

You might want to create a response transform for an installation, and then fill in your company name as the default name, and a specific directory for installation which is different from the one suggested by the manufacturer. Further, you may want to configure a specific feature, such as clip art, to not be installed. By using the familiar installation user interface, you can quickly make your basic customizations before using the Tuner environment to refine the transform.

Viewing Transform Properties

To view properties of the transform you are currently creating or editing, select Properties from the File menu. To view the properties of a project from the Open a Recent Transform View, select the transform file and click Properties or selecting Properties from the context menu.

The resulting Properties dialog box provides information about the transform, including the name and location of the base Windows Installer file, and any additional transforms that are associated with this transform and MSI file.

Validation

What is Validation?

Validation is the process of comparing a Windows Installer-based installation to a known set of guidelines (an evaluation file) to ensure it has been created to those guidelines. Tuner can perform two types of validations: prevalidation and postvalidation.

- **Prevalidation** compares only the base Windows Installer package to an evaluation file. This ensures that, when starting a customization project, the initial file was created using the guidelines in that evaluation file. If it does not pass prevalidation, then the installation may work fine, but it may not be able to use all Windows Installer features.
Postvalidation compares the base Windows Installer package and the changes made in a customization project against an evaluation file. In this case, the combination of the initial file and the subsequent modifications of the transform can produce different results than a comparison of just the base Windows Installer package. If the initial file was valid and postvalidation fails, the problems exist in the customization project. In some situations, advanced users may be able to use a transform file to make an initially invalid MSI file valid in conjunction with the transform.

What Do You Validate Against?

Tuner provides two files that you can validate against: the Windows 2000 Logo Program Suite and the Full MSI Validation Suite.

- The Windows 2000 Logo Program Suite is a subset of the Full MSI Validation Suite, and is used to certify that the installation meets the Microsoft standards for the Windows logo.
- The Full MSI Validation Suite is used to ensure that the installation meets all MSI standards.

Validation Procedure

Follow this procedure when validating an installation:

- In practice, you should prevalidate the base MSI file to ensure compliance to MSI standards before you begin creating a customization project.
- After you have finished your project, postvalidate it to make sure it is still compliant.
- If the base installation was compliant and the postvalidation fails, go back to the changes you made to determine what caused the validation problems.

For full details, consult the Windows Installer Help.

Prevalidating Windows Installer Packages

Prevalidation compares only the base Windows Installer package to an evaluation file. This ensures that, when starting a customization project, the initial file was created using the guidelines in that evaluation file.

Performing a Prevalidation

** Task: ** To prevalidate a Windows Installer package:

1. After creating a new transform file and specifying the base Windows Installer package, select the Prevalidation view from the checklist. The Prevalidation View appears, listing the name of the base Windows Installer Package.
2. Specify or browse to the Evaluation File you want to use.
3. If you want to run specific Internal Consistency Evaluators (ICEs), specify them in the ICEs to Run text box, separating them by semicolons if there are more than one (for example, ICE07;ICE13;ICE72). Otherwise, all ICEs are used.
4. Specify the result level by checking the Show "INFO" messages, Show "WARNING" messages, and/or Show "ERROR" messages check boxes. It is highly recommended that you check at least the Error check box so you are certain you are not suppressing results that occur in invalid packages.

5. Click the MSI Validation button on the toolbar, or click the Start button in the view.

Viewing the Prevalidation Results

As each ICE is run, Errors, Warnings, and Info messages are generated, and are listed in the Output tab at the bottom of the interface.

Upon completion of the Prevalidation, the Validation tab is automatically selected, and all of the Errors, Warnings, and Info messages that were generated are listed in table format. Each table row lists an icon to indicate whether it is an Error, a Warning, or an Informational Message, the name of the ICE that generated it, and a brief description of what caused it to occur.

If a row is grayed out, it indicates that the table cannot be edited in the Direct Editor (perhaps because it is in an external package). If a row is active, you can double-click on it to open that row's associated table. The Direct Editor is launched and the table and/or table cells that are causing the problem are highlighted in red.

This feature makes it very easy for you to use the Direct Editor to edit values in the MSI tables of the base Windows Installer package and store them in your transform. For more information, see Directly Editing Packages.

Note • If no errors appear in the results (providing you are displaying errors), then the package is valid against the specific ICEs you specified, or against the entire evaluation file (if no ICEs were selected).

Handling Invalid Windows Installer Packages

Ideally, all Windows Installer packages will pass validation. Realistically, many will fail (generating errors). When a package fails validation, it means the package was not built to Microsoft's specifications. It does not mean the installation does not work. However, there are a few things you can do when your package has validation errors:

Table 13-2 • Methods to Resolve Validation Errors

<table>
<thead>
<tr>
<th>Solution</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use Tuner to correct validation errors.</td>
<td>This involves opening the base package using Tuner and creating a transform file which contains your corrections.</td>
</tr>
<tr>
<td>Contact the installation vendor.</td>
<td>The company that created the installation (usually the same company that created the software) may be able to resolve the validation issues and provide you with a valid setup. Be sure to provide the validation report to vendors so they know where to focus.</td>
</tr>
<tr>
<td>Reconsider using the application.</td>
<td>Although it might be an extreme reaction to an invalid package, there may be compelling reasons not to use an installation not built to Microsoft guidelines.</td>
</tr>
</tbody>
</table>
Table 13-2 • Methods to Resolve Validation Errors (cont.)

<table>
<thead>
<tr>
<th>Solution</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ignore the problems and install anyway.</td>
<td>This is probably the most likely scenario. The invalid installation may not be worth trying to fix, or even have errors that you are concerned about. You could proceed and just use the installation as it is. From a practical standpoint, this may be your best option.</td>
</tr>
</tbody>
</table>

Postvalidating Transforms

Task: To postvalidate a Windows Installer package and the transform you are creating:

1. Select the Postvalidation view from the checklist. The Postvalidation view appears, listing the name of the base Windows Installer Package.
2. Specify or browse to the Evaluation File you want to use.
3. If you want to run specific Internal Consistency Evaluators (ICEs), specify them in the ICEs to Run text box, separating them by semicolons if there are more than one (for example, ICE07;ICE13;ICE72). Otherwise, all ICEs are used.
4. Specify the result level by checking the Show “INFO” messages, Show “WARNING” messages, and/or Show “ERROR” messages check boxes. It is highly recommended that you check at least the Error check box so you are certain you are not suppressing results that occur in invalid packages.
5. Click the Transform Validation button ( ) on the toolbar, or click the Start button in the view.

Viewing the Postvalidation Results

As each ICE is run, Errors, Warnings, and Info messages are generated, and are listed in the Output tab at the bottom of the interface.

Upon completion of the Postvalidation, the Validation tab is automatically selected, and all of the Errors, Warnings, and Info messages that were generated are listed in table format. Each table row lists an icon to indicate whether it is an Error ( ), a Warning ( ), or an Informational Message ( ), the name of the ICE that generated it, and a brief description of what caused it to occur.

If a row is grayed out, it indicates that the table cannot be edited in the Direct Editor (perhaps because it is in an external package). If a row is active, you can double-click on it to open that row’s associated table. The Direct Editor is launched and the table and/or table cells that are causing the problem are highlighted in red.
This feature makes it very easy for you to use the Direct Editor to edit values in the MSI tables of the base Windows Installer package and store them in your transform. For more information, see Directly Editing Packages.

- **Note** If no errors appear in the results (providing you are displaying errors), then the package and transform are valid against the specific ICEs you specified, or against the entire evaluation file (if no ICEs were selected).

- **Tip** It is possible for a package that passed the prevalidation to fail the postvalidation. Remember changes made in the Setup Properties can affect your installation. If your package fails postvalidation, check all changes made in the Setup Properties for accuracy. To identify the original Setup Properties, you can create a new transform file that can be deleted at any time. Changes made using the Direct Editor can also affect your installation’s functionality.

Evaluation Files and Internal Consistency Evaluators

When you prevalidate the base Windows Installer package, or postvalidate the package and your transform, Tuner runs several Internal Consistency Evaluators (ICEs) contained in the specified evaluation file. If the base package or your transform and package does not pass one of these ICEs, Tuner reports the failure. If the problem is in the base package, you can contact the software vendor to report the problem.

Setup Organization

The Organization View allows you to modify two main parts of the installation that your end users will see: the default path and default company name, and the actual features that can, will, or will not be installed.

Topics in this section include the following:
- Changing a Feature’s Visibility
- Setting the Initial State of a Feature
- Editing a Feature’s Description
- Setting the Default Destination
- Setting the Default Organization
- Changing the Destination Variable
- Preventing Features from Displaying During Custom Installation
- Setting Feature Properties
- Using Feature Advertisement
Changing a Feature's Visibility

Task: To change the visibility of a feature:

1. Under Organization in the checklist, select the Features View. This project's Features are listed in the second column.
2. Select the feature that you would like to change the visibility on. The Properties for that feature are listed.
3. Click in the Visible property in the Feature Properties grid and make a selection from the drop-down menu. Your options are:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Visible</td>
<td>The feature will not show up in the custom setup dialog box during installation.</td>
</tr>
<tr>
<td>Visible and Expanded</td>
<td>The feature will be displayed with all its subfeatures visible in the custom setup dialog box during installation.</td>
</tr>
<tr>
<td>Visible and Collapsed</td>
<td>The feature will be displayed in a collapsed state in the custom setup dialog box during installation.</td>
</tr>
</tbody>
</table>

Setting the Initial State of a Feature

Task: To set the Initial State of a feature:

1. Under Organization in the checklist, select the Features view. This project's Features are listed in the second column.
2. Select the feature that you would like to change the initial state of. The Properties for that feature are listed.
3. Click in the Initial State property in the Feature Properties grid and choose one of the selections from the drop-down menu. Your selections are:
   - The feature is not installed: By default, the feature will not be installed during setup.
   - The feature is installed on the local drive: By default, the feature will be installed on the local drive during setup.
   - The feature is run from source, CD, or the network: By default, the feature will be run from the source, whether it be from the installation CD or from the network.
   - The feature is advertised: By default, the feature will be advertised, but not installed. Essentially, this is an on-demand option; a shortcut will be created during setup, and if the shortcut is clicked, the feature will then be installed from the source. This ensures features that may be unnecessary are not installed until they are needed, if ever. For more information, see Using Feature Advertisement.
Chapter 13  Customizing Installations Using Tuner

Setup Organization

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*Note* • The initial default settings run the Setup in a quiet mode.

## Editing a Feature's Description

**Task:** To edit a feature's description:

1. Under Organization in the checklist, select the Features view. This project's Features are listed in the second column.
2. Select the feature that you would like to change the description of. The Properties for that feature are listed.
3. Click in the Description property in the Feature Properties grid.
4. Enter the new feature description in the Description value cell.

## Setting the Default Destination

**Task:** To specify the Default Destination Path for an installation:

2. Click in the Default Destination Path property in the Product Properties grid.
3. Provide the path that you want to use as the Default Destination Path.

*Caution* • Consult the *Product Properties View* help topic for important information about the Default Destination Variable and how it can be affected by changing this value.

## Setting the Default Organization

**Task:** To specify the default organization for the installation:

2. Click in the Company Name property in the Product Properties grid.
3. Enter the name you want to use as the default organization name. The organization name can be a maximum of 30 characters in length.
Changing the Destination Variable

Task: To specify the Destination Variable that holds the Default Destination Path:

2. Click in the Default Destination Variable property in the Product Properties grid.
3. Select the Default Destination Variable you want to use from the drop-down menu.

Caution • Consult the Product Properties View help topic for important information about this variable.

Preventing Features from Displaying During Custom Installation

Task: To prevent a feature from being displayed to your end users during a custom installation:

1. Under Organization in the checklist, select the Features View. This project’s Features are listed in the second column.
2. Select the feature that you would like to hide. The Properties grid for that feature appears.
3. Click in the Visible property in the Properties grid and select Not Visible from the drop-down menu.

The feature selected will not be visible during custom installation. Depending on the feature’s Initial State, the feature may or may not be installed on the end user’s system.

Setting Feature Properties

Task: To set Feature Properties:

1. Select Features under Organization in the checklist.
2. Select the Feature that you want to edit. The Feature Properties view appears.
3. In the Description text box, enter a description that will be displayed when a feature is clicked in the Custom Setup dialog box.
4. From the Visible drop down list, select an option to specify how the feature is presented to the end user in the Custom Setup dialog. The following options are available:
Visible and Collapsed: The feature will be displayed in the Custom Setup dialog with its subfeatures collapsed by default.

Visible and Expanded: The feature will be displayed in the Custom Setup dialog with its subfeatures expanded by default.

Not Visible: The feature will not be displayed to the end user in the Custom Setup dialog.

Although an end user obviously cannot select or deselect an invisible feature, this property does not have any direct bearing on whether a feature is installed. In other words, a feature is not automatically installed if it is invisible; it just cannot be deselected if it would otherwise be installed, or selected if it should not be installed.

5. From the Initial State list, select an option to determine how (or if) the feature is installed during installation:

- The feature is not installed (INSTALLSTATE_ABSENT): The feature will not be installed during setup.
- The feature is installed on the local drive (INSTALLSTATE_LOCAL): The feature will be installed on the local drive during setup.
- The feature is run from source, CD, or network (INSTALLSTATE_SOURCE): The feature will be run from the source, whether it is from the installation CD or from the network.
- The feature is advertised (INSTALLSTATE_ADVERTISED): The feature will be advertised, but not installed. Essentially, this is an on-demand option; a shortcut will be created during setup, and if the shortcut is clicked, the feature will then be installed from the source. This ensures features that may be unnecessary are not installed until they are needed, if ever. For more information, see Using Feature Advertisement.

Using Feature Advertisement

Windows Installer supports many features of Windows 2000 and later platforms, including feature advertisement. This convenience enables any product feature to be in one of four installation states:

- The feature is not installed
- The feature is installed on the local drive
- The feature is run from source, CD, or the network
- The feature is advertised

When features are advertised, they are not actually installed on the local system. However, they appear to be, in that the appropriate shortcuts to launch the feature are present. The first time a user attempts to use a feature that is advertised, it is installed on the computer.

**Note** • For instructions on how to specify feature advertisement and the other installation states of a feature, see Setting the Initial State of a Feature.
Configuring Package Content

Many modifications you can make in a transform file involve manipulating the original package contents. This includes the following:

- Files and Folders
- Registry Entries
- Shortcuts
- INI Files
- ODBC Resources
- NT Services

Files and Folders

From the Files and Folders view, you can perform all file operations in Tuner. This includes viewing files in the source MSI package, adding new files, preventing files from being installed, and removing added files.

Topics in this section include the following:

- Adding Files
- Displaying Files from the Base Windows Installer Package
- Preventing Installation of Files from the MSI
- Removing Added Files
- Storing Added Files

Adding Files

Task: To add files to an installation:

1. Select the Files and Folders view from the checklist. The Files and Folders View appears.
2. Navigate to the location in the Source computer’s directory tree that contains the file you want to add.
3. Select the file you want to add from the Source computer’s files pane.
4. Drag the file to the appropriate folder in the Destination computer’s folders tree. The file then appears in the Destination computer’s files pane, with an icon indicating that it is an added file.
Displaying Files from the Base Windows Installer Package

Task: To display files from the base Windows Installer package in the Files and Folders view:

1. Select Options from the Tools menu to display the Options dialog box.
2. Select the View Settings tab. The Option Dialog’s View Settings pane opens.
3. Select the Display files from the original MSI package in addition to files added in the transform check box.
4. Click OK.

When you return to the Files and Folders view, all files from the base Windows Installer package are displayed as well as the files added in the transform. By default, this option is enabled.

Preventing Installation of Files from the MSI

Task: To prevent files from the base Windows Installer package from being installed:

1. Select Files and Folders from the checklist. The Files and Folders View opens.
2. Navigate to the folder which contains the file in the Destination computer's folders tree that you want to remove from the installation.
3. In the Destination computer’s files pane, select the file you want to prevent from being installed and select Remove from the context menu.

The actual file within the Windows Installer package is not deleted—only the entry in the File table is removed. The icon for the file changes to a computer with a red “X” over it.

If you remove a file, and later want to restore it to the installation, simply right-click the file again and select Restore.
Removing Added Files

**Task:** To remove files you have added to an installation:

1. Select Files and Folders from the checklist. The Files and Folders View opens.
2. In the Destination computer’s folders tree, navigate to the folder containing the added file that you want to remove.
3. Select the file you want to remove from the Destination computer’s files pane.
4. Select Remove from the context menu or press the Delete key.

Storing Added Files

When you add files to a transform, Tuner stores them in a CAB file with the same name as your transform. The added files are placed in the CAB and Tuner no longer maintains a reference to the original file location on the source computer. If you add additional files after saving the transform, the contents of the CAB file are extracted and recompressed along with the new files.

Because this mechanism relies on the presence of the CAB file, this file must be stored in the same location as the transform. If you move, modify, or delete the CAB file, Tuner will no longer be able to include the added files in the transform. You must then delete the files from the Files and Folders View and re-add them from their original locations, or locate the original CAB and place it back in the same folder as the transform.

Also, because the contents of the CAB file are uncompressed and recompressed when you add subsequent files to the installation, you must have sufficient disk space for this extraction when you save the transform.

Registry Entries

You can use the Registry view to create keys and values similar to how you use the Windows Registry Editor, or you can copy or drag and drop existing keys and values from the Source view.

Further, you can use this view to import an existing REG file using the Registry Import Wizard. You can also modify or delete registry keys that are part of the base installation. If you add new registry keys, they will always be installed.

Topics in this section include the following:

- Creating a Registry Key
- Creating a Registry Value
• Importing REG Files
• Removing Registry Information

Creating a Registry Key

**Task:** *To specify a registry key that will be created on the target system:*

1. Select Registry from the checklist. The Registry View opens.

2. In the Destination Computer Registry View, select the key to which you want to add a value. All existing values for that key in the Destination Computer Registry Data pane are displayed.

3. To create a subkey, select a registry hive (such as HKEY_CURRENT_USER) or an existing key, point to New on the context menu, and select Key.

   A new key is created with the name "NewKey\n" (where \n is a successive number).

4. Enter a meaningful name now to rename the key. If you want to change the name later, right-click on the key and select Rename.

5. Right-click on the new key and select whether the key is to be created on installation, deleted on uninstallation, or both.

   Choose one of the following:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create Key at Install</td>
<td>Creates the new registry key during installation if the key does not exist on the target machine.</td>
</tr>
<tr>
<td>Delete Key at Uninstall</td>
<td>Deletes the registry key during uninstallation, regardless of whether they key existed prior to the MSI's installation. This means that the key, and all its contents and sub-keys, will be removed regardless of whether other software information that is unrelated to this MSI exists. This can have a severe impact on other programs; only select this option if you are sure that the only software affected is the base MSI.</td>
</tr>
<tr>
<td>Both Create and Delete</td>
<td>Both of the above scenarios will occur.</td>
</tr>
</tbody>
</table>

Your new key is created with an empty default string value. To modify the value name and data, see Creating a Registry Value.

6. To remove the key, right-click on it and select Delete.
Creating a Registry Value

Adding a New Value Name

Task: To add a new value name:

1. Select Registry from the checklist. The Registry View opens.

2. Select the key to which you want to add a value from the Destination Computer Registry view. Existing values for the key are displayed in the Destination Computer Registry Data view.

3. Right-click in the list of values and select New String Value, New Binary Value, or New DWORD Value, depending on the type of data you want to register.

   A new empty value name is created with the name "New Value #n" (where n is a successive number).

4. Enter a meaningful name now to rename the value. To rename the value later, right-click on the value name and select Rename.

Note • When creating binary values, Tuner automatically converts whatever input you provide into a binary value.

Modifying the Value Data

Each new key has an empty default string value.

Task: To modify this or any value data:

1. Right-click on a value name and select Modify. The Edit Data dialog box opens.

2. In the Value data text box, enter a new value or edit the existing value.

3. Click OK.

Importing REG Files

Tuner allows you to import any existing REG files that you may have created previously. To import a REG file you need to launch the Registry Import Wizard.

Task: To import a REG file:

1. Select Registry from the checklist. The Registry View opens.

2. Right-click on a registry hive in the Destination Computer Registry View and select Import REG File. The Welcome panel of the Import REG File Wizard appears.

3. On the Welcome panel, click Next. The Import Registry File panel appears.
4. In the Registry File text box, either type the location of the registry file or browse to it, and click Next. The Import Conflict Options panel appears.

5. Select how you would like to handle duplicate registry data during the import. You have two options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overwrite the registry data</td>
<td>If any conflicts exist, the old registry keys will be overwritten by the new keys.</td>
</tr>
<tr>
<td>Do not overwrite the registry data</td>
<td>If duplicate keys are encountered, keep the existing keys.</td>
</tr>
</tbody>
</table>

6. After you have selected the method, click Import to continue. The Finishing Registry Import panel appears.

7. After the registry file has been scanned, click Finish to insert all entries from the REG file into the Destination Computer Registry view. You can then modify the entries.

Removing Registry Information

Task: To remove registry information:

1. Select Registry from the checklist. The Registry View opens.

2. Navigate to the registry entry that you want to remove in the Destination Computer Registry View.

3. If you want to remove a value from a specific key, right-click on the value in the Destination Computer Registry Data pane and select Delete.

4. If you want to remove an entire key, right-click on the key in the Destination Computer Registry View pane and select Delete or press the Delete key.

Shortcuts

The Shortcuts view offers an integrated, visual method for adding shortcuts and program folders to the installation. Existing shortcuts can also be modified or removed.

Shortcuts can be placed in:

- folders already defined by the installation,
- standard folders that are predefined by the Windows Installer such as the Fonts folder, or
- new folders which you can create.

Each shortcut has several properties that specify the target program, hot key combination, icon, and other information necessary to launch the application. When you create a new shortcut, it will always be installed.
Note • Shortcuts created in the transform are denoted by 📚 and shortcuts from the base Windows Installer package are denoted by 📚.

Topics in this section include the following:

- Creating Shortcuts
- Changing a Shortcut's Icon
- Change a Shortcut's Location
- Changing a Shortcut's Target
- Creating a Hot Key
- Removing Shortcuts
- Determining the Path of Changed Shortcuts

Creating Shortcuts

Task: To create a shortcut:

1. Select Shortcuts from the checklist. The Shortcuts View opens.
2. In the Shortcuts folder tree, navigate to the folder in which you want to put the shortcut.
3. Right-click on the folder and select New Shortcut.
4. Provide a name for the shortcut.
5. Enter properties for the shortcut in the Properties Grid.

Changing a Shortcut's Icon

Task: To change the icon used for a shortcut:

1. Select Shortcuts from the checklist. The Shortcuts View opens.
2. In the Shortcuts folder tree, navigate to the folder containing the shortcut you want to edit.
3. Select the Icon property from the Properties Grid.
4. Click the Change Icon button in the pane below the grid. The Change Icon dialog box opens.
5. Select one of the displayed icons or browse to the file that contains the icon you want to use for the shortcut.
6. After you have selected the appropriate icon, click OK. The new icon is now displayed to the left of the Change Icon button.

Change a Shortcut's Location

**Task:** To change a shortcut's location:

1. Select Shortcuts from the checklist. The Shortcuts View opens.
2. In the Shortcuts folder tree, navigate to the folder containing the shortcut you want to move.
3. Select the shortcut and drag it to another folder in the Shortcuts tree.

Changing a Shortcut's Target

**Task:** To change a shortcut's target:

1. Select Shortcuts from the checklist. The Shortcuts View opens.
2. In the Shortcuts folder tree, navigate to the folder containing the appropriate shortcut.
3. Select the Target property from the Properties Grid.
4. Select the appropriate Target from the list. The Target Type that is selected affects what you should enter in the Target property field:
   - **File from MSI Package & File from File System:** Provide the full path to the application or batch file.
   - **Destination Folder:** Select a folder name from the drop-down list. The list includes available folders on the target system, from the MSI package, and from the transform.
   - **Advertised Shortcut:** Enter the feature name. You can determine the name of the feature by going to the Direct Editor and selecting the Feature table. The list of features that you can target is listed in the Features column of the table.

Creating a Hot Key

A Hot Key is a combination of keys used to launch a shortcut instead of using the mouse.
**Task:** To create a hot key:

1. Select Shortcuts from the checklist. The Shortcuts View opens.
2. Select the shortcut to which you want to add the Hot Key.
3. Click on the Hot Key field in the properties grid. The Hot Key dialog box opens.
4. Press the keys on the keyboard that you want to use for the shortcut. The shortcut appears in the dialog.
5. If the shortcut is correct, click OK. The dialog box closes and the shortcut's converted ASCII value appears as the value for the Hot Key.

**Note**

These four fields in the Shortcuts Property Box are required for creating a Hot Key: Icon, Target, Run, and Hot Key. When you are creating the Hot Key Combination, DO NOT use a keyboard combination already adopted by Microsoft (such as Ctrl+V, which is used for Paste). Otherwise, the shortcut will not work.

**Removing Shortcuts**

**Task:** To remove a shortcut:

1. Select Shortcuts from the checklist. The Shortcuts View opens.
2. Use the Shortcuts Tree to navigate to the shortcut you want to delete.
3. Right-click on the shortcut and select Delete to remove it.

**Determining the Path of Changed Shortcuts**

**Task:** To determine the actual path of a changed shortcut:

1. Go to the Direct Editor and select the Directory table.
2. Find the shortcut Target directory, such as INSTALLDIR.
3. In that Directory row, find the value in the Directory_Parent column. In this example, the value is DIR26.
4. Look for a row in the Directory column that does not have a Directory_Parent entry. The directory in the row that has no value in the Directory_Parent column is the root directory. In this example, the root directory is TARGETDIR.
INI Files

INI Files serve as a repository in which you can store and retrieve information between uses of your application. Typically INI files contain key name-value pairs representing run-time options for applications. Some .ini files, such as Boot.ini and Wininit.ini, are used by the operating system.

INI files are divided into sections, each section containing keywords. Sections are divided by the square brackets surrounding them—[SectionName], for example. INI file keywords are the lowest level of organization in an .ini file. These keywords store data that must persist between uses of an application.

The INI Files View provides a graphical way for users to add, modify, or delete the contents of the IniFile Table. It displays the contents of the IniFile table from the source Windows Installer package and the transform.

Topics in this section include the following:

- Adding INI Files
- Importing Existing INI Files
- Adding Sections to INI Files
- Adding New Keys to INI File Sections
- Modifying INI File Keys, Values, and Actions
- Removing INI Files
- Removing Sections from INI Files
- Removing INI File Section Keys

Adding INI Files

**Task:** To add an INI file to your transform file:

1. Select INI Files from the checklist. The INI Files View opens.
2. Right-click on the appropriate destination folder in the INI File tree and select New IniFile.
3. To rename the new INI file, select IniFile#.ini and select Rename from the context menu.
4. To rename the new INI section, select NewSection#.ini and select Rename from the context menu.
5. With the new INI section selected, enter a Key name, Value, and Action for the default INI key value. See Modifying INI File Keys, Values, and Actions.
6. Add additional Sections and Keys, as described in Adding Sections to INI Files and Adding New Keys to INI File Sections.
Importing Existing INI Files

Task: To import an existing INI file:

1. Select INI Files from the checklist. The INI Files View opens.
2. Right-click on the appropriate destination folder in the INI File tree and select Import INI File from the context menu. The Welcome Panel of the Import INI File Wizard opens.
3. Click Next. The Import INI File Panel opens.
4. Enter or browse to the INI file you want to import. Click Next. The Import Conflict Options Panel opens.
5. Select how you want to handle duplicate keys and values. Click Import.
6. Once the INI file has been imported, click Finish.

The imported INI file appears under the selected destination folder. You can then make further adjustments to it as needed.

Adding Sections to INI Files

Task: To add a section to an INI file:

1. Select the INI Files View from the checklist.
2. Right-click on the appropriate INI File in the INI File tree and select New Section. A new INI section, named NewSection1, is created under the selected INI file, complete with a default Key name, Value, and Action.
3. To rename the new section, select NewSection1 and select Rename from the context menu.
4. With the new INI section selected, enter a Key name, Value, and Action for the default INI key value. See Modifying INI File Keys, Values, and Actions.
5. Add additional Keys to this new INI file section as necessary. See Adding New Keys to INI File Sections.

Adding New Keys to INI File Sections

Task: To add a new INI file key:

1. Select the INI Files View from the checklist.
2. Expand the listing of the INI file that you would like to edit so that all of its sections are displayed.
3. Select the INI file section that you would like to edit. That section’s defined keys are listed on the right.
4. Right-click in the key listing and select Add from the menu. A new key is added to the key listing with a default Key name, Value and Action.

5. Edit the Key name, Value, and Action for this new Key. See Modifying INI File Keys, Values, and Actions.

### Modifying INI File Keys, Values, and Actions

INI files contain key name-value pairs representing run-time options for applications. To define and modify the key names, values, and /or actions, perform the following steps.

**Task:** To modify keys, values, and/or actions in INI files:

1. Select the INI Files View from the checklist.

2. In the INI File tree, select the INI file that you want to edit, and expand the listing so that you can select the appropriate section. That section’s keys, values, and actions are listed:

3. Modify the Key name, Value, and Action for each key, as necessary.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Key</strong></td>
<td>The name of the key. This should be entered in the exact way you want it to appear in the target INI file.</td>
</tr>
<tr>
<td><strong>Value</strong></td>
<td>The key’s value. Windows Installer properties can be used in your keyword’s value. To do this, surround the property with square brackets—[INSTALLDIR], for example. For a comprehensive list of Windows Installer properties, refer to the Property Reference topic in the Windows Installer help.</td>
</tr>
</tbody>
</table>
| **Action** | The action the key performs. Select this from the list in the property sheet. The available options are:  
- **Add Tag**: Creates a new entry or appends a new comma-separated value to an existing entry.  
- **Create Line**: Creates a .ini entry only if the entry does not already exist.  
- **Add Line**: Creates or updates a .ini entry. |
Removing INI Files

**Task:**  
To remove an INI file:

1. Select the INI File view from the checklist.
2. From the INI File tree, right-click on the INI file you want to delete and select Remove.

Removing Sections from INI Files

**Task:**  
To remove a section from INI file:

1. Select the INI File view from the checklist.
2. From the INI File tree, right-click on the section you want to delete and select Remove.

Removing INI File Section Keys

**Task:**  
To remove an INI file section key:

1. Select the INI Files view from the checklist.
2. Select the INI File section that contains the key you want to delete from the INI Files tree.
3. Right-click the key you want to remove and select Delete.

ODBC Resources

Open Database Connectivity (ODBC) Resources are ones that involve interaction with databases. Tuner allows you to view existing ODBC Data Sources, ODBC Drivers, and ODBC Translators.

Topics in this section include the following:

- Adding New Data Sources
- Adding New ODBC Data Source Attributes
- Adding New ODBC Driver Attributes
- Editing ODBC Data Source Attributes
- Editing ODBC Driver Attributes
Removing Existing ODBC Data Sources
- Removing ODBC Driver Attributes
- Removing ODBC Data Source Attributes

Adding New Data Sources

Task: To add a new ODBC Data Source:

1. Select ODBC Resources from the checklist. The ODBC Resources View opens.
2. Right-click either ODBC Data Sources group or one of its children groups from the ODBC Resources tree and select New Data Source from the context menu. The ODBC Data Source dialog box opens.
3. Select the required data source and click OK.

Caution • If you are adding an ODBC Data Source that does not exist on your computer, type the name of the Data Source into the ODBC Data Source dialog. Keep in mind that adding a data source to a Windows Installer package that does not contain the corresponding driver may render the package useless.

Adding New ODBC Data Source Attributes

Task: To add a new ODBC data source attribute:

1. Select ODBC Resources from the checklist. The ODBC Resources View opens.
2. Select the ODBC Data Source to which you want to add a new attribute from the ODBC Resources tree. The property grid for the selected ODBC Data source opens.
3. Right-click in the property grid and select Add. A new attribute is listed, with the default values of ATTRIBUTE and NULL_VALUE.
4. Enter information for the new attribute.
Adding New ODBC Driver Attributes

**Task:** To add a new ODBC driver attribute:

1. Select ODBC Resources from the checklist. The ODBC Resources View opens.
2. Select the ODBC driver to which you want to add a new attribute from the ODBC Resources tree. The property grid for the selected ODBC driver appears.
3. Right-click in the property grid and select Add from the context menu. A new attribute is listed, with the default values of ATTRIBUTE and NULL_VALUE.
4. Enter information for the new attribute.

Editing ODBC Data Source Attributes

**Task:** To edit an ODBC data source attribute:

1. On the ODBC Resources View, select the ODBC data source that contains the attribute you want to modify from the ODBC Resources tree. The property grid for that data source appears.
2. In the properties grid, edit the appropriate attribute.

Editing ODBC Driver Attributes

**Task:** To edit an ODBC driver attribute:

1. On the ODBC Resources View, select the ODBC driver that contains the attribute you want to modify from the ODBC Resources tree. The property grid for that ODBC driver appears.
2. In the properties sheet, edit the appropriate attribute.

Removing Existing ODBC Data Sources

**Task:** To remove an existing ODBC Data Source:

1. Select the ODBC Resources view from the checklist.
2. Right-click on the ODBC data source you want to remove from the ODBC Resources tree and select Delete.
Removing ODBC Driver Attributes

Task: To remove an ODBC driver attribute:
1. Select the ODBC Resources view from the checklist.
2. Select the ODBC driver that contains the attribute you want to delete from the ODBC Resources tree.
3. In the properties sheet, right-click on the attribute you want to remove and select Delete.

Removing ODBC Data Source Attributes

Task: To remove an ODBC data source attribute:
1. Select the ODBC Resources view from the checklist.
2. Select the ODBC data source that contains the attribute you want to delete from the ODBC Resources tree.
3. In the properties sheet, right-click on the attribute you want to remove and select Delete.

NT Services

The NT Services view provides a way to change parameters for NT Services included in the base Windows Installer package. Topics in this section include the following:

- Setting NT Service Arguments
- Setting NT Service Dependencies
- Setting the NT Service Description
- Setting the NT Service Display Name
- Setting the NT Service Error Control Level
- Setting the NT Service Load Order Group
- Setting the NT Service Overall Install Result
- Setting the NT Service Start Type
- Setting NT Service Start Name and Password
- Setting the NT Service Type
Setting NT Service Arguments

Task: To set NT service arguments:
1. Select the NT Services from the checklist. The NT Services View opens.
2. Double-click the current value in the properties grid and modify it as needed.

Setting NT Service Dependencies

Task: To set NT service dependencies:
1. Select NT Services from the checklist. The NT Services View opens.
2. Double-click the current Dependencies value in the properties grid and add the names of services or load ordering groups that must be started prior to this service.

Note - If the dependency is on a load ordering group, the service can start if at least one member of the load ordering group is running after an attempt is made to start all load ordering group members.

Setting the NT Service Description

Task: To set the NT service description:
1. Select NT Services from the checklist. The NT Services View opens.
2. Double-click the current Description value in the properties grid and modify it as needed.

Setting the NT Service Display Name

Task: To set the NT service display name:
1. Select the NT Services view from the checklist.
2. Double-click the current Display Name value and modify it. The display name can be up to 256 characters in length.
Setting the NT Service Error Control Level

Task: To set the NT service error control level:

1. Select NT Services from the checklist. The NT Services View opens.
2. Double-click the current Error Control value in the properties grid to access the pop-up menu. The possible values are as follows:

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ignore Error</td>
<td>Logs the error and continues with service startup.</td>
</tr>
<tr>
<td>Normal Error</td>
<td>Logs the error, displays an error message, and continues with service startup.</td>
</tr>
<tr>
<td>Critical Error</td>
<td>Logs the error (if possible) and restarts the system with the last configuration known to be good. If the last-known-good configuration is the one that caused the error, fail the startup.</td>
</tr>
</tbody>
</table>

Setting the NT Service Load Order Group

Task: To set the NT service load order group:

1. Select NT Services from the checklist. The NT Services View opens.
2. Double-click the current Load Order Group value in the properties grid and modify it as needed. If this service does not belong to a group, leave this value blank.

Setting the NT Service Overall Install Result

Task: To set the NT service overall install result:

1. Select NT Services from the checklist. The NT Services View opens.
2. Double-click the current Overall Install value in the properties grid to access the drop-down menu.
3. Select either Continue overall install if service fails to install or Fail overall install if service fails to install as this property's value.
Setting the NT Service Start Type

Task: To set the NT service start type:

1. Select NT Services from the checklist. The NT Services View opens.
2. Double-click the current Start Type value in the properties grid to access the drop-down menu.
3. Select the desired Start Type from the following possible values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatic</td>
<td>The service starts during system startup.</td>
</tr>
<tr>
<td>Manual</td>
<td>The service is only started when the service control manager calls the</td>
</tr>
<tr>
<td></td>
<td>StartService function.</td>
</tr>
<tr>
<td>Disabled</td>
<td>The service is not started.</td>
</tr>
<tr>
<td>Start at Boot Time</td>
<td>The driver is started by the operating system loader. (Device driver only)</td>
</tr>
<tr>
<td>Started by the System</td>
<td>The driver is started by calling the IoInitSystem function. (Device driver only)</td>
</tr>
</tbody>
</table>

Setting NT Service Start Name and Password

Task: To set the NT service start name and password:

1. Select NT Services from the checklist. The NT Services View opens.
2. Double-click the current Start Name value in the properties grid and provide the name under which this service will run.
3. Click the current Password value in the properties grid and provide the password associated with the Start Name.

Setting the NT Service Type

Task: To set the NT service type:

1. Select NT Services from the checklist. The NT Services View opens.
2. Double-click the current Service Type value in the properties grid to access the drop-down menu.
3. Select the desired Start Type from the following possible values:
   - Service that Runs in its Own Process
   - Service that Shares a Process with Others

4. Optional: click the current Interact with Desktop value in the properties grid to access the drop-down menu and specify whether the service needs to interact with the desktop.

Working with Dialogs

When customizing the Windows Installer package, you may want to disable particular panels that appear during the installation, administrative, patch, or maintenance sequences. You can do so from the Dialogs view. This view contains a list of each of the four installation modes (installation, administrative, maintenance, and patch), with the associated dialogs that appear as part of the UI sequence during the selected mode. You can enable or disable these dialogs by either the check box to the left of the dialog name, or by using the Show and Hide buttons.

Topics in this section include the following:
- Hiding Dialogs During UI Sequences
- Restoring Dialog Sequences
- Suppressing the License Agreement Dialog Box
- Disabling Custom Setups
- Editing Dialog Properties
- Dialogs View vs. Command-Line Options
- Dialog Suppression Issues

Hiding Dialogs During UI Sequences

Task: To hide a dialog box during a UI sequence:

1. Select Dialogs from the checklist. The Dialogs View opens.
2. Using the Installation Mode list, select the UI sequence containing the dialog you want to hide.
3. From the Dialogs list, clear the check mark next to the dialog you want to hide. Alternatively, select the dialog from the list and either click Hide or press the Space Bar.
4. If necessary set the properties for the dialog you are removing to preserve the UI sequence integrity. The Dialog Properties dialog box automatically appears if it is necessary to edit properties.
Restoring Dialog Sequences

**Task:** To restore dialogs in a UI sequence:

1. Select Dialogs from the checklist. The Dialogs View opens.
2. Using the Installation Mode list, select the UI sequence containing the dialog you want to restore.
3. From the Dialogs list, check the box next to the dialog you want to restore. Alternatively, select the dialog from the list and either click Show or press the Space Bar.

Suppressing the License Agreement Dialog Box

Using the Dialogs view, it is possible to suppress the license acceptance dialog. This involves both turning off its display, and providing the value that the setup will interpret as acceptance of the agreement.

**Note** • This procedure assumes the original Windows Installer setup was created using InstallShield Editor. If another setup authoring application was used, the names of dialogs and properties may not be the same. The same general procedure still applies.

**Task:** To use a transform to suppress display of the license acceptance dialog:

1. Select Dialogs from the checklist. The Dialogs View opens.
2. Using the Installation Mode list, select the UI sequence containing the License Agreement dialog. Typically, this is only in the Installation Sequence.
3. Select the **LicenseAgreement** dialog from the Dialogs list and click Hide.
4. When the Dialog Properties dialog box appears, change the **AgreeToLicense** value to Yes.
5. Click OK to dismiss the dialog.

When an end user runs the installation using this transform, the License Agreement dialog will not appear.

Disabling Custom Setups

You can use the Dialogs view to prevent users from performing custom setups. However, this requires not only the elimination of the Custom Setup panel during installation, but also the Setup Types panel. Additionally, you must ensure you have configured the features you want installed, as your end user will have no way to override them.
Chapter 13  Customizing Installations Using Tuner
Working with Dialogs

**Note** • This procedure assumes the original Windows Installer setup was created using InstallShield Editor. If another setup authoring application was used, the names of dialogs and properties may not be the same. The same general procedure still applies.

**Task:**  
**To use a transform to disable a custom setup:**

1. Select Dialogs from the checklist. The Dialogs View opens.
2. Using the Installation Mode list, select the UI sequence containing the SetupType dialog. Typically, this is only in the Installation Sequence.
3. Select the SetupType dialog from the Dialogs list and click Hide.
4. When the Dialog Properties dialog box appears, change the ADDLOCAL value to ALL.
5. Click OK to dismiss the dialog.
6. Select the CustomSetup dialog from the Dialogs list and click Hide.
7. When the Dialog Properties dialog box opens, change the _BrowseProperty value to INSTALLDIR.
8. Click OK to dismiss the dialog.

When an end user runs the installation using this transform, the user will not have the option to perform a custom setup.

**Editing Dialog Properties**

**Task:**  
**To edit properties for a UI sequence dialog:**

1. Select Dialogs from the checklist. The Dialogs View opens.
2. Using the Installation Mode list, select the UI sequence containing the dialog box containing properties you want to edit.
3. From the Dialogs list, select the appropriate dialog.
4. Click Properties. The Dialog Properties dialog box opens.

**Note** • The Properties button is only enabled when you have selected a dialog box containing editable properties.

5. From the Dialog Properties dialog box, double-click the value cell for the property you want to edit.
6. Change the property value as necessary, and click OK.
Dialogs View vs. Command-Line Options

Generally, you should use the Dialogs View when you are still planning on displaying some panels during UI sequences. Typically, you may want to remove the License Agreement panel or the ability for a user to perform a custom setup, and these can both be accomplished easily from the Dialogs View.

However, consider using the Windows Installer command-line options (particularly /qn) when you want to eliminate the user interface entirely.

Dialog Suppression Issues

When suppressing dialog box display, it is important to consider some implications of your actions. Particularly, when removing a dialog from a user interface sequence, there may be properties normally set by that dialog. For example, the LicenseAgreement dialog has a radio button which can set a property to Yes or No, depending on whether you agree to the terms in the license. The value of this property also determines whether the installation should continue. Therefore, if you remove the LicenseAgreement dialog from a sequence, you need to use the Dialog Properties dialog box to set the value of this property so the installation can continue.

Beyond setting necessary properties, you also should consider how features are displayed. For example, you may want to disable custom setups via the transform file. However, you must ensure each feature you want installed is configured to be installed; your end users will have no way to override the choices by performing a custom setup.

Configuring Additional Server Locations

If you install from a network server, and if you install features to run from the server or that will be advertised for installation on their first use, the applications may need access to the server sometime after the initial installation. The applications may also require access to the server if a file is deleted or becomes corrupt, as the application can copy the problematic file(s) automatically from the server.

Topics in this section include the following:

- Adding Additional Server Locations
- Modifying Server Locations
- Removing Server Locations
- Reordering Server Locations
Adding Additional Server Locations

Task: To add an additional server location:

1. Select Server Locations from the checklist. The Server Locations View opens.
2. Click the New button ( ) in the Addition Server Location Paths window.
3. Enter or click the Browse (...) button and browse to the server location.

Note • The validity of the server location is determined when the installation needs to access the server remotely. In other words, if a server is not available, or if you added an invalid server, the entry will be ignored if the resource is needed.

Modifying Server Locations

Task: To modify an additional server location entry:

1. Select Server Locations from the checklist. The Server Locations View opens.
2. Select the server entry from the Addition Server Location Paths window and either edit the entry or use the Browse (...) button to browse to desired location.

Removing Server Locations

Task: To remove an additional server location:

1. Select Server Locations from the checklist. The Server Locations View opens.
2. Select the server entry from the Addition Server Location Paths window.
3. Click the Remove button ( ).
Reordering Server Locations

**Task:** To change the order in which additional server locations are accessed:

1. Select Server Locations from the checklist. The Server Locations View opens.
2. Select a server entry from the Addition Server Location Paths window.
3. Depending on whether you want to promote the server location or demote it, click the up and down arrow buttons at the top right of the view (↑, ↓). You can also use the Alt+Up Arrow and Alt+Down Arrow keyboard shortcuts.
4. Repeat with other server location entries as necessary.

Changing Add/Remove Program Settings

Depending on how the Windows Installer setup is configured, the user has the option of removing, repairing, or changing the installation with the click of a button.

Topics in this section include the following:

- Changing Add/Remove Programs Properties
- Disabling the Modify, Remove, or Repair Buttons

Changing Add/Remove Programs Properties

**Task:** To change properties in Add/Remove Programs:

1. Select Add/Remove Programs from the checklist. The Add/Remove Programs View opens.
2. Double-click the value for the property you want to change.
3. Either enter the information into the properties grid, or use the drop-down menu to select a value.
Disabling the Modify, Remove, or Repair Buttons

Task: To disable the Modify, Remove, or Repair buttons in Add/Remove Programs in Control Panel:

1. Select Add/Remove Programs from the checklist. The Add/Remove Programs View opens.
2. Double-click the appropriate Disable Modify/Remove/Repair Button property from the properties grid.
3. Use the drop-down menu to change the value to No.

Customizing Setup Properties

Even though Tuner provides you views to customize many areas of the Windows Installer package, it may be necessary to edit property values that are not available elsewhere. The Setup Properties view exposes the entries in the properties table (the underlying structure of Windows Installer packages). You can also add your own custom properties here.

Topics in this section include the following:

- Adding Custom Setup Properties
- Adding and Editing Comments
- Removing Custom Setup Properties
- Modifying Setup Properties

Adding Custom Setup Properties

Task: To add a new setup property:

2. Right-click in the properties grid and select Add. A New property is added to the bottom of the list with the a Property Name of NEW_PROPERTY and a Value of NULL_VALUE.
3. Provide a new name for your property. If you want to change it later, click on the property name to edit it.
4. Enter the property’s value.
Adding and Editing Comments

Tuner supports the ability to add comments to each property available in the Setup Properties view. This provides a way to clarify what specific properties do, and to enter any important information that you may need later. The original software vendor may have used InstallShield Editor to include comments in the original Windows Installer package.

Task: To add or edit a comment for a property:
1. Select the Setup Properties view from the checklist.
2. Double-click in the comment column for the property to which you want to add or edit the comment.
3. Add or edit the comment as appropriate.

Removing Custom Setup Properties

Task: To remove a custom setup property:
2. Right-click on the property you want to remove and select Delete.
3. Confirm the deletion.

Modifying Setup Properties

Task: To modify the property value of a setup:
2. Select the property that you want to modify.
3. Double-click the property's value and edit it in the grid.

Make sure you are entering valid values when you modify properties, otherwise validation or installation errors may result.
Chapter 13 Customizing Installations Using Tuner
Preparing Packages for Distribution

Preparing Packages for Distribution

The final step in creating a customization involves two parts. First, you should postvalidate your transform and base Windows Installer package. This ensures that you have not introduced any errors into the installation, and may help you verify that you have corrected errors that existed in the base package. Secondly, you need to actually package the transform and base package for distribution. These tasks are accomplished using the Postvalidation view and Package view, respectively.

Topics in this section include the following:
• Copying the Installation to a Network Location
• Copying the Installation to an FTP Server
• Creating a Package Definition File (PDF)
• Creating an SMS File
• Instructing SMS to Create a Management Information Format File at Deployment Time
• Deploying Windows Installer Setup Packages with Systems Management Server 2.0
• Creating a Setup.exe File for the Package and Transform
• Additional Setup.ini Parameters

Copying the Installation to a Network Location

Task: To copy your installation to a Network location during packaging:

1. From the checklist, select Package, and then select Location from the second column. The Location View of the Package View opens.
2. Select the Network Location option button.
3. Specify the network location, or click Browse to locate it.

When you create your package, the appropriate files will be copied to the network location you specified.

Note • If the transforms are copied to the same location as the original MSI, only the transform, setup.exe, setup.ini, and Windows Installer engines are copied.
Copying the Installation to an FTP Server

**Task:** To copy your installation to an FTP server during packaging:

1. From the checklist, select Package, and then select Location from the second column. The Location View of the Package View opens.
2. Select the FTP Server option button.
3. Specify the FTP server name (FTP Location), the UserName, and Password for the FTP server.

When you create your package, the appropriate files will be copied to the FTP server you specified.

Creating a Package Definition File (PDF)

**Task:** To create a Package Definition File (PDF):

1. From the checklist, select Package, and then select SMS from the second column. The SMS View of the Package View opens.
2. Select the Create Package Definition File check box.

When you create your package, the resulting file has a .PDF extension. Here is a sample ORCA.PDF file:

```
[PDF]
Version=1.0

[Package Definition]
Product=Orca
Version=1.20.1827.1
Comment=Microsoft
SetupVariations=Typical, Automated

[Typical Setup]
CommandName = Typical Installation
CommandLine = msiexec /i Orca.msi
UserInputRequired = TRUE
SynchronousSystemExitRequired = TRUE
SupportedPlatforms = Win 9x, Win NT (i386)

[Automated Setup]
CommandName = Automated Installation
CommandLine = msiexec /i /q Orca.msi
UserInputRequired = FALSE
SynchronousSystemExitRequired = TRUE
SupportedPlatforms = Win 9x, Win NT (i386)

[Setup Package for Inventory]
InventoryThisPackage=FALSE
```
Creating an SMS File

**Task:** To create a SMS file for SMS 2.0 or later:

1. From the checklist, select Package, and then select SMS from the second column. The SMS View of the Package View opens.

2. Select the Create SMS file check box.

   When you create your package, the resulting file has an .SMS extension. Here is a sample ORCA.SMS file:

   ```
   [PDF]
   Version=2.0
   
   [Package Definition]
   MIFFilename=Sample.MIF
   Name=Orca
   Publisher=Microsoft
   Version=1.20.1827.1
   Language=English
   Programs=Typical, Automated, Test
   
   [Typical]
   Name = Typical
   CommandLine = msiexec /i Orca.msi
   UserInputRequired = TRUE
   UninstallKey={8FC71000-88A0-4B41-82B8-8905D4AA904C}
   AfterRunning=ProgramRestart
   SupportedClients = win 9x, Win NT (i386)
   
   [Automated]
   Name = Automated
   CommandLine = msiexec /i /q Orca.msi
   UserInputRequired = FALSE
   UninstallKey={8FC71000-88A0-4B41-82B8-8905D4AA904C}
   AfterRunning=ProgramRestart
   SupportedClients = win 9x, Win NT (i386)
   
   [Test]
   Name = Test
   CommandLine = msiexec /i Orca.msi EXECUTEMODE=None
   UserInputRequired = FALSE
   AfterRunning=ProgramRestart
   SupportedClients = win 9x, Win NT (i386)
   ```
Instructing SMS to Create a Management Information Format File at Deployment Time

Task: To instruct SMS to create a Management Information Format (MIF) file at deployment time:

1. From the checklist, select Package, and then select SMS from the second column. The SMS View of the Package View opens.
2. Select the Create SMS file check box.
3. Provide the name of the application you are installing in the Install MIF Filename field.
4. Provide the name of the application to be uninstalled in the Uninstall MIF Filename field.
5. Enter the serial number for the product in the Serial Number field.

The resulting file has a .MIF extension.

Deploying Windows Installer Setup Packages with Systems Management Server 2.0

Task: To deploy Windows Installer setup packages with SMS 2.0:

Perform the steps detailed in the Microsoft White Paper: Deploying Windows Installer Setup Packages with Systems Management Server 2.0.

Creating a Setup.exe File for the Package and Transform

Task: To create a Setup.exe file to begin the installation of your base package and transform:

1. From the checklist, select Package, and then select Setup from the second column. The Setup View of the Package View opens.
2. Select the Create Installation Launcher (Setup.exe) check box.
3. Specify whether you want to include the Windows 95/98 or Windows NT MSI engines.
4. Provide any command-line arguments for your installation.
5. Save your transform. The Setup.exe file is stored in the directory specified in the Location panel of the Packaging Wizard, or in the Location view within the Package view.

Additional Setup.ini Parameters

You can modify the Setup.ini file generated by Tuner for added functionality. The following two parameters can be included in the [Startup] section of the Setup.ini:

**Table 13-3 • Setup.ini File [Startup] Section Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SuppressWin2k</td>
<td>If you add this line and set its value to &quot;Y&quot; or &quot;y&quot; (SuppressWin2k=Y or SuppressWin2k=y), Setup.exe will not display a message on the target system stating that an older version of Windows Installer is installed.</td>
</tr>
<tr>
<td>SuppressReboot</td>
<td>If you add this line and set its value to &quot;Y&quot; or &quot;y&quot; (SuppressReboot=Y or SuppressReboot=y), Setup.exe will delay the reboot typically required by the installation of a newer version of Windows Installer on the target machine. If the application's setup requires a reboot, this will occur normally.</td>
</tr>
</tbody>
</table>

Directly Editing Packages

Windows Installer packages are relational databases consisting of dozens of interrelated tables. These tables reflect the application's features, components, relationship between features and components, registry information, and user interface.

The Direct Editor allows you to edit values in the MSI tables of the base Windows Installer package and store them in your transform. As you change values elsewhere in your transform, those changes are reflected in the Direct Editor, and vice versa. The complete list of MSI tables contained in the installation package is displayed in the left pane. When you select a table, the contents are displayed in the right pane.

**Resizing Table Columns in the Direct Editor**

When you initially open the Direct Editor, the selected table's columns are listed in a compact format so that the maximum number of columns are displayed.

To automatically resize a column so that its width matches that of its longest entry, double-click on the column heading. This new column width setting is automatically saved and will be implemented the next time you view this table column in the Direct Editor.

**Sorting Table Columns in the Direct Editor**

To sort a table column, click the column heading once. The order will toggle between ascending and descending.
Adding a New Record Using the Direct Editor

Task: 

To add a new record in the Direct Editor:

1. Select Direct Editor from the checklist. The Direct Editor opens.
2. Select the table you want to add a row to from the table tree.
3. Click on the last row in the table’s grid, or click anywhere in the table and press the Insert key.

A new record is added to the grid using a unique key for the record (use ColumnName<n> as the template). You can then modify the record.

Caution • To ensure files are deployed on the target system, add files in the Files and Folders View, rather than to the file table. Files added to the File table are not physically added to the transform.

Finding and Replacing Using the Direct Editor

The Direct Editor supports find and replace throughout all tables. The following commands are available:

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Find (Ctrl+F)</td>
<td>Displays a standard Find dialog box and allows you to search for a string in all tables.</td>
</tr>
<tr>
<td>Find Next (F3)</td>
<td>Allows you to search for the next occurrence of a given string in all tables.</td>
</tr>
<tr>
<td>Replace (Ctrl+H)</td>
<td>Displays a standard Search and Replace dialog box and allows you to search for data in all the MSI tables and gives you the option to replace the data.</td>
</tr>
</tbody>
</table>

Launching the Direct Editor from the Validation Tab

When performing a Prevalidation or Postvalidation, the Validation tab is automatically selected, and all of the Errors, Warnings, and Info messages that were generated are listed in table format. Each table row lists an icon to indicate whether it is an Error (خطأ), a Warning (경고), or an Informational Message (정보), the name of the ICE that generated it, and a brief description of what caused it to occur.
If a row is grayed out, it indicates that the table cannot be edited in the Direct Editor (perhaps because it is in an external package). If a row is active, you can double-click on it to open that row's associated table. The Direct Editor is launched and the table and/or table cells that are causing the problem are highlighted in red. This feature makes it very easy for you to use the Direct Editor to edit values in the MSI tables of the base Windows Installer package and store them in your transform.

**Resizing Table Columns in the Direct Editor**

When you initially open the Direct Editor, the selected table's columns are listed in a compact format so that the maximum number of columns are displayed.

To automatically resize a column so that its width matches that of its longest entry, double-click on the column heading. This new column width setting is automatically saved and will be implemented the next time you view this table column in the Direct Editor.

**Sorting Table Columns in the Direct Editor**

To sort a table column, click the column heading once. The order will toggle between ascending and descending.

---

**Documenting Response Transform Creation Using the Microsoft Step Recorder Tool**

You can use the Microsoft Steps Recorder documentation tool with Tuner to automatically record the step-by-step actions that occur during response transform creation. This information, which is saved in a web archive (.mht) file, includes a text description of where you clicked on each screen, along with a screen capture for each click.

To enable this option, select the **Run Microsoft Step Recorder to document transform creation steps so they can be reviewed later** option on the Tuner **Create a New Transform** view.

---

**Task:** To use the Microsoft Steps Recorder during transform creation:

1. Launch Tuner.
2. Open the **Create a New Transform** view.
3. Next to the **Select an MSI** file field, click **Browse** and select the Windows Installer package that you want to create a response transform for.
4. Select the **Response Transform** option.
5. Select the **Run Microsoft Step Recorder to document transform creation steps so they can be reviewed later** option.
6. Click **Create**. The installer is launched.
7. Click through the installer, making the selections that you want to record in the response transform, as described in **Creating New Transform Files**.
8. When the response transform has been created, open the directory containing the transform file, and locate the following web archive (.mht) file:

   InstallerName_Recording_YYYYMMDD_TIME.mht

For example:

   QuickTime_Recording_20150409_1015.mht

9. Double-click the file to open it. The file opens in a browser window.

10. In the Steps section, scroll down to view all of the steps that you performed during transform creation along with screen captures of each step.

   Tip • If you want to view all of the screens as a slide show instead of scrolling through them, click Review the recorded steps as a slide show.

11. Review the information in the Additional Details area, which contains a text description of the steps that were taken, along with information that is internal to the application for which a transform was created.
Reference information for Tuner is divided into the following sections:

**Table 13-5 • Tuner Reference Sections**

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Interface</td>
<td>Contains general information about the Tuner user interface, including menus, toolbars, keyboard shortcuts, windows, and dialog boxes.</td>
</tr>
<tr>
<td>Tuner Views</td>
<td>Contains detailed reference information about each Tuner view.</td>
</tr>
<tr>
<td>Import INI File</td>
<td>Provides reference information for the Import INI File Wizard. This is the same information accessible by clicking Help in the Wizard.</td>
</tr>
</tbody>
</table>
User Interface Reference

This book describes the user interface components, such as menu items, the toolbar, views, and dialog boxes you will encounter throughout Tuner.

- Menus and Toolbar
- View Bar
- Checklist
- Output Window
- Customize Dialog Box
- Properties Dialog Box

These topics are the same detailed documentation that is displayed when you press the F1 key or click the Help button while working in a dialog.

Menus and Toolbar

The Tuner user interface has several menus, each of which contain different commands. The functionality of each command is described below. Additionally, the Toolbar provides quick access to some of the frequently used commands; the corresponding toolbar buttons are listed with the appropriate commands.

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Shortcut</th>
<th>Toolbar Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>New</td>
<td>Ctrl+N</td>
<td></td>
<td>Takes you to the Create a New Transform File area of the Tuner Start Page view.</td>
</tr>
<tr>
<td>File</td>
<td>Open</td>
<td>Ctrl+O</td>
<td></td>
<td>Takes you to the Open a Recent Transform File area of the Tuner Start Page view.</td>
</tr>
<tr>
<td></td>
<td>Close</td>
<td></td>
<td></td>
<td>Closes the currently open transform file.</td>
</tr>
</tbody>
</table>
## Table 13-6 • Tuner Menus and Toolbar (cont.)

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Shortcut</th>
<th>Toolbar Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>Save</td>
<td>Ctrl+S</td>
<td><img src="Image" alt="icon" /></td>
<td>Saves the current transform file.</td>
</tr>
<tr>
<td>File</td>
<td>Save As</td>
<td></td>
<td></td>
<td>Prompts you to name the transform file you are saving.</td>
</tr>
<tr>
<td>File</td>
<td>Properties</td>
<td></td>
<td></td>
<td>Displays properties for the current transform, including the name and location of the base Windows Installer package.</td>
</tr>
<tr>
<td>File</td>
<td>[1], [2], [3], or [4]</td>
<td></td>
<td></td>
<td>Allows you to select one of the four most recently accessed transforms.</td>
</tr>
<tr>
<td>File</td>
<td>Exit</td>
<td></td>
<td></td>
<td>Exits Tuner.</td>
</tr>
<tr>
<td>Edit</td>
<td>Undo</td>
<td>Ctrl+Z</td>
<td></td>
<td>Undoes the last action.</td>
</tr>
<tr>
<td>Edit</td>
<td>Cut</td>
<td>Ctrl+X</td>
<td></td>
<td>Removes the selected text to the clipboard.</td>
</tr>
<tr>
<td>Edit</td>
<td>Copy</td>
<td>Ctrl+C</td>
<td></td>
<td>Copies the selected text to the clipboard.</td>
</tr>
<tr>
<td>Edit</td>
<td>Paste</td>
<td>Ctrl+V</td>
<td></td>
<td>Pastes the contents of the clipboard to the current cursor location.</td>
</tr>
<tr>
<td>View</td>
<td>Output Window</td>
<td></td>
<td></td>
<td>Toggles the Output window.</td>
</tr>
<tr>
<td>View</td>
<td>Check List</td>
<td></td>
<td><img src="Image" alt="icon" /></td>
<td>Toggles the checklist.</td>
</tr>
<tr>
<td>View</td>
<td>View Bar</td>
<td></td>
<td><img src="Image" alt="icon" /></td>
<td>Toggles the View Bar.</td>
</tr>
<tr>
<td>View</td>
<td>Header Bar</td>
<td></td>
<td></td>
<td>Toggles the Header Bar.</td>
</tr>
<tr>
<td>View</td>
<td>Toolbar</td>
<td></td>
<td></td>
<td>Toggles the Toolbar.</td>
</tr>
<tr>
<td>View</td>
<td>Status Bar</td>
<td></td>
<td></td>
<td>Toggles the Status Bar.</td>
</tr>
<tr>
<td>Go</td>
<td>Previous View</td>
<td></td>
<td><img src="Image" alt="icon" /></td>
<td>Takes you to the previous view in the checklist.</td>
</tr>
<tr>
<td>Go</td>
<td>Next View</td>
<td></td>
<td><img src="Image" alt="icon" /></td>
<td>Takes you to the next view in the checklist.</td>
</tr>
<tr>
<td>Go</td>
<td>Back</td>
<td></td>
<td><img src="Image" alt="icon" /></td>
<td>Moves you to the last view.</td>
</tr>
<tr>
<td>Go</td>
<td>Forward</td>
<td></td>
<td><img src="Image" alt="icon" /></td>
<td>Moves you to the next view.</td>
</tr>
</tbody>
</table>
Table 13-6 • Tuner Menus and Toolbar (cont.)

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Shortcut</th>
<th>Toolbar Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Go</td>
<td>Start Page</td>
<td></td>
<td></td>
<td>Takes you to the Tuner Start Page.</td>
</tr>
<tr>
<td>Go</td>
<td>Help</td>
<td></td>
<td></td>
<td>Takes you to the Help view.</td>
</tr>
<tr>
<td>Go</td>
<td>Package Validation</td>
<td></td>
<td></td>
<td>Takes you to the Prevalidation view.</td>
</tr>
<tr>
<td>Go</td>
<td>Organization</td>
<td></td>
<td></td>
<td>Takes you to the Product Properties and Features views.</td>
</tr>
<tr>
<td>Go</td>
<td>System Configuration</td>
<td></td>
<td></td>
<td>Takes you to the Files, Registry, Shortcuts, INI Files, NT Services, and ODBC Resources views.</td>
</tr>
<tr>
<td>Go</td>
<td>Application Configuration</td>
<td></td>
<td></td>
<td>Takes you to the Server Locations, Setup Properties, Dialogs, and Add/Remove Programs views.</td>
</tr>
<tr>
<td>Go</td>
<td>Package Preparation</td>
<td></td>
<td></td>
<td>Takes you to the Postvalidation and Package views.</td>
</tr>
<tr>
<td>Go</td>
<td>Additional Tools</td>
<td></td>
<td></td>
<td>Takes you to the Direct Editor view.</td>
</tr>
<tr>
<td>Project</td>
<td>MSI Validation</td>
<td></td>
<td>![Image]</td>
<td>Runs prevalidation on the MSI file.</td>
</tr>
<tr>
<td>Project</td>
<td>Transform Validation</td>
<td></td>
<td>![Image]</td>
<td>Runs postvalidation on the MST file.</td>
</tr>
<tr>
<td>Project</td>
<td>Transform Summary Information</td>
<td></td>
<td></td>
<td>Launches the Transform Summary dialog.</td>
</tr>
<tr>
<td>Project</td>
<td>Test</td>
<td>Ctrl+T</td>
<td>![Image]</td>
<td>Allows you to test your custom installation without actually installing.</td>
</tr>
<tr>
<td>Project</td>
<td>Run</td>
<td>Ctrl+F5</td>
<td>![Image]</td>
<td>Performs the actual installation of the Windows Installer package and your transform.</td>
</tr>
<tr>
<td>Project</td>
<td>Package</td>
<td></td>
<td>![Image]</td>
<td>Packages the transform and Windows Installer package based on the current packaging settings.</td>
</tr>
<tr>
<td>Project</td>
<td>Packaging Wizard</td>
<td>Ctrl+F7</td>
<td>![Image]</td>
<td>Launches the Packaging Wizard.</td>
</tr>
<tr>
<td>Project</td>
<td>Stop</td>
<td></td>
<td>![Image]</td>
<td>Halts in-progress validation or packaging.</td>
</tr>
<tr>
<td>Tools</td>
<td>Customize</td>
<td></td>
<td></td>
<td>Allows you to customize toolbars and menus.</td>
</tr>
</tbody>
</table>
The View Bar, when visible, is located at the far left of the user interface. It provides quick shortcuts to important areas of Tuner, and can be toggled on and off using the View Bar command under the View menu, or from the corresponding toolbar button.

There are three different View Bars available:

**InstallShield**
This View Bar gives you quick access to the Tuner Start Page and the Help view.

**Checklist Steps**
This View Bar provides access to each of the checklist steps, which include Package Validation, Organization, System Configuration, Application Configuration, Package Preparation, and Additional Tools views.

**Views**
This View Bar gives you quick access to each view in Tuner.

### Checklist

The checklist is a graphical tree that shows you all of the views available in Tuner, as well as their association with other views. When you select a view, it appears in the pane to the right of the checklist; you can then customize the part of the Windows Installer package pertaining to that view. The Customization Steps Checklist is a subset of the entire checklist.
The checklist can be toggled from the View menu and from the Toolbar.

Customization Steps Checklist

To assist you with your customization, Tuner provides you with a set of steps that cover all parts of the MSI file that can be customized in your transform project. You do not have to follow these steps in sequential order, or even complete all the steps. Below is a brief description of each step, and how they fit into the customization workflow.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Prevalidation View</strong></td>
<td>This step allows you to pre-check the base Windows Installer package to ensure it is valid according to MSI standards before you take the time to create the transform file. If it is invalid, there may be unexpected results with your installation. Tuner allows you to copy the results of the prevalidation to the clipboard, where you can paste them into a message to the application's vendor. This is one of the most important steps in the Tuner workflow. Without it, all of your work might be wasted.</td>
</tr>
<tr>
<td><strong>Organization View</strong></td>
<td>This allows you to specify both the default destination that the installation will suggest, as well as the suggested default company name. You also can modify some properties of individual features in the product.</td>
</tr>
<tr>
<td><strong>System Configuration View</strong></td>
<td>This is where Tuner shows you its true customization power. You can add files and registry entries to the installation, allowing you to add company-specific files, templates, etc. to the installation. For example, if you have a set of word processing templates your company uses, you can include them you can modify or remove existing shortcuts, or add your own as necessary.</td>
</tr>
<tr>
<td><strong>Application Configuration View</strong></td>
<td>This step allows you to change functionality for Add/Remove Programs in Control Panel for Windows 2000 and later. You can also see the full spectrum of MSI properties as they exist in the base Windows Installer package, and add, modify, or remove them as necessary. Additionally, you can configure source resiliency through the Server Locations view, and customize user interface sequences through the Dialogs view.</td>
</tr>
<tr>
<td><strong>Package Preparation View</strong></td>
<td>This step allows you to postvalidate your project, verifying the original Windows Installer package and transform file, meets MSI-validation standards. You also can select the distribution options, including ones for network, FTP, single-executable, and SMS distributions.</td>
</tr>
</tbody>
</table>

**Output Window**

When you prevalidate the base Windows Installer package, postvalidate the package and your transform, or package the transform and base package, the Output Window appears at the bottom of the interface. It consists of three tabs:
• **Output**—Lists the Errors ( ), Warnings ( ), and Informational Messages ( ) that are generated during prevalidation, postvalidation, and packaging.

• **Validation**—Upon completion of the pre- or postvalidation, this tab is automatically selected, and all of the Errors, Warnings, and Info messages that were generated are listed in table format. Each table row lists an icon to indicate whether it is an Error ( ), a Warning ( ), or an Informational Message ( ), the name of the ICE that generated it, and a brief description of what caused it to occur.

If a row is grayed out, it indicates that the table cannot be edited in the Direct Editor (perhaps because it is in an external package). If a row is active, you can double-click on it to open that row’s associated table. The Direct Editor is launched and the table and/or table cells that are causing the problem are highlighted in red. You can then use the Direct Editor to edit values in the MSI tables of the base Windows Installer package and store them in your transform.

• **Packaging**—Displays packaging/distribution information, and displays a summary of the files copied. You can copy these results to the clipboard by right-clicking and selecting Copy.

The Output Window can be toggled from the View menu.

### Customize Dialog Box

The Customize Dialog box allows you to customize which toolbars are available in the Tuner user interface, as well as the buttons that are available on the toolbars. The dialog box consists of two tab panels:

**Toolbars**

From the Toolbars panel, you can select viewing properties for all toolbars, such as whether tooltips are displayed, the style of the toolbar, and the size of the buttons. You can also create your own custom toolbar, onto which you can place buttons found in the Command tab panel.

**Command**

The Command panel allows you to customize toolbars and the menu bar. Simply drag the command or menu you want to add to the existing toolbar; it appears where you place it. To remove a command or menu, select it and drag it off the toolbar.

### Properties Dialog Box

This dialog box displays properties of the transform you are currently creating or editing—including the name and location of the base Windows Installer file, and any additional transforms that are associated with this transform and MSI file.

### Options Dialog Box

The Options dialog box has two tabs: File Locations and View Settings.
File Locations

Within the File Locations tab, you can specify the default location of your source MSI files. This is reflected in the New Transform and Open Existing Transform Views of the Tuner Start Page.

View Settings

From the View Settings tab, you can select whether you want to display files from the base Windows Installer package (MSI) in the Files and Folders view in addition to files added in the transform.

Transform Summary Dialog Box

The Transform Summary dialog box, available from the Project menu, allows you to configure how to handle specific errors when the transform is applied. Additionally, you can configure how the Windows Installer Service verifies whether the transform can be applied against a given package.

Suppression Options

Options in this section allow you to configure whether installations with this transform applied will continue or fail if certain errors are encountered. You can configure the following options:

Table 13-8 • Suppression Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add Existing Row</td>
<td>Suppresses errors resulting from adding rows that already exist.</td>
</tr>
<tr>
<td>Delete Missing Row</td>
<td>Suppresses errors resulting from deleting rows that do not exist.</td>
</tr>
<tr>
<td>Add Existing Table</td>
<td>Suppresses errors resulting from adding existing tables.</td>
</tr>
<tr>
<td>Delete Missing Table</td>
<td>Suppresses errors resulting from deleting tables that do not exist.</td>
</tr>
<tr>
<td>Modify Missing Row</td>
<td>Suppresses errors resulting from updating rows that do not exist.</td>
</tr>
<tr>
<td>Change Code Page</td>
<td>Suppresses errors resulting from mismatched code pages.</td>
</tr>
</tbody>
</table>

Validation Options

Options in this section allow you to specify how the Windows Installer Service verifies the transform can be applied to a Windows Installer package. You can configure the following options:

Table 13-9 • Validation Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Same Language</td>
<td>If selected, the package against which the transform is applied must be the same language as the package used to create the transform.</td>
</tr>
</tbody>
</table>
### Table 13-9 • Validation Options (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Same Product Code</td>
<td>If selected, the product code for the package against which the transform is to be applied must be the same as the package product code of the package used to create the transform. If not selected, you can create a generic transform that can be applied against multiple Windows Installer packages.</td>
</tr>
<tr>
<td>Same Upgrade Code</td>
<td>If selected, the upgrade code of the package against which the transform is applied must be the same as the upgrade code of the package used to create the transform.</td>
</tr>
<tr>
<td>Product Version is Lower</td>
<td>If selected, the product version must be less than the version of the package used to create the transform. This can be combined with the Product Version is Equal option to create a “less than or equal to” comparison.</td>
</tr>
<tr>
<td>Product Version is Equal</td>
<td>If selected, the product version must be equal to the version of the package used to create the transform. This can also be combined with either the Product Version is Lower option or the Product Version is Higher option, creating a “less than or equal to” or “greater than or equal to” comparison.</td>
</tr>
<tr>
<td>Product Version is Higher</td>
<td>If selected, the product version must be greater than the version of the package used to create the transform. This can be combined with the Product Version is Equal option to create a “greater than or equal to” comparison.</td>
</tr>
<tr>
<td>Version Checking</td>
<td>When using product version comparisons, you must indicate to what degree you want the comparison made. You can compare only the major versions, the major and minor versions, or the major, minor, and update versions. You can also select None to clear version checking.</td>
</tr>
</tbody>
</table>

### Dialog Properties Dialog Box

You can use the Dialog Properties dialog box to view or change properties associated with UI sequence dialogs. The Dialog Properties dialog box is accessible by either selecting the appropriate dialog in the sequence and clicking Properties, or if you attempt to hide a dialog which has properties that must be configured.
Note • You must ascertain the purpose of each property from the Windows Installer package, as these properties are usually custom in nature. This is especially true for properties that must be set prior to hiding a dialog from the UI sequence.

Null Properties
You cannot hide UI sequence dialogs until you provide values for all currently null properties. These values are necessary to establish a new dialog box display sequence. Each property which must be configured prior to hiding the dialog in the sequence is marked with . Either configure the null properties, or click Cancel to return to the Dialogs view. Typically, configuring a null property involves clicking in the property’s value field and selecting the value from the drop-down list.

Once you have provided a value for a null property, or if the property does not require configuration, it is denoted with .
Tuner Views

The following views are available in Tuner:

**Table 13-10 • Tuner Views**

<table>
<thead>
<tr>
<th>Views</th>
<th>Subviews</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuner Start Page</td>
<td>• Welcome to Tuner View</td>
</tr>
<tr>
<td></td>
<td>• Create a New Transform View</td>
</tr>
<tr>
<td></td>
<td>• Open a Recent Transform View</td>
</tr>
<tr>
<td></td>
<td>• Open an Existing Transform View</td>
</tr>
<tr>
<td>Help View</td>
<td></td>
</tr>
<tr>
<td>Package Validation View</td>
<td>• Prevalidation View</td>
</tr>
<tr>
<td>Organization View</td>
<td>• Product Properties View</td>
</tr>
<tr>
<td></td>
<td>• Features View</td>
</tr>
<tr>
<td>System Configuration View</td>
<td>• Files and Folders View</td>
</tr>
<tr>
<td></td>
<td>• Registry View</td>
</tr>
<tr>
<td></td>
<td>• Shortcuts View</td>
</tr>
<tr>
<td></td>
<td>• INI Files View</td>
</tr>
<tr>
<td></td>
<td>• ODBC Resources View</td>
</tr>
<tr>
<td></td>
<td>• NT Services View</td>
</tr>
<tr>
<td>Application Configuration View</td>
<td>• Server Locations View</td>
</tr>
<tr>
<td></td>
<td>• Setup Properties View</td>
</tr>
<tr>
<td></td>
<td>• Dialogs View</td>
</tr>
<tr>
<td></td>
<td>• Add/Remove Programs View</td>
</tr>
<tr>
<td>Package Preparation View</td>
<td>• Postvalidation View</td>
</tr>
<tr>
<td></td>
<td>• Package View</td>
</tr>
<tr>
<td>Additional Tools View</td>
<td>• Direct Editor</td>
</tr>
</tbody>
</table>

**Tuner Start Page**

From the Tuner Start Page, you can create a new transform project or open an existing one.
Select one of the following links for more information:

Table 13-11 • Tuner Start Page Subviews

<table>
<thead>
<tr>
<th>View</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Welcome to Tuner View</td>
<td>General information about Tuner.</td>
</tr>
<tr>
<td>Create a New Transform View</td>
<td>Create a new customization, either starting with a blank transform, or by</td>
</tr>
<tr>
<td></td>
<td>using a Response Transform based on selections from a custom installation.</td>
</tr>
<tr>
<td>Open a Recent Transform View</td>
<td>Select a transform previously created with Tuner.</td>
</tr>
<tr>
<td>Open an Existing Transform</td>
<td>Select a transform created with a tool other than Tuner. You need to</td>
</tr>
<tr>
<td>View</td>
<td>provide additional information, such as the base Windows Installer</td>
</tr>
<tr>
<td></td>
<td>package for this transform.</td>
</tr>
</tbody>
</table>

Welcome to Tuner View

The Welcome view provides you with links to information on the Windows Installer service, Microsoft’s integrated method of handling installations, as well as information about Tuner in the form of checklist steps. These steps cover the customization capabilities of Tuner.

Create a New Transform View

This view is displayed when you click Create a new transform or select New from the File menu.

This view contains the following options:
Base Windows Installer Package Subview

**Table 13-12 • Base Windows Installer Package Subview**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select an MSI file</td>
<td>Enter the name and location of the Windows Installer package that you are customizing, or click Browse to locate it.</td>
</tr>
<tr>
<td>Provide a list of additional transforms to be applied</td>
<td>If there are transforms already associated with the Windows Installer package, (for example, previous customizations or transforms containing language-specific information), click the New button ( ). When an entry appears in the list, click the Browse button (...) to the right of it and locate the transform. If multiple transforms are associated with this package, use the Move Up ( ) and Move Down ( ) buttons to specify the order in which the transforms are applied.</td>
</tr>
</tbody>
</table>

**Caution • When using multiple transforms, keep in mind that the order in which they are applied is critical. For example, if you create a transform for a Windows Installer package that creates a new value for a property, and then create a second transform that changes the value created in the first transform, everything works correctly. However, if you apply the second transform first, that transform is attempting to modify the property's value, instead of creating it. That will result in an error.**

*One simple example of where this may be a problem is with the default company name. If the value is not set by default, and you set it in using the first transform, a new value for the property is created. If you create a second transform that modifies the combined original package and first transform, and the second transform changes the default company name, it is only changing the property. However, if you try to apply the second transform without the first one, Windows Installer interprets this as trying to change a null value to another value, which will result in an error.*

Windows Installer Transforms Subview

**Table 13-13 • Windows Installer Transforms Subview**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provide a new project name and location (or accept the default) and click Create to create a new Customization project</td>
<td>Provide a new project name and location. By default, the transform will be created in the same directory as the Windows Installer package, and named the same as the base package with an .mst extension. If you want to change the name and/or location of the transform, click Browse to open the Save Customization File dialog. Navigate to the directory in which you want to store the transform file you are creating. Provide the name of the transform with an .mst extension (for example, MyTransform.mst) and click Save. The dialog box closes and the path and file name appear in the edit field.</td>
</tr>
</tbody>
</table>
You can access information about the original MSI file and associated transforms by selecting Properties from the File menu.

### Open a Recent Transform View

This view, a list containing your most recently accessed transforms, is displayed when you click on Open a recent transform. Select a transform and click Open to open it, or select Properties from the context menu to view information about it (including details about the base MSI package and associated transforms).

You can also select one of the options at the bottom of the view to determine the view that is opened when you start up Tuner:

- load the last accessed transform when opening Tuner,
- make this recent list the default Tuner Start Page screen, or
- make the Welcome screen the default Tuner Start Page screen

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Response Transform</strong></td>
<td>If you want to create a Response Transform, select this check box. If creating a Response Transform, step through the installation, making changes as necessary. When you reach the end of the installation sequence and click Install, the installation will exit and the Tuner interface will open your transform, which contains all of the changes you made during the simulated installation.</td>
</tr>
<tr>
<td><strong>Command line properties</strong></td>
<td>If you are using a response transform, you can specify additional command-line properties (in property name/value pairs separated by semicolons) to pass to the response transform. These must be PUBLIC properties, and only control how the dialogs are displayed during creation of the response transform. They are not persisted outside of the UI sequence during creation. For example, you can pass the property/value pair ARPHELPEPHONE=1-111-111-1111 to set the value of the Help Telephone field of Add/Remove Programs. You might pass a property/value pair during response transform creation to display all dialogs during an installation that may not be displayed based on your system configuration (for example, to show Windows 9x-only dialogs on a Windows NT platform). You can then make appropriate responses and have them included in your transform.</td>
</tr>
<tr>
<td><strong>Run Microsoft Step Recorder to document response transform creation steps so that they can be reviewed later</strong></td>
<td>Select this option to record the response transform creation steps in a document using the Microsoft Step Recorder. For more information, see Documenting Response Transform Creation Using the Microsoft Step Recorder Tool.</td>
</tr>
</tbody>
</table>
Open an Existing Transform View

This view is displayed when you click on Open an existing transform or select File | Open. On this view, you can specify the name and location of the base Windows Installer package, any associated transforms, and the name and location of the transform file.

Generally, you will only use this option when opening existing transforms that were created by a product other than Tuner, or created by someone other than yourself. Transforms you create using Tuner are more easily accessed through using the Open a recent transform selection.

Help View

The Help view provides you instant access to this online help library. You can also access Microsoft's comprehensive Windows Installer reference library.

Package Validation View

The first recommended step in creating a transform is to perform validation on the base Windows Installer package. This helps you identify potential problems that you may or may not want to correct using Tuner.

Package validation is performed in the Prevalidation View. To continue, click Prevalidation under Package Validation in the checklist.

Prevalidation View

The Prevalidation view provides you a way to ensure the base Windows Installer package for your transform is valid. If it fails the validation test, then unexpected (and unwanted) results can occur during installation.

To begin the prevalidation process, select the evaluation file that you want to use for package validation (or click Browse to locate it), and click Start. By default, the file is evaluated using the full logo-compliant validation file, and all internal consistency evaluators (ICEs) are checked. If you just want to test specific ICEs, after you select the evaluation file, specify the ICE names, and separate them by semicolons if there is more than one.

You can toggle the information level of the displayed results by checking the Show Info Messages, Show Error Messages, and Show Warning Messages check boxes. If any errors are present, the Windows Installer Package is invalid. Warning messages highlight potential problems, but will not cause validation to fail. Informational messages display ongoing information during the validation process.

Viewing the Prevalidation Results

As each ICE is run, Errors, Warnings, and Info messages are generated, and are listed in the Output tab at the bottom of the interface.
Upon completion of the Prevalidation, the Validation tab is automatically selected, and all of the Errors, Warnings, and Info messages that were generated are listed in table format. Each table row lists an icon to indicate whether it is an Error ( ), a Warning ( ), or an Informational Message ( ), the name of the ICE that generated it, and a brief description of what caused it to occur.

If a row is grayed out, it indicates that the table cannot be edited in the Direct Editor (perhaps because it is in an external package). If a row is active, you can double-click on it to open that row's associated table. The Direct Editor is launched and the table and/or table cells that are causing the problem are highlighted in red.

This feature makes it very easy for you to use the Direct Editor to edit values in the MSI tables of the base Windows Installer package and store them in your transform. For more information, see Direct Editor.

Note • If no errors appear in the results (providing you are displaying errors), then the package is valid against the specific ICEs you specified, or against the entire evaluation file (if no ICEs were selected).

Organization View

The Organization view allows you to modify two main parts of the installation that your end users will see: the default path and default company name, and the actual features that can, will, or will not be installed.

Each subview of the Organization View is described below:

Table 13-14 • Organization View Subviews

<table>
<thead>
<tr>
<th>Views</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Properties</td>
<td>When a user runs a custom installation of a Windows Installer package, the Custom Setup dialog box provides a default installation path and a default organization name. The Product Properties view provides a mechanism for changing these defaults.</td>
</tr>
<tr>
<td>Features View</td>
<td>Features are the building blocks of the installation. They represent distinct pieces of functionality to end users, such as program files, help files, or clip art. You can modify which features and subfeatures are installed, and how they are installed, in the Features view.</td>
</tr>
</tbody>
</table>

Product Properties View

This view gives you a way to specify the default path on the user’s computer into which the application will be installed. You can also specify the default organization name (i.e., your company’s name).

The following properties are associated with this view:
Default Destination Variable

This is the name of the variable that stores the Default Destination Path. If you change this variable, you could create errors during postvalidation. Click on the variable's value to display a combo box that allows you to select a variable.

Generally, the variable used will be INSTALLDIR or INSTALLLOCATION (both author-created variables). However, another variable can appear as the value: TARGETDIR (a Windows Installer variable). If TARGETDIR is suggested, it is strongly recommended you contact the vendor who created the original MSI and ask what was used for the Default Destination Variable. While it is possible that it was TARGETDIR, it is also possible another variable was used and Tuner cannot identify this non-standard variable.

If the incorrect variable is set here, and/or if the Default Destination Path is changed, the installation may not function properly. If that happens, you can reset the information in this view by clicking on the Reset button when the Default Destination Variable is selected.

More information can be found in the Windows Installer Help.

Default Destination Path

This location, stored within the Default Destination Variable, is the path where the application will be installed on the target machine, unless overridden during installation from the Custom Setup dialog. Click on the path's value to display a combo box of possible paths, or edit the path in the value field. It can be a hard-coded path, or it can be a Windows Installer folder property. Further levels can be separated with a backslash—for example, ProgramFilesFolder\MyApp\Bin.

To comply with Windows logo requirements, the application must default to a subfolder of ProgramFilesFolder, which can vary depending on the system's locale and user settings. If ProgramFilesFolder\ProductName, is specified as the default value for the Destination Folder property, then this product's files will always be installed to the logo-compliant location.

Company Name

This is the name the installation suggests for your organization during setup. If it is not set, the installer will automatically set it during installation using values from the registry. Once the value has been entered for the name of the organization, the COMPANYNAME property can be seen in the Setup Properties View.

Features View

This view allows you to change Feature properties to best suit your situation.

Features are the building blocks of an installation from an end user's perspective. They represent a specific capability of the product, such as the help files or a part of a product suite that can be installed or uninstalled based on the end user's selections. Features can be composed of subfeatures, which in turn can be composed of further subfeatures. Depending on the visibility of the "parent" feature, end users can select which portions of a feature to install in the Custom Setup dialog.

Each feature and subfeature has properties that can be modified within Tuner. These include a description of each feature (as it appears in the Custom Setup dialog box), its visibility, and its initial state. Tuner allows you to change these feature properties to best suit your situation. For example, you may want to prevent a specific application within a suite from being installed in a particular transform file. By changing its initial state and visibility, you can prevent your end user from ever seeing this feature during installation.
The Features View contains the following options:

<table>
<thead>
<tr>
<th>Table 13-15 • Features View Options</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Options</strong></td>
</tr>
<tr>
<td>Description</td>
</tr>
<tr>
<td>Visible</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Initial State</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

**System Configuration View**

The System Configuration view provides you with the ability to add additional files to a Windows Installer installation package, as well as add, remove, or modify shortcuts and registry information. Ultimately, this allows you to customize the installation to your needs, such as including company-specific templates in the correct folder during installation.
Files and Folders View

The Files and Folders View consists of four panes, representing the Source and Destination views.

**Source Computer View**

The Source view, located at the top, displays the folder and file structure on the user’s computer.

**Destination Computer View**

The Destination computer’s folders pane represents the folders on the target machine for the installation. The folders initially displayed for the target machine are ones used commonly in installations.

The Destination computer’s files pane displays the files that are part of the installation. Initially, only files contained in the base Windows Installer package are displayed. When you add files to the package (into the transform), these also appear in this pane.

*Note: Tuner cannot display files contained within compressed files.*

A key file is a file that the Windows Installer uses to detect a component’s presence. If the key file is in its proper location, the installer assumes that the entire component is installed correctly. Each component can have a key file, represented in the Files and Folders View by a key icon (◆). The key files were set by the setup author, and cannot be modified using Tuner.

**Destination Computer View Tasks**

The following tasks are performed in the Destination Computer View:

- **Defining a New Folder**—To define a new folder, select either the Destination Computer or a predefined folder from the Destination Computer’s Folders pane and select Add from the context menu.

- **Adding Files to an Installation**—To add files to an installation, simply locate them within the Source view, and either drag and drop them to the appropriate destination folder, or use the copy and paste commands.

- **Removing Folders or Files**—To remove folders and files you have already added to the installation, select the file or folder from the Destination view and select Delete from the context menu. Predefined folders are required for installation and cannot be removed. If you add files to an installation, they are always installed.

- **Removing Files from the Base Windows Installer Package**—Files from the base Windows Installer package can be removed during installation, except for key files. To remove a non-key file from the MSI, right-click on the file and select Remove from the context menu. The file is marked with an icon indicating it is not to be installed during installation.

Registry View

Similar to the Files and Folders View, the Registry view consists of four panes representing the Source and Destination views.
Source Computer View

The Source view, located at the top, displays the registry entries on the administrator’s computer.

Destination Computer View

The Destination view represents the registry entries on the target machine for the installation. By default, the Destination view contains the following read-only registry hives: HKEY_CLASSES_ROOT, HKEY_CURRENT_USER, HKEY_LOCAL_MACHINE, HKEY_USERS, and HKEY_USER_SELECTABLE.

You can use the Registry view to:

- Create registry keys and values. You can do this using the same procedure you use to create registry keys and values in the Windows Registry Editor, or you can copy or drag and drop existing keys and values from the Source view to the Destination view.
- Import an existing REG file using the Import REG File Wizard.
- Modify or delete registry keys that are part of the base installation. If you add new registry keys, they will always be installed.

Setting Registry Key Options

You must be cautious when creating new registry keys so adverse results do not occur. You must specify whether the key is to be created at install, removed at uninstall, or both. These mutually exclusive options are available by right-clicking on a key.

Table 13-16 • Registry Key Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create Key at Install</td>
<td>Creates the new registry key during installation if the key does not exist on the target machine.</td>
</tr>
<tr>
<td>Delete Key at Uninstall</td>
<td>Deletes the registry key during uninstallation, regardless of whether the key existed prior to the MSI’s installation. This means that the key, and all its contents and sub-keys, will be removed regardless of whether other software information that is unrelated to this MSI exists. This can have a severe impact on other programs; only select this option if you are sure that the only software affected is the base MSI.</td>
</tr>
<tr>
<td>Both Create and Delete</td>
<td>Both of the above scenarios will occur.</td>
</tr>
</tbody>
</table>

Shortcuts View

The Shortcuts view offers an integrated, visual method for adding shortcuts and program folders to the installation. Existing shortcuts can also be modified or removed. For information on how to use the Shortcuts view to create, edit, or remove shortcuts, refer to one of the following topics:

- **Shortcut Properties**—Explains the Properties that you set when creating a shortcut.
• **Shortcut Locations**—Explains how to specify the location of a shortcut, either in a predefined folder or a folder that you create.

• **Shortcut Targets**—Explains how to specify the path to the shortcut’s target application, batch file, folder, or feature.

---

*Note* • Shortcuts created in the transform are denoted by 🍎 and shortcuts from the base Windows Installer package are denoted by 🍏.

### Shortcuts View/Shortcut Properties

When creating or editing a shortcut, you specify properties on the Shortcut Properties View. The Shortcut Properties are described in the following table:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Icon</strong></td>
<td>Displays the name of the icon for this shortcut.</td>
</tr>
<tr>
<td></td>
<td>- <strong>To change the icon</strong>, click the Change Icon button. On the Change Icon dialog box, click Browse to select an EXE file or DLL. All of the icons contained in that EXE or DLL file are displayed. Select the appropriate icon and click OK. On the Shortcut Properties view, the name of the icon now appears in the icon value cell and a picture of the icon appears next to the Change Icon button.</td>
</tr>
<tr>
<td></td>
<td>- <strong>To remove the icon</strong>, click Clear Icon.</td>
</tr>
<tr>
<td><strong>Description</strong></td>
<td>A brief description of the shortcut. The text in this field will appear when users hover the mouse pointer over the shortcut in Windows 2000 or later.</td>
</tr>
<tr>
<td><strong>Arguments</strong></td>
<td>Any command-line arguments for the shortcut.</td>
</tr>
<tr>
<td><strong>Target Type</strong></td>
<td>The destination folder, or a file from the MSI or transform. This property can be set to one of the following values:</td>
</tr>
<tr>
<td></td>
<td>- <strong>File from MSI Package</strong>—Used if the shortcut is to a file that is part of the base Windows Installer package.</td>
</tr>
<tr>
<td></td>
<td>- <strong>File from System</strong>—Used if the shortcut is to a file that already exists on the target system. It may also be from the transform file.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Destination Folder</strong>—Used if the shortcut points to a folder rather than a file. The folder can be on the target system, from the MSI package, or from the transform.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Advertised shortcut</strong>—Used if you want this to be a shortcut to an “advertised” feature. Advertised features are not installed immediately during the setup process. Instead, they are installed when requested. The shortcut makes it appear that the feature is already installed, although it is not installed until the end user requests it.</td>
</tr>
</tbody>
</table>
Table 13-17 • Shortcut Properties (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Target</strong></td>
<td>Path and file name for this shortcut’s target. There are many potential types of targets, including applications, files, folders, printers, and computers on a network. Instead of hard-coding a path, you can use a Windows Installer folder property in square brackets—for example, <code>[INSTALLDIR]\MyApp.exe</code>. You can also target Windows Installer features, which you can use for feature advertisement. To specify a feature as a shortcut target, enter the name of the feature in the Target field. You can determine the name of the feature by going to the MSI Table Editor and selecting the Feature table. The list of features you can target with your shortcut is listed in the Features column of the table.</td>
</tr>
</tbody>
</table>
| **Run**      | Specifies how the item is displayed when the shortcut is double-clicked. You can select from the following options:  
  - **Normal Window**—Launches the program in a normal sized window.  
  - **Maximized Window**—Launches the program in full-screen view.  
  - **Minimized Window**—Launches the program in a minimized window, visible only on the taskbar. |
| **Working Directory** | Default directory for the Save As and Open dialogs. If you are modifying an existing shortcut, or creating a new one, you can select a Windows Installer folder property from the list instead of hard-coding a path. Separate further levels with a backslash—for example, `<ProgramFilesFolders>\MyApp\Bin`. |
| **Hot Key**  | The decimal value of the hot key combination for this shortcut. The Hot Key feature allows end users to launch a shortcut by pressing a combination of keys, rather than using the mouse. When you click in the Hot Key field to create or modify a shortcut, the Hot Key dialog box opens. While the Hot Key dialog box is open, press the desired hot key combination; those keystrokes are recorded. When you click OK on the Hot Key dialog box, Tuner automatically converts the keystrokes into a decimal value and enters that value in the Hot Key field.  
  
  **Caution** • Microsoft recommends that you do not set this value, as it may conflict with existing hot key combinations on the target machine. |
Shortcuts View/Shortcut Target

There are four shortcut Target Types you can add to a transform:

**Table 13-18 • Shortcut Target Types**

<table>
<thead>
<tr>
<th>Target Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File from MSI Package</td>
<td>Used if the shortcut's target is a file that is part of the base Windows Installer package.</td>
</tr>
<tr>
<td>File from File System</td>
<td>Used if the shortcut's target is a file already existing on the target system.</td>
</tr>
<tr>
<td>Advertised Shortcut</td>
<td>Used if you want this to be a shortcut to an &quot;advertised&quot; feature. Advertised features are not installed immediately during the setup process. Instead, they are installed when requested. The shortcut makes it appear that the feature is already installed, although it is not installed until the end user requests it.</td>
</tr>
<tr>
<td>Destination Folder</td>
<td>Used if the shortcut points to a folder rather than a file.</td>
</tr>
</tbody>
</table>

The Target Type that is selected affects what you should enter in the Target property field:

**File from MSI Package & File from File System**

Under most circumstances, shortcut targets are applications or batch files. You simply provide the full path to the application or batch file in the Target property. However, after entering the target, if you leave the Shortcuts view and then return to it, you find that the target has changed. For example, you might have entered `C:\Temp\MyFolder\mytarget.exe` as the target, but it now reads `[MyFolder]mytarget.exe`. What has happened is that the path has been replaced based on entries made to the Directory table. For more information, see Determining the Path of Changed Shortcuts.

By stringing together the directories you just located in the Directory table, you can determine the path represented by `[MyFolder]` in the shortcut target. If you use the drop-down list in the Target property, you can determine the absolute values of these other directories in the same fashion.

**Destination Folder**

To point the shortcut to a folder rather than a file, select Destination Folder in the Target Type property, and then select a folder name from the Target property drop-down list. The Target list includes available folders on the target system, from the MSI package, and from the transform.

**Advertised Shortcut**

You can also target Windows Installer features, which you can use for feature advertisement. To specify a feature as a shortcut target, simply enter the feature name in the Target field. You can determine the name of the feature by going to the Direct Editor and selecting the Feature table. The list of features that you can target is listed in the Features column of the table.
Shortcuts View/Shortcut Locations

When you first navigate to the Shortcuts view, you see a set of predefined folders with existing shortcuts (if the base MSI package had shortcuts defined). You can modify or remove these shortcuts according to your needs.

If you need to create your own shortcut, you can place it in a new folder you define or in a predefined folder. Additional predefined folders that are not displayed can be accessed by right-clicking on the uppermost item in the Shortcuts explorer and selecting Show Folder.

Under the Show Folder submenu is a list of the additional predefined folders supported in the Shortcuts view. Select the folder where you want your shortcut created to have it displayed in the Shortcuts explorer. The predefined shortcut destinations are described below.

Alternately, you can create your own folder in which to place shortcuts by right-clicking either a folder or the top level Shortcuts item and selecting New Folder. To remove a folder that you have added, right-click on it and select Delete.

The following predefined folders are available for shortcuts:

Table 13-19 • Predefined Shortcut Folders

<table>
<thead>
<tr>
<th>Predefined Folder Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AppDataFolder</td>
<td>The current user's Application Data folder.</td>
</tr>
<tr>
<td>CommonFilesFolder</td>
<td>The Common Files folder for the current user.</td>
</tr>
<tr>
<td>DesktopFolder</td>
<td>The user's desktop. Although placing a shortcut on the desktop makes it easily visible, it can also be distracting to users, so it should be used sparingly.</td>
</tr>
<tr>
<td>FavoritesFolder</td>
<td>The Favorites folder for the current user.</td>
</tr>
<tr>
<td>FontsFolder</td>
<td>References the target machine's Fonts folder.</td>
</tr>
<tr>
<td>INSTALLDIR</td>
<td>The installation's default destination folder.</td>
</tr>
<tr>
<td>ProgramFilesFolder</td>
<td>References the target machine's Program Files folder.</td>
</tr>
<tr>
<td>ProgramMenuFolder</td>
<td>The Program menu for the current user.</td>
</tr>
<tr>
<td>SendToFolder</td>
<td>The user's Send To folder, which is accessible when you right-click on files. Shortcuts are placed here so users can have quick access to the target program from many file types.</td>
</tr>
<tr>
<td>StartMenuFolder</td>
<td>The Start menu folder for the current user.</td>
</tr>
<tr>
<td>StartupFolder</td>
<td>The current user's Startup folder. Shortcuts placed here automatically launch their targets whenever Windows is started.</td>
</tr>
<tr>
<td>SystemFolder</td>
<td>The target machine's System folder.</td>
</tr>
<tr>
<td>TempFolder</td>
<td>References the target machine's Temp folder (usually C: \ Temp).</td>
</tr>
</tbody>
</table>
INI Files View

Initialization (INI) files serve as a database in which you can store and retrieve information between uses of your application. Typically, INI Files contain key name-value pairs representing run-time options for applications. Some INI files, such as Boot.ini and Wininit.ini, are used by the operating system.

The INI Files view provides a graphical way for users to add, modify, or delete the contents of the IniFile Table.

- The INI Files view displays the contents of the IniFile table from the source Windows Installer package and the transform.
- The view itself consists of three panes: the leftmost a tree of predefined folders from the Windows Installer package and user-defined folders from the transform.
- The top-right section displays the keys and values in the selected IniFile section. Windows Installer and transform values are distinguished by different icons in this pane.
- The lower-right pane provides information about the selected key.

Editing INI Files in Tuner

To edit an INI File in Tuner, simply expand the appropriate IniFile node in the tree. Then select the appropriate section, which appears in the upper right pane. You can then edit the keys and values appropriately. You can also insert new keys and values by right-clicking in the key and value pane and selecting Add. If you want to add a new section to an INI File, right-click on the INI File in the tree and select New Section. You can also delete an INI File, a section of an INI File, or a key by right-clicking the appropriate node or property sheet entry and selecting Remove.

For detailed instructions on performing these tasks, click on one of the following topics:

- Adding INI Files
- Adding New Keys to INI File Sections
- Adding Sections to INI Files
- Importing Existing INI Files
- Modifying INI File Keys, Values, and Actions
- Removing INI Files
- Removing INI File Section Keys
- Removing Sections from INI Files
- System Configuration View
ODBC Resources View

Open Database Connectivity (ODBC) Resources are ones that involve interaction with databases. Tuner allows you to view existing ODBC Data Sources, ODBC Drivers, and ODBC Translators.

The left pane of the ODBC Resources view contains a tree with the three root nodes: ODBC Data Sources, ODBC Drivers, and ODBC Translators. When any of these are expanded, individual Data Sources, Drivers, and Translators contained in the Windows Installer package are displayed. When selected, each of these individual nodes displays information in a property grid displayed in the upper right pane.

There are three different types of ODBC Resources available for viewing and/or modification through the ODBC Resources view:

**Table 13-20 • ODBC Resource Types**

<table>
<thead>
<tr>
<th>Resource Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ODBC Data Sources</td>
<td>The source of the data (database type) and information on how to connect to that database. Common database types include Microsoft SQL Server, Microsoft Access, and Visual FoxPro. Connection information may include the name of the database, where the server that hosts it is located, and logon/password information. You can add new ODBC Data Sources from the ones existing on your computer, or delete ones you add or existing ones from the MSI. You can also add, edit, and delete ODBC Data Source attributes. If your machine does not have the ODBC Data Source that is needed by the package, you can type it into the ODBC Data Source dialog. See <a href="#">ODBC Resources</a> and <a href="#">Adding New Data Sources</a> for more information.</td>
</tr>
<tr>
<td>ODBC Drivers</td>
<td>These are libraries that implement functions involving ODBC. Each database type has its own ODBC driver. You can add only those Data Sources for which ODBC Drivers exist in the MSI package. You can add, edit, or delete new attributes for ODBC Drivers, and you can edit or delete all attributes except for File, Setup File, and Feature. See <a href="#">Adding New ODBC Driver Attributes</a> and <a href="#">Editing ODBC Driver Attributes</a> for more information.</td>
</tr>
<tr>
<td>ODBC Translators</td>
<td>These translate one form of raw data into another form that can be used with a specific database type. For example, an ODBC translator may convert from one code package to another. You can only view the contents of an ODBC Translator and cannot add, delete or modify them.</td>
</tr>
</tbody>
</table>

**Note**  • Only ODBC Data Source attributes are editable; ODBC Drivers and ODBC Translators are provided in read-only form.
NT Services View

The NT Services view provides a way to change parameters for NT Services included in the base Windows Installer package.

*Note* • *NT services cannot be added to a setup using Tuner. You can only make modifications to services in the base Windows Installer package.*

The following options can be modified:

**Table 13-21 • NT Services View Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>This property contains the name of the service to install. This property may have the same value as the Display Name, but is used by the installer in a different way.</td>
</tr>
<tr>
<td>Display Name</td>
<td>The name of the service as it appears in user interfaces (such as the name used under the NT Services control panel). This string can be a maximum of 256 characters in length. It may be the same as the Name property.</td>
</tr>
<tr>
<td>Service Type</td>
<td>There are two service types available:</td>
</tr>
<tr>
<td></td>
<td>• Service that runs in its own process</td>
</tr>
<tr>
<td></td>
<td>• Service that shares a process with others</td>
</tr>
<tr>
<td>Interact with Desktop</td>
<td>Although uncommon, some services need to interact with the desktop to display message or dialog boxes for the user. If this service requires this functionality, this property's value is set to Yes.</td>
</tr>
<tr>
<td>Start Type</td>
<td>The value in this property dictates when the service is started. The possible values are:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Automatic</strong>—The service starts during system startup.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Manual</strong>—The service starts when the service control manager calls the StartService function.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Disabled</strong>—The service cannot be started.</td>
</tr>
<tr>
<td></td>
<td>There are two additional values, available only for driver services:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Start at boot time</strong>—The device driver is started by the operating system loader.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Started by the system</strong>—The device driver is started by calling the IoInitSystem function.</td>
</tr>
</tbody>
</table>
Table 13-21 • NT Services View Options (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Error Control</td>
<td>This property specifies what action is taken by the startup program should the service fail to start properly during startup. The available values are:</td>
</tr>
<tr>
<td></td>
<td>• Ignore Error—Logs the error and continues startup.</td>
</tr>
<tr>
<td></td>
<td>• Normal Error—Logs the error, displays a message box informing the user of the problem, and continues startup.</td>
</tr>
<tr>
<td></td>
<td>• Critical Error—Logs the error, if possible, and restarts the system with the last-known-good configuration. If the last-known-good configuration caused the failure, the startup operation fails.</td>
</tr>
<tr>
<td>Overall Install</td>
<td>This property’s value specifies how the installation handles a situation when this service cannot be installed for some reason. There are two possible resolutions:</td>
</tr>
<tr>
<td></td>
<td>• Continue overall install if service fails to install</td>
</tr>
<tr>
<td></td>
<td>• Fail overall install if service fails to install</td>
</tr>
<tr>
<td>Load Order Group</td>
<td>The value of this property is a string that names the load ordering group of which this service is a member. If the service does not belong to a load order group, this value should be either an empty string or NULL.</td>
</tr>
<tr>
<td>Dependencies</td>
<td>A list of names of services or load ordering groups that the system must start prior to starting this service.</td>
</tr>
<tr>
<td>Start Name</td>
<td>The name under which the service is logged on. Leaving this field blank causes the service to be installed for the LocalSystem account.</td>
</tr>
<tr>
<td></td>
<td>See the Windows Installer help topic ServiceInstall Table for information on the format for the StartName value.</td>
</tr>
<tr>
<td>Password</td>
<td>The password associated with the start name. Most services will have a blank value for this property.</td>
</tr>
<tr>
<td>Arguments</td>
<td>This property contains any command-line arguments or properties required to run the service.</td>
</tr>
<tr>
<td>Description</td>
<td>This property contains a localizable description of the service. It is typically set by the setup author.</td>
</tr>
<tr>
<td>Feature</td>
<td>This read-only property contains the name of the feature with which this service is associated.</td>
</tr>
</tbody>
</table>
Application Configuration View

Application Configuration in Tuner involves adding or modifying properties that affect your setup as well as specifying properties for Add/Remove Programs in Control Panel for Windows 2000 and XP. You can also configure source resiliency using the Server Locations view, and customize user interface sequences from the Dialogs view.

The Windows 2000 and Add/Remove Programs in Control Panel differs from the previous Windows operating systems in many ways. Depending on how the Windows Installer setup is configured, the user has the option of removing, repairing, or changing the installation with the click of a button. Windows 2000 users are also be able to access additional information in Add/Remove Programs not available on previous platforms. With this information, it is easier for your end users to find technical support links, phone numbers, product update information, and information about your company.

Add/Remove Programs functionality can also be disabled to limit the number of end users who have access this feature.

Server Locations View

If you install from a network server, and if you install features to run from the server or that will be advertised for installation on their first use, the applications may need access to the server sometime after the initial installation. The applications may also require access to the server if a file is deleted or becomes corrupt, as the application can copy the problematic file(s) automatically from the server.

To ensure that users always have access to an available network server for these circumstances, you can copy the administrative installation to one or more additional servers, and then specify those servers from within this view. If the primary server should become unavailable, the Windows Installer will attempt to connect to the other servers specified here, in the order they are specified. If no server is found, the Windows Installer will prompt the user to specify the location of the server.

Setup Properties View

Even though Tuner provides you views to customize many areas of the Windows Installer package, it may be necessary to edit property values that are not available elsewhere. The Setup Properties view exposes the entries in the properties table (the underlying structure of Windows Installer packages). You can also add your own custom properties here.

Properties exist in two formats: Private and Public. Private properties are set by the software vendor or by the Windows Installer during installation and cannot be altered. Private properties are always lowercase, and appear in Tuner in grayed out text. Public properties, which are always in capital letters, can also be set by the software vendor, but can be edited. Tuner also allows the addition of Public properties to the transform. The Public properties that you create can be edited or removed as necessary, whereas preexisting Public properties can only be edited.

Caution • Before you begin changing properties in the Setup Properties view, ensure you know exactly what you are doing. The changes you make may cause validation errors, installation errors, or other unforeseen problems.
Dialogs View

When customizing the Windows Installer package, you may want to disable particular panels that appear during the installation, administrative, patch, or maintenance sequences. You can do so from the Dialogs view.

This view contains a list of each of the four installation modes (installation, administrative, maintenance, and patch), with the associated dialogs that appear as part of the UI sequence during the selected mode. You can enable or disable these dialogs by either the check box to the left of the dialog name, or by using the Show and Hide buttons.

If you hide a dialog that appears in more than one sequence, the dialog is hidden during all sequences.

*Note* • During each installation mode, Windows Installer displays a Wizard containing a sequence of panels. However, the underlying Windows Installer technology actually uses a series of dialogs displayed in sequence. During runtime, they are referred to as panels (as with other Wizards); at design time, they are individual dialogs that can be enabled or disabled as necessary.

Add/Remove Programs View

Depending on how the Windows Installer setup is configured, the user has the option of removing, repairing, or changing the installation with the click of a button.

You can set the following options from the Add/Remove Programs view:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Publisher URL</td>
<td>Contains a URL for the publisher’s home page. Corresponds to the ARPURLINFOABOUT property in the Setup Properties view.</td>
</tr>
<tr>
<td>Product Info and Update URL</td>
<td>Contains a URL that links to update information for the application. Corresponds to the ARPURLUPDATEINFO property in the Setup Properties view.</td>
</tr>
<tr>
<td>Help URL</td>
<td>Contains the Internet address for technical support. Product maintenance applets display this value. Corresponds to the ARPHELPLINK property in the Setup Properties view.</td>
</tr>
<tr>
<td>Help Telephone</td>
<td>Contains the telephone number that users can call for assistance with the product. Corresponds to the ARPHELPTelePHONE property in the Setup Properties view.</td>
</tr>
<tr>
<td>Contact Person</td>
<td>Contains the name of the person to contact for help or information about the product. Corresponds to the ARPCONTACT property in the Setup Properties view.</td>
</tr>
<tr>
<td>Comments</td>
<td>Contains additional information that is provided for the user. Corresponds to the ARPCOMMENTS property in the Setup Properties view.</td>
</tr>
</tbody>
</table>
The final step in creating a customization involves two parts. First, you should postvalidate your transform and base Windows Installer package. This ensures that you have not introduced any errors into the installation, and may help you verify that you have corrected errors that existed in the base package. Secondly, you need to actually package the transform and base package for distribution.

These steps are carried out in the following Package Preparation View subviews:

**Table 13-23 • Package Preparation View Subviews**

<table>
<thead>
<tr>
<th>Views</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Postvalidation View</td>
<td>Allows you to ensure that your Windows Installer package is valid. The difference is that it also checks your newly created transform to make sure it is valid in relation to the base package.</td>
</tr>
<tr>
<td>Package View</td>
<td>When you have finished with your transform and postvalidation, the last step is to prepare the overall package so you can distribute it to your users (using a third-party tool such as Microsoft SMS).</td>
</tr>
</tbody>
</table>

**Postvalidation View**

Much like the Prevalidation view, the Postvalidation View allows you to ensure that your Windows Installer package is valid. The difference is that it also checks your newly created transform to ensure it is valid in relation to the base package. You can run the same internal consistency evaluators in the evaluation file, and receive the report back on the overall package and transform validity. By default, all ICEs are checked for the specified evaluation file.
You can select the information level of the displayed results by checking the Show Info Messages, Show Error Messages, and Show Warning Messages check boxes. If any errors are present, the Windows Installer package is invalid. Warning messages highlight potential problems, but will not cause validation to fail. Informational messages display ongoing information during the validation process.

If you started off with a valid Windows Installer package, yet postvalidation fails, it is likely your problems relate to changes you made in the transform. Make sure you look at the Evaluation Files and Internal Consistency Evaluators topic to see what each ICE message means. You can also consult the online MSI Help reference, available from the Help Menu, for more details.

It is also possible to start off with an invalid base package, but the postvalidation does not have any errors. If this happens, the properties you changed in your transform can bring the overall package and transform up to a valid package.

Output of the postvalidation appears in the Output and Validation tabs of the Output Window.

**Viewing the Postvalidation Results**

As each ICE is run, Errors, Warnings, and Info messages are generated, and are listed in the Output tab at the bottom of the interface.

Upon completion of the Postvalidation, the Validation tab is automatically selected, and all of the Errors, Warnings, and Info messages that were generated are listed in table format. Each table row lists an icon to indicate whether it is an Error (🚫), a Warning (⚠️), or an Informational Message (ℹ️), the name of the ICE that generated it, and a brief description of what caused it to occur.

If a row is grayed out, it indicates that the table cannot be edited in the Direct Editor (perhaps because it is in an external package). If a row is active, you can double-click on it to open that row's associated table. The Direct Editor is launched and the table and/or table cells that are causing the problem are highlighted in red.

This feature makes it very easy for you to use the Direct Editor to edit values in the MSI tables of the base Windows Installer package and store them in your transform. For more information, see Direct Editor.

---

**Note** • If no errors appear in the results (providing you are displaying errors), then the package and transform are valid against the specific ICES you specified, or against the entire evaluation file (if no ICEs were selected).

---

**Tip** • It is possible for a package that passed the prevalidation to fail the postvalidation. Remember changes made in the Setup Properties can affect your installation. If your package fails postvalidation, check all changes made in the Setup Properties for accuracy. To identify the original Setup Properties, you can create a new transform file that can be deleted at any time. Changes made using the Direct Editor can also affect your installation's functionality.
Package View

When you have finished with your transform and postvalidation, the last step is to prepare the overall package so you can distribute it to your users (using a third-party tool such as Microsoft SMS). Tuner provides several different packaging options that can be used individually or in conjunction with one another. Note that Tuner does not actually perform the distribution; rather, it gathers the necessary files together, and copies them to a location you specify. You can then use some of the standard software distribution tools to roll out your customized package.

The three subviews contained within the Package view are:

Table 13-24 • Package View Subviews

<table>
<thead>
<tr>
<th>View</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package View/Location View</td>
<td>Place the transform and base Windows Installer file on either an FTP server or network location.</td>
</tr>
<tr>
<td>Package View/Setup View</td>
<td>Package the transform and base Windows Installer file with an executable launcher (Setup.exe) to begin the installation. You have the option of including the MSI Engine for the appropriate platform to ensure Windows Installer functionality. Setup.exe uses information contained in setup.ini to determine the package, associated transform, and any command-line parameters.</td>
</tr>
<tr>
<td>Package View/SMS View</td>
<td>Package and prepare the transform and Windows Installer file for distribution using Microsoft SMS. Tuner can create a PDF file and/or an SMS file for your package and transform.</td>
</tr>
</tbody>
</table>

Note • These three subviews are also available through the Packaging Wizard, which can be accessed from the Project menu by selecting Package.

Package View/Location View

It is from the Location View that you specify information regarding where to place the transform and initial Windows Installer file. You have the option to copy files to a network location, including performing an administrative installation, or copy files to an FTP server.

Package View/Setup View

In the Setup view, you can set options that are used to create a Setup.exe file to launch both your transform and Windows Installer package. You have the option to include the MSI engine for Windows 95/98 and NT, as well as include any command-line arguments for the installation.
Package View/SMS View

In many cases, you may want to perform distribution of the transform and Windows Installer package using Microsoft SMS. Tuner provides a way to create both a Package Definition File (PDF) or an SMS file in the SMS View.

Select the file type(s) you want to create. If you create an SMS file, Tuner can instruct SMS to create a Management Information Format (MIF) file when SMS deploys the package and transform. If you want to do this, provide the Install MIF Filename, Uninstall MIF Filename, and serial number.

For more information about Microsoft SMS, consult the SMS documentation.

Additional Tools View

Tuner includes an extremely flexible additional tool: the Direct Editor. Using this tool, you can directly edit the Windows Installer tables that make up the Windows Installer package. This provides you with extremely granular control over the transform you are creating.

Direct Editor

Windows Installer packages are relational databases consisting of dozens of interrelated tables. These tables reflect the application’s features, components, relationship between features and components, registry information, and user interface.

The Direct Editor allows you to edit values in the MSI tables of the base Windows Installer package and store them in your transform. As you change values elsewhere in your transform, those changes are reflected in the Direct Editor, and vice versa. The complete list of MSI tables contained in the installation package is displayed in the left pane. When you select a table, the contents are displayed in the right pane.

Working Directly with MSI Tables

The Tuner Direct Editor provides the ability to work directly with MSI tables. This includes the ability to edit the contents, as well as find and replace values.

Tip • When viewing or editing specific tables, pressing F1 launches the Microsoft Windows Installer help system to the appropriate table, if it is a standard Windows Installer table. When F1 is pressed while viewing a non-standard table, the Windows Installer help system launches to its default topic. Consult the software vendor for information about custom tables.
**Table Functionality**

The following functionality is available for tables:

**Table 13-25 • Direct Editor Table Functionality**

<table>
<thead>
<tr>
<th>Function</th>
<th>Keyboard Shortcut</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add Records</td>
<td>Insert</td>
<td>Adds a new record to the table.</td>
</tr>
<tr>
<td>Delete Records</td>
<td>Del</td>
<td>Deletes the selected record after user confirmation. Referential integrity is not maintained.</td>
</tr>
<tr>
<td>Cut Row(s)</td>
<td>Ctrl+X</td>
<td>Enables users to cut single or multiple rows or cells in the grid to the clipboard.</td>
</tr>
<tr>
<td>Copy Row(s)</td>
<td>Ctrl+C</td>
<td>Copies the selected cell or row in the grid to the clipboard.</td>
</tr>
<tr>
<td>Paste Row(s)</td>
<td>Ctrl+V</td>
<td>Pastes the contents of the clipboard into a given cell or row(s).</td>
</tr>
</tbody>
</table>

**Editing Tables by Launching the Direct Editor from the Validation Tab**

Upon completion of a Pre- or Postvalidation, the Validation tab is automatically selected, and all of the Errors, Warnings, and Info messages that were generated are listed in table format. Each table row lists an icon to indicate whether it is an Error (⚠️), a Warning (⚠️), or an Informational Message (ℹ️), the name of the ICE that generated it, and a brief description of what caused it to occur.

If a row is grayed out, it indicates that the table cannot be edited in the Direct Editor (perhaps because it is in an external package). If a row is active, you can double-click on it to open that row’s associated table. The Direct Editor is launched and the table and/or table cells that are causing the problem are highlighted in red.

This feature makes it very easy for you to use the Direct Editor to edit values in the MSI tables of the base Windows Installer package and store them in your transform.

**Resizing Table Columns in the Direct Editor**

When you initially open the Direct Editor, the selected table’s columns are listed in a compact format so that the maximum number of columns are displayed.

To automatically resize a column so that its width matches that of its longest entry, double-click on the column heading. This new column width setting is automatically saved and will be implemented the next time you view this table column in the Direct Editor.

**Sorting Table Columns in the Direct Editor**

To sort a table column, click the column heading once. The order will toggle between ascending and descending.
Import INI File Wizard

Tuner allows you to import any existing INI files that you may have created previously. To import a INI file, you need to launch the Import INI File Wizard.

The Wizard consists of the following panels:

- Welcome Panel
- Import INI File Panel
- Import Conflict Options Panel
- Finishing INI File Import Panel

Within the INI Files View, right-click on a folder under the Destination Computer node (or right-click on the Destination Computer node to add a folder first), and then select Import INI File. The Wizard that appears prompts you for the location of the INI file, as well as what to do when there are conflicts arising from duplicate values. When import occurs, Tuner merges the contents of the INI file with existing INI file data.

Welcome Panel

The Import INI File Wizard allows you to import data contained in an INI file into your transform.

Import INI File Panel

From this panel, you need to specify the name of the INI file (.ini) you want to import into your transform. Alternatively, click Browse and navigate to it.

Import Conflict Options Panel

The Import Conflict Options panel allows you to specify how you want to handle duplicate INI file data.

Select one of the following options for the Wizard to use to determine how to handle these conflicts:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overwrite the data in the IniFile table</td>
<td>If conflicts exist, the Wizard will overwrite the INI file keys and values with any duplicate keys from the registry file (.reg).</td>
</tr>
<tr>
<td>Do not overwrite the data in the IniFile table</td>
<td>If duplicate keys and values are found, the Wizard will retain the existing INI file data and not overwrite it.</td>
</tr>
</tbody>
</table>
Click Import to import the .ini file. When the file has been imported, the Finishing INI File Import Panel is displayed.

**Finishing INI File Import Panel**

This panel appears following import of the .ini file. Click Finish to exit the Wizard and return to the INI Files View.

**Import REG File Wizard**

Tuner allows you to import any existing REG files that you may have created previously. To import a REG file, you need to launch the Import REG File Wizard.

The Wizard consists of the following panels:

- Welcome Panel
- Import Registry File Panel
- Import Conflict Options Panel
- Finishing Registry Import Panel

To launch the Import REG File Wizard, go to the Registry View, right-click on one of the registry hives or on a registry key you have added, and select Import REG File from the context menu.

The Wizard that appears prompting you for the location of the registry file, as well as what to do when there are conflicts arising from duplicate keys. When import occurs, Tuner merges the contents of the REG file with existing registry data.

**Welcome Panel**

The Import REG File Wizard allows you to add registry data contained in a registry file (.reg) into your transform.

**Import Registry File Panel**

From this panel, you need to specify the name of the registry file (.reg) you want to import into your transform. Alternately, click Browse and navigate to it.

**Import Conflict Options Panel**

The Import Conflict Options panel allows you to specify how you want to handle duplicate registry keys and values.
Select one of the following options for the Wizard to use to determine how to handle these conflicts:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overwrite the registry data</td>
<td>If conflicts exist, the Wizard will overwrite the registry keys and values with any duplicate keys from the registry file (.reg).</td>
</tr>
<tr>
<td>Do not overwrite the registry data</td>
<td>If duplicate keys and values are found, the Wizard will retain the existing registry data and not overwrite it.</td>
</tr>
</tbody>
</table>

Click Import to import the .reg file. When the file has been imported, the Finishing Registry Import Panel opens.

**Finishing Registry Import Panel**

This panel appears following import of the .reg file. Click Finish to exit the Wizard and return to the Registry View.

**Packaging Wizard**

The Packaging Wizard provides a way to step through the packaging process for the transform and Windows Installer package. Please note that this packaging merely places the installation on a network location or FTP server, creates a Setup.exe file, and/or creates files for SMS distribution. It does not actually distribute the installation to client machines. To invoke the Packaging Wizard, select Packaging Wizard from the Project menu, or select the Packaging Wizard button ( ) from the toolbar.

The Packaging Wizard consists of the following four panels:

- Location Panel
- Setup.exe Panel
- SMS Panel
- Packaging Summary Panel

**Location Panel**

The first panel of the Packaging Wizard allows you to specify the location to store the installation files (including transforms). If you select Network Location, you can specify or browse to the directory location.

Alternately, you can copy the installation files to an FTP server. If you select this option, you must specify the FTP location (URL), the user name under which to log in, and the password.
Setup.exe Panel

This Packaging Wizard panel allows you to include a setup.exe launcher for your package and transform, and include the appropriate MSI engine for Windows 9x or NT. You can also specify command-line arguments for the Windows Installer.

SMS Panel

In many cases, you may want to perform distribution of the transform and Windows Installer package using Microsoft SMS. Tuner provides a way to create both a Package Definition File (PDF) or an SMS file in the SMS View. Select the file type(s) you want to create. If you create an SMS file, Tuner can instruct SMS to create a Management Information Format (MIF) file when SMS deploys the package and transform. If you want to do this, provide the Install MIF Filename, Uninstall MIF Filename, and serial number.

Packaging Summary Panel

The Package Summary panel informs you of the packaging options selected in the three previous panels. If you need to make changes, use the Back button to return to the previous panel. The Cancel button aborts the packaging operation. If you are satisfied with the selected options, click Finish to copy the installation files to the specified location and/or create Setup.exe and SMS files.
Part 5

Testing Packages

This part of the AdminStudio 2015 User Guide includes the following chapters:

- Using Test Center to Perform Package Testing
- Test Center Tests
- Analyzing the Impact of Installing Microsoft Operating System Security Patches
- Isolating Applications Using Application Isolation Wizard
- Ensuring Package Quality Using QualityMonitor
Using Test Center to Perform Package Testing

**Edition** • Application Manager is included with AdminStudio Professional and Enterprise Editions.

Application Manager’s Test Center view is a unified testing, reporting, and issue management interface that simplifies and streamlines all phases of application compatibility testing. Using Test Center, you can execute a broad range of compatibility, validation and conflict tests; manage and remediate issues; and monitor overall status in a single location.

Information about using Test Center is organized into the following sections:

**Table 14-1 • Using Test Center**

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Center Overview</td>
<td>Provides an overview of the tasks you can perform using Test Center, the benefits of using Test Center, the groups of tests that are available to run, and explains how functionality found in previous releases of AdminStudio is now performed using Test Center.</td>
</tr>
<tr>
<td>Configuring Testing</td>
<td>Explains how to select the tests to execute, and how to set resolution options.</td>
</tr>
<tr>
<td>Performing Compatibility, Best Practices, and Risk Assessment Testing</td>
<td>Describes how to perform testing for operating system compatibility, best practices, risk assessment, and application virtualization compatibility.</td>
</tr>
<tr>
<td>Performing Application Conflict Testing</td>
<td>Describes how to perform conflict testing between source packages and target packages/operating systems.</td>
</tr>
<tr>
<td>Performing Web Application Testing</td>
<td>Describes how to perform both static and dynamic (interactive) testing of web applications.</td>
</tr>
</tbody>
</table>
Test Center Overview

Integration with Microsoft Application Compatibility Toolkit (ACT)

Integrating with AdminStudio Virtual Desktop Assessment (VDA)

Viewing and Filtering Test Results

Resolving Issues

Viewing Test Summary Reports on Report Center Tab

Test Center Reference

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Integrating with Microsoft Application Compatibility Toolkit (ACT)</td>
<td>Explains how to connect your Application Catalog with your Microsoft ACT database, enabling you to view ACT test results in Application Manager.</td>
</tr>
<tr>
<td>Integrating with AdminStudio Virtual Desktop Assessment (VDA)</td>
<td>Explains how to connect your Application Catalog with AdminStudio Virtual Desktop Assessment, enabling you to view VDA test results in Application Manager.</td>
</tr>
<tr>
<td>Viewing and Filtering Test Results</td>
<td>Describes how to view Test Center test results, and how to suppress errors/warnings generated by specific tests.</td>
</tr>
<tr>
<td>Resolving Issues</td>
<td>Describes how to perform automatic resolution of errors/warnings that Test Center detected. Also provides guidelines for performing manual resolution.</td>
</tr>
<tr>
<td>Viewing Test Summary Reports on Report Center Tab</td>
<td>Describes the reports that are available on the Report Center tab.</td>
</tr>
<tr>
<td>Test Center Reference</td>
<td>Describes the views, wizards, and dialog boxes used when performing package testing using Application Manager Test Center.</td>
</tr>
</tbody>
</table>

Edition • Application Manager, including Test Center, is included with AdminStudio Professional and Enterprise Editions.

Application Manager’s Test Center view is a unified testing, reporting, and issue management interface that simplifies and streamlines all phases of application compatibility testing. Using Test Center, you can execute a broad range of compatibility, validation and conflict tests; manage and remediate issues; and monitor overall status in a single location.
Tasks You Perform Using Test Center

The main tasks that you perform using Test Center involve clicking one of the following buttons on the Test Center tab ribbon:

Table 14-2 • Tasks You Perform Using Test Center

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
</table>
| Select Tests to Execute     | Click to open the Select Tests to Execute dialog box, where you can select the tests that you want to execute when the Execute Tests button is clicked. On this dialog box, you can also set automatic fix preferences for the Operating System Compatibility and Browser Compatibility test groups.  
  See Configuring Testing.                                                                                     |
| Execute Tests               | Click to execute the following groups of tests against the selected Windows Installer, App-V, Apple iOS, or Google Android package or against all of the packages in the selected application or group:  
  • Operating System Compatibility  
  • Browser Compatibility  
  • Application Virtualization Compatibility  
  • Best Practices and Risk Assessment  
  • Remote Application Publishing Compatibility  
  If a web application is selected when Execute Tests is clicked, only the browser compatibility tests will be executed.  
| Launch Conflict Wizard      | Click to open the Conflict Wizard, which you can use to run the Application Conflicts group of tests to determine conflicts between the source and target packages.  
  See Performing Application Conflict Testing.                                                                  |
| Launch Web Test             | Click to launch the selected web application in your browser and perform interactive browser compatibility testing as you click through pages of the site.  
  See Performing Dynamic Testing of Web Applications.                                                            |
| Resolve Issues              | Click to apply automatic fixes to those errors and warnings for which fixes are available.  
  See Resolving Issues.                                                                                         |
Viewing Test Results in Test Center

Test Center offers both summary and detailed test result views. Summary views display icons to quickly indicate the overall tests status of the package, application, or group of applications per test category:

![Test Center Group View](image)

### Figure 14-1: Test Center Group View

**More Information**

For more information about Test Center, see the following topics:

- Benefits of Using Test Center
- Test Run Optimization
- About Mobile Application Testing

**Benefits of Using Test Center**

_Edition • Application Manager is included with AdminStudio Professional and Enterprise Editions._

Using Test Center, you can execute a broad range of compatibility, validation and conflict tests; manage and remediate issues; and monitor overall status in a single location.

Using Test Center provides the following benefits:

- **Full suite of tests**—When using Test Center, with a single click you can simultaneously test groups of Windows Installer, App-V, Apple iOS, and Google Android packages for operating system compatibility, best practices, risk assessment, and application virtualization compatibility. You can also quickly perform conflict analysis between source and target packages/operating systems using a streamlined Conflict Wizard.

- **Web application testing**—Web applications can be tested for browser compatibility both statically (by automatically crawling through the pages of the application) and dynamically (by launching the web application and testing those pages that are visited by the tester as they click through the site).

- **Efficient issue resolution**—In Test Center, you can manage the resolution of issues efficiently. You can filter results by test group. With one click, you can automatically resolve a single set of issues, groups of issues, or all issues. You can also suppress issues that the packaging manager feels should not be resolved.
• **Test run optimization**—When you initiate testing, Test Center checks to see which of the selected tests have already been run on the selected applications. If an application's packages or associated transform files have not changed, Test Center will run only those tests which have not yet been run. This enables you to halt testing at any time, and restart it later without unnecessarily repeating the run of any of the selected tests. For more information, see Test Run Optimization.

• **Integrated into the Application Catalog**—Test Center is a fully integrated component of the AdminStudio Application Manager and Application Catalog, which serves as the central repository for applications in all formats. Using the catalog structure, you can execute tests at a package level, an application level, a group level or even across an entire catalog. You can also manage and resolve issues in the same manner, from the same interface, giving you a single place to manage multiple steps of the packaging process.

• **Integration with Microsoft ACT database**—You can integrate Application Manager Test Center with your Microsoft ACT (Application Compatibility Toolkit) database and display ACT test results. ACT is used to create an inventory of an organization’s installed applications, computers, and devices, and enables you to collect compatibility data. For more information, see Integrating with Microsoft Application Compatibility Toolkit (ACT).

## Test Run Optimization

Edition • Application Manager is included with AdminStudio Professional and Enterprise Editions.

To make testing more efficient, Application Manager has a test run optimization option that can speed up the testing of large groups of packages, and enable you to perform testing incrementally without rerunning tests unnecessarily.

If the **Optimize each test run** option on the **Test Center** tab of the Application Manager **Options** dialog box is selected, when you click **Execute Tests**, Application Manager will only execute tests on a package that were not previously run. If this option is selected, before beginning testing, Application Manager:

- Checks each selected package to see which tests have been run on it and which have not been run.
- Checks each selected Windows Installer file (and its transform files) and App-V package to see if it has changed since the last time that testing was performed.

If the packages have not changed, Application Manager will then only execute those selected tests which have not yet been run.

If the **Optimize each test run** option is not selected, Application Manager will execute all selected tests on all selected packages each time testing is initiated, even if the test has already been run on a package and neither the package nor its transform file has changed.

If you have a large number of applications in your Application Catalog, selecting this option enables you to start testing, then click **Stop** to pause testing when you want to access Application Manager to perform other tasks. When you click **Stop**, Application Manager would finish executing the current test. When you were ready to resume testing, you could then click **Execute Tests** and Application Manager would immediately begin testing where it left off the last time testing was performed.
About Mobile Application Testing

Support for mobile app import and testing is included when you purchase AdminStudio Professional or Enterprise Edition with Mobile.

You can import and test both local mobile app files and links to mobile apps in public stores. The supported import types along with the available testing categories is summarized in the following table.

### Table 14-3 • Mobile App Testing by Type

<table>
<thead>
<tr>
<th>Type</th>
<th>Platform</th>
<th>OS Compatibility Testing</th>
<th>Best Practices Testing</th>
<th>Risk Assessment Testing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local File</td>
<td>iOS (.ipa)</td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
</tr>
<tr>
<td>Google Android (.apk)</td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td></td>
</tr>
<tr>
<td>Windows Store (.appx)</td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td></td>
</tr>
<tr>
<td>Link to Mobile App in Public Store</td>
<td>Apple App Store</td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
</tr>
<tr>
<td></td>
<td>Google Play Store</td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
</tr>
<tr>
<td></td>
<td>Windows Store</td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
<td><img src="https://example.com/checkmark" alt="Checkmark" /></td>
</tr>
</tbody>
</table>

**Important** • Only supported if mobile app file is available locally in directory identified on the Plugin Options tab of Options dialog box.

Configuring Testing

Application Manager is included with AdminStudio Professional and Enterprise Editions.
Before you begin testing, you need to specify which tests are going to be run, and specify auto-fix options for Operating System Compatibility and Browser Compatibility tests. Both of these tasks are performed on the Select Tests to Execute dialog box. This dialog box also provides detailed information on each test, including information on how to resolve issues that are found.

For information on configuring testing, see the following topics:

- About Test Center Tests
- Selecting Tests to Execute
- Setting Automatic Fix Preferences for Operating System Compatibility and Browser Compatibility Tests
- Updating the Location of the Custom ACE Rule File
- Changing the ICE Validation File

## About Test Center Tests

Test Center offers the following groups of tests:

### Table 14-4 • Test Center Test Group

<table>
<thead>
<tr>
<th>Test Group</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Best Practices and Risk Assessment Tests** | This category of tests checks the structure of Windows Installer packages, App-V packages, and mobile apps, and determines if they violate best-practice guidelines. This category includes the following areas:  
  - Windows Installer internal consistency evaluators (ICEs)  
  - Windows best practices  
  - Microsoft App-V best practices  
  - Mobile app risk assessment  
  For of a detailed description of all of the tests in this category, see Best Practices and Risk Assessment Tests. |
| **Application Conflicts Tests** | This category of tests identifies conflicts between packages in the Application Catalog, as well as between packages and OS Snapshots. This category includes tests for Windows Installer packages and Microsoft App-V packages.  
  For of a detailed description of all of the tests in this category, see Application Conflicts Tests. |
Configuring Testing

Chapter 14  Using Test Center to Perform Package Testing

Table 14-4 • Test Center Test Group

<table>
<thead>
<tr>
<th>Test Group</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System Compatibility Tests</td>
<td>This category of tests checks packages for application readiness on the following operating systems:</td>
</tr>
<tr>
<td></td>
<td>• Microsoft Windows 7 (32 bit and 64 bit)</td>
</tr>
<tr>
<td></td>
<td>• Windows Server 2008 R2</td>
</tr>
<tr>
<td></td>
<td>• Windows 8 (32 bit and 64 bit)</td>
</tr>
<tr>
<td></td>
<td>• Windows Server 2012</td>
</tr>
<tr>
<td></td>
<td>For a detailed description of all of the tests in this category, see Operating System Compatibility Tests.</td>
</tr>
<tr>
<td>Browser Compatibility Tests</td>
<td>This category of tests checks web applications for compatibility with the following browsers:</td>
</tr>
<tr>
<td></td>
<td>• Internet Explorer 8</td>
</tr>
<tr>
<td></td>
<td>• Internet Explorer 9</td>
</tr>
<tr>
<td></td>
<td>• Internet Explorer 10</td>
</tr>
<tr>
<td></td>
<td>• Internet Explorer 11</td>
</tr>
<tr>
<td></td>
<td>For a detailed description of all of the tests in this category, see Browser Compatibility Tests.</td>
</tr>
<tr>
<td>Application Virtualization Compatibility Tests</td>
<td>This category of tests analyzes Windows Installer packages to determine if they are suitable candidates for virtualization to the following formats:</td>
</tr>
<tr>
<td></td>
<td>• Microsoft App-V</td>
</tr>
<tr>
<td></td>
<td>• VMware ThinApp</td>
</tr>
<tr>
<td></td>
<td>• Citrix XenApp</td>
</tr>
<tr>
<td></td>
<td>• Symantec Workspace</td>
</tr>
<tr>
<td></td>
<td>This category also includes AdminStudio VDA tests that indicate whether a package is suitable for running on a virtual desktop infrastructure:</td>
</tr>
<tr>
<td></td>
<td>• AdminStudio - Virtual Desktop Assessment</td>
</tr>
<tr>
<td></td>
<td>For a detailed description of all of the tests in this category, see Application Virtualization Compatibility Tests.</td>
</tr>
</tbody>
</table>

Note • The Application Virtualization Compatibility tests are always run any time that you run tests in Test Center. However, the selections you make on the Select Tests to Execute dialog box determine which virtual formats to display in test results.
This category of tests checks Windows Installer packages for compatibility to be run via Windows Remote Desktop.

- Windows Remote Desktop Service tests

For a detailed description of all the tests in this category, see Remote Application Publishing Compatibility Tests.

<table>
<thead>
<tr>
<th>Test Group</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote Application Publishing</td>
<td>This category of tests checks Windows Installer packages for compatibility</td>
</tr>
<tr>
<td>Compatibility</td>
<td>to be run via Windows Remote Desktop.</td>
</tr>
<tr>
<td></td>
<td>• Windows Remote Desktop Service tests</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Test Group</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote Application Publishing</td>
<td>This category of tests checks Windows Installer packages for compatibility</td>
</tr>
<tr>
<td>Compatibility</td>
<td>to be run via Windows Remote Desktop.</td>
</tr>
<tr>
<td></td>
<td>• Windows Remote Desktop Service tests</td>
</tr>
</tbody>
</table>

For a detailed description of all the tests in this category, see Remote Application Publishing Compatibility Tests.
Selecting Tests to Execute

To select which tests are run each time Execute Tests or Launch Web Test is clicked, or when the Conflict Wizard is run, perform the following steps:

**Task: To select the tests to execute:**

1. Open the Application Manager Test Center tab.
2. Click Select Tests to Execute in the ribbon. The Select Tests to Execute dialog box opens.

3. Expand the tree listing and, in each of these groups, select the tests that you want to execute each time the Execute Tests button or the Launch Web Test button is clicked:
   - Operating System Compatibility Tests
   - Best Practices and Risk Assessment Tests

When you select a test in the tree, information about that test is displayed in the right pane. Reviewing this information may assist you in making your selections.

*Note:* You can also select the default ACE tests that are run by making selections on the ACE Tests tab of the Options dialog box. Changes made in one location are automatically replicated to the other location.
4. In the Application Conflicts Tests test group, select the tests that you want to run each time you perform conflict analysis using the Conflict Wizard.

   **Note** • You can also select the default ACE tests that are run by making selections on the ACE Tests tab of the Options dialog box. Changes made in one location are automatically replicated to the other location.

5. Click OK close the dialog box.

   **Note** • To add custom ACE tests to the set of tests that are executed, see Updating the Location of the Custom ACE Rule File. You may want to do this if you have written some of your own custom ACE tests (as described in Creating Your Own Custom ACE Tests).

   **Note** • To change the set of ICE tests that are run, see Changing the ICE Validation File.
Setting the Compliance Level for Operating System Compatibility and Browser Compatibility Tests

Instead of selecting individual Operating System Compatibility and Browser Compatibility tests to run on the Select Tests to Execute dialog box, you have the option of using the Test Configuration Wizard to identify the tests to run by selecting one of three compliance levels, which are based on industry standard compliance rule sets:

- **Complete Analysis**—Test applications for all potential Operating System Compatibility and Browser Compatibility issues.
- **Industry Standard Analysis**—Test applications for all potential Browser Compatibility issues, but only test for the Operating System Compatibility issues that would cause an application to fail.
- **Industry Standard Analysis With Auto-Fixes**—Only test applications for potential Operating System Compatibility issues for which an automatic fix is available.

You can also further refine the tests that are run by specifying an OS Snapshot to test against. For example, if you select a Windows 7 32-bit OS Snapshot, only Windows 7 32-bit Operating System Compatibility tests will be selected, and only Internet Explorer 8 Browser Compatibility tests will be selected. When you select an OS Snapshot to use to filter the test selection, the following items are considered:

- Operating system version
- Operating system patches applied
- Internet Explorer version installed
- .NET framework version installed

To set the compliance level for Operating System Compatibility and Browser Compatibility tests using the AdminStudio Test Configuration Wizard, perform the following steps:

**Task:** To use the AdminStudio Test Configuration Wizard:

1. Open the Application Manager Test Center tab.
2. Click Select Tests to Execute in the ribbon. The Select Tests to Execute dialog box opens.
3. Click the **Test Configuration Wizard** button in the lower left. The **Compliance Level** panel of the **AdminStudio Test Configuration Wizard** opens.

4. Use the slider to select one of the following options:
   - **Complete Analysis**—Test applications for all potential Operating System Compatibility and Browser Compatibility issues.
   - **Industry Standard Analysis**—Test applications for all potential Browser Compatibility issues, but only test for the Operating System Compatibility issues that would cause an application to fail.
   - **Industry Standard Analysis With Auto-Fixes**—Only test applications for potential Operating System Compatibility issues for which an automatic fix is available.

   **Important** • The **Compliance Level** selection you make on this panel does not affect the selection of tests in the Application Conflicts, Application Virtualization Compatibility, Best Practices and Risk Assessment, or Remote Application Publishing Compatibility test categories.
5. Click **Next**. The **OS Snapshot(s)** panel opens, listing all OS Snapshots you have imported into your Application Catalog.

![AdminStudio Test Configuration Wizard](image)

**Note** • For more information, see *Taking OS Snapshots* and *Importing OS Snapshots*.

6. If desired, select an OS Snapshot to test against. When you select an OS Snapshot to use to filter the test selection, the following items are considered:

- Operating system version
- Operating system patches applied
- Internet Explorer version installed
- .NET framework version installed
7. Click **Next**. The **Summary** panel opens, listing your selections.

![AdminStudio Test Configuration Wizard](image)

8. Click **Next**. A message appears stating that the test configuration has been updated.

9. Click **Finish** to close the wizard.

10. Notice the following changes that have been made in the **Available Tests** list:

<table>
<thead>
<tr>
<th>Test Category</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System Compatibility</td>
<td>The Operating System Compatibility tests that are selected depend upon the level you chose on the <strong>Choose a Compliance Level</strong> panel. The selection of Operating System Compatibility tests will be further filtered if you selected an OS Snapshot on the <strong>OS Snapshot(s)</strong> panel. The only Operating System test categories that will have any selected tests will be the categories of the selected operating systems. For example, if you choose a Windows 8 64-bit OS Snapshot, tests will be selected only in the <strong>Windows 8 64-bit</strong> test category:</td>
</tr>
<tr>
<td></td>
<td><img src="image" alt="Operating System Compatibility" /></td>
</tr>
</tbody>
</table>
Chapter 14 Using Test Center to Perform Package Testing

Configuring Testing

Setting Automatic Fix Preferences for Operating System Compatibility and Browser Compatibility Tests

For some of the tests in the Operating System Compatibility and Browser Compatibility test group, you have the option of specifying how you want Application Manager to resolve automatically resolvable issues. You can instruct Application Manager to perform the basic auto fix, the advanced auto fix, or not to fix issues generated by the test.

To set automatic fix preferences for operating system compatibility and browser compatibility tests, perform the following steps.

1. On the Test Center tab of Application Manager, click the Select Tests to Execute button in the ribbon. The Select Tests to Execute dialog box opens.

2. In the Operating System Compatibility or Browser Compatibility test group, select the test that you want to modify. A description of that test appears in the right pane.
3. After reviewing the information, scroll down until you locate the **Default Fix** section:

![Default Fix](image)

**Note** • For some tests, one of these options is disabled. For others, all options are disabled.

4. Select one of the following options to specify the action Application Manager should take when you click the **Resolve Issues** button in the ribbon:

<table>
<thead>
<tr>
<th>Fix Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Do not resolve this issue automatically</strong></td>
<td>Select this option if you do not want Application Manager to automatically resolve any issues generated by this test.</td>
</tr>
<tr>
<td><strong>Apply the basic auto fix</strong></td>
<td>Select this option if you want Application Manager to resolve issues generated by this test by applying the basic auto fix.</td>
</tr>
<tr>
<td></td>
<td>Applying the <strong>basic auto fix</strong> is relatively safe. It results in minimal changes to an MSI package via a Windows Installer transform. It does not change the target system’s security or a system policy.</td>
</tr>
<tr>
<td><strong>Apply the advanced auto fix</strong></td>
<td>Select this option if you want Application Manager to resolve issues generated by this test by applying the advanced auto fix.</td>
</tr>
<tr>
<td></td>
<td>Applying the <strong>advanced auto fix</strong> may result in a loss of functionality, and it may not resolve all types of issues. This type of fix may change the target system’s security or a system policy. One example of an advanced auto fix is the removal of a registry key that is protected by Windows Resource Protection.</td>
</tr>
</tbody>
</table>

5. Click **OK**.

**Note** • The test description pane often also includes information on how to perform a manual fix. For more information, see Performing Manual Issue Resolution.
Chapter 14  Using Test Center to Perform Package Testing

Chapter 14 Configuring Testing

Updating the Location of the Custom ACE Rule File

You can optionally use user-defined custom ACEs to extend the functionality of existing tests with company-specific functionality. By selecting different user-defined ACE files, you can organize rules appropriate for individual users in your organization.

To specify that you want custom ACE tests to be executed when the Execute Tests button is clicked or when the Conflict Wizard is run, perform the following steps:

**Task:** Updating the location of the Custom ACE rule file:

1. Create custom ACE tests, as described in Creating Your Own Custom ACE Tests.
   
   By default, an empty user-defined ACE file is installed in the following location on the machine where AdminStudio is installed.
   
   `AdminStudio Shared Directory\ConflictSolver\CustomConflictFile.ace`

2. Open the ACE Tests tab of the Application Manager Options dialog box.

3. In the Custom ACE Rule File field, select the custom ACE file containing the ACEs that you want to run.

   *Note* • Only one user-defined ACE file can be active at one time.

Changing the ICE Validation File

Validation involves comparing a Windows Installer package against a known criteria to identify deviations from those rules. By default, Application Manager compares packages against the full Windows Installer validation suite. This suite contains a comprehensive set of Internal Consistency Evaluators (ICEs)—guidelines created by Microsoft to ensure an installation package works correctly with the Windows Installer engine.

The CUB files containing these ICE validation tests are specified on the Virtualization and Windows Installer tab of the Application Manager Options dialog box. By default, the following CUB files are specified:

- `C:\Program Files (x86)\AdminStudio\2015\Common\Support\darice.cub`
- `C:\Program Files (x86)\AdminStudio\2015\Common\Support\MergeMod.cub`

In the overwhelming majority of cases, these are the files you will want Application Manager to use. However, there may be times you want to compare your packages against a different validation file, depending on your needs.

To specify a different ICE validation file, perform the following steps.
**Task:** To specify a different validation file to use:

1. On the Application Manager tab menu, click **Options**. The **Options** dialog box opens.

2. Open the **Virtualization and Windows Installer** tab.

3. Next to the **Windows Installer CUB validation file** and **Merge Module CUB validation file** fields, click the browse button ( ) and select the validation file (.cub) that you would like to use.

   The files specified in these fields contain the Internal Consistency Evaluators (ICEs) that will be used for validation of Windows Installer packages and merge modules.
Performing Compatibility, Best Practices, and Risk Assessment Testing

On the Application Manager Test Center tab, you perform compatibility, best practices, and risk assessment testing of selected packages simultaneously using the Execute Tests button in the ribbon.

You can test a group of packages (and all of its subgroups), a single application, or a single package. Tests are run on packages of all deployment types simultaneously, including Windows Installer packages, Apple iOS and Google Android mobile apps, App-V packages, and web applications.

**Note** • You can also perform dynamic testing of web applications. See Performing Dynamic Testing of Web Applications.

When you click the Execute Tests button, Application Manager runs all of the selected tests in the following test categories:

- Application Virtualization Compatibility Tests
- Best Practices and Risk Assessment Tests
- Operating System Compatibility Tests
- Browser Compatibility Tests
- Remote Application Publishing Compatibility Tests

**Note** • The Application Virtualization Compatibility tests are always run any time that you run tests in Test Center. However, you can choose which virtual formats to display in test results. For more information, see Choosing the Virtual Formats to Display in Test Results.

**Note** • You can also choose to run all of the selected tests on packages immediately after import by selecting the Automatically Execute Tests After Import option on the Import Options tab of the Application Manager Options dialog box. By default, this option is not selected.

To test a package or group of packages for compatibility, best practices, and risk assessment, perform the following steps.

**Task:** To perform compatibility, best practices, and risk assessment testing:

1. Configure the tests that you want to run by performing the steps in Configuring Testing.
2. Open the Test Center tab of Application Manager.
3. Specify the packages you want to test by selecting a group, application, or package in the tree.
Performing Application Conflict Testing

You can identify conflicts between packages in the Application Catalog using the Conflict Wizard. You can also check for conflicts between packages and OS Snapshots that have been imported into the Application Catalog.

\textbf{Note} • Conflict testing can be performed between Windows Installer packages, App-V packages, and OS snapshots in the Application Catalog; other deployment types—such as Citrix XenApp, VMware ThinApp, Symantec Workspace, mobile apps, legacy applications, and web applications—are not supported.

ACE tests are used to detect conflicts between one or more source packages and one or more target packages/OS snapshots in the Application Catalog. Conflict evaluation is done for each source package against each target package.

For information about performing application conflict testing, see the following topics:

\begin{itemize}
  \item Testing for Conflicts Between Packages
  \item Testing for Conflicts Between Packages and OS Snapshots
\end{itemize}
Note • In previous releases, the Conflict Wizard included a Conflict Rules panel where you could override the default conflict test selections for a specific execution of conflict testing. Starting in AdminStudio 11.5, this panel is no longer included in the Conflict Wizard. Each time you use the Conflict Wizard to perform conflict analysis, the default set of conflict tests will be run. For instructions on how to specify which ACE tests are executed during conflict testing, see Configuring Testing and Selecting Tests to Execute.

Note • In previous releases, you were able to perform conflict analysis between external packages and packages in the Application Catalog. Starting in AdminStudio 11.5, you can no longer perform conflict testing using external packages; all packages must first be imported into the Application Catalog before conflict testing (or any other type of testing) can be performed.

Testing for Conflicts Between Packages

To identify conflicts between packages or groups of packages in the Application Catalog, perform the following steps.

Task: To identify conflicts between packages already in the Application Catalog:

1. Open Application Manager and select the Test Center tab of the ribbon.

2. In the Application Manager tree, select the source package (or group of packages) that you want to test and click the Conflict Wizard button in the ribbon (or select Conflict Wizard from the context menu). The Target Information panel of the Conflict Wizard opens.

   Tip • When performing conflict analysis using multiple source packages and one or more target packages, Application Manager will evaluate each source package against each target package. However, if you want Application Manager to also perform conflict analysis of each source package against every other source package and each target package against every other target package, select the root group in the Application Manager tree (which is, by default, named the Applications group) and then click the Launch Conflict Wizard button on the Test Center tab of the ribbon.

3. On the Target Information panel, select the packages or groups of packages that you want to use as the target in conflict analysis.

   Note • If you select the same packages as both source and target, the Next button will be disabled and you will be unable to proceed.

4. Click Next. The Summary panel opens.
5. Review the options selected in the **Summary** panel and click **Finish** to begin the conflict identification process. Testing is initiated and messages are displayed in the **Output** window. When testing is finished, a message appears in the **Output** window listing how many warnings and errors were generated.

6. View the test results, as described in **Viewing Application Conflicts Test Results**.

7. Resolve any issues that were detected, as described in **Resolving Issues**.

### Testing for Conflicts Between Packages and OS Snapshots

To identify conflicts between packages and OS snapshots in the Application Catalog, perform the following steps.

<table>
<thead>
<tr>
<th>Task</th>
<th>To identify conflicts between packages and OS snapshots:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Open the Application Manager <strong>Environment</strong> tab and import an OS Snapshot into the Application Catalog, as described in <strong>Importing OS Snapshots</strong>.</td>
</tr>
<tr>
<td>2.</td>
<td>Select the <strong>Test Center</strong> tab of the ribbon.</td>
</tr>
<tr>
<td>3.</td>
<td>In the Application Manager tree, select the source package (or group of packages) that you want to test and click the <strong>Conflict Wizard</strong> button in the ribbon (or select <strong>Conflict Wizard</strong> from the context menu). The <strong>Target Information</strong> panel of the Conflict Wizard opens.</td>
</tr>
<tr>
<td>4.</td>
<td>Select the packages or groups of packages that you want to use as the target in conflict analysis.</td>
</tr>
<tr>
<td>5.</td>
<td>Click <strong>Next</strong>. The <strong>Target OS Snapshot Information</strong> panel opens.</td>
</tr>
<tr>
<td>6.</td>
<td>Select the OS snapshots against which you want to compare the source package(s) for conflicts and click <strong>Next</strong>. The <strong>Summary</strong> panel opens.</td>
</tr>
<tr>
<td>7.</td>
<td>Review the options selected in the <strong>Summary</strong> panel and click <strong>Finish</strong> to begin the conflict identification process. Testing is initiated and messages are displayed in the <strong>Output</strong> window. When testing is finished, a message appears in the <strong>Output</strong> window listing how many warnings and errors were generated.</td>
</tr>
<tr>
<td>8.</td>
<td>View the test results, as described in <strong>Viewing Application Conflicts Test Results</strong>.</td>
</tr>
<tr>
<td>9.</td>
<td>Resolve any issues that were detected, as described in <strong>Resolving Issues</strong>.</td>
</tr>
</tbody>
</table>
Performing Web Application Testing

**Edition** • This feature is included in AdminStudio Enterprise Edition with Application Compatibility.

For web applications, the AdminStudio Enterprise Edition Application Compatibility add-on pack provides compatibility testing for Internet Explorer 8, 9, 10, and 11 to ensure that applications delivered via browsers will function as expected.

Application Manager offers two types of testing for web applications:

- **Static analysis**—Application Manager runs a series of tests to determine the web application’s compatibility with Internet Explorer 8, 9, 10, and 11.
- **Dynamic analysis**—Application Manager launches the web application in your browser. Then, as you perform tasks and navigate around the web application, Application Manager records any warnings or errors that are encountered while using that version of the browser. You should always use dynamic testing when a web application requires a login to access.

The following table compares static and dynamic web application testing:

**Table 14-5 • Static vs. Dynamic Testing of Web Applications**

<table>
<thead>
<tr>
<th>Type</th>
<th>How to Launch</th>
<th>When to Use</th>
<th>What is Tested</th>
</tr>
</thead>
<tbody>
<tr>
<td>Static</td>
<td>Execute Tests</td>
<td>Use static analysis for web applications that do not require a login to access. If a web application does not require the user to login, static analysis is preferred because it is more thorough and automated.</td>
<td>Application Manager crawls the web site and runs the selected browser compatibility tests on each page, up to the maximum number of links specified. See Performing Static Testing of Web Applications.</td>
</tr>
</tbody>
</table>

**Important** • If you attempt to perform static analysis of a web application that requires login, Application Manager will not be able to test any of the pages other than the login page.

**Note** • The Maximum number of links to crawl option is specified on the Test Center tab of the Application Manager Options dialog box. The default value is 10.
Dynamic Launch Web Test

Use dynamic analysis for web applications that require a login to access.

You can also use dynamic analysis to test web pages that are generated after the user provides input, such as when performing a search or submitting a form.

**Important** • When testing for a specific browser version compatibility, make sure that you are using that browser version when testing.

Application Manager runs the selected browser compatibility tests on each page of the web application that you visit. Each time the page loads, the page is retested.

Testing ends when you close the browser window.

See Performing Dynamic Testing of Web Applications.

### Table 14-5 • Static vs. Dynamic Testing of Web Applications

<table>
<thead>
<tr>
<th>Type</th>
<th>How to Launch</th>
<th>When to Use</th>
<th>What is Tested</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dynamic</td>
<td>Launch</td>
<td>Use dynamic analysis for web applications that require a login to access.</td>
<td>Application Manager runs the selected browser compatibility tests on each page of the web application that you visit. Each time the page loads, the page is retested. Testing ends when you close the browser window. See Performing Dynamic Testing of Web Applications.</td>
</tr>
<tr>
<td></td>
<td>Web Test</td>
<td>You can also use dynamic analysis to test web pages that are generated after the user provides input, such as when performing a search or submitting a form.</td>
<td></td>
</tr>
</tbody>
</table>
Performing Static Testing of Web Applications

Edition • This feature is included in AdminStudio Enterprise Edition with Application Compatibility.

You can use the Execute Tests button in the Application Manager ribbon to statically test web applications for browser compatibility. You can test a single web application or a group of web applications simultaneously.

When you have a web application selected and you click the Execute Tests button, Application Manager runs all of the selected browser compatibility tests in the Operating System Compatibility Tests category.

Note • You can also perform interactive testing of web applications using the Launch Web Test button in the ribbon. See Performing Web Application Testing and Performing Dynamic Testing of Web Applications.

Tip • Web applications are not automatically tested at import, even if the Automatically Execute Tests After Import option on the Import Options tab of the Application Manager Options dialog box is selected.

To statically test web applications for browser compatibility with Internet Explorer 8, 9, 10, and 11, perform the following steps:

Task: To perform static browser compatibility testing of web applications:

1. Configure the tests that you want to run by performing the steps in Configuring Testing.

2. Open the Test Center tab of the Application Manager Options dialog box, and set the Maximum number of links to crawl option to the desired number of links.

   Application Manager will crawl the pages of the web application and run the selected browser compatibility tests on each page, up to the maximum number of links specified. The default value is 10.

3. Open the Test Center tab of Application Manager.

4. Specify the web applications you want to test by selecting a web application or group in the tree.

5. Click Execute Tests in the ribbon. Testing is initiated and messages are displayed in the Output window. When testing is finished, Completed testing package(s) is displayed in the Output window.

6. View the test results, as described in Viewing Operating System Compatibility Test Results.

7. Manually resolve any issues that were detected, as described in the Manual Fix section of each test’s documentation:

   • Internet Explorer 9 Tests
   • Internet Explorer 10 Tests
   • Internet Explorer 11 Tests
Performing Dynamic Testing of Web Applications

**Edition** • This feature is included in AdminStudio Enterprise Edition with Application Compatibility.

You can use the **Launch Web Test** button in the Application Manager ribbon to interactively test a web application for browser compatibility.

**Important** • You should always use dynamic testing when a web application requires a login to access. If you attempt to perform static analysis of a web application that requires login, Application Manager will not be able to test any of the pages other than the login page.

When you select a web application in the tree and click the **Launch Web Test** button, the following occurs:

- **Web application is launched in default browser**—Application Manager launches the web application in your default browser.

  **Important** • Make sure that the browser version that you want to test for compatibility (Internet Explorer 8, 9, 10, or 11) is installed and is set as your default browser.

- **Navigate through web application**—As you navigate around the web application, Application Manager records any warnings or errors that are encountered. Progress messages are displayed in the Output window.

- **Perform tasks using web application**—As you perform tasks, such as when performing a search or submitting a form, Application Manager tests the pages that are generated by those actions.

- **Close browser to stop testing**—When you have visited all pages that you want to test, close the browser window, and Application Manager will end the testing.

**Note** • You can also perform static, automated testing of web applications using the **Execute Tests** button in the ribbon. See **Performing Web Application Testing** and **Performing Static Testing of Web Applications**.

**Tip** • Web applications are not automatically tested at import, even if the **Automatically Execute Tests After Import** option on the **Import Options** tab of the Application Manager **Options** dialog box is selected.

To interactively test a web application for browser compatibility with Internet Explorer 8, 9, 10, and 11, perform the following steps:
Chapter 14 Using Test Center to Perform Package Testing

Integrating Test Center With Other Applications

Task: To perform static browser compatibility testing of a web application:

1. Configure the tests that you want to run by performing the steps in Configuring Testing.

2. Make sure that the browser version that you want to test for compatibility (Internet Explorer 8, 9, 10, or 11) is installed and is set as your default browser.

3. Open the Test Center tab of Application Manager.

4. Select one web application in the tree.

5. Click Launch Web Test in the ribbon. Application Manager launches the web application in your default browser.

6. Begin to navigate around the web application. After each page loads, Application Manager records any warnings or errors that are encountered. Progress messages are displayed in the Output window.

   Note • As each page loads, Application Manager begins testing. Links on each page do not become active until testing is complete on that page, so you may have to wait several seconds before proceeding.

7. Perform tasks using the web application, such as performing searches, submitting a form, or any other functionality that you want to test. Application Manager tests the pages that are generated by those actions.

8. When you have visited all pages that you want to test, close the browser window. Application Manager will end the testing.

9. Testing is initiated and messages are displayed in the Output window. When testing is finished, Completed testing package(s) is displayed in the Output window.

10. View the test results, as described in Viewing Operating System Compatibility Test Results.

11. Manually resolve any issues that were detected, as described in the Manual Fix section of each test’s documentation:
   - Internet Explorer 9 Tests
   - Internet Explorer 10 Tests
   - Internet Explorer 11 Tests

Integrating Test Center With Other Applications

You can integrate Application Manager Test Center with your Microsoft ACT (Application Compatibility Toolkit) database and display ACT test results. ACT is used to create an inventory of an organization’s installed applications, computers, and devices, and to identify and resolve compatibility issues.

You can also integrate Application Manager Test Center with AdminStudio Virtual Desktop Assessment.

- Integrating with Microsoft Application Compatibility Toolkit (ACT)
Integrating with Microsoft Application Compatibility Toolkit (ACT)

You can integrate Application Manager Test Center with your Microsoft ACT (Application Compatibility Toolkit) database and display ACT test results. ACT is used to create an inventory of an organization’s installed applications, computers, and devices, and to identify and resolve compatibility issues.

To enable AdminStudio to display data from your Microsoft ACT database in Test Center views and reports, perform the following steps.

**Task:** To view Microsoft ACT data in Test Center views and reports:

1. Enter connection information for your Microsoft ACT database on the Microsoft ACT tab of the Application Manager Options dialog box, as described in Entering Microsoft ACT Database Connection Settings.
2. Open the Test Center tab.
3. Select a package in the tree that also has associated information in the ACT Database. The Test Center Deployment Type View opens.
4. Open the ACT Summary tab. Results from the ACT database are displayed:

5. Open the Report Center tab.
6. Under **Application Catalog Dashboards** in the ribbon, select **Microsoft ACT Results**. The **Microsoft ACT Results** report opens.

   ![Microsoft Application Compatibility Toolkit Assessment](image_url)

   **Microsoft Application Compatibility Toolkit Assessment**

   This report lists the results of Microsoft ACT application compatibility testing, per operating system and application. Each row in this report lists the status assigned to an application after it was tested for compatibility on a specific operating system. You can compare the status recorded in your ACT database to the status assigned by the ACT community.

   **Note:** if you want the test results in your Microsoft ACT database to be displayed in this report, enter the database.

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Application</th>
<th>My Assessment (32 Bit)</th>
<th>My Assessment (64 Bit)</th>
<th>Community Assessment (32 Bit)</th>
<th>Community Assessment (64 Bit)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 7</td>
<td>Google Earth</td>
<td>✓</td>
<td>✓</td>
<td>🟢</td>
<td>🟢</td>
</tr>
<tr>
<td>Windows Vista</td>
<td>Google Earth</td>
<td>✓</td>
<td>✓</td>
<td>🟢</td>
<td>🟢</td>
</tr>
<tr>
<td>Windows Vista SP1</td>
<td>Google Earth</td>
<td>✓</td>
<td>✓</td>
<td>🟢</td>
<td>🟢</td>
</tr>
</tbody>
</table>

7. Review these results, as described in the Microsoft ACT documentation.

   **Note** • For more information, see **Microsoft Application Compatibility Toolkit at:**


---

**Integrating with AdminStudio Virtual Desktop Assessment (VDA)**

**Project** • A limited edition of **AdminStudio Virtual Desktop Assessment** is included with **AdminStudio Enterprise Edition**.

You can integrate Application Manager Test Center with the AdminStudio Virtual Desktop Assessment (VDA) tool and display VDA test results in Test Center.

AdminStudio Virtual Desktop Assessment monitors the behavior of computers, users and applications to provide visibility into your desktop environment. The Virtual Desktop Assessment virtual appliance collects a complete application inventory that includes:

- CPU, RAM, storage and disk IO, graphics and other resources used by each application
- Usage of each application, including user count, load time and total use time
- Services and device drivers required by each application
- External devices such as printers and scanners
Using the test results that Virtual Desktop Assessment generates based on this data, you can determine which applications are suitable for running on a virtual desktop infrastructure. This information will help you plan your desktop virtualization project.

- Communicating with AdminStudio Virtual Desktop Assessment
- Sharing an Application Catalog Database with Virtual Desktop Assessment
- Viewing AdminStudio Virtual Desktop Assessment Test Results in Test Center

**Limited Edition of AdminStudio Virtual Desktop Assessment**

AdminStudio is shipped with a Limited Edition of AdminStudio Virtual Desktop Assessment. All of the Virtual Desktop Assessment features are available in the limited edition, but the number of users is limited to 100.

If your company has a network of more than 100 users, you should install the Virtual Desktop Assessment agent only on the computers of 100 users. If the agent is installed on the computers of more than 100 users, only the first 100 users will be registered. While data will be collected for all users that have the agent installed, only data on the first 100 users will be reported.

**Communicating with AdminStudio Virtual Desktop Assessment**

*Project • A limited edition of AdminStudio Virtual Desktop Assessment is included with AdminStudio Enterprise Edition.*

AdminStudio communicates with AdminStudio Virtual Desktop Assessment via the Flexera Service Gateway. After you install the Flexera Service Gateway, and have installed both AdminStudio and Virtual Desktop Assessment, you just need to connect both products to the same installation of the Flexera Service Gateway.

For instructions on how to connect AdminStudio to the Flexera Service Gateway, see Enabling Communication Between Products.

**Sharing an Application Catalog Database with Virtual Desktop Assessment**

*Project • A limited edition of AdminStudio Virtual Desktop Assessment is included with AdminStudio Enterprise Edition.*

In order for AdminStudio and Virtual Desktop Assessment to communicate and share package data, you need to identify a shared Application Catalog database that both products can access. Virtual Desktop Assessment will connect to Application Catalog to obtain package data from AdminStudio, while AdminStudio will connect to the Application Catalog to obtain test results from Virtual Desktop Assessment.
You identify the shared Application Catalog on the **AdminStudio Services via FSG** tab of the Application Manager **Options** dialog box:

![AdminStudio Services via FSG Tab of Options Dialog Box](image)

*Figure 14-2: AdminStudio Services via FSG Tab of Options Dialog Box*

For more information, see **AdminStudio Services via FSG Tab**.
Viewing AdminStudio Virtual Desktop Assessment Test Results in Test Center

**Project** - A limited edition of AdminStudio Virtual Desktop Assessment is included with AdminStudio Enterprise Edition.

Test results from Virtual Desktop Assessment analyses are displayed in Test Center on the **Application Virtualization Compatibility** tab of the **Test Center Deployment Type View**, along with the other test results generated by the **Installer Analysis** subcategory of tests.

![Test Center Deployment Type View](image)

**Figure 14-3:** Virtual Desktop Assessment Test Results on the Application Virtualization Compatibility Tab

For more information, see **Viewing Application Virtualization Compatibility Test Results**.
Chapter 14 Using Test Center to Perform Package Testing

Viewing and Filtering Test Results

All Application Manager test results are viewed on the Test Center tab. In Test Center views, groups, applications, and packages are assigned a test status in each test group using status icons.

- **Package status**—For packages, the status icon identifies that package’s test status.
- **Group/application status**—For groups and applications, Test Center considers all of the packages in that group or application, and displays the status icon for the package that has the status at the highest hierarchical level, as described in Hierarchical Level of Status Icons.

For detailed information about viewing and filtering test results, see the following topics:

- About Status Icons
- Viewing Summary Group/Application Test Results
- Viewing Detailed Package Test Results
  - Viewing Summary Test Results
  - Viewing Operating System Compatibility Test Results
  - Viewing Browser Compatibility Test Results
  - Viewing Application Virtualization Compatibility Test Results
  - Viewing Remote Application Publishing Compatibility Test Results
  - Viewing Best Practices and Risk Assessment Test Results
  - Viewing Application Conflicts Test Results
- Filtering Test Results by Suppressing Errors/Warnings

### About Status Icons

In Test Center views, groups, applications, and packages are assigned a test status in each test group using status icons. For packages, the status icon identifies that package’s test status. For groups and applications, Test Center considers all of the packages in that group or application, and displays the status icon for the package that has the status at the highest hierarchical level, as described in Hierarchical Level of Status Icons.

Test Center displays the following status icons:

#### Table 14-6 • Status Icons Used in Test Center

<table>
<thead>
<tr>
<th>Level</th>
<th>Icon</th>
<th>Name</th>
<th>Tested?</th>
<th>Error/Warning Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td><img src="image" alt="Not Run" /></td>
<td>Not Run</td>
<td>No</td>
<td>No results.</td>
</tr>
</tbody>
</table>
Table 14-6 • Status Icons Used in Test Center

<table>
<thead>
<tr>
<th>Level</th>
<th>Icon</th>
<th>Name</th>
<th>Tested?</th>
<th>Error/Warning Status</th>
</tr>
</thead>
</table>
| 2     | ![Error With Fix](image) | Error With Fix        | Yes     | - **Errors**—One or more were generated, but at least one has an automated fix which has not yet been applied. See Performing Automatic Issue Resolution.  
  - **Warnings**—One or more could have been generated. |
| 3     | ![Error](image)          | Error                 | Yes     | - **Errors**—One or more were generated, and none of them has an automated fix.  
  - **Warnings**—One or more could have been generated. |
| 4     | ![Warning With Fix](image) | Warning With Fix      | Yes     | - **Errors**—None generated.  
  - **Warnings**—One or more were generated, but at least one has an automated fix which has not yet been applied. See Performing Automatic Issue Resolution. |
| 5     | ![Warning](image)        | Warning               | Yes     | - **Errors**—None generated.  
  - **Warnings**—One or more were generated, and none of them has an automated fix. |
| 6     | ![Ready With Suppressed Error(s)](image) | Ready With Suppressed Error(s) | Yes | - **Errors**—One or more were generated, but all have been suppressed, as described in Filtering Test Results by Suppressing Errors/Warnings.  
  - **Warnings**—One or more could have been generated. |
| 7     | ![Ready With Suppressed Warning(s)](image) | Ready With Suppressed Warning(s) | Yes | - **Errors**—None generated.  
  - **Warnings**—One or more were generated, but all have been suppressed, as described in Filtering Test Results by Suppressing Errors/Warnings. |
| 8     | ![Ready](image)          | Ready                 | Yes     | - **Errors**—None generated.  
  - **Warnings**—None generated. |
| 9     | ![Not Applicable](image) | Not Applicable        | No      | None of the tests in this category were applicable to the package. For example, **Browser Compatibility** tests are not applicable to App-V packages. |

**Note** • The **Error With Fix** and **Warning With Fix** statuses are considered at a higher level than their **Error/Warning** counterparts to indicate that there is an action that you can take (performing automated issue resolution) to alter the final test status of those packages.
**Hierarchical Level of Status Icons**

In the previous table, the *Level* column identifies each icon’s hierarchical level. To determine which status icon should be displayed for a group or an application, Test Center considers all of the packages in that group or application, and displays the status icon with the highest hierarchical level.

For example, if all of the packages in a group were tested except one, then that group would have a status icon of **Not Run** (level 1). If five packages in a group had no errors or warnings (meaning it they had the **Ready** status, which is level 8), but one contained a warning (level 5), that group would be assigned a status icon of **Warning**.

---

**Figure 14-4:** Example of Hierarchical Level of Status Icons

Here are a few more examples that are displayed in the *Example of Hierarchical Level of Status Icons* figure:

- In the **Operating System Compatibility** column, the **Support** group is assigned an overall test status of **Error With Fix** (level 2) because that is the highest level test status of all of the packages in that group (**Warning With Fix** is level 4, while **Warning** is level 5, and **Not Applicable** is level 9).

- In the **Application Conflicts** column, the **Support** group is assigned an overall test status of **Not Run**, because at least one package in that group has a test status of **Not Run** (level 1), which is the highest level test status.

- The Picasa application contains two packages: a Windows Installer package and an App-V package. In the **Best Practices and Risk Assessment** column, the Picasa application is assigned the overall test status of **Not Run**, which is the highest level test status. The Picasa application contains two packages: a Windows Installer package and an App-V package. In the **Best Practices and Risk Assessment** column, the Picasa application is assigned the overall test status of **Not Run**, which is the highest level test status.
Viewing Summary Group/Application Test Results

Test Center provides summary views that show display a status icon for groups and applications to indicate their overall test status in each of the following categories:

- Operating System Compatibility
- Browser Compatibility
- Application Virtualization Compatibility
- Remote Application Publishing Compatibility
- Best Practices and Risk Assessment
- Application Conflicts

From these views—Test Center Group View and Test Center Application View—you can drill-down to access individual package test results on the Test Center Deployment Type View, as described in Viewing Detailed Package Test Results.

To view group and application summary test results, perform the following steps.

Task: To view group and application summary test results:


2. Open the Test Center tab and select a group in the tree.

Tip • To view test results for the entire Application Catalog, select the root group in the tree (which is Applications by default).

The Test Center Group View opens and displays icons to indicate the overall test status of applications and/or subgroups, as described in About Status Icons, in each of the following columns:

- Operating System Compatibility
- Browser Compatibility
- Application Virtualization Compatibility
- Remote Application Publishing Compatibility
- Best Practices and Risk Assessment
- Application Conflicts
3. In the **Test Center Group View**, you can expand a subgroup node to view its applications, and can expand an application node to view its packages.

<table>
<thead>
<tr>
<th>Application or Group</th>
<th>Operating System Compatibility</th>
<th>Browser Compatibility</th>
<th>Application Virtualization Compatibility</th>
<th>Remote Application Publishing Compatibility</th>
<th>Best Practices and Risk Assessment</th>
<th>Application Conflicts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ad-Aware SE Personal</td>
<td>![Status Icon]</td>
<td></td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
</tr>
<tr>
<td>Adobe Photoshop Elements</td>
<td>![Status Icon]</td>
<td></td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
</tr>
<tr>
<td>Adobe Reader 8</td>
<td>![Status Icon]</td>
<td></td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
</tr>
<tr>
<td>GOM Player</td>
<td>![Status Icon]</td>
<td></td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
</tr>
<tr>
<td>Google Earth</td>
<td>![Status Icon]</td>
<td></td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
</tr>
<tr>
<td>UltraEdit</td>
<td>![Status Icon]</td>
<td></td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
<td>![Status Icon]</td>
</tr>
</tbody>
</table>

A status icon is displayed in each of the columns to indicate the test status of the tests in that category for the group, application, or package. All of the columns on this view are sortable by clicking on the column heading.

4. To view the status of a single application’s packages, select the application in the tree. The **Test Center Application View** opens.

5. To open the **Test Center Deployment Type View** to see the detailed test results for a single package, do one of the following:
   - Select the package in the Application Manager tree.
   - Double-click the package on the **Test Center Application View**.
Viewing Detailed Package Test Results

Detailed test results for individual packages can be viewed on the Test Center Deployment Type View and its subtabs:

- Summary
- Operating System Compatibility
- Browser Compatibility
- Application Virtualization Compatibility
- Remote Application Publishing Compatibility
- Best Practices and Risk Assessment
- Application Conflicts

For information on viewing test results for an individual package, see the following topics:

- Viewing Summary Test Results
- Viewing Operating System Compatibility Test Results
- Viewing Browser Compatibility Test Results
- Viewing Application Virtualization Compatibility Test Results
- Viewing Remote Application Publishing Compatibility Test Results
- Viewing Best Practices and Risk Assessment Test Results
- Viewing Application Conflicts Test Results
Viewing Summary Test Results

The **Summary** tab of the **Test Center Deployment Type View** lists detailed test totals for each test group and test category, including the number of:

- Tests executed
- Errors and warnings generated
- Errors and warnings for which an auto fix is available
- Errors and warnings that are suppressed

Also, a status icon identifies the package’s test status in each of the test groups and test categories.

**Task:**  
*To view summary test results:*

1. Select the **Test Center** tab in the Application Manager ribbon.
2. Select a package in the tree. The **Summary** tab of the **Test Center Deployment Type View** opens.
The following information is displayed for each test group and test category:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Executed</td>
<td>Number of tests executed in that test group or test category. This number corresponds to the number of tests selected in that test group/category on the Select Tests to Execute dialog box.</td>
</tr>
<tr>
<td>Errors</td>
<td>Number of non-suppressed errors generated in that test group/category. See Filtering Test Results by Suppressing Errors/Warnings.</td>
</tr>
<tr>
<td>Warnings</td>
<td>Number of non-suppressed warnings generated in that test group/category. See Filtering Test Results by Suppressing Errors/Warnings.</td>
</tr>
<tr>
<td>Auto Fix Available</td>
<td>Total number of errors and warnings generated in that test category for which an automatic fix is available. See Resolving Issues for more information.</td>
</tr>
<tr>
<td>Issues Suppressed</td>
<td>Total number of errors and warnings generated in that test category that have been suppressed. See Filtering Test Results by Suppressing Errors/Warnings.</td>
</tr>
<tr>
<td>Overall Assessment</td>
<td>Icon indicating the overall test status of the package, as described in About Status Icons.</td>
</tr>
</tbody>
</table>

3. To view more detailed results, proceed as described in one of the following topics:
   - Viewing Operating System Compatibility Test Results
   - Viewing Application Virtualization Compatibility Test Results
   - Viewing Remote Application Publishing Compatibility Test Results
   - Viewing Best Practices and Risk Assessment Test Results
   - Viewing Application Conflicts Test Results
Viewing Operating System Compatibility Test Results

The **Operating System Compatibility** tab of the **Test Center Deployment Type View** lists all of the individual errors and warnings that were generated by tests in the **Operating System Compatibility** test group for the package.

On this tab, you can read the detailed error and warning messages, and can choose to suppress any errors or warnings that you feel are not important at your organization, as described in **Filtering Test Results by Suppressing Errors/Warnings**.

**Task:**

To view operating system compatibility test results:

1. Perform testing, as described in Performing Compatibility, Best Practices, and Risk Assessment Testing.
2. Select the **Test Center** tab in the Application Manager ribbon.
3. Select a package in the tree. The **Summary** tab of the **Test Center Deployment Type View** opens.
4. Select the **Operating System Compatibility** tab. The errors and warnings generated by tests in the **Operating System Compatibility** test group are listed.
The following information is displayed:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Category</td>
<td>Name of test category in the Operating System Compatibility Test test group for which errors or warnings were generated. When this test category is expanded, the tests in that category that generated errors or warnings are listed.</td>
</tr>
<tr>
<td>Test Number and Name</td>
<td>For each test, the number and name is listed in bold, followed by a description. When the test is expanded, the errors or warnings generated by this test are listed; these error/warning messages list information specific to the package that explains why the error or warning was generated.</td>
</tr>
<tr>
<td>Count</td>
<td>Two counts are listed: • Test category count—Total number of errors/warnings that were generated by all of the tests in the test category for the selected package. • Test count—Total number of errors/warnings that were generated by the specific test for the selected package.</td>
</tr>
<tr>
<td>Icon</td>
<td>For each error or warning, one of the following icons is displayed: • Error • Error With Fix • Warning • Warning With Fix For more information, see About Status Icons.</td>
</tr>
<tr>
<td>Suppress Icon</td>
<td>The ON/OFF icon indicates whether an issue is suppressed. If the ON icon is displayed, the issue is active: If you click the ON icon, it changes to an OFF icon, indicating that the issue is suppressed: For more information, see Filtering Test Results by Suppressing Errors/Warnings.</td>
</tr>
</tbody>
</table>

5. For more detailed information on Operating System Compatibility tests and the issues that they generate, including information on how to resolve these issues, see Operating System Compatibility Tests.

Tip • You can also quickly access detailed test information directly from the Test Center interface by selecting the test on the Operating System Compatibility tab and selecting More Info from the context menu.
Viewing Browser Compatibility Test Results

The Browser Compatibility tab of the Test Center Deployment Type View lists all of the individual errors and warnings that were generated by tests in the Browser Compatibility test group for web applications.

On this tab, you can read the detailed error and warning messages, and can choose to suppress any errors or warnings that you feel are not important at your organization, as described in Filtering Test Results by Suppressing Errors/Warnings.

**Task:** To view browser compatibility test results:

1. Perform testing, as described in Performing Web Application Testing.
2. Select the Test Center tab in the Application Manager ribbon.
3. Select a web application in the tree. The Summary tab of the Test Center Deployment Type View opens.
4. Select the Browser Compatibility tab. The errors and warnings generated by tests in the Browser Compatibility test group are listed.
The following information is displayed:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| Test Category     | Name of test category in the **Browser Compatibility Test** test group for which errors or warnings were generated. \  
When this test category is expanded, the tests in that category that generated errors or warnings are listed. |
| Test Number and Name | For each test, the number and name is listed in bold, followed by a description. \  
When the test is expanded, the errors or warnings generated by this test are listed; these error/warning messages list information specific to the package that explains why the error or warning was generated. |
| Count             | Two counts are listed: \  
  - **Test category count**—Total number of errors/warnings that were generated by all of the tests in the test category for the selected package. \  
  - **Test count**—Total number of errors/warnings that were generated by the specific test for the selected package. |
| Icon              | For each error or warning, one of the following icons is displayed: \  
  - Error \  
  - Error With Fix \  
  - Warning \  
  - Warning With Fix \  
For more information, see **About Status Icons**. |
| Suppress Icon     | The ON/OFF icon indicates whether an issue is suppressed. If the ON icon is displayed, the issue is active: \  
If you click the ON icon, it changes to an OFF icon, indicating that the issue is suppressed: \  
For more information, see **Filtering Test Results by Suppressing Errors/Warnings**. |

5. For more detailed information on **Browser Compatibility** tests and the issues that they generate, including information on how to resolve these issues, see **Browser Compatibility Tests**.

*Tip* • You can also quickly access detailed test information directly from the Test Center interface by selecting the test on the **Browser Compatibility** tab and selecting **More Info** from the context menu.
Viewing Application Virtualization Compatibility Test Results

Application Manager performs application virtualization compatibility testing to determine if a Windows Installer package is a suitable candidate for conversion to Microsoft App-V, Citrix XenApp, VMware ThinApp, and Symantec Workspace virtual formats.

The Application Virtualization Compatibility tab of the Test Center Deployment Type View lists all of the individual errors, warnings, and informational messages that were generated when application virtualization compatibility testing was performed.

**Note** • See also Application Virtualization Compatibility Status: Test Center vs. Automated Application Converter.

**Task:** To view application virtualization compatibility test results:

1. Perform testing, as described in Performing Compatibility, Best Practices, and Risk Assessment Testing.

   **Note** • The Application Virtualization Compatibility tests are always run any time that you run tests in Test Center. However, the selections you make on the Select Tests to Execute dialog box determine which virtual formats to display in test results.

2. Select the Test Center tab in the Application Manager ribbon.

3. Select a package in the tree. The Summary tab of the Test Center Deployment Type View opens.

4. Select the Application Virtualization Compatibility tab. The errors and warnings generated by application virtualization compatibility testing are listed.
Chapter 14 Using Test Center to Perform Package Testing

Viewing and Filtering Test Results

The following information is displayed:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Category</td>
<td>Identifies the test category as one of the following virtualization technologies:</td>
</tr>
<tr>
<td></td>
<td>• Microsoft App-V 4.x</td>
</tr>
<tr>
<td></td>
<td>• Microsoft App-V 5.x</td>
</tr>
<tr>
<td></td>
<td>• VMware ThinApp 4.x</td>
</tr>
<tr>
<td></td>
<td>• VMware ThinApp 5.x</td>
</tr>
<tr>
<td></td>
<td>• Citrix XenApp</td>
</tr>
<tr>
<td></td>
<td>• Symantec Workspace</td>
</tr>
<tr>
<td></td>
<td>When each test category is expanded, the tests in that category that generated errors or warnings are listed.</td>
</tr>
<tr>
<td>Test Name</td>
<td>For each test, the name is listed in bold, followed by a description.</td>
</tr>
<tr>
<td></td>
<td>When the test is expanded, the errors or warnings generated by this test are listed; these error/warning messages list information specific to the package that explains why the error or warning was generated.</td>
</tr>
</tbody>
</table>
5. For more detailed information on the issues generated by Application Virtualization Compatibility tests, including information on how to resolve these issues, see Application Virtualization Compatibility Tests.

### Application Virtualization Compatibility Status: Test Center vs. Automated Application Converter

AdminStudio’s Automated Application Converter is used to convert packages to a virtual format. When a package is added to its Packages tab, Automated Application Converter does its own check to identify that package’s virtualization readiness status and assigns it one of the following statuses (which are slightly different than the statuses assigned by Test Center):

**Table 14-7 • Automated Application Converter Package Statuses**

<table>
<thead>
<tr>
<th>Status</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ready</td>
<td><img src="image" alt="Ready Icon" /></td>
<td>Package is ready to virtualize; no repackaging is required. If a Windows Installer package does not contain any custom actions, conditional components, or unsupported tables, repackaging prior to virtualization is not required. An example of an unsupported table is the \texttt{IniFile} table, which changes files on the target machine in ways that cannot be statically determined.</td>
</tr>
</tbody>
</table>
The following table explains how the Application Catalog application virtualization compatibility package statuses of **Ready**, **Not Ready**, and **Fixable Issues** correspond to statuses assigned to individual packages when they are added to Automated Application Converter:

**Table 14-8 • Application Virtualization Compatibility Status: Test Center vs. Automated Application Converter**

<table>
<thead>
<tr>
<th>Test Center Status</th>
<th>Automated Application Converter Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ready</td>
<td>Ready</td>
<td>Package is ready to virtualize; no repackaging is required.</td>
</tr>
<tr>
<td></td>
<td>Requires repackaging</td>
<td>Package must be repackaged before it can be successfully virtualized.</td>
</tr>
</tbody>
</table>

**Note** • *If a Windows Installer package does not contain any custom actions, conditional components, or unsupported tables, repackaging prior to virtualization is not required. An example of an unsupported table is the IniFile table, which changes files on the target machine in ways that cannot be statically determined.*

The following table explains how the Application Catalog application virtualization compatibility package statuses of **Ready**, **Not Ready**, and **Fixable Issues** correspond to statuses assigned to individual packages when they are added to Automated Application Converter:

**Table 14-7 • Automated Application Converter Package Statuses**

<table>
<thead>
<tr>
<th>Status</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requires repackaging</td>
<td>🔄</td>
<td>Package must be repackaged before it can be successfully virtualized.</td>
</tr>
<tr>
<td>Virtualization not supported</td>
<td>🙆</td>
<td>Automated Application Converter has determined that virtualization is not supported.</td>
</tr>
<tr>
<td>Virtualization not recommended</td>
<td>🌡</td>
<td>Automated Application Converter has determined that this package is not recommended for virtualization.</td>
</tr>
<tr>
<td>Unknown</td>
<td>🤔</td>
<td>The Automated Application Converter was unable to determine whether this package is ready to be virtualized directly or whether it requires repackaging.</td>
</tr>
</tbody>
</table>
## Table 14-8 • Application Virtualization Compatibility Status: Test Center vs. Automated Application Converter

<table>
<thead>
<tr>
<th>Test Center Status</th>
<th>Automated Application Converter Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Ready (Error)</td>
<td>Virtualization not supported</td>
<td>Virtualization is not supported due to one of the following issues:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Package contains DLL surrogates.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Package installs boot services.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Package contains OS integrated files.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Package relies on a system-level driver.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Package’s .sft file name is over 56 characters in length.</td>
</tr>
</tbody>
</table>

**Important** • Packages with a status of **Virtualization not supported** will not be virtualized in Automated Application Converter. In order to virtualize the package, you must first override the status and change it to **Ready** or **Requires repackaging**.

<table>
<thead>
<tr>
<th>Virtualization not recommended</th>
<th>Virtualization not recommended</th>
<th>This package is not recommended for virtualization due to one of the following issues:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>• Package includes a custom shell extension.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Package utilizes ClickOnce technology.</td>
</tr>
</tbody>
</table>

**Important** • For more information, see Application Virtualization Compatibility Tests.

<table>
<thead>
<tr>
<th>Fixable Issues (Warning)</th>
<th>Virtualization not recommended</th>
<th>This package is not recommended for virtualization because it does not contain a shortcut.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>It is possible to resolve this issue by manually creating a shortcut in the package before performing conversion.</td>
</tr>
</tbody>
</table>

**Note** • For more information, see Application Virtualization Compatibility Tests.
Viewing Remote Application Publishing Compatibility Test Results

The **Remote Application Publishing Compatibility** tab of the **Test Center Deployment Type View** lists all of the individual errors and warnings that were generated by tests in the **Remote Desktop Services Tests** test group for the package.

On this tab, you can read the detailed error and warning messages, and can choose to suppress any errors or warnings that you feel are not important at your organization, as described in Filtering Test Results by Suppressing Errors/Warnings.

**Task:** To view remote application publishing compatibility test results:

1. Perform testing, as described in Performing Compatibility, Best Practices, and Risk Assessment Testing.
2. Select the **Test Center** tab in the Application Manager ribbon.
3. Select a package in the tree. The **Summary** tab of the **Test Center Deployment Type View** opens.
4. Select the **Remote Application Publishing Compatibility** tab. The errors and warnings generated by tests in the **Remote Desktop Services Tests** test group are listed.
The following information is displayed:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Category</td>
<td>Name of test category for which errors or warnings were generated.</td>
</tr>
<tr>
<td></td>
<td>When this test category is expanded, the tests in that category that generated errors or warnings are listed.</td>
</tr>
<tr>
<td>Test Number</td>
<td>For each test, the number is listed in bold, followed by a description.</td>
</tr>
<tr>
<td></td>
<td>When the test is expanded, the errors or warnings generated by this test are listed; these error/warning messages list information specific to the package that explains why the error or warning was generated.</td>
</tr>
<tr>
<td>Count</td>
<td>Two counts are listed:</td>
</tr>
<tr>
<td></td>
<td>• Test category count—Total number of errors/warnings that were generated by all of the tests in the test category for the selected package.</td>
</tr>
<tr>
<td></td>
<td>• Test count—Total number of errors/warnings that were generated by the specific test for the selected package.</td>
</tr>
<tr>
<td>Icon</td>
<td>For each error or warning, one of the following icons is displayed:</td>
</tr>
<tr>
<td></td>
<td>• Error</td>
</tr>
<tr>
<td></td>
<td>• Error With Fix</td>
</tr>
<tr>
<td></td>
<td>• Warning</td>
</tr>
<tr>
<td></td>
<td>• Warning With Fix</td>
</tr>
<tr>
<td></td>
<td>For more information, see About Status Icons.</td>
</tr>
<tr>
<td>Suppress Icon</td>
<td>The ON/OFF icon indicates whether an issue is suppressed. If the ON icon is displayed, the issue is active:</td>
</tr>
<tr>
<td></td>
<td>If you click the ON icon, it changes to an OFF icon, indicating that the issue is suppressed:</td>
</tr>
<tr>
<td></td>
<td>For more information, see Filtering Test Results by Suppressing Errors/Warnings.</td>
</tr>
</tbody>
</table>

5. For more detailed information on the issues generated by **Remote Application Publishing Compatibility** tests, including information on how to resolve these issues, see [Remote Application Publishing Compatibility Tests](#).

💡 **Tip** • You can also quickly access detailed test information directly from the Test Center interface by selecting the test on the **Remote Application Publishing Compatibility** tab and selecting **More Information** from the context menu.
Viewing Best Practices and Risk Assessment Test Results

The Best Practices and Risk Assessment tab of the Test Center Deployment Type View lists all of the individual errors and warnings that were generated by tests in the Best Practices and Risk Assessment test group for the package.

On this tab, you can read the detailed error and warning messages, and can choose to suppress any errors or warnings that you feel are not important at your organization, as described in Filtering Test Results by Suppressing Errors/Warnings.

**Task:** To view Best Practices and Risk Assessment test results:

1. Perform testing, as described in Performing Compatibility, Best Practices, and Risk Assessment Testing.
2. Select the Test Center tab in the Application Manager ribbon.
3. Select a package in the tree. The Summary tab of the Test Center Deployment Type View opens.
4. Select the Best Practices and Risk Assessment tab. The errors and warnings generated by tests in the Best Practices and Risk Assessment test group are listed.
The following information is displayed:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Category</td>
<td>Name of test category in the Best Practices and Risk Assessment test group for which errors or warnings were generated. When this test category is expanded, the tests in that category that generated errors or warnings are listed.</td>
</tr>
<tr>
<td>Test Number</td>
<td>For each test, the number is listed in bold, followed by a description. When the test is expanded, the errors or warnings generated by this test are listed; these error/warning messages list information specific to the package that explains why the error or warning was generated.</td>
</tr>
</tbody>
</table>
| Count          | Two counts are listed:  
|                | 1. **Test category count**—Total number of errors/warnings that were generated by all of the tests in the test category for the selected package.  
|                | 2. **Test count**—Total number of errors/warnings that were generated by the specific test for the selected package.                                                                                         |
| Icon           | For each error or warning, one of the following icons is displayed:  
|                | 1. Error  
|                | 2. Error With Fix  
|                | 3. Warning  
|                | 4. Warning With Fix  
|                | For more information, see About Status Icons.                                                                                                   |
| Suppress Icon  | The ON/OFF icon indicates whether an issue is suppressed. If the ON icon is displayed, the issue is active:  
|                | ![ON Icon](image)  
|                | If you click the ON icon, it changes to an OFF icon, indicating that the issue is suppressed:  
|                | ![OFF Icon](image)  
|                | For more information, see Filtering Test Results by Suppressing Errors/Warnings.                                                                  |

5. For more detailed information on the issues generated by Best Practices and Risk Assessment tests, including information on how to resolve these issues, see Best Practices and Risk Assessment Tests.

**Tip** • You can also quickly access detailed test information directly from the Test Center interface by selecting the test on the Best Practices and Risk Assessment tab and selecting More Information from the context menu.
Viewing Application Conflicts Test Results

The **Application Conflicts** tab of the **Test Center Deployment Type View** lists all of the individual errors and warnings that were generated by tests in the **Application Conflicts** test group for the package when conflict analysis was performed.

On this tab, you can read the detailed error and warning messages, and can choose to suppress any errors or warnings that you feel are not important at your organization, as described in Filtering Test Results by Suppressing Errors/Warnings.

**Task:** To view application conflict test results:

1. Perform conflict analysis, as described in Performing Application Conflict Testing.
2. Select the Test Center tab in the Application Manager ribbon.
3. Select a package in the tree. The Summary tab of the Test Center Deployment Type View opens.
4. Select the Application Conflicts tab. The errors and warnings generated by tests in the Application Conflicts test group are listed.
The following information is displayed:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Category</td>
<td>Name of test category in the Application Conflicts test group for which errors or warnings were generated. When this test category is expanded, the tests in that category that generated errors or warnings are listed.</td>
</tr>
<tr>
<td>Test Number</td>
<td>For each test, the number is listed in bold, followed by a description. When the test is expanded, the errors or warnings generated by this test are listed; these error/warning messages list information specific to the package that explains why the error or warning was generated.</td>
</tr>
<tr>
<td>Count</td>
<td>Two counts are listed: • Test category count—Total number of errors/warnings that were generated by all of the tests in the test category for the selected package. • Test count—Total number of errors/warnings that were generated by the specific test for the selected package.</td>
</tr>
<tr>
<td>Icon</td>
<td>For each error or warning, one of the following icons is displayed: • Error • Error With Fix • Warning • Warning With Fix For more information, see About Status Icons.</td>
</tr>
<tr>
<td>Suppress Icon</td>
<td>The ON/OFF icon indicates whether an issue is suppressed. If the ON icon is displayed, the issue is active: If you click the ON icon, it changes to an OFF icon, indicating that the issue is suppressed: For more information, see Filtering Test Results by Suppressing Errors/Warnings.</td>
</tr>
</tbody>
</table>

5. For more detailed information on the issues generated in by Application Conflicts tests, including information on how to resolve these issues, see Application Conflicts Tests.

Tip • You can also quickly access detailed test information directly from the Test Center interface by selecting the test on the Application Conflicts tab and selecting More Information from the context menu.
Filtering Test Results by Suppressing Errors/Warnings

If you do not want Test Center to include the issues generated by a particular test in the overall package status, and you do not want them included in summary issue counts, you can choose to suppress that test by clicking the Suppress (ON/OFF) button on the following tabs of the Test Center Deployment Type View:

- Operating System Compatibility
- Browser Compatibility
- Best Practices and Risk Assessment
- Application Conflicts

When you suppress a test, its Suppress button switches from its ON state:

![ON](ON.png)

to its OFF state, and its error or warning icon switches to gray:

![OFF](OFF.png)

You may choose to suppress the test results of a test that generates known issues at your organization which do not need additional corrections.

When a test is suppressed, the following occurs:

- **Errors/warnings not included in summary totals**—The test’s issues are no longer included in the overall Errors and Warnings counts on Summary tab of the Test Center Deployment Type View. Instead, they are listed on the Issues Suppressed column.
- **Test’s status is ignored in overall status**—The test’s status is ignored when assigning an overall status to a package.
- **Test’s issues are not fixed**—Issues generated by suppressed tests are not resolved during automatic issue resolution even if an auto-fix exists.

**Note** • Even though the test is suppressed, it is still run each time testing is performed. The only way to turn off the execution of a test is to deselect it on the Select Tests to Execute dialog box.

To suppress a test’s issues, perform the following steps:

**Task:** To suppress the errors and warnings for a test:

1. Select the Test Center tab in the Application Manager ribbon.
2. Select a package in the tree. The Summary tab of the Test Center Deployment Type View opens.
3. Select the tab of the Test Center Deployment Type View that contains the issues that you want to suppress.
4. Next to the name of the test that has generated issues that you want to suppress, click its Suppress button. The button will switch from its ON state:

![ON] ICE03: Validates the data based on the _Validation table to its OFF state, and its error or warning icon will switch to gray:

![OFF] ICE03: Validates the data based on the _Validation table

5. Open the Summary tab of the Test Center Deployment Type View, and notice that the count in the Issues Suppressed column for that test category has been increased.

Resolving Issues

Some of the tests in the Operating System Compatibility, Browser Compatibility, Best Practices and Risk Assessment, and Application Conflicts tests groups have automatic fixes available, and can be automatically fixed—via transform—by clicking the Resolve Issues button in the ribbon. For other tests, a manual fix is required.

For information on resolving issues generated by Test Center testing, see the following topics:

- Performing Automatic Issue Resolution
- Performing Manual Issue Resolution

Performing Automatic Issue Resolution

Some of the tests in the Operating System Compatibility, Browser Compatibility, Best Practices and Risk Assessment, and Application Conflicts tests groups have automatic fixes available, and can be automatically fixed—via transform—by clicking the Resolve Issues button in the ribbon.

- About Automatic Issue Resolution
- Automatically Resolving Issues
- Issue Resolution and the Software Repository

About Automatic Issue Resolution

If an error or warning that was generated for a package has an automatic fix available, it is assigned one of the following icons:

<table>
<thead>
<tr>
<th>Table 14-9 • Status Icons Indicating Auto-Fix Available</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Icon</strong></td>
</tr>
<tr>
<td>![Error With Fix]</td>
</tr>
</tbody>
</table>
To determine whether a test has an associated auto fix, review the Resolution section in the description of the test in the Test Center Tests section of the documentation.

For some of the tests in the Operating System Compatibility and Browser Compatibility test groups, you have the option of specifying how you want Application Manager to resolve automatically resolvable issues. You can instruct Application Manager to perform the basic auto fix, the advanced auto fix, or not to fix issues generated by the test.

Table 14-10 • Default Fix Options

<table>
<thead>
<tr>
<th>Fix Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do not resolve this issue automatically</td>
<td>Select this option if you do not want Application Manager to automatically resolve any issues generated by this test.</td>
</tr>
<tr>
<td>Apply the basic auto fix</td>
<td>Select this option if you want Application Manager to resolve issues generated by this test by applying the basic auto fix.</td>
</tr>
<tr>
<td></td>
<td>Applying the basic auto fix is relatively safe. It results in minimal changes to an MSI package via a Windows Installer transform. It does not change the target system's security or a system policy.</td>
</tr>
<tr>
<td>Apply the advanced auto fix</td>
<td>Select this option if you want Application Manager to resolve issues generated by this test by applying the advanced auto fix.</td>
</tr>
<tr>
<td></td>
<td>Applying the advanced auto fix may result in a loss of functionality, and it may not resolve all types of issues. This type of fix may change the target system's security or a system policy. One example of an advanced auto fix is the removal of a registry key that is protected by Windows Resource Protection.</td>
</tr>
</tbody>
</table>

Note • For some tests, one of these options is disabled. For others, all options are disabled.

For information on how to specify whether to perform a basic or advanced auto fix for a test, see Setting Automatic Fix Preferences for Operating System Compatibility and Browser Compatibility Tests.

Automatically Resolving Issues

To perform automatic issue resolution, perform the following steps:
Chapter 14  Using Test Center to Perform Package Testing

Resolving Issues

Task: To perform automatic issue resolution:

1. Select the Test Center tab in the Application Manager ribbon.

2. Select a group, application, or package in the tree to open the Test Center Group View, Application View, or Deployment Type View.

3. Review the icons on these views to determine if any test categories are assigned the Error With Fix or Warning With Fix status icon. In this example, both are displayed:

<table>
<thead>
<tr>
<th>Application or Group</th>
<th>Operating System Compatibility</th>
<th>Application Virtualization Compatibility</th>
<th>Best Practices and Risk Assessment</th>
<th>Application Conflicts</th>
</tr>
</thead>
<tbody>
<tr>
<td>FNC</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AppEncrypt</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>XML Notepad 2011</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
<tr>
<td>Google Inc. Picasa</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
<tr>
<td>Google Earth</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
<tr>
<td>AimKeys</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
<tr>
<td>Adobe Reader 8</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
<tr>
<td>Adobe Reader SE Personal</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
<tr>
<td>AdobeReader9</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
<tr>
<td>AdobeAcrobat9</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
<tr>
<td>Adobe Photoshop Elements</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
<td>![Icon]</td>
</tr>
</tbody>
</table>

4. To automatically resolve issues in the selected package, or in the packages in the selected application or group, click the Resolve Issues button (or click F7):

Issue resolution begins, progress messages appear in the Output window, and Application Manager performs the following tasks:

- **Reruns tests**—Application Manager reruns all of the selected tests to ensure that the issues that it is going to resolve still exist in the current version of the package and its associated transforms.

- **Creates transform files**—To resolve issues, Application Manager generates the following fix transform files:
  
  PackageName_AS_Fixed.mst
  PackageName_AS_Conflicts.mst

  The file ending in AS_Fixed.mst fixes operating system compatibility issues, while the file ending in AS_Conflicts.mst fixes conflict and Windows best practices and mobile app risk assessment issues.

- **Reimports packages**—Application Manager then automatically reimports each package and its fix transform files into the Application Catalog.

5. When issue resolution and reimporting is complete, look at the Test Center Group View, Application View, or Deployment Type View of the package, application, or group that you tested. You will see that the Error With
Fix and Warning With Fix icons have been replaced with the status icon with the next highest level (as described in Hierarchical Level of Status Icons) in that test category:

6. Open the Application Manager Catalog tab and select one of the fixed packages in the tree. You will notice that in the Transforms property on the Package Information tab of the Catalog Deployment Type View, the name of the fix transform is now listed, such as:

   This product has 2 transforms.
   (C:\Applications\AdobeAcrobat9\AdobeAcrobat9_AS_Fixed.mst
    C:\Applications\AdobeAcrobat9\AdobeAcrobat9_SoftwareId.mst)

Issue Resolution and the Software Repository

When you attempt to automatically resolve issues for a package in the Software Repository, Application Manager will automatically check out the package, create the fix transform, reimport the package and transform, and check the package back in. However, if the package is already checked out by someone else, Application Manager will be unable to perform the auto fix.

Performing Manual Issue Resolution

Due to their complexity, some conflicts require manual resolution using InstallShield Editor or the Virtual Package Editor.

To perform manual issue resolution for Windows Installer or App-V packages, perform the following steps.

Task: To perform manual issue resolution:


2. Perform automatic issue resolution, as described in Performing Automatic Issue Resolution.
3. Open the **Test Center** tab, and select a package in the tree. The **Summary** tab of the **Test Center Deployment Type View** opens.

4. Open the tab of the test group that contains an issue that you want to resolve.

5. Locate the test that contains an issue that you want to resolve, and expand it to display the errors or warnings were generated by this test:

   ![Error/Warning Messages](image)

   These error/warning messages list information specific to the package that explains why the error or warning was generated, such as the table name and/or the component name that is causing the issue.

6. Review the information in the error or warning message, and consult the **Manual Fix** subsection of this test’s topic in **Test Center Tests**.

7. If you determine that it is possible to manually resolve this issue, do one of the following:

   - **Windows Installer packages**—Open the package in InstallShield Editor and create a fix transform to resolve this issue.
     
     **Note** • For information on using InstallShield Editor, see Customizing and Authoring Installations Using InstallShield.

   - **Microsoft App-V packages**—Open the package in the Virtual Package Editor and fix the issue.

8. After resolving the issue, delete the package from the Application Catalog, and then reimport the package (and, for Windows Installer packages, the fix transform file) into the Application Catalog.

9. Perform testing again to confirm that the fix resolved the issue.

---

**Viewing Test Summary Reports on Report Center Tab**

*Edition • The Application Manager Report Center tab is included with AdminStudio Enterprise Edition.*

AdminStudio uses Microsoft SQL Reporting Services to provide a wide array of summary reports that are available on the **Report Center** tab. Many of these reports display Test Center test results. On most reports, you can click categories in the charts to open more detailed reports, and view information at the package and issue-level.

For more information, see Viewing Application Testing and Analysis Reports on the Report Center Tab.
Test Center Reference

This section contains information on the Application Manager views, dialog boxes and wizards that are accessible when the Test Center tab is selected in the ribbon. This Application Manager functionality is used when testing packages for best practices, conflicts, application virtualization compatibility, operating system compatibility, browser compatibility, and remote application publishing compatibility.

*Note* • For information on the Application Manager interface, see Application Manager Interface.

Reference information is organized into the following areas:

**Table 14-11 • Conflict Analysis and Resolution Reference Organization**

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Center Views</td>
<td>Views used when performing conflict analysis and resolution using Application Manager are covered in this section.</td>
</tr>
<tr>
<td>Test Center Dialog Boxes</td>
<td>Specific help for dialog box used when performing conflict analysis and resolution is provided in this section.</td>
</tr>
<tr>
<td>Test Center Wizards</td>
<td>This section contains a panel-by-panel reference for wizards used to perform conflict analysis and resolution.</td>
</tr>
</tbody>
</table>

**Test Center Views**

The following views are associated with performing conflict analysis on the Products tab in Application Manager:

- Test Center Group View
- Test Center Application View
- Test Center Deployment Type View

**Test Center Group View**

The **Test Center Group View**, which opens when you select a group in the tree, displays icons to indicate the overall test status of applications and/or subgroups, as described in About Status Icons, in each of the following columns:

- Operating System Compatibility
- Browser Compatibility
- Application Virtualization Compatibility
- Best Practices and Risk Assessment
• Application Conflicts

In the Test Center Group View, you can expand a subgroup node to view its applications, and can expand an application node to view its packages.

Figure 14-5: Test Center Group View

A status icon is displayed in each of the columns to indicate the test status of the tests in that category for the group, application, or package. All of the columns on this view are sortable by clicking on the column heading.

To view the detailed test results for a single package, select the package in the Application Manager tree to open the Test Center Deployment Type View.

Test Center Application View

The Test Center Application View, which opens when you select an application in the tree, displays icons to indicate the overall test status of an application’s packages, as described in About Status Icons, in each of the following columns:

• Operating System Compatibility
• Browser Compatibility
• Application Virtualization Compatibility
• Remote Application Publishing Compatibility
• Best Practices and Risk Assessment
• Application Conflicts

Figure 14-6: Test Center Application View
A status icon is displayed in each of the columns to indicate the test status of the tests in that category for the package. All of the columns on this view are sortable by clicking on the column heading.

To open the Test Center Deployment Type View to see the detailed test results for a single package, double-click the package.

Test Center Deployment Type View

The Test Center Deployment Type View, which is displayed when you select a package in the tree, contains detailed test results for individual packages.

Information on the Test Center Deployment Type View is displayed on the following tabs:

- Summary Tab
- Operating System Compatibility and Browser Compatibility Tabs
- Application Virtualization Compatibility Tab
- Best Practices and Risk Assessment Tab
- Application Conflicts Tab
- ACT Summary Tab

Summary Tab

The Summary tab of the Test Center Deployment Type View lists detailed test totals for each test group and test category, including the number of:

- Tests executed
- Errors and warnings generated
- Errors and warnings for which an auto fix is available
- Errors and warnings that are suppressed

A status icon, as described in About Status Icons, identifies the package's test status in each of the test groups and test categories.
Figure 14-7: Summary Tab / Test Center Deployment Type View

On the **Summary** tab, the following information is displayed for each test group and test category:

**Table 14-12 • Summary Tab Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Executed</td>
<td>Number of tests executed in that test group or test category. This number corresponds to the number of tests selected in that test group/category on the <strong>Select Tests to Execute</strong> dialog box.</td>
</tr>
<tr>
<td>Errors</td>
<td>Number of non-suppressed errors generated in that test group/category. See <a href="#">Filtering Test Results by Suppressing Errors/Warnings</a>.</td>
</tr>
<tr>
<td>Warnings</td>
<td>Number of non-suppressed warnings generated in that test group/category. See <a href="#">Filtering Test Results by Suppressing Errors/Warnings</a>.</td>
</tr>
<tr>
<td>Auto Fix Available</td>
<td>Total number of errors and warnings generated in that test category for which an automatic fix is available. See <a href="#">Resolving Issues</a> for more information.</td>
</tr>
<tr>
<td>Issues Suppressed</td>
<td>Total number of errors and warnings generated in that test category that have been suppressed. See <a href="#">Filtering Test Results by Suppressing Errors/Warnings</a>.</td>
</tr>
</tbody>
</table>
Operating System Compatibility and Browser Compatibility Tabs

The Operating System Compatibility and Browser Compatibility tabs of the Test Center Deployment Type View lists all of the individual errors and warnings that were generated by tests in the Operating System Compatibility and Browser Compatibility test group for the package.

On these tabs, you can read the detailed error and warning messages, and can choose to suppress any errors or warnings that you feel are not important at your organization, as described in Filtering Test Results by Suppressing Errors/Warnings.

---

Table 14-12 • Summary Tab Properties (cont.)

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall Assessment</td>
<td>Icon indicating the overall test status of the package, as described in About Status Icons.</td>
</tr>
</tbody>
</table>
On the **Operating System Compatibility** and **Browser Compatibility** tabs, the following information is displayed:

**Table 14-13 • Operating System Compatibility and Browser Compatibility Tabs**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test Category</strong></td>
<td>Name of test category in the <strong>Operating System Compatibility</strong> or <strong>Browser Compatibility</strong> test group for which errors or warnings were generated.</td>
</tr>
<tr>
<td></td>
<td>When this test category is expanded, the tests in that category that generated errors or warnings are listed.</td>
</tr>
<tr>
<td><strong>Test Number and Name</strong></td>
<td>For each test, the number and name is listed in bold, followed by a description.</td>
</tr>
<tr>
<td></td>
<td>When the test is expanded, the errors or warnings generated by this test are listed; these error/warning messages list information specific to the package that explains why the error or warning was generated.</td>
</tr>
<tr>
<td><strong>Count</strong></td>
<td>Two counts are listed:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Test category count</strong>—Total number of errors/warnings that were generated by all of the tests in the test category for the selected package.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Test count</strong>—Total number of errors/warnings that were generated by the specific test for the selected package.</td>
</tr>
<tr>
<td><strong>Icon</strong></td>
<td>For each error or warning, one of the following icons is displayed:</td>
</tr>
<tr>
<td></td>
<td>• Error</td>
</tr>
<tr>
<td></td>
<td>• Error With Fix</td>
</tr>
<tr>
<td></td>
<td>• Warning</td>
</tr>
<tr>
<td></td>
<td>• Warning With Fix</td>
</tr>
<tr>
<td></td>
<td>For more information, see <a href="#">About Status Icons</a>.</td>
</tr>
<tr>
<td><strong>Suppress Icon</strong></td>
<td>The ON/OFF icon indicates whether an issue is suppressed. If the ON icon is displayed, the issue is active:</td>
</tr>
<tr>
<td></td>
<td>If you click the ON icon, it changes to an OFF icon, indicating that the issue is suppressed:</td>
</tr>
<tr>
<td></td>
<td>For more information, see <a href="#">Filtering Test Results by Suppressing Errors/Warnings</a>.</td>
</tr>
</tbody>
</table>

For more detailed information on the issues generated in **Operating System Compatibility** and **Browser Compatibility** tests, including information on how to resolve these issues, see [Operating System Compatibility Tests](#) and **Browser Compatibility Tests**.
Tip • You can also quickly access detailed test information directly from the Test Center interface by selecting the test on the **Operating System Compatibility** or **Browser Compatibility** tab and selecting **More Information** from the context menu.

Application Virtualization Compatibility Tab

Application Manager performs application virtualization compatibility testing to determine if a Windows Installer package is a suitable candidate for conversion to Microsoft App-V, Citrix XenApp, VMware ThinApp, and Symantec Workspace virtual formats.

The **Application Virtualization Compatibility** tab of the **Test Center Deployment Type View** lists all of the individual errors, warnings, and informational messages that were generated when application virtualization compatibility testing was performed.

![Application Virtualization Compatibility Tab](image)

**Figure 14-9:** Application Virtualization Compatibility Tab / Test Center Deployment Type View
Note • The Application Virtualization Compatibility tests are always run any time that you run tests in Test Center. However, the selections you make on the **Select Tests to Execute** dialog box determine which virtual formats to display in test results.

The **Application Virtualization Compatibility** tab displays the following information:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test Category</strong></td>
<td>Identifies the test category as one of the following virtualization technologies:</td>
</tr>
<tr>
<td></td>
<td>• VMware ThinApp</td>
</tr>
<tr>
<td></td>
<td>• Microsoft App-V</td>
</tr>
<tr>
<td></td>
<td>• Citrix XenApp</td>
</tr>
<tr>
<td></td>
<td>• Symantec Workspace</td>
</tr>
<tr>
<td></td>
<td>When each test category is expanded, the tests in that category that generated errors or warnings are listed.</td>
</tr>
<tr>
<td><strong>Test Name</strong></td>
<td>For each test, the name is listed in bold, followed by a description.</td>
</tr>
<tr>
<td></td>
<td>When the test is expanded, the errors or warnings generated by this test are listed; these error/warning messages list information specific to the package that explains why the error or warning was generated.</td>
</tr>
<tr>
<td><strong>Count</strong></td>
<td>Two counts are listed:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Test category count</strong>—Total number of errors/warnings that were generated by all of the tests in the test category for the selected package.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Test count</strong>—Total number of errors/warnings that were generated by the specific test for the selected package.</td>
</tr>
<tr>
<td><strong>Icon</strong></td>
<td>For each issue, one of the following icons is displayed:</td>
</tr>
<tr>
<td></td>
<td>• Informational</td>
</tr>
<tr>
<td></td>
<td>• Error</td>
</tr>
<tr>
<td></td>
<td>• Warning</td>
</tr>
<tr>
<td></td>
<td>The Application Virtualization Compatibility tab includes one additional status icon that is not used in the other test groups called the informational icon:</td>
</tr>
<tr>
<td></td>
<td>This icon identifies issues that require that Automated Application Converter will need to automatically repackage this Windows Installer package during the conversion process to a virtual package. Since these issues by themselves do not necessarily indicate a warning or error, they are considered &quot;informational&quot; issues.</td>
</tr>
<tr>
<td></td>
<td>For more information, see <strong>About Status Icons</strong> and <strong>Application Virtualization Compatibility Status: Test Center vs. Automated Application Converter</strong>.</td>
</tr>
</tbody>
</table>
For more detailed information on the issues generated in by Application Virtualization Compatibility tests, including information on how to resolve these issues, see Application Virtualization Compatibility Tests.

Note • See also Application Virtualization Compatibility Status: Test Center vs. Automated Application Converter.

Best Practices and Risk Assessment Tab

The Best Practices and Risk Assessment tab of the Test Center Deployment Type View lists all of the individual errors and warnings that were generated by tests in the Best Practices and Risk Assessment test group for the package.

On this tab, you can read the detailed error and warning messages, and can choose to suppress any errors or warnings that you feel are not important at your organization, as described in Filtering Test Results by Suppressing Errors/Warnings.

![Best Practices and Risk Assessment Tab / Test Center Deployment Type View](image-url)

**Figure 14-10:** Best Practices and Risk Assessment Tab / Test Center Deployment Type View
The **Best Practices and Risk Assessment** tab displays the following information:

**Table 14-15 • Best Practices and Risk Assessment Tab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test Category</strong></td>
<td>Name of test category in the <strong>Best Practices and Risk Assessment</strong> test group for which errors or warnings were generated. When this test category is expanded, the tests in that category that generated errors or warnings are listed.</td>
</tr>
<tr>
<td><strong>Test Number</strong></td>
<td>For each test, the number is listed in bold, followed by a description. When the test is expanded, the errors or warnings generated by this test are listed; these error/warning messages list information specific to the package that explains why the error or warning was generated.</td>
</tr>
<tr>
<td><strong>Count</strong></td>
<td>Two counts are listed:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Test category count</strong>—Total number of errors/warnings that were generated by all of the tests in the test category for the selected package.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Test count</strong>—Total number of errors/warnings that were generated by the specific test for the selected package.</td>
</tr>
<tr>
<td><strong>Icon</strong></td>
<td>For each error or warning, one of the following icons is displayed:</td>
</tr>
<tr>
<td></td>
<td>• Error</td>
</tr>
<tr>
<td></td>
<td>• Error With Fix</td>
</tr>
<tr>
<td></td>
<td>• Warning</td>
</tr>
<tr>
<td></td>
<td>• Warning With Fix</td>
</tr>
<tr>
<td></td>
<td>For more information, see <a href="#">About Status Icons</a>.</td>
</tr>
<tr>
<td><strong>Suppress Icon</strong></td>
<td>The ON/OFF icon indicates whether an issue is suppressed. If the ON icon is displayed, the issue is active:</td>
</tr>
<tr>
<td></td>
<td><img src="https://example.com/on.png" alt="ON" /></td>
</tr>
<tr>
<td></td>
<td>If you click the ON icon, it changes to an OFF icon, indicating that the issue is suppressed:</td>
</tr>
<tr>
<td></td>
<td><img src="https://example.com/off.png" alt="OFF" /></td>
</tr>
<tr>
<td></td>
<td>For more information, see <a href="#">Filtering Test Results by Suppressing Errors/Warnings</a>.</td>
</tr>
</tbody>
</table>

For more detailed information on the issues generated by **Best Practices and Risk Assessment** tests, including information on how to resolve these issues, see [Best Practices and Risk Assessment Tests](#).

⚠️ **Tip** • You can also quickly access detailed test information directly from the Test Center interface by selecting the test on the **Best Practices and Risk Assessment** tab and selecting **More Information** from the context menu.
Application Conflicts Tab

The **Application Conflicts** tab of the Test Center Deployment Type View lists all of the individual errors and warnings that were generated by tests in the **Application Conflicts** test group for the package when conflict analysis was performed.

On this tab, you can read the detailed error and warning messages, and can choose to suppress any errors or warnings that you feel are not important at your organization, as described in [Filtering Test Results by Suppressing Errors/Warnings](#).

![Application Conflicts Tab](image)

**Figure 14-11:** Application Conflicts Tab / Test Center Deployment Type View

On the **Application Conflicts** tab, the following information is displayed:

**Table 14-16 • Application Conflicts Tab**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Category</td>
<td>Name of test category in the <strong>Application Conflicts</strong> test group for which errors or warnings were generated. When this test category is expanded, the tests in that category that generated errors or warnings are listed.</td>
</tr>
</tbody>
</table>
For more detailed information on the issues generated by **Application Conflicts** tests, including information on how to resolve these issues, see **Application Conflicts Tests**.

**Tip** • You can also quickly access detailed test information directly from the Test Center interface by selecting the test on the **Application Conflicts** tab and selecting **More Information** from the context menu.

## ACT Summary Tab

You can integrate Application Manager Test Center with your Microsoft ACT (Application Compatibility Toolkit) database and display ACT test results. ACT is used to create an inventory of an organization’s installed applications, computers, and devices, and to identify and resolve compatibility issues.
To enable AdminStudio to display data from your Microsoft ACT database in Test Center views and reports, you need to enter connection information for your Microsoft ACT database on the Microsoft ACT tab of the Application Manager Options dialog box, as described in Entering Microsoft ACT Database Connection Settings.

After you enter Microsoft ACT database connection information, a tab entitled ACT Summary appears on the Test Center Deployment Type View.

![ACT Summary Tab / Test Center Deployment Type View](image)

Figure 14-12: ACT Summary Tab / Test Center Deployment Type View

Review these results, as described in the Microsoft ACT documentation.

You can also view Microsoft ACT data in the Microsoft ACT Results report on the Report Center tab.

![Microsoft Application Compatibility Toolkit Assessment](image)

Microsoft Application Compatibility Toolkit Assessment

This report lists the results of Microsoft ACT application compatibility testing, per operating system and application. Each row in this report lists the status assigned to an application after it was tested for compatibility on a specific operating system. You can compare the status recorded in your ACT database to the status assigned by the ACT community.

**Note:** If you want the test results in your Microsoft ACT database to be displayed in this report, enter the database.

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Application</th>
<th>My Assessment (32 Bit)</th>
<th>My Assessment (64 Bit)</th>
<th>Community Assessment (32 Bit)</th>
<th>Community Assessment (64 Bit)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 7</td>
<td>Google Earth</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Windows Vista</td>
<td>Google Earth</td>
<td>✓</td>
<td>✓</td>
<td>?</td>
<td>?</td>
</tr>
<tr>
<td>Windows Vista SP1</td>
<td>Google Earth</td>
<td>✓</td>
<td>✓</td>
<td>?</td>
<td>?</td>
</tr>
</tbody>
</table>

Figure 14-13: Microsoft ACT Results Report on the Report Center Tab

**Note:** For more information, see Microsoft Application Compatibility Toolkit at:

Test Center Subnode Views

The following views are opened by expanding a Windows Installer package node in the tree and selecting a subnode:

- Patch Impact View
- Associated Patches View

Patch Impact View

The **Patch Impact View** is displayed when you select the **Patch Impacts** node under a package in the tree on the **Test Center** tab.

Summary View

The information displayed on the **Patch Impact View** is dependent upon the selection made in the **Impact category** list. The **Summary View**, which is displayed when **Summary** is selected from the **Impact category list**, displays a list of patches for which there is patch impact data persisted against the product. The following information is displayed:

**Table 14-17 • Summary View Information**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Id</td>
<td>Number identifying this patch's associated Microsoft Security Bulletin.</td>
</tr>
<tr>
<td>Name</td>
<td>Name of the patch file.</td>
</tr>
<tr>
<td>Title</td>
<td>Title of the patch.</td>
</tr>
<tr>
<td>Release Date</td>
<td>Date this patch was published by Microsoft.</td>
</tr>
</tbody>
</table>

File Impacts View

The **File Impacts View**, which is displayed when **File Impacts** is selected from the **Impact category** list and you have file impacts persisted, lists all impacts against this product or OS Snapshot and identifies the patch that caused the impact. If you double-click on one of the patches, the Patch View for that patch will open. The following information is displayed:

**Table 14-18 • File Impacts View Information**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>Description of the impact.</td>
</tr>
<tr>
<td>Id</td>
<td>Number identifying this patch's associated Microsoft Security Bulletin.</td>
</tr>
</tbody>
</table>
Associated Patches View

On the Associated Patches View, you can view a list of imported patches that, if installed, would update the selected product. Application Manager examines the patches in the catalog and attempts to identify those patches which will impact this package.

Due to differences in the way versions are compared, it is possible that other patches that impact this package may exist. For more definitive information, open the Patch Properties dialog box and compare the product and OS snapshot version information of the patch against the specific product and version information.

In the Associated Patches View, the following information is displayed:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of the patch that is associated with this product.</td>
</tr>
<tr>
<td>Information</td>
<td>Microsoft Security Bulletin identification number and description of the patch.</td>
</tr>
</tbody>
</table>

If you double-click on a patch in the Associated Patches View, the Patch View (on the Environment tab) for that patch opens, listing general information on the selected patch.

Test Center Dialog Boxes

The following dialog boxes are accessible from Application Manager:

- About Application Manager Dialog Box
- ACE Rule Properties Dialog Box
- Add Ignore Table Dialog Box
- Expression Builder Dialog Box
- Rules Viewer Dialog Box
About Application Manager Dialog Box

The About Application Manager dialog box can be accessed by selecting About Application Manager on the Support tab of the Application Manager ribbon. This dialog box displays information about the product, including the full version number (essential if you need technical support).

To upgrade your edition of AdminStudio, click the Upgrade button. For more information, see Upgrading Your Product Edition.

ACE Rule Properties Dialog Box

The ACE Rule Properties dialog box allows you to edit an existing user-defined ACE rule. You can display the dialog by clicking Edit on the Rules Viewer dialog box.

The following tabs are part of the ACE Rule Properties dialog box:

- General Information Tab
- Additional Information Tab
- Custom Options Tab
- Where Clause Tab
- DLL Information Tab

*Note* • You can only edit user-defined ACE rules; you are not permitted to edit the ACE rules that were installed with Application Manager.

General Information Tab

From the General Information tab, you can configure information about the new ACE rule.

This information is used primarily for display information (Name, Brief Description, Description, and Information URL).

*Table 14-20* • General Information Tab Information

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>The name of the ACE, used to organize the rule in Application Manager. This is displayed in several places, including the Output Window, the Rules Viewer dialog box, and the Conflicts tab of the Options dialog box.</td>
</tr>
</tbody>
</table>
To continue editing **ACE Properties**, click the **Additional Information**, **Custom Options**, **Where Clause**, or **DLL Information** tabs. To save your edits and close this dialog box, click OK.

### Table 14-20 • General Information Tab Information

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associated Table</td>
<td>Select the table in the Application Catalog which will be queried in the user-defined ACE. This also determines which columns are available in the <strong>Expression Builder</strong> dialog box, and which tokens are available for the <strong>Error</strong> and <strong>Display</strong> strings on the <strong>Custom Options</strong> panel of the <strong>Rules Wizard</strong>.</td>
</tr>
<tr>
<td>Package Type</td>
<td>Select <strong>MSI</strong> or <strong>App-V</strong> to identify the type of package that this rule will be run on.</td>
</tr>
<tr>
<td>Brief Description</td>
<td>Enter a brief description which will be displayed in the <strong>Rules Viewer</strong> dialog box, the <strong>Conflicts</strong> tab of the <strong>Options</strong> dialog box, and in the <strong>Output Window</strong>. This description should be clear enough so users can understand when to use this ACE.</td>
</tr>
<tr>
<td>Description</td>
<td>Enter a description of the ACE, which is displayed at the bottom of the Rules Viewer dialog box when the ACE is selected and in the <strong>Output Window</strong> during conflict identification when the ACE executes.</td>
</tr>
<tr>
<td>Information URL</td>
<td>Provide a URL to get further information for the ACE. This URL appears in the <strong>Conflict Details</strong> area of the <strong>Conflicts View</strong> after conflicts have been identified.</td>
</tr>
</tbody>
</table>

To continue editing **ACE Properties**, click the **Additional Information**, **Custom Options**, **Where Clause**, or **DLL Information** tabs. To save your edits and close this dialog box, click OK.

### Additional Information Tab

From the **Additional Information** tab, you can edit information for categorizing the ACE in relation to other ACEs in Application Manager.

### Table 14-21 • Additional Information Tab Information

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category</td>
<td>Either select an existing category for this new rule, or enter the name for a new category. These categories are displayed in the Conflict View and the Conflicts tab of the Options dialog box. Ideally, any user-defined ACEs should be put in their own category.</td>
</tr>
</tbody>
</table>
To continue editing ACE Properties, click the General Information, Custom Options, Where Clause, or DLL Information tabs. To save your edits and close this dialog box, click OK.

**Custom Options Tab**

From the Custom Options tab, you can edit this ACE’s display strings for the Output window and Conflict Details. The following options are included:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Error String** | This string appears in the Output window when a violation of this ACE rule is detected during conflict identification. For example, if you were creating a user-defined ACE to identify packages that create a desktop icon, you could enter the following in this field:  

   *Failure in creating desktop icon*  

   *Note* • Tokens allow you to insert values at run-time from the installation package into the string, such as specifying a file name. To use token replacement in the error string, use the arrow to the right of the Error String field. For more information, see *Token Grammar.* |
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To continue editing ACE Properties, click the General Information, Additional Information, or Where Clause tabs. To save your edits and close this dialog box, click OK.

**Table 14-22 • Custom Options Tab Properties (cont.)**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Display String** | This string appears in the Conflict Details area of the Conflicts View after conflicts have been identified. For example, if you were creating a user-defined ACE to identify packages that create a desktop icon, you could enter the following in this field:  

*Duplicate desktop icon found*

*Note* • Tokens allow you to insert values at run-time from the installation package into the string, such as specifying a file name. To use token replacement in the error string, use the arrow to the right of the Display String field. For more information, see Token Grammar.

| **Severity** | Specify whether this ACE should be an Error or a Warning. |
| **Report ‘No’ results** | User-defined ACES report conflicts based on the provided query. However, you may want to report the absence of the data if it could not be found. If you select this option, if the ACE does not return any results, it will be reported as an error (or warning), with the description and error strings as specified. If you expect a No result, do not use tokens in your display or error strings. |

To continue editing ACE Properties, click the General Information, Additional Information, or Where Clause tabs. To save your edits and close this dialog box, click OK.

**Where Clause Tab**

From the Where Clause tab, you can edit the Where clause for the ACE. If you do not know how to build a Where clause, you can click the Build Expressions button to launch the **Expression Builder** dialog box. You can also click Test to validate the Where clause syntax.

If you selected Custom - Source and Target Packages when you created this ACE, you must have also selected a Join Column—a table column in the Application Catalog database that has a matching value for both the Source and Target packages. Rows in each of the packages that have a matching value in the Join Column are selected and those rows are checked against the Source and Target Packages. For example, if you wanted to evaluate records from two tables that have a installation directory of `C:\ProgramFiles`, then you would specify Directory as the Join column. To change the Join Column, select a different column name from the list.

To continue editing ACE Properties, click the General Information, Additional Information, or Custom Options tabs. To save your edits and close this dialog box, click OK.

*Tip* • To improve query performance, enclose table names in square brackets ([[]]).
DLL Information Tab

From the DLL Information tab, you can edit specific information about the ACE/CARD DLL file and the ACE and CARD Function Names that DLL-based ACEs require to operate.

The following options are included:

**Table 14-23 • DLL Information Tab Information**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACE/CARD DLL File</td>
<td>Select the name of the ACE DLL that you are testing.</td>
</tr>
<tr>
<td>ACE Function Name</td>
<td>Enter the name that you chose to &quot;export&quot; for this ACE function.</td>
</tr>
<tr>
<td>CARD Function Name</td>
<td>Enter the name that you chose to &quot;export&quot; for this CARD function.</td>
</tr>
<tr>
<td>Test</td>
<td>Click the Test button next to the ACE Function Name or CARD Function name to validate that the exported function does exist.</td>
</tr>
</tbody>
</table>

To continue editing ACE Properties, click the General Information or Additional Information tabs. To save your edits and close this dialog box, click OK.

Add Ignore Table Dialog Box

This dialog box allows you to specify a custom table to ignore during import of a package into the Application Catalog. You can also provide comments about the table.

Expression Builder Dialog Box

The Expression Builder dialog box, available by clicking Build Expression on the Where Clause panel in the Rules Wizard (when creating a new user-defined ACE) or from the Where Clause Tab of the ACE Rule Properties Dialog Box (when editing a user-defined ACE), allows you to build simple Where clause expressions for Application Manager user-defined ACEs.

Set values for the following options:

**Table 14-24 • Expression Builder Dialog Box Properties**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Table Columns</td>
<td>This list is populated from the table columns in the table defined in the Rules Wizard General Information panel. Select the table column used in this Where clause.</td>
</tr>
</tbody>
</table>
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Tip • When you are constructing simple expressions, it is helpful to use the Expression Builder dialog box, but you are not limited to the formatting options that the Expression Builder provides to you. If you know how to write Where clauses in SQL, you can use significantly more powerful expressions by entering them directly in the Where Clause text box on the Where Clause panel of the Rules Wizard or on the Where Clause tab of the ACE Rule Properties Dialog Box.

**Table 14-24 • Expression Builder Dialog Box Properties (cont.)**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Comparison Operator</strong></td>
<td>Pick an operator to use for comparison in the Where clause. You can pick from the following:</td>
</tr>
<tr>
<td>• = (Equal To)</td>
<td></td>
</tr>
<tr>
<td>• &lt;&gt; (Not Equal To)</td>
<td></td>
</tr>
<tr>
<td>• &gt; (Greater Than)</td>
<td></td>
</tr>
<tr>
<td>• &lt; (Less Than)</td>
<td></td>
</tr>
<tr>
<td>• &gt;= (Greater Than or Equal To)</td>
<td></td>
</tr>
<tr>
<td>• &lt;= (Less Than or Equal To)</td>
<td></td>
</tr>
<tr>
<td><strong>Constant</strong></td>
<td>This constant can be a numerical value or string value. The property label will change based on the expected constant type. This value is compared against the data in the specified table.</td>
</tr>
<tr>
<td><strong>Expression Operator</strong></td>
<td>If there is more than one expression in the Where clause, you can specify an operator to join the current expression to the previous expression.</td>
</tr>
</tbody>
</table>

**Note • When using the Expression Builder dialog box to create a Source and Target Packages custom ACE to compare the value of a column in the source table to the value of a column in the target table, you can select the first table column name from the Table Columns list. However, you have to manually enter the second table column name in the Constant text box. When doing so, enter the table column name using the same syntax that is used in the Table Columns list: [Source].[ColumnName] or [Target].[ColumnName]. See Creating a Custom/Source and Target Packages ACE.**

**Rules Viewer Dialog Box**

The **Rules Viewer** dialog box, accessible by clicking View Rules on the Conflicts tab of the Application Manager Options dialog box, allows you to view the current categorization of ACEs used for conflict identification. More importantly, it allows you to access the Rules Wizard to include user-defined ACEs in Application Manager.

The primary window in the **Rules Viewer** dialog box displays a tree view containing each available ACE, grouped by category. If you click New, the Rules Wizard launches, allowing you to configure information for a new ACE.
When a user-defined ACE is selected on the Rules Viewer dialog box, the Edit button is enabled. When you click Edit, the ACE Rule Properties Dialog Box appears, where you can reconfigure the ACE. You can also delete user-defined ACEs by selecting them and clicking Delete.

Select Tests to Execute Dialog Box

On the Select Tests to Execute dialog box, which is opened by clicking the Select Tests to Execute button in the ribbon on the Test Center tab, you can select the tests that you want to execute when the Execute Tests button is clicked.

On this dialog box, you can also set automatic fix preferences for the Operating System Compatibility and Browser Compatibility test groups.

Figure 14-14: Select Tests to Execute Dialog Box
Test Center Wizards

The following wizards related to conflict analysis and resolution are included in Application Manager:

- AdminStudio Test Configuration Wizard
- Conflict Wizard
- Rules Wizard

AdminStudio Test Configuration Wizard

Instead of selecting individual Operating System Compatibility and Browser Compatibility tests to run on the **Select Tests to Execute** dialog box, you have the option of using the **AdminStudio Test Configuration Wizard** to identify the tests to run by selecting one of three compliance levels, which are based on industry standard compliance rule sets:

- **Complete Analysis**—Test applications for all potential Operating System Compatibility and Browser Compatibility issues.
- **Industry Standard Analysis**—Test applications for all potential Browser Compatibility issues, but only test for the Operating System Compatibility issues that would cause an application to fail.
- **Industry Standard Analysis With Auto-Fixes**—Only test applications for potential Operating System Compatibility issues for which an automatic fix is available.

Using the Test Configuration Wizard, you can also further refine the tests that are run by specifying an OS Snapshot to test against. For example, if you select a Windows 7 32-bit OS Snapshot, only Windows 7 32-bit Operating System Compatibility tests will be selected, and only Internet Explorer 8 Browser Compatibility tests will be selected.

You open the **AdminStudio Test Configuration Wizard** by clicking **Test Configuration Wizard** on the **Select Tests to Execute** dialog box.

The AdminStudio Test Configuration Wizard consists of the following panels:

- Compliance Level Panel
- OS Snapshot(s) Panel
- Summary Panel

Compliance Level Panel

On the **Compliance Level** panel of the AdminStudio Test Configuration Wizard, which is opened by clicking **Test Configuration Wizard** on the **Select Tests to Execute** dialog box, you can identify the Test Center tests to run by selecting one of three compliance levels, which are based on industry standard compliance rule sets:
Figure 14-15: Choose a Compliance Level Panel

The Choose a Compliance Level panel has the following options:

Table 14-25 • Choose a Compliance Level Panel

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Complete Analysis</td>
<td>Select this option to test applications for all potential Operating System Compatibility and Browser Compatibility issues.</td>
</tr>
<tr>
<td>Industry Standard Analysis</td>
<td>Select this option to test applications for all potential Browser Compatibility issues, but only test for the Operating System Compatibility issues that would cause an application to fail.</td>
</tr>
<tr>
<td>Industry Standard Analysis With Auto-Fixes</td>
<td>Select this option to only test applications for potential Operating System Compatibility issues for which an automatic fix is available.</td>
</tr>
<tr>
<td>Default Level</td>
<td>Click to reset the slider to Industry Standard Analysis, the default compliance level.</td>
</tr>
</tbody>
</table>

**Important** • The Compliance Level selection you make on this panel does not affect the selection of tests in the Application Conflicts, Application Virtualization Compatibility, Best Practices and Risk Assessment, or Remote Application Publishing Compatibility test categories.
OS Snapshot(s) Panel

The OS Snapshot(s) panel of the AdminStudio Test Configuration Wizard, which is opened by clicking Test Configuration Wizard on the Select Tests to Execute dialog box, lists all of the OS Snapshots you have imported into the Application Catalog and prompts you to select one or more to filter the test selection.

[Image of the OS Snapshot(s) panel]

**Figure 14-16:** OS Snapshot(s) Panel

*Note • For more information, see Taking OS Snapshots and Importing OS Snapshots.*

If desired, select an OS Snapshot to test against. When you select an OS Snapshot to use to filter the test selection, the following items are considered:

- Operating system version
- Operating system patches applied
- Internet Explorer version installed
- .NET framework version installed

In addition to the level selected on the Compliance Level panel, the selection of Operating System Compatibility and Browser Compatibility tests will be further filtered if you select an OS Snapshot on the OS Snapshot(s) panel. The only Operating System Compatibility and Browser Compatibility test categories that will have any selected tests will be the categories corresponding to the selected operating systems. For example, if you choose a Windows 8 64-bit OS Snapshot, Operating System Compatibility tests will be selected only in the Windows 8 64-bit test category, and Browser Compatibility Tests will be selected only in the Internet Explorer 10 test category:
Summary Panel

The Summary panel of the AdminStudio Test Configuration Wizard, which is opened by clicking Test Configuration Wizard on the Select Tests to Execute dialog box, lists a summary of the selections you have made in the wizard.

![Summary Panel](image)

**Figure 14-18:** Summary Panel

Click Next to apply the selected settings. A message appears stating that the test configuration has been updated.
Click **Finish** to close the wizard. You will then be able to notice the following changes that were made in the **Available Tests** list:

<table>
<thead>
<tr>
<th>Test Category</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operating System Compatibility</strong></td>
<td>The Operating System Compatibility tests that are selected depend upon the level you chose on the <strong>Choose a Compliance Level</strong> panel.</td>
</tr>
<tr>
<td></td>
<td>The selection of Operating System Compatibility tests will be further filtered if you selected an OS Snapshot on the <strong>OS Snapshot(s)</strong> panel. The only Operating System test categories that will have any selected tests will be the categories of the selected operating systems. For example, if you choose a Windows 8 64-bit OS Snapshot, tests will be selected only in the <strong>Windows 8 64-bit</strong> test category:</td>
</tr>
</tbody>
</table>
|                                     | - [ ] Operating System Compatibility  
|                                     |   - [ ] Windows 7 32-bit  
|                                     |   - [ ] Windows 7 64-bit  
|                                     |   - [ ] Windows Server 2008 R2  
|                                     |   - [ ] Windows 8 32-bit  
|                                     |   - [ ] Windows 8 64-bit  
|                                     |   - [ ] Windows Server 2012 |
| **Browser Compatibility**           | If the **Industry Standard Analysis With Auto-Fixes** level is chosen, none of the Browser Compatibility tests will be selected.             |
|                                     | If either of the other two levels is chosen, all Browser Compatibility tests will remain selected, unless you have also selected an OS Snapshot on the **OS Snapshot(s)** panel. In that case, only the Internet Explorer tests that correspond with the selected OS Snapshot will be selected. For example, if you choose a Windows 8 OS Snapshot, tests will be selected only in the **Internet Explorer 10** test category: |
|                                     | - [ ] Browser Compatibility  
|                                     |   - [ ] Internet Explorer 6  
|                                     |   - [ ] Internet Explorer 9  
|                                     |   - [ ] Internet Explorer 10  
|                                     |   - [ ] Internet Explorer 11 |
| **Application Conflicts**           | Test selection in these test categories are not affected by any selections made in the **AdminStudio Test Configuration Wizard**.            |
| **Application Virtualization**      |                                                                                                                                 |
| **Compatibility**                   |                                                                                                                                 |
| **Best Practices and Risk**         |                                                                                                                                 |
| **Assessment**                      |                                                                                                                                 |
| **Remote Application Publishing**   |                                                                                                                                 |
| **Compatibility**                   |                                                                                                                                 |
Conflict Wizard

Although a Windows Installer package or merge module may be built to guidelines put forth by Microsoft, it is possible that the interaction between packages, or between a package and the base operating system, may cause unwanted results in your production environment. You can use the Conflict Wizard to identify these conflicts before you deploy packages, and resolve the problems before they affect your end users.

The Conflict Wizard allows you to identify conflicts between a Windows Installer package and packages already imported into the Application Catalog. You can check for a variety of conflict types, including file, component, and registry conflicts. In many cases, Application Manager can resolve the issues automatically. You can also create your own custom rules to ensure packages conform to your internal standards and practices. Application Manager has rules to detect conflicts involving: Components, Files, Registry Entries, Shortcuts, INI Files, ODBC Resources, NT Services, File Extensions, and Product Properties.

The Conflict Wizard consists of the following panels:

- **Target Information Panel**
- **Target OS Snapshot Information Panel**
- **Summary Panel**

When run, Application Manager displays the output report in the Conflicts tab of the Output Window.

Target Information Panel

In the Target Information panel, select the individual packages or groups of packages in Application Manager that you want to compare the source package(s) against.

Each package selected will be compared against the packages you specified in the Source Package panel (for internal comparisons) or MSI Source Information panel (for comparisons with an external Windows Installer package).

**Note** • The Target Information panel excludes all packages that you selected on the Source Package panel. Empty groups are also excluded.

You can also select all packages in the Application Catalog or clear all selected packages using the Select All and Clear All buttons.

Target OS Snapshot Information Panel

When you launch the Conflict Wizard from the **Environment** tab with an OS Snapshot selected in the tree, the **Target Snapshot Information** panel opens, prompting you to select the OS Snapshots against which you want to compare the source package in conflict analysis.

Select the snapshots and click **Next** to continue.
Summary Panel

The Summary panel provides a detailed summary of the options that were selected in the previous panels of the Wizard.

Click Finish to run the Conflict Wizard using the options specified.

Rules Wizard

The Rules Wizard allows you to create user-defined ACE rules for later use by the Conflict Wizard. It is accessible by clicking New on the Rules Viewer dialog box.

The following panels are part of the Rules Wizard:
• Welcome Panel
• General Information Panel
• Additional Information
• Custom Options Panel
• Where Clause Panel
• DLL-Based ACEs Panel
• Summary Panel

Welcome Panel

The Rules Wizard allows you to create user-defined ACE rules for later use in conflict identification. The first panel displayed is the Welcome panel.

Click Next to proceed to the General Information panel.

General Information Panel

From the General Information panel, you can configure information about the new ACE rule. This information is used primarily for display information (Name, Brief Description, Description, and Information URL).
Also on the **General Information** panel, you specify whether you are creating a rule for a Windows Installer package (**MSI**) or a Microsoft App-V package (**App-V**).

**Table 14-27 • General Information Panel Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Name</strong></td>
<td>The name of the ACE, used to organize the rule in Application Manager. This is displayed in several places, including the Output Window, the Rules Viewer dialog box, and the Conflicts tab of the Options dialog box.</td>
</tr>
<tr>
<td><strong>Associated Table</strong></td>
<td>Select the table in the Application Catalog which will be queried in the user-defined ACE. This also determines which columns are available in the Expression Builder dialog box, and which tokens are available for the Error and Display strings on the Custom Options panel of the Rules Wizard.</td>
</tr>
<tr>
<td><strong>Package Type</strong></td>
<td>Select <strong>MSI</strong> or <strong>App-V</strong> to identify the type of package that this rule will be run on.</td>
</tr>
<tr>
<td><strong>Brief Description</strong></td>
<td>Enter a brief description which will be displayed in the Rules Viewer, the Conflicts tab of the Options dialog box, and in the Output Window. This description should be clear enough so users can understand when to use this ACE.</td>
</tr>
<tr>
<td><strong>Description</strong></td>
<td>Enter a description of the ACE, which is displayed at the bottom of the Rules Viewer dialog box when the ACE is selected and in the Output Window during conflict identification when the ACE executes.</td>
</tr>
<tr>
<td><strong>Information URL</strong></td>
<td>Provide a URL to get further information for the ACE. This URL appears in the Conflict Details area of the Conflicts View after conflicts have been identified.</td>
</tr>
</tbody>
</table>

Click Next to proceed to the Additional Information panel; click Back to return to the Welcome panel.

**Additional Information**

From the Additional Information panel, you can provide information for categorizing the ACE in relation to other ACEs in Application Manager.

**Table 14-28 • Additional Information Panel Option**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Category</strong></td>
<td>Either select an existing category for this new rule, or enter the name for a new category. These categories are displayed in the Conflict View and the Conflicts tab of the Options dialog box. Ideally, any user-defined ACEs should be put in their own category.</td>
</tr>
</tbody>
</table>
Chapter 14 Using Test Center to Perform Package Testing

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Table 14-28 • Additional Information Panel Option (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rule Type</td>
<td>Specify the type of ACE you are creating:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Custom - Source Only Packages ACES</strong> allow you to quickly test any column or any value of a table to support your business logic. For example, you could use a user-defined ACE to identify packages that create a desktop icon. To define a Source Only Packages ACE, you must define an SQL “Where” clause. Application Manager supports external package conflict checking for <strong>Custom - Source Only Packages ACES</strong>. The Source package can be selected from the Application Catalog Database or from an external MSI package. See Creating a Custom/Source Only Packages ACE for more information.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Custom - Source and Target Packages ACES</strong> allow you to compare columns or values of Source package tables (new packages that you want to install onto a user’s system) to columns or values of Target package tables (packages already installed on a user’s system). For example, you could use a Source and Target Packages ACE to determine if the installation of a Source package onto a Target system would overwrite or conflict with an existing entry in the .ini file in the System directory of the Target system. To define a Source and Target Packages ACE, you must define a SQL “Where” clause, and specify a Join Column—a table column in the Application Catalog database that has a matching value for both the Source and Target packages. Rows in each of the packages that have a matching value in the Join Column are selected and those rows are checked against the Source and Target Packages. Application Manager does not support external package conflict checking for <strong>Custom - Source and Target Packages ACES</strong>. Both the Source and Target Packages must be selected from the Application Catalog Database. See Creating a Custom/Source and Target Packages ACE for more information.</td>
</tr>
<tr>
<td></td>
<td>• <strong>DLL - User Provided DLL Based ACES</strong> allow you to run more complex tests—testing many tables in any combination. For example, you could use a DLL-Based ACE to confirm that a source product language is the same as all target product languages. To define a DLL-Based ACE, you use SQL and various programming languages to construct a Windows DLL. With DLL-Based ACES, you can use a Conflict Application Resolution Definitions (CARDs) to fix the conflict. See Creating a User Provided DLL-Based ACE.</td>
</tr>
</tbody>
</table>

Click Next to proceed to the Custom Options panel or the DLL-Based ACES panel; click Back to return to the General Information panel.
Custom Options Panel

From the Custom Options panel, you can create display strings for the Output Window and Conflict Details.

Table 14-29 • Custom Options Panel Option

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Error String</strong></td>
<td>This string appears in the Output Window when a violation of this ACE rule is detected during conflict identification. For example, if you were creating a user-defined ACE to identify packages that create a desktop icon, you could enter <em>Failure in creating desktop icon</em> in this field.</td>
</tr>
</tbody>
</table>

**Note** • Tokens allow you to insert values at run-time from the internal Application Catalog Database or an external MSI package into the string, such as specifying a file name. To use token replacement in the error string, click on the arrow to the right of the Error String field and pick a value from the list, or just type the values directly in the text box, in the following format:

- **Source Only Packages ACEs**: [ColumnName]
- **Source and Target Packages ACEs**: [Source.ColumnName] and [Target.ColumnName]

For more information, see *Token Grammar*.

| **Display String** | This string appears in the Conflict Details area of the Conflicts View after conflicts have been identified. For example, if you were creating a user-defined ACE to identify packages that create a desktop icon, you could enter *Duplicate desktop icon found* in this field. |

**Note** • Tokens allow you to insert values at run-time from the internal Application Catalog Database or an external MSI package into the string, such as specifying a file name. To use token replacement in the error string, click on the arrow to the right of the Display String field and pick a value from the list, or just type the values directly in the text box, in the following format:

- **Source Only Packages ACEs**: [ColumnName]
- **Source and Target Packages ACEs**: [Source.ColumnName] and [Target.ColumnName]

For more information, see *Token Grammar*.

<table>
<thead>
<tr>
<th><strong>Severity</strong></th>
<th>Specify whether this ACE should be an Error or a Warning.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Report 'No' results</strong></td>
<td>User defined ACEs report conflicts based on the provided query. However, you may want to report the absence of the data if it could not be found. If you select this option, if the ACE does not return any results, it will be reported as an error (or warning), with the description and error strings as specified. If you expect a <strong>No</strong> result, do not use tokens in your display or error strings.</td>
</tr>
</tbody>
</table>

Click Next to proceed to the Where Clause panel; click Back to return to the Additional Information panel.
Token Grammar

**What are Tokens?**

Tokens represent data in the database that is inserted at runtime. In Application Manager, tokens are used to insert values at runtime from the Application Catalog Database or an external MSI package into an Error or Display String.

**How to Insert Tokens**

Tokens are specified on the Custom Options panel of the Rules Wizard. To use token replacement in a string, click the arrow to the right of the Error String and Display String text boxes and select a column name from the list. The column name is then inserted into the string in the following format:

- **Source Only Packages ACEs**—\([\text{ColumnName}]\)
- **Source and Target Packages ACEs**—\([\text{Source.ColumnName}]\) and \([\text{Target.ColumnName}]\), with the prefix identifying whether the column is in the Source or Target package. If no prefix is used, Application Manager assumes the “Source.” prefix.

**Note** • The Token list on the Custom Options panel is provided for your convenience; if you prefer, you can type the variables directly in the text boxes. For more information see, Token Grammar.

**Caution** • While you are creating a user-defined ACE in the Rules Wizard, if you initially select a Rule Type of Custom - Source and Target Packages, and then insert tokens in the Error String and Display String fields, the “Source.” prefix will be used. But, before you finish creating this ACE, if you go back and change your Rule Type selection to Custom - Source Only Packages, the tokens that you initially entered into the Display and Error string text boxes will not automatically be updated to remove the “Source.” prefix. For Application Manager to correctly interpret this ACE, you need to manually go back to the Error and Display String fields and delete the “Source.” prefix.

**Using the ProductName Pseudo-tokens**

You can use the pseudo-tokens of \([\text{ProductName}]\), \([\text{Source.ProductName}]\) and \([\text{Target.ProductName}]\) to insert the name of the Source or Target package in an Error or Display String, even though ProductName is not a table column name.

Where Clause Panel

From the Where Clause panel, you must define a valid Where clause for the ACE. If you do not know how to build a Where clause, you can click the Build Expressions button to launch the Expression Builder dialog box. You can also click Test to validate the Where clause syntax.

If you selected **Custom - Source and Target Packages** on the Additional Information panel, you must also select a **Join Column**—a table column in the Application Catalog database that has a matching value for both the Source and Target packages. Rows in each of the packages that have a matching value in the Join Column are selected and those rows are checked against the Source and Target Packages. For example, if you wanted to evaluate Source and Target packages that write files to the same directory, you might specify Directory as the Join column.
**Tip** • To improve query performance, enclose table names in square brackets ([]).

### DLL-Based ACEs Panel

DLL-based ACEs require specific information about the ACE/CARD DLL file and the ACE and CARD Function Names to operate. Enter the following information:

**Table 14-30 • DLL-Based ACEs Panel Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACE/CARD DLL File</td>
<td>Select the name of the ACE DLL that you are testing.</td>
</tr>
<tr>
<td>ACE Function Name</td>
<td>Enter the name that you chose to “export” for this ACE function.</td>
</tr>
<tr>
<td>CARD Function Name</td>
<td>Enter the name that you chose to “export” for this CARD function.</td>
</tr>
<tr>
<td>Test</td>
<td>Click the Test button next to the ACE Function Name or CARD Function Name to validate that the exported function does exist.</td>
</tr>
</tbody>
</table>

Click Next proceed to the Summary panel; click Back to return to the Additional Information panel.

### Summary Panel

Once you have configured information for your ACE rule, the Summary panel displays information for final review.

Click Finish to accept this configuration and make the ACE available for conflict identification. Click Back to return to either the Where Clause panel or the DLL-Based ACEs panel.
Test Center Tests

Edition • Application Manager is included with AdminStudio Professional and Enterprise Editions.

The tests that are used to perform application conflict testing, operating system and browser compatibility, and Best Practices and Risk Assessment on packages in the Application Catalog using Test Center are described in this section. Tests are listed by group.

Table 15-1 • Test Center Tests

<table>
<thead>
<tr>
<th>Test Group</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System Compatibility</td>
<td>Test for application readiness on the following operating systems:</td>
</tr>
<tr>
<td>Tests</td>
<td>• Microsoft Windows 7 (32-bit and 64-bit)</td>
</tr>
<tr>
<td></td>
<td>• Microsoft Windows 8 (32-bit and 64-bit)</td>
</tr>
<tr>
<td></td>
<td>• Microsoft Windows 10 (32-bit and 64-bit)</td>
</tr>
<tr>
<td></td>
<td>• Microsoft Windows Server 2008 R2</td>
</tr>
<tr>
<td></td>
<td>• Microsoft Windows Server 2012</td>
</tr>
<tr>
<td></td>
<td>• Microsoft Phone 8 and 10</td>
</tr>
<tr>
<td></td>
<td>• Apple iOS 6 (32-bit)</td>
</tr>
<tr>
<td></td>
<td>• Apple iOS 7 (32-bit and 64-bit)</td>
</tr>
<tr>
<td></td>
<td>• Apple iOS 8 (32-bit and 64-bit)</td>
</tr>
<tr>
<td></td>
<td>• Google Android 4.1, 4.2, 4.3, 4.4, and 5.0</td>
</tr>
<tr>
<td>Browser Compatibility Tests</td>
<td>Test for application compatibility with the following browsers:</td>
</tr>
<tr>
<td></td>
<td>• Internet Explorer 9</td>
</tr>
<tr>
<td></td>
<td>• Internet Explorer 10</td>
</tr>
<tr>
<td></td>
<td>• Internet Explorer 11</td>
</tr>
</tbody>
</table>
The Test Center Tests Reference section also describes the following test-related details:

- Test Center Resolutions
- Creating Your Own Custom ACE Tests
- Viewing ACE Metrics
- Location of ACE Files

### Table 15-1 • Test Center Tests (cont.)

<table>
<thead>
<tr>
<th>Test Group</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Virtualization</td>
<td>Installer Analysis Tests</td>
</tr>
<tr>
<td>Compatibility Tests</td>
<td>Test Windows Installer packages to determine if they are suitable candidates for virtualization to the following formats:</td>
</tr>
<tr>
<td></td>
<td>• Microsoft App-V</td>
</tr>
<tr>
<td></td>
<td>• VMware ThinApp</td>
</tr>
<tr>
<td></td>
<td>• Citrix XenApp</td>
</tr>
<tr>
<td></td>
<td>• Symantec Workspace</td>
</tr>
<tr>
<td>Application Runtime Analysis Tests</td>
<td>Displays test results from AdminStudio VDA that indicate whether a package is suitable for running on a virtual desktop infrastructure:</td>
</tr>
<tr>
<td></td>
<td>• AdminStudio - Virtual Desktop Assessment</td>
</tr>
<tr>
<td>Best Practices and Risk Assessment</td>
<td>Perform checks of the structure of Windows Installer packages, App-V packages, and Apple iOS mobile apps to determine if they violate best-practice guidelines. This category includes the following areas:</td>
</tr>
<tr>
<td>Tests</td>
<td>• Windows Installer internal consistency evaluators (ICEs)</td>
</tr>
<tr>
<td></td>
<td>• Windows Installer best practices</td>
</tr>
<tr>
<td></td>
<td>• Microsoft App-V best practices</td>
</tr>
<tr>
<td></td>
<td>• Apple best practices</td>
</tr>
<tr>
<td></td>
<td>• Mobile Risk Assessment</td>
</tr>
<tr>
<td></td>
<td>• Google Android</td>
</tr>
<tr>
<td></td>
<td>• Apple iOS</td>
</tr>
<tr>
<td>Application Conflicts Tests</td>
<td>Identify conflicts between packages in the Application Catalog, as well as between packages and OS Snapshots. This category includes tests for Windows Installer packages and Microsoft App-V packages.</td>
</tr>
<tr>
<td>Remote Application Publishing</td>
<td>Examine Windows Installer packages for compatibility with Windows Remote Desktop services.</td>
</tr>
<tr>
<td>Compatibility Tests</td>
<td></td>
</tr>
</tbody>
</table>
Operating System Compatibility Tests

Edition • The operating system tests are included in AdminStudio with Application Compatibility.

Use the Operating System Compatibility tests to check for application readiness on Microsoft Windows 7 (32-bit and 64-bit), Windows Server 2008 R2, Windows 8 (32-bit and 64-bit), and Windows Server 2012.

The following subcategories of Operating System Compatibility tests are available:

- Windows 7 32-Bit Tests
- Windows 7 64-Bit Tests
- Windows 8 32-Bit Tests
- Windows 8 64-Bit Tests
- Windows 10 32-Bit Tests
- Windows 10 64-Bit Tests
- Windows Server 2008 R2 Tests
- Windows Server 2012 Tests
- Apple iOS 6 Tests
- Apple iOS 7 32-Bit Tests
- Apple iOS 7 64-Bit Tests
- Apple iOS 8 32-Bit Tests
- Apple iOS 8 64-Bit Tests
- Google Android 4.1 Jelly Bean Tests
- Google Android 4.2 Jelly Bean Tests
- Google Android 4.3 Jelly Bean Tests
- Google Android 4.4 KitKat Tests
- Google Android 5.0 Lollipop Tests

Windows 7 32-Bit Tests

 Edition • These tests are included in AdminStudio with Application Compatibility.

The Windows 7 32-bit category consists of the following operating system compatibility tests:

- 0001: Unsupported 32-Bit Windows Help Files
• 0002: Unmanifested Control Panel (.cpl) Files (User Account Control)
• 0003: Unmanifested Control Panel Applications (User Account Control)
• 0004: Immediate Execution System-Context Custom Actions
• 0005: Deferred Execution Custom Action Context
• 0006: Deprecated Nested Windows Installer Packages
• 0007: Interactive Services in Session 0
• 0008: Unsupported DHTML Editing Control
• 0009: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention
• 0010: Windows Internet Explorer Protected Mode
• 0011: rundll32 Calls (User Account Control)
• 0012: Junction Points
• 0013: Operating System Version Conditions
• 0014: Operating System Version Launch Conditions
• 0015: Windows Resource Protection Files
• 0016: Windows Resource Protection Registry Keys
• 0018: 64-Bit Files
• 0019: Self-Update Functionality (User Account Control)
• 0020: Standard User Changes (User Account Control)
• 0021: Unsigned Drivers
• 0022: Deprecated API Calls
• 0023: Obsolete API Calls
• 0024: Nested SendTo Menus
• 0025: Quick Launch Bar
• 0026: Hard-Coded Paths in Script-Based Custom Actions
• 0027: Hard-Coded Paths
• 0028: Conflicting Permission Tables
• 0029: Deprecated NETDDE Functionality
• 0030: Unsupported GINA Functionality
• 0035: Unsupported .NET Framework 1.0/1.1 Applications
• 0038: Deprecated Proxy Configuration Tools
• 0039: Compatibility Issues with Known Issues at Startup
• 0044: Invalid Component Identifiers
• 0045: Mixed Per-User and Per-Machine Data
0001: Unsupported 32-Bit Windows Help Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0001 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit Windows Help files (.hlp).

Test Group/Test Category
Operating System Compatibility/Windows 7 32-Bit

Severity
Warning

Message
This Windows Installer database contains unsupported Windows Help file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Windows Vista and later do not support 32-bit Windows Help files (.hlp), now superseded by HTML Help (.chm). Users who try to open .hlp files see an error message instead of the expected Help. Note that support for viewing 16-bit .hlp files remains available in Windows 7.

Resolution
The following resolutions are available.

Manual Fix
Windows Help (.hlp) files should be converted to the Microsoft HTML Help (.chm) format. Where the conversion is not feasible, Microsoft supplies a downloadable version of the executable for 32-bit .hlp files, available from update KB917607.
**Basic Auto Fix**

The Windows Help browser (\WinHelp32.exe) and necessary file associations are added in a Windows Installer transform via a Merge Module.

This fix is enabled by default.

**Advanced Auto Fix**

The Windows Help browser (\WinHelp32.exe) for Windows 7 (update KB917607) is added in a Windows Installer transform via a Merge Module.

---

**0002: Unmanifested Control Panel (.cpl) Files (User Account Control)**

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0002 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel (.cpl) files.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 32-Bit

**Severity**

Warning

**Message**

This Windows Installer database contains unmanifested Control Panel file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**

On Windows Vista and later systems, all applications are run by default with standard user privileges (even when the logged-on user is a member of the Administrators group). As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

**Resolution**

The following resolutions are available.
Manual Fix

Control Panel (.cpl) files should be embedded in .exe files that include a manifest that specifies the privilege level that is required to execute the application. Where this is not feasible, an external manifest file can be created. In the latter case, the manifest file must be located in the same folder with the .cpl file and named the same as the full file name of the .cpl file, with a .manifest extension (for example, <application_name>.cpl.manifest).

Basic Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege requireAdministrator is added in a Windows Installer transform.

0003: Unmanifested Control Panel Applications (User Account Control)

This test is included in AdminStudio with Application Compatibility.

For the 0003 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel Applications. The file extensions that are scanned are .exe and .dll.

Test Group/Test Category

Operating System Compatibility/Windows 7 32-Bit

Severity

Warning

Message

This Windows Installer database contains unmanifested Control Panel Application [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.
**Resolution**

The following resolutions are available.

**Manual Fix**

An external manifest file should be created and included in the same folder with the Control Panel Application file and named the same as the full file name of the executable with a .manifest extension (for example `<application_name.extension>.manifest`).

**Basic Auto Fix**

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level requireAdministrator is added in a Windows Installer transform.

---

### 0004: Immediate Execution System-Context Custom Actions

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 0004 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any non-impersonated custom actions that are not scheduled to run in the script (deferred execution).

**Test Group/Test Category**

Operating System Compatibility/Windows 7 (32-Bit)

**Severity**

Warning

**Message**

This Windows Installer database contains non-impersonated immediate custom action [CUSTOM_ACTION_NAME] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
Background

The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Immediate custom actions are not elevated; therefore, actions that make system changes should be deferred in execution until in-script is generated.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

All custom actions that make system changes should be deferred in execution to run in the script.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Non-impersonated immediate custom actions are marked to run as deferred actions in a Windows Installer transform.

0005: Deferred Execution Custom Action Context

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0005 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any deferred execution custom actions that are not running in system context.

Test Group/Test Category

Operating System Compatibility/Windows 7 32-Bit

Severity

Warning

Message

This Windows Installer database contains a deferred execution custom action [CUSTOM_ACTION_NAME] that is not running in system context (with no impersonation) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
Background

The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Deferred execution custom actions that make system changes should be running in system context (with no impersonation).

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

All deferred execution custom actions that make system changes should be adjusted to run in system context (with no impersonation).

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Deferred execution custom actions are marked to run in system context (with no impersonation) in a Windows Installer transform.

0006: Deprecated Nested Windows Installer Packages

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0006 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the following custom actions types:

- 7 (concurrent installation of an embedded Windows Installer package)
- 23 (concurrent installation of a source Windows Installer package)
- 39 (concurrent installation of an advertised Windows Installer package)

Test Group/Test Category

Operating System Compatibility/Windows 7 32-Bit

Severity

Warning
Messages

• This Windows Installer database contains custom action type 7 (concurrent installation of an embedded Windows Installer Package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

• This Windows Installer database contains custom action type 23 (concurrent installation of a source Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

• This Windows Installer database contains custom action type 39 (concurrent installation of an advertised Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background

Concurrent installations, also called nested installations, install another Windows Installer package during a currently running installation. Microsoft has deprecated this Windows Installer feature since it might cause several issues that range from patch and upgrade problems to unwanted reboots.

Resolution

The following resolutions are available.

Manual Fix

Custom actions type 7, 23, and 39 should be disabled. A setup application and an external UI handler should be created to install all needed Windows Installer packages sequentially.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Custom actions type 7, 23, and 39 are disabled in a Windows Installer transform. Nested Windows Installer databases are extracted and put in a subfolder called dependencies_%Source% adjacent to the original Windows Installer database. Additionally, an installation script called Install_Dependencies_<name_of_original_msi>.cmd is created; it sequentially launches the dependent Windows Installer packages that were originally called from within the parent.

This fix is enabled by default.

0007: Interactive Services in Session 0

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0007 Operating System Compatibility test, the Windows Installer database is scanned for the presence of services that are being installed or configured and that require interaction with the user’s environment.
Test Group/Test Category
Operating System Compatibility/Windows 7 32-Bit

Severity
Error

Message
This Windows Installer database contains interactive service [SERVICE_NAME] ([FILE_NAME]) (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

Background
Windows system processes and services run in Session 0. On systems earlier than Windows Vista, the first user who logged on to the console also used Session 0. Running services and user applications together in Session 0 poses a security risk because services run at elevated privileges and therefore are targets for malicious agents trying to elevate their own privilege levels. To eliminate the security risk, Session 0 is non-interactive on Windows Vista and later systems; that is, the first user logs on to Session 1. However, services still run in Session 0. This means that services that need to display user interface dialog boxes or communicate with user applications must properly secure a communication channel. If this is not done, the services fail to work properly on Windows 7 systems.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to establish correct communications with required services that are running in Session 0.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0008: Unsupported DHTML Editing Control

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0008 Operating System Compatibility test, the Windows Installer database is scanned for the use of DHTML Editing Control functionality. The extensions of the files that are scanned are .exe, .dll, and .ocx.
Test Group/Test Category
Operating System Compatibility/Windows 7 32-Bit

Severity
Warning

Message
This Windows Installer database contains executable [FILE_NAME] requiring the DHTML Editing Control for Applications (Table: File, Key: [FILE_KEY]).

Background
The DHTML Editing Control, which Microsoft originally released in 1998, is an ActiveX control designed for WYSIWYG HTML editing in Web pages and Windows-based applications. Windows Vista and later systems do not support this control because of security reasons. Software that incorporates the DHTML Editing Control for Applications no longer functions as intended on Windows 7 systems. For example, Delphi applications may cause unhandled exceptions and Visual Basic applications may display the following message when they are opened or when the form that contains the control is instantiated: “Component 'dhtmled.ocx' or one of its dependencies is not registered correctly: a file is missing or invalid.”

Resolution
The following resolutions are available.

Manual Fix
Applications that require the DHTML Editing Control should use a different WYSIWYG HTML editor. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Basic Auto Fix
The contents of the DHTMLEd.msi from Microsoft are added in a Windows Installer transform via a Merge Module. This fix is enabled by default.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Advanced Auto Fix
No resolution is available.
0009: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0009 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Microsoft Management Console snap-in (.msc) files that are not Data Execution Prevention-aware (DEP-aware).

Test Group/Test Category
Operating System Compatibility/Windows 7 32-Bit

Severity
Error

Message
This Windows Installer database contains Microsoft Management Console snap-in [FILE_NAME2] referencing a non DEP-aware library [FILE_NAME2] (Table: File, Keys: [FILE_KEY1], [FILE_KEY2]).

Background
On Windows XP SP2 and later systems, the DEP security feature prevents an application or a service from executing code from a non-executable memory region. Microsoft Management Console (MMC) is a common presentation service for management applications, hosting snap-ins provided by Microsoft and third-party software manufacturers. MMC.exe always runs with DEP enabled: the feature cannot be turned off, and no compatibility mode exists. Snap-ins that are not DEP-aware might fail to load within the MMC or might not work properly.

Resolution
The following resolutions are available.

Manual Fix
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered so that all Microsoft Management Console snap-ins (.msc) are DEP-aware.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Microsoft Management Console snap-ins (.msc) that are not DEP-aware are removed in a Windows Installer transform.

This fix is enabled by default.
Caution • Caution: Removed snap-ins might cause (part of) the application to not function or to function incorrectly.

0010: Windows Internet Explorer Protected Mode

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0010 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that turn off Protected Mode.

Test Group/Test Category
Operating System Compatibility/Windows 7 32-Bit

Severity
Warning

Message
This Windows Installer database attempts to turn off Windows Internet Explorer Protected Mode (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
On Windows Vista and later systems, Internet Explorer runs by default in Protected Mode. By preventing unauthorized access to sensitive areas of a user’s system, Protected Mode limits the amount of damage that a compromised Internet Explorer process or malware can cause. As a result, applications that use Internet Explorer cannot write directly to the disk while in the Internet or intranet zones. In addition to displaying a warning message when web pages try to write to protected areas, Internet Explorer also informs the user when web pages try to run certain software programs.

Resolution
The following resolutions are available.

Manual Fix
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to correctly handle Internet Explorer Protected Mode. When this is not feasible, the needed web sites should be added to the list of trusted sites.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

Registry entries that are responsible for turning off the Internet Explorer Protected Mode are removed in a Windows Installer transform.

This fix is enabled by default.

*Note* • An additional manual action is needed: the web sites should be added to the list of trusted sites.

0011: rundll32 Calls (User Account Control)

*Edition* • This test is included in AdminStudio with Application Compatibility.

For the 0011 Operating System Compatibility test, the Windows Installer database is scanned for references to rundll32.exe.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 32-Bit

**Severity**

Error

**Messages**

- This Windows Installer database contains a custom action calling rundll32.exe (Table:CustomAction, Key: [CUSTOM_ACTION_KEY]).

- This Windows Installer database contains a system startup registry entry calling rundll32.exe (Table: Registry, Key: [REGISTRY_ENTRY]).

- This Windows Installer database contains a shortcut to rundll32.exe (Table:Shortcut, Key: [SHORTCUT_KEY]).

- This Windows Installer database contains a reference to rundll32.exe in Windows Installer property (Table:Property, Key: [PROPERTY]).

**Background**

The Windows tool rundll32.exe is used to run executable code in DLL files as if it were called by an application. On Windows Vista and later systems, User Account Control (UAC) can cause problems for solutions that use rundll32.exe. When an application that relies on rundll32.exe needs elevated privileges to perform some global tasks, it is rundll32.exe (rather than the application) that requests the UAC elevation prompt. As a result, the user sees a request from *Windows host process (rundll32)*. Without a clear description and icon for the application that is requesting elevation, users have no way to identify the application and determine whether it is safe to elevate it. Any DLL that runs under rundll32.exe and that needs elevation should be modified into an executable file that has its elevation level set in its manifest.
Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A "Run DLL as an app" DLL call should be wrapped in a separate executable file. Additionally, a manifest file for this executable file should be included with the required elevated privileges setting.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0012: Junction Points

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0012 Operating System Compatibility test, the Windows Installer database is scanned for the usage of changed or obsolete junction points in the following tables: CustomAction, IniFile, Registry, RemoveIniFile, ServiceControl, ServiceInstall, Shortcut, and Environment.

Test Group/Test Category

Operating System Compatibility/Windows 7 32-Bit

Severity

Warning

Messages

- This Windows Installer database contains a custom action [CUSTOM_ACTION_NAME] with a hard-coded path "[CUSTOM_ACTION_TARGET]" (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in INI entry (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry value "[REGISTRY_KEY]" (Table: Registry, Key: [REGISTRY_VALUE]).
- This Windows Installer database contains a hard-coded path "[REMOVEINIFILE_VALUE]" in table RemoveIniFile (Table: RemoveIniFile, Key: [REMOVEINIFILE_KEY]).
This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in arguments of installed service [SERVICE_DISPLAY_NAME] (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in arguments of controlled service [SERVICE_CONTROL_DISPLAY_NAME] (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).

This Windows Installer database contains a hard-coded path "[ENVIRONMENT_VALUE]" in environment variable [ENVIRONMENT_NAME] (Table: Environment, Key: [ENVIRONMENT_KEY]).

This Windows Installer database contains a hard-coded path [SHORTCUT_ARGUMENTS] in arguments of shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).

**Background**

Beginning with Windows Vista, the default locations for user and system data have changed. For example, user data that was previously stored in the %SystemDrive%\Documents and Settings directory is now stored in the %SystemDrive%\Users directory. For backward compatibility, the old locations have junction points that point to the new locations. For example, C:\Documents and Settings is now a junction point that refers to C:\Users.

**Resolution**

The following resolutions are available.

**Manual Fix**

Changed or obsolete junction points should be replaced with the appropriate Windows Installer property.

**Basic Auto Fix**

Changed or obsolete junction points are replaced with the appropriate Windows Installer properties in a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

0013: Operating System Version Conditions

*Edition* • **This test is included in AdminStudio with Application Compatibility.**

*Note* • **This test is not applicable to App-V packages.**
For the 0013 Operating System Compatibility test, the Windows Installer database is scanned for the usage of conditions that evaluate to false in Windows 7 in the tables `InstallExecuteSequence`, `MsiLockPermissionsEx`, `Condition`, and `Component`.

**Test Group/Test Category**
Operating System Compatibility/Windows 7 32-Bit

**Severity**
Warning

**Messages**
- This Windows Installer database contains component [COMPONENT_NAME] using condition “[COMPONENT_CONDITION]” that evaluates to false for Windows 7 (Table: Component, Key: [COMPONENT_NAME]).
- This Windows Installer database contains custom action [InstallExecuteSequence_ACTION] using condition "[InstallExecuteSequence_CONDITION]" that evaluates to false for Windows 7 (Table: CustomAction, Key: [InstallExecuteSequence_ACTION]).
- This Windows Installer database contains security entry [MsiLockPermissionsEx_ENTRY] in MsiLockPermissionsEx using condition [MsiLockPermissionsEx_CONDITION] that evaluates to false for Windows 7 (Table: MsiLockPermissionsEx, key: [MsiLockPermissionsEx_ENTRY]).
- This Windows Installer database contains feature [CONDITION_FEATUREKEY] using conditional Install Level with condition "[CONDITION]" that evaluates to false for Windows 7 (Table: Feature, Key: [CONDITION_FEATUREKEY]; Table: Condition, Key: [CONDITION_FEATUREKEY], [CONDITION_LEVEL]).

**Background**
Windows Installer provides the built-in properties `VersionNT` and `WindowsBuild`, which can be used in conditions to determine, for a given version of the operating system, which Windows Installer features/components should be installed, which custom actions should be executed, and/or what security should be applied.

**Resolution**
The following resolutions are available.

**Manual Fix**
The tables `InstallExecuteSequence`, `MsiLockPermissionsEx`, `Condition`, and `Component` should be scanned for conditions that evaluate to false for Windows 7. If the component, feature, custom action, or security is needed, the condition should be modified so that it evaluates to true for Windows 7.

**Basic Auto Fix**
No resolution is available.
Advanced Auto Fix

Conditions in the Windows Installer tables `InstallExecuteSequence`, `MsiLockPermissionsEx`, `Condition`, and `Component` that evaluate to false for Windows 7 are replaced with a condition that evaluates to true in a Windows Installer transform.

This fix is enabled by default.

Caution • This workaround enables the entire Windows Installer database, including anything that was not intended for Windows 7.

0014: Operating System Version Launch Conditions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0014 Operating System Compatibility test, the Windows Installer database is scanned for launch conditions that prevent the installation from running on Windows 7 systems.

Test Group/Test Category
Operating System Compatibility/Windows 7 32-Bit

Severity
Warning

Message
This Windows Installer database contains Launch Condition "[LAUNCHCONDITION]" that prevents the software from being installed in Windows 7 (Table: LaunchConditions, Key: [LAUNCHCONDITION_KEY]).

Background
Launch conditions are usually evaluated in the very beginning of the installation process for a Windows Installer package. If any of these conditions evaluates to false, the installation does not take place. Launch conditions often rely on the value of the `VersionNT` or `VersionBuild` properties, which depend on the operating system version.

Resolution
The following resolutions are available.
Manual Fix

Unless the application is known to cause problems on Windows 7 systems, launch conditions that might prevent the installation from taking place on Windows 7 systems should be removed.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Launch conditions that prevent the installation from taking place on Windows 7 systems are removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ Caution • This workaround enables the installation of a Windows Installer package, even if it was not intended for Windows 7.

0015: Windows Resource Protection Files

♫ Edition • This test is included in AdminStudio with Application Compatibility.

For the 0015 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are subject to Windows Resource Protection (WRP).

Test Group/Test Category

Operating System Compatibility/Windows 7 32-Bit

Severity

Warning

Message

This Windows Installer database contains Windows Resource Protection file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each file operation that was ignored because of WRP. WRP files can be installed or updated only using Microsoft-provided redistributable packages that are designed for Windows 7.
Resolution

The following resolutions are available.

Manual Fix

Affected files should be assessed whether they are required for the application to run successfully on Windows 7 systems. If the file is required, a Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

WRP files are removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.

0016: Windows Resource Protection Registry Keys

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0016 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that are subject to Windows Resource Protection (WRP).

Test Group/Test Category

Operating System Compatibility/Windows 7 32-Bit

Severity

Warning

Message

This Windows Installer database contains Windows Resource Protection registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background

On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or
modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a
warning might be logged for each registry key write operation that was ignored because of WRP. In Windows 7,
several additional registry keys are protected via Windows WRP. To preserve the installation process, Windows
Installer might report success in changing these keys, even though the operation failed. If the application relies on
particular settings in the now protected area, this strategy might result in run-time errors. WRP registry entries can
be written only using Microsoft-provided redistributable packages that are designed for Windows 7.

**Resolution**

The following resolutions are available.

**Manual Fix**

Affected registry entries should be assessed whether they are required for the application to run successfully on
Windows 7 systems. If the registry entry is required, a Windows 7-compatible application should be delivered by its
manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

WRP registry keys are removed in a Windows Installer transform.

This fix is enabled by default.

**Caution •** If the application relies on particular settings in the now protected area, this workaround might still result in
run-time errors.)

0018: 64-Bit Files

**Edition •** This test is included in AdminStudio with Application Compatibility.

For the 0018 Operating System Compatibility test, the Windows Installer database is scanned for the presence of
components that contain 64-bit files without conditions that enable them only for 64-bit Windows systems. The file
extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 32-Bit

**Severity**

Error
Message

This Windows Installer database contains 64-bit file [FILE_NAME] which might be installed in 32-bit systems (Table: File, key: [FILE_KEY]).

Background

Some software is intended to run only on 64-bit operating systems. If the launch conditions are missing or incorrect, 64-bit files might be installed on 32-bit Windows 7 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.

Resolution

The following resolutions are available.

Manual Fix

A 32-bit Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 64-bit code with the appropriate 32-bit code.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

The 64-bit files that are configured to be installed on 32-bit systems are moved to separate 64-bit components with conditions that enable them only for 64-bit systems; this is done in a Windows Installer transform.

This fix is enabled by default.

Caution • On 32-bit systems, those files will not be installed.

0019: Self-Update Functionality (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0019 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested executable files that are recognized as installations, upgrades, or patches. Heuristic analysis scans files that match any of the following criteria: *update*.exe, *setup*.exe,*install*.exe, *unins*.exe, or *patch*.exe for their User Account Control (UAC) awareness.

Test Group/Test Category

Operating System Compatibility/Windows 7 32-Bit
Severity
Warning

Message
This Windows Installer database contains self-update functionality in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Some software has a built-in mechanism to automatically update itself. Self-updating should be avoided in a managed environment due to lack of control over managed software and privilege issues. Furthermore, the self-update functionality might leave old files behind or cause issues when the software is being removed. Since Windows Vista, installation and update programs are recognized and, if UAC is enabled, cause prompts for credentials. This is done to prevent installations without the user’s knowledge and approval.

Resolution
The following resolutions are available.

Manual Fix
Self-update functionality of the software should be disabled.

Basic Auto Fix
A manifest file is added for each unmanifested installation or upgrade in a Windows Installer transform. The content of the manifest depends on whether the executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix

Caution • This might have a high negative impact on application functionality.

0020: Standard User Changes (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0020 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .exe files (other than installations and upgrades) that cause the User Account Control (UAC) prompt to be displayed.
**Test Group/Test Category**
Operating System Compatibility/Windows 7 32-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains an unmanifested file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**
On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. If an application requires elevated privileges, an accompanying manifest file can indicate this. At run time, Windows confirms that the privilege elevation that is declared in the manifest aligns with the user’s intention by displaying a UAC prompt for consent or credentials. Unmanifested executable files do not trigger a UAC prompt, and any actions that require elevated privileges—including any changes to system or global settings—silently fail. Therefore, unmanifested applications that require elevated privileges might not function properly.

**Resolution**
The following resolutions are available.

**Manual Fix**
For each unmanifested executable file, create a manifest file that sets the required privilege level. For applications that do not require administrative privileges, the required privilege level should be set to asInvoker. (That is, the UAC prompt is not shown, and permissions are not elevated.) Otherwise, the required privilege level should be set to either requireAdministrator or highestAvailable. If an application seeks an unsuited privilege level (and the manifest cannot be corrected), you can create a shim database specify the desired privilege level.

**Basic Auto Fix**
A manifest file is added in a Windows Installer transform to each application that requires administrative privileges but does not already have an embedded or associated manifest file. The content of the manifest depends on whether a given executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

**Advanced Auto Fix**
No resolution is available.
0021: Unsigned Drivers

This test is included in AdminStudio with Application Compatibility.

For the 0021 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned drivers.

**Test Group/Test Category**
Operating System Compatibility/Windows 7 32-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains a driver ([FILE_NAME]) which is not correctly signed (Table: File, Key: [FILE_KEY]).

**Background**
A signed device driver includes a digital signature (an electronic security mark that can indicate the manufacturer of the software, as well as validate the original contents of the driver package). If a driver has been signed by a manufacturer that has verified its identity with a certification authority, it is confirmed that the driver actually comes from that publisher and has not been altered. If a user tries to install an unsigned driver, Windows 7 displays a warning and prompts the user.

**Resolution**
The following resolutions are available.

**Manual Fix**
A signed version of the driver should be delivered by its manufacturer. Alternatively, Windows Driver Kit (WDK) from Microsoft can be used to sign the driver with a trusted certificate.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
Unsigned drivers are removed in a Windows Installer transform.
This fix is enabled by default.

**Caution**
This might have a high negative impact on application functionality.
0022: Deprecated API Calls

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0022 Operating System Compatibility test, the Windows Installer database is scanned for references to deprecated APIs. The file extensions that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**
Operating System Compatibility/Windows 7 32-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains a reference to a deprecated API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**
A number of APIs that were previously used in Microsoft Windows are no longer supported on Windows 7 systems. Any application that calls these deprecated APIs might behave in unexpected ways.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling deprecated APIs. Deprecated APIs are documented in Microsoft SDK updates.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

0023: Obsolete API Calls

**Edition** • This test is included in AdminStudio with Application Compatibility.
For the 0023 Operating System Compatibility test, the Windows Installer database is scanned for references to obsolete API calls. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**
Operating System Compatibility/Windows 7 (32-Bit)

**Severity**
Error

**Message**
This Windows Installer database contains a reference to an obsolete API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**
A number of API calls that were previously used in Microsoft Windows are no longer supported on Windows 7 systems. These functions may have been removed from corresponding DLLs, or those DLL are not available on Windows 7 systems. Obsolete functions cannot be called, and programs that attempt to use them may fail to launch or may not function as expected.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling obsolete API calls. Obsolete API calls are documented in Microsoft SDK updates.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

### 0024 Nested SendTo Menus

*This test is included in AdminStudio with Application Compatibility.*

For the 0024 Operating System Compatibility test, the Windows Installer database is scanned for the creation of shortcuts in subfolders of the SendTo folder.
**Test Group/Test Category**
Operating System Compatibility/Windows 7 32-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains a shortcut [SHORTCUT_NAME] created in a subfolder of the SendTo folder (Table: Shortcut, Key: [SHORTCUT_KEY]; Table: Directory, Key: [DIRECTORY_KEY]).

**Background**
The SendTo folder contains shortcuts for possible destinations to which files and folders can be sent. Since Windows Vista, shortcuts that are placed in subfolders of the SendTo folder are not shown. Only shortcuts that are placed directly in the SendTo folder are visible in the context menu.

**Resolution**
The following resolutions are available.

**Manual Fix**
Shortcuts in subfolders of the SendTo folder should be moved directly into the SendTo folder. Empty subfolders should be removed.

**Basic Auto Fix**
Shortcuts in subfolders of the SendTo folder are moved directly into the SendTo folder in a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**
No resolution is available.

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**0025: Quick Launch Bar**

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0025 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts that will be installed on the Quick Launch bar.

**Test Group/Test Category**
Operating System Compatibility/Windows 7 32-Bit
Severity
Warning

Message
This Windows Installer database contains shortcut [SHORTCUT_NAME] installed in the Quick Launch bar (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background
The Quick Launch bar is a dockable toolbar that contains user-defined shortcuts to applications. Icons in this area respond to a single click. Since Windows 7, this functionality is included on the taskbar buttons (shortcuts can be pinned to the taskbar) and the Quick Launch bar is by default not available. It can be enabled, but it has compatibility issues with the Language bar. If both are enabled, the Quick Launch bar is removed after the machine is restarted.

Resolution
The following resolutions are available.

Manual Fix
Quick Launch shortcuts should be moved to another location or pinned to the taskbar. Alternatively, the Quick Launch bar can be enabled.

*Caution* • Enabling the Quick Launch bar is not recommended because of possible conflicts with the Language bar.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Quick Launch shortcuts are removed in a Windows Installer transform. This fix is enabled by default.

0026: Hard-Coded Paths in Script-Based Custom Actions

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0026 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths inside script-based custom actions.
**Test Group/Test Category**

Operating System Compatibility/Windows 7 32-Bit

**Severity**

Warning

**Messages**

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in property [PROPERTY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Property, Key: [PROPERTY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in a binary stream [STREAM] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Binary, Key: [BINARY_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] installed within this product (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: File, Key: [FILE_KEY]).

**Background**

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in script-based custom actions to no longer be valid. This could result in installation failures or functionality issues.

*Note* • ICE48 checks for directories that are hard-coded to local paths.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

All hard-coded paths in script-based custom actions should be replaced with Windows Installer properties or environment variables.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.
0027: Hard-Coded Paths

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0027 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths in the following tables: `Registry`, `IniFile`, `Shortcut`, `ServiceControl`, `ServiceInstall`, and `CustomAction` (excluding script-based custom actions).

**Test Group/Test Category**
Operating System Compatibility/Windows 7 32-Bit

**Severity**
Warning

**Messages**
- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_KEY]" in a key of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in a value of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[CUSTOM_ACTION_TARGET]" in the CustomAction table (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path "[SHORTCUT_ARGUMENTS]" in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in the ServiceControl table (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in the ServiceInstall table (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

**Background**
During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in Windows Installer databases (for example, in the `Registry` or `IniFile` tables) to no longer be valid. This could result in installation failures or functionality issues.

*Note* • ICE48 checks for directories that are hard-coded to local paths.
Resolution
The following resolutions are available.

Manual Fix
For each hard-coded path, a property that contains that value should be created. That property should replace the hard-coded path.

Basic Auto Fix
Hard-coded paths are replaced with properties that contain the original paths in a Windows Installer transform. The newly created properties are named \ASFIX\_PATH\_# (where \# is an enumerator to uniquely name the properties).

This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0028: Conflicting Permission Tables

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0028 Operating System Compatibility test, the Windows Installer database is scanned for the usage of the \LockPermissions\ table in conjunction with the \MsiLockPermissionsEx\ table.

Test Group/Test Category
Operating System Compatibility/Windows 7 32-Bit

Severity
Warning

Message
This Windows Installer database contains both \LockPermissions\ and \MsiLockPermissionsEx\ tables (Table: \LockPermissions, \MsiLockPermissionsEx\).

Background
Since Windows Installer 5 (introduced with Windows 7), the \MsiLockPermissionsEx\ table should replace the use of the \LockPermissions\ table for managing access permissions. The extended functionality provided by the \MsiLockPermissionsEx\ table enables a package to secure Windows Services, files, folders, and registry keys.
Beginning with Windows Installer 5, the installation fails with error message 1941 if the Windows Installer package contains both a **LockPermissions** table and a **MsiLockPermissionsEx** table. Existing Windows Installer packages that contain only the **LockPermissions** table can still be installed using Windows Installer 5.

**Note** • Windows Installer 4.5 and earlier ignore the **MsiLockPermissionsEx** table.

### Resolution

The following resolutions are available.

**Manual Fix**

If the **LockPermissions** and **MsiLockPermissionsEx** tables are not empty, all entries from **LockPermissions** table should be migrated to the **MsiLockPermissionsEx** table, and the **LockPermissions** table should be removed. Otherwise, at least one of those empty tables (either **LockPermissions** or **MsiLockPermissionsEx**) should be removed.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

The conflict between the **LockPermissions** and the **MsiLockPermissionsEx** table is resolved in a Windows Installer transform. If either one of the tables is empty, it is removed. If both tables are populated, entries from the **LockPermissions** table are converted to the **MsiLockPermissionsEx** table, and afterwards the empty **LockPermissions** table is removed.

This fix is enabled by default.

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**0029: Deprecated NETDDE Functionality**

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0029 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any registry entries that reference `NETDDE.EXE`.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 32-Bit

**Severity**

Error
**Message**

This Windows Installer database contains a Network DDE call [REGISTRY_VALUE] in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).

**Background**

Microsoft deprecated Network DDE (NetDDE) in Windows Vista. NetDDE is a technology that allows applications that use the DDE transport to exchange data over the network. Applications that use this technology might fail.

*Note* • Regular DDE is still supported.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a different networking technology, such as DCOM or Windows Communication Foundation.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**0030: Unsupported GINA Functionality**

*Edition* • This test is included in AdminStudio with Application Compatibility.

For the 0030 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any custom GINA DLL references.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 32-Bit

**Severity**

Error

**Message**

This Windows Installer database contains unsupported customized GINA functionality (Table: Registry, Key: [REGISTRY_KEY]).
Background

Microsoft changed the interactive logon process in Windows Vista. On earlier systems, where software required a logon to a third-party server or a logon using a third-party device, the supplier had to replace the built-in Windows library MSGina.dll with a custom DLL. The new authentication model on Windows Vista and later systems removes GINA functionality (including customization). Software that uses the original or customized GINA functionality does not work on Windows 7 systems.

Resolution

The following resolutions are available.

Manual Fix

A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to support the Credential Providers model as described by Microsoft.

Basic Auto Fix

No basic fix is available.

Advanced Auto Fix

Registry value HKLM\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL is removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ Caution • If this workaround is applied to software using a customized logon through a modified GINA module, it is possible that the installation might fail, and highly likely that users might not be able to log on.

0035: Unsupported .NET Framework 1.0/1.1 Applications

💡 Edition • This test is included in AdminStudio with Application Compatibility.

For the 0035 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that contain references to .NET Framework 1.0 or 1.1 in the header. The extensions of files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category

Operating System Compatibility/Windows 7 32-Bit

Severity

Error
**Message**

This Windows Installer database contains application [FILE_NAME] dependent on .NET Framework Version [VERSION] (Table: File, Key: [FILE_KEY]).

**Background**

Microsoft .NET Framework 1.0 and 1.1 are not supported on Windows 7 and later systems. Although it may be possible to install .NET Framework 1.0 or 1.1 components on Windows 7, Microsoft provides no level of support for these configurations.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a more recent version of .NET Framework.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

### 0038: Deprecated Proxy Configuration Tools

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0038 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries or files that refer to ProxyCfg.exe. The extensions of files that are scanned are .vbs and .cmd.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 32-Bit

**Severity**

Warning

**Messages**

- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).
- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).
Background

ProxyCfg.exe is a process that is associated with the Proxy Configuration Tool for Windows HTTP Services from Microsoft. In Windows Vista and later systems, this file is not a part of the operating system; it was replaced by netsh.exe.

Resolution

The following resolutions are available.

Manual Fix

References to ProxyCfg.exe should be replaced with the corresponding netsh.exe commands.

Basic Auto Fix

References to ProxyCfg.exe are replaced with the corresponding netsh.exe commands in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0039: Compatibility Issues with Known Issues at Startup

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0039 Operating System Compatibility test, the Windows Installer database is scanned for the presence of content that may trigger Application Help (Apphelp) messages during installation or at application startup. These types of messages warn end users that an application may have compatibility problems.

Test Group/Test Category

Operating System Compatibility/Windows 7 32-Bit

Severity

Error

Message

This Windows Installer database contains a program known to have compatibility issues. It may trigger Application Help (Apphelp) message during installation.
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Background

When an application is launched, the Program Compatibility Assistant warns end users if the application is known to have compatibility issues. The list of these applications is stored in the System application compatibility database. These messages that the Program Compatibility Assistant displays are called Application Help (Apphelp) messages.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 7-compatible application should be delivered by its manufacturer.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0044: Invalid Component Identifiers

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0044 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components with null, invalid, or duplicated component identifiers.

Test Group/Test Category

Operating System Compatibility/Windows 7 (32-Bit)

Severity

Warning

Messages

- This Windows Installer database contains component [COMPONENT_NAME] with null Globally Unique Identifier (GUID) (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer database contains component [COMPONENT_NAME] with invalid Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Key: [COMPONENT_NAME]).
This Windows Installer database contains duplicated component Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Keys: [COMPONENT_NAME]).

**Background**

Windows Installer tracks every component by its component GUID, which is specified in the **Component** table. It is essential for the operation of the Windows Installer reference-counting mechanism that the component GUID is set and its value is correct. The **ComponentID** property takes a string that is formatted as a GUID, using the format \{XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX\}, where X is a hexadecimal digit (0,1,2,3,4,5,6,7,8,9,A,B,C,D,E,F). The braces are required.

**Resolution**

The following resolutions are available.

**Manual Fix**

Each component should receive a non-null, valid GUID in the ComponentId field.

**Basic Auto Fix**

Valid GUIDs are generated for each component that has a null or invalid GUID; this is done through a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

---

**0045: Mixed Per-User and Per-Machine Data**

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0045 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain mixed per-user and per-machine content.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 (32-Bit)

**Severity**

Warning
Messages

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

**Background**

Mixing per-user and per-machine data in the same component could result in only partial installation of the component for some users in a multiuser environment.

**Resolution**

The following resolutions are available.

**Manual Fix**

Per-user and per-machine data should be moved to separate components.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Per-user content and per-machine content are moved to separate components in a Windows Installer transform. This fix is enabled by default.

**0046: Restart Manager FilesInUse Dialog**

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0046 Operating System Compatibility test, the Windows Installer database is scanned for the absence of the Restart Manager FilesInUse dialog (MsiRMFilesInUse) and the MSIRESTARTMANAGERCONTROL property value that disables Restart Manager.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 (32-Bit)
Severity
Warning

Messages

- This Windows Installer database does not contain definition of Restart Manager Files in Use (MsiRMFilesInUse) dialog to handle Restart Manager on windows 7 (Table: Dialog).

- This Windows Installer database contains Restart Manager Files in Use (MsiRMFilesInUse) dialog suppressed by property MSIRESTARTMANAGERCONTROL (the current value is [PROPERTY_VALUE]) (Table: Property, Key: MSIRESTARTMANAGERCONTROL).

Background

The MsiRMFilesInUse dialog can be authored to display a list of processes that are currently running files that need to be overwritten or deleted by the installation. The dialog contains two options to allow end users to specify how to proceed:

- Users can choose to have the installation close the applications that are using those files and then attempt to restart the applications after the installation is complete.

- Users can avoid closing the applications. A reboot will be required at the end of the installation.

If the user selects the first option, a push button control on this dialog can be authored to publish the RMShutdownAndRestart control event, and the Restart Manager can close the applications and restart them at the end of the installation. This can eliminate or reduce the need to restart the computer. The MsiRMFilesInUse dialog is displayed during an installation only if installation is running with full user interface and the MsiRMFilesInUse dialog is present in Dialog table. Additionally, the public property MSIRESTARTMANAGERCONTROL can be used to disable Restart Manager.

Resolution

The following resolutions are available.

Manual Fix

The MsiRMFilesInUse dialog should be added to the Dialog table of the Windows Installer database.

Basic Auto Fix

The MsiRMFilesInUse dialog is enabled through a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.
0047: ForceReboot Action

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0047 Operating System Compatibility test, the Windows Installer database is scanned for the presence of a ForceReboot action that may be launched on Windows 7 systems.

Test Group/Test Category
Operating System Compatibility/Windows 7 (32-Bit)

Severity
Warning

Message
This Windows Installer database contains ForceReboot action that may run on Windows 7 (Table: InstallExecuteSequence, Key: ForceReboot).

Background
The ForceReboot action prompts the user for a restart of the system during the installation. If the installation is displaying a user interface, the installation shows a dialog at each ForceReboot action; the dialog prompts the user to restart the system. The user must respond to this prompt before continuing with the installation. If the installation has no user interface, the system automatically restarts at the ForceReboot action. When Windows Installer determines that a restart is necessary, it automatically prompts the user to restart at the end of the installation, regardless of whether there are any ForceReboot or ScheduleReboot actions in the sequence.

Resolution
The following resolutions are available.

Manual Fix
A condition that suppresses the ForceReboot action on Windows 7 systems should be added.
This fix is enabled by default.

Basic Auto Fix
A condition is added to the ForceReboot action to disable the action on Windows 7 systems; this is done through a Windows Installer transform.

Advanced Auto Fix
No resolution is available.
0048: Reboot Pending Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0048 Operating System Compatibility test, the Windows Installer database is scanned for the absence of launch conditions that prevent the installation from continuing when a restart is pending.

Test Group/Test Category
Operating System Compatibility/Windows 7 (32-Bit)

Severity
Warning

Message
This Windows Installer database does not contain any LaunchCondition that prevent the installation when system reboot is pending (Table: LaunchCondition).

Background
The installation sets the value of the MsiSystemRebootPending property to 1 if there is an operation pending to rename a file. Package authors can base a condition in the LaunchCondition table on this property to prevent the installation of their package in cases where there is an operation pending to rename a file. This may prevent a restart of the operating system caused by the renaming of the file. Any installation that explicitly uses the MsiSystemRebootPending property in the LaunchCondition table may not continue when there are pending operations that require a system reboot.

Resolution
The following resolutions are available.

Manual Fix
The following condition should be added to the LaunchCondition table to prevent the installation of the package if a system reboot is pending and required.

NOT MsiSystemRebootPending

Basic Auto Fix
The following condition is added through a Windows Installer transform.

MsiSystemRebootPending <> 1
This fix is enabled by default.
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Advanced Auto Fix
No resolution is available.

0049: AdminUser or Privileged Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0049 Operating System Compatibility test, the Windows Installer database is scanned for the presence of launch conditions that use the AdminUser or Privileged properties and that may prevent installation on Windows 7 systems.

Test Group/Test Category
Operating System Compatibility/Windows 7 (32-Bit)

Severity
Warning

Messages
• This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using AdminUser property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).
• This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using Privileged property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).

Background
The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running the installation. These properties should not be used in the LaunchCondition table because Windows Installer may initially spoof their value during evaluation of the LaunchCondition table and set both to 1 even if the user is not an administrator and has not received elevated privileges yet. This behavior is present because privileges are elevated much later, and the result of authentication is not known when initial launch conditions are evaluated.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A LaunchCondition table entry that uses the AdminUser or Privileged properties should be migrated to a type 19 custom action that uses the following condition:
0050: Conditions Using AdminUser Property

ditions Using AdminUser Property

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0050 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the AdminUser property in conditions in the Install UI sequence.

Test Group/Test Category
Operating System Compatibility/Windows 7 (32-Bit)

Severity
Warning

Message
This Windows Installer database contains condition [CONDITION_NAME] using AdminUser property (Table: InstallUISequence, Key: [InstallUISequence_ACTION])

Background
The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running certain parts of the installation. The installation sets the Privileged property to 1 if the user has elevated privileges; it sets the AdminUser property to 1 only if the user was an administrator. The differences between these properties may have been used in some legacy packages. On Windows Vista and later systems, these two Windows Installer properties are always the same and the Privileged property is recommended.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix

The Windows Installer property AdminUser should be avoided; the Privileged property should be used instead. Packages that require distinct Privileged and AdminUser properties can restore the difference by setting the MSIUSEREALADMINDETECTION property.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0052: Unsigned Executables

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0052 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned executables. Scanned file extensions are: .exe, .dll, .ocx, and .cab.

Test Group/Test Category

Operating System Compatibility/Windows 7 (32-Bit)

Severity

Warning

Message

This Windows Installer database contains unsigned executable [EXECUTABLE_NAME] (Table: File, Key: [FILE_NAME]).

Background

According to Microsoft best practices, all binaries should be digitally signed with a certificate issued by a Trusted Publisher. The Trusted Publisher’s certificate store contains information about the Authenticode (signing) certificates of Trusted Publishers that are installed on a computer. Unsigned executables will prompt the user for authorization.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

The application with executables signed by a Trusted Publisher should be delivered by its manufacturer.
0053: Unsigned Windows Installer Database

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0053 Operating System Compatibility test, the Windows Installer database is scanned for signing with trusted certificate.

Test Group/Test Category
Operating System Compatibility/Windows 7 (32-Bit)

Severity
Warning

Message
This Windows Installer database is not signed with certificate from a trusted Certificate Authority.

Background
All Windows Installer databases should be digitally signed with a certificate issued by a Trusted Publisher. Unsigned Windows Installer databases will prompt the user for authorization.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The Windows Installer database should be digitally signed with a certified issues by a Trusted Publisher.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix
No resolution is available.

0055: Obsolete File Associations

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0055 Operating System Compatibility test, the Windows Installer database is scanned for the presence of obsolete file associations.

**Test Group/Test Category**
Operating System Compatibility/Windows 7 (32-Bit)

**Severity**
Warning

**Message**
This Windows Installer database contains file [FILE_NAME] with not supported extension in Windows 7 (Table: File, Key: [FILE_NAME])

**Background**
In Windows 7, some file associations have been deprecated or disabled. When attempting to open a file with these extensions, users will be prompted to select another application that is installed or will be pointed to a web page that offers solutions.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows 7 compatible application should be delivered by its manufacturer. Self-developed applications should not contain files with obsolete extensions in their installers.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.
Windows 7 64-Bit Tests

Edition • These tests are included in the AdminStudio with Application Compatibility.

The Windows 7 64-bit category consists of the following Operating System Compatibility tests:

- 0201: Unsupported 32-Bit Windows Help Files
- 0202: Unmanifested Control Panel (.cpl) Files (User Account Control)
- 0203: Unmanifested Control Panel Applications (User Account Control)
- 0204: Immediate Execution System-Context Custom Actions
- 0205: Deferred Execution Custom Action Context
- 0206: Deprecated Nested Windows Installer Packages
- 0207: Interactive Services in Session 0
- 0208: Unsupported DHTML Editing Control
- 0209: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention
- 0210: Windows Internet Explorer Protected Mode
- 0211: rundll32 Calls (User Account Control)
- 0212: Junction Points
- 0213: Operating System Version Conditions
- 0214: Operating System Version Launch Conditions
- 0215: Windows Resource Protection Files
- 0216: Windows Resource Protection Registry Keys
- 0217: Unsupported 16-Bit Files
- 0219: Self-Update Functionality (User Account Control)
- 0220: Standard User Changes (User Account Control)
- 0221: Unsigned Drivers
- 0222: Deprecated API Calls
- 0223: Obsolete API Calls
- 0224 Nested SendTo Menus
- 0225: Quick Launch Bar
- 0226: Hard-Coded Paths in Script-Based Custom Actions
- 0227: Hard-Coded Paths
- 0228: Conflicting Permission Tables
• 0229: Deprecated NETDDE Functionality
• 0230: Unsupported GINA Functionality
• 0235: Unsupported .NET Framework 1.0/1.1 Applications
• 0237: 32-Bit Driver
• 0238: Deprecated Proxy Configuration Tools
• 0239: Compatibility Issues with Known Issues at Startup
• 0244: Invalid Component Identifiers
• 0245: Mixed Per-User and Per-Machine Data
• 0246: Restart Manager FilesInUse Dialog
• 0247: ForceReboot Action
• 0248: Reboot Pending Launch Condition
• 0249: AdminUser or Privileged Launch Condition
• 0250: Conditions Using AdminUser Property
• 0251: 32-Bit Shell Extensions
• 0252: Unsigned Executables
• 0253: Unsigned Windows Installer Database
• 0255: Obsolete File Associations

0201: Unsupported 32-Bit Windows Help Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0201 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit Windows Help files (.hlp).

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Message
This Windows Installer database contains unsupported Windows Help file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
Background

Windows Vista and later do not support 32-bit Windows Help files (.hlp), now superseded by HTML Help (.chm). Users who try to open .hlp files see an error message instead of the expected Help. Note that support for viewing 16-bit .hlp files remains available in Windows 7.

Resolution

The following resolutions are available.

Manual Fix

Windows Help (.hlp) files should be converted to the Microsoft HTML Help (.chm) format. Where the conversion is not feasible, Microsoft supplies a downloadable version of the executable for 32-bit .hlp files, available from update KB917607.

Basic Auto Fix

The Windows Help browser (WinHlp32.exe) and necessary file associations are added in a Windows Installer transform via a Merge Module.

This fix is enabled by default.

Advanced Auto Fix

The Windows Help browser (WinHlp32.exe) for Windows 7 (update KB917607) is added in a Windows Installer transform via a Merge Module.

0202: Unmanifested Control Panel (.cpl) Files (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0202 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel (.cpl) files.

Test Group/Test Category

Operating System Compatibility/Windows 7 64-Bit

Severity

Warning

Message

This Windows Installer database contains unmanifested Control Panel file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
**Background**

On Windows Vista and later systems, all applications are run by default with standard user privileges (even when the logged-on user is a member of the Administrators group). As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

**Resolution**

The following resolutions are available.

**Manual Fix**

Control Panel (.cpl) files should be embedded in .exe files that include a manifest that specifies the privilege level that is required to execute the application. Where this is not feasible, an external manifest file can be created. In the latter case, the manifest file must be located in the same folder with the .cpl file and named the same as the full file name of the .cpl file, with a .manifest extension (for example, `<application_name>.cpl.manifest`).

**Basic Auto Fix**

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege requireAdministrator is added in a Windows Installer transform.

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**0203: Unmanifested Control Panel Applications (User Account Control)**

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0203 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel Applications. The file extensions that are scanned are .exe and .dll.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 64-Bit

**Severity**

Warning
Message

This Windows Installer database contains unmanifested Control Panel Application [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

Resolution

The following resolutions are available.

Manual Fix

An external manifest file should be created and included in the same folder with the Control Panel Application file and named the same as the full file name of the executable with a .manifest extension (for example <application_name.extension>.manifest).

Basic Auto Fix

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level requireAdministrator is added in a Windows Installer transform.

0204: Immediate Execution System-Context Custom Actions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0204 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any non-impersonated custom actions that are not scheduled to run in the script (deferred execution).

Test Group/Test Category

Operating System Compatibility/Windows 7 (64-Bit)
Severity

Warning

Message

This Windows Installer database contains non-impersonated immediate custom action
[CUSTOM_ACTION_NAME] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background

The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Immediate custom actions are not elevated; therefore, actions that make system changes should be deferred in execution until in-script is generated.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

All custom actions that make system changes should be deferred in execution to run in the script.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Non-impersonated immediate custom actions are marked to run as deferred actions in a Windows Installer transform.

0205: Deferred Execution Custom Action Context

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0205 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any deferred execution custom actions that are not running in system context.

Test Group/Test Category

Operating System Compatibility/Windows 7 64-Bit
Severity
Warning

Message
This Windows Installer database contains a deferred execution custom action [CUSTOM_ACTION_NAME] that is not running in system context (with no impersonation) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Deferred execution custom actions that make system changes should be running in system context (with no impersonation).

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
All deferred execution custom actions that make system changes should be adjusted to run in system context (with no impersonation).

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Deferred execution custom actions are marked to run in system context (with no impersonation) in a Windows Installer transform.

0206: Deprecated Nested Windows Installer Packages

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0206 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the following custom actions types:

- 7 (concurrent installation of an embedded Windows Installer package)
- 23 (concurrent installation of a source Windows Installer package)
- 39 (concurrent installation of an advertised Windows Installer package)
Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Messages
- This Windows Installer database contains custom action type 7 (concurrent installation of an embedded Windows Installer Package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 23 (concurrent installation of a source Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 39 (concurrent installation of an advertised Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
Concurrent installations, also called nested installations, install another Windows Installer package during a currently running installation. Microsoft has deprecated this Windows Installer feature since it might cause several issues that range from patch and upgrade problems to unwanted reboots.

Resolution
The following resolutions are available.

Manual Fix
Custom actions type 7, 23, and 39 should be disabled. A setup application and an external UI handler should be created to install all needed Windows Installer packages sequentially.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Custom actions type 7, 23, and 39 are disabled in a Windows Installer transform. Nested Windows Installer databases are extracted and put in a subfolder called dependencies_%Source% adjacent to the original Windows Installer database. Additionally, an installation script called Install_Dependencies_<name_of_original_msi>.cmd is created; it sequentially launches the dependent Windows Installer packages that were originally called from within the parent.

This fix is enabled by default.
0207: Interactive Services in Session 0

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0207 Operating System Compatibility test, the Windows Installer database is scanned for the presence of services that are being installed or configured and that require interaction with the user’s environment.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Error

Message
This Windows Installer database contains interactive service [SERVICE_NAME] ([FILE_NAME]) (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

Background
Windows system processes and services run in Session 0. On systems earlier than Windows Vista, the first user who logged on to the console also used Session 0. Running services and user applications together in Session 0 poses a security risk because services run at elevated privileges and therefore are targets for malicious agents trying to elevate their own privilege levels. To eliminate the security risk, Session 0 is non-interactive on Windows Vista and later systems; that is, the first user logs on to Session 1. However, services still run in Session 0. This means that services that need to display user interface dialog boxes or communicate with user applications must properly secure a communication channel. If this is not done, the services fail to work properly on Windows 7 systems.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to establish correct communications with required services that are running in Session 0.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
0208: Unsupported DHTML Editing Control

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0208 Operating System Compatibility test, the Windows Installer database is scanned for the use of DHTML Editing Control functionality. The extensions of the files that are scanned are .exe, .dll, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Message
This Windows Installer database contains executable [FILE_NAME] requiring the DHTML Editing Control for Applications (Table: File, Key: [FILE_KEY]).

Background
The DHTML Editing Control, which Microsoft originally released in 1998, is an ActiveX control designed for WYSIWYG HTML editing in Web pages and Windows-based applications. Windows Vista and later systems do not support this control because of security reasons. Software that incorporates the DHTML Editing Control for Applications no longer functions as intended on Windows 7 systems. For example, Delphi applications may cause unhandled exceptions and Visual Basic applications may display the following message when they are opened or when the form that contains the control is instantiated: “Component ‘dhtmled.ocx’ or one of its dependencies is not registered correctly: a file is missing or invalid.”

Resolution
The following resolutions are available.

Manual Fix
Applications that require the DHTML Editing Control should use a different WYSIWYG HTML editor. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Basic Auto Fix
The contents of the DHTMLEd.msi from Microsoft are added in a Windows Installer transform via a Merge Module.

This fix is enabled by default.
Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Advanced Auto Fix
No resolution is available.

0209: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0209 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Microsoft Management Console snap-in (.msc) files that are not Data Execution Prevention-aware (DEP-aware).

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Error

Message
This Windows Installer database contains Microsoft Management Console snap-in [FILE_NAME2] referencing a non DEP-aware library [FILE_NAME2] (Table: File, Keys: [FILE_KEY1], [FILE_KEY2]).

Background
On Windows XP SP2 and later systems, the DEP security feature prevents an application or a service from executing code from a non-executable memory region. Microsoft Management Console (MMC) is a common presentation service for management applications, hosting snap-ins provided by Microsoft and third-party software manufacturers. MMC.exe always runs with DEP enabled: the feature cannot be turned off, and no compatibility mode exists. Snap-ins that are not DEP-aware might fail to load within the MMC or might not work properly.

Resolution
The following resolutions are available.

Manual Fix
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered so that all Microsoft Management Console snap-ins (.msc) are DEP-aware.
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Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Microsoft Management Console snap-ins (.msc) that are not DEP-aware are removed in a Windows Installer transform.

This fix is enabled by default.

Caution • Caution: Removed snap-ins might cause (part of) the application to not function or to function incorrectly.

0210: Windows Internet Explorer Protected Mode

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0210 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that turn off Protected Mode.

Test Group/Test Category

Operating System Compatibility/Windows 7 64-Bit

Severity

Warning

Message

This Windows Installer database attempts to turn off Windows Internet Explorer Protected Mode (Table: Registry, Key: [REGISTRY_ENTRY]).

Background

On Windows Vista and later systems, Internet Explorer runs by default in Protected Mode. By preventing unauthorized access to sensitive areas of a user’s system, Protected Mode limits the amount of damage that a compromised Internet Explorer process or malware can cause. As a result, applications that use Internet Explorer cannot write directly to the disk while in the Internet or intranet zones. In addition to displaying a warning message when web pages try to write to protected areas, Internet Explorer also informs the user when web pages try to run certain software programs.

Resolution

The following resolutions are available.
Manual Fix
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to correctly handle Internet Explorer Protected Mode. When this is not feasible, the needed web sites should be added to the list of trusted sites.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Registry entries that are responsible for turning off the Internet Explorer Protected Mode are removed in a Windows Installer transform.

This fix is enabled by default.

Note • An additional manual action is needed: the web sites should be added to the list of trusted sites.

0211: rundll32 Calls (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0211 Operating System Compatibility test, the Windows Installer database is scanned for references to rundll32.exe.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Error

Messages
• This Windows Installer database contains a custom action calling rundll32.exe (Table:CustomAction, Key: [CUSTOM_ACTION_KEY]).
• This Windows Installer database contains a system startup registry entry calling rundll32.exe (Table: Registry, Key: [REGISTRY_ENTRY]).
• This Windows Installer database contains a shortcut to rundll32.exe (Table:Shortcut, Key: [SHORTCUT_KEY]).
• This Windows Installer database contains a reference to rundll32.exe in Windows Installer property (Table:Property, Key: [PROPERTY]).
**Background**

The Windows tool `rundll32.exe` is used to run executable code in DLL files as if it were called by an application. On Windows Vista and later systems, User Account Control (UAC) can cause problems for solutions that use `rundll32.exe`. When an application that relies on `rundll32.exe` needs elevated privileges to perform some global tasks, it is `rundll32.exe` (rather than the application) that requests the UAC elevation prompt. As a result, the user sees a request from **windows host process (rundll32)**. Without a clear description and icon for the application that is requesting elevation, users have no way to identify the application and determine whether it is safe to elevate it. Any DLL that runs under `rundll32.exe` and that needs elevation should be modified into an executable file that has its elevation level set in its manifest.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A "Run DLL as an app" DLL call should be wrapped in a separate executable file. Additionally, a manifest file for this executable file should be included with the required elevated privileges setting.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

0212: Junction Points

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 0212 Operating System Compatibility test, the Windows Installer database is scanned for the usage of changed or obsolete junction points in the following tables: `CustomAction, IniFile, Registry, RemoveIniFile, ServiceControl, ServiceInstall, Shortcut, and Environment`.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 64-Bit

**Severity**

Warning
Messages

- This Windows Installer database contains a custom action [CUSTOM_ACTION_NAME] with a hard-coded path "[CUSTOM_ACTION_TARGET]" (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in INI entry (Table: Inifile, Key: [INIFILE_KEY]).

- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry value "[REGISTRY_KEY]" (Table: Registry, Key: [REGISTRY_VALUE]).

- This Windows Installer database contains a hard-coded path "[REMOVEINIFILE_VALUE]" in table RemoveInifile (Table: RemoveInifile, Key: [REMOVEINIFILE_KEY]).

- This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in arguments of installed service [SERVICE_DISPLAY_NAME] (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

- This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in arguments of controlled service [SERVICE_CONTROL_DISPLAY_NAME] (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).

- This Windows Installer database contains a hard-coded path "[ENVIRONMENT_VALUE]" in environment variable [ENVIRONMENT_NAME] (Table: Environment, Key: [ENVIRONMENT_KEY]).

- This Windows Installer database contains a hard-coded path [SHORTCUT_ARGUMENTS] in arguments of shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background

Beginning with Windows Vista, the default locations for user and system data have changed. For example, user data that was previously stored in the %SystemDrive%\Documents and Settings directory is now stored in the %SystemDrive%\Users directory. For backward compatibility, the old locations have junction points that point to the new locations. For example, C:\Documents and Settings is now a junction point that refers to C:\Users.

Resolution

The following resolutions are available.

Manual Fix

Changed or obsolete junction points should be replaced with the appropriate Windows Installer property.

Basic Auto Fix

Changed or obsolete junction points are replaced with the appropriate Windows Installer properties in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.
0213: Operating System Version Conditions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0213 Operating System Compatibility test, the Windows Installer database is scanned for the usage of conditions that evaluate to false in Windows 7 in the tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Messages

• This Windows Installer database contains component [COMPONENT_NAME] using condition "[COMPONENT_CONDITION]" that evaluates to false for Windows 7 (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer database contains custom action [InstallExecuteSequence_ACTION] using condition "[InstallExecuteSequence_CONDITION]" that evaluates to false for Windows 7 (Table: CustomAction, Key: [InstallExecuteSequence_ACTION]).

• This Windows Installer database contains security entry [MsiLockPermissionsEx_ENTRY] in MsiLockPermissionsEx using condition [MsiLockPermissionsEx_CONDITION] that evaluates to false for Windows 7 (Table: MsiLockPermissionsEx, key: [MsiLockPermissionsEx_ENTRY]).

• This Windows Installer database contains feature [CONDITION_FEATUREKEY] using conditional Install Level with condition "[CONDITION]" that evaluates to false for Windows 7 (Table: Feature, Key: [CONDITION_FEATUREKEY]; Table: Condition, Key: [CONDITION_FEATUREKEY], [CONDITION_LEVEL]).

Background

Windows Installer provides the built-in properties VersionNT, VersionNT64, and WindowsBuild, which can be used in conditions to determine, for a given version of the operating system, which Windows Installer features/components should be installed, which custom actions should be executed, and/or what security should be applied.

Resolution

The following resolutions are available.
Manual Fix

The tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component should be scanned for conditions that evaluate to false for Windows 7. If the component, feature, custom action, or security is needed, the condition should be modified so that it evaluates to true for Windows 7.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Conditions in the Windows Installer tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component that evaluate to false for Windows 7 are replaced with a condition that evaluates to true in a Windows Installer transform.

This fix is enabled by default.

**Caution • This workaround enables the entire Windows Installer database, including anything that was not intended for Windows 7.**

0214: Operating System Version Launch Conditions

**Edition • This test is included in AdminStudio with Application Compatibility.**

**Note • This test is not applicable to App-V packages.**

For the 0014 Operating System Compatibility test, the Windows Installer database is scanned for launch conditions that prevent the installation from running on Windows 7 systems.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 64-Bit

**Severity**

Warning

**Message**

This Windows Installer database contains Launch Condition "[LAUNCHCONDITION]" that prevents the software from being installed in Windows 7 (Table: LaunchConditions, Key: [LAUNCHCONDITION_KEY]).
Background

Launch conditions are usually evaluated in the very beginning of the installation process for a Windows Installer package. If any of these conditions evaluates to false, the installation does not take place. Launch conditions often rely on the value of the `VersionNT`, `VersionNT64`, or `VersionBuild` properties, which depend on the operating system version.

Resolution

The following resolutions are available.

Manual Fix

Unless the application is known to cause problems on Windows 7 systems, launch conditions that might prevent the installation from taking place on Windows 7 systems should be removed.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Launch conditions that prevent the installation from taking place on Windows 7 systems are removed in a Windows Installer transform.

This fix is enabled by default.

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Caution • This workaround enables the installation of a Windows Installer package, even if it was not intended for Windows 7.

0215: Windows Resource Protection Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0215 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are subject to Windows Resource Protection (WRP).

Test Group/Test Category

Operating System Compatibility/Windows 7 64-Bit

Severity

Warning
**Message**

This Windows Installer database contains Windows Resource Protection file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**

On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each file operation that was ignored because of WRP. WRP files can be installed or updated only using Microsoft-provided redistributable packages that are designed for Windows 7.

**Resolution**

The following resolutions are available.

**Manual Fix**

Affected files should be assessed whether they are required for the application to run successfully on Windows 7 systems. If the file is required, a Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

WRP files are removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ **Caution** • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.

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**0216: Windows Resource Protection Registry Keys**

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0216 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that are subject to Windows Resource Protection (WRP).

**Test Group/Test Category**

Operating System Compatibility/Windows 7 64-Bit
Severity
Warning

Message
This Windows Installer database contains Windows Resource Protection registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each registry key write operation that was ignored because of WRP. In Windows 7, several additional registry keys are protected via Windows WRP. To preserve the installation process, Windows Installer might report success in changing these keys, even though the operation failed. If the application relies on particular settings in the now protected area, this strategy might result in run-time errors. WRP registry entries can be written only using Microsoft-provided redistributable packages that are designed for Windows 7.

Resolution
The following resolutions are available.

Manual Fix
Affected registry entries should be assessed whether they are required for the application to run successfully on Windows 7 systems. If the registry entry is required, a Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
WRP registry keys are removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.)

0217: Unsupported 16-Bit Files

⚠️ Edition • This test is included in AdminStudio with Application Compatibility.
For the 0217 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain 16-bit files without conditions that disable them for 64-bit Windows systems. The file extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.

**Test Group/Test Category**
Operating System Compatibility/Windows 7 64-Bit

**Severity**
Error

**Message**
This Windows Installer database contains 16-bit file [FILE_NAME] which might be installed in 64-bit systems (Table: File, key: [FILE_KEY]).

**Background**
Since the introduction of 64-bit Windows systems, 16-bit code is no longer supported. If the launch conditions are missing or incorrect, 16-bit files might be installed on 64-bit Windows 7 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.

**Resolution**
The following resolutions are available.

**Manual Fix**
A Windows 7 64-bit-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 16-bit code with the appropriate 32- or 64-bit code.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
The 16-bit files that are configured to be installed on 64-bit systems are moved to separate components with conditions that enable them only for 32-bit systems; this is done in a Windows Installer transform.

This fix is enabled by default.

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**Caution** • On 64-bit systems, those files will not be installed.
0219: Self-Update Functionality (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0219 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested executable files that are recognized as installations, upgrades, or patches. Heuristic analysis scans files that match any of the following criteria: *update*.exe, *setup*.exe,*install*.exe, *unins*.exe, or *patch*.exe for their User Account Control (UAC) awareness.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Message
This Windows Installer database contains self-update functionality in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Some software has a built-in mechanism to automatically update itself. Self-updating should be avoided in a managed environment due to lack of control over managed software and privilege issues. Furthermore, the self-update functionality might leave old files behind or cause issues when the software is being removed. Since Windows Vista, installation and update programs are recognized and, if UAC is enabled, cause prompts for credentials. This is done to prevent installations without the user’s knowledge and approval.

Resolution
The following resolutions are available.

Manual Fix
Self-update functionality of the software should be disabled.

Basic Auto Fix
A manifest file is added for each unmanifested installation or upgrade in a Windows Installer transform. The content of the manifest depends on whether the executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix
Caution • This might have a high negative impact on application functionality.

0220: Standard User Changes (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0220 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .exe files (other than installations and upgrades) that cause the User Account Control (UAC) prompt to be displayed.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Message
This Windows Installer database contains an unmanifested file [FILE_NAME] (Table: File, Key: [KEY_FILE]).

Background
On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. If an application requires elevated privileges, an accompanying manifest file can indicate this. At run time, Windows confirms that the privilege elevation that is declared in the manifest aligns with the user’s intention by displaying a UAC prompt for consent or credentials. Unmanifested executable files do not trigger a UAC prompt, and any actions that require elevated privileges—including any changes to system or global settings—silently fail. Therefore, unmanifested applications that require elevated privileges might not function properly.

Resolution
The following resolutions are available.

Manual Fix
For each unmanifested executable file, create a manifest file that sets the required privilege level. For applications that do not require administrative privileges, the required privilege level should be set to asInvoker. (That is, the UAC prompt is not shown, and permissions are not elevated.) Otherwise, the required privilege level should be set to either requireAdministrator or highestAvailable. If an application seeks an unsuited privilege level (and the manifest cannot be corrected), you can create a shim database specify the desired privilege level.
Basic Auto Fix

A manifest file is added in a Windows Installer transform to each application that requires administrative privileges but does not already have an embedded or associated manifest file. The content of the manifest depends on whether a given executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0221: Unsigned Drivers

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0221 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned drivers.

Test Group/Test Category
Operating System Compatibility/Windows 7 32-Bit

Severity
Error

Message
This Windows Installer database contains a driver ([FILE_NAME]) which is not correctly signed (Table: File, Key: [FILE_KEY]).

Background

A signed driver is a device driver that includes a digital signature (an electronic security mark that can indicate the manufacturer of the software, as well as validate the original contents of the driver package). If a driver has been signed by a manufacturer that has verified its identity with a certification authority, it is confirmed that the driver actually comes from that publisher and hasn't been altered. Since 64-bit Windows Vista, if an unsigned driver is installed, it might not be loaded. The device or program that is trying to use the driver might experience failures which can result in a system crash. If the unsigned driver is a boot-time driver (which for some reason has not been disabled by the Program Compatibility Assistant), the system might not start after a reboot.

Resolution

The following resolutions are available.
**Manual Fix**
A signed version of the driver should be delivered by its manufacturer. Alternatively, Windows Driver Kit (WDK) from Microsoft can be used to sign the driver with a trusted certificate.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
Unsigned drivers are removed in a Windows Installer transform.
This fix is enabled by default.

⚠️ Caution • This might have a high negative impact on application functionality.

### 0222: Deprecated API Calls

⚠️ Edition • This test is included in AdminStudio with Application Compatibility.

For the 0222 Operating System Compatibility test, the Windows Installer database is scanned for references to deprecated APIs. The file extensions that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**
Operating System Compatibility/Windows 7 64-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains a reference to a deprecated API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**
A number of APIs that were previously used in Microsoft Windows are no longer supported on Windows 7 systems. Any application that calls these deprecated APIs might behave in unexpected ways.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix

A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling deprecated APIs. Deprecated APIs are documented in Microsoft SDK updates.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0223: Obsolete API Calls

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Edition • This test is included in AdminStudio with Application Compatibility.

For the 0223 Operating System Compatibility test, the Windows Installer database is scanned for references to obsolete API calls. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category

Operating System Compatibility/Windows 7 64-Bit

Severity

Error

Message

This Windows Installer database contains a reference to an obsolete API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

A number of API calls that were previously used in Microsoft Windows are no longer supported on Windows 7 systems. These functions may have been removed from corresponding DLLs, or those DLL are not available on Windows 7 systems. Obsolete functions cannot be called, and programs that attempt to use them may fail to launch or may not function as expected.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling obsolete API calls. Obsolete API calls are documented in Microsoft SDK updates.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0224 Nested SendTo Menus

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0244 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components with null, invalid, or duplicated component identifiers.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Messages
- This Windows Installer database contains component [COMPONENT_NAME] with null Globally Unique Identifier (GUID) (Table: Component, Key: [COMPONENT_NAME]).
- This Windows Installer database contains component [COMPONENT_NAME] with invalid Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Key: [COMPONENT_NAME]).
- This Windows Installer database contains duplicated component Globally unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Keys: [COMPONENT_NAME]).

Background
Windows Installer tracks every component by its component GUID, which is specified in the Component table. It is essential for the operation of the Windows Installer reference-counting mechanism that the component GUID is set and its value is correct. The ComponentID property takes a string that is formatted as a GUID, using the format (XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX), where X is a hexadecimal digit (0,1,2,3,4,5,6,7,8,9,A,B,C,D,E,F). The braces are required.

Resolution
The following resolutions are available.

Manual Fix
Each component should receive a non-null, valid GUID in the ComponentId field.
Basic Auto Fix

Valid GUIDs are generated for each component that has a null or invalid GUID; this is done through a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0225: Quick Launch Bar

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0225 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts that will be installed on the Quick Launch bar.

Test Group/Test Category

Operating System Compatibility/Windows 7 64-Bit

Severity

Warning

Message

This Windows Installer database contains shortcut [SHORTCUT_NAME] installed in the Quick Launch bar (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background

The Quick Launch bar is a dockable toolbar that contains user-defined shortcuts to applications. Icons in this area respond to a single click. Since Windows 7, this functionality is included on the taskbar buttons (shortcuts can be pinned to the taskbar) and the Quick Launch bar is by default not available. It can be enabled, but it has compatibility issues with the Language bar. If both are enabled, the Quick Launch bar is removed after the machine is restarted.

Resolution

The following resolutions are available.

Manual Fix

Quick Launch shortcuts should be moved to another location or pinned to the taskbar. Alternatively, the Quick Launch bar can be enabled.
Caution • Enabling the Quick Launch bar is not recommended because of possible conflicts with the Language bar.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Quick Launch shortcuts are removed in a Windows Installer transform.

This fix is enabled by default.

0226: Hard-Coded Paths in Script-Based Custom Actions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0226 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths inside script-based custom actions.

Test Group/Test Category

Operating System Compatibility/Windows 7 64-Bit

Severity

Warning

Messages

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in property [PROPERTY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Property, Key: [PROPERTY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in a binary stream [STREAM] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Binary, Key: [BINARY_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] installed within this product (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: File, Key: [FILE_KEY]).
Background

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in script-based custom actions to no longer be valid. This could result in installation failures or functionality issues.

Note • ICE48 checks for directories that are hard-coded to local paths.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

All hard-coded paths in script-based custom actions should be replaced with Windows Installer properties or environment variables.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0227: Hard-Coded Paths

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0227 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths in the following tables: Registry, IniFile, Shortcut, ServiceControl, ServiceInstall, and CustomAction (excluding script-based custom actions).

Test Group/Test Category

Operating System Compatibility/Windows 7 64-Bit

Severity

Warning
Messages

- This Windows Installer database contains a hard-coded path ".\[REGISTRY_VALUE\]" in registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).
- This Windows Installer database contains a hard-coded path ".\[INI_FILE_KEY\]" in a key of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path ".\[INI_FILE_VALUE\]" in a value of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path ".\[CUSTOM_ACTION_TARGET\]" in the CustomAction table (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path ".\[SHORTCUT_ARGUMENTS\]" in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).
- This Windows Installer database contains a hard-coded path ".\[SERVICECONTROL_ARGUMENTS\]" in the ServiceControl table (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).
- This Windows Installer database contains a hard-coded path ".\[SERVICEINSTALL_ARGUMENTS\]" in the ServiceInstall table (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

Background

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in Windows Installer databases (for example, in the Registry or IniFile tables) to no longer be valid. This could result in installation failures or functionality issues.

Note • ICE48 checks for directories that are hard-coded to local paths.

Resolution

The following resolutions are available.

Manual Fix

For each hard-coded path, a property that contains that value should be created. That property should replace the hard-coded path.

Basic Auto Fix

Hard-coded paths are replaced with properties that contain the original paths in a Windows Installer transform. The newly created properties are named ASFIX_PATH_# (where # is an enumerator to uniquely name the properties).

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.
0228: Conflicting Permission Tables

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0228 Operating System Compatibility test, the Windows Installer database is scanned for the usage of the LockPermissions table in conjunction with the MsiLockPermissionsEx table.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Message
This Windows Installer database contains both LockPermissions and MsiLockPermissionsEx tables (Table: LockPermissions, MsiLockPermissionsEx).

Background
Since Windows Installer 5 (introduced with Windows 7), the MsiLockPermissionsEx table should replace the use of the LockPermissions table for managing access permissions. The extended functionality provided by the MsiLockPermissionsEx table enables a package to secure Windows Services, files, folders, and registry keys. Beginning with Windows Installer 5, the installation fails with error message 1941 if the Windows Installer package contains both a LockPermissions table and a MsiLockPermissionsEx table. Existing Windows Installer packages that contain only the LockPermissions table can still be installed using Windows Installer 5.

Note • Windows Installer 4.5 and earlier ignore the MsiLockPermissionsEx table.

Resolution
The following resolutions are available.

Manual Fix
If the LockPermissions and MsiLockPermissionsEx tables are not empty, all entries from LockPermissions table should be migrated to the MsiLockPermissionsEx table, and the LockPermissions table should be removed. Otherwise, at least one of those empty tables (either LockPermissions or MsiLockPermissionsEx) should be removed.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

The conflict between the LockPermissions and the MsiLockPermissionsEx table is resolved in a Windows Installer transform. If either one of the tables is empty, it is removed. If both tables are populated, entries from the LockPermissions table are converted to the MsiLockPermissionsEx table, and afterwards the empty LockPermissions table is removed.

This fix is enabled by default.

0229: Deprecated NETDDE Functionality

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0229 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any registry entries that reference NETDDE.EXE.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Error

Message
This Windows Installer database contains a Network DDE call [REGISTRY_VALUE] in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
Microsoft deprecated Network DDE (NetDDE) in Windows Server 2008. NetDDE is a technology that allows applications that use the DDE transport to exchange data over the network. Applications that use this technology might fail.

Note • Regular DDE is still supported.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a different networking technology, such as DCOM or Windows Communication Foundation.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0230: Unsupported GINA Functionality

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0230 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any custom GINA DLL references.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Error

Message
This Windows Installer database contains unsupported customized GINA functionality (Table: Registry, Key: [REGISTRY_KEY]).

Background
Microsoft changed the interactive logon process in Windows Vista. On earlier systems, where software required a logon to a third-party server or a logon using a third-party device, the supplier had to replace the built-in Windows library MSGina.dll with a custom DLL. The new authentication model on Windows Vista and later systems removes GINA functionality (including customization). Software that uses the original or customized GINA functionality does not work on Windows 7 systems.

Resolution
The following resolutions are available.

Manual Fix
A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to support the Credential Providers model as described by Microsoft.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

Registry value HKLM\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL is removed in a Windows Installer transform.

This fix is enabled by default.

**Caution** • If this workaround is applied to software using a customized logon through a modified GINA module, it is possible that the installation might fail, and highly likely that users might not be able to log on.

0235: Unsupported .NET Framework 1.0/1.1 Applications

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0235 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that contain references to .NET Framework 1.0 or 1.1 in the header. The extensions of files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 64-Bit

**Severity**

Error

**Message**

This Windows Installer database contains application [FILE_NAME] dependent on .NET Framework Version [VERSION] (Table: File, Key: [FILE_KEY]).

**Background**

Microsoft .NET Framework 1.0 and 1.1 are not supported on Windows 7 and later systems. Although it may be possible to install .NET Framework 1.0 or 1.1 components on Windows 7, Microsoft provides no level of support for these configurations.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 7-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a more recent version of .NET Framework.
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Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0237: 32-Bit Driver

Edition  •  This test is included in AdminStudio with Application Compatibility.

For the 0237 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit drivers.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Error

Message
ERROR_MSG_1: This Windows Installer database contains 32-bit driver (FILE_PATH) (Table: File, Key: FILE_NAME).

Background
Hardware devices require 64-bit drivers on a 64-bit versions of Windows. Legacy 32-bit drivers may not work on 64-bit Windows systems.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The manufacturer of the driver should deliver a 64-bit version.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
0238: Deprecated Proxy Configuration Tools

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0238 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries or files that refer to ProxyCfg.exe. The extensions of files that are scanned are .vbs and .cmd.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Messages
- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).
- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
ProxyCfg.exe is a process that is associated with the Proxy Configuration Tool for Windows HTTP Services from Microsoft. In Windows Vista and later systems, this file is not a part of the operating system; it was replaced by netsh.exe.

Resolution
The following resolutions are available.

Manual Fix
References to ProxyCfg.exe should be replaced with the corresponding netsh.exe commands.

Basic Auto Fix
References to ProxyCfg.exe are replaced with the corresponding netsh.exe commands in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix
No resolution is available.
0239: Compatibility Issues with Known Issues at Startup

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0239 Operating System Compatibility test, the Windows Installer database is scanned for the presence of content that may trigger Application Help (Apphelp) messages during installation or at application startup. These types of messages warn end users that an application may have compatibility problems.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Error

Message
This Windows Installer database contains a program known to have compatibility issues. It may trigger Application Help (Apphelp) message during installation.

Background
When an application is launched, the Program Compatibility Assistant warns end users if the application is known to have compatibility issues. The list of these applications is stored in the System application compatibility database. These messages that the Program Compatibility Assistant displays are called Application Help (Apphelp) messages.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 7-compatible application should be delivered by its manufacturer.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0244: Invalid Component Identifiers

Edition • This test is included in AdminStudio with Application Compatibility.
Note • This test is not applicable to App-V packages.

For the 0244 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components with null, invalid, or duplicated component identifiers.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Messages
• This Windows Installer database contains component [COMPONENT_NAME] with null Globally Unique Identifier (GUID) (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer database contains component [COMPONENT_NAME] with invalid Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer database contains duplicated component Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Keys: [COMPONENT_NAME]).

Background
Windows Installer tracks every component by its component GUID, which is specified in the Component table. It is essential for the operation of the Windows Installer reference-counting mechanism that the component GUID is set and its value is correct. The ComponentID property takes a string that is formatted as a GUID, using the format {YYYYYYYY-YYYY-YYYY-YYYY-XXXXXXXXXXXX}, where X is a hexadecimal digit (0,1,2,3,4,5,6,7,8,9,A,B,C,D,E,F). The braces are required.

Resolution
The following resolutions are available.

Manual Fix
Each component should receive a non-null, valid GUID in the ComponentId field.

Basic Auto Fix
Valid GUIDs are generated for each component that has a null or invalid GUID; this is done through a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix
No resolution is available.
0245: Mixed Per-User and Per-Machine Data

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0245 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain mixed per-user and per-machine content.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Messages

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
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- This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

Background
Mixing per-user and per-machine data in the same component could result in only partial installation of the component for some users in a multiuser environment.

Resolution
The following resolutions are available.

Manual Fix
Per-user and per-machine data should be moved to separate components.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Per-user content and per-machine content are moved to separate components in a Windows Installer transform. This fix is enabled by default.
0246: Restart Manager FilesInUse Dialog

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0246 Operating System Compatibility test, the Windows Installer database is scanned for the absence of the Restart Manager FilesInUse dialog (MsiRMFilesInUse) and the MSIRESTARTMANAGERCONTROL property value that disables Restart Manager.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Messages
- This Windows Installer database does not contain definition of Restart Manager Files in Use (MsiRMFilesInUse) dialog to handle Restart Manager on windows 7 (Table: Dialog).
- This Windows Installer database contains Restart Manager Files in Use (MsiRMFilesInUse) dialog suppressed by property MSIRESTARTMANAGERCONTROL (the current value is [PROPERTY_VALUE]) (Table: Property, Key: MSIRESTARTMANAGERCONTROL).

Background
The MsiRMFilesInUse dialog can be authored to display a list of processes that are currently running files that need to be overwritten or deleted by the installation. The dialog contains two options to allow end users to specify how to proceed:
- Users can choose to have the installation close the applications that are using those files and then attempt to restart the applications after the installation is complete.
- Users can avoid closing the applications. A reboot will be required at the end of the installation.

If the user selects the first option, a push button control on this dialog can be authored to publish the RMShutdownAndRestart control event, and the Restart Manager can close the applications and restart them at the end of the installation. This can eliminate or reduce the need to restart the computer. The MsiRMFilesInUse dialog is displayed during an installation only if installation is running with full user interface and the MsiRMFilesInUse dialog is present in Dialog table. Additionally, the public property MSIRESTARTMANAGERCONTROL can be used to disable Restart Manager.
Resolution
The following resolutions are available.

Manual Fix
The MsiRMFilesInUse dialog should be added to the Dialog table of the Windows Installer database.

Basic Auto Fix
The MsiRMFilesInUse dialog is enabled through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0247: ForceReboot Action

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0247 Operating System Compatibility test, the Windows Installer database is scanned for the presence of a ForceReboot action that may be launched on Windows 7 systems.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Message
This Windows Installer database contains ForceReboot action that may run on Windows 7 (Table: InstallExecuteSequence, Key: ForceReboot).

Background
The ForceReboot action prompts the user for a restart of the system during the installation. If the installation is displaying a user interface, the installation shows a dialog at each ForceReboot action; the dialog prompts the user to restart the system. The user must respond to this prompt before continuing with the installation. If the installation has no user interface, the system automatically restarts at the ForceReboot action. When Windows Installer determines that a restart is necessary, it automatically prompts the user to restart at the end of the installation, regardless of whether there are any ForceReboot or ScheduleReboot actions in the sequence.
Resolution
The following resolutions are available.

Manual Fix
A condition that suppresses the ForceReboot action on Windows 7 systems should be added.

Basic Auto Fix
A condition is added to the ForceReboot action to disable the action on Windows 7 systems; this is done through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0248: Reboot Pending Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0248 Operating System Compatibility test, the Windows Installer database is scanned for the absence of launch conditions that prevent the installation from continuing when a restart is pending.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Message
This Windows Installer database does not contain any LaunchCondition that prevent the installation when system reboot is pending (Table: LaunchCondition).

Background
The installation sets the value of the MsiSystemRebootPending property to 1 if there is an operation pending to rename a file. Package authors can base a condition in the LaunchCondition table on this property to prevent the installation of their package in cases where there is an operation pending to rename a file. This may prevent a restart
of the operating system caused by the renaming of the file. Any installation that explicitly uses the
\texttt{MsiSystemRebootPending} property in the \texttt{LaunchCondition} table may not continue when there are pending
operations that require a system reboot.

\textbf{Resolution}

The following resolutions are available.

\textbf{Manual Fix}

The following condition should be added to the \texttt{LaunchCondition} table to prevent the installation of the package if
a system reboot is pending and required.

\texttt{NOT MsiSystemRebootPending}

\textbf{Basic Auto Fix}

The following condition is added through a Windows Installer transform.

\texttt{MsiSystemRebootPending <> 1}

This fix is enabled by default.

\textbf{Advanced Auto Fix}

No resolution is available.

\section*{0249: AdminUser or Privileged Launch Condition}

\begin{itemize}
  \item \textit{Edition} • This test is included in AdminStudio with Application Compatibility.
  \item \textit{Note} • This test is not applicable to App-V packages.
\end{itemize}

For the 0249 Operating System Compatibility test, the Windows Installer database is scanned for the presence of
launch conditions that use the \texttt{AdminUser} or \texttt{Privileged} properties and that may prevent installation on Windows 7
systems.

\textbf{Test Group/Test Category}

Operating System Compatibility/Windows 7 64-Bit

\textbf{Severity}

Warning

\textbf{Messages}

\begin{itemize}
  \item This Windows Installer database contains LaunchCondition \texttt{[LAUNCHCONDITION_NAME]} using AdminUser
    property (Table: LaunchCondition, Key: \texttt{[LAUNCHCONDITION_CONDITION]}).
\end{itemize}
This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using Privileged property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).

**Background**

The Windows Installer properties *AdminUser* and *Privileged* may be used to prevent users who do not have administrator or elevated privileges from running the installation. These properties should not be used in the *LaunchCondition* table because Windows Installer may initially spoof their value during evaluation of the *LaunchCondition* table and set both to 1 even if the user is not an administrator and has not received elevated privileges yet. This behavior is present because privileges are elevated much later, and the result of authentication is not known when initial launch conditions are evaluated.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A *LaunchCondition* table entry that uses the *AdminUser* or *Privileged* properties should be migrated to a type 19 custom action that uses the following condition:

```
NOT Privileged
```

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

0250: Conditions Using AdminUser Property

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0250 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the *AdminUser* property in conditions in the Install UI sequence.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 64-Bit

**Severity**

Warning
**Message**

This Windows Installer database contains condition [CONDITION_NAME] using AdminUser property (Table: InstallUISequence, Key: [InstallUISequence_ACTION])

**Background**

The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running certain parts of the installation. The installation sets the Privileged property to 1 if the user has elevated privileges; it sets the AdminUser property to 1 only if the user was an administrator. The differences between these properties may have been used in some legacy packages. On Windows Vista and later systems, these two Windows Installer properties are always the same and the Privileged property is recommended.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The Windows Installer property AdminUser should be avoided; the Privileged property should be used instead. Packages that require distinct Privileged and AdminUser properties can restore the difference by setting the MSIUSEREALADMINDETECTION property.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**0251: 32-Bit Shell Extensions**

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

The Windows Installer database is scanned for the presence of 32-bit shell extensions, which cannot be loaded on 64-bit operating systems.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 64-Bit

**Severity**

Error
Message

This Windows Installer database contains a 32-bit shell extension registered with file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

Since the introduction of 64-bit operating systems, some program features that are available on Windows 32-bit operating systems are not available on computers that are running an x64-based version of Windows. A common problem is that third-party Windows Explorer shell extensions are not added to the Windows Explorer menu, such as the Windows Explorer shell extensions for WinZip and for WinRAR. These symptoms occur because Windows Explorer cannot load the 32-bit .DLL files that are required by the Windows Explorer shell extensions feature.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 7 64-bit compatible application should be delivered by its manufacturer. Alternatively, the 32-bit version of Windows Explorer can be used, which is located in the %windir%\Syswow64 folder on the computer that is running the x64-based version of Windows.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0252: Unsigned Executables

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0252 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned executables. Scanned file extensions are: .exe, .dll, .ocx, and .cab.

Test Group/Test Category

Operating System Compatibility/Windows 7 (64-bit)

Severity

Warning
**Message**

This Windows Installer database contains unsigned executable [EXECUTABLE_NAME] (Table: File, Key: [FILE_NAME]).

**Background**

According to Microsoft best practices, all binaries should be digitally signed with a certificate issued by a Trusted Publisher. The Trusted Publisher’s certificate store contains information about the Authenticode (signing) certificates of Trusted Publishers that are installed on a computer. Unsigned executables will prompt the user for authorization.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The application with executables signed by a Trusted Publisher should be delivered by its manufacturer.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

0253: Unsigned Windows Installer Database

*Edition • This test is included in AdminStudio with Application Compatibility.*

*Note • This test is not applicable to App-V packages.*

For the 0253 Operating System Compatibility test, the Windows Installer database is scanned for signing with trusted certificate.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 (64-Bit)

**Severity**

Warning

**Message**

This Windows Installer database is not signed with certificate from a trusted Certificate Authority.
Background

All Windows Installer databases should be digitally signed with a certificate issued by a Trusted Publisher. Unsigned Windows Installer databases will prompt the user for authorization.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

The Windows Installer database should be digitally signed with a certified issues by a Trusted Publisher.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0255: Obsolete File Associations

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0255 Operating System Compatibility test, the Windows Installer database is scanned for the presence of obsolete file associations.

Test Group/Test Category

Operating System Compatibility/Windows 7 (64-Bit)

Severity

Warning

Message

This Windows Installer database contains file [FILE_NAME] with not supported extension in Windows 7 (Table: File, Key: [FILE_NAME])

Background

In Windows 7, some file associations have been deprecated or disabled. When attempting to open a file with these extensions, users will be prompted to select another application that is installed or will be pointed to a web page that offers solutions.
Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 7 compatible application should be delivered by its manufacturer. Self-developed applications should not contain files with obsolete extensions in their installers.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

Windows 8 32-Bit Tests

Edition • These tests are included in AdminStudio with Application Compatibility.

The Windows 8 32-bit category consists of the following Operating System Compatibility tests:

- 0301: Unsupported 32-Bit Windows Help Files
- 0302: Unmanifested Control Panel (.cpl) Files (User Account Control)
- 0303: Unmanifested Control Panel Applications (User Account Control)
- 0304: Immediate Execution System-Context Custom Actions
- 0305: Deferred Execution Custom Action Context
- 0306: Deprecated Nested Windows Installer Packages
- 0307: Interactive Services in Session 0
- 0308: Unsupported DHTML Editing Control
- 0309: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention
- 0310: Windows Internet Explorer Protected Mode
- 0311: rundll32 Calls (User Account Control)
- 0312: Junction Points
- 0313: Operating System Version Conditions
- 0314: Operating System Version Launch Conditions
- 0315: Windows Resource Protection Files
- 0316: Windows Resource Protection Registry Keys
- 0318: 64-Bit Files
• 0319: Self-Update Functionality (User Account Control)
• 0320: Standard User Changes (User Account Control)
• 0321: Unsigned Drivers
• 0322: Deprecated API Calls
• 0323: Obsolete API Calls
• 0324: Nested SendTo Menus
• 0325: Quick Launch Bar
• 0326: Hard-Coded Paths in Script-Based Custom Actions
• 0327: Hard-Coded Paths
• 0328: Conflicting Permission Tables
• 0329: Deprecated NETDDE Functionality
• 0330: Unsupported GINA Functionality
• 0335: Unsupported .NET Framework 1.0/1.1 Applications
• 0338: Deprecated Proxy Configuration Tools
• 0339: Compatibility Issues with Known Issues at Startup
• 0340: Manifest Files Using Operating System Identifier
• 0341: Excluded .NET Framework Payload Files
• 0342: Installation to Secure Location
• 0343: Reorganized Start Screen
• 0344: Invalid Component Identifiers
• 0345: Mixed Per-User and Per-Machine Data
• 0346: Restart Manager FilesInUse Dialog
• 0347: ForceReboot Action
• 0348: Reboot Pending Launch Condition
• 0349: AdminUser or Privileged Launch Condition
• 0350: Conditions Using AdminUser Property
• 0352: Unsigned Executables
• 0353: Unsigned Windows Installer Database
• 0354: Windows Desktop Gadgets
• 0355: Obsolete File Associations
• 0617: Unsupported 16-Bit Files
• 0656: Deprecated Windows Library Feature
• 3001: Application Requires Specific Minimum OS Version (Windows 8)
0301: Unsupported 32-Bit Windows Help Files

*Edition* • *This test is included in AdminStudio with Application Compatibility.*

For the 0301 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit Windows Help files (.hlp).

**Test Group/Test Category**
Operating System Compatibility/Windows 8 32-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains unsupported Windows Help file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**
Windows Vista and later do not support 32-bit Windows Help files (.hlp), now superseded by HTML Help (.chm). Users who try to open .hlp files see an error message instead of the expected Help. Note that support for viewing 16-bit .hlp files remains available in Windows 8.

**Resolution**
The following resolutions are available.

**Manual Fix**
Windows Help (.hlp) files should be converted to the Microsoft HTML Help (.chm) format.
**Basic Auto Fix**

The Windows Help browser (WinHlp32.exe) and necessary file associations are added in a Windows Installer transform via a Merge Module.

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

---

### 0302: Unmanifested Control Panel (.cpl) Files (User Account Control)

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0302 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel (.cpl) files.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Warning

**Message**

This Windows Installer database contains unmanifested Control Panel file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**

On Windows Vista and later systems, all applications are run by default with standard user privileges (even when the logged-on user is a member of the Administrators group). As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

**Resolution**

The following resolutions are available.

**Manual Fix**

Control Panel (.cpl) files should be embedded in .exe files that include a manifest that specifies the privilege level that is required to execute the application. Where this is not feasible, an external manifest file can be created. In the latter case, the manifest file must be located in the same folder with the .cpl file and named the same as the full file name of the .cpl file, with a .manifest extension (for example, <application_name>.cpl.manifest).
Basic Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege requireAdministrator is added in a Windows Installer transform.

0303: Unmanifested Control Panel Applications (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0303 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel Applications. The file extensions that are scanned are .exe and .dll.

Test Group/Test Category

Operating System Compatibility/Windows 8 32-Bit

Severity

Warning

Message

This Windows Installer database contains unmanifested Control Panel Application [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

Resolution

The following resolutions are available.

Manual Fix

An external manifest file should be created and included in the same folder with the Control Panel Application file and named the same as the full file name of the executable with a .manifest extension (for example <application_name.extension>.manifest).
Basic Auto Fix

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level requireAdministrator is added in a Windows Installer transform.

0304: Immediate Execution System-Context Custom Actions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0304 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any non-impersonated custom actions that are not scheduled to run in the script (deferred execution).

Test Group/Test Category

Operating System Compatibility/Windows 8 32-Bit

Severity

Warning

Message

This Windows Installer database contains non-impersonated immediate custom action [CUSTOM_ACTION_NAME] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background

The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Immediate custom actions are not elevated; therefore, actions that make system changes should be deferred in execution until in-script is generated.

Resolution

The following resolutions are available.
Manual Fix
All custom actions that make system changes should be deferred in execution to run in the script.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Non-impersonated immediate custom actions are marked to run as deferred actions in a Windows Installer transform.
This fix is enabled by default.

0305: Deferred Execution Custom Action Context

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0305 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any deferred execution custom actions that are not running in system context.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database contains a deferred execution custom action [CUSTOM_ACTION_NAME] that is not running in system context (with no impersonation) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Deferred execution custom actions that make system changes should be running in system context (with no impersonation).

Resolution
The following resolutions are available.
**Manual Fix**

All deferred execution custom actions that make system changes should be adjusted to run in system context (with no impersonation).

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Deferred execution custom actions are marked to run in system context (with no impersonation) in a Windows Installer transform.

This fix is enabled by default.

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**0306: Deprecated Nested Windows Installer Packages**

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*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0306 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the following custom actions types:

- 7 (concurrent installation of an embedded Windows Installer package)
- 23 (concurrent installation of a source Windows Installer package)
- 39 (concurrent installation of an advertised Windows Installer package)

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Warning

**Messages**

- This Windows Installer database contains custom action type 7 (concurrent installation of an embedded Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 23 (concurrent installation of a source Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 39 (concurrent installation of an advertised Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
Background

Concurrent installations, also called *nested installations*, install another Windows Installer package during a currently running installation. Microsoft has deprecated this Windows Installer feature since it might cause several issues that range from patch and upgrade problems to unwanted reboots.

Resolution

The following resolutions are available.

**Manual Fix**

Custom actions type 7, 23, and 39 should be disabled. A setup application and an external UI handler should be created to install all needed Windows Installer packages sequentially.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Custom actions type 7, 23, and 39 are disabled in a Windows Installer transform. Nested Windows Installer databases are extracted and put in a subfolder called `Dependencies_%Source%` adjacent to the original Windows Installer database. Additionally, an installation script called `Install_Dependencies_<name_of_original_msi>.cmd` is created; it sequentially launches the dependent Windows Installer packages that were originally called from within the parent.

This fix is enabled by default.

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**0307: Interactive Services in Session 0**

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0307 Operating System Compatibility test, the Windows Installer database is scanned for the presence of services that are being installed or configured and that require interaction with the user’s environment.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Error
Message

This Windows Installer database contains interactive service [SERVICE_NAME] ([FILE_NAME]) (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

Background

Windows system processes and services run in Session 0. On systems earlier than Windows Vista, the first user who logged on to the console also used Session 0. Running services and user applications together in Session 0 poses a security risk because services run at elevated privileges and therefore are targets for malicious agents trying to elevate their own privilege levels. To eliminate the security risk, Session 0 is non-interactive on Windows Vista and later systems; that is, the first user logs on to Session 1. However, services still run in Session 0. This means that services that need to display user interface dialog boxes or communicate with user applications must properly secure a communication channel. If this is not done, the services fail to work properly on Windows 8 systems.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to establish correct communications with required services that are running in Session 0.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0308: Unsupported DHTML Editing Control

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0308 Operating System Compatibility test, the Windows Installer database is scanned for the use of DHTML Editing Control functionality. The extensions of the files that are scanned are .exe, .dll, and .ocx.

Test Group/Test Category

Operating System Compatibility/Windows 8 32-Bit

Severity

Warning
Message

This Windows Installer database contains executable [FILE_NAME] requiring the DHTML Editing Control for Applications (Table: File, Key: [FILE_KEY]).

Background

The DHTML Editing Control, which Microsoft originally released in 1998, is an ActiveX control designed for WYSIWYG HTML editing in Web pages and Windows-based applications. Windows Vista and later systems do not support this control because of security reasons. Software that incorporates the DHTML Editing Control for Applications no longer functions as intended on Windows 8 systems. For example, Delphi applications may cause unhandled exceptions and Visual Basic applications may display the following message when they are opened or when the form that contains the control is instantiated: “Component 'dhtmled.ocx' or one of its dependencies is not registered correctly: a file is missing or invalid.”

Resolution

The following resolutions are available.

Manual Fix

Applications that require the DHTML Editing Control should use a different WYSIWYG HTML editor. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Basic Auto Fix

The contents of the DHTMLEd.msi from Microsoft are added in a Windows Installer transform via a Merge Module. This fix is enabled by default.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Advanced Auto Fix

No resolution is available.

0309: Microsoft Management Console (MMC) Snap-ins
Data Execution Prevention

Edition • This test is included in AdminStudio with Application Compatibility.
For the 0309 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Microsoft Management Console snap-in (.msc) files that are not Data Execution Prevention-aware (DEP-aware).

**Test Group/Test Category**
Operating System Compatibility/Windows 8 32-Bit

**Severity**
Error

**Message**
This Windows Installer database contains Microsoft Management Console snap-in [FILE_NAME2] referencing a non DEP-aware library [FILE_NAME2] (Table: File, Keys: [FILE_KEY1], [FILE_KEY2]).

**Background**
On Windows XP SP2 and later systems, the DEP security feature prevents an application or a service from executing code from a non-executable memory region. Microsoft Management Console (MMC) is a common presentation service for management applications, hosting snap-ins provided by Microsoft and third-party software manufacturers. MMC.exe always runs with DEP enabled: the feature cannot be turned off, and no compatibility mode exists. Snap-ins that are not DEP-aware might fail to load within the MMC or might not work properly.

**Resolution**
The following resolutions are available.

**Manual Fix**
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered so that all Microsoft Management Console snap-ins (.msc) are DEP-aware.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
Microsoft Management Console snap-ins (.msc) that are not DEP-aware are removed in a Windows Installer transform.

This fix is enabled by default.

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**Caution** • Caution: Removed snap-ins might cause (part of) the application to not function or to function incorrectly.
0310: Windows Internet Explorer Protected Mode

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0310 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that turn off Protected Mode.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database attempts to turn off Windows Internet Explorer Protected Mode (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
On Windows Vista and later systems, Internet Explorer runs by default in Protected Mode. By preventing unauthorized access to sensitive areas of a user's system, Protected Mode limits the amount of damage that a compromised Internet Explorer process or malware can cause. As a result, applications that use Internet Explorer cannot write directly to the disk while in the Internet or intranet zones. In addition to displaying a warning message when web pages try to write to protected areas, Internet Explorer also informs the user when web pages try to run certain software programs.

Resolution
The following resolutions are available.

Manual Fix
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to correctly handle Internet Explorer Protected Mode. When this is not feasible, the needed web sites should be added to the list of trusted sites.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Registry entries that are responsible for turning off the Internet Explorer Protected Mode are removed in a Windows Installer transform.
This fix is enabled by default.
Note • An additional manual action is needed: the web sites should be added to the list of trusted sites.

0311: rundll32 Calls (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0311 Operating System Compatibility test, the Windows Installer database is scanned for references to rundll32.exe.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Error

Messages
- This Windows Installer database contains a custom action calling rundll32.exe (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a system startup registry entry calling rundll32.exe (Table: Registry, Key: [REGISTRY_ENTRY]).
- This Windows Installer database contains a shortcut to rundll32.exe (Table: Shortcut, Key: [SHORTCUT_KEY]).
- This Windows Installer database contains a reference to rundll32.exe in Windows Installer property (Table: Property, Key: [PROPERTY]).

Background
The Windows tool rundll32.exe is used to run executable code in DLL files as if it were called by an application. On Windows Vista and later systems, User Account Control (UAC) can cause problems for solutions that use rundll32.exe. When an application that relies on rundll32.exe needs elevated privileges to perform some global tasks, it is rundll32.exe (rather than the application) that requests the UAC elevation prompt. As a result, the user sees a request from Windows host process (rundll32). Without a clear description and icon for the application that is requesting elevation, users have no way to identify the application and determine whether it is safe to elevate it. Any DLL that runs under rundll32.exe and that needs elevation should be modified into an executable file that has its elevation level set in its manifest.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
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Manual Fix
A "Run DLL as an app" DLL call should be wrapped in a separate executable file. Additionally, a manifest file for this executable file should be included with the required elevated privileges setting.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0312: Junction Points

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0312 Operating System Compatibility test, the Windows Installer database is scanned for the usage of changed or obsolete junction points in the following tables: CustomAction, IniFile, Registry, RemoveIniFile, ServiceControl, ServiceInstall, Shortcut, and Environment.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Messages

- This Windows Installer database contains a custom action [CUSTOM_ACTION_NAME] with a hard-coded path "[CUSTOM_ACTION_TARGET]" (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in INI entry (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry value "[REGISTRY_KEY]" (Table: Registry, Key: [REGISTRY_VALUE]).
- This Windows Installer database contains a hard-coded path "[REMOVEINIFILE_VALUE]" in table RemoveIniFile (Table: RemoveIniFile, Key: [REMOVEINIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in arguments of installed service [SERVICE_DISPLAY_NAME] (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).
This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in arguments of controlled service [SERVICE_CONTROL_DISPLAY_NAME] (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).

This Windows Installer database contains a hard-coded path "[ENVIRONMENT_VALUE]" in environment variable [ENVIRONMENT_NAME] (Table: Environment, Key: [ENVIRONMENT_KEY]).

This Windows Installer database contains a hard-coded path [SHORTCUT_ARGUMENTS] in arguments of shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background

Beginning with Windows Vista, the default locations for user and system data have changed. For example, user data that was previously stored in the %SystemDrive%\Documents and Settings directory is now stored in the %SystemDrive%\Users directory. For backward compatibility, the old locations have junction points that point to the new locations. For example, C:\Documents and Settings is now a junction point that refers to C:\users.

Resolution

The following resolutions are available.

Manual Fix

Changed or obsolete junction points should be replaced with the appropriate Windows Installer property.

Basic Auto Fix

Changed or obsolete junction points are replaced with the appropriate Windows Installer properties in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0313: Operating System Version Conditions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0313 Operating System Compatibility test, the Windows Installer database is scanned for the usage of conditions that evaluate to false in Windows 8 in the tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component.
Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Messages

- This Windows Installer database contains component [COMPONENT_NAME] using condition 
  "[COMPONENT_CONDITION]" that evaluates to false for windows 8 (Table: Component, Key: 
  [COMPONENT_NAME]).

- This Windows Installer database contains custom action [InstallExecuteSequence_ACTION] using 
  condition "[InstallExecuteSequence_CONDITION]" that evaluates to false for Windows 8 (Table: 
  CustomAction, Key: [InstallExecuteSequence_ACTION]).

- This Windows Installer database contains security entry [MsiLockPermissionsEx_ENTRY] in 
  MsiLockPermissionsEx using condition [MsiLockPermissionsEx_CONDITION] that evaluates to false 
  for windows 8 (Table: MsiLockPermissionsEx, key: [MsiLockPermissionsEx_ENTRY]).

- This Windows Installer database contains feature [CONDITION_FEATUREKEY] using conditional 
  Install Level with condition "[CONDITION]" that evaluates to false for Windows 8 (Table: Feature, 
  Key: [CONDITION_FEATUREKEY]; Table: Condition, Key: [CONDITION_FEATUREKEY], 
  [CONDITION_LEVEL]).

Background
Windows Installer provides the built-in properties VersionNT and WindowsBuild, which can be used in conditions 
to determine, for a given version of the operating system, which Windows Installer features/components should be 
installed, which custom actions should be executed, and/or what security should be applied.

Resolution
The following resolutions are available.

Manual Fix
The tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component should be scanned for 
conditions that evaluate to false for Windows 8. If the component, feature, custom action, or security is needed, the 
condition should be modified so that it evaluates to true for Windows 8.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Conditions in the Windows Installer tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and 
Component that evaluate to false for Windows 8 are replaced with a condition that evaluates to true in a Windows 
Installer transform.
This fix is enabled by default.
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Caution • This workaround enables the entire Windows Installer database, including anything that was not intended for Windows 8.

0314: Operating System Version Launch Conditions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0314 Operating System Compatibility test, the Windows Installer database is scanned for launch conditions that prevent the installation from running on Windows 8 systems.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database contains Launch Condition "[LAUNCHCONDITION]" that prevents the software from being installed in Windows 8 (Table: LaunchConditions, Key: [LAUNCHCONDITION_KEY]).

Background
Launch conditions are usually evaluated in the very beginning of the installation process for a Windows Installer package. If any of these conditions evaluates to false, the installation does not take place. Launch conditions often rely on the value of the VersionNT or VersionBuild properties, which depend on the operating system version.

Resolution
The following resolutions are available.

Manual Fix
Unless the application is known to cause problems on Windows 8 systems, launch conditions that might prevent the installation from taking place on Windows 8 systems should be removed.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

Launch conditions that prevent the installation from taking place on Windows 8 systems are removed in a Windows Installer transform.

This fix is enabled by default.

Caution • This workaround enables the installation of a Windows Installer package, even if it was not intended for Windows 8.

0315: Windows Resource Protection Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0315 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are subject to Windows Resource Protection (WRP).

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database contains Windows Resource Protection file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each file operation that was ignored because of WRP. WRP files can be installed or updated only using Microsoft-provided redistributable packages that are designed for Windows 8.

Resolution
The following resolutions are available.
Manual Fix
Affected files should be assessed whether they are required for the application to run successfully on Windows 8 systems. If the file is required, a Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
WRP files are removed in a Windows Installer transform.
This fix is enabled by default.

Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.)

0316: Windows Resource Protection Registry Keys

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0316 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that are subject to Windows Resource Protection (WRP).

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database contains Windows Resource Protection registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each registry key write operation that was ignored because of WRP. In Windows 8, several additional registry keys are protected via Windows WRP. To preserve the installation process, Windows...
Installer might report success in changing these keys, even though the operation failed. If the application relies on particular settings in the now protected area, this strategy might result in run-time errors. WRP registry entries can be written only using Microsoft-provided redistributable packages that are designed for Windows 8.

**Resolution**

The following resolutions are available.

**Manual Fix**

Affected registry entries should be assessed whether they are required for the application to run successfully on Windows 8 systems. If the registry entry is required, a Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

WRP registry keys are removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ **Caution** • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.

### 0318: 64-Bit Files

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0318 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain 64-bit files without conditions that enable them only for 64-bit Windows systems. The file extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Error

**Message**

This Windows Installer database contains 64-bit file [FILE_NAME] which might be installed in 32-bit systems (Table: File, key: [FILE_KEY]).
Background
Some software is intended to run only on 64-bit operating systems. If the launch conditions are missing or incorrect, 64-bit files might be installed on 32-bit Windows 8 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.

Resolution
The following resolutions are available.

Manual Fix
A 32-bit Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 64-bit code with the appropriate 32-bit code.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
The 64-bit files that are configured to be installed on 32-bit systems are moved to separate 64-bit components with conditions that enable them only for 64-bit systems; this is done in a Windows Installer transform.

This fix is enabled by default.

Caution • On 32-bit systems, those files will not be installed.

0319: Self-Update Functionality (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0319 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested executable files that are recognized as installations, upgrades, or patches. Heuristic analysis scans files that match any of the following criteria: *update*.exe, *setup*.exe,*install*.exe, *unins*.exe, or *patch*.exe for their User Account Control (UAC) awareness.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning
Message
This Windows Installer database contains self-update functionality in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Some software has a built-in mechanism to automatically update itself. Self-updating should be avoided in a managed environment due to lack of control over managed software and privilege issues. Furthermore, the self-update functionality might leave old files behind or cause issues when the software is being removed. Since Windows Vista, installation and update programs are recognized and, if UAC is enabled, cause prompts for credentials. This is done to prevent installations without the user's knowledge and approval.

Resolution
The following resolutions are available.

Manual Fix
Self-update functionality of the software should be disabled.

Basic Auto Fix
A manifest file is added for each unmanifested installation or upgrade in a Windows Installer transform. The content of the manifest depends on whether the executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix

⚠️ Caution • This might have a high negative impact on application functionality.

0320: Standard User Changes (User Account Control)

⚠️ Edition • This test is included in AdminStudio with Application Compatibility.

For the 0320 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .exe files (other than installations and upgrades) that cause the User Account Control (UAC) prompt to be displayed.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit
Severity
Warning

Message
This Windows Installer database contains an unmanifested file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. If an application requires elevated privileges, an accompanying manifest file can indicate this. At run time, Windows confirms that the privilege elevation that is declared in the manifest aligns with the user’s intention by displaying a UAC prompt for consent or credentials. Unmanifested executable files do not trigger a UAC prompt, and any actions that require elevated privileges—including any changes to system or global settings—silently fail. Therefore, unmanifested applications that require elevated privileges might not function properly.

Resolution
The following resolutions are available.

Manual Fix
For each unmanifested executable file, create a manifest file that sets the required privilege level. For applications that do not require administrative privileges, the required privilege level should be set to asInvoker. (That is, the UAC prompt is not shown, and permissions are not elevated.) Otherwise, the required privilege level should be set to either requireAdministrator or highestAvailable. If an application seeks an unsuited privilege level (and the manifest cannot be corrected), you can create a shim database specify the desired privilege level.

Basic Auto Fix
A manifest file is added in a Windows Installer transform to each application that requires administrative privileges but does not already have an embedded or associated manifest file. The content of the manifest depends on whether a given executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0321: Unsigned Drivers

Edition • This test is included in AdminStudio with Application Compatibility.
For the 0321 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned drivers.

**Test Group/Test Category**
Operating System Compatibility/Windows 8 32-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains a driver ([FILE_NAME]) which is not correctly signed (Table: File, Key: [FILE_KEY]).

**Background**
A signed device driver includes a digital signature (an electronic security mark that can indicate the manufacturer of the software, as well as validate the original contents of the driver package). If a driver has been signed by a manufacturer that has verified its identity with a certification authority, it is confirmed that the driver actually comes from that publisher and has not been altered. If a user tries to install an unsigned driver, Windows 7 displays a warning and prompts the user.

**Resolution**
The following resolutions are available.

**Manual Fix**
A signed version of the driver should be delivered by its manufacturer. Alternatively, Windows Driver Kit (WDK) from Microsoft can be used to sign the driver with a trusted certificate.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
Unsigned drivers are removed in a Windows Installer transform.

This fix is enabled by default.

**Caution • This might have a high negative impact on application functionality.**
0322: Deprecated API Calls

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0322 Operating System Compatibility test, the Windows Installer database is scanned for references to deprecated APIs. The file extensions that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database contains a reference to a deprecated API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
A number of APIs that were previously used in Microsoft Windows are no longer supported on Windows 8 systems. Any application that calls these deprecated APIs might behave in unexpected ways.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling deprecated APIs. Deprecated APIs are documented in Microsoft SDK updates.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0323: Obsolete API Calls

Edition • This test is included in AdminStudio with Application Compatibility.
For the 0323 Operating System Compatibility test, the Windows Installer database is scanned for references to obsolete API calls. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Error

**Message**

This Windows Installer database contains a reference to an obsolete API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**

A number of API calls that were previously used in Microsoft Windows are no longer supported on Windows 8 systems. These functions may have been removed from corresponding DLLs, or those DLL are not available on Windows 8 systems. Obsolete functions cannot be called, and programs that attempt to use them may fail to launch or may not function as expected.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling obsolete API calls. Obsolete API calls are documented in Microsoft SDK updates.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

0324: Nested SendTo Menus

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0324 Operating System Compatibility test, the Windows Installer database is scanned for the creation of shortcuts in subfolders of the SendTo folder.
Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database contains a shortcut [SHORTCUT_NAME] created in a subfolder of the SendTo folder (Table: Shortcut, Key: [SHORTCUT_KEY]; Table: Directory, Key: [DIRECTORY_KEY]).

Background
The SendTo folder contains shortcuts for possible destinations to which files and folders can be sent. Since Windows Vista, shortcuts that are placed in subfolders of the SendTo folder are not shown. Only shortcuts that are placed directly in the SendTo folder are visible in the context menu.

Resolution
The following resolutions are available.

Manual Fix
Shortcuts in subfolders of the SendTo folder should be moved directly into the SendTo folder. Empty subfolders should be removed.

Basic Auto Fix
Shortcuts in subfolders of the SendTo folder are moved directly into the SendTo folder in a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0325: Quick Launch Bar

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0325 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts that will be installed on the Quick Launch bar.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit
Severity
Warning

Message
This Windows Installer database contains shortcut [SHORTCUT_NAME] installed in the Quick Launch bar (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background
The Quick Launch bar is a dockable toolbar that contains user-defined shortcuts to applications. Icons in this area respond to a single click. Since Windows 7, this functionality is included on the taskbar buttons (shortcuts can be pinned to the taskbar) and the Quick Launch bar is by default not available. It can be enabled, but it has compatibility issues with the Language bar. If both are enabled, the Quick Launch bar is removed after the machine is restarted.

Resolution
The following resolutions are available.

Manual Fix
Quick Launch shortcuts should be moved to another location or pinned to the taskbar. Alternatively, the Quick Launch bar can be enabled.

⚠️ Caution • Enabling the Quick Launch bar is not recommended because of possible conflicts with the Language bar.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Quick Launch shortcuts are removed in a Windows Installer transform.
This fix is enabled by default.

0326: Hard-Coded Paths in Script-Based Custom Actions

.week {color: rgb(136, 136, 136); font-size: 12px; line-height: 18px; margin: 0px 0px 18px; padding: 0px; width: 100%;}

⚠️ Edition • This test is included in AdminStudio with Application Compatibility.

⚠️ Note • This test is not applicable to App-V packages.

For the 0326 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths inside script-based custom actions.
Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Messages
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in property [PROPERTY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Property, Key: [PROPERTY]).
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in a binary stream [STREAM] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Binary, Key: [BINARY_KEY]).
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] installed within this product (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: File, Key: [FILE_KEY]).

Background
During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in script-based custom actions to no longer be valid. This could result in installation failures or functionality issues.

Note • ICE48 checks for directories that are hard-coded to local paths.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
All hard-coded paths in script-based custom actions should be replaced with Windows Installer properties or environment variables.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
0327: Hard-Coded Paths

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0327 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths in the following tables: Registry, IniFile, Shortcut, ServiceControl, ServiceInstall, and CustomAction (excluding script-based custom actions).

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Messages
- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_KEY]" in a key of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in a value of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[CUSTOM_ACTION_TARGET]" in the CustomAction table (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path "[SHORTCUT_ARGUMENTS]" in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in the ServiceControl table (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in the ServiceInstall table (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

Background
During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in Windows Installer databases (for example, in the Registry or IniFile tables) to no longer be valid. This could result in installation failures or functionality issues.

Note • ICE48 checks for directories that are hard-coded to local paths.
Resolution
The following resolutions are available.

Manual Fix
For each hard-coded path, a property that contains that value should be created. That property should replace the hard-coded path.

Basic Auto Fix
Hard-coded paths are replaced with properties that contain the original paths in a Windows Installer transform. The newly created properties are named `ASFIX_PATH_#` (where `#` is an enumerator to uniquely name the properties).

This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0328: Conflicting Permission Tables

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0328 Operating System Compatibility test, the Windows Installer database is scanned for the usage of the `LockPermissions` table in conjunction with the `MsiLockPermissionsEx` table.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database contains both LockPermissions and MsiLockPermissionsEx tables (Table: LockPermissions, MsiLockPermissionsEx).

Background
Since Windows Installer 5 (introduced with Windows 7), the `MsiLockPermissionsEx` table should replace the use of the `LockPermissions` table for managing access permissions. The extended functionality provided by the `MsiLockPermissionsEx` table enables a package to secure Windows Services, files, folders, and registry keys.
Beginning with Windows Installer 5, the installation fails with error message 1941 if the Windows Installer package contains both a LockPermissions table and a MsiLockPermissionsEx table. Existing Windows Installer packages that contain only the LockPermissions table can still be installed using Windows Installer 5.

**Note** • Windows Installer 4.5 and earlier ignore the MsiLockPermissionsEx table.

**Resolution**
The following resolutions are available.

**Manual Fix**
If the LockPermissions and MsiLockPermissionsEx tables are not empty, all entries from LockPermissions table should be migrated to the MsiLockPermissionsEx table, and the LockPermissions table should be removed. Otherwise, at least one of those empty tables (either LockPermissions or MsiLockPermissionsEx) should be removed.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
The conflict between the LockPermissions and the MsiLockPermissionsEx table is resolved in a Windows Installer transform. If either one of the tables is empty, it is removed. If both tables are populated, entries from the LockPermissions table are converted to the MsiLockPermissionsEx table, and afterwards the empty LockPermissions table is removed.

This fix is enabled by default.

0329: Deprecated NETDDE Functionality

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0329 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any registry entries that reference NETDDE.EXE.

**Test Group/Test Category**
Operating System Compatibility/Windows 8 32-Bit

**Severity**
Error
**Message**

This Windows Installer database contains a Network DDE call [REGISTRY_VALUE] in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).

**Background**

Microsoft deprecated Network DDE (NetDDE) in Windows Vista. NetDDE is a technology that allows applications that use the DDE transport to exchange data over the network. Applications that use this technology might fail.

*Note* • Regular DDE is still supported.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a different networking technology, such as DCOM or Windows Communication Foundation.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**0330: Unsupported GINA Functionality**

*Edition* • This test is included in AdminStudio with Application Compatibility.

For the 0330 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any custom GINA DLL references.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Error

**Message**

This Windows Installer database contains unsupported customized GINA functionality (Table: Registry, Key: [REGISTRY_KEY]).
**Background**

Microsoft changed the interactive logon process in Windows Vista. On earlier systems, where software required a logon to a third-party server or a logon using a third-party device, the supplier had to replace the built-in Windows library `MSGina.dll` with a custom DLL. The new authentication model on Windows Vista and later systems removes GINA functionality (including customization). Software that uses the original or customized GINA functionality does not work on Windows 8 systems.

**Resolution**

The following resolutions are available.

**Manual Fix**

A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to support the Credential Providers model as described by Microsoft.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Registry value HKLM\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL is removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ **Caution** • If this workaround is applied to software using a customized logon through a modified GINA module, it is possible that the installation might fail, and highly likely that users might not be able to log on.

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**0335: Unsupported .NET Framework 1.0/1.1 Applications**

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0335 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that contain references to .NET Framework 1.0 or 1.1 in the header. The extensions of files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Error
Message
This Windows Installer database contains application [FILE_NAME] dependent on .NET Framework Version [VERSION] (Table: File, Key: [FILE_KEY]).

Background
Microsoft .NET Framework 1.0 and 1.1 are not supported on Windows 7 and later systems. Although it may be possible to install .NET Framework 1.0 or 1.1 components on Windows 8, Microsoft provides no level of support for these configurations.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a more recent version of .NET Framework.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0338: Deprecated Proxy Configuration Tools

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0338 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries or files that refer to ProxyCfg.exe. The extensions of files that are scanned are .vbs and .cmd.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Messages
• This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).

• This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).
Background

ProxyCfg.exe is a process that is associated with the Proxy Configuration Tool for Windows HTTP Services from Microsoft. In Windows Vista and later systems, this file is not a part of the operating system; it was replaced by netsh.exe.

Resolution

The following resolutions are available.

Manual Fix

References to ProxyCfg.exe should be replaced with the corresponding netsh.exe commands.

Basic Auto Fix

References to ProxyCfg.exe are replaced with the corresponding netsh.exe commands in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0339: Compatibility Issues with Known Issues at Startup

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0339 Operating System Compatibility test, the Windows Installer database is scanned for the presence of content that may trigger Application Help (Apphelp) messages during installation or at application startup. These types of messages warn end users that an application may have compatibility problems.

Test Group/Test Category

Operating System Compatibility/Windows 8 32-Bit

Severity

Error

Message

This Windows Installer database contains a program known to have compatibility issues. It may trigger Application Help (Apphelp) message during installation.
Background

When an application is launched, the Program Compatibility Assistant warns end users if the application is known to have compatibility issues. The list of these applications is stored in the System application compatibility database. These messages that the Program Compatibility Assistant displays are called Application Help (Apphelp) messages.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 8-compatible application should be delivered by its manufacturer.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0340: Manifest Files Using Operating System Identifier

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0340 Operating System Compatibility test, the Windows Installer database is scanned for manifest files that contain a compatibility section without a <supportedOS> tag that refers to Windows 8.

Test Group/Test Category

Operating System Compatibility/Windows 8 32-Bit

Severity

Warning

Message

This Windows Installer database contains a manifest file [FILE_NAME] with a compatibility section that has no <supportedOS> tag that refers to Windows 8 (Table: File, Key: [FILE_KEY]).

Background

On Windows 7 and later systems, applications can specify supported operating system identifiers through their manifest files. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched. On Windows 7 and later systems, compatibility information for operating system support is read from the <supportedOS> tags in the compatibility section of the manifest file. The operating system chooses the highest version identifier in the manifest up to the running Windows version and gives the
application support at that level. Applications without a compatibility section in their manifest file have Windows Vista behavior by default on Windows 8 systems. This might break visual appearance or functionality (for example, the client area of applications might be rendered without a theme in high contrast mode).

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by updating the application manifests with the latest compatibility information for operating system support.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

### 0341: Excluded .NET Framework Payload Files

- **Edition** • *This test is included in AdminStudio with Application Compatibility.*

For the 0341 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .NET assemblies that were compiled with Microsoft .NET Framework 2.0, 3.0, or 3.5.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Warning

**Message**

This Windows Installer database contains a .NET assembly [FILE_NAME] compiled with Microsoft .NET Framework version [VERSION] (Table: File, Key: [FILE_KEY]).

**Background**

On Windows 8 systems, Microsoft .NET Framework 4.5 is enabled by default. The manifests for .NET Framework 3.5 (including .NET 2.0 and 3.0) are also included, but without the supporting payload files. With a clean installation of Windows 8, applications that require .NET Framework 2.0 or 3.5 might trigger a request for the necessary files.
**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use Microsoft .NET Framework 4.0 or later. Where this is not feasible, Microsoft provides a downloadable .NET Framework 3.5 (including .NET 2.0 and 3.0) feature available through Windows Update or on the original installation media.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**0342: Installation to Secure Location**

*Edition* • *This test is included in AdminStudio with Application Compatibility.*

For the 0342 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are installed to the `Program Files\WindowsApps` folder.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Warning

**Message**

This Windows Installer database contains file FILE_NAME being installed to restricted location PATH (Table: File, Key: FILE_KEY).

**Background**

When a Windows Store app is added to a Windows 8 system, it is installed to `Program Files\WindowsApps`. If desktop applications are installed to this location, they may cause collisions with existing configurations. In addition, some antivirus/anti-malware detectors identify this location as a potential cause for concern.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should not install to the restricted location.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0343: Reorganized Start Screen

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0343 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts to non-executable files in the Start Menu folder. Additionally, the database is scanned for shortcuts that are located in a subfolder of the Start Menu.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Messages
- This Windows Installer database contains a shortcut [SHORTCUT_NAME] to a non-executable file [FILE_NAME] which might not be pinned to the Start screen (Table: Shortcut, Key: [SHORTCUT_KEY]).

- This Windows Installer database contains a shortcut [SHORTCUT_NAME] in a subfolder of the "Start Menu\Programs" folder which might not be displayed correctly in the All Apps view (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background
On Windows 8 systems, the Start Menu is no longer available, and its functionality has been replaced with a new Start screen. The appearance and functionality of the new solution might result in an ambiguous shortcut structure. Windows 8 automatically pins shortcuts to executable files to the new Start screen. However, it does not pin
shortcuts for other file types (for example, text files, help files, and command files (.bat, .cmd)). Note that the shortcuts are still visible when the user browses to the All Apps applet; this is the equivalent of the “All Applications” on the old Start Menu.

Furthermore, on Windows 8 systems, the tree hierarchy from the old Start Menu is no longer available. Shortcuts in the All Apps applet are grouped by the root subfolders in the Start Menu folder. Shortcuts from subfolders are displayed in one group with no visual clue to which group it belongs. Hence, if two shortcuts with the same name exist in different subfolders, users might be unable to distinguish between them. This behavior might limit productivity.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

Shortcuts should be renamed to unequivocally express their behavior and affiliation. For example, instead of using generic names like *Readme* or *Help documentation*, a more specific name like *Readme for <application name>* or *Help documentation for <application name>* should be used. Shortcuts to non-executable files should be manually pinned by the logged-on user.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**0344: Invalid Component Identifiers**

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0344 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components with null, invalid, or duplicated component identifiers.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 32-Bit

**Severity**

Warning
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**Messages**

- This Windows Installer database contains component [COMPONENT_NAME] with null Globally Unique Identifier (GUID) (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer database contains component [COMPONENT_NAME] with invalid Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer database contains duplicated component Globally unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Keys: [COMPONENT_NAME]).

**Background**

Windows Installer tracks every component by its component GUID, which is specified in the `Component` table. It is essential for the operation of the Windows Installer reference-counting mechanism that the component GUID is set and its value is correct. The `ComponentID` property takes a string that is formatted as a GUID, using the format `{XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX}`, where X is a hexadecimal digit (0,1,2,3,4,5,6,7,8,9,A,B,C,D,E,F). The braces are required.

**Resolution**

The following resolutions are available.

**Manual Fix**

Each component should receive a non-null, valid GUID in the `ComponentId` field.

**Basic Auto Fix**

Valid GUIDs are generated for each component that has a null or invalid GUID; this is done through a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

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**0345: Mixed Per-User and Per-Machine Data**

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0345 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain mixed per-user and per-machine content.
Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Messages
- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

**Background**

Mixing per-user and per-machine data in the same component could result in only partial installation of the component for some users in a multiuser environment.

**Resolution**

The following resolutions are available.

**Manual Fix**

Per-user and per-machine data should be moved to separate components.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Per-user content and per-machine content are moved to separate components in a Windows Installer transform. This fix is enabled by default.

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**0346: Restart Manager FilesInUse Dialog**

*Edition* • *This test is included in AdminStudio with Application Compatibility.*

*Note* • *This test is not applicable to App-V packages.*
For the 0346 Operating System Compatibility test, the Windows Installer database is scanned for the absence of the Restart Manager FilesInUse dialog (MsirmFilesInUse) and the MSIRESTARTMANAGERCONTROL property value that disables Restart Manager.

**Test Group/Test Category**
Operating System Compatibility/Windows 8 32-Bit

**Severity**
Warning

**Messages**
- This Windows Installer database does not contain definition of Restart Manager Files in Use (MsirmFilesInUse) dialog to handle Restart Manager on Windows 8 (Table: Dialog).
- This Windows Installer database contains Restart Manager Files in Use (MsirmFilesInUse) dialog suppressed by property MSIRESTARTMANAGERCONTROL (the current value is [PROPERTY_VALUE]) (Table: Property, Key: MSIRESTARTMANAGERCONTROL).

**Background**
The MsirmFilesInUse dialog can be authored to display a list of processes that are currently running files that need to be overwritten or deleted by the installation. The dialog contains two options to allow end users to specify how to proceed:

- Users can choose to have the installation close the applications that are using those files and then attempt to restart the applications after the installation is complete.

- Users can avoid closing the applications. A reboot will be required at the end of the installation.

If the user selects the first option, a push button control on this dialog can be authored to publish the RMShutdownAndRestart control event, and the Restart Manager can close the applications and restart them at the end of the installation. This can eliminate or reduce the need to restart the computer. The MsirmFilesInUse dialog is displayed during an installation only if installation is running with full user interface and the MsirmFilesInUse dialog is present in Dialog table. Additionally, the public property MSIRESTARTMANAGERCONTROL can be used to disable Restart Manager.

**Resolution**
The following resolutions are available.

**Manual Fix**
The MsirmFilesInUse dialog should be added to the Dialog table of the Windows Installer database.

**Basic Auto Fix**
The MsirmFilesInUse dialog is enabled through a Windows Installer transform.

This fix is enabled by default.
Advanced Auto Fix
No resolution is available.

0347: ForceReboot Action

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0347 Operating System Compatibility test, the Windows Installer database is scanned for the presence of a ForceReboot action that may be launched on Windows 8 systems.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database contains ForceReboot action that may run on Windows 7 (Table: InstallExecuteSequence, Key: ForceReboot).

Background
The ForceReboot action prompts the user for a restart of the system during the installation. If the installation is displaying a user interface, the installation shows a dialog at each ForceReboot action; the dialog prompts the user to restart the system. The user must respond to this prompt before continuing with the installation. If the installation has no user interface, the system automatically restarts at the ForceReboot action. When Windows Installer determines that a restart is necessary, it automatically prompts the user to restart at the end of the installation, regardless of whether there are any ForceReboot or ScheduleReboot actions in the sequence.

Resolution
The following resolutions are available.

Manual Fix
A condition that suppresses the ForceReboot action on Windows 8 systems should be added.

Basic Auto Fix
A condition is added to the ForceReboot action to disable the action on Windows 8 systems; this is done through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0348: Reboot Pending Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0348 Operating System Compatibility test, the Windows Installer database is scanned for the absence of launch conditions that prevent the installation from continuing when a restart is pending.

Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Message
This Windows Installer database does not contain any LaunchCondition that prevent the installation when system reboot is pending (Table: LaunchCondition).

Background
The installation sets the value of the MsiSystemRebootPending property to 1 if there is an operation pending to rename a file. Package authors can base a condition in the LaunchCondition table on this property to prevent the installation of their package in cases where there is an operation pending to rename a file. This may prevent a restart of the operating system caused by the renaming of the file. Any installation that explicitly uses the MsiSystemRebootPending property in the LaunchCondition table may not continue when there are pending operations that require a system reboot.

Resolution
The following resolutions are available.

Manual Fix
The following condition should be added to the LaunchCondition table to prevent the installation of the package if a system reboot is pending and required.

NOT MsiSystemRebootPending
Basic Auto Fix

The following condition is added through a Windows Installer transform.

\texttt{MsiSystemRebootPending <> 1}

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0349: AdminUser or Privileged Launch Condition

\textit{Edition} • This test is included in AdminStudio with Application Compatibility.

\textit{Note} • This test is not applicable to App-V packages.

For the 0349 Operating System Compatibility test, the Windows Installer database is scanned for the presence of launch conditions that use the \texttt{AdminUser} or \texttt{Privileged} properties and that may prevent installation on Windows 8 systems.

Test Group/Test Category

Operating System Compatibility/Windows 8 32-Bit

Severity

Warning

Messages

- This Windows Installer database contains LaunchCondition [\texttt{LAUNCHCONDITION\_NAME}] using AdminUser property (Table: LaunchCondition, Key: [\texttt{LAUNCHCONDITION\_CONDITION}]).
- This Windows Installer database contains LaunchCondition [\texttt{LAUNCHCONDITION\_NAME}] using Privileged property (Table: LaunchCondition, Key: [\texttt{LAUNCHCONDITION\_CONDITION}]).

Background

The Windows Installer properties \texttt{AdminUser} and \texttt{Privileged} may be used to prevent users who do not have administrator or elevated privileges from running the installation. These properties should not be used in the LaunchCondition table because Windows Installer may initially spoof their value during evaluation of the LaunchCondition table and set both to 1 even if the user is not an administrator and has not received elevated privileges yet. This behavior is present because privileges are elevated much later, and the result of authentication is not known when initial launch conditions are evaluated.
Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A LaunchCondition table entry that uses the AdminUser or Privileged properties should be migrated to a type 19 custom action that uses the following condition:

\( \text{NOT Privileged} \)

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0350: Conditions Using AdminUser Property

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0350 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the AdminUser property in conditions in the Install UI sequence.

Test Group/Test Category

Operating System Compatibility/Windows 8 32-Bit

Severity

Warning

Message

This Windows Installer database contains condition [CONDITION_NAME] using AdminUser property (Table: InstallUISequence, Key: [InstallUISequence_ACTION])

Background

The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running certain parts of the installation. The installation sets the Privileged property to 1 if the user has elevated privileges; it sets the AdminUser property to 1 only if the user was an
administrator. The differences between these properties may have been used in some legacy packages. On Windows Vista and later systems, these two Windows Installer properties are always the same and the **Privileged** property is recommended.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The Windows Installer property **AdminUser** should be avoided; the **Privileged** property should be used instead. Packages that require distinct **Privileged** and **AdminUser** properties can restore the difference by setting the **MSIUSEREALADMINDETECTION** property.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

### 0352: Unsigned Executables

This test is included in AdminStudio with Application Compatibility.

For the 0352 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned executables. Scanned file extensions are: `.exe`, `.dll`, `.ocx`, and `.cab`.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 (32-bit)

**Severity**

Warning

**Message**

This Windows Installer database contains unsigned executable [EXECUTABLE_NAME] (Table: File, Key: [FILE_NAME]).

**Background**

According to Microsoft best practices, all binaries should be digitally signed with a certificate issued by a Trusted Publisher. The Trusted Publisher’s certificate store contains information about the Authenticode (signing) certificates of Trusted Publishers that are installed on a computer. Unsigned executables will prompt the user for authorization.
Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The application with executables signed by a Trusted Publisher should be delivered by its manufacturer.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0353: Unsigned Windows Installer Database

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0353 Operating System Compatibility test, the Windows Installer database is scanned for signing with trusted certificate.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Warning

Message
This Windows Installer database is not signed with certificate from a trusted Certificate Authority.

Background
All Windows Installer databases should be digitally signed with a certificate issued by a Trusted Publisher. Unsigned Windows Installer databases will prompt the user for authorization.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
The Windows Installer database should be digitally signed with a certified issues by a Trusted Publisher.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0354: Windows Desktop Gadgets

Edition • This test is included in AdminStudio with Application Compatibility.

This test is included in AdminStudio with Application Compatibility.

For the 0354 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Windows Desktop Gadgets.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Warning

Message
This Windows Installer database contains a Windows Desktop Gadget.

Background
Since Windows 8, Microsoft has deprecated Desktop Gadgets and outclassed them by new live tiles and apps. The main reasons for the deprecation are security risks and the outdated look of Desktop Gadgets.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
Windows 8 compatible application should be delivered by its manufacturer. Self-developed applications should not contain Desktop Gadgets in their installers.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

No resolution is available.

0355: Obsolete File Associations

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0355 Operating System Compatibility test, the Windows Installer database is scanned for the presence of obsolete file associations.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Warning

Message
This Windows Installer database contains file [FILE_NAME] with not supported extension in Windows 8
(Table: File, Key: [FILE_NAME])

Background
In Windows 8, some file associations have been deprecated or disabled. When attempting to open a file with these extensions, users will be prompted to select another application that is installed or will be pointed to a web page that offers solutions.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 8 compatible application should be delivered by its manufacturer. Self-developed applications should not contain files with obsolete extensions in their installers.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
0617: Unsupported 16-Bit Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0617 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components containing 16-bit files. Scanned file extensions are exe, dll, sys, drv, ocx, cpl, and src.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Warning

Message
This Windows Installer database contains a 16-bit file [FILE_NAME] which can require installation of an extra Windows Feature (Table: File, key: [FILE_NAME])

Background
Since the introduction of Windows 8.1, 16-bit code is not supported by default. Attempting to launch such a file results in a message informing the user that this operation requires installation of an extra Windows feature.

Resolution
The following resolutions are available.

Manual Fix
A Windows Server 8.1 compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 16-bit code with the appropriate 32-bit code. Alternatively, a required Windows feature should be installed on the destination machine.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0656: Deprecated Windows Library Feature

Edition • This test is included in AdminStudio with Application Compatibility.
For the 0656 Operating System Compatibility test, the package is scanned for the presence of Windows Library files.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Warning

Message
This Windows Installer database contains deprecated Windows Library file (Table: File, Key: [FILE_KEY])

Background
Libraries were introduced with the release of Windows 7 to organize files across the PC or network. Starting with Windows 8.1, the Windows Library feature has been replaced with the Skydrive, so, by default, after creating the library, it is not displayed in Windows Explorer.

Resolution
The following resolutions are available.

Manual Fix
A Windows 8.1 compatible application should be delivered by its manufacturer. Self-developed applications should not install Windows libraries.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

3001: Application Requires Specific Minimum OS Version (Windows 8)

Edition • This test is included in AdminStudio Application Compatibility.

For the 3001 Operating System Compatibility test, the mobile application is scanned to determine if it requires a specific minimum OS version.
Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.

3002: Maximum Version of the OS Where This App Was Tested by the Developer (Windows 8)

Edition • This test is included in AdminStudio Application Compatibility.

For the 3002 Operating System Compatibility test, the application is scanned to determine the maximum version of the Windows OS where this app was tested by the developer and known to be in a working state.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Error

Resolution
Application should only be installed on a device with an OS version with which it has been tested.

3003: Application Requires Specific Minimum OS Version (Windows 8.1)

Edition • This test is included in AdminStudio Application Compatibility.

For the 3003 Operating System Compatibility test, the mobile application is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)
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Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.

3004: Maximum Version of the OS Where This App Was Tested by the Developer (Windows 8.1)

Edition • This test is included in AdminStudio Application Compatibility.

For the 3004 Operating System Compatibility test, the application is scanned to determine the maximum version of the Windows OS where this app was tested by the developer and known to be in a working state.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Error

Resolution
Application should only be installed on a device with an OS version with which it has been tested.

3005: Application Requires VCLibs 11.0

Edition • This test is included in AdminStudio Application Compatibility.

For the 3005 Operating System Compatibility test, the application is scanned to determine if it requires VCLibs 11.0 or higher installed on Windows 8.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-bit)

Severity
Error
Resolution
Application should only be installed on a device where VCLibs 11.0 is installed.

3006: Application Requires WinJS 1.0

Edition • This test is included in AdminStudio Application Compatibility.

For the 3006 Operating System Compatibility test, the application is scanned to determine if it requires version WinJS 1.0 or higher installed on Windows 8.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Error

Resolution
Application should only be installed on a device where WinJS 1.0 is installed.

3007: Application Requires VCLibs 12.0

Edition • This test is included in AdminStudio Application Compatibility.

For the 3007 Operating System Compatibility test, the application is scanned to determine if it requires version VCLibs 12.0 or higher installed on Windows 8.1.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Error

Resolution
Application should only be installed on a device where VCLibs 12.0 is installed.
3008: Application Requires WinJS 2.0 or Higher

Edition • This test is included in AdminStudio Application Compatibility.

For the 3008 Operating System Compatibility test, the application is scanned to determine if it requires version WinJS 2.0 or higher installed on Windows 8.1.

Test Group/Test Category
Operating System Compatibility/Windows Phone 8

Severity
Error

Resolution
Application should only be installed on a device where WinJS 2.0 or higher is installed.

Windows 8 64-Bit Tests

Edition • These tests are included in AdminStudio with Application Compatibility.

The Windows 8 64-bit category consists of the following Operating System Compatibility tests:

- 0401: Unsupported 32-Bit Windows Help Files
- 0402: Unmanifested Control Panel (.cpl) Files (User Account Control)
- 0403: Unmanifested Control Panel Applications (User Account Control)
- 0404: Immediate Execution System-Context Custom Actions
- 0405: Deferred Execution Custom Action Context
- 0406: Deprecated Nested Windows Installer Packages
- 0407: Interactive Services in Session 0
- 0408: Unsupported DHTML Editing Control
- 0409: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention
- 0410: Windows Internet Explorer Protected Mode
- 0411: rundll32 Calls (User Account Control)
- 0412: Junction Points
- 0413: Operating System Version Conditions
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- 0414: Operating System Version Launch Conditions
- 0415: Windows Resource Protection Files
- 0416: Windows Resource Protection Registry Keys
- 0417: Unsupported 16-bit Files
- 0419: Self-Update Functionality (User Account Control)
- 0420: Standard User Changes (User Account Control)
- 0421: Unsigned Drivers
- 0422: Deprecated API Calls
- 0423: Obsolete API Calls
- 0424: Nested SendTo Menus
- 0425: Quick Launch Bar
- 0426: Hard-Coded Paths in Script-Based Custom Actions
- 0427: Hard-Coded Paths
- 0428: Conflicting Permission Tables
- 0429: Deprecated NETDDE Functionality
- 0430: Unsupported GINA Functionality
- 0435: Unsupported .NET Framework 1.0/1.1 Applications
- 0437: 32-Bit Driver
- 0438: Deprecated Proxy Configuration Tools
- 0439: Compatibility Issues with Known Issues at Startup
- 0440: Manifest Files Using Operating System Identifier
- 0441: Excluded .NET Framework Payload Files
- 0442: Installation to Secure Location
- 0443: Reorganized Start Screen
- 0444: Invalid Component Identifiers
- 0445: Mixed Per-User and Per-Machine Data
- 0446: Restart Manager FilesInUse Dialog
- 0447: ForceReboot Action
- 0448: Reboot Pending Launch Condition
- 0449: AdminUser or Privileged Launch Condition
- 0450: Conditions Using AdminUser Property
- 0451: 32-Bit Shell Extensions
- 0452: Unsigned Executables
0401: Unsupported 32-Bit Windows Help Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0401 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit Windows Help files (.hlp).

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Message
This Windows Installer database contains unsupported Windows Help file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Windows Vista and later do not support 32-bit Windows Help files (.hlp), now superseded by HTML Help (.chm). Users who try to open .hlp files see an error message instead of the expected Help. Note that support for viewing 16-bit .hlp files remains available in Windows 8.

Resolution
The following resolutions are available.
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Manual Fix
Windows Help (.hlp) files should be converted to the Microsoft HTML Help (.chm) format.

Basic Auto Fix
The Windows Help browser (winHlp32.exe) and necessary file associations are added in a Windows Installer transform via a Merge Module.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0402: Unmanifested Control Panel (.cpl) Files (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0402 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel (.cpl) files.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Message
This windows Installer database contains unmanifested Control Panel file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
On Windows Vista and later systems, all applications are run by default with standard user privileges (even when the logged-on user is a member of the Administrators group). As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

Resolution
The following resolutions are available.
Manual Fix

Control Panel (.cpl) files should be embedded in .exe files that include a manifest that specifies the privilege level that is required to execute the application. Where this is not feasible, an external manifest file can be created. In the latter case, the manifest file must be located in the same folder with the .cpl file and named the same as the full file name of the .cpl file, with a .manifest extension (for example, `<application_name>.cpl.manifest`).

Basic Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege requireAdministrator is added in a Windows Installer transform.

0403: Unmanifested Control Panel Applications (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0403 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel Applications. The file extensions that are scanned are .exe and .dll.

Test Group/Test Category

Operating System Compatibility/Windows 8 64-Bit

Severity

Warning

Message

This Windows Installer database contains unmanifested Control Panel Application [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.
Resolution

The following resolutions are available.

Manual Fix

An external manifest file should be created and included in the same folder with the Control Panel Application file and named the same as the full file name of the executable with a .manifest extension (for example <application_name.extension>.manifest).

Basic Auto Fix

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level requireAdministrator is added in a Windows Installer transform.

0404: Immediate Execution System-Context Custom Actions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0404 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any non-impersonated custom actions that are not scheduled to run in the script (deferred execution).

Test Group/Test Category

Operating System Compatibility/Windows 8 64-Bit

Severity

Warning

Message

This Windows Installer database contains non-impersonated immediate custom action [CUSTOM_ACTION_NAME] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Immediate custom actions are not elevated; therefore, actions that make system changes should be deferred in execution until in-script is generated.

Resolution
The following resolutions are available.

Manual Fix
All custom actions that make system changes should be deferred in execution to run in the script.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Non-impersonated immediate custom actions are marked to run as deferred actions in a Windows Installer transform.
This fix is enabled by default.

0405: Deferred Execution Custom Action Context

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0405 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any deferred execution custom actions that are not running in system context.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Message
This Windows Installer database contains a deferred execution custom action [CUSTOM_ACTION_NAME] that is not running in system context (with no impersonation) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
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Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Deferred execution custom actions that make system changes should be running in system context (with no impersonation).

Resolution
The following resolutions are available.

Manual Fix
All deferred execution custom actions that make system changes should be adjusted to run in system context (with no impersonation).

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Deferred execution custom actions are marked to run in system context (with no impersonation) in a Windows Installer transform.

This fix is enabled by default.

0406: Deprecated Nested Windows Installer Packages

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0406 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the following custom actions types:

- 7 (concurrent installation of an embedded Windows Installer package)
- 23 (concurrent installation of a source Windows Installer package)
- 39 (concurrent installation of an advertised Windows Installer package)

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning
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Messages

• This Windows Installer database contains custom action type 7 (concurrent installation of an embedded Windows Installer Package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

• This Windows Installer database contains custom action type 23 (concurrent installation of a source Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

• This Windows Installer database contains custom action type 39 (concurrent installation of an advertised Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background

Concurrent installations, also called *nested installations*, install another Windows Installer package during a currently running installation. Microsoft has deprecated this Windows Installer feature since it might cause several issues that range from patch and upgrade problems to unwanted reboots.

Resolution

The following resolutions are available.

Manual Fix

Custom actions type 7, 23, and 39 should be disabled. A setup application and an external UI handler should be created to install all needed Windows Installer packages sequentially.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Custom actions type 7, 23, and 39 are disabled in a Windows Installer transform. Nested Windows Installer databases are extracted and put in a subfolder called `Dependencies_%Source%` adjacent to the original Windows Installer database. Additionally, an installation script called `Install_Dependencies_<name_of_original_msi>.cmd` is created; it sequentially launches the dependent Windows Installer packages that were originally called from within the parent.

This fix is enabled by default.

0407: Interactive Services in Session 0

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0407 Operating System Compatibility test, the Windows Installer database is scanned for the presence of services that are being installed or configured and that require interaction with the user’s environment.
Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Error

Message
This Windows Installer database contains interactive service [SERVICE_NAME] ([FILE_NAME]) (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

Background
Windows system processes and services run in Session 0. On systems earlier than Windows Vista, the first user who logged on to the console also used Session 0. Running services and user applications together in Session 0 poses a security risk because services run at elevated privileges and therefore are targets for malicious agents trying to elevate their own privilege levels. To eliminate the security risk, Session 0 is non-interactive on Windows Vista and later systems; that is, the first user logs on to Session 1. However, services still run in Session 0. This means that services that need to display user interface dialog boxes or communicate with user applications must properly secure a communication channel. If this is not done, the services fail to work properly on Windows 8 systems.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to establish correct communications with required services that are running in Session 0.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0408: Unsupported DHTML Editing Control

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0408 Operating System Compatibility test, the Windows Installer database is scanned for the use of DHTML Editing Control functionality. The extensions of the files that are scanned are .exe, .dll, and .ocx.
**Test Group/Test Category**
Operating System Compatibility/Windows 8 64-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains executable [FILE_NAME] requiring the DHTML Editing Control for Applications (Table: File, Key: [FILE_KEY]).

**Background**
The DHTML Editing Control, which Microsoft originally released in 1998, is an ActiveX control designed for WYSIWYG HTML editing in Web pages and Windows-based applications. Windows Vista and later systems do not support this control because of security reasons. Software that incorporates the DHTML Editing Control for Applications no longer functions as intended on Windows 8 systems. For example, Delphi applications may cause unhandled exceptions and Visual Basic applications may display the following message when they are opened or when the form that contains the control is instantiated: “Component 'dhtmled.ocx' or one of its dependencies is not registered correctly: a file is missing or invalid.”

**Resolution**
The following resolutions are available.

**Manual Fix**
Applications that require the DHTML Editing Control should use a different WYSIWYG HTML editor. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

⚠️ **Caution** • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

**Basic Auto Fix**
The contents of the DHTMLEd.msi from Microsoft are added in a Windows Installer transform via a Merge Module. This fix is enabled by default.

⚠️ **Caution** • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

**Advanced Auto Fix**
No resolution is available.
0409: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0409 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Microsoft Management Console snap-in (.msc) files that are not Data Execution Prevention-aware (DEP-aware).

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Error

Message
This Windows Installer database contains Microsoft Management Console snap-in [FILE_NAME2] referencing a non DEP-aware library [FILE_NAME2] (Table: File, Keys: [FILE_KEY1], [FILE_KEY2]).

Background
On Windows XP SP2 and later systems, the DEP security feature prevents an application or a service from executing code from a non-executable memory region. Microsoft Management Console (MMC) is a common presentation service for management applications, hosting snap-ins provided by Microsoft and third-party software manufacturers. MMC.exe always runs with DEP enabled: the feature cannot be turned off, and no compatibility mode exists. Snap-ins that are not DEP-aware might fail to load within the MMC or might not work properly.

Resolution
The following resolutions are available.

Manual Fix
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered so that all Microsoft Management Console snap-ins (.msc) are DEP-aware.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Microsoft Management Console snap-ins (.msc) that are not DEP-aware are removed in a Windows Installer transform.

This fix is enabled by default.
0410: Windows Internet Explorer Protected Mode

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0410 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that turn off Protected Mode.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Message
This Windows Installer database attempts to turn off Windows Internet Explorer Protected Mode (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
On Windows Vista and later systems, Internet Explorer runs by default in Protected Mode. By preventing unauthorized access to sensitive areas of a user’s system, Protected Mode limits the amount of damage that a compromised Internet Explorer process or malware can cause. As a result, applications that use Internet Explorer cannot write directly to the disk while in the Internet or intranet zones. In addition to displaying a warning message when web pages try to write to protected areas, Internet Explorer also informs the user when web pages try to run certain software programs.

Resolution
The following resolutions are available.

Manual Fix
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to correctly handle Internet Explorer Protected Mode. When this is not feasible, the needed web sites should be added to the list of trusted sites.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

Registry entries that are responsible for turning off the Internet Explorer Protected Mode are removed in a Windows Installer transform.

This fix is enabled by default.

Note • An additional manual action is needed: the web sites should be added to the list of trusted sites.

0411: rundll32 Calls (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0411 Operating System Compatibility test, the Windows Installer database is scanned for references to rundll32.exe.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Error

Messages
• This Windows Installer database contains a custom action calling rundll32.exe (Table:CustomAction, Key: [CUSTOM_ACTION_KEY]).
• This Windows Installer database contains a system startup registry entry calling rundll32.exe (Table: Registry, Key: [REGISTRY_ENTRY]).
• This Windows Installer database contains a shortcut to rundll32.exe (Table:Shortcut, Key: [SHORTCUT_KEY]).
• This Windows Installer database contains a reference to rundll32.exe in Windows Installer property (Table:Property, Key: [PROPERTY]).

Background

The Windows tool rundll32.exe is used to run executable code in DLL files as if it were called by an application. On Windows Vista and later systems, User Account Control (UAC) can cause problems for solutions that use rundll32.exe. When an application that relies on rundll32.exe needs elevated privileges to perform some global tasks, it is rundll32.exe (rather than the application) that requests the UAC elevation prompt. As a result, the user sees a request from windows host process (rundll32). Without a clear description and icon for the application that is requesting elevation, users have no way to identify the application and determine whether it is safe to elevate it. Any DLL that runs under rundll32.exe and that needs elevation should be modified into an executable file that has its elevation level set in its manifest.
Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A "Run DLL as an app" DLL call should be wrapped in a separate executable file. Additionally, a manifest file for this executable file should be included with the required elevated privileges setting.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0412: Junction Points

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0412 Operating System Compatibility test, the Windows Installer database is scanned for the usage of changed or obsolete junction points in the following tables: CustomAction, IniFile, Registry, RemoveIniFile, ServiceControl, ServiceInstall, Shortcut, and Environment.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Messages
- This Windows Installer database contains a custom action [CUSTOM_ACTION_NAME] with a hard-coded path "[CUSTOM_ACTION_TARGET]" (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in INI entry (Table: Inifile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry value "[REGISTRY_KEY]" (Table: Registry, Key: [REGISTRY_VALUE]).
- This Windows Installer database contains a hard-coded path "[REMOVEINIFILE_VALUE]" in table RemoveIniFile (Table: RemoveIniFile, Key: [REMOVEINIFILE_KEY]).
• This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in arguments of installed service [SERVICE_DISPLAY_NAME] (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

• This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in arguments of controlled service [SERVICE_CONTROL_DISPLAY_NAME] (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).

• This Windows Installer database contains a hard-coded path "[ENVIRONMENT_VALUE]" in environment variable [ENVIRONMENT_NAME] (Table: Environment, Key: [ENVIRONMENT_KEY]).

• This Windows Installer database contains a hard-coded path [SHORTCUT_ARGUMENTS] in arguments of shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).

**Background**

Beginning with Windows Vista, the default locations for user and system data have changed. For example, user data that was previously stored in the %SystemDrive%\Documents and Settings directory is now stored in the %SystemDrive%\Users directory. For backward compatibility, the old locations have junction points that point to the new locations. For example, C:\Documents and Settings is now a junction point that refers to C:\Users.

**Resolution**

The following resolutions are available.

**Manual Fix**

Changed or obsolete junction points should be replaced with the appropriate Windows Installer property.

**Basic Auto Fix**

Changed or obsolete junction points are replaced with the appropriate Windows Installer properties in a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

0413: Operating System Version Conditions

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.
For the 0413 Operating System Compatibility test, the Windows Installer database is scanned for the usage of conditions that evaluate to false in Windows 8 in the tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component.

**Test Group/Test Category**
Operating System Compatibility/Windows 8 64-Bit

**Severity**
Warning

**Messages**

- This Windows Installer database contains component [COMPONENT_NAME] using condition "[COMPONENT_CONDITION]" that evaluates to false for Windows 8 (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer database contains custom action [InstallExecuteSequence_ACTION] using condition "[InstallExecuteSequenceCONDITION]" that evaluates to false for Windows 8 (Table: CustomAction, Key: [InstallExecuteSequence_ACTION]).

- This Windows Installer database contains security entry [MsiLockPermissionsEx_ENTRY] in MsiLockPermissionsEx using condition [MsiLockPermissionsExCONDITION] that evaluates to false for Windows 8 (Table: MsiLockPermissionsEx, key: [MsiLockPermissionsEx_ENTRY]).

- This Windows Installer database contains feature [CONDITION_FEATUREKEY] using conditional Install Level with condition "[CONDITION]" that evaluates to false for Windows 8 (Table: Feature, Key: [CONDITION_FEATUREKEY]; Table: Condition, Key: [CONDITION_FEATUREKEY], [CONDITION_LEVEL]).

**Background**

Windows Installer provides the built-in properties VersionNT, VersionNT64, and WindowsBuild, which can be used in conditions to determine, for a given version of the operating system, which Windows Installer features/components should be installed, which custom actions should be executed, and/or what security should be applied.

**Resolution**

The following resolutions are available.

**Manual Fix**

The tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component should be scanned for conditions that evaluate to false for Windows 8. If the component, feature, custom action, or security is needed, the condition should be modified so that it evaluates to true for Windows 8.

**Basic Auto Fix**

No resolution is available.
Advanced Auto Fix

Conditions in the Windows Installer tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component that evaluate to false for Windows 8 are replaced with a condition that evaluates to true in a Windows Installer transform.

This fix is enabled by default.

Caution: This workaround enables the entire Windows Installer database, including anything that was not intended for Windows 8.

0414: Operating System Version Launch Conditions

Edition: This test is included in AdminStudio with Application Compatibility.

Note: This test is not applicable to App-V packages.

For the 0414 Operating System Compatibility test, the Windows Installer database is scanned for launch conditions that prevent the installation from running on Windows 8 systems.

Test Group/Test Category

Operating System Compatibility/Windows 8 64-Bit

Severity

Warning

Message

This Windows Installer database contains Launch Condition "[LAUNCHCONDITION]" that prevents the software from being installed in Windows 8 (Table: LaunchConditions, Key: [LAUNCHCONDITION_KEY]).

Background

Launch conditions are usually evaluated in the very beginning of the installation process for a Windows Installer package. If any of these conditions evaluates to false, the installation does not take place. Launch conditions often rely on the value of the VersionNT, VersionNT64, or VersionBuild properties, which depend on the operating system version.

Resolution

The following resolutions are available.
Manual Fix

Unless the application is known to cause problems on Windows 8 systems, launch conditions that might prevent the installation from taking place on Windows 8 systems should be removed.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Launch conditions that prevent the installation from taking place on Windows 8 systems are removed in a Windows Installer transform.

This fix is enabled by default.

Caution • This workaround enables the installation of a Windows Installer package, even if it was not intended for Windows 8.

0415: Windows Resource Protection Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0415 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are subject to Windows Resource Protection (WRP).

Test Group/Test Category

Operating System Compatibility/Windows 8 64-Bit

Severity

Warning

Message

This Windows Installer database contains Windows Resource Protection file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each file operation that was ignored because of WRP. WRP files can be installed or updated only using Microsoft-provided redistributable packages that are designed for Windows 8.
**Resolution**
The following resolutions are available.

**Manual Fix**
Affected files should be assessed whether they are required for the application to run successfully on Windows 8 systems. If the file is required, a Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
WRP files are removed in a Windows Installer transform.
This fix is enabled by default.

⚠️ **Caution** • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.

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**0416: Windows Resource Protection Registry Keys**

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0416 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that are subject to Windows Resource Protection (WRP).

**Test Group/Test Category**
Operating System Compatibility/Windows 8 64-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains Windows Resource Protection registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

**Background**
On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or
modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each registry key write operation that was ignored because of WRP. In Windows 8, several additional registry keys are protected via Windows WRP. To preserve the installation process, Windows Installer might report success in changing these keys, even though the operation failed. If the application relies on particular settings in the now protected area, this strategy might result in run-time errors. WRP registry entries can be written only using Microsoft-provided redistributable packages that are designed for Windows 8.

**Resolution**

The following resolutions are available.

**Manual Fix**

Affected registry entries should be assessed whether they are required for the application to run successfully on Windows 8 systems. If the registry entry is required, a Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

WRP registry keys are removed in a Windows Installer transform. This fix is enabled by default.

⚠️ **Caution** • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.

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**0417: Unsupported 16-bit Files**

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0417 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain 16-bit files without conditions that disable them for 64-bit Windows systems. The file extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 64-Bit

**Severity**

Error
**Message**

This Windows Installer database contains 16-bit file [FILE_NAME] which might be installed in 64-bit systems (Table: File, key: [FILE_KEY]).

**Background**

Since the introduction of 64-bit Windows systems, 16-bit code is no longer supported. If the launch conditions are missing or incorrect, 16-bit files might be installed on 64-bit Windows 8 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.

**Resolution**

The following resolutions are available.

**Manual Fix**

Windows 8 64-bit compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 16-bit code with the appropriate 32- or 64-bit code.

A Windows 8 64-bit-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 16-bit code with the appropriate 32- or 64-bit code.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

The 16-bit files that are configured to be installed on 64-bit systems are moved to separate components with conditions that enable them only for 32-bit systems; this is done in a Windows Installer transform.

This fix is enabled by default.

![Caution](https://adminstudio2015userguide.adsgroup.com/graphics/0419.png)

*Caution • On 64-bit systems, those files will not be installed.*

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**0419: Self-Update Functionality (User Account Control)**

![Edition](https://adminstudio2015userguide.adsgroup.com/graphics/0419.png)

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0419 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested executable files that are recognized as installations, upgrades, or patches. Heuristic analysis scans files that match any of the following criteria: *update*.exe, *setup*.exe, *install*.exe, *unins*.exe, or *patch*.exe for their User Account Control (UAC) awareness.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 64-Bit
Severity
Warning

Message
This Windows Installer database contains self-update functionality in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Some software has a built-in mechanism to automatically update itself. Self-updating should be avoided in a managed environment due to lack of control over managed software and privilege issues. Furthermore, the self-update functionality might leave old files behind or cause issues when the software is being removed. Since Windows Vista, installation and update programs are recognized and, if UAC is enabled, cause prompts for credentials. This is done to prevent installations without the user’s knowledge and approval.

Resolution
The following resolutions are available.

Manual Fix
Self-update functionality of the software should be disabled.

Basic Auto Fix
A manifest file is added for each unmanifested installation or upgrade in a Windows Installer transform. The content of the manifest depends on whether the executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix

Caution • This might have a high negative impact on application functionality.

0420: Standard User Changes (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0420 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .exe files (other than installations and upgrades) that cause the User Account Control (UAC) prompt to be displayed.
Test Group/Test Category

Operating System Compatibility/Windows 8 64-Bit

Severity

Warning

Message

This Windows Installer database contains an unmanifested file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. If an application requires elevated privileges, an accompanying manifest file can indicate this. At run time, Windows confirms that the privilege elevation that is declared in the manifest aligns with the user’s intention by displaying a UAC prompt for consent or credentials. Unmanifested executable files do not trigger a UAC prompt, and any actions that require elevated privileges—including any changes to system or global settings—silently fail. Therefore, unmanifested applications that require elevated privileges might not function properly.

Resolution

The following resolutions are available.

Manual Fix

For each unmanifested executable file, create a manifest file that sets the required privilege level. For applications that do not require administrative privileges, the required privilege level should be set to asInvoker. (That is, the UAC prompt is not shown, and permissions are not elevated.) Otherwise, the required privilege level should be set to either requireAdministrator or highestAvailable. If an application seeks an unsuited privilege level (and the manifest cannot be corrected), you can create a shim database specify the desired privilege level.

Basic Auto Fix

A manifest file is added in a Windows Installer transform to each application that requires administrative privileges but does not already have an embedded or associated manifest file. The content of the manifest depends on whether a given executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.
0421: Unsigned Drivers

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0421 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned drivers.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Error

Message
This Windows Installer database contains a driver ([FILE_NAME]) which is not correctly signed (Table: File, Key: [FILE_KEY]).

Background
A signed device driver includes a digital signature (an electronic security mark that can indicate the manufacturer of the software, as well as validate the original contents of the driver package). If a driver has been signed by a manufacturer that has verified its identity with a certification authority, it is confirmed that the driver actually comes from that publisher and has not been altered. Since Windows Server 2008, if an unsigned driver is installed, it might not be loaded. The device or program that is trying to use the driver might experience failures that can result in a system crash. If the unsigned driver is a boot-time driver (which for some reason has not been disabled by the Program Compatibility Assistant), the system might not start after a reboot.

Resolution
The following resolutions are available.

Manual Fix
A signed version of the driver should be delivered by its manufacturer. Alternatively, Windows Driver Kit (WDK) from Microsoft can be used to sign the driver with a trusted certificate.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Unsigned drivers are removed in a Windows Installer transform.
This fix is enabled by default.
0422: Deprecated API Calls

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0422 Operating System Compatibility test, the Windows Installer database is scanned for references to deprecated APIs. The file extensions that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows 7 64-Bit

Severity
Warning

Message
This Windows Installer database contains a reference to a deprecated API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
A number of APIs that were previously used in Microsoft Windows are no longer supported on Windows 8 systems. Any application that calls these deprecated APIs might behave in unexpected ways.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling deprecated APIs. Deprecated APIs are documented in Microsoft SDK updates.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
0423: Obsolete API Calls

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0423 Operating System Compatibility test, the Windows Installer database is scanned for references to obsolete API calls. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Error

Message
This Windows Installer database contains a reference to an obsolete API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
A number of API calls that were previously used in Microsoft Windows are no longer supported on Windows 8 systems. These functions may have been removed from corresponding DLLs, or those DLL are not available on Windows 8 systems. Obsolete functions cannot be called, and programs that attempt to use them may fail to launch or may not function as expected.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling obsolete API calls. Obsolete API calls are documented in Microsoft SDK updates.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
0424: Nested SendTo Menus

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0424 Operating System Compatibility test, the Windows Installer database is scanned for the creation of shortcuts in subfolders of the SendTo folder.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Message
This Windows Installer database contains a shortcut [SHORTCUT_NAME] created in a subfolder of the SendTo folder (Table: Shortcut, Key: [SHORTCUT_KEY]; Table: Directory, Key: [DIRECTORY_KEY]).

Background
The SendTo folder contains shortcuts for possible destinations to which files and folders can be sent. Since Windows Vista, shortcuts that are placed in subfolders of the SendTo folder are not shown. Only shortcuts that are placed directly in the SendTo folder are visible in the context menu.

Resolution
The following resolutions are available.

Manual Fix
Shortcuts in subfolders of the SendTo folder should be moved directly into the SendTo folder. Empty subfolders should be removed.

Basic Auto Fix
Shortcuts in subfolders of the SendTo folder are moved directly into the SendTo folder in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix
No resolution is available.
0425: Quick Launch Bar

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0425 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts that will be installed on the Quick Launch bar.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Message
This Windows Installer database contains shortcut [SHORTCUT_NAME] installed in the Quick Launch bar (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background
The Quick Launch bar is a dockable toolbar that contains user-defined shortcuts to applications. Icons in this area respond to a single click. Since Windows 7, this functionality is included on the taskbar buttons (shortcuts can be pinned to the taskbar) and the Quick Launch bar is by default not available. It can be enabled, but it has compatibility issues with the Language bar. If both are enabled, the Quick Launch bar is removed after the machine is restarted.

Resolution
The following resolutions are available.

Manual Fix
Quick Launch shortcuts should be moved to another location or pinned to the taskbar. Alternatively, the Quick Launch bar can be enabled.

Caution • Enabling the Quick Launch bar is not recommended because of possible conflicts with the Language bar.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Quick Launch shortcuts are removed in a Windows Installer transform.
This fix is enabled by default.
0426: Hard-Coded Paths in Script-Based Custom Actions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0426 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths inside script-based custom actions.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Messages

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in property [PROPERTY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Property, Key: [PROPERTY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in a binary stream [STREAM] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Binary, Key: [BINARY_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] installed within this product (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: File, Key: [FILE_KEY]).

Background

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in script-based custom actions to no longer be valid. This could result in installation failures or functionality issues.

Note • ICE48 checks for directories that are hard-coded to local paths.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
All hard-coded paths in script-based custom actions should be replaced with Windows Installer properties or environment variables.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0427: Hard-Coded Paths

-Edition- This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0427 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths in the following tables: Registry, IniFile, Shortcut, ServiceControl, ServiceInstall, and CustomAction (excluding script-based custom actions).

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Messages
- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_KEY]" in a key of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in a value of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[CUSTOM_ACTION_TARGET]" in the CustomAction table (Table: CustomAction, Key: [CUSTOM ACTION KEY]).
- This Windows Installer database contains a hard-coded path "[SHORTCUT_ARGUMENTS]" in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).
• This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in the ServiceControl table (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).

• This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in the ServiceInstall table (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

**Background**

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in Windows Installer databases (for example, in the Registry or IniFile tables) to no longer be valid. This could result in installation failures or functionality issues.

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*Note* • ICE48 checks for directories that are hard-coded to local paths.

**Resolution**

The following resolutions are available.

**Manual Fix**

For each hard-coded path, a property that contains that value should be created. That property should replace the hard-coded path.

**Basic Auto Fix**

Hard-coded paths are replaced with properties that contain the original paths in a Windows Installer transform. The newly created properties are named `ASFIX_PATH_#` (where `#` is an enumerator to uniquely name the properties).

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

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0428: Conflicting Permission Tables

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0428 Operating System Compatibility test, the Windows Installer database is scanned for the usage of the LockPermissions table in conjunction with the MsiLockPermissionsEx table.

**Test Group/Test Category**

Operating System Compatibility/Windows 7 64-Bit
This Windows Installer database contains both LockPermissions and MsiLockPermissionsEx tables (Table: LockPermissions, MsiLockPermissionsEx).

Since Windows Installer 5 (introduced with Windows 7), the MsiLockPermissionsEx table should replace the use of the LockPermissions table for managing access permissions. The extended functionality provided by the MsiLockPermissionsEx table enables a package to secure Windows Services, files, folders, and registry keys. Beginning with Windows Installer 5, the installation fails with error message 1941 if the Windows Installer package contains both a LockPermissions table and a MsiLockPermissionsEx table. Existing Windows Installer packages that contain only the LockPermissions table can still be installed using Windows Installer 5.

Note • Windows Installer 4.5 and earlier ignore the MsiLockPermissionsEx table.

The following resolutions are available.

Manual Fix

If the LockPermissions and MsiLockPermissionsEx tables are not empty, all entries from LockPermissions table should be migrated to the MsiLockPermissionsEx table, and the LockPermissions table should be removed. Otherwise, at least one of those empty tables (either LockPermissions or MsiLockPermissionsEx) should be removed.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

The conflict between the LockPermissions and the MsiLockPermissionsEx table is resolved in a Windows Installer transform. If either one of the tables is empty, it is removed. If both tables are populated, entries from the LockPermissions table are converted to the MsiLockPermissionsEx table, and afterwards the empty LockPermissions table is removed.

This fix is enabled by default.

0429: Deprecated NETDDE Functionality

Edition • This test is included in AdminStudio with Application Compatibility.
For the 0429 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any registry entries that reference NETDDE.EXE.

**Test Group/Test Category**
Operating System Compatibility/Windows 8 64-Bit

**Severity**
Error

**Message**
This Windows Installer database contains a Network DDE call \[REGISTRY_VALUE\] in registry entry \[REGISTRY_KEY\]\[REGISTRY_NAME\] (Table: Registry, Key: \[REGISTRY_ENTRY\]).

**Background**
Microsoft deprecated Network DDE (NetDDE) in Windows Vista. NetDDE is a technology that allows applications that use the DDE transport to exchange data over the network. Applications that use this technology might fail.

*Note* • Regular DDE is still supported.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows 8 compatible-application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a different networking technology, such as DCOM or Windows Communication Foundation.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

0430: Unsupported GINA Functionality

*Edition* • This test is included in AdminStudio with Application Compatibility.

For the 0430 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any custom GINA DLL references.
**Test Group/Test Category**
Operating System Compatibility/Windows 8 64-Bit

**Severity**
Error

**Message**
This Windows Installer database contains unsupported customized GINA functionality (Table: Registry, Key: [REGISTRY_KEY]).

**Background**
Microsoft changed the interactive logon process in Windows Vista. On earlier systems, where software required a logon to a third-party server or a logon using a third-party device, the supplier had to replace the built-in Windows library MSGina.dll with a custom DLL. The new authentication model on Windows Vista and later systems removes GINA functionality (including customization). Software that uses the original or customized GINA functionality does not work on Windows 8 systems.

**Resolution**
The following resolutions are available.

**Manual Fix**
A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to support the Credential Providers model as described by Microsoft.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
Registry value HKLM\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL is removed in a Windows Installer transform.
This fix is enabled by default.

**Caution** • If this workaround is applied to software using a customized logon through a modified GINA module, it is possible that the installation might fail, and highly likely that users might not be able to log on.

0435: Unsupported .NET Framework 1.0/1.1 Applications

**Edition** • This test is included in AdminStudio with Application Compatibility.
For the 0435 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that contain references to .NET Framework 1.0 or 1.1 in the header. The extensions of files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**
Operating System Compatibility/Windows 8 64-Bit

**Severity**
Error

**Message**
This Windows Installer database contains application [FILE_NAME] dependent on .NET Framework Version [VERSION] (Table: File, Key: [FILE_KEY]).

**Background**
Microsoft .NET Framework 1.0 and 1.1 are not supported on Windows 7 and later systems. Although it may be possible to install .NET Framework 1.0 or 1.1 components on Windows 8, Microsoft provides no level of support for these configurations.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
Windows 8 compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a more recent version of .NET Framework.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

**0437: 32-Bit Driver**

*Edition* • This test is included in AdminStudio with Application Compatibility.

For the 0437 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit drivers.
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Operating System Compatibility Tests


Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Error

Message
ERROR_MSG_1: This Windows Installer database contains 32-bit driver (FILE_PATH) (Table: File, Key: FILE_NAME).

Background
Hardware devices require 64-bit drivers on a 64-bit versions of Windows. Legacy 32-bit drivers may not work on 64-bit Windows systems.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The manufacturer of the driver should deliver a 64-bit version.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0438: Deprecated Proxy Configuration Tools

Edition •  This test is included in AdminStudio with Application Compatibility.

For the 0438 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries or files that refer to ProxyCfg.exe. The extensions of files that are scanned are .vbs and .cmd.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning
**Messages**

- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in script `[FILE_NAME]` (Table: File, Key: `[FILE_KEY]`).
- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in registry entry `[REGISTRY_KEY]\[REGISTRY_NAME]` (Table: Registry, Key: `[REGISTRY_ENTRY]`).

**Background**

ProxyCfg.exe is a process that is associated with the Proxy Configuration Tool for Windows HTTP Services from Microsoft. In Windows Vista and later systems, this file is not a part of the operating system; it was replaced by netsh.exe.

**Resolution**

The following resolutions are available.

**Manual Fix**

References to ProxyCfg.exe should be replaced with the corresponding netsh.exe commands.

**Basic Auto Fix**

References to ProxyCfg.exe are replaced with the corresponding netsh.exe commands in a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

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**0439: Compatibility Issues with Known Issues at Startup**

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0439 Operating System Compatibility test, the Windows Installer database is scanned for the presence of content that may trigger Application Help (Apphelp) messages during installation or at application startup. These types of messages warn end users that an application may have compatibility problems.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 64-Bit

**Severity**

Error
Message

This Windows Installer database contains a program known to have compatibility issues. It may trigger Application Help (Apphelp) message during installation.

Background

When an application is launched, the Program Compatibility Assistant warns end users if the application is known to have compatibility issues. The list of these applications is stored in the System application compatibility database. These messages that the Program Compatibility Assistant displays are called Application Help (Apphelp) messages.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 8-compatible application should be delivered by its manufacturer.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0440: Manifest Files Using Operating System Identifier

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0440 Operating System Compatibility test, the Windows Installer database is scanned for manifest files that contain a compatibility section without a `<supportedOS>` tag that refers to Windows 8.

Test Group/Test Category

Operating System Compatibility/Windows 8 64-Bit

Severity

Warning

Message

This Windows Installer database contains a manifest file [FILE_NAME] with a compatibility section that has no `<supportedOS>` tag that refers to Windows 8 (Table: File, Key: [FILE_KEY]).
Background

On Windows 7 and later systems, applications can specify supported operating system identifiers through their manifest files. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched. On Windows 7 and later systems, compatibility information for operating system support is read from the <supportedOS> tags in the compatibility section of the manifest file. The operating system chooses the highest version identifier in the manifest up to the running Windows version and gives the application support at that level. Applications without a compatibility section in their manifest file have Windows Vista behavior by default on Windows 8 systems. This might break visual appearance or functionality (for example, the client area of applications might be rendered without a theme in high contrast mode).

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by updating the application manifests with the latest compatibility information for operating system support.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0441: Excluded .NET Framework Payload Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0441 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .NET assemblies that were compiled with Microsoft .NET Framework 2.0, 3.0, or 3.5.

Test Group/Test Category

Operating System Compatibility/Windows 8 64-Bit

Severity

Warning

Message

This Windows Installer database contains a .NET assembly [FILE_NAME] compiled with Microsoft .NET Framework version [VERSION] (Table: File, Key: [FILE_KEY]).
Background

On Windows 8 systems, Microsoft .NET Framework 4.5 is enabled by default. The manifests for .NET Framework 3.5 (including .NET 2.0 and 3.0) are also included, but without the supporting payload files. With a clean installation of Windows 8, applications that require .NET Framework 2.0 or 3.5 might trigger a request for the necessary files.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

Windows 8 compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use Microsoft .NET Framework 4.0 or higher. Where this is not feasible, Microsoft provides a downloadable .NET Framework 3.5 (including .NET 2.0 and 3.0) feature available through Windows Update or on the original installation media.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0442: Installation to Secure Location

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0442 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are installed to the Program Files\WindowsApps folder.

Test Group/Test Category

Operating System Compatibility/Windows 8 64-Bit

Severity

Warning

Message

This Windows Installer database contains file FILE_NAME being installed to restricted location PATH (Table: File, Key: FILE_KEY).
**Background**

When a Windows Store app is added to a Windows 8 system, it is installed to `Program Files\WindowsApps`. If desktop applications are installed to this location, they may cause collisions with existing configurations. In addition, some antivirus/anti-malware detectors identify this location as a potential cause for concern.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 8-compatible application should be delivered by its manufacturer. Self-developed applications should not install to the restricted location.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

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**0443: Reorganized Start Screen**

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0443 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts to non-executable files in the Start Menu folder. Additionally, the database is scanned for shortcuts that are located in a subfolder of the Start Menu.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 64-Bit

**Severity**

Warning

**Messages**

- This Windows Installer database contains a shortcut `[SHORTCUT_NAME]` to a non-executable file `[FILE_NAME]` which might not be pinned to the Start screen (Table: Shortcut, Key: `[SHORTCUT_KEY]`).
This Windows Installer database contains a shortcut [SHORTCUT_NAME] in a subfolder of the "Start Menu\Programs" folder which might not be displayed correctly in the All Apps view (Table: Shortcut, Key: [SHORTCUT_KEY]).

**Background**

On Windows 8 systems, the Start Menu is no longer available, and its functionality has been replaced with the new Start screen. The appearance and functionality of the new solution might result in an ambiguous shortcut structure. Windows 8 automatically pins shortcuts to executable files to the new Start screen. However, it does not pin shortcuts for other file types (for example, text files, help files, and command files (.bat, .cmd)). Note that the shortcuts are still visible when the user browses to the All Apps applet; this is the equivalent of the “All Applications” on the old Start Menu.

Furthermore, on Windows 8 systems, the tree hierarchy from the old Start Menu is no longer available. Shortcuts in the All Apps applet are grouped by the root subfolders in the Start Menu folder. Shortcuts from subfolders are displayed in one group with no visual clue to which group it belongs. Hence, if two shortcuts with the same name exist in different subfolders, users might be unable to distinguish between them. This behavior might limit productivity.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

Shortcuts should be renamed to unequivocally express their behavior and affiliation. For example, instead of using generic names like *Readme* or *Help documentation*, a more specific name like *Readme for <application name>* or *Help documentation for <application name>* should be used. Shortcuts to non-executable files should be manually pinned by the logged-on user.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

**0444: Invalid Component Identifiers**

*Edition* • *This test is included in AdminStudio with Application Compatibility.*

*Note* • *This test is not applicable to App-V packages.*

For the 0444 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components with null, invalid, or duplicated component identifiers.
Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Messages
- This Windows Installer database contains component [COMPONENT_NAME] with null Globally Unique Identifier (GUID) (Table: Component, Key: [COMPONENT_NAME]).
- This Windows Installer database contains component [COMPONENT_NAME] with invalid Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Key: [COMPONENT_NAME]).
- This Windows Installer database contains duplicated component Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Keys: [COMPONENT_NAME]).

Background
Windows Installer tracks every component by its component GUID, which is specified in the Component table. It is essential for the operation of the Windows Installer reference-counting mechanism that the component GUID is set and its value is correct. The ComponentID property takes a string that is formatted as a GUID, using the format {XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX}, where X is a hexadecimal digit (0,1,2,3,4,5,6,7,8,9,A,B,C,D,E,F). The braces are required.

Resolution
The following resolutions are available.

Manual Fix
Each component should receive a non-null, valid GUID in the ComponentId field.

Basic Auto Fix
Valid GUIDs are generated for each component that has a null or invalid GUID; this is done through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0445: Mixed Per-User and Per-Machine Data

Edition • This test is included in AdminStudio with Application Compatibility.
Note • This test is not applicable to App-V packages.

For the 0445 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain mixed per-user and per-machine content.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Messages

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data
(UNKNOWN_REGISTRY_ENTRIES) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data (UNKNOWN_REGISTRY_ENTRIES) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data (UNKNOWN_REGISTRY_ENTRIES) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data (UNKNOWN_REGISTRY_ENTRIES) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]). Additionally, a part of the data (UNKNOWN_REGISTRY_ENTRIES) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

Background

Mixing per-user and per-machine data in the same component could result in only partial installation of the component for some users in a multiuser environment.

Resolution

The following resolutions are available.

Manual Fix

Per-user and per-machine data should be moved to separate components.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Per-user content and per-machine content are moved to separate components in a Windows Installer transform.

This fix is enabled by default.
0446: Restart Manager FilesInUse Dialog

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 0446 Operating System Compatibility test, the Windows Installer database is scanned for the absence of the Restart Manager FilesInUse dialog (MsiRMFilesInUse) and the `MSIRESTARTMANAGERCONTROL` property value that disables Restart Manager.

**Test Group/Test Category**
Operating System Compatibility/Windows 8 64-Bit

**Severity**
Warning

**Messages**
- This Windows Installer database does not contain definition of Restart Manager Files in Use (MsiRMFilesInUse) dialog to handle Restart Manager on Windows 8 (Table: Dialog).
- This Windows Installer database contains Restart Manager Files in Use (MsiRMFilesInUse) dialog suppressed by property `MSIRESTARTMANAGERCONTROL` (the current value is [PROPERTY_VALUE]) (Table: Property, Key: MSIRESTARTMANAGERCONTROL).

**Background**
The MsiRMFilesInUse dialog can be authored to display a list of processes that are currently running files that need to be overwritten or deleted by the installation. The dialog contains two options to allow end users to specify how to proceed:

- Users can choose to have the installation close the applications that are using those files and then attempt to restart the applications after the installation is complete.
- Users can avoid closing the applications. A reboot will be required at the end of the installation.

If the user selects the first option, a push button control on this dialog can be authored to publish the RMShutdownAndRestart control event, and the Restart Manager can close the applications and restart them at the end of the installation. This can eliminate or reduce the need to restart the computer. The MsiRMFilesInUse dialog is displayed during an installation only if installation is running with full user interface and the MsiRMFilesInUse dialog is present in Dialog table. Additionally, the public property `MSIRESTARTMANAGERCONTROL` can be used to disable Restart Manager.
Resolution
The following resolutions are available.

Manual Fix
The MsiRMFilesInUse dialog should be added to the Dialog table of the Windows Installer database.

Basic Auto Fix
The MsiRMFilesInUse dialog is enabled through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0447: ForceReboot Action

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0447 Operating System Compatibility test, the Windows Installer database is scanned for the presence of a ForceReboot action that may be launched on Windows 8 systems.

Test Group/Test Category
Operating System Compatibility/Windows 8 64-Bit

Severity
Warning

Message
This Windows Installer database contains ForceReboot action that may run on Windows 8 (Table: InstallExecuteSequence, Key: ForceReboot).

Background
The ForceReboot action prompts the user for a restart of the system during the installation. If the installation is displaying a user interface, the installation shows a dialog at each ForceReboot action; the dialog prompts the user to restart the system. The user must respond to this prompt before continuing with the installation. If the installation has no user interface, the system automatically restarts at the ForceReboot action. When Windows Installer determines that a restart is necessary, it automatically prompts the user to restart at the end of the installation, regardless of whether there are any ForceReboot or ScheduleReboot actions in the sequence.
Resolution

The following resolutions are available.

Manual Fix

A condition that suppresses the ForceReboot action on Windows 8 systems should be added.

Basic Auto Fix

A condition is added to the ForceReboot action to disable the action on Windows 8 systems; this is done through a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0448: Reboot Pending Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0448 Operating System Compatibility test, the Windows Installer database is scanned for the absence of launch conditions that prevent the installation from continuing when a restart is pending.

Test Group/Test Category

Operating System Compatibility/Windows 8 64-Bit

Severity

Warning

Message

This Windows Installer database does not contain any LaunchCondition that prevent the installation when system reboot is pending (Table: LaunchCondition).

Background

The installation sets the value of the MsiSystemRebootPending property to 1 if there is an operation pending to rename a file. Package authors can base a condition in the LaunchCondition table on this property to prevent the installation of their package in cases where there is an operation pending to rename a file. This may prevent a restart
of the operating system caused by the renaming of the file. Any installation that explicitly uses the \texttt{MsiSystemRebootPending} property in the \texttt{LaunchCondition} table may not continue when there are pending operations that require a system reboot.

\textbf{Resolution}

The following resolutions are available.

\textbf{Manual Fix}

The following condition should be added to the \texttt{LaunchCondition} table to prevent the installation of the package if a system reboot is pending and required.

\texttt{NOT MsiSystemRebootPending}

\textbf{Basic Auto Fix}

The following condition is added through a Windows Installer transform.

\texttt{MsiSystemRebootPending <> 1}

This fix is enabled by default.

\textbf{Advanced Auto Fix}

No resolution is available.

\section*{0449: AdminUser or Privileged Launch Condition}

\textit{Edition} • \textit{This test is included in AdminStudio with Application Compatibility.}

\textit{Note} • \textit{This test is not applicable to App-V packages.}

For the 0449 Operating System Compatibility test, the Windows Installer database is scanned for the presence of launch conditions that use the \texttt{AdminUser} or \texttt{Privileged} properties and that may prevent installation on Windows 8 systems.

\textbf{Test Group/Test Category}

Operating System Compatibility/Windows 8 64-Bit

\textbf{Severity}

Warning

\textbf{Messages}

\begin{itemize}
  \item This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using AdminUser property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).
\end{itemize}
This Windows Installer database contains LaunchCondition `[LAUNCHCONDITION_NAME]` using Privileged property (Table: LaunchCondition, Key: `[LAUNCHCONDITION_CONDITION]`).

**Background**

The Windows Installer properties `AdminUser` and `Privileged` may be used to prevent users who do not have administrator or elevated privileges from running the installation. These properties should not be used in the LaunchCondition table because Windows Installer may initially spoof their value during evaluation of the LaunchCondition table and set both to 1 even if the user is not an administrator and has not received elevated privileges yet. This behavior is present because privileges are elevated much later, and the result of authentication is not known when initial launch conditions are evaluated.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A LaunchCondition table entry that uses the `AdminUser` or `Privileged` properties should be migrated to a type 19 custom action that uses the following condition:

```
NOT Privileged
```

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

0450: Conditions Using AdminUser Property

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0450 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the `AdminUser` property in conditions in the Install UI sequence.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 64-Bit

**Severity**

Warning
**Message**

This Windows Installer database contains condition [CONDITION_NAME] using AdminUser property (Table: InstallUISequence, Key: [InstallUISequence_ACTION])

**Background**

The Windows Installer properties `AdminUser` and `Privileged` may be used to prevent users who do not have administrator or elevated privileges from running certain parts of the installation. The installation sets the `Privileged` property to 1 if the user has elevated privileges; it sets the `AdminUser` property to 1 only if the user was an administrator. The differences between these properties may have been used in some legacy packages. On Windows Vista and later systems, these two Windows Installer properties are always the same and the `Privileged` property is recommended.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The Windows Installer property `AdminUser` should be avoided; the `Privileged` property should be used instead. Packages that require distinct `Privileged` and `AdminUser` properties can restore the difference by setting the `MSIUSEREALADMINDETECTION` property.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**0451: 32-Bit Shell Extensions**

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

The Windows Installer database is scanned for the presence of 32-bit shell extensions, which cannot be loaded on 64-bit operating systems.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 64-Bit

**Severity**

Error
**Message**

This Windows Installer database contains a 32-bit shell extension registered with file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**

Since the introduction of 64-bit operating systems, some program features that are available on Windows 32-bit operating systems are not available on computers that are running an x64-based version of Windows. A common problem is that third-party Windows Explorer shell extensions are not added to the Windows Explorer menu, such as the Windows Explorer shell extensions for WinZip and for WinRAR. These symptoms occur because Windows Explorer cannot load the 32-bit .DLL files that are required by the Windows Explorer shell extensions feature.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 8 64-bit compatible application should be delivered by its manufacturer. Alternatively, the 32-bit version of Windows Explorer can be used, which is located in the %windir%\Syswow64 folder on the computer that is running the x64-based version of Windows.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

0452: Unsigned Executables

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0452 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned executables. Scanned file extensions are: .exe, .dll, .ocx, and .cab.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 (64-bit)

**Severity**

Warning
**Message**

This Windows Installer database contains unsigned executable [EXECUTABLE_NAME] (Table: File, Key: [FILE_NAME]).

**Background**

According to Microsoft best practices, all binaries should be digitally signed with a certificate issued by a Trusted Publisher. The Trusted Publisher’s certificate store contains information about the Authenticode (signing) certificates of Trusted Publishers that are installed on a computer. Unsigned executables will prompt the user for authorization.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The application with executables signed by a Trusted Publisher should be delivered by its manufacturer.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

### 0453: Unsigned Windows Installer Database

---

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 0453 Operating System Compatibility test, the Windows Installer database is scanned for signing with trusted certificate.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 (64-Bit)

**Severity**

Warning

**Message**

This Windows Installer database is not signed with certificate from a trusted Certificate Authority.
**Background**

All Windows Installer databases should be digitally signed with a certificate issued by a Trusted Publisher. Unsigned Windows Installer databases will prompt the user for authorization.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The Windows Installer database should be digitally signed with a certified issues by a Trusted Publisher.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

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**0454: Windows Desktop Gadgets**

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0454 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Windows Desktop Gadgets.

**Test Group/Test Category**

Operating System Compatibility/Windows 8 (64-Bit)

**Severity**

Warning

**Message**

This Windows Installer database contains a Windows Desktop Gadget.

**Background**

Since Windows 8, Microsoft has deprecated Desktop Gadgets and outclassed them by new live tiles and apps. The main reasons for the deprecation are security risks and the outdated look of Desktop Gadgets.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.
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Manual Fix
Windows 8 compatible application should be delivered by its manufacturer. Self-developed applications should not contain Desktop Gadgets in their installers.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0455: Obsolete File Associations

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0455 Operating System Compatibility test, the Windows Installer database is scanned for the presence of obsolete file associations.

Test Group/Test Category
Operating System Compatibility/Windows 8 (32-Bit)

Severity
Warning

Message
This Windows Installer database contains file [FILE_NAME] with not supported extension in Windows 8 (Table: File, Key: [FILE_NAME])

Background
In Windows 8, some file associations have been deprecated or disabled. When attempting to open a file with these extensions, users will be prompted to select another application that is installed or will be pointed to a web page that offers solutions.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
0756: Deprecated Windows Library Feature

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0756 Operating System Compatibility test, the package is scanned for the presence of Windows Library files.

Test Group/Test Category
Operating System Compatibility/Windows 8 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains deprecated Windows Library file (Table: File, Key: [FILE_KEY])

Background
Libraries were introduced with the release of Windows 7 to organize files across the PC or network. Starting with Windows 8.1, the Windows Library feature has been replaced with the Skydrive, so, by default, after creating the library, it is not displayed in Windows Explorer.

Resolution
The following resolutions are available.

Manual Fix
A Windows 8.1 compatible application should be delivered by its manufacturer. Self-developed applications should not install Windows libraries.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

No resolution is available.

3101: Application Requires Specific Minimum OS Version Windows 8

Edition • This test is included in AdminStudio Application Compatibility.

For the 3101 Operating System Compatibility test, the mobile application is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Windows 8 (64-Bit)

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.

3102: Maximum Version of the OS Where This App Was Tested by the Developer Windows 8

Edition • This test is included in AdminStudio Application Compatibility.

For the 3102 Operating System Compatibility test, the application is scanned to determine the maximum version of the Windows OS where this app was tested by the developer and known to be in a working state.

Test Group/Test Category
Operating System Compatibility/Windows 8 (64-Bit)

Severity
Error

Resolution
Application should only be installed on a device with an OS version with which it has been tested.
3103: Application Requires Specific Minimum OS Version (Windows 8.1)

Edition • This test is included in AdminStudio Application Compatibility.

For the 3103 Operating System Compatibility test, the mobile application is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Windows 8 (64-Bit)

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.

3104: Maximum Version of the OS Where This App Was Tested by the Developer (Windows 8.1)

Edition • This test is included in AdminStudio Application Compatibility.

For the 3104 Operating System Compatibility test, the application is scanned to determine the maximum version of the Windows OS where this app was tested by the developer and known to be in a working state.

Test Group/Test Category
Operating System Compatibility/Windows 8 (64-Bit)

Severity
Error

Resolution
Application should only be installed on a device with an OS version with which it has been tested.
3105: Application Requires VCLibs 11.0

Edition • This test is included in AdminStudio Application Compatibility.

For the 3105 Operating System Compatibility test, the application is scanned to determine if it requires VCLibs 11.0 or higher installed on Windows 8.

Test Group/Test Category
Operating System Compatibility/Windows 8 (64-bit)

Severity
Error

Resolution
Application should only be installed on a device where VCLibs 11.0 is installed.

3106: Application Requires WinJS 1.0

Edition • This test is included in AdminStudio Application Compatibility.

For the 3106 Operating System Compatibility test, the application is scanned to determine if it requires version WinJS 1.0 or higher installed on Windows 8.

Test Group/Test Category
Operating System Compatibility/Windows 8 (64-Bit)

Severity
Error

Resolution
Application should only be installed on a device where WinJS 1.0 is installed.

3107: Application Requires VCLibs 12.0

Edition • This test is included in AdminStudio Application Compatibility.
For the 3107 Operating System Compatibility test, the application is scanned to determine if it requires version VCLibs 12.0 or higher installed on Windows 8.1.

**Test Group/Test Category**
Operating System Compatibility/Windows 8 (64-Bit)

**Severity**
Error

**Resolution**
Application should only be installed on a device where VCLibs 12.0 is installed.

3108: Application Requires WinJS 2.0 or Higher

*Edition* • This test is included in AdminStudio Application Compatibility.

For the 3108 Operating System Compatibility test, the application is scanned to determine if it requires version WinJS 2.0 or higher installed on Windows 8.1.

**Test Group/Test Category**
Operating System Compatibility/Windows 8 (64-Bit)

**Severity**
Error

**Resolution**
Application should only be installed on a device where WinJS 2.0 or higher is installed.

**Windows 10 32-Bit Tests**

*Edition* • This test is included in AdminStudio with Application Compatibility.

The Windows 10 32-bit category consists of the following Operating System Compatibility tests:

- **2001**: Unsupported 32-Bit Windows Help Files
- **2002**: Unmanifested Control Panel (.cpl) Files (User Account Control)
- **2003**: Unmanifested Control Panel Applications (User Account Control)
• 2004: Immediate Execution System-Context Custom Actions
• 2005: Deferred Execution Custom Action Context
• 2006: Deprecated Nested Windows Installer Packages
• 2007: Interactive Services in Session 0
• 2008: Unsupported DHTML Editing Control
• 2009: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention
• 2010: Windows Internet Explorer Protected Mode
• 2011: rundll32 Calls (User Account Control)
• 2012: Junction Points
• 2013: Operating System Version Conditions
• 2014: Operating System Version Launch Conditions
• 2015: Windows Resource Protection Files
• 2016: Windows Resource Protection Registry Keys
• 2017: Unsupported 16-Bit Files
• 2018: 64-Bit Files
• 2019: Self-Update Functionality (User Account Control)
• 2020: Standard User Changes (User Account Control)
• 2021: Unsigned Drivers
• 2022: Deprecated API Calls
• 2023: Obsolete API Calls
• 2024: Nested SendTo Menus
• 2024: Nested SendTo Menus
• 2025: Quick Launch Bar
• 2026: Hard-Coded Paths in Script-Based Custom Actions
• 2027: Hard-Coded Paths
• 2028: Conflicting Permission Tables
• 2029: Deprecated NETDDE Functionality
• 2030: Unsupported GINA Functionality
• 2035: Unsupported .NET Framework 1.0/1.1 Applications
• 2038: Deprecated Proxy Configuration Tools
• 2039: Compatibility Issues with Known Issues at Startup
• 2040: Manifest Files Using Operating System Identifier
• 2041: Excluded .NET Framework Payload Files
2001: Unsupported 32-Bit Windows Help Files

For the 2001 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit Windows Help files (.hlp).

**Test Group/Test Category**
Operating System Compatibility/Windows 10 32-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains unsupported Windows Help file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
Background

Windows Vista and later do not support 32-bit Windows Help files (.hlp), now superseded by HTML Help (.chm). Users who try to open .hlp files see an error message instead of the expected Help. Note that support for viewing 16-bit .hlp files remains available in Windows 8.

Resolution

The following resolutions are available.

Manual Fix

Windows Help (.hlp) files should be converted to the Microsoft HTML Help (.chm) format.

Basic Auto Fix

The Windows Help browser (\win\help32.exe) and necessary file associations are added in a Windows Installer transform via a Merge Module.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

2002: Unmanifested Control Panel (.cpl) Files (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2002 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel (.cpl) files.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Warning

Message

This Windows Installer database contains unmanifested Control Panel file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
Background

On Windows Vista and later systems, all applications are run by default with standard user privileges (even when the
logged-on user is a member of the Administrators group). As a result, unmanifested Control Panel (.cpl) files might
fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the
program when it is launched.

Resolution

The following resolutions are available.

Manual Fix

Control Panel (.cpl) files should be embedded in .exe files that include a manifest that specifies the privilege level
that is required to execute the application. Where this is not feasible, an external manifest file can be created. In the
latter case, the manifest file must be located in the same folder with the .cpl file and named the same as the full file
name of the .cpl file, with a .manifest extension (for example, <application_name>.cpl.manifest).

Basic Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege level highestAvailable is added
in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege requireAdministrator is added
in a Windows Installer transform.

2003: Unmanifested Control Panel Applications (User
Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2003 Operating System Compatibility test, the Windows Installer database is scanned for the presence of
unmanifested Control Panel Applications. The file extensions that are scanned are .exe and .dll.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Warning
**Message**

This Windows Installer database contains unmanifested Control Panel Application [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**

On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

**Resolution**

The following resolutions are available.

**Manual Fix**

An external manifest file should be created and included in the same folder with the Control Panel Application file and named the same as the full file name of the executable with a .manifest extension (for example `<application_name.extension>.manifest`).

**Basic Auto Fix**

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level requireAdministrator is added in a Windows Installer transform.

**2004: Immediate Execution System-Context Custom Actions**

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 2004 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any non-impersonated custom actions that are not scheduled to run in the script (deferred execution).

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit
Severity
Warning

Message
This Windows Installer database contains non-impersonated immediate custom action [CUSTOM_ACTION_NAME] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Immediate custom actions are not elevated; therefore, actions that make system changes should be deferred in execution until in-script is generated.

Resolution
The following resolutions are available.

Manual Fix
All custom actions that make system changes should be deferred in execution to run in the script.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Non-impersonated immediate custom actions are marked to run as deferred actions in a Windows Installer transform.
This fix is enabled by default.

2005: Deferred Execution Custom Action Context

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2005 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any deferred execution custom actions that are not running in system context.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit
Severity
Warning

Message
This Windows Installer database contains a deferred execution custom action [CUSTOM_ACTION_NAME] that is not running in system context (with no impersonation) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Deferred execution custom actions that make system changes should be running in system context (with no impersonation).

Resolution
The following resolutions are available.

Manual Fix
All deferred execution custom actions that make system changes should be adjusted to run in system context (with no impersonation).

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Deferred execution custom actions are marked to run in system context (with no impersonation) in a Windows Installer transform.
This fix is enabled by default.

2006: Deprecated Nested Windows Installer Packages

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2006 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the following custom actions types:

- 7 (concurrent installation of an embedded Windows Installer package)
- 23 (concurrent installation of a source Windows Installer package)
Test Group/Test Category
Operating System Compatibility/Windows 8 32-Bit

Severity
Warning

Messages
- This Windows Installer database contains custom action type 7 (concurrent installation of an embedded Windows Installer Package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 23 (concurrent installation of a source Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 39 (concurrent installation of an advertised Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
Concurrent installations, also called nested installations, install another Windows Installer package during a currently running installation. Microsoft has deprecated this Windows Installer feature since it might cause several issues that range from patch and upgrade problems to unwanted reboots.

Resolution
The following resolutions are available.

Manual Fix
Custom actions type 7, 23, and 39 should be disabled. A setup application and an external UI handler should be created to install all needed Windows Installer packages sequentially.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Custom actions type 7, 23, and 39 are disabled in a Windows Installer transform. Nested Windows Installer databases are extracted and put in a subfolder called dependencies_%Source% adjacent to the original Windows Installer database. Additionally, an installation script called Install_Dependencies_<name_of_original_msi>.cmd is created; it sequentially launches the dependent Windows Installer packages that were originally called from within the parent.

This fix is enabled by default.
2007: Interactive Services in Session 0

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2007 Operating System Compatibility test, the Windows Installer database is scanned for the presence of services that are being installed or configured and that require interaction with the user’s environment.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Error

Message
This Windows Installer database contains interactive service [SERVICE_NAME] ([FILE_NAME]) (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

Background
Windows system processes and services run in Session 0. On systems earlier than Windows Vista, the first user who logged on to the console also used Session 0. Running services and user applications together in Session 0 poses a security risk because services run at elevated privileges and therefore are targets for malicious agents trying to elevate their own privilege levels. To eliminate the security risk, Session 0 is non-interactive on Windows Vista and later systems; that is, the first user logs on to Session 1. However, services still run in Session 0. This means that services that need to display user interface dialog boxes or communicate with user applications must properly secure a communication channel. If this is not done, the services fail to work properly on Windows 8 systems.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to establish correct communications with required services that are running in Session 0.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
2008: Unsupported DHTML Editing Control

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2008 Operating System Compatibility test, the Windows Installer database is scanned for the use of DHTML Editing Control functionality. The extensions of the files that are scanned are .exe, .dll, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Warning

Message
This Windows Installer database contains executable [FILE_NAME] requiring the DHTML Editing Control for Applications (Table: File, Key: [FILE_KEY]).

Background
The DHTML Editing Control, which Microsoft originally released in 1998, is an ActiveX control designed for WYSIWYG HTML editing in Web pages and Windows-based applications. Windows Vista and later systems do not support this control because of security reasons. Software that incorporates the DHTML Editing Control for Applications no longer functions as intended on Windows 8 systems. For example, Delphi applications may cause unhandled exceptions and Visual Basic applications may display the following message when they are opened or when the form that contains the control is instantiated: “Component 'dhtmled.ocx' or one of its dependencies is not registered correctly: a file is missing or invalid.”

Resolution
The following resolutions are available.

Manual Fix
Applications that require the DHTML Editing Control should use a different WYSIWYG HTML editor. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Basic Auto Fix
The contents of the DHTMLEd.msi from Microsoft are added in a Windows Installer transform via a Merge Module. This fix is enabled by default.
Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Advanced Auto Fix
No resolution is available.

2009: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2009 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Microsoft Management Console snap-in (.msc) files that are not Data Execution Prevention-aware (DEP-aware).

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Error

Message
This Windows Installer database contains Microsoft Management Console snap-in [FILE_NAME2] referencing a non DEP-aware library [FILE_NAME2] (Table: File, Keys: [FILE_KEY1], [FILE_KEY2]).

Background
On Windows XP SP2 and later systems, the DEP security feature prevents an application or a service from executing code from a non-executable memory region. Microsoft Management Console (MMC) is a common presentation service for management applications, hosting snap-ins provided by Microsoft and third-party software manufacturers. MMC.exe always runs with DEP enabled: the feature cannot be turned off, and no compatibility mode exists. Snap-ins that are not DEP-aware might fail to load within the MMC or might not work properly.

Resolution
The following resolutions are available.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered so that all Microsoft Management Console snap-ins (.msc) are DEP-aware.
Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Microsoft Management Console snap-ins (.msc) that are not DEP-aware are removed in a Windows Installer transform.

This fix is enabled by default.

Caution • Caution: Removed snap-ins might cause (part of) the application to not function or to function incorrectly.

2010: Windows Internet Explorer Protected Mode

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0310 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that turn off Protected Mode.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Warning

Message

This Windows Installer database attempts to turn off Windows Internet Explorer Protected Mode (Table: Registry, Key: [REGISTRY_ENTRY]).

Background

On Windows Vista and later systems, Internet Explorer runs by default in Protected Mode. By preventing unauthorized access to sensitive areas of a user’s system, Protected Mode limits the amount of damage that a compromised Internet Explorer process or malware can cause. As a result, applications that use Internet Explorer cannot write directly to the disk while in the Internet or intranet zones. In addition to displaying a warning message when web pages try to write to protected areas, Internet Explorer also informs the user when web pages try to run certain software programs.

Resolution

The following resolutions are available.
Manual Fix

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to correctly handle Internet Explorer Protected Mode. When this is not feasible, the needed web sites should be added to the list of trusted sites.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Registry entries that are responsible for turning off the Internet Explorer Protected Mode are removed in a Windows Installer transform.

This fix is enabled by default.

Note • An additional manual action is needed: the web sites should be added to the list of trusted sites.

2011: rundll32 Calls (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2011 Operating System Compatibility test, the Windows Installer database is scanned for references to rundll32.exe.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Error

Messages

• This Windows Installer database contains a custom action calling rundll32.exe (Table:CustomAction, Key: [CUSTOM_ACTION_KEY]).

• This Windows Installer database contains a system startup registry entry calling rundll32.exe (Table: Registry, Key: [REGISTRY_ENTRY]).

• This Windows Installer database contains a shortcut to rundll32.exe (Table: Shortcut, Key: [SHORTCUT_KEY]).

• This Windows Installer database contains a reference to rundll32.exe in Windows Installer property (Table: Property, Key: [PROPERTY]).
Background

The Windows tool rundll32.exe is used to run executable code in DLL files as if it were called by an application. On Windows Vista and later systems, User Account Control (UAC) can cause problems for solutions that use rundll32.exe. When an application that relies on rundll32.exe needs elevated privileges to perform some global tasks, it is rundll32.exe (rather than the application) that requests the UAC elevation prompt. As a result, the user sees a request from windows host process (rundll32). Without a clear description and icon for the application that is requesting elevation, users have no way to identify the application and determine whether it is safe to elevate it. Any DLL that runs under rundll32.exe and that needs elevation should be modified into an executable file that has its elevation level set in its manifest.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A "Run DLL as an app" DLL call should be wrapped in a separate executable file. Additionally, a manifest file for this executable file should be included with the required elevated privileges setting.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

2012: Junction Points

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2012 Operating System Compatibility test, the Windows Installer database is scanned for the usage of changed or obsolete junction points in the following tables: CustomAction, IniFile, Registry, RemoveIniFile, ServiceControl, ServiceInstall, Shortcut, and Environment.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Warning
Messages

- This Windows Installer database contains a custom action \([CUSTOM\_ACTION\_NAME]\) with a hard-coded path "\([CUSTOM\_ACTION\_TARGET]\)" (Table: CustomAction, Key: \([CUSTOM\_ACTION\_KEY]\)).

- This Windows Installer database contains a hard-coded path "\([INI\_FILE\_VALUE]\)" in INI entry (Table: IniFile, Key: \([INIFILE\_KEY]\)).

- This Windows Installer database contains a hard-coded path "\([REGISTRY\_VALUE]\)" in registry value "\([REGISTRY\_KEY]\)" (Table: Registry, Key: \([REGISTRY\_VALUE]\)).

- This Windows Installer database contains a hard-coded path "\([REMOVEINIFILE\_VALUE]\)" in table RemoveIniFile (Table: RemoveIniFile, Key: \([REMOVEINIFILE\_KEY]\)).

- This Windows Installer database contains a hard-coded path "\([SERVICEINSTALL\_ARGUMENTS]\)" in arguments of installed service \([SERVICE\_DISPLAY\_NAME]\) (Table: ServiceInstall, Key: \([SERVICEINSTALL\_KEY]\)).

- This Windows Installer database contains a hard-coded path "\([SERVICECONTROL\_ARGUMENTS]\)" in arguments of controlled service \([SERVICE\_CONTROL\_DISPLAY\_NAME]\) (Table: ServiceControl, Key: \([SERVICECONTROL\_KEY]\)).

- This Windows Installer database contains a hard-coded path "\([ENVIRONMENT\_VALUE]\)" in environment variable \([ENVIRONMENT\_NAME]\) (Table: Environment, Key: \([ENVIRONMENT\_KEY]\)).

- This Windows Installer database contains a hard-coded path \([SHORTCUT\_ARGUMENTS]\) in arguments of shortcut \([SHORTCUT\_NAME]\) (Table: Shortcut, Key: \([SHORTCUT\_KEY]\)).

Background

Beginning with Windows Vista, the default locations for user and system data have changed. For example, user data that was previously stored in the %SystemDrive%\Documents and Settings directory is now stored in the %SystemDrive%\Users directory. For backward compatibility, the old locations have junction points that point to the new locations. For example, C:\Documents and Settings is now a junction point that refers to C:\Users.

Resolution

The following resolutions are available.

Manual Fix

Changed or obsolete junction points should be replaced with the appropriate Windows Installer property.

Basic Auto Fix

Changed or obsolete junction points are replaced with the appropriate Windows Installer properties in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.
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Operating System Compatibility Tests

2013: Operating System Version Conditions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2013 Operating System Compatibility test, the Windows Installer database is scanned for the usage of conditions that evaluate to false in Windows 10 in the tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Warning

Messages
- This Windows Installer database contains component [COMPONENT_NAME] using condition "[COMPONENT_CONDITION]" that evaluates to false for Windows 10 (Table: Component, Key: [COMPONENT_NAME]).
- This Windows Installer database contains custom action [InstallExecuteSequence_ACTION] using condition "[InstallExecuteSequence_CONDITION]" that evaluates to false for Windows 10 (Table: CustomAction, Key: [InstallExecuteSequence_ACTION]).
- This Windows Installer database contains security entry [MsiLockPermissionsEx_ENTRY] in MsiLockPermissionsEx using condition [MsiLockPermissionsEx_CONDITION] that evaluates to false for Windows 10 (Table: MsiLockPermissionsEx, key: [MsiLockPermissionsEx_ENTRY]).
- This Windows Installer database contains feature [CONDITION_FEATUREKEY] using conditional Install Level with condition "[CONDITION]" that evaluates to false for Windows 10 (Table: Feature, Key: [CONDITION_FEATUREKEY]; Table: Condition, Key: [CONDITION_FEATUREKEY], [CONDITION_LEVEL]).

Background
Windows Installer provides the built-in properties VersionNT and WindowsBuild, which can be used in conditions to determine, for a given version of the operating system, which Windows Installer features/components should be installed, which custom actions should be executed, and/or what security should be applied.

Resolution
The following resolutions are available.
**Manual Fix**

The tables **InstallExecuteSequence**, **MsiLockPermissionsEx**, **Condition**, and **Component** should be scanned for conditions that evaluate to false for Windows 10. If the component, feature, custom action, or security is needed, the condition should be modified so that it evaluates to true for Windows 10.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Conditions in the Windows Installer tables **InstallExecuteSequence**, **MsiLockPermissionsEx**, **Condition**, and **Component** that evaluate to false for Windows 10 are replaced with a condition that evaluates to true in a Windows Installer transform.

This fix is enabled by default.

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**Caution** • This workaround enables the entire Windows Installer database, including anything that was not intended for Windows 10.

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### 2014: Operating System Version Launch Conditions

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 2014 Operating System Compatibility test, the Windows Installer database is scanned for launch conditions that prevent the installation from running on Windows 10 systems.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit

**Severity**

Warning

**Message**

This Windows Installer database contains Launch Condition "[LAUNCHCONDITION]" that prevents the software from being installed in Windows 10 (Table: LaunchConditions, Key: [LAUNCHCONDITION_KEY]).
Background

Launch conditions are usually evaluated in the very beginning of the installation process for a Windows Installer package. If any of these conditions evaluates to false, the installation does not take place. Launch conditions often rely on the value of the `VersionNT` or `VersionBuild` properties, which depend on the operating system version.

Resolution

The following resolutions are available.

Manual Fix

Unless the application is known to cause problems on Windows 10 systems, launch conditions that might prevent the installation from taking place on Windows 10 systems should be removed.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Launch conditions that prevent the installation from taking place on Windows 10 systems are removed in a Windows Installer transform.

This fix is enabled by default.

Caution • This workaround enables the installation of a Windows Installer package, even if it was not intended for Windows 10.

2015: Windows Resource Protection Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2015 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are subject to Windows Resource Protection (WRP).

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Warning

Message

This Windows Installer database contains Windows Resource Protection file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
Background

On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each file operation that was ignored because of WRP. WRP files can be installed or updated only using Microsoft-provided redistributable packages that are designed for Windows 10.

Resolution

The following resolutions are available.

Manual Fix

Affected files should be assessed whether they are required for the application to run successfully on Windows 10 systems. If the file is required, a Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

WRP files are removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.)

2016: Windows Resource Protection Registry Keys

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2016 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that are subject to Windows Resource Protection (WRP).

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Warning
Message

This Windows Installer database contains Windows Resource Protection registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background

On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each registry key write operation that was ignored because of WRP. In Windows 10, several additional registry keys are protected via Windows WRP. To preserve the installation process, Windows Installer might report success in changing these keys, even though the operation failed. If the application relies on particular settings in the now protected area, this strategy might result in run-time errors. WRP registry entries can be written only using Microsoft-provided redistributable packages that are designed for Windows 10.

Resolution

The following resolutions are available.

Manual Fix

Affected registry entries should be assessed whether they are required for the application to run successfully on Windows 10 systems. If the registry entry is required, a Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

WRP registry keys are removed in a Windows Installer transform.

This fix is enabled by default.

Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.)

2017: Unsupported 16-Bit Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2017 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain 16-bit files. The file extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.
Test Group/Test Category
Operating System Compatibility/Windows 10 32-bit

Severity
Warning

Message
This Windows Installer database contains 16-bit file [FILE_NAME] which might be installed in 64-bit systems (Table: File, key: [FILE_KEY]).

Background
Since the introduction of 64-bit Windows systems, 16-bit code is no longer supported. If the launch conditions are missing or incorrect, 16-bit files might be installed on 64-bit Windows 10 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.

Resolution
The following resolutions are available.

Manual Fix
A Windows 10 32-bit compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 16-bit code with the appropriate 32-bit code. Alternatively, a required Windows feature should be installed on the destination machine.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2018: 64-Bit Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2018 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain 64-bit files without conditions that enable them only for 64-bit Windows systems. The file extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit
Severity

Error

Message

This Windows Installer database contains 64-bit file [FILE_NAME] which might be installed in 32-bit systems (Table: File, key: [FILE_KEY]).

Background

Some software is intended to run only on 64-bit operating systems. If the launch conditions are missing or incorrect, 64-bit files might be installed on 32-bit Windows 10 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.

Resolution

The following resolutions are available.

Manual Fix

A 32-bit Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 64-bit code with the appropriate 32-bit code.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

The 64-bit files that are configured to be installed on 32-bit systems are moved to separate 64-bit components with conditions that enable them only for 64-bit systems; this is done in a Windows Installer transform.

This fix is enabled by default.

⚠️ Caution • On 32-bit systems, those files will not be installed.

2019: Self-Update Functionality (User Account Control)

🔍 Edition • This test is included in AdminStudio with Application Compatibility.

For the 2019 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested executable files that are recognized as installations, upgrades, or patches. Heuristic analysis scans files that match any of the following criteria: *update*.exe, *setup*.exe, *install*.exe, *unins*.exe, or *patch*.exe for their User Account Control (UAC) awareness.
Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Warning

Message
This Windows Installer database contains self-update functionality in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Some software has a built-in mechanism to automatically update itself. Self-updating should be avoided in a managed environment due to lack of control over managed software and privilege issues. Furthermore, the self-update functionality might leave old files behind or cause issues when the software is being removed. Since Windows Vista, installation and update programs are recognized and, if UAC is enabled, cause prompts for credentials. This is done to prevent installations without the user’s knowledge and approval.

Resolution
The following resolutions are available.

Manual Fix
Self-update functionality of the software should be disabled.

Basic Auto Fix
A manifest file is added for each unmanifested installation or upgrade in a Windows Installer transform. The content of the manifest depends on whether the executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix

Caution • This might have a high negative impact on application functionality.

2020: Standard User Changes (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.
For the 2020 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .exe files (other than installations and upgrades) that cause the User Account Control (UAC) prompt to be displayed.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 32-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains an unmanifested file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**
On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. If an application requires elevated privileges, an accompanying manifest file can indicate this. At run time, Windows confirms that the privilege elevation that is declared in the manifest aligns with the user's intention by displaying a UAC prompt for consent or credentials. Unmanifested executable files do not trigger a UAC prompt, and any actions that require elevated privileges—including any changes to system or global settings—silently fail. Therefore, unmanifested applications that require elevated privileges might not function properly.

**Resolution**
The following resolutions are available.

**Manual Fix**
For each unmanifested executable file, create a manifest file that sets the required privilege level. For applications that do not require administrative privileges, the required privilege level should be set to asInvoker. (That is, the UAC prompt is not shown, and permissions are not elevated.) Otherwise, the required privilege level should be set to requireAdministrator or highestAvailable. If an application seeks an unsuited privilege level (and the manifest cannot be corrected), you can create a shim database specify the desired privilege level.

**Basic Auto Fix**
A manifest file is added in a Windows Installer transform to each application that requires administrative privileges but does not already have an embedded or associated manifest file. The content of the manifest depends on whether a given executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

**Advanced Auto Fix**
No resolution is available.
2021: Unsigned Drivers

*Edition* • This test is included in AdminStudio with Application Compatibility.

For the 2021 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned drivers.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit

**Severity**

Warning

**Message**

This Windows Installer database contains a driver ([FILE_NAME]) which is not correctly signed (Table: File, Key: [FILE_KEY]).

**Background**

A signed device driver includes a digital signature (an electronic security mark that can indicate the manufacturer of the software, as well as validate the original contents of the driver package). If a driver has been signed by a manufacturer that has verified its identity with a certification authority, it is confirmed that the driver actually comes from that publisher and has not been altered. If a user tries to install an unsigned driver, Windows 10 displays a warning and prompts the user.

**Resolution**

The following resolutions are available.

**Manual Fix**

A signed version of the driver should be delivered by its manufacturer. Alternatively, Windows Driver Kit (WDK) from Microsoft can be used to sign the driver with a trusted certificate.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Unsigned drivers are removed in a Windows Installer transform.

This fix is enabled by default.

*Caution* • This might have a high negative impact on application functionality.
2022: Deprecated API Calls

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2022 Operating System Compatibility test, the Windows Installer database is scanned for references to deprecated APIs. The file extensions that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Warning

Message
This Windows Installer database contains a reference to a deprecated API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
A number of APIs that were previously used in Microsoft Windows are no longer supported on Windows 10 systems. Any application that calls these deprecated APIs might behave in unexpected ways.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling deprecated APIs. Deprecated APIs are documented in Microsoft SDK updates.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2023: Obsolete API Calls

Edition • This test is included in AdminStudio with Application Compatibility.
For the 2023 Operating System Compatibility test, the Windows Installer database is scanned for references to obsolete API calls. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 32-Bit

**Severity**
Error

**Message**
This Windows Installer database contains a reference to an obsolete API call \[CALL_NAME\] in file \[FILE_NAME\] (Table: File, Key: \[FILE_KEY\]).

**Background**
A number of API calls that were previously used in Microsoft Windows are no longer supported on Windows 10 systems. These functions may have been removed from corresponding DLLs, or those DLL are not available on Windows 10 systems. Obsolete functions cannot be called, and programs that attempt to use them may fail to launch or may not function as expected.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling obsolete API calls. Obsolete API calls are documented in Microsoft SDK updates.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

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### 2024: Nested SendTo Menus

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 2024 Operating System Compatibility test, the Windows Installer database is scanned for the creation of shortcuts in subfolders of the SendTo folder.
**Test Group/Test Category**
Operating System Compatibility/Windows 10 32-Bit

**Severity**
Warning

**Message**
This Windows Installer database contains a shortcut [SHORTCUT_NAME] created in a subfolder of the SendTo folder (Table: Shortcut, Key: [SHORTCUT_KEY]; Table: Directory, Key: [DIRECTORY_KEY]).

**Background**
The SendTo folder contains shortcuts for possible destinations to which files and folders can be sent. Since Windows Vista, shortcuts that are placed in subfolders of the SendTo folder are not shown. Only shortcuts that are placed directly in the SendTo folder are visible in the context menu.

**Resolution**
The following resolutions are available.

**Manual Fix**
Shortcuts in subfolders of the SendTo folder should be moved directly into the SendTo folder. Empty subfolders should be removed.

**Basic Auto Fix**
Shortcuts in subfolders of the SendTo folder are moved directly into the SendTo folder in a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**
No resolution is available.

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**2025: Quick Launch Bar**

*Edition: This test is included in AdminStudio with Application Compatibility.*

For the 2025 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts that will be installed on the Quick Launch bar.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 32-Bit
**Severity**

Warning

**Message**

This Windows Installer database contains shortcut [SHORTCUT_NAME] installed in the Quick Launch bar (Table: Shortcut, Key: [SHORTCUT_KEY]).

**Background**

The Quick Launch bar is a dockable toolbar that contains user-defined shortcuts to applications. Icons in this area respond to a single click. Since Windows 7, this functionality is included on the taskbar buttons (shortcuts can be pinned to the taskbar) and the Quick Launch bar is by default not available. It can be enabled, but it has compatibility issues with the Language bar. If both are enabled, the Quick Launch bar is removed after the machine is restarted.

**Resolution**

The following resolutions are available.

**Manual Fix**

Quick Launch shortcuts should be moved to another location or pinned to the taskbar. Alternatively, the Quick Launch bar can be enabled.

⚠️ *Caution* • Enabling the Quick Launch bar is not recommended because of possible conflicts with the Language bar.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Quick Launch shortcuts are removed in a Windows Installer transform.

This fix is enabled by default.

---

**2026: Hard-Coded Paths in Script-Based Custom Actions**

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 2026 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths inside script-based custom actions.
Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Warning

Messages
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in property [PROPERTY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Property, Key: [PROPERTY]).
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in a binary stream [STREAM] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Binary, Key: [BINARY_KEY]).
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] installed within this product (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: File, Key: [FILE_KEY]).

Background
During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in script-based custom actions to no longer be valid. This could result in installation failures or functionality issues.

Note • ICE48 checks for directories that are hard-coded to local paths.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
All hard-coded paths in script-based custom actions should be replaced with Windows Installer properties or environment variables.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
2027: Hard-Coded Paths

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 2027 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths in the following tables: Registry, IniFile, Shortcut, ServiceControl, ServiceInstall, and CustomAction (excluding script-based custom actions).

**Test Group/Test Category**
Operating System Compatibility/Windows 10 32-Bit

**Severity**
Warning

**Messages**

- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

- This Windows Installer database contains a hard-coded path "[INI_FILE_KEY]" in a key of an INI file (Table: IniFile, Key: [INIFILE_KEY]).

- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in a value of an INI file (Table: IniFile, Key: [INIFILE_KEY]).

- This Windows Installer database contains a hard-coded path "[CUSTOM_ACTION_TARGET]" in the CustomAction table (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

- This Windows Installer database contains a hard-coded path "[SHORTCUT_ARGUMENTS]" in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).

- This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in the ServiceControl table (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).

- This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in the ServiceInstall table (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

**Background**

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in Windows Installer databases (for example, in the Registry or IniFile tables) to no longer be valid. This could result in installation failures or functionality issues.

**Note** • ICE48 checks for directories that are hard-coded to local paths.
Resolution
The following resolutions are available.

Manual Fix
For each hard-coded path, a property that contains that value should be created. That property should replace the hard-coded path.

Basic Auto Fix
Hard-coded paths are replaced with properties that contain the original paths in a Windows Installer transform. The newly created properties are named ASFIX_PATH_# (where # is an enumerator to uniquely name the properties).
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

2028: Conflicting Permission Tables

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2028 Operating System Compatibility test, the Windows Installer database is scanned for the usage of the LockPermissions table in conjunction with the MsiLockPermissionsEx table.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Warning

Message
This Windows Installer database contains both LockPermissions and MsiLockPermissionsEx tables (Table: LockPermissions, MsiLockPermissionsEx).

Background
Since Windows Installer 5 (introduced with Windows 7), the MsiLockPermissionsEx table should replace the use of the LockPermissions table for managing access permissions. The extended functionality provided by the MsiLockPermissionsEx table enables a package to secure Windows Services, files, folders, and registry keys.
Beginning with Windows Installer 5, the installation fails with error message 1941 if the Windows Installer package contains both a LockPermissions table and a MsiLockPermissionsEx table. Existing Windows Installer packages that contain only the LockPermissions table can still be installed using Windows Installer 5.

Note • Windows Installer 4.5 and earlier ignore the MsiLockPermissionsEx table.

Resolution

The following resolutions are available.

Manual Fix

If the LockPermissions and MsiLockPermissionsEx tables are not empty, all entries from LockPermissions table should be migrated to the MsiLockPermissionsEx table, and the LockPermissions table should be removed. Otherwise, at least one of those empty tables (either LockPermissions or MsiLockPermissionsEx) should be removed.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

The conflict between the LockPermissions and the MsiLockPermissionsEx table is resolved in a Windows Installer transform. If either one of the tables is empty, it is removed. If both tables are populated, entries from the LockPermissions table are converted to the MsiLockPermissionsEx table, and afterwards the empty LockPermissions table is removed.

This fix is enabled by default.

2029: Deprecated NETDDE Functionality

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2029 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any registry entries that reference NETDDE.EXE.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Error
**Message**

This Windows Installer database contains a Network DDE call \[REGISTRY_VALUE\] in registry entry \[REGISTRY_KEY\]\[REGISTRY_NAME\] (Table: Registry, Key: \[REGISTRY_ENTRY\]).

**Background**

Microsoft deprecated Network DDE (NetDDE) in Windows Vista. NetDDE is a technology that allows applications that use the DDE transport to exchange data over the network. Applications that use this technology might fail.

*Note* • Regular DDE is still supported.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a different networking technology, such as DCOM or Windows Communication Foundation.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**2030: Unsupported GINA Functionality**

*Edition* • This test is included in AdminStudio with Application Compatibility.

For the 2030 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any custom GINA DLL references.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit

**Severity**

Error

**Message**

This Windows Installer database contains unsupported customized GINA functionality (Table: Registry, Key: \[REGISTRY_KEY\]).
**Background**

Microsoft changed the interactive logon process in Windows Vista. On earlier systems, where software required a logon to a third-party server or a logon using a third-party device, the supplier had to replace the built-in Windows library `MSGina.dll` with a custom DLL. The new authentication model on Windows Vista and later systems removes GINA functionality (including customization). Software that uses the original or customized GINA functionality does not work on Windows 8 systems.

**Resolution**

The following resolutions are available.

**Manual Fix**

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to support the Credential Providers model as described by Microsoft.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Registry value `HKLM\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL` is removed in a Windows Installer transform.

This fix is enabled by default.

---

**Caution** • If this workaround is applied to software using a customized logon through a modified GINA module, it is possible that the installation might fail, and highly likely that users might not be able to log on.

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**2035: Unsupported .NET Framework 1.0/1.1 Applications**

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 2035 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that contain references to .NET Framework 1.0 or 1.1 in the header. The extensions of files that are scanned are `.exe`, `.dll`, `.sys`, `.src`, `.drv`, `.cpl`, and `.ocx`.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit

**Severity**

Error
**Message**

This Windows Installer database contains application [FILE_NAME] dependent on .NET Framework Version [VERSION] (Table: File, Key: [FILE_KEY]).

**Background**

Microsoft .NET Framework 1.0 and 1.1 are not supported on Windows 7 and later systems. Although it may be possible to install .NET Framework 1.0 or 1.1 components on Windows 10, Microsoft provides no level of support for these configurations.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a more recent version of .NET Framework.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

**2038: Deprecated Proxy Configuration Tools**

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 2038 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries or files that refer to ProxyCfg.exe. The extensions of files that are scanned are .vbs and .cmd.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit

**Severity**

Warning

**Messages**

- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).
- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).
Background

ProxyCfg.exe is a process that is associated with the Proxy Configuration Tool for Windows HTTP Services from Microsoft. In Windows Vista and later systems, this file is not a part of the operating system; it was replaced by netsh.exe.

Resolution

The following resolutions are available.

Manual Fix

References to ProxyCfg.exe should be replaced with the corresponding netsh.exe commands.

Basic Auto Fix

References to ProxyCfg.exe are replaced with the corresponding netsh.exe commands in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

2039: Compatibility Issues with Known Issues at Startup

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2039 Operating System Compatibility test, the Windows Installer database is scanned for the presence of content that may trigger Application Help (Apphelp) messages during installation or at application startup. These types of messages warn end users that an application may have compatibility problems.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Error

Message

This Windows Installer database contains a program known to have compatibility issues. It may trigger Application Help (Apphelp) message during installation.
**Background**

When an application is launched, the Program Compatibility Assistant warns end users if the application is known to have compatibility issues. The list of these applications is stored in the System application compatibility database. These messages that the Program Compatibility Assistant displays are called Application Help (Apphelp) messages.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 10-compatible application should be delivered by its manufacturer.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**2040: Manifest Files Using Operating System Identifier**

**Edition** - This test is included in AdminStudio with Application Compatibility.

For the 2040 Operating System Compatibility test, the Windows Installer database is scanned for manifest files that contain a compatibility section without a `<supportedOS>` tag that refers to Windows 10.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit

**Severity**

Warning

**Message**

This Windows Installer database contains a manifest file [FILE_NAME] with a compatibility section that has no `<supportedOS>` tag that refers to Windows 8 (Table: File, Key: [FILE_KEY]).

**Background**

On Windows 7 and later systems, applications can specify supported operating system identifiers through their manifest files. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched. On Windows 7 and later systems, compatibility information for operating system support is read from the `<supportedOS>` tags in the compatibility section of the manifest file. The operating system chooses the highest version identifier in the manifest up to the running Windows version and gives the
application support at that level. Applications without a compatibility section in their manifest file have Windows Vista behavior by default on Windows 10 systems. This might break visual appearance or functionality (for example, the client area of applications might be rendered without a theme in high contrast mode).

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by updating the application manifests with the latest compatibility information for operating system support.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

### 2041: Excluded .NET Framework Payload Files

*Edition* • This test is included in AdminStudio with Application Compatibility.

For the 2041 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .NET assemblies that were compiled with Microsoft .NET Framework 2.0, 3.0, or 3.5.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit

**Severity**

Warning

**Message**

This Windows Installer database contains a .NET assembly [FILE_NAME] compiled with Microsoft .NET Framework version [VERSION] (Table: File, Key: [FILE_KEY]).

**Background**

On Windows 10 systems, Microsoft .NET Framework 4.5 is enabled by default. The manifests for .NET Framework 3.5 (including .NET 2.0 and 3.0) are also included, but without the supporting payload files. With a clean installation of Windows 10, applications that require .NET Framework 2.0 or 3.5 might trigger a request for the necessary files.
Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use Microsoft .NET Framework 4.0 or later. Where this is not feasible, Microsoft provides a downloadable .NET Framework 3.5 (including .NET 2.0 and 3.0) feature available through Windows Update or on the original installation media.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

2042: Installation to Secure Location

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2042 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are installed to the Program Files\WindowsApps folder.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Warning

Message

This Windows Installer database contains file FILE_NAME being installed to restricted location PATH (Table: File, Key: FILE_KEY).

Background

When a Windows Store app is added to a Windows 10 system, it is installed to Program Files\WindowsApps. If desktop applications are installed to this location, they may cause collisions with existing configurations. In addition, some antivirus/anti-malware detectors identify this location as a potential cause for concern.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should not install to the restricted location.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

2043: Reorganized Start Screen

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2043 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts to non-executable files in the Start Menu folder. Additionally, the database is scanned for shortcuts that are located in a subfolder of the Start Menu.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Warning

Messages

• This Windows Installer database contains a shortcut [SHORTCUT_NAME] to a non-executable file [FILE_NAME] which might not be pinned to the Start screen (Table: Shortcut, Key: [SHORTCUT_KEY]).

• This Windows Installer database contains a shortcut [SHORTCUT_NAME] in a subfolder of the "Start Menu\Programs" folder which might not be displayed correctly in the All Apps view (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background

Windows 10 systems have a Start screen. The appearance and functionality of this might result in an ambiguous shortcut structure. Windows 10 automatically pins shortcuts to executable files to the new Start screen. However, it does not pin shortcuts for other file types (for example, text files, help files, and command files (.bat, .cmd)). Note that the shortcuts are still visible when the user browses to the All Apps applet; this is the equivalent of the "All Applications" on the old Start Menu.
Furthermore, on Windows 10 systems, the tree hierarchy from the old Start Menu is no longer available. Shortcuts in the All Apps applet are grouped by the root subfolders in the Start Menu folder. Shortcuts from subfolders are displayed in one group with no visual clue to which group it belongs. Hence, if two shortcuts with the same name exist in different subfolders, users might be unable to distinguish between them. This behavior might limit productivity.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

Shortcuts should be renamed to unequivocally express their behavior and affiliation. For example, instead of using generic names like *Readme* or *Help documentation*, a more specific name like *Readme for <application name>* or *Help documentation for <application name>* should be used. Shortcuts to non-executable files should be manually pinned by the logged-on user.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

### 2044: Invalid Component Identifiers

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 2044 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components with null, invalid, or duplicated component identifiers.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit

**Severity**

Warning

**Messages**

- This Windows Installer database contains component [COMPONENT_NAME] with null Globally Unique Identifier (GUID) (Table: Component, Key: [COMPONENT_NAME]).
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• This Windows Installer database contains component [COMPONENT_NAME] with invalid Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer database contains duplicated component Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Keys: [COMPONENT_NAME]).

Background
Windows Installer tracks every component by its component GUID, which is specified in the Component table. It is essential for the operation of the Windows Installer reference-counting mechanism that the component GUID is set and its value is correct. The ComponentID property takes a string that is formatted as a GUID, using the format {XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX}, where X is a hexadecimal digit (0,1,2,3,4,5,6,7,8,9,A,B,C,D,E,F). The braces are required.

Resolution
The following resolutions are available.

Manual Fix
Each component should receive a non-null, valid GUID in the ComponentId field.

Basic Auto Fix
Valid GUIDs are generated for each component that has a null or invalid GUID; this is done through a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

2045: Mixed Per-User and Per-Machine Data

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2045 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain mixed per-user and per-machine content.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit
Severity

Warning

Messages

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
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This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

**Background**

Mixing per-user and per-machine data in the same component could result in only partial installation of the component for some users in a multiuser environment.

**Resolution**

The following resolutions are available.

**Manual Fix**

Per-user and per-machine data should be moved to separate components.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Per-user content and per-machine content are moved to separate components in a Windows Installer transform. This fix is enabled by default.

**2046: Restart Manager FilesInUse Dialog**

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.
For the 2046 Operating System Compatibility test, the Windows Installer database is scanned for the absence of the Restart Manager FilesInUse dialog (MsiRMFilesInUse) and the `MSIRESTARTMANAGERCONTROL` property value that disables Restart Manager.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 32-Bit

**Severity**
Warning

**Messages**
- This Windows Installer database does not contain definition of Restart Manager Files in Use (MsiRMFilesInUse) dialog to handle Restart Manager on Windows 10 (Table: Dialog).
- This Windows Installer database contains Restart Manager Files in Use (MsiRMFilesInUse) dialog suppressed by property `MSIRESTARTMANAGERCONTROL` (the current value is [PROPERTY_VALUE]) (Table: Property, Key: MSIRESTARTMANAGERCONTROL).

**Background**
The MsiRMFilesInUse dialog can be authored to display a list of processes that are currently running files that need to be overwritten or deleted by the installation. The dialog contains two options to allow end users to specify how to proceed:
- Users can choose to have the installation close the applications that are using those files and then attempt to restart the applications after the installation is complete.
- Users can avoid closing the applications. A reboot will be required at the end of the installation.

If the user selects the first option, a push button control on this dialog can be authored to publish the `RMShutdownAndRestart` control event, and the Restart Manager can close the applications and restart them at the end of the installation. This can eliminate or reduce the need to restart the computer. The MsiRMFilesInUse dialog is displayed during an installation only if installation is running with full user interface and the MsiRMFilesInUse dialog is present in `Dialog` table. Additionally, the public property `MSIRESTARTMANAGERCONTROL` can be used to disable Restart Manager.

**Resolution**
The following resolutions are available.

**Manual Fix**
The MsiRMFilesInUse dialog should be added to the `Dialog` table of the Windows Installer database.

**Basic Auto Fix**
The MsiRMFilesInUse dialog is enabled through a Windows Installer transform.

This fix is enabled by default.
Advanced Auto Fix
No resolution is available.

2047: ForceReboot Action

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2047 Operating System Compatibility test, the Windows Installer database is scanned for the presence of a ForceReboot action that may be launched on Windows 10 systems.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Warning

Message
This Windows Installer database contains ForceReboot action that may run on Windows 10 (Table: InstallExecuteSequence, Key: ForceReboot).

Background
The ForceReboot action prompts the user for a restart of the system during the installation. If the installation is displaying a user interface, the installation shows a dialog at each ForceReboot action; the dialog prompts the user to restart the system. The user must respond to this prompt before continuing with the installation. If the installation has no user interface, the system automatically restarts at the ForceReboot action. When Windows Installer determines that a restart is necessary, it automatically prompts the user to restart at the end of the installation, regardless of whether there are any ForceReboot or ScheduleReboot actions in the sequence.

Resolution
The following resolutions are available.

Manual Fix
A condition that suppresses the ForceReboot action on Windows 10 systems should be added.

Basic Auto Fix
A condition is added to the ForceReboot action to disable the action on Windows 10 systems; this is done through a Windows Installer transform.
This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

### 2048: Reboot Pending Launch Condition

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 2048 Operating System Compatibility test, the Windows Installer database is scanned for the absence of launch conditions that prevent the installation from continuing when a restart is pending.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 32-Bit

**Severity**

Warning

**Message**

This Windows Installer database does not contain any LaunchCondition that prevent the installation when system reboot is pending (Table: LaunchCondition).

**Background**

The installation sets the value of the `MsiSystemRebootPending` property to 1 if there is an operation pending to rename a file. Package authors can base a condition in the LaunchCondition table on this property to prevent the installation of their package in cases where there is an operation pending to rename a file. This may prevent a restart of the operating system caused by the renaming of the file. Any installation that explicitly uses the `MsiSystemRebootPending` property in the LaunchCondition table may not continue when there are pending operations that require a system reboot.

**Resolution**

The following resolutions are available.

**Manual Fix**

The following condition should be added to the LaunchCondition table to prevent the installation of the package if a system reboot is pending and required.

`NOT MsiSystemRebootPending`
Basic Auto Fix

The following condition is added through a Windows Installer transform.

MsiSystemRebootPending <> 1

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

2049: AdminUser or Privileged Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2049 Operating System Compatibility test, the Windows Installer database is scanned for the presence of launch conditions that use the AdminUser or Privileged properties and that may prevent installation on Windows 8 systems.

Test Group/Test Category

Operating System Compatibility/Windows 10 32-Bit

Severity

Warning

Messages

- This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using AdminUser property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).

- This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using Privileged property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).

Background

The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running the installation. These properties should not be used in the LaunchCondition table because Windows Installer may initially spoof their value during evaluation of the LaunchCondition table and set both to 1 even if the user is not an administrator and has not received elevated privileges yet. This behavior is present because privileges are elevated much later, and the result of authentication is not known when initial launch conditions are evaluated.
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Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A LaunchCondition table entry that uses the AdminUser or Privileged properties should be migrated to a type 19 custom action that uses the following condition:

\[ \text{NOT Privileged} \]

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2050: Conditions Using AdminUser Property

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2050 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the AdminUser property in conditions in the Install UI sequence.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-Bit

Severity
Warning

Message
This Windows Installer database contains condition [CONDITION_NAME] using AdminUser property (Table: InstallUISequence, Key: [InstallUISequence_ACTION])

Background
The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running certain parts of the installation. The installation sets the Privileged property to 1 if the user has elevated privileges; it sets the AdminUser property to 1 only if the user was an
administrator. The differences between these properties may have been used in some legacy packages. On Windows Vista and later systems, these two Windows Installer properties are always the same and the **Privileged** property is recommended.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The Windows Installer property **AdminUser** should be avoided; the **Privileged** property should be used instead. Packages that require distinct **Privileged** and **AdminUser** properties can restore the difference by setting the **MSIUSEREALADMINDETECTION** property.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

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2052: Unsigned Executables

![Note](image)

*This test is included in AdminStudio with Application Compatibility.*

For the 2052 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned executables. Scanned file extensions are: .exe, .dll, .ocx, and .cab.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 (32-bit)

**Severity**

Warning

**Message**

This Windows Installer database contains unsigned executable [EXECUTABLE_NAME] (Table: File, Key: [FILE_NAME]).

**Background**

According to Microsoft best practices, all binaries should be digitally signed with a certificate issued by a Trusted Publisher. The Trusted Publisher’s certificate store contains information about the Authenticode (signing) certificates of Trusted Publishers that are installed on a computer. Unsigned executables will prompt the user for authorization.
Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The application with executables signed by a Trusted Publisher should be delivered by its manufacturer.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2053: Unsigned Windows Installer Database

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2053 Operating System Compatibility test, the Windows Installer database is scanned for signing with trusted certificate.

Test Group/Test Category
Operating System Compatibility/Windows 10 (32-Bit)

Severity
Warning

Message
This Windows Installer database is not signed with a certificate from a trusted Certificate Authority.

Background
All Windows Installer databases should be digitally signed with a certificate issued by a Trusted Publisher. Unsigned Windows Installer databases will prompt the user for authorization.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
2054: Windows Desktop Gadgets

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2054 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Windows Desktop Gadgets.

Test Group/Test Category
Operating System Compatibility/Windows 10 (32-Bit)

Severity
Warning

Message
This Windows Installer database contains a Windows Desktop Gadget.

Background
Since Windows 8, Microsoft has deprecated Desktop Gadgets and outclassed them by new live tiles and apps. The main reasons for the deprecation are security risks and the outdated look of Desktop Gadgets.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should not contain Desktop Gadgets in their installers.

Basic Auto Fix
No resolution is available.
2055: Obsolete File Associations

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 2055 Operating System Compatibility test, the Windows Installer database is scanned for the presence of obsolete file associations.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 (32-Bit)

**Severity**
Warning

**Message**
This Windows Installer database contains file [FILE_NAME] with not supported extension in Windows 10 (Table: File, Key: [FILE_NAME])

**Background**
In Windows 10, some file associations have been deprecated or disabled. When attempting to open a file with these extensions, users will be prompted to select another application that is installed or will be pointed to a web page that offers solutions.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should not contain files with obsolete extensions in their installers.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.
2056: Deprecated Windows Library Feature

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2056 Operating System Compatibility test, the package is scanned for the presence of Windows Library files.

Test Group/Test Category
Operating System Compatibility/Windows 10 (32-Bit)

Severity
Warning

Message
This Windows Installer database contains deprecated Windows Library file (Table: File, Key: [FILE_KEY])

Background
Libraries were introduced with the release of Windows 7 to organize files across the PC or network. Starting with Windows 8.1, the Windows Library feature has been replaced with the Skydrive, so, by default, after creating the library, it is not displayed in Windows Explorer.

Resolution
The following resolutions are available.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should not install Windows libraries.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

3201: Application Requires Specific Minimum OS Version

Edition • This test is included in AdminStudio Application Compatibility.
For the 3201 Operating System Compatibility test, the mobile application is scanned to determine if it requires a specific minimum OS version.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 (32-Bit)

**Severity**
Error

**Resolution**
Application should only be installed on a device with a compatible OS version.

**3202: Maximum Version of the OS Where This App Was Tested by the Developer**

*Edition • This test is included in AdminStudio Application Compatibility.*

For the 3202 Operating System Compatibility test, the application is scanned to determine the maximum version of the Windows OS where this app was tested by the developer and known to be in a working state.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 (32-Bit)

**Severity**
Error

**Resolution**
Application should only be installed on a device with an OS version with which it has been tested.

**3207: Application Requires VCLibs 12.0**

*Edition • This test is included in AdminStudio Application Compatibility.*

For the 3207 Operating System Compatibility test, the application is scanned to determine if it requires VCLibs 12.0 installed on Windows 10 32-bit.
Test Group/Test Category
Operating System Compatibility/Windows 10 32-bit

Severity
Error

Resolution
Application should only be installed on a device where VCLibs 12.0 is installed.

3208: Application Requires WinJS 2.0 or Higher

Edition • This test is included in AdminStudio Application Compatibility.

For the 3208 Operating System Compatibility test, the application is scanned to determine if it requires WinJS 2.0 installed on Windows 10 32-bit.

Test Group/Test Category
Operating System Compatibility/Windows 10 32-bit

Severity
Error

Resolution
Application should only be installed on a device where WinJS 2.0 or higher is installed.

Windows 10 64-Bit Tests

Edition • These tests are included in AdminStudio with Application Compatibility.

The Windows 10 64-bit category consists of the following Operating System Compatibility tests:

- 2101: Unsupported 32-Bit Windows Help Files
- 2102: Unmanifested Control Panel (.cpl) Files (User Account Control)
- 2103: Unmanifested Control Panel Applications (User Account Control)
- 2104: Immediate Execution System-Context Custom Actions
- 2105: Deferred Execution Custom Action Context
• 2106: Deprecated Nested Windows Installer Packages
• 2107: Interactive Services in Session 0
• 2108: Unsupported DHTML Editing Control
• 2109: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention
• 2110: Windows Internet Explorer Protected Mode
• 2111: rundll32 Calls (User Account Control)
• 2112: Junction Points
• 2113: Operating System Version Conditions
• 2114: Operating System Version Launch Conditions
• 2115: Windows Resource Protection Files
• 2116: Windows Resource Protection Registry Keys
• 2117: Unsupported 16-Bit Files
• 2118: 64-Bit Files
• 2119: Self-Update Functionality (User Account Control)
• 2120: Standard User Changes (User Account Control)
• 2121: Unsigned Drivers
• 2122: Deprecated API Calls
• 2123: Obsolete API Calls
• 2124: Nested SendTo Menus
• 2125: Quick Launch Bar
• 2126: Hard-Coded Paths in Script-Based Custom Actions
• 2127: Hard-Coded Paths
• 2128: Conflicting Permission Tables
• 2129: Deprecated NETDDE Functionality
• 2130: Unsupported GINA Functionality
• 2135: Unsupported .NET Framework 1.0/1.1 Applications
• 2138: Deprecated Proxy Configuration Tools
• 2139: Compatibility Issues with Known Issues at Startup
• 2140: Manifest Files Using Operating System Identifier
• 2141: Excluded .NET Framework Payload Files
• 2142: Installation to Secure Location
• 2143: Reorganized Start Screen
• 2144: Invalid Component Identifiers
2101: Unsupported 32-Bit Windows Help Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2101 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit Windows Help files (.hlp).

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains unsupported Windows Help file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
Background
Windows Vista and later do not support 32-bit Windows Help files (.hlp), now superseded by HTML Help (.chm). Users who try to open .hlp files see an error message instead of the expected Help. Note that support for viewing 16-bit .hlp files remains available in Windows 8.

Resolution
The following resolutions are available.

Manual Fix
Windows Help (.hlp) files should be converted to the Microsoft HTML Help (.chm) format.

Basic Auto Fix
The Windows Help browser (winhlp32.exe) and necessary file associations are added in a Windows Installer transform via a Merge Module.

This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

2102: Unmanifested Control Panel (.cpl) Files (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2102 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel (.cpl) files.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains unmanifested Control Panel file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
Background

On Windows Vista and later systems, all applications are run by default with standard user privileges (even when the logged-on user is a member of the Administrators group). As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

Resolution

The following resolutions are available.

Manual Fix

Control Panel (.cpl) files should be embedded in .exe files that include a manifest that specifies the privilege level that is required to execute the application. Where this is not feasible, an external manifest file can be created. In the latter case, the manifest file must be located in the same folder with the .cpl file and named the same as the full file name of the .cpl file, with a .manifest extension (for example, <application_name>.cpl.manifest).

Basic Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege requireAdministrator is added in a Windows Installer transform.

2103: Unmanifested Control Panel Applications (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2103 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel Applications. The file extensions that are scanned are .exe and .dll.

Test Group/Test Category

Operating System Compatibility/Windows 10 (64-Bit)

Severity

Warning
**Message**

This Windows Installer database contains unmanifested Control Panel Application [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**

On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

**Resolution**

The following resolutions are available.

**Manual Fix**

An external manifest file should be created and included in the same folder with the Control Panel Application file and named the same as the full file name of the executable with a .manifest extension (for example `<application_name.extension>.manifest`).

**Basic Auto Fix**

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

For each unmanifested Control Panel Application file, a manifest file that specifies privilege level requireAdministrator is added in a Windows Installer transform.

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**2104: Immediate Execution System-Context Custom Actions**

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 2104 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any non-impersonated custom actions that are not scheduled to run in the script (deferred execution).

**Test Group/Test Category**

Operating System Compatibility/Windows 10 (64-Bit)
**Severity**
Warning

**Message**
This Windows Installer database contains non-impersonated immediate custom action [CUSTOM_ACTION_NAME] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

**Background**
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Immediate custom actions are not elevated; therefore, actions that make system changes should be deferred in execution until in-script is generated.

**Resolution**
The following resolutions are available.

**Manual Fix**
All custom actions that make system changes should be deferred in execution to run in the script.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
Non-impersonated immediate custom actions are marked to run as deferred actions in a Windows Installer transform.
This fix is enabled by default.

### 2105: Deferred Execution Custom Action Context

*Edition • This test is included in AdminStudio with Application Compatibility.*

*Note • This test is not applicable to App-V packages.*

For the 2105 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any deferred execution custom actions that are not running in system context.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 (64-Bit)
**Severity**

Warning

**Message**

This Windows Installer database contains a deferred execution custom action [CUSTOM_ACTION_NAME] that is not running in system context (with no impersonation) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

**Background**

The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Deferred execution custom actions that make system changes should be running in system context (with no impersonation).

**Resolution**

The following resolutions are available.

**Manual Fix**

All deferred execution custom actions that make system changes should be adjusted to run in system context (with no impersonation).

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Deferred execution custom actions are marked to run in system context (with no impersonation) in a Windows Installer transform.

This fix is enabled by default.

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**2106: Deprecated Nested Windows Installer Packages**

*Edition* - This test is included in AdminStudio with Application Compatibility.

*Note* - This test is not applicable to App-V packages.

For the 2106 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the following custom actions types:

- 7 (concurrent installation of an embedded Windows Installer package)
- 23 (concurrent installation of a source Windows Installer package)
Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Messages
- This Windows Installer database contains custom action type 7 (concurrent installation of an embedded Windows Installer Package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 23 (concurrent installation of a source Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 39 (concurrent installation of an advertised Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
Concurrent installations, also called nested installations, install another Windows Installer package during a currently running installation. Microsoft has deprecated this Windows Installer feature since it might cause several issues that range from patch and upgrade problems to unwanted reboots.

Resolution
The following resolutions are available.

Manual Fix
Custom actions type 7, 23, and 39 should be disabled. A setup application and an external UI handler should be created to install all needed Windows Installer packages sequentially.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Custom actions type 7, 23, and 39 are disabled in a Windows Installer transform. Nested Windows Installer databases are extracted and put in a subfolder called Dependencies_%Source% adjacent to the original Windows Installer database. Additionally, an installation script called Install_Dependencies_<name_of_original_msi>.cmd is created; it sequentially launches the dependent Windows Installer packages that were originally called from within the parent.

This fix is enabled by default.
2107: Interactive Services in Session 0

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 2107 Operating System Compatibility test, the Windows Installer database is scanned for the presence of services that are being installed or configured and that require interaction with the user’s environment.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 (64-Bit)

**Severity**

Error

**Message**

This Windows Installer database contains interactive service \[SERVICE_NAME\] ([FILE_NAME]) (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

**Background**

Windows system processes and services run in Session 0. On systems earlier than Windows Vista, the first user who logged on to the console also used Session 0. Running services and user applications together in Session 0 poses a security risk because services run at elevated privileges and therefore are targets for malicious agents trying to elevate their own privilege levels. To eliminate the security risk, Session 0 is non-interactive on Windows Vista and later systems; that is, the first user logs on to Session 1. However, services still run in Session 0. This means that services that need to display user interface dialog boxes or communicate with user applications must properly secure a communication channel. If this is not done, the services fail to work properly on Windows 8 systems.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to establish correct communications with required services that are running in Session 0.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.
2108: Unsupported DHTML Editing Control

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2108 Operating System Compatibility test, the Windows Installer database is scanned for the use of DHTML Editing Control functionality. The extensions of the files that are scanned are .exe, .dll, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains executable [FILE_NAME] requiring the DHTML Editing Control for Applications (Table: File, Key: [FILE_KEY]).

Background
The DHTML Editing Control, which Microsoft originally released in 1998, is an ActiveX control designed for WYSIWYG HTML editing in Web pages and Windows-based applications. Windows Vista and later systems do not support this control because of security reasons. Software that incorporates the DHTML Editing Control for Applications no longer functions as intended on Windows 8 systems. For example, Delphi applications may cause unhandled exceptions and Visual Basic applications may display the following message when they are opened or when the form that contains the control is instantiated: “Component 'dhtmled.ocx' or one of its dependencies is not registered correctly: a file is missing or invalid.”

Resolution
The following resolutions are available.

Manual Fix
Applications that require the DHTML Editing Control should use a different WYSIWYG HTML editor. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Basic Auto Fix
The contents of the DHTMLEd.msi from Microsoft are added in a Windows Installer transform via a Merge Module. This fix is enabled by default.
Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Advanced Auto Fix
No resolution is available.

2109: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2109 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Microsoft Management Console snap-in (.msc) files that are not Data Execution Prevention-aware (DEP-aware).

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Error

Message
This Windows Installer database contains Microsoft Management Console snap-in [FILE_NAME2] referencing a non DEP-aware library [FILE_NAME2] (Table: File, Keys: [FILE_KEY1], [FILE_KEY2]).

Background
On Windows XP SP2 and later systems, the DEP security feature prevents an application or a service from executing code from a non-executable memory region. Microsoft Management Console (MMC) is a common presentation service for management applications, hosting snap-ins provided by Microsoft and third-party software manufacturers. MMC.exe always runs with DEP enabled: the feature cannot be turned off, and no compatibility mode exists. Snap-ins that are not DEP-aware might fail to load within the MMC or might not work properly.

Resolution
The following resolutions are available.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered so that all Microsoft Management Console snap-ins (.msc) are DEP-aware.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Microsoft Management Console snap-ins (.msc) that are not DEP-aware are removed in a Windows Installer transform.
This fix is enabled by default.

Caution • Caution: Removed snap-ins might cause (part of) the application to not function or to function incorrectly.

2110: Windows Internet Explorer Protected Mode

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0310 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that turn off Protected Mode.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database attempts to turn off Windows Internet Explorer Protected Mode (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
On Windows Vista and later systems, Internet Explorer runs by default in Protected Mode. By preventing unauthorized access to sensitive areas of a user’s system, Protected Mode limits the amount of damage that a compromised Internet Explorer process or malware can cause. As a result, applications that use Internet Explorer cannot write directly to the disk while in the Internet or intranet zones. In addition to displaying a warning message when web pages try to write to protected areas, Internet Explorer also informs the user when web pages try to run certain software programs.

Resolution
The following resolutions are available.
Manual Fix

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to correctly handle Internet Explorer Protected Mode. When this is not feasible, the needed web sites should be added to the list of trusted sites.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Registry entries that are responsible for turning off the Internet Explorer Protected Mode are removed in a Windows Installer transform.

This fix is enabled by default.

Note • An additional manual action is needed: the web sites should be added to the list of trusted sites.

2111: rundll32 Calls (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2111 Operating System Compatibility test, the Windows Installer database is scanned for references to rundll32.exe.

Test Group/Test Category

Operating System Compatibility/Windows 10 (64-Bit)

Severity

Error

Messages

• This Windows Installer database contains a custom action calling rundll32.exe (Table:CustomAction, Key: [CUSTOM_ACTION_KEY]).

• This Windows Installer database contains a system startup registry entry calling rundll32.exe (Table: Registry, Key: [REGISTRY_ENTRY]).

• This Windows Installer database contains a shortcut to rundll32.exe (Table:Shortcut, Key: [SHORTCUT_KEY]).

• This Windows Installer database contains a reference to rundll32.exe in Windows Installer property (Table:Property, Key: [PROPERTY]).
Background

The Windows tool rundll32.exe is used to run executable code in DLL files as if it were called by an application. On Windows Vista and later systems, User Account Control (UAC) can cause problems for solutions that use rundll32.exe. When an application that relies on rundll32.exe needs elevated privileges to perform some global tasks, it is rundll32.exe (rather than the application) that requests the UAC elevation prompt. As a result, the user sees a request from Windows host process (rundll32). Without a clear description and icon for the application that is requesting elevation, users have no way to identify the application and determine whether it is safe to elevate it. Any DLL that runs under rundll32.exe and that needs elevation should be modified into an executable file that has its elevation level set in its manifest.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A "Run DLL as an app" DLL call should be wrapped in a separate executable file. Additionally, a manifest file for this executable file should be included with the required elevated privileges setting.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

2112: Junction Points

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2112 Operating System Compatibility test, the Windows Installer database is scanned for the usage of changed or obsolete junction points in the following tables: CustomAction, IniFile, Registry, RemoveIniFile, ServiceControl, ServiceInstall, Shortcut, and Environment.

Test Group/Test Category

Operating System Compatibility/Windows 10 (64-Bit)

Severity

Warning
Messages

- This Windows Installer database contains a custom action [CUSTOM_ACTION_NAME] with a hard-coded path "[CUSTOM_ACTION_TARGET]" (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in INI entry (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry value "[REGISTRY_KEY]" (Table: Registry, Key: [REGISTRY_VALUE]).
- This Windows Installer database contains a hard-coded path "[REMOVEINIFILE_VALUE]" in table RemoveIniFile (Table: RemoveIniFile, Key: [REMOVEINIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in arguments of installed service [SERVICE_DISPLAY_NAME] (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in arguments of controlled service [SERVICE_CONTROL_DISPLAY_NAME] (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).
- This Windows Installer database contains a hard-coded path "[ENVIRONMENT_VALUE]" in environment variable [ENVIRONMENT_NAME] (Table: Environment, Key: [ENVIRONMENT_KEY]).
- This Windows Installer database contains a hard-coded path [SHORTCUT_ARGUMENTS] in arguments of shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background

Beginning with Windows Vista, the default locations for user and system data have changed. For example, user data that was previously stored in the %SystemDrive%\Documents and Settings directory is now stored in the %SystemDrive%\Users directory. For backward compatibility, the old locations have junction points that point to the new locations. For example, C:\Documents and Settings is now a junction point that refers to C:\Users.

Resolution

The following resolutions are available.

Manual Fix

Changed or obsolete junction points should be replaced with the appropriate Windows Installer property.

Basic Auto Fix

Changed or obsolete junction points are replaced with the appropriate Windows Installer properties in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.
2113: Operating System Version Conditions

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 2113 Operating System Compatibility test, the Windows Installer database is scanned for the usage of conditions that evaluate to false in Windows 10 in the tables `InstallExecuteSequence`, `MsiLockPermissionsEx`, `Condition`, and `Component`.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 (64-Bit)

**Severity**
Warning

**Messages**
- This Windows Installer database contains component [COMPONENT_NAME] using condition "[COMPONENT_CONDITION]" that evaluates to false for Windows 10 (Table: Component, Key: [COMPONENT_NAME]).
- This Windows Installer database contains custom action [InstallExecuteSequence_ACTION] using condition "[InstallExecuteSequence_CONDITION]" that evaluates to false for Windows 10 (Table: CustomAction, Key: [InstallExecuteSequence_ACTION]).
- This Windows Installer database contains security entry [MsiLockPermissionsEx_ENTRY] in MsiLockPermissionsEx using condition [MsiLockPermissionsEx_CONDITION] that evaluates to false for windows 10 (Table: MsiLockPermissionsEx, key: [MsiLockPermissionsEx_ENTRY]).
- This Windows Installer database contains feature [CONDITION_FEATUREKEY] using conditional Install Level with condition "[CONDITION]" that evaluates to false for windows 10 (Table: Feature, Key: [CONDITION_FEATUREKEY]; Table: Condition, Key: [CONDITION_FEATUREKEY], [CONDITION_LEVEL]).

**Background**
Windows Installer provides the built-in properties `VersionNT` and `WindowsBuild`, which can be used in conditions to determine, for a given version of the operating system, which Windows Installer features/components should be installed, which custom actions should be executed, and/or what security should be applied.

**Resolution**
The following resolutions are available.
Manual Fix

The tables \texttt{InstallExecuteSequence}, \texttt{MsiLockPermissionsEx}, \texttt{Condition}, and \texttt{Component} should be scanned for conditions that evaluate to false for Windows 10. If the component, feature, custom action, or security is needed, the condition should be modified so that it evaluates to true for Windows 10.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Conditions in the Windows Installer tables \texttt{InstallExecuteSequence}, \texttt{MsiLockPermissionsEx}, \texttt{Condition}, and \texttt{Component} that evaluate to false for Windows 10 are replaced with a condition that evaluates to true in a Windows Installer transform.

This fix is enabled by default.

\textbf{Caution} • This workaround enables the entire Windows Installer database, including anything that was not intended for Windows 10.

2114: Operating System Version Launch Conditions

\textbf{Edition} • This test is included in AdminStudio with Application Compatibility.

\textbf{Note} • This test is not applicable to App-V packages.

For the 2114 Operating System Compatibility test, the Windows Installer database is scanned for launch conditions that prevent the installation from running on Windows 10 systems.

\textbf{Test Group/Test Category}

Operating System Compatibility/Windows 10 (64-Bit)

\textbf{Severity}

Warning

\textbf{Message}

This Windows Installer database contains Launch Condition "[LAUNCHCONDITION]" that prevents the software from being installed in Windows 10 (Table: LaunchConditions, Key: [LAUNCHCONDITION_KEY]).
Background
Launch conditions are usually evaluated in the very beginning of the installation process for a Windows Installer package. If any of these conditions evaluates to false, the installation does not take place. Launch conditions often rely on the value of the VersionNT or VersionBuild properties, which depend on the operating system version.

Resolution
The following resolutions are available.

Manual Fix
Unless the application is known to cause problems on Windows 10 systems, launch conditions that might prevent the installation from taking place on Windows 10 systems should be removed.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Launch conditions that prevent the installation from taking place on Windows 10 systems are removed in a Windows Installer transform.

This fix is enabled by default.

Caution • This workaround enables the installation of a Windows Installer package, even if it was not intended for Windows 10.

2115: Windows Resource Protection Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2115 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are subject to Windows Resource Protection (WRP).

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains Windows Resource Protection file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
Background

On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each file operation that was ignored because of WRP. WRP files can be installed or updated only using Microsoft-provided redistributable packages that are designed for Windows 10.

Resolution

The following resolutions are available.

Manual Fix

Affected files should be assessed whether they are required for the application to run successfully on Windows 10 systems. If the file is required, a Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

WRP files are removed in a Windows Installer transform.

This fix is enabled by default.

Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.)

2116: Windows Resource Protection Registry Keys

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2116 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that are subject to Windows Resource Protection (WRP).

Test Group/Test Category

Operating System Compatibility/Windows 10 (64-Bit)

Severity

Warning
Message
This Windows Installer database contains Windows Resource Protection registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
On Windows Vista and later systems, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each registry key write operation that was ignored because of WRP. In Windows 10, several additional registry keys are protected via Windows WRP. To preserve the installation process, Windows Installer might report success in changing these keys, even though the operation failed. If the application relies on particular settings in the now protected area, this strategy might result in run-time errors. WRP registry entries can be written only using Microsoft-provided redistributable packages that are designed for Windows 10.

Resolution
The following resolutions are available.

Manual Fix
Affected registry entries should be assessed whether they are required for the application to run successfully on Windows 10 systems. If the registry entry is required, a Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
WRP registry keys are removed in a Windows Installer transform.
This fix is enabled by default.

⚠️ Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.

2117: Unsupported 16-Bit Files

🔍 Edition • This test is included in AdminStudio with Application Compatibility.

For the 2117 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain 16-bit files. The file extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.
Test Group/Test Category
Operating System Compatibility/Windows 10 64-bit

Severity
Error

Message
This Windows Installer database contains 16-bit file [FILE_NAME] which might be installed in 64-bit systems (Table: File, key: [FILE_KEY]).

Background
Since the introduction of 64-bit Windows systems, 16-bit code is no longer supported. If the launch conditions are missing or incorrect, 16-bit files might be installed on 64-bit Windows 10 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.

Resolution
The following resolutions are available.

Manual Fix
A Windows 10 64-bit compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 16-bit code with the appropriate 32- or 64-bit code. Alternatively, a required Windows feature should be installed on the destination machine.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
The 16-bit files that are installed on 64-bit systems are moved to separate components with conditions that enable them only for 32-bit systems; this is done in a Windows Installer transform.

This fix is enabled by default.

Caution • On 64-bit systems, those files will not be installed.

2118: 64-Bit Files

Edition • This test is included in AdminStudio with Application Compatibility.
For the 2118 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain 64-bit files without conditions that enable them only for 64-bit Windows systems. The file extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Error

Message
This Windows Installer database contains 64-bit file [FILE_NAME] which might be installed in 32-bit systems (Table: File, key: [FILE_KEY]).

Background
Some software is intended to run only on 64-bit operating systems. If the launch conditions are missing or incorrect, 64-bit files might be installed on 32-bit Windows 10 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.

Resolution
The following resolutions are available.

Manual Fix
A 32-bit Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 64-bit code with the appropriate 32-bit code.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
The 64-bit files that are configured to be installed on 32-bit systems are moved to separate 64-bit components with conditions that enable them only for 64-bit systems; this is done in a Windows Installer transform.

This fix is enabled by default.

⚠️ Caution • On 32-bit systems, those files will not be installed.
2119: Self-Update Functionality (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2119 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested executable files that are recognized as installations, upgrades, or patches. Heuristic analysis scans files that match any of the following criteria: *update*.exe, *setup*.exe,*install*.exe, *unins*.exe, or *patch*.exe for their User Account Control (UAC) awareness.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains self-update functionality in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Some software has a built-in mechanism to automatically update itself. Self-updating should be avoided in a managed environment due to lack of control over managed software and privilege issues. Furthermore, the self-update functionality might leave old files behind or cause issues when the software is being removed. Since Windows Vista, installation and update programs are recognized and, if UAC is enabled, cause prompts for credentials. This is done to prevent installations without the user’s knowledge and approval.

Resolution
The following resolutions are available.

Manual Fix
Self-update functionality of the software should be disabled.

Basic Auto Fix
A manifest file is added for each unmanifested installation or upgrade in a Windows Installer transform. The content of the manifest depends on whether the executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix
Caution • This might have a high negative impact on application functionality.

2120: Standard User Changes (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2120 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .exe files (other than installations and upgrades) that cause the User Account Control (UAC) prompt to be displayed.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains an unmanifested file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
On Windows Vista and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. If an application requires elevated privileges, an accompanying manifest file can indicate this. At run time, Windows confirms that the privilege elevation that is declared in the manifest aligns with the user’s intention by displaying a UAC prompt for consent or credentials. Unmanifested executable files do not trigger a UAC prompt, and any actions that require elevated privileges—including any changes to system or global settings—silently fail. Therefore, unmanifested applications that require elevated privileges might not function properly.

Resolution
The following resolutions are available.

Manual Fix
For each unmanifested executable file, create a manifest file that sets the required privilege level. For applications that do not require administrative privileges, the required privilege level should be set to asInvoker. (That is, the UAC prompt is not shown, and permissions are not elevated.) Otherwise, the required privilege level should be set to either requireAdministrator or highestAvailable. If an application seeks an unsuited privilege level (and the manifest cannot be corrected), you can create a shim database specify the desired privilege level.
Basic Auto Fix

A manifest file is added in a Windows Installer transform to each application that requires administrative privileges but does not already have an embedded or associated manifest file. The content of the manifest depends on whether a given executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

2121: Unsigned Drivers

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2121 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned drivers.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 (64-Bit)

**Severity**
Warning

**Message**
This Windows Installer database contains a driver ([FILE_NAME]) which is not correctly signed (Table: File, Key: [FILE_KEY]).

**Background**
A signed device driver includes a digital signature (an electronic security mark that can indicate the manufacturer of the software, as well as validate the original contents of the driver package). If a driver has been signed by a manufacturer that has verified its identity with a certification authority, it is confirmed that the driver actually comes from that publisher and has not been altered. If a user tries to install an unsigned driver, Windows 10 displays a warning and prompts the user.

**Resolution**
The following resolutions are available.
Manual Fix
A signed version of the driver should be delivered by its manufacturer. Alternatively, Windows Driver Kit (WDK) from Microsoft can be used to sign the driver with a trusted certificate.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Unsigned drivers are removed in a Windows Installer transform.
This fix is enabled by default.

Caution • This might have a high negative impact on application functionality.

2122: Deprecated API Calls

Edition • This test is included in AdminStudio with Application Compatibility.
For the 2122 Operating System Compatibility test, the Windows Installer database is scanned for references to deprecated APIs. The file extensions that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains a reference to a deprecated API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
A number of APIs that were previously used in Microsoft Windows are no longer supported on Windows 10 systems. Any application that calls these deprecated APIs might behave in unexpected ways.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling deprecated APIs. Deprecated APIs are documented in Microsoft SDK updates.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

2123: Obsolete API Calls

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2123 Operating System Compatibility test, the Windows Installer database is scanned for references to obsolete API calls. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category

Operating System Compatibility/Windows 10 (64-Bit)

Severity

Error

Message

This Windows Installer database contains a reference to an obsolete API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

A number of API calls that were previously used in Microsoft Windows are no longer supported on Windows 10 systems. These functions may have been removed from corresponding DLLs, or those DLL are not available on Windows 10 systems. Obsolete functions cannot be called, and programs that attempt to use them may fail to launch or may not function as expected.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling obsolete API calls. Obsolete API calls are documented in Microsoft SDK updates.
Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

2124: Nested SendTo Menus

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2124 Operating System Compatibility test, the Windows Installer database is scanned for the creation of shortcuts in subfolders of the SendTo folder.

Test Group/Test Category

Operating System Compatibility/Windows 10 (64-Bit)

Severity

Warning

Message

This Windows Installer database contains a shortcut [SHORTCUT_NAME] created in a subfolder of the SendTo folder (Table: Shortcut, Key: [SHORTCUT_KEY]; Table: Directory, Key: [DIRECTORY_KEY]).

Background

The SendTo folder contains shortcuts for possible destinations to which files and folders can be sent. Since Windows Vista, shortcuts that are placed in subfolders of the SendTo folder are not shown. Only shortcuts that are placed directly in the SendTo folder are visible in the context menu.

Resolution

The following resolutions are available.

Manual Fix

Shortcuts in subfolders of the SendTo folder should be moved directly into the SendTo folder. Empty subfolders should be removed.

Basic Auto Fix

Shortcuts in subfolders of the SendTo folder are moved directly into the SendTo folder in a Windows Installer transform.

This fix is enabled by default.
Advanced Auto Fix
No resolution is available.

2125: Quick Launch Bar

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2125 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts that will be installed on the Quick Launch bar.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains shortcut [SHORTCUT_NAME] installed in the Quick Launch bar (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background
The Quick Launch bar is a dockable toolbar that contains user-defined shortcuts to applications. Icons in this area respond to a single click. Since Windows 7, this functionality is included on the taskbar buttons (shortcuts can be pinned to the taskbar) and the Quick Launch bar is by default not available. It can be enabled, but it has compatibility issues with the Language bar. If both are enabled, the Quick Launch bar is removed after the machine is restarted.

Resolution
The following resolutions are available.

Manual Fix
Quick Launch shortcuts should be moved to another location or pinned to the taskbar. Alternatively, the Quick Launch bar can be enabled.

Caution • Enabling the Quick Launch bar is not recommended because of possible conflicts with the Language bar.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix
Quick Launch shortcuts are removed in a Windows Installer transform.
This fix is enabled by default.

2126: Hard-Coded Paths in Script-Based Custom Actions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2126 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths inside script-based custom actions.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Messages
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in property [PROPERTY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Property, Key: [PROPERTY]).
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in a binary stream [STREAM] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Binary, Key: [BINARY_KEY]).
- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] installed within this product (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: File, Key: [FILE_KEY]).

Background
During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in script-based custom actions to no longer be valid. This could result in installation failures or functionality issues.

Note • ICE48 checks for directories that are hard-coded to local paths.
Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
All hard-coded paths in script-based custom actions should be replaced with Windows Installer properties or environment variables.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2127: Hard-Coded Paths

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2127 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths in the following tables: Registry, IniFile, Shortcut, ServiceControl, ServiceInstall, and CustomAction (excluding script-based custom actions).

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Messages
- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_KEY]" in a key of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in a value of an INI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[CUSTOM_ACTION_TARGET]" in the CustomAction table (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
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- This Windows Installer database contains a hard-coded path "[SHORTCUT_ARGUMENTS]" in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in the ServiceControl table (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in the ServiceInstall table (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

**Background**

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in Windows Installer databases (for example, in the Registry or IniFile tables) to no longer be valid. This could result in installation failures or functionality issues.

**Note** • ICE48 checks for directories that are hard-coded to local paths.

**Resolution**

The following resolutions are available.

**Manual Fix**

For each hard-coded path, a property that contains that value should be created. That property should replace the hard-coded path.

**Basic Auto Fix**

Hard-coded paths are replaced with properties that contain the original paths in a Windows Installer transform. The newly created properties are named ASFIX_PATH_# (where # is an enumerator to uniquely name the properties).

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

2128: Conflicting Permission Tables

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 2128 Operating System Compatibility test, the Windows Installer database is scanned for the usage of the LockPermissions table in conjunction with the MsiLockPermissionsEx table.
**Test Group/Test Category**
Operating System Compatibility/Windows 10 (64-Bit)

**Severity**
Warning

**Message**
This Windows Installer database contains both LockPermissions and MsiLockPermissionsEx tables (Table: LockPermissions, MsiLockPermissionsEx).

**Background**
Since Windows Installer 5 (introduced with Windows 7), the MsiLockPermissionsEx table should replace the use of the LockPermissions table for managing access permissions. The extended functionality provided by the MsiLockPermissionsEx table enables a package to secure Windows Services, files, folders, and registry keys. Beginning with Windows Installer 5, the installation fails with error message 1941 if the Windows Installer package contains both a LockPermissions table and a MsiLockPermissionsEx table. Existing Windows Installer packages that contain only the LockPermissions table can still be installed using Windows Installer 5.

*Note* • Windows Installer 4.5 and earlier ignore the MsiLockPermissionsEx table.

**Resolution**
The following resolutions are available.

**Manual Fix**
If the LockPermissions and MsiLockPermissionsEx tables are not empty, all entries from LockPermissions table should be migrated to the MsiLockPermissionsEx table, and the LockPermissions table should be removed. Otherwise, at least one of those empty tables (either LockPermissions or MsiLockPermissionsEx) should be removed.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
The conflict between the LockPermissions and the MsiLockPermissionsEx table is resolved in a Windows Installer transform. If either one of the tables is empty, it is removed. If both tables are populated, entries from the LockPermissions table are converted to the MsiLockPermissionsEx table, and afterwards the empty LockPermissions table is removed.

This fix is enabled by default.
2129: Deprecated NETDDE Functionality

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2129 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any registry entries that reference NETDDE.EXE.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Error

Message
This Windows Installer database contains a Network DDE call [REGISTRY_VALUE] in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
Microsoft deprecated Network DDE (NetDDE) in Windows Vista. NetDDE is a technology that allows applications that use the DDE transport to exchange data over the network. Applications that use this technology might fail.

Note • Regular DDE is still supported.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a different networking technology, such as DCOM or Windows Communication Foundation.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
2130: Unsupported GINA Functionality

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2130 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any custom GINA DLL references.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Error

Message
This Windows Installer database contains unsupported customized GINA functionality (Table: Registry, Key: [REGISTRY_KEY]).

Background
Microsoft changed the interactive logon process in Windows Vista. On earlier systems, where software required a logon to a third-party server or a logon using a third-party device, the supplier had to replace the built-in Windows library MSGina.dll with a custom DLL. The new authentication model on Windows Vista and later systems removes GINA functionality (including customization). Software that uses the original or customized GINA functionality does not work on Windows 8 systems.

Resolution
The following resolutions are available.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to support the Credential Providers model as described by Microsoft.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Registry value HKLM\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL is removed in a Windows Installer transform.
This fix is enabled by default.
Caution • If this workaround is applied to software using a customized logon through a modified GINA module, it is possible that the installation might fail, and highly likely that users might not be able to log on.

2135: Unsupported .NET Framework 1.0/1.1 Applications

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2135 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that contain references to .NET Framework 1.0 or 1.1 in the header. The extensions of files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Error

Message
This Windows Installer database contains application [FILE_NAME] dependent on .NET Framework Version [VERSION] (Table: File, Key: [FILE_KEY]).

Background
Microsoft .NET Framework 1.0 and 1.1 are not supported on Windows 7 and later systems. Although it may be possible to install .NET Framework 1.0 or 1.1 components on Windows 10, Microsoft provides no level of support for these configurations.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a more recent version of .NET Framework.

Basic Auto Fix
No resolution is available.
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Advanced Auto Fix
No resolution is available.

2138: Deprecated Proxy Configuration Tools

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2138 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries or files that refer to ProxyCfg.exe. The extensions of files that are scanned are .vbs and .cmd.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Messages

• This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).

• This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
ProxyCfg.exe is a process that is associated with the Proxy Configuration Tool for Windows HTTP Services from Microsoft. In Windows Vista and later systems, this file is not a part of the operating system; it was replaced by netsh.exe.

Resolution
The following resolutions are available.

Manual Fix
References to ProxyCfg.exe should be replaced with the corresponding netsh.exe commands.

Basic Auto Fix
References to ProxyCfg.exe are replaced with the corresponding netsh.exe commands in a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.
2139: Compatibility Issues with Known Issues at Startup

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2139 Operating System Compatibility test, the Windows Installer database is scanned for the presence of content that may trigger Application Help (Apphelp) messages during installation or at application startup. These types of messages warn end users that an application may have compatibility problems.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Error

Message
This Windows Installer database contains a program known to have compatibility issues. It may trigger Application Help (Apphelp) message during installation.

Background
When an application is launched, the Program Compatibility Assistant warns end users if the application is known to have compatibility issues. The list of these applications is stored in the System application compatibility database. These messages that the Program Compatibility Assistant displays are called Application Help (Apphelp) messages.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2140: Manifest Files Using Operating System Identifier

Edition • This test is included in AdminStudio with Application Compatibility.
For the 2140 Operating System Compatibility test, the Windows Installer database is scanned for manifest files that contain a compatibility section without a `<supportedOS>` tag that refers to Windows 10.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 (64-Bit)

**Severity**
Warning

**Message**
This Windows Installer database contains a manifest file [FILE_NAME] with a compatibility section that has no `<supportedOS>` tag that refers to Windows 8 (Table: File, Key: [FILE_KEY]).

**Background**
On Windows 7 and later systems, applications can specify supported operating system identifiers through their manifest files. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched. On Windows 7 and later systems, compatibility information for operating system support is read from the `<supportedOS>` tags in the compatibility section of the manifest file. The operating system chooses the highest version identifier in the manifest up to the running Windows version and gives the application support at that level. Applications without a compatibility section in their manifest file have Windows Vista behavior by default on Windows 10 systems. This might break visual appearance or functionality (for example, the client area of applications might be rendered without a theme in high contrast mode).

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by updating the application manifests with the latest compatibility information for operating system support.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

2141: Excluded .NET Framework Payload Files

*Edition • This test is included in AdminStudio with Application Compatibility.*
For the 2141 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .NET assemblies that were compiled with Microsoft .NET Framework 2.0, 3.0, or 3.5.

**Test Group/Test Category**
Operating System Compatibility/Windows 10 (64-Bit)

**Severity**
Warning

**Message**
This Windows Installer database contains a .NET assembly [FILE_NAME] compiled with Microsoft .NET Framework version [VERSION] (Table: File, Key: [FILE_KEY]).

**Background**
On Windows 10 systems, Microsoft .NET Framework 4.5 is enabled by default. The manifests for .NET Framework 3.5 (including .NET 2.0 and 3.0) are also included, but without the supporting payload files. With a clean installation of Windows 10, applications that require .NET Framework 2.0 or 3.5 might trigger a request for the necessary files.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use Microsoft .NET Framework 4.0 or later. Where this is not feasible, Microsoft provides a downloadable .NET Framework 3.5 (including .NET 2.0 and 3.0) feature available through Windows Update or on the original installation media.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

### 2142: Installation to Secure Location

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 2142 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are installed to the Program Files\WindowsApps folder.
Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains file FILE_NAME being installed to restricted location PATH (Table: File, Key: FILE_KEY).

Background
When a Windows Store app is added to a Windows 10 system, it is installed to Program Files\WindowsApps. If desktop applications are installed to this location, they may cause collisions with existing configurations. In addition, some antivirus/anti-malware detectors identify this location as a potential cause for concern.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should not install to the restricted location.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2143: Reorganized Start Screen

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2143 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts to non-executable files in the Start Menu folder. Additionally, the database is scanned for shortcuts that are located in a subfolder of the Start Menu.
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Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Messages
- This Windows Installer database contains a shortcut [SHORTCUT_NAME] to a non-executable file [FILE_NAME] which might not be pinned to the Start screen (Table: Shortcut, Key: [SHORTCUT_KEY]).
- This Windows Installer database contains a shortcut [SHORTCUT_NAME] in a subfolder of the "Start Menu\Programs" folder which might not be displayed correctly in the All Apps view (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background
Windows 10 systems have a Start screen. The appearance and functionality of this might result in an ambiguous shortcut structure. Windows 10 automatically pins shortcuts to executable files to the new Start screen. However, it does not pin shortcuts for other file types (for example, text files, help files, and command files (.bat, .cmd)). Note that the shortcuts are still visible when the user browses to the All Apps applet; this is the equivalent of the “All Applications” on the old Start Menu.

Furthermore, on Windows 10 systems, the tree hierarchy from the old Start Menu is no longer available. Shortcuts in the All Apps applet are grouped by the root subfolders in the Start Menu folder. Shortcuts from subfolders are displayed in one group with no visual clue to which group it belongs. Hence, if two shortcuts with the same name exist in different subfolders, users might be unable to distinguish between them. This behavior might limit productivity.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
Shortcuts should be renamed to unequivocally express their behavior and affiliation. For example, instead of using generic names like Readme or Help documentation, a more specific name like Readme for <application name> or Help documentation for <application name> should be used. Shortcuts to non-executable files should be manually pinned by the logged-on user.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
2144: Invalid Component Identifiers

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2144 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components with null, invalid, or duplicated component identifiers.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Messages
• This Windows Installer database contains component [COMPONENT_NAME] with null Globally Unique Identifier (GUID) (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer database contains component [COMPONENT_NAME] with invalid Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer database contains duplicated component Globally unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Keys: [COMPONENT_NAME]).

Background
Windows Installer tracks every component by its component GUID, which is specified in the Component table. It is essential for the operation of the Windows Installer reference-counting mechanism that the component GUID is set and its value is correct. The ComponentID property takes a string that is formatted as a GUID, using the format {XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX}, where X is a hexadecimal digit (0,1,2,3,4,5,6,7,8,9,A,B,C,D,E,F). The braces are required.

Resolution
The following resolutions are available.

Manual Fix
Each component should receive a non-null, valid GUID in the ComponentID field.

Basic Auto Fix
Valid GUIDs are generated for each component that has a null or invalid GUID; this is done through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

2145: Mixed Per-User and Per-Machine Data

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2145 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain mixed per-user and per-machine content.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Messages

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

**Background**

Mixing per-user and per-machine data in the same component could result in only partial installation of the component for some users in a multiuser environment.

**Resolution**

The following resolutions are available.

**Manual Fix**

Per-user and per-machine data should be moved to separate components.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Per-user content and per-machine content are moved to separate components in a Windows Installer transform.
This fix is enabled by default.

2146: Restart Manager FilesInUse Dialog

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2146 Operating System Compatibility test, the Windows Installer database is scanned for the absence of the Restart Manager FilesInUse dialog (MsiRMFilesInUse) and the MSIRESTARTMANAGERCONTROL property value that disables Restart Manager.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Messages
- This Windows Installer database does not contain definition of Restart Manager Files in Use (MsiRMFilesInUse) dialog to handle Restart Manager on Windows 10 (Table: Dialog).
- This Windows Installer database contains Restart Manager Files in Use (MsiRMFilesInUse) dialog suppressed by property MSIRESTARTMANAGERCONTROL (the current value is [PROPERTY_VALUE]) (Table: Property, Key: MSIRESTARTMANAGERCONTROL).

Background
The MsiRMFilesInUse dialog can be authored to display a list of processes that are currently running files that need to be overwritten or deleted by the installation. The dialog contains two options to allow end users to specify how to proceed:
- Users can choose to have the installation close the applications that are using those files and then attempt to restart the applications after the installation is complete.
- Users can avoid closing the applications. A reboot will be required at the end of the installation.
If the user selects the first option, a push button control on this dialog can be authored to publish the RMShutdownAndRestart control event, and the Restart Manager can close the applications and restart them at the end of the installation. This can eliminate or reduce the need to restart the computer. The MsiRMFilesInUse dialog is displayed during an installation only if installation is running with full user interface and the MsiRMFilesInUse dialog is present in Dialog table. Additionally, the public property MSIRESTARTMANAGERCONTROL can be used to disable Restart Manager.

**Resolution**

The following resolutions are available.

**Manual Fix**

The MsiRMFilesInUse dialog should be added to the Dialog table of the Windows Installer database.

**Basic Auto Fix**

The MsiRMFilesInUse dialog is enabled through a Windows Installer transform. This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

### 2147: ForceReboot Action

![File](image.png)  

**Edition** • *This test is included in AdminStudio with Application Compatibility.*

![File](image.png)  

**Note** • *This test is not applicable to App-V packages.*

For the 2147 Operating System Compatibility test, the Windows Installer database is scanned for the presence of a ForceReboot action that may be launched on Windows 10 systems.

**Test Group/Test Category**

Operating System Compatibility/Windows 10 (64-Bit)

**Severity**

Warning

**Message**

This Windows Installer database contains ForceReboot action that may run on Windows 10 (Table: InstallExecuteSequence, Key: ForceReboot).
Background
The ForceReboot action prompts the user for a restart of the system during the installation. If the installation is displaying a user interface, the installation shows a dialog at each ForceReboot action; the dialog prompts the user to restart the system. The user must respond to this prompt before continuing with the installation. If the installation has no user interface, the system automatically restarts at the ForceReboot action. When Windows Installer determines that a restart is necessary, it automatically prompts the user to restart at the end of the installation, regardless of whether there are any ForceReboot or ScheduleReboot actions in the sequence.

Resolution
The following resolutions are available.

Manual Fix
A condition that suppresses the ForceReboot action on Windows 10 systems should be added.

Basic Auto Fix
A condition is added to the ForceReboot action to disable the action on Windows 10 systems; this is done through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

2148: Reboot Pending Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2148 Operating System Compatibility test, the Windows Installer database is scanned for the absence of launch conditions that prevent the installation from continuing when a restart is pending.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning
**Message**

This Windows Installer database does not contain any LaunchCondition that prevent the installation when system reboot is pending (Table: LaunchCondition).

**Background**

The installation sets the value of the `MsiSystemRebootPending` property to 1 if there is an operation pending to rename a file. Package authors can base a condition in the `LaunchCondition` table on this property to prevent the installation of their package in cases where there is an operation pending to rename a file. This may prevent a restart of the operating system caused by the renaming of the file. Any installation that explicitly uses the `MsiSystemRebootPending` property in the `LaunchCondition` table may not continue when there are pending operations that require a system reboot.

**Resolution**

The following resolutions are available.

**Manual Fix**

The following condition should be added to the `LaunchCondition` table to prevent the installation of the package if a system reboot is pending and required.

`NOT MsiSystemRebootPending`

**Basic Auto Fix**

The following condition is added through a Windows Installer transform.

`MsiSystemRebootPending <> 1`

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

---

**2149: AdminUser or Privileged Launch Condition**

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 2149 Operating System Compatibility test, the Windows Installer database is scanned for the presence of launch conditions that use the `AdminUser` or `Privileged` properties and that may prevent installation on Windows 8 systems.
Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Messages
- This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using AdminUser property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).
- This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using Privileged property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).

Background
The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running the installation. These properties should not be used in the LaunchCondition table because Windows Installer may initially spoof their value during evaluation of the LaunchCondition table and set both to 1 even if the user is not an administrator and has not received elevated privileges yet. This behavior is present because privileges are elevated much later, and the result of authentication is not known when initial launch conditions are evaluated.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A LaunchCondition table entry that uses the AdminUser or Privileged properties should be migrated to a type 19 custom action that uses the following condition:

NOT Privileged

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2150: Conditions Using AdminUser Property

Edition • This test is included in AdminStudio with Application Compatibility.
Note • This test is not applicable to App-V packages.

For the 2150 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the AdminUser property in conditions in the Install UI sequence.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Warning

Message
This Windows Installer database contains condition [CONDITION_NAME] using AdminUser property (Table: InstallUISequence, Key: [InstallUISequence_ACTION])

Background
The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running certain parts of the installation. The installation sets the Privileged property to 1 if the user has elevated privileges; it sets the AdminUser property to 1 only if the user was an administrator. The differences between these properties may have been used in some legacy packages. On Windows Vista and later systems, these two Windows Installer properties are always the same and the Privileged property is recommended.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The Windows Installer property AdminUser should be avoided; the Privileged property should be used instead. Packages that require distinct Privileged and AdminUser properties can restore the difference by setting the MSIUSEREALADMINDETECTION property.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
2151: 32-Bit Shell Extensions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

The Windows Installer database is scanned for the presence of 32-bit shell extensions, which cannot be loaded on 64-bit operating systems.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Error

Message
This Windows Installer database contains a 32-bit shell extension registered with file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Since the introduction of 64-bit operating systems, some program features that are available on Windows 32-bit operating systems are not available on computers that are running an x64-based version of Windows. A common problem is that third-party Windows Explorer shell extensions are not added to the Windows Explorer menu, such as the Windows Explorer shell extensions for WinZip and for WinRAR. These symptoms occur because Windows Explorer cannot load the 32-bit .DLL files that are required by the Windows Explorer shell extensions feature.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 10 64-bit compatible application should be delivered by its manufacturer. Alternatively, the 32-bit version of Windows Explorer can be used, which is located in the %windir%\Syswow64 folder on the computer that is running the x64-based version of Windows.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
2152: Unsigned Executables

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2152 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned executables. Scanned file extensions are: .exe, .dll, .ocx, and .cab.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-bit)

Severity
Warning

Message
This Windows Installer database contains unsigned executable [EXECUTABLE_NAME] (Table: File, Key: [FILE_NAME]).

Background
According to Microsoft best practices, all binaries should be digitally signed with a certificate issued by a Trusted Publisher. The Trusted Publisher's certificate store contains information about the Authenticode (signing) certificates of Trusted Publishers that are installed on a computer. Unsigned executables will prompt the user for authorization.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The application with executables signed by a Trusted Publisher should be delivered by its manufacturer.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2153: Unsigned Windows Installer Database

Edition • This test is included in AdminStudio with Application Compatibility.
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Note • This test is not applicable to App-V packages.

For the 2153 Operating System Compatibility test, the Windows Installer database is scanned for signing with trusted certificate.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-bit)

Severity
Warning

Message
This Windows Installer database is not signed with certificate from a trusted Certificate Authority.

Background
All Windows Installer databases should be digitally signed with a certificate issued by a Trusted Publisher. Unsigned Windows Installer databases will prompt the user for authorization.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The Windows Installer database should be digitally signed with a certified issues by a Trusted Publisher.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2154: Windows Desktop Gadgets

Edition • This test is included in AdminStudio with Application Compatibility.

For the 2154 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Windows Desktop Gadgets.
Test Group/Test Category
Operating System Compatibility/Windows 10 (64-bit)

Severity
Warning

Message
This Windows Installer database contains a Windows Desktop Gadget.

Background
Since Windows 8, Microsoft has deprecated Desktop Gadgets and outclassed them by new live tiles and apps. The main reasons for the deprecation are security risks and the outdated look of Desktop Gadgets.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should not contain Desktop Gadgets in their installers.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2155: Obsolete File Associations

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 2155 Operating System Compatibility test, the Windows Installer database is scanned for the presence of obsolete file associations.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-bit)
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Operating System Compatibility Tests

Severity
Warning

Message
This Windows Installer database contains file [FILE_NAME] with not supported extension in Windows 10 (Table: File, Key: [FILE_NAME])

Background
In Windows 10, some file associations have been deprecated or disabled. When attempting to open a file with these extensions, users will be prompted to select another application that is installed or will be pointed to a web page that offers solutions.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should not contain files with obsolete extensions in their installers.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

2156: Deprecated Windows Library Feature

Edition • This test is included in AdminStudio with Application Compatibility.
For the 2156 Operating System Compatibility test, the package is scanned for the presence of Windows Library files.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-bit)

Severity
Warning

Message
This Windows Installer database contains deprecated Windows Library file (Table: File, Key: [FILE_KEY])
Background
Libraries were introduced with the release of Windows 7 to organize files across the PC or network. Starting with Windows 8.1, the Windows Library feature has been replaced with the Skydrive, so, by default, after creating the library, it is not displayed in Windows Explorer.

Resolution
The following resolutions are available.

Manual Fix
A Windows 10-compatible application should be delivered by its manufacturer. Self-developed applications should not install Windows libraries.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

3301: Application Requires Specific Minimum OS Version

*This test is included in AdminStudio Application Compatibility.*

For the 3301 Operating System Compatibility test, the mobile application is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.
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3302: Maximum Version of the OS Where This App Was Tested by the Developer

Edition • This test is included in AdminStudio Application Compatibility.

For the 3202 Operating System Compatibility test, the application is scanned to determine the maximum version of the Windows OS where this app was tested by the developer and known to be in a working state.

Test Group/Test Category
Operating System Compatibility/Windows 10 (64-Bit)

Severity
Error

Resolution
Application should only be installed on a device with an OS version with which it has been tested.

3307: Application Requires VCLibs 12.0

Edition • This test is included in AdminStudio Application Compatibility.

For the 3307 Operating System Compatibility test, the application is scanned to determine if it requires VCLibs 12.0 installed on Windows 10 64-bit.

Test Group/Test Category
Operating System Compatibility/Windows 10 64-bit

Severity
Error

Resolution
Application should only be installed on a device where VCLibs 12.0 is installed.
3308: Application Requires WinJS 2.0 or Higher

Edition • This test is included in AdminStudio Application Compatibility.

For the 3308 Operating System Compatibility test, the application is scanned to determine if it requires WinJS 2.0 installed on Windows 10 64-bit.

Test Group/Test Category
Operating System Compatibility/Windows 10 64-bit

Severity
Error

Resolution
Application should only be installed on a device where WinJS 2.0 or higher is installed.

Windows Server 2008 R2 Tests

Edition • These test are included in AdminStudio with Application Compatibility.

The Windows Server 2008 R2 category consists of the following Operating System Compatibility tests:

- 0101: Unsupported 32-Bit Windows Help Files
- 0102: Unmanifested Control Panel (.cpl) Files (User Account Control)
- 0103: Unmanifested Control Panel Applications (User Account Control)
- 0104: Immediate Execution System-Context Custom Actions
- 0105: Deferred Execution Custom Action Context
- 0106: Deprecated Nested Windows Installer Packages
- 0107: Interactive Services in Session 0
- 0108: Unsupported DHTML Editing Control
- 0109: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention
- 0110: Windows Internet Explorer Protected Mode
- 0111: rundll32 Calls (User Account Control)
- 0112: Junction Points
- 0113: Operating System Version Conditions
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- 0114: Operating System Version Launch Conditions
- 0115: Windows Resource Protection Files
- 0116: Windows Resource Protection Registry Keys
- 0117: Unsupported 16-Bit Files
- 0119: Self-Update Functionality (User Account Control)
- 0120: Standard User Changes (User Account Control)
- 0121: Unsigned Drivers
- 0122: Deprecated API Calls
- 0123: Obsolete API Calls
- 0124 Nested SendTo Menus
- 0125: Quick Launch Bar
- 0126: Hard-Coded Paths in Script-Based Custom Actions
- 0127: Hard-Coded Paths
- 0128: Conflicting Permission Tables
- 0129: Deprecated NETDDE Functionality
- 0130: Unsupported GINA Functionality
- 0131: Deprecated Server Manager Command-Line Tool
- 0133: Deprecated Cluster Automation Server Functionality
- 0134: IIS VBScripting Configuration
- 0135: Unsupported .NET Framework 1.0/1.1 Applications
- 0137: 32-Bit Driver
- 0138: Deprecated Proxy Configuration Tools
- 0139: Compatibility Issues with Known Issues at Startup
- 0144: Invalid Component Identifiers
- 0145: Mixed Per-User and Per-Machine Data
- 0146: Restart Manager FilesInUse Dialog
- 0147: ForceReboot Action
- 0148: Reboot Pending Launch Condition
- 0149: AdminUser or Privileged Launch Condition
- 0150: Conditions Using AdminUser Property
- 0151: 32-Bit Shell Extensions
- 0152: Unsigned Executables
- 0153: Unsigned Windows Installer Database
0101: Unsupported 32-Bit Windows Help Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0101 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit Windows Help files (.hlp).

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains unsupported Windows Help file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

Resolution
The following resolutions are available.

Manual Fix
Windows Help (.hlp) files should be converted to the Microsoft HTML Help (.chm) format. Where the conversion is not feasible, Microsoft supplies a downloadable version of the executable for 32-bit .hlp files, available from update KB917607.

Basic Auto Fix
Windows Help files browser (WinHlp32.exe) and necessary file associations are added in a Windows Installer transform via a Merge Module.

This fix is enabled by default.

Advanced Auto Fix
The Windows Help browser (WinHlp32.exe) for Windows Server 2008 R2 (update KB917607) is added in a Windows Installer transform via a Merge Module.
0102: Unmanifested Control Panel (.cpl) Files (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0102 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel (.cpl) files.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains unmanifested Control Panel file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
On Windows Server 2008 and later systems, all applications to run by default with standard user privileges (even when the logged-on user is a member of an Administrators group). As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

Resolution
The following resolutions are available.

Manual Fix
Control Panel (.cpl) files should be embedded in .exe files that include a manifest that specifies the privilege level that is required to execute the application. Where this is not feasible, an external manifest file can be created. In the latter case, the manifest file must be located in the same folder with the .cpl file and named the same as the full file name of the .cpl file, with a .manifest extension (for example, <application_name>.cpl.manifest).

Basic Auto Fix
For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix
For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege requireAdministrator is added in a Windows Installer transform.
0103: Unmanifested Control Panel Applications (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0103 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel Applications. The file extensions that are scanned are .exe and .dll.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains unmanifested Control Panel Application [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
On Windows Server 2008 and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

Resolution
The following resolutions are available.

Manual Fix
An external manifest file should be created and included in the same folder with the Control Panel Application file and named the same as the full file name of the executable with a .manifest extension (for example <application_name.extension>.manifest).

Basic Auto Fix
For each unmanifested Control Panel Application file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix
For each unmanifested Control Panel Application file, a manifest file that specifies privilege level requireAdministrator is added in a Windows Installer transform.
0104: Immediate Execution System-Context Custom Actions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0104 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any non-impersonated custom actions that are not scheduled to run in the script (deferred execution).

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains non-impersonated immediate custom action [CUSTOM_ACTION_NAME] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Immediate custom actions are not elevated; therefore, actions that make system changes should be deferred in execution until in-script is generated.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
All custom actions that make system changes should be deferred in execution to run in the script.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Non-impersonated immediate custom actions are marked to run as deferred actions in a Windows Installer transform.
0105: Deferred Execution Custom Action Context

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0105 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any deferred execution custom actions that are not running in system context.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains a deferred execution custom action [CUSTOM_ACTION_NAME] that is not running in system context (with no impersonation) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Deferred execution custom actions that make system changes should be running in system context (with no impersonation).

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
All deferred execution custom actions that make system changes should be adjusted to run in system context (with no impersonation).

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Deferred execution custom actions are marked to run in system context (with no impersonation) in a Windows Installer transform.
0106: Deprecated Nested Windows Installer Packages

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0106 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the following custom actions types:

- 7 (concurrent installation of an embedded Windows Installer package)
- 23 (concurrent installation of a source Windows Installer package)
- 39 (concurrent installation of an advertised Windows Installer package)

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Messages
- This Windows Installer database contains custom action type 7 (concurrent installation of an embedded Windows Installer Package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 23 (concurrent installation of a source Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 39 (concurrent installation of an advertised Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
Concurrent installations, also called nested installations, install another Windows Installer package during a currently running installation. Microsoft hasDeprecated this Windows Installer feature since it might cause several issues that range from patch and upgrade problems to unwanted reboots.

Resolution
The following resolutions are available.

Manual Fix
Custom actions type 7, 23, and 39 should be disabled. A setup application and an external UI handler should be created to install all needed Windows Installer packages sequentially.
Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Custom actions type 7, 23, and 39 are disabled in a Windows Installer transform. Nested Windows Installer databases are extracted and put in a subfolder called dependencies_%Source% adjacent to the original Windows Installer database. Additionally, an installation script called Install_Dependencies_<name_of_original_msi>.cmd is created; it sequentially launches the dependent Windows Installer packages that were originally called from within the parent.

This fix is enabled by default.

0107: Interactive Services in Session 0

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0107 Operating System Compatibility test, the Windows Installer database is scanned for the presence of services that are being installed or configured and that require interaction with the user’s environment.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Error

Message

This Windows Installer database contains interactive service [SERVICE_NAME] ([FILE_NAME]) (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

Background

Windows system processes and services run in Session 0. On systems earlier than Windows Server 2008, the first user who logged on to the console also used Session 0. Running services and user applications together in Session 0 poses a security risk because services run at elevated privileges and therefore are targets for malicious agents trying to elevate their own privilege levels. To eliminate the security risk, Session 0 is non-interactive on Windows Server 2008 and later systems; that is, the first user logs on to Session 1. However, services still run in Session 0. This means that services that need to display user interface dialog boxes or communicate with user applications must properly secure a communication channel. If this is not done, the services fail to work properly on Windows Server 2008 R2 systems.
Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to establish correct communications with required services that are running in Session 0.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0108: Unsupported DHTML Editing Control

This test is included in AdminStudio with Application Compatibility.

For the 0108 Operating System Compatibility test, the Windows Installer database is scanned for the use of DHTML Editing Control functionality. The extensions of the files that are scanned are .exe, .dll, and .ocx.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Warning

Message

This Windows Installer database contains executable [FILE_NAME] requiring the DHTML Editing Control for Applications (Table: File, Key: [FILE_KEY]).

Background

The DHTML Editing Control, which Microsoft originally released in 1998, is an ActiveX control designed for WYSIWYG HTML editing in Web pages and Windows-based applications. Windows Server 2008 and later systems do not support this control because of security reasons. Software that incorporates the DHTML Editing Control for Applications no longer functions as intended on Windows Server 2008 R2 systems. For example, Delphi applications may cause unhandled exceptions and Visual Basic applications may display the following message when they are opened or when the form that contains the control is instantiated: “Component ‘dhtmled.ocx’ or one of its dependencies is not registered correctly: a file is missing or invalid.”
Resolution

The following resolutions are available.

Manual Fix

Applications that require the DHTML Editing Control should use a different WYSIWYG HTML editor. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

⚠️ Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Basic Auto Fix

The contents of the DHTMLEd.msi from Microsoft are added in a Windows Installer transform via a Merge Module.

This fix is enabled by default.

⚠️ Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Advanced Auto Fix

No resolution is available.

0109: Microsoft Management Console (MMC) Snap-ins

Data Execution Prevention

⚠️ Edition • This test is included in AdminStudio with Application Compatibility.

For the 0109 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Microsoft Management Console snap-in (.msc) files that are not Data Execution Prevention-aware (DEP-aware).

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Error
**Message**


**Background**

On Windows Server 2003 and later systems, the DEP security feature prevents an application or a service from executing code from a non-executable memory region. Microsoft Management Console (MMC) is a common presentation service for management applications, hosting snap-ins provided by Microsoft and third-party software manufacturers. `MMC.exe` always runs with DEP enabled: the feature cannot be turned off, and no compatibility mode exists. Snap-ins that are not DEP-aware might fail to load within the MMC or might not work properly.

**Resolution**

The following resolutions are available.

**Manual Fix**

A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered so that all Microsoft Management Console snap-ins (.msc) are DEP-aware.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Microsoft Management Console snap-ins (.msc) that are not DEP-aware are removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ **Caution** • Caution: Removed snap-ins might cause (part of) the application to not function or to function incorrectly.

### 0110: Windows Internet Explorer Protected Mode

🎵 **Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0110 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that turn off Protected Mode.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2008 R2
Severity
Warning

Message
This Windows Installer database attempts to turn off Windows Internet Explorer Protected Mode (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
On Windows Server 2008 and later systems, Internet Explorer runs by default in Protected Mode. By preventing unauthorized access to sensitive areas of a user's system, Protected Mode limits the amount of damage that a compromised Internet Explorer process or malware can cause. As a result, applications that use Internet Explorer cannot write directly to the disk while in the Internet or intranet zones. In addition to displaying a warning message when web pages try to write to protected areas, Internet Explorer also informs the user when web pages try to run certain software programs.

Resolution
The following resolutions are available.

Manual Fix
A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to correctly handle Internet Explorer Protected Mode. When this is not feasible, the needed web sites should be added to the list of trusted sites.

No resolution is available.

Advanced Auto Fix
Registry entries that are responsible for turning off the Internet Explorer Protected Mode are removed in a Windows Installer transform.

This fix is enabled by default.

Note • An additional manual action is needed: the web sites should be added to the list of trusted sites.

0111: rundll32 Calls (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0111 Operating System Compatibility test, the Windows Installer database is scanned for references to rundll32.exe.
Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Error

Messages
• This Windows Installer database contains a custom action calling rundll32.exe (Table:CustomAction, Key: [CUSTOM_ACTION_KEY]).
• This Windows Installer database contains a system startup registry entry calling rundll32.exe (Table: Registry, Key: [REGISTRY_ENTRY]).
• This Windows Installer database contains a shortcut to rundll32.exe (Table:Shortcut, Key: [SHORTCUT_KEY]).
• This Windows Installer database contains a reference to rundll32.exe in Windows Installer property (Table:Property, Key: [PROPERTY]).

Background
The Windows tool rundll32.exe is used to run executable code in DLL files as if it were called by an application. On Windows Vista and later systems, User Account Control (UAC) can cause problems for solutions that use rundll32.exe. When an application that relies on rundll32.exe needs elevated privileges to perform some global tasks, it is rundll32.exe (rather than the application) that requests the UAC elevation prompt. As a result, the user sees a request from Windows host process (rundll32). Without a clear description and icon for the application that is requesting elevation, users have no way to identify the application and determine whether it is safe to elevate it. Any DLL that runs under rundll32.exe and that needs elevation should be modified into an executable file that has its elevation level set in its manifest.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A "Run DLL as an app" DLL call should be wrapped in a separate executable file. Additionally, a manifest file for this executable file should be included with the required elevated privileges setting.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
0112: Junction Points

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 0112 Operating System Compatibility test, the Windows Installer database is scanned for the usage of changed or obsolete junction points in the following tables: `CustomAction`, `IniFile`, `Registry`, `RemoveIniFile`, `ServiceControl`, `ServiceInstall`, `Shortcut`, and `Environment`.

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2008 R2

**Severity**
Warning

**Messages**

- This Windows Installer database contains a custom action `[CUSTOM_ACTION_NAME]` with a hard-coded path `"[CUSTOM_ACTION_TARGET]"` (Table: CustomAction, Key: `[CUSTOM_ACTION_KEY]`).
- This Windows Installer database contains a hard-coded path `"[INI_FILE_VALUE]"` in INI entry (Table: IniFile, Key: `[INIFILE_KEY]`).
- This Windows Installer database contains a hard-coded path `"[REGISTRY_VALUE]"` in registry value `"[REGISTRY_KEY]"` (Table: Registry, Key: `[REGISTRY_VALUE]`).
- This Windows Installer database contains a hard-coded path `"[REMOVEINIFILE_VALUE]"` in table RemoveIniFile (Table: RemoveIniFile, Key: `[REMOVEINIFILE_KEY]`).
- This Windows Installer database contains a hard-coded path `"[SERVICEINSTALL_ARGUMENTS]"` in arguments of installed service `[SERVICE_DISPLAY_NAME]` (Table: ServiceInstall, Key: `[SERVICEINSTALL_KEY]`).
- This Windows Installer database contains a hard-coded path `"[SERVICECONTROL_ARGUMENTS]"` in arguments of controlled service `[SERVICE_CONTROL_DISPLAY_NAME]` (Table: ServiceControl, Key: `[SERVICECONTROL_KEY]`).
- This Windows Installer database contains a hard-coded path `"[ENVIRONMENT_VALUE]"` in environment variable `[ENVIRONMENT_NAME]` (Table: Environment, Key: `[ENVIRONMENT_KEY]`).
- This Windows Installer database contains a hard-coded path `[SHORTCUT_ARGUMENTS]` in arguments of shortcut `[SHORTCUT_NAME]` (Table: Shortcut, Key: `[SHORTCUT_KEY]`).
Background

Beginning with Windows Server 2008, the default locations for user and system data have changed. For example, user data that was previously stored in the %SystemDrive%\Documents and Settings directory is now stored in the %SystemDrive%\Users directory. For backward compatibility, the old locations have junction points that point to the new locations. For example, C:\Documents and Settings is now a junction point that refers to C:\Users.

Resolution

The following resolutions are available.

Manual Fix

Changed or obsolete junction points should be replaced with the appropriate Windows Installer property.

Basic Auto Fix

Changed or obsolete junction points are replaced with the appropriate Windows Installer properties in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0113: Operating System Version Conditions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0113 Operating System Compatibility test, the Windows Installer database is scanned for the usage of conditions that evaluate to false in Windows Server 2008 R2 in the tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Warning
Messages

- This Windows Installer database contains component [COMPONENT_NAME] using condition "[COMPONENT_CONDITION]" that evaluates to false for Windows Server 2008 R2 (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer database contains custom action [InstallExecuteSequence_ACTION] using condition "[InstallExecuteSequence_CONDITION]" that evaluates to false for Windows Server 2008 R2 (Table: CustomAction, Key: [InstallExecuteSequence_ACTION]).

- This Windows Installer database contains security entry [MsiLockPermissionsEx ENTRY] in MsiLockPermissionsEx using condition [MsiLockPermissionsEx_CONDITION] that evaluates to false for Windows Server 2008 R2 (Table: MsiLockPermissionsEx, key: [MsiLockPermissionsEx_ENTRY]).

- This Windows Installer database contains feature [CONDITION_FEATUREKEY] using conditional Install Level with condition "[CONDITION]" that evaluates to false for Windows Server 2008 R2 (Table: Feature, Key: [CONDITION_FEATUREKEY]; Table: Condition, Key: [CONDITION_FEATUREKEY], [CONDITION_LEVEL]).

Background

Windows Installer provides the built-in properties VersionNT, VersionNT64, and WindowsBuild, which can be used in conditions to determine, for a given version of the operating system, which Windows Installer features/components should be installed, which custom actions should be executed, and/or what security should be applied.

Resolution

The following resolutions are available.

Manual Fix

The tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component should be scanned for conditions that evaluate to false for Windows Server 2008 R2. If the component, feature, custom action, or security is needed, the condition should be modified so that it evaluates to true for Windows Server 2008 R2.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Conditions in the Windows Installer tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component that evaluate to false for Windows Server 2008 R2 are replaced with a condition that evaluates to true in a Windows Installer transform.

This fix is enabled by default.

Caution • This workaround enables the entire Windows Installer database, including anything that was not intended for Windows Server 2008 R2.
0114: Operating System Version Launch Conditions

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0114 Operating System Compatibility test, the Windows Installer database is scanned for launch conditions that prevent the installation from running on Windows Server 2008 R2 systems.

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2008 R2

**Severity**
Warning

**Message**
This Windows Installer database contains Launch Condition "[LAUNCHCONDITION]" that prevents the software from being installed in Windows Server 2008 R2 (Table: LaunchConditions, Key: [LAUNCHCONDITION_KEY]).

**Background**
Launch conditions are usually evaluated in the very beginning of the installation process for a Windows Installer package. If any of these conditions evaluates to false, the installation does not take place. Launch conditions often rely on the value of the *VersionNT*, *VersionNT64*, or *VersionBuild* properties, which depend on the operating system version.

**Resolution**
The following resolutions are available.

**Manual Fix**
Unless the application is known to cause problems on Windows Server 2008 R2, launch conditions that might prevent the installation from taking place Windows Server 2008 R2 should be removed.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
Launch conditions that prevent the installation from taking place on Windows Server 2008 R2 systems are removed in a Windows Installer transform.

This fix is enabled by default.
This workaround enables the installation of a Windows Installer package, even if it was not intended for Windows Server 2008 R2.

0115: Windows Resource Protection Files

This test is included in AdminStudio with Application Compatibility.

For the 0115 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are subject to Windows Resource Protection (WRP).

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2008 R2

**Severity**

Warning

**Message**

This Windows Installer database contains Windows Resource Protection file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**

In Windows Server 2008 and later, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each file operation that was ignored because of WRP. WRP files can be installed or updated only using Microsoft-provided redistributable packages that are designed for Windows Server 2008 R2.

**Resolution**

The following resolutions are available.

**Manual Fix**

Affected files should be assessed whether they are required for the application to run successfully on Windows Server 2008 R2 systems. If the file is required, a Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

**Basic Auto Fix**

No resolution is available.
Advanced Auto Fix

WRP files are removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.

0116: Windows Resource Protection Registry Keys

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0116 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that are subject to Windows Resource Protection (WRP).

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains Windows Resource Protection registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
In Windows Server 2008 and later, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each registry key write operation that was ignored because of WRP. In Windows Server 2008 R2, several additional registry keys are protected via Windows WRP. To preserve the installation process, Windows Installer might report success in changing these keys, even though the operation failed. If the application relies on particular settings in the now protected area, this strategy might result in run-time errors. WRP registry entries can be written only using Microsoft-provided redistributable packages that are designed for Windows Server 2008 R2.

Resolution
The following resolutions are available.
Manual Fix
Affected registry entries should be assessed whether they are required for the application to run successfully on Windows Server 2008 R2 systems. If the registry entry is required, a Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
WRP registry keys are removed in a Windows Installer transform.
This fix is enabled by default.

Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.

0117: Unsupported 16-Bit Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0117 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain 16-bit files without conditions that disable them for 64-bit Windows systems. The file extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Error

Message
This Windows Installer database contains 16-bit file [FILE_NAME] which might be installed in 64-bit systems (Table: File, key: [FILE_KEY]).

Background
Since the introduction of 64-bit Windows systems, 16-bit code is no longer supported. If the launch conditions are missing or incorrect, 16-bit files might be installed on 64-bit Windows Server 2008 R2 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.
Resolution
The following resolutions are available.

Manual Fix
A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 16-bit code with the appropriate 32- or 64-bit code.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
The 16-bit files that are configured to be installed on 64-bit systems are moved to separate components with conditions that enable them only for 32-bit systems; this is done in a Windows Installer transform.

This fix is enabled by default.

Caution • On 64-bit systems, those files will not be installed.

0119: Self-Update Functionality (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0119 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested executable files that are recognized as installations, upgrades, or patches. Heuristic analysis scans files that match any of the following criteria: *update*.exe, *setup*.exe,*install*.exe, *unins*.exe, or *patch*.exe for their User Account Control (UAC) awareness.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains self-update functionality in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
Background

Some software has a built-in mechanism to automatically update itself. Self-updating should be avoided in a managed environment due to lack of control over managed software and privilege issues. Furthermore, the self-update functionality might leave old files behind or cause issues when the software is being removed. Since Windows Server 2008, installation and update programs are recognized and, if UAC is enabled, cause prompts for credentials. This is done to prevent installations without the user’s knowledge and approval.

Resolution

The following resolutions are available.

Manual Fix

Self-update functionality of the software should be disabled.

Basic Auto Fix

A manifest file is added for each unmanifested installation or upgrade in a Windows Installer transform. The content of the manifest depends on whether the executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix


Caution • This might have a high negative impact on application functionality.

0120: Standard User Changes (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0120 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .exe files (other than installations and upgrades) that cause the User Account Control (UAC) prompt to be displayed.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Warning
**Message**

This Windows Installer database contains an unmanifested file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**

On Windows Server 2008 and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. If an application requires elevated privileges, an accompanying manifest file can indicate this. At run time, Windows confirms that the privilege elevation that is declared in the manifest aligns with the user's intention by displaying a UAC prompt for consent or credentials. Unmanifested executable files do not trigger a UAC prompt, and any actions that require elevated privileges—including any changes to system or global settings—silently fail. Therefore, unmanifested applications that require elevated privileges might not function properly.

**Resolution**

The following resolutions are available.

**Manual Fix**

For each unmanifested executable file, create a manifest file that sets the required privilege level. For applications that do not require administrative privileges, the required privilege level should be set to asInvoker. (That is, the UAC prompt is not shown, and permissions are not elevated.) Otherwise, the required privilege level should be set to either requireAdministrator or highestAvailable. If an application seeks an unsuited privilege level (and the manifest cannot be corrected), you can create a shim database specify the desired privilege level.

**Basic Auto Fix**

A manifest file is added in a Windows Installer transform to each application that requires administrative privileges but does not already have an embedded or associated manifest file. The content of the manifest depends on whether a given executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

0121: Unsigned Drivers

*Edition - This test is included in AdminStudio with Application Compatibility.*

For the 0121 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned drivers.
**Test Group/Test Category**
Operating System Compatibility/Windows Server 2008 R2

**Severity**
Error

**Message**
This Windows Installer database contains a driver ([FILE_NAME]) which is not correctly signed (Table: File, Key: [FILE_KEY]).

**Background**
A signed device driver includes a digital signature (an electronic security mark that can indicate the manufacturer of the software, as well as validate the original contents of the driver package). If a driver has been signed by a manufacturer that has verified its identity with a certification authority, it is confirmed that the driver actually comes from that publisher and has not been altered. Since Windows Server 2008, if an unsigned driver is installed, it might not be loaded. The device or program that is trying to use the driver might experience failures that can result in a system crash. If the unsigned driver is a boot-time driver (which for some reason has not been disabled by the Program Compatibility Assistant), the system might not start after a reboot.

**Resolution**
The following resolutions are available.

**Manual Fix**
A signed version of the driver should be delivered by its manufacturer. Alternatively, Windows Driver Kit (WDK) from Microsoft can be used to sign the driver with a trusted certificate.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
Unsigned drivers are removed in a Windows Installer transform.

This fix is enabled by default.

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_**Caution** • This might have a high negative impact on application functionality._

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0122: Deprecated API Calls

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_**Edition** • This test is included in AdminStudio with Application Compatibility._
For the 0122 Operating System Compatibility test, the Windows Installer database is scanned for references to deprecated APIs. The file extensions that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2008 R2

**Severity**
Warning

**Message**
This Windows Installer database contains a reference to a deprecated API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

**Background**
A number of APIs that were previously used in Microsoft Windows are no longer supported on Windows Server 2008 R2 systems. Any application that calls these deprecated APIs might behave in unexpected ways.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling deprecated APIs. Deprecated APIs are documented in Microsoft SDK updates.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

0123: Obsolete API Calls

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0123 Operating System Compatibility test, the Windows Installer database is scanned for references to obsolete API calls. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2008 R2
**Severity**
Error

**Message**
This Windows Installer database contains a reference to an obsolete API call \[CALL_NAME\] in file \[FILE_NAME\] (Table: File, Key: \[FILE_KEY\]).

**Background**
A number of API calls that were previously used in Microsoft Windows are no longer supported on Windows Server 2008 R2 systems. These functions may have been removed from corresponding DLLs, or those DLL are not available on Windows Server 2008 R2 systems. Obsolete functions cannot be called, and programs that attempt to use them may fail to launch or may not function as expected.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling obsolete API calls. Obsolete API calls are documented in Microsoft SDK updates.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

0124 Nested SendTo Menus

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0024 Operating System Compatibility test, the Windows Installer database is scanned for the creation of shortcuts in subfolders of the SendTo folder.

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2008 R2

**Severity**
Warning
Message
This Windows Installer database contains a shortcut [SHORTCUT_NAME] created in a subfolder of the SendTo folder (Table: Shortcut, Key: [SHORTCUT_KEY]; Table: Directory, Key: [DIRECTORY_KEY]).

Background
The SendTo folder contains shortcuts for possible destinations to which files and folders can be sent. Since Windows Server 2008, shortcuts that are placed in subfolders of the SendTo folder are not shown. Only shortcuts that are placed directly in the SendTo folder are visible in the context menu.

Resolution
The following resolutions are available.

Manual Fix
Shortcuts in subfolders of the SendTo folder should be moved directly into the SendTo folder. Empty subfolders should be removed.

Basic Auto Fix
Shortcuts in subfolders of the SendTo folder are moved directly into the SendTo folder in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0125: Quick Launch Bar

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0125 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts that will be installed on the Quick Launch bar.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains shortcut [SHORTCUT_NAME] installed in the Quick Launch bar (Table: Shortcut, Key: [SHORTCUT_KEY]).
Background

The Quick Launch bar is a dockable toolbar that contains user-defined shortcuts to applications. Icons in this area respond to a single click. Since Windows Server 2008 R2, this functionality is included on the taskbar buttons (shortcuts can be pinned to the taskbar) and the Quick Launch bar is by default not available. It can be enabled, but it has compatibility issues with the Language bar. If both are enabled, the Quick Launch bar is removed after the machine is restarted.

Resolution

The following resolutions are available.

Manual Fix

Quick Launch shortcuts should be moved to another location or pinned to the taskbar. Alternatively, the Quick Launch bar can be enabled.

⚠️ Caution • Enabling the Quick Launch bar is not recommended because of possible conflicts with the Language bar.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Quick Launch shortcuts are removed in a Windows Installer transform.
This fix is enabled by default.

0126: Hard-Coded Paths in Script-Based Custom Actions

⚠️ Edition • This test is included in AdminStudio with Application Compatibility.

⚠️ Note • This test is not applicable to App-V packages.

For the 0126 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths inside script-based custom actions.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Warning
Messages

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in property [PROPERTY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Property, Key: [PROPERTY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in a binary stream [STREAM] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Binary, Key: [BINARY_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] installed within this product (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: File, Key: [FILE_KEY]).

Background

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in script-based custom actions to no longer be valid. This could result in installation failures or functionality issues.

Note • ICE48 checks for directories that are hard-coded to local paths.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

All hard-coded paths in script-based custom actions should be replaced with Windows Installer properties or environment variables.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0127: Hard-Coded Paths

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.
For the 0127 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths in the following tables: Registry, IniFile, Shortcut, ServiceControl, ServiceInstall, and CustomAction (excluding script-based custom actions).

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2008 R2

**Severity**
Warning

**Messages**
- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_KEY]" in a key of anINI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in a value of anINI file (Table: IniFile, Key: [INIFILE_KEY]).
- This Windows Installer database contains a hard-coded path "[CUSTOM_ACTION_TARGET]" in theCustomAction table (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a hard-coded path "[SHORTCUT_ARGUMENTS]" in shortcut[SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in theServiceControl table (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).
- This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in theServiceInstall table (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

**Background**
During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in Windows Installer databases (for example, in the Registry or IniFile tables) to no longer bevalid. This could result in installation failures or functionality issues.

*Note* • ICE48 checks for directories that are hard-coded to local paths.

**Resolution**
The following resolutions are available.

**Manual Fix**
For each hard-coded path, a property that contains that value should be created. That property should replace thehard-coded path.
Basic Auto Fix

Hard-coded paths are replaced with properties that contain the original paths in a Windows Installer transform. The newly created properties are named `ASFIX_PATH_#` (where # is an enumerator to uniquely name the properties).

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0128: Conflicting Permission Tables

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0128 Operating System Compatibility test, the Windows Installer database is scanned for the usage of the `LockPermissions` table in conjunction with the `MsiLockPermissionsEx` table.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Warning

Message

This Windows Installer database contains both `LockPermissions` and `MsiLockPermissionsEx` tables (Table: `LockPermissions`, `MsiLockPermissionsEx`).

Background

Since Windows Installer 5 (introduced with Windows Server 2008 R2), the `MsiLockPermissionsEx` table should replace the use of the `LockPermissions` table for managing access permissions. The extended functionality provided by the `MsiLockPermissionsEx` table enables a package to secure Windows Services, files, folders, and registry keys. Beginning with Windows Installer 5, the installation fails with error message 1941 if the Windows Installer package contains both a `LockPermissions` table and a `MsiLockPermissionsEx` table. Existing Windows Installer packages that contain only the `LockPermissions` table can still be installed using Windows Installer 5.

*Note* • Windows Installer 4.5 and earlier ignore the `MsiLockPermissionsEx` table.
**Resolution**

The following resolutions are available.

**Manual Fix**

If the `LockPermissions` and `MsiLockPermissionsEx` tables are not empty, all entries from `LockPermissions` table should be migrated to the `MsiLockPermissionsEx` table, and the `LockPermissions` table should be removed. Otherwise, at least one of those empty tables (either `LockPermissions` or `MsiLockPermissionsEx`) should be removed.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

The conflict between the `LockPermissions` and the `MsiLockPermissionsEx` table is resolved in a Windows Installer transform. If either one of the tables is empty, it is removed. If both tables are populated, entries from the `LockPermissions` table are converted to the `MsiLockPermissionsEx` table, and afterwards the empty `LockPermissions` table is removed.

This fix is enabled by default.

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**0129: Deprecated NETDDE Functionality**

*Edition • This test is included in AdminStudio with Application Compatibility.*

For the 0129 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any registry entries that reference `NETDDE.EXE`.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2008 R2

**Severity**

Error

**Message**

This Windows Installer database contains a Network DDE Call [REGISTRY_VALUE] in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).

**Background**

Microsoft deprecated Network DDE (NetDDE) in Windows Vista. NetDDE is a technology that allows applications that use the DDE transport to exchange data over the network. Applications that use this technology might fail.
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Note • Regular DDE is still supported.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a different networking technology, such as DCOM or Windows Communication Foundation.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0130: Unsupported GINA Functionality

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0130 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any custom GINA DLL references.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Error

Message
This Windows Installer database contains unsupported customized GINA functionality (Table: Registry, Key: [REGISTRY_KEY]).

Background
Microsoft changed the interactive logon process in Windows Server 2008. On earlier systems, where software required a logon to a third-party server or a logon using a third-party device, the supplier had to replace the built-in Windows library MSGina.dll with a custom DLL. The new authentication model on Windows Server 2008 and later systems removes GINA functionality (including customization). Software that uses the original or customized GINA functionality does not work on Windows Server 2008 R2 systems.
Resolution
The following resolutions are available.

Manual Fix
A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to support the Credential Providers model as described by Microsoft.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Registry value HKLM\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL is removed in a Windows Installer transform.
This fix is enabled by default.

⚠️ Caution • If this workaround is applied to software using a customized logon through a modified GINA module, it is possible that the installation might fail, and highly likely that users might not be able to log on.

0131: Deprecated Server Manager Command-Line Tool

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0131 Operating System Compatibility test, the Windows Installer database is scanned for the presence of references to ServerManagerCmd.exe inside shortcuts, custom actions, and script files. The file extensions that are scanned are .cmd, and .vbs.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Error

Messages
- This Windows Installer database contains a reference to ServerManagerCmd.exe in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).
- This Windows Installer database contains a reference to ServerManagerCmd.exe in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).
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- This Windows Installer database contains a reference to ServerManagerCmd.exe in custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background

ServerManagerCmd.exe is a tool that has been part of Server Manager. It can run queries, perform installations, and remove roles and features. The ServerManagerCmd.exe command-line tool is deprecated on Windows Server 2008 R2 systems.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use the Server Manager PowerShell cmdlets instead of the ServerManagerCmd.exe command-line tool.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0133: Deprecated Cluster Automation Server Functionality

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0133 Operating System Compatibility test, the Windows Installer database is scanned for the presence of calls to the APIs BackupClusterDatabase or RestoreClusterDatabase. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Error

Message

This Windows Installer database contains a reference to a deprecated Cluster Automation Server API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).
**Background**

The Cluster Automation Server provides a set of automation objects that expose a complete cluster management interface to scripting languages, allowing independent software vendors (ISVs) to develop web-based remote administration tools. The Cluster Automation Server simplified and enhanced the process of creating a cluster management application. The APIs `BackupClusterDatabase` and `RestoreClusterDatabase` are deprecated on Windows Server 2008 R2 systems.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use the new Cluster VSS Writer to perform backups and restores of the cluster configuration.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

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**0134: IIS VBScripting Configuration**

*Edition* • *This test is included in AdminStudio with Application Compatibility.*

*Note* • *This test is not applicable to App-V packages.*

For the 0134 Operating System Compatibility test, the Windows Installer database is scanned for the presence of custom actions and scripts that are used to configure an Internet Information Services (IIS) server. Additionally, the database is scanned for the presence of deprecated IIS libraries. The extensions that are scanned are .vbs and .cmd.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2008 R2

**Severity**

Warning
Messages

- This Windows Installer database contains custom action \([CUSTOM\_ACTION\_KEY]\) that configures Internet Information Services (Table: CustomAction, Key: \([CUSTOM\_ACTION\_KEY]\)).

- This Windows Installer database contains custom action \([CUSTOM\_ACTION\_KEY]\) that configures Internet Information Services via script \([FILE\_KEY]\) (Table: CustomAction, Key: \([CUSTOM\_ACTION\_KEY]\)).

- This Windows Installer database contains script \([FILE\_NAME]\) that configures Internet Information Services via \([FILE\_KEY]\) (Table: File, Key: \([FILE\_KEY]\)).

- This Windows Installer database contains script \([FILE\_NAME]\) that uses deprecated Internet Information Services interface (Table: File, Key: \([FILE\_KEY]\)).

Background

IIS 6 had several interfaces for automated management via scripts. Windows Server 2008 and later systems (with IIS 7 and later) do not support this functionality. Many applications that use VBScript code to manipulate IIS configuration might not function as expected.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use IIS 7 interfaces. If this is not feasible, the IIS 6 Management Compatibility role should be installed using Server Manager.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0135: Unsupported .NET Framework 1.0/1.1 Applications

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0135 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that contain references to .NET Framework 1.0 or 1.1 in the header. The extensions of files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2
Severity
Error

Message
This Windows Installer database contains application [FILE_NAME] dependent on .NET Framework Version [VERSION] (Table: File, Key: [FILE_KEY]).

Background
Microsoft .NET Framework 1.0 and 1.1 are not supported on Windows Server 2008 R2 and later systems. Although it may be possible to install .NET Framework 1.0 or 1.1 components on Windows Server 2008 R2, Microsoft provides no level of support for these configurations.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows Server 2008 R2-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a more recent version of .NET Framework.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0137: 32-Bit Driver

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0137 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit drivers.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Error
Message
ERROR_MSG_1: This Windows Installer database contains 32-bit driver (FILE_PATH) (Table: File, Key: FILE_NAME).

Background
Hardware devices require 64-bit drivers on a 64-bit versions of Windows. Legacy 32-bit drivers may not work on 64-bit Windows systems.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The manufacturer of the driver should deliver a 64-bit version.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0138: Deprecated Proxy Configuration Tools

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0138 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries or files that refer to ProxyCfg.exe. The extensions of files that are scanned are .vbs and .cmd.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Messages
• This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).
• This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).
Background

ProxyCfg.exe is a process that is associated with the Proxy Configuration Tool for Windows HTTP Services from Microsoft. In Windows Server 2008 and later systems, this file is not a part of the operating system; it was replaced by netsh.exe.

Resolution

The following resolutions are available.

Manual Fix

References to ProxyCfg.exe should be replaced with the corresponding netsh.exe commands.

Basic Auto Fix

References to ProxyCfg.exe are replaced with the corresponding netsh.exe commands in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0139: Compatibility Issues with Known Issues at Startup

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0139 Operating System Compatibility test, the Windows Installer database is scanned for the presence of content that may trigger Application Help (Apphelp) messages during installation or at application startup. These types of messages warn end users that an application may have compatibility problems.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Error

Message

This Windows Installer database contains a program known to have compatibility issues. It may trigger Application Help (Apphelp) message during installation.
Chapter 15  Test Center Tests
Operating System Compatibility Tests

Background

When an application is launched, the Program Compatibility Assistant warns end users if the application is known to have compatibility issues. The list of these applications is stored in the System application compatibility database. These messages that the Program Compatibility Assistant displays are called Application Help (Apphelp) messages.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows Server 2008 R2-compatible application should be delivered by its manufacturer.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0144: Invalid Component Identifiers

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0144 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components with null, invalid, or duplicated component identifiers.

Test Group/Test Category

Operating System Compatibility/Windows Server 2008 R2

Severity

Warning

Messages

- This Windows Installer database contains component [COMPONENT_NAME] with null Globally Unique Identifier (GUID) (Table: Component, Key: [COMPONENT_NAME]).
- This Windows Installer database contains component [COMPONENT_NAME] with invalid Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Key: [COMPONENT_NAME]).
- This Windows Installer database contains duplicated component Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Keys: [COMPONENT_NAME]).

**Background**

Windows Installer tracks every component by its component GUID, which is specified in the Component table. It is essential for the operation of the Windows Installer reference-counting mechanism that the component GUID is set and its value is correct. The ComponentID property takes a string that is formatted as a GUID, using the format (XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX), where X is a hexadecimal digit (0,1,2,3,4,5,6,7,8,9,A,B,C,D,E,F). The braces are required.

**Resolution**

The following resolutions are available.

**Manual Fix**

Each component should receive a non-null, valid GUID in the ComponentId field.

**Basic Auto Fix**

Valid GUIDs are generated for each component that has a null or invalid GUID; this is done through a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

0145: Mixed Per-User and Per-Machine Data

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0145 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain mixed per-user and per-machine content.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2008 R2

**Severity**

Warning
Messages

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]).
• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

Background

Mixing per-user and per-machine data in the same component could result in only partial installation of the component for some users in a multiuser environment.

Resolution

The following resolutions are available.

Manual Fix

Per-user and per-machine data should be moved to separate components.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

Per-user content and per-machine content are moved to separate components in a Windows Installer transform. This fix is enabled by default.

0146: Restart Manager FilesInUse Dialog

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0146 Operating System Compatibility test, the Windows Installer database is scanned for the absence of the Restart Manager FilesInUse dialog (MsiRMFilesInUse) and the MSIRESTARTMANAGERCONTROL property value that disables Restart Manager.
Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Messages

- This Windows Installer database does not contain definition of Restart Manager Files in Use (MsiRMFilesInUse) dialog to handle Restart Manager on windows Server 2008 R2 (Table: Dialog).

- This Windows Installer database contains Restart Manager Files in Use (MsiRMFilesInUse) dialog suppressed by property MSIRESTARTMANAGERCONTROL (the current value is [PROPERTY_VALUE]) (Table: Property, Key: MSIRESTARTMANAGERCONTROL).

Background

The MsiRMFilesInUse dialog can be authored to display a list of processes that are currently running files that need to be overwritten or deleted by the installation. The dialog contains two options to allow end users to specify how to proceed:

- Users can choose to have the installation close the applications that are using those files and then attempt to restart the applications after the installation is complete.

- Users can avoid closing the applications. A reboot will be required at the end of the installation.

If the user selects the first option, a push button control on this dialog can be authored to publish the RMShutdownAndRestart control event, and the Restart Manager can close the applications and restart them at the end of the installation. This can eliminate or reduce the need to restart the computer. The MsiRMFilesInUse dialog is displayed during an installation only if installation is running with full user interface and the MsiRMFilesInUse dialog is present in Dialog table. Additionally, the public property MSIRESTARTMANAGERCONTROL can be used to disable Restart Manager.

Resolution

The following resolutions are available.

Manual Fix

The MsiRMFilesInUse dialog should be added to the Dialog table of the Windows Installer database.

Basic Auto Fix

The MsiRMFilesInUse dialog is enabled through a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.
0147: ForceReboot Action

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0147 Operating System Compatibility test, the Windows Installer database is scanned for the presence of a ForceReboot action that may be launched on Windows Server 2008 R2 systems.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains ForceReboot action that may run on Windows Server 2008 R2 (Table: InstallExecuteSequence, Key: ForceReboot).

Background
The ForceReboot action prompts the user for a restart of the system during the installation. If the installation is displaying a user interface, the installation shows a dialog at each ForceReboot action; the dialog prompts the user to restart the system. The user must respond to this prompt before continuing with the installation. If the installation has no user interface, the system automatically restarts at the ForceReboot action. When Windows Installer determines that a restart is necessary, it automatically prompts the user to restart at the end of the installation, regardless of whether there are any ForceReboot or ScheduleReboot actions in the sequence.

Resolution
The following resolutions are available.

Manual Fix
A condition that suppresses the ForceReboot action on Windows Server 2008 R2 systems should be added.

Basic Auto Fix
A condition is added to the ForceReboot action to disable the action on Windows Server 2008 R2 systems; this is done through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.
0148: Reboot Pending Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0148 Operating System Compatibility test, the Windows Installer database is scanned for the absence of launch conditions that prevent the installation from continuing when a restart is pending.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database does not contain any LaunchCondition that prevent the installation when system reboot is pending (Table: LaunchCondition).

Background
The installation sets the value of the MsiSystemRebootPending property to 1 if there is an operation pending to rename a file. Package authors can base a condition in the LaunchCondition table on this property to prevent the installation of their package in cases where there is an operation pending to rename a file. This may prevent a restart of the operating system caused by the renaming of the file. Any installation that explicitly uses the MsiSystemRebootPending property in the LaunchCondition table may not continue when there are pending operations that require a system reboot.

Resolution
The following resolutions are available.

Manual Fix
The following condition should be added to the LaunchCondition table to prevent the installation of the package if a system reboot is pending and required.

\texttt{NOT MsiSystemRebootPending}

Basic Auto Fix
The following condition is added through a Windows Installer transform.

\texttt{MsiSystemRebootPending <> 1}

This fix is enabled by default.
Advanced Auto Fix
No resolution is available.

0149: AdminUser or Privileged Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0149 Operating System Compatibility test, the Windows Installer database is scanned for the presence of launch conditions that use the AdminUser or Privileged properties and that may prevent installation on Windows Server 2008 R2 systems.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Messages
• This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using AdminUser property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).
• This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using Privileged property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).

Background
The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running the installation. These properties should not be used in the LaunchCondition table because Windows Installer may initially spoof their value during evaluation of the LaunchCondition table and set both to 1 even if the user is not an administrator and has not received elevated privileges yet. This behavior is present because privileges are elevated much later, and the result of authentication is not known when initial launch conditions are evaluated.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A LaunchCondition table entry that uses the AdminUser or Privileged properties should be migrated to a type 19 custom action that uses the following condition:
0150: Conditions Using AdminUser Property

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0150 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the AdminUser property in conditions in the Install UI sequence.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains condition [CONDITION_NAME] using AdminUser property (Table: InstallUISequence, Key: [InstallUISequence_ACTION])

Background
The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running certain parts of the installation. The installation sets the Privileged property to 1 if the user has elevated privileges; it sets the AdminUser property to 1 only if the user was an administrator. The differences between these properties may have been used in some legacy packages. On Windows Server 2008 and later systems, these two Windows Installer properties are always the same and the Privileged property is recommended.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
The Windows Installer property AdminUser should be avoided; the Privileged property should be used instead. Packages that require distinct Privileged and AdminUser properties can restore the difference by setting the MSIUSEREALADMINDETECTION property.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0151: 32-Bit Shell Extensions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

The Windows Installer database is scanned for the presence of 32-bit shell extensions, which cannot be loaded on 64-bit operating systems.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Error

Message
This Windows Installer database contains a 32-bit shell extension registered with file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Since the introduction of 64-bit operating systems, some program features that are available on Windows 32-bit operating systems are not available on computers that are running an x64-based version of Windows. A common problem is that third-party Windows Explorer shell extensions are not added to the Windows Explorer menu, such as the Windows Explorer shell extensions for WinZip and for WinRAR. These symptoms occur because Windows Explorer cannot load the 32-bit .DLL files that are required by the Windows Explorer shell extensions feature.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
A Windows Server 2008 R2 compatible application should be delivered by its manufacturer. Alternatively, the 32-bit version of Windows Explorer can be used, which is located in the %windir%\Syswow64 folder on the computer that is running the x64-based version of Windows.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0152: Unsigned Executables

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0152 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned executables. Scanned file extensions are: .exe, .dll, .ocx, and .cab.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains unsigned executable [EXECUTABLE_NAME] (Table: File, Key: [FILE_NAME]).

Background
According to Microsoft best practices, all binaries should be digitally signed with a certificate issued by a Trusted Publisher. The Trusted Publisher’s certificate store contains information about the Authenticode (signing) certificates of Trusted Publishers that are installed on a computer. Unsigned executables will prompt the user for authorization.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The application with executables signed by a Trusted Publisher should be delivered by its manufacturer.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0153: Unsigned Windows Installer Database

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0153 Operating System Compatibility test, the Windows Installer database is scanned for signing with trusted certificate.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database is not signed with certificate from a trusted Certificate Authority.

Background
All Windows Installer databases should be digitally signed with a certificate issued by a Trusted Publisher. Unsigned Windows Installer databases will prompt the user for authorization.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The Windows Installer database should be digitally signed with a certified issues by a Trusted Publisher.

Basic Auto Fix
No resolution is available.
0155: Obsolete File Associations

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0155 Operating System Compatibility test, the Windows Installer database is scanned for the presence of obsolete file associations.

Test Group/Test Category
Operating System Compatibility/Windows Server 2008 R2

Severity
Warning

Message
This Windows Installer database contains file [FILE_NAME] with not supported extension in Windows Server 2008 R2 (Table: File, Key: [FILE_NAME])

Background
In Windows Server 2008 R2, some file associations have been deprecated or disabled. When attempting to open a file with these extensions, users will be prompted to select another application that is installed or will be pointed to a web page that offers solutions.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows Server 2008 R2 compatible application should be delivered by its manufacturer. Self-developed applications should not contain files with obsolete extensions in their installers.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
Windows Server 2012 Tests

Edition • These tests are included in AdminStudio with Application Compatibility.

The Windows Server 2012 category consists of the following Operating System Compatibility tests:

- 0501: Unsupported 32-Bit Windows Help Files
- 0502: Unmanifested Control Panel (.cpl) Files (User Account Control)
- 0503: Unmanifested Control Panel Applications (User Account Control)
- 0504: Immediate Execution System-Context Custom Actions
- 0505: Deferred Execution Custom Action Context
- 0506: Deprecated Nested Windows Installer Packages
- 0507: Interactive Services in Session 0
- 0508: Unsupported DHTML Editing Control
- 0509: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention
- 0510: Windows Internet Explorer Protected Mode
- 0511: rundll32 Calls (User Account Control)
- 0512: Junction Points
- 0513: Operating System Version Conditions
- 0514: Operating System Version Launch Conditions
- 0515: Windows Resource Protection Files
- 0516: Windows Resource Protection Registry Keys
- 0517: Unsupported 16-Bit Files
- 0519: Self-Update Functionality (User Account Control)
- 0520: Standard User Changes (User Account Control)
- 0521: Unsigned Drivers
- 0522: Deprecated API Calls
- 0523: Obsolete API Calls
- 0524: Nested SendTo Menus
- 0525: Quick Launch Bar
- 0526: Hard-Coded Paths in Script-Based Custom Actions
- 0527: Hard-Coded Paths
- 0528: Conflicting Permission Tables
0529: Deprecated NETDDE Functionality
0530: Unsupported GINA Functionality
0531: Deprecated Server Manager Command-Line Tool
0533: Deprecated Cluster Automation Server Functionality
0534: IIS VBScripting Configuration
0535: Unsupported .NET Framework 1.0/1.1 Applications
0537: 32-Bit Driver
0538: Deprecated Proxy Configuration Tools
0539: Compatibility Issues with Known Issues at Startup
0540: Manifest Files Using Operating System Identifier
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0543: Reorganized Start Screen
0544: Invalid Component Identifiers
0545: Mixed Per-User and Per-Machine Data
0546: Restart Manager FilesInUse Dialog
0547: ForceReboot Action
0548: Reboot Pending Launch Condition
0549: AdminUser or Privileged Launch Condition
0550: Conditions Using AdminUser Property
0551: 32-Bit Shell Extensions
0552: Unsigned Executables
0553: Unsigned Windows Installer Database
0555: Obsolete File Associations
0556: Deprecated Windows Library Feature
0557: Deprecated Distributed File System Tool

0501: Unsupported 32-Bit Windows Help Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0501 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit Windows Help files (.hlp).
Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains unsupported Windows Help file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

Resolution
The following resolutions are available.

Manual Fix
Windows Help (.hlp) files should be converted to the Microsoft HTML Help (.chm) format.

Basic Auto Fix
The Windows Help browser (winhlp32.exe) and necessary file associations are added in a Windows Installer transform via a Merge Module.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0502: Unmanifested Control Panel (.cpl) Files (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0502 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel (.cpl) files.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012
Severity

Warning

Message

This Windows Installer database contains unmanifested Control Panel file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background

On Windows Server 2008 and later systems, all applications are run by default with standard user privileges (even when the logged-on user is a member of the Administrators group). As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

Resolution

The following resolutions are available.

Manual Fix

Control Panel (.cpl) files should be embedded in .exe files that include a manifest that specifies the privilege level that is required to execute the application. Where this is not feasible, an external manifest file can be created. In the latter case, the manifest file must be located in the same folder with the .cpl file and named the same as the full file name of the .cpl file, with a .manifest extension (for example, <application_name>.cpl.manifest).

Basic Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

For each unmanifested Control Panel (.cpl) file, a manifest file that specifies privilege requireAdministrator is added in a Windows Installer transform.

0503: Unmanifested Control Panel Applications (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0503 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested Control Panel Applications. The file extensions that are scanned are .exe and .dll.
Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains unmanifested Control Panel Application [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
On Windows Server 2008 and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. As a result, unmanifested Control Panel (.cpl) files might fail. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched.

Resolution
The following resolutions are available.

Manual Fix
An external manifest file should be created and included in the same folder with the Control Panel Application file and named the same as the full file name of the executable with a .manifest extension (for example <application_name.extension>.manifest).

Basic Auto Fix
For each unmanifested Control Panel Application file, a manifest file that specifies privilege level highestAvailable is added in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix
For each unmanifested Control Panel Application file, a manifest file that specifies privilege level requireAdministrator is added in a Windows Installer transform.

0504: Immediate Execution System-Context Custom Actions

Edition • This test is included in AdminStudio with Application Compatibility.
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Operating System Compatibility Tests

Note • This test is not applicable to App-V packages.

For the 0504 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any non-impersonated custom actions that are not scheduled to run in the script (deferred execution).

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains non-impersonated immediate custom action [CUSTOM_ACTION_NAME] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Immediate custom actions are not elevated; therefore, actions that make system changes should be deferred in execution until in-script is generated.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
All custom actions that make system changes should be deferred in execution to run in the script.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Non-impersonated immediate custom actions are marked to run as deferred actions in a Windows Installer transform.

0505: Deferred Execution Custom Action Context

Edition • This test is included in AdminStudio with Application Compatibility.
Note • This test is not applicable to App-V packages.

For the 0505 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any deferred execution custom actions that are not running in system context.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains a deferred execution custom action [CUSTOM_ACTION_NAME] that is not running in system context (with no impersonation) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
The purpose of a deferred execution custom action is to delay a system change until the installation script runs. This differs from a regular custom action or a standard action, where the installation executes the action immediately. Deferred execution custom actions that make system changes should be running in system context (with no impersonation).

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
All deferred execution custom actions that make system changes should be adjusted to run in system context (with no impersonation).

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Deferred execution custom actions are marked to run in system context (with no impersonation) in a Windows Installer transform.

0506: Deprecated Nested Windows Installer Packages

Edition • This test is included in AdminStudio with Application Compatibility.
Note • This test is not applicable to App-V packages.

For the 0506 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the following custom actions types:

- 7 (concurrent installation of an embedded Windows Installer package)
- 23 (concurrent installation of a source Windows Installer package)
- 39 (concurrent installation of an advertised Windows Installer package)

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Messages

- This Windows Installer database contains custom action type 7 (concurrent installation of an embedded Windows Installer Package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 23 (concurrent installation of a source Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains custom action type 39 (concurrent installation of an advertised Windows Installer package) (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background
Concurrent installations, also called nested installations, install another Windows Installer package during a currently running installation. Microsoft has deprecated this Windows Installer feature since it might cause several issues that range from patch and upgrade problems to unwanted reboots.

Resolution
The following resolutions are available.

Manual Fix
Custom actions type 7, 23, and 39 should be disabled. A setup application and an external UI handler should be created to install all needed Windows Installer packages sequentially.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

Custom actions type 7, 23, and 39 are disabled in a Windows Installer transform. Nested Windows Installer databases are extracted and put in a subfolder called dependencies_%Source% adjacent to the original Windows Installer database. Additionally, an installation script called Install_Dependencies_<name_of_original_msi>.cmd is created; it sequentially launches the dependent Windows Installer packages that were originally called from within the parent.

This fix is enabled by default.

0507: Interactive Services in Session 0

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0507 Operating System Compatibility test, the Windows Installer database is scanned for the presence of services that are being installed or configured and that require interaction with the user’s environment.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Error

Message
This Windows Installer database contains interactive service [SERVICE_NAME] ([FILE_NAME]) (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

Background

Windows system processes and services run in Session 0. On systems earlier than Windows Server 2008, the first user who logged on to the console also used Session 0. Running services and user applications together in Session 0 poses a security risk because services run at elevated privileges and therefore are targets for malicious agents trying to elevate their own privilege levels. To eliminate the security risk, Session 0 is non-interactive on Windows Server 2008 and later systems; that is, the first user logs on to Session 1. However, services still run in Session 0. This means that services that need to display user interface dialog boxes or communicate with user applications must properly secure a communication channel. If this is not done, the services fail to work properly on Windows Server 2012 systems.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to establish correct communications with required services that are running in Session 0.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0508: Unsupported DHTML Editing Control

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0508 Operating System Compatibility test, the Windows Installer database is scanned for the use of DHTML Editing Control functionality. The extensions of the files that are scanned are .exe, .dll, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains executable [FILE_NAME] requiring the DHTML Editing Control for Applications (Table: File, Key: [FILE_KEY]).

Background
The DHTML Editing Control, which Microsoft originally released in 1998, is an ActiveX control designed for WYSIWYG HTML editing in Web pages and Windows-based applications. Windows Server 2008 and later systems do not support this control because of security reasons. Software that incorporates the DHTML Editing Control for Applications no longer functions as intended on Windows Server 2012 systems. For example, Delphi applications may cause unhandled exceptions and Visual Basic applications may display the following message when they are opened or when the form that contains the control is instantiated: “Component 'dhtmled.ocx' or one of its dependencies is not registered correctly: a file is missing or invalid.”

Resolution
The following resolutions are available.
Manual Fix

Applications that require the DHTML Editing Control should use a different WYSIWYG HTML editor. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Basic Auto Fix

The contents of the DHTMLEd.msi from Microsoft is added in a Windows Installer transform via a Merge Module.

This fix is enabled by default.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Advanced Auto Fix

No resolution is available.

0509: Microsoft Management Console (MMC) Snap-ins Data Execution Prevention

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0509 Operating System Compatibility test, the Windows Installer database is scanned for the presence of Microsoft Management Console snap-in (.msc) files that are not Data Execution Prevention-aware (DEP-aware).

Test Group/Test Category

Operating System Compatibility/Windows Server 2012

Severity

Error

Message

This Windows Installer database contains Microsoft Management Console snap-in [FILE_NAME2] referencing a non DEP-aware library [FILE_NAME2] (Table: File, Keys: [FILE_KEY1], [FILE_KEY2]).
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**Background**

On Windows 2003 SP2 and later systems, the DEP security feature prevents an application or a service from executing code from a non-executable memory region. Microsoft Management Console (MMC) is a common presentation service for management applications, hosting snap-ins provided by Microsoft and third-party software manufacturers. *MMC.exe* always runs with DEP enabled: the feature cannot be turned off, and no compatibility mode exists. Snap-ins that are not DEP-aware might fail to load within the MMC or might not work properly.

**Resolution**

The following resolutions are available.

**Manual Fix**

A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered so that all Microsoft Management Console snap-ins (*.msc) are DEP-aware.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Microsoft Management Console snap-ins (*.msc) that are not DEP-aware are removed in a Windows Installer transform.

This fix is enabled by default.

*Caution* • Caution: Removed snap-ins might cause (part of) the application to not function or to function incorrectly.

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**0510: Windows Internet Explorer Protected Mode**

*Edition* • This test is included in AdminStudio with Application Compatibility.

For the 0510 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that turn off Protected Mode.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2012

**Severity**

Warning
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Message
This Windows Installer database attempts to turn off Windows Internet Explorer Protected Mode (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
On Windows Server 2008 and later systems, Internet Explorer runs by default in Protected Mode. By preventing unauthorized access to sensitive areas of a user’s system, Protected Mode limits the amount of damage that a compromised Internet Explorer process or malware can cause. As a result, applications that use Internet Explorer cannot write directly to the disk while in the Internet or intranet zones. In addition to displaying a warning message when web pages try to write to protected areas, Internet Explorer also informs the user when web pages try to run certain software programs.

Resolution
The following resolutions are available.

Manual Fix
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to correctly handle Internet Explorer Protected Mode. When this is not feasible, the needed web sites should be added to the list of trusted sites.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Registry entries that are responsible for turning off the Internet Explorer Protected Mode are removed in a Windows Installer transform.

This fix is enabled by default.

Note • An additional manual action is needed: the web sites should be added to the list of trusted sites.

0511: rundll32 Calls (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0511 Operating System Compatibility test, the Windows Installer database is scanned for references to rundll32.exe.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012
Severity
Error

Messages
- This Windows Installer database contains a custom action calling rundll32.exe (Table:CustomAction, Key: [CUSTOM_ACTION_KEY]).
- This Windows Installer database contains a system startup registry entry calling rundll32.exe (Table: Registry, Key: [REGISTRY_ENTRY]).
- This Windows Installer database contains a shortcut to rundll32.exe (Table:Shortcut, Key: [SHORTCUT_KEY]).
- This Windows Installer database contains a reference to rundll32.exe in Windows Installer property (Table:Property, Key: [PROPERTY]).

Background
The Windows tool rundll32.exe is used to run executable code in DLL files as if it were called by an application. On Windows Server 2008 and later systems, User Account Control (UAC) can cause problems for solutions that use rundll32.exe. When an application that relies on rundll32.exe needs elevated privileges to perform some global tasks, it is rundll32.exe (rather than the application) that requests the UAC elevation prompt. As a result, the user sees a request from windows host process (rundll32). Without a clear description and icon for the application that is requesting elevation, users have no way to identify the application and determine whether it is safe to elevate it. Any DLL that runs under rundll32.exe and that needs elevation should be modified into an executable file that has its elevation level set in its manifest.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A "Run DLL as an app" DLL call should be wrapped in a separate executable file. Additionally, a manifest file for this executable file should be included with the required elevated privileges setting.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0512: Junction Points

Edition • This test is included in AdminStudio with Application Compatibility.
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Note • This test is not applicable to App-V packages.

For the 0512 Operating System Compatibility test, the Windows Installer database is scanned for the usage of changed or obsolete junction points in the following tables: CustomAction, IniFile, Registry, RemoveIniFile, ServiceControl, ServiceInstall, Shortcut, and Environment.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Messages

• This Windows Installer database contains a custom action [CUSTOM_ACTION_NAME] with a hard-coded path "[CUSTOM_ACTION_TARGET]" (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

• This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in INI entry (Table: IniFile, Key: [INI_FILE_KEY]).

• This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry value "[REGISTRY_KEY]" (Table: Registry, Key: [REGISTRY_VALUE]).

• This Windows Installer database contains a hard-coded path "[REMOVEINIFILE_VALUE]" in table RemoveIniFile (Table: RemoveIniFile, Key: [REMOVEINIFILE_KEY]).

• This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in arguments of installed service [SERVICE_DISPLAY_NAME] (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

• This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in arguments of controlled service [SERVICE_CONTROL_DISPLAY_NAME] (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).

• This Windows Installer database contains a hard-coded path "[ENVIRONMENT_VALUE]" in environment variable [ENVIRONMENT_NAME] (Table: Environment, Key: [ENVIRONMENT_KEY]).

• This Windows Installer database contains a hard-coded path [SHORTCUT_ARGUMENTS] in arguments of shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background
Beginning with Windows Server 2008, the default locations for user and system data have changed. For example, user data that was previously stored in the %SystemDrive%\Documents and Settings directory is now stored in the %SystemDrive%\Users directory. For backward compatibility, the old locations have junction points that point to the new locations. For example, C:\Documents and Settings is now a junction point that refers to C:\Users.

Resolution
The following resolutions are available.
Manual Fix

Changed or obsolete junction points should be replaced with the appropriate Windows Installer property.

This fix is enabled by default.

Basic Auto Fix

Changed or obsolete junction points are replaced with the appropriate Windows Installer properties in a Windows Installer transform.

Advanced Auto Fix

No resolution is available.

0513: Operating System Version Conditions

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0513 Operating System Compatibility test, the Windows Installer database is scanned for the usage of conditions that evaluate to false in Windows Server 2012 in the tables InstallExecuteSequence, MsiLockPermissionsEx, Condition, and Component.

Test Group/Test Category

Operating System Compatibility/Windows Server 2012

Severity

Warning

Messages

- This Windows Installer database contains component [COMPONENT_NAME] using condition "[COMPONENT_CONDITION]" that evaluates to false for Windows Server 2012 (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer database contains custom action [InstallExecuteSequence_ACTION] using condition "[InstallExecuteSequence_CONDITION]" that evaluates to false for Windows Server 2012 (Table: CustomAction, Key: [InstallExecuteSequence_ACTION]).

- This Windows Installer database contains security entry [MsiLockPermissionsEx_ENTRY] in MsiLockPermissionsEx using condition [MsiLockPermissionsEx_CONDITION] that evaluates to false for Windows Server 2012 (Table: MsiLockPermissionsEx, key: [MsiLockPermissionsEx_ENTRY]).

- This Windows Installer database contains feature [CONDITION_FEATUREKEY] using conditional Install Level with condition "[CONDITION]" that evaluates to false for Windows Server 2012
(Table: Feature, Key: [CONDITION_FEATUREKEY]; Table: Condition, Key: [CONDITION_FEATUREKEY], [CONDITION_LEVEL]).

**Background**

Windows Installer provides the built-in properties `VersionNT`, `VersionNT64`, and `WindowsBuild`, which can be used in conditions to determine, for a given version of the operating system, which Windows Installer features/components should be installed, which custom actions should be executed, and/or what security should be applied.

**Resolution**

The following resolutions are available.

**Manual Fix**

The tables `InstallExecuteSequence`, `MsiLockPermissionsEx`, `Condition`, and `Component` should be scanned for conditions that evaluate to false for Windows Server 2012. If the component, feature, custom action, or security is needed, the condition should be modified so that it evaluates to true for Windows Server 2012.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Conditions in the Windows Installer tables `InstallExecuteSequence`, `MsiLockPermissionsEx`, `Condition`, and `Component` that evaluate to false for Windows Server 2012 are replaced with a condition that evaluates to true in a Windows Installer transform.

This fix is enabled by default.

Caution • This workaround enables the entire Windows Installer database, including anything that was not intended for Windows Server 2012.

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**0514: Operating System Version Launch Conditions**

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0514 Operating System Compatibility test, the Windows Installer database is scanned for launch conditions that prevent the installation from running on Windows Server 2012 systems.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2012
Severity
Warning

Message
This Windows Installer database contains Launch Condition "[LAUNCHCONDITION]" that prevents the software from being installed in Windows Server 2012 (Table: LaunchConditions, Key: [LAUNCHCONDITION_KEY]).

Background
Launch conditions are usually evaluated in the very beginning of the installation process for a Windows Installer package. If any of these conditions evaluates to false, the installation does not take place. Launch conditions often rely on the value of the VersionNT, VersionNT64, or WindowsBuild properties, which depend on the operating system version.

Resolution
The following resolutions are available.

Manual Fix
Unless the application is known to cause problems on Windows Server 2012 systems, launch conditions that might prevent the installation from taking place on Windows Server 2012 systems should be removed.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Launch conditions that prevent the installation from taking place on Windows Server 2012 systems are removed in a Windows Installer transform.
This fix is enabled by default.

Caution • This workaround enables the installation of a Windows Installer package, even if it was not intended for Windows Server 2012.

0515: Windows Resource Protection Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0515 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are subject to Windows Resource Protection (WRP).
Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains Windows Resource Protection file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
In Windows Server 2008 and later, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each file operation that was ignored because of WRP. WRP files can be installed or updated only using Microsoft-provided redistributable packages that are designed for Windows Server 2012.

Resolution
The following resolutions are available.

Manual Fix
Affected files should be assessed whether they are required for the application to run successfully on Windows Server 2012 systems. If the file is required, a Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
WRP files are removed in a Windows Installer transform.
This fix is enabled by default.

Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.)

0516: Windows Resource Protection Registry Keys

Edition • This test is included in AdminStudio with Application Compatibility.
For the 0516 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries that are subject to Windows Resource Protection (WRP).

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2012

**Severity**

Warning

**Message**

This Windows Installer database contains Windows Resource Protection registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

**Background**

In Windows Server 2008 and later, WRP prevents the modification of essential system files, folders, and registry keys that are installed as part of the operating system. Protecting these resources prevents application and operating system failures. Accordingly, Windows Installer automatically and silently ignores attempts to write or modify a protected resource. If the application was installed with Windows Installer and logging was enabled, a warning might be logged for each registry key write operation that was ignored because of WRP. In Windows Server 2012, several additional registry keys are protected via Windows WRP. To preserve the installation process, Windows Installer might report success in changing these keys, even though the operation failed. If the application relies on particular settings in the now protected area, this strategy might result in run-time errors. WRP registry entries can be written only using Microsoft-provided redistributable packages that are designed for Windows Server 2012.

**Resolution**

The following resolutions are available.

**Manual Fix**

Affected registry entries should be assessed whether they are required for the application to run successfully on Windows Server 2012 systems. If the registry entry is required, a Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to respect WRP restrictions.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

WRP registry keys are removed in a Windows Installer transform.

This fix is enabled by default.

*Caution • If the application relies on particular settings in the now protected area, this workaround might still result in run-time errors.*)
0517: Unsupported 16-Bit Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0517 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain 16-bit files without conditions that disable them for 64-bit Windows systems. The file extensions that are scanned are .exe, .dll, .sys, .drv, .ocx, .cpl, and .src.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Error

Message
This Windows Installer database contains 16-bit file [FILE_NAME] which might be installed in 64-bit systems (Table: File, key: [FILE_KEY]).

Background
Since the introduction of 64-bit Windows systems, 16-bit code is no longer supported. If the launch conditions are missing or incorrect, 16-bit files might be installed on Windows Server 2012 systems. If a user attempts to launch such a file, they encounter an error message stating that the file is not a valid Win32 application.

Resolution
The following resolutions are available.

Manual Fix
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by replacing 16-bit code with the appropriate 32- or 64-bit code.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
The 16-bit files that are configured to be installed on 64-bit systems are moved to separate components with conditions that enable them only for 32-bit systems; this is done in a Windows Installer transform.

This fix is enabled by default.

Caution • On 64-bit systems, those files will not be installed.
0519: Self-Update Functionality (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0519 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unmanifested executable files that are recognized as installations, upgrades, or patches. Heuristic analysis scans files that match any of the following criteria: *update*.exe, *setup*.exe,*install*.exe, *unins*.exe, or *patch*.exe for their User Account Control (UAC) awareness.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains self-update functionality in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
Some software has a built-in mechanism to automatically update itself. Self-updating should be avoided in a managed environment due to lack of control over managed software and privilege issues. Furthermore, the self-update functionality might leave old files behind or cause issues when the software is being removed. Since Windows Server 2008, installation and update programs are recognized and, if UAC is enabled, cause prompts for credentials. This is done to prevent installations without the user’s knowledge and approval.

Resolution
The following resolutions are available.

Manual Fix
Self-update functionality of the software should be disabled.

Basic Auto Fix
A manifest file is added for each unmanifested installation or upgrade in a Windows Installer transform. The content of the manifest depends on whether the executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix
Caution • This might have a high negative impact on application functionality.

0520: Standard User Changes (User Account Control)

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0520 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .exe files (other than installations and upgrades) that cause the User Account Control (UAC) prompt to be displayed.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains an unmanifested file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
On Windows Server 2008 and later systems, all applications are run by default with standard user privileges, even when the logged-on user is a member of the Administrators group. If an application requires elevated privileges, an accompanying manifest file can indicate this. At run time, Windows confirms that the privilege elevation that is declared in the manifest aligns with the user’s intention by displaying a UAC prompt for consent or credentials. Unmanifested executable files do not trigger a UAC prompt, and any actions that require elevated privileges—including any changes to system or global settings—silently fail. Therefore, unmanifested applications that require elevated privileges might not function properly.

Resolution
The following resolutions are available.

Manual Fix
For each unmanifested executable file, create a manifest file that sets the required privilege level. For applications that do not require administrative privileges, the required privilege level should be set to asInvoker. (That is, the UAC prompt is not shown, and permissions are not elevated.) Otherwise, the required privilege level should be set to either requireAdministrator or highestAvailable. If an application seeks an unsuited privilege level (and the manifest cannot be corrected), you can create a shim database specify the desired privilege level.
Basic Auto Fix

A manifest file is added in a Windows Installer transform to each application that requires administrative privileges but does not already have an embedded or associated manifest file. The content of the manifest depends on whether a given executable file is UAC aware. If the executable file is UAC aware, the manifest file sets the privilege level to requireAdministrator. If the executable is not UAC aware, the manifest file sets the privilege level to asInvoker.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0521: Unsigned Drivers

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0521 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned drivers.

Test Group/Test Category

Operating System Compatibility/Windows Server 2012

Severity

Error

Message

This Windows Installer database contains a driver ([FILE_NAME]) which is not correctly signed (Table: File, Key: [FILE_KEY]).

Background

A signed device driver includes a digital signature (an electronic security mark that can indicate the manufacturer of the software, as well as validate the original contents of the driver package). If a driver has been signed by a manufacturer that has verified its identity with a certification authority, it is confirmed that the driver actually comes from that publisher and has not been altered. Since Windows Server 2008, if an unsigned driver is installed, it might not be loaded. The device or program that is trying to use the driver might experience failures that can result in a system crash. If the unsigned driver is a boot-time driver (which for some reason has not been disabled by the Program Compatibility Assistant), the system might not start after a reboot.

Resolution

The following resolutions are available.
Manual Fix
A signed version of the driver should be delivered by its manufacturer. Alternatively, Windows Driver Kit (WDK) from Microsoft can be used to sign the driver with a trusted certificate.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
Unsigned drivers are removed in a Windows Installer transform.
This fix is enabled by default.

Caution • This might have a high negative impact on application functionality.

0522: Deprecated API Calls

Edition • This test is included in AdminStudio with Application Compatibility.
For the 0522 Operating System Compatibility test, the Windows Installer database is scanned for references to deprecated APIs. The file extensions that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains a reference to a deprecated API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
A number of APIs that were previously used in Microsoft Windows are no longer supported on Windows Server 2012 systems. Any application that calls these deprecated APIs might behave in unexpected ways.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling deprecated APIs. Deprecated APIs are documented in Microsoft SDK updates.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0523: Obsolete API Calls

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0523 Operating System Compatibility test, the Windows Installer database is scanned for references to obsolete API calls. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Error

Message
This Windows Installer database contains a reference to an obsolete API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
A number of API calls that were previously used in Microsoft Windows are no longer supported on Windows Server 2012 systems. These functions may have been removed from corresponding DLLs, or those DLL are not available on Windows Server 2012 systems. Obsolete functions cannot be called, and programs that attempt to use them may fail to launch or may not function as expected.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix

A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to avoid calling obsolete API calls. Obsolete API calls are documented in Microsoft SDK updates.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0524: Nested SendTo Menus

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0524 Operating System Compatibility test, the Windows Installer database is scanned for the creation of shortcuts in subfolders of the SendTo folder.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains a shortcut [SHORTCUT_NAME] created in a subfolder of the SendTo folder (Table: Shortcut, Key: [SHORTCUT_KEY]; Table: Directory, Key: [DIRECTORY_KEY]).

Background
The SendTo folder contains shortcuts for possible destinations to which files and folders can be sent. Since Windows Server 2008, shortcuts that are placed in subfolders of the SendTo folder are not shown. Only shortcuts that are placed directly in the SendTo folder are visible in the context menu.

Resolution
The following resolutions are available.

Manual Fix
Shortcuts in subfolders of the SendTo folder should be moved directly into the SendTo folder. Empty subfolders should be removed.
Basic Auto Fix

Shortcuts in subfolders of the SendTo folder are moved directly into the SendTo folder in a Windows Installer transform.

This fix is enabled by default.

Advanced Auto Fix

No resolution is available.

0525: Quick Launch Bar

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0525 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts that will be installed on the Quick Launch bar.

Test Group/Test Category

Operating System Compatibility/Windows Server 2012

Severity

Warning

Message

This Windows Installer database contains shortcut [SHORTCUT_NAME] installed in the Quick Launch bar (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background

The Quick Launch bar is a dockable toolbar that contains user-defined shortcuts to applications. Icons in this area respond to a single click. Since Windows Server 2008 R2, this functionality is included on the taskbar buttons (shortcuts can be pinned to the taskbar) and the Quick Launch bar is by default not available. It can be enabled, but it has compatibility issues with the Language bar. If both are enabled, the Quick Launch bar is removed after the machine is restarted.

Resolution

The following resolutions are available.

Manual Fix

Quick Launch shortcuts should be moved to another location or pinned to the taskbar. Alternatively, the Quick Launch bar can be enabled.
**Caution** • Enabling the Quick Launch bar is not recommended because of possible conflicts with the Language bar.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
Quick Launch shortcuts are removed in a Windows Installer transform.
This fix is enabled by default.

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**0526: Hard-Coded Paths in Script-Based Custom Actions**

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

For the 0526 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths inside script-based custom actions.

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2012

**Severity**
Warning

**Messages**

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in property [PROPERTY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Property, Key: [PROPERTY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] stored in a binary stream [STREAM] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: Binary, Key: [BINARY_KEY]).

- This Windows Installer database contains a hard-coded path [PATH] in a script-based custom action [CUSTOM_ACTION_KEY] installed within this product (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]; Table: File, Key: [FILE_KEY]).
Background

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in script-based custom actions to no longer be valid. This could result in installation failures or functionality issues.

Note • ICE48 checks for directories that are hard-coded to local paths.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

All hard-coded paths in script-based custom actions should be replaced with Windows Installer properties or environment variables.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0527: Hard-Coded Paths

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0527 Operating System Compatibility test, the Windows Installer database is scanned for hard-coded paths in the following tables: Registry, IniFile, Shortcut, ServiceControl, ServiceInstall, and CustomAction (excluding script-based custom actions).

Test Group/Test Category

Operating System Compatibility/Windows Server 2012

Severity

Warning
**Messages**

- This Windows Installer database contains a hard-coded path "[REGISTRY_VALUE]" in registry entry [REGISTRY_KEY] (Table: Registry, Key: [REGISTRY_ENTRY]).

- This Windows Installer database contains a hard-coded path "[INI_FILE_KEY]" in a key of an INI file (Table: IniFile, Key: [INIFILE_KEY]).

- This Windows Installer database contains a hard-coded path "[INI_FILE_VALUE]" in a value of an INI file (Table: IniFile, Key: [INIFILE_KEY]).

- This Windows Installer database contains a hard-coded path "[CUSTOM_ACTION_TARGET]" in the CustomAction table (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

- This Windows Installer database contains a hard-coded path "[SHORTCUT_ARGUMENTS]" in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).

- This Windows Installer database contains a hard-coded path "[SERVICECONTROL_ARGUMENTS]" in the ServiceControl table (Table: ServiceControl, Key: [SERVICECONTROL_KEY]).

- This Windows Installer database contains a hard-coded path "[SERVICEINSTALL_ARGUMENTS]" in the ServiceInstall table (Table: ServiceInstall, Key: [SERVICEINSTALL_KEY]).

**Background**

During migration to a new environment, some paths might have changed or became obsolete, eventually causing hard-coded values in Windows Installer databases (for example, in the Registry or IniFile tables) to no longer be valid. This could result in installation failures or functionality issues.

*Note* • ICE48 checks for directories that are hard-coded to local paths.

**Resolution**

The following resolutions are available.

**Manual Fix**

For each hard-coded path, a property that contains that value should be created. That property should replace the hard-coded path.

**Basic Auto Fix**

Hard-coded paths are replaced with properties that contain the original paths in a Windows Installer transform. The newly created properties are named ASFIX_PATH_# (where # is an enumerator to uniquely name the properties).

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.
0528: Conflicting Permission Tables

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0528 Operating System Compatibility test, the Windows Installer database is scanned for the usage of the LockPermissions table in conjunction with the MsiLockPermissionsEx table.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Error

Message
This Windows Installer database contains both LockPermissions and MsiLockPermissionsEx tables (Table: LockPermissions, MsiLockPermissionsEx).

Background
Since Windows Installer 5 (introduced with Windows 2008 R2), the MsiLockPermissionsEx table should replace the use of the LockPermissions table for managing access permissions. The extended functionality provided by the MsiLockPermissionsEx table enables a package to secure Windows Services, files, folders, and registry keys. Beginning with Windows Installer 5, the installation fails with error message 1941 if the Windows Installer package contains both a LockPermissions table and a MsiLockPermissionsEx table. Existing Windows Installer packages that contain only the LockPermissions table can still be installed using Windows Installer 5.

Note • Windows Installer 4.5 and earlier ignore the MsiLockPermissionsEx table.

Resolution
The following resolutions are available.

Manual Fix
If the LockPermissions and MsiLockPermissionsEx tables are not empty, all entries from LockPermissions table should be migrated to the MsiLockPermissionsEx table, and the LockPermissions table should be removed. Otherwise, at least one of those empty tables (either LockPermissions or MsiLockPermissionsEx) should be removed.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

The conflict between the LockPermissions and the MsiLockPermissionsEx table is resolved in a Windows Installer transform. If either one of the tables is empty, it is removed. If both tables are populated, entries from the LockPermissions table are converted to the MsiLockPermissionsEx table, and afterwards the empty LockPermissions table is removed.

This fix is enabled by default.

0529: Deprecated NETDDE Functionality

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0529 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any registry entries that reference NETDDE.EXE.

Test Group/Test Category

Operating System Compatibility/Windows Server 2012

Severity

Error

Message

This Windows Installer database contains a Network DDE call [REGISTRY_VALUE] in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background

Microsoft deprecated Network DDE (NetDDE) in Windows Server 2008. NetDDE is a technology that allows applications that use the DDE transport to exchange data over the network. Applications that use this technology might fail.

Note • Regular DDE is still supported.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a different networking technology, such as DCOM or Windows Communication Foundation.
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[465x762]Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0530: Unsupported GINA Functionality

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0530 Operating System Compatibility test, the Windows Installer database is scanned for the presence of any custom GINA DLL references.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Error

Message
This Windows Installer database contains unsupported customized GINA functionality (Table: Registry, Key: [REGISTRY_KEY]).

Background
Microsoft changed the interactive logon process in Windows Server 2008. On earlier systems, where software required a logon to a third-party server or a logon using a third-party device, the supplier had to replace the built-in Windows library MSgina.dll with a custom DLL. The new authentication model on Windows Server 2008 and later systems removes GINA functionality (including customization). Software that uses the original or customized GINA functionality does not work on Windows Server 2012 systems.

Resolution
The following resolutions are available.

Manual Fix
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to support the Credential Providers model as described by Microsoft.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix

Registry value HKLM\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\GinaDLL is removed in a Windows Installer transform.

This fix is enabled by default.

⚠️ Caution • If this workaround is applied to software using a customized logon through a modified GINA module, it is possible that the installation might fail, and highly likely that users might not be able to log on.

0531: Deprecated Server Manager Command-Line Tool

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0531 Operating System Compatibility test, the Windows Installer database is scanned for the presence of references to ServerManagerCmd.exe inside shortcuts, custom actions, and script files. The file extensions that are scanned are .cmd, and .vbs.

Test Group/Test Category

Operating System Compatibility/Windows Server 2012

Severity

Error

Messages

• This Windows Installer database contains a reference to ServerManagerCmd.exe in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).

• This Windows Installer database contains a reference to ServerManagerCmd.exe in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_KEY]).

• This Windows Installer database contains a reference to ServerManagerCmd.exe in custom action [CUSTOM_ACTION_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).

Background

ServerManagerCmd.exe is a tool that has been part of Server Manager. It can run queries, perform installations, and remove roles and features. The ServerManagerCmd.exe command-line tool is deprecated on Windows Server 2012 systems.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use the Server Manager PowerShell cmdlets instead of the ServerManagerCmd.exe command-line tool.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0533: Deprecated Cluster Automation Server Functionality

For the 0533 Operating System Compatibility test, the Windows Installer database is scanned for the presence of calls to the APIs BackupClusterDatabase or RestoreClusterDatabase. The extensions of the files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Error

Message
This Windows Installer database contains a reference to a deprecated Cluster Automation Server API call [CALL_NAME] in file [FILE_NAME] (Table: File, Key: [FILE_KEY]).

Background
The Cluster Automation Server provides a set of automation objects that expose a complete cluster management interface to scripting languages, allowing independent software vendors (ISVs) to develop web-based remote administration tools. The Cluster Automation Server simplified and enhanced the process of creating a cluster management application. The APIs BackupClusterDatabase and RestoreClusterDatabase are deprecated on Windows Server 2012 systems.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use the new Cluster VSS Writer to perform backups and restores of the cluster configuration.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0534: IIS VBScripting Configuration

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0534 Operating System Compatibility test, the Windows Installer database is scanned for the presence of custom actions and scripts that are used to configure an Internet Information Services (IIS) server. Additionally, the database is scanned for the presence of deprecated IIS libraries. The extensions that are scanned are .vbs and .cmd.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Messages
• This Windows Installer database contains custom action [CUSTOM_ACTION_KEY] that configures Internet Information Services (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
• This Windows Installer database contains custom action [CUSTOM_ACTION_KEY] that configures Internet Information Services via script [FILE_KEY] (Table: CustomAction, Key: [CUSTOM_ACTION_KEY]).
• This Windows Installer database contains script [FILE_NAME] that configures Internet Information Services via [FILE_KEY] (Table: File, Key: [FILE_KEY]).
• This Windows Installer database contains script [FILE_NAME] that uses deprecated Internet Information Services interface (Table: File, Key: [FILE_KEY]).
Background

IIS 6 had several interfaces for automated management via scripts. Windows Server 2008 and later systems (with IIS 7 and later) do not support this functionality. Many applications that use VBScript code to manipulate IIS configuration might not function as expected.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use IIS 7 interfaces. If this is not feasible, the IIS 6 Management Compatibility role should be installed using Server Manager.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0535: Unsupported .NET Framework 1.0/1.1 Applications

* Edition • This test is included in AdminStudio with Application Compatibility. *

For the 0535 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that contain references to .NET Framework 1.0 or 1.1 in the header. The extensions of files that are scanned are .exe, .dll, .sys, .src, .drv, .cpl, and .ocx.

Test Group/Test Category

Operating System Compatibility/Windows Server 2012

Severity

Error

Message

This Windows Installer database contains application [FILE_NAME] dependent on .NET Framework Version [VERSION] (Table: File, Key: [FILE_KEY]).
Background

Microsoft .NET Framework 1.0 and 1.1 are not supported on Windows 2008 R2 and later systems. Although it may be possible to install .NET Framework 1.0 or 1.1 components on Windows Server 2012, Microsoft provides no level of support for these configurations.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use a more recent version of .NET Framework.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

0537: 32-Bit Driver

This test is included in AdminStudio with Application Compatibility.

For the 0537 Operating System Compatibility test, the Windows Installer database is scanned for the presence of 32-bit drivers.

Test Group/Test Category

Operating System Compatibility/Windows Server 2012

Severity

Error

Message

ERROR_MSG_1: This Windows Installer database contains 32-bit driver (FILE_PATH) (Table: File, Key: FILE_NAME).

Background

Hardware devices require 64-bit drivers on a 64-bit versions of Windows. Legacy 32-bit drivers may not work on 64-bit Windows systems.
Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The manufacturer of the driver should deliver a 64-bit version.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0538: Deprecated Proxy Configuration Tools

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0538 Operating System Compatibility test, the Windows Installer database is scanned for the presence of registry entries or files that refer to ProxyCfg.exe. The extensions of files that are scanned are .vbs and .cmd.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Messages
- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).
- This Windows Installer database contains a reference to deprecated ProxyCfg.exe file in registry entry [REGISTRY_KEY]\[REGISTRY_NAME] (Table: Registry, Key: [REGISTRY_ENTRY]).

Background
ProxyCfg.exe is a process that is associated with the Proxy Configuration Tool for Windows HTTP Services from Microsoft. In Windows Server 2008 and later systems, this file is not a part of the operating system; it was replaced by netsh.exe.

Resolution
The following resolutions are available.
Manual Fix
References to ProxyCfg.exe should be replaced with the corresponding netsh.exe commands.

Basic Auto Fix
References to ProxyCfg.exe are replaced with the corresponding netsh.exe commands in a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.

0539: Compatibility Issues with Known Issues at Startup

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0539 Operating System Compatibility test, the Windows Installer database is scanned for the presence of content that may trigger Application Help (Apphelp) messages during installation or at application startup. These types of messages warn end users that an application may have compatibility problems.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Error

Message
This Windows Installer database contains a program known to have compatibility issues. It may trigger Application Help (Apphelp) message during installation.

Background
When an application is launched, the Program Compatibility Assistant warns end users if the application is known to have compatibility issues. The list of these applications is stored in the System application compatibility database. These messages that the Program Compatibility Assistant displays are called Application Help (Apphelp) messages.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows Server 2012-compatible application should be delivered by its manufacturer.
0540: Manifest Files Using Operating System Identifier

**Edition** • This test is included in AdminStudio with Application Compatibility.

For the 0540 Operating System Compatibility test, the Windows Installer database is scanned for manifest files that contain a compatibility section without a `<supportedOS>` tag that refers to Windows Server 2012.

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2012

**Severity**
Warning

**Message**
This Windows Installer database contains a manifest file [FILE_NAME] with a compatibility section that has no `<supportedOS>` tag that refers to Windows 8 (Table: File, Key: [FILE_KEY]).

**Background**
On Windows Server 2008 R2 and later systems, applications can specify supported operating system identifiers through their manifest files. A manifest file is a simple .xml file that contains settings that inform the operating system how to handle the program when it is launched. On Windows Server 2008 R2 and later systems, compatibility information for operating system support is read from the `<supportedOS>` tags in the compatibility section of the manifest file. The operating system chooses the highest version identifier in the manifest up to the running Windows version and gives the application support at that level. Applications without a compatibility section in their manifest file have Windows Server 2008 behavior by default on Windows Server 2012 systems. This might break visual appearance or functionality (for example, the client area of applications might be rendered without a theme in high contrast mode).

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered by updating the application manifests with the latest compatibility information for operating system support.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0541: Excluded .NET Framework Payload Files

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0541 Operating System Compatibility test, the Windows Installer database is scanned for the presence of .NET assemblies that were compiled with Microsoft .NET Framework 2.0, 3.0, or 3.5.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains a .NET assembly [FILE_NAME] compiled with Microsoft .NET Framework version [VERSION] (Table: File, Key: [FILE_KEY]).

Background
On Windows Server 2012 systems, Microsoft .NET Framework 4.5 is enabled by default. The manifests for .NET Framework 3.5 (including .NET 2.0 and 3.0) are also included, but without the supporting payload files. With a clean installation of Windows Server 2012, applications that require .NET Framework 2.0 or 3.5 might trigger a request for the necessary files.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use Microsoft .NET Framework 4.0 or later. Where this is not feasible, Microsoft provides a downloadable .NET Framework 3.5 (including .NET 2.0 and 3.0) feature available through Windows Update or on the original installation media.

Basic Auto Fix
No resolution is available.
**0542: Installation to Secure Location**

*Edition - This test is included in AdminStudio with Application Compatibility.*

For the 0542 Operating System Compatibility test, the Windows Installer database is scanned for the presence of files that are installed to the `Program Files\WindowsApps` folder.

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2012

**Severity**
Warning

**Message**
This Windows Installer database contains file `FILE_NAME` being installed to restricted location `PATH` (Table: File, Key: `FILE_KEY`).

**Background**
When a Windows Store app is added to a Windows Server 2012 system, it is installed to `Program Files\WindowsApps`. If desktop applications are installed to this location, they may cause collisions with existing configurations. In addition, some antivirus/anti-malware detectors identify this location as a potential cause for concern.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
A Windows Server 2012-compatible application should be delivered by its manufacturer. Self-developed applications should not install to the restricted location.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.
0543: Reorganized Start Screen

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0543 Operating System Compatibility test, the Windows Installer database is scanned for shortcuts to non-executable files in the Start Menu folder. Additionally, the database is scanned for shortcuts that are located in a subfolder of the Start Menu.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Messages
- This Windows Installer database contains a shortcut [SHORTCUT_NAME] to a non-executable file [FILE_NAME] which might not be pinned to the Start screen (Table: Shortcut, Key: [SHORTCUT_KEY]).
- This Windows Installer database contains a shortcut [SHORTCUT_NAME] in a subfolder of the "Start Menu\Programs" folder which might not be displayed correctly in the All Apps view (Table: Shortcut, Key: [SHORTCUT_KEY]).

Background
On Windows Server 2012 systems, the Start Menu is no longer available, and its functionality has been replaced with the new Start screen. The appearance and functionality of the new solution might result in an ambiguous shortcut structure. Windows Server 2012 automatically pins shortcuts to executable files to the new Start screen. However, it does not pin shortcuts for other file types (for example, text files, help files, and command files (.bat, .cmd)). Note that the shortcuts are still visible when the user browses to the All Apps applet; this is the equivalent of the "All Applications" on the old Start Menu.

Furthermore, on Windows Server 2012 systems, the tree hierarchy from the old Start Menu is no longer available. Shortcuts in the All Apps applet are grouped by the root subfolders in the Start Menu folder. Shortcuts from subfolders are displayed in one group with no visual clue to which group it belongs. Hence, if two shortcuts with the same name exist in different subfolders, users might be unable to distinguish between them. This behavior might limit productivity.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
Shortcuts should be renamed to unequivocally express their behavior and affiliation. For example, instead of using generic names like Readme or Help documentation, a more specific name like Readme for <application name> or Help documentation for <application name> should be used. Shortcuts to non-executable files should be manually pinned by the logged-on user.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0544: Invalid Component Identifiers

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0544 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components with null, invalid, or duplicated component identifiers.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Messages
• This Windows Installer database contains component [COMPONENT_NAME] with null Globally Unique Identifier (GUID) (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer database contains component [COMPONENT_NAME] with invalid Globally Unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer database contains duplicated component Globally unique Identifier (GUID) [COMPONENT_ID] (Table: Component, Keys: [COMPONENT_NAME]).
**Background**

Windows Installer tracks every component by its component GUID, which is specified in the Component table. It is essential for the operation of the Windows Installer reference-counting mechanism that the component GUID is set and its value is correct. The ComponentID property takes a string that is formatted as a GUID, using the format {XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX}, where X is a hexadecimal digit (0,1,2,3,4,5,6,7,8,9,A,B,C,D,E,F). The braces are required.

**Resolution**

The following resolutions are available.

**Manual Fix**

Each component should receive a non-null, valid GUID in the ComponentId field.

**Basic Auto Fix**

Valid GUIDs are generated for each component that has a null or invalid GUID; this is done through a Windows Installer transform.

This fix is enabled by default.

**Advanced Auto Fix**

No resolution is available.

0545: Mixed Per-User and Per-Machine Data

*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0545 Operating System Compatibility test, the Windows Installer database is scanned for the presence of components that contain mixed per-user and per-machine content.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2012

**Severity**

Warning

**Messages**

- This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES],
This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).
• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user registry keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user content ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-machine directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) with per-user directory keypath [COMPONENT_KEY_PATH] (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with mixed per-machine ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]) and per-user directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-user data ([PER_USER_FILES], [PER_USER_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine file keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine registry keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

• This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]) and per-machine directory keypath [COMPONENT_KEY_PATH]. Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be
either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

- This Windows Installer Database contains component [COMPONENT_NAME] with per-machine data ([PER_MACHINE_FILES], [PER_MACHINE_REGISTRY_ENTRIES]). Additionally, a part of the data ([UNKNOWN_REGISTRY_ENTRIES]) may be either per-user or per-machine, depending on installation context (Table: Component, Key: [COMPONENT_NAME]).

**Background**

Mixing per-user and per-machine data in the same component could result in only partial installation of the component for some users in a multiuser environment.

**Resolution**

The following resolutions are available.

**Manual Fix**

Per-user and per-machine data should be moved to separate components.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

Per-user content and per-machine content are moved to separate components in a Windows Installer transform. This fix is enabled by default.

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**0546: Restart Manager FilesInUse Dialog**

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*Edition* • This test is included in AdminStudio with Application Compatibility.

*Note* • This test is not applicable to App-V packages.

For the 0546 Operating System Compatibility test, the Windows Installer database is scanned for the absence of the Restart Manager FilesInUse dialog (MsiRMFilesInUse) and the **MSIRESTARTMANAGERCONTROL** property value that disables Restart Manager.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2012
Severity
Warning

Messages
• This Windows Installer database does not contain definition of Restart Manager Files in Use (MsiRMFilesInUse) dialog to handle Restart Manager on Windows Server 2012 (Table: Dialog).
• This Windows Installer database contains Restart Manager Files in Use (MsiRMFilesInUse) dialog suppressed by property MSIRESTARTMANAGERCONTROL (the current value is [PROPERTY_VALUE]) (Table: Property, Key: MSIRESTARTMANAGERCONTROL).

Background
The MsiRMFilesInUse dialog can be authored to display a list of processes that are currently running files that need to be overwritten or deleted by the installation. The dialog contains two options to allow end users to specify how to proceed:
• Users can choose to have the installation close the applications that are using those files and then attempt to restart the applications after the installation is complete.
• Users can avoid closing the applications. A reboot will be required at the end of the installation.

If the user selects the first option, a push button control on this dialog can be authored to publish the RMShutdownAndRestart control event, and the Restart Manager can close the applications and restart them at the end of the installation. This can eliminate or reduce the need to restart the computer. The MsiRMFilesInUse dialog is displayed during an installation only if installation is running with full user interface and the MsiRMFilesInUse dialog is present in Dialog table. Additionally, the public property MSIRESTARTMANAGERCONTROL can be used to disable Restart Manager.

Resolution
The following resolutions are available.

Manual Fix
The MsiRMFilesInUse dialog should be added to the Dialog table of the Windows Installer database.

Basic Auto Fix
The MsiRMFilesInUse dialog is enabled through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.
0547: ForceReboot Action

This test is included in AdminStudio with Application Compatibility.

This test is not applicable to App-V packages.

For the 0547 Operating System Compatibility test, the Windows Installer database is scanned for the presence of a ForceReboot action that may be launched on Windows Server 2012 systems.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains ForceReboot action that may run on Windows 7 (Table: InstallExecuteSequence, Key: ForceReboot).

Background
The ForceReboot action prompts the user for a restart of the system during the installation. If the installation is displaying a user interface, the installation shows a dialog at each ForceReboot action; the dialog prompts the user to restart the system. The user must respond to this prompt before continuing with the installation. If the installation has no user interface, the system automatically restarts at the ForceReboot action. When Windows Installer determines that a restart is necessary, it automatically prompts the user to restart at the end of the installation, regardless of whether there are any ForceReboot or ScheduleReboot actions in the sequence.

Resolution
The following resolutions are available.

Manual Fix
A condition that suppresses the ForceReboot action on Windows Server 2012 systems should be added.

Basic Auto Fix
A condition is added to the ForceReboot action to disable the action on Windows Server 2012 systems; this is done through a Windows Installer transform.
This fix is enabled by default.

Advanced Auto Fix
No resolution is available.
0548: Reboot Pending Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0548 Operating System Compatibility test, the Windows Installer database is scanned for the absence of launch conditions that prevent the installation from continuing when a restart is pending.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database does not contain any LaunchCondition that prevent the installation when system reboot is pending (Table: LaunchCondition).

Background
The installation sets the value of the MsiSystemRebootPending property to 1 if there is an operation pending to rename a file. Package authors can base a condition in the LaunchCondition table on this property to prevent the installation of their package in cases where there is an operation pending to rename a file. This may prevent a restart of the operating system caused by the renaming of the file. Any installation that explicitly uses the MsiSystemRebootPending property in the LaunchCondition table may not continue when there are pending operations that require a system reboot.

Resolution
The following resolutions are available.

Manual Fix
The following condition should be added to the LaunchCondition table to prevent the installation of the package if a system reboot is pending and required.

NOT MsiSystemRebootPending

Basic Auto Fix
The following condition is added through a Windows Installer transform.

MsiSystemRebootPending <> 1

This fix is enabled by default.
0549: AdminUser or Privileged Launch Condition

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0549 Operating System Compatibility test, the Windows Installer database is scanned for the presence of launch conditions that use the AdminUser or Privileged properties and that may prevent installation on Windows Server 2012 systems.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Messages
• This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using AdminUser property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).
• This Windows Installer database contains LaunchCondition [LAUNCHCONDITION_NAME] using Privileged property (Table: LaunchCondition, Key: [LAUNCHCONDITION_CONDITION]).

Background
The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running the installation. These properties should not be used in the LaunchCondition table because Windows Installer may initially spoof their value during evaluation of the LaunchCondition table and set both to 1 even if the user is not an administrator and has not received elevated privileges yet. This behavior is present because privileges are elevated much later, and the result of authentication is not known when initial launch conditions are evaluated.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A LaunchCondition table entry that uses the AdminUser or Privileged properties should be migrated to a type 19 custom action that uses the following condition:
0550: Conditions Using AdminUser Property

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0550 Operating System Compatibility test, the Windows Installer database is scanned for the presence of the AdminUser property in conditions in the Install UI sequence.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains condition [CONDITION_NAME] using AdminUser property (Table: InstallUISequence, Key: [InstallUISequence_ACTION])

Background
The Windows Installer properties AdminUser and Privileged may be used to prevent users who do not have administrator or elevated privileges from running certain parts of the installation. The installation sets the Privileged property to 1 if the user has elevated privileges; it sets the AdminUser property to 1 only if the user was an administrator. The differences between these properties may have been used in some legacy packages. On Windows Server 2008 and later systems, these two Windows Installer properties are always the same and the Privileged property is recommended.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
**Manual Fix**

The Windows Installer property `AdminUser` should be avoided; the `Privileged` property should be used instead. Packages that require distinct `Privileged` and `AdminUser` properties can restore the difference by setting the `MSIUSEREALADMINDETECTION` property.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

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## 0551: 32-Bit Shell Extensions

**Edition** • This test is included in AdminStudio with Application Compatibility.

**Note** • This test is not applicable to App-V packages.

The Windows Installer database is scanned for the presence of 32-bit shell extensions, which cannot be loaded on 64-bit operating systems.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2012

**Severity**

Error

**Message**

This Windows Installer database contains a 32-bit shell extension registered with file `[FILE_NAME]` (Table: File, Key: `[FILE_KEY]`).

**Background**

Since the introduction of 64-bit operating systems, some program features that are available on Windows 32-bit operating systems are not available on computers that are running an x64-based version of Windows. A common problem is that third-party Windows Explorer shell extensions are not added to the Windows Explorer menu, such as the Windows Explorer shell extensions for WinZip and for WinRAR. These symptoms occur because Windows Explorer cannot load the 32-bit .DLL files that are required by the Windows Explorer shell extensions feature.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
A Windows Server 2012 compatible application should be delivered by its manufacturer. Alternatively, the 32-bit version of Windows Explorer can be used, which is located in the %windir%\Syswow64 folder on the computer that is running the x64-based version of Windows.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0552: Unsigned Executables

*Edition* • *This test is included in AdminStudio with Application Compatibility.*

For the 0552 Operating System Compatibility test, the Windows Installer database is scanned for the presence of unsigned executables. Scanned file extensions are: .exe, .dll, .ocx, and .cab.

**Test Group/Test Category**
Operating System Compatibility/Windows Server 2012

**Severity**
Warning

**Message**
This Windows Installer database contains unsigned executable [EXECUTABLE_NAME] (Table: File, Key: [FILE_NAME]).

**Background**
According to Microsoft best practices, all binaries should be digitally signed with a certificate issued by a Trusted Publisher. The Trusted Publisher’s certificate store contains information about the Authenticode (signing) certificates of Trusted Publishers that are installed on a computer. Unsigned executables will prompt the user for authorization.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
The application with executables signed by a Trusted Publisher should be delivered by its manufacturer.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0553: Unsigned Windows Installer Database

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0553 Operating System Compatibility test, the Windows Installer database is scanned for signing with trusted certificate.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database is not signed with certificate from a trusted Certificate Authority.

Background
All Windows Installer databases should be digitally signed with a certificate issued by a Trusted Publisher. Unsigned Windows Installer databases will prompt the user for authorization.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The Windows Installer database should be digitally signed with a certified issues by a Trusted Publisher.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix
No resolution is available.

0555: Obsolete File Associations

Edition • This test is included in AdminStudio with Application Compatibility.

Note • This test is not applicable to App-V packages.

For the 0555 Operating System Compatibility test, the Windows Installer database is scanned for the presence of obsolete file associations.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains file [FILE_NAME] with not supported extension in Windows Server 2012 (Table: File, Key: [FILE_NAME])

Background
In Windows Server 2012, some file associations have been deprecated or disabled. When attempting to open a file with these extensions, users will be prompted to select another application that is installed or will be pointed to a web page that offers solutions.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
A Windows Server 2012 compatible application should be delivered by its manufacturer. Self-developed applications should not contain files with obsolete extensions in their installers.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
0856: Deprecated Windows Library Feature

Edition • This test is included in AdminStudio with Application Compatibility.

For the 0856 Operating System Compatibility test, the package is scanned for the presence of Windows Library files.

Test Group/Test Category
Operating System Compatibility/Windows Server 2012

Severity
Warning

Message
This Windows Installer database contains deprecated Windows Library file (Table: File, Key: [FILE_KEY])

Background
Libraries were introduced with the release of Windows 7 to organize files across the PC or network. Starting with Windows 8.1, the Windows Library feature has been replaced with the Skydrive, so, by default, after creating the library, it is not displayed in Windows Explorer.

Resolution
The following resolutions are available.

Manual Fix
A Windows 8.1 compatible application should be delivered by its manufacturer. Self-developed applications should not install Windows libraries.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

0857: Deprecated Distributed File System Tool

Edition • This test is included in AdminStudio with Application Compatibility.
For the 0857 Operating System Compatibility test, the package is scanned for the presence of references to dfscmd.exe inside shortcuts, custom actions, and script files. Scanned file extensions are: cmd and vbs.

**Test Group/Test Category**

Operating System Compatibility/Windows Server 2012

**Severity**

Error

**Messages**

One of the following error messages is displayed:

This Windows Installer database contains a reference to Dfscmd.exe in script [FILE_NAME] (Table: File, Key: [FILE_KEY]).

This Windows Installer database contains a reference to Dfscmd.exe in shortcut [SHORTCUT_NAME] (Table: Shortcut, Key: [SHORTCUT_NAME]).

This Windows Installer database contains a reference to Dfscmd.exe in custom action [CUSTOM_ACTION_NAME] (Table: CustomAction, Key: [CUSTOM_ACTION_NAME]).

**Background**

Distributed File System (DFS) is a set of client and server services that allow an organization using Microsoft Windows Server to organize many distributed file shares into a distributed file system. Starting with Windows Server 2012 R2, Microsoft has deprecated the command line tool that configures DFS folders and folder targets in a DFS namespace.

**Resolution**

The following resolutions are available.

**Manual Fix**

A Windows Server 2012 R2 compatible application should be delivered by its manufacturer. Self-developed applications should be re-engineered to use Windows PowerShell cmdlets for Distributed File Namespaces or the dfsutil.exe command set.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.
Windows Phone 8 Tests

Edition • These tests are included in AdminStudio Application Compatibility.

The Windows Phone 8 category consists of the following Operating System Compatibility tests:

- M3001: Application Requires Specific Minimum OS Version
- M3002: Maximum Version of the OS Where This App Was Tested by the Developer (Windows Phone 8)
- M3003: Application Requires Specific Minimum OS Version (Windows Phone 8.1)
- M3004: Maximum Version of the OS Where This App Was Tested by the Developer (Windows Phone 8.1)
- M3005: Application Requires VCLibs 11.0
- M3006: Application Requires WinJS 1.0
- M3007: Application Requires VCLibs 12.0
- M3008: Application Requires WinJS 2.0 or Higher

M3001: Application Requires Specific Minimum OS Version

Edition • This test is included in AdminStudio Application Compatibility.

Windows Phone 8: For the M3001 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category

Operating System Compatibility/Windows Phone 8

Severity

Error

Resolution

Application should only be installed on a device with a compatible OS version.
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M3002: Maximum Version of the OS Where This App Was Tested by the Developer (Windows Phone 8)

Edition • This test is included in AdminStudio Application Compatibility.

Windows Phone 8: For the M3002 Operating System Compatibility test, the application is scanned to determine the maximum version of the operating system where this app was tested by the developer and known to be in a working state.

Test Group/Test Category
Operating System Compatibility/Windows Phone 8

Severity
Error

Resolution
Application should only be installed on a device with an OS version with which it has been tested.

M3003: Application Requires Specific Minimum OS Version (Windows Phone 8.1)

Edition • This test is included in AdminStudio Application Compatibility.

Windows Phone 8.1: For the M3003 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Windows Phone 8

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.
M3004: Maximum Version of the OS Where This App Was Tested by the Developer (Windows Phone 8.1)

Edition • This test is included in AdminStudio Application Compatibility.

Windows Phone 8.1: For the M3004 Operating System Compatibility test, the application is scanned to determine the maximum version of the operating system where this app was tested by the developer and known to be in a working state.

Test Group/Test Category
Operating System Compatibility/Windows Phone 8

Severity
Error

Resolution
Application should only be installed on a device with an OS version with which it has been tested.

M3005: Application Requires VCLibs 11.0

Edition • This test is included in AdminStudio Application Compatibility.

For the M3005 Operating System Compatibility test, the mobile application is scanned to determine if it requires version VCLibs 11.0 or higher installed on Windows Phone 8.

Test Group/Test Category
Operating System Compatibility/Windows Phone 8

Severity
Error

Resolution
Application should only be installed on a device where VCLibs 11.0 is installed.
M3006: Application Requires WinJS 1.0

Edition • This test is included in AdminStudio Application Compatibility.

For the M3006 Operating System Compatibility test, the mobile application is scanned to determine if it requires version WinJS 1.0 or higher installed on Windows Phone 8.

Test Group/Test Category
Operating System Compatibility/Windows Phone 8

Severity
Error

Resolution
Application should only be installed on a device where WinJS 1.0 is installed.

M3007: Application Requires VCLibs 12.0

Edition • This test is included in AdminStudio Application Compatibility.

For the M3007 Operating System Compatibility test, the mobile application is scanned to determine if it requires version VCLibs 12.0 or higher installed on Windows Phone 8.1.

Test Group/Test Category
Operating System Compatibility/Windows Phone 8

Severity
Error

Resolution
Application should only be installed on a device where VCLibs 12.0 is installed.

M3008: Application Requires WinJS 2.0 or Higher

Edition • This test is included in AdminStudio Application Compatibility.
For the M3008 Operating System Compatibility test, the mobile application is scanned to determine if it requires version WinJS 2.0 or higher installed on Windows Phone 8.1.

**Test Group/Test Category**
Operating System Compatibility/Windows Phone 8

**Severity**
Error

**Resolution**
Application should only be installed on a device where WinJS 2.0 or higher is installed.

## Windows Phone 10 Tests

_Edition • These tests are included in AdminStudio Application Compatibility._

The Windows Phone 10 category consists of the following Operating System Compatibility tests:

- M3101: Application Requires Specific Minimum OS Version
- M3102: Maximum Version of the OS Where This App Was Tested by the Developer
- M3107: Required VCLibs 12.0
- M3108: Application Requires WinJS 2.0 or Higher

### M3101: Application Requires Specific Minimum OS Version

_Edition • This test is included in AdminStudio Application Compatibility._

For the M3101 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

**Test Group/Test Category**
Operating System Compatibility/Windows Phone 10

**Severity**
Error
Resolution
Application should only be installed on a device with a compatible OS version.

M3102: Maximum Version of the OS Where This App Was Tested by the Developer

Edition • This test is included in AdminStudio Application Compatibility.

For the M3102 Operating System Compatibility test, the mobile application is scanned to determine the maximum version of the operating system where this app was tested by the developer and known to be in a working state.

Test Group/Test Category
Operating System Compatibility/Windows Phone 10

Severity
Error

Resolution
Application should only be installed on a device with an OS version with which it has been tested.

M3107: Required VCLibs 12.0

Edition • This test is included in AdminStudio Application Compatibility.

For the M3107 Operating System Compatibility test, the mobile application is scanned to determine if it requires VCLibs 12.0 installed on Windows Phone 10.

Test Group/Test Category
Operating System Compatibility/Windows Phone 10

Severity
Error

Resolution
Application should only be installed on a device where VCLibs 12.0 is installed.
M3108: Application Requires WinJS 2.0 or Higher

Edition • This test is included in AdminStudio Application Compatibility.

For the M3108 Operating System Compatibility test, the mobile application is scanned to determine if it requires WinJS 2.0 installed on Windows Phone 10.

Test Group/Test Category
Operating System Compatibility/Windows Phone 10

Severity
Error

Resolution
Application should only be installed on a device where WinJS 2.0 is installed.

Apple iOS 6 Tests

Edition • These tests are included in AdminStudio with Mobile.

The Apple iOS 6 category consists of the following Operating System Compatibility tests:

• M301: Application Requires Specific Minimum OS Version

M301: Application Requires Specific Minimum OS Version

Edition • This test is included in AdminStudio with Mobile.

For the M301 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Apple iOS 6

Severity
Error
**Resolution**

Application should only be installed on a device with a compatible OS version.

### Apple iOS 7 32-Bit Tests

*Edition • These tests are included in AdminStudio with Mobile.*

The Apple iOS 7 32-bit category consists of the following Operating System Compatibility tests:

- M401: Application Requires Specific Minimum OS Version

### M401: Application Requires Specific Minimum OS Version

*Edition • This test is included in AdminStudio with Mobile.*

For the M401 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

**Test Group/Test Category**

Operating System Compatibility/Apple iOS 7 32-bit

**Severity**

Error

**Resolution**

Application should only be installed on a device with a compatible OS version.

### Apple iOS 7 64-Bit Tests

*Edition • These tests are included in AdminStudio with Mobile.*

The Apple iOS 7 64-bit category consists of the following Operating System Compatibility tests:

- M501: Application Requires Specific Minimum OS Version
M501: Application Requires Specific Minimum OS Version

Edition • This test is included in AdminStudio with Mobile.

For the M501 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Apple iOS 7 64-bit

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.

Apple iOS 8 32-Bit Tests

Edition • These tests are included in AdminStudio with Mobile.

The Apple iOS 8 32-bit category consists of the following Operating System Compatibility tests:
- M1001: Application Requires Specific Minimum OS Version

M1001: Application Requires Specific Minimum OS Version

Edition • This test is included in AdminStudio with Mobile.

For the M1001 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Apple iOS 8 32-bit
Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.

Apple iOS 8 64-Bit Tests

*Edition* • These tests are included in AdminStudio with Mobile.

The Apple iOS 8 64-bit category consists of the following Operating System Compatibility tests:

- M1101: Application Requires Specific Minimum OS Version

M1101: Application Requires Specific Minimum OS Version

*Edition* • This test is included in AdminStudio with Mobile.

For the M1101 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

**Test Group/Test Category**
Operating System Compatibility/Apple iOS 8 64-bit

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.

Google Android 4.1 Jelly Bean Tests

*Edition* • These tests are included in AdminStudio with Mobile.
The Google Android 4.1 Jelly Bean category consists of the following Operating System Compatibility tests:

- M601: Application Requires Specific Minimum OS Version

**M601: Application Requires Specific Minimum OS Version**

*Edition • This test is included in AdminStudio with Mobile.*

For the M601 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

**Test Group/Test Category**
Operating System Compatibility/Google Android 4.1 Jelly Bean

**Severity**
Error

**Resolution**
Application should only be installed on a device with a compatible OS version.

**Google Android 4.2 Jelly Bean Tests**

*Edition • These tests are included in AdminStudio with Mobile.*

The Google Android 4.2 Jelly Bean category consists of the following Operating System Compatibility tests:

- M701: Application Requires Specific Minimum OS Version

**M701: Application Requires Specific Minimum OS Version**

*Edition • This test is included in AdminStudio with Mobile.*

For the M701 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.
Test Group/Test Category
Operating System Compatibility/Google Android 4.2 Jelly Bean

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.

Google Android 4.3 Jelly Bean Tests

Edition • These tests are included in AdminStudio with Mobile.

The Google Android 4.3 Jelly Bean category consists of the following Operating System Compatibility tests:

• M801: Application Requires Specific Minimum OS Version

M801: Application Requires Specific Minimum OS Version

Edition • This test is included in AdminStudio with Mobile.

For the M801 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Google Android 4.3 Jelly Bean

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.
Google Android 4.4 KitKat Tests

*Edition* • *These tests are included in AdminStudio with Mobile.*

The Google Android 4.4 KitKat category consists of the following Operating System Compatibility tests:

- M901: Application Requires Specific Minimum OS Version

**M901: Application Requires Specific Minimum OS Version**

*Edition* • *This test is included in AdminStudio with Mobile.*

For the M901 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

**Test Group/Test Category**
Operating System Compatibility/Google Android 4.4 KitKat

**Severity**
Error

**Resolution**
Application should only be installed on a device with a compatible OS version.

Google Android 5.0 Lollipop Tests

*Edition* • *These tests are included in AdminStudio with Mobile.*

The Google Android 5.0 Lollipop category consists of the following Operating System Compatibility tests:

- M1201: Application Requires Specific Minimum OS Version
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Browser Compatibility Tests

M1201: Application Requires Specific Minimum OS Version

Edition • This test is included in AdminStudio with Mobile.

For the M1201 Operating System Compatibility test, the mobile app is scanned to determine if it requires a specific minimum OS version.

Test Group/Test Category
Operating System Compatibility/Google Android 5.0 Lollipop

Severity
Error

Resolution
Application should only be installed on a device with a compatible OS version.

Browser Compatibility Tests

Edition • The browser compatibility tests are included in AdminStudio Enterprise with Application Compatibility.

Use the Browser Compatibility tests to check web applications for compatibility with Internet Explorer 9, Internet Explorer 10, and Internet Explorer 11.

The following subcategories of Browser Compatibility tests are available:

- Internet Explorer 9 Tests
- Internet Explorer 10 Tests
- Internet Explorer 11 Tests

Internet Explorer 9 Tests

Edition • These tests are included in AdminStudio Enterprise with Application Compatibility.

The Internet Explorer 9 category consists of the following Browser Compatibility tests:

- 1101: Deprecated HyperText Markup Language (HTML) Tags
101: Deprecated HyperText Markup Language (HTML) Tags

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1101 Browser Compatibility test, the web application contents are scanned for use of the deprecated HTML `<blink>` and `<marquee>` tags and for the JavaScript `blink()` method.

Test Group/Test Category
Browser Compatibility/Internet Explorer 9

Severity
Warning

Messages
• This web application contains deprecated HTML tag [DEPRECATED_TAG] (File: [FILE_NAME]).
• This web application contains obsolete JavaScript `blink()` method (File: [FILE_NAME]).
Background

The `<blink>` or `<marquee>` tags are deprecated in Internet Explorer 8 and later. These HTML tags were responsible for blinking and sliding content in web applications. The JavaScript `blink()` method has also been deprecated in Internet Explorer 8 and later.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

The web application should be re-engineered to avoid using the `<blink>` and `<marquee>` tags. For example, the same functionality can be achieved via cascading style sheets (CSS) or JavaScript.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

1102: Unsupported DHTML Editing Control

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1102 Browser Compatibility test, the web application contents are scanned for the usage of the ActiveX DHTML Editing Control.

Test Group/Test Category

Browser Compatibility/Internet Explorer 9

Severity

Warning

Message

This web application contains unsupported DHTML Editing Control (File: [FILE_NAME]).

Background

Windows Vista (which included Internet Explorer 7) and later systems do not have support for the DHTML Editing Control. Support was removed because of security reasons. Web applications that use the safe-for-scripting DHTML Editing Control might fail to load the control. In that case, an image placeholder is displayed instead of the DHTML
Editing Control. In addition, any script that references the control might generate exceptions. Because script exceptions terminate the script evaluation, it is likely that unrelated functionality that is controlled by the script might also be rendered inoperative.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to avoid using the DHTML Editing Control. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1103 Unsupported Use of createElement() Method

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1103 Browser Compatibility test, the web application contents are scanned for the use of angle brackets in arguments that are passed to the createElement method.

Test Group/Test Category
Browser Compatibility/Internet Explorer 9

Severity
Warning

Message
This web application contains unsupported characters in the createElement() method (File: [FILE_NAME], Argument: [ARGUMENT]).
**Background**

The `createElement` method creates an element node in the Document Object Model (DOM) hierarchy. The Standards mode in Internet Explorer 9 and later does not support the use of angle brackets (`<>`) within the `createElement` method. If the argument of the `createElement` method contains those characters, portions of the web application may fail to work.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The web application should be re-engineered to no longer use angle brackets in the `createElement` method. The element name should be passed and the `setAttribute` method should be used to set the values of the required attributes.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**1104: Deprecated arguments.caller Property**

*Edition* • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1104 Browser Compatibility test, the web application contents are scanned for the usage of the deprecated `arguments.caller` property.

**Test Group/Test Category**

Browser Compatibility/Internet Explorer 9

**Severity**

Warning

**Message**

This web application contains deprecated `arguments.caller` property (File: [FILE_NAME]).
Background

When arguments objects are created in Internet Explorer 8 and earlier, a property named `caller` is created. This `caller` property stores the reference to the argument object of the function that called it. Internet Explorer 9 and later do not support the `arguments.caller` property. When a script tries to use this property, Internet Explorer 9 generates the script error "object is null or undefined." Depending on where the call is located, portions of the web application may fail to work.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

The web application should be re-engineered to avoid using the `arguments.caller` property. Where this is not feasible, Internet Explorer 8 Compatibility View should be used. It can be triggered by using the meta attribute value `X-UA-Compatible`.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

1105: Deprecated Document Object Model (DOM) Events Features

This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1105 Browser Compatibility test, the web application contents are scanned for the usage of the following deprecated Document Object Model (DOM) events features: `attachEvent`, `detachEvent`, `createEventObject`, or `fireEvent`.

Test Group/Test Category

Browser Compatibility/Internet Explorer 9

Severity

Warning

Message

This web application contains deprecated Document Object Model (DOM) events feature `[METHOD]` (File: `[FILE_NAME]`).
### Background

The following DOM events features are deprecated in Internet Explorer 9: `attachEvent`, `detachEvent`, `createEventObject`, or `fireEvent`.

**Note** • Those DOM events features are deprecated in Internet Explorer 9 Standards mode and are intended to be removed in the latest standards mode of the next major release.

### Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The web application should be re-engineered to avoid using deprecated DOM events features. The W3C standards replacements should be used.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

### 1106: Conditional Comments

**Edition** • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1106 Browser Compatibility test, the web application contents are scanned for the use of conditional comments that evaluate the version of Internet Explorer.

**Caution** • Some web applications use conditional comments for fixing well-known visual glitches in older versions of Internet Explorer. This test may generate false positives for such web applications.

### Test Group/Test Category

Browser Compatibility/Internet Explorer 9

### Severity

Warning
Message
This web application contains conditional comment "[COMMENT]" which does not recognize Windows Internet Explorer 9 (File: [FILE_NAME]).

Background
Internet Explorer provides non-standard conditional comments. They can be used to provide content that is tailored for a specific browser type and version (for example, dedicated HTML, stylesheet, or JavaScript code). Since the major version number has been changed in Internet Explorer 9, some web applications that use conditional comments may not recognize Internet Explorer 9, and they may serve incompatible content.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to avoid relying on conditional comments. World Wide Web Consortium (W3C) recommendations (for example, JavaScript-based feature detection) should be used instead.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1107: User-Agent String Detection

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1107 Browser Compatibility test, the web application contents are scanned for the usage of client-side scripts that use the user-agent string for browser or system detection. Popular JavaScript frameworks (jQuery, jQuery UI, Prototype, MooTools, Cufon) are excluded from this scan.

Caution • Some web applications use the user-agent string for auxiliary purposes—for example, statistical data collection. This test might generate false positives for such web applications.

Test Group/Test Category
Browser Compatibility/Internet Explorer 9

Severity
Warning
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Browser Compatibility Tests

Message
This web application contains a script that uses the user-agent string for browser or system detection (File: [FILE_NAME]).

Background
When a web application is accessed, the user-agent string is sent by the browser to the hosting server. This string indicates the browser details, including its name, version number, and running platform. The web server can use this information to provide content that is tailored for this specific browser. Since the user-agent string has been changed in Internet Explorer 9, some web applications using this string might not recognize it and serve incompatible content.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to use feature support detection instead of relying on the user-agent string. Where this is not feasible, the Internet Explorer 7 Compatibility View should be used. It can be triggered by using the meta attribute value X-UA-Compatible.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1108: Double Execution of onload and onreadystatechange Events

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1108 Browser Compatibility test, the web application contents are scanned for the presence of both onload and onreadystatechange events that are attached to a single SCRIPT element.

Test Group/Test Category
Browser Compatibility/Internet Explorer 9

Severity
Warning
Message
This web application contains both the "onload" and "onreadystatechange" events attached to a single SCRIPT element (File: [FILE_NAME], Events: onload, onreadystatechange).

Background
The Internet Explorer 9 Standards mode includes support for the standards-based and interoperable onload event for SCRIPT elements. Internet Explorer 8 and earlier include support for only the non-interoperable onreadystatechange event for SCRIPT elements. For compatibility with existing web sites, the onreadystatechange event is still supported in Internet Explorer 9 Standards mode. However, sites that register for both onload and onreadystatechange events may now have two callbacks, but in earlier versions of Internet Explorer, there may be only one. A part of the web application functionality may fail to work, or it may produce unexpected results.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to use only the onload event for scripts that require a load event.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1109: Unsupported JavaScript Frameworks

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1109 Browser Compatibility test, the web application contents are scanned for the use of legacy javascript frameworks that are not compatible with Internet Explorer 9. The frameworks that are scanned are jQuery (earlier than 1.5.1), jQuery UI (earlier than 1.6.8), MooTools (earlier than 1.3), Prototype (earlier than 1.7), and Cufon (earlier than 1.09i).

Test Group/Test Category
Browser Compatibility/Internet Explorer 9

Severity
Warning
Messages

• This web application contains unsupported jQuery framework (version [VERSION]) (File: [FILE_NAME]).
• This web application contains unsupported jQuery UI framework (version [VERSION]) (File: [FILE_NAME]).
• This web application contains unsupported MooTools framework (version [VERSION]) (File: [FILE_NAME]).
• This web application contains unsupported Prototype framework (version [VERSION]) (File: [FILE_NAME]).
• This web application contains unsupported Cufon framework (version [VERSION]) (File: [FILE_NAME]).

Background

Internet Explorer 9 includes new features and changes to existing features for improved standards compliance and interoperability with other web browsers. However, many existing JavaScript frameworks contain functionality that depends on functionality in earlier versions of Internet Explorer. As a result, parts of many popular JavaScript frameworks might not work correctly in Internet Explorer 9 Standards mode. Most of these frameworks have already been updated to work correctly in Internet Explorer 9, but many web applications are still using earlier versions of incompatible frameworks.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

An Internet Explorer 9-compatible framework should be delivered by its manufacturer. Where this is not feasible, Internet Explorer 7 Compatibility View should be used. It can be triggered by using the meta attribute value x-ua-compatible.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

1110: Non-Standard Protocol Handlers

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1110 Browser Compatibility test, the web application contents are scanned for the usage of non-standard protocols in hyperlinks or script redirections.
**Test Group/Test Category**

Browser Compatibility/Internet Explorer 9

**Severity**

Warning

**Messages**

- This web application contains a link with a non-standard protocol "[PROTOCOL]" (File: [FILE_NAME], Link: [PROTOCOL]:[LINK]).
- This web application contains a script that redirects to a URL with a non-standard protocol "[PROTOCOL]" (File: [FILE_NAME], Link: [PROTOCOL]:[LINK]).

**Background**

A protocol name is represented as a prefix of a URL address (for example, `http://www.flexerasoftware.com` refers to the HTTP protocol and `javascript:alert("test")` refers to the JavaScript protocol). Developers can register their own application to a URL protocol. In Internet Explorer 9, if an application that is registered to a URL protocol is launched, the Application Protocol Handler dialog box is shown. This security feature protects users from accidental execution of an application with a dangerous or malicious content. This request is made every time that the application is launched, unless the dialog box for that protocol is disabled.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

To prevent Internet Explorer 9 from displaying the Application Protocol Handler dialog box after a link is clicked, the user should clear the **Always ask before opening this type of address** check box.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.
1111: Status Bar Scripting

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1111 Browser Compatibility test, the web application contents are scanned for the usage of scripts that attempt to change the content of the status bar. The JavaScript properties that are scanned are window.status and window.defaultStatus.

Test Group/Test Category
Browser Compatibility/Internet Explorer 9

Severity
Warning

Message
This web application contains a script that changes status bar messages (File: [FILE_NAME]).

Background
To prevent attackers from spoofing the status bar, Internet Explorer 7 and later browsers by default do not allow web applications in the Internet or Restricted zones to use scripts that set the status bar. As a result, any calls to the JavaScript properties window.status or window.defaultStatus may fail silently.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
To allow scripts to set the status bar by using the window.status and window.defaultStatus methods, a user should clear the Allow status bar updates via script check box in the custom security level in the Internet Options settings of Internet Explorer 9.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
1112: Deprecated Dynamic Properties

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1112 Browser Compatibility test, the web application contents are scanned for the usage of deprecated dynamic properties in cascading style sheets (CSS) or JavaScript code.

Test Group/Test Category
Browser Compatibility/Internet Explorer 9

Severity
Warning

Messages
- This web application contains a deprecated dynamic Cascading Style Sheets (CSS) property [PROPERTY_EXPRESSION] (File: [FILE_NAME]).
- This web application contains a deprecated JavaScript dynamic property method [PROPERTY_METHOD] (File: [FILE_NAME]).

Background
Internet Explorer 5 introduced support for dynamic CSS properties—also called CSS expressions—which could be used to declare property values as formulas instead of just as constants. Dynamic properties have sometimes been used to work around unsupported properties in older versions of Internet Explorer. However, dynamic properties negatively affect standard compliance, performance, reliability, and security; thus, in Internet Explorer 8 and later, dynamic properties are deprecated.

Note • Dynamic properties are still supported for web applications that are displayed in Internet Explorer 5 (Quirks) mode or Internet Explorer 7 Standards mode.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
JavaScript event listeners should be used as a replacement for the dynamic properties functionality.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
1113: Request For Comments (RFC) Compliancy

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1113 Browser Compatibility test, the web application contents are scanned for the usage of URLs that do not conform to the Request for Comments (RFC) 3986 and 3987 guidelines.

Test Group/Test Category
Browser Compatibility/Internet Explorer 9

Severity
Warning

Message
This web application contains a link to an invalid URL according to the Request for Comments (RFC) 3986 and 3987 guidelines (File: [FILE_NAME], Link: [LINK]).

Background
When a URL is entered in the address bar, Internet Explorer 7 and later parse it to verify that it conforms to the RFC guidelines. Centralized URL (CURL) parsing assists in the prevention of malformed URLs that fool Internet Explorer. If the URL does not pass the verification process, Internet Explorer 9 allows the web application to appear but restricts its functionality. This might cause the web application to behave unexpectedly.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered so that all URLs conform to the RFC 3986 and 3987 guidelines.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1114: Unsupported Cascading Style Sheet (CSS) Features

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.
For the 1114 Browser Compatibility test, the web application contents are scanned for the usage of cascading style sheet (CSS) features that are not supported by Internet Explorer 9.

**Test Group/Test Category**
Browser Compatibility/Internet Explorer 9

**Severity**
Warning

**Message**
This web application contains an unsupported Cascading Style Sheets (CSS) feature "[FEATURE]" (File: [FILE_NAME]).

**Background**
Support for the World Wide Web Consortium (W3C) cascading style sheet (CSS) standard has improved in each new release of Internet Explorer. Internet Explorer 9 is compliant with CSS 2.1 and supports a significant number of CSS 3 features.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
The web application should be re-engineered by migrating to supported CSS features.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

1115: XSLT (Extensible Stylesheet Language Transformations) Compatibility

This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1115 Browser Compatibility test, the web application contents are scanned for the usage of Extensible Stylesheet Language Transformations (XSLT) elements that are not supported in Internet Explorer 9. The features that are scanned are legacy XSL namespaces, legacy stylesheet processing instructions, and XSLT output directives.
Test Group/Test Category
Browser Compatibility/Internet Explorer 9

Severity
Warning

Message
This web application contains an unsupported XSLT element ([ELEMENT]) (File: [FILE_NAME]).

Background
XSLT is a declarative, XML-based language that is used for the transformation of XML documents. To improve standards compliance and interoperability with other browsers, the processing of XML and XSLT files was changed in Internet Explorer 9 and later. In particular, certain non-standard behaviors related to the processing of XSLT files have changed. This might cause the web application to behave unexpectedly or with limited functionality.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered by migrating to a supported and standardized XSLT namespace. Migration scenarios have been prepared by Microsoft.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1117: Deprecated DirectX-Based Filters and Transitions

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1117 Browser Compatibility test, the web application contents are scanned for the usage of deprecated DirectX-based filters and transitions that are not supported in Internet Explorer 9 Standards mode.

Test Group/Test Category
Browser Compatibility/Internet Explorer 9
Severity
Warning

Message
This web application contains deprecated DirectX-based filter [ELEMENT] (File: [FILE_NAME]).

Background
Internet Explorer 4.0 introduced support for DirectX-based visual filters and transitions called DX filters, which enabled web developers to apply multimedia-style effects to their web pages. Internet Explorer 9 supports a standards-based alternative to common DX filters.

Note • The legacy support is available in Internet Explorer 9 in document modes 5, 7, and 8; however, their performance is inferior to their standards-based replacements.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered by moving to standards-based technologies. Where this is not feasible, the Internet Explorer Compatibility View should be used. It can be triggered by using the meta attribute value X-UA-Compatible.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1121: Unsupported Touch Detection

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1121 Browser Compatibility test, the web application contents are scanned for usage of the JavaScript property that returns the number of touch points.

Test Group/Test Category
Browser Compatibility/Internet Explorer 9
Severity
Warning

Background
In Windows Internet Explorer 9, Microsoft does not support feature detection to determine if the device supports touch screens. In the latest Windows Internet Explorer browser, the property `msMaxTouchPoints` returns the maximum number of touch points supported, but in Internet Explorer 9, this property always returns undefined.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered so that it does not use the `msMaxTouchPoints` property.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

Internet Explorer 10 Tests

Edition • These tests are included in AdminStudio Enterprise with Application Compatibility.

The Internet Explorer 10 category consists of the following Browser Compatibility tests:

- 1201: Deprecated HyperText Markup Language (HTML) Tags
- 1202: Unsupported DHTML Editing Control
- 1203 Unsupported Use of `createElement()` Method
- 1204: Deprecated `arguments.caller` Property
- 1205: Deprecated Document Object Model (DOM) Events Features
- 1206: Conditional Comments
- 1207: User-Agent String Detection
- 1208: Double Execution of `onload` and `onreadystatechange` Events
- 1209: Unsupported JavaScript Frameworks
- 1210: Non-Standard Protocol Handlers
- 1211: Status Bar Scripting
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1201: Deprecated HyperText Markup Language (HTML) Tags

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1201 Browser Compatibility test, the web application contents are scanned for use of the deprecated HTML `<blink>` and `<marquee>` tags and for the JavaScript `blink()` method.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10

Severity
Warning

Messages
- This web application contains deprecated HTML tag [DEPRECATED_TAG] (File: [FILE_NAME]).
- This web application contains obsolete JavaScript `blink()` method (File: [FILE_NAME]).

Background
The `<blink>` or `<marquee>` tags are deprecated in Internet Explorer 8 and later. These HTML tags were responsible for blinking and sliding content in web applications. The JavaScript `blink()` method has also been deprecated in Internet Explorer 8 and later.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to avoid using the `<blink>` and `<marquee>` tags. For example, the same functionality can be achieved via cascading style sheets (CSS) or JavaScript.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1202: Unsupported DHTML Editing Control

*Edition* • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1202 Browser Compatibility test, the web application contents are scanned for the usage of the ActiveX DHTML Editing Control.

**Test Group/Test Category**
Browser Compatibility/Internet Explorer 10

**Severity**
Warning

**Message**
This web application contains unsupported DHTML Editing Control (File: [FILE_NAME]).

**Background**
Windows Vista (which included Internet Explorer 7) and later systems do not have support for the DHTML Editing Control. Support was removed because of security reasons. Web applications that use the safe-for-scripting DHTML Editing Control might fail to load the control. In that case, an image placeholder is displayed instead of the DHTML Editing Control. In addition, any script that references the control might generate exceptions. Because script exceptions terminate the script evaluation, it is likely that unrelated functionality that is controlled by the script might also be rendered inoperative.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
The web application should be re-engineered to avoid using the DHTML Editing Control. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

*Caution* • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.
1203 Unsupported Use of createElement() Method

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1203 Browser Compatibility test, the web application contents are scanned for the use of angle brackets in arguments that are passed to the `createElement` method.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10

Severity
Warning

Message
This web application contains unsupported characters in the createElement() method (File: [FILE_NAME], Argument: [ARGUMENT]).

Background
The `createElement` method creates an element node in the Document Object Model (DOM) hierarchy. The Standards mode in Internet Explorer 9 and later does not support the use of angle brackets (< >) within the `createElement` method. If the argument of the `createElement` method contains those characters, portions of the web application may fail to work.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to no longer use angle brackets in the `createElement` method. The element name should be passed and the `setAttribute` method should be used to set the values of the required attributes.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix
No resolution is available.

1204: Deprecated arguments.caller Property

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1204 Browser Compatibility test, the web application contents are scanned for the usage of the deprecated arguments.caller property.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10

Severity
Warning

Message
This web application contains deprecated arguments.caller property (File: [FILE_NAME]).

Background
When arguments objects are created in Internet Explorer 8 and earlier, a property named caller is created. This caller property stores the reference to the argument object of the function that called it. Internet Explorer 9 and later do not support the arguments.caller property. When a script tries to use this property, Internet Explorer 10 generates the script error “object is null or undefined.” Depending on where the call is located, portions of the web application may fail to work.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to avoid using the arguments.caller property. Where this is not feasible, Internet Explorer 8 Compatibility View should be used. It can be triggered by using the meta attribute value X-UA-Compatible.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
1205: Deprecated Document Object Model (DOM) Events Features

**Edition** • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1205 Browser Compatibility test, the web application contents are scanned for the usage of the following deprecated Document Object Model (DOM) events features: `attachEvent`, `detachEvent`, `createEventObject`, or `fireEvent`.

**Test Group/Test Category**
Browser Compatibility/Internet Explorer 10

**Severity**
Warning

**Message**
This web application contains deprecated Document Object Model (DOM) events feature [METHOD] (File: [FILE_NAME]).

**Background**
The following DOM events features are deprecated in Internet Explorer 10: `attachEvent`, `detachEvent`, `createEventObject`, or `fireEvent`.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
The web application should be re-engineered to avoid using deprecated DOM events features. The W3C standards replacements should be used.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.
1206: Conditional Comments

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1206 Browser Compatibility test, the web application contents are scanned for the use of conditional comments that evaluate the version of Internet Explorer.

Caution • Some web applications use conditional comments for fixing well-known visual glitches in older versions of Internet Explorer. This test may generate false positives for such web applications.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10

Severity
Warning

Message
This web application contains conditional comment "[COMMENT]" which does not recognize windows Internet Explorer 10 (File: [FILE_NAME]).

Background
Internet Explorer provides non-standard conditional comments for web pages that are not rendered as valid HTML5 documents. They can be used to provide content that is tailored for a specific browser type and version (for example, dedicated HTML, stylesheet, or JavaScript code). Since the major version number has been changed in Internet Explorer 10, some web applications that use conditional comments may not recognize Internet Explorer 10, and they may serve incompatible content.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to avoid relying on conditional comments. World Wide Web Consortium (W3C) recommendations (for example, JavaScript-based feature detection) should be used instead.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
1207: User-Agent String Detection

**Edition** • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1207 Browser Compatibility test, the web application contents are scanned for the usage of client-side scripts that use the user-agent string for browser or system detection. Popular JavaScript frameworks (jQuery, jQuery UI, Prototype, MooTools, Cufon) are excluded from this scan.

**Caution** • Some web applications use the user-agent string for auxiliary purposes—for example, statistical data collection. This test might generate false positives for such web applications.

**Test Group/Test Category**
Browser Compatibility/Internet Explorer 10

**Severity**
Warning

**Message**
This web application contains a script that uses the user-agent string for browser or system detection (File: [FILE_NAME]).

**Background**
When a web application is accessed, the user-agent string is sent by the browser to the hosting server. This string indicates the browser details, including its name, version number, and running platform. The web server can use this information to provide content that is tailored for this specific browser. Since the user-agent string has been changed in Internet Explorer 10, some web applications using this string might not recognize it and serve incompatible content.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
The web application should be re-engineered to use feature support detection instead of relying on the user-agent string. Where this is not feasible, the Internet Explorer 7 Compatibility View should be used. It can be triggered by using the meta attribute value `X-UA-Compatible`.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.
1208: Double Execution of onload and onreadystatechange Events

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1208 Browser Compatibility test, the web application contents are scanned for the presence of both onload and onreadystatechange events that are attached to a single SCRIPT element.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10

Severity
Warning

Message
This web application contains both the "onload" and "onreadystatechange" events attached to a single SCRIPT element (File: [FILE_NAME], Events: onload, onreadystatechange).

Background
The Internet Explorer 9 and later Standards mode includes support for the standards-based and interoperable onload event for SCRIPT elements. Internet Explorer 8 and earlier include support for only the non-interoperable onreadystatechange event for SCRIPT elements. For compatibility with existing web sites, the onreadystatechange event is still supported. However, sites that register for both onload and onreadystatechange events may now have two callbacks, but in earlier versions of Internet Explorer, there may be only one. A part of the web application functionality may fail to work, or it may produce unexpected results.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to use only the onload event for scripts that require a load event.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
1209: Unsupported JavaScript Frameworks

*Edition* • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1209 Browser Compatibility test, the web application contents are scanned for the use of legacy JavaScript frameworks that are not compatible with Internet Explorer 9 and later. The frameworks that are scanned are jQuery (earlier than 1.5.1), jQuery UI (earlier than 1.6.8), MooTools (earlier than 1.3), Prototype (earlier than 1.7), and Cufon (earlier than 1.09i).

**Test Group/Test Category**

Browser Compatibility/Internet Explorer 10

**Severity**

Warning

**Messages**

- This web application contains unsupported jQuery framework (version [VERSION]) (File: [FILE_NAME]).
- This web application contains unsupported jQuery UI framework (version [VERSION]) (File: [FILE_NAME]).
- This web application contains unsupported MooTools framework (version [VERSION]) (File: [FILE_NAME]).
- This web application contains unsupported Prototype framework (version [VERSION]) (File: [FILE_NAME]).
- This web application contains unsupported Cufon framework (version [VERSION]) (File: [FILE_NAME]).

**Background**

Internet Explorer 10 includes new features and changes to existing features for improved standards compliance and interoperability with other web browsers. However, many existing JavaScript frameworks contain functionality that depends on functionality in earlier versions of Internet Explorer. As a result, parts of many popular JavaScript frameworks might not work correctly in Internet Explorer 10. Most of these frameworks have already been updated to work correctly in Internet Explorer 10, but many web applications are still using earlier versions of incompatible frameworks.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.
**Manual Fix**

An Internet Explorer 10-compatible framework should be delivered by its manufacturer. Where this is not feasible, Internet Explorer 7 Compatibility View should be used. It can be triggered by using the meta attribute value x-ua-compatible.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

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**1210: Non-Standard Protocol Handlers**

*Edition* • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1210 Browser Compatibility test, the web application contents are scanned for the usage of non-standard protocols in hyperlinks or script redirections.

**Test Group/Test Category**

Browser Compatibility/Internet Explorer 10

**Severity**

Warning

**Messages**

- This web application contains a link with a non-standard protocol "[PROTOCOL]" (File: [FILE_NAME], Link: [PROTOCOL]:[LINK]).
- This web application contains a script that redirects to a URL with a non-standard protocol "[PROTOCOL]" (File: [FILE_NAME], Link: [PROTOCOL]:[LINK]).

**Background**

A protocol name is represented as a prefix of a URL address (for example, `http://www.flexerasoftware.com` refers to the HTTP protocol and `javascript:alert("test")` refers to the JavaScript protocol). Developers can register their own application to a URL protocol. In Internet Explorer 10, if an application that is registered to a URL protocol is launched, the Application Protocol Handler dialog box is shown. This security feature protects users from accidental execution of an application with a dangerous or malicious content. This request is made every time that the application is launched, unless the dialog box for that protocol is disabled.
Note • If no application is registered to a URL protocol, Internet Explorer 10 displays information explaining that the web application requires a program that is not installed.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

To prevent Internet Explorer 10 from displaying the Application Protocol Handler dialog box after a link is clicked, the user should clear the **Always ask before opening this type of address** check box.

Note • If no application is configured to handle a non-standard protocol, portions of a web application might fail to work.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

1211: Status Bar Scripting

**Edition** • *This test is included in AdminStudio Enterprise with Application Compatibility.*

For the 1211 Browser Compatibility test, the web application contents are scanned for the usage of scripts that attempt to change the content of the status bar. The JavaScript properties that are scanned are window.status and window.defaultStatus.

**Test Group/Test Category**

Browser Compatibility/Internet Explorer 10

**Severity**

Warning

**Message**

This web application contains a script that changes status bar messages (*File: [FILE_NAME]*).
**Background**

To prevent attackers from spoofing the status bar, Internet Explorer 7 and later browsers by default do not allow web applications in the Internet or Restricted zones to use scripts that set the status bar. As a result, any calls to the JavaScript properties `window.status` or `window.defaultStatus` may fail silently.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

To allow scripts to set the status bar by using the `window.status` and `window.defaultStatus` methods, a user should clear the Allow status bar updates via script check box in the custom security level in the Internet Options settings of Internet Explorer 10.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

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**1212: Deprecated Dynamic Properties**

*Edition • This test is included in AdminStudio Enterprise with Application Compatibility.*

For the 1212 Browser Compatibility test, the web application contents are scanned for the usage of deprecated dynamic properties in cascading style sheets (CSS) or JavaScript code.

**Test Group/Test Category**

Browser Compatibility/Internet Explorer 10

**Severity**

Warning

**Messages**

- This web application contains a deprecated dynamic Cascading Style Sheets (CSS) property [PROPERTY_EXPRESSION] (File: [FILE_NAME]).

- This web application contains a deprecated JavaScript dynamic property method [PROPERTY_METHOD] (File: [FILE_NAME]).
Background

Internet Explorer 5 introduced support for dynamic CSS properties—also called CSS expressions—which could be used to declare property values as formulas instead of just as constants. Dynamic properties have sometimes been used to work around unsupported properties in older versions of Internet Explorer. However, dynamic properties negatively affect standard compliance, performance, reliability, and security; thus, in Internet Explorer 8 and later, dynamic properties are deprecated.

Note • Dynamic properties are still supported for web applications that are displayed in Internet Explorer 5 (Quirks) mode or Internet Explorer 7 Standards mode.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
JavaScript event listeners should be used as a replacement for the dynamic properties functionality.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1213: Request For Comments (RFC) Compliancy

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1213 Browser Compatibility test, the web application contents are scanned for the usage of URLs that do not conform to the Request for Comments (RFC) 3986 and 3987 guidelines.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10

Severity
Warning

Message
This web application contains a link to an invalid URL according to the Request for Comments (RFC) 3986 and 3987 guidelines (File: [FILE_NAME], Link: [LINK]).
Background

When a URL is entered in the address bar, Internet Explorer 7 and later parse it to verify that it conforms to the RFC guidelines. Centralized URL (CURL) parsing assists in the prevention of malformed URLs that fool Internet Explorer. If the URL does not pass the verification process, Internet Explorer 10 allows the web application to appear but restricts its functionality. This might cause the web application to behave unexpectedly.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

The web application should be re-engineered so that all URLs conform to the RFC 3986 and 3987 guidelines.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

1214: Unsupported Cascading Style Sheet (CSS) Features

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1214 Browser Compatibility test, the web application contents are scanned for the usage of cascading style sheet (CSS) features that are not supported by Internet Explorer 10.

Test Group/Test Category

Browser Compatibility/Internet Explorer 10

Severity

Warning

Message

This web application contains an unsupported Cascading Style Sheets (CSS) feature "[FEATURE]" (File: [FILE_NAME]).

Background

With each new release of Internet Explorer, support for the World Wide Web Consortium (W3C) cascading style sheets (CSS) standard has steadily improved. Internet Explorer 10 is fully compliant with CSS 2.1 and supports a significant number of CSS 3 features.
Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered by migrating to supported CSS features.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1215: XSLT (Extensible Stylesheet Language Transformations) Compatibility

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1215 Browser Compatibility test, the web application contents are scanned for the usage of Extensible Stylesheet Language Transformations (XSLT) elements that are not supported in Internet Explorer 10. The features that are scanned are legacy XSL namespaces, legacy stylesheet processing instructions, and XSLT output directives.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10

Severity
Warning

Message
This web application contains an unsupported XSLT element ([ELEMENT]) (File: [FILE_NAME]).

Background
XSLT is a declarative, XML-based language that is used for the transformation of XML documents. To improve standards compliance and interoperability with other browsers, the processing of XML and XSLT files was changed in Internet Explorer 9 and later. In particular, certain non-standard behaviors related to the processing of XSLT files have changed. This might cause the web application to behave unexpectedly or with limited functionality.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix
The web application should be re-engineered by migrating to a supported and standardized XSLT namespace. Migration scenarios have been prepared by Microsoft.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1217: Deprecated DirectX-Based Filters and Transitions

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1217 Browser Compatibility test, the web application contents are scanned for the usage of deprecated DirectX-based filters and transitions that are not supported in Internet Explorer 10 mode.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10

Severity
Warning

Message
This web application contains deprecated DirectX-based filter [ELEMENT] (File: [FILE_NAME]).

Background
Internet Explorer 4.0 introduced support for DirectX-based visual filters and transitions called DX filters, which enabled web developers to apply multimedia-style effects to their web pages. Internet Explorer 10 supports a standards-based alternative to common DX filters.

Note • The legacy support is available in Internet Explorer 10 in document modes 5, 7, 8, and 9; however, their performance is inferior to their standards-based replacements.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix

The web application should be re-engineered by moving to standards-based technologies. Where this is not feasible, the Internet Explorer Compatibility View should be used. It can be triggered by using the meta attribute value X-UA-Compatible.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

1218: Deprecated Vector Markup Language (VML) Elements

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1218 Browser Compatibility test, the web application contents are scanned for the usage of deprecated Vector Markup Language (VML) technology.

Test Group/Test Category

Browser Compatibility/Internet Explorer 10

Severity

Warning

Message

This web application contains deprecated Vector Markup Language element [ELEMENT] (File: [FILE_NAME]).

Background

Internet Explorer 10 Standards and Quirk modes do not support vector markup language (VML). This language was sometimes used to produce vector graphics that were displayed in web applications.

Note • Support for VML is available in Internet Explorer 10 in document modes 5, 7, 8, and 9; however, the performance is inferior to the standards-based replacements.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.
Manual Fix

The web application should be re-engineered by moving to standards-based technologies—for example, scalable vector graphics (SVG) format. Where this is not feasible, the Internet Explorer Compatibility View should be used. It can be triggered by using the meta attribute value X-UA-Compatible.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

1219: Unsupported Plug-ins for Internet Explorer in the Windows UI

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1219 Browser Compatibility test, the web application contents are scanned for the usage of embedded content that requires external plug-ins.

Test Group/Test Category

Browser Compatibility/Internet Explorer 10

Severity

Warning

Messages

- This web application requires Flash Player plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).
- This web application requires Java plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).
- This web application requires Microsoft Office plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).
- This web application requires OpenOffice plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).
- This web application requires Microsoft Silverlight plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).
- This web application requires RealOne Player plugin, which might not be loaded in windows Internet Explorer 10 in the windows UI (File: [FILE_NAME]).
• This web application requires Shockwave plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).

• This web application requires Adobe QuickTime plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).

• This web application requires Adobe PDF plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).

• This web application requires PostScript plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).

• This web application requires Microsoft Windows Media Player plugin, which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).

• This web application requires unrecognized external plugin (clsid:[VALUE]), which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).

• This web application requires unrecognized external plugin (type:[VALUE]), which might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).

• This web application requires unrecognized external plugin created dynamically via JavaScript. The plugin might not be loaded in Windows Internet Explorer 10 in the Windows UI (File: [FILE_NAME]).

• This web application requires unrecognized external ActiveX control created dynamically via JavaScript. The control might not be loaded in windows Internet Explorer 10 in the windows UI (File: [FILE_NAME]).

Background

Internet Explorer 10 supports two browsing experiences: Internet Explorer in the Windows UI and Internet Explorer for the desktop. Although both use the same underlying technology to render web applications, the behavior and experience might differ. For example, Internet Explorer in the Windows UI has limited Adobe Flash support, and it does not support other plug-ins, such as Java applets. Web applications that rely on these technologies may fail to deliver expected content in Internet Explorer 10 in the Windows UI.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

The web application should be re-engineered by moving to standards-based technologies (including supported HTML5 features) in order to function correctly in Internet Explorer 10 in the Windows UI.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.
1220: Unsupported XML Data Islands

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1220 Browser Compatibility test, the web application contents are scanned for usage of deprecated XML data islands.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10

Severity
Warning

Messages
This web application uses deprecated XML data islands.

Background
Since Windows Internet Explorer 10, Microsoft has dropped support for data islands. In order to provide improved interoperability and compliance with HTML5, data islands are now parsed as HTML. This means that XML data islands are now parsed as HTML. This change can impact pages written exclusively for Windows Internet Explorer or pages that use browser sniffing to alter their behavior in Internet Explorer.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to use other technologies instead of XML data islands. Alternatively, meta tags can be used to define document compatibility with Internet Explorer 9.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

Internet Explorer 11 Tests

Edition • These tests are included in AdminStudio Enterprise with Application Compatibility.
The Internet Explorer 11 category consists of the following Browser Compatibility tests:

- 1301: Deprecated HyperText Markup Language (HTML) Tags
- 1302: Unsupported DHTML Editing Control
- 1303: Unsupported Use of createElement() Method
- 1304: Deprecated arguments.caller Property
- 1305: Deprecated Document Object Model (DOM) Events Features
- 1306: Conditional Comments
- 1307: User-Agent String Detection
- 1308: Unsupported JavaScript Frameworks
- 1310: Non-Standard Protocol Handlers
- 1311: Status Bar Scripting
- 1312: Deprecated Dynamic Properties
- 1313: Request For Comments (RFC) Compliancy
- 1314: Unsupported Cascading Style Sheet (CSS) Features
- 1315: XSLT (Extensible Stylesheet Language Transformations) Compatibility
- 1317: Deprecated DirectX-Based Filters and Transitions
- 1318: Deprecated Vector Markup Language (VML) Elements
- 1319: Unsupported Plug-ins for Internet Explorer in the Windows UI
- 1320: Unsupported XML Data Islands
- 1321: Unsupported VBScript Code
- 1322: Removed JavaScript API Features
- 1323: Unsupported Pointer Events
- 1324: Flexible Box Changes in CSS Scripts
- 1325: Deprecated Property for Cross-browser Plugins

**1301: Deprecated HyperText Markup Language (HTML) Tags**

*Edition* • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1301 Browser Compatibility test, the web application contents are scanned for use of the deprecated HTML `<blink>` and `<marquee>` tags and for the JavaScript `blink()` method.
**Test Group/Test Category**
Browser Compatibility/Internet Explorer 11

**Severity**
Warning

**Messages**
- This web application contains deprecated HTML tag [DEPRECATED_TAG] (File: [FILE_NAME]).
- This web application contains obsolete JavaScript blink() method (File: [FILE_NAME]).

**Background**
The `<blink>` or `<marquee>` tags are deprecated in Internet Explorer 8 and later. These HTML tags were responsible for blinking and sliding content in web applications. The JavaScript blink() method has also been deprecated in Internet Explorer 8 and later.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
The web application should be re-engineered to avoid using the `<blink>` and `<marquee>` tags. For example, the same functionality can be achieved via cascading style sheets (CSS) or JavaScript.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

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**1302: Unsupported DHTML Editing Control**

*Edition • This test is included in AdminStudio Enterprise with Application Compatibility.*

For the 1302 Browser Compatibility test, the web application contents are scanned for the usage of the ActiveX DHTML Editing Control.

**Test Group/Test Category**
Browser Compatibility/Internet Explorer 11
Severity
Warning

Message
This web application contains unsupported DHTML Editing Control (File: [FILE_NAME]).

Background
Windows Vista (which included Internet Explorer 7) and later systems do not have support for the DHTML Editing Control. Support was removed because of security reasons. Web applications that use the safe-for-scripting DHTML Editing Control might fail to load the control. In that case, an image placeholder is displayed instead of the DHTML Editing Control. In addition, any script that references the control might generate exceptions. Because script exceptions terminate the script evaluation, it is likely that unrelated functionality that is controlled by the script might also be rendered inoperative.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to avoid using the DHTML Editing Control. Where this is not feasible, Microsoft provides a downloadable original control in a signed Windows Installer package called DHTMLEd.msi.

Caution • Since this workaround leaves applications unchanged, they remain exposed to the same security risks that Microsoft originally identified.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1303 Unsupported Use of createElement() Method

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1303 Browser Compatibility test, the web application contents are scanned for the use of angle brackets in arguments that are passed to the createElement method.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11
Severity
Warning

Message
This web application contains unsupported characters in the createElement() method (File: [FILE_NAME], Argument: [ARGUMENT]).

Background
The `createElement` method creates an element node in the Document Object Model (DOM) hierarchy. The Standards mode in Internet Explorer 9 and later does not support the use of angle brackets (< >) within the `createElement` method. If the argument of the `createElement` method contains those characters, portions of the web application may fail to work.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to no longer use angle brackets in the `createElement` method. The element name should be passed and the `setAttribute` method should be used to set the values of the required attributes.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1304: Deprecated arguments.caller Property

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1304 Browser Compatibility test, the web application contents are scanned for the usage of the deprecated arguments.caller property.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning
**Message**

This web application contains deprecated arguments.caller property (File: [FILE_NAME]).

**Background**

When arguments objects are created in Internet Explorer 8 and earlier, a property named `caller` is created. This `caller` property stores the reference to the argument object of the function that called it. Internet Explorer 9 and later do not support the arguments.caller property. When a script tries to use this property, Internet Explorer 10 generates the script error “object is null or undefined.” Depending on where the call is located, portions of the web application may fail to work.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The web application should be re-engineered to avoid using the arguments.caller property. Where this is not feasible, Internet Explorer 8 Compatibility View should be used. It can be triggered by using the meta attribute value `X-UA-Compatible`.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

### 1305: Deprecated Document Object Model (DOM) Events Features

*This test is included in AdminStudio Enterprise with Application Compatibility.*

For the 1305 Browser Compatibility test, the web application contents are scanned for the usage of the following deprecated Document Object Model (DOM) events features: `attachEvent`, `detachEvent`, `createEventObject`, or `fireEvent`.

**Test Group/Test Category**

Browser Compatibility/Internet Explorer 11

**Severity**

Warning
Message

This web application contains deprecated Document Object Model (DOM) events feature [METHOD] (File: [FILE_NAME]).

Background

The following DOM events features are deprecated in Internet Explorer 10: attachEvent, detachEvent, createEventObject, or fireEvent.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

The web application should be re-engineered to avoid using deprecated DOM events features. The W3C standards replacements should be used.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.

1306: Conditional Comments

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1306 Browser Compatibility test, the web application contents are scanned for the use of conditional comments that evaluate the version of Internet Explorer.

Caution • Some web applications use conditional comments for fixing well-known visual glitches in older versions of Internet Explorer. This test may generate false positives for such web applications.

Test Group/Test Category

Browser Compatibility/Internet Explorer 11

Severity

Warning
Message
This web application contains conditional comment "[COMMENT]" which does not recognize windows Internet Explorer 10 (File: [FILE_NAME]).

Background
Internet Explorer provides non-standard conditional comments for web pages that are not rendered as valid HTML5 documents. They can be used to provide content that is tailored for a specific browser type and version (for example, dedicated HTML, stylesheet, or JavaScript code). Since the major version number has been changed in Internet Explorer 10, some web applications that use conditional comments may not recognize Internet Explorer 10, and they may serve incompatible content.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to avoid relying on conditional comments. World Wide Web Consortium (W3C) recommendations (for example, JavaScript-based feature detection) should be used instead.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1307: User-Agent String Detection

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1307 Browser Compatibility test, the web application contents are scanned for the usage of client-side scripts that use the user-agent string for browser or system detection. Popular JavaScript frameworks (jQuery, jQuery UI, Prototype, MooTools, Cufon) are excluded from this scan.

Caution • Some web applications use the user-agent string for auxiliary purposes—for example, statistical data collection. This test might generate false positives for such web applications.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11
Chapter 15  Test Center Tests
Browser Compatibility Tests

Severity
Warning

Message
This web application contains a script that uses the user-agent string for browser or system
detection (File: [FILE_NAME]).

Background
When a web application is accessed, the user-agent string is sent by the browser to the hosting server. This string
indicates the browser details, including its name, version number, and running platform. The web server can use this
information to provide content that is tailored for this specific browser. Since the user-agent string has been
changed in Internet Explorer 10, some web applications using this string might not recognize it and serve
incompatible content.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to use feature support detection instead of relying on the user-agent
string. Where this is not feasible, the Internet Explorer 7 Compatibility View should be used. It can be triggered by
using the meta attribute value X-UA-Compatible.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1308: Double Execution of onload and onreadystatechange Events

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1308 Browser Compatibility test, the web application contents are scanned for the presence of both onload
and onreadystatechange events that are attached to a single SCRIPT element.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11
**Severity**
Warning

**Message**
This web application contains both the "onload" and "onreadystatechange" events attached to a single SCRIPT element (File: [FILE_NAME], Events: onload, onreadystatechange).

**Background**
The Internet Explorer 9 and later Standards mode includes support for the standards-based and interoperable onload event for SCRIPT elements. Internet Explorer 8 and earlier include support for only the non-interoperable onreadystatechange event for SCRIPT elements. For compatibility with existing web sites, the onreadystatechange event is still supported. However, sites that register for both onload and onreadystatechange events may now have two callbacks, but in earlier versions of Internet Explorer, there may be only one. A part of the web application functionality may fail to work, or it may produce unexpected results.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
The web application should be re-engineered to use only the onload event for scripts that require a load event.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

1309: Unsupported JavaScript Frameworks

*Edition • This test is included in AdminStudio Enterprise with Application Compatibility.*

For the 1309 Browser Compatibility test, the web application contents are scanned for the use of legacy JavaScript frameworks that are not compatible with Internet Explorer 9 and later. The frameworks that are scanned are jQuery (earlier than 1.5.1), jQuery UI (earlier than 1.6.8), MooTools (earlier than 1.3), Prototype (earlier than 1.7), and Cufon (earlier than 1.09i).

**Test Group/Test Category**
Browser Compatibility/Internet Explorer 11
Severity

Warning

Messages

- This web application contains unsupported jQuery framework (version [VERSION]) (File: [FILE_NAME]).
- This web application contains unsupported jQuery UI framework (version [VERSION]) (File: [FILE_NAME]).
- This web application contains unsupported MooTools framework (version [VERSION]) (File: [FILE_NAME]).
- This web application contains unsupported Prototype framework (version [VERSION]) (File: [FILE_NAME]).
- This web application contains unsupported Cufon framework (version [VERSION]) (File: [FILE_NAME]).

Background

Internet Explorer 10 includes new features and changes to existing features for improved standards compliance and interoperability with other web browsers. However, many existing JavaScript frameworks contain functionality that depends on functionality in earlier versions of Internet Explorer. As a result, parts of many popular JavaScript frameworks might not work correctly in Internet Explorer 10. Most of these frameworks have already been updated to work correctly in Internet Explorer 10, but many web applications are still using earlier versions of incompatible frameworks.

Resolution

The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix

An Internet Explorer 10-compatible framework should be delivered by its manufacturer. Where this is not feasible, Internet Explorer 7 Compatibility View should be used. It can be triggered by using the meta attribute value x-ua-compatible.

Basic Auto Fix

No resolution is available.

Advanced Auto Fix

No resolution is available.
1310: Non-Standard Protocol Handlers

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1310 Browser Compatibility test, the web application contents are scanned for the usage of non-standard protocols in hyperlinks or script redirections.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning

Messages
• This web application contains a link with a non-standard protocol "[PROTOCOL]" (File: [FILE_NAME], Link: [PROTOCOL]:[LINK]).
• This web application contains a script that redirects to a URL with a non-standard protocol "[PROTOCOL]" (File: [FILE_NAME], Link: [PROTOCOL]:[LINK]).

Background
A protocol name is represented as a prefix of a URL address (for example, http://www.flexerasoftware.com refers to the HTTP protocol and javascript:alert("test") refers to the JavaScript protocol). Developers can register their own application to a URL protocol. In Internet Explorer 10, if an application that is registered to a URL protocol is launched, the Application Protocol Handler dialog box is shown. This security feature protects users from accidental execution of an application with a dangerous or malicious content. This request is made every time that the application is launched, unless the dialog box for that protocol is disabled.

Note • If no application is registered to a URL protocol, Internet Explorer 10 displays information explaining that the web application requires a program that is not installed.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
To prevent Internet Explorer 10 from displaying the Application Protocol Handler dialog box after a link is clicked, the user should clear the Always ask before opening this type of address check box.

Note • If no application is configured to handle a non-standard protocol, portions of a web application might fail to work.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1311: Status Bar Scripting

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1311 Browser Compatibility test, the web application contents are scanned for the usage of scripts that attempt to change the content of the status bar. The JavaScript properties that are scanned are window.status and window.defaultStatus.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning

Message
This web application contains a script that changes status bar messages (File: [FILE_NAME]).

Background
To prevent attackers from spoofing the status bar, Internet Explorer 7 and later browsers by default do not allow web applications in the Internet or Restricted zones to use scripts that set the status bar. As a result, any calls to the JavaScript properties window.status or window.defaultStatus may fail silently.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
To allow scripts to set the status bar by using the window.status and window.defaultStatus methods, a user should clear the Allow status bar updates via script check box in the custom security level in the Internet Options settings of Internet Explorer 11.

Basic Auto Fix
No resolution is available.
Advanced Auto Fix
No resolution is available.

1312: Deprecated Dynamic Properties

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1312 Browser Compatibility test, the web application contents are scanned for the usage of deprecated dynamic properties in cascading style sheets (CSS) or JavaScript code.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning

Messages
• This web application contains a deprecated dynamic Cascading Style Sheets (CSS) property [PROPERTY_EXPRESSION] (File: [FILE_NAME]).
• This web application contains a deprecated JavaScript dynamic property method [PROPERTY_METHOD] (File: [FILE_NAME]).

Background
Internet Explorer 5 introduced support for dynamic CSS properties—also called CSS expressions—which could be used to declare property values as formulas instead of just as constants. Dynamic properties have sometimes been used to work around unsupported properties in older versions of Internet Explorer. However, dynamic properties negatively affect standard compliance, performance, reliability, and security; thus, in Internet Explorer 8 and later, dynamic properties are deprecated.

Note • Dynamic properties are still supported for web applications that are displayed in Internet Explorer 5 (Quirks) mode or Internet Explorer 7 Standards mode.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
JavaScript event listeners should be used as a replacement for the dynamic properties functionality.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1313: Request For Comments (RFC) Compliancy

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1313 Browser Compatibility test, the web application contents are scanned for the usage of URLs that do not conform to the Request for Comments (RFC) 3986 and 3987 guidelines.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning

Message
This web application contains a link to an invalid URL according to the Request for Comments (RFC) 3986 and 3987 guidelines (File: [FILE_NAME], Link: [LINK]).

Background
When a URL is entered in the address bar, Internet Explorer 7 and later parse it to verify that it conforms to the RFC guidelines. Centralized URL (CURL) parsing assists in the prevention of malformed URLs that fool Internet Explorer. If the URL does not pass the verification process, Internet Explorer 10 allows the web application to appear but restricts its functionality. This might cause the web application to behave unexpectedly.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered so that all URLs conform to the RFC 3986 and 3987 guidelines.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
1314: Unsupported Cascading Style Sheet (CSS) Features

**Edition** • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1314 Browser Compatibility test, the web application contents are scanned for the usage of cascading style sheet (CSS) features that are not supported by Internet Explorer 10.

**Test Group/Test Category**
Browser Compatibility/Internet Explorer 11

**Severity**
Warning

**Message**
This web application contains an unsupported Cascading Style Sheets (CSS) feature "[FEATURE]" (File: [FILE_NAME]).

**Background**
With each new release of Internet Explorer, support for the World Wide Web Consortium (W3C) cascading style sheets (CSS) standard has steadily improved. Internet Explorer 10 is fully compliant with CSS 2.1 and supports a significant number of CSS 3 features.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
The web application should be re-engineered by migrating to supported CSS features.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.
1315: XSLT (Extensible Stylesheet Language Transformations) Compatibility

**Edition** • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1315 Browser Compatibility test, the web application contents are scanned for the usage of Extensible Stylesheet Language Transformations (XSLT) elements that are not supported in Internet Explorer 10. The features that are scanned are legacy XSL namespaces, legacy stylesheet processing instructions, and XSLT output directives.

**Test Group/Test Category**

Browser Compatibility/Internet Explorer 11

**Severity**

Warning

**Message**

This web application contains an unsupported XSLT element ([ELEMENT]) (File: [FILE_NAME]).

**Background**

XSLT is a declarative, XML-based language that is used for the transformation of XML documents. To improve standards compliance and interoperability with other browsers, the processing of XML and XSLT files was changed in Internet Explorer 9 and later. In particular, certain non-standard behaviors related to the processing of XSLT files have changed. This might cause the web application to behave unexpectedly or with limited functionality.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The web application should be re-engineered by migrating to a supported and standardized XSLT namespace. Migration scenarios have been prepared by Microsoft.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.
1317: Deprecated DirectX-Based Filters and Transitions

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1317 Browser Compatibility test, the web application contents are scanned for the usage of deprecated DirectX-based filters and transitions that are not supported in Internet Explorer 10 mode.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning

Message
This web application contains deprecated DirectX-based filter [ELEMENT] (File: [FILE_NAME]).

Background
Internet Explorer 4.0 introduced support for DirectX-based visual filters and transitions called DX filters, which enabled web developers to apply multimedia-style effects to their web pages. Internet Explorer 10 supports a standards-based alternative to common DX filters.

Note • The legacy support is available in Internet Explorer 10 in document modes 5, 7, 8, and 9; however, their performance is inferior to their standards-based replacements.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered by moving to standards-based technologies. Where this is not feasible, the Internet Explorer Compatibility View should be used. It can be triggered by using the meta attribute value X-UA-Compatible.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
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Browser Compatibility Tests

1318: Deprecated Vector Markup Language (VML) Elements

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1318 Browser Compatibility test, the web application contents are scanned for the usage of deprecated Vector Markup Language (VML) technology.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning

Message
This web application contains deprecated Vector Markup Language element [ELEMENT] (File: [FILE_NAME]).

Background
Internet Explorer 10 Standards and Quirk modes do not support vector markup language (VML). This language was sometimes used to produce vector graphics that were displayed in web applications.

Note • Support for VML is available in Internet Explorer 10 in document modes 5, 7, 8, and 9; however, the performance is inferior to the standards-based replacements.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered by moving to standards-based technologies—for example, scalable vector graphics (SVG) format. Where this is not feasible, the Internet Explorer Compatibility View should be used. It can be triggered by using the meta attribute value X-UA-Compatible.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
1319: Unsupported Plug-ins for Internet Explorer in the Windows UI

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1319 Browser Compatibility test, the web application contents are scanned for the usage of embedded content that requires external plug-ins.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning

Messages
- This web application requires Flash Player plugin, which might not be loaded in Windows Internet Explorer 101 in the Windows UI (File: [FILE_NAME]).
- This web application requires Java plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
- This web application requires Microsoft Office plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
- This web application requires Open office plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
- This web application requires Microsoft Silverlight plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
- This web application requires RealOne Player plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
- This web application requires Shockwave plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
- This web application requires Adobe QuickTime plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
- This web application requires Adobe PDF plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
- This web application requires PostScript plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
- This web application requires Microsoft Windows Media Player plugin, which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).
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• This web application requires unrecognized external plugin (clsid:[VALUE]), which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).

• This web application requires unrecognized external plugin (type:[VALUE]), which might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).

• This web application requires unrecognized external plugin created dynamically via JavaScript. The plugin might not be loaded in Windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).

• This web application requires unrecognized external ActiveX control created dynamically via JavaScript. The control might not be loaded in windows Internet Explorer 11 in the Windows UI (File: [FILE_NAME]).

Background
Internet Explorer 11 supports two browsing experiences: Internet Explorer in the Windows UI and Internet Explorer for the desktop. Although both use the same underlying technology to render web applications, the behavior and experience might differ. For example, Internet Explorer in the Windows UI has limited Adobe Flash support, and it does not support other plug-ins, such as Java applets. Web applications that rely on these technologies may fail to deliver expected content in Internet Explorer 11 in the Windows UI.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered by moving to standards-based technologies (including supported HTML5 features) in order to function correctly in Internet Explorer 11 in the Windows UI.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1320: Unsupported XML Data Islands

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1320 Browser Compatibility test, the web application contents are scanned for usage of deprecated XML data islands.

Test Group/Test Category
Browser Compatibility/Internet Explorer 10
Severity
Warning

Messages
This web application uses deprecated XML data islands.

Background
Since Windows Internet Explorer 10, Microsoft has dropped support for data islands. In order to provide improved interoperability and compliance with HTML5, data islands are now parsed as HTML. This means that XML data islands are now parsed as HTML. This change can impact pages written exclusively for Windows Internet Explorer or pages that use browser sniffing to alter their behavior in Internet Explorer.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to use other technologies instead of XML data islands. Alternatively, meta tags can be used to define document compatibility with Internet Explorer 9.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1321: Unsupported VBScript Code

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1321 Browser Compatibility test, the web application contents are scanned for usage of VBScript code.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning
**Background**

Since Windows Internet Explorer 11 (IE11), Microsoft deprecated VBScript (Visual Basic Script) code as a scripting language for IE11. Web applications displayed in the edge mode will not execute VBScript code.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The web application that relies on VBScript should be re-engineered to use JavaScript.

**Basic Auto Fix**

No resolution is available.

**Advanced Auto Fix**

No resolution is available.

---

**1322: Removed JavaScript API Features**

*Edition - This test is included in AdminStudio Enterprise with Application Compatibility.*

For the 1322 Browser Compatibility test, the web application contents are scanned for usage of removed JavaScript API features.

**Test Group/Test Category**

Browser Compatibility/Internet Explorer 11

**Severity**

Warning

**Background**

Since Windows Internet Explorer 11 (IE11), Microsoft has removed some of the JavaScript Application Programming Interface (API) features. As a result, the applications that rely on the removed standards may be displayed incorrectly or may crash in the occurrence of unhandled exceptions.

**Resolution**

The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**

The web application should be re-engineered to use replacements for the removed JavaScript features.
Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1323: Unsupported Pointer Events

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1323 Browser Compatibility test, the web application contents are scanned for usage of Microsoft pointer events in the JavaScript and Cascading Style Sheets (CSS) code of the web application.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning

Background
Since Windows Internet Explorer 10, Microsoft has introduced pointer events with vendor prefixes as a replacement of World Wide Web Consortium (W3C) Pointer Events. With Internet Explorer 11, the Microsoft prefixed versions of pointer events and Application Programming Interfaces (APIs) are no longer supported and might be removed in future releases.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to use technologies other than Microsoft prefixed versions of pointer events and APIs.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.
1324: Flexible Box Changes in CSS Scripts

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1324 Browser Compatibility test, the web application contents are scanned for usage of deprecated vendor prefixes in CSS flexible boxes.

Test Group/Test Category
Browser Compatibility/Internet Explorer 11

Severity
Warning

Background
Since Windows Internet Explorer 10 (IE10), Microsoft introduced support for the flexible boxes using vendor prefixes. As of Internet Explorer 11, the vendor prefixes in flexible boxes have been replaced with World Wide Web Consortium (W3C) Cascading Style Sheets (CSS) properties, so the old usage is no longer supported.

Resolution
The following resolutions are available. Note that this issue is not resolved automatically by default.

Manual Fix
The web application should be re-engineered to use replacement for the removed CSS properties.

Basic Auto Fix
No resolution is available.

Advanced Auto Fix
No resolution is available.

1325: Deprecated Property for Cross-browser Plugins

Edition • This test is included in AdminStudio Enterprise with Application Compatibility.

For the 1325 Browser Compatibility test, the web application contents are scanned for usage of the window.ActiveXObject property.
**Test Group/Test Category**
Browser Compatibility/Internet Explorer 11

**Severity**
Warning

**Background**
Since Windows Internet Explorer 11 (IE11), the navigator object supports plugins and Internet media type (a.k.a. MIME type) properties. In addition, the window.ActiveXObject property is hidden from the Document Object Model (DOM) and it is not possible to determine if a plugin is present using this property.

**Resolution**
The following resolutions are available. Note that this issue is not resolved automatically by default.

**Manual Fix**
The web application should be re-engineered to use replacements for the window.ActiveXObject property.

**Basic Auto Fix**
No resolution is available.

**Advanced Auto Fix**
No resolution is available.

---

**Application Virtualization Compatibility Tests**

*Edition* • *The Application Virtualization Compatibility tests are included in the AdminStudio with Application Virtualization.*

AdminStudio’s Test Center offers tests for both the compatibility of Windows Installer packages to be converted to virtual formats, and also compatibility for running on a virtual desktop infrastructure.

- Installer Analysis Tests
- Application Runtime Analysis Tests
Installer Analysis Tests

**Edition** • The Application Virtualization Compatibility tests are included in the AdminStudio with Application Virtualization.

AdminStudio uses the application virtualization compatibility installer analysis tests to determine if a Windows Installer package is a suitable candidate for virtualization to Microsoft App-V, VMware ThinApp, Citrix XenApp, or Symantec Workspace formats.

You can choose to customize your test results so that only the virtualization formats that you are interested in are displayed.

- Application Virtualization Compatibility Installer Analysis Tests
- Choosing the Virtual Formats to Display in Test Results

Application Virtualization Compatibility Installer Analysis Tests

**Edition** • The Application Virtualization Compatibility tests are included in the AdminStudio with Application Virtualization.

AdminStudio uses the following tests to determine if a Windows Installer package is a suitable candidate for virtualization to Microsoft App-V, VMware ThinApp, Citrix XenApp, or Symantec Workspace formats.

- Tests That Return Errors or Warnings
- Tests That Indicate Repackaging is Required
Tests That Return Errors or Warnings

The following tests return errors or warnings for positive test results. An icon indicating the severity of a positive test result is listed in the column of each of the virtual technologies that the test applies to. If the test does not apply to a specific virtualization technology, a gray bar is displayed in that technology’s column.

Table 15-2 • Application Virtualization Compatibility / Installer Analysis Tests

<table>
<thead>
<tr>
<th>Description</th>
<th>App-V 4.x</th>
<th>App-V 5.x</th>
<th>XenApp</th>
<th>ThinApp 4.x</th>
<th>ThinApp 5.x</th>
<th>Symantec Workspace</th>
</tr>
</thead>
<tbody>
<tr>
<td>Invalid Windows Installer Package</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
</tr>
</tbody>
</table>

Package is not a valid Windows Installer package. Usually this issue is found in legacy installations that require repackaging.

In rare cases, this issue could also be found in a Windows Installer package that has become corrupted.

<table>
<thead>
<tr>
<th>No Shortcut</th>
<th>![exclamation]</th>
<th>![exclamation]</th>
<th>![x]</th>
<th>![x]</th>
<th>![x]</th>
<th>![x]</th>
</tr>
</thead>
</table>

This package contains no shortcuts. Shortcuts are necessary to define the entry point into the virtual application.

- **App-V suitability**—For conversion to App-V packages, this issue is acceptable in some scenarios, such as packages that provide dependencies to others that dynamically suite it. However, if this package merely provides a plug-in to another application, it must contain a shortcut to launch that application in this package’s virtual context.

- **ThinApp and XenApp suitability**—For conversion to ThinApp and XenApp formats, shortcuts are necessary to define the entry point into the virtual application.

One potential resolution to this issue is to use InstallShield Editor to add one or more shortcuts to the Windows Installer package.
## Table 15-2 • Application Virtualization Compatibility / Installer Analysis Tests (cont.)

<table>
<thead>
<tr>
<th>Description</th>
<th>App-V 4.x</th>
<th>App-V 5.x</th>
<th>XenApp</th>
<th>ThinApp 4.x</th>
<th>ThinApp 5.x</th>
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<tbody>
<tr>
<td>ClickOnce</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>—</td>
</tr>
<tr>
<td>Package contains a ClickOnce application. ClickOnce is a per-user installation format that is often incompatible with the per-machine nature of virtual package deployment. A ClickOnce application also may try to automatically update itself, which results in invalid versioning in the application virtualization client.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shell Extension</td>
<td>![warning]</td>
<td>—</td>
<td>![warning]</td>
<td>![warning]</td>
<td>![warning]</td>
<td>—</td>
</tr>
<tr>
<td>Package contains a shell extension. Shell extensions extend Windows Explorer and cannot be loaded from a virtual package. This extension may be critical to the use of this application, and, if so, this application will not function when virtualized. However if this extension is non-critical, the application may function when virtualized.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OS Integrated</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>—</td>
</tr>
<tr>
<td>Package contains files that are closely integrated with the operating system. The files that make up applications like Internet Explorer or Windows Media Player, or frameworks like the .NET Framework, do not make good candidates for virtualization. These files should instead be installed locally on the machine.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Application Virtualization Compatibility Tests (cont.)

<table>
<thead>
<tr>
<th>Description</th>
<th>App-V 4.x</th>
<th>App-V 5.x</th>
<th>XenApp</th>
<th>ThinApp 4.x</th>
<th>ThinApp 5.x</th>
<th>Symantec Workspace</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Boot Service</strong></td>
<td>![X]</td>
<td>![X]</td>
<td>![X]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Package contains a service that starts at boot-time.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Virtualized services are limited to the lifetime of the virtual application, so services that must start at boot-time do not make good candidates for virtualization to App-V or XenApp formats. It may be possible to extract this service such that it can be installed locally on the machine and allow the rest of the package to be virtualized.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Too Large</strong></td>
<td>![X]</td>
<td></td>
<td>![X]</td>
<td>![X]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Package contains more than 4 GB of files.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Since App-V 4.x and XenApp do not support packages that contain more than 4 GB of files, this application cannot be successfully virtualized to App-V 4.x or XenApp as an uncompressed package.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>However, if the compressed size of the package is less than 4 GB, then this application can be virtualized to these formats as a compressed package.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>COM Surrogate DLLs</strong></td>
<td>![X]</td>
<td>![X]</td>
<td>![X]</td>
<td>![X]</td>
<td>![X]</td>
<td>![X]</td>
</tr>
</tbody>
</table>
### Table 15-2 • Application Virtualization Compatibility / Installer Analysis Tests (cont.)

<table>
<thead>
<tr>
<th>Description</th>
<th>App-V 4.x</th>
<th>App-V 5.x</th>
<th>XenApp</th>
<th>ThinApp 4.x</th>
<th>ThinApp 5.x</th>
<th>Symantec Workspace</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>COM Plus</strong></td>
<td></td>
<td></td>
<td>☒</td>
<td>☒</td>
<td>☒</td>
<td>—</td>
</tr>
<tr>
<td>Package contains a COM Plus component. App-V, XenApp, and ThinApp do not support COM+ components, so this package may not work correctly if virtualized.</td>
<td></td>
<td></td>
<td>☒</td>
<td>☒</td>
<td>☒</td>
<td>—</td>
</tr>
<tr>
<td><strong>Device Driver</strong></td>
<td></td>
<td></td>
<td>☒</td>
<td>☒</td>
<td>☒</td>
<td>—</td>
</tr>
<tr>
<td>Package contains a device driver. System-level drivers such as print drivers or USB device drivers do not work from a virtualized environment. It may be possible to extract this driver such that it can be installed locally on the machine and allow the rest of the package to be virtualized.</td>
<td></td>
<td></td>
<td>☒</td>
<td>☒</td>
<td>☒</td>
<td>—</td>
</tr>
<tr>
<td><strong>64-Bit Package</strong></td>
<td></td>
<td></td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Package is a 64-bit package. XenApp and ThinApp do not support virtualization of 64-bit packages.</td>
<td></td>
<td></td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td><strong>ASP.NET/IIS Application</strong></td>
<td></td>
<td></td>
<td>☒</td>
<td>☒</td>
<td>☒</td>
<td>—</td>
</tr>
<tr>
<td>Package contains an ASP.NET or IIS application component, which is not supported by App-V 4.x, App-V 5.x, XenApp, and ThinApp. If the ASP.NET or IIS application component is not an important part of the application, or if it can be separately installed from the package, this error can be suppressed and ignored.</td>
<td></td>
<td></td>
<td>☒</td>
<td>☒</td>
<td>☒</td>
<td>—</td>
</tr>
</tbody>
</table>
### Table 15-2 • Application Virtualization Compatibility / Installer Analysis Tests (cont.)

<table>
<thead>
<tr>
<th>Description</th>
<th>App-V 4.x</th>
<th>App-V 5.x</th>
<th>XenApp</th>
<th>ThinApp 4.x</th>
<th>ThinApp 5.x</th>
<th>Symantec Workspace</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WMI Provider</strong></td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>![x]</td>
<td>-</td>
</tr>
<tr>
<td>Package contains a WMI provider component, which is not supported by App-V 4.x, App-V 5.x, XenApp, and ThinApp. If the WMI Provider component is not an important part of the application, or if it can be separately installed from the App-V package, this error can be suppressed and ignored.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| **J2EE Application Server**  | ![x]      | ![x]      | ![x]   | ![x]        | ![x]        | -                 |
| Package contains a J2EE application server, which is not supported by App-V, XenApp, or ThinApp. If the J2EE application is not an important part of the application, or if it can be separately installed from the package, this error can be suppressed and ignored. |

| **Unsupported Application (Error)** | ![x] | ![x] | ![x] | ![x] | ![x] | - |
| This package contains an application known to not be a good candidate for virtualization. |

| **Unsupported Application (Warning)** | ![!] | ![!] | ![!] | ![!] | ![!] | ![!] |
| This package contains some files that indicate the presence of unsupported applications such as antivirus software or various server software such as Exchange Server or SQL Server. If these unsupported application components are not an important part of the application, or if they can be separately installed from the package, this error can be suppressed and ignored. |

| **URL Protocol**                | ![!] | - | ![!] | - | - | - |
| Package registers an URL protocol. |
Tests That Indicate Repackaging is Required

When a positive test result is returned for any of the following tests, neither an error nor a warning is generated because these issues can be resolved by repackaging the package. For these tests, if a positive test result is generated, an informational icon is displayed on the Application Virtualization Compatibility tab of the Test Center Deployment Type View.

Figure 15-1: Informational Messages on Application Virtualization Compatibility Tab

If a package has a positive test result in this category, Automated Application Converter will automatically repackate it on a clean VM before converting it to a virtual package.
Because a positive test result to one of these tests does not have an impact on a package's overall compatibility to be virtualized, a **Ready** icon is displayed for the package on summary views if these are the only issues that the package has generated. For more information, see Hierarchical Level of Status Icons.

### Table 15-3 • Application Virtualization Compatibility / Installer Analysis Tests That Indicate Repackaging is Required

<table>
<thead>
<tr>
<th>Description</th>
<th>App-V 4.x</th>
<th>App-V 5.x</th>
<th>XenApp</th>
<th>ThinApp 4.x</th>
<th>ThinApp 5.x</th>
<th>Symantec Workspace</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Conditionalized Component</strong></td>
<td>🟢</td>
<td>🟢</td>
<td>🟢</td>
<td>🟢</td>
<td>🟢</td>
<td>🟢</td>
</tr>
<tr>
<td>This package contains one or more components which are only installed in under certain conditions. Since some components may be excluded in certain environments, the exact set of files and registry to convert must be determined by repackaging this application.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| **Unsupported Table** | 🟢         | 🟢         | 🟢      | 🟢           | 🟢           | 🟢                  |
| This package contains one or more tables that are not supported by direct conversion. Since these tables may result in the addition or removal of files or registry, the exact set to convert must be determined by repackaging this application. |

| **Custom Action** | 🟢         | 🟢         | 🟢      | 🟢           | 🟢           | 🟢                  |
| This package contains one or more unknown custom actions. Since these actions may result in the addition or removal of files or registry, the exact set to convert must be determined by repackaging this application. |

### Choosing the Virtual Formats to Display in Test Results

*Edition • The Application Virtualization Compatibility tests are included in the AdminStudio with Application Virtualization.*

All of the tests in the **Installer Analysis** subcategory of the **Application Virtualization Compatibility** test category are always run each time that you run Application Virtualization Compatibility tests in Test Center.

However, if you do not want to display test results for a specific virtual technology, perform the following steps:
Task: To choose the virtual formats to display in test results:

1. On the Application Manager Test Center tab, click the Select Tests to Execute button in the ribbon. The Select Tests to Execute dialog box opens.

2. Expand the subcategories of the Application Virtualization Compatibility > Installer Analysis category:

3. Under Installer Analysis, clear the selection of the virtual formats that you do not want to display in test results.

4. Click OK.

Application Runtime Analysis Tests

Edition • The Application Virtualization Compatibility tests are included in the AdminStudio with Application Virtualization.

The Application Runtime Analysis test results indicate whether a package is suitable for running on a virtual desktop infrastructure. The following subcategories of Application Runtime Analysis tests are available:

- AdminStudio - Virtual Desktop Assessment Tests

AdminStudio - Virtual Desktop Assessment Tests

Edition • The Application Virtualization Compatibility tests are included in the AdminStudio with Application Virtualization.

You can display test results from AdminStudio Virtual Desktop Assessment (VDA) that indicate whether a package is suitable for running on a virtual desktop infrastructure. If a package has one or more of these issues, it is not a good candidate to run on a virtual desktop infrastructure.
AdminStudio VDA test results are displayed on the Application Virtualization Compatibility tab of the Test Center Deployment Type View, as described Viewing AdminStudio Virtual Desktop Assessment Test Results in Test Center.

Note • In order to display AdminStudio VDA test results in Test Center, you must be connected to a Flexera Gateway Service server that AdminStudio VDA is also connected to. See Integrating with Other Flexera Software Applications via the Flexera Service Gateway.

The following AdminStudio - Virtual Desktop Assessment tests return errors or warnings for positive test results. An icon indicating the severity of a positive test result is listed in the column of each of the virtual technologies that the test applies to. If the test does not apply to a specific virtualization technology, a gray bar is displayed in that technology’s column.

Table 15-4 • Application Virtualization Compatibility / Virtual Desktop Assessment Tests

<table>
<thead>
<tr>
<th>Description</th>
<th>App-V 4.x</th>
<th>App-V 5.x</th>
<th>XenApp</th>
<th>ThinApp</th>
<th>Symantec Workspace</th>
</tr>
</thead>
<tbody>
<tr>
<td>Using Shell Extension</td>
<td>![icon]</td>
<td>![icon]</td>
<td>![icon]</td>
<td>![icon]</td>
<td>—</td>
</tr>
<tr>
<td>Dynamic analysis detected that this package is using shell extensions.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DCOM Services</td>
<td>![icon]</td>
<td>![icon]</td>
<td>![icon]</td>
<td>![icon]</td>
<td>—</td>
</tr>
<tr>
<td>Dynamic analysis detected that this package provides DCOM Services.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Installs Windows Services</td>
<td>![icon]</td>
<td>![icon]</td>
<td>![icon]</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Dynamic analysis detected that this package installed a Windows Services.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Uses Windows Services</td>
<td>![icon]</td>
<td>![icon]</td>
<td>![icon]</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Dynamic analysis detected that this package is using Windows Services.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Device Driver</td>
<td>![icon]</td>
<td>![icon]</td>
<td>![icon]</td>
<td>![icon]</td>
<td>![icon]</td>
</tr>
<tr>
<td>Dynamic analysis detected that this package installed a device driver.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Best Practices and Risk Assessment Tests

Edition • The following tests are included in AdminStudio Professional and Enterprise Editions:

- Windows Installer Internal Consistency Evaluators
- Windows Installer Best Practices ACE tests
Windows Installer Internal Consistency Evaluators

Edition • The Windows Installer Internal Consistency Evaluators are included in AdminStudio Professional and Enterprise Editions.

The internal consistency evaluators (ICEs) are tests that you can run to check whether Windows Installer packages are valid databases that perform as expected. These tests validate the data in each table of a package, as well as the data among tables.

Examples of ICEs are:

- ICE08: Each component has a unique component code.
- ICE09: Any component that is being installed to the Windows System folder is marked as permanent.
- ICE12, ICE75, and others: custom actions are scheduled at valid times in the installation sequences.

Test Center includes more than 100 ICE tests. ICE tests are stored in .cub files, which are Windows Installer-format databases that perform custom actions that validate data in Windows Installer databases.

About ICE43, ICE50, and ICE57 Tests for Shortcuts

Edition • These tests are included in AdminStudio Professional and Enterprise Editions.

Each entry in the CreateLink section of the .inc file is converted into an entry in the Shortcut table. The exact properties of the shortcut depends on the information in the CreateLink line as well as the nature of the target file itself.

ICE43, ICE50, and ICE57 are the most common validation tests for shortcuts.
Shortcut Types

The primary distinction between shortcuts is advertised vs. non-advertised. Here are two reasons why it is preferable to create advertised shortcuts:

- Advertised shortcuts are triggers for MSI’s self-repair mechanism.
- Non-advertised shortcuts are intended for a per-user context only:
  - The target file must be a file installed in a user-specific directory.
  - The key path of the component that contains the target file must be a user-specific registry value.

Conversion from CreateLink Entries to Shortcut Table Entries

The .inc converter always tries to create advertised shortcuts for every CreateLink line that is found in the .inc file. However, not every CreateLink line can be converted into an advertised shortcut.

To create an advertised shortcut, the information in the CreateLink line must meet all of the following requirements:

- The target file must be the key path of its component. This means that the target file must be listed in the .inc file list. The converter will create a new component for a non-PE (portable executable) target files, so that it is guaranteed to become the key path of the component. (Normally, for each target directory, non-PE files are grouped together into one component).
- The target file must contain an icon.

In general, this means that as long as the target file contains an icon, the converter is able to create an advertised shortcut for it. However, whenever a shortcut cannot be advertised, the converter does the following:

- It creates a “catch all” component (if not yet created) named ShortcutsComponent. It also creates an HKCU registry entry in the Registry table, and that entry is used as the key path for ShortcutsComponent. This is done to avoid ICE43.
- A new shortcut entry is created in the Shortcut table, and it is associated with ShortcutsComponent.

Windows Installer Best Practices Tests

Edition • The Windows Installer Best Practices ACE tests are included in AdminStudio Professional and Enterprise Editions.
The following Windows Installer best practice tests are described in this section:

### Table 15-5 • Windows Installer Best Practice Tests

<table>
<thead>
<tr>
<th>Category</th>
<th>Test</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Components</strong></td>
<td>- ACE04: Components Without Files or Key Paths</td>
</tr>
<tr>
<td></td>
<td>- ACE05: More Than One Executable File Per Component</td>
</tr>
<tr>
<td></td>
<td>- ACE06: Executable File Not Marked as Key File of Component</td>
</tr>
<tr>
<td><strong>Merge Module</strong></td>
<td>- ACE26: Merge Modules That Are Missing from the Application Catalog</td>
</tr>
<tr>
<td><strong>Integrity</strong></td>
<td>- ACE36: Merge Module Dependencies That Are Missing from the Application Catalog</td>
</tr>
<tr>
<td><strong>Recommended Tests</strong></td>
<td>- ACE25: Hard-Coded Paths for Custom Action Targets</td>
</tr>
<tr>
<td></td>
<td>- ACE27: Duplicate File Data Without the Required Standard Actions</td>
</tr>
<tr>
<td></td>
<td>- ACE28: Hard-Coded Paths for Environment Variable Values</td>
</tr>
<tr>
<td></td>
<td>- ACE29: Hard-Coded Paths for INI File Changes</td>
</tr>
<tr>
<td></td>
<td>- ACE31: MoveFile Data Without the Required Standard Actions</td>
</tr>
<tr>
<td></td>
<td>- ACE32: Hard-Coded Paths in Registry Entries</td>
</tr>
<tr>
<td></td>
<td>- ACE33: RemoveFile Data Without the Required Standard Actions</td>
</tr>
<tr>
<td></td>
<td>- ACE34: RemoveIniFile Data Without the Required Standard Actions</td>
</tr>
<tr>
<td></td>
<td>- ACE35: RemoveRegistry Data Without the Required Standard Actions</td>
</tr>
</tbody>
</table>

### ACE04: Components Without Files or Key Paths

**Edition • This test is included in AdminStudio Professional and Enterprise Editions.**

ACE04 verifies that components with no files and no key paths have an associated entry in the **CreateFolder** table according to Windows Installer best practices.

**Test Group/Test Category/Test Subcategory**

Best Practices and Risk Assessment/Windows Installer Best Practices/Components

**Severity**

Error

**Message**

The component [COMPONENT1] in the package [PACKAGE1] does not have a key file, a key path, or an associated entry in the CreateFolder table.
Background

ACE04 is designed to identify and fix the same issue that ICE18 detects. It flags components that have an empty KeyPath column, that do not have any files, and that also do not have associated entries in the RemoveFile, DuplicateFile, and MoveFile tables.

Resolution

Automatic Fix (CARD04)

CARD04 creates a CreateFolder table entry for the component by executing the following query:

```
INSERT INTO CreateFolder ( `Directory_`, `Component_` )
VALUES ('Source Directory','Source Component')
```

ACE05: More Than One Executable File Per Component

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE05 checks for the existence of more than one executable file (.exe, .dll, .ocx, .hlp, .chm, .tlb, .sys, .drv) per component in a Windows Installer package.

Test Group/Test Category/Test Subcategory

Best Practices and Risk Assessment/Windows Installer Best Practices/Components

Severity

Error

Message


Background

If more than one executable file (.exe, .dll, .ocx, .hlp, .chm, .tlb, .sys, .drv) exists in a component, ACE05 fails.

Resolution

Automatic Fix (CARD05)

CARD05 automatically modifies the component so that only one .exe or .dll exists, and it adds new components for remaining .exe, .dll, .ocx, .hlp, .chm, .tlb, .sys, and .drv files. To do this, CARD05 generates a new component name and ComponentId and inserts a record in the Component table and in the FeatureComponents table. The relevant entry in the File table is then updated to effectively move the file into the new component.
ACE06: Executable File Not Marked as Key File of Component

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE06 checks whether the executable file (.exe, .dll, .ocx, .hlp, .chm, .tlb, .sys, .drv) within the component is the key file.

Test Group/Test Category/Test Subcategory
Best Practices and Risk Assessment/Windows Installer Best Practices/Components

Severity
Error

Message
The component [COMPONENT1] in the package [PACKAGE1] does not have an executable module (*.chm, *.dll, *.drv, *.exe, *.hlp, *.ocx, *.sys, or *.tlb) as the key file. The current key file [NON-EXECUTABLE_FILENAME] can be replaced with [EXECUTABLE_MODULE_FILENAME].

Background
If an executable file is not the key file of its component, ACE06 fails.

Resolution

Automatic Fix (CARD06)
CARD06 automatically makes the executable file the key file of its component. To do this, CARD06 runs the following query and replaces the key path with a file entry from the File column of the File table; the file entry is associated with this component and of the correct type.

SELECT `KeyPath` FROM `Component` WHERE `ComponentId` = 'Source ComponentId'

ACE25: Hard-Coded Paths for Custom Action Targets

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE25 checks the entries in the CustomAction table to identify any hard-coded paths.

Test Group/Test Category/Test Subcategory
Best Practices and Risk Assessment/Windows Installer Best Practices/Recommended Rules
Severity
Warning

Message
The [CUSTOM_ACTION_NAME] custom action has a hard coded directory path of [TARGET_PATH] in its Target field.

Background
If a package has a hard-coded path in the Target column of the CustomAction table, ACE25 fails.

Resolution
Manual Fix
Open the package file in InstallShield Editor, and in the Target column of the CustomAction table, change any hard-coded paths to relative paths.

ACE26: Merge Modules That Are Missing from the Application Catalog

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE26 checks whether the Merge Modules in a package are present in the Application Catalog.

Test Group/Test Category/Test Subcategory
Best Practices and Risk Assessment/Windows Installer Best Practices/Merge Module Integrity

Severity
Warning

Message
The [MERGE_MODULE_NAME], version [VERSION] Merge Module is included with this package and yet not imported into the Application Catalog. It is recommended that all Merge Modules be imported into the Application Catalog.

Background
If a package refers to a Merge Module that does not exist in the Application Catalog, ACE26 fails.

Note • ACE26 and ACE36, optional Best Practice ACEs, both check for conflicts with Merge Modules. ACE26 checks merge modules that are listed in the ModuleSignature table, while ACE36 checks the ModuleDependency table.
These ACEs are provided to encourage you to import Merge Modules into the Application Catalog and, by doing so, improve the effectiveness of ACE12, which checks for components that contain files that could be replaced by one of the imported Merge Modules.

Resolution

Manual Fix

To resolve this issue, open the package file in Application Manager and import the identified Merge Module into the Application Catalog.

ACE27: Duplicate File Data Without the Required Standard Actions

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE27 checks whether data in the DuplicateFile table is executed with an associated DuplicateFiles standard action.

Test Group/Test Category/Test Subcategory

Best Practices and Risk Assessment/Windows Installer Best Practices/Recommended Rules

Severity

Warning

Message

The package contains data ([FileKey]) in the 'DuplicateFile' table but not the necessary actions to use this data. You should consider whether a 'DuplicateFiles' or 'RemoveDuplicateFiles' action is needed for your 'InstallExecuteSequence' table.

Background

If a package contains data in the DuplicateFile table but not the necessary actions to use this data, ACE27 fails.

Resolution

Manual Fix

To resolve this issue, determine whether a DuplicateFiles action or a RemoveDuplicateFiles action is needed for your InstallExecuteSequence table. If so, either open the MSI file in InstallShield Editor and add the appropriate action to the InstallExecuteSequence table, or remove the unused data from the DuplicateFile table.
ACE28: Hard-Coded Paths for Environment Variable Values

**Edition** • This test is included in AdminStudio Professional and Enterprise Editions.

ACE28 checks the entries of the Environment table to identify hard-coded paths.

**Test Group/Test Category/Test Subcategory**
Best Practices and Risk Assessment/Windows Installer Best Practices/Recommended Rules

**Severity**
Warning

**Message**
The [ENVIRONMENT_TABLE_NAME] Environment table entry has a hard coded directory path of [DIRECTORY_PATH] in its value field.

**Background**
If the Value column of the Environment table in a package contains any hard-coded paths, ACE28 fails.

**Resolution**

**Manual Fix**
To resolve this issue, open the package file in InstallShield Editor and change any hard-coded paths in the Value column of the Environment table to relative paths.

ACE29: Hard-Coded Paths for INI File Changes

ACE29 checks the entries in the IniFile table to identify hard-coded paths.

**Test Group/Test Category/Test Subcategory**
Best Practices and Risk Assessment/Windows Installer Best Practices/Recommended Rules

**Severity**
Warning

**Message**
The [PATH_NAME]\[INI_FILE_NAME] INI file has a hard coded directory path of [HARD_CODED_PATH] in its value field.


Background
If the Value column of the IniFile table of a package contains any hard-coded paths, ACE29 fails.

Resolution

Manual Fix
To resolve this issue, open the package file in InstallShield Editor and change any hard-coded paths in the Value column of the IniFile table to relative paths.

ACE31: MoveFile Data Without the Required Standard Actions

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE31 checks whether data in the MoveFile table is being executed with an associated MoveFiles standard action.

Test Group/Test Category/Test Subcategory
Best Practices and Risk Assessment/Windows Installer Best Practices/Recommended Rules

Severity
Warning

Message
The package contains data ([FileKey]) in the 'MoveFile' table but not the necessary actions to use this data. You should consider whether a 'MoveFiles' action is needed for your 'InstallExecuteSequence' table.

Background
If a package contains data in the MoveFile table but not the necessary actions to use this data, ACE31 fails.

Resolution

Manual Fix
To resolve this issue, determine whether a MoveFiles action is needed for your InstallExecuteSequence table. If so, either open the MSI file in InstallShield Editor and add the appropriate action to the InstallExecuteSequence table, or remove the unused data from the MoveFile table.
ACE32: Hard-Coded Paths in Registry Entries

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE32 checks the entries of the registry table to identify hard-coded paths.

Test Group/Test Category/Test Subcategory
Best Practices and Risk Assessment/Windows Installer Best Practices/Recommended Rules

Severity
Warning

Message
The [REGISTRY_TABLE_ENTRY_NAME] Registry table entry has a hard coded directory path of [DIRECTORY_PATH_NAME] in its Value field.

Background
If the Value column of the Registry table of a package contains any hard-coded paths, ACE32 fails.

Resolution
Manual Fix
To resolve this issue, open the package file in InstallShield Editor and change any hard-coded paths in the Value column of the Registry table to relative paths.

ACE33: RemoveFile Data Without the Required Standard Actions

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE33 checks whether data in the RemoveFile table is being executed with an associated RemoveFiles action.

Test Group/Test Category/Test Subcategory
Best Practices and Risk Assessment/Windows Installer Best Practices/Recommended Rules

Severity
Warning
**Message**

The package contains data ([FileKey]) in the 'RemoveFile' table but not the necessary actions to use this data. You should consider whether a 'RemoveFiles' action is needed for your 'InstallExecuteSequence' table.

**Background**

If a package contains data in the **RemoveFile** table but not the necessary actions to use this data, ACE33 fails.

**Resolution**

**Manual Fix**

To resolve this issue, determine whether a RemoveFiles action is needed for your **InstallExecuteSequence** table. If so, either open the MSI file in InstallShield Editor and add the appropriate action to the **InstallExecuteSequence** table, or remove the unused data from the **RemoveFile** table.

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**ACE34: RemoveIniFile Data Without the Required Standard Actions**

*Edition • This test is included in AdminStudio Professional and Enterprise Editions.*

ACE34 checks whether data in the RemoveIniFile table is executed with an associated RemoveIniFiles action.

**Test Group/Test Category/Test Subcategory**

Best Practices and Risk Assessment/Windows Installer Best Practices/Recommended Rules

**Severity**

Warning

**Message**

The package contains data ([RemoveIniFile]) in the 'RemoveIniFile' table but not the necessary actions to use this data. You should consider whether a 'RemoveIniFiles' action is needed for your 'InstallExecuteSequence' table.

**Background**

If a package contains data in the **RemoveIniFile** table but not the necessary actions to use this data, ACE34 fails.
Resolution

Manual Fix

To resolve this issue, determine whether a RemoveIniFiles action is needed for your InstallExecuteSequence table. If so, either open the MSI file in InstallShield Editor and add the appropriate action to the InstallExecuteSequence table, or remove the unused data from the RemoveIniFile table.

ACE35: RemoveRegistry Data Without the Required Standard Actions

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE35 checks whether data in the RemoveRegistry table is executed with an associated RemoveRegistryValues action.

Test Group/Test Category/Test Subcategory
Best Practices and Risk Assessment/Windows Installer Best Practices/Recommended Rules

Severity
Warning

Message
The package contains data ([RemoveRegistry]) in the 'RemoveRegistry' table but not the necessary actions to use this data. You should consider whether a 'RemoveRegistryValues' action is needed for your 'InstallExecuteSequence' table.

Background
If a package contains data in the RemoveRegistry table but not the necessary actions to use this data, ACE35 fails.

Resolution

Manual Fix

To resolve this issue, determine whether a RemoveRegistryValues action is needed for your InstallExecuteSequence table. If so, either open the MSI file in InstallShield Editor and add the appropriate action to the InstallExecuteSequence table, or remove the unused data from the RemoveRegistry table.
ACE36: Merge Module Dependencies That Are Missing from the Application Catalog

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

ACE36 checks whether a package's Merge Module dependencies are present in the Application Catalog.

Test Group/Test Category/Test Subcategory

Best Practices and Risk Assessment/Windows Installer Best Practices/Merge Module Integrity

Severity

Warning

Message

The required [MERGE_MODULE_NAME], version [REQUIRED_VERSION] Merge Module is included with this package and yet not imported into the Application Catalog. It is recommended that all Merge Modules be imported into the Application Catalog.

Background

If any of a package’s Merge Module dependencies do not exist in the Application Catalog, ACE36 fails.

Note • ACE26 and ACE36, optional Best Practice ACEs, both check for conflicts with Merge Modules. ACE26 checks merge modules that are listed in the ModuleSignature table, while ACE36 checks the ModuleDependency table.

These ACEs are provided to encourage you to import Merge Modules into the Application Catalog and, by doing so, improve the effectiveness of ACE12, which checks for components that contain files that could be replaced by one of the imported Merge Modules.

Resolution

Manual Fix

Import the package’s missing Merge Modules into the Application Catalog.

Microsoft App-V Best Practices Tests

Edition • The Microsoft App-V Best Practices tests are included in AdminStudio with Application Virtualization.
The following Microsoft App-V best practices ACE tests are described in this section:

- ACE201: Shortcuts with Hard-Coded Paths for Targets
- ACE202: Shortcuts with Hard-Coded Paths in Command-Line Arguments
- ACE208: App-V Packages Without at Least One Shortcut
- ACE209: App-V Packages with Shell Extensions
- ACE210: App-V Packages with ClickOnce Support
- ACE211: App-V Package with DLL Surrogates
- ACE212: App-V Packages with Boot Services
- ACE213: App-V Packages with OS Integrated Files
- ACE214: App-V Packages with Drivers
- ACE216: App-V Package with Long .sft File Names
- ACE217: App-V Packages with WMI Providers
- ACE218: App-V Package with a J2EE Application Server
- ACE219: App-V Packages with ASPNET or IIS Components
- ACE220: App-V Packages with Unsupported Applications

ACE201: Shortcuts with Hard-Coded Paths for Targets

*Edition* • This test is *included in AdminStudio with Application Virtualization.*

ACE201 checks whether a target in the package has a hard-coded path, such as `C:\...\`, which may not be present in a virtual environment.

**Test Group/Test Category**

Best Practices and Risk Assessment/Microsoft App-V Best Practices

**Severity**

Warning

**Message**

Package [PACKAGE_NAME] has a shortcut named [NAME] with a hardcoded Target of [TARGET].

**Background**

If a shortcut in package has a hard-coded path, ACE201 fails.
Resolution

Manual Fix

To resolve this ACE in an App-V package, change the path of the target to use a variable instead of a hard-coded path.

Task: To resolve this issue:

1. Open the App-V package in the Virtual Package Editor.
2. In the View List under Application Data, click Shortcuts.
3. In the Targets explorer, select the target that contains the hard-coded path.
4. In the Target setting, replace the existing hard-coded path with a path that uses a CSIDL constant or an SFT constant—such as CSIDL_APPDATA or SFT_PROGRAM_FILES_X64.

Note • If there is no appropriate CSIDL or SFT constant, you may need to use a hard-coded path that starts with a drive letter.

ACE202: Shortcuts with Hard-Coded Paths in Command-Line Arguments

Edition • This test is included in AdminStudio with Application Virtualization.

ACE202 checks whether a command-line argument for a target in the package includes a hard-coded path, such as C:\...\, which may not be present in a virtual environment.

Test Group/Test Category

Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity

Warning

Message

Package [PACKAGE_NAME] has a shortcut named [NAME] with a hardcoded argument of [ARGUMENTS].

Background

If a command-line argument for a target in the package includes a hard-coded path, ACE202 fails.
Resolution

Manual Fix

To resolve this ACE in an App-V package, change the path to use a variable instead of a hard-coded path.

Task: To resolve this issue:

1. Open the App-V package in the Virtual Package Editor.
2. In the View List under Application Data, click Shortcuts.
3. In the Targets explorer, select the target that contains the hard-coded path.
4. In the Arguments setting, replace the existing path with a path that uses a CSIDL constant or an SFT constant—such as CSIDL_APPDATA or SFT_PROGRAM_FILES_X64—instead of the hard-coded path.

Note • If there is no appropriate CSIDL or SFT constant, you may need to use a hard-coded path that starts with a drive letter.


Edition • This test is included in AdminStudio with Application Virtualization.

ACE203 checks whether a working directory for a target in the package includes a hard-coded path, such as C:\...\, which may not be present in a virtual environment.

Test Group/Test Category

Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity

Warning

Message

Package [PACKAGE_NAME] has a shortcut named [NAME] with a hardcoded working directory of [DIRECTORY_NAME].

Background

If the package contains a shortcut target whose working directory is a hard-coded path, ACE203 fails.
Resolution

Manual Fix

To resolve this ACE in an App-V package, change the path to use a variable instead of a hard-coded path.

Task: To resolve this issue:

1. Open the App-V package in the Virtual Package Editor.
2. In the View List under Application Data, click Shortcuts.
3. In the Targets explorer, select the target that contains the hard-coded path.
4. In the Working Directory setting, replace the existing path with a path that uses a CSDL constant or an SFT constant—such as CSDL_APPDATA or SFT_PROGRAM_FILES_X64—instead of the hard-coded path.

Note • If there is no appropriate CSDL or SFT constant, you may need to use a hard-coded path that starts with a drive letter.

ACE208: App-V Packages Without at Least One Shortcut

Edition • This test is included in AdminStudio with Application Virtualization.

ACE208 checks whether an App-V package contains at least one shortcut.

Test Group/Test Category
Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity
Warning

Message
Package [PACKAGE_NAME] has no shortcuts.

Background
If the App-V package does not contain any shortcuts, ICE208 fails.

Resolution

Manual Fix

You can ignore this ACE if one of the following is true:
• This package is intended to be used as a dependency by a different App-V package through Dynamic Suite Composition. In this case, you need to edit the other App-V package in the Virtual Package Editor and select this App-V package as a dependency in the Dependencies view.

• This package is intended to be used as a plug-in. In this case, you need to create a shortcut to the application for which this is a plug-in. Some common examples include Office and Internet Explorer.

If end users need to be able to launch this App-V package independently, consider opening the package in the Virtual Package Editor and adding a target to the App-V package if necessary (through the Shortcuts view), and then adding a shortcut to the target.

ACE209: App-V Packages with Shell Extensions

Edition • This test is included in AdminStudio with Application Virtualization.

ACE209 checks App-V packages for shell extensions.

Test Group/Test Category
Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity
Warning

Message
Package [PACKAGE_NAME] has shell extensions.

Background
If an App-V package has a shell extension, ACE209 fails.

Resolution

Manual Fix
You need to assess how important the shell extension is to the application so that you can determine if it matters whether the shell extension behaves as intended. You then need to do one of the following:

• If the shell extension is unimportant, it is probably safe to deploy the package with slightly reduced functionality.

• If the shell extension is important, this package will not function well, and it should not be deployed.
ACE210: App-V Packages with ClickOnce Support

Edition • This test is included in AdminStudio with Application Virtualization.

ACE210 checks App-V packages for ClickOnce installations.

Test Group/Test Category
Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity
Warning

Message
Package [PACKAGE_NAME] has ClickOnce.

Background
If an App-V package has a ClickOnce installation, ACE210 fails.

Resolution
Manual Fix
You need to assess how important the ClickOnce installation is to the application so that you can determine if it matters whether the ClickOnce installation behaves as intended. You then need to do one of the following:

• If the ClickOnce installation is unimportant, it is probably safe to deploy the package with slightly reduced functionality.
• If the ClickOnce installation is important, this package will not function well, and it should not be deployed.

ACE211: App-V Package with DLL Surrogates

Edition • This test is included in AdminStudio with Application Virtualization.

ACE211 checks App-V packages for DLL surrogates.

Test Group/Test Category
Best Practices and Risk Assessment/Microsoft App-V Best Practices
Severity

Error

Message

Package [PACKAGE_NAME] has dll surrogates.

Background

If an App-V package has a DLL surrogate, ACE211 fails.

Resolution

Manual Fix

You need to assess how important the DLL surrogate is to the application so that you can determine if it matters whether the DLL surrogate behaves as intended. You then need to do one of the following:

- **If the DLL surrogate is unimportant**, it is probably safe to deploy the package with slightly reduced functionality.
- **If the DLL surrogate is important**, this package will not function well, and it should not be deployed.

ACE212: App-V Packages with Boot Services

This test is included in AdminStudio with Application Virtualization.

ACE212 checks App-V packages for boot services.

Test Group/Test Category

Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity

Error

Message

Package [PACKAGE_NAME] has boot services.

Background

If an App-V package has boot services, ACE212 fails.
Resolution

Manual Fix
You need to assess how important the boot service is to the application so that you can determine if it matters whether the boot service behaves as intended. You then need to do one of the following:

- **If the boot service is unimportant**, it is probably safe to deploy the package with slightly reduced functionality.
- **If the boot service is important but separable**, install the boot service on the main machine, and virtualize the rest of the application. A modified virtual package can then be deployed successfully.
- **If the boot service is important but not separable**, this package will not function well, and it should not be deployed.

ACE213: App-V Packages with OS Integrated Files

*Edition* • *This test is included in AdminStudio with Application Virtualization.*

ACE213 checks App-V packages for OS integrated files.

**Test Group/Test Category**
Best Practices and Risk Assessment/Microsoft App-V Best Practices

**Severity**
Error

**Message**
Package [PACKAGE_NAME] has OS integrated files.

**Background**
If an App-V package has an OS integrated file, ICE212 fails.

**Resolution**
It is likely that the OS integrated file is central to the virtual package. Therefore, it is recommended that this App-V package not be deployed.
ACE214: App-V Packages with Drivers

Edition • This test is included in AdminStudio with Application Virtualization.

ACE214 checks App-V packages for drivers.

Test Group/Test Category
Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity
Error

Message
Package [PACKAGE_NAME] has drivers.

Background
If an App-V package has a driver, ACE214 fails.

Resolution
Manual Fix
Separate the drivers from the rest of the application so that the drivers can be installed on the main machine. Then, virtualize the rest of the application.

ACE216: App-V Package with Long .sft File Names

Edition • This test is included in AdminStudio with Application Virtualization.

ACE216 checks whether an App-V package’s .sft file name contains more than 56 characters.

Test Group/Test Category
Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity
Error

Message
Package [PACKAGE_NAME] has a SFT filename that is too long (> 56 characters).
Background
If the .sft file for the App-V package contains more than 56 characters, ACE216 fails.

Resolution
Manual Fix
To resolve this ACE in an App-V package, rename the .sft file with a name that contains fewer than 56 characters.

ACE217: App-V Packages with WMI Providers

Edition • This test is included in AdminStudio with Application Virtualization.
ACE217 checks whether the App-V package contains a WMI Provider component.

Test Group/Test Category
Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity
Error

Message
WMI provider [PROVIDER_NAME] was found in package [PACKAGE_NAME].

Background
If an App-V package includes a WMI Provider component, ACE217 fails.

Resolution
Manual Fix
If the WMI Provider is not an important part of the application, or if it can be separately installed from the App-V package, this error can be suppressed and ignored.

ACE218: App-V Package with a J2EE Application Server

Edition • This test is included in AdminStudio with Application Virtualization.
ACE218 checks whether the App-V package contains a J2EE application server.
**Test Group/Test Category**
Best Practices and Risk Assessment/Microsoft App-V Best Practices

**Severity**
Error

**Message**
Files such as [FILE_NAME] indicate that a J2EE application server is in package [PACKAGE_NAME].

**Background**
If an App-V package includes a J2EE application server, ACE218 fails.

**Resolution**

**Manual Fix**
If the J2EE application is not an important part of the application, or if it can be separately installed from the App-V package, this error can be suppressed and ignored.

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**ACE219: App-V Packages with ASP.NET or IIS Components**

*Edition • This test is included in AdminStudio with Application Virtualization.*

ACE219 checks whether the App-V package contains an ASP.NET or IIS application component.

**Test Group/Test Category**
Best Practices and Risk Assessment/Microsoft App-V Best Practices

**Severity**
Error

**Message**
Files such as [FILE_NAME] indicate that an ASP.NET application is in package [PACKAGE_NAME].

**Background**
If an App-V package includes an ASP.NET or IIS application component, ACE219 fails.
Resolution

Manual Fix

If the ASP.NET/IIS application is not an important part of the application, or if it can be separately installed from the App-V package, this error can be suppressed and ignored.

ACE220: App-V Packages with Unsupported Applications

Edition • This test is included in AdminStudio with Application Virtualization.

ACE220 checks whether an App-V package contains files that indicate that the package includes unsupported applications such as antivirus software or server software such as Exchange Server or SQL Server.

Test Group/Test Category

Best Practices and Risk Assessment/Microsoft App-V Best Practices

Severity

Warning or error

Message

Files such as [FILE_NAME] indicate that the unsupported application [APPLICATION_NAME] is in package [PACKAGE_NAME].

Background

If an App-V package contains files that indicate that the package includes unsupported applications such as antivirus software or server software such as Exchange Server or SQL Server, ACE220 fails.

Resolution

Manual Fix

If these unsupported application components are not an important part of the application, or if they can be separately installed from the App-V package, this error can be suppressed and ignored.

Apple Best Practices Tests

Edition • The Apple Best Practices tests are included in AdminStudio with Mobile.
The following Apple Best Practices tests are described in this section:

- **M001**: Recommended Policy Keys are Specified to Ensure Proper Classification of the Application (Info.plist)
- **M002**: Default Policy Keys are Defined When Device-Specific Versions are Present
- **M003**: Localization Resources are Present and Contain All Required Information
- **M004**: Localization Resources are Present and Contain the Recommended Keys

## M001: Recommended Policy Keys are Specified to Ensure Proper Classification of the Application (Info.plist)

*Edition* • *The Apple Best Practices tests are included in AdminStudio with Mobile.*

M001 verifies that policy keys are specified in the application profile.

**Test Group/Test Category**
Best Practices and Risk Assessment/Apple Best Practices

**Severity**
Warning

## M002: Default Policy Keys are Defined When Device-Specific Versions are Present

*Edition* • *The Apple Best Practices tests are included in AdminStudio with Mobile.*

M002 verifies that default policy keys are defined.

**Test Group/Test Category**
Best Practices and Risk Assessment/Apple Best Practices

**Severity**
Warning
M003: Localization Resources are Present and Contain All Required Information

Edition • The Apple Best Practices tests are included in AdminStudio with Mobile.

M003 verifies that location resources are complete.

Test Group/Test Category
Best Practices and Risk Assessment/Apple Best Practices

Severity
Warning

M004: Localization Resources are Present and Contain the Recommended Keys

Edition • The Apple Best Practices tests are included in AdminStudio with Mobile.

M004 verifies that the recommended keys for localization are present.

Test Group/Test Category
Best Practices and Risk Assessment/Apple Best Practices

Severity
Warning

Mobile Risk Assessment Tests

Edition • The Mobile Risk Assessment tests are included in AdminStudio with Mobile.

The following categories of mobile risk assessment tests are described in this section:

- Windows Mobile Risk Assessment Tests
Windows Mobile Risk Assessment Tests

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

The following Windows mobile risk assessment tests are described in this section:

- M4001: Application Requires Telephony
- M4002: Application Requires Wi-Fi
- M4004: Application Uses a Camera
- M4006: Application Uses a Front-Facing Camera
- M4008: Application Uses a Video Camera
- M4010: Application Uses a Gyroscope
- M4011: Application Uses Location Services
- M4013: Application Uses a Magnetometer
- M4015: Application Uses the Microphone
- M4020: Application Uses Peer-to-Peer via Bluetooth
- M4021: Application Uses Bluetooth LE
- M4030: Application Accesses the Address Book
- M4031: Application Supports In-App Purchases
- M4037: Application Uses the NFC Card Emulation Feature in the Device
- M4040: Application Uses the Device Proximity Sensor
- M4045: Application Uses USB Feature
- M4046: Application Accesses the Calendar
- M4050: Application Uses Internet Access
- M4052: Application Uses External Storage
- M4053: Application Uses HID
- M4054: Application Uses POS
- M4055: Application Uses Documents Access
- M4056: Application Uses Pictures Access
- M4057: Application Uses Videos Access
M4058: Application Uses Music Access
M4059: Application Uses Enterprise Authentication
M4060: Application Uses Shared User Certificates
M4061: Application Uses Private Network Access
M4062: Application Uses Web Camera
M4063: Application Uses Web Browser
M4064: Application Uses DirectX 11
M4065: Application Uses Digital Compass
M4066: Application Uses Push Notification Service
M4067: Application Uses Speech Recognition
M4068: Application Uses Local Ring Tones

M4001: Application Requires Telephony

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4004 scans the mobile app for the presence of telephony usage.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4002: Application Requires Wi-Fi

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4002 scans the mobile app for the presence of wireless networking usage.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.
Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4004: Application Uses a Camera

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4004 scans the mobile app to determine if it uses the device camera.
AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4006: Application Uses a Front-Facing Camera

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M206 scans the mobile app to determine if it uses a front-facing camera.
AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4008: Application Uses a Video Camera

Edition  •  The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4008 scans the mobile app to determine if it uses the video camera. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4010: Application Uses a Gyroscope

Edition  •  The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M210 scans the mobile app to determine if it uses the device gyroscope. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M4011: Application Uses Location Services

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4011 scans the mobile app to determine XXXXX

M4013: Application Uses a Magnetometer

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M213 scans the mobile app to determine if it uses the device magnetometer.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.

M4015: Application Uses the Microphone

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M215 scans the mobile app to determine if it uses the device microphone.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment
Severity

- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M4020: Application Uses Peer-to-Peer via Bluetooth

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M220 scans the mobile app to determine if it uses peer-to-peer connectivity via Bluetooth.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity

- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M4021: Application Uses Bluetooth LE

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M221 scans the mobile app to determine if it uses Bluetooth LE.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity

- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M4030: Application Accesses the Address Book

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M230 scans the mobile app to determine if it accesses the user’s address book.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4031: Application Supports In-App Purchases

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4031 scans the mobile app to determine if it supports in-app purchases.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M4037: Application Uses the NFC Card Emulation Feature in the Device

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M237 scans the mobile app to determine if it uses the NFC card emulation feature in the device. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4040: Application Uses the Device Proximity Sensor

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M240 scans the mobile app to determine if it uses the device proximity sensor. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M4045: Application Uses USB Feature

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M245 scans the mobile app to determine if it uses USB features.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4046: Application Accesses the Calendar

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4046 scans the mobile app to determine if it accesses the calendar.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M4050: Application Uses Internet Access

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M250 scans the mobile app to determine if it uses Internet access.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4052: Application Uses External Storage

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4052 scans the mobile app to determine if it uses external storage.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M4053: Application Uses HID

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4053 scans the mobile app to determine if it uses HID.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M4054: Application Uses POS

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4054 scans the mobile app to determine if it uses POS.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M4055: Application Uses Documents Access

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4054 scans the mobile app to determine if it uses Documents access. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4056: Application Uses Pictures Access

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4056 scans the mobile app to determine if it uses Pictures access. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M4057: Application Uses Videos Access

**Edition** • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4057 scans the mobile app to determine if it uses Pictures access.

AdminStudio examines the application’s metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M4058: Application Uses Music Access

**Edition** • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4058 scans the mobile app to determine if it uses Music access.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M4059: Application Uses Enterprise Authentication

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4059 scans the mobile app to determine if it uses enterprise authentication. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4060: Application Uses Shared User Certificates

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4060 scans the mobile app to determine if it uses shared user certificates. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M4061: Application Uses Private Network Access

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4061 scans the mobile app to determine if it uses private network access.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4062: Application Uses Web Camera

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4062 scans the mobile app to determine if it uses a web camera.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M4063: Application Uses Web Browser

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4063 scans the mobile app to determine if it uses a web browser.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4064: Application Uses DirectX 11

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4064 scans the mobile app to determine if it uses DirectX 11.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M4065: Application Uses Digital Compass

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4065 scans the mobile app to determine if it uses Digital Compass.
AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M4066: Application Uses Xbox Service

*M4066 scans the mobile app to determine if it uses the Xbox service.*

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M4067: Application Uses Push Notification Service

*M4067 scans the mobile app to determine if it uses the Push notification service.*

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment
Severity

- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M4068: Application Uses Speech Recognition

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4068 scans the mobile app to determine if it uses speech recognition. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity

- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M4069: Application Uses Local Ring Tones

Edition • The Windows Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M4069 scans the mobile app to determine if it uses local ring tones. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Windows Mobile Risk Assessment

Severity

- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
Android Mobile Risk Assessment Tests


The following Android mobile risk assessment tests are described in this section:

- M201: Application Requires Telephony
- M202: Application Requires Wi-Fi
- M203: Application Requires SMS Scheme
- M204: Application Uses a Camera
- M205: Application Uses an Auto-Focus Camera
- M206: Application Uses a Front-Facing Camera
- M207: Application Uses a Camera Flash
- M208: Application Uses a Video Camera
- M209: Application Uses an Accelerometer
- M210: Application Uses a Gyroscope
- M211: Application Uses Location Services
- M212: Application Uses GPS
- M213: Application Uses a Magnetometer
- M215: Application Uses the Microphone
- M220: Application Uses Peer-to-Peer via Bluetooth
- M221: Application Uses Bluetooth LE
- M230: Application Accesses the Address Book
- M231: Application Supports In-App Purchases
- M232: Application Supports Social Networking
- M235: Application Uses a Low-Latency Audio Pipeline
- M236: Application Uses the Consumer IR Capabilities on the Device
- M237: Application Uses the NFC Card Emulation Feature in the Device
- M238: Application Uses the Barometer in the Device
- M239: Application Uses the Device Light Sensor
- M240: Application Uses the Device Proximity Sensor
- M241: Application Uses the Step Device Detector
M242: Application Requires Landscape Orientation
M243: Application Requires Portrait Orientation
M244: Application is Designed for a Television User Experience
M245: Application Uses USB Feature
M246: Application Accesses the Calendar

M201: Application Requires Telephony


M201 scans a mobile app for the presence of telephony usage.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M202: Application Requires Wi-Fi


M202 scans the mobile app for the presence of wireless networking usage.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment
**Severity**
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M203: Application Requires SMS Scheme

**Edition** • The Android Mobile Risk Assessment tests are included in AdminStudio Professional Edition Mobile and AdminStudio Enterprise Edition Mobile.

M203 scans the mobile app for the presence of SMS scheme usage.
AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M204: Application Uses a Camera

**Edition** • The Android Mobile Risk Assessment tests are included in AdminStudio Professional Edition Mobile and AdminStudio Enterprise Edition Mobile.

M204 scans the mobile app to determine if it uses the device camera.
AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M205: Application Uses an Auto-Focus Camera

**Edition**


M205 scans the mobile app to determine if it uses the auto-focus camera.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**

Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**

• If the application requires the feature as part of the application’s primary functionality, an Error is generated.

• If the application calls the feature’s APIs, a Warning is generated.

M206: Application Uses a Front-Facing Camera

**Edition**


M206 scans the mobile app to determine if it uses a front-facing camera.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**

Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**

• If the application requires the feature as part of the application’s primary functionality, an Error is generated.

• If the application calls the feature’s APIs, a Warning is generated.
M207: Application Uses a Camera Flash


M207 scans the mobile app to determine if it uses the camera flash.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M208: Application Uses a Video Camera


M208 scans the mobile app to determine if it uses the video camera.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M209: Application Uses an Accelerometer


M209 scans the mobile app to determine if it uses the device accelerometer.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.

M210: Application Uses a Gyroscope


M210 scans the mobile app to determine if it uses the device gyroscope.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.
M211: Application Uses Location Services


M211 scans the mobile app to determine if it uses location services.

AdminStudio examines the application’s metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M212: Application Uses GPS


M212 scans the mobile app to determine if it uses GPS.

AdminStudio examines the application’s metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M213: Application Uses a Magnetometer


M213 scans the mobile app to determine if it uses the device magnetometer.

AdminStudio examines the application’s metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M215: Application Uses the Microphone


M215 scans the mobile app to determine if it uses the device microphone.

AdminStudio examines the application’s metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M220: Application Uses Peer-to-Peer via Bluetooth


M220 scans the mobile app to determine if it uses peer-to-peer connectivity via Bluetooth. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M221: Application Uses Bluetooth LE


M221 scans the mobile app to determine if it uses Bluetooth LE. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M230: Application Accesses the Address Book


M230 scans the mobile app to determine if it accesses the user’s address book.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M231: Application Supports In-App Purchases


M231 scans the mobile app to determine if it supports in-app purchases.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M232: Application Supports Social Networking

**Edition** • The Android Mobile Risk Assessment tests are included in AdminStudio Professional Edition Mobile and AdminStudio Enterprise Edition Mobile.

M232 scans the mobile app to determine if it supports social networking.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M235: Application Uses a Low-Latency Audio Pipeline

**Edition** • The Android Mobile Risk Assessment tests are included in AdminStudio Professional Edition Mobile and AdminStudio Enterprise Edition Mobile.

M235 scans the mobile app to determine if it uses a low-latency audio pipeline on the device and is sensitive to delays or lag in sound input or output.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M236: Application Uses the Consumer IR Capabilities on the Device


M236 scans the mobile app to determine if it uses the consumer IR capabilities on the device. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M237: Application Uses the NFC Card Emulation Feature in the Device


M237 scans the mobile app to determine if it uses the NFC card emulation feature in the device. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M238: Application Uses the Barometer in the Device


M238 scans the mobile app to determine if it uses the barometer in the device. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M239: Application Uses the Device Light Sensor


M239 scans the mobile app to determine if it uses the device light sensor. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M240: Application Uses the Device Proximity Sensor


M240 scans the mobile app to determine if it uses the device proximity sensor.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.

M241: Application Uses the Step Device Detector


M241 scans the mobile app to determine if it uses the device step detector.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.
M242: Application Requires Landscape Orientation


M242 scans the mobile app to determine if it requires landscape orientation.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M243: Application Requires Portrait Orientation


M243 scans the mobile app to determine if it requires portrait orientation.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M244: Application is Designed for a Television User Experience

M244 scans the mobile app to determine if it is designed for a television user experience. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M245: Application Uses USB Feature

M245 scans the mobile app to determine if it uses USB features. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M246: Application Accesses the Calendar


M246 scans the mobile app to determine if it accesses the calendar.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M247: Application Uses Device Admin


M247 scans the mobile app to determine if it uses the device administration feature.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M248: Application Uses Heart Rate Sensor


M248 scans the mobile app to determine if it uses the heart rate sensor feature.

AdminStudio examines the application’s metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M249: Application Uses Relative Humidity Sensor


M249 scans the mobile app to determine if it uses the relative humidity sensor feature.

AdminStudio examines the application’s metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M250: Application Uses Internet Access


M250 scans the mobile app to determine if it uses Internet access.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M251: Application Accesses Bookmarks


M251 scans the mobile app to determine if it accesses bookmarks.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M252: Application Uses External Storage


M252 scans the mobile app to determine if it uses external storage.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M253: Uses Account Manager


M253 scans the mobile app to determine if it uses the Account Manager feature.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M254: Application Uses Kill Background Processes


M254 scans the mobile app to determine if it uses “kill background” processes.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M255: Application Uses Profile


M255 scans the mobile app to determine if it uses the profile feature.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M256: Application Uses Manage Documents


M256 scans the mobile app to determine if it uses the manage documents feature.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M257: Application Uses IRTransmitter


M257 scans the mobile app to determine if it uses the IRTransmitter feature.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M258: Application Uses Body Sensors


M258 scans the mobile app to determine if it uses body sensors.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M259: Application Accesses Voice Mail


M259 scans the mobile app to determine if it accesses voice mail.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Android Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
Apple Mobile Risk Assessment Tests

The following Apple mobile risk assessment tests are described in this section:

- M101: Application Requires Telephony
- M102: Application Requires Wi-Fi
- M103: Application Requires SMS Scheme
- M104: Application Uses a Camera
- M105: Application Uses an Auto-Focus Camera
- M106: Application Uses a Front-Facing Camera
- M107: Application Uses a Camera Flash
- M108: Application Uses a Video Camera
- M109: Application Uses an Accelerometer
- M110: Application Uses a Gyroscope
- M111: Application Uses Location Services
- M112: Application Uses GPS
- M113: Application Uses a Magnetometer
- M114: Application Uses Gamekit
- M115: Application Uses the Microphone
- M116: Application Uses OpenGL ES 1.1
- M117: Application Uses OpenGL ES 2.0
- M118: Application Uses ARMv6
- M119: Application Uses ARMv7
- M120: Application Uses Peer-to-Peer via Bluetooth
- M121: Application Uses Bluetooth LE
- M122: Application Uses Safari
- M123: Application Runs Only on an iPad
- M124: Application Uses Persistent Wi-Fi
- M125: Application Runs Only on an iPhone or iPod
- M126: Application Can Share Files Through iTunes
• M127: Application Can Interface Enumerated External Devices
• M128: Application Can Open a Specific File Type
• M129: Application Can Save a Specific File Type
• M130: Application Can Copy/Paste a Specific File Type
• M131: Application Supports Location Tracking
• M132: Application Supports Ad Networks
• M133: Application Accesses the Address Book
• M134: Application Supports In-App Purchases
• M135: Application Supports Social Networking
• M136: Application Supports User Identity
• M137: Application Accesses Local Pictures
• M138: Application Accesses the Calendar
• M139: Application Uses OpenGL ES 3.0

M101: Application Requires Telephony

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Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M101 scans the mobile app for the presence of telephony usage.
AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.
M102: Application Requires Wi-Fi

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M102 scans the mobile app for the presence of wireless networking usage.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.

M103: Application Requires SMS Scheme

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M103 scans the mobile app for the presence of SMS scheme usage.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.
M104: Application Uses a Camera

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M104 scans the mobile app to determine if it uses the device camera. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M105: Application Uses an Auto-Focus Camera

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M105 scans the mobile app to determine if it uses the auto-focus camera. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M106: Application Uses a Front-Facing Camera

The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M106 scans the mobile app to determine if it uses a front-facing camera.

AdminStudio examines the application’s metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M107: Application Uses a Camera Flash

The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M107 scans the mobile app to determine if it uses the camera flash.

AdminStudio examines the application’s metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature’s APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M108: Application Uses a Video Camera

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M108 scans the mobile app to determine if it uses the video camera.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M109: Application Uses an Accelerometer

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M109 scans the mobile app to determine if it uses the device accelerometer.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M110: Application Uses a Gyroscope

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M110 scans the mobile app to determine if it uses the device gyroscope.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M111: Application Uses Location Services

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M111 scans the mobile app to determine if it uses location services.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M112: Application Uses GPS

The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M112 scans the mobile app to determine if it uses GPS.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M113: Application Uses a Magnetometer

The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M113 scans the mobile app to determine if it uses the device magnetometer.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M114: Application Uses Gamekit

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M114 scans the mobile app to determine if it uses the game center.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.

M115: Application Uses the Microphone

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M115 scans the mobile app to determine if it uses a microphone.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.
M116: Application Uses OpenGL ES 1.1

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M116 scans the mobile app to determine if it uses accelerated 3D graphics (OpenGL ES 1.1). AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M117: Application Uses OpenGL ES 2.0

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M117 scans the mobile app to determine if it uses accelerated 3D graphics (OpenGL ES 2.0). AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M118: Application Uses ARMv6

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M118 scans the mobile app to determine if it uses the ARMv6 instruction set. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M119: Application Uses ARMv7

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M119 scans the mobile app to determine if it uses the ARMv7 instruction set. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M120: Application Uses Peer-to-Peer via Bluetooth

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M120 scans the mobile app to determine if it uses peer-to-peer connectivity via Bluetooth.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.

M121: Application Uses Bluetooth LE

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M121 scans the mobile app to determine if it uses Bluetooth LE.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature's APIs, a Warning is generated.
M122: Application Uses Safari

Education • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M122 scans the mobile app to determine if it uses the Safari web browser.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M123: Application Runs Only on an iPad

Education • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M123 scans the mobile app to determine if it only can be installed on an iPad.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M124: Application Uses Persistent Wi-Fi

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M124 scans the mobile app to determine if it uses persistent Wi-Fi.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M125: Application Runs Only on an iPhone or iPod

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M125 scans the mobile app to determine if it only can be installed on an iPhone/iPod.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M126: Application Can Share Files Through iTunes

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M126 scans the mobile app to determine if it can share files through iTunes. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M127: Application Can Interface Enumerated External Devices

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M127 scans the mobile app to determine if it can interface with external devices. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M128: Application Can Open a Specific File Type

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M128 scans the mobile app to determine if it opens a specific file type. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M129: Application Can Save a Specific File Type

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M129 scans the mobile app to determine if it can save a specific file type. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M130: Application Can Copy/Paste a Specific File Type

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M130 scans the mobile app to determine if it can copy/paste a specific file type.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category

Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity

• If the application requires the feature as part of the application’s primary functionality, an Error is generated.

• If the application calls the feature’s APIs, a Warning is generated.

M131: Application Supports Location Tracking

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M131 scans the mobile app to determine if it uses location tracking.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category

Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity

• If the application requires the feature as part of the application’s primary functionality, an Error is generated.

• If the application calls the feature’s APIs, a Warning is generated.
M132: Application Supports Ad Networks

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M132 scans the mobile app to determine if it supports ad networks.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M133: Application Accesses the Address Book

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M133 scans the mobile app to determine if it accesses the user’s address book.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M134: Application Supports In-App Purchases

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M134 scans the mobile app to determine if it supports in-app purchases.
AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M135: Application Supports Social Networking

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M135 scans the mobile app to determine if it supports social networking.
AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M136: Application Supports User Identity

**Edition** • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M136 scans the mobile app to determine if it supports user identification.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M137: Application Accesses Local Pictures

**Edition** • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M137 scans the mobile app to determine if it accesses the user's local pictures.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M138: Application Accesses the Calendar

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M138 scans the mobile app to determine if it accesses the calendar.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M139: Application Uses OpenGL ES 3.0

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M139 scans the mobile app to determine if it uses accelerated 3D graphics (OpenGL ES 3.0).

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application’s primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M140: Application Accesses HealthKit

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M140 scans the mobile app to determine if it uses HealthKit, which allows apps that provide health and fitness services to share their data with the iOS Health app and with each other.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.

M141: Application Uses Metal

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M141 scans the mobile app to determine if it uses Metal, a low-level, low-overhead hardware-accelerated graphics API.

AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
• If the application requires the feature as part of the application's primary functionality, an Error is generated.
• If the application calls the feature’s APIs, a Warning is generated.
M142: Application Uses Local Authentication (Touch ID)

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile,

M142 scans the mobile app to determine if it uses Touch ID, which enables users to unlock their phone using their fingerprint.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M143: Application Uses HomeKit

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile,

M143 scans the mobile app to determine whether it uses HomeKit, which is a framework for communicating with and controlling connected accessories in a user’s home.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M144: Application Uses CloudKit

The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile. M144 scans the mobile app to determine whether it uses CloudKit, which is a way to move structured data between an app and iCloud. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M145: Application Uses Barometer

The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile. M145 scans the mobile app to determine whether it uses the iOS Barometer feature. AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

**Test Group/Test Category**
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

**Severity**
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M146: Application Uses PassKit (ApplePay)

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile,

M146 scans the mobile app to determine whether it uses ApplePay payment platform.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M147: Application Uses App-Extension Custom Keyboard

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile,

M147 scans the mobile app to determine if it uses the iOS custom keyboard feature.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M148: Application Uses App-Extension Document Picker

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile,

M148 scans the mobile app to determine if it uses the Document Picker view controller. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

M149: Application Uses App-Extension File Provider

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile,

M140 scans the mobile app to determine if it uses the iOS File Provider feature, which allows other apps to access the documents managed by this app. AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.
M150: Application Uses App-Extension Photo Editing

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile,

M150 scans the mobile app to determine whether it uses the iOS photo editing feature.
AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.

M151: Application Uses App-Extension Share

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile,

M151 scans the mobile app to determine whether it uses the iOS Share feature, which give users a convenient way to share content with other entities, such as social sharing websites or upload services.
AdminStudio examines the application's metadata to determine if the feature is part of the application's primary functionality, and whether it calls the feature's APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application's primary functionality, an Error is generated.
- If the application calls the feature's APIs, a Warning is generated.
M152: Application Uses App-Extension Today

Edition • The Apple Mobile Risk Assessment tests are included in AdminStudio with Mobile.

M140 scans the mobile app to determine whether it uses the iOS Today feature, which enables the app to provide widgets to give users quick access to information that’s important at that moment, such as stock prices or weather conditions.

AdminStudio examines the application’s metadata to determine if the feature is part of the application’s primary functionality, and whether it calls the feature’s APIs.

Test Group/Test Category
Best Practices and Risk Assessment/Mobile Risk Assessment/Apple Mobile Risk Assessment

Severity
- If the application requires the feature as part of the application’s primary functionality, an Error is generated.
- If the application calls the feature’s APIs, a Warning is generated.

Application Conflicts Tests

Edition • The Package Data Conflicts tests are included in the AdminStudio Professional and Enterprise Editions. The Microsoft App-V Conflict ACE tests are included in AdminStudio Professional and Enterprise Editions with Application Virtualization.

The following subcategories of application conflicts tests are available:
- Package Data Conflicts Tests
- Microsoft App-V Conflict Tests

Package Data Conflicts Tests

Edition • These tests are included in the AdminStudio Professional and Enterprise Editions.
The following package data conflict tests are described in this section:

**Table 15-6 • Package Data Conflict Tests**

<table>
<thead>
<tr>
<th>Category</th>
<th>Tests</th>
</tr>
</thead>
<tbody>
<tr>
<td>Components</td>
<td>• ACE02: Identical Components with Different Destinations</td>
</tr>
<tr>
<td></td>
<td>• ACE09: Identical Merge Modules</td>
</tr>
<tr>
<td></td>
<td>• ACE30: Different Components that Install the Same Key File</td>
</tr>
<tr>
<td>File Extensions</td>
<td>• ACE02: Identical Components with Different Destinations</td>
</tr>
<tr>
<td></td>
<td>• ACE17: Duplicate File Extension-Verb Combinations in Different Components</td>
</tr>
<tr>
<td>Files</td>
<td>• ACE03: New or Missing Files in Identical Components</td>
</tr>
<tr>
<td></td>
<td>• ACE07: Same File in Different Components</td>
</tr>
<tr>
<td></td>
<td>• ACE08: Identical Components with Different Versions of a File</td>
</tr>
<tr>
<td></td>
<td>• ACE12: Files from Merge Modules</td>
</tr>
<tr>
<td></td>
<td>• ACE23: Duplicate Files with Different Sizes, Versions, or Languages</td>
</tr>
<tr>
<td>INI Files</td>
<td>• ACE14: Duplicate INI File in Different Components</td>
</tr>
<tr>
<td></td>
<td>• ACE21: Conflicts Between Entries in the IniFile and File Tables</td>
</tr>
<tr>
<td></td>
<td>• ACE22: IniFile and File Table Entries for the Same File</td>
</tr>
<tr>
<td>NT Services</td>
<td>• ACE16: Duplicate Services in Different Components</td>
</tr>
<tr>
<td>ODBC Resources</td>
<td>• ACE15: Duplicate ODBC Entries in Different Components</td>
</tr>
<tr>
<td>Product Properties</td>
<td>• ACE18: Identical Package Codes for Different Packages</td>
</tr>
<tr>
<td></td>
<td>• ACE19: Identical Product Codes for Different Packages</td>
</tr>
<tr>
<td></td>
<td>• ACE20: Identical Upgrade Codes for Different Packages</td>
</tr>
<tr>
<td>Registry</td>
<td>• ACE10: Conflicts in Registry Root, Key, and Name Combinations</td>
</tr>
<tr>
<td></td>
<td>• ACE24: Duplicate Registry Entries with Different Data Types or Values</td>
</tr>
<tr>
<td>Shortcuts</td>
<td>• ACE13: Shortcut Conflicts</td>
</tr>
</tbody>
</table>

**ACE02: Identical Components with Different Destinations**

*Edition • This test is included in the AdminStudio Professional and Enterprise Editions.*

ACE02 checks whether components in different packages that have matching ComponentId values also have identical destination paths.
Test Group/Test Category
Application Conflicts/Package Data Conflicts/Components

Severity
Warning

Message
The destination [PATH1] for the component [COMPONENT1] in the package [PACKAGE1] conflicts with the destination for the component [COMPONENT1] in the package [PACKAGE2]. The correct destination should be [PATH2].

Background
If components with the same ComponentId have different destination paths, ACE02 fails.

Resolution

Automatic Fix (CARD02)
CARD02 automatically sets the destination path of the component in the source package to match that of the component in the target package. To do this, CARD02 runs the following query and replaces the Directory_ column with a run-time translation of the target's component (csFullPath) path:

```
MsiDBUtils::GetDirectoryTargetPathKey.
SELECT 'Directory_' FROM 'Component'
WHERE ComponentId='Source ComponentId'
```

ACE03: New or Missing Files in Identical Components

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.
ACE03 checks whether components in different packages that have matching ComponentId values also contain the same files.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/Files

Severity
Warning

Message
The file(s) [FILENAME] in the component [COMPONENT1] in the package [PACKAGE1] are either new to or missing from the component [COMPONENT1] in the package [PACKAGE2].
Background

If components with the same ComponentId do not contain the same files (either files are missing or they are different versions), ACE03 fails.

Resolution

Manual Fix

Use InstallShield Editor to create a Windows Installer Transform (.mst) file for the source package MSI so that the component in the source package contains the same files as the component in the target package.

Task: To resolve this issue:

1. Open the MSI package in InstallShield Editor.
2. Add or modify the components as necessary so that the file(s) is present in both components and the versions match in both MSI packages. To accomplish this:
   a. In the View List under Organization, click Components.
   b. In the Components explorer, find the component that needs to be modified, expand the list under the component, and select Files. A list of the files included with that component is displayed.
   c. To delete a file that is not present in the other component, right-click the file and then click Delete. To add a new file to match the other component, right-click anywhere in the Files list, click Add, and add the correct file.
3. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.
4. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE03 again.

ACE07: Same File in Different Components

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE07 checks for the existence of the same file in components with different ComponentIds.

Test Group/Test Category

Application Conflicts/Package Data Conflicts/Files
Severity and Messages

ACE07 reports four types of errors, depending on the various combinations of source and target files and whether they originated in a merge module:

Table 15-7 • Four Types of ACE07 Errors

<table>
<thead>
<tr>
<th>Source File</th>
<th>Target File</th>
<th>Severity</th>
<th>CARD-Enabled</th>
<th>Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Merge Module</td>
<td>Merge Module</td>
<td>Warning</td>
<td>No</td>
<td>The file [FILENAME] in the component [COMPONENTNAME] in the package [PACKAGENAME] is identical to the merge module installed file in the component [COMPONENTNAME] in the package [PACKAGENAME]. Confirm this error by running this package against ACE12.</td>
</tr>
<tr>
<td>Not Merge Module</td>
<td>Not Merge Module</td>
<td>Error</td>
<td>Yes</td>
<td>The file [FILENAME] is identical in both the component [COMPONENTNAME] in the package [PACKAGENAME] and the component [COMPONENTNAME] in the package [PACKAGENAME], but the components have different GUIDs.</td>
</tr>
<tr>
<td>Merge Module</td>
<td>Merge Module</td>
<td>Error</td>
<td>No</td>
<td>The file [FILENAME] is identical and installed by merge modules in both the component [COMPONENTNAME] in the package [PACKAGENAME] and the component [COMPONENTNAME] in the package [PACKAGENAME], but the components have different GUIDs. Run ACE12 to determine which merge module is most appropriate to use.</td>
</tr>
<tr>
<td>Merge Module</td>
<td>Not Merge Module</td>
<td>Error</td>
<td>No</td>
<td>The file [FILENAME] in the merge module installed component [COMPONENT_NAME] in the package [PACKAGE_NAME] is identical to the file in the component [COMPONENT_NAME] in the package [PACKAGE_NAME]. Confirm this error by running the [PACKAGE_NAME] package against the ACE12.</td>
</tr>
</tbody>
</table>

Background

ACE07 reports four types of errors, depending on the various combinations of source and target files and whether or not they originated in a merge module.

Resolutions

Manual Fix

If both the source and target files did not originate in a Merge Module, confirm the error by running the package against ACE12 and then, based upon the results, decide how to proceed.
Automatic Fix (CARD07)

If both the source and target files originated in a Merge Module, you can use CARD07 to resolve the issue. CARD07 changes the ComponentId value of the source package to match that of the target package. To do this, CARD07 runs the following query against the source package and then updates the ComponentId value with the ComponentId value from the target package:

```
SELECT `ComponentId` FROM `Component` WHERE `Component` = 'Source Package ComponentId'
```

ACE08: Identical Components with Different Versions of a File

⚠️ Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE08 identifies components with identical ComponentIds, and checks those components to see if the versions of the files in each component match.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/Files

Severity
Warning

Message

Background
If components with identical ComponentIds contain different versions of a file, ACE08 fails.

Resolution

Manual Fix
Change the file versions to match those of the Target component, or change the file versions in the Source component.

Task: To resolve this issue:

1. Open the MSI package in InstallShield Editor.
2. Once the project is open, there are two options that can be used to resolve the issue:
Option #1: Change the Component Code. To accomplish this:

a. In the View List under Organization, click Components.

b. In the Components explorer, click the component that needs to be modified.

c. In the Component Code, enter the appropriate value.

Option #2: Replace the files so that the versions match in both MSI packages. To accomplish this:

a. In the View List under Organization, click Components.

b. In the Components explorer, find the component that needs to be modified, expand the listing under the component, and select Files. The list of files included with that component is displayed.

c. To delete a file with the wrong version, right-click the file, and then click Delete.

   To add the correct version of a file, right-click anywhere in the Files list, click Add, and add the new file with the correct version.

3. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.

4. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE08 again.

ACE09: Identical Merge Modules

This test is included in the AdminStudio Professional and Enterprise Editions.

ACE09 checks whether merge modules with identical ComponentId values are identical.

Test Group/Test Category

Application Conflicts/Package Data Conflicts/Components

Severity

Warning

Message

The merge module, [MERGE_MODULE_NAME], version [VERSION_NUMBER1], conflicts with the same merge module, version [VERSION_NUMBER2], in another package.

Background

If merge modules with identical ComponentIds are different, a warning is generated.
Resolution

Manual Fix

Obtain the latest version of the merge module and rebuild the MSI.

Task: To resolve this issue:

1. Obtain the latest version of the merge module that is displayed in the ACE message. The merge module may be available for download at the vendor's web site.

2. Open the MSI package in InstallShield Editor.

3. Place the new merge module in one of the Merge Module Locations that are specified on the Merge Modules tab of the Application Manager Options dialog box. This allows the merge module to be displayed in the Redistributables view of the InstallShield Editor.

4. In the View List under Application Data, click Redistributables.

5. Clear the check box of the old merge module that is causing the conflict, and select the check mark of the new merge module in its place.

6. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.

7. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE09 again.

ACE10: Conflicts in Registry Root, Key, and Name Combinations

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE10 checks for the existence of identical root/key/name registry combinations in components with different ComponentId values.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/Registry

Severity
Warning

Message
The registry entry [REGISTRY_ENTRY] [REGISTRY_KEY] in the component [COMPONENT1] in the package [PACKAGE1] conflicts with the same registry entry in the component [COMPONENT1] in the package [PACKAGE2].
Background

If the same root/key/name registry combination is in more than one component, a warning is generated.

Conditions When an ACE10 Error Can Be Ignored

ACE10 uses data from the Registry table in the .msi package to check for identical registry root/key/name combinations in different components. However, there may be situations in which ACE10 reports an error unnecessarily. Windows Installer supports a grammar for the Registry table in which every time that the value in the Value field is preceded or terminated by the sequence tilde ‘[~]’, the registry value is appended or prefixed, respectively, to the existing registry value. This sort of operation may be perfectly acceptable if the applications in question are modifying a common registry key in a manner consistent with its purpose.

Decide individually if an ACE10 error is valid, but consider checking the Registry Value field, since its contents may prove useful in helping you decide.

Resolution

Manual Fix

<table>
<thead>
<tr>
<th>Task:</th>
<th>To resolve this issue:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Open the MSI package in InstallShield Editor.</td>
</tr>
<tr>
<td>2.</td>
<td>In the View List under Organization, click Components.</td>
</tr>
<tr>
<td>3.</td>
<td>In the Components explorer, find the component that is listed in the message.</td>
</tr>
<tr>
<td>4.</td>
<td>In the Component Code setting, change the value to match the component code (ComponentId) of the component in the other project.</td>
</tr>
<tr>
<td></td>
<td>If it is unclear what value you should use, do the following:</td>
</tr>
<tr>
<td>a.</td>
<td>In InstallShield Editor, open the package that will not be edited.</td>
</tr>
<tr>
<td>b.</td>
<td>In the View List under Additional Tools, click Direct Editor.</td>
</tr>
<tr>
<td>c.</td>
<td>In the Tables explorer, click the Component table.</td>
</tr>
<tr>
<td>d.</td>
<td>Search for the component name that is included in the message, and note the value that is listed in the ComponentId column for that component. This is the component code that you should use for the component in the other package.</td>
</tr>
<tr>
<td>5.</td>
<td>On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.</td>
</tr>
<tr>
<td>6.</td>
<td>Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE10 again.</td>
</tr>
</tbody>
</table>
ACE12: Files from Merge Modules

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE12 checks for components that contain files that can be replaced by one of the merge modules that you have imported into the Application Catalog database. (Before running ACE12, you should import all merge modules that you are likely to use at your organization into the Application Catalog database.)

Test Group/Test Category
Application Conflicts/Package Data Conflicts/Files

Severity and Messages
ACE12 reports an error if the file in question originated from a merge module and the merge module was found in the Application Catalog. If the merge module was not found in the Application Catalog, ACE12 reports a warning:

Table 15-8 • ACE12 Output Summary

<table>
<thead>
<tr>
<th>Package File</th>
<th>Severity</th>
<th>Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not from Merge Module</td>
<td>Error</td>
<td>The file [FILENAME] in the component [COMPONENT1] in the package [PACKAGE1] should be replaced with the merge module [MERGE_MODULE_NAME].</td>
</tr>
<tr>
<td>From Merge Module</td>
<td>Warning</td>
<td>The [FILENAME] file originating from the [ModuleID] Merge Module in package [PACKAGE1] is a candidate to be replaced with the [MERGE_MODULE_NAME]. However, the [ModuleID] Merge Module is not in the Application Catalog which makes proper evaluation impossible.</td>
</tr>
</tbody>
</table>

Background
ACE12 reports a warning if the file in question originated from a merge module and the merge module was found in the Application Catalog. If the merge module was not found in the Application Catalog, ACE12 reports an error.

Using merge modules is always preferable as a way to install files in a consistent fashion.

Resolution
Manual Fix

Task: To resolve this issue:
1. Open the MSI package in InstallShield Editor.
2. In the View List under Organization, click Setup Design.
3. In the **Setup Design** explorer, find the component that is listed in the message, expand the list under the component, and select **Files**. A list of the files included with that component is displayed.

4. Right-click the file that was displayed in the error message, and then click **Delete**.

5. Take note of the feature that contains the component.

6. In the View List under **Application Data**, click **Redistributables**.

7. Select the check box of the appropriate merge module.

8. In the **Conditional Installation** pane, select check box of the feature that contains the component.

9. Rebuild the package.

10. Open **Application Manager** and reimport this package with its transform file into your **Application Catalog**, and then use the **Conflict Wizard** to check it against ACE12 again.

### ACE13: Shortcut Conflicts

*Edition • This test is included in the AdminStudio Professional and Enterprise Editions.*

ACE13 checks for the existence of the same shortcut within different packages in components with different ComponentIds.

**Test Group/Test Category**

Application Conflicts/Package Data Conflicts/Shortcuts

**Severity**

Warning

**Message**


**Background**

If the same shortcut exists in more than one component, ACE13 fails.
Resolution

Manual Fix

Task: To resolve this issue:

1. Open the MSI package in InstallShield Editor.
2. In the View List under Organization, click Components.
3. In the Components explorer, find the component that is listed in the message.
4. In the Component Code setting, change the value to match the component code (ComponentId) of the component in the other project.
   - If it is unclear what value you should use, do the following:
     a. In InstallShield Editor, open the package that will not be edited.
     b. In the View List under Additional Tools, click Direct Editor.
     c. In the Tables explorer, click the Component table.
     d. Search for the component name that is included in the message, and note the value that is listed in the ComponentId column for that component. This is the component code that you should use for the component in the other package.
5. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.
6. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE13 again.

ACE14: Duplicate INI File in Different Components

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE14 checks for the existence of components with different ComponentIds that modify the same INI file entry, such as the [File Name/Section/Key/Value] entry.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/INI Files

Severity
Warning
**Message**

TheINI file entry [INI_FILE_ENTRY] in the file [INI_FILE_NAME] in the component [COMPONENT1] in the package [PACKAGE1] conflicts with the sameINI file entry in the component [COMPONENT1] in the package [PACKAGE2].

**Background**

If the sameINI file entry is modified by different components, ACE14 fails.

**Resolution**

**Manual Fix**

To resolve ACE14, change the ComponentId of the Source component to match the ComponentId of the Target component.

---

**Task: To resolve this conflict:**

1. Open the MSI package in InstallShield Editor.
2. In the View List under **Organization**, click **Components**.
3. In the **Components** explorer, find the component that is listed in the message.
4. In the **Component Code** setting, change the value to match the component code (ComponentId) of the component in the other project.

   If it is unclear what value you should use, do the following:
   a. In InstallShield Editor, open the package that will not be edited.
   b. In the View List under **Additional Tools**, click **Direct Editor**.
   c. In the **Tables** explorer, click the **Component** table.
   d. Search for the component name that is included in the message, and note the value that is listed in the ComponentId column for that component. This is the component code that you should use for the component in the other package.
5. On the **File** menu, click **Save As**, and save the changes as a Windows Installer Transform (.mst) file.
6. Open **Application Manager** and reimport this package with its transform file into your **Application Catalog**, and then use the **Conflict Wizard** to check it against ACE14 again.

---

**ACE15: Duplicate ODBC Entries in Different Components**

*Edition* • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE15 checks for the existence of identical ODBC entries in components with different ComponentId values.
Test Group/Test Category
Application Conflicts/Package Data Conflicts/ODBC Resources

Severity
Error

Message
The ODBC entry [ODBC_ENTRY] in the component [COMPONENT1] in the package [PACKAGE1] conflicts with the same ODBC entry in the component [COMPONENT1] in the package [PACKAGE2].

Background
If identical ODBC entries exist in components with different ComponentId values, ACE15 fails.

Resolution
Automatic Fix (CARD15)
CARD15 changes the ComponentId value of the source package to match that of the target package. To do this, CARD15 runs the following query against the source package and then updates the ComponentId value with the ComponentId value from the target package:

SELECT `ComponentId` FROM `Component` WHERE `Component` = 'Source Package ComponentId'

ACE16: Duplicate Services in Different Components

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE16 checks for the existence of identical Windows services in components with different ComponentIds.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/NT Services

Severity
Warning

Message
The NT service [SERVICE1] in the component [COMPONENT1] in the package [PACKAGE1] conflicts with the same NT Service in the component [COMPONENT1] in the package [PACKAGE2].

Background
If identical services are present within different components, ACE16 fails.
Resolution

Manual Fix

Change the ComponentId of the Source component to match the ComponentId of the Target component.

---

Task: To resolve this issue:

1. Open the package in InstallShield Editor.
2. In the View List under Organization, click Components.
3. In the Components explorer, find the component that is listed in the message.
4. In the Component Code setting, change the value to match the component code (ComponentId) of the component in the other project.
   If it is unclear what value you should use, do the following:
   a. In InstallShield Editor, open the package that will not be edited.
   b. In the View List under Additional Tools, click Direct Editor.
   c. In the Tables explorer, click the Component table.
   d. Search for the component name that is included in the message, and note the value that is listed in the ComponentId column for that component. This is the component code that you should use for the component in the other package.
5. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.
6. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE16 again.

ACE17: Duplicate File Extension-Verb Combinations in Different Components

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE17 checks for identical file extension/verb combinations in components with different ComponentIds.

Test Group/Test Category

Application Conflicts/Package Data Conflicts/File Extensions

Severity

Warning
Message

Background
If identical file Extension/Verb combinations exist in components with different ComponentIds, ACE17 fails.

Resolution

Manual Fix
To resolve ACE17, change the ComponentId of the Source component to match the ComponentId of the Target component.

Task: To resolve this issue:
1. Open the transform file or MSI package in InstallShield Editor.
2. In the View List under Organization, click Components.
3. In the Components explorer, find the component that is listed in the message.
4. In the Component Code setting, change the value to match the component code (ComponentId) of the component in the other project.
   If it is unclear what value you should use, do the following:
   a. In InstallShield Editor, open the package that will not be edited.
   b. In the View List under Additional Tools, click Direct Editor.
   c. In the Tables explorer, click the Component table.
   d. Search for the component name that is included in the message, and note the value that is listed in the ComponentId column for that component. This is the component code that you should use for the component in the other package.
5. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.
6. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE17 again.

ACE18: Identical Package Codes for Different Packages

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.
ACE18 checks the package code to see if it is unique.
Test Group/Test Category
Application Conflicts/Package Data Conflicts/Product Properties

Severity
Error

Message
The package code [PACKAGE_CODE] in the package [PACKAGE1] is the same as the package code in the package [PACKAGE2].

Background
If the package code is identical to any other package code in the Application Catalog, ACE18 fails.

Resolution

Manual Fix
Manually change the package code in one of the packages.

Automatic Fix
None.

ACE19: Identical Product Codes for Different Packages

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE19 checks the product code to see if it is unique.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/Product Properties

Severity
Error

Message
The product code [PRODUCT_CODE] in the package [PACKAGE1] is the same as the product code in the package [PACKAGE2].

Background
If the product code is identical to any other product code in the Application Catalog, ACE19 fails.
Resolution

Manual Fix
Manually change the package code in one of the packages.

Automatic Fix
None.

ACE20: Identical Upgrade Codes for Different Packages

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE20 checks the upgrade code to see if it is unique.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/Product Properties

Severity
Error

Message
The upgrade code [UPGRADE_CODE] in the package [PACKAGE1] is the same as the upgrade code in the package [PACKAGE2].

Background
If the upgrade code is not unique, ACE20 fails.

Resolution

Manual Fix
Change the upgrade code in one of the packages.

Automatic Fix
None.
ACE21: Conflicts Between Entries in the IniFile and File Tables

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE21 checks entries in the IniFile table to see if they conflict with similar entries in the File table. The IniFile and File tables can change the same physical file. As a result, this ACE identifies these duplicate file changes so that they can be evaluated.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/INI Files

Severity
Warning

Message
The INI file [INI_FILENAME] installed using the IniFile table to the destination [PATH_NAME] in the package [PACKAGE1.MSI] conflicts with the same file in the File table in the package [PACKAGE2].

Background
If an entry in the IniFile table of the first MSI package duplicates a file name in a component of the File table of the second MSI package, and both are set to be installed to the same destination, ACE21 fails.

Resolution

Manual Fix
To resolve ACE21, ensure that identically named INI files with identical destinations are identical in both the File and IniFile tables. This may involve adding or deleting sections or changing values in the INI files.

Task: To resolve this issue:
1. In InstallShield Editor, open a transform file or MSI package that has an entry in the IniFile table.
2. In the View List under System Configuration, click INI Files Changes.
3. In the INI Files explorer, find the INI file entry that is listed in the message.
4. Analyze the sections, keywords, and values in this INI file and compare them to the INI file in the other MSI package. Edit the sections, keywords, and values in this INI file so that they match those of the second INI file. This may require adding and/or deleting data in the INI File Changes view.

To retrieve the INI file from the other MSI package, you may need to extract it from the MSI file itself or a cabinet file if the files are compressed on the source media.
5. On the **File** menu, click **Save As**, and save the changes as a Windows Installer Transform (.mst) file.

6. Open **Application Manager** and reimport this package with its transform file into your **Application Catalog**, and then use the **Conflict Wizard** to check it against ACE21 again.

**ACE22: IniFile and File Table Entries for the Same File**

*Edition* • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE22 checks file name/target directory pairs in the **File** table to see if they conflict with similar entries in the **IniFile** table. The **IniFile** and **File** tables can change the same physical file. As a result, this ACE identifies these duplicate file changes so that they can be evaluated.

**Test Group/Test Category**

Application Conflicts/Package Data Conflicts/INI Files

**Severity**

Warning

**Message**


**Background**

If a file name/target directory pair in a component in the **File** table is also listed as an **IniFile** table entry, ACE22 fails.

**Resolution**

**Manual Fix**

To resolve ACE22, ensure that identically named INI files with identical destinations are identical in both the **File** and **IniFile** tables. This may involve adding or deleting sections or changing values in the INI files.

**Task:** *To resolve this issue:*

1. In InstallShield Editor, open a transform file or MSI package that has an entry in the **IniFile** table.
2. In the View List under **System Configuration**, click **INI Files Changes**.
3. In the **INI Files** explorer, find the INI file entry that is listed in the message.
4. Analyze the sections, keywords, and values in this INI file and compare them to the INI file in the other MSI package. Edit the sections, keywords, and values in this INI file so that they match those of the second INI file. This may require adding and/or deleting data in the INI File Changes view. To retrieve the INI file from the other MSI package, you may need to extract it from the MSI file itself or a cabinet file if the files are compressed on the source media.

5. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.

6. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE22 again.

ACE23: Duplicate Files with Different Sizes, Versions, or Languages

*Edition • This test is included in the AdminStudio Professional and Enterprise Editions.*

ACE23 identifies file duplication between source and target packages. ACE23 checks whether files with the same name and destination directory have the same size, version, and language when comparing a source package against a target package. If a file with the same name and destination directory is found in both the source and target packages, but the file has a different size, version, or language, ACE23 fails.

**Test Group/Test Category**
Application Conflicts/Package Data Conflicts/Files

**Severity**
Warning

**Message**

**Background**
If a file with the same name and destination directory is found in both the source and target package (and, in the case of an MSI package comparison, the packages have different ComponentId values), but the file has a different size, version, or language, ACE23 fails. If the source and target packages are MSI packages and they have the same ComponentId value, no error is reported.

**Resolution**
This issue requires a manual resolution. Investigate the issue and decide which file has precedence. If the source file has precedence over the target file, remove the target file. Use one of the following solutions.
Manual Fix: Solution 1

This fix involves replacing the file in the source package with the same file that is in the target package.

Task: To replace the file in the source package with the same file that is in the target package:

1. Retrieve a copy of the file from the operating system in which the target package was taken.
2. Open a transform file or MSI package in InstallShield Editor.
3. In the View List under Application Data, click Files and Folders.
4. Find the file that is listed in the message, and replace it with the one that you retrieved from the operating system.
5. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.
6. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE23 again.

Manual Fix Solution 2

This fix involves changing the destination of the component that contains the file in the target package.

Task: To change the destination of the component that contains the file in the target package:

1. Open a transform file or MSI package in InstallShield Editor.
2. In the View List under Organization, click Components.
3. In the Components explorer, find the component that is listed in the message.
4. In the Component Code setting, change the value to match the component code (ComponentId) of the component in the other project.
   To quickly find the component name, open the File table in the Direct Editor view and search for the file name. Then, check the Component column for the component name.
5. In the Destination setting, change the value to a new destination.
   Changing the destination may cause the application to break. Before changing the destination, verify that the application will still work with the new destination.
6. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.
7. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE23 again.
ACE24: Duplicate Registry Entries with Different Data Types or Values

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

ACE 24 checks whether registry entries with the same registry hive, key, and value name have the same data type and value. If a registry entry with the same registry hive, key, and value name in a package is found in both the source and target packages, but the registry entry has a different data type or value, ACE24 fails.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/Registry

Severity
Warning

Message
The registry entry [REGISTRY_ENTRY] in [PACKAGE1] conflicts with the same registry entry in the [COMPONENT] in [PACKAGE2].

Background
If a registry entry with the same registry hive, key, and value name in a package is found in both the source and target packages, but the registry entry has a different data type or value, ACE24 fails.

Resolution

Manual Fix

Task: To resolve this issue:

1. Open a transform file or MSI package in InstallShield Editor.
2. In the View List under System Configuration, click Registry.
3. Find the registry value that is listed in the message, and replace that value with the same registry value and data type that are in the target package.
4. On the File menu, click Save As, and save the changes as a Windows Installer Transform (.mst) file.
5. Open Application Manager and reimport this package with its transform file into your Application Catalog, and then use the Conflict Wizard to check it against ACE24 again.
ACE30: Different Components that Install the Same Key File

Edition • This test is included in the AdminStudio Professional and Enterprise Editions.

The ACE30 is a check for key path conflicts across components. It identifies components that have different ComponentID values but that install the same key file to the same directory.

Test Group/Test Category
Application Conflicts/Package Data Conflicts/Components

Severity
Warning

Message
The [SOURCE_COMPONENT_NAME] component in [SOURCE_PRODUCT_NAME] is installing the [SOURCE_PATH_NAME]\[SOURCE_KEYPATH_FILE] file which is also being installed by [TARGET_PRODUCT_NAME] with a different ComponentId.

Background
ACE30 checks to determine if different components are installing identically named key files to the same directory.

The ACE executes the following query to check to see if the same key file is being installed with different ComponentId values:

Source.ComponentId <> Target.ComponentId AND Source.csFullPath = Target.csFullPath AND Source.KeyPath = Target.KeyPath

If the source and target products are installed in a particular order, one of the products may not work as expected. For example, if the files have the same name and location but one of them is an earlier version, if the product that contains the earlier version is installed after the product that installs the latest version, the product that requires the latest version of the file may not work. It is also possible that uninstalling one of the products may make the other product stop functioning.

If you encounter an ACE30 failure, test the installation and uninstallation of the source and target products, and ensure that both behave as expected in all expected scenarios.

Microsoft App-V Conflict Tests

Edition • These tests are included in AdminStudio with Application Virtualization.

The following are the Microsoft App-V conflict tests:
ACE200: Shortcut Location Conflicts

Edition • This test is included in AdminStudio with Application Virtualization.

ACE200 checks whether two or more packages contain a shortcut with the same display name and location. It can be run against an App-V source package and against either an App-V or MSI target package. ACE200 identifies the shortcut name and location for the source package, then compares it to the target package's name and location.

Test Group/Test Category
Application Conflicts/Microsoft App-V Conflict Tests

Severity
Error

Message
Shortcut [SHORTCUT_NAME] in package [PACKAGE_NAME] has a target that conflicts with shortcut [SHORTCUT_NAME] in package [PACKAGE_NAME]

Background
If two or more packages contain a shortcut with the same display name and location, an error is generated.

Resolution
To resolve this issue, use the Virtual Package Editor.

Manual Fix

Task: To resolve this issue:

1. Open the App-V package in the Virtual Package Editor.
2. Open the Shortcuts view, and do one of the following:
   - Select the shortcut, and then modify the value in the Display Name setting or the Location setting.
ACE204: App-V Package ID Conflicts

**Edition** • This test is included in AdminStudio with Application Virtualization.

ACE204 checks whether two or more packages have the same package GUID. If two packages have the same package GUID, they cannot be deployed simultaneously as separate packages. ACE204 can be run against an App-V source package and against only an App-V target package.

**Test Group/Test Category**
Application Conflicts/Microsoft App-V Conflict Tests

**Severity**
Error

**Message**
Package [PACKAGE_NAME] has a Package GUID that conflicts with package [PACKAGE_NAME]

**Background**
If two or more packages have the same package GUID, an error is generated.

**Resolution**

**Manual Fix**
If you are creating an upgrade package that can update earlier versions of the virtual package, the package GUID should stay the same.

If you are creating a new package that can be deployed simultaneously as another package, the package GUID in one of the packages must be changed. To change the package GUID, open the App-V package in the Virtual Package Editor and save the package as a new package.

ACE205: Package Name Conflicts

**Edition** • This test is included in AdminStudio with Application Virtualization.

ACE205 checks whether two or more packages have the same name. This is not advisable from a best practice perspective, and it may cause some issues if you try to simultaneously deploy the App-V packages. ACE205 can be run against an App-V source package and against either an App-V or MSI target package.
**Test Group/Test Category**  
Application Conflicts/Microsoft App-V Conflict Tests

**Severity**  
Error

**Message**  
Package [PACKAGE_NAME] has a name conflict with package [PACKAGE_NAME].

**Background**  
If two or more packages have the same name, an error is generated.

**Resolution**  
To resolve this ACE in an App-V package, use the Virtual Package Editor.

**Manual Fix**

1. Open the App-V package in the Virtual Package Editor.
2. In the View List under Package Information, click General Information.
3. In the Name setting, replace the duplicate name with a unique name.

**ACE206: File Extension and ProgID Conflicts**

**Edition**  
This test is included in AdminStudio with Application Virtualization.

ACE206 checks whether two or more packages have support for the same file extension or ProgId. A file extension can be registered with only one application at a time. ACE206 can be run against an App-V source package and against either an App-V or MSI target package.

**Test Group/Test Category**  
Application Conflicts/Microsoft App-V Conflict Tests

**Severity**  
Error
**Message**

Package [PACKAGE_NAME] has a conflicting file extension [FILE_EXTENSION] or progid [PROGID] with package [PACKAGE_NAME].

**Background**

If two or more packages have support for the same file extension or ProgID, an error is generated.

**Resolution**

**Manual Fix**

To resolve ACE206, you may need to decide which package should contain the file extension association and which should not. Then you can use the Virtual Package Editor to remove the appropriate file extension.

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**ACE207: App-V Conflicts in Root Folder Names**

**Edition** • This test is included in AdminStudio with Application Virtualization.

ACE207 checks whether two or more packages have the same long or short name for the root folder. These names must be unique because two packages with the same root folder name cannot be deployed simultaneously. ACE207 can be run against an App-V source package and against only an App-V target package.

**Test Group/Test Category**

Application Conflicts/Microsoft App-V Conflict Tests

**Severity**

Error

**Message**

Package [PACKAGE_NAME] has a conflicting root Directory [DIRECTORY_NAME] with package [PACKAGE_NAME].

**Background**

If two or more packages have the same long or short name for the root folder, an error is generated.
Resolution

Manual Fix

Task: To resolve this issue:

1. Open the App-V package in the Virtual Package Editor.
2. In the View List under Package Information, click General Information.
3. In the Root Folder Name setting, replace the duplicate folder name with a unique folder name.

Note • Instances of the old package’s root folder name may still exist in location-related configuration data, such as in registry entries, .ini files, or XML files in the App-V package. The root folder name is not updated in those areas automatically if you change the root folder name in the General Information view.

Therefore, if you know that the old package contains configuration data, you may need to identify where it is. Then you can use the Virtual Package Editor to update the root folder name as necessary. For example, you may want to use the Virtual Package Editor to extract a configuration file from the package. Next, you can update the root folder name in the file. In the Virtual Package Editor, you would then delete the old file from the App-V package, and add the updated file.

ACE215: App-V Shortcut Name and Version Conflicts

Edition • This test is included in AdminStudio with Application Virtualization.

ACE215 indicates that an App-V package contains a shortcut (App-V application) that uses the same name and version as one in another package. The combination of the name and version should be unique for shortcuts in different packages, since only one application is published and available at any given time. ACE215 can be run against an App-V source package and against only an App-V target package.

Test Group/Test Category

Application Conflicts/Microsoft App-V Conflict Tests

Severity

Error

Message

Shortcut [SHORTCUT_NAME] in package [PACKAGE_NAME] has a name and version that conflicts with shortcut [SHORTCUT_NAME] in package [PACKAGE_NAME].
Background

If an App-V package contains a shortcut (App-V application) that uses the same name and version as one in another package, an error is generated.

Resolution

Manual Fix

Task: To resolve this issue:

1. Open the App-V package in the Virtual Package Editor.
2. In the View List under Application Data, click Shortcuts.
3. Do one of the following:
   - Edit the shortcut: Select the target that contains the shortcut, and then modify the value in the Name setting or the Target Version setting.
   - Remove the shortcut from the App-V package: In the Targets explorer, right-click the shortcut, and then click Remove.

Remote Application Publishing Compatibility Tests

Edition • The Remote Desktop Services tests are included in the AdminStudio Professional and Enterprise Editions.

The Remote Application Publishing Compatibility category of tests includes tests that check Windows Installer packages for compatibility to be run via Windows Remote Desktop. These tests are grouped in the Remote Desktop Services Tests category.

Remote Desktop Services Tests

Edition • The Remote Desktop Services tests are included in the AdminStudio Professional and Enterprise Editions.

The following Remote Desktop Services tests are described in this section:

- WTS01: Per-User ALLUSERS Property Value for Remote Desktop Services
- WTS02: Registry Entries in Per-User Locations
- WTS03: Files in Per-User Locations
WTS01: Per-User ALLUSERS Property Value for Remote Desktop Services

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

WTS01 checks whether the ALLUSERS property is defined with a per-user value. In general, Windows Remote Desktop Services require installations to be installed for all users.

Note • If your package is not targeting the Windows Remote Desktop Services environment, you do not need to run this ACE.

Test Group/Test Category
Best Practices and Risk Assessment/Remote Desktop Services Tests

Severity
Error

Message
The product [PRODUCT_NAME] ('[VERSION]') is currently configured to be installed as per-user. This value affects deployment of this package in a terminal server environment.

Background
WTS01 examines a Windows Installer package for compatibility with Windows Remote Desktop Services. Windows Remote Desktop Services generally require installations to be installed for all users, rather than on a per-user basis. If the package is configured to be installed for the current user, WTS01 fails.

Resolution

Automatic Fix (WTSFIX)
WTSFIX01 automatically sets the value of the ALLUSERS property to 1.
WTS02: Registry Entries in Per-User Locations

**Edition** • This test is included in AdminStudio Professional and Enterprise Editions.

WTS02 checks for any registry entries that are installed to per-user specific locations. In general, Windows Remote Desktop Services require registry entries to be installed for all users.

**Note** • If your package is not targeting the Windows Remote Desktop Services environment, you do not need to run this ACE.

**Test Group/Test Category**
Best Practices and Risk Assessment/Remote Desktop Services Tests

**Severity**
Error

**Message**
The component [COMPONENT_NAME] in package [PACKAGE_NAME]('[VERSION]') contains a per-user registry key [KEY_NAME] with KeyPath [KEYPATH_VALUE]. This value affects deployment of this package in a terminal server environment.

**Background**
WTS02 examines a Windows Installer package for compatibility with Windows Remote Desktop Services. Windows Remote Desktop Services generally require registry entries to be installed for all users, rather than on a per-user basis. If the package contains registry entries that are configured to be installed to per-user locations, WTS02 fails.

**Resolution**

**Automatic Fix (WTSFIX)**
WTSFIX02 automatically clears the key path entry for the identified resource to ensure that Windows Installer repair mode is not invoked.

WTS03: Files in Per-User Locations

**Edition** • This test is included in AdminStudio Professional and Enterprise Editions.

WTS03 checks whether any of the files in the package are configured to be installed to per-user locations. In general, Windows Remote Desktop Services require files to be installed for all users.
Note • If your package is not targeting the Windows Remote Desktop Services environment, you do not need to run this ACE.

Test Group/Test Category
Best Practices and Risk Assessment/Remote Desktop Services Tests

Severity
Error

Message
The component '[COMPONENT_NAME]' in package '[PACKAGE_NAME](''[VERSION]'') has a per-user destination '[PATH_NAME]'. This value affects deployment of this package in a terminal server environment.

Background
WTS03 examines a Windows Installer package for compatibility with Windows Remote Desktop Services. Windows Remote Desktop Services generally require files to be installed for all users, rather than on a per-user basis. If the package contains one or more files that are configured to be installed to per-user locations, WTS03 fails.

Resolution

Automatic Fix (WTSFIX)
WTSFIX03 automatically clears the key path entry for the identified resource to ensure that Windows Installer repair mode is not invoked.

WTS04: ODBC Data Source Entries in Per-User Locations

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

WTS04 checks for any ODBC data source entries in the package are configured to be installed to per-user locations.

Note • If your package is not targeting the Windows Remote Desktop Services environment, you do not need to run this ACE.

Test Group/Test Category
Best Practices and Risk Assessment/Remote Desktop Services Tests
Chapter 15  Test Center Tests
Remote Application Publishing Compatibility Tests

Severity
Error

Message
The component 'COMPONENT_NAME' in package 'PACKAGE_NAME'('VERSION') has a per-user ODBC Data Source 'NAME'('VALUE'). This value affects deployment of this package in a terminal server environment.

Background
WTS04 examines a Windows Installer package for compatibility with Windows Remote Desktop Services. Windows Remote Desktop Services generally require ODBC data source entries to be installed for all users, rather than on a per-user basis. If the package contains one or more ODBC data source entries that are configured to be installed to per-user locations, WTS04 fails.

Resolution

Automatic Fix (WTSFIX)

WTSFIX04 automatically clears the key path entry for the identified resource to ensure that Windows Installer repair mode is not invoked.

WTS05: Per-User Environment Variables

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

WTS05 checks whether any environment variables in the package are configured to be installed for the current user. In general, Windows Remote Desktop Services require environment settings to be installed for all users.

Note • If your package is not targeting the Windows Remote Desktop Services environment, you do not need to run this ACE.

Test Group/Test Category
Best Practices and Risk Assessment/Remote Desktop Services Tests

Severity
Warning

Message
The component 'COMPONENT' in package 'PACKAGE_NAME' has a per-user Environment Setting 'NAME'('VALUE'). This value affects deployment of this package in a terminal server environment.
**Background**

WTS05 examines a Windows Installer package for compatibility with Windows Remote Desktop Services. Windows Remote Desktop Services generally require environment variables to be installed for all users, rather than on a per-user basis. If the package contains one or more environment variables that are configured to be installed per user, WTS05 fails.

**Resolution**

**Manual Fix**

Duplicate the per-user *Environment* table entries and conditionalize the component that contains these new Environment table entries to be installed only if the *ALLUSERS* property is set to 1 for all users.

---

**WTS06: Executable Files with Disabled TSAWARE Flags**

*Edition • This test is included in AdminStudio Professional and Enterprise Editions.*

WTS06 checks a package to make sure that all of the executable files that it contains have the TSAWARE flag enabled.

*Note • If your package is not targeting the Windows Remote Desktop Services environment, you do not need to run this ACE.*

**Test Group/Test Category**

Best Practices and Risk Assessment/Remote Desktop Services Tests

**Severity**

Error

**Message**

The binary ‘*[EXECUTABLE_FILE_NAME]*’ in package ‘*[PACKAGE_NAME]*’ does not have the TSAWARE flag set. This affects the deployment of this package in a terminal server environment.

**Background**

WTS06 examines a Windows Installer package for compatibility with Windows Remote Desktop Services. Windows Remote Desktop Services generally require executable files to be marked as Terminal Server aware. If the package contains one or more executable files that have the TSAWARE flag disabled, WTS06 fails.
**Resolution**

**Manual Fix**

To resolve this issue, remove from the package the executable file that does not have the TSAWARE flag enabled.

---

**WTS07: TerminalServer or RemoveAdminTS Conditions**

*Edition* • This test is included in AdminStudio Professional and Enterprise Editions.

WTS07 checks the LaunchCondition table of a package and the conditions for custom actions for use of the TerminalServer property or the RemoteAdminTS property.

*Note* • If your package is not targeting the Windows Remote Desktop Services environment, you do not need to run this ACE.

**Test Group/Test Category**

Best Practices and Risk Assessment/Remote Desktop Services Tests

**Severity**

Warning or error

**Messages**

- The InstallExecuteSequence/InstallUISequence table has a Type 19 CustomAction [ACTION] with the condition [CONDITION]. This may affect the deployment of this package in a terminal server environment.

- The LaunchCondition table has the condition [CONDITION]. This may affect the deployment of this package in a terminal server environment.

**Background**

WTS07 examines a Windows Installer package for compatibility with Windows Remote Desktop Services. If the package contains one or more conditions that use the TerminalServer property or the RemoteAdminTS property, WTS07 fails.

**Resolution**

This issue cannot be resolved unless it is possible to delete the TerminalServer and RemoteAdminTS properties from the conditions in the package. To determine the ramifications of removing the condition, contact the software vendor.
WTS08: 16-Bit Binary Files

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

WTS08 checks a package for 16-bit applications. Windows Server 2008 R2 and later are 64-bit systems, and they cannot run 16-bit applications.

Note • If your package is not targeting the Windows Remote Desktop Services environment, you do not need to run this ACE.

Test Group/Test Category
Best Practices and Risk Assessment/Remote Desktop Services Tests

Severity
Error

Message
The binary '[FILE_NAME]' in package '[PACKAGE_NAME]'('[PACKAGE_NAME]') is 16-bit. This affects the deployment of this package in a terminal server environment.

Background
WTS08 examines a Windows Installer package for compatibility with Windows Remote Desktop Services. If the package contains one or more 16-bit binary files (.exe, .dll, or .ocx), WTS08 fails.

Resolution
Manual Fix
To resolve this issue, remove the specified 16-bit binary file from the Windows Installer package.

WTS09: Administrator Manifest for Binary Files

Edition • This test is included in AdminStudio Professional and Enterprise Editions.

WTS09 checks a package for binary files (.exe, .dll, or .ocx) that have a manifest in which Administrator is defined as the required execution level.
Note • If your package is not targeting the Windows Remote Desktop Services environment, you do not need to run this ACE.

Test Group/Test Category
Best Practices and Risk Assessment/Remote Desktop Services Tests

Severity
Error

Message
The binary '[FILE_NAME]' in package '[PACKAGE_NAME]'('[PACKAGE_NAME]') is manifested to run as Administrator. This affects the deployment of this package in a terminal server environment.

Background
WTS09 examines a Windows Installer package for compatibility with Windows Remote Desktop Services. Typically, users of Windows Remote Desktop Services do not have elevated privileges. Therefore, a file that has a manifest that defines the required execution level as Administrator is usually not a good candidate to run in a per-user environment.

If the manifest of a binary file (.exe, .dll, or .ocx) indicates that the Administrator execution level is required, WTS09 fails.

Resolution
Manual Fix
The only way to resolve this error is to remove the specified file from the Windows Installer package.

Test Center Tests Reference

Edition • Test Center is included in the AdminStudio Professional and Enterprise Editions.

The Test Center Tests Reference section includes additional reference information in the following categories:

• Test Center Resolutions
• Creating Your Own Custom ACE Tests
• Viewing ACE Metrics
• Location of ACE Files
Test Center Resolutions

Edition • Test Center is included in the AdminStudio Professional and Enterprise Editions.

- The operating system tests are included in AdminStudio with Application Compatibility.
- The browser tests are included in AdminStudio Enterprise Edition with Application Compatibility.
- CARDs are included in AdminStudio Professional and Enterprise Editions.

Application Manager offers different types of methods for resolving issues that are identified by Test Center tests:

- Resolutions for Operating System Compatibility and Browser Compatibility Tests
- Conflict Application Resolution Definitions (CARDs)

Resolutions for Operating System Compatibility and Browser Compatibility Tests

Edition • Test Center is included in the AdminStudio Professional and Enterprise Editions.

- The operating system tests are included in AdminStudio with Application Compatibility.
- The browser tests are included in AdminStudio Enterprise Application Compatibility.

The Operating System Compatibility and Browser Compatibility tests that are available in Test Center offer the following types of fixes for the issues that the tests identify:

- Basic auto fix—This type of resolution is relatively safe. It results in minimal changes to an MSI package via a Windows Installer transform. It does not change the target system's security or a system policy.

- Advanced auto fix—This type of resolution may result in a loss of functionality, and it may not resolve all types of issues. This type of fix may change the target system's security or a system policy. One example of an advanced auto fix is the removal of a registry key that is protected by Windows Resource Protection.

- Manual fix—This type of resolution describes a procedure or task that you can perform to address an issue.

Some types of fixes are not applicable to some of the Operating System Compatibility and Browser Compatibility tests.

Conflict Application Resolution Definitions (CARDs)

Edition • Test Center is included in the AdminStudio Professional and Enterprise Editions.

CARDs are included in AdminStudio Professional and Enterprise Editions.
Conflict Application Resolution Definitions (CARDs) are used to fix issues that Application Conflict Evaluators (ACEs) identify when conflict testing is performed.

The following table lists each individual CARD and its associated ACE. These CARDs are used to resolve conflicts between installation packages that were identified by the CARD’s corresponding ACE.

Table 15-9 • CARD Index

<table>
<thead>
<tr>
<th>CARD</th>
<th>Brief Description of ACE</th>
<th>Action Taken by CARD</th>
</tr>
</thead>
<tbody>
<tr>
<td>CARD02 for ACE02</td>
<td>Checks whether components in different packages that have matching ComponentIds also have identical destination paths.</td>
<td>The destination path of the component in the Source package is automatically set to match that of the component in the Target package. To learn more, see ACE02: Identical Components with Different Destinations.</td>
</tr>
<tr>
<td>CARD04 for ACE04</td>
<td>Checks whether components with no files and no key paths have an associated entry in the CreateFolder.</td>
<td>A CreateFolder entry is created for the component. To learn more, see ACE04: Components Without Files or Key Paths.</td>
</tr>
<tr>
<td>CARD05 for ACE05</td>
<td>Checks for the existence of more than one executable (EXE, DLL, OCX, HLP, CHM, TLB, SYS, DRV) per component in a Windows Installer package.</td>
<td>Modifies the component so that only one EXE or DLL exists, and it adds new components for remaining EXE, DLL, OCX, HLP, CHM, TLB, SYS, and DRV files. To learn more, see ACE05: More Than One Executable File Per Component.</td>
</tr>
<tr>
<td>CARD06 for ACE06</td>
<td>Checks whether the executable module (EXE, DLL, OCX, HLP, CHM, TLB, SYS, or DRV) within the component is the key file.</td>
<td>The executable module is automatically made the key file. To learn more, see ACE06: Executable File Not Marked as Key File of Component.</td>
</tr>
<tr>
<td>CARD07 for ACE07</td>
<td>Checks for the existence of the same file in components with different ComponentIds.</td>
<td>The Source package ComponentId is changed to match the Target package Component Id. To learn more, see ACE07: Same File in Different Components.</td>
</tr>
<tr>
<td>CARD15 for ACE15</td>
<td>Checks for the existence of identical ODBC entries in components with different ComponentIds.</td>
<td>Application Manager changes the Source ComponentId to match that of the Target ComponentId. To learn more, see ACE15: Duplicate ODBC Entries in Different Components.</td>
</tr>
</tbody>
</table>
Creating Your Own Custom ACE Tests

**Edition** • This functionality is included in the AdminStudio Professional and Enterprise Editions.

In addition to using the built-in ACEs that are shipped with Application Manager, you can also create your own company-specific tests for use when detecting conflicts. For example, your organization may want to identify (and change) any VBScript custom actions that have a hard-coded drive letter, any applications that create desktop or uninstall shortcuts, any applications that have Startup registry entries, or any applications that place files in the system directory. You can create custom tests to identify these (and many more company-specific situations) using Application Manager.

**Note** • Use the Rules Wizard to create user-defined ACEs. To launch the Rules Wizard: On the Application Manager Options dialog box, click the ACE Tests tab, and then click the View Rules button. Next, on the Rules Viewer dialog box that opens, click the New button.

Types of User-Defined ACEs

**Edition** • This functionality is included in the AdminStudio Professional and Enterprise Editions.

In addition to the ACEs included with Application Manager, you can also create your own user-defined ACEs to use when detecting conflicts. You can create three types of ACEs:

**Custom - Source Only Packages ACEs**

Custom - Source Only Packages ACEs allow you to quickly test any column or any value of a table to support your business logic. For example, you could use a user-defined ACE to identify packages that create a desktop icon. To define a Source Only Packages ACE, you must define an SQL “Where” clause.

For an example of this type of user-defined ACE, see Creating a Custom/Source Only Packages ACE.

**Note** • Application Manager supports external package conflict checking for Custom - Source Only Packages ACEs. The Source package can be selected from the Application Catalog Database or from an external MSI package.
Custom - Source and Target Packages ACEs

Custom - Source and Target Packages ACEs allow you to compare columns or values of Source package tables (new packages that you want to install onto a user’s system) to columns or values of Target package tables (packages already installed on a user’s system).

For example, you could use a Source and Target Packages ACE to determine if the installation of a Source package onto a Target system would overwrite or conflict with an existing entry in the .ini file in the System directory of the Target system.

To define a Source and Target Packages ACE, you must define an SQL “Where” clause, and specify a Join Column—a table column in the Application Catalog database that has a matching value for both the Source and Target packages. Rows in each of the packages that have a matching value in the Join Column are selected and those rows are checked against the Source and Target Packages.

For an example of this type of user-defined ACE, see Creating a Custom/Source and Target Packages ACE.

Note • Application Manager does not support external package conflict checking for Custom - Source and Target Packages ACEs. Both the Source and Target Packages must be selected from the Application Catalog Database.

DLL - User Provided DLL Based ACEs

DLL - User Provided DLL Based ACEs allow you to run more complex tests—testing many tables in any combination. For example, you could use a DLL-Based ACE to confirm that a source product language is the same as all target product languages. To define a DLL-Based ACE, you use SQL and various programming languages to construct a Windows DLL. With DLL-Based ACEs, you can use a Conflict Application Resolution Definition (CARD) to fix the conflict.

For an example of this type of user-defined ACE, see Creating a User Provided DLL-Based ACE.

Where You Create User-Defined ACEs

When creating ACEs, you need to provide basic information for display in the Rules Viewer dialog box, on the ACE Tests tab of the Options dialog box, and in the Output window. You must associate a table with the ACE. You also must categorize the ACE (by either using existing ACE categories or creating your own).

Note • Use the Rules Wizard to create user-defined ACEs. To launch the Rules Wizard: On the Application Manager Options dialog box, click the ACE Tests tab, and then click the View Rules button. Next, on the Rules Viewer dialog box that opens, click the New button.

Creating User-Defined ACEs

Edition • This functionality is included in the AdminStudio Professional and Enterprise Editions.

The section describes how to create the three types of user-defined ACEs:
Creating a Custom/Source Only Packages ACE

Note • You can create user-defined ACEs for both Windows Installer and App-V packages.

Creating a Custom/Source Only Packages ACE

Edition • This functionality is included in the AdminStudio Professional and Enterprise Editions.

You can create a user-defined ACE to apply to Source Only Packages. One common task you may want to create a Source Only Packages ACE to handle is to identify packages which create a desktop icon.

Application Manager supports external package conflict checking for Custom - Source Only Packages ACEs. The Source package can be selected from the Application Catalog database or from an external package.

Task: To create a Source Only Packages ACE that identifies desktop icon creation:

1. Launch Application Manager.
2. On the Application Manager tab menu, click Options. The Options dialog box opens.
3. On the ACE Tests tab, click the View Rules button. The Rules Viewer dialog box opens.
4. Click the New button. The Rules Wizard opens.
5. Complete the wizard panels to create your ACE:
   a. On the General Information panel, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>MYACE</td>
</tr>
<tr>
<td>Associated Table</td>
<td>csms1Shortcut</td>
</tr>
<tr>
<td>Package Type</td>
<td>MSI</td>
</tr>
<tr>
<td>Brief Description</td>
<td>MYACE - Find desktop icons</td>
</tr>
<tr>
<td>Description</td>
<td>Locates package that create desktop icons.</td>
</tr>
<tr>
<td>Information URL</td>
<td><a href="http://www.yourcompany.com/MYACE.htm">http://www.yourcompany.com/MYACE.htm</a></td>
</tr>
</tbody>
</table>
b. On the **Additional Information** panel, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category</td>
<td>Shortcuts</td>
</tr>
<tr>
<td>Rule Type</td>
<td>Custom - Source Only Packages</td>
</tr>
</tbody>
</table>

c. On the **Custom Options** panel, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Error String</td>
<td>Desktop icons [Name] are not allowed.</td>
</tr>
<tr>
<td>Display String</td>
<td>A desktop icon called [Name] is created.</td>
</tr>
<tr>
<td>Severity</td>
<td>Warning</td>
</tr>
<tr>
<td>Report 'No' Results</td>
<td>Deselected</td>
</tr>
</tbody>
</table>

In the example above, `[Name]` is a token. Tokens allow you to insert values at run-time from the internal Application Catalog Database or from an external MSI package into the Error or Display string. To use token replacement in a string, click the arrow to the right of the Error String and Display String text boxes and select a column name from the list. The column name is then inserted into the string in the following format: `[ColumnName]`.

The Token list is provided for your convenience; if you prefer, you can type the tokens directly in the text boxes. You could also use the `[ProductName]` pseudo-token to insert the name of the package in a message, even though `ProductName` is not a table column name.

![Note](image) **For more information, see** Token Grammar

d. On the **Where Clause** panel, in the **Where Clause** panel, click **Build Expression**. The **Expression Builder** dialog box opens.

e. In the **Expression Builder**, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Table Columns</td>
<td><code>[Directory_]</code></td>
</tr>
<tr>
<td>Comparison Operator</td>
<td><code>= (Equal To)</code></td>
</tr>
<tr>
<td>String Constant</td>
<td><code>DesktopFolder</code></td>
</tr>
</tbody>
</table>

f. Click **OK** to close the **Expression Builder** and return to the **Where Clause** panel. The expression that you just built is now displayed in the Where Clause text box:

`[Directory_] = 'DesktopFolder'`
When you are constructing simple expressions, it is helpful to use the Expression Builder dialog box, but you are not limited to the formatting options that the Expression Builder provides to you. If you know how to write Where clauses in SQL, you can use significantly more powerful expressions by entering them directly in the Where Clause text box on the Where Clause panel or on the Where Clause tab of the ACE Rule Properties Dialog Box.

g. Click the Test button to validate the expression.

h. On the Summary panel, review the summary of your new ACE and click the Finish button.

6. Click the Close button. The Rules Viewer dialog box closes.

This new user-created ACE is now available for use in subsequent testing.

Creating a Custom/Source and Target Packages ACE

**Edition** • This functionality is included in the AdminStudio Professional and Enterprise Editions.

You can create a custom ACE to apply to Source and Target Packages. For example, you could use a Source and Target Packages ACE to determine if the installation of a Source package onto a Target system would overwrite or conflict with an existing entry in the .ini file in the System directory of the Target system.

**Caution** • Application Manager does not support external package conflict checking for Custom - Source and Target Packages ACEs. Both the Source and Target Packages must be selected from the Application Catalog Database. If you attempt to run a conflict check on an external MSI package using a Source and Target Packages ACE, that custom ACE will not be executed.

Task: To create a Source and Target Packages ACE that identifies .ini file conflicts:

1. Launch Application Manager.
2. On the Application Manager tab menu, click Options. The Options dialog box opens.
3. On the ACE Tests tab, click the View Rules button. The Rules Viewer dialog box opens.
4. Click the New button. The Rules Wizard opens.
5. Complete the wizard panels to create your ACE:
   a. On the General Information panel, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>INITCheck</td>
</tr>
<tr>
<td>Associated Table</td>
<td>csmsiIniFile</td>
</tr>
</tbody>
</table>
b. On the **Additional Information** panel, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category</td>
<td>INI Files</td>
</tr>
<tr>
<td>Rule Type</td>
<td>Custom - Source and Target Package</td>
</tr>
</tbody>
</table>

```markdown
<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Error String</td>
<td>The INI file called [Source.FileName] in the directory [Source.csFullPath] writes to the [Source.Section] section which is also written by the target package, [Target.ProductName].</td>
</tr>
<tr>
<td>Display String</td>
<td>The INI file called [Source.FileName] in the directory [Source.csFullPath] writes to the [Source.Section] section.</td>
</tr>
<tr>
<td>Severity</td>
<td>Warning</td>
</tr>
<tr>
<td>Report 'No' Results</td>
<td>Deselected</td>
</tr>
</tbody>
</table>
```

In the example above, [Source.FileName], [Source.csFullPath] and [Source.Section] are tokens. Tokens allow you to insert values at runtime from the internal Application Catalog Database into the Error or Display string. To use token replacement in a string, click the arrow to the right of the Error String or Display String text boxes and select a column name from the list. The column name is then inserted into the string in the format of [Source.ColumnName] or [Target.ColumnName], with the prefix identifying whether the column is in the Source or Target package.

*Note: If no prefix is used, Application Manager assumes the “Source.” prefix.*

You can also use the [Target.ProductName] and [Source.ProductName] pseudo-tokens to insert the name of the Source or Target package in a message, even though ProductName is not a table column name.
**Note** • The Token list is provided for your convenience; if you prefer, you can type the variables directly in the text boxes. For more information, see Token Grammar.

d. On the Where Clause panel, in the Where Clause panel, click Build Expression. The Expression Builder dialog box opens.

e. In the Expression Builder, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Table Columns</td>
<td>[Source].[csFullPath]</td>
</tr>
<tr>
<td>Comparison Operator</td>
<td>= (Equal To)</td>
</tr>
<tr>
<td>String Constant</td>
<td>SystemFolder</td>
</tr>
</tbody>
</table>

f. Click OK to close the Expression Builder and return to the Where Clause panel. The expression that you just built is now displayed in the Where Clause text box:

```
[Source].[csFullPath] = 'SystemFolder'
```

*Note* • When you are constructing simple expressions, it is helpful to use the Expression Builder dialog box, but you are not limited to the formatting options that the Expression Builder provides to you. If you know how to write Where clauses in SQL, you can use significantly more powerful expressions by entering them directly in the Where Clause text box on the Where Clause panel or on the Where Clause tab of the ACE Rule Properties Dialog Box.

g. Click Build Expression again to open the Expression Builder.

h. In the Expression Builder, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Table Columns</td>
<td>[Source].[Section]</td>
</tr>
<tr>
<td>Comparison Operator</td>
<td>= (Equal To)</td>
</tr>
<tr>
<td>String Constant</td>
<td>[Target].[Section]</td>
</tr>
<tr>
<td>Expression Operator</td>
<td>AND</td>
</tr>
</tbody>
</table>

*Note* • When using the Expression Builder dialog box to create a Source and Target Packages custom ACE to compare the value of a column in the source table to the value of a column in the target table, you can select the first table column name from the Table Columns list. However, you have to manually enter the second table column name in the Constant text box. When doing so, enter the table column name using the same syntax that is used in the Table Columns list: [Source].[ColumnName] or [Target].[ColumnName].
i. Click OK to close the Expression Builder and return to the Where Clause panel. The expression that you just built is now displayed in the Where Clause text box, added to the end of the first expression you built:

\[ \text{Source}.[\text{csFullPath}] = '\text{SystemFolder}' \text{ AND } \text{Source}.[\text{Section}] = '\text{[Target].[Section]}' \]

j. In the Join Column list, select csFullPath.

The Join Column is a table column in the Application Catalog database that has a matching value for both the Source and Target packages. Rows in each of the packages that have a matching value in the Join Column are selected and those rows are checked against the Source and Target Packages.

ek. Click the Test button to validate the expression. A message appears stating that the query executed properly.

l. On the Summary panel, review the summary of your new ACE and click the Finish button.

6. Click the Close button. The Rules Viewer dialog box closes.

This new Custom ACE is now available for use in subsequent testing.

Creating a User Provided DLL-Based ACE

*Edition • This functionality is included in the AdminStudio Professional and Enterprise Editions.*

To demonstrate how to create a DLL-Based ACE, an ACE SDK was installed with AdminStudio, in the following directory:

\[ \text{[AdminStudioInstallDirectory]}\backslash\text{Common}\backslash\text{ACESDK} \]

Included in this directory is a Visual Studio 2008 DLL-based project, which is a fully formed example ACE. This example includes utility functions that allow you to integrate your own ACE execution within our conflict persistence model.

**Specifying the Visual Studio 2008 Type Library File Path**

Application Manager provides a data structure to each ACE constructed using the ACE SDK. This data structure includes an ADO Connection interface, which is the means by which you can execute queries against the Application Catalog.

In order to build the ACE SDK, you will need to make sure that Visual Studio can locate the needed files for ADO.

The *first time* you create a DLL-based ACE, you need to open Visual Studio 2008 and specify the path for the type library file (msado15.d11) by performing the following steps:

**Task: To specify the Visual Studio 2008 type library file path:**

2. Select Options from the Tools menu. The Options dialog box opens.
3. Under Projects and Solutions > VC++ Directories, set the Platform field to Win32 and the Show directories for field to Library files.

4. In the directories list, specify the location of the needed files for an ADO Connection interface. The directory specified below is a likely common directory for storing these files:

   C:\Program Files\Common Files\System\ADO

5. Click OK to exit the Options dialog box.

Caution • If you fail to specify the correct Library files path, you will encounter the following error when building an ACESDK project with Visual Studio 2008:

   Fatal error C1083: Cannot open type library file: 'msado15.dll'; No such file or directory

Creating a DLL-Based ACE

To learn how to create a DLL-Based ACE, use the ACE SDK files to perform the following steps:

Task: To create a DLL-based ACE:

1. Launch Windows Explorer and navigate to the following directory:

   [AdminStudioInstallDirectory]\Common\ACESDK

2. Copy this folder and its contents and store it in a convenient location.

3. Launch Visual Studio 2008 and open the ACESDK.dsp project file within that newly created folder.

4. Review the code and make any desired changes.


6. Launch Application Manager.

7. On the Application Manager tab menu, click Options. The Options dialog box opens.


9. Click the View Rules button. The Rules Viewer dialog box opens.

10. Click the New button. The Rules Wizard opens.

11. Complete the wizard panels to create your ACE:

   a. On the General Information panel, enter the following values:

      | Option             | Value         |
      |--------------------|---------------|
      | Name               | ACELanguage   |
      | Associated Table   | csmsiProperty |
      | (This is the Application Catalog table that is associated with this example ACE.) |
b. On the Additional Information panel, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category</td>
<td>Type in a new category name: <strong>Product Language</strong></td>
</tr>
<tr>
<td>Rule Type</td>
<td>DLL - User Provided DLL</td>
</tr>
</tbody>
</table>

c. On the DLL-Based ACEs panel, enter the following values:

<table>
<thead>
<tr>
<th>Option</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACE/CARD DLL File</td>
<td>Click Browse and select the DLL that you built in Step 5 above.</td>
</tr>
<tr>
<td>ACE Function Name</td>
<td>ExampleACE (as designed in the sample)</td>
</tr>
<tr>
<td>CARD Function Name</td>
<td>ExampleCARD (as designed in the sample)</td>
</tr>
</tbody>
</table>

d. Click **Test** next to **ACE Function Name** or **CARD Function Name** to validate that the exported function does exist.

e. On the Summary panel, review the summary of your new ACE and click **Finish**.

12. Click the **Close** button. The **Rules Viewer** closes.

This new DLL-Based ACE is now available for use in subsequent testing.

### Editing User-Defined ACEs

*Edition • This functionality is included in the AdminStudio Professional and Enterprise Editions.*
**Task: To edit a user-defined ACE:**

1. Launch Application Manager.
2. On the Application Manager tab menu, click Options. The Options dialog box opens.
3. On the ACE Tests tab, click the View Rules button. The Rules Viewer dialog box opens.
4. Click the View Rules button. The Rules Viewer dialog box opens.
5. In the Rules box, select the user-defined ACE you want to modify and then click the Edit button. The ACE Rule Properties dialog box opens.
6. Edit the options as necessary.
7. Click OK.
8. Click the Close button. The Rules Viewer dialog box closes.

The modified ACE is available for use in subsequent testing.

---

**Deleting User-Defined ACEs**

*Edition* • This functionality is included in the AdminStudio Professional and Enterprise Editions.

**Task: To delete a user-defined ACE:**

1. Launch Application Manager.
2. On the Application Manager tab menu, click Options. The Options dialog box opens.
3. On the ACE Tests tab, click the View Rules button. The Rules Viewer dialog box opens.
4. Click the View Rules button. The Rules Viewer dialog box opens.
5. Select the ACE you want to remove and click the Delete button.
6. Confirm the deletion.

The user-defined ACE is removed from the available tests. If this ACE was the only one in a user-defined ACE category, the category will be removed when you close the Rules Viewer dialog box.

---

**Viewing ACE Metrics**

*Edition* • This functionality is included in the AdminStudio Professional and Enterprise Editions.
When ACEs are run, Application Manager generates metrics and logs them in the AceLog.txt file, located in the following directory:

AdminStudio Shared\ConflictSolver\AceLog.txt

The following is an example of the beginning of an AceLog.txt file:

11/06/03 09:26:35 ACE/CARD Execution started

----------------------------------------------
ACE03
----------------------------------------------
SELECT DISTINCT csmsiComponent.Component,
        csmsiComponent.ComponentId,csmsiComponent.RowID
FROM csmsiComponent WHERE csmsiComponent.PkgRowID_ = 5

Records returned =>(124)
Query Time =>(0.23 seconds)

SELECT csmsiFile.FileName FROM csmsiFile WHERE
    csmsiFile.Component_ = 'DeletedLinks.10' AND
    csmsiFile.PkgRowID_ = 5

ORDER BY csmsiFile.FileName

Records returned =>(0)
Query Time =>(0.07 seconds)

Time taken to execute (ACE03) : 1.06 seconds

----------------------------------------------
ACE07
----------------------------------------------
SELECT [fs].[RowID], [ft].[RowID], [ft].[PkgRowID_],
        [ft].[FileName], [cs].[Component], [ct].[Component],
        [cs].[ComponentId], [ct].[ComponentId], [fs].[Version],
        [fs].[FileSize], [fs].[Language] FROM (([csmsiFile] AS [fs]
        INNER JOIN [csmsiFile] AS [ft] ON ( [fs].[FileName] =
        [ft].[FileName] AND [fs].[Version] = [ft].[Version] AND
        [fs].[FileSize] = [ft].[FileSize] AND [fs].[Language] =
        [fs].[PkgRowID_] = [cs].[PkgRowID_] AND [cs].[Component] =
        [fs].[Component_] ) INNER JOIN [csmsiComponent] AS [ct] ON
        [ft].[PkgRowID_] = [ct].[PkgRowID_] AND [cs].[ComponentId] <>
        [ct].[ComponentId] AND [cs].[csFullPath] = [ct].[csFullPath] AND
        [ct].[Component] = [ft].[Component] WHERE [fs].[PkgRowID_] = 5

AND [ft].[PkgRowID_] IN (4)

Records returned =>(0)
Query Time =>(0.10 seconds)

Time taken to execute (ACE07) : 0.74 seconds

----------------------------------------------
ACE08
----------------------------------------------
SELECT [cs].[Component] AS [SrcComponent], [fs].[RowID] AS [SrcRowID],
Location of ACE Files

Edition • This functionality is included in the AdminStudio Professional and Enterprise Editions.

ACE information is stored in three files that are installed with Application Manager.

Table 15-10 • ACE File Names and Locations

<table>
<thead>
<tr>
<th>Type</th>
<th>File Name</th>
<th>Installation Location</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Standard ACEs</strong></td>
<td>isconflict.ace</td>
<td>In the following subdirectory of the AdminStudio installation directory:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Common\Support</td>
</tr>
<tr>
<td><strong>Merge Module ACEs</strong></td>
<td>ismmconflict.ace</td>
<td>In the following subdirectory of the AdminStudio installation directory:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Common\Support</td>
</tr>
<tr>
<td><strong>Custom ACE File</strong></td>
<td>CustomConflictFile.ace</td>
<td>In the following subdirectory of the AdminStudio Shared directory:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>\ConflictSolver</td>
</tr>
</tbody>
</table>

Note • The location of the AdminStudio Shared directory is specified on the AdminStudio Shared Location panel of the AdminStudio installation wizard.
Application Manager requires that the Standard ACE and Merge Module ACE files remain in their installed location. However, you can change the location of the Custom ACE file: Click the ACE Tests tab, and then edit the path in the Custom ACE Rule File field.
Analyzing the Impact of Installing Microsoft Operating System Security Patches


You can import Microsoft OS patch information into the Application Catalog so that you can analyze the full impact of installing these patches on user machines. Based on the analysis results, you can determine the level of testing you need to perform before distributing a Microsoft OS patch throughout your enterprise.

You can import Microsoft security patch files into the Application Catalog using the Import Wizard. You can then analyze the impact of installing a security patch file using the Patch Impact Analysis wizard.

Information about the patch impact analysis is presented in the following sections:

Table 16-1 • Patch Impact Analysis Help Library

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>About Microsoft Operating System Patch Files</td>
<td>Explains what Microsoft operating system security patches are, and why you should include them in your package testing processes.</td>
</tr>
<tr>
<td>Importing Microsoft OS Security Patch Files</td>
<td>Explains how to download and import a Microsoft operating system patch into the Application Catalog.</td>
</tr>
<tr>
<td></td>
<td>• Identifying and Downloading Microsoft Operating System Patch Files</td>
</tr>
<tr>
<td></td>
<td>• Importing a Microsoft Operating System Security Patch Into the Application Catalog</td>
</tr>
<tr>
<td>Analyzing the Impact of Installing a Microsoft Operating System Patch</td>
<td>Explains how to use the Application Manager Patch Impact Analysis Wizard to identify conflicts between Microsoft operating system security patches and the packages and OS Snapshots in the Application Catalog.</td>
</tr>
<tr>
<td>Reference</td>
<td>Describes all of the panels in the Patch Impact Analysis Wizard and Patch Properties dialog box.</td>
</tr>
</tbody>
</table>
Chapter 16 Analyzing the Impact of Installing Microsoft Operating System Security Patches

About Microsoft Operating System Patch Files

Each month, Microsoft releases patches to address security vulnerabilities that are discovered in Microsoft operating system software. Microsoft defines security vulnerabilities as:

“**A flaw in a product that makes it infeasible – even when using the product properly—to prevent an attacker from usurping privileges on the user’s system, regulating its operation, compromising data on it, or assuming ungranted trust.**”

Microsoft publishes a monthly Microsoft Security Bulletin Summary that lists the patches released that month. You can view these bulletins on the Microsoft Security TechCenter website:

https://technet.microsoft.com/security/bulletin

The Microsoft Security Bulletin Summary for July 2014 is shown in the following figure:

![Microsoft Security Bulletin Summary for July 2014](image)

**Figure 16-1:** Microsoft Security Bulletin Summary for July 2014
Chapter 16  Analyzing the Impact of Installing Microsoft Operating System Security Patches

Importing Microsoft OS Security Patch Files

The Security Bulletin Summary lists each patch released that month, grouped by status level, with a link to each patch’s associated Security Bulletin, as shown in the following figure:

Figure 16-2:  Microsoft Security Bulletin MS14-037

Security Bulletin Summaries, Security Bulletins, and patches can be accessed from the Microsoft Security TechCenter:

https://technet.microsoft.com/security/bulletin

Importing Microsoft OS Security Patch Files

You can use the Import Wizard to import Microsoft operating system patch information into the AdminStudio Application Catalog. Information about importing Microsoft operating system security patches is presented in the following sections:

- Identifying and Downloading Microsoft Operating System Patch Files
- Importing a Microsoft Operating System Security Patch Into the Application Catalog
Identifying and Downloading Microsoft Operating System Patch Files

To identify and obtain the Microsoft OS security patch files that you want to import into the Application Catalog, perform the following steps.

Task: To identify and download Microsoft OS patch files:

1. Open the Microsoft Security Bulletin Summary that lists the patch that you want to import. The following figure is of the Microsoft Security Bulletin Summary for July 2014:

In this example, under Executive Summaries, 18 patch files are listed, all with a status of Critical.
2. Locate the bulletin that contains the OS security patch file that you want to download. The following is an example of Cumulative Security Update for Internet Explorer:

### Executive Summaries

The following table summarizes the security bulletins for this month in order of severity.

For details on affected software, see the next section, **Affected Software**.

<table>
<thead>
<tr>
<th>Bulletin ID</th>
<th>Bulletin Title and Executive Summary</th>
<th>Maximum Severity Rating and Vulnerability Impact</th>
<th>Restart Requirement</th>
<th>Affected Software</th>
</tr>
</thead>
<tbody>
<tr>
<td>MS14-037</td>
<td><strong>Cumulative Security Update for Internet Explorer (2975687)</strong></td>
<td>Critical Remote Code Execution</td>
<td>Requires restart</td>
<td>Microsoft Windows, Internet Explorer</td>
</tr>
</tbody>
</table>

This security update resolves one publicly disclosed vulnerability and twenty-three privately reported vulnerabilities in Internet Explorer. The most severe of these vulnerabilities could allow remote code execution if a user views a specially crafted webpage using Internet Explorer. An attacker who successfully exploited these vulnerabilities could gain the same user rights as the current user. Customers whose accounts are configured to have fewer user rights on the system could be less impacted than those who operate with administrative user rights.

3. Click the link in the **Bulletin ID** field. The Security Bulletin for that patch opens. In this example, Security Bulletin MS14-037 opens:

---

**Microsoft Security Bulletin MS14-037 - Critical**

This topic has not yet been rated - Rate this topic

**Cumulative Security Update for Internet Explorer (2975687)**

Published: July 8, 2014

Version: 1.0

**General Information**

**Executive Summary**

This security update resolves one publicly disclosed vulnerability and twenty-three privately reported vulnerabilities in Internet Explorer. The most severe of these vulnerabilities could allow remote code execution if a user views a specially crafted webpage using Internet Explorer. An attacker who successfully exploited these vulnerabilities could gain the same user rights as the current user. Customers whose accounts are configured to have fewer user rights on the system could be less impacted than those who operate with administrative user rights.

This security update is rated Critical for Internet Explorer 6 (IE 6), Internet Explorer 7 (IE 7), Internet Explorer 8 (IE 8), Internet Explorer 9 (IE 9), Internet Explorer 10 (IE 10), and Internet Explorer 11 (IE 11) on affected Windows clients, and Moderate for Internet Explorer 6 (IE 6), Internet Explorer 7 (IE 7), Internet Explorer 8 (IE 8), Internet Explorer 9 (IE 9), Internet Explorer 10 (IE 10), and Internet Explorer 11 (IE 11) on affected Windows servers. For more information, see the **Affected and Non-Affected Software** section.

The security update addresses the vulnerabilities by modifying the way that Internet Explorer handles objects in memory, validates permissions, and handles negotiation of certificates during a TLS session. For more information about the vulnerabilities, see the Frequently Asked Questions (FAQ) subsection for the specific vulnerability entry later in this bulletin.

**Recommendation.** Most customers have automatic updating enabled and will not need to take any action because this security update will be downloaded and installed automatically. For information about specific configuration options in automatic updating, see Microsoft Knowledge Base Article 294871. For customers who do not have automatic updating enabled, the steps in Turn automatic updating on or off can be used to enable automatic updating.
In the Security Bulletin, the **Affected Software** table lists the software affected by this patch, and provides a link to the download page for that specific patch:

### Affected and Non-Affected Software

The following software has been tested to determine which versions or editions are affected. Other versions or editions are either past their support life cycle or are not affected. To determine the support life cycle for your software version or edition, see Microsoft Support Lifecycle.

#### Affected Software

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Component</th>
<th>Maximum Security Impact</th>
<th>Aggregate Severity Rating</th>
<th>Updates Replaced</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet Explorer 6</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Windows Server 2003 Service Pack 2</td>
<td>Internet Explorer 6 (2962872)</td>
<td>Remote Code Execution</td>
<td>Moderate</td>
<td>2957689 in MS14-035</td>
</tr>
<tr>
<td>Windows Server 2003 x64 Edition Service Pack 2</td>
<td>Internet Explorer 6 (2962872)</td>
<td>Remote Code Execution</td>
<td>Moderate</td>
<td>2957689 in MS14-035</td>
</tr>
<tr>
<td>Windows Server 2003 with SP2 for Itanium-based Systems</td>
<td>Internet Explorer 6 (2962872)</td>
<td>Remote Code Execution</td>
<td>Moderate</td>
<td>2957689 in MS14-035</td>
</tr>
</tbody>
</table>

For some patches, both an **Operating System** and **Component** are listed, while for others, only an **Operating System** is listed.

### Affected and Non-Affected Software

The following software has been tested to determine which versions or editions are affected. Other versions or editions are either past their support life cycle or are not affected. To determine the support life cycle for your software version or edition, see Microsoft Support Lifecycle.

#### Affected Software

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Maximum Security Impact</th>
<th>Aggregate Severity Rating</th>
<th>Updates Replaced</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Server 2003</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Windows Server 2003 Service Pack 2</td>
<td>Elevation of Privilege</td>
<td>Important</td>
<td>975713 in MS10-007</td>
</tr>
<tr>
<td>Windows Server 2003 x64 Edition Service Pack 2</td>
<td>Elevation of Privilege</td>
<td>Important</td>
<td>975713 in MS10-007</td>
</tr>
<tr>
<td>Windows Server 2003 with SP2 for Itanium-based Systems</td>
<td>Elevation of Privilege</td>
<td>Important</td>
<td>975713 in MS10-007</td>
</tr>
</tbody>
</table>
4. In the **Affected Software** table, click the link of the patch you want to import. The download page for that patch opens.

---

**Security Update for Windows 2000 (KB938827)**

**Brief Description**
A security issue has been identified in Microsoft Agent that could allow an attacker to compromise your Windows-based system and gain control over it.

**On This Page**
- Quick Details
- System Requirements
- Additional Information
- What Others Are Downloading

**Download**

**Quick Details**
- **File Name:** Windows2000-KB938827-x86-ENU.EXE
- **Version:** 938827
- **Security Bulletin:** MS07-051
- **Knowledge Base (KB) Articles:** KB938827
- **Date Published:** 9/11/2007
- **Language:** English
- **Download Size:** 967 KB
- **Estimated Download Time:** Dial-up (56K) 2 min

**Change Language:** English
5. Click the **Download** button to download the patch.

6. Click **Download**. Download begins and the **Thank you for downloading** page opens.
Importing a Microsoft Operating System Security Patch Into the Application Catalog

To import a Microsoft operating system security patch file into the Application Catalog, perform the following steps:

**Task:** To import a Microsoft OS security patch file into the Application Catalog:

1. On the **Catalog** tab, open the **Environment** tree and select either the **Security Patches** group or one of its subgroups.

2. Click **Import** in the ribbon. The **Security Patch File Selection** panel of the **Import Wizard** opens.

3. Click **Browse** and select a Microsoft patch file (.msu) that you have downloaded from the Microsoft Security TechCenter, as described in Identifying and Downloading Microsoft Operating System Patch Files.

4. Click **Next**. The **Summary** panel opens.

5. Click **Next** to begin the import. The **Running the Import** panel opens and displays progress messages.

6. When the import is complete, click **Finish** to close the Import Wizard. The patch is now displayed in the tree on the **Environment** tab.
Analyzing the Impact of Installing a Microsoft Operating System Patch

After you have imported a Microsoft operating system patch into the AdminStudio Application Catalog as described in Importing Microsoft OS Security Patch Files, you can use the Application Manager Patch Impact Analysis Wizard to identify conflicts between Microsoft operating system security patches and the packages and OS Snapshots in the Application Catalog. This helps you determine how specific MSI packages or OS Snapshots would be affected when a Microsoft operating system patch is installed.

The section is organized in the following topics:

- Performing Patch Impact Analysis
- Viewing Patch Impact Analysis Results
- Viewing Patch and Patch Impact Information in Application Manager
- Generating the Patch Report

Performing Patch Impact Analysis

You can use the Patch Impact Analysis Wizard to identify conflicts between Microsoft operating system security patches and the packages and OS Snapshots in your Application Catalog. This helps you determine how specific MSI packages or OS Snapshots would be affected when a Microsoft OS patch is installed.

Task: To perform patch impact analysis:

1. Import at least one Microsoft OS Security Patch file, as described in Importing a Microsoft Operating System Security Patch Into the Application Catalog.

2. On the Test Center tab, select the application or group of applications that you want to perform patch impact analysis on, and select Launch Patch Impact Analysis Wizard from the context menu. The Patch Impact Analysis Wizard will analyze the products you select here against the patches you will select.

   The Welcome panel of the Patch Impact Analysis Wizard opens.

3. Click Next. The OS Snapshot Panel opens.

4. Optionally, select an OS Snapshot to include in your analysis. The selected OS Snapshot will be used to identify specific file information for any patch impacts that are discovered. Only one OS Snapshot can be selected.

   Tip • The OS Snapshot serves as a representation of the underlying baseline system in your enterprise. If you include an OS Snapshot in your Patch Impact Analysis, then the file version information displayed in warning messages is derived from that OS Snapshot. If an OS Snapshot is not included in the analysis, the file version information will be displayed as “unknown”. As such, it is recommended to include an OS Snapshot in your analysis because this allows a finer-tuned evaluation of impacts based upon file and version information.
5. Click Next. The **Source Patches Panel** opens.

6. On the **Source Patches Panel**, select the patches that you want to include in your analysis.

When searching for patches to include, you can use the **Filter by product** list to restrict the patches displayed on this panel. Also, to view more information on a patch, select the patch and click the **Patch Properties** button to open the **Patch Properties** dialog box.

7. After you have selected the patches that you want to include in your analysis, click Next. The **Summary Information Panel** opens, listing a summary of the options you selected in the Patch Impact Analysis Wizard.

8. Click Finish to accept these options and begin the Patch Impact Analysis. Analysis messages are listed in the **Output** tab of the Output Window.

When analysis is complete, patch conflicts are listed on the **Patch Impact** tab of the Output Window in table format.

### Viewing Patch Impact Analysis Results

After **Performing Patch Impact Analysis**, patch conflicts are listed on the **Patch Impact** tab of the Output Window in table format.

![Sample Patch Impact Analysis Results](image)

**Figure 16-3:** Sample Patch Impact Analysis Results

The following information is included in Patch Impact Analysis results:

**Table 16-2 • Information Included in Patch Impact Analysis Results**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patch</td>
<td>Name of a Windows Installer Patch.</td>
</tr>
<tr>
<td>Product</td>
<td>Name of a Package or an OS Snapshot in the Application Catalog.</td>
</tr>
<tr>
<td>Type</td>
<td>Identifies the type of the impact as either a File or a Registry impact.</td>
</tr>
</tbody>
</table>

*Note* - Windows Installer Patches rarely impact Registry Entries, so most of the identified impacts will be identified as **File**.
Viewing Patch and Patch Impact Information in Application Manager

Patch content and analysis information can be viewed on the Application Manager **Products** and **Environment** tabs.

- Viewing Patch Content Information
- Viewing Associated Patches
- Viewing Patch Impacts on the Products Tab
Viewing Patch Content Information

To view patch content information, perform the following steps.

Task: To view patch content information:

1. Launch Application Manager and, on the Catalog tab, open the Environment tree. The Security Patches Group View opens.

2. Expand the listing. All of the patches that have been imported into the Application Catalog are listed. Newly imported patches are listed in the New Security Patches Group.

3. Select a patch. The Patches View opens.

The following information on the selected patch is listed:

- **ID**—Microsoft Security Bulletin ID. Click on the ID number link to view this bulletin on the Microsoft website.
- **Title**—Title of patch
- **Release Date**—Date the patch was released by Microsoft.
- **KB Article**—Microsoft Knowledge Base article ID. Click on the KB Article link to view that article on the Microsoft website.
- **Imported On**—Date patch was imported into the Application Catalog
- **Groups**—Listing of which groups this patch belongs to. A patch can belong to multiple groups. You can copy a patch into multiple groups.
- **Description**—You can enter a description of the patch in this field.

4. In Application Manager, you can view additional detailed patch information by selecting a patch on the Environment tab and then selecting Properties from the context menu. The Patch Properties dialog box opens.

The following information is listed:

- **General Tab**—View the title and a summary of a selected patch.
- **Contents Tab**—Lists all of the files and registry data contained in the selected patch.
- **Product Tab**—Lists the products that are updated by the selected patch.
Viewing Associated Patches

On the Associated Patches View, you can view a list of imported patches that, if installed, would update that product.

Task: To view associated patches:

1. Launch Application Manager and open the Test Center tab in the ribbon.
2. Select the Windows Installer package that you want to examine. The Test Center Deployment Type View for that package opens.
3. Expand the product to view its constituent views and select the Associated Patches node. The Associated Patches View opens, displaying patches associated with that product.
4. If you double-click on a patch in the Associated Patches View, the Security Patch View (on the Environment tab) for that patch opens, listing general information on the selected patch.

See Viewing Patch Content Information for more information.

Viewing Patch Impacts on the Products Tab

The information listed on the Patch Impact View depends upon the selection that is made in the Impact category list:

- When Summary is selected, the patches for which there is patch impact data persisted against the product are listed
- When File Impacts is selected, all impacts against this product are listed, and the patch that caused the impact is identified.

Task: To view patch impacts:

1. Launch Application Manager and open the Test Center tab in the ribbon.
2. Select the Windows Installer package that you want to examine. The Test Center Deployment Type View for that package opens.
3. Expand the package to view its constituent views and select the Patch Impacts node. The Patch Impact View opens.
4. Select Summary from the Impact category list to view a list of patches for which there is patch impact data persisted against the product.
5. Select File Impacts from the Impact category list to view a list of all impacts against this product and the patch that caused the impact.
6. If you double-click on one of the patches in the list, the Patch View for that patch will open.
   If no patch impacts have been identified for this product, File Impacts will not be listed in the Impact category list.
7. To perform patch impact analysis, select the product in the product tree on the Test Center Deployment Type View, and then select Launch Impact Analysis Wizard from the context menu.
Chapter 16  Analyzing the Impact of Installing Microsoft Operating System Security Patches
Analyzing the Impact of Installing a Microsoft Operating System Patch

Note • All patch information displayed in Application Manager comes from the Application Catalog (for imported patches); no information about patches from mssecure.xml file is displayed in Application Manager.

Generating the Patch Report

In Application Manager you can generate a Patch Report which lists detailed information about each patch that has been imported into the Application Catalog, including patch impact analysis information.

The Patch Report is generated in Web Archive format (.mht), a single, stand-alone HTML file that can be easily viewed in a Web browser and copied and emailed throughout your organization. The report is also printer-friendly.

Task: To generate a Patch Report:


2. Expand the patch listing and select the patch that you want to generate a report on. The Security Patch View opens.

3. Select Generate Report from the context menu. The Save Patch Report As dialog box opens, prompting you to select a location for the .MHT file.

4. Confirm the report name and location and click Save. The report will be generated and will open in a new browser window. Click on the icons to expand or contract that section of the report. The report includes the following sections:

Table 16-3:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Icon" /></td>
<td><strong>General Information</strong></td>
<td>Includes patch title, Microsoft Security Bulletin ID, URL of the Microsoft Security Bulletin, patch summary, and the date the patch was released by Microsoft.</td>
</tr>
<tr>
<td><img src="image" alt="Icon" /></td>
<td><strong>Products Updated</strong></td>
<td>Products updated by the patch.</td>
</tr>
<tr>
<td><img src="image" alt="Icon" /></td>
<td><strong>Files</strong></td>
<td>Files included in the patch.</td>
</tr>
<tr>
<td><img src="image" alt="Icon" /></td>
<td><strong>Registry Entries</strong></td>
<td>Registry entries that are added or modified by the patch.</td>
</tr>
<tr>
<td><img src="image" alt="Icon" /></td>
<td><strong>Impacts</strong></td>
<td>Products that were checked for impacts during Patch Impact Analysis, and impacts that were detected during Patch Impact Analysis.</td>
</tr>
</tbody>
</table>

5. To print the report with all sections expanded, click the Print Page icon.
Reference

This Reference section includes the same topics that are displayed when you click a help button from a panel of the Patch Impact Analysis Wizard or from the Patch Properties dialog box. Reference information is organized into the following areas:

- Patch Impact Analysis Wizard
- Patch Properties Dialog Box

Patch Impact Analysis Wizard

You can use the Patch Impact Analysis Wizard to identify conflicts between Microsoft operating system security patches and the packages and OS Snapshots in your Application Catalog. This helps you determine how specific MSI packages or OS Snapshots would be affected when a Microsoft OS patch is installed.

The Patch Impact Analysis Wizard consists of the following panels:

- Welcome Panel
- OS Snapshot Panel
- Source Patches Panel
- Target Products Panel
- Summary Information Panel

When run, the output report is displayed on the Patch Impact tab of the Application Manager Output Window.

Welcome Panel

The first panel of the Patch Impact Analysis Wizard welcomes you to the Wizard.

This panel, and others in the Wizard, have four buttons located at the bottom of the Wizard. Depending on where you are in the Wizard, certain buttons may be disabled. The buttons are:

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Next</td>
<td>Advances you to the next panel in the Wizard.</td>
</tr>
<tr>
<td>Back</td>
<td>Moves you to the previous panel in the Wizard.</td>
</tr>
<tr>
<td>Cancel</td>
<td>Terminates the Wizard.</td>
</tr>
<tr>
<td>Help</td>
<td>Brings up help about the specific Patch Impact Analysis Wizard panel.</td>
</tr>
</tbody>
</table>
OS Snapshot Panel

On the OS Snapshot Panel, you can optionally select an OS Snapshot to be used to identify specific file information for any patch impacts that are discovered.

The OS Snapshot serves as a representation of the underlying baseline system in your enterprise. If you include an OS Snapshot in your Patch Impact Analysis, then the file version information displayed in warning messages is derived from that OS Snapshot. If an OS Snapshot is not included in the analysis, the file version information will be displayed as “unknown”. As such, it is recommended to include an OS Snapshot in your analysis because this allows a finer-tuned evaluation of impacts based upon file and version information.

The following options are included:

Table 16-5 • OS Snapshot Panel Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group/OS Snapshot Tree</td>
<td>Select an OS Snapshot to include in your Patch Impact Analysis.</td>
</tr>
</tbody>
</table>

Source Patches Panel

On the Source Patches Panel, you select the patches that you want to include in your analysis.

The following options are included:

Table 16-6 • Source Patches Panel Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Filter by Product</td>
<td>Lists all the Microsoft operating systems that have a patch that has been imported into the Application Catalog. Make a selection from this list to restrict the list of patches displayed on this panel.</td>
</tr>
</tbody>
</table>
| Patch Listing     | Patches that meet the selected filter criteria are listed. The following information is provided:  
• Id—Number identifying the Microsoft OS patch. Select the check box in this column to include this patch in your analysis.  
• Name—Name of the patch file.  
• Title—Description of the purpose of the patch file.  
• Release Date—Date that this patch was released by Microsoft. |
| Select All Button | Click to select all listed patches.                                           |
| Clear All Button  | Click to unselect any selected patches.                                       |
Table 16-7 • Target Products Panel Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group/Product Tree</td>
<td>A listing of all groups and products in the open Application Catalog.</td>
</tr>
<tr>
<td>Select All Button</td>
<td>Click to select all listed groups and products.</td>
</tr>
<tr>
<td>Clear All Button</td>
<td>Click to unselect all selected groups or products.</td>
</tr>
</tbody>
</table>

Summary Information Panel

The Summary Information Panel lists a summary of the options you selected in the Patch Impact Analysis Wizard. Click Finish to begin the Patch Impact Analysis.
Patch Properties Dialog Box

You can access the **Patch Properties** dialog box from several locations:

- **Source Patches Panel of the Patch Impact Analysis Wizard**—Select a patch and then click the **Patch Properties** button.
- **Application Manager Environment Tab**—Right-click a patch and then click **Properties**.

The **Patch Properties** dialog box consists of the following tabs:

**Table 16-8 • Patch Properties Dialog Box Tabs**

<table>
<thead>
<tr>
<th>Tab</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Tab</td>
<td>View the title and a summary of a selected patch.</td>
</tr>
<tr>
<td>Contents Tab</td>
<td>Lists all of the files and registry data contained in the selected patch.</td>
</tr>
<tr>
<td>Products Tab</td>
<td>Lists the products that are updated by the selected patch.</td>
</tr>
</tbody>
</table>

**General Tab**

The **General** tab of the **Patch Properties** dialog box lists the patch **Title** and includes a **Summary** of the purpose of the patch and the patch **Release date**. From the **General** tab, you can also click a link to go directly to the Microsoft website and view the Microsoft Security Bulletin and Microsoft Knowledge Base article for that patch:

**Figure 16-4**: Links to Microsoft Security Bulletin and Knowledge Base Article
Contents Tab

The Contents tab lists all of the files and registry data contained in the selected patch. The following options are listed:

Table 16-9 • Patch Properties Dialog Box / Contents Tab Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Files</td>
<td>This section lists all of the files included in the patch. The following information is displayed for each file:</td>
</tr>
<tr>
<td></td>
<td>• File—File name.</td>
</tr>
<tr>
<td></td>
<td>• Directory—Location where file will be installed.</td>
</tr>
<tr>
<td></td>
<td>• Version—File version.</td>
</tr>
<tr>
<td>Registry data</td>
<td>The registry is a database repository for information about a computer’s configuration. This section lists all of the registry data included in the patch. The following information is listed:</td>
</tr>
<tr>
<td></td>
<td>• Key—Name of the registry key.</td>
</tr>
<tr>
<td></td>
<td>• Name—Name of the registry value.</td>
</tr>
<tr>
<td></td>
<td>• Value—Data stored for the registry value.</td>
</tr>
</tbody>
</table>

Products Tab

The Products tab lists all of the products updated by this patch, and each product’s associated Service Packs. This tab includes the following options:

Table 16-10 • Products Tab Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Products</td>
<td>All of the products updated by this patch are listed. Select a product from the list to see its associated Service Packs.</td>
</tr>
<tr>
<td>Service Packs</td>
<td>Listing of all of the Service Packs associated with the selected product.</td>
</tr>
</tbody>
</table>
Application isolation is one solution to component versioning conflicts. Isolation reduces versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs— with which it was originally developed and tested.

Application Isolation Wizard user documentation is presented in the following sections:

<table>
<thead>
<tr>
<th>Table 17-1 • Application Isolation Wizard User Documentation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Section</strong></td>
</tr>
<tr>
<td>About Application Isolation Wizard</td>
</tr>
<tr>
<td>Launching the Application Isolation Wizard</td>
</tr>
<tr>
<td>Isolation Methods</td>
</tr>
<tr>
<td>Assemblies</td>
</tr>
<tr>
<td>Manifests</td>
</tr>
<tr>
<td>Digital Signatures</td>
</tr>
<tr>
<td>Isolating Applications</td>
</tr>
<tr>
<td>Setting Assembly Naming Conventions</td>
</tr>
</tbody>
</table>
Application isolation is one solution to component versioning conflicts, commonly known as “DLL Hell.” Isolation reduces versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested. This is accomplished by providing DLLs and other shared components for specific applications, and placing information traditionally stored in the registry into other files that specify the locations of these isolated components. Application isolation provides increased stability and reliability for applications because they are unaffected by changes caused by installation and ongoing maintenance of other applications on the system.

Depending on the isolation method used in the Application Isolation Wizard, you can partially or totally isolate an application. When using assemblies and manifests to isolate applications for Windows XP systems, the assemblies can be updated following deployment without necessitating application reinstallation.

### Reasons to Isolate Applications

You would want to isolate an application if:

- You want to resolve incompatibilities between different versions of shared components.
- You want to reduce the complexity of the installation by storing COM activation data in a manifest instead of the registry.
- You want to insulate the application from changes to shared components.

**Tip** • Following isolation, you can use the Dynamic Dependency Scanner in InstallShield Editor to verify isolated files are loaded from a different directory.

---

**Table 17-1 • Application Isolation Wizard User Documentation (cont.)**

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Modifying the Default Isolation Recommendations</td>
<td>Describes how to modify the default isolation recommendations when using Windows Installer isolated components and when using manifests for isolation.</td>
</tr>
<tr>
<td>Filtering File Listings when Manually Configuring Isolation</td>
<td>Explains how to filter the file listing when manually configuring application isolation using manifests, and when using Windows Installer isolated components.</td>
</tr>
<tr>
<td>Servicing Published Shared Assemblies</td>
<td>Explains how to service (alter) shared assemblies after publishing to update them as necessary.</td>
</tr>
<tr>
<td>Application Isolation Wizard Reference</td>
<td>Describes Application Isolation Wizard panels and dialog boxes.</td>
</tr>
</tbody>
</table>

---

**About Application Isolation Wizard**

Application isolation is one solution to component versioning conflicts, commonly known as “DLL Hell.” Isolation reduces versioning conflicts by modifying an application so it always loads the versions of components—such as DLLs—with which it was originally developed and tested. This is accomplished by providing DLLs and other shared components for specific applications, and placing information traditionally stored in the registry into other files that specify the locations of these isolated components. Application isolation provides increased stability and reliability for applications because they are unaffected by changes caused by installation and ongoing maintenance of other applications on the system.

Depending on the isolation method used in the Application Isolation Wizard, you can partially or totally isolate an application. When using assemblies and manifests to isolate applications for Windows XP systems, the assemblies can be updated following deployment without necessitating application reinstallation.

**Reasons to Isolate Applications**

You would want to isolate an application if:

- You want to resolve incompatibilities between different versions of shared components.
- You want to reduce the complexity of the installation by storing COM activation data in a manifest instead of the registry.
- You want to insulate the application from changes to shared components.

**Tip** • Following isolation, you can use the Dynamic Dependency Scanner in InstallShield Editor to verify isolated files are loaded from a different directory.
Reasons Not to Isolate an Application

You would not want to isolate an application if, following application isolation, you discover that the application no longer works because of an internal dependency on a component that has been moved during the isolation process.

Isolating Repackaged Setups Using Repackager

Application Isolation Wizard is a stand-alone tool which accepts a Windows Installer package as input and outputs a new, isolated Windows Installer package. You can also generate an isolated version of a repackaged setup immediately after the build step in Repackager.

If you open a Repackager project and choose the Create an isolated version of the Windows Installer package option on the Repackaged Output View, Repackager builds an isolated version of the Windows Installer package immediately after building the non-isolated version.

Both methods of isolating a package are performed using the same Application Isolation Wizard functionality. However, the Application Isolation Wizard provides a user interface experience that allows the user to extend the initial “dependency scanning” process for identifying file isolation candidates, while in Repackager, you specify your assembly and digital signing isolation options on the Isolation Options dialog box, and then those selections are applied to all isolated packages created by Repackager.

For more information, see Isolating Windows Installer Packages.

Launching the Application Isolation Wizard

To launch the Application Isolation Wizard, perform the following steps.

Task: To launch the Application Isolation Wizard:

1. Launch AdminStudio.
2. From the Tools Gallery, click the Application Isolation Wizard icon on the left side.

The Application Isolation Wizard launches and you can immediately begin the application isolation process.
Isolation Methods

There are two isolation methods supported by the Application Isolation Wizard™: Manifests and Assemblies and Windows Installer Isolated Components.

Assemblies and Manifests

Application isolation using assemblies and manifests is the recommended isolation method for Windows XP. These assemblies and manifests provide the same end result as Windows Installer isolated components, but keep all information outside of the registry and do not require the components to be installed in the same folder as the application. This reduces the chance of errors after isolation resulting from how the application was written.

Assemblies and manifests only work under the Windows XP operating system.

Windows Installer Isolated Components

Application isolation using Windows Installer isolated components is for Windows 98 SE, Me, and 2000. It can also be used on Windows XP, but using assemblies and manifests is the better solution. The isolated component method copies shared files (typically DLLs) into an application's folder instead of a shared location. The application then uses these files instead of global ones, preventing modifications made by other applications from affecting the shared files. As a result, the application always uses the versions of these files with which it was deployed.

To instruct an application use the private files rather than shared versions, the Application Isolation Wizard populates the IsolatedComponent table with the necessary logic to use private files stored in the same folder as the application. When Windows Installer performs the setup, data from the IsolatedComponent table populates a .local file, which ultimately directs how to use the private files.

Windows Installer isolated components still require some information to be written to the registry, and also require the associated components to be in the same folder as the application. While in most cases this will still provide required isolation, depending on how the application was written, the movement of these associated components from their original locations may prevent the application from functioning correctly.

Assemblies

Assemblies are DLLs or other portable executable files that applications require to function. Under Windows XP, these can be either shared or private. Private assemblies are typically stored in the same directory as the application they support. Shared assemblies are stored in the WinSxS directory, and are digitally signed.

By creating manifests for assemblies, the Application Isolation Wizard™ allows you to create self-contained applications that can use different versions of the same DLL or other portable executable, without any version conflicts.

Shared Assemblies

Shared assemblies are assemblies available to multiple applications on a computer. Applications that require these assemblies specify their dependence within a manifest. Multiple versions of shared assemblies can be used by different applications running simultaneously.
These assemblies are stored in the WinSxS directory, and must be digitally signed for authenticity. After deployment, the version of shared assemblies can be changed, allowing for changes in dependencies.

**Private Assemblies**

Private assemblies are assemblies created for exclusive use by an application. They are accompanied by an assembly manifest, which contains information normally stored in the registry. Private assemblies allow you to totally isolate an application, eliminating the possibility that dependent files may be overwritten by other applications.

These assemblies are always stored in the same location as their associated executable.

---

**Manifests**

The Application Isolation Wizard™ can create two types of manifests: application manifests and assembly manifests.

**Table 17-2 • Manifest Types**

<table>
<thead>
<tr>
<th>Manifest Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application</td>
<td>Application manifests are XML files that describe an isolated application. This descriptive information includes the relationship between the application and its dependent files. Typically, the naming convention for a manifest is ApplicationName.Extension.manifest. For example, if the application was HelloWorld.exe, the manifest file is called HelloWorld.exe.manifest.</td>
</tr>
<tr>
<td>Assembly</td>
<td>Assembly manifests are XML files that describe an application’s assemblies. This includes components such as DLLs. Information stored in the assembly manifest, such as COM registration information, ProgIDs, etc., is usually stored in the Registry. However, by making it independent from the registry, only that application can use the dependent files described in the manifest. This enables you to have multiple versions of the same DLL or other portable executable file on a system without generating compatibility conflicts. Typically, the naming convention for a manifest is AssemblyName.Extension.manifest. For example, if the component was Goodbye.dll, the manifest file is called Goodbye.dll.manifest.</td>
</tr>
</tbody>
</table>

**Manifests as New Components**

When you create manifests, the Application Isolation Wizard supports putting them into new components. If you do not select this option from the Advanced Options dialog box, the manifest will be added to the same component as the assembly.
Digital Signatures

Like conventional signatures, digital signatures identify you (or your organization) to end users. In the context of application isolation, a digital signature identifies you or your organization as the creator of shared assemblies. This ensures that the identity of a shared assembly can be verified for authenticity. Digital signatures in the Application Isolation Wizard™ require a combination of a digital certificate and a code signing technology.

Certificates

Digital certificates identify you and/or your company to end users to assure them the assembly they are about to use has not been altered. They are issued by a certification authority such as VeriSign, or created using a combination of software publishing credentials (.spc) and a private key (.pvk), both also issued by a certification authority. The certificate includes the public cryptograph key, and, when used in combination with a private key, can be used by end users to verify the authenticity of the signor.

You can create a certificate file from the constituent PVK and SPC files and import it into the Certificate Store using the PVK Digital Certificate Files Importer. You can then export the certificate (.cer) file for use outside of the certificate store.

Caution • Certificate files must be 2048-bit or higher. For more information, see the article: Assembly Signing Example on the Microsoft Developer Network website.

Code Signing Technologies

The Application Isolation Wizard™ supports two code signing technologies:

Table 17-3 • Supported Code Signing Technologies

<table>
<thead>
<tr>
<th>Technology</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Credentials</td>
<td>Credentials consist of both Software Publishing Credentials (.spc file) and a private key (.pvk file). These two files are required in conjunction with the certificate to sign shared assemblies.</td>
</tr>
<tr>
<td>Certificate Name in the Store</td>
<td>Using Microsoft’s Certificate Store technology, the combined software publishing credentials and private key can be placed in a repository for multiple uses. The name of the certificate is provided as opposed to the constituent files in the Credentials code signing technology.</td>
</tr>
</tbody>
</table>
Software Publishing Credentials

You must supply a certification authority with specific information about your company and software to obtain software publishing credentials in the form of an .spc file. Your software publishing credentials are used to generate a digital signature for your assembly.

The .spc file and .pvk (private key) file you enter in the Digital Signature tab of the Advanced Options dialog box compose the digital certificate for shared assemblies.

Contact a certification authority such as VeriSign for more information on the specifics of software publishing credentials.

Certificate Store

To perform code signing, both private key and software publishing credential information must be supplied. This must occur each time a package is signed. However, the certificate store serves as a central repository for this information, allowing you to associate the same credentials and key with multiple packages. This simplification is particularly useful when isolating applications, as typically the code signing information will be identical for all shared assemblies. Ultimately, the certificate store removes the burden of managing private key and software publishing credential information.

You can create a certificate file from the constituent PVK and SPC files and import it into the certificate store using the PVK Digital Certificate Files Importer. You can then export the certificate (.cer) file for use outside of the certificate store.

Private Keys

A private key (a file with the extension .pvk) is granted by a certification authority. The Application Isolation Wizard™ uses the private key you enter in the Digital Certificates tab of the Advanced Options dialog box to digitally sign your shared assembly and ensure end users of its content's authenticity.

The .spc (Software Publishing Credentials) file and .pvk file you enter in the Digital Signature tab compose the digital certificate for shared assemblies.

Contact a certification authority such as VeriSign for more information on the specifics of software publishing credentials.

Isolating Applications

To isolate applications within a Windows Installer package or a merge module, perform the following steps.
Task: **To isolate applications within a Windows Installer package (.msi) or merge module (.msm):**

1. Launch the Application Isolation Wizard™. The **Welcome Panel** appears.
2. From the **Welcome Panel**, click Next. The **Windows Installer File Selection Panel** appears.
3. From the Windows Installer File Selection Panel, specify the Windows Installer package (.msi), Windows Installer self-extracting executable file (setup.exe), merge module (. msm) containing applications you want to isolate. Click Next. The Isolation Method panel appears.
4. From the **Isolation Method Panel**, select the isolation method(s) you want to use.
5. If you are using manifests, you can click Advanced to configure manifest properties and digital signature information (if required) on the Advanced Options Dialog Box.
6. Click Next. The **Summary Information Panel** appears.
7. From the **Summary Information Panel**, confirm the isolation selections.
8. If you want to manually configure isolation, click Modify.
   - **If you are using manifests** to isolate your application—either alone or in conjunction with Windows Installer isolated components—the **Manifest and Assembly Design** dialog box appears.
   - **If you are only using Windows Installer isolated components** to isolate the application, the **Isolated Components Design** dialog box appears. After you have completed manually configuring the isolation, click OK to return to the Summary Information Panel.
9. Click Isolate. The **Application Isolation Progress Panel** appears.
   When the Application Isolation Wizard is complete, the **Completing the Application Isolation Wizard Panel** is displayed, providing feedback on whether the Application Isolation Wizard was successful.
10. From the **Completing the Application Isolation Wizard Panel**, click **Finish**.

**Setting Assembly Naming Conventions**

To set the default naming convention for assemblies, perform the following steps.

Task: **To set the default naming convention for assemblies:**

1. Launch the Application Isolation Wizard™. The **Welcome Panel** opens.
2. From the Welcome panel, click Next. The **Windows Installer File Selection Panel** opens.
3. From the Windows Installer File Selection panel, specify the Windows Installer package (.msi) or merge module (.msm) containing applications you want to isolate. Click Next. The **Isolation Method Panel** opens.
4. Select the Use manifests for isolation option.
5. Click Advanced. The Manifest Options tab of the **Advanced Options** dialog box opens.
6. Enter your Company name and Division. These two fields create the default assembly naming convention (in the form “Company.Division.Assembly” followed by a number).

---

**Note** • To edit the Assembly Name, you can also click Modify from the Summary Information Panel later in the Wizard to open the Manifest and Assembly Design dialog box, and then click Properties to open the Application Manifest Properties dialog box, where you can edit the Assembly Name.

7. Click OK. You are returned to the Isolation Method Panel.

8. Click Next. The Summary Information Panel opens.

9. Click Isolate to proceed with isolation using the specified naming convention.

Assemblies created during application isolation will follow the naming convention as specified.

## Modifying the Default Isolation Recommendations

You can modify default isolation recommendations for the following:

- When Only Using Windows Installer Isolated Components
- When Using Manifests for Isolation

### When Only Using Windows Installer Isolated Components

To modify the default isolation recommendations when only using Windows Installer isolated components, perform the following steps.

**Task:** 
To modify the default isolation recommendations:

1. From the Summary Information Panel of the Application Isolation Wizard™, click Modify. The Isolated Components Design dialog box is displayed.

2. Select the Applications to be Isolated and then select the Files to Isolate for Selected Application. Repeat as necessary.

3. Click OK. When you return to the Summary Information Panel, verify your settings before isolating.

### When Using Manifests for Isolation

To modify the default isolation recommendations when using manifests for isolation, perform the following steps.
To modify the default isolation recommendations when using manifests for isolation:

1. From the Summary Information Panel of the Application Isolation Wizard, click Modify. The Manifest and Assembly Design dialog box is displayed.

2. If you need to create a new assembly, select the application for which you want to create the assembly, click New, and select the assembly type: Private Assembly or Shared Assembly.

A new assembly is listed under the selected application.

3. Select the new assembly then add or remove files in the assembly.

4. Click OK. When you return to the Summary Information panel, verify your settings before isolating.

Filtering File Listings when Manually Configuring Isolation

To filter the file listing when manually configuring application isolation using manifests:

1. In the Manifest and Assembly Design dialog box, select an assembly from the application tree.

2. Directly below the Files to be added in an assembly window, specify the files displayed from the Show filter.

To filter the file listing when manually configuring application isolation using Windows Installer isolated components:

1. In the Isolated Components dialog box, select an application from the application tree.

2. Directly below the Files to Isolate for Selected Application window, specify the files displayed from the Show filter.

Servicing Published Shared Assemblies

Shared assemblies can be serviced (altered) after publishing to update them as necessary. This is accomplished using a publisher configuration, which overrides default configurations specified in the manifest.
For an exhaustive discussion of how to service shared assemblies, refer to the article How To Build and Service Isolated Applications and Side-by-Side Assemblies for Windows XP on the Microsoft Developer Network website (msdn.microsoft.com).

Application Isolation Wizard Reference

The Application Isolation Wizard scans Windows Installer packages (.msi) or merge modules (.msm) and isolates applications within them. Isolation ensures that applications always use the specific shared and support files with which they were installed. This prevents the overwriting of previous versions of shared components, and ensures that other applications do not overwrite the versions of shared and support files required by your application.

The following reference topics are available for the Application Isolation Wizard:

- Welcome Panel
- Windows Installer File Selection Panel
- Isolation Method Panel
- Summary Information Panel
- Application Isolation Progress Panel
- Completing the Application Isolation Wizard Panel
- Advanced Options Dialog Box
- Manifest and Assembly Design Dialog Box
- Isolated Components Design Dialog Box
- Assembly Properties Dialog Box
- Application Manifest Properties Dialog Box

Welcome Panel

The Welcome panel is the first panel displayed when you launch the Application Isolation Wizard. It provides a general explanation of application isolation.

Click Next to proceed to the Windows Installer File Selection Panel.

Windows Installer File Selection Panel

Enter the full path and file name of the Windows Installer package (.msi) or merge module (.msm) that you want the Application Isolation Wizard to scan for isolation candidates. Alternately, click Browse to navigate to the file.

Click Back to return to the Welcome Panel; click Next to proceed to the Isolation Method Panel.
Chapter 17 Isolating Applications Using Application Isolation Wizard

Application Isolation Wizard Reference

Isolation Method Panel

Select the application isolation method(s) you want to use for this Windows Installer package or merge module. Make the following selections under **Manifests** and **Windows Installer Isolated Components**.

<table>
<thead>
<tr>
<th>If Installation Will Be Deployed ...</th>
<th>Manifests</th>
<th>Windows Installer Isolated Components</th>
</tr>
</thead>
<tbody>
<tr>
<td>Only on <strong>Windows 2003 Server</strong></td>
<td>Select</td>
<td>Do Not Select</td>
</tr>
<tr>
<td>Only on <strong>Windows XP</strong></td>
<td>Select</td>
<td>Do Not Select</td>
</tr>
<tr>
<td><strong>Windows 98 SE, Me, and/or Windows 2000 but not XP</strong></td>
<td>Do Not Select</td>
<td>Select</td>
</tr>
<tr>
<td><strong>Windows XP and Windows 98 SE, Me, and/or Windows 2000</strong></td>
<td>Select</td>
<td>Select</td>
</tr>
</tbody>
</table>

**Note** • Your installation package size will increase, but application isolation will work on the appropriate operating systems.

If you use **Manifests**, click **Advanced** to display the **Advanced Options** dialog box, from which you can configure manifest options and digital signature information.

Summary Information Panel

From this panel, review a summary of your selections prior to isolation.

For granular control over the isolation process, click **Modify**. If you are only using Windows Installer Isolated Components as the isolation method, the **Isolated Components Design** dialog box appears. Otherwise, the **Manifest and Assembly Design** dialog box is displayed.

Click **Back** to return to the **Isolation Method Panel**; click **Isolate** to isolate the application according to your settings. The Application Isolation Progress panel is displayed.

Application Isolation Progress Panel

During application isolation, the progress is displayed on this panel. Information about the applications, assemblies (if using manifests as the isolation method), and files is displayed above the progress bar.

Upon isolation completion (or failure), the **Completing the Application Isolation Wizard Panel** is displayed.
Completing the Application Isolation Wizard Panel

The final panel in the Application Isolation Wizard provides feedback on whether the Application Isolation Wizard was successful.

If the Application Isolation Wizard was successful, the names and locations of the original and output packages are provided. If the Wizard was not successful, this panel informs you that the selected components could not be isolated.

Advanced Options Dialog Box

The Advanced Options dialog box, available from the Isolation Method and Ready to Isolate panels of the Application Isolation Wizard, allows you to configure assembly types, naming conventions, and digital signature options. The Advanced Options dialog box presents these options on two tabs: Manifest Options and Digital Signature.

Once you have finished configuring advanced options, click OK to save your changes, or Cancel to close the dialog box without saving your modifications. When the dialog box closes, you are returned to the panel where you clicked Advanced.

Manifest Options Tab

The Manifest Options tab, available in the Advanced Options dialog box, allows you to configure several settings associated with manifests.
These settings include:

### Table 17-5 • Manifest Options Tab Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Assembly Type</strong></td>
<td>This option allows you to select the type of assemblies that Application Isolation Wizard™ will create and use:</td>
</tr>
<tr>
<td></td>
<td>• Create private side-by-side assemblies in the application folder</td>
</tr>
<tr>
<td></td>
<td>• Create shared side-by-side assemblies in the WinSxS folder (Default)</td>
</tr>
<tr>
<td></td>
<td>If you want to use both assembly types, you need to manually configure assemblies from the Manifest and Assembly Design Dialog Box.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • Manifests for shared assemblies must be digitally signed. This can be done in the Digital Signature Tab.</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong> • A 2048-bit key is required to sign a Windows XP assembly/manifest being installed to the WinSxS folder.</td>
</tr>
<tr>
<td><strong>Assembly Naming Conventions</strong></td>
<td>Specify your company and division information to define the default naming convention that Application Isolation Wizard will use when creating assemblies during application isolation</td>
</tr>
<tr>
<td></td>
<td>By default, assembly names are specified in the form of:</td>
</tr>
<tr>
<td></td>
<td>Company.Division.Assembly</td>
</tr>
<tr>
<td><strong>Create a new component for each assembly</strong></td>
<td>Select this option if you want to create a new component for each assembly created during isolation.</td>
</tr>
<tr>
<td></td>
<td>This check box applies to all assemblies created. Individual assemblies can be configured from the Assembly Properties dialog box on a per-assembly basis.</td>
</tr>
<tr>
<td></td>
<td><strong>Caution</strong> • If you are creating assemblies for applications files within multiple components, this option must be selected for successful application isolation.</td>
</tr>
<tr>
<td></td>
<td>If you are planning to deploy this isolated package to operating systems prior to Windows XP, always check this box.</td>
</tr>
</tbody>
</table>

### Digital Signature Tab

The Digital Signature tab, available in the Advanced Options dialog box, allows you to configure the certificate information required when using shared assemblies. This required digital signature provides an extra layer of protection, allowing you to obtain information about the company who created a global assembly.
Caution • The Application Isolation Wizard™ uses timestamping when signing global assemblies. Consequently, you must have an Internet connection on the computer when you create a global assembly.

You must configure the following options when signing these assemblies:

Table 17-6 • Digital Signature Tab Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certificate File</td>
<td>Click the Browse ( ) button next to the field and navigate to the certificate file you are using to sign assemblies. A digital certificate identifies you and/or your company to end users and assures them the data they are about to receive has not been altered.</td>
</tr>
<tr>
<td>Credentials</td>
<td>Select this option to use credential files as the code signing technology. If you select this option, you must supply the name and location of both your software publishing credential files: SPC File and PVK File. Note • In order to receive a software publishing credentials and a private key, you must supply a certification authority, such as such as VeriSign, with specific information about your company and software.</td>
</tr>
<tr>
<td>SPC File</td>
<td>Specify the name and location of your software publishing credentials file (.spc).</td>
</tr>
<tr>
<td>PVK</td>
<td>Specify the name and location of your private key file (.pvk).</td>
</tr>
<tr>
<td>Certificate Name in the Store</td>
<td>Select this option to use an existing certificate file in the Certificate Store as the code signing technology. The Certificate Store is a central repository for certificate files. Using a Certificate Store allows you to reuse the certificate files for different purposes as necessary.</td>
</tr>
</tbody>
</table>

Note • A 2048-bit key is required to sign a Windows XP assembly/manifest being installed to the WinSxS folder.

Manifest and Assembly Design Dialog Box

If you are using manifests to isolate your application, either alone or in conjunction with Windows Installer isolated components, the Manifest and Assembly design dialog box is displayed when you click Modify from the Summary Information panel.

When you first display this dialog box, the settings the Application Isolation Wizard™ recommends for this package are displayed. By default, only executables that will be installed in the SystemFolder will be selected for isolation. You can select an application contained in the Windows Installer or merge module and create a new private or shared assembly for that application. You can then select the files to isolate for the selected application. A filter at the bottom of the dialog box allows you to restrict the file types visible.
Click Properties to display the Application Manifest Properties dialog box. From this dialog box, you can configure the naming convention for assemblies and manifests, and specify whether you want manifests placed into separate components.

When you have finished performing manual configuration, click OK to return to the Summary Information panel.

Isolated Components Design Dialog Box

If you are only using Windows Installer isolated components to isolate the application, this dialog box is displayed when you click Modify from the Summary Information panel.

When you first display this dialog box, the settings the Application Isolation Wizard™ recommends for this package are displayed. By default, only libraries that will be installed in the SystemFolder will be selected for isolation. You can select an application contained in the Windows Installer or merge module, and then select the files to isolate for the selected application. A filter at the bottom of the dialog box allows you to restrict the file types visible.

When you have finished performing manual configuration, click OK to return to the Summary Information panel.

Assembly Properties Dialog Box

The Assembly Properties dialog box displays information about the manifest and assembly, and can be launched from the Manifest and Assembly Design dialog by selecting an assembly and clicking Properties.

The following groups contain configurable options:

<table>
<thead>
<tr>
<th>Group</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manifest Details</td>
<td>In the Manifest Details group, you can view the file name for the manifest. It is structured in the form “Company.Division.Assembly.manifest” by default.</td>
</tr>
<tr>
<td>Assembly Identity</td>
<td>The Assembly Identity group contains fields for the Assembly Name and Version. When you change the assembly name, the manifest file name changes.</td>
</tr>
<tr>
<td>Assembly Type</td>
<td>This group allows you to select whether the current assembly is private or shared. If it is shared, you must configure digital signature information in the Advanced Options dialog box.</td>
</tr>
</tbody>
</table>
The Application Manifest Properties dialog box displays information about the manifest and assembly, and can be launched from the Manifest and Assembly Design dialog by selecting an application and clicking Properties.

The following groups contain configurable options:

**Table 17-8 • Application Manifest Properties Dialog Box Options**

<table>
<thead>
<tr>
<th>Options Group</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Manifest Details</strong></td>
<td>In the Manifest Details group, you can view the file name for the manifest. It is structured in the form “Company.Division.Assembly.manifest” by default.</td>
</tr>
<tr>
<td><strong>Assembly Identity</strong></td>
<td>The Assembly Identity group contains fields for the Assembly Name and Version. When you change the assembly name, the manifest file name changes.</td>
</tr>
</tbody>
</table>

**Command-Line Options**

The Application Isolation Wizard can also be run from the command line. You can specify the following options when running the AIW.exe executable from the command line:

**Table 17-9 • Application Isolation Wizard Command-Line Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-?</td>
<td>Displays command-line help for the Application Isolation Wizard.</td>
</tr>
<tr>
<td>-version</td>
<td>Displays the version of AdminStudio.</td>
</tr>
</tbody>
</table>
Table 17-9 • Application Isolation Wizard Command-Line Options (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-i &lt;configuration file&gt;</td>
<td>Allows you to specify a configuration file for Application Isolation Wizard settings. The default file, AIWConfig.ini, is located in &lt;AdminStudio Directory&gt;\Common and can be used as a model. This parameter is optional.</td>
</tr>
<tr>
<td>-p &lt;package name&gt;</td>
<td>The name and location of the package or merge module which includes applications you want to isolate. This parameter is mandatory.</td>
</tr>
</tbody>
</table>

Configuration Files

When using the command-line options for the Application Isolation Wizard, you can specify an INI file for configuration using the -i parameter. This file should take the following format:

```
[IsolationMethods]
Manifests=1
IsolatedComponents=1

[DigitalSignature]
CertificateFile=
SPCFile=
PVKFile=
CertificateName=
TimeStampAssemblies=

[Manifest]
AssemblyType=0
Company="Company"
Division="Division"
NewComponents=0
```

Each configuration corresponds to a user interface setting in the Application Isolation Wizard, as described below:

Table 17-10 • Configuration File Settings

<table>
<thead>
<tr>
<th>INI File</th>
<th>UI Setting</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manifests</td>
<td>Use manifests for isolation option on Isolation Method panel</td>
<td>Set this value to 1 to use manifests. Manifests only work with Windows XP.</td>
</tr>
<tr>
<td>IsolatedComponents</td>
<td>Use Windows Installer isolated components for isolation on Isolation Method panel</td>
<td>Set this value to 1 to use Windows Installer isolated components.</td>
</tr>
<tr>
<td>CertificateFile</td>
<td>Certificate File field on the Digital Signature tab of the Advanced Options dialog box</td>
<td>Provide the name and location of the CER file.</td>
</tr>
</tbody>
</table>
Table 17-10 • Configuration File Settings (cont.)

<table>
<thead>
<tr>
<th>INI File</th>
<th>UI Setting</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>SPCFile</td>
<td>SPC File field on the Digital Signature tab of the Advanced Options dialog box</td>
<td>Provide the name and location of the SPC file</td>
</tr>
<tr>
<td>PVKFile</td>
<td>PVK File field on the Digital Signature tab of the Advanced Options dialog box</td>
<td>Provide the name and location of the private key.</td>
</tr>
<tr>
<td>CertificateName</td>
<td>Certificate Name in the store field on the Digital Signature tab of the Advanced Options dialog box</td>
<td>Provide the name of the certificate from the certificate store.</td>
</tr>
<tr>
<td>TimeStampAssemblies</td>
<td>No corresponding UI setting</td>
<td>Set this value to 0 to disable timestamping during shared assembly creation; set it to 1 to enable timestamping. By default, the Application Isolation Wizard uses timestamping if this value is not configured.</td>
</tr>
<tr>
<td>AssemblyType</td>
<td>Assembly Type on the Manifest Options tab of the Advanced Options dialog box</td>
<td>Set this value to 0 to use private assemblies; set the value to 1 to use shared assemblies.</td>
</tr>
<tr>
<td>Company</td>
<td>Company field on the Manifest Options tab of the Advanced Options dialog box</td>
<td>Put the name of your company in quotes.</td>
</tr>
<tr>
<td>Division</td>
<td>Division field on the Manifest Options tab of the Advanced Options dialog box</td>
<td>Put the name of your division in quotes.</td>
</tr>
<tr>
<td>NewComponents</td>
<td>Create new component option in Manifest Options tab of Advanced Options dialog box</td>
<td>Set the value to 1 to create a new component for each manifest.</td>
</tr>
</tbody>
</table>

Manifest Examples

Following are examples of both an application manifest and an assembly manifest:

Application Manifest Example

```xml
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
<assembly xmlns="urn:schemas-microsoft-com:asm.v1" manifestVersion="1.0">
  <assemblyIdentity type="win32" name="InstallShield.Development.AppAssembly4" version="1.0.0.1" processorArchitecture="x86" />
  <description>This manifest was generated by the Application Isolation Wizard</description>
  <dependency>
    <dependentAssembly>
      ...<dependentAssembly>
```
Assembly Manifest Example

```xml
<?xml version="1.0" encoding="UTF-8" standalone="yes" ?>
<assembly xmlns="urn:schemas-microsoft-com:asm.v1" manifestVersion="1.0">
    <assemblyIdentity type="win32" name="InstallShield.Development.LocalAssembly1" version="1.0.0.1" processorArchitecture="x86" />
    <file name="IsCommonServices.dll">
        <comClass description="CabinetBuilder Class" clsid="{8D3FE200-DA96-11D3-BEE7-00105A996B4E}" progid="ISHerculesCommonServices.CabinetBuilder.1" threadingModel="Apartment" tlbid="{2491C036-D5B0-11D3-BEE5-00105A996B4E}"
            <progid>ISHerculesCommonServices.CabinetBuilder</progid></comClass>
        <comClass description="Cabinet Class" clsid="{3C35E807-C92D-11D3-BEDF-00105A996B4E}" progid="ISHerculesCommonServices.CabinetExtractor.1" threadingModel="Apartment" tlbid="{2491C036-D5B0-11D3-BEE5-00105A996B4E}"
            <progid>ISHerculesCommonServices.CabinetExtractor</progid></comClass>
        <comClass description="InstallShield Common Services Registry object" clsid="{3032B526-2C3D-11D4-AB2C-00C04F09719A}" progid="ISHerculesCommonServices.Registry.1" threadingModel="Apartment" tlbid="{2491C036-D5B0-11D3-BEE5-00105A996B4E}"
            <progid>ISHerculesCommonServices.Registry</progid></comClass>
    </file>
</assembly>
```
Ensuring Package Quality Using QualityMonitor

Edition • QualityMonitor is included with AdminStudio Professional and Enterprise Editions.

QualityMonitor allows you to run a series of built-in tests to installed Windows Installer-based products, helping to ensure they run correctly. When failures occur, QualityMonitor can help identify where problems exist, and ultimately direct you to the solution.

QualityMonitor user documentation is presented in the following sections:

Table 18-1 • QualityMonitor User Documentation

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>About QualityMonitor</td>
<td>Explains the purpose and benefits of using QualityMonitor.</td>
</tr>
<tr>
<td>Creating New QualityMonitor Project Files</td>
<td>Explains how to create a new QualityMonitor project.</td>
</tr>
<tr>
<td>Opening Existing QualityMonitor Project Files</td>
<td>Explains how to open QualityMonitor project files, which have an .iqm extension.</td>
</tr>
<tr>
<td>Working with Test Cases</td>
<td>Describes the most common tasks you may perform when working with Test Cases.</td>
</tr>
<tr>
<td>Deployment Testing</td>
<td>Explains how to perform deployment tests against the installed product, ensuring that the product has been installed correctly.</td>
</tr>
<tr>
<td>Lockdown and Runtime Testing</td>
<td>Explains how to test an application when its target environment is restricted in some way, such as in a locked-down environment.</td>
</tr>
<tr>
<td>Using MSI Doctor to Verify Package Deployment Status</td>
<td>Explains how to use MSI Doctor to verify if an MSI package is installed properly. This helps prevent users from seeing an auto-repair dialog box when they run the application.</td>
</tr>
</tbody>
</table>
About QualityMonitor

Prior to deploying a Windows Installer–based application, typically you need to test it in the targeted deployment environment to ensure the application works as expected. However, it is often not feasible (or possible) to test each piece of an application’s functionality, due to the complexity of the application and/or its interface. Behind the scenes, there may be dozens or hundreds of attempts to access files, registry keys, or services; errors may only become apparent in rare and isolated circumstances.

One major source of failure is when the target environment is restricted in some way, such as in a locked-down environment. In this case, there may be prohibitions on certain COM activation or registry access, which ultimately prevents an application from working correctly.

QualityMonitor allows you to run a series of built-in tests to installed Windows Installer-based products, helping to ensure they run correctly. When failures occur, QualityMonitor can help identify where problems exist, and ultimately direct you to the solution.

Creating New QualityMonitor Project Files

You can create a new QualityMonitor project by selecting the Create new project option on the Welcome to QualityMonitor View.

Task: To create a new QualityMonitor project file (.iqm):

2. Click Open on the File menu. The Open QualityMonitor Project dialog box opens.
3. Select the Select an application that is installed on this machine ... option.
4. Select an application from the available applications list.

5. Click OK. A new QualityMonitor project for the selected application is opened, and the Product Information View opens.

Opening Existing QualityMonitor Project Files

QualityMonitor’s project files have an .iqm extension and are opened by performing the following steps.

Task: To open an existing QualityMonitor project file (.iqm):

2. Click Open on the File menu. The Open QualityMonitor Project dialog box opens.
3. Select the Open QualityMonitor project (.iqm) file option.
4. Enter or browse to the file you want to open.
5. Click OK.

Working with Test Cases

The primary purpose of QualityMonitor is to serve as a diagnostic tool when applications fail to function correctly in deployment environments. This is accomplished primarily through running Test Cases and individual Test Items, and evaluating the results. Topics in this section cover the most common tasks you may perform when working with Test Cases.

- Running Individual Test Items
- Running Multiple Test Items
- Adding Test Item Comments
- Adding Test Case Comments
- Viewing Test Item Details
- Clearing Test Case Results
- Manually Setting Test Case Status
- Manually Setting Test Item Status
- Filtering Test Case Data
Running Individual Test Items

You can choose to run a Deployment Test on an individual Test Item.

Task: To run an individual Test Item:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens and a view of Test Items is displayed.

2. Under Deployment Tests, select one of the following tests to open its corresponding View:
   - Class IDs
   - File Associations
   - Help Files
   - Prog IDs
   - Services
   - Shortcuts
   - Type Libraries
   - ODBC Data Sources
   - ODBC Drivers

3. In the Test Items list, select the Test Item you want to run and click the Run button.

   Depending on whether the Test Item is automatic or requires opening or launching files, you may need to perform some manual tasks prior to results being returned. When the test is complete, QualityMonitor displays Passed or Failed in the Status column of the selected Test Item.

Running Multiple Test Items

You can choose to run a Deployment Test on a multiple Test Items at once.

Task: To run multiple Test Items:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens and a view of Test Items is displayed.

2. Under Deployment Tests, select one of the following tests to open its corresponding View:
   - Class IDs
   - File Associations
   - Help Files
• Prog IDs
• Services
• Shortcuts
• Type Libraries
• ODBC Data Sources
• ODBC Drivers

3. In the Test Items list, select the Test Items you want to run. Multiple selection is supported using the Shift and Ctrl keys.

4. To run only the selected Test Items, click the Run button. To run all Test Items, click the Run All button.

Depending on whether the Test Item is automatic or requires opening or launching files, you may need to perform some manual tasks prior to results being returned. When the tests are complete, QualityMonitor displays Passed or Failed in the Status column of the selected Test Items.

Adding Test Item Comments

You can choose to add comments to a Test Item—perhaps to document why it passed or failed, or to note an issue that needs attention.

Task: To add comments to an individual Test Item:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens and a view of Test Items is displayed.

2. Under Deployment Tests, select one of the following tests to open its corresponding View:
   • Class IDs
   • File Associations
   • Help Files
   • Prog IDs
   • Services
   • Shortcuts
   • Type Libraries
   • ODBC Data Sources
   • ODBC Drivers

3. In the Test Items list, right-click the Test Item to which you want to add comments, and select Test Item Information from the context menu. The Test Item Information dialog box appears.

4. Enter comments into the Comments field.
5. When finished, click **OK**.

## Adding Test Case Comments

You can add comments associated with an entire Test Case.

**Task:** *To add comments to a Test Case:*

1. Create or open a QualityMonitor project. The QualityMonitor **Product Information View** opens and a view of **Test Items** is displayed.
2. Under **Deployment Tests**, select one of the following tests to open its corresponding View:
   - Class IDs
   - File Associations
   - Help Files
   - Prog IDs
   - Services
   - Shortcuts
   - Type Libraries
   - ODBC Data Sources
   - ODBC Drivers
3. In the **Comments** box at the top right of the View, enter comments. Your comments are automatically saved.

## Viewing Test Item Details

When a Test Item fails, you can view details about it, including the error message associated with it. This information is displayed on the **Test Item Information** dialog box, along with the Test Item name, status, and any comments that have been entered.

**Task:** *To view Test Case details:*

1. Create or open a QualityMonitor project. The QualityMonitor **Product Information View** opens and a view of **Test Items** is displayed.
2. Under **Deployment Tests**, select one of the following tests to open its corresponding View:
   - Class IDs
   - File Associations
• Help Files
• Prog IDs
• Services
• Shortcuts
• Type Libraries
• ODBC Data Sources
• ODBC Drivers

3. Right-click on a Test Item and select Test Item Information from the context menu. The Test Item Information dialog box opens, and the following details are listed:

   • Test Item—Name of the selected Test Item.
   • Status—Status of the selected Test Item: Passed, Failed, or Pending.
   • Comments—Any comments that were previously entered.
   • Test Details—if this Test Item has Failed, a brief explanation of the reason the Test Item failed the test is listed.

4. When finished viewing test details, click OK to close the dialog box.

Clearing Test Case Results

You can clear Test Case results for all Test Items from a previous Test Case execution.

Task: To clear Test Case results (all Test Items) from a previous Test Case execution:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens and a view of Test Items is displayed.

2. Under Deployment Tests, select one of the following tests to open its corresponding View:

   • Class IDs
   • File Associations
   • Help Files
   • Prog IDs
   • Services
   • Shortcuts
   • Type Libraries
   • ODBC Data Sources
   • ODBC Drivers
3. Click the **Reset Results** button. When you click **Reset Results**, the status of all Test Items is reset. To reset the status of one individual Test Item, right-click that Test Item, point to **Set Status** and select **Pending** from the context menu. See [Manually Setting Test Case Status](#).

### Manually Setting Test Case Status

Depending on your business practices and standards, you may want to override the status of a Test Case in the View List from its current state. In most cases, this will be setting a Test Case which QualityMonitor has marked as **Failed** (because one or more individual Test Items have failed) to **Passed**.

**Task:** To manually set the Test Case status:

1. Create or open a QualityMonitor project. The QualityMonitor **Product Information View** opens and a view of **Test Items** is displayed.

2. Under **Deployment Tests**, select one of the following tests to open its corresponding View:
   - Class IDs
   - File Associations
   - Help Files
   - Prog IDs
   - Services
   - Shortcuts
   - Type Libraries
   - ODBC Data Sources
   - ODBC Drivers

3. In the **Test Case Status** area, change the status to the desired state by selecting **Pending**, **Passed**, or **Failed**.

### Manually Setting Test Item Status

You can manually set the status of an individual Test Item to Passed, Failed, or Pending.

**Task:** To manually set the status of an individual Test Item:

1. Create or open a QualityMonitor project. The QualityMonitor **Product Information View** opens and a view of **Test Items** is displayed.

2. Under **Deployment Tests**, select one of the following tests to open its corresponding View:
• Class IDs
• File Associations
• Help Files
• Prog IDs
• Services
• Shortcuts
• Type Libraries
• ODBC Data Sources
• ODBC Drivers

3. Right-click on the Test Item, point to Set Status, and select the status from the Set Status submenu: All, Pending, Passed, or Failed.

Filtering Test Case Data

On the Product Information View, you can choose to display only those Test Cases with a selected status: Pending, Passed, or Failed.

Task: To filter the displayed data in a Test Case:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens and a view of Test Items is displayed.

2. Under Deployment Tests, select one of the following tests to open its corresponding View:
   • Class IDs
   • File Associations
   • Help Files
   • Prog IDs
   • Services
   • Shortcuts
   • Type Libraries
   • ODBC Data Sources
   • ODBC Drivers

3. From the View these test items list, select the filter you want to apply to the data: All, Passed, Failed, or Pending. The View is automatically updated based on the selected filter.
Deployment Testing

Deployment tests are performed against the installed product, ensuring that the product has been installed correctly and all key functionality works in the installed environment. Test Cases in this area are primarily designed to identify whether the application fails to work properly due to permission settings on the registry or individual files.

Some of the primary areas checked are:

### Table 18-2 • Areas Checked During Deployment Testing

<table>
<thead>
<tr>
<th>Area</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>COM Data</td>
<td>Ensure all COM objects can be instantiated programatically. This includes Class IDs, Prog IDs, and Type Libraries. COM data is tested silently, returning results in the Test Case Progress area and the queue. See Checking Class IDs, Checking Prog IDs, or Checking Type Libraries.</td>
</tr>
<tr>
<td>File Associations</td>
<td>Ensure all file extensions have been installed and associated correctly. This involves launching a file with this extension, and determining if the correct application was used. See Checking File Associations.</td>
</tr>
<tr>
<td>Help Files</td>
<td>Ensure help files are installed and can be launched correctly. See Checking Help Files.</td>
</tr>
<tr>
<td>Shortcuts</td>
<td>Ensure each shortcut is installed and if it successfully launches the shortcut target. See Checking Shortcuts.</td>
</tr>
<tr>
<td>Type Libraries</td>
<td>Determines if the Type Libraries COM objects can be instantiated programatically. See Checking Type Libraries.</td>
</tr>
<tr>
<td>Manifests</td>
<td>Tests the manifests and assemblies used to isolate a Windows Installer package. See Checking Manifests.</td>
</tr>
<tr>
<td>ODBC Data Sources</td>
<td>Verify ODBC data sources. See Checking ODBC Data Sources.</td>
</tr>
<tr>
<td>ODBC Drivers</td>
<td>Verify ODBC drivers. See Checking ODBC Drivers</td>
</tr>
<tr>
<td>Services</td>
<td>Ensure all NT Services have been installed correctly. This is done by opening the Services Manager to determine if the Service exists on the target machine. See Checking Services.</td>
</tr>
</tbody>
</table>

**Automatically Running All Deployment Tests Silently**

You can choose to run all deployment tests silently (without prompting for user input) using either the Interface or the command line.

**From the Interface**

You can choose to run all deployment tests silently (without prompting for user input) by making a selection in the QualityMonitor interface.
Task: To run all deployment tests silently from the Interface, do one of the following:

1. On the QualityMonitor Product Information View, select the Deployment Tests root node and then do one of the following:
   - Click the Execute All Deployment Tests button.
   - Select All Deployment Tests from the Execute menu.
   - Click the Execute All Deployment Tests toolbar button:

When you select one of these options, a dialog box with a progress bar and an option to cancel will be displayed.

From the Command Line
You can also run all deployment tests silently by entering a command in the command line. See Running QualityMonitor from the Command Line for more information.

Checking Class IDs

The Class ID Deployment Test is run to determine if the Class ID COM objects can be instantiated programatically. COM data is tested silently, returning results in the Test Case Progress area and the queue.

Task: To check Class ID functionality:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens.
2. Expand the Deployment Tests node and select Class IDs. The Class IDs View opens.
3. Right-click on the Test Item you want to run and select Run from the context menu. You can also use the Shift or Ctrl keys to select multiple Test Items to run, or click Run All to run all available Test Items.
4. When testing is finished, results are listed in the Test Case Progress area.

Note • When a Test Item is failed, you can view details about it, including the error message associated with it on the Test Item Information dialog box. To access this dialog box select the Test Item and then select Test Item Information from the context menu.
Checking File Associations

The **File Associations** Deployment Test is run to determine if all file extensions have been installed and associated correctly. This involves launching a file with this extension, and determining if the correct application was used.

**Task:** **To test file associations:**

1. Create or open a QualityMonitor project. The QualityMonitor **Product Information View** opens.
2. Expand the **Deployment Tests** node and select **File Associations** from the View List. The **File Associations View** opens.
3. Right-click on the Test Item you want to run and select **Run**. You can also use the Shift or Ctrl keys to select multiple Test Items to run, or click **Run All** to run all available Test Items.
4. When the **Test Progress** dialog box opens, click **Run** to exercise the file association.
5. From the resulting **Open** dialog box, browse to a file with the appropriate extension and click **Open**. The file is launched with its associated application. Following the application launch, the **Test Result** dialog box appears.
6. Click **Yes** or **No** depending on whether the file launched with the expected program. You can also enter comments in the **Comment** field on this dialog box.

Checking Help Files

The **Help Files** Deployment Test is run to determine if the help files are installed and can be launched correctly.

**Task:** **To test help file functionality:**

1. Create or open a QualityMonitor project. The QualityMonitor **Product Information View** opens.
2. Expand the **Deployment Tests** node and select **Help Files** from the View List. The **Help Files View** opens.
3. Right-click on the **Test Item** you want to run and select **Run from the context menu**. You can also use the Shift or Ctrl keys to select multiple Test Items to run, or click **Run All** to run all available Test Items.
4. When the **Test Progress** dialog box opens, click **Run** to launch the help file. Following an attempt to launch the shortcut, the **Test Result** dialog box appears.
5. Click **Yes** or **No** depending on whether the help file launched correctly. You can also enter comments in the **Comment** field on this dialog box.

Checking Prog IDs

The **Prog IDs** Deployment Test is run to determine if the Prog ID COM objects can be instantiated programatically. COM data is tested silently, returning results in the **Test Case Progress** area and the queue.
Ensuring Package Quality Using QualityMonitor

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Task: To check Prog ID functionality:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens.
2. Expand the Deployment Tests node and select Prog IDs from the View List. The Prog IDs View opens.
3. Right-click on the Test Item you want to run and select Run from the context menu. You can also use the Shift or Ctrl keys to select multiple Test Items to run, or click Run All to run all available Test Items.
4. When testing is finished, results are recorded in the Test Case Progress area.

Note • When a Test Item is failed, you can view details about it, including the error message associated with it on the Test Item Information dialog box. To access this dialog box select the Test Item and then select Test Item Information from the context menu.

Checking Services

The Services Deployment Test is run to determine if all NT Services have been installed correctly. This is done by opening the Services Manager to determine if the Service exists on the target machine.

Task: To check Service functionality:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens.
2. Expand the Deployment Tests node and select Services from the View List. The Services View opens.
3. Right-click on the Test Item you want to run and select Run from the context menu. You can also use the Shift or Ctrl keys to select multiple Test Items to run, or click Run All to run all available Test Items.
4. When testing is finished, results are recorded in the Test Case Progress area.

Note • When a Test Item is failed, you can view details about it, including the error message associated with it on the Test Item Information dialog box. To access this dialog box select the Test Item and then select Test Item Information from the context menu.

Checking Shortcuts

The Shortcuts Deployment Test is run to determine if each shortcut is installed and if it successfully launches the shortcut target.
Task: To check shortcuts:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens.
2. Expand the Deployment Tests node and select Shortcuts from the View List. The Shortcuts View opens.
3. Right-click on the Test Item you want to run and select Run from the context menu. You can also use the Shift or Ctrl keys to select multiple Test Items to run, or click Run All to run all available Test Items.
4. When the Test Progress dialog box opens, click Run to launch the shortcut. The Test Result dialog box opens.
5. Following an attempt to launch the shortcut, the Test Result dialog box opens. Click Yes or No depending on whether the shortcut launched correctly. You can also enter comments in the Comment field on this dialog box.

Checking Type Libraries

The Type Libraries Deployment Test is run to determine if the Type Libraries COM objects can be instantiated programatically. COM data is tested silently, returning results in the Test Case Progress area and the queue.

Task: To check type library functionality:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens.
2. Expand the Deployment Tests node and select Type Libraries from the View List. The Type Libraries View opens.
3. Right-click on the Test Item you want to run and select Run from the context menu. You can also use the Shift or Ctrl keys to select multiple Test Items to run, or click Run All to run all available Test Items.
4. When testing is finished, results are recorded in the Test Case Progress area.

Note • When a Test Item is failed, you can view details about it, including the error message associated with it on the Test Item Information dialog box. To access this dialog box select the Test Item and then select Test Item Information from the context menu.

Checking Manifests

The Manifests Deployment Test is run to test the manifests and assemblies used to isolate a Windows Installer package.

The Manifests Deployment Test tests information from the MsiAssembly and MsiAssemblyName tables. QualityMonitor reads through the manifest/assembly files and performs the baseline Class IDs, Prog IDs, or Type Libraries testing for each entry in the files.
Task: **To check shortcuts:**

1. Create or open a QualityMonitor project. The QualityMonitor **Product Information View** opens.

2. Expand the **Deployment Tests** node and select **Manifests** from the View List. The **Manifests View** opens.

3. Right-click on the **Test Item** you want to run and select **Run from the context menu**. You can also use the Shift or Ctrl keys to select multiple Test Items to run, or click **Run All** to run all available Test Items.

   When testing is finished, results are recorded in the **Test Case Progress** area. Also, the **Status** of each test item (**Passed**, **Failed**, or **Pending**) is listed next to the **Manifest File** name.

   **Note** • When a Test Item is failed, you can view details about it, including the error message associated with it on the **Test Item Information** dialog box. To access this dialog box select the Test Item and then select **Test Item Information** from the context menu.

4. If desired, you can also enter comments in the **Comment** field on this dialog box.

---

**Checking ODBC Data Sources**

The **ODBC Data Sources** Deployment Test is run to verify ODBC data sources.
Task: To check ODBC data sources:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens.

2. Expand the Deployment Tests node and select ODBC Data Sources from the View List. A list of data sources in that application appears in the lower portion of the ODBC Data Sources View. Only those data sources that belong to the current logged-in user are listed on the ODBC Data Sources View.

3. Select the Test Item you want to run and click Run. You can also select multiple Test Items to run, or click Run All to run all available Test Items.

For certain ODBC data sources, additional connection information is required for verification. When the tests are run in Full user interface mode, additional dialog boxes may be displayed during the test to take more input. However, when the tests are run in Silent user interface mode, these additional dialog boxes will not be displayed and results will be based on default information.

4. When testing is finished, results are recorded in the Test Case Progress area.

Note • When a Test Item is failed, you can view details about it, including the error message associated with it on the Test Item Information dialog box. To access this dialog box select the Test Item and then select Test Item Information from the context menu.

Checking ODBC Drivers

The ODBC Drivers Deployment Test is run to verify ODBC Drivers.

Task: To check ODBC drivers:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens.

2. Expand the Deployment Tests node and select ODBC Drivers from the View List. A list of drivers in that application appears in the lower portion of the ODBC Drivers View. Only those drivers that belong to the current logged-in user are listed.

3. Select the Test Item you want to run and click Run. You can also select multiple Test Items to run, or click Run All to run all available Test Items.

For certain ODBC drivers, additional connection information is required for verification. When the tests are run in Full user interface mode, additional dialog boxes may be displayed during the test to take more input. However, when the tests are run in Silent user interface mode, these additional dialog boxes will not be displayed and results will be based on default information.

4. When testing is finished, results are recorded in the Test Case Progress area.
Specifying Exclusions for Deployment Testing

When a deployment test is run on a package, some of the tests related to Class IDs, Prog IDs, and Type Library IDs fail because they refer to components which belong to the operating system rather than the software which is being tested. These errors have no impact on the integrity of the software being tested, and cause confusion among some users testing the software. Users need to be able to prevent error messages caused by files that are not affecting the performance of the software package to be listed in the test results.

To prevent these operating systems errors from being reported, you can specify a list of files to be excluded when any of the Class ID, Prog ID, or Type Library ID Deployment tests are run. You can maintain a different list for each of these three Deployment Tests.

After a Deployment Test has been run, the test results are listed in the Class IDs View, Prog IDs View, or Type Libraries View. The items included in the exclusion lists are not shown in these views, but are still stored in the QualityMonitor Project File (.iqm). When this project file is opened again in QualityMonitor, the results are checked against the exclusion list before being displayed in the Class IDs View, Prog IDs View, or Type Libraries View.

To Add a File to the Exclusion List

On the Exclusions tab of the Options Dialog Box, you can manage all three exclusion lists. On the Exclusions tab, you can view the exclusion lists, and can add or remove entries from a list.

Using the Options Dialog Box

Task: To exclude Class IDs, Prog IDs, or Type Library IDs using the Options dialog box:

1. From the QualityMonitor interface, select Options on the Tools menu. The Options dialog box opens.
2. Click the Exclusions tab. On the Exclusions tab, excluded items are listed for the selected Exclusions list.
3. From the Exclusions list, select the Deployment Test that you want to modify the exclusion list for: Class ID, Prog ID, or Type Library.
4. Click Add. The Add Exclusions dialog box opens.
5. Next to the File Name box, click Browse and select the Application (.exe), Application Extension (.dll), Type Library (.tlb), or ActiveX object (.ocx) file that contains Class IDs, Prog IDs, or Type Library IDs that you want to exclude from the selected Deployment Test.

The Class IDs, Prog IDs, or Type Library IDs that are associated with the selected file are listed, displaying the Identifier and a Description of each.
6. Select the Class IDs, Prog IDs, or Type Library IDs that you want to exclude from the Deployment Test and click OK.

### Directly From the Results Window

After a Deployment Test has been run and the test results are listed in the Class IDs View, Prog IDs View, or Type Libraries View, you can add an item to the exclusion list directly by right-clicking on the item you want to exclude and choosing **Add to exclusion** from the context menu.

<table>
<thead>
<tr>
<th>Status</th>
<th>Prog ID</th>
<th>Description</th>
<th>File Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passed</td>
<td>PSPP.exe</td>
<td>Paint Shop Pro 7 Image</td>
<td>C:\Program</td>
</tr>
<tr>
<td>Passed</td>
<td>PSPP.MultilmagePrint</td>
<td>Paint Shop Pro 7 Multilmage Printing File</td>
<td>C:\Program</td>
</tr>
<tr>
<td>Passed</td>
<td>FTIDevicesDigiteSerial32.dll</td>
<td>FTI Device Digital Serial Control</td>
<td>C:\Program</td>
</tr>
<tr>
<td>Passed</td>
<td>FTIDevicesDigitUSB32.dll</td>
<td>FTI Device Digital USB Control</td>
<td>C:\Program</td>
</tr>
<tr>
<td>Passed</td>
<td>FTP2 bunkerfile</td>
<td>Paint Shop Pro 7 Bunker Cache File</td>
<td>C:\Program</td>
</tr>
</tbody>
</table>

![Figure 18-1: Adding a Prog ID to the Prog ID Exclusion List from the Test Results List](image)

### Deleting a Item from an Exclusion List

To delete an item from an exclusion list, perform the following steps.

**Task:** To delete a Class IDs, Prog IDs, or Type Library IDs from an exclusion list:

1. From the QualityMonitor interface, select **Options** on the **Tools** menu. The **Options** dialog box opens.
2. Click the **Exclusions** tab. On the **Exclusions** tab, excluded items are listed for the selected **Exclusions list**.
3. From the **Exclusions list**, select the Deployment Test that you want to modify the exclusion list for: **Class ID**, **Prog ID**, or **Type Library**.
4. Select the item that you want to delete from the list and click **Remove**. The item is removed from the list.

### Selecting the Default Exclusion List

On the **General Tab** of the **Options** dialog box, you can select the default **Exclusion file** to use to filter the test results in the **Lockdown and Runtime Tests** views. By selecting an exclusion file from a shared location, multiple people can use the same error exclusion settings.

---

**Lockdown and Runtime Testing**

Lockdown and runtime tests are available through the **Lockdown and Runtime Tests View**. You are provided with a list of available shortcuts in the package and all of the executables in the package. You can then launch via the shortcut or executable, and exercise functionality in the application. When you close the application, information
about the executable is listed under the Runtime Checks node. This information, grouped into Files, Registry Entries, and Folders views, allows you to see failures in the application execution. These are potential issues with the application, and may or may not have any affect on the overall package integrity.

If you want to execute tests in the context of a different user (under a different user account), click Run As instead of Run to execute the test. You would then be prompted to enter a User Name and Password. For more information, see Performing Lockdown and Runtime Tests Under a Different User Account.

This section includes the following topics:

- Performing Lockdown and Runtime Tests
- Performing Lockdown and Runtime Tests Under a Different User Account
- Running Lockdown and Runtime Tests in Restricted Environments
- Performing Isolation Tests
- Filtering Results of Lockdown and Runtime Tests

Note • Lockdown and runtime tests are only supported on Windows NT4, 2000, and XP.

Performing Lockdown and Runtime Tests

Lockdown and Runtime Tests allow you to see failures in the application execution. These are potential issues with the application, and may or may not have any affect on the overall package integrity.

Task: To perform lockdown and runtime tests:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens.
2. From the View List, select Lockdown and Runtime Tests. The Lockdown and Runtime Tests View opens.
3. Select either the Select a Shortcut or Select an Executable option.
4. Select the shortcut or executable to run.
5. Click Run.
6. When the application launches, use the application in a normal way, performing various operations.
7. Exit the application.

The name of the executable or shortcut is now listed as a new node under the Lockdown and Runtime Tests node in the View List, and a subnode is listed for any access failures for Files, Folders, or Registry Entries.
8. Select the Files, Folders, and Registry Entries nodes. The right side of the Lockdown and Runtime Tests View displays a list of failed Test Items for each node. For information on specifying which errors are listed, see Filtering Results of Lockdown and Runtime Tests.

9. To view the error message for a Test Item, right-click the Test Item and select Test Item Information on the context menu. The Test Item Information dialog box opens, listing an Error Description in the Test Details area.

Performing Lockdown and Runtime Tests Under a Different User Account

You can use the Run As feature to execute Lockdown and Runtime tests in the context of a different user. This allows you to validate an application in a locked-down environment without actually requiring a user to log-in with a different set of credentials. This will reduce the test cycle effort significantly.

Task: To perform tests under a different user account:

1. Create or open a QualityMonitor project. The QualityMonitor Product Information View opens.
2. From the View List, select Lockdown and Runtime Tests. The Lockdown and Runtime Tests View opens.
3. Select either the Select a Shortcut or Select an Executable option.
4. Select the shortcut or executable to run.
5. Click Run As.
   You are then prompted to enter a User Name and Password.
6. Enter the User Name in the format of: DOMAINNAME\UserName. The default value is the current User Name.
7. When the application launches, use the application in a normal way, performing various operations.
8. Exit the application.

The name of the executable or shortcut is now listed as a new node under the Lockdown and Runtime Tests node in the View List, and a subnode is listed for any access failures for Files, Folders, or Registry Entries.
9. Select the **Files, Folders, and Registry Entries** nodes. The right side of the **Lockdown and Runtime Tests View** displays a list of failed **Test Items** for each node. For information on specifying which errors are listed, see **Filtering Results of Lockdown and Runtime Tests**.

10. To view the error message for a **Test Item**, right-click the Test Item and select **Test Item Information** on the context menu. The Test Item Information dialog box opens, listing an **Error Description** in the **Test Details** area.

   **Note** · **Run As** can also be selected using the Shift+F5 shortcut, or by selecting **Run As** from the **Execute** menu.

---

### Running Lockdown and Runtime Tests in Restricted Environments

When executing runtime tests in a locked-down environment, you may encounter an error such as:

Unable to monitor the application execution.

QualityMonitor needs to run under a user with Admin privileges when executing Lockdown and Runtime Tests.

To emulate lockdown environment under a restricted user, click **Run As** instead of **Run** to execute the test, and provide the **User Name** and **Password** of a locked down user. For more information, see **Performing Lockdown and Runtime Tests Under a Different User Account**.

---

### Performing Isolation Tests

You can run Isolation Tests to display the location of all portable executable (PE) files (dll/ocx/exe/tlb/olb) that are launched from a process while performing a Lockdown and Runtime test. Viewing a listing of these portable executable file names and paths makes it easier for you to ensure that the application is fully isolated.

After you perform a Lockdown and Runtime Test for an executable (.exe) or a shortcut on the **Lockdown and Runtime Tests View**, an additional node called **Isolation Tests** is added to the tree under the executable or shortcut node.

When you select this **Isolation Tests** node, the filenames of the portable executable files and their paths are listed. By default, the status of all these items is **Pending**. To ensure that all of the executables or shortcuts in this test case are isolated, go to the **Test Case Status** area of the view, and set the status of the entire test case to either **Pending**, **Passed**, or **Failed**.

   **Note** · Note the following regarding Isolation testing:

- The Isolation Tests node will be added to the Lockdown and Runtime Tests tree only if the selected executable launches at least one portable executable file.
- You can specify when you would like the Isolation Tests node to appear in the Lockdown and Runtime Tests tree by selecting an option from the Show Isolation Tests list on the **General** tab of the **Options Dialog Box**.
- QualityMonitor does not support isolation testing under Windows 2000.
Task: **To perform isolation tests:**

1. Create or open a QualityMonitor project. The QualityMonitor **Product Information View** opens.
2. From the View List, select **Lockdown and Runtime Tests**. The **Lockdown and Runtime Tests View** opens.
3. Select either the **Select a Shortcut** or **Select an Executable** option.
4. Select the shortcut or executable to run.
5. Click **Run**.

After a Lockdown/Runtime test is performed for an executable (.exe) or a shortcut, an additional node called **Isolation Tests** is added to the tree under the executable or shortcut node.

6. Select the **Isolation Tests** node. The filenames of the portable executable files and their paths is displayed in the list control of the view. By default, the status of all of the items in this test case is **Pending**.
7. To ensure that all of the executables or shortcuts in this test case are isolated, go to the **Test Case Status** area of the view, and set the status of the entire test case to either **Pending**, **Passed**, or **Failed**.

### Filtering Results of Lockdown and Runtime Tests

On the Lockdown and Runtime Tests **Files View, Folders View, Registry Entries View**, and **Isolation Tests View** you can choose to filter the results that are listed.

Task: **To filter test results:**

1. To filter the list by Test Item status, select an option from the **View these test items** list: **Passed**, **Failed**, **Pending**, or **All**.
2. To select errors to exclude from future Lockdown and Runtime result listings, perform the following steps:
   a. Click the **Set Filter** button. The **Runtime Test Filters Dialog Box** opens, listing all errors that were generated during this test.
   b. Select those errors that you want to exclude from future Lockdown and Runtime tests.
      
      These settings are stored in the default exclusion list (the **Exclusion file** selected on the **General Tab** of the **Options** dialog box), but no changes are made to the Project file. This filter is based on the error code associated with an error, and these error codes are stored in the default exclusion list.
3. To filter the list by one type of error that was generated, make a selection from the **Having these errors** list. This list includes all the unique errors that were generated when this Test Case was executed (excluding the errors that were filtered out using the **Set Filters** function). To see all the errors, select **Show All**.
Using MSI Doctor to Verify Package Deployment Status

You can use QualityMonitor’s MSI Doctor to verify if an MSI package is installed properly. This helps prevent users from seeing an auto-repair dialog box when they run the application. Auto repair messages are displayed by applications to attempt to reinstall missing/corrupted components.

By examining an application using QualityMonitor MSI Doctor, you can quickly identify any problems by checking the status of all products and features. Using MSI Doctor, you can:

- See the status of all components
- Verify if any files are missing or if any files do not match the version or size specified in the MSI file
- See the components status segregated by features
- Configure or reinstall features
- Reinstall components

To use MSI Doctor, select the Deployment Status node ( ) from the QualityMonitor View List to access the Deployment Status View. Under the Deployment Status node, a tree view of the application’s features are components are listed:

![Deployment Status View: Features and Components](image)

The following icons are displayed in the tree view and in the component list and indicate the feature or component’s status:

**Table 18-3 • Deployment Status View Icons**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📦</td>
<td><strong>Installed</strong></td>
<td>Feature or Component is installed on the local machine.</td>
</tr>
<tr>
<td>✗</td>
<td><strong>Uninstalled</strong></td>
<td>Feature or Component is not installed on the local machine.</td>
</tr>
<tr>
<td>🐇</td>
<td><strong>Broken</strong></td>
<td>Component is broken (a key file in the Component is missing) or Feature contains a broken Component.</td>
</tr>
</tbody>
</table>
Table 18-3 • Deployment Status View Icons (cont.)

<table>
<thead>
<tr>
<th>Icon</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![icon]</td>
<td>Run From Source</td>
<td>Feature or Component is configured to run from a source location (rather than being installed on the local machine).</td>
</tr>
<tr>
<td>![icon]</td>
<td>On Demand</td>
<td>Feature is configured to be installed when needed. Not applicable to Components.</td>
</tr>
</tbody>
</table>

**Context Menu Functionality**

The following table lists the functions available on the context menus for the Deployment Status icon, Features, and Components, and the dialog boxes that appear when those functions are selected:

Table 18-4 • Dialog Boxes Invoked from Deployment Status View Context Menu

<table>
<thead>
<tr>
<th>Context Menu</th>
<th>Deployment Status Node</th>
<th>Feature Node</th>
<th>Component Node</th>
</tr>
</thead>
<tbody>
<tr>
<td>Configure</td>
<td>Install or Configure Product Dialog Box</td>
<td>Install or Configure Feature Dialog Box</td>
<td>N/A</td>
</tr>
<tr>
<td>Re-install</td>
<td>Re-install Product/Feature Dialog Box</td>
<td>Re-install Product/Feature Dialog Box</td>
<td>Installation program is launched. (This option is only enabled if the selected Component is broken.)</td>
</tr>
<tr>
<td>Properties</td>
<td>Product Properties Dialog Box</td>
<td>Feature Properties Dialog Box</td>
<td>Component Properties Dialog Box</td>
</tr>
</tbody>
</table>

Using MSI Doctor, you can perform the following tasks:

- View Product, Feature, or Component Deployment Status Properties
- Verify Product, Feature, or Component Data
- Install or Configure Products or Features
- Reinstall Features

**View Product, Feature, or Component Deployment Status Properties**

To view the deployment status properties of a product, feature, or component, perform the following steps.
Task: To view product, feature, or component Deployment Status properties:

1. Launch QualityMonitor and open the package that you want to view the deployment status properties of. The QualityMonitor Product Information View opens.

2. Select one of the following:
   - **To view Product properties**—Select the Deployment Status icon from the View List.
   - **To view Feature properties**—Select a Feature icon under the Deployment Status icon on the View List.
   - **To view Component properties**—Select either the Deployment Status icon or a Feature icon from the View list, and then select a Component from the list on the right.

3. Select Properties from the context menu. The Product Properties, Feature Properties, or Component Properties dialog box appears, displaying property information for the selected Product, Feature, or Component.

4. On the Properties dialog boxes, you can also click the Verify Data button to verify if the files and registry information for the selected item are installed properly. See Verify Product, Feature, or Component Data for more information.

5. Click OK to exit the Properties dialog box.

Note • To save all the deployment status information in the QualityMonitor project file (.iqm), select the Save deployment status information when saving project option on the Options Dialog Box.

Verify Product, Feature, or Component Data

You can verify if the files and registry information for a Product, Feature, or Component are installed properly. Verification errors are displayed on the Installed Data Dialog Box.

Task: To verify product, feature, or component data:

1. Launch QualityMonitor and open the package that you want to verify the files of. The QualityMonitor Product Information View opens.

2. Select one of the following:
   - **To verify all of the files in all of the Features in the Product**, select Deployment Status from the View List.
   - **To verify only the files in the selected Feature**, select a Feature icon under Deployment Status on the View List.
   - **To verify only the files in a specific Component of a Feature**, select either the Deployment Status icon in the View List or a Feature icon under it, and then select a component from the list on the right.

4. Click Verify Data. When you click Verify Data, QualityMonitor checks all of the files and registry entries included in the Product, Feature, or Component and then displays them on the Files and Registry tabs of the Installed Data dialog box.

   • On the Files tab, the following icons are used to identify verification errors:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="File missing icon" /></td>
<td>File is missing.</td>
</tr>
<tr>
<td><img src="image" alt="File version icon" /></td>
<td>File has a different version or size than that specified in the Windows Installer package</td>
</tr>
</tbody>
</table>

   • On the Registry tab, all registry entries for the selected item are listed. Registry data is verified by checking the existence of the registry key and the value name (if one exists). (The value data is not checked.) The ➔ icon is used to indicate that a registry key or value name is incorrect or missing:

5. Click Close to exit the Installed Data dialog box, and click OK to exit the Properties dialog box.

   **Note** • To save all the deployment status information in the QualityMonitor project file (.iqm), select the Save deployment status information when saving project option on the Options Dialog Box.

### Install or Configure Products or Features

You can use Configure to install a product or feature that is not currently installed.

**Task:**  
To install or configure products or features:

1. Launch QualityMonitor and open the package that you want to install or configure. The QualityMonitor Product Information View opens.

2. Select one of the following:

   • **To install or configure the entire Product**, select Deployment Status from the View List.

   • **To install or configure only the selected Feature**, select a Feature icon under Deployment Status on the View List.

3. Select Configure from the context menu. The Install or Configure Product or Install or Configure Feature dialog box appears, prompting you to select the installation location and the installation type (on the Install or Configure Product dialog box only).

4. Select one of the following options to specify installation location:

   • **Default**—Files will be installed to their default location.
• **Local**—Files will be installed on the local machine.
• **Source**—Files will be run from the installation source.
• **On Demand**—Files will be installed when needed.

5. (Product only) Select one of the following options to specify installation type:
   - **Minimum**—Only the essential features will be installed.
   - **Typical**—Most commonly used features will be installed.
   - **Complete**—All of the program’s features will be installed.

6. Click OK. The Product or Feature is installed, per the options you specified.

## Reinstall Features

When a Feature is broken (identified by the icon), you can fix it by re-installing the entire Product or just re-installing the broken Feature.

### Task: To reinstall features:

1. Launch QualityMonitor and open the package that you want to reinstall. The QualityMonitor **Product Information View** opens.
2. Select one of the following:
   - **To reinstall the entire Product**, select **Deployment Status** from the View List.
   - **To reinstall only the selected Feature**, select a Feature icon under **Deployment Status** on the View List.
3. Select **Re-install** from the context menu. The **Re-install Product/Feature** dialog box appears, prompting you to select a reinstall mode.
4. Select one of the following reinstall modes:
   - Repair all detected reinstall problems
   - Reinstall only if file is missing
   - Force all files to be reinstalled
   - Reinstall if file is missing, or an older version exists
   - Reinstall if file is missing, or an older or equal version exists
   - Reinstall if existing file has different version
   - Verify that required user registry entries are present
   - Verify that required local machine registry entries are present
   - Recreate all shortcuts
5. Click **OK**. The Product or Feature is re-installed, per the option you specified.
Reinstall Components

When a Component is broken (identified by the icon), you can fix it by re-installing the broken Component.

Task: To reinstall components:

2. Select Deployment Status from the View List or select a Feature icon under Deployment Status on the View List. All components associated with the selected feature(s) are listed.
3. Select the component that you want to re-install and select Re-install from the context menu. The component is automatically reinstalled.

Creating Custom Test Cases

QualityMonitor supports adding additional, custom Test Cases to projects—based on your business needs.

You can define a template that includes information that is re-used when defining Test Cases. Then, when creating a new user-defined Test Case, you can load this template file and have the components of the new Test Case pre-populated with the information saved in the template. A single template file can load multiple user defined Test Cases.

Adding User-Defined Test Cases

Task: To add a user-defined case:

1. Launch QualityMonitor and open the package that you want to create a custom Test Case for. The QualityMonitor Product Information View opens.
2. Right-click on the User-Defined Tests node and select Add Test Case from the context menu.
   A new Test Case appears below the User Defined Tests node, and you are prompted to enter a name.
3. Name the Test Case appropriately.
4. Select the new Test Case to open the Test Case View.
5. Under Test Case Status, specify the status for this Test Case: Pending, Passed, or Failed.
6. Click Browse and select an executable to associate with this Test Case, if necessary.
7. In the Instructions text box, enter any necessary comments.
   For example, you may want to create a custom Test Case to ensure that a specific database is updated properly after running an application.
8. Your entries are automatically saved in the new Test Case.
Creating and Using Test Case Templates

Task: To create and use Test Case templates:

1. Create a new Test Case as described in Adding User-Defined Test Cases.

2. To save the Test Case as a template to re-use when creating new Test Cases, perform the following steps:
   a. Select this Test Case node in the User Defined Tests tree and select Save as template from the context menu.
   b. Specify a name and a location for the Test Case template and select Save. The template is saved in .xml format in the location you specify.

3. To add this Test Case to an existing template, perform the following steps:
   a. Select this Test Case node in the User Defined Tests tree and select Add to template from the context menu. You are prompted to select the template file that you want to add this Test Case to.
   b. Select the template that you want to add this Test Case to and select Save.

4. To create a new Test Case based upon a template, perform the following steps:
   a. Select the User Defined Tests node and select Load template from the context menu. You are prompted to select the template that you want to use.
   b. Select a template and click Open. All of the Test Cases that were saved in the template are now listed in the User Defined Tests tree.

You can specify that you want a specific template file automatically loaded each time a QualityMonitor project is opened. To do this, select a Template file on the General Tab of the Options dialog box, and also select the Load Templates on Project Open option.

Renaming User-Defined Test Cases

Task: To rename a user-defined Test Case:

1. Under the User-Defined Tests node, select the Test Case that you want to rename, and select Rename from the context menu.

2. Provide a new name for the Test Case.

Test Reports

QualityMonitor allows you to create an HTML test report for the current project. This can be done by selecting Generate Report from the File menu and providing the name and location for the report. The report will then automatically open in your default browser.
Running QualityMonitor from the Command Line

QualityMonitor can be run from the command line by using `isqm.exe`. It can accept the following parameters:

**Table 18-5 • QualityMonitor Command Line Parameters**

<table>
<thead>
<tr>
<th>Syntax</th>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
</table>
| `-c <MSI Product Code>` | Launch QualityMonitor by opening the MSI product specified by the product code. For example:  
  `isqm.exe -c {BDC62375-07B4-4CBD-9991-4C25C24F3071}`  
  `isqm.exe -c {BDC62375-07B4-4CBD-9991-4C25C24F3071} -sb -f <c:\projectfile.iqm>` |
| `-sn`        | Run QualityMonitor silently without any user interaction and no progress display. |
| `-sb`        | Run QualityMonitor silently with a progress display. QualityMonitor displays the test names as they are executed and provides an option for the user to cancel. |
| `-r <Report File>` | Generates a report file `<c:\report.htm>` with the test results. Works only when using either `-sn` or `-sb`. |
| `-f <Project File>` | Save test results in this file. This is necessary when using either `-sn` or `-sb`. If this file does not exist, it will be created and then results will be saved. |
Table 18-5 • QualityMonitor Command Line Parameters (cont.)

<table>
<thead>
<tr>
<th>Syntax</th>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-f &lt;Project File&gt;</td>
<td>Launch QualityMonitor with this Project File. For example: isqm.exe -f c:\mydocuments\mytesting\tesresults.iqm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>-sn</td>
<td>Run QualityMonitor silently without any user interaction and no progress display.</td>
</tr>
<tr>
<td></td>
<td>-sb</td>
<td>Run QualityMonitor silently with a progress display. QualityMonitor displays the test names as they are executed and provides an option for the user to cancel.</td>
</tr>
<tr>
<td>-r &lt;Report File&gt;</td>
<td>Generates a report file &lt;c:\report.htm&gt; with the test results. Works only when using either -sn or -sb.</td>
<td></td>
</tr>
<tr>
<td>-h or -?</td>
<td>Help</td>
<td></td>
</tr>
</tbody>
</table>

Note • When using any -sn or -sb command line options, you can specify the target product using the existing options /c or /f.

- If you use the /f option to specify the product, the input file will be modified with the test results.
- If you use /c to specify the target product, /f options must be used to specify the project file path which will have the test results.
- If both /c and /f parameters are specified, then QualityMonitor gives preference to /c and operates with the product code specified by /c.

QualityMonitor Reference

Topics contained in this section provide detailed reference on each user interface element, dialog box, or view in QualityMonitor. This is the same documentation displayed when you click F1 from the QualityMonitor interface. Topics are organized as follows:

- Menus and Toolbar
- QualityMonitor Interface
- Dialog Boxes
- Views
# Menus and Toolbar

The following table provides a description of each of QualityMonitor’s menu commands and toolbar buttons:

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Toolbar Button</th>
<th>Keyboard Shortcut</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>Open</td>
<td>![Folder Icon]</td>
<td>Ctrl+O</td>
<td>Allows you to open an existing QualityMonitor project file (.iqm) or create a new one based on an installed MSI-based application.</td>
</tr>
<tr>
<td>File</td>
<td>Close</td>
<td></td>
<td></td>
<td>Closes the current project.</td>
</tr>
<tr>
<td>File</td>
<td>Save</td>
<td>![Save Icon]</td>
<td>Ctrl+S</td>
<td>Saves the current project.</td>
</tr>
<tr>
<td>File</td>
<td>Save As</td>
<td></td>
<td></td>
<td>Saves the current project using the name and location you specify.</td>
</tr>
<tr>
<td>File</td>
<td>Generate Report</td>
<td>![Report Icon]</td>
<td></td>
<td>Creates an HTML test report for the current project. The report will automatically open in your default browser.</td>
</tr>
<tr>
<td>File</td>
<td>1,2,3,4</td>
<td></td>
<td></td>
<td>Allows you to open the four most recently accessed QualityMonitor projects.</td>
</tr>
<tr>
<td>File</td>
<td>Exit</td>
<td></td>
<td></td>
<td>Exits QualityMonitor.</td>
</tr>
<tr>
<td>View</td>
<td>Toolbar</td>
<td></td>
<td></td>
<td>Toggles display of the toolbar.</td>
</tr>
<tr>
<td>View</td>
<td>Status Bar</td>
<td></td>
<td></td>
<td>Toggles display of the status bar.</td>
</tr>
<tr>
<td>Test Case</td>
<td>Add Test Case</td>
<td>![Add Icon]</td>
<td></td>
<td>Adds a custom Test Case beneath the Additional Tests view in the View List.</td>
</tr>
<tr>
<td>Execute</td>
<td>All Deployment Tests</td>
<td>![Deployment Icon]</td>
<td>Ctrl+F5 or Alt+E+D</td>
<td>Runs all the deployment tests in the current project.</td>
</tr>
<tr>
<td>Execute</td>
<td>Run</td>
<td>![Run Icon]</td>
<td>F5 or Alt+E+R</td>
<td>Runs the selected deployment, lockdown and runtime, or user defined test.</td>
</tr>
<tr>
<td>Execute</td>
<td>Run As</td>
<td>![Unlock Icon]</td>
<td>Shift+F5</td>
<td>Runs the selected lockdown and runtime test in the context of a different user. You are then prompted to enter a User Name and Password.</td>
</tr>
<tr>
<td>Tools</td>
<td>Options</td>
<td></td>
<td></td>
<td>Displays the Options dialog box.</td>
</tr>
</tbody>
</table>
QualityMonitor Interface

The QualityMonitor interface is divided into two main areas. The View List, which appears at the left side of the screen, provides a visual representation of the QualityMonitor project file. It provides easy access to individual views and Test Cases. The right side of the interface changes depending on the view or Test Case selected.

Dialog Boxes

The following dialog boxes are accessible from within QualityMonitor:

- About QualityMonitor Dialog Box
- Add Exclusions Dialog Box
- Component Properties Dialog Box
- Feature Properties Dialog Box
- Install or Configure Feature Dialog Box
- Install or Configure Product Dialog Box

Table 18-6 • QualityMonitor Menus and Toolbar Options (cont.)

<table>
<thead>
<tr>
<th>Menu</th>
<th>Command</th>
<th>Toolbar Button</th>
<th>Keyboard Shortcut</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help</td>
<td>Contents</td>
<td></td>
<td></td>
<td>Launches the Help Library, displaying the Contents tab.</td>
</tr>
<tr>
<td>Help</td>
<td>Index</td>
<td></td>
<td></td>
<td>Launches the Help Library, displaying the Index tab.</td>
</tr>
<tr>
<td>Help</td>
<td>Search</td>
<td></td>
<td></td>
<td>Launches the Help Library, displaying the Search tab.</td>
</tr>
<tr>
<td>Help</td>
<td>Web Community</td>
<td></td>
<td></td>
<td>Accesses the AdminStudio Community on the InstallShield website.</td>
</tr>
<tr>
<td>Help</td>
<td>ReadMe</td>
<td></td>
<td></td>
<td>Displays the AdminStudio ReadMe file.</td>
</tr>
<tr>
<td>Help</td>
<td>Feedback</td>
<td></td>
<td></td>
<td>Accesses the AdminStudio feedback form on the InstallShield website.</td>
</tr>
<tr>
<td>Help</td>
<td>AdminStudio on the Web</td>
<td></td>
<td></td>
<td>Accesses the AdminStudio website.</td>
</tr>
<tr>
<td>Help</td>
<td>About QualityMonitor</td>
<td></td>
<td></td>
<td>Displays the About dialog box.</td>
</tr>
</tbody>
</table>
About QualityMonitor Dialog Box

The About InstallShield QualityMonitor dialog box, available by selecting About from the Help menu, displays information about QualityMonitor and AdminStudio, including version and serial number information.

Add Exclusions Dialog Box

On the Add Exclusions dialog box, which is opened by clicking Add on the Exclusions Tab of the Options dialog box, you can select a Class ID, Prog ID, or Type Library ID to exclude from a Deployment Test. See Specifying Exclusions for Deployment Testing.

The following options are included:

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File Name</td>
<td>Click Browse and select the Application (.exe), Application Extension (.dll), Type Library (.tlb), or ActiveX object (.oxc) file that contains Class IDs, Prog IDs, or Type Library IDs that you want to exclude from the selected Deployment Test.</td>
</tr>
<tr>
<td>Identifier</td>
<td>Identifies the Class IDs, Prog IDs, or Type Library IDs that are associated with the selected file.</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the Class IDs, Prog IDs, or Type Library IDs that are associated with the selected file.</td>
</tr>
</tbody>
</table>

Component Properties Dialog Box

The Component Properties dialog box is displayed when you select a Component in the Component list on the right side of the Deployment Status View and select Properties from the context menu.
The following information is listed:

### Table 18-8 • Component Properties Dialog Box Options

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of the selected Component.</td>
</tr>
<tr>
<td>GUID</td>
<td>Number which uniquely identifies this Component.</td>
</tr>
<tr>
<td>Status</td>
<td>Status of Component, such as Installed on Local Drive.</td>
</tr>
<tr>
<td>Location</td>
<td>Location on server where Component is installed.</td>
</tr>
<tr>
<td>Verify Data</td>
<td>Click to verify the following for the selected Component:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Files</strong>—QualityMonitor verifies the existence of files in the specified location, and compares the file size specified in the Windows Installer .msi package to that of the file on the system. Missing or modified files are identified.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Registry</strong>—QualityMonitor verifies the Registry data by checking the existence of the registry key and the value name (if one exists). Only the registry keys and value names are verified; the values themselves are not verified. Missing or incorrect registry keys are identified.</td>
</tr>
</tbody>
</table>

The Files and Registry information is listed on the Installed Data Dialog Box.

*Note* • To save all the deployment status information in the QualityMonitor project file (.iqm), select the **Save deployment status information when saving project** option on the Options Dialog Box.

### Feature Properties Dialog Box

The Feature Properties dialog box is displayed when you select a Feature under the Deployment Status node and then select Properties from the context menu.

This dialog box contains the following options:

### Table 18-9 • Feature Properties Dialog Box Options

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of selected Feature.</td>
</tr>
<tr>
<td>Title</td>
<td>Title of selected Feature.</td>
</tr>
<tr>
<td>Parent</td>
<td>Parent Feature of this Feature (if one exists).</td>
</tr>
<tr>
<td>Description</td>
<td>Description of this Feature.</td>
</tr>
</tbody>
</table>
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QualityMonitor Reference

**Table 18-9 • Feature Properties Dialog Box Options (cont.)**

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last Used</td>
<td>Date this Feature was last used.</td>
</tr>
<tr>
<td>Usage Count</td>
<td>Number of times this Feature has been used.</td>
</tr>
</tbody>
</table>

**Verify Data**

Click to verify the following for the selected Feature:

- **Files**—QualityMonitor verifies the existence of files in the specified location, and compares the file size specified in the Windows Installer .msi package to that of the file on the system. Missing or modified files are identified.

- **Registry**—QualityMonitor verifies the Registry data by checking the existence of the registry key and the value name (if one exists). Only the registry keys and value names are verified; the values themselves are not verified. Missing or incorrect registry keys are identified.

The Files and Registry information is listed on the Installed Data Dialog Box.

**Note • To save all the deployment status information in the QualityMonitor project file (.iqm), select the Save deployment status information when saving project option on the Options Dialog Box.**

**Install or Configure Feature Dialog Box**

The Install or Configure Feature dialog box is displayed when you select a Feature under the Deployment Status node and then select Configure from the context menu.

If you select an option on this dialog box and click OK, QualityMonitor will attempt to install or configure the selected Feature to the settings you specify. Select one of the following options:

- **Default**—Files will be installed to their default location.

- **Local**—Files will be installed on the local machine.

- **Source**—Files will be run from the installation source.

- **On Demand**—Files will be installed when needed.

**Note • To complete this operation, you may need the source from which the selected Feature was installed.**
Install or Configure Product Dialog Box

The Install or Configure Product dialog box is displayed when you select the Deployment Status node and then select Configure from the context menu. If you select an option on this dialog box and click OK, QualityMonitor will attempt to install or configure the Product to the settings you specify.

Installation Location
Select one of the following options:

- **Default**—Files will be installed to their default location.
- **Local**—Files will be installed on the local machine.
- **Source**—Files will be run from the installation source.
- **On Demand**—Files will be installed when needed.

*Note* • To complete this operation, you may need the source from which the selected feature was installed.

Installation Type
Select one of the following options:

- **Minimum**—Only the essential Features will be installed.
- **Typical**—Most commonly used Features will be installed.
- **Complete**—All of the program's Features will be installed.

Installed Data Dialog Box

The Installed Data dialog box appears when you are using MSI Doctor to verify package deployment status, and you perform the following steps:

*Task:* To view the Installed Data dialog box:

1. Go to the Deployment Status View and select the Deployment Status node, one of the Features listed under it, or a component listed on the right, and then
2. Select Properties from the context menu to display the Product Properties Dialog Box, Feature Properties Dialog Box, or Component Properties Dialog Box, and then
3. Click Verify Data. QualityMonitor then checks all of the files and registry entries included in the selected Product, Feature, or Component and then displays them on the Installed Data dialog box.
Files Tab

Files are verified by checking their existence in the specified location, and comparing the file size specified in the .Windows Installer package to that of the file on the system. On the Files tab, the following icons are used to identify verification errors:

Table 18-10 • Verification Error Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![File icon]</td>
<td>File is missing.</td>
</tr>
<tr>
<td>![Warning icon]</td>
<td>File has a different version or size than that specified in the Windows Installer package</td>
</tr>
</tbody>
</table>

If you double-click on an item listed on the Files tab, the Windows Explorer opens to the folder containing the selected file.

Registry Tab

The Registry tab lists all of the registry keys and value names in the selected Product, Feature, or Component. Registry data is verified by checking the existence of the registry key and the value name (if one exists). The ![Registry icon] icon is used to indicate that a registry key or value name is incorrect or missing.

*Note* • Only the registry keys and value names are verified; the values themselves are not verified.

*Note* • To save all the deployment status information in the QualityMonitor project file (.iqm), select the Save deployment status information when saving project option on the Options Dialog Box.

Open QualityMonitor Project Dialog Box

The Open QualityMonitor Project dialog box opens when you select to open a QualityMonitor project from the Welcome page, or when you either select Open from the File menu or click the Open button on the toolbar.

From this dialog box, you can either select to open an existing QualityMonitor file (and subsequently enter or browse to it), or select to create a project file based on an installed MSI-based application.

Options Dialog Box

The Options dialog box, available by selecting Options from the Tools menu, has options on two tabs: General Tab and Exclusions Tab.
General Tab

The following options are included on the **General** tab:

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Update the test case status</td>
<td>Select this option if you want to automatically update test case status after executing test items. If you do not use this functionality, the View List will not automatically update after a test item has been executed.</td>
</tr>
<tr>
<td>automatically after executing</td>
<td></td>
</tr>
<tr>
<td>test items</td>
<td></td>
</tr>
<tr>
<td><strong>Show Isolation Tests</strong></td>
<td>Use this option to choose when you would like to Show Isolation Tests after performing a Lockdown and Runtime test. You have the following options:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Always</strong>—Show this view for all the executables run, irrespective of the presence of records in the IsolatedComponent table and in MsiAssembly SXS records.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Never</strong>—This view will not be shown irrespective of the data.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Only if the Application is Isolated</strong>—Show this view only if the MSI Package has either IsolatedComponent records or MSIAssembly SXS records.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Only if the Running Operating System supports Isolation</strong></td>
</tr>
<tr>
<td><strong>Template file</strong></td>
<td>Select a User Defined Tests template file. If you also select the <strong>Load Templates on Project Open</strong> open option, all of the Test Cases in the selected <strong>Template file</strong> will be automatically loaded when a QualityMonitor project is open.</td>
</tr>
<tr>
<td><strong>Exclusion file</strong></td>
<td>Select an exclusion file to use to filter the test results in the <strong>Lockdown and Runtime</strong> views. By selecting an exclusion file from a shared location, multiple people can use the same error exclusion settings.</td>
</tr>
</tbody>
</table>

Exclusions Tab

When a Deployment Test is run on a package, some of the tests related to Class IDs, Prog IDs, and Type Library IDs fail because they refer to components which belong to the operating system rather than the software which is being tested. These errors have no impact on the integrity of the software being tested, and cause confusion among some users testing the software. Users need to be able to prevent error messages caused by files that are not affecting the performance of the software package to be listed in the test results.

On the **Exclusions** tab, to prevent these operating systems errors from being reported, you can specify a list of files to be excluded when any of the Class ID, Prog ID, or Type Library ID Deployment Tests are run. You can maintain a different list for each of these three Deployment Tests.
**Note** • After a Deployment Test has been run, the test results are listed in the Class IDs View, Prog IDs View, or Type Libraries View. The items included in the exclusion lists are not shown in these views, but are still stored in the QualityMonitor Project File (.iqm). When this project file is opened again in QualityMonitor, the results are checked against the exclusion list before being displayed in the Class IDs View, Prog IDs View, or Type Libraries View.

The following options are included on the Exclusions tab:

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
</table>
| Exclusion list | Select the type of Deployment Test that you want to modify the exclusion list for:  
  - Class ID  
  - Prog ID  
  - Type Libraries |

| Listing | Listing of the Class IDs, Prog IDs, or Type Libraries that you have chosen to exclude from the selected Deployment Test. The following information is included:  
  - **Identifier**—Number identifying the Class ID, Prog ID, or Type Library.  
  - **File Name**—Name of file that contains the Class ID, Prog ID, or Type Library.  
  - **Status**—The exclusion status is either Active or Inactive. Only Active exclusions are excluded from the test results. Inactive exclusions are neglected/omitted from the exclusion process. The only way to change the status from Active to Inactive (or vice versa) is to manually edit the exclusions file.  
  - **Type**—The exclusion type is either User or System. Exclusions added by the user are of User type. Users can delete only User type exclusion entries. |

| Add | Click to open the Add Exclusions Dialog Box, where you can select a Class ID, Prog ID, or Type Library to exclude from Deployment Tests. |

| Remove | Click to delete the selected Class ID, Prog ID, or Type Library from the exclusion list. |

### Product Properties Dialog Box

The Product Properties dialog box is displayed when you select the Deployment Status node and then select Properties from the context menu.

This dialog box contains the following options:

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version</td>
<td>Product version.</td>
</tr>
</tbody>
</table>
Table 18-13 • Product Properties Dialog Box Options (cont.)

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Publisher</td>
<td>Manufacturer of Product.</td>
</tr>
<tr>
<td>Product Code</td>
<td>Number which uniquely identifies this Product.</td>
</tr>
<tr>
<td>Local</td>
<td>Directory on local machine where this MSI file is located.</td>
</tr>
<tr>
<td>Registered to</td>
<td>Registered user of Product.</td>
</tr>
<tr>
<td>Product ID Status</td>
<td>Installation status of this Product, such as “The product is installed for the current user.”</td>
</tr>
<tr>
<td>Help Link</td>
<td>Main help link for the Product.</td>
</tr>
<tr>
<td>Installed on</td>
<td>Date Product was installed.</td>
</tr>
<tr>
<td>Installed from</td>
<td>Location where Product was installed from.</td>
</tr>
<tr>
<td>Verify Data</td>
<td>Click to verify the following for the selected Product:</td>
</tr>
<tr>
<td></td>
<td>• Files—QualityMonitor verifies the existence of files in the specified location, and compares the file size specified in the Windows Installer .msi package to that of the file on the system. Missing or modified files are identified.</td>
</tr>
<tr>
<td></td>
<td>• Registry—QualityMonitor verifies the Registry data by checking the existence of the registry key and the value name (if one exists). Only the registry keys and value names are verified; the values themselves are not verified. Missing or incorrect registry keys are identified.</td>
</tr>
</tbody>
</table>

The Files and Registry information is listed on the Installed Data Dialog Box.

Note • To save all the deployment status information in the QualityMonitor project file (.iqm), select the Save deployment status information when saving project option on the Options Dialog Box.

Re-install Product/Feature Dialog Box

The Re-install Product/Feature dialog box is displayed when you select a Feature under the Deployment Status node or you select the Deployment Status node and then select Re-install from the context menu.
If you select an option on this dialog box and click **OK**, QualityMonitor will attempt to reinstall the selected Feature(s) to the settings you specify. Select one option from the **Select Reinstall Mode** or **Additional Reinstall Modes** property:

**Table 18-14 • Re-install Product/Feature Dialog Box Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Select Reinstall Mode</strong></td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• Repair all detected reinstall problems</td>
</tr>
<tr>
<td></td>
<td>• Reinstall only if file is missing</td>
</tr>
<tr>
<td></td>
<td>• Force all files to be reinstalled</td>
</tr>
<tr>
<td><strong>Additional Reinstall Mode</strong></td>
<td>Select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• Reinstall if file is missing, or an older version exists</td>
</tr>
<tr>
<td></td>
<td>• Reinstall if file is missing, or an older or equal version exists</td>
</tr>
<tr>
<td></td>
<td>• Reinstall if existing file has different version</td>
</tr>
<tr>
<td></td>
<td>• Verify that required user registry entries are present</td>
</tr>
<tr>
<td></td>
<td>• Verify that required local machine registry entries are present</td>
</tr>
<tr>
<td></td>
<td>• Recreate all shortcuts</td>
</tr>
</tbody>
</table>

**Runtime Test Filters Dialog Box**

The Runtime Test Filters Dialog box opens when you click the **Set Filters** button on one of the Lockdown and Runtime Test views: **Files View**, **Folders View**, **Registry Entries View**, or **Isolation Tests View**.

All of the errors that were generated for that Lockdown and Runtime Test Case are listed. If you want to exclude specific errors from future Lockdown and Runtime tests, select those errors and click **OK**.

These settings are stored in the default exclusion list (the **Exclusion file** selected on the **General Tab** of the **Options** dialog box), but no changes are made to the Project file.

**Test Item Information Dialog Box**

The Test Item Information dialog box is displayed when you right-click on a Test Item and select **Test Item Information** from the context menu. The following information is included:

**Table 18-15 • Test Item Information Dialog Box Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test Item</strong></td>
<td>The file name and path of the selected Test Item.</td>
</tr>
<tr>
<td><strong>Status</strong></td>
<td>The status of the selected Test Item: <strong>Passed</strong>, <strong>Failed</strong>, or <strong>Pending</strong></td>
</tr>
</tbody>
</table>
Test Progress Dialog Box

The Test Progress dialog box opens when you execute Test Items. Note the following:

- If you are performing Test Cases which have automatic execution (such as Type Libraries, Prog IDs, Services, or Class IDs), this dialog box opens briefly and automatically closes when execution is complete.
- For non-automatic Test Cases (Help Files, File Associations, and Shortcuts), this dialog box opens for each Test Item selected, allowing you to run the test and perform any necessary manual actions.
- Following execution of Test Items, the Test Result Dialog Box appears.

Test Result Dialog Box

The Test Result dialog box opens following execution of each Test Case requiring manual operations (Help Files, File Associations, and Shortcuts).

You can enter Comments about the execution of the functionality, and click Yes or No depending on whether the Test Item passed.

Views

The following views are available in QualityMonitor:

- Welcome to QualityMonitor View
- Product Information View
- Test Cycle Summary View
- Deployment Tests View
  - Class IDs View
  - File Associations View
  - Help Files View
  - Prog IDs View

---

Table 18-15 • Test Item Information Dialog Box Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comments</td>
<td>Any comments that were entered to document this Test Item.</td>
</tr>
<tr>
<td>Test Details</td>
<td>Specific test details that can include the error message associated with the selected Test Item that was generated during testing. These error messages can help you diagnose issues with the package.</td>
</tr>
</tbody>
</table>
Welcome to QualityMonitor View

The Welcome to QualityMonitor View is the view that is displayed before a project is created or opened. From this view you can choose to create a new QualityMonitor project, browse to an existing project, or open the most recently used project.

This view also lists the three major steps involved in using QualityMonitor to ensure package quality:

- **Open project**—Create or open a QualityMonitor project.
- **Run tests**—Run deployment tests, runtime and lockdown tests, or user-defined custom tests.
- **Analyze results**—Analyze the results of the tests.

Product Information View

The Product Information view displays information about the package you are testing in QualityMonitor.

The following data is displayed:

<table>
<thead>
<tr>
<th>Table 18-16 • Product Information View Options</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Option</strong></td>
</tr>
<tr>
<td>Application Name</td>
</tr>
</tbody>
</table>
Chapter 18  Ensuring Package Quality Using QualityMonitor

Test Cycle Summary View

The Test Cycle Summary view provides statistics on the number of Test Cases and Test Items in the QualityMonitor project, and the ratio of cases and items passed, failed, or pending. If you add additional Test Cases, or perform runtime checking, the number of Test Cases and items will increase.

Deployment Tests View

The Deployment Tests View provides a summary of all Deployment Tests.

Deployment tests help you with up to several Test Cases to run on your Windows Installer-based application. Tests are only available if the application has the corresponding associated data (for example, if there are no shortcuts, you cannot run the Shortcuts Test Case).

QualityMonitor includes the following deployment tests:

- Class IDs View
- File Associations View
- Help Files View
- Prog IDs View
- Shortcuts View
- Type Libraries View
- ODBC Data Sources View
- ODBC Drivers View
- Services View

Table 18-16 • Product Information View Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Author</td>
<td>The person or company who created the application.</td>
</tr>
<tr>
<td>Product Code</td>
<td>The package's product code.</td>
</tr>
<tr>
<td>Package Code</td>
<td>The package's package code.</td>
</tr>
<tr>
<td>Installed On</td>
<td>The date when the package was installed on the system.</td>
</tr>
<tr>
<td>Version</td>
<td>The package's version.</td>
</tr>
</tbody>
</table>

*Note: In the View List, this view is titled with the product name.*
Automatically Running All Deployment Tests Silently

You can choose to run all deployment tests silently (without prompting for user input) using either the Interface or the command line.

From the Interface

You can choose to run all deployment tests silently (without prompting for user input) by making a selection in the QualityMonitor interface.

Task: To run all deployment tests silently from the Interface, do one of the following:

1. On the QualityMonitor Product Information View, select the Deployment Tests root node and then do one of the following:
   - Click the Execute All Deployment Tests button.
   - Select All Deployment Tests from the Execute menu.
   - Click the Execute All Deployment Tests toolbar button:

   ![Execute All Deployment Tests Button]

   When you select one of these options, a dialog box with a progress bar and an option to cancel will be displayed.

From the Command Line

You can also run all deployment tests silently by entering a command in the command line. See Running QualityMonitor from the Command Line for more information.

Class IDs View

The Class IDs Deployment Test is run to determine if the Class ID COM objects can be instantiated programatically.

At the bottom of the view, you can see all Test Items associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments.

File Associations View

The File Associations Deployment Test is run to determine if all file extensions have been installed and associated correctly. This involves launching a file with this extension, and determining if the correct application was used.

At the bottom of the view, you can see all Test Items associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments.
Help Files View

The Help Files Deployment Test is run to determine if the help files are installed and can be launched correctly. At the bottom of the view, you can see all Test Items associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments.

Prog IDs View

The Prog IDs Deployment Test is run to ensure that the Prog IDs COM objects can be instantiated programatically. At the bottom of the view, you can see all Test Items associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments.

Shortcuts View

The Shortcuts Deployment Test is run to determine if each shortcut is installed and if it successfully launches the shortcut target. At the bottom of the view, you can see all Test Items associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments.

Type Libraries View

The Type Libraries Deployment Test is run to determine if the Type Libraries COM objects can be instantiated programatically. COM data is tested silently, returning results in the Test Case Progress area and the queue. At the bottom of the view, you can see all Test Items associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments.

Manifests View

The Manifests Deployment Test is run to test the manifests and assemblies used to isolate a Windows Installer package. The Manifests Deployment Test tests information from the MsiAssembly and MsiAssemblyName tables. QualityMonitor reads through the manifest/assembly files and performs the baseline Class IDs, Prog IDs, or Type Libraries testing for each entry in the files.
Right-click on the **Test Item** you want to run and select **Run from the context menu**. You can also use the Shift or Ctrl keys to select multiple Test Items to run, or click **Run All** to run all available Test Items.

When testing is finished, results are recorded in the **Test Case Progress** area. Also, the **Status** of each test item (Passed, Failed, or Pending) is listed next to the **Manifest File** name.

When a Test Item is failed, you can view details about it, including the error message associated with it on the **Test Item Information** dialog box. To access this dialog box select the Test Item and then select **Test Item Information** from the context menu.

At the bottom of the view, you can see all Test Items associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments. If desired, you can also enter comments in the **Comment** field on this view.

### ODBC Data Sources View

The **ODBC Data Sources** Deployment Test is run to verify the ODBC data sources.

At the bottom of the view, you can see all ODBC DSNs associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments.

**Note** • On the **ODBC Data Sources View**, only those data sources that belong to the current logged-in user are listed.

- For certain ODBC data sources, additional connection information is required for verification. When the tests are run in **Full user interface mode**, additional dialog boxes may be displayed during the test to prompt for more input.
However, when the tests are run in Silent user interface mode, these additional dialog boxes will not be displayed and results will be based on default information.

ODBC Drivers View

The **ODBC Drivers** Deployment Test is run to verify ODBC drivers.

At the bottom of the view, you can see all ODBC drivers associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments.

**Note** • On the ODBC Drivers View, only those drivers that belong to the current logged-in user are listed.

- For certain ODBC drivers, additional connection information is required for verification. When the tests are run in Full user interface mode, additional dialog boxes may be displayed during the test to take more input. However, when the tests are run in Silent user interface mode, these additional dialog boxes will not be displayed and results will be based on default information.

Services View

The **Services** Deployment Test is run to determine if all NT Services have been installed correctly. This is done by opening the Services Manager to determine if the Service exists on the target machine.

At the bottom of the view, you can see all Test Items associated with the Test Case, and can run these items either individually or simultaneously. You can also view individual Test Item details. At the top of the view, you can see and set the status of the entire Test Case, see Test Case progress, filter Test Item data, clear the results, or add comments.

Lockdown and Runtime Tests View

From the **Lockdown and Runtime Tests View**, you can select whether you want to perform runtime checking using a shortcut or an executable in the installed package.

You can select an item in the associated list and click **Run** to launch the application. After exercising the application's functionality and closing it, additional views will appear associated with the executable. These views initially display test items that failed during application operation, and are grouped into:

- Runtime Execution Details View
- Files View
- Folders View
- Registry Entries View
- Isolation Tests View
If you want to execute tests in the context of a different user (under a different user account), click **Run As**. For more information, see *Performing Lockdown and Runtime Tests Under a Different User Account*.

---

**Caution** • *Lockdown and runtime checks cannot be performed on Windows 9x–based systems.*

### Runtime Execution Details View

When a Lockdown and Runtime test is run on a package executable or shortcut, a new node with the name of that executable or shortcut is listed under the **Lockdown and Runtime Test Node**. When you select this executable or shortcut node, the Runtime Execution Details View opens, listing a summary of the execution of the Lockdown and Runtime tests.

![Figure 18-4: Shortcut Node under the Lockdown and Runtime Tests Node](image)

On the Runtime Execution Details View, the following information is included:

**Table 18-17 • Lockdown and Runtime Tests View / Runtime Execution Details View Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Progress</strong></td>
<td>The Progress area includes the following information:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Total test cases</strong>—Number of test cases (Files, Registry Entries, Folders, Isolation Tests for the selected executable or shortcut) that generated failures plus those test cases that have not yet been completed.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Passed, Failed, Pending</strong>—Percentage of total test cases that passed the test, failed the test, or have not yet been executed.</td>
</tr>
</tbody>
</table>

If an executable or shortcut was run without any failures, the Progress area is not displayed.

| Last Run At | Date and time that the last Lockdown and Runtime test was performed, and the name of the user who performed that test. |

---

### Files View

When a Lockdown and Runtime test is run on a package executable or shortcut, a new node with the name of that executable or shortcut is listed under the **Lockdown and Runtime Test Node**. Under this executable or shortcut node, nodes for each Test Case that generated failures or has not yet been executed are listed. If any file errors were generated during this test, then the **Files** node appears.
When the Files node is selected, the Files View opens and includes the following information:

**Table 18-18 • Lockdown and Runtime Tests View / Files View Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Test Case Status** | The Test Case Status area displays the state for the entire Test Case.  
  - If failures were generated when this Test Case was executed, QualityMonitor sets the status to **Failed**.  
  - If one of the Test Cases has not yet completed, QualityMonitor sets the status to **Pending**.  
  - If no failures were generated, QualityMonitor sets the status to **Passed**.  
  Depending on your business practices and standards, you may want to override the status of a Test Case from its current state. In this instance, you would manually select another status. In most cases, this will be setting a Test Case which QualityMonitor has marked as **Failed** (because one or more individual Test Items have failed) to **Passed**. |
| **Test Case Progress** | The Test Case Progress area includes the following information:  
  - **Total test items**—Number of files that were tested when the shortcut or executable was run. The number of files that were excluded is also listed.  
  - **Passed, Failed, Pending**—Percentage of total test items that passed the test, failed the test, or have not yet been executed. |
| **Comments**         | Enter comments to document any special considerations or facts regarding this Test Case.                                                                                                                  |
| **Test Items List**  | This lists all of the files that were executed when this Lockdown and Runtime Test was executed.                                                                                                            |
| **View these test items** | Select one of the following to filter the file listing: **All, Passed, Failed, or Pending.**                                                                                                             |
| **Set Filter**       | Click on this button to open the Runtime Test Filters Dialog Box, which lists all errors that were generated during this test. You can then choose to select the errors that you want to exclude from future Lockdown and Runtime tests.  
  These settings are stored in the default exclusion list (the **Exclusion file** selected on the General Tab of the Options dialog box), but no changes are made to the Project file. This filter is based on the error code associated with an error, and these error codes are stored in the default exclusion list. |
| **Having these errors** | This list includes all the unique errors that were generated when this Test Case was executed (excluding the errors that were filtered out using the **Set Filters** function).  
  Select an item in this list to filter the file listing by one type of error that was generated. Selecting any error will show only the corresponding errors in the list. To see all the errors, select **Show All**. |
| **Reset Results**    | Click to reset the status of all of the Test Items to **Pending**.                                                                                                                                          |
Folders View

When a Lockdown and Runtime test is run on a package executable or shortcut, a new node with the name of that executable or shortcut is listed under the **Lockdown and Runtime Test Node**. Under this executable or shortcut node, nodes for each Test Case that generated failures or has not yet been executed are listed. If any file errors were generated during this test, then the **Folders** node appears.

When the **Folders** node is selected, the Folders View opens and includes the following information:

Table 18-19 • Lockdown and Runtime Tests View / Folders View Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test Case Status</strong></td>
<td>The Test Case Status area displays the state for the entire Test Case.</td>
</tr>
<tr>
<td></td>
<td>• If failures were generated when this Test Case was executed, QualityMonitor sets the status to <strong>Failed</strong>.</td>
</tr>
<tr>
<td></td>
<td>• If one of the Test Cases has not yet completed, QualityMonitor sets the status to <strong>Pending</strong>.</td>
</tr>
<tr>
<td></td>
<td>• If no failures were generated, QualityMonitor sets the status to <strong>Passed</strong>.</td>
</tr>
</tbody>
</table>

Depending on your business practices and standards, you may want to override the status of a Test Case from its current state. in this instance, you would manually select another status. In most cases, this will be setting a Test Case which QualityMonitor has marked as **Failed** (because one or more individual Test Items have failed) to **Passed**.

| **Test Case Progress** | The Test Case Progress area includes the following information:                                                                                |
|                       | • **Total test items**—Number of files that were tested when the shortcut or executable was run. The number of files that were excluded is also listed. |
|                       | • **Passed, Failed, Pending**—Percentage of total test items that passed the test, failed the test, or have not yet been executed.             |

<table>
<thead>
<tr>
<th><strong>Comments</strong></th>
<th>Enter comments to document any special considerations or facts regarding this Test Case.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test Items List</strong></td>
<td>This lists all of the folders that contained files that were executed when this Lockdown and Runtime Test was executed.</td>
</tr>
<tr>
<td><strong>View these test items</strong></td>
<td>Select one of the following to filter the listing: <strong>All</strong>, <strong>Passed</strong>, <strong>Failed</strong>, or <strong>Pending</strong>.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Set Filter</strong></th>
<th>Click on this button to open the <strong>Runtime Test Filters Dialog Box</strong>, which lists all errors that were generated during this test. You can then choose to select the errors that you want to exclude from future Lockdown and Runtime tests.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>These settings are stored in the default exclusion list (the <strong>Exclusion file</strong> selected on the <strong>General Tab</strong> of the <strong>Options</strong> dialog box), but no changes are made to the Project file. This filter is based on the error code associated with an error, and these error codes are stored in the default exclusion list.</td>
</tr>
</tbody>
</table>
When a Lockdown and Runtime test is run on a package executable or shortcut, a new node with the name of that executable or shortcut is listed under the **Lockdown and Runtime Test Node**. Under this executable or shortcut node, nodes for each Test Case that generated failures or has not yet been executed are listed. If any Registry Entry errors were generated during this test, then the **Registry Entries** node appears.

When the **Registry Entries** node is selected, the Registry Entries View opens and includes the following information:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Having these errors</strong></td>
<td>This list includes all the unique errors that were generated when this Test Case was executed (excluding the errors that were filtered out using the <strong>Set Filters</strong> function). Select an item in this list to filter the listing by one type of error that was generated. Selecting any error will show only the corresponding errors in the list. To see all the errors, select <strong>Show All</strong>.</td>
</tr>
<tr>
<td><strong>Reset Results</strong></td>
<td>Click to reset the status of all of the Test Items to <strong>Pending</strong>.</td>
</tr>
</tbody>
</table>

### Registry Entries View

When a Lockdown and Runtime test is run on a package executable or shortcut, a new node with the name of that executable or shortcut is listed under the **Lockdown and Runtime Test Node**. Under this executable or shortcut node, nodes for each Test Case that generated failures or has not yet been executed are listed. If any Registry Entry errors were generated during this test, then the **Registry Entries** node appears.

When the **Registry Entries** node is selected, the Registry Entries View opens and includes the following information:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **Test Case Status**        | The Test Case Status area displays the state for the entire Test Case.  
  • If failures were generated when this Test Case was executed, QualityMonitor sets the status to **Failed**.  
  • If one of the Test Cases has not yet completed, QualityMonitor sets the status to **Pending**.  
  • If no failures were generated, QualityMonitor sets the status to **Passed**.  
  Depending on your business practices and standards, you may want to override the status of a Test Case from its current state. in this instance, you would manually select another status. In most cases, this will be setting a Test Case which QualityMonitor has marked as **Failed** (because one or more individual Test Items have failed) to **Passed**. |
| **Test Case Progress**      | The Test Case Progress area includes the following information:  
  • **Total test items**—Number of files that were tested when the shortcut or executable was run. The number of files that were excluded is also listed.  
  • **Passed, Failed, Pending**—Percentage of total test items that passed the test, failed the test, or have not yet been executed. |
| **Comments**                | Enter comments to document any special considerations or facts regarding this Test Case. |
Isolation Tests View

You can run Isolation Tests to display the location of all portable executable (PE) files (.dll/.ocx/.exe/.tlb/.olb) that are launched from a process while performing a Lockdown and Runtime test. Viewing a listing of these portable executable file names and paths makes it easier for you to ensure that the application is fully isolated.

After you perform a Lockdown and Runtime Test for an executable (.exe) or a shortcut on the Lockdown and Runtime Tests View, an additional node called Isolation Tests is added to the tree under the executable or shortcut node.

When you select this Isolation Tests node, the filenames of the portable executable files and their paths are listed. By default, the status of all these items is Pending. To ensure that all of the executables or shortcuts in this test case are isolated, go to the Test Case Status area of the view, and set the status of the entire test case to either Pending, Passed, or Failed.

Note • The Isolation Tests node will be added to the Lockdown and Runtime Tests tree only if the selected executable launches at least one portable executable file.

- You can specify when you would like the Isolation Tests node on the General tab of the Options Dialog Box. On the General tab, select an option from the Show Isolation Tests list.
- QualityMonitor does not support isolation testing under Windows 2000.

Table 18-20 • Lockdown and Runtime Tests View / Registry Entries View Options (cont.)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Items List</td>
<td>This lists all of the Registry Entries that were tested when this Lockdown and Runtime Test was executed.</td>
</tr>
<tr>
<td>View these test items</td>
<td>Select one of the following to filter the listing: All, Passed, Failed, or Pending.</td>
</tr>
<tr>
<td>Set Filter</td>
<td>Click on this button to open the Runtime Test Filters Dialog Box, which lists all errors that were generated during this test. You can then choose to select the errors that you want to exclude from future Lockdown and Runtime tests. These settings are stored in the default exclusion list (the Exclusion file selected on the General Tab of the Options dialog box), but no changes are made to the Project file. This filter is based on the error code associated with an error, and these error codes are stored in the default exclusion list.</td>
</tr>
<tr>
<td>Having these errors</td>
<td>This list includes all the unique errors that were generated when this Test Case was executed (excluding the errors that were filtered out using the Set Filters function). Select an item in this list to filter the listing by one type of error that was generated. Selecting any error will show only the corresponding errors in the list. To see all the errors, select Show All.</td>
</tr>
<tr>
<td>Reset Results</td>
<td>Click to reset the status of all of the Test Items to Pending.</td>
</tr>
</tbody>
</table>

Table 18-20 • Lockdown and Runtime Tests View / Registry Entries View Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Items List</td>
<td>This lists all of the Registry Entries that were tested when this Lockdown and Runtime Test was executed.</td>
</tr>
<tr>
<td>View these test items</td>
<td>Select one of the following to filter the listing: All, Passed, Failed, or Pending.</td>
</tr>
<tr>
<td>Set Filter</td>
<td>Click on this button to open the Runtime Test Filters Dialog Box, which lists all errors that were generated during this test. You can then choose to select the errors that you want to exclude from future Lockdown and Runtime tests. These settings are stored in the default exclusion list (the Exclusion file selected on the General Tab of the Options dialog box), but no changes are made to the Project file. This filter is based on the error code associated with an error, and these error codes are stored in the default exclusion list.</td>
</tr>
<tr>
<td>Having these errors</td>
<td>This list includes all the unique errors that were generated when this Test Case was executed (excluding the errors that were filtered out using the Set Filters function). Select an item in this list to filter the listing by one type of error that was generated. Selecting any error will show only the corresponding errors in the list. To see all the errors, select Show All.</td>
</tr>
<tr>
<td>Reset Results</td>
<td>Click to reset the status of all of the Test Items to Pending.</td>
</tr>
</tbody>
</table>
User-Defined Tests View

As your business practices dictate, you can add additional, custom tests to the QualityMonitor project file. This is accomplished by right-clicking on the User-Defined Tests view and selecting Add Test Case.

Test Case View

When you select a user-defined Test Case under User-Defined Tests on the View List, the Test Case View opens. This view contains the following options:

Table 18-21 • Test Case View Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Test Case Status</strong></td>
<td>Specify the status of the selected Test Case by selecting one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Pending</strong>—Test case has not been executed.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Passed</strong>—Test case has been executed and has passed.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Failed</strong>—Test case has been executed and has failed.</td>
</tr>
<tr>
<td><strong>Instructions</strong></td>
<td>Enter any instructions to explain how to execute this Test Case.</td>
</tr>
<tr>
<td><strong>Select an executable</strong></td>
<td>Select an executable to launch when this Test Case is run.</td>
</tr>
<tr>
<td><strong>Comments</strong></td>
<td>Enter comments to document the purpose of this Test Case or to note any important issues.</td>
</tr>
</tbody>
</table>

Deployment Status View

The Deployment Status View lists all of the products and features in the MSI package.

Products and features in the MSI package are listed in the Deployment Status tree, with an icon indicating its status:

Table 18-22 • Deployment Status View Status Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🐐</td>
<td>installed</td>
</tr>
<tr>
<td>✗</td>
<td>not installed</td>
</tr>
<tr>
<td>🔒</td>
<td>a key file is either missing or does not match the version or size of that file recorded in the MSI file</td>
</tr>
</tbody>
</table>
When you select the Deployment Status node, all of the components in all of the product features are listed on the right. If you select an individual feature, only those components within that feature are listed. The following information is displayed:

**Table 18-23 • Deployment Status View Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Component Name</strong></td>
<td>Name of all components in the MSI package or selected feature.</td>
</tr>
<tr>
<td><strong>Component Status</strong></td>
<td>Status of the listed component: either installed (☑), not installed (☒), or a key file is either missing or does not match the version or size of that file recorded in the MSI file (☒)</td>
</tr>
<tr>
<td><strong>Component Location</strong></td>
<td>Location of installed component.</td>
</tr>
<tr>
<td><strong>Component ID</strong></td>
<td>GUID of the component, which uniquely identifies it.</td>
</tr>
</tbody>
</table>
Part 6
Preparing Installations for Deployment

This part of the AdminStudio 2015 User Guide includes the following chapters:

- Distributing Packages Using the Legacy Distribution Wizard
AdminStudio provides several straightforward ways to distribute your applications and packages. Application Manager opens different versions of the Distribution Wizard depending upon what is selected in the tree when you click the Distribute button:

- **Application**—If you have an application (or a group containing applications) selected, a Distribution Wizard that is customized to publishing applications to System Center 2012 Configuration Manager, Citrix XenApp Server, Symantec Altiris Management Server, Microsoft App-V Server, and AirWatch Server opens.

- **Package**—If you have a package selected, the legacy Distribution Wizard opens, which is customized to preparing packages for distribution to System Center 2007 or 2012 Configuration Manager, ZENworks Configuration Management, Altiris 6.5 Notification Server, LANDesk, an FTP location, a network location, or an administrative installation.
This section covers how to publish both applications and packages using AdminStudio’s distribution tools.

Table 19-1 • AdminStudio Distribution Tools

<table>
<thead>
<tr>
<th>Tool</th>
<th>Functionality</th>
</tr>
</thead>
</table>
| **Distribution Wizard** | You can use the Distribution Wizard to publish applications to System Center 2012 Configuration Manager, Citrix XenApp Server, Symantec Altiris Management Server, Microsoft App-V Server, and AirWatch Server. See Distributing Applications Using the Distribution Wizard. The following distribution types are supported:  
  - **System Center 2012 Configuration Manager**—Supports applications containing Windows Installer, App-V (4.x and 5.x), Apple iOS mobile apps (internal and public store), Google Android mobile apps (internal and public store), Microsoft Windows Store mobile apps (internal only), and legacy installer packages.  
  - **Citrix XenApp Server**—Supports applications containing Citrix XenApp profiles and App-V 4.x packages.  
  - **Microsoft App-V Server**—Supports applications containing Microsoft App-V (4.x and 5.0) packages.  
  - **AirWatch Server**—Supports applications containing Apple iOS mobile apps (internal and public store) and Google Android mobile apps (internal and public store)  
  - **Symantec Altiris Management Server**—Supports applications containing Windows Installer, Symantec Workspace, VMware ThinApp, and legacy installer packages.  

| **Legacy Distribution Wizard** | You can use the Legacy Distribution Wizard to publish App-V, Windows Installer, and legacy packages to Microsoft System Center 2007 Configuration Manager or prepare them for distribution through a wide variety of distribution methods including:  
  - ZENworks Configuration Management  
  - Administrative installation  
  - FTP location  
  - Network location  
  - LANDesk distribution systems  
  - Altiris 6.5 Notification Server  
See Distributing Packages Using the Legacy Distribution Wizard. |
Distributing Applications Using the Distribution Wizard

You can use the Distribution Wizard to publish an application or group of applications from the Application Catalog to a distribution system. Each supported distribution system supports different deployment types.

- Supported Deployment Types Per Distribution System
- Supported Distribution Systems Per Deployment Type

**Supported Deployment Types Per Distribution System**

The following table lists the supported deployment types per distribution system:

<table>
<thead>
<tr>
<th>Distribution System</th>
<th>Supported Deployment Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Center 2012 Configuration Manager</td>
<td>• Windows Installer&lt;br&gt;• App-V (4.x and 5.0)&lt;br&gt;• Apple iOS (internal and public store)&lt;br&gt;• Google Android (internal and public store)&lt;br&gt;• Microsoft Windows Store&lt;br&gt;• Legacy installer</td>
</tr>
<tr>
<td>Important • To publish mobile apps, System Center 2012 Configuration Manager SP1 is required.</td>
<td></td>
</tr>
<tr>
<td>Citrix XenApp Server</td>
<td>• Citrix XenApp profiles&lt;br&gt;• App-V 4.x</td>
</tr>
<tr>
<td>Microsoft App-V Server</td>
<td>• App-V (4.x and 5.0)</td>
</tr>
<tr>
<td>Symantec Altiris Management Server</td>
<td>• Windows Installer&lt;br&gt;• Symantec Workspace&lt;br&gt;• VMware ThinApp&lt;br&gt;• Legacy installer</td>
</tr>
</tbody>
</table>
Distributing Applications Using the Distribution Wizard

AirWatch Server
- Apple iOS (internal and public store)
- Google Android (internal and public store)

Note • If you are using an Application Catalog that has been upgraded from a release of AdminStudio prior to AdminStudio 2013, and the iOS application was imported prior to the upgrade, you will need to reimport the iOS application before you will be able to successfully publish it to AirWatch Server.

Table 19-2 • Supported Deployment Types Per Distribution System

<table>
<thead>
<tr>
<th>Distribution System</th>
<th>Supported Deployment Types</th>
</tr>
</thead>
</table>
| AirWatch Server      | • Apple iOS (internal and public store)  
                        | • Google Android (internal and public store) |
Supported Distribution Systems Per Deployment Type

The following table lists the supported distribution systems for each deployment type:

<table>
<thead>
<tr>
<th>Deployment Type</th>
<th>System Center 2012 Configuration Manager</th>
<th>Citrix XenApp Server</th>
<th>Symantec Altiris Server</th>
<th>Microsoft App-V Server</th>
<th>AirWatch Server</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Installer</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>App-V 4.x</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>App-V 5.0</td>
<td>✓</td>
<td></td>
<td>Supported via Microsoft App-V Server</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Apple iOS</td>
<td>✓</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Google Android</td>
<td>✓</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Windows Store</td>
<td>✓</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Legacy installer</td>
<td>✓</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Citrix XenApp</td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>VMware ThinApp</td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Symantec Workspace</td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>

**Important** • When publishing applications to one of these distribution systems, the selected applications’ supported packages will be published. However, if an application contains packages of other deployment types, those packages will be ignored.

To publish applications from the Application Catalog to a distribution system, perform the following steps.
Chapter 19  Distributing Applications and Packages
Distributing Applications Using the Distribution Wizard

To publish an application or group of applications to a distribution system:

1. Create a named connection to a distribution system on the Server Options > Distribution System tab of the Application Manager Options dialog box, as described in Creating Multiple Named Connections to Distribution Systems.

2. For each application that you want to publish, specify deployment settings on the following subtabs of the Catalog Deployment Type View:
   - Deployment Data Tab (for System Center 2012 Configuration Manager distribution)
   - App-V Deployment Data Tab
   - XenApp Deployment Data Tab
   - Altiris Deployment Data Tab
   - AirWatch Deployment Data Tab

   **Important** • In order to publish to Citrix XenApp Server, there are mandatory fields that you must specify on the XenApp Deployment Data Tab, as described in Specifying a Package's XenApp Deployment Settings. For all other deployment technologies, editing deployment data is optional.

   **Note** • If you are using an Application Catalog that has been upgraded from a release of AdminStudio prior to AdminStudio 2013, and the iOS application was imported prior to the upgrade, you will need to reimport the iOS application before you will be able to successfully publish it to AirWatch Server.

3. In the Application Manager tree, select the application or group of applications that you want to publish and click the Distribute button in the ribbon. The Choose Applications panel opens, with the application or group that was selected when you clicked the Distribute button already selected.
4. Choose the application or applications that you want to publish and click Next. The Target Server Details panel opens.

5. From the Server type list, select the type of distribution system you want to publish applications to:
   - Microsoft System Center Configuration Manager
   - Microsoft App-V Management Server
   - Symantec Altiris Management Server
   - Citrix XenApp Server
   - AirWatch Server
6. From the **Connection name** list, select the named connection to the distribution system server that you want to publish applications to.

   **Note** • In order to populate this list, you must have already set up at least one named connection to a distribution system server, as described in Creating Multiple Named Connections to Distribution Systems.

   **Important** • Because you cannot publish applications to System Center 2007 Configuration Manager, do not select a named connection to a System Center 2007 Configuration Manager server from this list. To publish a package to System Center 2007 Configuration Manager, you need to use the Legacy Distribution Wizard, as described in Publishing Packages to Microsoft System Center Configuration Manager.

7. Click **Next**. One of the following occurs:

   - If you are publishing to Microsoft System Center Configuration Manager or AirWatch, the **Destination Group** panel opens. Proceed with Step 8.

   - For all other distribution systems, the **Summary** panel opens. Skip to Step 9.

8. Select the group in the connected System Center 2012 Configuration Manager or AirWatch server that you want to publish applications to.

   **Note** • If you originally imported the application from System Center 2012 Configuration Manager server, the **Destination Group** panel will not open, and the application will be published in its source location.
Note • AirWatch permits publishing a single application only once to an Organization Group. Therefore, if you attempt to publish an application to an AirWatch Organization Group (Distribution Group) that already contains that application, the publication will fail.

9. Click Next. The Summary panel opens, displaying a summary of all settings configured in the previous panels.

10. Click Next. The distribution begins and the Distributing panel opens, which displays a progress bar and status messages during distribution.

11. When distribution is complete, click Finish to exit the wizard.
Distributing Packages Using the Legacy Distribution Wizard

The Legacy Distribution Wizard provides a straightforward way to distribute your packages or prepare them for distribution through a wide variety of distribution methods.

**Important** • You can use the customized Distribution Wizard to publish applications to System Center 2012 Configuration Manager and Citrix XenApp Server. See Distributing Applications Using the Distribution Wizard.

You can use the Legacy Distribution Wizard to publish App-V, Windows Installer, or legacy packages to Microsoft System Center 2007 Configuration Manager. You can also use the Legacy Distribution Wizard to assist you in deploying your packages using any of the following distribution types:

<table>
<thead>
<tr>
<th>Distribution Type</th>
<th>Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Install</td>
<td>Creating Administrative Installations for Packages</td>
</tr>
<tr>
<td>FTP Location</td>
<td>Distributing Packages to FTP Servers</td>
</tr>
<tr>
<td>Altiris 6.5</td>
<td>Preparing for Altiris 6.5 Distribution</td>
</tr>
<tr>
<td>LANDesk</td>
<td>Preparing for LANDesk Distribution</td>
</tr>
<tr>
<td>Network Location</td>
<td>Distributing Packages to Network Locations</td>
</tr>
<tr>
<td>System Center Configuration Manager</td>
<td>Publishing Packages to Microsoft System Center Manager</td>
</tr>
<tr>
<td>ZENworks Configuration Management Distribution</td>
<td>Preparing for ZENworks Configuration Management Distribution</td>
</tr>
</tbody>
</table>

You can launch the Legacy Distribution Wizard from Application Manager by selecting a package in the tree and then clicking the Distribute button in the Catalog tab of the ribbon or by selecting Distribute Package from the context menu. You can also launch the Legacy Distribution Wizard from the Windows Start menu.

**Important** • If you select an application in the Application Manager tree and select Distribute Application from the context menu, Legacy Distribution Wizard will not display the Distribution Type panel; instead, you will immediately be prompted to connect to a System Center 2012 Configuration Manager Server, since that is the only distribution type that supports applications.

This section also explains how to deploy a Windows installer package using an InstallShield script-based setup. See Deploying InstallScript MSI Installations.
Creating Administrative Installations for Packages

In an administrative installation, the installation software is copied to a network directory using the administrative install option provided by Windows Installer.

**Task:** To distribute your package (and any associated transforms) as an administrative installation:

1. Launch the Legacy Distribution Wizard by either clicking on its icon in the Tools Gallery or by selecting a package in the Application Manager and selecting Distribute Package from the context menu.

2. On the Welcome panel, click Next. The Distribution Type panel opens.

3. From the Distribution Type panel, select Administrative Install and click Next. The Package Information panel opens.

4. On the Package Information panel, click the Browse button and locate the Windows Installer (.msi) package that you want to distribute.

   If you launched the Legacy Distribution Wizard from the Application Manager by selecting a package and selecting Distribute Package from the context menu, the name in the Windows Installer Package (.msi) field is already entered. The ability to edit this entry depends upon whether the package you are distributing is managed by the Software Repository:

   - **Not in the Software Repository**—The full name and path of the file is displayed, and you can edit this entry or click Browse and select a different package.
   
   - **In the Software Repository**—Only the name of the file is displayed (not the full path) and this entry cannot be edited or changed.

5. If there are transforms associated with the package, click the New button in the Windows Installer Transform Files (*.mst) area and navigate to the transform you want to add. Repeat as necessary.

6. If desired, add additional Windows Installer properties in the Specify Additional MSI Properties field.

7. After specifying the package location, click Next. The Administrative Install panel opens.

8. From the Administrative Install panel, specify or browse to the Network Directory to which you want to distribute the package.

9. If desired, you can use short file names during the distribution by selecting the Use short file names option.

   **Note** • Select this option to force the administrative installation to use the 8.3 file name convention (using the SHORTFILENAMES property).

10. Click Next. The Distribution Summary panel opens.
11. On the **Distribution Summary** panel, review the selections you made. If you are satisfied with them, click **Next** to distribute the package, including associated transforms and files. The **Distribution Output** panel displays progress during distribution.

12. Once the distribution finishes, click **Finish** to exit the Legacy Distribution Wizard.

### Distributing Packages to FTP Servers

You can choose to distribute a package to an FTP server. If you select the **FTP Location** option on the Legacy Distribution Wizard **Distribution Type** panel, you will be required to enter the location of the FTP server, and the user name and password to connect to that server.

**Task:** To distribute your package (and any associated transforms) to an FTP server:

1. Launch the Legacy Distribution Wizard.
2. On the **Welcome** panel, click **Next**. The **Distribution Type** panel opens.
3. From the **Distribution Type** panel, select **FTP Location** and click **Next**. The **Package Information** panel opens.
4. On the **Package Information** panel, click the **Browse** button and locate the **Windows Installer Package (.msi)** you want to distribute.
5. If there are transforms associated with the package, click the New button ( ) in the **Windows Installer Transform Files (*.mst)** area and navigate to the transform you want to add. Repeat as necessary.
6. If desired, add additional Windows Installer properties in the **Specify Additional MSI Properties** field.
7. After specifying the package location, click **Next**. The **FTP Location** panel opens.
8. From the **FTP Location** panel, specify the location of the FTP server, and the user name and password to use to connect to the server. Click **Next**.
9. Review the selections you made in the **Distribution Summary** panel. If you are satisfied with them, click **Next** to distribute the package, including associated transforms and files.
10. The **Distribution Output** panel displays progress during distribution. Once the distribution finishes, click Finish to exit the Legacy Distribution Wizard.
Preparing for Altiris 6.5 Distribution

The Distribution Wizard supports the distribution of a setup along with any transforms and files via an Altiris 6.5 Notification Server. A custom script file is required for Altiris distribution. The Distribution Wizard creates this custom script file using an XML template file that is provided: AltirisTemplate.config.

**Task:** To prepare your package for Altiris distribution:

1. Launch the Distribution Wizard. The **Distribution Wizard Welcome** panel opens.
2. Click Next. The **Distribution Type panel** opens.
3. Select **Altiris 6.5** from the **Distribution Type** list and click Next. The **Package Information** panel opens.
4. Click the **Browse** button and locate the Windows Installer Package (.msi) you want to distribute.

   **Note** • The package that was selected when the Distribution Wizard was launched is automatically specified.

5. If there are transforms associated with the package, click the **Add** button in the **Additional Transforms** area and navigate to the transform you want to add. Repeat as necessary.

6. After specifying the package location, click Next. The **Altiris Integration** panel opens.
7. In the **Network Directory** field, specify or browse to the network location where you want to store the installation package. The Distribution Wizard remembers the last **Network Location** that is entered and displays it the next time this panel is accessed.

   The Distribution Wizard will copy the Windows Installer package along with any transforms and files to the UNC path specified. Also, the Distribution Wizard will use an XML template file (AltirisTemplate.config) to create a custom script file in this location named <packageName>.Config.

   **Note** • You can edit AltirisTemplate.config to customize it for your organization. The file, which is installed with AdminStudio, is located in the Templates folder of the AdminStudio Shared directory. See Altiris XML Template for more information.

8. In the **Windows Installer Command Line** field, enter any additional properties that you want to pass to the Windows Installer.

9. In the **Altiris Server Location** field, enter the http: address for the location of the Altiris Server. The Distribution Wizard remembers the last Altiris Server Location that is entered and displays it the next time this panel is accessed.

10. In the **User Name** and **Password** fields, enter a User Name and Password to log onto the server entered in the **Altiris Server Location** field. The Distribution Wizard remembers the last User Name that is entered and displays it the next time this panel is accessed.

11. Click Next. The **Distribution Summary** panel appears, listing the selections you made in the previous panels.

12. Review the information on the **Distribution Summary** panel. If you are satisfied with them, click Next. The **Distribution Output** panel displays progress during distribution.
13. Once the distribution finishes, click **Finish** to exit the Distribution Wizard.

---

**Note** • For all distribution types, the Distribution Wizard will create a Distribution log file in the Distribution folder of the AdminStudio Shared directory.

---

### Preparing for LANDesk Distribution

With LANDesk distribution, the MSI package along with all the setup files are copied to a network location.

**Task:**  
**To prepare your package for LANDesk distribution:**

1. Launch the Legacy Distribution Wizard.

2. On the **Welcome** panel, click **Next**. The **Distribution Type** panel opens.

3. From the **Distribution Type** panel, select **LANDesk** and click **Next**. The **Package Information** panel opens.

4. On the **Package Information** panel, click the **Browse** button and locate the *Windows Installer Package (.msi)* you want to distribute.

5. If there are transforms associated with the package, click the New button ( ) in the **Windows Installer Transform Files (*.mst)** area and navigate to the transform you want to add. Repeat as necessary.

6. If desired, add additional Windows Installer properties in the **Specify Additional MSI Properties** field.

7. After specifying the package location, click **Next**. The **LANDesk Integration** panel opens.

8. In the Network Directory or URL field on the **LANDesk Integration** panel, specify the network location where you want to copy the MSI package and all of its setup files. The Network Directory could be a URL or a UNC path. This field will default to the last used path, and will provide a most recently used list.

9. Click **Next**. The **Distribution Summary** panel opens.

10. On the **Distribution Summary** panel, review the selections you made. If you are satisfied with them, click **Next** to distribute the package, including associated transforms and files. The **Distribution Output** panel displays progress during distribution.

11. Once the distribution finishes, click Close to exit the Legacy Distribution Wizard.
Distributing Packages to Network Locations

To distribute a package to a network directory, select the **Network Location** option on the Legacy Distribution Wizard **Distribution Type** panel.

---

**Task:** To distribute your package (and any associated transforms) to a network location:

1. Launch the Legacy Distribution Wizard. The Legacy Distribution Wizard **Welcome** panel opens.
2. On the **Welcome** panel, click **Next**. The **Distribution Type** panel opens.
3. From the **Distribution Type** panel, select **Network Location** and click **Next**. The **Package Information** panel opens.
4. On the **Package Information** panel, click the Browse button and locate the **Windows Installer Package (.msi)** you want to distribute.
5. If there are transforms associated with the package, click the New button ( ) in the **Windows Installer Transform Files (*.mst)** area and navigate to the transform you want to add. Repeat as necessary.
6. If desired, add additional Windows Installer properties in the **Specify Additional MSI Properties** field.
7. After specifying the package location, click **Next**. The **Network Location** panel opens.
8. From the **Network Location** panel, specify or browse to the Network Directory location to which you want to distribute the package, and click **Next**. The **Distribution Summary** panel opens.
9. On the **Distribution Summary** panel, review the selections you made. If you are satisfied with them, click **Next** to distribute the package, including associated transforms and files. The **Distribution Output** panel displays progress during distribution.
10. Once the distribution finishes, click **Finish** to exit the Legacy Distribution Wizard.

---

Publishing Packages to Microsoft System Center Configuration Manager

Using AdminStudio’s Legacy Distribution Wizard, you can publish individual Windows Installer (\.msi), Microsoft App-V 4.x (\.sft), or legacy setup (\.exe) packages to System Center Configuration Manager. You can use the Legacy Distribution Wizard to publish packages on your file system or from your Application Catalog.

**Important**  
To publish applications to System Center 2012 Configuration Manager, you need to use the application-based Distribution Wizard, as described in Distributing Applications Using the Distribution Wizard.
Chapter 19  Distributing Applications and Packages

Distributing Packages Using the Legacy Distribution Wizard

**Note** • Using the Legacy Distribution Wizard, App-V 4.x packages can only be published to System Center 2007 Configuration Manager. However, Windows Installer and legacy setups can be published to both System Center 2007 Configuration Manager and System Center 2012 Configuration Manager using the Legacy Distribution Wizard.

You can launch the Legacy Distribution Wizard from Application Manager by selecting a package in the tree and then clicking the Distribute button in the Catalog tab of the ribbon or by selecting Distribute Package from the context menu. You can also launch the Legacy Distribution Wizard from the Windows Start menu.

To publish a Windows Installer, App-V, or legacy package from the Application Catalog to a Microsoft System Center Configuration Manager server, perform the following steps.

**Task:** To publish a package to Microsoft System Center Configuration Manager:

1. Select the package that you want to publish in the Application Manager tree and click the Distribute button in the Application Manager ribbon (or select Distribute Package from the context menu). The Welcome panel opens.

   **Tip** • You can also launch the Legacy Distribution Wizard from the AdminStudio Tools Gallery or from the Windows Start menu.

2. Click Next. The Distribution Type panel opens.

3. Select Configuration Manager and click Next. The Package Information panel opens.

   - If you launched Legacy Distribution Wizard with a package selected, information about that package is listed.
   - If you launched Legacy Distribution Wizard without having a package selected, click the Browse button and locate the Windows Installer Package (.msi), Microsoft App-V Package (.sft), or Legacy Setup Package (.exe) that you want to distribute.

4. (Windows Installer packages only) If there are transforms associated with the package, click the New button ( ) in the Windows Installer Transform Files (*.mst) area and navigate to the transform you want to add. Repeat as necessary.

5. (Windows Installer packages only) If desired, add additional Windows Installer properties in the Specify Additional MSI Properties field.

6. Click Next. The Connect to a Microsoft System Center Configuration Manager Server panel opens.

7. In the Server field, enter the name of your System Center Configuration Manager server.

8. In the Site Code field, enter the code that identifies your Configuration Manager site.

9. From the Authentication list, choose one of the following options:

   - **Server Authentication**—Choose this option if you want to use System Center Configuration Manager server login identification to log into this server. Then enter the appropriate User Name and Password.
   - **Windows Authentication**—Choose this option if you want to use Windows network authentication (your network login ID) to log into this System Center Configuration Manager server.
10. Click **Next**. The **Select Destination Folder** panel opens prompting you to select a location that the System Center Configuration Manager server has access to where you want to publish the selected packages.

11. In the **Location to Publish Packages** field, enter a target path, in UNC format (\Server\Share), of the location where you want to publish the selected packages. Make sure that you enter a location that the System Center Configuration Manager server has access to.

12. From the **Authentication** list, select one of the following options:
   - **Windows Authentication**—Choose this option if you want to use Windows network authentication (your network login ID) to log into this location.
   - **SCCM Authentication**—Choose this option if you want to use System Center Configuration Manager server authentication (your System Center Configuration Manager server login ID) to log into this location.
   - **Server Authentication**—Choose this option if you are publishing to an alternate file server that requires credentials. Then enter the appropriate **User Name** and **Password**.

13. Click **Next**. The **Select Group** panel opens.

14. Select the **Target Group** on the Configuration Manager Server where you want to publish the package and click **Next**. The **Distribution Summary** panel opens.

15. On the **Distribution Summary** panel, review the selections you made. If you are satisfied with them, click **Next** to distribute the package. The **Distribution Output** panel displays progress during distribution. When distribution is successful, the message **Successfully published ...** is listed and the background color of the output window turns green.

16. Click **Finish** to exit the Legacy Distribution Wizard.
Preparing for ZENworks Configuration Management Distribution

Novell ZENworks Configuration Management 10 and 11 customers can use the Distribution Wizard for ZENworks Configuration Management to distribute a Windows Installer package (.msi)—including any associated transforms—to ZENworks Configuration Management.

To prepare your package for ZENworks Configuration Management distribution, perform the following steps.

**Task:** To prepare your package for ZENworks Configuration Management distribution:

1. Launch the Distribution Wizard for ZENworks Configuration Management by performing the following steps:
   a. Launch the **Legacy Distribution Wizard**.
   b. On the **Welcome** panel, click **Next**. The **Distribution Type** panel opens.
   c. Select **ZENworks Configuration Management Distribution** and click **Next**.

The **Welcome** panel of the Distribution Wizard for ZENworks Configuration Management opens.

**Edition** • If you have AdminStudio ZENworks Limited Edition, you can use a shortcut under **AdminStudio Tools** to automatically launch the **Distribution Wizard for ZENworks Configuration Management**.

**Note** • If you do not want the **Welcome** panel to be displayed each time you open this wizard, select the **Do not show the Welcome panel again** option. If this option is selected, the **Login** panel will be the first panel opened for this wizard.

2. Click **Next** to continue. The **Login** panel opens.

3. On the **Login** panel, enter the following login information for the ZENworks Configuration Management server that you are connecting to:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Name / Password</td>
<td>Enter a valid User Name and Password for the ZENworks Configuration Management server you are connecting to.</td>
</tr>
</tbody>
</table>
Chapter 19 Distributing Applications and Packages

Distributing Packages Using the Legacy Distribution Wizard


4. Click Login. The Windows Installer Package Information panel opens.

5. Click Browse next to the Windows Installer Package File (.msi) field and select the Windows Installer package that will be referenced by this ZENworks Configuration Management bundle.

Important • All of the files in the selected Windows Installer file's directory and all of its subdirectories will be uploaded to the ZENworks Configuration Management Server.

After you make your selection, if there are any transform files (.mst) in the same directory, they are listed in the Windows Installer Transform Files (.mst) area.

Note • All of the .mst files that are in the same directory as the selected Windows Installer package are automatically listed in the Windows Installer Transform Files (.mst) list, even if they are not applicable to the selected package. To prevent the inclusion of non-applicable transform files, delete those transforms from the list.

6. To include transforms with the Windows Installer package:
   • Click the New button ( ) in the Windows Installer Transform Files (.mst) area and select a transform file. If the package requires multiple transforms, you can repeat the procedure as necessary.
   • Select a transform and click the Delete button ( ) to delete a transform from the list.

7. If you want to customize how this package is installed, enter parameters in the Install Parameters field. Any actions that you enter will be performed whenever this bundle is installed.
   • The root parameter, which should not be edited or deleted, is /i packagename.msi.
   • These parameters are applied to msiexec.exe to perform the desired action.
   • By default, the /qn parameter is added to indicate that you want to perform this operation silently (with no user interface). This is the common operating behavior for installing software with ZENworks. Running an operation silently implies that it does not require any user input.
     If this operation requires user input, either remove the /qn parameter, or create a response transform to preconfigure all user input. For more information, see Using Response Transforms.
   • For additional parameters that can be added, see Additional Install, Uninstall, and Repair Parameters.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server URL</td>
<td>Enter the server URL, machine name, or IP address of the ZENworks Configuration Management server using the following format: <a href="http://www.servername.com">http://www.servername.com</a> or <a href="http://111.22.333.44">http://111.22.333.44</a></td>
</tr>
<tr>
<td></td>
<td>If you need to specify a specific port number, append the port number to the end of the URL, such as:</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.servername.com:123">http://www.servername.com:123</a></td>
</tr>
<tr>
<td></td>
<td>If you are using SSL and you want a secure connection, change the http prefix to https. For example:</td>
</tr>
<tr>
<td></td>
<td><a href="https://www.servername.com">https://www.servername.com</a></td>
</tr>
</tbody>
</table>

**Important** • All of the files in the selected Windows Installer file's directory and all of its subdirectories will be uploaded to the ZENworks Configuration Management Server.

After you make your selection, if there are any transform files (.mst) in the same directory, they are listed in the Windows Installer Transform Files (.mst) area.

**Note** • All of the .mst files that are in the same directory as the selected Windows Installer package are automatically listed in the Windows Installer Transform Files (.mst) list, even if they are not applicable to the selected package. To prevent the inclusion of non-applicable transform files, delete those transforms from the list.
8. If you want to customize how this package is uninstalled, enter parameters in the **Uninstall Parameters** field. Any actions that you enter will be performed whenever this bundle is uninstalled.

- The root parameter, which should not be edited or deleted, is `/x packagename.msi`.
- By default, the `/qn` parameter is added to indicate that you want to perform this operation silently (with no user interface). This is the common operating behavior for installing software with ZENworks. Running an operation silently implies that it does not require any user input.

  If this operation requires user input, either remove the `/qn` parameter, or create a response transform to preconfigure all user input. For more information, see Using Response Transforms.

- For additional parameters that can be added, see Additional Install, Uninstall, and Repair Parameters.

9. If you want to customize how this package is repaired, enter parameters in the **Repair Parameters** field. Bundles are repaired by reinstalling missing or corrupted files.

- The root parameter, which should not be edited or deleted, is `/f packagename.msi`.
- By default, the `/qn` parameter is added to indicate that you want to perform this operation silently (with no user interface). This is the common operating behavior for installing software with ZENworks. Running an operation silently implies that it does not require any user input.

  If this operation requires user input, either remove the `/qn` parameter, or create a response transform to preconfigure all user input. For more information, see Using Response Transforms.

- You can apply any of the following additional Repair parameters after the package name:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>p</td>
<td>Reinstalls a file if it is missing</td>
</tr>
<tr>
<td>o</td>
<td>Reinstalls a file if it is missing or if an older version of the file is present on the user's system</td>
</tr>
<tr>
<td>e</td>
<td>Reinstalls a file if it is missing or if an equivalent or older version of the file is present on the user's system</td>
</tr>
<tr>
<td>c</td>
<td>Reinstalls a file if it is missing or if the stored checksum of the installed file does not match the new file's value</td>
</tr>
<tr>
<td>a</td>
<td>Forces a reinstall of all files</td>
</tr>
<tr>
<td>u or m</td>
<td>Rewrite all required user registry entries</td>
</tr>
<tr>
<td>s</td>
<td>Overwrites any existing shortcuts</td>
</tr>
<tr>
<td>v</td>
<td>Runs your application from the source and re-caches the local installation package</td>
</tr>
</tbody>
</table>

- For additional parameters that can be added, see Additional Install, Uninstall, and Repair Parameters.

10. Click Next. The **Bundle Creation Options** panel opens.

11. Specify whether to update an existing bundle or create a new one by selecting one of the following options:
a. **Create a new bundle from these Windows Installer package files**—To create a new bundle to reference this Windows Installer package, select this option.

b. **Update an existing bundle using these Windows Installer package files**—If you want to overwrite an existing bundle to contain this Windows Installer package, select this option, and then select an existing bundle from the tree:

- **Recommended Bundles**—This group lists the bundles that contain the same Windows Installer package as the one you selected on the Windows Installer Package Information Panel.

- **All Other Bundles**—This group lists the rest of the existing bundles on the server.

12. After making your selection, click **Next** to proceed. The **Bundle Information** panel opens.

13. Enter information to specify attributes for this bundle on ZENworks Configuration Management:

<table>
<thead>
<tr>
<th>Property</th>
<th>Properties</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bundle Name</td>
<td>Enter the bundle’s name as you want it to appears in ZENworks Control Center (ZCC) and the ZENworks Application Launcher (on managed devices).</td>
</tr>
<tr>
<td>Version Number</td>
<td>Enter the bundle's version number. If you are overwriting an existing bundle, and you enter a higher version number than the bundle's original version number, the bundle will be redeployed.</td>
</tr>
<tr>
<td>Icon</td>
<td>Click <strong>Browse</strong> and select a shortcut icon graphic (in .ico, .gif, .jpg, .png, .bmp, or .exe format) that ZENworks Application Launcher will display on managed devices. If you do not select an icon file, the standard ZENworks bundle icon will be used.</td>
</tr>
<tr>
<td>Folder</td>
<td>From the <strong>Folder</strong> list, select the folder path that will be used by ZENworks Application Launcher when displaying the bundle on either the device's desktop or <strong>Start</strong> menu. All of the folders defined on the ZENworks server are listed. For example:</td>
</tr>
<tr>
<td></td>
<td>- <strong>Start Menu</strong>—If you specify Applications\Accounting as the path and choose to display the bundle on the <strong>Start</strong> menu, ZENworks Application Launcher creates an Application\Accounting folder on the root of the <strong>Start</strong> menu and adds the bundle to it.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Desktop</strong>—If you specify Applications\Accounting as the path and choose to display the bundle on the desktop, ZENworks Application Launcher creates an Applications\Accounting folder on the desktop and adds the bundle to it.</td>
</tr>
<tr>
<td></td>
<td>You can place multiple bundles in a single folder by specifying the same folder path for each of the bundles.</td>
</tr>
<tr>
<td>Description</td>
<td>Enter a description of the bundle. This description will be displayed in ZENworks Control Center and the ZENworks Application Launcher (on managed devices).</td>
</tr>
</tbody>
</table>

14. After you have entered bundle information, click **Next**. The **Summary** panel opens, displaying the options you have selected for distributing this Windows Installer package on ZENworks Configuration Management.
15. Click Publish to complete the distribution process. The Publishing Process panel opens, listing the progress messages while the bundle is being published on ZENworks Configuration Management.

- **ZENworks error messages**—Any error messages with a numeric prefix that appear on this panel are generated by ZENworks Configuration Management. To resolve these errors, contact your ZENworks Configuration Management System Administrator.

- **Canceling publication**—If you want to cancel the publication of the bundle on ZENworks Configuration Management, click Cancel.

16. When processing is complete, the Finish button becomes enabled. Click Finish to exit this wizard.

### Deploying InstallScript MSI Installations

When deploying an InstallScript MSI installation, the file setup.exe needs to be deployed with the InstallScript.msi installation file. The setup.exe file is required because it launches a file (isscriptn.msi) that installs the InstallScript engine required to run the InstallScript code. The n in installscriptn.msi indicates the version of the InstallScript engine that was used to create the InstallScript MSI installation.

If you want to deploy an InstallScript MSI installation without using setup.exe, such as when using Active Directory, you need to first deploy the same version of the InstallScript engine that was used to build the InstallScript MSI installation.

### Installing the InstallScript Engine

Sometimes the isscriptn.msi file (the file that installs the InstallScript engine) is located in the same directory as the InstallScript.msi file. However, in some instances, the isscriptn.msi file is compressed within the setup.exe file and cannot be accessed.

If the isscriptn.msi file is compressed within the setup.exe file, you have the following options:

- **If you know which version** of the InstallScript engine was used to create your InstallScript MSI installation, you can get a copy of the InstallScript engine from the AdminStudio installation CD. All the major releases of the InstallScript engine are available in the InstallScript_Engines folder on the AdminStudio installation CD.

  **Note** • For more information, see the Update to the Latest InstallShield Installation Engines Knowledge Base article at


- **If you do not know which version** of the InstallScript engine was used to create your InstallScript MSI installation, contact the software vendor to find out the exact version.
Deploying an InstallScript MSI Installation

To deploy an InstallScript MSI installation, configure the setup and the target system in the following manner:

Task: To deploy an InstallScript MSI installation:

1. Run the `isscriptn.msi` file to install the appropriate InstallScript engine on the target machine (where `n` is the version of the InstallScript engine that was used to create the application’s InstallScript MSI installation).

2. Create a transform for the InstallScript MSI that includes the following changes:
   a. Add the property `ISSETUPDRIVEN` to the property table via the Direct Editor and give it a value of 1.
   b. Add a condition to the `onCheckSilentInstall` custom action in the `InstallExecuteSequence` via the Direct Editor that will always resolve to false or remove the custom action from the sequence.
   c. Make any additional changes in the transform, such as populating the serial number, modifying shortcuts or feature states, depending upon your organization’s needs and the features and requirements of the application.


   If deploying the package via Active Directory, make sure that you set the Installation User Interface to **Basic** and specify any transforms that you created for the InstallScript MSI package.

Reference

AdminStudio provides several provides straightforward ways to distribute your applications and packages. Application Manager opens different versions of the Distribution Wizard depending upon what is selected in the tree when you click the **Distribute** button:

- **Application**—If you have an application (or a group containing applications) selected, a Distribution Wizard that is customized to publishing applications to System Center 2012 Configuration Manager, Citrix XenApp Server, AirWatch Server, or Symantec Altiris Server opens.

- **Package**—If you have a package selected, the legacy Distribution Wizard opens, which is customized to preparing packages for distribution through a wide variety of distribution methods.

AdminStudio includes the following distribution tools:

- **Distribution Wizard**
- **Legacy Distribution Wizard**
- **Distribution Wizard for ZENworks Configuration Management**
Distribution Wizard

You can use the Distribution Wizard to publish applications to System Center 2012 Configuration Manager, Citrix XenApp Server, AirWatch Server, or Symantec Altiris Management Server.

Prior to using the Distribution Wizard to publish applications, you must have already set up a named connection to one of these distribution systems, as described in Creating Multiple Named Connections to Distribution Systems.

**Note** • To distribute a package to other distribution systems, a network location, an FTP server, or an administrative location, use the Legacy Distribution Wizard.

**Note** • For a list of supported deployment types per distribution system, see Distributing Applications Using the Distribution Wizard.

The Distribution Wizard consists of the following panels:

- Choose Applications Panel
- Target Server Details Panel
- Destination Group Panel
- Summary Panel
- Distributing Panel
Chapter 19 Distributing Applications and Packages

Choose Applications Panel

When you launch the Distribution Wizard from Application Manager by selecting an application (or a group that contains applications) in the tree and then clicking the Distribute button in the ribbon, the Choose Applications panel opens, prompting you to select the applications that you want to distribute.

![Distribution Wizard / Choose Applications Panel](image)

Choose Applications

Select the applications you want to distribute.

Figure 19-1: Distribution Wizard / Choose Applications Panel

Select the applications or groups of applications that you want to publish, and then click Next to continue.

**Important** • You can only publish applications containing Citrix XenApp packages or Microsoft App-V 4.x packages to Citrix XenApp server. Therefore, when publishing to Citrix XenApp server, if you select an application that contains package deployment types other than Citrix XenApp and App-V 4.x, those packages will be ignored.

**Important** • To publish Apple iOS or Windows Store mobile apps, System Center 2012 Configuration Manager SP1 is required.
Target Server Details Panel

On the Target Server Details panel of the Distribution Wizard, which opens after you have selected the applications that you want to publish on the Choose Applications panel, you specify the distribution server you want to distribute to, and you select the named connection to that server that you have already defined.

![Distribution Wizard / Target Server Details Panel](image)

**Figure 19-2:** Distribution Wizard / Target Server Details Panel

The Target Server Details panel contains the following properties:

**Table 19-5 • Target Server Details Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server type</td>
<td>Indicate the type of distribution system that you want to publish applications to by selecting one of the following distribution server types:</td>
</tr>
<tr>
<td></td>
<td>• Microsoft System Center Configuration Manager</td>
</tr>
<tr>
<td></td>
<td>• Citrix XenApp Server</td>
</tr>
<tr>
<td></td>
<td>• AirWatch Server</td>
</tr>
<tr>
<td></td>
<td>• Symantec Altiris Management Server</td>
</tr>
</tbody>
</table>
Destination Group Panel

On the Destination Group panel of the Distribution Wizard, which opens after you have selected the target server that you want to publish to on the Target Server Details panel, you select the group in the connected System Center 2012 Configuration Manager or AirWatch server that you want to publish applications to.

![Distribution Wizard / Summary Panel](image)

**Figure 19-3:** Distribution Wizard / Summary Panel
Note • If you originally imported the application from System Center 2012 Configuration Manager server, the Destination Group panel will not open, and the application will be published in its source location.

Note • When publishing applications to a Citrix XenApp or Symantec Altiris Management server, the Destination Group panel does not open; all applications are published to the same predesignated destination group, such as `\MyServerName\Shared`.

Click Next to continue.

Summary Panel

The Summary panel displays a summary of all settings configured in the previous panels. When you click Next, the distribution begins and the Distributing... panel is displayed.

Figure 19-4: Distribution Wizard / Summary Panel
Distributing Panel

The **Distributing** panel displays a progress bar and status messages during distribution. When distribution is complete, click **Finish**.

![Distribution Wizard](image.png)

**Figure 19-5:** Distribution Wizard / Distributing Panel

Legacy Distribution Wizard

The Legacy Distribution Wizard is used to distribute packages to Microsoft System Center 2007 Configuration Manager, a network location, an FTP server, an administrative location, or using virtually any distribution system.

You can launch the Legacy Distribution Wizard from Application Manager by selecting a package in the tree and then clicking the **Distribute** button in the **Catalog** tab of the ribbon or by selecting **Distribute Package** from the context menu. You can also launch the Legacy Distribution Wizard from the Windows Start menu.

The Legacy Distribution Wizard consists of the following panels:

- **Welcome Panel**
- **Distribution Type Panel**
  - **Administrative Install Panel**
  - **Connect to a Microsoft System Center Configuration Manager Server Panel**
  - **Select Destination Folder**
  - **Select Group**
  - **FTP Location Panel**
The Legacy Distribution Wizard is used to distribute packages to Microsoft System Center Configuration Manager, a network location, an FTP server, an administrative location, or several other distribution systems.

You can launch the Legacy Distribution Wizard from Application Manager by selecting a package in the tree and then clicking the **Distribute** button in the **Catalog** tab of the ribbon or by selecting **Distribute Package** from the context menu. You can also launch the Legacy Distribution Wizard from the Windows Start menu.

Click **Next** to continue.

### Distribution Type Panel

From the **Distribution Type** panel, you can select the distribution method you want to use. You can choose one of the following distribution methods:

**Table 19-6 • Legacy Distribution Wizard Distribution Types**

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Center Configuration Manager</td>
<td>The Legacy Distribution Wizard will publish the selected package to Microsoft System Center Configuration Manager. See Publishing Packages to Microsoft System Center Configuration Manager.</td>
</tr>
<tr>
<td>ZENworks Configuration Management Distribution</td>
<td>Create an MSI distribution object to distribute on ZENworks Configuration Management. See Preparing for ZENworks Configuration Management Distribution.</td>
</tr>
<tr>
<td>Altiris 6.5</td>
<td>Create a package in Altiris 6.5 Notification Server. See Preparing for Altiris 6.5 Distribution.</td>
</tr>
<tr>
<td>LANDesk</td>
<td>Distribution for LANDesk involves copying the setup files to a network location. See Preparing for LANDesk Distribution.</td>
</tr>
<tr>
<td>FTP Location</td>
<td>Distribute to an FTP server, providing both your user name and password. See Distributing Packages to FTP Servers.</td>
</tr>
</tbody>
</table>
Click **Next** to proceed to the associated distribution method panel.

### Administrative Install Panel

This panel is displayed if you selected the **Administrative Install** distribution method from the **Distribution Type** panel. The installation will be copied to the network directory using the Windows Installer administrative install option.

The **Administrative Install** panel includes the following properties:

#### Table 19-7 • Administrative Install Panel

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Directory</td>
<td>Specify or browse to the network location where you want to perform the installation.</td>
</tr>
<tr>
<td>Use short file names</td>
<td>Select this option to force the administrative installation to use the 8.3 file name convention (using the SHORTFILENAMES property).</td>
</tr>
</tbody>
</table>
Connect to a Microsoft System Center Configuration Manager Server Panel

On this panel, which is displayed if you selected **System Center Configuration Manager** on the **Distribution Type** panel, you are prompted to enter connection information for your System Center Configuration Manager server.

![Legacy Distribution Wizard Connect to a Microsoft System Center Configuration Manager Panel](image)

Enter the following information and click **Next** to continue.

**Table 19-8 • Connect to a Microsoft System Center Configuration Manager Server Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>Enter the name of the System Center Configuration Manager server that you want to connect to.</td>
</tr>
</tbody>
</table>

**Note** • Using the Legacy Distribution Wizard, you can publish Windows Installer packages and legacy setups to both System Center 2007 Configuration Manager and System Center 2012 Configuration Manager. However, the Legacy Distribution Wizard can only publish App-V 4.x packages to System Center 2007 Configuration Manager.

**Important** • To publish applications to System Center 2012 Configuration Manager, you need to use the application-based Distribution Wizard, as described in Distributing Applications Using the Distribution Wizard.
Select Destination Folder

On this panel, which is displayed if you selected System Center Configuration Manager on the Distribution Type panel, you are prompted to select a location that the System Center Configuration Manager server has access to where you want to publish the selected packages.

Table 19-8 • Connect to a Microsoft System Center Configuration Manager Server Panel

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Site Code</td>
<td>Enter the code that identifies the System Center Configuration Manager site you want to connect to.</td>
</tr>
<tr>
<td>Authentication</td>
<td>From this list, select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• Windows Authentication—Select if you want to use the credentials of the logged in user to login to the server.</td>
</tr>
<tr>
<td></td>
<td>• Server Authentication—Select if you want to connect to the server using the specified User Name and Password.</td>
</tr>
</tbody>
</table>

Figure 19-7: Legacy Distribution Wizard Select Destination Folder Panel
Enter the following information and click **Next** to continue.

**Table 19-9 • Select Destination Folder Panel**

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Location to Publish Packages</strong></td>
<td>Enter a target path, in UNC format (<code>\Server\Share</code>), of the location where you want to publish the selected packages. Make sure that you enter a location that the System Center Configuration Manager server has access to.</td>
</tr>
<tr>
<td><strong>Authentication</strong></td>
<td>From the <strong>Authentication</strong> list, select one of the following options:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Windows Authentication</strong>—Choose this option if you want to use Windows network authentication (your network login ID) to log into this location.</td>
</tr>
<tr>
<td></td>
<td>• <strong>SCCM Authentication</strong>—Choose this option if you want to use System Center Configuration Manager server authentication (your System Center Configuration Manager server login ID) to log into this location.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Server Authentication</strong>—Choose this option if you are publishing to an alternate file server that requires credentials. Then enter the appropriate <strong>User Name</strong> and <strong>Password</strong>.</td>
</tr>
</tbody>
</table>

**Select Group**

On this panel, which is displayed if you selected **System Center Configuration Manager** on the **Distribution Type** panel, select the **Target Group** on the System Center Configuration Manager Server where you want to publish the package and click **Next** to continue.

![Figure 19-8: Legacy Distribution Wizard Select Group Panel](image-url)
FTP Location Panel

This panel is displayed when you select FTP Location as the distribution method from the Distribution Type panel. The installation will be uploaded to the FTP server specified in the FTP Location field. If necessary, provide a User Name and Password for the FTP server.

Altiris Integration Panel

This panel is displayed if you selected the Altiris 6.5 distribution method from the Distribution Type panel.

Figure 19-9: Distribution Wizard / Altiris Integration Panel
You would choose the Altiris method to create a package in the Altiris Notification Server.

Table 19-10 • Altiris Integration Panel

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Directory</td>
<td>Specify or browse to the network location where you want to store the installation package. The Distribution Wizard remembers the last Network Location that is entered and displays it the next time this panel is accessed. The Distribution Wizard will copy the Windows Installer package along with any transforms and files to the UNC path specified. Also, the Distribution Wizard will use an XML template file (AltirisTemplate.config) to create a custom script file in this location named &lt;packageName&gt;.Config. <strong>Note</strong> • You can edit AltirisTemplate.config to customize it for your organization. The file, which is installed with AdminStudio, is located in the Templates folder of the AdminStudio Shared directory. See Altiris XML Template for more information.</td>
</tr>
<tr>
<td>Windows Installer Command Line</td>
<td>Enter any additional properties that you want to pass to the Windows Installer. See the Windows Installer Property Reference for more information.</td>
</tr>
<tr>
<td>Altiris Server Location</td>
<td>Enter the http: address for the location of the Altiris Server. The Distribution Wizard remembers the last Altiris Server Location that is entered and displays it the next time this panel is accessed.</td>
</tr>
<tr>
<td>User Name</td>
<td>Enter a User Name to log onto the server entered in the Altiris Server Location field. The Distribution Wizard remembers the last User Name that is entered and displays it the next time this panel is accessed.</td>
</tr>
<tr>
<td>Password</td>
<td>Enter the password to log onto the server entered in the Altiris Server Location field.</td>
</tr>
</tbody>
</table>

Click **Next** to proceed to the **Package Information** panel.

**Altiris XML Template**

When using the Altiris distribution method, a custom script file is required. If you select the Altiris method on the Distribution Type Panel, the **Distribution Wizard** uses an XML template file (AltirisTemplate.config) to create a custom script file named <packageName>.Config. The Distribution Wizard copies this configuration file along with the Windows Installer package with any transforms and files to the Network Directory specified on the Altiris Integration Panel.

You can edit AltirisTemplate.config to customize it for your organization. The file, which is installed with AdminStudio, is located in the Templates subdirectory of the following directory:

[AdminStudioInstallDirectory]\AdminStudio Shared
The following variables are used in the `AltirisTemplate.config` file:

### Table 19-11 • AltirisTemplate.config Variables

<table>
<thead>
<tr>
<th>Variable</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>%DIST.ASVERSION%</td>
<td>AdminStudio version number</td>
</tr>
<tr>
<td>%DIST.COMMANDLINE%</td>
<td>Command line specified on the Altiris Integration Panel of the Distribution Wizard. See the Windows Installer Property Reference for more information.</td>
</tr>
<tr>
<td>%DIST.NETWORKLOCATION%</td>
<td>Network location of the MSI package as specified on the Altiris Integration Panel of the Distribution Wizard</td>
</tr>
<tr>
<td>%ProductCode%</td>
<td>ProductCode property from the MSI Property Table</td>
</tr>
<tr>
<td>%ProductName%</td>
<td>ProductName property from the MSI Property Table</td>
</tr>
<tr>
<td>%ProductVersion%</td>
<td>ProductVersion property from the MSI Property Table</td>
</tr>
</tbody>
</table>
| %SUMMARYSTREAM.Id%        | Comments property from the MSI Summary Stream. Any property with the SUMMARYSTREAM prefix will be populated based on the MSI Summary Information Stream Property as specified by the Id, in the format of:  
  
  \[ <description>%%%SUMMARYSTREAM.4%\</description> \]  
  
  Summary Stream Ids range from 1 to 19. For a complete list of Summary Information Stream Ids, see Summary Information Stream Property Set. In the example above, "4" indicates that the value of the Author property should be inserted. |

Please note the following:

- Any property with the DIST prefix will be custom populated by the Distribution Wizard.
- Any other property will be populated based on the MSI Property Table.
- Typically, all variables are enclosed within '%' characters, as shown above.
LANDesk Integration Panel

With LANDesk distribution, the MSI package along with all the setup files are copied to a network location. If you select LANDesk on the Distribution Type panel, the LANDesk Integration panel is displayed. Specify the following options on the LANDesk Integration panel:

Table 19-12 • LANDesk Integration Panel Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Directory or URL</td>
<td>Specify the network location where you want to copy the MSI package and all of its setup files. The Network Directory could be a URL or a UNC path. This field will default to the last used path, and will provide a most recently used list.</td>
</tr>
</tbody>
</table>

Network Location Panel

This panel is displayed when you choose the Network Location distribution method from the Distribution Type panel. The installation files will be copied to the network directory you specify (or browse to) in this panel.
Package Information Panel

On the **Package Information** panel, you select the package that is ready for distribution.

**Table 19-13 • Package Information Panel Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Installer Package (.msi)</td>
<td>Specify or browse to the package that you want to distribute:</td>
</tr>
<tr>
<td>OR</td>
<td></td>
</tr>
<tr>
<td>Windows Installer Package (.msi) / Microsoft App-V Package (.sft) / Legacy Setup Package (.exe)</td>
<td>If you launched the Legacy Distribution Wizard from the Application Manager by selecting a package and selecting <strong>Distribute Package</strong> from the context menu, the package name in this field is already entered. The ability to edit this entry depends upon whether the package you are distributing is managed by the Software Repository:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Not in the Software Repository</strong>—The full name and path of the file is displayed, and you can edit this entry or click <strong>Browse</strong> and select a different package.</td>
</tr>
<tr>
<td></td>
<td>• <strong>In the Software Repository</strong>—Only the name of the file is displayed (not the full path) and this entry cannot be edited or changed.</td>
</tr>
<tr>
<td>Windows Installer Transform Files (*.mst)</td>
<td>(Windows Installer packages only) In this area:</td>
</tr>
<tr>
<td></td>
<td>• If there are transforms associated with the package, click the New button ( ) and navigate to the transform you want to add.</td>
</tr>
<tr>
<td></td>
<td>• Use the Up and Down arrows ( ) to set the order in which the transforms are applied to the package.</td>
</tr>
<tr>
<td></td>
<td>• Use the Delete button ( ) to delete a transform from the list.</td>
</tr>
<tr>
<td>Specify Additional MSI Properties</td>
<td>(Windows Installer packages only) If desired, enter additional Windows Installer properties.</td>
</tr>
</tbody>
</table>

Click **Next** to proceed.
Distribution Summary Panel

The Distribution Summary panel displays a summary of all settings configured in the previous panels. When you click Next, the distribution begins and the Distribution Output panel is displayed.

Caution • The distribution will overwrite the contents of the distribution folder.

Distribution Output Panel

The Distribution Output panel displays a progress bar and status messages during distribution. When distribution is successful, a message appears and the background color of the output window turns green. If errors are encountered, the background color of the output window turns red.

Figure 19-10: Distribution Output Panel

Click Finish to exit the Wizard.

Note • For all distribution types, the Legacy Distribution Wizard will create a Distribution log file in the distribution folder of the AdminStudio Shared directory.
Distribution Wizard for ZENworks Configuration Management

Novell ZENworks Configuration Management 10 and 11 customers can use the Distribution Wizard for ZENworks Configuration Management to distribute a Windows Installer package (.msi)—including any associated transforms—to ZENworks Configuration Management.

The Distribution Wizard for ZENworks Configuration Management consists of the following panels:

- Welcome Panel
- Login Panel
- Windows Installer Package Information Panel
- Bundle Creation Options Panel
- Bundle Information Panel
- Summary Panel
- Publishing Process Panel

Welcome Panel

You can use the Distribution Wizard for ZENworks Configuration Management to prepare a Windows Installer package (.msi)—including any associated transforms—for distribution on ZENworks Configuration Management.

If you do not want this panel to be displayed each time you open this wizard, select the Do not show the Welcome panel again option. If this option is selected, the Login panel will be the first panel opened for this wizard.

Click Next to continue.

Login Panel

On the Login panel, enter the login information for the ZENworks Configuration Management server that you want to distribute packages on, and click Login to proceed with the distribution process.

Enter the following information:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Name</td>
<td>Enter a valid User Name for the ZENworks Configuration Management server where you want to distribute packages</td>
</tr>
</tbody>
</table>
Windows Installer Package Information Panel

On the Windows Installer Package Information panel, enter the information that will be referenced by this ZENworks server bundle, and click Next to continue.

Enter the following information:

Table 19-15 • Windows Installer Package Information Panel Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Password</td>
<td>Enter a valid Password for the ZENworks Configuration Management server where you want to distribute packages</td>
</tr>
</tbody>
</table>
| Server URL | Enter the server URL, machine name, or IP address of the ZENworks Configuration Management server using the following format:  
http://wwwservername.com or http://111.22.333.44  
If you need to specify a specific port number, append the port number to the end of the URL, such as:  
http://wwwservername.com:123  
If you are using SSL and you want a secure connection, change the http prefix to https. For example:  
https://wwwservername.com |

Table 19-14 • ZENworks Configuration Management Server Login Information (cont.)

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Password</td>
<td>Enter a valid Password for the ZENworks Configuration Management server where you want to distribute packages</td>
</tr>
</tbody>
</table>
| Server URL | Enter the server URL, machine name, or IP address of the ZENworks Configuration Management server using the following format:  
http://wwwservername.com or http://111.22.333.44  
If you need to specify a specific port number, append the port number to the end of the URL, such as:  
http://wwwservername.com:123  
If you are using SSL and you want a secure connection, change the http prefix to https. For example:  
https://wwwservername.com |
Table 19-15 • Windows Installer Package Information Panel Properties (cont.)

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
</table>
| Install Parameters| You can customize how this package is installed by entering parameters in this field. These parameters are applied to `msiexec.exe` to perform the desired action. Any actions that you enter here will be performed whenever the bundle is installed.  

The root parameter, which should not be edited or deleted, is:  
`/i packagename.msi`

By default, the `/qn` parameter is added to indicate that you want to perform this operation silently (with no user interface). This is the common operating behavior for installing software with ZENworks. Running an operation silently implies that it does not require any user input.  

**Caution** • If this operation requires user input, either remove the `/qn` parameter, or create a response transform to preconfigure all user input. For more information, see Using Response Transforms.

**Note** • For additional parameters that can be added, see Additional Install, Uninstall, and Repair Parameters. |
| Uninstall Parameters | Enter an action that will be performed whenever the bundle is uninstalled.  

The root parameter, which should not be edited or deleted, is:  
`/x packagename.msi`

By default, the `/qn` parameter is added to indicate that you want to perform this operation silently (with no user interface). This is the common operating behavior for installing software with ZENworks. Running an operation silently implies that it does not require any user input.  

**Caution** • If this operation requires user input, either remove the `/qn` parameter, or create a response transform to preconfigure all user input. For more information, see Using Response Transforms.

**Note** • For additional parameters that can be added, see Additional Install, Uninstall, and Repair Parameters. |
Chapter 19  Distributing Applications and Packages

Reference

Table 19-15 • Windows Installer Package Information Panel Properties (cont.)

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repair Parameters</td>
<td>Enter an action that will be performed whenever the user chooses to repair the bundle by repairing or reinstalling missing or corrupted files.</td>
</tr>
<tr>
<td></td>
<td>The root parameter, which should not be edited or deleted, is:</td>
</tr>
<tr>
<td></td>
<td>/f packagename.msi</td>
</tr>
<tr>
<td></td>
<td>By default, the /qn parameter is added to indicate that you want to perform this operation silently (with no user interface). This is the common operating behavior for installing software with ZENworks. Running an operation silently implies that it does not require any user input.</td>
</tr>
</tbody>
</table>

**Caution** • If this operation requires user input, either remove the /qn parameter, or create a response transform to preconfigure all user input. For more information, see Using Response Transforms.

You can also apply any of the following additional parameters after the package name:

- **p** – Reinstalls a file if it is missing
- **o** – Reinstalls a file if it is missing or if an older version of the file is present on the user’s system
- **e** – Reinstalls a file if it is missing or if an equivalent or older version of the file is present on the user’s system
- **c** – Reinstalls a file if it is missing or if the stored checksum of the installed file does not match the new file’s value
- **a** – Forces a reinstall of all files
- **u** or **m** – Rewrite all required user registry entries
- **s** – Overwrites any existing shortcuts
- **v** – Runs your application from the source and re-caches the local installation package

**Note** • For additional parameters that can be added, see Additional Install, Uninstall, and Repair Parameters.
### Additional Install, Uninstall, and Repair Parameters

The following additional parameters can be entered in the Parameters fields.

**Table 19-16 • Additional Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>/j [u</td>
<td>m] packagename.msi</td>
</tr>
<tr>
<td>/j [u</td>
<td>m] packagename.msi /t &lt;transform list&gt;</td>
</tr>
<tr>
<td>/j [u</td>
<td>m] packagename.msi /g</td>
</tr>
<tr>
<td>/j &lt;language ID&gt;</td>
<td></td>
</tr>
</tbody>
</table>

- **j** – Advertises components only to the current user
- **u** – Advertises components only to the current user
- **m** – Advertises components to all users of the computer
- **g** – Specifies language ID
- **t** – Applies a transform to your advertised product

Transforms allow the synchronization of applications across different languages. For example, if you upgrade the English version of your product, you could apply a transform to automatically upgrade the French version of your product.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>/L [i</td>
<td>w</td>
</tr>
<tr>
<td>/L [i</td>
<td>w</td>
</tr>
</tbody>
</table>

- **i** – Logs status messages
- **w** – Logs non-fatal warning messages
- **e** – Logs any error messages
- **a** – Logs the commencement of action sequences
- **r** – Logs action-specific records
- **u** – Logs user requests
- **c** – Logs initial user interface parameters
- **m** – Logs out-of-memory messages
- **p** – Logs terminal settings
- **v** – Logs the verbose output setting
- **+** – Appends to an existing file
- ***” – Is a wildcard character that allows you to log all information (excluding the verbose output setting)
The /q option is used to set the user interface level in conjunction with the following flags:
- q or qn – Creates no user interface
- qb – Creates a basic user interface

The user interface settings below display a modal dialog box at the end of installation:
- qr – Displays a reduced user interface
- qf – Displays a full user interface
- qn+ – Displays no user interface
- qb+ – Displays a basic user interface

This command calls the DllRegisterServer entry-point function of the DLL or OCX file specified in <filename>.

This command calls the DllUnregisterServer entry-point function of the DLL or OCX file specified in <filename>.

Use the TRANSFORMS command-line parameter to specify any transforms that you would like applied to your base package. Your transform command-line call might look something like this:

msiexec /i "C:\Directory\ProductName.msi" TRANSFORMS="New Transform 1.mst"

You can separate multiple transforms with a semicolon. Because of this, it is recommended that you do not use semicolons in the name of your transform, as the Windows Installer service will interpret those incorrectly.

All public properties can be set or modified from the command line. Public properties are distinguished from private properties by the fact that they are in all capital letters. For example, COMPANYNAME is a public property.

To set a property from the command line, use the following syntax:
PROPERTY=VALUE.

If you wanted to change the value of COMPANYNAME, you would enter:

msiexec /i "C:\Directory\ProductName.msi" COMPANYNAME="YourCompany"
Bundle Creation Options Panel

On the **Bundle Creation Options** panel, specify whether you want to create a new bundle or overwrite an existing bundle. After making your selection, click **Next** to proceed.

You have the following options:

**Table 19-17 • Bundle Creation Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create a new bundle from these Windows Installer package files</td>
<td>To create a new bundle to reference this Windows Installer package, select this option.</td>
</tr>
</tbody>
</table>
| Update an existing bundle using these Windows Installer package files | If you want to overwrite an existing bundle to reference this Windows Installer package, select this option, and then select an existing bundle in the tree:  
  - **Recommended Bundles**—This group lists the bundles that contain the same Windows Installer package as the one you selected on the Windows Installer Package Information Panel.  
  - **All Other Bundles**—This group lists the rest of the existing bundles on the server. |

Bundle Information Panel

On the **Bundle Information** panel, enter information to specify attributes for this bundle on ZENworks Configuration Management, and click **Next** to continue.

Enter the following properties:

**Table 19-18 • Bundle Information Panel Properties**

<table>
<thead>
<tr>
<th>Property</th>
<th>Properties</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bundle Name</td>
<td>Enter the bundle’s name as you want it to appear in ZENworks® Control Center (ZCC) and the ZENworks Application Launcher (on managed devices).</td>
</tr>
<tr>
<td>Version Number</td>
<td>Enter the bundle’s version number. If you are overwriting an existing bundle, and you enter a higher version number than the bundle’s original version number, the bundle will be redeployed.</td>
</tr>
<tr>
<td>Icon</td>
<td>Click <strong>Browse</strong> and select a shortcut icon graphic (in .ico, .gif, or .jpg format) that ZENworks Application Launcher will display on managed devices. If you do not select an icon file, the standard ZENworks bundle icon will be used.</td>
</tr>
</tbody>
</table>
Chapter 19  Distributing Applications and Packages

Table 19-18  • Bundle Information Panel Properties (cont.)

<table>
<thead>
<tr>
<th>Property</th>
<th>Properties</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Folder</strong></td>
<td>From the <strong>Folder</strong> list, select the folder path that will be used by ZENworks Application Launcher when displaying the bundle on either the device's desktop or <strong>Start</strong> menu. All of the folders defined on the ZENworks server are listed. For example:</td>
</tr>
<tr>
<td></td>
<td><strong>Start Menu</strong>—If you specify <strong>Applications\Accounting</strong> as the path and choose to display the bundle on the <strong>Start</strong> menu, ZENworks Application Launcher creates an <strong>Application\Accounting</strong> folder on the root of the <strong>Start</strong> menu and adds the bundle to it.</td>
</tr>
<tr>
<td></td>
<td><strong>Desktop</strong>—If you specify <strong>Applications\Accounting</strong> as the path and choose to display the bundle on the desktop, ZENworks Application Launcher creates an <strong>Applications\Accounting</strong> folder on the desktop and adds the bundle to it.</td>
</tr>
<tr>
<td></td>
<td>You can place multiple bundles in a single folder by specifying the same folder path for each of the bundles.</td>
</tr>
<tr>
<td><strong>Description</strong></td>
<td>Enter a description of the bundle. This description will be displayed in ZENworks® Control Center and the ZENworks Application Launcher (on managed devices).</td>
</tr>
</tbody>
</table>

Summary Panel

The **Summary** panel displays the options you have selected for distributing this Windows Installer package on ZENworks Configuration Management.

Click **Publish** to complete the distribution process or **Back** to change the listed options.

Publishing Process Panel

The **Publishing Process** panel lists the progress messages while the bundle is being published on ZENworks Configuration Management.

- **ZENworks error messages**—Any error messages with a numeric prefix that appear on this panel are generated by ZENworks Configuration Management. To resolve these errors, contact your ZENworks Configuration Management System Administrator.

- **Canceling publication**—If you want to cancel the publication of the bundle on ZENworks Configuration Management, click **Cancel**.

- **Exiting the wizard**—When processing is complete, the **Finish** button becomes enabled. Click **Finish** to exit this wizard.
Part 7
Using AdminStudio Enterprise Server Tools

This part of the User Guide includes the following chapters:

- Generating and Viewing Reports in Report Center
Generating and Viewing Reports in Report Center

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

Report Center provides reporting capability for both AdminStudio and Workflow Manager. You can use Report Center to generate reports on packages stored in the Application Catalog, and on Workflow Manager projects and workflow requests, using customized SQL queries or stored procedures.

Table 20-1 • AdminStudio and Workflow Manager Reports in Report Center

<table>
<thead>
<tr>
<th>Product</th>
<th>Available Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>AdminStudio Reports</td>
<td>Report Center provides a centralized view of all of the information regarding packages in your Application Catalog. See Generating and Viewing AdminStudio Reports.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Package Reports</strong>—Includes detailed information on individual packages in the Application Catalog. See Viewing Package Reports.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Custom SQL Query Report</strong>—A custom report defined by entering an SQL query in the Report Wizard. See Generating a Custom SQL Query Report for AdminStudio.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Custom Stored Procedure Report</strong>—A custom report on data generated by AdminStudio or Workflow Manager that is defined by specifying a stored procedure in the Report Wizard. See Generating a Custom Stored Procedure Report for AdminStudio.</td>
</tr>
<tr>
<td></td>
<td>• <strong>AdminStudio Application Catalog Reports</strong>—View a wide array of reports containing summary information on the Windows Installer, App-V, and iOS and Android applications in your Application Catalog. See Viewing AdminStudio Application Catalog Reports.</td>
</tr>
</tbody>
</table>
You can view System Reports that include information on projects and requests. You can also define custom reports that include information about the status of projects and requests. See Generating and Viewing Workflow Manager Reports.

- **System Reports**—Includes detailed summary information on a company’s projects and requests. See Generating System Reports.
- **Custom Activity Report**—Every time an activity or event occurs during the completion of a request, Workflow Manager records that activity. You can view a listing of these activities in the Activity Report, a custom report which you define using the Report Wizard. See Creating an Activity Report.
- **Custom SQL Query Report**—A custom report defined by entering an SQL query in the Report Wizard. See Generating a Custom SQL Query Report.
- **Custom Stored Procedure Report**—A custom report on data generated by Workflow Manager that is defined by specifying a stored procedure in the Report Wizard. See Generating a Custom Stored Procedure Report.
Generating and Viewing AdminStudio Reports

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

You can use Report Center to obtain a centralized view of all of the information regarding packages in your AdminStudio Application Catalog. Because Report Center is a Web application, it can be easily accessed by a geographically dispersed workforce without requiring any software installation or data transfer. Report Center makes it easy to get the application data you need to diagnose and repair software problems and to manage applications across your organization.

A catalog-level search tool enables you to generate detailed, custom reports on packages with particular characteristics. These reports are accessible anywhere via a Web interface and can be exported to PDF or Excel format for sharing and archiving.

Information on generating and viewing AdminStudio reports in Report Center is presented in the following sections:

Table 20-2 • Information About Generating AdminStudio Reports

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Viewing Package Reports</td>
<td>Explains how to generate a Package Report on a selected package. Also explains how to filter the package tree by specified criteria in order to find a specific package in the Application Catalog. This section also lists the contents of all of the sections of a Package Report.</td>
</tr>
<tr>
<td>Generating a Custom SQL Query Report for AdminStudio</td>
<td>Explains how to enter an SQL query to specify the data to be displayed in a custom report.</td>
</tr>
<tr>
<td>Generating a Custom Stored Procedure Report for AdminStudio</td>
<td>Explains how to generate a custom report on data generated by AdminStudio or Workflow Manager that is defined by specifying a stored procedure in the Report Wizard.</td>
</tr>
<tr>
<td>Viewing AdminStudio Application Catalog Reports</td>
<td>Explains how to view a wide array of reports containing Application Catalog summary information on Windows Installer, App-V, and iOS and Android applications in the Application Catalog.</td>
</tr>
</tbody>
</table>
Viewing Package Reports

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

You can generate AdminStudio Package Reports on the Search Packages page, which is opened by clicking Search Packages under the AdminStudio Reports subgroup of the Report Center group in the navigation bar.

On the Search Packages page you can perform a search of all of the applications in the Application Catalog to locate the package you would like to generate a report for.

- Searching for a Package on the Search Packages Page
- Information Included in Package Reports
- Navigating Through a Package Report
- Archiving a Package Report
- Exporting a Package Report

Searching for a Package on the Search Packages Page

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

By default, all of the packages in the connected AdminStudio Application Catalog are listed on the Search Packages page. However, you can filter the list of packages displayed in the package tree to display only those packages that meet specific search criteria. The search criteria are grouped into three categories:

- **Package Attributes**—Search by common properties assigned to packages. See Package Attributes.
- **Package Content**—Search by files, registry entries, .ini files, or shortcuts contained in the package. See Package Content.
- **Workflow Request Attributes**—Search by information related to a package's associated workflow request. See Workflow Request Attributes.
To filter the list of packages displayed in the package tree to display only those packages that meet specific search criteria, perform the following steps.

**Task:** To search for a package on the Search Packages page:

1. In the **Search Packages** area of the **Search Packages** page, expand the criteria category that you want to use by clicking the arrow. When all three categories are expanded, the following fields are available:

   ![Search Packages](image)

   - **Package Attributes**
     - Package Code
     - Product Code
     - Upgrade Code
     - Setup File Name
     - Comments
     - Extended Attributes

   - **Package Content**
     - File
     - Registry Key
     - Registry Value
     - .ini File
     - Shortcut

   - **Workflow Request Attributes**
     - Name
     - Upload Dates
     - Due Dates
     - Risk Dates
     - Due Period
     - End Date

2. Enter values in the criteria fields that you want to search on. You can search for packages in the Application Catalog based on metadata in three categories:
   - **Package Attributes**—Search by properties assigned to the package. See [Package Attributes](#).
   - **Package Content**—Search by files, registry entries, .ini files, or shortcuts contained in the package. See [Package Content](#).
   - **Workflow Request Attributes**—Search by information related to a package's associated workflow request. See [Workflow Request Attributes](#).

3. After you have entered the search criteria, click **Search**. The packages that meet the criteria are now listed.
Chapter 20  Generating and Viewing Reports in Report Center
Generating and Viewing AdminStudio Reports

Package Attributes

You can search for packages in a catalog based on one or more of any of the following package attribute metadata:

<table>
<thead>
<tr>
<th>Metadata</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package Code</td>
<td>Enter the GUID that identifies a particular Windows Installer .msi package. The Package Code associates an .msi file with an application or product and is represented as a string GUID—a text string that has a special format: <code>{xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxxx}</code> where each X character is a hex digit (0 through 9 or uppercase A through F).</td>
</tr>
<tr>
<td>Product Code</td>
<td>Enter the GUID that uniquely identifies the particular product release of a package. The ProductCode is a Windows Installer property and is represented as a string GUID—a text string that has a special format: <code>{xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxxx}</code> where each X character is a hex digit (0 through 9 or uppercase A through F).</td>
</tr>
<tr>
<td>Upgrade Code</td>
<td>Enter the GUID that identifies the family of products that are in the same upgrade path. The UpgradeCode is a Windows Installer property and is represented as a string GUID—a text string that has a special format: <code>{xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxxx}</code> where each X character is a hex digit (0 through 9 or uppercase A through F).</td>
</tr>
<tr>
<td>Setup File Name</td>
<td>Name of the file that was imported into the Application Catalog.</td>
</tr>
<tr>
<td>Comments</td>
<td>Enter the text of any comments associated with the package.</td>
</tr>
<tr>
<td>Extended Attributes</td>
<td>Enter the value of any of the Extended Attributes associated with the package.</td>
</tr>
</tbody>
</table>
Package Content

You can search for packages in a catalog based on one or more of any of the following Package Content metadata.

Table 20-4 • Package Content Search Fields

<table>
<thead>
<tr>
<th>Metadata</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>Enter the file name of one of the files in the package.</td>
</tr>
<tr>
<td>Registry Key</td>
<td>Enter a registry key to search on.</td>
</tr>
<tr>
<td>Registry Value</td>
<td>Enter a registry value to search on.</td>
</tr>
<tr>
<td>INI File</td>
<td>Enter any changes to an .ini file that are made when the product is installed.</td>
</tr>
<tr>
<td>Shortcut</td>
<td>Enter the name of a shortcut that is created when the product is installed.</td>
</tr>
</tbody>
</table>

Workflow Request Attributes

You can search for packages in a catalog based on one or more of any of the following attributes of the package's associated workflow request:

Table 20-5 • Workflow Request Attributes Search Fields

<table>
<thead>
<tr>
<th>Metadata</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter the name of the package's associated workflow request.</td>
</tr>
<tr>
<td>Upload Date</td>
<td>Enter the date the workflow request was created.</td>
</tr>
<tr>
<td>Due Date</td>
<td>Enter the date the workflow request is scheduled to be completed, based upon its value for Application Due Period.</td>
</tr>
<tr>
<td>Risk Date</td>
<td>Enter the date at which the workflow request's status will change to At Risk, which is based upon its value for Application At Risk Period.</td>
</tr>
<tr>
<td>Due Period</td>
<td>Enter, in days, the length of time this workflow request needs to be completed in order to meet its project's Service Level Agreement (SLA) requirements.</td>
</tr>
<tr>
<td>End Date</td>
<td>Enter the date the workflow request was completed.</td>
</tr>
</tbody>
</table>
Information Included in Package Reports

**Edition** • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

A Package Report lists detailed package information for packages of the following deployment types:

- Microsoft Windows Installer packages
- Microsoft App-V virtual packages
- Apple iOS mobile apps (internal and public store)
- Google Android mobile apps (internal and public store)

In a Package Report, the information is presented in a tabbed interface, as described in Navigating Through a Package Report. A Package Report includes the following major sections:

- Package Summary Information View
- Files View
- Registry View
- Shortcuts View
- ODBC Drivers View
- ODBC DS View
- Extended Attributes View
- Validation View
- Conflicts View
- History View
- Dependencies View
- Properties View

Package Reports for mobile apps only include the Files View, Properties View, and History View.
Package Summary Information View

*Edition* • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

The initial view (Page 1) of a Package Report is the **Package Summary Information** view.

![Image of Package Report](image)

**Figure 20-1**: Package Report / Package Summary Information View

The Package Summary Information View lists the following information:

**Table 20-6 • Package Report / Package Summary Information**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Name</td>
<td>Name assigned to the package.</td>
</tr>
<tr>
<td>Manufacturer</td>
<td>Company that authored the package.</td>
</tr>
<tr>
<td>Import Date</td>
<td>The date and time the package was imported into the Application Catalog.</td>
</tr>
<tr>
<td>Unresolved Conflicts</td>
<td>The number of detected conflicts, generated during conflict analysis of this package, which have not yet been resolved—either automatically or manually.</td>
</tr>
<tr>
<td>Product Version</td>
<td>Version of package that is recorded in the package's Windows Installer file.</td>
</tr>
</tbody>
</table>
Chapter 20  Generating and Viewing Reports in Report Center
Generating and Viewing AdminStudio Reports

Table 20-6  Package Report / Package Summary Information (cont.)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Language</td>
<td>Decimal-based code identifying the language that this software package was authored for. For example, English is 1033, German is 1031, and Japanese is 1041.</td>
</tr>
<tr>
<td>In Software Repository</td>
<td>Indicates whether or not this package and its associated files are managed by the Software Repository.</td>
</tr>
</tbody>
</table>

Files View

Edition  Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

The Files view lists all of the files included in the selected package, and the location where these files will be installed.

Figure 20-2: Package Report / Files View
For each file, the following information is listed:

Table 20-7 • Package Report / Files Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>Name of file included with this package.</td>
</tr>
<tr>
<td>Target Directory</td>
<td>Name of directory where the file is installed.</td>
</tr>
<tr>
<td>Version</td>
<td>Version number of the file.</td>
</tr>
<tr>
<td>File Size</td>
<td>Size of the installed file.</td>
</tr>
<tr>
<td>Component</td>
<td>Component that the file is associated with.</td>
</tr>
</tbody>
</table>

Registry View

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

The Registry view lists the registry entries that will be created when this package is installed.

Figure 20-3: Package Report / Registry View
For each registry entry, the following information is listed:

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Root</td>
<td>Identifies the predefined “root” key that contains the registry entry.</td>
</tr>
<tr>
<td>Key</td>
<td>A registry key.</td>
</tr>
<tr>
<td>Name</td>
<td>Name identifying the registry entry.</td>
</tr>
<tr>
<td>Value</td>
<td>The string of data that defines the value of the key.</td>
</tr>
<tr>
<td>Component</td>
<td>Package component that the registry entry is associated with.</td>
</tr>
</tbody>
</table>

**Shortcuts View**

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

The **Shortcuts** view lists all of the shortcuts that will be created when this package is installed.
For each shortcut, the following information is listed:

Table 20-9 • Package Report / Shortcuts Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name identifying the shortcut.</td>
</tr>
<tr>
<td>Target Directory</td>
<td>Directory and executable that the shortcut invokes.</td>
</tr>
<tr>
<td>Component</td>
<td>Component associated with the shortcut.</td>
</tr>
</tbody>
</table>

ODBC Drivers View

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

The ODBC Drivers view lists all of the Open Database Connectivity (ODBC) drivers in the package.

ODBC Resources are ones that involve interaction with databases. ODBC drivers are libraries that implement functions involving ODBC. Each database type has its own ODBC driver.
For each ODBC driver, the following information is listed:

**Table 20-10 • Package Report / ODBC Drivers Information**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Driver</td>
<td>Name of an Open Database Connectivity (ODBC) driver in the package. Each database type has its own ODBC driver.</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the ODBC driver identifying its associated database type.</td>
</tr>
<tr>
<td>File</td>
<td>File associated with the ODBC driver.</td>
</tr>
<tr>
<td>Component</td>
<td>Component associated with the ODBC driver.</td>
</tr>
</tbody>
</table>

**ODBC DS View**

*Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.*

The ODBC DS view lists all of the Open Database Connectivity (ODBC) data sources in the package. An ODBC data source identifies the source database type and provides information on how to connect to that database.

![ODBC DS View](image-url)

Figure 20-6: Package Report / ODBC Data Sources View
For each ODBC DS, the following information is listed:

**Table 20-11 • Package Report / ODBC DS Information**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Data Source</strong></td>
<td>Name of the ODBC data source, which identifies the source database type and provides information on how to connect to that database.</td>
</tr>
<tr>
<td><strong>Description</strong></td>
<td>Identifies the database type.</td>
</tr>
<tr>
<td><strong>Driver Description</strong></td>
<td>Name of this ODBC data source's associated ODBC driver.</td>
</tr>
<tr>
<td><strong>Component</strong></td>
<td>Component that this ODBC data source is affiliated with.</td>
</tr>
</tbody>
</table>

**Extended Attributes View**

*Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.*

The **Extended Attributes** view lists all of the extended attribute metadata that has been entered for this package.

![Figure 20-7: Package Report / Extended Attributes View](image)
For each Extended Attribute, the following information is listed:

### Table 20-12 • Package Report / Extended Attributes Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name identifying the attribute.</td>
</tr>
<tr>
<td>Value</td>
<td>Content entered for the attribute.</td>
</tr>
</tbody>
</table>

**Validation View**

*Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.*

The **Validation** view lists all of the ICE rule errors and warnings that were generated when the package was validated against Microsoft ICEs (Internal Consistency Evaluators)—custom actions written by Microsoft which can be executed to determine if an installation package is built according to Windows Installer standards.

![Figure 20-8: Package Report / Validation View](image-url)
For each error or warning, the following information is listed:

### Table 20-13 • Package Report / Validation Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ICE Rule</td>
<td>Name of ICE Rule that generated an error or warning message.</td>
</tr>
<tr>
<td>Description</td>
<td>Error or warning message.</td>
</tr>
<tr>
<td>Error Level</td>
<td>Indicates the severity of the message as either being a Warning or an Error.</td>
</tr>
<tr>
<td>• Errors</td>
<td>Package authoring that will cause incorrect behavior.</td>
</tr>
<tr>
<td>• Warnings</td>
<td>Package authoring that could possibly cause incorrect behavior. Warnings can also report unexpected side-effects of package authoring.</td>
</tr>
</tbody>
</table>

**Conflicts View**

**Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.**

The **Conflicts** view lists all of the unresolved errors that were found when conflict analysis was performed on this package.

![Figure 20-9: Package Report / Conflicts View](image)
For each error, the following information is listed:

Table 20-14 • Package Report / Conflicts Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACE Rule</td>
<td>Name of ACE Rule that generated the message.</td>
</tr>
<tr>
<td>Description</td>
<td>Message generated during conflict analysis.</td>
</tr>
<tr>
<td>Target Package</td>
<td>Package that conflicted with this package.</td>
</tr>
</tbody>
</table>

History View

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

The History view lists all of the actions that have been performed on this package since it was imported into the Application Catalog.

Figure 20-10: Package Report / History View
For each action, the following information is listed:

Table 20-15 • Package Report / History Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>Day and time the event occurred.</td>
</tr>
<tr>
<td>Action</td>
<td>Identifies the event that occurred.</td>
</tr>
<tr>
<td>User</td>
<td>Identifies the user who executed the event.</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the event that occurred.</td>
</tr>
</tbody>
</table>

**Dependencies View**

*Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.*

The *Dependencies* view lists all of a package's files that have dependencies with files used by other products or operating systems in the Application Catalog.

**Figure 20-11: Package Report / Dependencies View**
For each dependency, the following information is listed:

**Table 20-16 • Package Report / Dependencies Information**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of a file associated with this package that has dependencies with files used by other products or operating systems in the Application Catalog.</td>
</tr>
<tr>
<td>Path</td>
<td>Location where this dependent file is installed.</td>
</tr>
<tr>
<td>Size</td>
<td>Size of the dependent file.</td>
</tr>
<tr>
<td>Version</td>
<td>Version of the dependent file.</td>
</tr>
</tbody>
</table>

Properties View

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

The Properties view of the Package Report, which is only displayed for mobile apps, lists various attributes of the selected mobile application.

![Figure 20-12: Package Report / Properties View](image)
Navigating Through a Package Report

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

The Package Report consists of the initial Package Summary View and 10 other multi-page views which are accessed by clicking the links at the top of the report:

![Navigation Links on the Package Report](image)

**Scrolling Through Pages of a View**

Each of the Package Report views can be either a single page or multi-page, depending upon the content. The Package Report window is not resizable, so you cannot enlarge the window to display more items. Instead, you can use the Page Scrolling controls in the toolbar.

![Page Scrolling Controls on Package Report](image)

The total number of pages of the Package Report is listed in the toolbar, along with the number of the page that you are currently viewing. To jump to a specific page, enter a number in the box and click Enter.

Page 1 of the Package Report is the Package Summary Information view. Following this view, the rest of the views follow in the order in which they appear in the navigation links. The total number of pages in a Package Report is determined by adding the number of pages of all of the different views together.
Using Zoom Capability to Modify the Report Size

You can make selections from the Zoom list in the tool bar to enlarge or decrease the size of the report.

![Zoom List on the Package Report](http://172.17.5.167 - Package Report - Microsoft Internet Explorer)

Figure 20-15: Zoom List on the Package Report

**Note** - When you use the Zoom list to change the size of a Package Report, the size of the font used in the text is increased or decreased; however, the amount of information displayed on one page does not change.

Searching for Information in a Package Report

You can use the **Find** box in the Package Report tool bar to search for specific information in the Package Report.

**Task:** To search a Package Report:

1. In the Package Report toolbar, enter the text you want to search for in the **Find** box and click **Find**. The page containing the first instance of that text is opened, and the text you searched for is highlighted.

2. Click **Next** in the tool bar to find the next instance of the text.
Archiving a Package Report

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

You can archive a Package Report to document a snapshot of a package’s information as of a specific date and time.

Package Reports are saved in PDF format, and therefore can be easily distributed. An archived report looks very similar to the original report, except that it is a multiple-page PDF:

Figure 20-16: Archived Package Report

Note • In an archived Package Report PDF, the navigation links at the top of the report (Files, Registry, Shortcuts, etc.) are not active. To scroll through the PDF, use the standard Adobe Reader controls.

To archive a Package Report, perform the following steps.

Task: To archive a Package Report:

1. Open a Package Report.
2. Click the Archive Report link in the lower left corner any of the Package Report pages. The report is archived in PDF format and the following message is displayed:

The report has been archived.
3. Click the Report Center **All Reports** tab. The **All Reports** page opens, and the report that you just archived is listed.

*Note* • Each user’s **Archived Reports** list only includes those reports that they archived. If you want others in your organization to view an archived report, you need to distribute the PDF via email or other delivery method.

4. Click **View** next to the Package Report that you want to view. The report is opened in a PDF browser.

**Deleting an Archived Package Report from the Archived Reports List**

To delete an archived Package Report, perform the following steps.

**Task:**  
*To delete an archived Package Report from the Archived Reports list:*

1. In the Archived Reports list on the **All Reports** page, right-click on the archived report you want to delete, and then click **Delete**. You are prompted to confirm the deletion.

2. Click **OK**. The archived report is deleted.

**Exporting a Package Report**

*Edition* • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

You can export the contents of a Package Report to an Excel (.xls) or Acrobat (.pdf) file, or Microsoft Word (.doc) file.

- **Excel .xls file**—When a Package Report is exported to Microsoft Excel format, each of the Package Report views are displayed on a different worksheet.

- **Acrobat .pdf file**—An exported Package Report in PDF format is the same as the PDF created when a Package Report is archived. See **Archiving a Package Report**.

- **Word (.doc) file**—The Package Report is exported in Microsoft Office Word 97 - 2003 format.
To export a Package Report, perform the following steps.

**Task:** To export a Package Report:

1. In the Package Report tool bar, click on the Export icon.
2. Select **Excel** or **PDF**, or **Word** from the list.

One the following occurs:

- If you selected **Excel** or **Word**, the **File Download** dialog box opens. Click **Save** and select a location for the exported file on the **Save As** dialog box.
- If you selected **PDF**, the PDF will open in a new browser window.

### Generating a Custom SQL Query Report for AdminStudio

**Edition** • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

You can generate a Custom SQL Query Report to include data generated by both AdminStudio and Workflow Manager. To generate a Custom SQL Query Report, perform the following steps.

**Task:** To generate a new Custom SQL Query report:

1. In the navigation bar, click **All Reports** under the **Workflow Manager** subgroup of the **Report Center** group. The **All Reports** page opens.
2. Click **Add**. The **Select Report Type** panel opens.
3. Click **Custom SQL Query Report**. The **Enter SQL Query** panel opens.
4. Enter an SQL Query to retrieve the data for this report. Click the **Test Query** button to verify the query syntax.

**Tip** • To assist you in writing queries to retrieve data, see **Wildcard Support in Report Center SQL Queries**.

5. Click **Next**. The **General Information Panel** opens.
6. Enter a **Report Name** and **Description** to clearly identify the contents and purpose of this report. This name and description will be listed on the **All Reports** page.
7. Select the roles that you want to have permission to view this report.

8. Click Next. The Report Summary panel opens, which displays all the information needed to create the report.

9. Click Finish. The report is generated in the Report View. This report is also saved and now appears in the list on the All Reports page.

**Wildcard Support in Report Center SQL Queries**

In Report Center searches, the LIKE operator is always used. You can combine the LIKE operator with a wildcard character, and the following rules apply:

**Table 20-17 • Wildcard Support in Report Center Queries**

<table>
<thead>
<tr>
<th>Situation</th>
<th>Rule</th>
</tr>
</thead>
<tbody>
<tr>
<td>When no wildcards are used</td>
<td>If you do not enter a wildcard character in the Search box, then Report Center performs a &quot;LIKE&quot; search, which searches for any occurrence of that text anywhere in the item that is being searched for.</td>
</tr>
<tr>
<td></td>
<td>For example, if you are searching for a file name that has the word test anywhere in the file name, and you entered test in the Search box, it would be interpreted by Report Center as: <em>test</em></td>
</tr>
<tr>
<td></td>
<td>And the following files would be found: MyTestFile and TestFile</td>
</tr>
<tr>
<td>When wildcards are used</td>
<td>You can specify a * wildcard in the Search box to narrow the search results.</td>
</tr>
<tr>
<td></td>
<td>For example, if you are searching for a file name that includes the word test, but does not begin with it, and you entered *test in the Search box, MyTest would be returned, but not TestFile.</td>
</tr>
</tbody>
</table>
Generating a Custom Stored Procedure Report for AdminStudio

You have the option of generating an AdminStudio Enterprise Server report using a stored procedure. A Custom Stored Procedure Report is a report on data generated by AdminStudio that is defined by specifying a stored procedure in the Report Wizard.

**Important** • If you are connected to an Application Catalog database that was created by AdminStudio, Custom Stored Procedure Report will not be listed on the Select Report Type panel of the Report Wizard. To enable this report, run the following script:

```
C:\workFlowManager\Support\SQL_Scripts\1302UpgradeWFM.sql
```

To generate a Custom Stored Procedure report, perform the following steps.

**Task:** To generate a Custom Stored Procedure report:

1. First, enable the Custom Stored Procedure Report option by performing the following steps:
   a. Open the workflowManager/wwwroot directory and locate the web.config file.
   b. Open the web.config file in a text editor.
   c. In the <appSettings> section, locate the ReportOptions property and set its value to 1:
      ```
      <add key="ReportOptions" value="1"></add>
      ```
   d. Save the web.config file.

2. Next, open the AMS_CustomReports table and enter the names of the stored procedures you want to use to generate reports.

   **Note** • For more information on stored procedures, see SQL Stored Procedures in Microsoft TechNet.

3. In the navigation bar, click All Reports under the Workflow Manager subgroup of the Report Center group. The All Reports page opens.
4. Click Add. The Select Report Type panel opens.

   **Step 1: Select Report Type**

   - Custom Report
     A custom report defined by using the Report Wizard.
   - Activity Report
     A custom report exclusivily for application activities, defined by using Report Wizard.
   - Custom SQL Query Report
     A custom report defined by entering an SQL query in the Report Wizard.
   - Custom Stored Procedure Report
     A custom report defined by selecting a Stored Procedure in the Report Wizard.


   **Step 2 of 4: Select Stored Procedure**

   The contents of this panel is determined by the selected stored procedure.

   - Get Work flow details Report
   - Enter values for the following input parameters and click “Get Report” to display results.

   - WorkflowID:

   - Get Report

   **Note** • This panel is customizable per customer need. The filters shown on the screen are based up on the parameters required by the stored procedure.

6. Select a stored procedure from the list.

7. Enter the requested information into the filter fields to define what this report will display.
8. Click **Get Report**. The report is listed:

![Step 2 of 4: Select Stored Procedure](image)

9. Click **Next**. The **General Information** panel opens and you are prompted to enter a name for this report and specify the roles with permissions to view this report.
10. In the **Report Name** field, enter a name to identify this report. This name will be listed on the All Reports page and on the My Reports pane on the Administrator Home page.

11. Enter a **Description** to identify the purpose of this report.

12. In the **Roles** section, select those roles that you want to assign permission to view this report.

13. Click **Next**. The Summary panel opens.

### Step 7 of 7: Report Summary

<table>
<thead>
<tr>
<th>Report Name</th>
<th>Tools Report</th>
</tr>
</thead>
<tbody>
<tr>
<td>Report Fields</td>
<td>ToolID, Location, Description, HelpFile, Arguments, Comments, ToolType, WorkingDir, ShowTool, ToolsIcon, DisplayOrder</td>
</tr>
<tr>
<td>Template Data</td>
<td>None</td>
</tr>
<tr>
<td>Filters</td>
<td>None</td>
</tr>
<tr>
<td>Roles</td>
<td>Workflow Administrator, Repackager, Tech Lead, SCAdmin, System Administrator, Project Manager, Workflow Consumer, User, UA Tester, License Manager, Application User, Project Manager, Configuration Manager</td>
</tr>
</tbody>
</table>

14. Click **Finish**. The report is now saved and available to view by users with appropriate permission.
Viewing AdminStudio Application Catalog Reports

Edition • Report Center is included with AdminStudio Enterprise Edition and with Workflow Manager.

On the Application Catalog Reports page, you can view a wide array of reports containing summary information on the Windows Installer, App-V, and iOS and Android applications in your Application Catalog. These reports give you insight into the readiness of those packages for distribution and for conversion to virtual packages.

You open the Application Catalog Reports page by selecting Application Catalog Reports in the AdminStudio Reports subgroup of the Report Center group in the navigation bar. You switch between reports by selecting the report name from the Select Report list.

Application Catalog Reports

Select Report: Application Readiness Dashboard

This report shows the deployment type breakdown of the applications in your Application Catalog as well as results of operating system and virtualization compatibility testing for desktop applications. It also shows the results of Windows Installer and App-V best practice testing.

Figure 20-17: Application Readiness Dashboard Report

The available reports include test results from operating system compatibility, browser compatibility, virtualization compatibility, remote application publishing compatibility, best practices testing, and application conflict testing. For iOS and Android mobile apps, reports on feature use, risk assessment, device compatibility, and policy compatibility are available. Reports are also included on App-V packages in your Application Catalog, as well as Microsoft System Center Configuration Manager deployment information.
For most reports, detailed sub-reports are available by clicking on one of the categories of the pie bar chart, on one of the numbers in an issue count column, or on a package name. Click on the available hyperlinks until you have explored all of the levels of the report.

For more information, see Viewing Application Testing and Analysis Reports on the Report Center Tab.

---

Generating and Viewing Workflow Manager Reports

*Edition* • *This feature is available in Workflow Manager only.*

Both workflow consumers and administrators can generate reports. All reports can be filtered by many common fields (such as project, company, and so on), and you can also export reports to many different formats, including XLS, PDF, HTML, TXT, XML and RTF.

This section includes topics on the following:

- Generating System Reports
- Creating Custom Reports
- Exporting Report Data from the Report View
- Exporting Data From Any List

*Note* • *You must be a Workflow Administrator with Administrative permissions to create a Report.*
Generating System Reports

*Edition ➤ This feature is available in Workflow Manager only.*

Workflow administrators can open five system reports from the My Reports panel on their Home page or from the All Reports page. These reports provide you with detailed summary information about a company’s projects and workflow requests.

**My Reports**

![System Reports on the Workflow Manager Home Page](image)

**Figure 20-18:** System Reports on the Workflow Manager Home Page

The following reports are available:

- **Projects Report**—A report that groups projects by customer and returns summarized information including the progress and Service Level Agreement (SLA) status of workflow requests. You can choose to return information about one project or all of a company’s projects. See Generating a Projects Report.

- **Workflow Requests Summary Report**—A report that lists all of a company’s workflow requests, displaying the SLA status and workflow progress of each request. You can filter this report by SLA status. See Generating a Workflow Requests Summary Report.

- **Projects SLA Report**—A report that measures and reports on the SLA status for a specific project, or for all projects, during a specific date range. See Generating a Projects SLA Report.

- **Workflow Requests SLA Report**—A report that helps you analyze the SLA delivery time for any workflow request. See Generating a Workflow Requests SLA Report.

- **Workflow Steps SLA Report**—A report that lists all workflow steps for which step-level SLA tracking is being performed along with their SLA Status. See Generating a Workflow Steps SLA Report.

- **Customizing SLA Reports**—This section explains how to customize the Projects SLA and Workflow Requests SLA reports by editing stored procedures. See Customizing SLA Reports.
Opening a System Report

You can open all of these System Reports from either the All Reports page or the Workflow Manager Home page.

Task: To open a System Report:

1. Do one of the following to open a System Report:
   • On the All Reports page, click View next to the report name.
   • On the Workflow Manager Home page, click the report name in the My Reports list.

2. Follow the instructions in one of the following topics:
   • Generating a Projects Report
   • Generating a Workflow Requests Summary Report
   • Generating a Workflow Steps SLA Report

Setting View Permissions for the Projects or Workflow Requests Summary Reports

You can specify which roles at your company are able to view the Projects and the Workflow Requests Summary reports.

Task: To set view permissions:

1. On the All Reports page, click Edit next to Projects Report or Workflow Requests Summary Report. The General Information panel opens, listing all of the roles for both the Workflow Consumer and Workflow Administrator company.

2. Select the roles that you want to be able to view the selected report.

3. Click Update.
Generating a Projects Report

Edition • This feature is available in Workflow Manager only.

A Projects Report groups projects by customer and returns summarized information including the progress and Service Level Agreement (SLA) status of workflow requests. You can choose to return information about one project or all of a company’s projects.

Task: To view a Projects Report:

1. Do one of the following:
   • On the Workflow Manager Home page, click Project Report in the My Reports list.
   • On the All Reports page, click View next to Projects Report.

   The Projects Report page opens.

2. Select the company that you want to report on from the Company list.

3. Choose one of the company’s projects from the Projects list, or select ** View for all ** to return information about all of a company’s projects.

4. To return only workflow requests with specific SLA Status values, choose one or more of: Completed On Time, Completed Late, On Time, At Risk, or Late. Select all of these if you want to report on all workflow requests.

Generating a Workflow Requests Summary Report

This feature is available in Workflow Manager only.

A Workflow Requests Summary Report groups workflow requests by company, and presents information on their progress and Service Level Agreement (SLA) status.

You can choose to return information about one workflow request or about all of a company's workflow requests. You can also filter the report by SLA status.

Task: To view a Workflow Requests Summary Report:

1. Do one of the following:
   - On the Workflow Manager Home page, click Workflow Requests Summary Report in the My Reports list.
   - On the All Reports page, click View next to Workflow Requests Summary Report.

   The Workflow Requests Summary Report page opens.

2. From the Company list, select the company that you want to view a report on.

3. Select one of the following options to specify which requests to include in this report:
   - Single Workflow Request—Select this option to return information about only one workflow request, which you select from the associated combo box.
   - Multiple Workflow Requests—Select this option to return all workflow requests with specific SLA status values. Choose one or more of Completed On Time, Completed Late, On Time, At Risk, or Late to indicate which workflow requests you wish to return. Select all of these options to return all workflow requests associated with a project.

4. If you chose to generate a report about a single workflow request, the Additional Metadata Filter Conditions check box becomes visible. Select this check box to return filter your report by the values provided by people as they complete the data elements in a workflow request. If you select the checkbox, the metadata filter fields appear, and you should do the following:
   a. Select the data element that you want to filter by from the Metadata Field list.
   b. Enter a value for the selected Metadata Field in the Condition Value box, or select a value from the Values List (when available).
   c. Select the appropriate Operator from the list (AND or OR).
   d. Continue adding Metadata Fields, if desired. You can filter by up to four fields.

Generating a Projects SLA Report

Edition • This feature is available in Workflow Manager only.

You can generate a Projects SLA Report to measure and report on the SLA status for a specific project, or for all projects, during a specific date range. This helps you analyze the delivery time for any completed project, and identify bottlenecks and weak points in your process.

Using this report, you can view projects within a specific date range, and then drill down from project level to workflow requests across both phases and steps to see the SLA status at each level.

Task: To generate a Projects SLA Report:

1. Do one of the following:
   • On the Workflow Manager Home page, click Projects SLA Report in the My Reports list.
   • On the All Reports page, click View next to Projects SLA Report.

Important • If you are connected to an Application Catalog database that was created by AdminStudio, Projects SLA Report will not be listed on the All Reports page. To enable this report, run the following script:

C:\WorkflowManager\Support\SQL_Scripts\1302UpgradeWFM.sql

The Projects SLA Report page opens.

Projects SLA Report

2. From the Template list, select the name of the Workflow Template used by the project or projects that you want to view SLA information for.

Important • To generate a report that lists SLA data for all projects during a specific date range, do not make a selection from the Template list.

3. For the Data Range From and Date Range To fields, identify the date range for which you want to view project data.
4. Click **View Report** to generate the Projects SLA Report.

5. Click the plus signs to expand the listing to view SLA data across phases and steps for a specific project.

6. To view SLA information on a specific workflow request, click the hyperlinked **Request Name** to open the **SLA Details by Phase and Workflow Step Subreport** for that workflow request.

**SLA Details by Phase and Workflow Step Subreport**

The **SLA Details by Phase and Workflow Step** report lists SLA data for a specific workflow request.

**Task:**

**To open an SLA Details by Phase and Workflow Step report:**

1. Open a Projects SLA Report, as described in **Generating a Projects SLA Report**.

2. Click the plus signs to expand the listing until you can view the SLA data for a specific workflow step. Workflow requests that contain that workflow step are listed.
3. Under the expanded workflow step, click the hyperlinked Request Name to open the SLA Details by Phase and Workflow Step Subreport for that workflow request.

4. To view the SLA data for other workflow steps in that workflow request, use the plus signs to expand the listing.
Generating a Workflow Requests SLA Report

Edition • This feature is available in Workflow Manager only.

The Workflow Requests SLA Report, which is opened by clicking Workflow Requests SLA Report on the All Reports page, helps you analyze the SLA delivery time for any workflow request. You can use the fields at the top to filter the list of workflow requests displayed in this report, such as to display only workflow requests from a particular project, or just those using a particular workflow template, etc.

Task: To generate a Workflow Requests SLA Report:

1. Do one of the following:
   - On the Workflow Manager Home page, click Workflow Requests SLA Report in the My Reports list.
   - On the All Reports page, click View next to Workflow Requests SLA Report.

   Important • If you are connected to an Application Catalog database that was created by AdminStudio, Workflow Requests SLA Report will not be listed on the All Reports page. To enable this report, run the following script:

   C:\WorkflowManager\Support\SQL_Scripts\1302UpgradeWFM.sql

   The Workflow Requests SLA Report page opens.

   **Workflow Requests SLA Report**

   Detailed data for Request

   ![Screenshot of Workflow Requests SLA Report]

2. From the Company/Business Unit Name list, select the name of the company or business unit that you want to view SLA information for.

3. From the Project Name list, select the name of the project that is associated with the workflow requests that you want to view SLA information for.

   Important • To generate a report that lists SLA data for all projects during a specific date range, do not make a selection from the Project Name list.
4. From the **Template** list, select the name of the workflow template used by the workflow requests that you want to view SLA information for.

**Important** • To generate a report that lists SLA data for all workflow requests during a specific date range, do not make a selection from the **Template** list.

5. For the **Data Range From** and **Date Range To** fields, identify the date range for which you want to view SLA data.

6. Click **View Report** to generate the Workflow Requests SLA Report. Workflow requests are listed, along with summary SLA information for all phases in that workflow request.

7. Use the plus signs to expand the listing to view the SLA data for workflow phases and steps in a particular workflow request.
Generating a Workflow Steps SLA Report

Edition • This feature is available in Workflow Manager only.

A Workflow Steps SLA Report lists all workflow steps for which step-level SLA tracking is being performed along with their SLA Status. SLA (Service Level Agreement) time tracking is used to determine the status of a workflow step (or workflow request) in relationship to its SLA due date as either: In Progress, On Time, At Risk, Late, Completed on Time, or Completed Late.

Note • For information on enabling workflow-step level SLA tracking, see “Tracking a Workflow Request or Workflow Step’s SLA Status” in the Workflow Manager Help Library.

Task: To generate a Workflow Steps SLA Report:

1. Do one of the following:
   - On the Workflow Manager Home page, click Step Level SLA Report in the My Reports list.
   - On the All Reports page, click View next to Step Level SLA Report.

   The Workflow Steps SLA Report page opens. By default, only workflow steps from currently active workflow requests are listed. The SLA Status column identifies each workflow step’s status.

2. To display the SLA status of workflow steps from all workflow requests, even those that have been completed, clear the selection of the Only include Workflow Steps in active Workflow Requests option and click Refresh Report.
Customizing SLA Reports

Edition • This feature is available in Workflow Manager only.

You may want to customize the Projects SLA Report or Workflow Requests SLA Report. For example, you may want to rearrange columns of data, add new columns, hide columns, etc.

- **If you want to add a new column**, you need to edit the report’s associated .aspx page, as well as one of its associated stored procedures.
- **If you just want to rearrange columns or hide a column**, you only need to edit the report’s associated .aspx page.

### SLA Reports Associated .aspx Pages and Stored Procedures

The following table lists the associated .aspx page and stored procedures for the Projects SLA Report and the Workflow Requests SLA Report.

#### Table 20-18 • SLA Reports: Associated .aspx Pages and Stored Procedures

<table>
<thead>
<tr>
<th>Report Name</th>
<th>Associated .aspx File</th>
<th>Stored Procedures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Projects SLA Report</td>
<td>ReportCenter/CompletedTemplateSLA.aspx</td>
<td>ams_template_avg_deliverytime</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ams_phase_avg_deliverytime</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ams_step_avg_deliverytime</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ams_StepWF_deliverytime</td>
</tr>
<tr>
<td>Workflow Requests SLA Report</td>
<td>ReportCenter/RequestDetailStatus.aspx</td>
<td>ams_wf_status</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ams_wf_phase_status</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ams_wf_step_status</td>
</tr>
</tbody>
</table>

#### Modifying the Workflow Requests SLA Report

The Workflow Requests SLA Report is generated using the RequestDetailStatus.aspx file. The following table lists the input elements in that file along with each input element’s associated stored procedure.

#### Table 20-19 • Projects SLA Report Stored Procedures Per Input Element

<table>
<thead>
<tr>
<th>Report Level</th>
<th>Stored Procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workflow Request</td>
<td>ams_wf_status</td>
</tr>
<tr>
<td>Workflow Phase</td>
<td>ams_wf_phase_status</td>
</tr>
<tr>
<td>Workflow Step</td>
<td>ams_wf_step_status</td>
</tr>
</tbody>
</table>
Name and Arrangement of Columns for Drill Down Sections

The following input elements control the name and arrangement of the columns in each drill down section. The columns will be shown in the order they are specified. The column names need to match the column returned by stored procedure mentioned above.

```html
<input type="hidden" runat="server" id="hidWFSLAFields" value ="Request Name,Project,Template,Created Date,SLA Days,Risk Period,Actual Days,Due Date,Created By,Request Status,ApplicationID"/>
<input type="hidden" runat="server" id="hidWFPhaseDetailsFields" value ="Phase,Sort Order,Steps Count,SLA Days,Actual Days,Completed On,Completed By,PhaseID"/>
<input type="hidden" runat="server" id="hidWFStepDetailsFields" value ="Step,Sort Order,Track SLA,SLA Days,Risk Period,Actual Days,Completed On,Completed By,StepID,PhaseID"/>
```

Modifying the Projects SLA Report

The Projects SLA Report is generated using the CompletedTemplateSLA.aspx file. The following table lists the input elements in that file along with each input element's associated stored procedure.

Table 20-20 • Projects SLA Report Stored Procedures Per Input Element

<table>
<thead>
<tr>
<th>Report Level</th>
<th>Stored Procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project</td>
<td>ams_template_avg_deliverytime</td>
</tr>
<tr>
<td>Workflow Phase</td>
<td>ams_phase_avg_deliverytime</td>
</tr>
<tr>
<td>Workflow Step</td>
<td>ams_step_avg_deliverytime</td>
</tr>
<tr>
<td>workflow Request</td>
<td>ams_StepWF_deliverytime</td>
</tr>
</tbody>
</table>

Name and Arrangement of Columns for Drill Down Sections

The following input elements control the name and arrangement of the columns in each drill down section. The columns will be shown in the order they are specified. The column names need to match the column returned by stored procedure mentioned above.

```html
<input type="hidden" runat="server" id="hidTemplateAvgSLAFields" value ="Project,Template,Include Weekened for SLA,Request Count,SLA Days,Average Actual Days,Start Date,End Date,ProjectID"/>
<input type="hidden" runat="server" id="hidProjectAvgSLAFields" value ="Phase,Sort Order,Steps Count,Request Count,SLA Days,Average Actual Days,ProjectID,PhaseID"/>
<input type="hidden" runat="server" id="hidStepsAvgSLAFields" value ="Step,Sort Order,Track SLA,Request Count,SLA Days,Risk Period,Average Actual Days,CompanyID,StepID,ProjectID,PhaseID"/>
<input type="hidden" runat="server" id="hidWFSLAFields" value ="Request Name,Created Date,Due Date,Completed Date,SLA Days,Risk Period,Actual Days,TemplateID,ProjectID,RequestID"/>
```
Creating Custom Reports

**Edition • This feature is available in Workflow Manager only.**

You can create the following types of custom reports using the Reports Wizard:

- **Custom Report**—A custom report defined by using the Reports Wizard. See Creating a Custom Report.
- **Activity Report**—A custom report, which you define using the Report Wizard, that displays a listing of activities that occur during the completion of a request. See Creating an Activity Report.
- **Custom SQL Query Report**—A custom report defined by entering an SQL query in the Report Wizard. See Generating a Custom SQL Query Report.

Additional information is provided in this section that may help you generate custom reports:

- **Wildcard Support in Report Center SQL Queries**—You can combine the SQL LIKE operator with wildcard characters to perform searches. See Wildcard Support in Report Center SQL Queries.
- **Sample SQL Queries Used to Generate Project and Workflow Request Reports**—Sample SQL queries that are used to generate the built-in Project and Workflow Requests reports are provided. These sample queries might be helpful to refer to when you are creating your own custom reports. See Sample SQL Queries Used to Generate Project and Workflow Request Reports.

Creating a Custom Report

**Edition • This feature is available in Workflow Manager only.**

To create a new custom report, perform the following steps.

<table>
<thead>
<tr>
<th>Task</th>
<th>To create a new report:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. In the navigation bar, click All Reports under the Workflow Manager subgroup of the Report Center group. The All Reports page opens.</td>
<td></td>
</tr>
<tr>
<td>2. Click Add. The Select Report Type panel opens.</td>
<td></td>
</tr>
<tr>
<td>4. Select the objects that you would like to include in the report and click Next. The Select Report Fields panel opens, listing all of the defined fields by object type. Only the objects that you selected in the previous step will be listed.</td>
<td></td>
</tr>
</tbody>
</table>
5. Select the report fields that you would like to include in the report and click Next. The **Select Report Filters** panel opens, where you can filter the data that you want to appear in the report.

6. Click on a field in the tree and set its filter on the right side using the drop-down boxes and the text box, selecting appropriate logical conditions which are populated according to the selected field. Each time you create a filter, click Add to add the filter to the current filter conditions.

   **Note** • Even though you may not have included all of the available report fields in this report, you can still filter the data using all of these report fields.

7. Click Test Query to test the created query for your report.

8. When you are satisfied with the filter conditions, click Next. The **Select Template Data** panel opens, listing all available template data.

9. Expand the templates in the tree and select the data that you want to include in the report. All of the data groups and data elements associated with the selected template are listed.

   To display only those templates that are in use in the Available Templates list, select the **Templates in use only** option.

10. Click Next. The **General Information** panel opens.

11. Enter a Report Name and Description to clearly identify the contents and purpose of this report. This name and description will be listed on the All Reports page.

12. Select the Administrator and Consumer roles that you want to have permission to view this report.

13. Click Next. The **Report Summary** panel opens, which displays all the information needed to create the report.

14. Click Finish. The report is generated in the **Report View**. This report is also saved and now appears in the list on the All Reports page.

---

**Creating an Activity Report**

**Edition** • This feature is available in Workflow Manager only.

Every time an activity or event occurs during the completion of a request, Workflow Manager records that activity. You can view a listing of these activities in the Activity Report, a custom report which you define using the Report Wizard.

- Activities Displayed in the Activity Report
- Information that Can Be Included in an Activity Report
- How to Create an Activity Report
## Activities Displayed in the Activity Report

The Activity Report lists a record for each time one of the following activities occurs during the completion of a request:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Request Name Change</td>
<td>Occurs when a user edits the <strong>Workflow Name</strong> field on the <strong>Properties</strong> tab of the <strong>Workflow Progress</strong> page and clicks <strong>Update</strong>.</td>
</tr>
<tr>
<td>Request Status Changed</td>
<td>Occurs when a user edits the <strong>Status</strong> of a request on the <strong>Properties</strong> tab of the <strong>Workflow Progress</strong> page and clicks <strong>Update</strong>.</td>
</tr>
<tr>
<td>Data Acceptance Begins</td>
<td>Occurs when a user clicks the <strong>Submit</strong> button after they have entered all of the initial data that is required for a request (the Data Entry Step of the first Workflow Phase).</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td>This event occurs simultaneously with the Data Submission Complete event.</td>
</tr>
<tr>
<td>Data Acceptance Cancel</td>
<td>Occurs when a Workflow Administrator clicks the <strong>Reject Data</strong> button to reject the data submitted during a request’s Data Entry Step.</td>
</tr>
<tr>
<td></td>
<td>Each time data is rejected, three activities are recorded:</td>
</tr>
<tr>
<td></td>
<td>• Data Acceptance Cancel</td>
</tr>
<tr>
<td></td>
<td>• Data Rejected</td>
</tr>
<tr>
<td></td>
<td>• Data Submission Begins</td>
</tr>
<tr>
<td>Data Acceptance Complete</td>
<td>Occurs when a Workflow Administrator clicks the <strong>Accept Data</strong> button after reviewing the data submitted during a request’s Data Entry Step.</td>
</tr>
<tr>
<td>Data Changed</td>
<td>Occurs when a user clicks <strong>Update</strong> after editing data that was submitted as part of a request.</td>
</tr>
<tr>
<td>Data Edit</td>
<td>Occurs when a user clicks the name of a Data Entry Workflow Step, and then clicks the <strong>Edit Data</strong> button.</td>
</tr>
<tr>
<td>Data Rejected</td>
<td>Occurs when a Workflow Administrator clicks the <strong>Reject Data</strong> button to reject the data submitted during a request’s Data Entry Step.</td>
</tr>
<tr>
<td></td>
<td>Each time data is rejected, three activities are recorded:</td>
</tr>
<tr>
<td></td>
<td>• Data Acceptance Cancel</td>
</tr>
<tr>
<td></td>
<td>• Data Rejected</td>
</tr>
<tr>
<td></td>
<td>• Data Submission Begins</td>
</tr>
</tbody>
</table>
Chapter 20  Generating and Viewing Reports in Report Center
Generating and Viewing Workflow Manager Reports

Table 20-21 • Activities Listed in the Activity Report (cont.)

<table>
<thead>
<tr>
<th>Activity</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Submission Begins</td>
<td>Because the first Workflow Step of the first Workflow Phase of every Request is a Data Entry step, each time a Workflow Consumer or Workflow Administrator submits a new Request, this activity occurs when the Submit button is clicked.</td>
</tr>
<tr>
<td></td>
<td>Note • When Workflow Consumers submit a request, they are immediately prompted to enter the required data. However, when Workflow Administrators submit a request, they are not prompted to enter the required data until they click on the first Workflow Step of the first Workflow Phase on the Workflow Progress page.</td>
</tr>
<tr>
<td>Data Submission Complete</td>
<td>Occurs when a user clicks the Submit button after they have entered all of the initial data that is required for a request (the Data Entry Step of the first Workflow Phase).</td>
</tr>
<tr>
<td></td>
<td>Note • This event occurs simultaneously with the Data Acceptance Begins event.</td>
</tr>
<tr>
<td>SLA Start</td>
<td>Occurs when a user clicks the Start Clock button on the Workflow Progress page to restart monitoring of SLA time for the current Workflow Step.</td>
</tr>
<tr>
<td>SLA Stop</td>
<td>Occurs when a user clicks the Stop Clock button on the Workflow Progress page to stop monitoring of SLA time for the current Workflow Step.</td>
</tr>
<tr>
<td>Workflow Phase Begins</td>
<td>Occurs when the last Workflow Step in the previous Workflow Phase is completed.</td>
</tr>
<tr>
<td>Workflow Phase Cancel</td>
<td>Occurs when all Workflow Steps in a Workflow Phase are rolled back.</td>
</tr>
<tr>
<td>Workflow Phase Complete</td>
<td>Occurs when the last Workflow Step of a Workflow Phase is completed.</td>
</tr>
<tr>
<td>Workflow Step Begins</td>
<td>Occurs when the previous Workflow Step in a Workflow is completed.</td>
</tr>
<tr>
<td>Workflow Step Cancel</td>
<td>Occurs when a Workflow is rolled back to previous Workflow Step, which cancels the completion state of all of the Workflow Steps between the current step and the one that is rolled back to.</td>
</tr>
</tbody>
</table>
Table 20-21 • Activities Listed in the Activity Report (cont.)

<table>
<thead>
<tr>
<th>Activity</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Workflow Step Complete</strong></td>
<td>Occurs when a Workflow Step is completed, one of the following events occurs (depending upon the Step Type):</td>
</tr>
<tr>
<td></td>
<td>• <strong>Data Entry/Edit</strong>—Occurs when a user clicks <strong>Submit</strong> after entering the required data.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Normal</strong>—Occurs when a user clicks <strong>OK</strong> after entering time information on the <strong>Step Validation</strong> dialog box.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Update History</strong>—Occurs when a user clicks <strong>OK</strong> after entering information on the <strong>Update History</strong> dialog box to document a Workflow Step/Phase.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Workflow Assignment</strong>—Occurs when a user clicks <strong>Apply</strong> on the <strong>Assignment Details</strong> page after assigning a user to roles associated with this Request.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Script Execution</strong>—Occurs when a user clicks this Workflow Step name on the <strong>Workflow Progress</strong> page, which launches a user-specified executable file.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Custom Web Page</strong>—Occurs when a user clicks this Workflow Step name on the <strong>Workflow Progress</strong> page, which opens a user-specified URL address in a new browser window.</td>
</tr>
<tr>
<td><strong>Workflow Step Rollback</strong></td>
<td>Occurs when a user enters a reason for rollback and clicks the <strong>Rollback</strong> button on the <strong>Rollback Workflow Item</strong> dialog box (which is opened by clicking the check mark next to the name of a completed Workflow Step).</td>
</tr>
</tbody>
</table>
Information that Can Be Included in an Activity Report

Each time an activity occurs, the following information is recorded:

Table 20-22 • Available Activity Report Fields

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activity Date</td>
<td>Date and time that an activity occurred.</td>
</tr>
<tr>
<td>Activity Name</td>
<td>Name of event that was recorded. See Activities Displayed in the Activity Report for a complete list.</td>
</tr>
<tr>
<td>Activity Owner</td>
<td>User who was “assigned” to the Workflow Step that was active when the activity occurred; the user who performed the activity.</td>
</tr>
<tr>
<td>Workflow Name</td>
<td>Name of the request that the activity was associated with.</td>
</tr>
<tr>
<td>Data Major</td>
<td>Name of the data group that contains a data element that was modified.</td>
</tr>
<tr>
<td>Data Minor</td>
<td>Name of the data element that was modified.</td>
</tr>
<tr>
<td>New Value</td>
<td>Modified value of the edited data element.</td>
</tr>
<tr>
<td>Old Value</td>
<td>Previous value of the edited data element.</td>
</tr>
<tr>
<td>Project Name</td>
<td>Name of project that the request associated with this Activity is associated with.</td>
</tr>
<tr>
<td>Workflow Major</td>
<td>Name of the Workflow Phase that contains the Workflow Step that was current when the activity occurred.</td>
</tr>
<tr>
<td>Workflow Minor</td>
<td>Name of the Workflow Step that was current when the activity occurred.</td>
</tr>
</tbody>
</table>

When defining an Activity Report, you choose which of these fields to include in the report. You can also choose to include any data that was entered for a request, and you can also filter the report based upon the value of one of the available report fields.

How to Create an Activity Report

To create a Custom Activity Report, perform the following steps.

Task: To create an Activity Report:

1. In the navigation bar, click All Reports under the Workflow Manager subgroup of the Report Center group. The All Reports page opens.
2. Click Add. The Select Report Type panel opens.
4. Leave Activities selected and click Next. The Select Report Fields panel opens.
5. Select the report fields that you would like to include in the Activity Report and click Next. The Select Report Filters panel opens, where you can filter the data that you want to appear in the report.

**Note** • For a listing of the report fields available in the Activity Report, see Information that Can Be Included in an Activity Report.

6. Click on a field in the tree and set its filter on the right side using the drop-down boxes and the text box, selecting appropriate logical conditions which are populated according to the selected field. Each time you create a filter, click Add to add the filter to the current filter conditions.

**Note** • Even though you may not have included all of the available report fields in this report, you can still filter the data using all of these report fields.

7. Click Test Query to test the created query for your report.

8. When you are satisfied with the filter conditions, click Next. The Select Template Data panel opens, listing all available Templates.

9. Expand the templates in the tree and select the data that you want to include in the report. All of the data groups and data elements associated with the selected template are listed.

   To display only those templates that are in use in the Available Templates list, select the Templates in use only option.

10. Click Next. The General Information panel opens.

11. Enter a Report Name and Description to clearly identify the contents and purpose of this report. This name and description will be listed on the All Reports page.

12. Select the Administrator and Consumer roles that you want to have permission to view this report.

13. Click Next. The Report Summary panel opens, which displays all the information needed to create the report.

14. Click Finish. The report is generated in the Report View. This report is also saved and now appears in the list on the All Reports page.
Generating a Custom SQL Query Report

Edition • This feature is available in Workflow Manager only.

A Custom SQL Query Report is a report on data generated by Workflow Manager that is defined by entering an SQL query in the Report Wizard. To generate a Custom SQL Query Report, perform the following steps.

Task: To generate a new Custom SQL Query report:

1. In the navigation bar, click All Reports under the Workflow Manager subgroup of the Report Center group. The All Reports page opens.
2. Click Add. The Select Report Type panel opens.
3. Click Custom SQL Query Report. The Enter SQL Query panel opens.
4. Enter the SQL query which is to retrieve data for your report into the Custom SQL Query text field to retrieve the data for this report. Click the Test Query button to verify the query syntax.

Note • Refer to Enter SQL Query Panel for information about Workflow Manager database tables which you might want to return data from.

5. Click Next. The General Information panel opens.
6. Enter a Report Name and Description to clearly identify the contents and purpose of this report. This name and description will be listed on the All Reports page.
7. Decide which roles should have the right to view your report, selecting them from the Roles tree
8. Click Next. The Report Summary panel opens, summarizing the information that will be used to create your report.
9. Click Finish. Your report is generated, and the Report View page opens, running your SQL query and displaying the results. The report will now also appear in the list on the All Reports page.
Generating a Custom Stored Procedure Report

You have the option of generating a Workflow Manager report using a stored procedure. A Custom Stored Procedure Report is a report on data generated by Workflow Manager that is defined by specifying a stored procedure in the Report Wizard.

**Important** • If you are connected to an Application Catalog database that was created by AdminStudio, Custom Stored Procedure Report will not be listed on the Select Report Type panel of the Report Wizard. To enable this report, run the following script:

```
c:\workflowManager\support\SQL_Scripts\1302UpgradeWFM.sql
```

To generate a Custom Stored Procedure report, perform the following steps.

**Task**  
**To generate a Custom Stored Procedure report:**

1. First, enable the Custom Stored Procedure Report option by performing the following steps:
   a. Open the workflowManager/wwwroot directory and locate the web.config file.
   b. Open the web.config file in a text editor.
   c. In the <appSettings> section, locate the ReportOptions property and set its value to 1:
      ```
      <add key="ReportOptions" value="1"></add>
      ```
   d. Save the web.config file.
2. Next, open the AMS_CustomReports table and enter the names of the stored procedures you want to use to generate reports.

   **Note** • For more information on stored procedures, see SQL Stored Procedures in Microsoft TechNet.
3. In the navigation bar, click All Reports under the Workflow Manager subgroup of the Report Center group. The All Reports page opens.
4. Click Add. The Select Report Type panel opens.

**Step 1: Select Report Type**

- **Custom Report**  
  A custom report defined by using the Report Wizard.

- **Activity Report**  
  A custom report exclusively for application activities, defined by using Report Wizard.

- **Custom SQL Query Report**  
  A custom report defined by entering an SQL query in the Report Wizard.

- **Custom Stored Procedure Report**  
  A custom report defined by selecting a stored procedure in the Report Wizard.
5. Click **Custom Stored Procedure Report**. The **Select Stored Procedure** panel opens.

**Step 2 of 4: Select Stored Procedure**

![Select Stored Procedure Panel](image)

The contents of this panel is determined by the selected stored procedure.

**Step 2 of 4: Select Stored Procedure**

![Select Stored Procedure Panel](image)

*Note* • This panel is customizable per customer need. The filters shown on the screen are based up on the parameters required by the stored procedure.

6. Select a stored procedure from the list.

7. Enter the requested information into the filter fields to define what this report will display.
8. Click Get Report. The report is listed:

**Step 2 of 4: Select Stored Procedure**

<table>
<thead>
<tr>
<th>ToolID</th>
<th>Location</th>
<th>Description</th>
<th>HelpFile</th>
<th>Arguments</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>[InstL]\ConformServer\CMD\AW.exe</td>
<td>Application Manager</td>
<td>[InstL]\Program\S4AW\ApplicationManager.html</td>
<td>APP</td>
</tr>
<tr>
<td>2</td>
<td>[InstL]\Repackage\AcoTDE</td>
<td>Automated Application Converter</td>
<td>[InstL]\Program\S4AW\AcoTDE.html</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>[InstL]\Repackage\va.exe</td>
<td>Repackager</td>
<td>[InstL]\Program\S4AW\Repackage\va.html</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>[PlsLocation]\node.exe</td>
<td>Editor</td>
<td>[InstL]\Program\S4AW\Author\node.html</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>[InstL]\Repackage\System\VirtualEditor.exe</td>
<td>Virtual Package Editor</td>
<td>[InstL]\Program\S4AW\VirtualEditor.html</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>[InstL]\Repackage\Process\TemplateEditor.exe</td>
<td>Process Template Editor</td>
<td>[InstL]\Program\S4AW\Process\TemplateEditor.html</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>[InstL]\Quality\Monitor\Monitor\exe</td>
<td>Quality Monitor</td>
<td>[InstL]\Program\S4AW\Quality\Monitor\Monitor.html</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>[InstL]\Repackage\Distribution.exe</td>
<td>Distribution Wizard</td>
<td>[InstL]\Program\S4AW\Distribution\Distribution.html</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Report Center</td>
<td>Report Center</td>
<td>[InstL]\Program\S4AW\ReportCenter.html</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>[InstL]\Security\Console.exe</td>
<td>Security Console</td>
<td>[InstL]\Program\S4AW\Security\Console\Console.html</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>[InstL]\Repackage\OS\Snapshot\exe</td>
<td>OS Snapshot Wizard</td>
<td>[InstL]\Program\S4AW\Snapshot\Snapshot\Snap.html</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>[InstL]\Common\Wiz.exe</td>
<td>Application Wizard</td>
<td>[InstL]\Program\S4AW\Application\Application\Wizard.html</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>[InstL]\Repackage\Tuner\exe</td>
<td>Tuner</td>
<td>[InstL]\Program\S4AW\Tuner\Tuner.html</td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>[InstL]\Repackage\Pack\exe</td>
<td>Repackaging Wizard</td>
<td>[InstL]\Program\S4AW\Repackage\Pack\Pack.html</td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>[InstL]\PreDeploy\Test\client\PreDeploy\Test.exe</td>
<td>Predeployment Test</td>
<td>[InstL]\Program\S4AW\PreDeploy\Test\client\PreDeploy\Test.html</td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Workflow Manager</td>
<td>Workflow Manager</td>
<td>[InstL]\Program\S4AW\Workflow\Manager.html</td>
<td></td>
</tr>
</tbody>
</table>

9. Click Next. The General Information panel opens and you are prompted to enter a name for this report and specify the roles with permissions to view this report.
10. In the **Report Name** field, enter a name to identify this report. This name will be listed on the **All Reports** page and on the **My Reports** pane on the Administrator **Home** page.

11. Enter a **Description** to identify the purpose of this report.

12. In the **Roles** section, select those roles that you want to assign permission to view this report.

13. Click **Next**. The Summary panel opens.

**Step 7 of 7: Report Summary**

<table>
<thead>
<tr>
<th>Report Name</th>
<th>Tools Report</th>
</tr>
</thead>
<tbody>
<tr>
<td>Report Fields</td>
<td>ToolID, Location, Description, HelpFile, Arguments, Comments, ToolType, WorkingDir, ShowTool, ToolIcon, DisplayOrder</td>
</tr>
<tr>
<td>Template Data</td>
<td>None</td>
</tr>
<tr>
<td>Filters</td>
<td>None</td>
</tr>
<tr>
<td>Roles</td>
<td>Workflow Administrator, Repackager, Test Lead, SCAdmin, System Administrator, Project Manager, Workflow Consumer, User, UA Tester, License Manager, Application User, Project Manager, Configuration Manager</td>
</tr>
</tbody>
</table>

14. Click **Finish**. The report is now saved and available to view by users with appropriate permission.
Wildcard Support in Report Center SQL Queries

*Edition • This feature is available in Workflow Manager only.*

In Report Center searches, data is always filtered using the SQL LIKE operator. You can combine the LIKE operator with wildcard characters to achieve the following results:

**Table 20-23 • Wildcard Support in Report Center Queries**

<table>
<thead>
<tr>
<th>Situation</th>
<th>Rule</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>When no wildcards are used</strong></td>
<td>If you do not enter a wildcard character in the <strong>Search</strong> box, then Report Center performs a &quot;LIKE&quot; search, meaning that it will identify any occurrence of your search text in the field being searched. For example, if you enter the word <strong>test</strong> in the <strong>Search</strong> box, Report Center would interpret this as <em>test</em> and would return any records containing the word <strong>test</strong> (including <strong>MyTestFile</strong> and <strong>TestFile</strong>).</td>
</tr>
<tr>
<td><strong>When wildcards are used</strong></td>
<td>You can specify a * wildcard in the <strong>Search</strong> box to narrow the search results. For example, if you want to return all records which contain the word <strong>test</strong> but do not begin with it, enter <em>test</em> in the <strong>Search</strong> box. Then records with the word <strong>MyTest</strong> would be returned, but not records with the word <strong>TestFile</strong>.</td>
</tr>
</tbody>
</table>
Sample SQL Queries Used to Generate Project and Workflow Request Reports

Edition • This feature is available in Workflow Manager only.

The following queries are used to generate the built-in Project and Workflow Requests reports. These sample queries might be helpful to refer to when you are creating your own custom reports.

Note • Note that DateTimeHelper.GetUniversalDateTime() is used in some of the queries for demonstration purposes only, it is not valid SQL syntax.

Projects Completed On-Time

The following is a sample query to generate data on projects that were completed on time.

```sql
SELECT ApplicationID FROM AMS_Application A, AMS_ApplicationStatus AST WHERE A.AppStatusID =
    AST.StatusID AND AST.IsActive = 1 AND A.StatusSummary = 90 AND A.DueDate >= A.ApplicationEndDate
    AND A.ContractID = 'd135b5ae-8ac0-42b4-a5bc-e105c11b5e13'
```

Projects Completed Late

The following is a sample query to generate data on projects that were completed late.

```sql
SELECT ApplicationID FROM AMS_Application A, AMS_ApplicationStatus AST WHERE A.AppStatusID =
    AST.StatusID AND AST.IsActive = 1 AND A.StatusSummary = 90 AND A.DueDate < A.ApplicationEndDate
    AND A.ContractID = 'd135b5ae-8ac0-42b4-a5bc-e105c11b5e13'
```

On Time Workflow Requests

The following is a sample query to generate data on workflow requests that were completed on time.

```sql
GetOnTimeActiveApplications

SELECT ApplicationID FROM AMS_Application A, AMS_ApplicationStatus AST WHERE A.AppStatusID =
    AST.StatusID AND AST.IsActive = 1 AND A.StatusSummary <> 90 AND
    DateTimeHelper.GetUniversalDateTime() < A.RiskDate AND A.ContractID = 'd135b5ae-8ac0-42b4-a5bc-
    e105c11b5e13'
```

At Risk Workflow Requests

The following is a sample query to generate data on workflow requests that at risk of being completed late.

```sql
GetAtRiskApplicationCount

SELECT Count(*) FROM AMS_Application WHERE StatusSummary <> 90 AND
    DateTimeHelper.GetUniversalDateTime() > RiskDate AND DateTimeHelper.GetUniversalDateTime() <
    DueDate AND ContractID = 'd135b5ae-8ac0-42b4-a5bc-e105c11b5e13'
```
Exporting Report Data from the Report View

*Edition* • This feature is available in Workflow Manager only.

You can choose to export data using either of the following methods:

- Click **Export** on the **Report View** to export the data in Microsoft Excel format. See Exporting Report Data Using the Export Button.
- Use the export feature that is built into all lists to export the data in HTML, PDF, XML, TIFF, RTF, or Text format. See Exporting Data From Any List.

**Exporting Report Data Using the Export Button**

To export report data to Microsoft Excel format, perform the following steps.

**Task:** **To export a report to Microsoft Excel format:**

1. Open a report in the **Report View**.
2. Click **Export**. The report is opened in Microsoft Excel.
3. To save the report in Microsoft Excel format, select **Save As** from the **File** menu to display the **Save As** dialog box.
4. Enter a file name.
5. Select **Microsoft Excel Workbook (*.xls)** from the **Save as type** list.
6. Click **Save**.

Exporting Data From Any List

*Edition* • This feature is available in Workflow Manager only.

You can export data in any Report Center list (including user generated reports that are displayed on the **Report View**) to Microsoft Excel, HTML, PDF, XML, TIFF, RTF, or plain-text format. When you export a list, data from all of the pages of the list are exported, not just the data that is currently displayed. You can export data from any list,
Task: To export list data:

1. At the bottom right corner of the list, click the Export button. The Export menu opens displaying three sets of options: data to export, export format, and page orientation.

2. In the export format section of the menu, select the desired format.

3. In the page orientation section of the menu, select Portrait or Landscape.

4. Click Export now. The data from that listing is exported in the selected format, saved to a temporary location on the Workflow Manager server, and then that data file is opened in the appropriate application. By default, these are:
   - Microsoft Internet Explorer (HTML/XML/TIFF)
   - Adobe Reader (PDF)
   - Microsoft Excel (Excel)
   - Microsoft Word (RTF)
   - Notepad (Text)

5. On the File menu of the application displaying the report, click Save As and save the report to a local drive.
Report Center Reference

This section includes reference information on the following pages, views, and reports:

- All Reports Page
- Report View Page
- Search Packages Page
- Application Catalog Reports Page
- Package Report
- Reports Wizard

All Reports Page

The All Reports page provides access to the following reports:


- **AdminStudio**—Archived Package Reports and Custom SQL Query Report.

The All Reports page includes the following options:

**Table 20-24 • All Reports Page Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Report Name</td>
<td>Name of a saved report.</td>
</tr>
<tr>
<td>Report Description</td>
<td>Text describing the contents of the report.</td>
</tr>
<tr>
<td>Add</td>
<td>Click to design and generate a new report.</td>
</tr>
</tbody>
</table>

Available Reports

From the All Reports page, you can choose to create a new custom report, view a custom report that was already created, or view the following reports:

- Projects Report (opened from the Projects Report Page)
- Workflow Requests Summary Report (opened from the Workflow Requests Summary Report Page)
- Projects SLA Report
- Workflow Requests SLA Report
- Workflow Steps SLA Report
Viewing an Existing Custom Report from the All Reports Page

To view a report, click View to launch the Report View.

Projects Report Page

Edition • This page is available in Workflow Manager only.

A Projects Report groups projects by customer and returns summarized information including the progress and Service Level Agreement (SLA) status of workflow requests. You can choose to return information about one project or all of a company's projects.


Table 20-25 • Projects Report Page Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company</td>
<td>Select the company that you want to report on.</td>
</tr>
<tr>
<td>Projects</td>
<td>Choose one of the company's projects from this list, or select ** View for all ** to return information about all of a company's projects.</td>
</tr>
<tr>
<td>SLA Status</td>
<td>To return only workflow requests with specific SLA Status values, choose one or more of: Completed On Time, Completed Late, On Time, At Risk, or Late. Select all of these if you want to report on all workflow requests.</td>
</tr>
<tr>
<td>View Report</td>
<td>Click to generate and display the Projects Report.</td>
</tr>
</tbody>
</table>
Projects Report

**Edition** • This report is available in Workflow Manager only.

A Projects Report lists project summary information by Workflow Consumer, including request and Service Level Agreement (SLA) status. You can choose to include information on one project or all of a Workflow Consumer’s projects.

The following information is included in the Projects Report:

**Table 20-26 • Projects Report Information**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Project Summary</strong></td>
<td>General project properties and SLA settings.</td>
</tr>
<tr>
<td><strong>Workflow Requests by SLA Status</strong></td>
<td>A table listing the number of workflow requests associated with this project, grouped by SLA Status: <strong>Completed On Time, Completed Late, On Time, At Risk</strong>, and <strong>Late</strong>.</td>
</tr>
<tr>
<td><strong>Workflow Request Progress</strong></td>
<td>This section includes the following pie charts:</td>
</tr>
<tr>
<td>Overview</td>
<td>• <strong>SLA Compliance Summary</strong>—Pie chart illustrating the number of workflow requests associated with this project with a given SLA status.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Current Phase Status</strong>—Pie chart illustrating the number of active workflow requests associated with this project in a given phase.</td>
</tr>
<tr>
<td><strong>Workflow Request Progress</strong></td>
<td>Lists of in-progress workflow requests in each workflow phase, grouped by SLA status.</td>
</tr>
<tr>
<td>In-Progress Workflow Requests By Current Workflow Phase</td>
<td>Click to open the Workflow Requests Summary Report Page for this project.</td>
</tr>
</tbody>
</table>
A **Workflow Requests Summary Report** lists request summary information by company, including progress status and Service Level Agreement (SLA) status. You can choose to include information on one request or all of a company's requests. You can also filter the report by SLA Status.

To view a Workflow Requests Summary Report, click **View** next to **Workflow Requests Summary Report** on the **All Reports** page. The **Workflow Requests Summary Report** opens.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Company</strong></td>
<td>Select the company that you want to view a report on.</td>
</tr>
</tbody>
</table>

**Include** Select one of the following options to specify which requests to include in this report:

- **Single Workflow Request**—Select this option to return information about only one workflow request, which you select from the associated combo box.
- **Multiple Workflow Requests**—Select this option to return all workflow requests with specific SLA status values. Choose one or more of **Completed On Time**, **Completed Late**, **On Time**, **At Risk**, or **Late** to indicate which workflow requests you wish to return. Select all of these options to return all workflow requests associated with a project.

**Additional Metadata Filter Conditions** If you chose to generate a report about a single workflow request, this check box becomes visible. Select this check box to return filter your report by the values provided by people as they complete the data elements in a workflow request.

If you select this checkbox, the metadata filter fields appear, and you should do the following:

- **Metadata Field**—Select the data element that you want to filter by from the list.
- **Conditional Value & Values List**—Enter a value for the selected **Metadata Field** in the **Condition Value** box or select a value from the **Values List** (when available).
- **Operator**—Select the appropriate **Operator** from the list (**AND** or **OR**).

You can filter by up to four **Metadata Fields**.

**View Report** Click to generate and display the Workflow Requests Summary Report.
Workflow Requests Summary Report

Edition • This page is available in Workflow Manager only.

A Workflow Requests Summary Report lists request summary information by company, including progress status and Service Level Agreement (SLA) status. You can choose to include information on one request or all of a company’s requests. You can also filter the report by SLA Status.

The following information is included in a Workflow Requests Summary Report:

Table 20-28 • Workflow Requests Summary Report Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrator Company</td>
<td>Identifies the administrator company associated with these workflow requests.</td>
</tr>
<tr>
<td>Selected Workflow Requests</td>
<td>List of the SLA status values included in this report.</td>
</tr>
<tr>
<td>Workflow Requests</td>
<td>List of workflow requests associated with this administrator company. The list includes the following information:</td>
</tr>
<tr>
<td>Workflows—Hyperlinked workflow request name. Click the name to open the Workflow Progress page for that workflow request.</td>
<td></td>
</tr>
<tr>
<td>Start Date—The date the workflow request was submitted.</td>
<td></td>
</tr>
<tr>
<td>Due Date—The date the workflow request is due to be completed, in order to meet SLA requirements.</td>
<td></td>
</tr>
<tr>
<td>End Date—The actual date the workflow request was completed.</td>
<td></td>
</tr>
<tr>
<td>Progress Status—The phase type of the workflow request’s current workflow phase.</td>
<td></td>
</tr>
<tr>
<td>SLA Status—The workflow request’s SLA Status. One of On Time, At Risk, Late, Completed Late, or Completed On Time.</td>
<td></td>
</tr>
<tr>
<td>Elapsed Time—The amount of time elapsed since the workflow request was submitted, excluding any periods when the SLA clock was stopped.</td>
<td></td>
</tr>
<tr>
<td>SLA Time—The amount of time elapsed since the workflow request was submitted, excluding any periods when the SLA clock was stopped, and excluding any time spent performing a workflow step that was not tracked.</td>
<td></td>
</tr>
<tr>
<td>Company—The name of the workflow consumer’s company.</td>
<td></td>
</tr>
<tr>
<td>Project—Hyperlinked name of the project associated with this workflow request. Click the name to open the Projects Report for that project.</td>
<td></td>
</tr>
</tbody>
</table>
Projects SLA Report

You can generate a **Projects SLA Report** to measure and report on the SLA status for a specific project, or for all projects, during a specific date range. This helps you help you analyze the delivery time for any completed project, and identify bottlenecks and weak points in your process.

Using this report, you can view projects within a specific date range, and then drill down from project level to workflow requests across both phases and steps to see the SLA status at each level.

You open the **Projects SLA Report** page by clicking **View** next to **Projects SLA Report** on the **All Reports** page.

![Figure 20-19: Projects SLA Report / Initial View](image)

**Important** • If you are connected to an Application Catalog database that was created by AdminStudio, **Projects SLA Report** will not be listed on the **All Reports** page. To enable this report, run the following script:

```sql
C:\WorkflowManager\Support\SQL_Scripts\1302UpgradeWFM.sql
```

The initial view of the Projects SLA Report includes the following options:

**Table 20-29 • Projects SLA Report Options**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Template</td>
<td>Select the name of the Workflow Template used by the project or projects that you want to view SLA information for.</td>
</tr>
<tr>
<td>Important • To generate a report that lists SLA data for all projects during a specific date range, do not make a selection from the Template list.</td>
<td></td>
</tr>
<tr>
<td>Date Range From</td>
<td>identify the date range for which you want to view project data.</td>
</tr>
<tr>
<td>Date Range To</td>
<td></td>
</tr>
<tr>
<td>View Report</td>
<td>Click to generate the Projects SLA Report using the specified criteria.</td>
</tr>
</tbody>
</table>
In the Projects SLA Report data area, click the plus signs to expand the listing to view SLA data across phases and steps for a specific project.

**Figure 20-20:** Projects SLA Report

To view SLA information on a specific workflow request, click the hyperlinked *Request Name* to open the **SLA Details by Phase and Workflow Step Subreport** for that workflow request.

**Subreport: SLA Details by Phase and Workflow Step**

The **SLA Details by Phase and Workflow Step** report, which is opened by clicking on a workflow request name in the **Projects SLA Report**, shows delivery time for one completed workflow request across both phases and steps.

**Figure 20-21:** SLA Details by Phase and Workflow Step

To view the SLA data for other workflow steps in that workflow request, use the plus signs to expand the listing.
Workflow Requests SLA Report

The Workflow Requests SLA Report helps you analyze the SLA delivery time for any workflow request. You can use the fields at the top to filter the list of workflow requests displayed in this report, such as to display only workflow requests from a particular project, or just those using a particular workflow template, etc.

You open the Workflow Requests SLA Report page by clicking View next to Workflow Requests SLA Report on the All Reports page.

Figure 20-22: Workflow Requests SLA Report / Initial View

Important • If you are connected to an Application Catalog database that was created by AdminStudio, Workflow Requests SLA Report will not be listed on the All Reports page. To enable this report, run the following script:

```
C:\WorkflowManager\Support\SQL_Scripts\1302UpgradeWFM.sql
```

The initial view of the Workflow Requests SLA Report includes the following options:

Table 20-30 • Workflow Requests SLA Report Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company/Business Unit Name</td>
<td>Select the name of the company or business unit that you want to view SLA information for.</td>
</tr>
<tr>
<td>Project Name</td>
<td>Select the name of the project that is associated with the workflow requests that you want to view SLA information for.</td>
</tr>
</tbody>
</table>

Important • To generate a report that lists SLA data for all projects during a specific date range, do not make a selection from the Project Name list.
In the Workflow Requests SLA Report, workflow requests are listed, along with summary SLA information for all phases in that workflow request. Use the plus signs to expand the listing to view the SLA data for workflow phases and steps in a particular workflow request.

### Table 20-30 • Workflow Requests SLA Report Options

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Template</strong></td>
<td>Select the name of the workflow template used by the workflow requests that you want to view SLA information for.</td>
</tr>
</tbody>
</table>

*Important* • To generate a report that lists SLA data for all workflow requests during a specific date range, do not make a selection from the **Template** list.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Date Range From</strong></td>
<td>Identify the date range for which you want to view workflow request data.</td>
</tr>
<tr>
<td><strong>Date Range To</strong></td>
<td></td>
</tr>
<tr>
<td><strong>View Report</strong></td>
<td>Click to generate the Workflow Requests SLA Report using the specified criteria.</td>
</tr>
</tbody>
</table>
Workflow Steps SLA Report

A Workflow Steps SLA Report lists all workflow steps for which step-level SLA tracking is being performed along with their SLA Status. SLA (Service Level Agreement) time tracking is used to determine the status of a workflow step (or workflow request) in relationship to its SLA due date as either: In Progress, On Time, At Risk, Late, Completed on Time, or Completed Late.

**Note** • For information on enabling workflow-step level SLA tracking, see “Tracking a Workflow Request or Workflow Step’s SLA Status” in the Workflow Manager Help Library.

You can open the Workflow Steps SLA Report in one of two ways:

- On the Workflow Manager Home page, click Step Level SLA Report in the My Reports list.
- On the All Reports page, click View next to Step Level SLA Report.

The Workflow Steps SLA Report lists the following details:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Only include Workflow Steps in active Workflow Requests</td>
<td>By default, only workflow steps from currently active workflow requests are listed. To display the SLA status of workflow steps from all workflow requests, even those that have been completed, clear the selection of this option and click Refresh Report.</td>
</tr>
<tr>
<td>Project</td>
<td>Project associated with this workflow request.</td>
</tr>
<tr>
<td>Workflow</td>
<td>Workflow request associated with this workflow step.</td>
</tr>
<tr>
<td>Workflow Step</td>
<td>Name of workflow step that is being tracked for SLA status.</td>
</tr>
<tr>
<td>Due Period</td>
<td>The elapsed time (in days) after the workflow step becomes the current step that it should be completed in order to be SLA compliant. If it is not completed by this date, its SLA status would be Late and an email alert would be sent out.</td>
</tr>
<tr>
<td>Risk Period</td>
<td>The elapsed time (in days) after which this workflow step should be considered at risk of not being completed on time (corresponds to SLA status of At Risk).</td>
</tr>
<tr>
<td>Start Time</td>
<td>Time this workflow step was initiated.</td>
</tr>
<tr>
<td>End Time</td>
<td>Time that this workflow step was completed.</td>
</tr>
<tr>
<td>Due Date</td>
<td>Scheduled due date for this workflow step based upon its Due Period.</td>
</tr>
<tr>
<td>Risk Date</td>
<td>Scheduled risk date for this workflow step based upon its Risk Period.</td>
</tr>
</tbody>
</table>
Report View Page

The Report View, which is opened by clicking View next to an existing Custom Report on the All Reports page, displays the contents of a saved report. The page shows the following details:

Table 20-32 • Report View Page

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Report Name</td>
<td>Name of this report.</td>
</tr>
<tr>
<td>Description</td>
<td>Text describing the contents of the report.</td>
</tr>
<tr>
<td>Default Filter</td>
<td>Name of filter, if any, applied to this report.</td>
</tr>
<tr>
<td>Export</td>
<td>Click to export this report to Microsoft Excel format.</td>
</tr>
</tbody>
</table>

Note • You can also export a report to Microsoft Excel and other formats (PDF, HTML, TXT, XML, TIFF, RTF) using the Export feature that is built into all lists. See Exporting Data From Any List.

Show Filters  
If you have defined any filters for this report, click Show Filter to alter the filter settings. Show Filter changes to Hide Filters and the following fields appear:

- Select a filter—Select any of the filters that have been saved to apply to this report.
- Select a value for this filter—All of the values of the field used in the selected filter are listed. Select the one that you want to apply.
- or alternatively type in a value for this filter—If you want to apply a value that does not appear in the list, type the value in this text box.
- Apply filter—Click to apply the new filter to the report.
- Reset filter—Click to reset the filter back to what its original state.

If there are no filters defined for this report, No filters available on this report appears instead of the Show Filter link.
Search Packages Page

From the Search Packages page, you can select or search for a specific package, and then generate a detailed Package Report. On this page, you can filter the list of packages displayed in the package tree to display only those packages that meet specific search criteria, which are grouped into three categories:

- **Package Attributes**—Search by properties assigned to the Windows Installer package. See Package Attributes.
- **Package Content**—Search by files, registry entries, .ini files, or shortcuts contained in the Windows Installer package. See Package Content.
- **Application Request Attributes**—Search by information related to a package's associated request. See Application Request Attributes.

To filter the list of packages displayed in the package tree to display only those packages that meet specific search criteria, enter values in the criteria fields that you want to search on, and click Search. The packages that meet any of the criteria are then listed in the package tree in alphabetical order and are no longer grouped.

### Package Attributes

You can search for packages in a catalog based on one or more of any of the following Package attribute metadata:

<table>
<thead>
<tr>
<th>Metadata</th>
<th>Description</th>
</tr>
</thead>
</table>
| Package Code     | Enter the GUID that identifies a particular Windows Installer .msi package. The Package Code associates an .msi file with an application or product and is represented as a string GUID—a text string that has a special format:  
{xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxxx}  
where each X character is a hex digit (0 through 9 or uppercase A through F). |
| Product Code     | Enter the GUID that uniquely identifies the particular product release of the package. The ProductCode is a Windows Installer property and is represented as a string GUID—a text string that has a special format:  
{xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxxx}  
where each X character is a hex digit (0 through 9 or uppercase A through F). |
**Upgrade Code**
Enter the GUID that identifies the family of products that are in the same upgrade path. The UpgradeCode is a Windows Installer property and is represented as a string GUID—a text string that has a special format:

```
{XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXX}
```

where each X character is a hex digit (0 through 9 or uppercase A through F).

*Note* • Each stand-alone product usually has its own UpgradeCode GUID. Every version of XYZ Product typically uses the same GUID for the UpgradeCode. In other words, Product A Version 1.0 has the same UpgradeCode as Product A Version 2.0, but has a different UpgradeCode than Product B.

<table>
<thead>
<tr>
<th>Metadata</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Setup File Name</td>
<td>Name of the Windows Installer (.msi) file that was imported into the Application Catalog.</td>
</tr>
<tr>
<td>Comments</td>
<td>Enter the text of any comments associated with the package.</td>
</tr>
<tr>
<td>Extended Attributes</td>
<td>Enter the value of any of the Extended Attributes associated with the package.</td>
</tr>
</tbody>
</table>

**Package Content**
You can search for packages in a catalog based on one or more of any of the following Package Content metadata

**Table 20-34 • Package Content Search Fields**

<table>
<thead>
<tr>
<th>Metadata</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>Enter the file name of one of the files in the Windows Installer package.</td>
</tr>
<tr>
<td>Registry Key</td>
<td>Enter a registry key to search on.</td>
</tr>
<tr>
<td>Registry Value</td>
<td>Enter a registry value to search on.</td>
</tr>
<tr>
<td>INI File</td>
<td>Enter any changes to an .ini file that are made when the product is installed.</td>
</tr>
<tr>
<td>Shortcut</td>
<td>Enter any shortcuts that are created when the product is installed.</td>
</tr>
</tbody>
</table>
Application Request Attributes

You can search for packages in a catalog based on one or more of any of the following attributes of the package’s associated request:

Table 20-35 • Request Attributes Search Fields

<table>
<thead>
<tr>
<th>Metadata</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Enter the name of the package’s associated request.</td>
</tr>
<tr>
<td>Upload Date</td>
<td>Date the request was submitted.</td>
</tr>
<tr>
<td>Due Date</td>
<td>Enter the date the request is scheduled to be completed, based upon its value for Application Due Period.</td>
</tr>
<tr>
<td>Risk Date</td>
<td>Enter the date at which the request’s status will change to At Risk, which is based upon its value for Application At Risk Period.</td>
</tr>
<tr>
<td>Due Period</td>
<td>Enter, in days, the length of time this request needs to be completed in order to meet its project’s Service Level Agreement (SLA) requirements.</td>
</tr>
<tr>
<td>End Date</td>
<td>Enter the date the request was completed.</td>
</tr>
</tbody>
</table>

Application Catalog Reports Page

On the Application Catalog Reports page, you can view a wide array of reports containing summary information on Windows Installer and virtual packages in the AdminStudio Application Catalog. These reports give you insight into the readiness of those packages for distribution and for conversion to virtual packages.

You open the Application Catalog Reports page by selecting Application Catalog Reports in the AdminStudio Reports subgroup of the Report Center group in the navigation bar.

- Viewing the AdminStudio Application Catalog Reports
- Exporting a Report in PDF, Excel, or Word Format
Viewing the AdminStudio Application Catalog Reports

On the **Application Catalog Reports** page, you can view a wide array of reports containing summary information on Windows Installer and virtual packages in the AdminStudio Application Catalog. These reports give you insight into the readiness of those packages for distribution and for conversion to virtual packages.

You open the **Application Catalog Reports** page by selecting **Application Catalog Reports** in the **AdminStudio Reports** subgroup of the **Report Center** group in the navigation bar.

**Application Catalog Reports**

![Application Readiness Dashboard Report](image)

**Figure 20-23:** Application Readiness Dashboard Report

You switch between reports by selecting the report name from the **Select Report** list.

The available reports include test results from operating system compatibility, browser compatibility testing, remote application publishing compatibility, installer best practices testing, and application conflict testing. They also include information about the App-V packages in your Application Catalog, as well as Microsoft System Center Configuration Manager deployment information.

For most reports, detailed sub-reports are available by clicking on one of the categories of the pie bar chart, on one of the numbers in an issue count column, or on a package name. Click on the available hyperlinks until you have explored all of the levels of the report.

For more information, see **Viewing Application Testing and Analysis Reports on the Report Center Tab**.
Exporting a Report in PDF, Excel, or Word Format

You can save any of the reports on the Application Catalog Reports page (and any of the drill-through reports) in PDF, Microsoft Excel, or Microsoft Word format.

**Task: Saving a report:**

1. View the report that you want to save.
2. In the toolbar, click the Save icon.
3. From the menu, select either Excel, PDF, or Word. The report is exported and you are prompted for a location to store the report.
4. Specify a location and click Save.

*Note* • You can also print the currently viewed report by clicking the Print icon in the toolbar.

Package Report

You can generate AdminStudio Package Reports on the Search Packages page, which is opened by clicking Search Packages under the AdminStudio Reports subgroup of the Report Center group in the navigation bar. On the Search Packages page you can perform a search of all of the applications in the Application Catalog to locate the package you would like to generate a report for.

A Package Report lists detailed package information for packages of the following deployment types:

- Microsoft Windows Installer packages
- Microsoft App-V virtual packages
- Apple iOS mobile apps (internal and public store)
- Google Android mobile apps (internal and public store)

In a Package Report, the information is presented in a tabbed interface, as described in Navigating Through a Package Report. A Package Report includes the following major sections:

- Package Summary Information View
- Files View
- Registry View
- Shortcuts View
• ODBC Drivers View
• ODBC DS View
• Extended Attributes View
• Validation View
• Conflicts View
• History View
• Dependencies View
• Properties View

Note • See also see Information Included in Package Reports.

Note • Additional information may be available for App-V packages.

Package Summary Information View
The initial view (Page 1) of a Package Report is the Package Summary Information view, and it lists the following information:

Table 20-36 • Package Report / Package Summary Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Name</td>
<td>Name assigned to the package.</td>
</tr>
<tr>
<td>Manufacturer</td>
<td>Company that authored the package.</td>
</tr>
<tr>
<td>Import Date</td>
<td>The date and time the package was imported into the Application Catalog.</td>
</tr>
<tr>
<td>Unresolved Conflicts</td>
<td>The number of detected conflicts, generated during conflict analysis of this package, which have not yet been resolved—either automatically or manually.</td>
</tr>
<tr>
<td>Product Version</td>
<td>Version of package that is recorded in the package’s Windows Installer file.</td>
</tr>
<tr>
<td>Product Language</td>
<td>Decimal-based code identifying the language that this software package was authored for. For example, English is 1033, German is 1031, and Japanese is 1041.</td>
</tr>
<tr>
<td>In Software Repository</td>
<td>Indicates whether or not this package and its associated files are managed by the Software Repository.</td>
</tr>
</tbody>
</table>
Files View
The Files view lists all of the files included in the selected package, and the location where these files will be installed. For each file, the following information is listed:

Table 20-37 • Package Report / Files Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File</td>
<td>Name of file included with this package.</td>
</tr>
<tr>
<td>Target Directory</td>
<td>Name of directory where the file is installed.</td>
</tr>
<tr>
<td>Version</td>
<td>Version number of the file.</td>
</tr>
<tr>
<td>File Size</td>
<td>Size of the installed file.</td>
</tr>
<tr>
<td>Component</td>
<td>Component that the file is associated with.</td>
</tr>
</tbody>
</table>

Registry View
The Registry view lists the registry entries that will be created when this package is installed. For each registry entry, the following information is listed:

Table 20-38 • Package Report / Registry Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Root</td>
<td>Identifies the predefined “root” key that contains the registry entry.</td>
</tr>
<tr>
<td>Key</td>
<td>A registry key.</td>
</tr>
<tr>
<td>Name</td>
<td>Name identifying the registry entry.</td>
</tr>
<tr>
<td>Value</td>
<td>The string of data that defines the value of the key.</td>
</tr>
<tr>
<td>Component</td>
<td>Package component that the registry entry is associated with.</td>
</tr>
</tbody>
</table>

Shortcuts View
The Shortcuts view lists all of the shortcuts that will be created when this package is installed. For each shortcut, the following information is listed:

Table 20-39 • Package Report / Shortcuts Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name identifying the shortcut.</td>
</tr>
<tr>
<td>Target Directory</td>
<td>Directory and executable that the shortcut invokes.</td>
</tr>
</tbody>
</table>
ODBC Drivers View

The ODBC Drivers view lists all of the Open Database Connectivity (ODBC) drivers in the package.

ODBC Resources are ones that involve interaction with databases. ODBC drivers are libraries that implement functions involving ODBC. Each database type has its own ODBC driver. For each ODBC driver, the following information is listed:

Table 20-40 • Package Report / ODBC Drivers Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Driver</td>
<td>Name of an Open Database Connectivity (ODBC) driver in the package. Each database type has its own ODBC driver.</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the ODBC driver identifying its associated database type.</td>
</tr>
<tr>
<td>File</td>
<td>File associated with the ODBC driver.</td>
</tr>
<tr>
<td>Component</td>
<td>Component associated with the ODBC driver.</td>
</tr>
</tbody>
</table>

ODBC DS View

The ODBC DS view lists all of the Open Database Connectivity (ODBC) data sources in the package. An ODBC data source identifies the source database type and provides information on how to connect to that database. For each ODBC DS, the following information is listed:

Table 20-41 • Package Report / ODBC DS Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Source</td>
<td>Name of the ODBC data source, which identifies the source database type and provides information on how to connect to that database.</td>
</tr>
<tr>
<td>Description</td>
<td>Identifies the database type.</td>
</tr>
<tr>
<td>Driver Description</td>
<td>Name of this ODBC data source's associated ODBC driver.</td>
</tr>
<tr>
<td>Component</td>
<td>Component that this ODBC data source is affiliated with.</td>
</tr>
</tbody>
</table>
Extended Attributes View

The **Extended Attributes** view lists all of the extended attribute metadata that has been entered for this package. For each Extended Attribute, the following information is listed:

**Table 20-42 • Package Report / Extended Attributes Information**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name identifying the attribute.</td>
</tr>
<tr>
<td>Value</td>
<td>Content entered for the attribute.</td>
</tr>
</tbody>
</table>

Validation View

The **Validation** view lists all of the ICE rule errors and warnings that were generated when the package was validated against Microsoft ICEs (Internal Consistency Evaluators)—custom actions written by Microsoft which can be executed to determine if an installation package is built according to Windows Installer standards.

For each error or warning, the following information is listed:

**Table 20-43 • Package Report / Validation Information**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ICE Rule</td>
<td>Name of ICE Rule that generated an error or warning message.</td>
</tr>
<tr>
<td>Description</td>
<td>Error or warning message.</td>
</tr>
<tr>
<td>Error Level</td>
<td>Indicates the severity of the message as either being a Warning or an Error.</td>
</tr>
<tr>
<td></td>
<td>• Errors—Package authoring that will cause incorrect behavior.</td>
</tr>
<tr>
<td></td>
<td>• Warnings—Package authoring that could possibly cause incorrect behavior. Warnings can also report unexpected side-effects of package authoring.</td>
</tr>
</tbody>
</table>

Conflicts View

The **Conflicts** view lists all of the unresolved errors that were found when conflict analysis was performed on this package. For each error, the following information is listed:

**Table 20-44 • Package Report / Conflicts Information**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACE Rule</td>
<td>Name of ACE Rule that generated the message.</td>
</tr>
<tr>
<td>Description</td>
<td>Message generated during conflict analysis.</td>
</tr>
<tr>
<td>Target Package</td>
<td>Package that conflicted with this package.</td>
</tr>
</tbody>
</table>
History View

The History view lists all of the actions that have been performed on this package since it was imported into the Application Catalog. For each action, the following information is listed:

Table 20-45 • Package Report / History Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>Day and time the event occurred.</td>
</tr>
<tr>
<td>Action</td>
<td>Identifies the event that occurred.</td>
</tr>
<tr>
<td>User</td>
<td>Identifies the user who executed the event.</td>
</tr>
<tr>
<td>Description</td>
<td>Description of the event that occurred.</td>
</tr>
</tbody>
</table>

Dependencies View

The Dependencies view lists all of a package's files that have dependencies with files used by other products or operating systems in the Application Catalog. For each dependency, the following information is listed:

Table 20-46 • Package Report / Dependencies Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Name of a file associated with this package that has dependencies with files used by other products or operating systems in the Application Catalog.</td>
</tr>
<tr>
<td>Path</td>
<td>Location where this dependent file is installed.</td>
</tr>
<tr>
<td>Size</td>
<td>Size of the dependent file.</td>
</tr>
<tr>
<td>Version</td>
<td>Version of the dependent file.</td>
</tr>
</tbody>
</table>

Properties View

The Properties view of the Package Report, which is only displayed for mobile apps, lists various attributes of the selected mobile application.
Reports Wizard

Using the Reports Wizard, you can generate Custom and Activity Reports and Custom SQL Query Reports. For more information, see the following topics:

- Creating a Custom Report
- Creating an Activity Report
- Generating a Custom SQL Query Report

You can use the Reports Wizard to generate reports of Workflow Manager deployment at any Workflow Consumer site. You can choose to include or exclude data, regardless of the specific consumer implementation. You can filter the data by companies, projects, requests, workflow Items, and other data, giving you maximum flexibility.

The Reports Wizard is comprised of the following panels:

- Select Report Type Panel
- Select Report Objects Panel
- Select Report Fields Panel
- Select Report Filters Panel
- Select Template Data Panel
- Enter SQL Query Panel
- General Information Panel
- Report Summary Panel

Note • You can also export a report to Excel and other formats (PDF, HTML, TXT, XML, TIFF, RTF) using the Export feature built into all lists. See Exporting Data From Any List.

Note • Only Workflow Administrators with appropriate role permissions can create a report. Workflow Consumers cannot create reports.
Select Report Type Panel

If you want to generate a custom report for Workflow Manager, click Add on the All Reports page to open the Select Report Type panel.

Step 1: Select Report Type

- **Custom Report**
  - A custom report defined by using the Report Wizard.

- **Activity Report**
  - A custom report exclusively for application activities, defined by using Report Wizard.

- **Custom SQL Query Report**
  - A custom report defined by entering an SQL query in the Report Wizard.

- **Custom Stored Procedure Report**

Figure 20-24: Select Report Type Panel

On the Select Report Type panel of the Reports Wizard, select one of the following options:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Custom Report</td>
<td>Select to create a custom report.</td>
</tr>
<tr>
<td></td>
<td><em>Edition • Available in Workflow Manager only.</em></td>
</tr>
<tr>
<td>Activity Report</td>
<td>Select to create report that exclusively lists request activities.</td>
</tr>
<tr>
<td></td>
<td><em>Edition • Available in Workflow Manager only.</em></td>
</tr>
<tr>
<td>Custom SQL Query Report</td>
<td>Select to create a custom report defined by entering an SQL query in the Report Wizard.</td>
</tr>
<tr>
<td>Custom Stored Procedure Report</td>
<td>Select to create a report that is defined by a custom stored procedure that you specify.</td>
</tr>
</tbody>
</table>
|                                 | *Important • If you are connected to an Application Catalog database that was created by AdminStudio, Custom Stored Procedure Report will not be listed on the Select Report Type panel of the Report Wizard. To enable this report, run the following script:  
  C:\WorkflowManager\Support\SQL_Scripts\1302UpgradeWFM.sql* |

---

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Select Stored Procedure Panel

On the Select Stored Procedure panel of the Reports Wizard, select the stored procedure that you want to use to generate a report and then click Get Report. The contents of this panel is determined by the selected stored procedure. You will be prompted to enter the information required by the stored procedure.

Step 2 of 4: Select Stored Procedure

![Select Stored Procedure Panel]

Figure 20-25: Select Stored Procedure Panel

To add a stored procedure to this list, open the AMS_CustomReports table and enter the name of the stored procedure you want to use to generate a report. For more information, see Generating a Custom Stored Procedure Report.

Note • For more information on stored procedures, see SQL Stored Procedures in Microsoft TechNet.

Select Report Objects Panel

On the Select Report Objects panel of the Reports Wizard, select the objects you want to include in the report:

- For a Custom Report, you can select Applications, Companies, Projects, and Issues.
- For an Activity Report, the only selection is Activities.

Click Next to continue with the Reports Wizard.
Select Report Fields Panel

On the Select Report Fields Panel of the Reports Wizard, select the fields you want to include in the report. All of the available fields are listed by object.

- For a Custom Report, the Applications, Companies, Projects, and Issues objects could be listed.
- For an Activity Report, only the Activities object is listed.

Click Next to continue with the Reports Wizard.

Select Report Filters Panel

On the Select Report Filters panel of the Reports Wizard, enter a filter to define the data that you want to include in this report.

When you have finished defining filters, click Next to continue with the Reports Wizard.

Table 20-48 • Select Report Filters Panel of the Reports Wizard

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available Fields</td>
<td>Select a field from this tree to use to create a filter. When you click on a field to select it, all of its values populate the Select a value for this filter list.</td>
</tr>
<tr>
<td>Set Filter Area</td>
<td>Use the following fields to create a filter to apply to this report:</td>
</tr>
<tr>
<td></td>
<td>• Select a value for this filter—All of the values of the selected field are listed. Select the one that you want to use to create this filter.</td>
</tr>
<tr>
<td></td>
<td>• or alternatively type in a value for this filter—If you want to use a value that does not appear in the list, type the value in this text box.</td>
</tr>
<tr>
<td></td>
<td>• Operator list box—Select an operator from this list box to specify how you want the value in the selected field of each record to be selected, such as Equal, Greater Than, Less Than, etc.</td>
</tr>
<tr>
<td></td>
<td>• Add—After you have set a filter, click Add to add the filter to the current filter conditions. It will be added to the Test Query box below, and a query is automatically run to determine if this filter generates any records.</td>
</tr>
<tr>
<td></td>
<td>• Conjunction Express List (AND, OR)—After you have set one filter, and want to add another, select a conjunction from this box before you click Add to specify whether the record must meet both filter conditions (AND) or only one filter condition (OR).</td>
</tr>
<tr>
<td></td>
<td>• Test Query—Click to run the specified query to determine if the filter combination generates any records. If no records are found, you are prompted to change the filters.</td>
</tr>
<tr>
<td></td>
<td>• Reset All—Click to remove all filter conditions.</td>
</tr>
</tbody>
</table>

When you have finished defining filters, click Next to continue with the Reports Wizard.
Select Template Data Panel

On the Select Template Data panel of the Reports Wizard, you specify the Template data fields that you want to include in this report.

In the Available Templates list, click the plus sign next to a Template name to expand the listing to show all data fields associated with that Template, and select the data fields that you would like to include in the report.

Select the Templates in use only option if you want only Templates that are associated with active projects and requests to be listed.

Click Next to continue with the Reports Wizard.

Enter SQL Query Panel

On the Enter SQL Query panel of the Custom SQL Query Reports Wizard, enter an SQL query to retrieve the data for this report. Click the Test Query button to verify the query syntax, and click Next to proceed.

Wildcard Support in Report Center SQL Queries

In Report Center searches, the LIKE operator is always used. You can combine the LIKE operator with a wildcard character, and the following rules apply:

Table 20-49 • Wildcard Support in Report Center Queries

<table>
<thead>
<tr>
<th>Situation</th>
<th>Rule</th>
</tr>
</thead>
<tbody>
<tr>
<td>When no wildcards are used</td>
<td>If you do not enter a wildcard character in the Search box, then Report Center performs a “LIKE” search, which searches for any occurrence of that text anywhere in the item that is being searched for. For example, if you are searching for a file name that has the word test anywhere in the file name, and you entered test in the Search box, it would be interpreted by Report Center as: <em>test</em> And the following files would be found: MyTestFile and TestFile</td>
</tr>
<tr>
<td>When wildcards are used</td>
<td>You can specify a * wildcard in the Search box to narrow the search results. For example, if you are searching for a file name that includes the word test, but does not begin with it, and you entered *test in the Search box, MyTest would be returned, but not TestFile.</td>
</tr>
</tbody>
</table>
General Information Panel

On the General Information panel of the Reports Wizard, enter a Report Name and Description to clearly identify the contents and purpose of this report. This name and description will be listed on the All Reports page.

Next, select the Roles that you want to have permission to view this report.

Click Next to continue with the Reports Wizard.

*Note* • You can change the selected roles at any time after this report is created by clicking Edit next to the Report Name on the All Reports page.

Report Summary Panel

On the Report Summary panel of the Reports Wizard, the following information is listed:

Table 20-50 • Report Summary Panel of the Reports Wizard

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Report Name</td>
<td>Name of report.</td>
</tr>
<tr>
<td>Report Fields</td>
<td>List of fields that you selected to be included in this report.</td>
</tr>
<tr>
<td>Template Data</td>
<td>A list of the Template data you selected to be in this report.</td>
</tr>
<tr>
<td>Filters</td>
<td>A list of filters applied to this report.</td>
</tr>
</tbody>
</table>

Click Finish to generate the Report. The report is generated in the Report View. This report is also saved and now appears in the list on the All Reports page.
Part 8

AdminStudio API Reference

This part of the User Guide includes the following chapters:

- AdminStudio Platform API
You can use the AdminStudio Platform API to integrate your existing .NET applications or scripting environments like Microsoft PowerShell with AdminStudio.

The AdminStudio Platform exposes the core tasks involved in the application readiness process lifecycle. Automating these core tasks via PowerShell scripts or .NET applications helps your enterprise achieve a higher throughput during this process.

This chapter includes the following topics:

- **About the Platform API**
- **Setting Up AdminStudio Snapin in PowerShell**
- **Example Script to Create Application Catalog, Import Packages, and Perform Testing**
- **PowerShell Command Reference**
About the Platform API

Some of the core tasks that the AdminStudio Platform API enables you to automate include:

- **Application Catalogs**—Creating a new Application Catalog or upgrading an existing Application Catalog.

- **Importing**—Importing existing packages into the AdminStudio Application Catalog.
  - Supports importing all the formats that are currently supported by Application Manager.
  - Supports applying transforms and patches to Windows Installer packages during import.
  - Supports importing individual packages or a directory of packages.
  - Supports importing applications from System Center 2012 Configuration Manager.

- **Application virtualization compatibility**—Checking to see if your packages for suitable for conversion to virtual formats.

- **Application model properties**—Can set the application model properties of an application.

  - Allows you to do the conversion one package at a time, or a bulk folder conversion.

- **Testing**—Testing your packages by running operating system compatibility, best practice validation, and conflict analysis tests on the packages, and viewing test results.

- **Publishing**—Publishing your applications to Microsoft System Center 2012 Configuration Manager.

PowerShell support follows the standard Microsoft PowerShell conventions, including well-documented commands within PowerShell.
Setting Up AdminStudio Snapin in PowerShell

AdminStudio Platform functionality is shipped in the form of a PowerShell Snapin that can be used in PowerShell. The AdminStudio Snapin can be installed on a machine or can be used temporarily per PowerShell session.

**AdminStudio Microsoft .NET 4.0 Requirement**

The AdminStudio DLLs are built using .NET 4.0, while PowerShell by default runs in .NET 2.0. To enable PowerShell to load the AdminStudio DLLs, you need to perform the following steps:

---

**Task:** To enable PowerShell to load AdminStudio DLLs:

1. Create a file named `PowerShell.exe.config` containing the following content:

   ```xml
   <?xml version="1.0" encoding="utf-8" ?>
   <configuration>
   <startup useLegacyV2RuntimeActivationPolicy="true">
   <supportedRuntime version="v4.0.30319"/>
   <supportedRuntime version="v2.0.50727"/>
   </startup>
   </configuration>
   ```

2. Copy this file to the `C:\Windows\SysWOW64\WindowsPowerShell\v1.0` directory.

**Enabling a Snapin Per PowerShell Session**

To enable a Snapin per PowerShell session, use the following command:

`Import-Module -Name [AdminStudioInstallDirectory]\Common\AdminStudio.Platform.PowerShellExtensions.dll`

The following import is needed in any of the PowerShell sessions/scripts:

`Import-Module -Name [AdminStudioInstallDirectory]\Common\AdminStudio.Utilities.dll`

**Installing the Snapin on a Machine**

To install the AdminStudio Snapin on a given machine, use the following command at a PowerShell prompt:

`Set-Alias installutil $env:windir\Microsoft.NET\Framework\v4.0.30319\installutil`


The following import is needed in any of the PowerShell sessions/scripts:

`Import-Module -Name [AdminStudioInstallDirectory]\Common\AdminStudio.Utilities.dll`

**Running the Invoke-ASPublish Command**

To run the `Invoke-ASPublish` command, you need the following import, either in your PowerShell script or the current PowerShell session:
Import-Module -Name [AdminStudioInstallDirectory]\Common\AdminStudio.SCCM.Integrator.dll

**Requirements**

For the AdminStudio Platform to work properly, PowerShell needs to run under administrator privileges and also needs to be launched with the `-STA` flag.
Example Script to Create Application Catalog, Import Packages, and Perform Testing

You can use the example PowerShell script that is provided in this section to perform the following tasks:

- **Create Application Catalog**—Create a new Application Catalog database.
- **Import packages**—Import all of the `.msi` files from a specified directory into the Application Catalog.
- **Perform testing**—Run all selected tests, and report the summary of errors and warnings.

**Example Script**

The following script uses the `Set-ASConfigPlatform`, `New-ASCatalogPlatform`, `Invoke-ASImportPackage`, and `Test-ASPackage` Platform API commands to create a new Application Catalog, import packages, and then test those packages and view the test results. The AdminStudio API commands and parameters are highlighted:

```
# Read Command Line Parameters
param ($CatalogName = $(Read-Host "Enter New Catalog Name"))

# Input required from users
$folder = "C:\code\Demo"
$ConnectionString = 'PROVIDER=SQLOLEDB.1;Data Source=localhost;Initial Catalog=MyNewCat;Integrated Security=SSPI;'

# Non-User Settings
$shive = "HKLM:\SOFTWARE\Wow6432Node\InstallShield\AdminStudio\14.0\"
$slocation = "Product Location"
$sAsLoc = (Get-ItemProperty $shive $slocation).$slocation
$sCurrentLoc = [Environment]::CurrentDirectory=(Get-Location -PSProvider FileSystem).ProviderPath
$sAsLoc = $sAsLoc + "Common\"
$global:oPkgArray = @()
$global:oPkgArrayFail = @()

# Functions
function Import ($s) {
  $f = [System.IO.File]::GetAttributes($s)
  $d = ($f -band [System.IO.FileAttributes]::Directory)
  if (!$d) {
    Write-Host 'Importing:' $s
    $obj = Invoke-ASImportPackage -PackagePath $s;
  }
}
```
if ($obj.GetType().FullName -eq 'AdminStudio.Platform.Helpers.PackageHelper')
{
    #Write-Host 'Success' $s
    $global:oPkgArray = $global:oPkgArray + $obj
}
else
{
    write-host 'Failed to import:' $s -foregroundcolor red
    $global:oPkgArrayFail = $global:oPkgArrayFail + $obj
}
}

function LoadDLL ($s)
{
    $FileName = $sAsLoc + $s
    import-module -name $FileName
}

function PrepAS ()
{
    cd $sAsLoc
    LoadDLL 'AdminStudio.Platform.PowerShellExtensions.dll'
    LoadDLL 'AdminStudio.Utilities.dll'
    LoadDLL 'AdminStudio.SCCM.Model.dll'
    Set-ASConfigPlatform -ConnectionString $ConnectionString
}

function Write-Host-Indent ()
{
    Write-Host ' ' -nonewline
}

function Write-Host-Drawline ()
{
    Write-Host '**************************************' -foregroundcolor yellow
}

function Test ($o)
{
    Write-Host 'Testing Package:' $o.DisplayedProductName -nonewline
    Write-Host ' RowId:' $o.RowID -foregroundcolor gray
    $oTestResults = Test-ASPackage -PackageId $o.RowID
    $errors = 0;
    $warn = 0;
    foreach ($oTestResult in $oTestResults.Stats)
    {
        $errors = $errors + $oTestResult.Errors
        $warn = $warn + $oTestResult.Warnings
    }
    Write-Host-Indent
    Write-Host 'Errors:' $errors
    Write-Host-Indent
    Write-Host 'Warnings:' $warn
}

################################################################
# Main Loop
################################################################
```powershell
$Begin = Get-Date
Write-Host 'Begin:' $Begin -foregroundcolor gray
Write-Host-Drawline
Write-Host 'Import from Folder and Test'
Write-Host-Drawline
Write-Host 'Directory =' $folder -foregroundcolor gray
Write-Host 'ConnectionString =' $ConnectionString -foregroundcolor gray
Write-Host 'AdminStudio Directory =' $sAsLoc -foregroundcolor gray
Write-Host-Drawline
###############################################################
# Load Required DLLs
###############################################################
PrepAS
Write-Host
###############################################################
# Create Catalog
###############################################################
Write-Host 'Creating New Catalog' $CatalogName -foregroundcolor yellow
New-ASCatalog -CatalogName $CatalogName
Write-Host
Write-Host 'Importing Applications from' $folder -foregroundcolor yellow
# Iterate Toplevel Folder Only for Importing
foreach ($file in Get-Childitem -include '*.msi' -Recurse $folder)
{
    Import ($file)
}
Write-Host 'Packages that Import Succeeded:' $global:oPkgArray.Count
Write-Host 'Packages that Import Failed:' $global:oPkgArrayFail.Count
$tEnd = Get-Date
$tDiff = $tEnd - $tBegin
Write-Host 'End:' $tEnd -foregroundcolor gray
Write-Host 'Total Time:' $tDiff.Hours' hours' $tDiff.Minutes' minutes ' $tDiff.Seconds 'seconds'

###############################################################
# Run tests
###############################################################
foreach ($oPkg in $global:oPkgArray)
{
    Test ($oPkg);
}

###############################################################
# Write out end time
# cd $sCurrentLoc
# $End = Get-Date
# $Diff = $End - $Begin
# Write-Host 'End:' $End -foregroundcolor gray
# Write-Host 'Total Time:' $Diff.Hours' hours' $Diff.Minutes' minutes ' $Diff.Seconds 'seconds'

Output

When you run the script in Example Script, you will see output similar to the following:

PS C:\code\Script> .\MyScript.ps1
```
Enter New Catalog Name: MyScript
Begin: 2/18/2015 11:27:57 AM

Import from Folder and Test

Directory = C:\code\Demo
ConnectionString = PROVIDER=SQLOLEDB.1;Data Source=localhost;Initial Catalog=MyNewCat;Integrated Security=SSPI;
AdminStudio Directory = C:\Program Files (x86)\AdminStudio\2015\Common\n
Creating New Catalog MyScript

Importing Applications from C:\code\Demo
Importing: C:\code\Demo\Firefox_MSI\Firefox.msi
Packages that Import Succeeded: 1
Packages that Import Failed: 0
End: 2/18/2015 11:28:00 AM
Total Time: 0 hours 0 minutes 3 seconds
Testing Package: Mozilla_Firefox RowId: 2
Errors: 0
Warnings: 382
End: 3/18/2015 11:28:35 AM
Total Time: 0 hours 0 minutes 37 seconds
PowerShell Command Reference

Following AdminStudio Platform API commands are available in PowerShell:

Table 21-1 • AdminStudio Platform API PowerShell Commands

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add-ASKeywords</td>
<td>Adds App Portal keywords to the Application Catalog.</td>
</tr>
<tr>
<td>Add-ASPackageForConversion</td>
<td>Adds a package to the Automated Application Converter project file for conversion.</td>
</tr>
<tr>
<td>Get-ASApplicationID</td>
<td>Returns the ApplicationID for a given PackageID.</td>
</tr>
<tr>
<td>Get-ASCatalogItem</td>
<td>Returns a list of the root items of the specified type: Group, Application, or Package.</td>
</tr>
<tr>
<td>Get-ASConfigPlatform</td>
<td>Retrieves configuration information, such as retrieving the database connection string to which the current PowerShell session is configured.</td>
</tr>
<tr>
<td>Get-ASApplicationDeploymentSummary</td>
<td>Returns the deployment history of a given distribution system.</td>
</tr>
<tr>
<td>ADMIN-17651Get-ASDeploymentSystemPackageTree</td>
<td>Use to query System Center 2012 Configuration Manager for a list of application IDs for all of its applications, which can then be used to import applications into the Application Catalog using the Invoke-ASImportAppFromDeploymentSystem command.</td>
</tr>
<tr>
<td>Get-ASKeywords</td>
<td>Returns a list of App Portal keywords in the Application Catalog, in a comma-delimited list.</td>
</tr>
<tr>
<td>Get-ASPackage</td>
<td>Returns a package object, given the PackageID.</td>
</tr>
<tr>
<td>Get-ASPackageTestSummary</td>
<td>Returns a summary of various tests performed for the package that is specified using the -PackageID parameter.</td>
</tr>
<tr>
<td>Get-ASPProperty</td>
<td>Returns the value for a property specified using the -PropertyName parameter associated to a specified package specified using -PackageId parameter.</td>
</tr>
</tbody>
</table>
### Table 21-1 • AdminStudio Platform API PowerShell Commands (cont.)

<table>
<thead>
<tr>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Get-ASTestDetails</td>
<td>Displays the details of an application compatibility or Microsoft ICE test that is run using the Test-ASPackage command.</td>
</tr>
<tr>
<td>Get-ASTestState</td>
<td>Use to return the test state (selected or not selected) of a given test.</td>
</tr>
<tr>
<td>Get-ASVirtualReadiness</td>
<td>Gets the virtual readiness of a given package.</td>
</tr>
<tr>
<td>Invoke-ASConvertFolder</td>
<td>Converts a folder of packages to specified virtual formats using Automatic Application Converter.</td>
</tr>
<tr>
<td>Invoke-ASConvertPackageEx</td>
<td>Use to invoke the Application Manager Conversion Wizard process to convert a package from one package type to another.</td>
</tr>
<tr>
<td>Invoke-ASImportAppFromDeploymentSystem</td>
<td>Use to import an application from System Center 2012 Configuration Manager into the Application Catalog, using the ID returned from the ADMIN-17651Get-ASDeploymentSystemPackageTree command.</td>
</tr>
<tr>
<td>Invoke-ASImportPackage</td>
<td>Invokes an import process on a single package.</td>
</tr>
<tr>
<td>Invoke-ASPublish</td>
<td>Publishes a package to a specified distribution system.</td>
</tr>
<tr>
<td>New-ASCatalog</td>
<td>Use to create a new Application Catalog.</td>
</tr>
<tr>
<td>New-ASDistributionConnection</td>
<td>Use to define named connections to System Center Configuration Manager and Citrix XenApp distribution systems.</td>
</tr>
<tr>
<td>Remove-ASApplication</td>
<td>Use to delete a package using its OID.</td>
</tr>
<tr>
<td>Remove-ASGroup</td>
<td>Use to delete a group using its Row ID.</td>
</tr>
<tr>
<td>Remove-ASPackage</td>
<td>Use to delete a package using its Row ID.</td>
</tr>
<tr>
<td>Resolve-ASPackage</td>
<td>Use to run application compatibility fixes on a package.</td>
</tr>
<tr>
<td>Set-ASCatalog</td>
<td>Use to set the default Application Catalog.</td>
</tr>
<tr>
<td>Set-ASConfigPlatform</td>
<td>Sets defaults for most of the parameters.</td>
</tr>
<tr>
<td>Set-ASPProperty</td>
<td>Use to set the application model properties of a package.</td>
</tr>
<tr>
<td>Set-ASSetSoftwareRepositoryState</td>
<td>Use to perform CheckOut and UndoCheckOut operations on a Software Repository-enabled Application Catalog.</td>
</tr>
</tbody>
</table>
You can use the `Add-ASKeywords` command to add a comma-delimited list of App Portal catalog item keywords to the Application Catalog (as individual records in the `ASKeywords` table). After creating the keywords, you can use the `Set-ASProperty` command to assign keywords to an application, as described in the `Set-ASProperty` topic under Keywords.

**Note** • Keywords created using the `Add-ASKeywords` command are also available for selection on the Keywords dialog box. For more information, see Specifying Catalog Item Keywords.

**Note** • Until you create a keyword using either the `Add-ASKeywords` command or the Edit Keywords dialog box, you cannot use the `Set-ASProperty` command to assign it to an application. If you attempt to do so, an error will be returned.

**Example**

The following is an example of the `Add-ASKeywords` command:

```
Add-ASKeywords accounting,spreadsheet,project management,graphs
```

**Return Values**

One of the following values is returned:

- **True**—Keywords were added to the `ASKeywords` table.
- **False**—Keywords were not added to the `ASKeywords` table.
Add-ASPackagesAdd-ASPackagesForConversion

The Add-ASPackagesAdd-ASPackagesForConversion command adds a package to the Automated Application Converter project file for conversion. It could be used to add a series of packages to an Automated Application Converter project file for conversion. This command allows you to make decisions in your script for a list of packages and choose which one you need to add for conversion.

**Note** • To make sure that the Automated Application Converter project file is cleaned of any packages in it, use the `-CleanProjectFile` parameter. Usually this is used the first time you add a package.

**Examples**

The following are examples of the Add-ASPackagesAdd-ASPackagesForConversion command:

```
Add-ASPackagesAdd-ASPackagesForConversion -PackagePath C:\Packages\Reader\Reader.msi -CleanProjectFile
Add-ASPackagesAdd-ASPackagesForConversion -PackagePath C:\Packages\Orca\Orca.msi -AACSettings C:\Packages\test.aacx
```

In this example, two packages are added to the default Automated Application Converter project file (which is specified in the Automated Application Converter settings file using the `Set-ASConfigPlatform -AACSettings` command).

This example includes the `-CleanProjectFile` parameter in the first command to clean up the list of packages in the project file when it is created. However, it is not necessary to specify the parameter in subsequent `Add-ASPackagesAdd-ASPackagesForConversion` commands.

**Parameters**

The Add-ASPackagesAdd-ASPackagesForConversion command has the following parameters:

**Table 21-2 • Add-ASPackagesAdd-ASPackagesForConversion Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackagePath</td>
<td>Mandatory parameter which specifies the path to the package that needs to be added to the Automated Application Converter settings file for conversion.</td>
</tr>
<tr>
<td>[AACSettings]</td>
<td>Use to specify the Automated Application Converter project file to use during conversion. If it is not supplied, a copy of the project file specified in the platform settings file will be used.</td>
</tr>
<tr>
<td>[CleanProjectFile]</td>
<td>Specify this parameter the first time you add a package so that references to any packages in the Automated Application Converter project file will be removed.</td>
</tr>
<tr>
<td>[CommandLine]</td>
<td>Use to specify command line parameters that can be used to silently install this package during repackaging.</td>
</tr>
<tr>
<td>[HardTimeOut]</td>
<td>Use to specify the hard time-out (in minutes) for the package installation.</td>
</tr>
</tbody>
</table>
Table 21-2 • Add-ASPackageForConversion Parameters (cont.)

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[SoftTimeout]</td>
<td>Use to specify the soft time-out (in minutes) for the package installation.</td>
</tr>
<tr>
<td>[Transforms]</td>
<td>List of transforms to use during repackaging. When specifying multiple</td>
</tr>
<tr>
<td></td>
<td>transform files, use commas to separate them.</td>
</tr>
<tr>
<td>[UseSingleStepSnapshot]</td>
<td>Use to specify that you want to use the Snapshot installation technology</td>
</tr>
<tr>
<td></td>
<td>to repack the package. If this parameter is not used, the Installation</td>
</tr>
<tr>
<td></td>
<td>Monitoring installation technology will be used.</td>
</tr>
<tr>
<td>[IsCompressed]</td>
<td>Specifies that this package (mostly .exe files) is compressed, so the entire</td>
</tr>
<tr>
<td></td>
<td>folder tree including this .exe will be copied for repackaging. For .exe</td>
</tr>
<tr>
<td></td>
<td>files, the default value is Compressed=False.</td>
</tr>
</tbody>
</table>

Return Values

The name and path to the Automated Application Converter settings file is returned in the following format:

[Path]/ProjectFileName.Copy.aacx
Get-ASApplicationID

The Get-ASApplicationID command returns the ApplicationID for a given PackageID. This is useful when you have a PackageID from Invoke-ASImportPackage and need to publish the application to System Center Configuration Manager using the Invoke-ASPublish command. The Invoke-ASPublish command requires a mandatory ApplicationID parameter.

Example

The following is an example of the Get-ASApplicationID command:

Get-ASApplicationID -PackageID 10

Parameters

The Get-ASApplicationID command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackageID</td>
<td>Specify the PackageID of the package that you need the ApplicationID for.</td>
</tr>
</tbody>
</table>

Return Values

The ApplicationID for the package is returned.
Get-ASAppPortalCategories

The Get-ASAppPortalCategories command returns an XML stream of existing categories in App Portal, such as:

```
<Categories Status="Synced">
  <Category Id="1" XPath="Software">
    <Name>Software</Name>
  </Category>
  <Category Id="3" XPath="Software/Microsoft">
    <Name>Microsoft</Name>
  </Category>
  <Category Id="2" XPath="Hardware">
    <Name>Hardware</Name>
  </Category>
  <Category Id="13" XPath="Data">
    <Name>Data</Name>
  </Category>
  <Category Id="14" XPath="LM Desktop QA">
    <Name>LM Desktop QA</Name>
  </Category>
</Categories>
```

You can then use the Set-ASProperty command to set the App Portal category for an application, such as:

```
Set-ASProperty -PackageID 1 -PropertyName "Categories" -PropertyValue "Software/Microsoft"
```

When the application is published to an App Portal-linked distribution system, an App Portal catalog item will be created and will appear in the specified category.

**Example**

The following is an example of the Get-ASAppPortalCategories command:

```
Get-ASAppPortalCategories
```

**Parameters**

The Get-ASAppPortalCategories command has no parameters.

*Note* • For more information on setting App Portal properties using PowerShell commands, see App Portal Information Tab under Set-ASProperty. App Portal properties that can be set include: Categories, Template, Keywords, Long Description, and Brief Description.
Get-ASAppPortalTemplates

In App Portal, you can use templates to automatically assign a defined set of properties to a catalog item. The Get-ASAppPortalTemplates command returns an XML stream of existing templates in App Portal, such as:

```xml
<Templates Status="Synced">
  <Template Id="172">
    <Name>MyTemplateTwo</Name>
  </Template>
</Templates>
```

You can then use the Set-ASProperty command to set the App Portal template for an application, such as:

```powershell
Set-ASProperty -PackageID 1 -PropertyName "Templates" -PropertyValue "Standard SCCM 2012"
```

When the application is published to an App Portal-linked distribution system, an App Portal catalog item will be created using the specified template.

**Example**

The following is an example of the Get-ASAppPortalTemplates command:

```powershell
Get-ASAppPortalTemplates
```

**Parameters**

The Get-ASAppPortalTemplates command has no parameters.

**Note** • For more information on setting App Portal properties using PowerShell commands, see App Portal Information Tab under Set-ASProperty. App Portal properties that can be set include: Categories, Template, Keywords, Long Description, and Brief Description.
Get-ASCatalogItem

The Get-ASCatalogItem command returns a list of the root items of the specified type: Group, Application, or Package. For example, if you use this command with the ItemType of Group, the applications in the specified group will be listed, along with each application's RowID. If you use an ItemType of Application, that application's packages will be listed, along with each package's RowID.

You can use this command to display the groups, applications, and packages in your Application Catalog from a source outside of Application Manager. Also, once the RowID of an item in the Application Catalog is known, you can use other Platform API commands to perform actions on that item.

Example

The following is an example of the Get-ASCatalogItem command:

```
Get-ASCatalogItem -ItemType 'Group' -ItemId 1
```

Parameters

The Get-ASCatalogItem command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-ItemType</td>
<td>Specify one of the following types to identify which type of catalog item you want to list the contents of, in single quote marks:</td>
</tr>
<tr>
<td></td>
<td>Group</td>
</tr>
<tr>
<td></td>
<td>Application</td>
</tr>
<tr>
<td></td>
<td>Package</td>
</tr>
<tr>
<td></td>
<td>For example:</td>
</tr>
<tr>
<td></td>
<td>Get-ASCatalogItem -ItemType 'Group' -ItemId 10</td>
</tr>
<tr>
<td>-ItemId</td>
<td>Use to specify the ID number of the group, application or package that you want to list the contents of. For example:</td>
</tr>
<tr>
<td></td>
<td>Get-ASCatalogItem -ItemType 'Group' -ItemId 10</td>
</tr>
</tbody>
</table>

Sample Script

Below is a sample script that uses the Get-ASCatalogItem command. If you use option 11 in this script, the entire package tree will be returned.

```
# Input required from users
$DefaultExt = @('*.msi','*.sft')
$TestsToEnable = @('0001','0002','0003','0004','0005','0007','0008','0009','0012','0014','0021','0023','0029','0030','0035','0038','0039','0044')
$TestsToDisable = @('0501','0502','0503','0504','0505','0506','0507','0508','0509','0510','0511','0512','0513','0514','0515','0516','0517','0519','0520','0521','0522','0523','0524','0525','0526','0527')
```

Table 21-4 • Get-ASCatalogItem Parameters
$folder = "C:\code\demo3\MSIPackage"
$global:CatalogName = 'MyNewCatalog'
$ConnectionString  = 'PROVIDER=SQLOLEDB.1;Data Source=localhost;Initial Catalog=' + $global:CatalogName + ';Integrated Security=SSPI;'
$SCCMTargetGroup = "Applications"
$sAACProjectFile = "c:\code\script\AACText.aacx"

# Non-User Settings
#$shive = "HKLM:\SOFTWARE\Wow6432Node\InstallShield\AdminStudio\14.0\"
#$location = "Product Location"
#$slocation = (Get-ItemProperty $shive $slocation).$slocation
#$sCurrentLoc = [Environment]::CurrentDirectory=(Get-Location -PSProvider FileSystem).ProviderPath
#$global:oPkgArray = @()
#$global:oPkgArrayError = @()
#$global:oPkgArrayPass = @()
#$global:oPkgArrayFail = @()

# Functions

function Import ($s) {
    $f = [System.IO.File]::GetAttributes($s)
    $d = ($f -band [System.IO.FileAttributes]::Directory)
    if (!$d) {
        Write-Host 'Importing:' $s -foregroundcolor white
        $obj = Invoke-ASImportPackage -PackagePath $s
    }
}
if ($obj.GetType().FullName -eq 'AdminStudio.Platform.Helpers.PackageHelper')
{
    $global:oPkgArray = $global:oPkgArray + $obj
}
else
{
    Write-Host 'Failed to import:' $s -foregroundcolor red
    $global:oPkgArrayError = $global:oPkgArrayError + $obj
}
}

function ImportFolder ()
{
    [String] $InputFolder = Read-Host "Enter folder to import from (Blank for default)"
    if ($InputFolder)
    {
        $folder = $InputFolder
    }
    if ($folder)
    {
        Write-Host 'Importing Applications from' $folder -foregroundcolor yellow
        foreach ($file in Get-ChildItem -include $DefaultExt -Recurse $folder)
        {
            Import ($file)
        }
        Write-Host 'Packages that Import Succeeded:' $global:oPkgArray.Count
        Write-Host 'Packages that Import Failed:' $global:oPkgArrayError.Count
    }
}

function LoadDLL ($s)
{
    $FileName = $sAsLoc + $s
    import-module -name $FileName
}

function PrepAS ()
{
    LoadDLL 'AdminStudio.Platform.PowerShellExtensions.dll'
    LoadDLL 'AdminStudio.Utilities.dll'
    LoadDLL 'AdminStudio.SCCM.Model.dll'
    Set-ASConfigPlatform -ConnectionString $ConnectionString
}

function Write-Host-Indent ()
{
    Write-Host '  ' -nonewline
}

function Write-Host-Drawline ()
{
    Write-Host '**************************************' -foregroundcolor yellow
}

function Write-Heading ($s)
{
}
Write-Host-Drawline
Write-Host $s
Write-Host-Drawline
}

function Write-Host-Timestamp ()
{
    $tEnd = Get-Date
    $tDiff = $tEnd - $tBegin
    #Write-Host 'End:' $tEnd -foregroundcolor gray
    Write-Host 'Total Time:' $tDiff.Hours 'hours' $tDiff.Minutes 'minutes' $tDiff.Seconds 'seconds'
}

function Write-ShorterName ($s)
{
    $s=$s.Replace("The Windows Installer database is scanned for ", ","")
    Write-Host ' ' -nonewline
    if ($s.Length -gt 55)
    {
        Write-Host $s.Substring(0,55) -foregroundcolor white
    }
    else
    {
        Write-Host $s -foregroundcolor white
    }
}

function WriteVirtReadiness ($Text)
{
    Write-Host-Indent
    Write-Host-Indent
    Write-Host 'Blocker:'$Text -foregroundcolor white
}

function DisplayVirtReadiness ($Package)
{
    $VirtResult = Get-ASVirtualReadiness -PackagePath $Package.FileName -PackageId $Package.RowID
    if ($VirtResult -band 32)
    {
        WriteVirtReadiness("ClickOnce")
    }
    if ($VirtResult -band 64)
    {
        WriteVirtReadiness("Shell Extension")
    }
    if ($VirtResult -band 128)
    {
        WriteVirtReadiness("OS Integrated")
    }
    if ($VirtResult -band 256)
    {
        WriteVirtReadiness("Boot Service")
    }
    if ($VirtResult -band 512)
    {
        WriteVirtReadiness("Too Large")
    }
    if ($VirtResult -band 1024)
    {

```powershell
writeVirtReadiness("Surrogate DLL")
}
if ($VirtResult -band 2048)
{
    writeVirtReadiness("COM Plus")
}
if ($VirtResult -band 4096)
{
    writeVirtReadiness("Device Driver")
}
if ($VirtResult -band 8192)
{
    writeVirtReadiness("Questionable")
}
if ($VirtResult -band 16384)
{
    writeVirtReadiness("Unsuitable")
}
if ($VirtResult -band 32768)
{
    writeVirtReadiness("64-Bit Package")
}
if ($VirtResult -band 65536)
{
    writeVirtReadiness("ASP.NET/IIS Application")
}
if ($VirtResult -band 131072)
{
    writeVirtReadiness("WMI Provider")
}
if ($VirtResult -band 262144)
{
    writeVirtReadiness("J2EE Application Server")
}
if ($VirtResult -band 524288)
{
    writeVirtReadiness("Unsupported Application")
}
if ($VirtResult -band 1048576)
{
    writeVirtReadiness("Unsupported Application")
}
if ($VirtResult -band 2097152)
{
    writeVirtReadiness("URL Protocol")
}
if ($VirtResult -band 4194304)
{
    writeVirtReadiness("Default Program")
}
}

function Test ($o)
{
    write-host 'Testing Package:' $o.DisplayedProductName -nonewline -foregroundcolor white
    write-host ' RowId:' $o.RowID -foregroundcolor gray
    $oTestResults = Test-ASPackage -PackageId $o.RowID
    $errors = 0;
    $warn = 0;
```
foreach ($oTestResult in $oTestResults.Stats)
{
    $errors = $errors + $oTestResult.Errors
    $warn  = $warn +  $oTestResult.Warnings
}
write-Host-Indent
write-Host 'Errors:' $errors -foregroundcolor red
write-Host-Indent
write-Host 'Warnings:' $warn -foregroundcolor yellow
if ($errors -eq 0)
{
    write-Host-Indent
    write-Host 'Virtualization Readiness:'
    $global:oPkgArrayPass = $global:oPkgArrayPass + $o
    DisplayVirtReadiness ($o)
}
else
{
    $global:oPkgArrayFail = $global:oPkgArrayFail + $obj
}
}

function TestImportedPackages ($Array)
{
    $global:oPkgArrayPass = @()
    $global:oPkgArrayFail = @()
    foreach ($oPkg in $Array)
    {
        Test ($oPkg);
    }
}

function ConvertToAppV5 ($o)
{
    $ext = $o.FileName.Substring($o.FileName.Length - 3,3)
    $ext = $ext.ToLower()
    if ($ext -eq 'sft')
    {
        write-host 'Converting Package:' $o.DisplayedProductName -nonewline -foregroundcolor white
        write-host ' RowId:' $o.RowID -foregroundcolor gray
        $oPackage = Invoke-ASConvertPackageEx -PackagePath $o.FileName -BuildAppV
        $oPackage
    }
    else
    {
        write-host 'Skipping non SFT Package:' $o.DisplayedProductName -foregroundcolor gray
    }
}

function ConvertApp5ImportedPackages ($Array)
{
    foreach ($oPkg in $Array)
    {
        ConvertToAppV5 ($oPkg);
    }
}

function ConvertMSIToAppV5 ($o)
{
}
$ext = $o.FileName.Substring($o.FileName.Length - 3,3)
$ext = $ext.ToLower()
if ($ext -eq 'msi')
{
    Write-Host 'Converting Package:' $o.DisplayedProductName -nonewline -foregroundcolor white
    Write-Host ' RowId:' $o.RowID -foregroundcolor gray
    Invoke-ASConvertPackageEx -PackagePath $o.FileName -BuildAppV -BuildSymantec
    $oPackage
}
else
{
    Write-Host 'Skipping non MSI Package:' $o.DisplayedProductName -foregroundcolor gray
}

function ConvertApp5FomMSIImportedPackages($Array)
{
    Set-ASConfigPlatform -AACSettingsFile $sAACProjectFile
    foreach ($oPkg in $Array)
    {
        ConvertMSIToAppV5 ($oPkg);
    }
}

function CreateNewCatalog ()
{
    $global:oPkgArray  = @()
    [String] $global:CatalogName = Read-Host "Enter New Catalog Name (Blank to default)"
    # Create Catalog
    if ($global:CatalogName)
    {
        Write-Host 'Creating New Catalog' $global:CatalogName -foregroundcolor yellow
        New-ASCatalog -CatalogName $global:CatalogName
        Write-Host
    }
}

function DisableAllTests ()
{
    Write-Host 'Disabling All Tests...'
    foreach ($Test in $TestsToDisable)
    {
        $TestDetails = Get-ASTestDetails -TestId $Test
        if ($TestDetails)
        {
            # Write-Host 'Disabling Test:' $Test -nonewline -foregroundcolor yellow
            $State = Set-ASTestState -TestId $Test -TestState 0
        }
    }
}

function EnableSelectedTests ()
{
    foreach ($Test in $TestsToEnable)
    {

$TestDetails = Get-ASTestDetails -TestId $Test
if ($TestDetails)
{
   Write-Host 'Enabling Test:' $Test -nonewline -foregroundcolor yellow
   Write-ShorterName ($TestDetails.TestBriefDescription)
   $State = Set-ASTestState -TestId $Test -TestState 1
}
}

function OutputPackages ($Array)
{
    if ($Array.Count -gt 0)
    {
        foreach ($oPkg in $Array)
        {
            $oPkg.FileName
        }
    }
    else
    {
        Write-Host 'Empty List'
    }
}

function DisplayPackages([int] $LevelPack, [array] $Packages)
{
    for ($i=0; $i -lt $LevelPack; $i++)
    {
        Write-Host ' ' -nonewline
    }
    foreach ($Package in $Packages)
    {
        Write-Host ' - ' -nonewline -foregroundcolor Yellow
        Write-Host $Package.ProductName -nonewline -foregroundcolor white
        Write-Host '' -nonewline
        Write-Host $Package.ProductVersion -nonewline -foregroundcolor yellow
        Write-Host '' -nonewline
        Write-Host '[Type= ' $Package.Flags ' ]' -foregroundcolor blue -nonewline
        Write-Host '' -nonewline
        Write-Host '[RowId= ' $Package.RowId ' ]' -foregroundcolor gray
        Write-Host '
    }
}

function DisplayApplications([int]$LevelApp, [array] $Applications)
{
    foreach ($App in $Applications)
    {
        DisplayPackages $LevelApp (Get-ASCatalogItem -ItemId $App.RowId -ItemType 'Package')
    }
}

function DisplayApplicationGroups ([int]$Level, [array] $Group)
{
    foreach ($item in $Group)
    {
        for ($i=0; $i -lt $Level; $i++)
        {
            # Code continues here.
        }
    }
}
Write-Host "" -nonewline
}

if ($item.Description -eq 'Application Group')
{
    Write-Host ' + ' -nonewline -foregroundcolor Yellow
    Write-Host $item.GroupName -nonewline -foregroundcolor white
    Write-Host '' -nonewline
    Write-Host '[RowId= ' $item.RowId ']' -foregroundcolor gray
    DisplayApplications $Level (Get-ASCatalogItem -ItemId $item.RowId -ItemType 'Application')
}
else
{
    Write-Host ' + ' -nonewline -foregroundcolor Yellow
    Write-Host $item.GroupName -foregroundcolor gray -nonewline
    Write-Host '' -nonewline
    Write-Host '[RowId= ' $item.RowId ']' -foregroundcolor gray
    DisplayApplicationGroups ($Level + 1) (Get-ASCatalogItem -ItemId $item.RowId -ItemType 'Group')
}
}
}

function DisplayPackageTree ()
{
    Write-Host '+ Applications'
    DisplayApplicationGroups 0 (Get-ASCatalogItem -ItemId 1 -ItemType 'Group')
}

function Menu ()
{
    do
    {
        Write-Host
        Write-Host 'Catalog Name:' $global:CatalogName -foregroundcolor white
        Write-Host-Drawline
        Write-Host '1. Create a Catalog' -foregroundcolor white
        Write-Host '2. Import from a folder' -foregroundcolor white
        Write-Host '3. Enable Only Industry Standard Windows 7 32 bit Tests' -foregroundcolor white
        Write-Host '4. Test imported packages' -foregroundcolor white
        Write-Host '5. List packages with 0 Errors' -foregroundcolor white
        Write-Host '6. List packages with more than 0 Errors' -foregroundcolor white
        Write-Host '7. List all imported packages' -foregroundcolor white
        Write-Host '8. Convert ALL Imported AppV4 Packages to AppV5' -foregroundcolor white
        Write-Host '9. Convert ALL Imported MSI Packages to AppV5' -foregroundcolor white
        Write-Host '10. Convert packages with 0 Errors Imported MSI Packages to AppV5' -foregroundcolor white
        Write-Host '11. Display Package Tree' -foregroundcolor white
        Write-Host '0. Exit' -foregroundcolor white
        Write-Host [String] $menu = Read-Host "Enter Option"
        $tBegin = Get-Date
        if ($menu -eq '1')
        {
            CreateNewCatalog
        }
        elseif ($menu -eq '2')
{  
  ImportFolder  
}
elseif ($menu -eq '3')
{
  DisableAllTests
  EnableSelectedTests
}
elseif ($menu -eq '4')
{
  TestImportedPackages ($global:oPkgArray)
}
elseif ($menu -eq '5')
{
  Write-Heading 'Applications ready for windows 7:'
  OutputPackages ($global:oPkgArrayPass)
}
elseif ($menu -eq '6')
{
  Write-Heading 'Applications NOT ready for Windows 7:'
  OutputPackages ($global:oPkgArrayFail)
}
elseif ($menu -eq '7')
{
  Write-Heading 'All Packages:'
  OutputPackages ($global:oPkgArray)
}
elseif ($menu -eq '8')
{
  ConvertApp5ImportedPackages($global:oPkgArray)
}
elseif ($menu -eq '9')
{
  ConvertApp5FomMSIImportedPackages ($global:oPkgArray)
}
elseif ($menu -eq '10')
{
  ConvertApp5FomMSIImportedPackages ($global:oPkgArrayPass)
}
elseif ($menu -eq '11')
{
  DisplayPackageTree
  Write-Host-Timestamp
}
while ($menu -ne '0')
}
# Run Interactively

Menu

# You do not need to use the Menu, you could just call:

# ImportFolder
# DisableAllTests
# EnableSelectedTests
# TestImportedPackages
# ConvertApp5FomMSIIImportedPackages ($global:oPkgArrayPass)
#
# This would:
# 1. Import Folder of packages
# 2. Enable tests I care about
# 3. Test the packages
# 4. Convert any packages with 0 errors convert to App V5 and Symantec SwV

# cd $sCurrentLoc

---

**Note** • In this script, make sure that you define the following parameters correctly:

- `$global:CatalogName = 'MyNewCatalog'`
- `$ConnectionString = 'PROVIDER=SQLOLEDB.1;Data Source=localhost;Initial Catalog=' + $global:CatalogName + ';Integrated Security=SSPI;'`

**Return Values**

A list of the root items of the specified type is returned: Group, Application, or Package.
Get-ASConfigPlatform

Use the Get-ASConfigPlatform command to retrieve configuration information, such as to retrieve the database connection string to which the current PowerShell session is configured.

**Example**

Get-ASConfigPlatform -ConnectionString

For example, if the Get-ASConfigPlatform command is used with the -ConnectionString parameter, the database connection string to which the current PowerShell session was configured using Set-ASConfigPlatform command will be returned, such as:

```
PROVIDER=SQLOLEDB.1;Data Source=ADMIN-PC;Initial catalog=TesCatalog;Integrated Security=SSPI
```

**Parameters**

The Get-ASConfigPlatform command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ConnectionString]</td>
<td>Use to specify the connection string for Application Catalog.</td>
</tr>
<tr>
<td>[Group]</td>
<td>Use to specify the group to import packages into. The group should already exist in the Application Catalog.</td>
</tr>
<tr>
<td>[AACSettingsFile]</td>
<td>Specify the Automated Application Converter project file (.aacx) to use for all conversion tasks. This setting can be overridden by individual conversion commands.</td>
</tr>
<tr>
<td>[OutputPath]</td>
<td>Specify the default output folder under which all virtualized packages will be stored. This setting can be overridden by individual conversion commands.</td>
</tr>
<tr>
<td>[HardTimeout]</td>
<td>Hard time-out (in minutes) for the package installation.</td>
</tr>
<tr>
<td>[SoftTimeout]</td>
<td>Soft time-out (in minutes) for the package installation.</td>
</tr>
<tr>
<td>[BuildAppV]</td>
<td>Build Microsoft App-V packages (*.sft). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[BuildXenApp]</td>
<td>Build Citrix XenApp profiles (*.profile). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[BuildSymantec]</td>
<td>Build Symantec Workspace virtual packages (*.xpf). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[BuildThinApp]</td>
<td>Build VMWare ThinApp packages (*.exe). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[BuildMSI]</td>
<td>Build Windows Installer packages (*.msi). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[AppVServerHost]</td>
<td>Host name portion of the server location for App-V packages.</td>
</tr>
</tbody>
</table>
Table 21-5 • Get-ASConfigPlatform Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[AppVServerPort]</td>
<td>Port number portion of the server location for App-V packages.</td>
</tr>
</tbody>
</table>

Return Values

The connection string to which the current PowerShell session is configured is returned.
Get-ASApplicationDeploymentSummary

Use the Get-ASApplicationDeploymentSummary command to obtain the deployment history of a given distribution system.

Example

Get-ASApplicationDeploymentSummary -ConnectionName MySCCM2012Connection

Parameters

The Get-ASApplicationDeploymentSummary command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ConnectionName</td>
<td>Name of the distribution system connection for which to obtain deployment summary data. This is the same data that is displayed on the Server Options &gt; Distribution System tab of the Application Manager Options dialog box.</td>
</tr>
</tbody>
</table>

Note • For information on creating a named connection to a deployment system, see Creating Multiple Named Connections to Distribution Systems.

Return Values

This command returns an ApplicationDeploymentInfo object, such as the following:

```csharp
public class ApplicationDeploymentInfo
{
    public int groupId { get; private set; }
    public string appId { get; private set; }
    public string scopeId { get; private set; }
    public string customId { get; private set; }
    public int revision { get; private set; }
    public string publishDate { get; private set; }
}
```
Get-ASDeploymentSystemPackageTree

Use the `Get-ASDeploymentSystemPackageTree` command to query a deployment system, such as System Center 2012 Configuration Manager, for a list of all of its applications and groups. This list contains a unique application ID for each of the applications in the deployment system. Using these IDs, you can import applications into the Application Catalog using the `Invoke-ASImportAppFromDeploymentSystem` command.

**Example**

Get-ASDeploymentSystemPackageTree -SystemConnectionName SCCM2012

**Output**

The output of the `Get-ASDeploymentSystemPackageTree` command is a list of the applications with their application IDs in the specified deployment system, such as this list which was generated for a System Center 2012 Configuration Manager server:

```xml
<root name="Applications">
   <Group name="QA" id="16777226">
      <Application id="16785243" name="Evernote" ObjectType="Application" appId="Application_5d4c9ec2-9279-4fd1-ad0b-b2d2a36dd268" />
      <Application id="16785247" name="Basic-1" ObjectType="Application" appId="Application_16435057-dd35-41c0-822f-88055ee0bb01" />
      <Application id="16785271" name="Blender" ObjectType="Application" appId="Application_356c4eb2-b6a2-4f00-bca8-dfb71991dde0" />
      <Application id="16785279" name="Create!tools_5_5" ObjectType="Application" appId="Application_16435057-dd35-41c0-822f-88055ee0bb01" />
      <Application id="16785308" name="AdobeFlash" ObjectType="Application" appId="Application_bf185866-33ec-4dd8-968a-3771e5ee7f5a" />
   </Group>
</root>
```

**Parameters**

The `Get-ASDeploymentSystemPackageTree` command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-SystemConnectionName</td>
<td>Use to specify a named connection to a deployment system. See Creating Multiple Named Connections to Distribution Systems for more information.</td>
</tr>
</tbody>
</table>

**Note** • To import an application using the Application ID identified using the `Get-ASDeploymentSystemPackageTree` command, see `Invoke-ASImportAppFromDeploymentSystem`.

**Return Values**

XML output containing a list of all of a deployment system's applications and groups is returned.
Get-ASKeywords

You can use the Get-ASKeywords command to return a comma-delimited list of App Portal catalog item keywords in the Application Catalog’s ASKeywords table.

**Example**

The following is an example of the Add-ASKeywords command:

Get-ASKeywords

After creating the keywords, you can use the Set-ASProperty command to assign keywords to an application, as described in the Set-ASProperty topic under Keywords.

**Note** • Keywords are created using either the Add-ASKeywords command or on the Edit Keywords dialog box, as described in Specifying Catalog Item Keywords. Keywords are assigned to an application using the Set-ASProperty command or using the Keywords dialog box.

**Return Values**

Returns a comma-delimited list of App Portal catalog item keywords in the Application Catalog’s ASKeywords table.

Get-ASPackages

Use the Get-ASPackages command to return a package object, given the PackageId. The default connection string set in the platform settings file is used to query the Application Catalog. If a package with the specified ID is found, it is returned.

**Examples**

$opackage = Get-ASPackages -PackageId 10
'Package Path is: " + $opackage.FileName

**Parameters**

The Get-ASPackages command has the following parameters:

**Table 21-8 • Get-ASPackages Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackageId</td>
<td>ID of the package that will be returned.</td>
</tr>
</tbody>
</table>

**Return Values**

If a package with the specified ID is found, its package object is returned.
Get-ASPackagesTestSummary

You can use the Get-ASPackagesTestSummary command to return a summary of various tests performed for the package that is specified using the -PackageId parameter.

Examples

Get-ASPackagesTestSummary -PackageId 35

Parameters

The Get-ASPackagesTestSummary command has the following parameters:

Table 21-9 • Get-ASPackagesTestSummary Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackageId</td>
<td>ID of the package that will be returned.</td>
</tr>
</tbody>
</table>

Sample

Below is sample code using the Get-ASPackagesTestSummary command.

function ASPackagesTestSummary ()
{
    [String] $Item = Read-Host "Enter Package to see summary of"
    if ($Item)
    {
        Write-Host 'Return Value: '
        $oTestResults = Get-ASPackagesTestSummary $Item
        foreach ($oTestResult in $oTestResults)
        {
            Write-Host ($oTestResult.CategoryName) -foregroundcolor yellow
            Write-Host '     Errors:' ($oTestResult.TotalErrors) -foregroundcolor white
            Write-Host '     Warnings:' ($oTestResult.TotalWarnings) -foregroundcolor white
            Write-Host '     Overall Assessment:' ($oTestResult.OverallAssessment) -foregroundcolor white
        }
    }
}

Return Values

A summary of the tests that were performed for the specified package is returned.
Get-ASProperty

You can use the Get-ASProperty command to return the value for a property specified using the -PropertyName parameter associated to a specified package specified using -PackageId parameter.

**Example**

Get-ASProperty -PackageId 35 -PropertyName "AutoInstall"

**Parameters**

The Get-ASProperty command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackageId</td>
<td>ID of the package that will be returned.</td>
</tr>
<tr>
<td>PropertyName</td>
<td>Name of the property.</td>
</tr>
</tbody>
</table>

**Return Values**

The property value for the specified property for the specified package is returned.

Get-ASTestDetails

You can use the Get-ASTestDetails of the Platform API to display the details of an application compatibility or Microsoft ICE test that is run using the Test-ASPackages command. For example:

**Example**

Get-ASTestDetails -TestId nnnn

**Parameters**

The Get-ASTestDetails command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Testid nnnn</td>
<td>Use to specify the ID of the application compatibility or Microsoft ICE test that you want to see a description of, where nnnn is the test ID. The test ID number can be found in the results that are generated by the Test-ASPackages command when the -DetailedResults parameter is used.</td>
</tr>
</tbody>
</table>
Return Values

The details of an application compatibility or Microsoft ICE test that was run using the Test-ASPakage command are returned.
Get-ASTestState

You can use the Get-ASTestState command to return the test state (selected or not selected) of a given test.

**Example**

The following is the syntax used to return the test state of a given test:

Get-ASTestState -TestId \nnnnn

For example:

Get-ASTestState -TestId ICE33

**Parameters**

The ASTestState command has the following parameters:

**Table 21-12 • ASTestState Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>TestId</td>
<td>Use to specify the ID number of the test that you are checking the test state of. This is the same ID number that identifies the test on the Application Manager <strong>Select Tests to Execute</strong> dialog box.</td>
</tr>
</tbody>
</table>

**Return Values**

One of the following values is returned:

- **True**—Test is selected to run.
- **False**—Test is not selected to run.

Get-ASVirtualReadiness

Use the Get-ASVirtualReadiness command to obtain the virtualization readiness status of a given package.

**Example**

Get-ASVirtualReadiness -PackagePath "\\111.22.33.44\Packages\win32-setup.msi" -PackageId 425
Parameters

The `Get-ASVirtualReadiness` command has the following parameters:

**Table 21-13 • Get-ASVirtualReadiness Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PackagePath</strong></td>
<td>Mandatory parameter which specifies the path to the package that you want to obtain the virtualization readiness status of.</td>
</tr>
<tr>
<td>[Packageld]</td>
<td>Specify the package ID of package that you are testing so that the virtualization readiness status returned by the <code>Get-ASVirtualReadiness</code> command will be stored in the Application Catalog.</td>
</tr>
</tbody>
</table>

Return Values

If an error or warning is generated, one of the following values is returned

**Table 21-14 • Error and Warning Return Values**

<table>
<thead>
<tr>
<th>Value</th>
<th>Type</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>32</td>
<td>✗</td>
<td>Click Once</td>
<td>Package contains a ClickOnce application. ClickOnce is a per-user installation format that is often incompatible with the per-machine nature of virtual package deployment. A ClickOnce application also may try to automatically update itself, which results in invalid versioning in the application virtualization client.</td>
</tr>
<tr>
<td>64</td>
<td>⚠</td>
<td>Shell Extension</td>
<td>Package contains a shell extension. Shell extensions extend Windows Explorer and cannot be loaded from a virtual package. This extension may be critical to the use of this application, and, if so, this application will not function when virtualized. However if this extension is non-critical, the application may function when virtualized.</td>
</tr>
<tr>
<td>128</td>
<td>✗</td>
<td>OS Integrated</td>
<td>Package contains files that are closely integrated with the operating system. The files that make up applications like Internet Explorer or Windows Media Player, or frameworks like the .NET Framework, do not make good candidates for virtualization. These files should instead be installed locally on the machine.</td>
</tr>
<tr>
<td>256</td>
<td>✗</td>
<td>Boot Service</td>
<td>Package contains a service that starts at boot-time. Virtualized services are limited to the lifetime of the virtual application, so services that must start at boot-time do not make good candidates for virtualization to App-V or XenApp formats. It may be possible to extract this service such that it can be installed locally on the machine and allow the rest of the package to be virtualized.</td>
</tr>
<tr>
<td>Value</td>
<td>Type</td>
<td>Name</td>
<td>Description</td>
</tr>
<tr>
<td>---------</td>
<td>-------------</td>
<td>---------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>512</td>
<td>![x]</td>
<td>Too Large</td>
<td>Package contains more than 4 GB of files. Since App-V 4.x and XenApp do not support packages that contain more than 4 GB of files, this application cannot be successfully virtualized to App-V 4.x or XenApp as an uncompressed package. However, if the compressed size of the package is less than 4 GB, then this application can be virtualized to these formats as a compressed package.</td>
</tr>
<tr>
<td>1024</td>
<td>![x]</td>
<td>COM Surrogate DLLs</td>
<td>Package contains a COM DLL that uses surrogate virtualization. App-V, XenApp, and ThinApp do not support COM DLL surrogate virtualization, so this package may not work correctly if virtualized.</td>
</tr>
<tr>
<td>4096</td>
<td>![x]</td>
<td>Device Drive</td>
<td>Package contains a device driver. System-level drivers such as print drivers or USB device drivers do not work from a virtualized environment. It may be possible to extract this driver such that it can be installed locally on the machine and allow the rest of the package to be virtualized.</td>
</tr>
<tr>
<td>8192</td>
<td>![x]</td>
<td>Questionable</td>
<td>Package is questionable for conversion.</td>
</tr>
<tr>
<td>16384</td>
<td>![x]</td>
<td>Unsuitable</td>
<td>Package is unsuitable for conversion.</td>
</tr>
<tr>
<td>32768</td>
<td>![x]</td>
<td>64-Bit Package</td>
<td>Package is a 64-bit package. XenApp and ThinApp do not support virtualization of 64-bit packages.</td>
</tr>
<tr>
<td>65536</td>
<td>![x]</td>
<td>ASP.NET/IIS Application</td>
<td>Package contains an ASP.NET or IIS application component, which is not supported by App-V 4.x, App-V 5.x, XenApp, and ThinApp. If the ASP.NET or IIS application component is not an important part of the application, or if it can be separately installed from the package, this error can be suppressed and ignored.</td>
</tr>
<tr>
<td>131072</td>
<td>![x]</td>
<td>WMI Provider</td>
<td>Package contains a WMI provider component, which is not supported by App-V 4.x, App-V 5.x, XenApp, and ThinApp. If the WMI Provider component is not an important part of the application, or if it can be separately installed from the App-V package, this error can be suppressed and ignored.</td>
</tr>
<tr>
<td>262144</td>
<td>![x]</td>
<td>J2EE Application Server</td>
<td>Package contains a J2EE application server, which is not supported by App-V, XenApp, or ThinApp. If the J2EE application is not an important part of the application, or if it can be separately installed from the package, this error can be suppressed and ignored.</td>
</tr>
</tbody>
</table>
Use the `Invoke-ASConvertFolder` command to convert a folder of packages to specified virtual formats using Automatic Application Converter. The conversion settings specified in the platform settings file are applied across all packages found in the specified folder.

**Tip** • If you need to apply settings on per package basis, it is recommended that you use the `Add-ASPackagesForConversion` command.

**Examples**

```
Invoke-ASConvertFolder -FolderPath C:\Packages -BuildAppV -OutputPath C:\VirtualizedPackages
```

**Parameters**

The `Invoke-ASConvertFolder` command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>FolderPath</td>
<td>Use to specify the path to the folder where the packages to be converted are stored.</td>
</tr>
<tr>
<td>[AACSettings]</td>
<td>Use to specify the Automated Application Converter project file to use during conversion. If it is not supplied, a copy of the project file specified in the platform settings file will be used.</td>
</tr>
</tbody>
</table>

Table 21-14 • Error and Warning Return Values

<table>
<thead>
<tr>
<th>Value</th>
<th>Type</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>524288</td>
<td>✗</td>
<td>Unsupported Application</td>
<td>Package contains an application known to not be a good candidate for virtualization.</td>
</tr>
<tr>
<td>1048576</td>
<td>!</td>
<td>Unsupported Application</td>
<td>Package contains some files that indicate the presence of unsupported applications such as antivirus software or various server software such as Exchange Server or SQL Server. If these unsupported application components are not an important part of the application, or if they can be separately installed from the package, this error can be suppressed and ignored.</td>
</tr>
<tr>
<td>2097152</td>
<td>!</td>
<td>URL Protocol</td>
<td>Package registers an URL protocol.</td>
</tr>
<tr>
<td>4194304</td>
<td>!</td>
<td>Default Program</td>
<td>Package registers its capabilities in the Default Programs list.</td>
</tr>
</tbody>
</table>
Return Values
A success or failure message is returned.

Invoke-ASConvertPackageEx

The Invoke-ASConvertPackageEx command invokes the Application Manager Conversion Wizard process to convert a package from one package type to another. You can use the Invoke-ASConvertPackageEx command to:

- Convert an App-V 4.x package to App-V 5.0 format.
- Convert one or multiple Windows Installer packages or legacy installers to virtual packages using default Automated Application Converter settings.

You are required to specify a target type and an Automated Application Converter settings file.

Example

Invoke-ASConvertPackageEx -PackageID n -TargetType type -AACSettings PathToSettingsFile

For example:
Invoke-ASConvertPackageEx -PackageID 5 -TargetType AppV5
   -AACSettings C:\MyProjectFile\MySettings.aacx

Parameters

The Invoke-ASConvertPackageEx command has the following parameters:

Table 21-16 • Invoke-ASConvertPackageEx Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackageId</td>
<td>The ID of the source package to be converted.</td>
</tr>
<tr>
<td>TargetType</td>
<td>Follow the -TargetType parameter with one of the following to identify the deployment type of the converted package:</td>
</tr>
<tr>
<td></td>
<td>• AppV4</td>
</tr>
<tr>
<td></td>
<td>• AppV5</td>
</tr>
<tr>
<td></td>
<td>• Profile</td>
</tr>
<tr>
<td></td>
<td>• ThinApp</td>
</tr>
<tr>
<td></td>
<td>• Msi</td>
</tr>
<tr>
<td></td>
<td>• Symantec</td>
</tr>
<tr>
<td>AACSettings</td>
<td>Enter the fully qualified path to the .accx project file that will be used for the conversion, which contains virtual machine login information and conversion defaults.</td>
</tr>
</tbody>
</table>

Note • For more information, see Creating an Automated Application Converter Settings File.

CommandLine | This parameter is used to pass command line switches to the installer during an unattended installation, such as when Automated Application Converter automatically launches a virtual machine to perform repackaging.

If this parameter is set, it takes precedence. If this parameter is not set, then any specified command line in the Automated Application Converter plugin options takes precedence. If neither are specified, then Automatic Application Converter automatically uses a basic UI mode for MSI packages.

Return Values

Success or failure messages are returned.
Invoke-ASImportAppFromDeploymentSystem

Use the Invoke-ASImportAppFromDeploymentSystem command to import an application from a deployment system, such as System Center 2012 Configuration Manager, into the Application Catalog using the application ID returned from the ADMIN-17651Get-ASDeploymentSystemPackageTree command.

**Example**

The following is an example of the Invoke-ASImportAppFromDeploymentSystem command and its parameters:

```
Invoke-ASImportAppFromDeploymentSystem -ConnectionName <Name> -SystemDeploymentID <ID> -TargetASGroupPath "<Path excluding the root folder ('Applications')>
```

The following is an example of the Invoke-ASImportAppFromDeploymentSystem command using sample values:

```
Invoke-ASImportAppFromDeploymentSystem -ConnectionName SCCM2012 -SystemDeploymentID 16778779 -TargetASGroupPath "Test\SubTest"
```

**Parameters**

The Invoke-ASImportAppFromDeploymentSystem command has the following parameters:

**Table 21-17 • Invoke-ASImportAppFromDeploymentSystem Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ConnectionName</strong></td>
<td>Use to specify named connection to a deployment system. See <a href="#">Creating Multiple Named Connections to Distribution Systems</a> for more information.</td>
</tr>
</tbody>
</table>
| **SystemDeploymentID**| The ID of the application you are importing from your deployment system such as:  
- SystemDeploymentID 16778779  
You obtain this ID by first running the ADMIN-17651Get-ASDeploymentSystemPackageTree command. |
| **TargetASGroupPath** | Use to specify the destination group in the Application Manager tree for the imported application. |

*Note* • When specifying this path, exclude the root folder (*Applications*).

**Return Values**

A success or failure message is returned.
Invoke-ASImportPackage

The Invoke-ASImportPackage command invokes the import process on a single package.

**Examples**

In this example, the Orca.msi package from the given path is imported, as well as the specified transform file.

```
Invoke-ASImportPackage -PackagePath C:\Packages\Orca\Orca.msi -Transforms c:\Packages\Orca\Orca.mst
```

You can also import .exe files into the Application Catalog using the Invoke-ASImportPackage command:

```
Invoke-ASImportPackage -PackagePath C:\Packages\ABCapp\ABC.exe
```

**Parameters**

The Invoke-ASImportPackage command has the following parameters:

**Table 21-18 • Invoke-ASImportPackage Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackagePath</td>
<td>Specify the path to the package to be imported.</td>
</tr>
<tr>
<td>[Group]</td>
<td>Use to specify the group into which the package will be imported.</td>
</tr>
<tr>
<td></td>
<td>When specifying the group parameter, you need to include the Applications</td>
</tr>
<tr>
<td></td>
<td>root group in the path to the group. For example:</td>
</tr>
<tr>
<td></td>
<td>Invoke-ASImportPackage -PackagePath C:\Packages\Orca\Orca.msi -Group</td>
</tr>
<tr>
<td></td>
<td>&quot;Applications\SubGroup\SubGroup1&quot;</td>
</tr>
<tr>
<td></td>
<td>If you do not include the Applications root group in the path, the packages</td>
</tr>
<tr>
<td></td>
<td>will be imported under the root node instead of the specified folder path.</td>
</tr>
<tr>
<td>[Transforms]</td>
<td>List of transforms to apply during the import process. Specify the full paths.</td>
</tr>
<tr>
<td></td>
<td>When specifying multiple transform files, use commas to separate them.</td>
</tr>
<tr>
<td>[Patches]</td>
<td>List of patches to apply during the import process. Specify the full paths.</td>
</tr>
<tr>
<td></td>
<td>When specifying multiple patches, use commas to separate them.</td>
</tr>
<tr>
<td>[InstallCommandLine]</td>
<td>Use to set the package's Install command line property. This property will</td>
</tr>
<tr>
<td></td>
<td>be transferred to System Center Configuration Manager when the package's</td>
</tr>
<tr>
<td></td>
<td>application is published.</td>
</tr>
<tr>
<td></td>
<td>Invoke-ASImportPackage -PackagePath &quot;C:\Packages\Calc2020\Calc2020.msi&quot;</td>
</tr>
<tr>
<td></td>
<td>-InstallCommandLine &quot;msiexec /i 'Calc2020.msi'&quot;</td>
</tr>
<tr>
<td>[ExistingPackageId]</td>
<td>In the case of reimporting an existing package, use this parameter to specify</td>
</tr>
<tr>
<td></td>
<td>the existing package's ID.</td>
</tr>
</tbody>
</table>

**Return Values**

A success or failure message is returned.
Invoke-ASPublish

Use the Invoke-ASPublish command to publish a package to a deployment server, such as System Center 2012 Configuration Manager, Citrix XenApp Server, Symantec Altiris Server, or AirWatch Server. For publishing, an ApplicationID is needed instead of a PackageID.

Tip • If you have the PackageID, you can determine the ApplicationID by using the Get-ASApplicationID command.

Specifying an Import-Module Command

Because publishing requires AdminStudio.SCCM.Integrator.dll, you need to specify an Import-Module command either in your PowerShell session or in the PowerShell script.

You can import this module for your PowerShell session as shown below:
Import-Module -Name [AdminStudioInstallDirectory]\Common\AdminStudio.SCCM.Integrator.dll

You can either specify this import in your PowerShell script or in a PowerShell session at the command prompt.

Examples

First, use a package’s PackageID to obtain its ApplicationID:

$oAppID = Get-ASApplicationID -PackageID 10

Then, use the ApplicationID to publish the package:

Invoke-ASPublish -ConnectionName "SCCM12" -ApplicationID 35 -TargetGroup "Applications\Marketing" -Password "ABC1234"
Parameters

The Invoke-ASPublish command has the following parameters:

Table 21-19 • Invoke-ASPublish Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ConnectionName</td>
<td>Use to specify named connection to a deployment system. See Creating Multiple Named Connections to Distribution Systems for more information.</td>
</tr>
<tr>
<td>ApplicationID</td>
<td>Specify the ApplicationID of the application you are publishing.</td>
</tr>
<tr>
<td>[TargetGroup]</td>
<td>Specify the target group on the deployment server that you want to publish this application to.</td>
</tr>
<tr>
<td></td>
<td>Note • If you publish an application with an empty Target Group to AirWatch server, the application will be published to the default organization group to which the particular AirWatch user belongs to.</td>
</tr>
<tr>
<td>[Password]</td>
<td>Specify the password of the deployment server you are publishing to.</td>
</tr>
</tbody>
</table>

Note • AirWatch permits publishing a single application only once to an Organization Group. Therefore, if you attempt to publish an application to an AirWatch Organization Group that already contains that application, the publication will fail.

Return Values

A success or failure message is returned.

New-ASCatalog

You can use the New-ASCatalog command to create a new Application Catalog.

Examples

The following is the syntax used to create a new Application Catalog:

New-ASCatalog -CatalogName NameOfNewCatalog

For example:

New-ASCatalog -CatalogName CAT2015FEB
Important • When AdminStudio executes the New-ASCatalog command, it uses the upgrade.xml file, which contains a list of the SQL scripts that need to be run to create a new Application Catalog. By default, the upgrade.xml file is installed in the Support subdirectory of the AdminStudio installation directory. If you want to create a new Application Catalog using an upgrade.xml file in a different location, you need to provide the path to that file in the New-ASCatalog command line, such as:

New-ASCatalog C:\MyScripts -CatalogName MyNewCatalog

Note • Before using the New-ASCatalog command to create a new Application Catalog, you need to have already used the Set-ASConfigPlatform command with the ConnectionString parameter to enter the connection information to the SQL database.

Parameters
The New-ASCatalog command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CatalogName</td>
<td>Use to enter a name for the new Application Catalog. Upon successful creation, you will be automatically connected to the new Application Catalog.</td>
</tr>
</tbody>
</table>
| [UseSoftwareRepository] | Use to enable the software repository in the new Application Catalog. This parameter requires you to also supply the user name, password, and path to the repository. For example:  
  New-ASCatalog -CatalogName mycatalog -UseSoftwareRepositorySoftwareRepositoryUser=JoeSmith;SoftwareRepositoryPassword=mypassword123;SoftwareRepositoryPath=C:\MyRepository; |
| [ScriptPath]            | When AdminStudio executes the New-ASCatalog command, it uses the upgrade.xml file, which contains a list of the SQL scripts that need to be run to create a new Application Catalog. By default, the upgrade.xml file is installed in the Support subdirectory of the AdminStudio installation directory. If you want to create an Application Catalog using an upgrade.xml file in a different location, you need to use this parameter to provide the path to that file:  
  New-ASCatalog -ScriptPath C:\MyScripts |

Return Values
A success or failure message is returned.
New-ASDistributionConnection

You can use the New-ASDistributionConnection command to use PowerShell to define named connections to System Center Configuration Manager, Citrix XenApp Server, Symantec Altiris Management Server, and AirWatch Server distribution systems. This enables you to refer to those connection settings by name in Platform API commands.

Example

New-ASDistributionConnection
-Name SCCM2012
-PluginID 0
-ServerAddress 172.01.02.03
-SiteCode ABC
-DistributionWindowsAuthentication 0
-DistributionUser MyDomain\UserName
-DistributionPassword Password123
-ShareWindowsAuthentication 0
-SharePath \172.01.02.03\SharedLocation
-ShareUserName MyDomain\UserName
-SharePassword Passw0rd123

Parameters

The New-ASDistributionConnection command has the following parameters:

Table 21-21 • New-ASDistributionConnection Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Use to specify the name of this new named connection to a distribution system.</td>
</tr>
<tr>
<td>PluginID</td>
<td>Use to specify the plug-in with which the distribution system is associated. This parameter is mapped to the object identifier (OID) of the ASCMSupportedPackageTypes database table; you can provide any value available in this table to identify the plug-in.</td>
</tr>
<tr>
<td>ServerAddress</td>
<td>Use to specify the distribution server address.</td>
</tr>
<tr>
<td>SiteCode</td>
<td>When connecting to a System Center Configuration Manager distribution system, use to specify the site code.</td>
</tr>
<tr>
<td>DistributionWindowsAuthentication</td>
<td>Use to specify whether the distribution connection should use Windows Authentication or a custom user name and password. Available options are:</td>
</tr>
<tr>
<td></td>
<td>- 0 = Do not use Windows Authentication</td>
</tr>
<tr>
<td></td>
<td>- 1 = Use Windows Authentication</td>
</tr>
</tbody>
</table>
Table 21-21 • New-ASDistributionConnection Parameters (cont.)

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[DistributionUser]</td>
<td>If not using Windows Authentication, use this parameter to specify the user name to use when connecting to the distribution system.</td>
</tr>
<tr>
<td>[DistributionPassword]</td>
<td>If not using Windows Authentication, use this parameter to specify the password to use when connecting to the distribution system.</td>
</tr>
<tr>
<td>SharePath</td>
<td>Use to specify the path to which packages are published.</td>
</tr>
</tbody>
</table>
| ShareWindowsAuthentication | Use to specify whether the share path should use Windows Authentication or a custom user name and password. Available options are:  
  • 0 = Do not use Windows Authentication  
  • 1 = Use Windows Authentication |
| [ShareUserName]       | If not using Windows Authentication, use this parameter to specify the user name to use when connecting to the share path. |
| [SharePassword]       | If not using Windows Authentication, use this parameter to specify the password to use when connecting to the share path. |

Return Values

No values are returned.
Remove-ASApplication

You can use the Remove-ASApplication command to delete a package using its ApplicationId.

**Note** • The Remove-ASApplication command removes the linked packages and applications as well as the targeted packages and applications for each respective operation.

**Example**

The following is the syntax used to delete an application:

Remove-ASApplication -ID nn

For example:

Remove-ASApplication -ID 67

**Parameters**

The Remove-ASApplication command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID</td>
<td>Specifies the ID for the application which is being removed. (Required)</td>
</tr>
</tbody>
</table>

**Returns**

One of the following values is returned:

- **0**—Success. The delete operation completed successfully.
- **1**—Insufficient access rights. Permission to **Delete** is not available.
- **2**—Object is locked. The group contains locked virtual packages. You will need to unlock the virtual packages in order to delete the group.
- **3**—General failure. Operation did not complete successfully.
- **4**—Protected group. The deletion of protected groups is prohibited.
- **5**—Item not found. The requested item could not be deleted because it could not be found.
Remove-ASGroup

You can use the Remove-ASGroup command to delete a group using its GroupID.

**Note** • The Remove-ASGroup command removes the linked packages and applications as well as the targeted packages and applications for each respective operation.

**Example**

The following is the syntax used to delete a group:

Remove-ASGroup -ID nn

For example:

Remove-ASGroup -ID 32

**Parameters**

The Remove-ASGroup command has the following parameters:

**Table 21-23 • Remove-ASGroup Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID</td>
<td>Specifies the ID for the group which is being removed. (Required)</td>
</tr>
</tbody>
</table>

**Returns**

One of the following values is returned:

- **0**—Success. The delete operation completed successfully.
- **1**—Insufficient access rights. Permission to **Delete** is not available.
- **2**—Object is locked. The group contains locked virtual packages. You will need to unlock the virtual packages in order to delete the group.
- **3**—General failure. Operation did not complete successfully.
- **4**—Protected group. The deletion of protected groups is prohibited.
- **5**—Item not found. The requested item could not be deleted because it could not be found.
Remove-ASPackage

You can use the Remove-ASPackage command to delete a package using its PackageId.

*Note* • The Remove-ASPackage command removes the linked packages and applications as well as the targeted packages and applications for each respective operation.

**Example**

The following is the syntax used to delete a package:

```
Remove-ASPackage -ID nn
```

For example:

```
Remove-ASPackage 45
```

**Parameters**

The Remove-ASPackage command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID</td>
<td>Specifies the package ID for the package which is being removed. (Required)</td>
</tr>
</tbody>
</table>

**Returns**

One of the following values is returned:

- **0**—Success. The delete operation completed successfully.
- **1**—Insufficient access rights. Permission to **Delete** is not available.
- **2**—Object is locked. The group contains locked virtual packages. You will need to unlock the virtual packages in order to delete the group.
- **3**—General failure. Operation did not complete successfully.
- **4**—Protected group. The deletion of protected groups is prohibited.
- **5**—Item not found. The requested item could not be deleted because it could not be found.
## Resolve-ASPackage

*Edition* • This command is only available if you purchase AdminStudio Enterprise with Application Compatibility.

You can use the Resolve-ASPackage command to run application compatibility fixes on a package. This only picks up issues that are fixable. This will also return the path to fix transform that was produced, so the user can start a re-import.

### Example

The following is the syntax used to run application compatibility fixes on a package:

```
Resolve-ASPackage -PackageId nn -DetailedResults
```

For example:

```
Resolve-ASPackage -PackageId 45 -DetailedResults
```

### Parameters

The Resolve-ASPackage command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackageId</td>
<td>Specifies the package ID for the package on which fixes need to be run.</td>
</tr>
<tr>
<td>[DetailedResults]</td>
<td>Returns detailed results of the operation. If this parameter is not used, the Resolve-ASPackage command returns a summary of the operation.</td>
</tr>
</tbody>
</table>

### Returns

Either a summary of results or detailed results are returned, depending upon whether the -DetailedResults parameter was used.
Set-ASCatalog

You can use the `Set-ASCatalog` command to upgrade an existing Application Catalog from one version to another.

Before using the `Set-ASCatalog` command to upgrade an existing Application Catalog, you first need to identify and connect to that Application Catalog using the `Set-ASConfigPlatform` command with the `ConnectionString` parameter.

**Examples**

The following is the syntax used to upgrade an existing Application Catalog:

```
Set-ASCatalog
```

When the `Set-ASCatalog` command is executed, AdminStudio detects the version of the connected Application Catalog and upgrades it to the latest version listed in the `upgrade.xml` file.

**Parameters**

The `Set-ASCatalog` command includes the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ScriptPath]</td>
<td>When AdminStudio executes the <code>Set-ASCatalog</code> command, it uses the <code>upgrade.xml</code> file, which contains a list of the SQL scripts that need to be run to upgrade an Application Catalog. By default, the <code>upgrade.xml</code> file is installed in the <code>Support</code> subdirectory of the AdminStudio installation directory. If you want to upgrade an Application Catalog using an <code>upgrade.xml</code> file in a different location, you need to use this parameter to provide the path to that file: <code>Set-ASCatalog -ScriptPath C:\MyScripts</code></td>
</tr>
</tbody>
</table>

**Return Values**

A success or failure message is returned.
Set-ASConfigPlatform

Use this command to set defaults for most of the parameters. These defaults will be used when a specific argument/setting is not overridden in various other PowerShell commands under AdminStudio Platform.

For example, if you want to set the default virtual technology to use for all your conversions, then use:

   Set-ASConfigPlatform -BuildAppV 1

Then during conversion, if you do not specify any virtual technology parameter, the above defaults will be used.

Example

The following is an example of the Set-ASConfigPlatform command and its ConnectionString parameter with SQL Server authentication:

   Set-ASConfigPlatform -ConnectionString "PROVIDER=SQLOLEDB.1;Data Source=SCHLTENG01\MSSQL_5500;User ID=jsmith; Password=admin8032 InitialCatalog=MKTGCAT2015;"

The following is an example of the Set-ASConfigPlatform command and its ConnectionString parameter with Windows NT authentication:

   Set-ASConfigPlatform -ConnectionString "PROVIDER=SQLOLEDB.1;Data Source=SCHLTENG01\MSSQL_5500;Integrated Security=SSPI; InitialCatalog=MKTGCAT2015;"
**Parameters**

The `Set-ASConfigPlatform` command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ConnectionString]</td>
<td>Sets the default connection string for the AdminStudio Platform. A connection string consists of a set of elements, separated by semi-colons.</td>
</tr>
<tr>
<td></td>
<td>- <strong>PROVIDER</strong>—Because AdminStudio only supports SQL Server databases, this element must always be set to <code>SQLOLEDB.1</code>.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Data Source</strong>—Identifies the database server.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Initial Catalog</strong>—Identifies the Application Catalog name.</td>
</tr>
<tr>
<td></td>
<td>The elements used in the connection string vary depending upon the authentication method you are using.</td>
</tr>
</tbody>
</table>

**SQL Server Authentication**

When using this authentication method, you need to include the **User ID** and **Password** elements to provide the SQL Server login credentials:

```plaintext
PROVIDER=SQLOLEDB.1;
Data Source=SCHLTENG01\MSSQL_5500;
User ID=UserName;
Password=passwd;
Initial Catalog=CatalogName;
```

**Windows NT Authentication**

When using this authentication method, you need to include the `Integrated Security=SSPI` element to specify that you are using Windows NT authentication:

```plaintext
PROVIDER=SQLOLEDB.1;
Data Source=SCHLTENG01\MSSQL_5500;
Initial Catalog=CatalogName;
Integrated Security=SSPI;
```

*Note* • The connection string is encrypted before setting in the `PlatformSettings.xml` file.
### Table 21-27 • Set-ASConfigPlatform Parameters (cont.)

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Group]</td>
<td>Use to specify the default group name where all imported packages should be placed.</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td><em>This setting can be overridden by the Invoke-ASImportPackage command.</em></td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td><em>This default group does not need to already exist in Application Manager in order for the platform commands to work.</em></td>
</tr>
<tr>
<td></td>
<td>Also, when specifying the Group parameter, you need to include the Applications root group in the path to the group. For example:</td>
</tr>
<tr>
<td></td>
<td>Set-ASConfigPlatform -BuildAppV 1 -Group &quot;Applications\SubGroup\SubGroup1&quot;</td>
</tr>
<tr>
<td></td>
<td>If you do not include the Applications root group in the path, the packages will be imported under the root node instead of the specified folder path.</td>
</tr>
<tr>
<td>[AACSettingsFile]</td>
<td>Specify the Automated Application Converter project file (.aacx) to use for all conversion tasks. This setting can be overridden by individual conversion commands.</td>
</tr>
<tr>
<td>[OutputPath]</td>
<td>Specify the default output folder under which all virtualized packages will be stored. This setting can be overridden by individual conversion commands.</td>
</tr>
<tr>
<td>[HardTimeout]</td>
<td>Hard time-out (in minutes) for the package installation.</td>
</tr>
<tr>
<td>[SoftTimeout]</td>
<td>Soft time-out (in minutes) for the package installation.</td>
</tr>
<tr>
<td>[BuildAppV]</td>
<td>Build Microsoft App-V packages (*.sft). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[BuildXenApp]</td>
<td>Build Citrix XenApp profiles (*.profile). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[BuildSymantec]</td>
<td>Build Symantec Workspace virtual packages (*.xpf). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[BuildThinApp]</td>
<td>Build VMWare ThinApp packages (*.exe). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[BuildMSI]</td>
<td>Build Windows Installer packages (*.msi). Specify 0 (do not build) or 1 (build).</td>
</tr>
<tr>
<td>[AppVServerHost]</td>
<td>Host name portion of the server location for App-V packages.</td>
</tr>
<tr>
<td>[AppVServerPort]</td>
<td>Port number portion of the server location for App-V packages.</td>
</tr>
</tbody>
</table>

### Return Values
No values are returned.
Set-ASProperty

You can use the Set-ASProperty command to set the application model properties of a package.

- **Example**
- **Parameters**
- **Available Application Properties**
- **Available Deployment Type Properties**

**Example**

To set application model properties using the Set-ASProperty command, use the following syntax:

```
Set-ASProperty -PackageID n -PropertyName "Name" -PropertyValue "Value"
```

where:

- **Name**—Name of application model property.
- **Value**—Value of application model property.
- **n**—Package ID number.

For example, you would use the following code to set the **PrestagedDPSetting** property to **ManualCopy**:

```
Set-ASProperty -PropertyName "PrestagedDPSetting" -PropertyValue "ManualCopy" -PackageID 1
```

To set multiple properties simultaneously, you should create a PowerShell script file containing multiple Set-ASProperty commands, such as:

```
Set-ASProperty -PropertyName "PrestagedDPSetting" -PropertyValue "ManualCopy" -PackageID 1
Set-ASProperty -PropertyName "AutoInstall" -PropertyValue "True" -PackageID 1
Set-ASProperty -PropertyName "RunAs32" -PropertyValue "False" -PackageID 1
```
Parameters

The `Set-ASProperty` command includes the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PropertyName</td>
<td>Use to specify the name of the application model property that you want to set.</td>
</tr>
<tr>
<td>PropertyValue</td>
<td>Use to specify the value of the application model property that you want to set.</td>
</tr>
</tbody>
</table>

Available Application Properties

The following application properties that appear on the Application View can also be set using the `Set-ASProperty` command:

- General Information Tab
- App Portal Information Tab

General Information Tab

The following application properties can be set using the `Set-ASProperty` command. These properties are also displayed on the General Information tab of the Application Manager Application View.

<table>
<thead>
<tr>
<th>Name Displayed in Application Manager</th>
<th>Property Name</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrator comments</td>
<td>Description</td>
<td>Any string value</td>
</tr>
<tr>
<td>Manufacturer</td>
<td>Publisher</td>
<td>Any string value</td>
</tr>
<tr>
<td>Install from Install Application task sequence</td>
<td>AutoInstall</td>
<td>True, False</td>
</tr>
<tr>
<td>Distribution priority</td>
<td>DistributionPriority</td>
<td>High, Medium, Low</td>
</tr>
<tr>
<td>Distribute to preferred DP</td>
<td>PreferredDistribute</td>
<td>True, False</td>
</tr>
<tr>
<td>Prestaged DP settings</td>
<td>PrestagedDPSetting</td>
<td>Auto, OnlyContentChange, ManualCopy</td>
</tr>
<tr>
<td>Display supersedes information to user</td>
<td>DisplaySupersedes</td>
<td>True, False</td>
</tr>
<tr>
<td>Distribution point groups</td>
<td>DistributionPointGroups</td>
<td>Any string value</td>
</tr>
</tbody>
</table>
The following application properties can be set using the `Set-ASProperty` command. These properties are also displayed on the **App Portal Information** tab of the Application Manager **Application View**.

### Categories

**String value of path to existing category. For example:**

Set-ASProperty -PackageID 1 -PropertyName "Categories" -PropertyValue "HR/Office/Excel 2007"

Set-ASProperty -PackageID 1 -PropertyName "Categories" -PropertyValue "HR/Office/Excel 2007,IT/Software/Excel"

Multiple categories can be set by separating them by a comma.

**Important** • Categories must already exist in App Portal. If you attempt to use `Set-ASProperty` to assign an application to a non-existent category, the command will fail.
Available Deployment Type Properties

The following deployment type properties that appear on the Catalog Deployment Type View can also be set using the Set-ASProperty command.

- Package Information Tab
- Deployment Data Tab

**Package Information Tab**

The following deployment type properties can be set using the Set-ASProperty command. These properties are also displayed on the Package Information tab of the Application Manager Catalog Deployment Type View.

### Table 21-30 • Application View / General Information Tab Properties

<table>
<thead>
<tr>
<th>Name Displayed in Application Manager</th>
<th>Property Name</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keywords</td>
<td>Keywords</td>
<td>Single or comma-delimited list of keywords. For example:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Set-ASProperty -PackageID 1 -PropertyName &quot;Keywords&quot; -PropertyValue &quot;Admin&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Set-ASProperty -PackageID 1 -PropertyName &quot;Keywords&quot; -PropertyValue &quot;Admin,IT,HR&quot;</td>
</tr>
</tbody>
</table>

**Note** • When using the Set-ASProperty command to assign keywords to an application, follow these rules:

- Until you create a keyword using either the Add-ASKeywords command or the Edit Keywords dialog box, you cannot use the Set-ASProperty command to assign it to an application. If you attempt to do so, an error will be returned.
- If you attempt to assign multiple keywords (in a comma-delimited list) to an application, if one of them has not yet been created, the command will fail and no keywords will be assigned.
- If you attempt to assign a duplicate keyword to an application using the Set-ASProperty command, the command will fail.
- Do not use the single-quote character (’) in a keyword.

### Table 21-31 • Catalog Deployment Type View / Package Information Tab Properties

<table>
<thead>
<tr>
<th>Name Displayed in Application Manager</th>
<th>Property Name</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufacturer</td>
<td>Manufacturer</td>
<td>Any string value</td>
</tr>
<tr>
<td>Administrator Comments</td>
<td>AdministratorComments</td>
<td>Any string value</td>
</tr>
<tr>
<td>Original File</td>
<td>OriginalMsIniFileName</td>
<td>Any string value</td>
</tr>
<tr>
<td>Original name of package</td>
<td>SoftwareProductName</td>
<td>Any string value</td>
</tr>
</tbody>
</table>
Deployment Data Tab

In Application Manager, deployment type properties are displayed on the Deployment Data tab of the Application Manager Catalog Deployment Type View on the following subtabs:

- Content Subtab
- Programs Subtab
- User Experience Subtab

Content Subtab

The following properties, which are displayed on the Content subtab of the Deployment Type tab, can be set using the Set-ASProperty command of the Platform API.

**Table 21-32 • Catalog Deployment Type View / Content Subtab**

<table>
<thead>
<tr>
<th>Name Displayed in Application Manager</th>
<th>Property Name</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use fallback source location for content</td>
<td>FallbackToUnprotectedDP</td>
<td>True, False</td>
</tr>
<tr>
<td>Content location</td>
<td>Location</td>
<td>Any string value</td>
</tr>
<tr>
<td>Deployment option when client is on fast (LAN) network</td>
<td>OnFastNetwork</td>
<td>Download, DownloadContentForStreaming</td>
</tr>
<tr>
<td>Deployment option when client is on slow network</td>
<td>OnSlowNetwork</td>
<td>DONothing, Download, DownloadContentForStreaming</td>
</tr>
</tbody>
</table>

**Note • Class can be of ASCMMSIContent, ASCMScriptContent, or ASCMAppvContent.**
Chapter 21  AdminStudio Platform API
PowerShell Command Reference

Table 21-32 • Catalog Deployment Type View / Programs Subtab

<table>
<thead>
<tr>
<th>Name Displayed in Application Manager</th>
<th>Property Name</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable peer-to-peer content distribution</td>
<td>PeerCache</td>
<td>True, False</td>
</tr>
<tr>
<td>Allow client to share content on same subnet</td>
<td>PeerCache</td>
<td>True, False</td>
</tr>
<tr>
<td>Persist content in the client cache</td>
<td>PinOnClient</td>
<td>True, False</td>
</tr>
<tr>
<td>Load content to App-V cache</td>
<td>RequireLoad</td>
<td>True, False</td>
</tr>
</tbody>
</table>

Note • App-V packages only.

Note • MSI and EXE packages only.

Programs Subtab

The following properties, which are displayed on the Programs subtab of the Deployment Type tab, can be set using the Set-ASProperty command of the Platform API.

Note • Class can be of ASCMMsiInstaller or ASCMScriptInstaller.

Note • This subtab is only visible for MSI and EXE (script installer only) packages.

Table 21-33 • Catalog Deployment Type View / Programs Subtab

<table>
<thead>
<tr>
<th>Name Displayed in Application Manager</th>
<th>Property Name</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install command line</td>
<td>InstallCommandLine</td>
<td>Any string value</td>
</tr>
<tr>
<td>Install folder</td>
<td>InstallFolder</td>
<td>Any string value</td>
</tr>
<tr>
<td>Uninstall command line</td>
<td>UninstallCommandLine</td>
<td>Any string value</td>
</tr>
<tr>
<td>Uninstall folder</td>
<td>UninstallFolder</td>
<td>Any string value</td>
</tr>
</tbody>
</table>
The following properties, which are displayed on the User Experience subtab of the Deployment Type tab, can be set using the Set-ASProperty command of the Platform API.

**Note** • Class can be of ASCMMsiUserExperience or ASCMScriptUserExperience.

**Note** • This subtab is only visible for MSI and EXE (script installer only) packages.

Table 21-33 • Catalog Deployment Type View / Programs Subtab

<table>
<thead>
<tr>
<th>Name Displayed in Application Manager</th>
<th>Property Name</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Run installation as 32-bit process on 64-bit client</td>
<td>RunAs32</td>
<td>True False</td>
</tr>
<tr>
<td>Installation source management product code</td>
<td>SourceUpdateProductCode</td>
<td>Any valid GUID</td>
</tr>
</tbody>
</table>

**User Experience Subtab**

The following properties, which are displayed on the User Experience subtab of the Deployment Type tab, can be set using the Set-ASProperty command of the Platform API.

**Table 21-34 • Catalog Deployment Type View / User Experience Subtab**

<table>
<thead>
<tr>
<th>Name Displayed in Application Manager</th>
<th>Property Name</th>
<th>Possible Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation behavior</td>
<td>InstallBehaviour</td>
<td>User System Any</td>
</tr>
<tr>
<td>Logon requirement</td>
<td>LogonRequirement</td>
<td>True Null False</td>
</tr>
<tr>
<td>Installation program visibility</td>
<td>ProgramVisibility</td>
<td>Maximized Normal Minimized Hidden</td>
</tr>
<tr>
<td>Enforce specific behavior</td>
<td>EnforceBehaviour</td>
<td>BasedOnExitCode NoAction ProgramReboot ForceReboot</td>
</tr>
<tr>
<td>Maximum allowed run time (min)</td>
<td>MaxExecuteTime</td>
<td>Any integer value</td>
</tr>
<tr>
<td>Estimated installation time (min)</td>
<td>ExecuteTime</td>
<td>Any integer value</td>
</tr>
</tbody>
</table>

**Return Values**

One of the following values is returned:

- **True**—Property value was successfully set.
- **False**—Property value was not set.
Set-ASSetSoftwareRepositoryState

You can use the Set-ASSetSoftwareRepositoryState command to perform CheckOut and UndoCheckOut operations on a Software Repository-enabled Application Catalog.

*Note* • The CheckIn operation is restricted to the user interface and is not supported through the Set-ASSetSoftwareRepositoryState API.

**Example**

The following is the syntax used to check out a package from the Software Repository:

```
Set-ASSetSoftwareRepositoryState -PackageId nnnn -State state
```

For example:

```
Set-ASSetSoftwareRepositoryState -PackageId 45 -State CheckOut
```

**Parameters**

The Set-ASSetSoftwareRepositoryState command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackageId</td>
<td>(Required) Use to specify the ID number of the package to be checked out or have its checkout canceled.</td>
</tr>
<tr>
<td>State</td>
<td>(Required) Use one of the following values to specify the change you want to make to the Software Repository state:</td>
</tr>
<tr>
<td></td>
<td>• CheckOut</td>
</tr>
<tr>
<td></td>
<td>• UndoCheckOut</td>
</tr>
</tbody>
</table>

**Returns**

When executed, one of the following values is returned:

<table>
<thead>
<tr>
<th>Return Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>The state change was successful.</td>
</tr>
<tr>
<td>-1</td>
<td>Error: Package directory was not found.</td>
</tr>
<tr>
<td>-2</td>
<td>Error: Package copy failure.</td>
</tr>
<tr>
<td>-3</td>
<td>Error: Package move failure.</td>
</tr>
</tbody>
</table>
Table 21-36 • Return Values for Set-ASSetSoftwareRepositoryState (cont.)

<table>
<thead>
<tr>
<th>Return Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>-4</td>
<td>Error: Package add failure.</td>
</tr>
<tr>
<td>-5</td>
<td>Error: Package directory exists.</td>
</tr>
<tr>
<td>-10</td>
<td>Error: General failure.</td>
</tr>
<tr>
<td>-11</td>
<td>Error: Check out failure.</td>
</tr>
<tr>
<td>-12</td>
<td>Error: Insert into failure.</td>
</tr>
<tr>
<td>-13</td>
<td>Error: Delete failure.</td>
</tr>
<tr>
<td>-14</td>
<td>Error: Get latest version failure.</td>
</tr>
<tr>
<td>-15</td>
<td>Error: Mismatched connection failure.</td>
</tr>
<tr>
<td>-16</td>
<td>Error: Package missing failure.</td>
</tr>
<tr>
<td>-17</td>
<td>Error: Operation canceled.</td>
</tr>
</tbody>
</table>
Set-ASTestState

You can use the `Set-ASTestState` command to set a given test to either run or not run.

**Example**

The following is the syntax used to specify whether or not a test will run:

```
Set-ASTestState -TestId nnnn -TestState 0
```

For example:

```
Set-ASTestState -TestId 0401 -TestState 0
```

**Parameters**

The `ASTestState` command has the following parameters:

**Table 21-37 • ASTestState Parameters**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>TestId</td>
<td>Use to specify the ID number of the test whose test state you want to set. This is the same ID number that identifies the test on the Application Manager Select Tests to Execute dialog box. (Required)</td>
</tr>
<tr>
<td>TestState</td>
<td>(Required) Use one of the following values to specify a test state:</td>
</tr>
<tr>
<td></td>
<td>• 1 = Select test</td>
</tr>
<tr>
<td></td>
<td>• 0 = Clear the selection of the test</td>
</tr>
</tbody>
</table>

**Returns**

One of the following values is returned:

- **True**—Operation was successful.
- **False**—Operation was not successful.
Start-ASConversion

Use the Start-ASConversion command to start Automatic Application Converter using a given .aacx file. This command is usually used after you have added one or more packages using the Add-ASPackageForConversion command, which returns a path to an .aacx file. This .aacx file is then passed to the Start-ASConversion command to start the conversion.

Examples

The following are examples of how to use the Start-ASConversion command:

Start-ASConversion -AACSettings "C:\Personal\AAC\test.aacx" -BuildMSI
Start-ASConversion -AACSettings "C:\Personal\AAC\test.aacx" -OutputPath "C:\Result" -BuildAppV -BuildXenApp -BuildSymantec -BuildThinApp -BuildMSI

Parameters

The Start-ASConversion command has the following parameters:

Table 21-38 • Start-ASConversion Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AACSettings</td>
<td>The Automated Application Converter project file to use for Conversion.</td>
</tr>
<tr>
<td></td>
<td>Use to specify the Automated Application Converter project file to use during conversion. If it is not supplied, a copy of the project file specified in the platform settings file will be used.</td>
</tr>
<tr>
<td>[VMPlatform]</td>
<td>Specify platform to use for automated repackaging, such as 600Sx64, 501, or 502S.</td>
</tr>
<tr>
<td>[OutputPath]</td>
<td>Output folder under which all output will be collected.</td>
</tr>
<tr>
<td>[BuildAppV]</td>
<td>Specify this parameter to build App-V packages.</td>
</tr>
<tr>
<td>[BuildXenApp]</td>
<td>Specify this parameter to build Citrix XenApp profiles.</td>
</tr>
<tr>
<td>[BuildSymantec]</td>
<td>Specify this parameter to build Symantec Workspace virtual packages.</td>
</tr>
<tr>
<td>[BuildThinApp]</td>
<td>Specify this parameter to build VMWare ThinApp packages.</td>
</tr>
<tr>
<td>[BuildMSI]</td>
<td>Specify this parameter to build Windows Installer packages.</td>
</tr>
</tbody>
</table>

Return Values

The path to an .aacx file is returned.
Test-ASConflicts

The `Test-ASConflicts` command performs conflict analysis between a source package and target packages.

When using the `Test-ASConflicts` command:

- The package needs to exist in the Application Catalog.
- You can run the analysis against a list of other PackageIDs, or specify an existing group name to run the analysis against all packages in that group.
- If none of these targets are specified, then the group in which the source package exists will be used for analysis.

You can optionally specify a comma-separated list of rule names to run.

**Examples**

```powershell
Test-ASConflicts -PackageID 21 -TargetGroups MyApplications -Rules ACE03,ACE04
```

**Parameters**

The `Test-ASConflicts` command has the following parameters:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackageID</td>
<td>Use to specify the source package in the conflict analysis.</td>
</tr>
<tr>
<td>[TargetGroups]</td>
<td>Use to specify the group name(s) of the groups against which you want to compare the source package for conflicts.</td>
</tr>
<tr>
<td>[TargetPackageIDs]</td>
<td>Use to specify the Package IDs of the packages against which you want to compare the source package for conflicts.</td>
</tr>
<tr>
<td>[Rules]</td>
<td>Use to specify the rules to evaluate during the conflict analysis.</td>
</tr>
</tbody>
</table>

**Return Values**

A list of test results is returned.
Test-ASPackage

This command is only available if you purchase AdminStudio Enterprise with Application Compatibility.

The Test-ASPackage command performs testing on a specified package. Using this command is equivalent to selecting the package in the Application Manager tree of the Test Center tab and clicking the Execute Tests button. When using the Platform API to perform testing, the tests appropriate to the package that are selected in AdminStudio Application Manager on the Select Tests to Execute dialog box are executed.

Examples

Test-ASPackage -PackageId nnn -DetailedResults

Parameters

The Test-ASPackage command has the following parameters:

Table 21-40 • Test-ASPackage Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PackageId nnn</td>
<td>Use to identify the package which needs to be tested.</td>
</tr>
<tr>
<td>[DetailedResults]</td>
<td>Add this parameter to return individual result data for the tests that were run.</td>
</tr>
<tr>
<td></td>
<td>If this parameter is not included, then the command returns a summary of the test execution and just includes the number of errors and warnings encountered in the test run.</td>
</tr>
</tbody>
</table>

Return Values

A list of test results is returned.
Index

Symbols

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.aot 860
  converting to Repackager project 860
difference from .axt file 861
.axt 860
  converting to Repackager project 860
difference from .aot file 861
.cab 1613
.cer file 2502
.cub 1602, 1606
.inc 848, 860, 970, 977
  converting to Repackager project 860
.ini Files Tab 966
.ipf 860
  converting to Repackager project 860
.irp 858, 977
  creating 858
.isl 864
  converting to Repackager project 864
.ism 133, 724, 848, 865, 970
  building in Repackager 865
.msi 865
  building in Repackager 865
.osc 478
.pvk file 2503
.spc file 2503
.spy 977
.txt 863
  converting to Repackager project 863
.wse 864
  converting to Repackager project 864
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<Options> 1031
<PackageList> 1031
<Packages> 1031
<Results> 1031

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0246 OS compatibility test 1877
0247 OS compatibility test 1878
0248 OS compatibility test 1879
0249 OS compatibility test 1880
0250 OS compatibility test 1881
0251 OS compatibility test 1882
0252 OS compatibility test 1883
0253 OS compatibility test 1884
0255 OS compatibility test 1885
0301 OS compatibility test 1888
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0321 OS compatibility test 1909
0323 OS compatibility test 1911
0324 OS compatibility test 1912
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0326 OS compatibility test 1914
0327 OS compatibility test 1916
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0343 OS compatibility test 1926
0344 OS compatibility test 1927
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0346 OS compatibility test 1931
0347 OS compatibility test 1933
0348 OS compatibility test 1934
0349 OS compatibility test 1935
0350 OS compatibility test 1936
0352 OS compatibility test 1937
0353 OS compatibility test 1938
0354 OS compatibility test 1939
0355 OS compatibility test 1940
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0404 OS compatibility test 1951
0405 OS compatibility test 1952
0406 OS compatibility test 1953
0407 OS compatibility test 1954
0408 OS compatibility test 1955
0409 OS compatibility test 1957
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0444 OS compatibility test 1988
0445 OS compatibility test 1989
0446 OS compatibility test 1993
0447 OS compatibility test 1994
0448 OS compatibility test 1995
0449 OS compatibility test 1996
0450 OS compatibility test 1997
0451 OS compatibility test 1998
0452 OS compatibility test 1999
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